

GLOSSARY OF TECHNICAL TERMS

This glossary contains definitions of certain technical terms used in this document in connection with us and our business. These may not correspond to standard industry definitions and may not be comparable to similar terms adopted by other companies.

“BI data analysis platform”	a technology-driven ecosystem that collects, processes, and visualizes raw data to help organizations make informed decisions
“CE Certification”	a certification signifying that a product meets essential EU health, safety, and environmental standards
“CRM”	customer relationship management
“EPD Carbon Emission Certification”	a certification providing information to buyers about a product’s impact on the environment
“ERP”	enterprise resource planning
“FloorScore”	well-recognized indoor air quality certification standard for hard surface flooring materials, adhesives, and underlayments
“FOB”	free on board
“ISO”	the International Organization for Standardization, a non-governmental organization based in Geneva, Switzerland, for assessing the quality systems of business organizations
“kg/m ³ ”	kilogram per cubic meter
“LVT flooring”	luxury vinyl tile flooring, a durable, waterproof, and versatile flooring option that realistically mimics natural materials like wood, stone, or ceramic
“MES”	manufacturing execution system
“MGO flooring”	magnesium oxide based flooring products, durable, eco-friendly building materials made from natural minerals
“OA”	office automation
“ODM”	original design modeling
“PETG”	polyethylene terephthalate glycol
“PVC flooring”	a versatile and water-resistant synthetic flooring option made from polyvinyl chloride

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“QR code”	a type of two-dimensional matrix barcode invented by Masahiro Hara for labelling automobile parts
“SGS”	a multinational group specializing in providing testing, inspection, and certification services
“SPC flooring”	a highly durable and waterproof flooring option made from a blend of PVC resin powder and calcium carbonate
“TÜV certification”	third-party testing and certification by independent German organizations like TÜV Rheinland, TÜV SÜD, and TÜV NORD
“TVOC”	total volatile organic compound
“UV curing”	ultraviolet curing, the process by which ultraviolet light initiates a photochemical reaction that generates a crosslinked network of polymers
“VOC”	volatile organic compound
“WPC flooring”	an engineered flooring material made from a blend of wood fibers and plastic