



J LOGO HOLDINGS LIMITED

聚利寶控股有限公司

(incorporated in the Cayman Islands with limited liability)

Stock Code: 8527



ENVIRONMENTAL,
SOCIAL AND
GOVERNANCE
REPORT

2021

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT



1. INTRODUCTION

This Environmental, Social and Governance (“**ESG**”) Report provides an overview of the Group’s strategies and performance on ESG related issues for the period 1 January 2021 to 31 December 2021 (the “**Reporting Period**”).

This Report is prepared pursuant to the Environmental, Social and Governance Reporting Guide as set out in Appendix 20 and Rule 17.103 of the Rules Governing the Listing Securities on GEM of The Stock Exchange of Hong Kong Limited.

This Report summarises our Group’s strategies, initiatives and performance in both Singapore and Malaysia operations as well as our on-going commitment on environmental, climate related and social issues. Taking into consideration the current and emerging issues and trends, our senior management team has identified the material ESG issues that have potential impacts to the Group’s development strategies. Our Board reviews and provides oversight on the implementation of sustainability initiatives by the management team.

Our Group welcomes your feedback on our sustainability initiatives and performance. Please send your comments and suggestions to askus@jlogoholdings.com.

2. REPORTING PRINCIPLES

- **Materiality** – Materiality assessment was conducted to diagnose material issues during the Reporting Period. Materiality of issues was reviewed by the Board and senior management of the Company.
- **Quantitative** – The standards and methodologies used in the calculation of relevant data, as well as the assumptions used were disclosed in the ESG Report.
- **Consistency** – The preparation of this ESG Report was substantially consistent with the previous year. Explanation were provided regarding data with changes in the scope of disclosure and calculation methodologies.
- **Completeness** – Covered the relevant scope and information for material topics, for readers of this report to have a good understanding of our sustainability performance during the stated reporting period.

To ensure the quality of the content in this ESG Report, we observed the principles of balance, comparability, accuracy, timeliness, clarity and reliability. The data has been obtained from reports generated from our internal systems and we have relied on internal data monitoring and verification to ensure accuracy. The ESG data and information Our data is reported in good faith and have not been verified by an independent third party.



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3. ESG MANAGEMENT

“In line with our priorities to achieve long term and sustainable growth, our Group is committed to implement environmentally and socially sustainable best practices in our operations. The Board is ultimately responsible in making strategic decisions on the Group’s ESG related policies and overseeing the effectiveness of these strategies. The Board is supported by the ESG Committee to review, and monitor the ESG compliance and development of the Company. The ESG Committee is responsible to work with respective business units in Singapore and Malaysia to execute the Group’s ESG strategy and initiatives. Data and feedback are collated and reported back to the Board on a timely manner.”



The Group values the importance of maintaining close communication with our stakeholders and facilitates their understanding of the Group’s development and ESG goals and targets. We are committed to operate in a socially and environmental responsible manner, while balancing the economic interests of our various stakeholders. Our Group has established and implemented various policies to manage and monitor the issues related to the environment and resources, employment, supply chain management and community.

As the world goes into its second year of the COVID-19 pandemic and the emergence of new variants continues, Health and Safety and Contributing to the Community remains close to our hearts.

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4. STAKEHOLDERS ENGAGEMENT

In order to understand stakeholders’ needs, continuous and active communication with our stakeholders is essential to ensure long term success. We have identified the key stakeholders who have a close relationship with the Company and has established various channels of communication with them. These formal and informal platforms allow us to engage with our stakeholders on a regular basis and ensure their concerns and issues are dealt with appropriately and on a timely manner. The channels of communications with major stakeholders and their expectations are summarized as below:

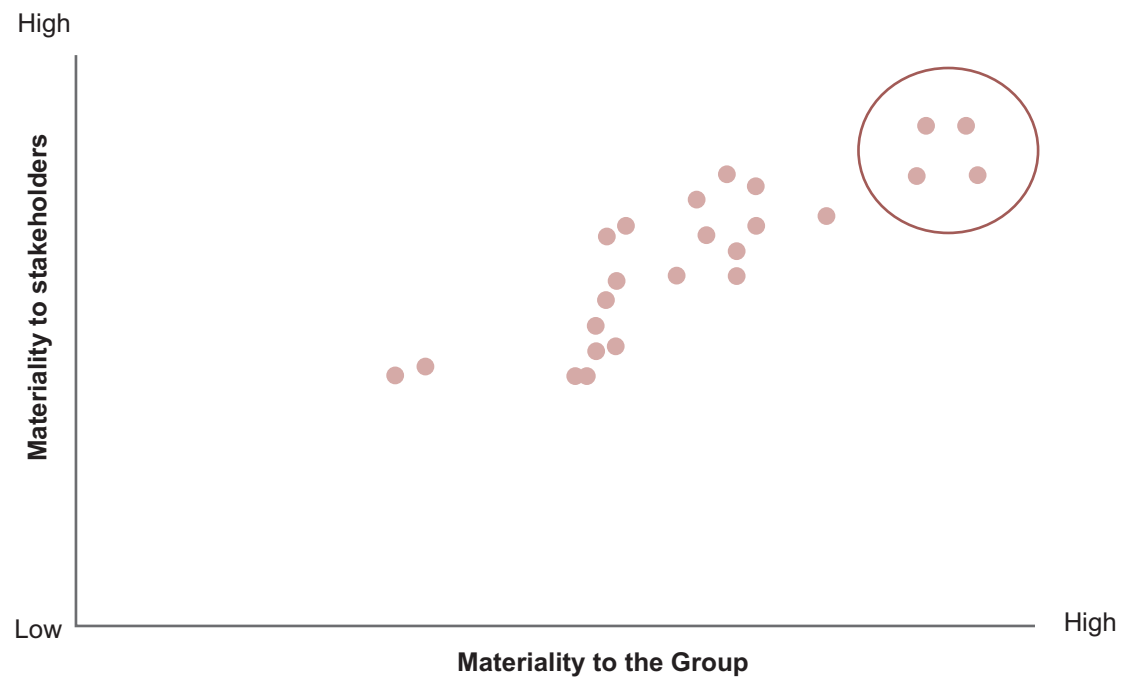
STAKEHOLDERS	OVERALL EXPECTATIONS	COMMUNICATION CHANNELS
Customers	<ul style="list-style-type: none"> • Food safety and Hygiene • Food and Service Quality • Good dining environment 	<ul style="list-style-type: none"> • Feedback at the restaurant/bakery outlet • Social media • Corporate website
Employees	<ul style="list-style-type: none"> • Remuneration and benefits • Health and safety • Job security • Career development 	<ul style="list-style-type: none"> • Performance appraisal • Meetings and communications
Government and Regulatory Bodies	<ul style="list-style-type: none"> • Complying with relevant laws and regulations • Business integrity 	<ul style="list-style-type: none"> • Site visits and inspections • Email communications
Investors and Shareholders	<ul style="list-style-type: none"> • Profitability and business performance • Return on investment • Business strategies and growth plans • Complying with relevant laws and regulations 	<ul style="list-style-type: none"> • AGM and shareholder meetings • Announcements and circulars • Financial reports • Company’s website
Landlords	<ul style="list-style-type: none"> • Lease contract • Brand image • Complying with relevant laws and regulations 	<ul style="list-style-type: none"> • Regular meetings • Email correspondence
Suppliers	<ul style="list-style-type: none"> • Fair competition • Purchase policies and procedures • Mutual benefits 	<ul style="list-style-type: none"> • Briefing and meetings • Supplier’s review • Day-to-day communications



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5. MATERIALITY ASSESSMENT

During the Reporting Period, we reviewed the material ESG issues identified by key stakeholders through feedback and discussion. Our materiality definition takes reference from the ESG Reporting Guide, which is defined as the threshold at which ESG issues become sufficiently important to investors and other stakeholders that they should be reported.



Based on the results of our findings through feedback and discussion, the important ESG issues to our Group and stakeholders are:

- (i) Customer Health and Safety;
- (ii) Occupational Health and Safety;
- (iii) Diversity and Equal Opportunity; and
- (iv) Non-discrimination.

