

MIN FU

INTERNATIONAL HOLDING LIMITED

(Incorporated in the Cayman Islands with limited liability)

STOCK CODE : 8511



2022

ENVIRONMENTAL,
SOCIAL AND
GOVERNANCE
REPORT



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ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

ABOUT THIS REPORT

Min Fu International Holding Limited (the “**Company**”) and its subsidiaries (collectively referred to as the “**Group**” or “**Min Fu**”) (Stock Code: 8511) are principally engaged in the provision of smart manufacturing solutions including sales of equipment and provision of relevant technical service in the People’s Republic of China. The shares of the Company (the “**Shares**”) were successfully listed on GEM of the Stock Exchange on 20 April 2018, which marked a key milestone for the Group. The Group is focusing on precision 3D testing solutions and precision machining solutions in the PRC. The Company provides smart manufacturing solutions to serve the needs of high-end equipment manufacturers which require a high level of precision in the manufacture of their industrial products. Its solutions comprise and integrate various equipment and services, ranging from solution concept and design, procurement of machinery, auxiliary tools and software and system installation and debugging to provision of after sales services such as technical support and training.

The Group had been persisting in developing new technology, including new auxiliary tools design software applications. As of 31 March 2022, the Group has 16 registered patents, including 6 invention patents and 10 utility model patents, and 8 invention patents in the registration process.

The Group acknowledges the significance of effective environmental, social and governance (“**ESG**”) initiatives at operation level. The direction of the Group’s ESG practices is governed by the board of directors of the Company (the “**Board**”), ensuring that the ESG strategy reflects the Company’s core values. We had a designated working group (the “**ESG Working Group**”), which comprised of employees from various departments, to gather relevant information and data for the preparation of such report.

This report describes the ESG initiatives of the Group for the financial year ended 31 March 2022 (the “**Year**” or the “**Reporting Period**”). The contents of this Report provide its stakeholders with an overview of the Group’s efforts regarding ESG impacts arising from its daily operations.

REPORTING PRINCIPLES

This report was prepared for an overview of the performance of the Group on environmental, social and governance (“**ESG Report**”). This ESG report complies with the provision of the ESG Reporting Guide as set out in Appendix 20 of the Rules Governing the Listing of Securities on GEM (the “**GEM Listing Rules**”) of the Stock Exchange of Hong Kong Limited.

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This report is one of the communication channels through which we connect with our stakeholders. We believe that ESG information that is meaningful and important to their decision-making should be disclosed. In this regard, the compilation process of this ESG Report follows the reporting principles suggested by the ESG Reporting Guide, which include:

<i>Materiality</i>	After collecting the opinions of stakeholders through internal and external stakeholder engagements, we review and determine material ESG aspects to the Group and guide the focus of this ESG Report.
<i>Balance</i>	To provide an unbiased picture of the Group, the Group not only disclose the progress in sustainable development management, but also discusses the Group's sustainable development challenges and future action plans, and explains the undisclosed information.
<i>Quantitative</i>	All departments and business lines used standardized tools to continuously record the Group's economic, environmental, and social indicators, and monitor the progress and results of the targets' implementation.
<i>Consistency</i>	Unless otherwise stated, this ESG Report adopted consistent methodologies to allow for a fair comparison of our performance from time to time.

This ESG Report also complies with the mandatory disclosure requirements and "comply or explain" provisions of the ESG Reporting Guide. It is recommended that this report is read in conjunction with the Company's Annual Report 2022, in particular the Corporate Governance Report and Director's Report.

SCOPE AND BOUNDARY

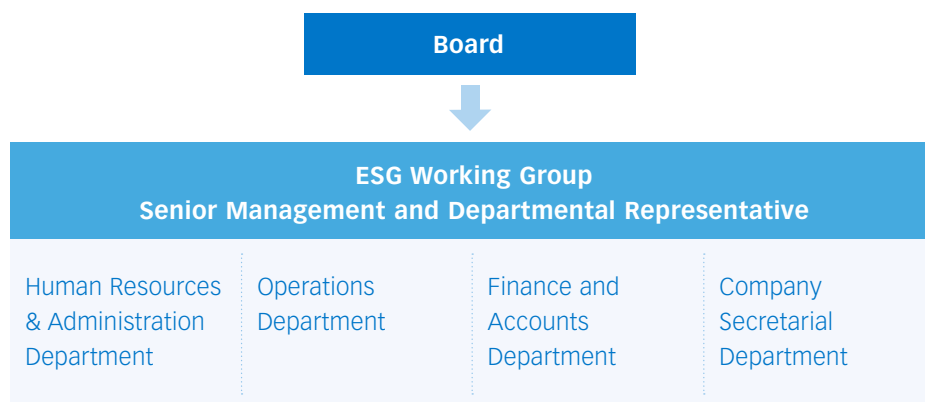
Unless otherwise specified, this report covers the Group's ESG accomplishments and challenges during the Year.

To provide a comprehensive review of our impact and performance, this ESG report focuses on the business operations in the Company's headquarter and its local subsidiary in Guangzhou, Guangdong province of the People's Republic of China (the "PRC"). Due to the non-significant environmental and social impact, The Group's business presence in Beijing, Xian, Chongqing, Changchun, Nanjing and Hong Kong are not included in the Report. The content of this ESG Report focuses on material sustainability areas based on our most significant economic, environmental and social impacts, and the area of greatest interests of our stakeholders. As there were no changes to the business scope, our ESG management approach, initiatives and strategy remained unchanged.

STATEMENT OF THE BOARD OF DIRECTORS

Our management approach is to run our business in an ethically, socially and environmentally responsible manner, supporting and connecting the communities we serve. We must do this while maintaining service excellence and financial returns.

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The Board has the overall responsibility for the Group's ESG strategies and reporting, as well as overseeing and managing our ESG-related risks. The Board regularly reviews our systems and guidelines across our operations to maintain high level of transparency and accountability.

We identify, evaluate and prioritise ESG issues through regular internal and external stakeholder engagements. ESG Working Group is authorized by the Board to carry out ESG-related tasks once the ESG related issue is identified. While the ESG Working Group implements and communicates the day-to-day management of ESG issues, the Board is responsible for the oversight of the overall management and decisions relating to sustainability governance of the Group. Through the Board's oversight, we are now able to assess ESG risks and provide strategic long-term guidance on sustainability performance, goals, and priorities. We have also implemented new ESG-related policies and guidelines. The new developments are embedded into how we conduct our business as we create long-term sustainable value for our shareholders, employees, customers, suppliers and the communities where we operate.

