

## Fengyinhe Holdings Limited 豐銀禾控股有限公司

(formerly known as Flying Financial Service Holdings Limited 匯聯金融服務控股有限公司)
 (前稱Flying Financial Service Holdings Limited 匯聯金融服務控股有限公司)
 (incorporated in the Cayman Islands with limited liability)
 (於開曼群島註冊成立的有限公司)
 Stock code 股份代號: 8030

68.155

B

4.711

8.186

B

.514

5.523

2024 Environmental, Social and Governance Report

環境、社會及管治報告

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 環境、社會及管治報告

### **ABOUT THIS REPORT**

Fengyinhe Holdings Limited ("the Company" or "Fengyinhe", together with its subsidiaries, "the Group") mainly engages in the provision of financial service platforms which offer professional financial services in the real estate market and financial management service platforms which provide banking and deposit management services. The Group also offers entrusted and other loan services, provides financial consultation services, and facilitates finance leases in the People's Republic of China ("China").

This Environmental, Social and Governance Report (the "ESG Report") summarises the environmental, social and governance ("ESG") policies, strategies, and performance of the Group and demonstrates its commitment to sustainable development for the year ended 31 December 2024 (the "Reporting Period" or "2024"). Relevant comparisons would be made between the data from the Reporting Period and the year ended 31 December 2023 ("2023").

As a responsible corporation, the Group understands that it plays a part in promoting sustainability in the financial services industry. The Group believes sustainability underpins long-term development and has integrated this element into its business development approach. The Group constantly monitors ESG-related risks and explores potential opportunities within the Group. To strike a balance among business needs, social expectations, and environmental impacts, the Group is committed to conducting effective stakeholder communication and reviewing its business performance regularly. Looking forward, the Group aims to build stronger relationships with its stakeholders to enhance its sustainability strategy.

### **REPORTING SCOPE**

The management of the Group identifies the reporting scope based on the materiality principle and considers the core businesses and main revenue sources. This ESG Report includes the Group's business activities in Hong Kong and Shenzhen. Data related to the ESG key performance indicators ("KPIs") was gathered and analysed from subsidiaries following an operational control approach.

## 關於本報告

豐銀禾控股有限公司(「本公司」或「豐銀禾」, 連同其附屬公司,「本集團」)主要從事於房地產 市場提供專業金融服務的金融服務平台,及提 供銀行及存款管理服務的金融管理服務平台。 本集團亦於中華人民共和國(「中國」)提供委託 及其他貸款服務、提供財務顧問服務,並促進 融資租賃。

本環境、社會及管治報告(「環境、社會及管治 報告」)概述截至二零二四年十二月三十一日止 年度(「報告期」或「二零二四年」)本集團的環境、 社會及管治(「環境、社會及管治」)政策、策略 及績效,並展示其對可持續發展的承諾。報告 期的數據將與截至二零二三年十二月三十一日 止年度(「二零二三年」)的數據互相比較。

作為一家具社會責任的企業,本集團明白自己 在推進金融服務業可持續發展方面扮演重要角 色。本集團相信可持續發展乃長期發展的基礎, 並已將此元素融入業務發展方針中。本集團持 續監控環境、社會及管治相關風險,並在本集 團內部探索潛在機遇。為在業務需求、社會期 望及環境影響之間取得平衡,本集團致力於與 持份者進行有效溝通,並定期檢討其業務績效。 展望未來,本集團旨在與持份者建立更穩固的 關係,以強化可持續發展策略。

#### 報告範疇

本集團管理層根據重要性原則及考慮核心業務 及主要收益來源確定報告範疇。本環境、社會 及管治報告包括本集團於香港及深圳的業務活 動。環境、社會及管治關鍵績效指標(「關鍵績 效指標」)相關數據根據營運控制法收集及分析 自附屬公司。

#### **REPORTING FRAMEWORK AND PRINCIPLES**

The ESG Report has been prepared in accordance with the Environmental, Social and Governance Reporting Guide (the "ESG Reporting Guide") as set out in Appendix C2 of the Rules Governing the Listing of Securities on the Growth Enterprise Market (GEM) of the Stock Exchange of Hong Kong Limited (the "Stock Exchange").