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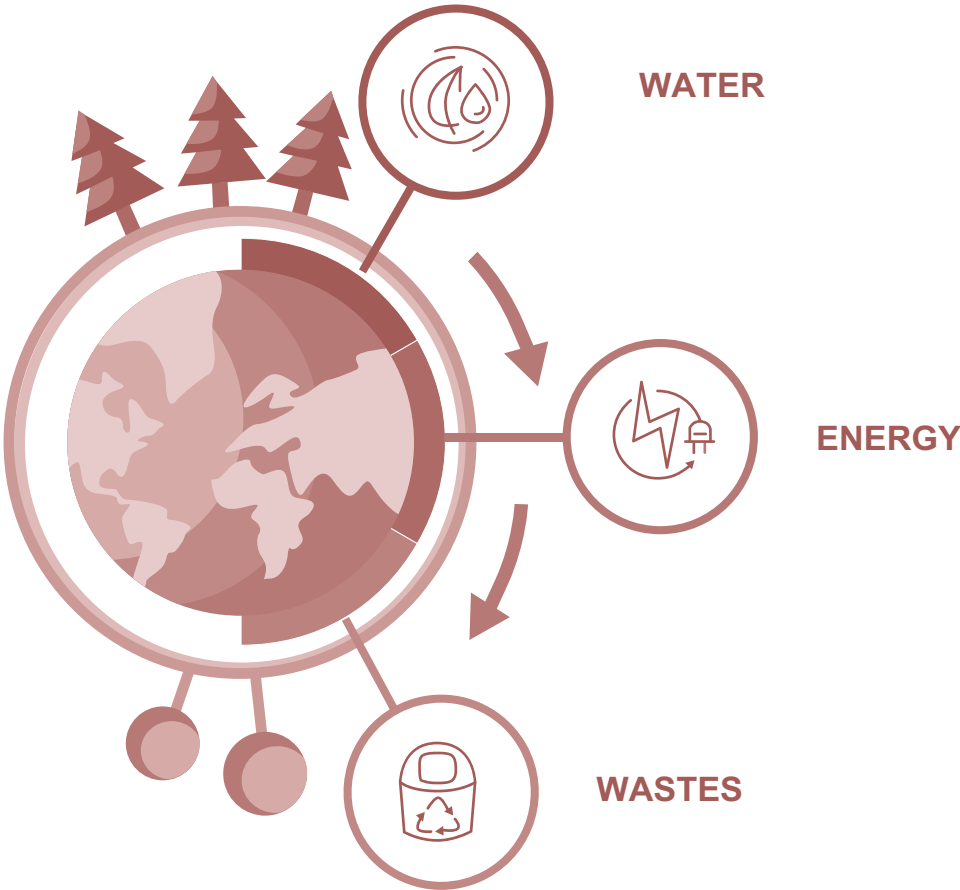


6. CARING FOR OUR RESOURCES AND ENVIRONMENT

The Group is committed to play our part in tackling climate change for the future of our business and our planet. We adhere to all necessary regulations as we acknowledge the risk climate change poses to our business and operations. There is no specific climate-related issue that is impacting the Group significantly for the Reporting Period. We aim to minimise the environmental impacts and did not violate any environmental protection laws or regulations in Singapore and Malaysia.

With the increasing call for action to address matters of climate change which may impact our operations on a global scale, we recognise our role as a responsible corporate and have made strides to reduce the Group’s overall carbon footprint and improve water conservation efforts in all our restaurant outlets, bakeries and office. We regularly monitor the environmental impacts of our operations and implements measures and policies to minimise energy and water consumption, as well as ensure proper management of effluents and waste.

Conserving Valuable Resources

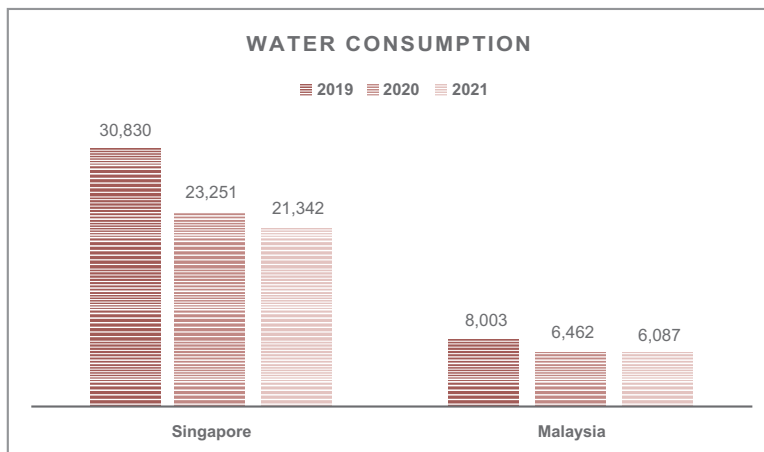


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Water

Clean water is a valuable resource. Our Group place great emphasis on water preservation at offices, restaurants, central kitchen and bakery outlets. To increase the awareness of conserving water resources, we have been carrying out various water saving initiatives including:

- Install notices and posters on water saving tips in our restaurant kitchens, bakery outlets and central kitchen
- Monitor water consumptions at each outlet
- Conduct regular maintenance of water pipes to prevent leakages



FY2021 Target:

- ✓ Maintain total water consumption below 38,000 m³ (base year: 2019)

FY2022 Target:

- Maintain total water consumption below 38,000m³

The water across our operations is sourced from the municipal water supplier. We regularly assess water consumption performance at our outlets and take necessary measures, where required to minimize wastage. In FY2021, the total water consumption of the Group amounted to 27,430 m³, an increase of 14.7% from FY2019. We achieved our FY2021 Target of maintaining total water consumption below 38,000 m³. The lower consumption in 2020 was mainly due to the temporarily suspension of operations of certain restaurants and bakery outlets during circuit breaker (Singapore) and Movement Control Order Malaysia). In FY2021, operations in Singapore and Malaysia have recovered to approximately 65% of pre-COVID activities level.

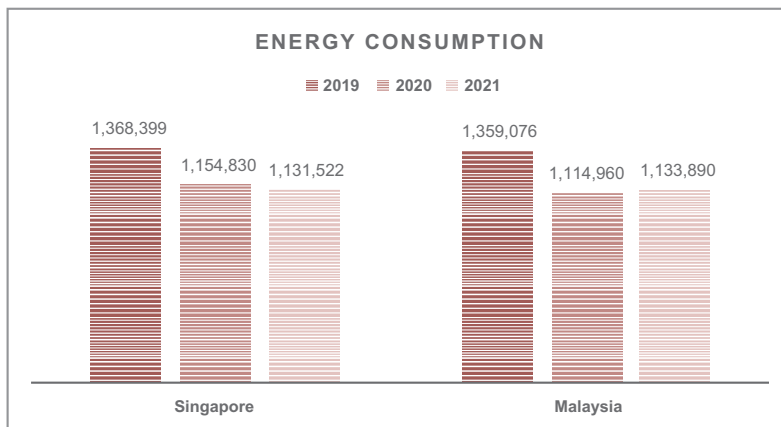
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Energy

We are committed to actively seek for a more green and efficient operation mode to save energy and contribute to the collective effort to reduce Singapore’s overall Greenhouse Gas (“GHG”) emissions. During the Reporting Period, we continue to adopt the following measures to improve the efficiency of energy usage, using water and energy efficiently:

- Zoning and setting operating schedule for switches and equipment
- Replace or install energy saving LED lights
- Switch non-essential electrical appliances after operating hours
- Install notices and posters on near main switches to remind employees and staff



FY2021 Target:

- ✓ Maintain electricity consumption below 2,600,000 kWh
- ✓ Replacement of old equipment with energy efficient equipment

FY2022 Target:

- Maintain total electricity consumption below 2,500,000 kWh

Our restaurants, bakeries and office took effective actions to save electricity and explore practical ways to enhance energy efficiency during operations including switching off kitchen equipment when not in use, turn off air-conditioning and lights in sections of our restaurant during non-peak hours, etc. In FY2021, the total electrical consumption of the Group amounted to 2,265,412 kWh, a marginal decrease of 0.2% from FY2020, despite the increase in operating activities. We are encouraged by the results and will continue to step up on our efforts in conserving energy and gradually replace with energy efficient electrical appliances.

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Wastes

We are fully aware of our responsibility in protecting the environment and reducing the negative environmental consequences caused by the waste generated from our operations. Our Group is placed great emphasis in reducing eliminating single use plastics, minimizing food wastes and practice good waste management. During the reporting period, we implemented various policies and best practices on sustainability in Singapore and Malaysia operations.