Looking forward to the future, the Board will also timely review the Group's own ESG strategic planning and performance based on macro policy environment and our business development direction, considering the matters that the stakeholders concern about. The Board also sets out ESG goals and targets on relevant Key Performance Indicators ("KPIs") and make comparisons on yearly review. We aim to make full use of our ESG data and reduce carbon footprint by raising employees' ESG awareness, ultimately driving the change of behavior towards incorporating ESG initiatives into our operational strategy. We strive to provide a supportive working environment to our employees, while minimizing any environmental impact caused by our operational activities.

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This ESG report has been reviewed by the ESG Working Group and approved by the Board. It is available in both Chinese and English, this ESG Report can be accessed at the website of the Company (www.minfuintl.com) and the Stock Exchange of Hong Kong Limited's website (<https://www.hkexnews.hk>).

The Group highly values comments and suggestions from its stakeholders. We welcome any feedback, and we can be reached at:

Email: info@minfuintl.com

MATERIALITY ASSESSMENT

Assessment Process

A materiality assessment is the process of identifying, refining, and assessing the potential ESG related issues that could affect a business and/or its stakeholders. The process involved both employees of different levels and external stakeholders. They were identified based on their expertise and working relationship with the Group.

The materiality assessment processed by the Group consists of the following sequential steps:



Materiality Matrix

As identified by the materiality assessment, the ESG Report covers the overall performance, risks, strategies, measures and commitments of the Group in five areas, namely, our environment, operational practices, our supply chain management, workplace and employment and community investment for the Group's principal business operations. Once we identify the most material issues, we continue to manage the impact of these issues on the Group and our stakeholders. We also dedicate our reporting efforts on our top material issues through the disclosure of relevant KPIs, targets and initiatives which will be described in subsequent sections of this ESG Report.

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The following matrix shows the materiality assessment result of the Group.



Area of Focus	Material Issues
Environmental	Emissions Non-hazardous waste production The Environment and Natural Resources Climate Change
Operational Practices	Product Responsibility Quality Assurance Consumer Data Privacy Anti-Corruption Whistle blowing policy
Our Supply Chain Management	Supply Chain Management Selection of Suppliers
Workplace and Employment	Employment Labour Standards
Community Investment	Community investment

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STAKEHOLDERS' ENGAGEMENT

We understand that stakeholders' engagement plays a pivotal role to our continuous effort in improving our ESG standard. Therefore, we have built and maintained our various communication channels for our stakeholders. We endeavor to provide our stakeholders with clear information about our business operations and ESG issues.

During the Reporting Period, the Group engages with our stakeholders' through multiple communication channels, summarized as follows:

Shareholders	Regulators	Community
Annual general meetings, announcements and circulars, annual reports, interim reports, quarterly reports, other disclosure documents and press releases	Communications achieved via both written and electronic means. Swift response to any new measures implemented by the government	Participation in donation to charitable organizations and community services
Employees	Customers	Business partners & Suppliers
Performance review and training	Feedback collected every 6 months from customers by QC Team	Participation in supplier's expo and conferences
Equal opportunity provider with zero discrimination	Participation in trade shows and exhibitions	Robust procurement & selection procedures prior to engagement of suppliers

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»» Trade Expo for our Suppliers



»» Annual General Meeting – 2021

ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT



1. OUR ENVIRONMENT

Environmental Policies

We endeavor to minimize our carbon footprint of our business operations on the environment, and we are committed to integrate environmental considerations into our business processes. With our business as a provider of smart solution, although we impose a relatively minimal impact to the environment, the Group still strives to minimize our indirect impact of business operations on the environment. The Group has made reference to relevant environmental rules and low-carbon measures suggested by relevant government departments and organizations, and from time to time seeks our employees on their awareness to preserve the environment and require our employees to follow practices to minimize environmental impact.

During the Reporting Period, we confirmed that there was no incident of non-compliance with local relevant environmental laws and regulations relating to exhaust gas and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste that have a significant impact on the Group. Therefore, no penalty was imposed on the Group during the Reporting Period.

Emissions

Exhaust Gas and Greenhouse Gas ("GHG") Emission

With the Group's primary business as a system solution provider, the majority of our operations are conducted in an office environment and limited environmental impact is caused directly by our business operations. Our principal business operations do not involve activities that directly emit greenhouse gases or other air pollutants.

Carbon footprint arising from our day-to-day operations is mainly from electricity consumption for our offices. Greenhouse gas emissions are not identified as material to the Group. We strive to minimize resource consumption and encourage our employees to adopt best practices as detailed in our Green Office Policy. During the year, the decrease in GHG emission was driven by increase carbon emission efficiency.



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ENVIRONMENTAL KPIs	2021/22	2020/21	% Change
Air Emission			
Nitrogen oxides (NOx) (Kg)	*	*	*
Sulphur oxides (Sox) (Kg)	*	*	*
Respirable suspended particulates (RSP) (Kg)	*	*	*
GHG emissions			
Scope 1 – Direct emissions (tonnes CO ₂ e)	*	*	*
Scope 2 – Energy indirect emissions (tonnes CO ₂ e)	5.85	6.06	–3%
Scope 3 – Other indirect emissions (tonnes CO ₂ e)	0.28	–	–
Total GHG Emissions (tonnes CO ₂ e)	5.85	6.06	–3%
Greenhouse gas emission intensity (By floor area) (tonnes CO ₂ e/m ²)	0.024	0.023	+4%

Note:

Scope 1 emissions come from direct GHG emissions from combustion of fuels in stationary or mobile sources (excluding electrical equipment) to generate electricity, heat or steam, which is not applicable to our business due to the fact that we do not involve in direct production.

Scope 2 emissions come from indirect GHG emissions from the generation of purchased electricity.

Scope 3 emission include other indirect GHG emissions that occur outside the Company such as emissions from business travel of employees and paper waste disposed at landfills.

The gross floor area during the Reporting Period was 242 m².

* Emissions are not disclosed as the amount is insignificant and Emissions for Nitrogen oxides (NOX), Sulphur oxides (SOX), and Respirable suspended particulates (RSP) are not disclosed as the amount is insignificant due to the fact that no gaseous fuel consumption was recorded during the Reporting Period.

Waste management

Hazardous waste

Due to the business nature, the amount of hazardous waste is not material to the Group's daily operation.

Non-hazardous waste

Non-hazardous wastes produced during the Reporting Period were mainly general office wastes and domestic refuse, which included used paper, used stationery and etc. All these wastes were collected and disposed of properly. There is no applicable data of non-hazardous wastes produced from our operations, as waste is collected and handled by designated service provider hired by the property management company of the commercial building where our office is located.