Considering that some aspects outlined in the ESG Reporting Guide are insignificant to the performance, operations, or financial status of the Group, the practices and data on those aspects are not discussed in this ESG Report. Information relating to the Group's corporate governance practices will be stated under the Corporate Governance Report.

The Group attaches great importance to the reporting principles of materiality, quantitative, and consistency. During the preparation for this ESG Report, the Group has applied these reporting principles as mentioned in the ESG Reporting Guide.

**Materiality:** The Group conducted a materiality assessment to identify material ESG issues in 2024. After the assessment results were reviewed and confirmed by the Board, the identified ESG issues were adopted as the focus of this ESG Report. Please refer to the sections headed "Stakeholder Engagement" and "Materiality Assessment" for further details.

**Quantitative:** This ESG Report quantified the ESG performance of the Group. The standards, methodologies, and the applicable assumptions used in the calculation were disclosed.

**Consistency:** The calculation methodologies applied to this ESG Report were substantially consistent with the previous year. Explanations were provided regarding data with changes in the scope of disclosure and calculation methodologies. If there are any changes that may affect meaningful comparison with previous reports, the Group will add comments to the corresponding content of this ESG Report.

### 報告框架及原則

本環境、社會及管治報告已根據香港聯合交易 所有限公司(「聯交所」)GEM證券上市規則附錄 C2所載的環境、社會及管治報告指引(「環境、 社會及管治報告指引」)編製。

考慮到環境、社會及管治報告指引概述的若干 方面對本集團業績、營運或財務狀況並不重要, 本環境、社會及管治報告並無討論該等方面的 常規及數據。本集團企業管治常規相關的資料 將於企業管治報告中列明。

本集團高度重視重要性、量化及一致性的報告 原則。於編製本環境、社會及管治報告,本集 團已採用環境、社會及管治報告指引所述的報 告原則。

**重要性**:本集團進行了重要性評估識別二零 二四年的重大環境、社會及管治事宜。經董事 會審閱及確認評估結果後,所識別的環境、社 會及管治事宜已採納為本環境、社會及管治報 告的重點。進一步詳情,請參閱「持份者參與」 及「重要性評估」等章節。

**量化**:本環境、社會及管治報告量化了本集團 的環境、社會及管治績效,並已將披露計算所 用的標準、方法及適用假設。

一致性:本環境、社會及管治報告採用的計算 方法與上一年度大致相同。對於在披露範圍及 計算方法上有變動的數據,已提供説明。倘若 有任何可能影響與以往報告的有意義比較的變 動,本集團將在本環境、社會及管治報告的相 應內容中加入註釋。

### STATEMENT FROM THE BOARD

The Board of Fengyinhe believes that the establishment of the ESG management system can foster the sustainable development of the Group. The Board, as the decision-making authority, has full responsibility for overseeing ESG issues, including but not limited to developing the Group's sustainable development strategy, monitoring ESG-related risks, and approving ESG disclosures. ESG issues are discussed on an annual basis through board meetings. To ensure effective oversight of ESG issues, the Board is equipped with relevant knowledge and skills, and is dedicated to closely monitoring ESG updates.

The management of the Group has also been appointed to develop sustainable development policies and measures, whilst reviewing the process of implementation and targets set periodically. The Group aspires to achieve ESG excellence, hence the Group will strengthen the communication with its stakeholders and enhance sustainable development policies once the progress is dissatisfactory or the operational conditions have changed. Fengyinhe adheres to a continuous improvement approach to encourage improvement and manage ESG-related issues. To this end, the management of the Group reviews its ESG performance and targets, conducts stakeholder engagement, as well as benchmarks the practices of peers on a regular basis. Meanwhile, the management reports to the Board on an annual basis through board meetings, highlighting the Group's ESG performance and the effectiveness of ESG systems.