Sustainable Packaging and Single Use Disposables

We strive try to provide our customers greener options in order to reduce the carbon footprint of our community. Since 2020, our bakery in Malaysia started our “No Straw” initiative in our bakery outlets that sell beverages and changed all cake boxes to paper-based. During the Reporting Period, we also started using paper-based packaging boxes for cakes and pastry for our restaurants.

In line with the Malaysia Roadmap towards Zero Disposable Plastic 2018-2030, which aims to curb disposable plastic waste and move to other alternatives that are more environmentally friendly. Our bakery outlets in Malaysia started charging 20 cents per plastic bag since the beginning of 2021. To increase consumer’s awareness, our staff will also remind regular customers to bring their own takeaway containers and bags. We also participated in the Bring Your Own Tumbler initiative lead by IJN mall in Malaysia. Moving forward, we will continue to support our landlords in such initiatives.

We intend to roll out similar initiatives across our restaurants in Singapore in 2022. As we have a wide range of food menus, we faced challenges in finding the appropriate environmentally-friendly packaging that caters to our needs. Nonetheless, the team is constantly working with suppliers to searching for innovative and environmentally-friendly packaging solutions for both our restaurant and bakery operations.

FY2021 Target:

- ✘ Replace all plastic packaging to paper-based by end of 2021

FY2022 Target:

- Replace with more paper packaging or biodegradable components related packaging

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Waste Management

Our Group is focused on waste minimizing and recycling in our daily operations. We follow the 3R (Reduce, Reuse and Recycle). We constantly remind our office staff and employees to minimize waste and practice waste sorting and recycling. During the track record period, in collation with the shopping malls in Malaysia, we participated in the “FOOD CPR – COMPOST.PLANT. REDUCE” campaign to manage food waste effectively. Our staff will deposit the food wastes in their food composting machine to convert food wastes into compost for gardening or planting purpose. This serves to reduce waste-to-landfill and encourages repurposing food wastage as fertilizer.

As compared to our bakery, food wastages in Singapore is minimal as the kitchen prepares the food based our customer’s order. The perishables such as vegetables can used and cooked the next day as staff meal.

Air emission

During our operations, the use of electricity in restaurants, central kitchen and office generate carbon dioxide, while the usage of vehicles generates the emission of nitrogen oxides, sulphur oxides and particulate matters.

The amount of air emissions are reasonable low and our Group is unable to accurately track the volume. Notwithstanding the aforesaid, our Group is committed to reduce and ensure the efficient usage of transportation vehicles. The Group has implemented the following measures so as to achieve the environmental friendly approach by (a) utilise all the space of the goods vehicles to store our food materials so that we could reduce the number of deliveries to our bakery outlets; (b) efficient planning of the delivery routes to avoid extra trips and (c) regular maintenance and use the recommended motor oil for our delivery vehicles

Other emissions

Our Group does not generate major hazardous emissions and waste in its operations of restaurants and bakeries. As such, data on emissions and waste generated was not monitored or collected for the year ended 31 December 2021. Non-hazardous waste generated from the kitchens such as food waste, grease trap waste and used cooking oil are properly segregated and collected by authorized vendors by National Environment Agency (NEA) to manage and dispose our food and general waste in an environmentally safe manner.

Our Group strictly complies with local environmental laws and regulations such as those pertaining to waste disposal, air emissions and pollution where we operate. There were no reported cases of environmental noncompliance in the Group and among our suppliers, maintaining our achievement of zero environmental noncompliance.



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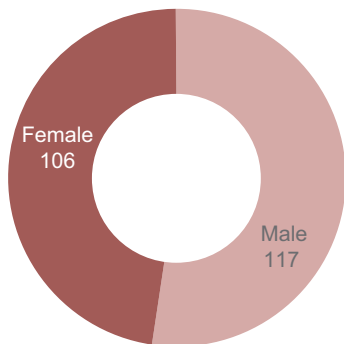
7. CARING WORKPLACE

As an employer, we value our human resources and is committed to practices fair employment and provides equal opportunities to all our employees. We believe in nurturing talents, recognizing individual expertise and contributions and strive to provide an inclusive workplace that supports local employment in Singapore and Malaysia. Attracting and retaining talent are part of the Group’s strategy for ensuring sustainable growth for our business. We do not base our hiring preferences on gender, age, marital status, race, religion or nationality and strongly believe that diversity within our workforce promotes creativity and sharing of knowledge and ideas.