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We encourage our employees to apply the 3R principle – “Reduce, Reuse, Recycle” and think thoroughly before they trash any office waste/computer waste. The Group endeavored to minimize waste through the following initiatives and we target to go paperless in our operation by stages.

SUMMARY OF KPI DISCLOSURE OF ASPECT A1: EMISSION

Aspects, General Disclosures and KPIs

KPI A1.1	The types of emissions and respective emissions data.	Our principal business operations do not involve activities that directly emit greenhouse gases or other air pollutants. The types of emissions and respective emissions data are set out above.
KPI A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Due to our business nature, no direct (Scope 1) emission data is applicable, whereas emission of indirect (Scope 2 & 3) greenhouse gases are as set out above.
KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Our principal business operations do not involve activities that produce hazardous wastes.
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	There is no applicable data of non-hazardous wastes produced from our operations, as waste is collected and handled by designated service provider hired by the property management company of the commercial building where our office is located.
KPI A1.5	Description of emission targets set and steps taken to achieve them.	Emission target and steps taken to minimize emissions can be referred to in the “Use of Resources” section.
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction targets and steps taken to achieve them.	Description of how hazardous and non-hazardous wastes are handled, reduction targets can be referred to in the “Use of Resources” section below.

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Use of Resources

With challenges brought about by severe climate change globally, we are aware that optimizing the use of resources, including energy, water and other materials is critical to reduce carbon footprint. We have adopted a “green office” policy. The board has set forth a target to structurally lay out guidelines of the Green Office Policy for employees follow, with detailed steps documented and implemented.

Target

The Group and the ESG Committee has established an emission reduction pathway with a long-term perspective as a directional target to review the GHG Emissions from time to time in the coming year by closely implementing the measures as disclosed in the section of “Initiatives” as per below.

We are dedicated to contributing to environmental protection. We will continue to review the effectiveness of the existing initiatives and continue to identify opportunities for increasing energy efficiency in future years.

Initiatives

Major practices adopted in our office are as follows:

Aspects	Major practices
Energy Consumption	<ul style="list-style-type: none"> – Encourage the use of electronic communication and electronic filing system – Maintain optimal room temperature to reduce air conditioning load – Affix “Save Energy” stickers to remind employees to switch off all electrical appliances, lights and office equipment when they are not in use – Keep all windows and door shut when air conditioning is turned on – Use and purchase only energy-saving electrical appliances – Utilize day-time natural lighting in offices and install LED lighting system with better energy efficiency
Water Conservation	<ul style="list-style-type: none"> – Place water-saving notices in the pantry – Repair pipes and drainage immediately when dripping problem is found
Use of Paper	<ul style="list-style-type: none"> – Reuse and recycle paper, and promote double-sided printing if needed – Minimize packaging materials for corporate gifts and souvenirs
Waste Reduction	<ul style="list-style-type: none"> – Reuse stationery and reduce the use of disposable tableware – Recycle ink cartridges and copier toner containers – Focus on software improvisation and purchase computer hardware only when necessary – Affix “Recycle” stickers to remind co-workers on importance of correct procedures of recycling

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Appropriate Water Source

The Group faces no issues in sourcing water that is fit for purpose, and water is mainly supplied by local water companies where the offices operate. The offices have stable water supply to meet daily operational needs.

Wastewater Discharge

The Group's operations do not consume a significant amount of water. Our main use of water is for sanitary purposes. The Group ensures all domestic sewage is properly discharged into the urban sewage pipe network for subsequent sewage treatment.

Water consumption

Water consumption	2021/22	2020/21	% Change
Water (m ³) (Cubic metre)	80.96	104.25	-22%
Total Water intensity (m ³ /Gross Floor Area (m ²))	0.335	0.389	-14%

Electricity consumption

Consumption data comparison	2021/22	2020/21	% Change
Electricity consumption (kWh)	7269.34	7245.51	+0.33%
Total Electricity intensity (kWh/Gross Floor Area (m ²))	30.04	27.03	+11%
Total GHG Emission (Tonnes of CO ₂ e)	5.85	6.06	-3%
GHG Emission Intensity (tCO ₂ e/Gross Floor Area (m ²))	0.024	0.023	+4%

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SUMMARY OF KPI DISCLOSURE OF ASPECT A2: USE OF RESOURCES

Aspects, General Disclosures and KPIs

KPI A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	Details of energy consumption is as illustrated in the above diagrams. Our business relies only on electricity as the only source of energy for its business operations.
KPI A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Details of water consumption is as illustrated in the above diagrams.
KPI A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	Description of energy use, efficiency targets and steps taken to achieve them can be referred to in the above paragraphs.
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	There is no issue in sourcing water that is fit for purpose whereas the Group considers its water consumption level is reasonable. The Group targets to remain its water and electricity consumption each year at minimal level by implementing the measures as shown in the above paragraphs.
KPI A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	There is no applicable data of packaging material as we do not involve the use of any packaging material.

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The Environment and Natural Resources

Our Group do not have direct damage to or a particularly material impact on the environment and natural resources in their daily operation. The Group constantly follows the principle of protecting the environment and natural resources in the operation and actively adopt various measures and take actions to reduce emissions from daily operations and save energy resources so as to minimise the impact on the environment. Relevant measures are described in “Initiatives” and “Use of Resources”, and it is ensured that it will not cause any significant impact on the environment and overuse natural resources.

SUMMARY OF KPI DISCLOSURE OF ASPECT A2: USE OF RESOURCES

Aspects, General Disclosures and KPIs

KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them can be referred to the above paragraphs.
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Climate Change

Ever increasing intensity of rainstorms in Southern China is noticeably one of the inherent risks that the Company identifies in relation to climate change. Floods in China often cause annual loss in excess of US\$10 billion, affecting millions of lives, submerging roads and collapsing houses. China’s flood risk has grown in many places, and is likely to grow further in the future. A recent study by researchers at the Guangdong Institute of Eco-environmental Science and Technology found 65% of Chinese cities faced a greater chance of experience extreme rainfall, while 75% of cities would likely suffer from extreme drought. Guangdong province in particular, where our headquarter is located, is often prone to severe flood caused by heavy rainstorms. The widespread flooding and landslide in the province’s mountainous areas often affects many cities downstream. To mitigate the potential impact on our business operations caused by severe climate change, the Group has in place a flood event emergency response plan. Measures have been taken to ensure our staff’s ability to work from home in case of any disruptive events. For safeguarding data, the most important asset of the Group, we have in place more than one data backup sites to ensure business continuity and smooth data recovery process.

