

New Hope Service Holdings Limited 新希望服務控股有限公司

(Incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立之有限公司) (Stock Code: 3658)

(股份代號: 3658)

26 August 2024

Dear registered shareholder(s),

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07A of the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules") under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31 December 2023, New Hope Service Holdings Limited (the "Company") is writing to inform you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which mean any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) notice of meeting; (d) listing document; (e) circular; and (f) proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at newhopeservice.com.cn/en/ and the HKEXnews website at www.hkexnews.hk in place of printed copies.

Solicitation of electronic contact details

To ensure timely receipt of the Actionable Corporate Communications (Note), the Company recommends you provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "Reply Form"). Alternatively, you may sign and return the Reply Form to the Company's Hong Kong share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong

If the Company does not receive a functional email address in your reply, until such time that the functional email address is provided to the Share Registrar, the Company will send the Actionable Corporate Communications (Note) in printed form in the future.

If you want to receive future Corporate Communications in printed form, please complete and return the Reply Form on the reverse side to the Share Registrar or send an email to NewHope.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter. If you are expecting to receive the Corporate Communications in printed form after such one-year period, please make another instruction to the Share Registrar after such expiration.

Should you have any queries relating to this letter, please contact the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

> Yours faithfully, By Order of the Board New Hope Service Holdings Limited Jiang Mengjun Chairman of the Board

Note: Actionable Corporate Communications are any corporate communications that seek instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder

各位登記股東:

以電子方式發布公司通訊之安排

根據自 2023 年 12 月 31 日起生效的擴大無紙化上市制度及以電子方式發布公司通訊規定下香港聯合交易所有限公司證券上市規則(「**上市規則**」)第 2.07A 條,新希望服務控股有限公司(「**本公司**」)謹此通知 閣下,本公司已採用以電子方式發布公司通訊(「**公司通訊**」)之安排,該公司通訊是指公司為向其任何證券持有人提供資訊或提醒其採取行動而發布或將要發布的任何文件,包括但不限於(a)董事報告、年度帳目以及審計報告副本以 及(如適用)財務摘要報告; (b)中期報告及(如適用)其中期報告摘要; (c)會議通知; (d)上市文件; (e)通函;和(f)委任表格。

請注意,所有日後本公司通訊的英文版和中文版將在本公司網站 newhopeservice.com.cn/和披露易網站 www.hkexnews.hk 上提供,以代替印刷本。

徵集電子聯絡資料

為確保及時收到可供採取行動的公司通訊 (#註),本公司建議 閣下透過掃描本函背頁之回條(「回條」)上列印的 閣下也可以簽署回條並交回本公司的香港股份過戶登記處(「**股份過戶處**」)香港中央證券登記有限公司,地址為香港灣仔 雷子郵件地址。 或者, 皇后大道東 183 號合和中心 17M 樓。

如果本公司沒有收到 閣下的有效電子郵件地址,直至股份過戶處收到 閣下有效的電子郵件地址前,本公司未來將以印刷本形式發送可供採取行動的公司通訊 ^(ffit)。

閣下希望收取未來公司通訊之印刷本,請填妥本函背頁之回條並交回股份過戶處,或發送電子郵件至 NewHope.ecom@computershare.com.hk,並註 明 閣下的姓名、地址以及收取公司通訊印刷本的要求。 請注意,收取未來公司通訊印刷本之指示由收悉 閣下指示當日起計一年內有效,此後將過期。若該一年時限期滿後 閣下仍希望收取公司通訊之印刷本,須於該一年時限期滿後再次向股份過戶處發出指示。

閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電股份過戶處(852) 2862 8688 查詢。

承董事會命 新希望服務控股有限公司 董事會主席 美孟軍

DED	T 37	EODM	回條
KEP	LY	FORM	미11徐

Computershare Hong Kong Investor Services Limited (The "Share Registrar") 致:

香港中央證券登記有限公司(「股份過戶處」)

17M Floor, Hopewell Centre

香港灣仔皇后大道東 183 號 合和中心 17M 樓

183 Queen's Road East, Wan Chai, Hong Kong

(Please **choose ONLY ONE** of the options below) (請<u>從以下選項中**只選擇其中一項**)</u>

Option 1: Provide your email address for receipt of future Actionable Corporate Communications(Note 3) of the Company via electronic dissemination by scanning