Fair Employment Practices

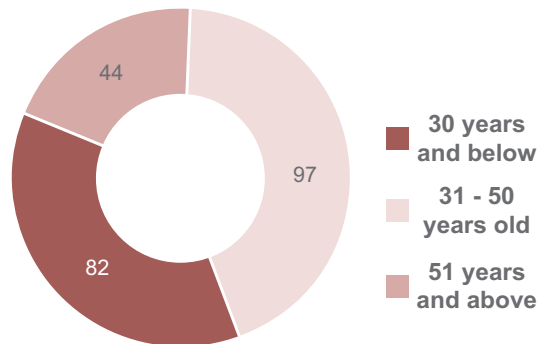
There were no reported incidents of workplace discrimination against our staff in the Reporting Period.

TOTAL EMPLOYEES BY GENDER



■ MALE ■ FEMALE

TOTAL EMPLOYEES BY GROUP



■ 30 years and below
 ■ 31 - 50 years old
 ■ 51 years and above

We have a policy of offering re-employment opportunities for employees to continue working beyond Singapore’s statutory retirement age of 62. In FY2021, we re-employed 1 of retiree workers. Our Group do not tolerate any forced or child labour in support of human rights and labour standard. There is strict adherence to government manpower regulations in the recruitment and hiring of both full-time and part-time staff. All related job duties, including the number of working hours, over-time arrangement and staff welfare and allowance are clearly stated in the employment contract. During the recruitment process, every applicant is expected to provide true and accurate personal data during their interviews. All new staff are required to provide a copy of their identity documents to be verified by the human resource department of the Company.

During Reporting Period, the Group was not aware of any non-compliance with relevant laws and regulations or related violation cases discovered.

FY2021 Target:

- ✓ Maintain diversity in our employment practices and achieve zero reported issues of gender discrimination

FY2022 Target:

- Maintain diversity in our employment practices and achieve zero reported issues of discrimination

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Health and Safety

The safety and well-being of our employees are of utmost importance to us. We are committed to provide a safe working environment for its employees to safeguard the health and safety of all employees. All our employees are to follow and comply to our company safety requirements and relevant code of practice which aims to protect the health, safety and security of our staff, property and the public from risk of harm, including that arising from terrorism.

In 2021, JC Dining was awarded the BizSAFE Level 3, which recognises that the Company has conducted risk covers assessments for every work activity and process in the workplace, in compliance with the requirements in the Workplace Safety and Health (Risk Management) Regulations in Singapore.

Protecting the employees’ health, safety and well-being are imperative to the business. We have taken the necessary measures, such as, maintain a clean and hygienic environment, provide training on proper handling of equipment, keeping even and dry floor at the workplace, to avoid occurrence of the work injuries. When an accident occurs in the Group’s restaurants, central kitchen, or bakery outlet, the outlet/kitchen manager is responsible to report the accident to the administration department as soon as possible.

We regularly review our safety procedure and update it according to the latest knowledge in the discipline of occupational health and safety, especially those directly relevant to the food and beverage industry. We constantly strive to provide a safe and conducive working environment and to cultivate ‘safety-first’ habits to achieve zero or minimal cases of reportable serious work-related injuries.

	FY2020	FY2021
Serious work-related injuries	nil	nil

As we continue our fight against COVID-19, we maintain strict oversight of all our employees over the adherence of our precautionary safety protocols in accordance with the relevant guidelines set out by Ministry of Health. These protocols include checking of our employees’ temperature twice a day using the provided infra-red thermometer before entering our outlets or restaurants, all staff are required to check-in via Safe entry QR code prior to access to premises, wear masks and face shield all the time during the work, wash hands before and after cleaning dining tables. As COVID-19 can be easily transmitted via contact, hand sanitisers and sanitising spray are provided at common areas i.e. reception, pantry area, counters, door entrance, etc for our staff.

During the year ended 31 December 2021, no material non-compliance issue was noted in relation to relevant health and safety regulations in Singapore and Malaysia.