Greenhouse Gas Emission is by far the root cause to climate change. The burning of fossil fuels for electricity is one of the villains. The Group has in place a green office policy which encourage the reduce in consumption of electricity.

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Landfill wastes also produce methane, which is another contributor to climate change. Discarded electronic waste is toxic to the environment as e-waste such as computers and other electronic appliances which contain a long list of hazardous substances, including polyvinyl chloride (PVC), Polychlorinated biphenyl (PCB), brominated flame retardants (BFRs) and phthalates, lead, mercury, thallium and many more. Therefore, we strive to reduce electronic solid waste produced from our operations. The Group is a leader in system solutions, and our team focus on software applications development. We purchase computer hardware only when necessary to reduce electronic waste, and usually retired computer hardware will be recycled.

In order to help promoting environmental awareness among our employees, we often put-up various notices to educate our employees on such.

SUMMARY OF KPI DISCLOSURE OF ASPECT A2: USE OF RESOURCES

Aspects, General Disclosures and KPIs

KPI A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Description of the significant climate related issues which may impact the Company and actions taken to manage them can be referred to the above paragraphs.
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ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

2. OPERATIONAL PRACTICES

OUR CUSTOMER

Product Responsibility

The Group is committed to providing high quality and responsible services to its customers. Customer satisfaction is our key to success. We believe that delivering the best quality service is vital to the survival of our business and is of utmost priority for us. The Group devotes itself to meeting the evolving needs of its customers, while much effort has been placed for maintaining quality control of our products.

During the Reporting Period, there was no material complaint or damage claim on safety and health reasons of our product and service quality from our clients.

During the Reporting Period, the Group was not aware of any breach of relevant laws and regulations on advertising and labelling in relation to products and services that had a significant impact on the Group, including but not limited to the Advertising Law of the People's Republic of China and the Trademark Law of the People's Republic of China.

Quality Control

As a system solution provider for manufacturers, we understand that constant and meticulous quality management is the key. As such, our Group has in place three teams, namely the Quality Control ("QC") Team, the Research and Development ("R&D") Team and the Procurement Team, to work seamlessly in collaboration, enhancing our high-quality service to be delivered at our customers' satisfaction. To enhance our customer journey, we welcome feedback from customers at any time to our dedicated team. We value these feedbacks as they sustain the long-lasting relationship between our customers and the Group.

The Group satisfies ISO9001 management standards and we pledge to offer our clients a 1-year warranty for our service products. Awarded the Certification of New High-tech Enterprise, we only offer mature high standard precision system solutions and there has been no safety issues nor complaints received for our product offerings.

Aftersales service

The Company is proud to report that we have received zero complaints from customers and there were zero product recall consecutively for 4 years. Our dedicated QC Team has a standard operating procedure in place to reach out each of our customers every six month to identify needs for improvement. These valuable feedbacks not only sustain a long-lasting relationship between our customers and the Group, the rewarding experience has brought about many new businesses by word of mouth.

The Company adopts a robust incident reporting regime and in the event of any complaints is received from customers, responsible employees are required to provide a written report for any complaints filed and escalate to management.

QC Team attends to all after-sales issues and provide quality technical support, trainings and other ad hoc issues which may arise. We offer webinars, trainings and organize exhibitions from time to time for any new technological updates and we invite our clients to participate in these events for free.

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Data privacy and Cybersecurity

As a responsible system solutions provider, we deal with sensitive information of our clients. We understand it is important for us to strictly comply with the relevant laws and regulations of the Cybersecurity Law of the People's Republic of China in respect of network security and the protection of personal information.

In such, we place great focus on ensuring and safeguarding information security and data privacy. Disciplinary rulings will be implemented to further safeguard the behaviours of all employees, vendors and R&D professionals. In the data gathering process, user agreement and privacy policy has to be agreed prior to accessing the application, and we aim to minimize data gathering. Transmission of any documents containing sensitive data are protected by secured passwords. Confidentiality agreements are also in place when sharing of information is required. The sharing of information between apps is enabled only through API interface access to prohibit direct database access. Sensitive data, such as private personal data, shall be marked for destruction and can only be access by authorized users. A robust incident reporting regime is implemented and employees are required to report on any incidents of data leakage, with subsequent remedial actions to be taken.

We place a heavy focus on mitigating cybersecurity risks and we offer information security training to all our employees to tackle with potential data compliance problems that our employees may encounter during the R&D process.

Intellectual Property Right Protection

As a knowledge-driven enterprise, we continuously enhance our protection for our intangible assets. Intellectual property right and patent registered have powerfully guaranteed our technical capacity and strengthen our market position as a three-dimensional precision system solutions leader.

We have applied for patents regarding our intellectual property rights. As of 31 March 2022, the Group has 16 registered patents, including 6 invention patents and 10 utility model patents, and 8 invention patents in the registration process. Our team will continue to monitor online for any infringement of our copyright and combat against any piracy acts.

During the Reporting Period, the Group has complied with all relevant laws and regulations that have a significant impact on the Group relating to intellectual property right and privacy matters.

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Advertising and labelling

The Group conducts limited advertising activities and therefore does not involve significant advertising related risks. We strictly abide by the Advertising Law of the People's Republic of China, the Trademark Law of the People's Republic of China and other relevant laws and regulations. All information about the Group's products and businesses is subject to strict review before it is made public to eliminate any use of false information in advertising, promotion and exhibitions to mislead customers.

KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	There were no products sold or shipped subject to recalls for safety and health reasons and no related complaints were received.
KPI B6.2	Number of products and service related complaints received and how they are dealt with.	Description of practices relating to handling of complaints can be referred to in above paragraphs.
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights.	Description of practices relating to observing and protecting IP right can be referred to in above paragraphs.
KPI B6.4	Description of quality assurance process and recall procedures.	Description of quality assurance process and recall procedures can be referred to in above paragraphs.
KPI B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Description of consumer data protection and privacy policies, and how they are implemented and monitored is as set out above.

Anti-corruption

The Group upholds the highest standard of corporate governance and adhere to the values of honesty and integrity when engaging in the Group's business activities. The code of ethics guidelines stipulated that all employees including the directors must comply with the applicable laws and regulations with regards to corruption, extortion, fraudulent activities and conflict of interest in every legislation in which the Group operates.

