

GLOSSARY OF TECHNICAL TERMS

This glossary of technical terms contains terms used in this document in connection with our business or our Group. As such, these terms and their meanings may not correspond to standard industry meanings or usages of these terms.

| | |
|-------------------|--|
| “CAGR” | compound annual growth rate |
| “GDP” | gross domestic product |
| “ISO” | an acronym for a series of quality management and quality assurance standards published by International Organisation for Standardisation, a non-government organisation based in Geneva, Switzerland, for assessing the quality systems of business organisations |
| “ISO 14001: 2004” | ISO 14001: 2004 is an internationally recognised standard for the environmental management of businesses. It aims at recognising the desirable behaviour of businesses concerning the environment. It prescribes controls for an encompassing range of corporate activities which include the use of natural resources, handling and treatment of waste and energy consumption |
| “ISO 9001: 2008” | ISO 9001: 2008 is an internationally recognised standard for a quality management system. It aims at the effectiveness of the quality management system in meeting customer requirements. It prescribes requirements for ongoing improvement of quality assurance in design, development, production, installation and servicing |
| “sq. ft.” | square foot (feet) |
| “sq. m.” | square metre(s) |
| “%” | per cent. |