

## GLOSSARY OF TECHNICAL TERMS

*This glossary contains definitions of certain terms used in this Document in connection with our Company and our business. Some of these may not correspond to standard industry definitions or usage of these terms.*

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| “A2A”               | an open standard launched by Google in April 2025, enabling standardized collaboration among agents built across different sources and frameworks                                                                                                |
| “agent”             | an AI entity with autonomous decision-making capabilities can perceive its environment, understand requirements, plan tasks, take actions, and continuously refine itself through learning                                                       |
| “AI digital worker” | virtual workforces built on technologies such as RPA, large models and NLP. They simulate human employees in completing business processes, and possess autonomous execution, cognitive decision-making, and human-like interaction capabilities |
| “algorithm models”  | a reusable and composable algorithmic design paradigm for large-model applications, addressing tasks such as complex task decomposition, multimodal integration, and efficiency optimization                                                     |
| “ASR”               | automatic speech recognition, a technology that converts human speech into text and belongs to the field of natural language processing within artificial intelligence                                                                           |
| “Browser USE”       | an intelligent browser automation tool for LLMs. It enables AI to browse and operate web pages naturally, supporting natural-language command, multi-tab management, visual recognition, and content extraction                                  |
| “C/C++”             | high-performance programming languages based on C                                                                                                                                                                                                |
| “CAGR”              | compound annual growth rate                                                                                                                                                                                                                      |
| “cloud computing”   | a model for delivering computing resources over the internet on a pay-as-you-go basis                                                                                                                                                            |
| “Computer USE”      | the evolved form of Browser USE, extending automation to the operating-system level. It supports managing desktop applications, handling the file system, and transferring data across different software programs                               |

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| “CRM”                              | customer relationship management, a system to manage interactions with customers, and analysis of customer data to improve sales, marketing and service effectiveness                                                                                                                                                                                             |
| “CV”                               | computer vision                                                                                                                                                                                                                                                                                                                                                   |
| “digital worker(s)/employee(s)”    | virtual workers simulate the form and functions of human employees and can replace or assist humans in completing work tasks                                                                                                                                                                                                                                      |
| “domain-specific models”           | a large model built for a particular industry to solve highly specialized problems within that domain, offering more precise task-handling capabilities than general-purpose large models                                                                                                                                                                         |
| “EAR”                              | Export Administration Regulation, the regulations promulgated, maintained, and amended by the U.S. Department of Commerce, Bureau of Industry and Security, under the authority of the International Emergency Economic Powers Act (50 U.S.C. 1701 et seq.), as codified in subchapter C of chapter VII of title 15, Code of Federal Regulations                  |
| “enterprise-grade”                 | built to meet the performance requirements of large enterprises and government                                                                                                                                                                                                                                                                                    |
| “Fortune Global 500”               | the annual ranking published by Fortune of the world’s 500 largest companies measured by operating revenue                                                                                                                                                                                                                                                        |
| “HTTPS”                            | a secure version of the HTTP protocol that uses TLS to encrypt communication between a client and a web server                                                                                                                                                                                                                                                    |
| “IDP”                              | intelligent document processing                                                                                                                                                                                                                                                                                                                                   |
| “IT”                               | information technology                                                                                                                                                                                                                                                                                                                                            |
| “IM”                               | instant message. A form of real-time electronic communication transmitted between users over digital platforms or applications                                                                                                                                                                                                                                    |
| “K-APA AI Digital Worker Solution” | the Company’s solution is built on K-APA AI digital worker platform, is a virtual workforce constructed using technologies such as RPA and AI. The solution simulates human employees in completing both rule-based and non-rule-based business processes, and possesses autonomous execution, cognitive decision-making, and human-like interaction capabilities |