The Group aims to promote workplace awareness about business integrity and we endeavour to maintain sound corporate governance and risk management to protect the interest of our stakeholders. Trainings materials were circulated to directors and employees on topics on corruption and conflict of interest from time to time.

The Group complies with relevant laws and regulations of Anti-corruption law of Hong Kong, Criminal Law of the People's Republic of China 《中華人民共和國刑法》 and the Anti-Unfair Competition Law of the People's Republic of China 《中華人民共和國反不正當競爭法》.

We have a zero-tolerance policy on corruption, bribery, extortion, fraud and money laundering.

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反贪污腐败培训

2021年10月

»» Online training material for directors and employees

Whistle-blowing policy

We have adopted a whistle-blowing policy enabling all levels and operation to report about possible breach of rules and misconduct. Employees who discover any corruption, bribery, or money laundering incident can report to the Board directly. Our Group requires employees to report any suspected cases on corruption and misconduct anonymously to protect the legitimate interest of the whistle blower. Investigation will be carried out independently and will be escalated to relevant regulatory and law enforcement bodies when necessary.

During the Reporting Period, there was no incident of non-compliance with the relevant laws and regulations that have a significant impact on the Group relating to corruption, bribery, extortion, fraud and money laundering.

KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	There were no concluded legal cases regarding corrupt practices brought against the Group or its employees during the Reporting Period.
KPI B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	Description of preventive measures and whistle-blowing procedures is set out in above paragraphs.
KPI B7.3	Description of anti-corruption training provided to directors and staff.	Description of anti-corruption training provided to directors and staff can be referred to in the above paragraphs.

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3. OUR SUPPLY CHAIN MANAGEMENT

Suppliers' selection and management

The Group believes that a strong establishment of a cooperation relationship with suppliers would enhance the continuous improvement on the Group's operational flow and quality of service. Especially, the provision of high standard precision system solutions requires a robust and rigorous selection mechanism for its suppliers to assure its product quality. In such, our product cycle initiates with the Procurement team and R&D Team working in collaboration in the vendor selection processes, and the testification of sample products.

Not only we take into account normal screening criteria such as price, reputation, product quality etc., the Group adheres to fair operating practices and take into account of potential environmental and social risks which may exist along our supply chain. The company tend to avoid suppliers who impose severe environmental or social impact, and ESG concerns has become one of our selection criteria upon vendor selection. To mitigate the risk of over-reliance on any single supplier, the Procurement Team has in place a list of qualified suppliers to enhance flexibility and control and the list of suppliers is updated from time to time. Sustainable, fair-trade and environmentally friendly products are preferred and procurement decisions are not solely based on price concern.

In addition, we constantly review on the service quality of our suppliers. Corporate due diligence and credit checks are performed leveraging on public data gathered when a supplier is included in our qualified suppliers list.

Once we have sourced the right suppliers, the Group enters into legally binding service agreements and non-disclosure agreement with them to define detailed terms of service and deliverables.

The Group believes that effective communication is the key to maintain a long-term relationship with suppliers, and only a trusting relationship with our suppliers could manage our environmental and social risk while enhancing our operating efficiency.

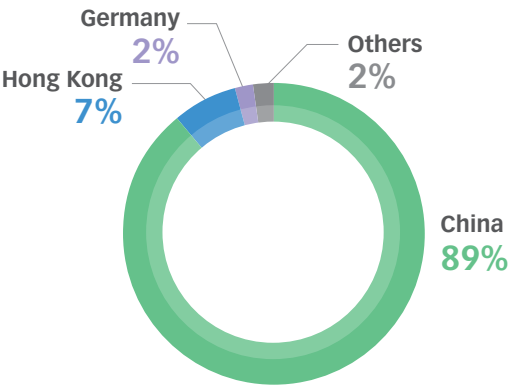
During the Reporting Period, the Group has encountered no incidents of non-compliance with all related laws and regulations at all operating regions.

During the Reporting Period, the number of suppliers by geographical breakdown is illustrated as follows:



ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

NUMBERS OF SUPPLIERS IN DIFFERENT GEOGRAPHICAL REGION



SUMMARY OF KPI DISCLOSURE OF ASPECT B5: SUPPLY CHAIN MANAGEMENT

Aspects, General Disclosures and KPIs

KPI B5.1	Number of suppliers by geographical region.	We have 43 suppliers, mainly distributed among China, Hong Kong and Germany as illustrated above.
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented and monitored are as shown above.
KPI B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored is as shown in the above paragraphs.
KPI B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored is as shown in the above paragraphs.

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4. WORKPLACE AND EMPLOYMENT

Our People

We strive to retain high caliber talents by providing a gratifying and rewarding workplace to our employees, offering them opportunities to learn, grow and succeed. As an equal opportunity employer, and we help our employees to reach their full potential.

Employment

We believe people are our most valuable asset of the Group and our employees represents our core competitive advantage. As their employer, we are committed to establish a close and caring relationship with our people. This includes not only offering employees fair wages and benefits, but also enriching their lives through training and leisure activities and keeping them safe at work.

Recruitment and Remuneration Policies

As their employer, we are committed to establish a close and caring relationship with our people. This includes not only offering employees fair wages and benefits, but also enriching their lives through training and leisure activities and keeping them safe at work.

To ensure compliance with all applicable legal and regulatory requirements, our Human Resources (“HR”) Team closely monitors the updates in employment-related laws and regulations, develops corresponding policies, and establishes proper internal controls in employment processes to ensure compliance. During the Reporting Period, the Group was not aware of any material non-compliance against employment-related laws and regulations in PRC. Employment contracts and orientation briefings are formally documented by our human resources department. Our staff handbook sets out provisions on business conduct, work ethics, trainings and regulations, dismissal policies and required responsibilities of employees. The staff handbook is distributed to each employee upon onboarding.

To attract and retain the best candidates, we have developed a comprehensive remuneration, reward, and performance evaluation framework. The Group provides its talents with a competitive remuneration and benefits packages, which includes basic salary, annual bonus, OT allowance, comprehensive medical insurance coverage and Provident fund. Employee’s paid leave entitlement includes but not limited to annual leave, maternity leave, paternity leave, birthday leave, compensation leave, marriage leave and sick leave. Corresponding remuneration and benefits adjustments will be reviewed and determined based on market information, individual performance, the Group’s overall performance and other market conditions.

ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

Equal Opportunities, Diversity and Inclusion

We embrace diversity and inclusion. Our recruitment policy stipulates that we recruit candidates based on their experience and expertise, and do not discriminate on grounds of gender, disability, pregnancy, marital and family status, racial background, religious belief, age or sexual orientation. The Group is an equal opportunity employer and we do not see disability as any disadvantage. These policies are documented in the Employee Handbook and are strictly complied with relevant local laws and regulations. Any employees violating the Equal Employment Opportunity Policy and the Non-discrimination and Anti-harassment Policy will be subjected to disciplinary actions up to termination of employment contract.

Dismissal Policies

Our staff handbook includes guidelines and policies for compensation and dismissals. In situations where an employee violates the Group's regulations or consistently performs their duties below an acceptable level, our human resources department has in place a range of procedures for employee dismissal at management's disposal. Terms and conditions relating to dismissal are properly documented in employment contracts and are in full compliance with relevant laws and regulations. A set of grievance procedures is also in place, to provide staff with a channel of escalating their complaints and concern to the human resources department.

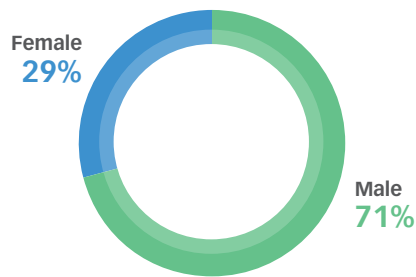
Employee Communication

We value the voices of employees and believe a strong communication is a prerequisite for effective management. To enhance communication among employees, the Group give out festive gifts such as mooncakes and Chinese red pocket money on festive seasons to our employees to show our appreciation for their hard work and dedication. We think that it is important to put thought into building mutual trust and employee recognition and these appreciation gestures are meant to boost morale and create a thriving workplace for our employees. By maintaining a close relationship with our staffs, we hope this will allow us to have a better understanding of their needs and goals. Employees are also encouraged to give feedbacks and suggestions to the Group for improvements. We have also adopted the open-door policy for employees to express their concern and opinions with respect to their work condition.

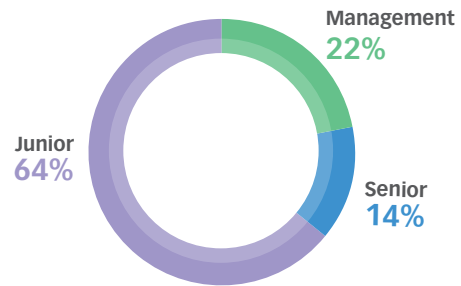
ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

As of 31 March 2022, the Group had a total of 14 employees. The annual turnover rate was 49%. Breakdowns of workforce is shown as follows:

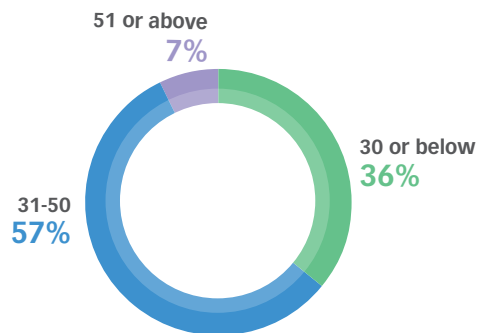
2021/22 WORKFORCE BY GENDER



2021/22 WORKFORCE BY EMPLOYMENT TYPE

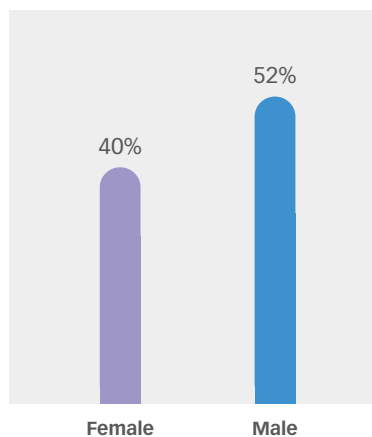


2021/22 WORKFORCE BY AGE

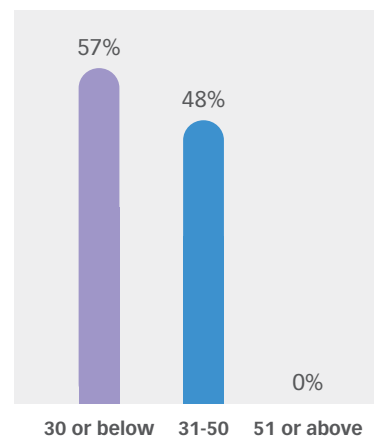


The tables show the composition of our turnover rate by gender and age.

BY GENDER



BY AGE



ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

SUMMARY OF KPI DISCLOSURE OF ASPECT B1: EMPLOYMENT

Aspects, General Disclosures and KPIs

KPI B1.1	Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.	Data of total employees by gender, employment type and age group, as well as employee turnover rate by gender and age group are illustrated above. There is no geographical information presented as all employees were based in PRC during the Reporting Period.
KPI B1.2	Employee turnover rate by gender, age group and geographical region.	

Workplace Safety & Well-being

Health and Safety

The Group cares about the safety and well-being of employees. Although our nature of business is not typically associated with high health and safety risks when compared to other more labor-intensive industries, we strive to promote a culture of safety by establishing relevant policies and plans as preventive measures to minimize any health and safety related risks. We also have policies in place to manage occupational health and safety issues across our entire business operations.

Safety

We pledge to offer a healthy and safe workplace for our employees and it is of paramount importance to safeguard the well-being of our employees. As a responsible employer, assess and identify potential safety risks, take preventive measures and offer necessary training and information from time to time with regard to workplace safety. Regular inspection of the emergency exits has been carried out to ensure they were kept clear. Fire drills are organized from time to time familiarizing our employees with the evacuation routes and the proper usage of life-saving gears such as fire extinguishers.

Employees' Well-being

We value the well-being of employees. While medical insurances are in place to provide full coverage of personal health care, we also strive to guarantee reasonable working hours, wage and welfare. Employees are also entitled to paid statutory holidays and special leave allowances, such as maternal leave, paternal leaves, study leave, and exam leave etc. We encourage our employees to further their education and will provide subsidy upon request.

ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

COVID-19

With the challenges brought by the massive global outbreak of the COVID-19 pandemic, our Company has adopted a series of measure to accord the priority to the health and safety of all our staffs. We adopt a proactive approach in responding to the PRC State Council's preventive and control measures of A Class infectious diseases in relation to the battle against COVID-19.

