

GLOSSARY OF TECHNICAL TERMS

This glossary of technical terms contains terms used in this document as they result to our business. As such, these terms and their meanings may not always correspond to standard industry meaning or usage of these terms.

“acupuncture”	a clinical method and technique that uses small needles to stick into customers’ meridian points to prevent and treat diseases
“CPM”	Chinese patent medicines, readily processed Chinese medicines in various intake forms, such as pills, granules and soft capsules, based on the nature and function of medicines
“cupping”	a form of alternative therapy in which a suction is created on the skin with the application of heated cups
“decocting pieces”	processed Chinese medicinal slices which can be used in prescribed formulas for preparing CPM or for decoction as a means of diet therapy
“decoction”	decocting Chinese medicinal herbs, a method of extraction by boiling herbal or plant material to dissolve the chemicals of the medicinal materials, such as stems, roots, bark and rhizomes
“frequency of patient visits”	refers to, in respect of any financial year/period a fraction equal to the number of patient visits in respect of such financial year/period, divided by the total number of customers during such year/period
“guasha”	a TCM technique using a smooth-edged tool to scrape the skin, aiming to improve circulation, relieve muscle tension, and promote wellness
“HIS”	hospital information system, a comprehensive information system designed to manage a medical institution’s operation, such as customer information, patient visits, prescriptions, physicians’ notes and fee collections
“in-hospital preparations”	in-hospital preparations (院內製劑), which are in-house developed, standardized, clinically validated formulations that have received regulatory approval and can be used in our licensed entity

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“internal medicine”	the branch of medicine that focuses on diagnosis, treatment, and prevention of diseases affecting internal organs and systems
“licensed medical institution(s)”	our offline medical institutions, specifically TCM out-patient healthcare centers with a valid Medical Institution Practicing License (醫療機構執業許可證) or TCM clinics with a TCM Clinic Filing Certificate (中醫診所備案證) to engage in the provision of TCM healthcare services
“moxibustion”	a TCM non-medication treatment which consists of burning a cone or stick made of ground mugwort leaves on particular points of the body to improve body condition
“new customers”	refers to number of customers/patients who made a registration appointment with one of our offline licensed medical institutions for the first time
“orthopedic manipulation”	a therapeutic technique involving the manual adjustment of the musculoskeletal system to ease pain, decrease inflammation, and improve movement
“patient visit”	used to calculate the number of patients diagnosed and treated. The number of patient visit comprises (1) offline consultation visits, counted based on the actual number of distinct medical consultations, and (2) physical therapy visits, counted based on the actual number of on-site physical treatment regardless of the number of physical therapies delivered in one attendance
“sq.m”	the measurement unit of square meters
“TCM”	traditional Chinese medicine, medicines where the active ingredients come from or are derived from natural plant, animals or minerals according to traditional Chinese medicine theory and practice

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“TCM healthcare service network”	our integrated TCM healthcare service network, consisting of our offline licensed medical institutions and proprietary online platform
“TCM prescription preparations”	customized preparations produced according to prescriptions issued by TCM practitioners following syndrome differentiation and treatment. These prescriptions are processed by qualified Chinese medicine professionals using appropriate preparation techniques to convert the prescribed herbs into various dosage forms on behalf of the patient
“therapeutic massage”	a manipulation of body’s soft tissues, commonly applied with hands, fingers, elbows, knees, forearms, feet, or a device, for the treatment of body stress or pain