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| “Ki-Agent Enterprise-Grade Agent Solution” | the solution is built on the Company’s Ki-Agent enterprise-grade platform, is an intelligent system constructed using LLM(s) and multi-agent collaboration technologies, capable of autonomous decision-making and coordinated execution. It enables complex business processes to be autonomously planned, automatically executed, and continuously optimized, serving as the central hub of enterprise digital transformation |
| “K-Pine low code system/technology”        | self-developed platform that supports application development with minimal manual coding through a visual interface and reusable components                                                                                                                                                                                                                                                                                     |
| “K-RPA”                                    | the Company’s proprietary robotic process automation system that enables automation of repetitive digital tasks through configurable software robots                                                                                                                                                                                                                                                                            |
| “large language model”                     | a neural network architecture with an ultra-large number of parameters, typically billions or more, enabling the processing of complex patterns across massive datasets                                                                                                                                                                                                                                                         |
| “low-code”                                 | a software development approach that allows applications to be built with minimal hand-coding using graphical user interfaces and prebuilt logic components                                                                                                                                                                                                                                                                     |
| “MCP”                                      | an open protocol introduced by Anthropic in November 2024 to address how agents and large models can safely and efficiently connect to external tools and data                                                                                                                                                                                                                                                                  |
| “NIST SP 800-88”                           | a standard published by the National Institute of Standards and Technology provides guidance on how to securely erase data from storage media                                                                                                                                                                                                                                                                                   |
| “machine learning”                         | a branch of AI that enable systems to learn patterns from data and improve performance without explicit programming                                                                                                                                                                                                                                                                                                             |
| “multi-agent”                              | a leading branch of distributed artificial intelligence. They are distributed computing systems composed of multiple autonomous agents, that coordinate with one another to solve problems that cannot be addressed by a single agent alone                                                                                                                                                                                     |
| “NLP”                                      | natural language processing                                                                                                                                                                                                                                                                                                                                                                                                     |
| “OCR”                                      | optical character recognition                                                                                                                                                                                                                                                                                                                                                                                                   |
| “person-year”                              | a person-year is a unit of measurement that expresses the amount of work one person can complete in one year                                                                                                                                                                                                                                                                                                                    |

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| “RAG”                                    | retrieval-augmented generation, a technique enabling generative AI models to retrieve and integrate external information during content generation                                                                                                                                                                                                                                                     |
| “RPA”                                    | robotic process automation, technology that uses software robots to automate business processes                                                                                                                                                                                                                                                                                                        |
| “scenario-specific structured workflows” | predefined, step-by-step processes designed to handle a particular and repeatable business situation efficiently                                                                                                                                                                                                                                                                                       |
| “ScreenSpot-Pro benchmark”               | A globally recognized benchmark for measuring AI agents’ ability to operate computers, often described as a test of their “vision” and “hand-eye coordination”; its core task is to evaluate whether an AI can, based on natural language instructions, accurately locate and interact with specific buttons, menus, or input fields within high-resolution, complex professional software interfaces. |
| “security-audited skills”                | Atomic capabilities for AI agents that have undergone security auditing, compliance review, risk validation, and permission controls, ensuring they meet enterprise security standards and data compliance requirements before use.                                                                                                                                                                    |
| “software development kit”               | software development kit, a collection of tools and resources to build software applications                                                                                                                                                                                                                                                                                                           |
| “SFTP”                                   | a secure file transfer protocol that operates over the SSH (Secure Shell) protocol                                                                                                                                                                                                                                                                                                                     |
| “TLS”                                    | a cryptographic protocol that provides secure communication over a network by encrypting data in transit, authenticating the communicating parties, and ensuring data integrity                                                                                                                                                                                                                        |
| “UI”                                     | user interface                                                                                                                                                                                                                                                                                                                                                                                         |
| “USE”                                    | universal smart engine, the Company core AI architecture integrating multiple learning models to enable perception, reasoning, and automation capabilities                                                                                                                                                                                                                                             |
| “8B model”                               | A model with approximately 8 billion parameters, typically offering stronger reasoning, perception, and task performance at higher computational cost.                                                                                                                                                                                                                                                 |
| “4B model”                               | A model with approximately 4 billion parameters, designed for lighter and more efficient inference.                                                                                                                                                                                                                                                                                                    |