Personalized QR Code 專屬二維碼

選項 1:

your personalized QR code 掃瞄 閣下專屬二維碼提供 閣下之電子郵件地址,以接收本公司未來通過電子 方式發佈可供採取行動的公司通訊^(#註3)

You are **NOT required** to return this Reply Form if you choose Option 1. 如選擇了選項1, 閣下無須交回本回條。

Option 2: I/we hereby provide my/our email address in writing for receipt of future Actionable Corporate Communications (Note 3) of the following listed company (the "Company") via electronic dissemination 選項 2: 本人/吾等現以書面提供本人/吾等之電子郵件地址,以確保收到以下上市公司(「本公司」)未來通過電子方式發佈可供採取行動的公司通訊 (問題 3)						
Name of Securities holder(s) 證券持有人姓名: Name of the listed company 上市公司名稱:						
New Hope Service Holdings Limited						
新希望服務控股有限公司						
(Note 3 / 附註3) Email address 電郵地址:						
<u> </u>						
Option 3: I/we hereby request for receipt of Corporate Communications in printed form (Please mark "\sqrt " in the below box if applicable)						
遷項 3: 本人/ 吾等現要求收取公司通訊[®]印刷版 (如適用,請在以下方格內劃上「✓」號)						
receive future Corporate Communications* in printed copy and noted that this instruction is valid only for one year starting from the receipt date of instruction. (Note 5)						

Sianatur	o(s). (Note 1)	Contact numbe	3**	Date:
一 收	(取未來公司通訊*的印刷本,	並已知悉本指示由收取指示日期起計一年內有效。	(附註3)	

Signature(s 簽名: (### 1)

聯絡電話號碼:

日期:

Notes 附註: 1. Please

- 政併地選擇的公司通訊。 If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered. 如 開下通過二線碼、電影、回線及或其他方式提供多於一個的電子影件地址、另有 图下最後提供的電子影件地址將會被用於登記。 If you mark "" in the box in Option 3, no email address will be registered and only Corporate Communications* in printed form will be received. 如 图下在運用3 方格内動上(4)號、綜不會有電子鄉件地址被登記。只有公司通識"的印刷版會被收取。 For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form. 為免存疑。在本回緣上的任何額外指示。本公司將不予處理。

Unless otherwise specified. Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary interim report; (c) notice of meeting; (d) listing document; (e) circular; and (f) a proxy form.

索菲男肯拉明,公司國訊乃指本公司已發出或將子發出以供其任何證券的持有人參照或採取行動的任何文件,其中包括但不限於 (a) 董事報告、年度帳目以及審計報告副本以及(如適用)財務擴要報告; (b) 中期報告及(如適用)財務擴要報告; (c) 會議適知; (d) 上市文件; (e) 適高: 和(f) 委任表格。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- 個人資料聲明

 "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").

 本聲明中所指的「個人資料」與香港法例第 486 章 《個人資料(私隱)條例)(「《**私隱檢例**》」)中「個人資料」的涵義相同。

 Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in the Company, Your supply of Personal Data to the Company is on a volunty basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form.

 图下於本回條所是供的個人資料等用於(包括但不限於)有關公司以電子方式發布公司通識及就 图下持有的本公司遊券有關的其他事宜上與 图下聯絡。 图下是自顧向本公司提供個人資料。若 图下未能提供足夠資料。本公司可能無法處理 图下在本回修上所述的指示及/或要求。

 Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.

 本公司可能任何所說明的用途或在法例规定的情况下,將 图下的個人資料技術或轉移给本公司的附屬公司、股份适户库。及成其他公司或閱憶、並將在適當期間保留該等個人資料作核實及必能升達。

 You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Pirvacy Officer of the Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong or by email at PirvacyOfficer@computershare.com his.

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.

No postage is necessary if posted in Hong Kong.

閣下寄回此回條時·請將郵寄標籤剪貼於信封上 如在本港投寄· 閣下無需支付郵費或貼上郵票。