FY2021 Target:

- ✓ Maintain zero serious work-related injuries

FY2022 Target:

- Maintain zero serious work-related injuries



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Training and Development

Our Group believes that continuous training and learning of our employees can help the Group retain its competitiveness. Employee performance appraisals are conducted on a yearly basis which facilitates open discussion and feedback between the supervisors and employees on ways to improve performance and their development needs. Our HR departments in Singapore and Malaysia evaluate the development needs of each department and identify suitable training program for our employees. Training and development programs for different levels of staff include:

- Managerial and soft skills
- Operational and technical knowledge
- Health and Safety
- Compliance and Group policy awareness

In FY2021, we achieved in total 461 training hours for our employees in Singapore and Malaysia, resulting in an average of 2.1 training hours per employee, an increase of approximately 0.6 training hour per employee. We were unable to achieve our target in FY2021 due to class size restriction of our training vendors, training sessions has to be spread out and could not be conducted in an efficient manner. Efforts to achieve our target will be stepped up in FY2022, with careful consideration of the timeline and extra hours required.

FY2021 Target:

- ✘ Increase average training hours to 4 hours per employees

FY2022 Target:

- Increase average training hours to 4 hours per employees

8. CULTIVATING STRONG BUSINESS PRACTICES

Supply Chain Management

The safety, quality and freshness of our ingredients are of utmost importance to us. We believe that the safest and highest quality ingredients come from sources that are sustainably managed and socially responsible. We have established a food safety management system in accordance with the relevant food regulations and guidelines, strict food quality inspection system and supply chain management process to provide customers with fresh, healthy and safe food. All ingredients are sourced from suppliers who are responsible and have undergone our procurement evaluation process. Our approved suppliers are consistently being evaluated for their performance such as product quality and safety, compliance with environmental and social guidelines, timeliness of delivery as well as after sales service handling. For the artisanal bakery operations in Malaysia, all items procured are from Halal-certified suppliers which meet the necessary dietary requirements and guidelines.

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Breakdown of Supplier By Location

	2021	
	No. of Suppliers	%
Country		
Singapore	91	46
Malaysia	105	54
Thailand	1	0

Customer Satisfaction

We believe that maintaining good customer engagement and satisfaction will help strengthen the Group’s brand and equity value. We make every effort to understand our customers’ needs and enhance their experience with our services. We engage our customers through various channels and platforms on an ongoing basis to help us to foster strong relationships and understand their concerns and suggestions. We conduct regular customer survey at each outlet to gather feedback on our products and services. All frontline staff are required to handle every request, enquiry or complaint of customers promptly and seriously and elevate to the management if they are unable to handle. All complaints (both online or offline) received will be logged in our system and responded promptly and seriously. All customers’ feedbacks and complaints received are reviewed by our operation team and appropriate corrective measures are implemented by the respective outlet to resolve any issue on a timely manner. In FY2021, our Group received about 60-70 complaints, approximately 75% increase from FY2020, and responded within 2 – 3 days. This significant increase is mainly due to the shortage of manpower and staff, experienced across all industries. Due to the border closure and labor shortage, we encountered difficulties in replacing our workers that returned to their home countries. Notwithstanding the aforesaid, our Group will continue to recruit local talents and monitor the effectiveness of existing business practices in ensuring the needs of our customers are satisfactorily met.

FY2021 Target:

- ✘ Increase customer service training to promote excellent service
- ✘ Target to reduce received complaints by 20% and reduce response time within 2 days

FY2022 Target:

- Maintain received complaints between 40-50 and response time within 2 days

Intellectual property right and consumer privacy

The Group recognise the importance of the protection over intellectual property right and consumer privacy. Proper licences for software and information are obtained by the Group to use in its business operation. Meanwhile, the Group handles all information provided by customers, employees and business partner in accordance with Personal Data (Privacy) Ordinance and related laws and regulations to ensure that information is under proper protection.



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Anti-bribery and corruption

Our Group prohibits all forms of bribery and corruption. All our employees must comply with all applicable prevention of corruption laws, including the Singapore Prevention of Corruption Act and Malaysian Anti-Corruption Commission Act and are expected to discharge their duties with integrity, to act fairly and professionally, and to abstain from engaging in bribery activities or any activities, which might exploit their positions against the Group's interests.

