

GLOSSARY OF TECHNICAL TERMS

In this Document, unless the context otherwise requires, explanations and definitions of certain terms used in this Document in connection with our Company and our business shall have the meanings set out below. The terms and their meanings may not always correspond to the standard industry meaning or usage of these terms.

“5G”	the fifth-generation mobile communication technology
“AI”	artificial intelligence, a branch of computer science that develops systems capable of performing tasks that typically require human intelligence, such as perception, learning, reasoning, and decision-making
“AICP”	AI Communication Platform, the core technological base of our Group
“API”	application programming interface, a set of rules and tools that allows different software systems to communicate and interact with each other
“App(s)” or “application(s)”	application software designed to run on smartphones and other mobile devices
“A2A”	agent to agent, a protocol that enables AI agents to communicate, exchange information and coordinate actions with one another across different systems and applications
“CAGR”	compound annual growth rate
“cloud-based service”	cloud-based service refers to any service, application, or resource that is made available to customers on demand via the internet from cloud computing infrastructure, rather than being provided from a company’s own on-premise server
“CMMI”	capability maturity model integration, a process improvement framework used to assess and enhance the maturity of an organization’s software development and management capabilities
“CMMI Level 3”	a maturity level under the CMMI framework indicating that an organization has established and standardized software development and management processes that are documented, implemented and consistently followed
“EverSync Communication Protocol”	an underlying private communication protocol developed by the Company, designed to ensure reliable message delivery and signaling stability under challenging network conditions, including high concurrency and poor connectivity scenarios
“GDP”	gross domestic product, the total monetary value of all goods and services produced within a country’s borders during a specific period, commonly used to measure the size and health of a country’s economy

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“IaaS”	infrastructure as a service, a cloud computing model that provides virtualized computing resources (e.g., servers, storage, and networking) over the internet on a pay-as-you-go basis, eliminating the need for businesses to purchase and maintain physical hardware
“IM”	instant messaging, a communication service that enables near real-time exchange of text, images, voice, files, and other data between users
“ISM”	industry small model, an AI model specifically developed or fine-tuned for a particular industry, business domain or application scenario, typically using industry-specific data and knowledge to perform specialized tasks with greater efficiency and accuracy than general-purpose AI models
“ISO 27001”	a globally recognized standard for information security management
“ISO 9001”	a globally recognized standard for quality management
“ISO/IEC 27701”	a globally recognized standard for privacy information management
“JV”	joint venture
“MaaS”	Model as a Service, refers to a cloud computing service model that provides AI/Machine Learning models as on-demand, scalable, and managed services over the internet, allowing users to access, fine-tune, and deploy pre-trained models without building or maintaining the underlying infrastructure
“MaaS Platform”	a platform that integrates multiple large language models and enables developers to access AI functionalities through a unified interface developed by the Company
“MCP”	model context protocol, a standardized protocol for connecting AI models with external tools, applications and data sources, facilitating secure and structured interactions between AI systems and external services
“Memory Engine”	a self-developed module developed by the Company, designed to process and store contextual information from user interactions to support personalized communication functionalities
“MLPS”	a cybersecurity protection framework established under PRC laws and regulations that classifies information systems into different security levels and imposes corresponding security protection and compliance requirements

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“PaaS”	platform as a service, a cloud-based service that provides a pre-configured, ready-to-use platform for users to run and manage software applications without the complexity of building and maintaining the underlying infrastructure. The platform is hosted by a service provider and accessed over the internet
“RTC”	real-time communication, a technology that enables low-latency transmission of audio, video, and data between users, supporting interactive scenarios such as voice calls, video calls, and live streaming
“SaaS”	software as a service, a cloud computing model that provides users with access to software applications via the internet, eliminating the need for users to install and run the application on their own computers or infrastructure
“Scenario Learning Engine”	a module developed by the Company, designed to support scenario-based learning and application development in communication use cases
“SD-CAN”	Software-Defined Cloud Access Network, a global network infrastructure established by the Company to provide low-latency and high-stability communication acceleration services through globally distributed access nodes and intelligent routing algorithms
“SDK”	software development kit, a collection of tools, libraries, documentation, and code samples that developers use to build applications for a specific platform, system, or service
“Super App”	an application that integrates multiple functionalities and services, such as communication, content, payment and third-party services, within a unified platform
“Super App Framework”	a technology framework provided by the Company that enables customers to build applications with integrated functionalities within a unified platform
“UI”	user interface, a medium through which a user interacts with a system, enabling the exchange of information by converting internal data into a human-understandable format
“VSA”	vertical scenario application, an application developed for specific industry sectors or business scenarios, leveraging domain-specific data, knowledge and technologies to address specialized operational requirements and use case
“VSA provider”	a provider that develops and offers VSAs and related solutions for specific industries or business scenarios