Flexible work arrangement	<ul style="list-style-type: none"> – a “Work from Home” regime was launched, allowing employees to work from home to minimized commute and the possible spread of virus. – Online webinars were provided to employees to illustrate the expected deliverables of their respective duties under the Work from Home arrangement.
Transportation arrangement	<ul style="list-style-type: none"> – Restricted on the mode of transportation for our employees in case of any business trips required. – Any business trips, if unavoidable, employees are restricted from taking any means public transportation, such as airplanes, high speed trains, etc. – Private cars will be the only allowed means of travel if needed to minimize the risk of virus spreading.
Office safety	<ul style="list-style-type: none"> – Provide masks and hand sanitizers for our employees when they attend work in the office. – Remind them constantly of personal hygiene. – A new thermometer is purchased for employees to check for symptoms.

We assume every responsibility to assure that all necessary preventive and protective measures are taken to minimize occupational safety risks, and we pledge to provide a blame-free environment and encourages employees to stay home if they are ill. These measures have been effective, with no confirmed cases of infection found for the reporting year.

With consistent safety trainings and strict adherence to health and safety laws and regulations, the Group had zero work-related fatality and injury resulted in loss days during the Reporting Period.

ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

SUMMARY OF KPI DISCLOSURE OF ASPECT B2: HEALTH AND SAFETY

Aspects, General Disclosures and KPIs

KPI B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	There were no work-related fatalities in each of the past three years including the Reporting Period.
KPI B2.2	Lost days due to work injury.	There was no work-related injury that resulted in lost days during the Reporting Period.
KPI B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	Description of occupational health and safety measures adopted, how they are implemented and monitored can be referred to in the above paragraphs.

Development and training

The Group aims to create an environment of continuous improvement in which employees are encouraged to pursue excellent performance at work and career development. The Group provides excellent opportunities for employees in respect of training and development and job advancement. We recognize the importance to empower our employees and equip them with the necessary skillset and knowhow to drive excellence. Comprehensive development plan has been established to enable our employees to develop themselves to their fullest potential and deliver the best to meet clients' expectations.

With the pandemic lockdown, however, most of our previous physical conferences and trainings were on put halt. Trainings are mostly conducted via online means for the year. This year we have provided our employees and directors with online trainings on topics of anti-bribery and corruption, work communication and management training, enterprise risk management and corporate strategic planning and implementation for all employees to raise awareness of risk management, ethics and to improve on operational efficiencies.

On-the-job trainings are provided based on the requirements of respective job positions and the strengths of employees. For every new joiners of the Company to familiarize themselves with job-related requirements, induction training will be provided to new joiners. Each of our new joiners will be guided by a senior staff demonstrating standard operating procedures for operational tasks. We encourage life-long learning, and we provide sponsorship for employees' education related to attainment of relevant professional qualifications.

We care for our employees and believe that harmonious employment relationship is conducive to the stable development of the Group. Annual performance appraisal is conducted to assess employees' performance and training needs and enable them to have a better understanding of their strengths and track progress against their career goals. We aim to unleash our employees' potential to the full and we ensure their dedication in professional development is well rewarded.

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反贪污腐败培训

2020年12月

»» Training on Anti-Bribery and Corruption



»» Training on work communication and management

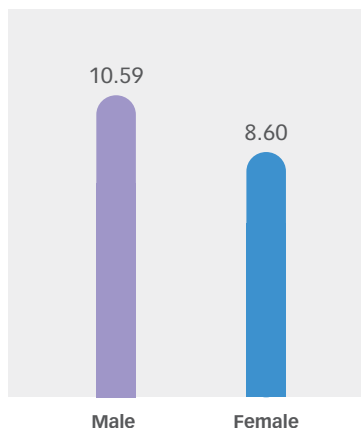


»» Training on enterprise risk management

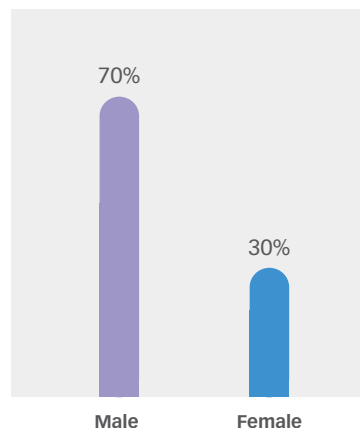
During the Reporting Period, our staffs dedicated 186 hours in aggregate participating in training and development activities.

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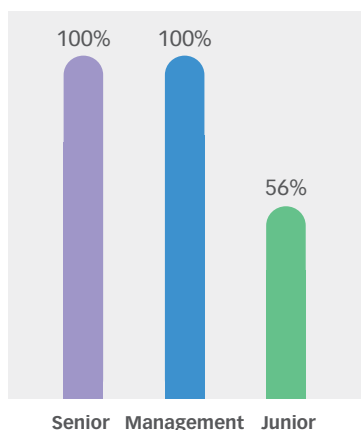
**AVERAGE HOURS OF
TRAINING RECEIVED
BY EMPLOYEES – BY GENDER**



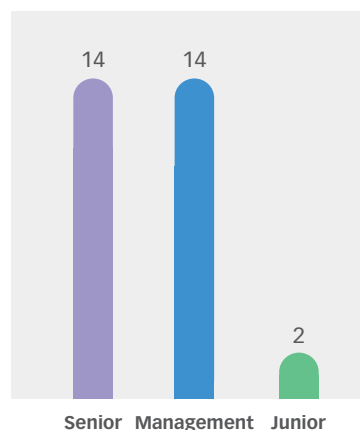
**PERCENTAGE OF
TRAINING RECEIVED
BY EMPLOYEES – BY GENDER**



**PERCENTAGE OF
TRAINED EMPLOYEES –
BY EMPLOYMENT TYPE**



**AVERAGE TRAINING HOURS
RECEIVED BY EMPLOYEES –
BY EMPLOYMENT TYPE**



ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT



SUMMARY OF KPI DISCLOSURE OF ASPECT B3: DEVELOPMENT AND TRAINING

Aspects, General Disclosures and KPIs

KPI B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	The percentage of employees trained by gender and employee category (e.g. senior, management and junior) is as illustrated above.
KPI B.3.2	The average training hours completed per employee by gender and employee category.	The average training hours completed per employee by gender and employee category is as illustrated above.

Labour Standard

Employees are invaluable assets of the Group and we are committed to retain the best talent to enable the sustainability of our Group by respecting every right of each employee's. The Group strictly comply with all relevant laws and regulations. It clearly stipulates in the recruitment and entry management system that the recruits should be at least 18 years of age, and employment of child labor is prohibited under any circumstances. Moreover, the Group guarantees that no employee is made to work against his/her will.