Policies and procedures on conflict of interest are established and communicated to all employees. Our employees are encouraged to seek advice and raise concerns through the HR feedback loop. Whistle-blower can be reported verbally or in writing to the management of the Group for any suspected misconduct with full details and supporting evidence at our website. The Group advocates a confidentiality mechanism to protect the whistle-blower against unfair dismissal or victimisation. Where criminality is suspected, a report is made to the relevant regulators or law enforcement authorities when the management considers necessary.

In FY2021, the Group is pleased to announce that there were no whistle-blowing cases received. In addition, there were no incidents involving non-compliance with laws and regulations relating to corruption or fraud.

Due to the impact of the COVID-19 Pandemic, the Group has not provided anti-corruption training in FY2021, but will arrange anti-corruption related training for directors and staff to reinforce the concept of integrity.

FY2021 Target:

- ✓ Maintain zero incident of corruption or fraud

FY2022 Target:

- Maintain zero incident of corruption or fraud

9. CARING FOR OUR COMMUNITY

Since 2018, we have been supporting the Singapore Yellow Ribbon Project movement in providing job opportunities in the area of kitchen cooks and chefs. Highpoint Halfway House Community works closely with the government to offer ex-offenders a second chance back into the society through skills training and job arrangement. In FY2021, we have hired 2 ex-offenders under the Yellow Ribbon Project. We will continue this collaboration and receive more assignees.

We also worked closely with the special schools and non-profit organizations including Movement for the Intellectually Disabled of Singapore (MINDS) to provide work opportunity for handicapped personnel. Our Group welcomed individuals with autism and those with impaired hearing to be trained as packaging staff in our central kitchen or even front-line service staff.

In FY2021, massive flooding affected several Malaysian states in late December. Our team in Malaysia worked with The Lost Food Project to distribute food to the needy affected by the flood. Thousands of bread were distributed to families rebuilding their homes after the flood in small villages. As part of the Group's effort in reducing food wastages, we will continue to work with The Lost Food Projects and other non-government organizations to distribution our surplus to help the needy.

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KPI A1.2	Greenhouse gas emissions in total and, where appropriate, intensity	Energy
KPI A1.3	Total hazardous waste produced and, where appropriate, intensity	Other Waste – Not applicable to the Group’s business
KPI A1.4	Total non-hazardous waste produced (in tonnes) and intensity.	Other Waste
KPI A1.5	Description of measures to mitigate emissions and results achieved	Caring for the Environment
KPI A1.6	Description of how hazardous and nonhazardous wastes are handled, reduction initiatives and results achieved.	Other Waste
A2: Use of Resources		
KPI A2.1	Direct and/or indirect energy consumption by type in total and intensity	Energy
KPI A2.2	Water consumption in total and intensity	Water
KPI A2.3	Description of energy use efficiency initiatives and results achieved	Energy
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved	Water
KPI A2.5	Total packaging material used for finished products (in tonnes) and with reference to per unit produced	Waste
A3: The Environmental and Natural Resources		
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	Caring for the Environment
A4: Climate Change		
KPI A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Caring for the Resources and Environment
B. SOCIAL		
Employment and Labour Practices		
B1: Employment		
KPI B1.1	Total workforce by gender, employment type, age group and geographical region	Fair Employment Practices
KPI B1.2	Employee turnover rate by gender, age group and geographical region	Fair Employment Practices
B2. Health and Safety		
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KPI B2.2	Lost days due to work injury	Health and Safety
KPI B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored	Health and Safety

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Subject areas, aspects, general disclosures and Key Performance Indicators (KPIs)		Section
B3. Development and Training		
Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.		Training and Development
KPI B3.1	The percentage of employees trained by gender and employee level	Training and Development
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B4. Labour Standards		
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Operating Practices		
B5. Supply Chain Management		
KPI B5.1	Number of suppliers by geographical region	Supply Chain Management
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B6. Product Responsibility		
KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons	Not applicable to the Group's business
KPI B6.2	Number of products and service related complaints received and how they are dealt with	Not applicable to the Group's business
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights	Not applicable to the Group's business
KPI B6.4	Description of quality assurance process and recall procedures	Not applicable to the Group's business
	Description of consumer data protection and privacy policies, and how they are implemented and monitored	Intellectual Property and Consumer Privacy
B7. Anti-Corruption		
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases	Not applicable to the Group
KPI B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored	Anti-Corruption
Community		
B8. Community Investment		
Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests		Caring for our Community