Employment contracts and orientation briefings are formally documented by our human resources department. Our staff handbook sets out provisions on business conduct, work ethics, trainings and regulations, dismissal policies and required responsibilities of employees. The staff handbook is distributed to each employee upon onboarding.

We strictly adhere to relevant laws and regulations including the Labour Law of the Peoples' Republic of China and the Labour Contract Law of the PRC. We respect human rights and we have zero tolerance towards discrimination and forced child labour. The HR Department has adequate measure in place to verify candidates' age to ensure no use of child labour. Prior to on-boarding of any new employees, thorough background check will be conducted to ensure the candidate is fit and proper for role. If any candidates were found to be child labour, their employment contract would be immediately terminated.

During the Reporting Period, the Group was not aware of any incident of non-compliance with all applicable laws and regulations related to anti-child and anti-forced labour practices at all operating offices.



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SUMMARY OF KPI DISCLOSURE OF ASPECT B4: LABOUR STANDARDS

Aspects, General Disclosures and KPIs

KPI B4.1	Description of measures to review employment practices to avoid child and forced labour.	Description of measures to review employment practices to avoid child and forced labour can be referred to in the above paragraphs.
KPI B4.2	Description of steps taken to eliminate such practices when discovered.	Description of steps taken to eliminate such practices when discovered can be referred to in the above paragraphs.

ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

5. COMMUNITY INVESTMENT

The Group recognises the importance of corporate social responsibility. The Group is committed to conducting business in every aspect to minimize any potential environmental and social impact to its stakeholders especially its employees and the community members.

With the massive outbreak of COVID-19, challenges brought about by such was unprecedented. Therefore, our corporate social responsibility activities have continued its focus on disease prevention. As a global citizen, the only way to curb the rise of coronavirus cases is that we should all take part to minimize the risk of spreading the disease. Hence we provide all necessary facemasks, sanitisers and Rapid Antigen Tests Kits to safeguard the health of our employees. Regular sanitizing of the whole office premise has been done to provide a safe and hygienic workplace for our staff. At community level, we have organised volunteering donation campaigns to “Shuidichou” “水滴筹” to help seriously ill patients with financial difficulties and continue to invest in youth.

This year, due to the COVID-19 pandemic causing most of our co-workers to work from home with the lockdown, our original plans for many service campaigns and donations were on halt. We target to engage regularly and participate in charitable events, through corporate philanthropy and collaboration with charitable organisations, we hope to drive long term sustainability development, while fostering closer relationship between our employees and the community.

Investing in Youth

The Group’s social investment lies heavily in youth empowerment and development, as we believe that well trained young people are the ones to transform our world in the future. As a system solutions provider, we value creativity and passion from our young people. We offer internship opportunities for students each year to equip them with technical skills and practical experience to prepare themselves for the career development. The Group will continue to provide learning opportunities to young people and where the pandemic soothes, we shall organize service campaign in collaboration with local non-profit organizations.

Donation

Under the COVID-19 influences, our corporate social responsibility activities have their focus shifted to disease prevention and help the socially disadvantaged people. Hence, we have donated RMB100 to “Shuidichou” “水滴筹” to help seriously ill patients or families with financial difficulties.

SUMMARY OF KPI DISCLOSURE OF ASPECT B8: COMMUNITY

Aspects, General Disclosures and KPIs

KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Focus areas of contribution is as described above.
KPI B8.2	Resources contributed (e.g. money or time) to the focus area.	Resources contributed is as described above.

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APPENDIX

ESG REPORTING GUIDE OF THE STOCK EXCHANGE OF HONG KONG LIMITED

Subject Areas	Content	Section/Page in the ESG Report
A. Environmental		
<i>A1. Emissions</i>		
General Disclosure	Information on: <ul style="list-style-type: none"> (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	9
KPI A1.1	The types of emissions and respective emissions data.	10
KPI A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	10
KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	10
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	10
KPI A1.5	Description of emission targets set and steps taken to achieve them.	12
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction targets set and steps taken to achieve them.	12

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Subject Areas	Content	Section/Page in the ESG Report
<i>A2. Use of Resources</i>		
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	12
KPI A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	13
KPI A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	13
KPI A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	12
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	13
KPI A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	14
<i>A3. The Environment and Natural Resources</i>		
General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources.	15
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	15
<i>A4. Climate Change</i>		
General Disclosure	Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	15-16
KPI A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	15-16

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Subject Areas	Content	Section/Page in the ESG Report
B. Social		
Employment and labour practices		
<i>B1. Employment</i>		
General Disclosure	Information on: <ul style="list-style-type: none"> (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer <p>relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.</p>	23-24
KPI B1.1	Total workforce by gender, employment type, age group and geographical region.	25
KPI B1.2	Employee turnover rate by gender, age group and geographical region.	25
<i>B2. Health and Safety</i>		
General Disclosure	Information on: <ul style="list-style-type: none"> (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer <p>relating to providing a safe working environment and protecting employees from occupational hazards.</p>	26-27
KPI B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	28
KPI B2.2	Lost days due to work injury.	28
KPI B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	26-27

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Subject Areas	Content	Section/Page in the ESG Report
<i>B3. Development and Training</i>		
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	28-29
KPI B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	30
KPI B.3.2	The average training hours completed per employee by gender and employee category.	30
<i>B4. Labour Standard</i>		
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	31
KPI B4.1	Description of measures to review employment practices to avoid child and forced labour.	31
KPI B4.2	Description of steps taken to eliminate such practices when discovered.	31
<i>B5. Supply Chain Management</i>		
General Disclosure	Policies on managing environmental and social risks of the supply chain.	21
KPI B5.1	Number of suppliers by geographical region.	22
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	21
KPI B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	21
KPI B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	21

ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

Subject Areas	Content	Section/Page in the ESG Report
<i>B6. Product Responsibility</i>		
General Disclosure	Information on: <ul style="list-style-type: none"> (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	17
KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	17
KPI B6.2	Number of products and service related complaints received and how they are dealt with.	17-18
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights.	18
KPI B6.4	Description of quality assurance process and recall procedures.	17-18
KPI B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	18
<i>B7. Anti-corruption</i>		
General Disclosure	Information on: <ul style="list-style-type: none"> (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	19
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	19-20
KPI B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	20
KPI B7.3	Description of anti-corruption training provided to directors and staff.	19-20

ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

Subject Areas	Content	Section/Page in the ESG Report
Community		
<i>B8. Community Investment</i>		
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	33
KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	33
KPI B8.2	Resources contributed (e.g. money or time) to the focus area.	33