The Board views sustainability as a vital aspect of the long-term success of a business. In order to identify and assess the material concerns of the Group's stakeholders, the Group has conducted materiality assessment surveys through stakeholder engagement. The assessment helps the Group determine the ESG issues that have material impacts on the Group and prioritise them in the development of its ESG strategies and targets. The Group is dedicated to analysing the available ESG data to compare the performance between different years and optimise its environmental practices accordingly to meet the targets set.

### STAKEHOLDER ENGAGEMENT AND MATERIALITY ASSESSMENT

The Group's approach to stakeholder engagement is to ensure that its stakeholders' perspectives and expectations are fully understood. The Group believes the opinions of stakeholders assist the Group in defining its current and future sustainability strategies. Besides, the Group strives to consider the interests of all stakeholders to strengthen its relationship with shareholders, employees, customers, suppliers, government authorities, and society as a whole.

## 董事會聲明

豐銀禾董事會相信成立環境、社會及管治系統 可推進本集團的可持續發展。作為決策機關, 董事會對監察環境、社會及管治事宜負全責, 包括但不限於發展本集團可持續發展策略、監 察環境、社會及管治相關風險以及批准環境、 社會及管治披露。環境、社會及管治事宜每年 通過董事會會議進行討論。為確保有效監察環 境、社會及管治事宜,董事會具備相關知識及 技能,並致力密切監察環境、社會及管治的最 新資料。

本集團的管理層亦受委派定制可持續發展政策 及措施,並定期審查實施過程及既定目標。本 集團致力於達致卓越的環境、社會及管治績效, 因此一旦進程未如理想或營運條件有變,本集 團會加強與持份者的溝通並提升可持續發展政 策。豐銀禾遵循持續改善方針,鼓勵改善及管 理環境、社會及管治相關事宜。為此,本集團 的管理層定期檢討其環境、社會及管治績效及 目標、進行持份者參與活動,以及對同行的常 規進行基準評估。與此同時,管理層每年透過 董事會會議向董事會報告,強調本集團的環境、 社會及管治績效及環境、社會及管治系統的有 效性。

董事會將可持續發展視為企業長期成功的重要 一環。為識別及評估本集團持份者的重大關注 事項,本集團透過持份者參與進行重要性評估 調查。該評估有助於本集團釐定對本集團有重 大影響的環境、社會及管治事宜,並在制定環境、 社會及管治策略及目標時優先處理有關事宜。 本集團盡力分析可用的環境、社會及管治數據, 以比較不同年度之間的績效,並相應地優化其 環境常規以達致所設定的目標。

## 持份者參與及重要性評估

本集團的持份者參與方針旨在確保持份者的觀 點及期望得到充分理解。本集團相信持份者的 意見有助本集團規劃當前及未來的可持續發展 策略。另外,本集團致力於考慮所有持份者的 利益,以促進其與股東、僱員、客戶、供應商、 政府機關及全社會的關係。

The Group seeks to facilitate effective communication and address stakeholders' concerns through a wide range of communication channels. A list of communication channels that the Group uses to engage with its stakeholders is shown below:

本集團通過多種溝通渠道促進有效溝通,並回 應持份者關注。本集團用於與持份者接觸的溝 通渠道清單載列如下:

Stakeholders 持份者	Communication Channels 溝通渠道	Expectations 期望
Shareholders and Investors 股東及投資者	<ul> <li>Press release, Corporate Announcements, and Circulars</li> <li>新聞稿、公司公告及通函</li> <li>Annual and Interim Reports</li> <li>年報及中期報告</li> <li>Annual General Meetings</li> <li>股東週年大會</li> </ul>	<ul> <li>Profitability</li> <li>盈利能力</li> <li>Financial Stability</li> <li>財務穩定</li> <li>Information Disclosure &amp; Transparency</li> <li>信息披露與透明度</li> </ul>
Employees 僱員	<ul> <li>Trainings and Team Building Activities</li> <li>培訓及團隊建設活動</li> <li>Business Meetings and Briefings</li> <li>商務會議及簡報</li> <li>Performance Appraisals</li> <li>績效評估</li> </ul>	<ul> <li>Compensation &amp; Benefits</li> <li>補償及福利</li> <li>Career Development and Training Opportunities</li> <li>職業發展及培訓機會</li> <li>Health &amp; Safety Work Environment</li> <li>健康及安全的工作環境</li> </ul>
Suppliers 供應商	<ul> <li>Procurement Meetings</li> <li>採購會議</li> <li>Phone Calls, Conferences, Emails, and Site Visit</li> <li>電話、會議、電子郵件及實地探訪</li> </ul>	<ul> <li>Cooperation on Fair Terms</li> <li>公平合作</li> <li>Integrity</li> <li>誠信</li> </ul>
Customers 客戶	<ul> <li>Customer Complaint Hotlines</li> <li>客戶投訴熱線</li> <li>Meetings and Correspondences</li> <li>會議及通訊</li> </ul>	<ul> <li>Quality Products and Services</li> <li>高質產品及服務</li> <li>Privacy Protection</li> <li>私隱保護</li> </ul>
The Community 社區	<ul> <li>Charitable and Volunteering Activities</li> <li>慈善及志願者活動</li> <li>Community Interactions</li> <li>社區互動</li> </ul>	<ul> <li>Corporate Social Responsibilities</li> <li>企業社會責任</li> <li>Community Investment and Charitable Activities</li> <li>社區投資及慈善活動</li> </ul>
Government and Supervisory Institutions 政府及監管機構	<ul> <li>Major Meeting and Policy Consultation</li> <li>重要會議及政策諮詢</li> <li>Information Disclosures</li> <li>信息披露</li> <li>Institutional Visits</li> <li>機構訪問</li> </ul>	<ul> <li>Compliance Operation</li> <li>合規經營</li> <li>Corporate Governance</li> <li>企業管治</li> <li>Environmental Protection</li> <li>環境保護</li> </ul>
The Media and the Public 媒體及公眾	<ul> <li>ESG Reports</li> <li>環境、社會及管治報告</li> <li>Company Website</li> <li>公司網站</li> <li>Regular Reports and Announcements</li> <li>定期報告及公告</li> <li>Social Media</li> <li>社交媒體</li> </ul>	<ul> <li>Transparency of Financial and ESG-related Disclosures</li> <li>財務及環境、社會及管治相關披露的 透明度</li> <li>Compliance with Local Laws and Regulations</li> <li>遵守當地法律及法規</li> </ul>

### MATERIALITY ASSESSMENT

The purpose of conducting materiality assessment is to identify ESG issues that are of great importance to the Group's business and its stakeholders. The Group utilises the results of materiality assessment to formulate strategies, set targets, and determine the focus of ESG reports. In addition, materiality assessment enables the Group to analyse ESG-related risks and opportunities, supporting the sustainable development of its businesses.

In the Reporting Period, the Group identified a list of material ESG issues based on its business, the ESG Reporting Guide, and industry peer analysis. The Group then conducted a materiality assessment survey to gather stakeholders' opinions. Key stakeholder groups such as shareholders, employees, customers, and suppliers were invited to evaluate the significance of the identified ESG issues to the decisions of stakeholders and the Group's business. Based on the results of the survey, the Group compiled the following materiality matrix to highlight ESG issues that require attention. The results of the materiality assessment have been reviewed and validated by the Board.

## 重要性評估

進行重要性評估的目的是識別對本集團業務及 其持份者相對重要的環境、社會及管治事宜。 本集團利用重要性評估的結果制定策略、設定 目標,並釐定環境、社會及管治報告的重點。 此外,重要性評估可讓本集團分析與環境、社 會及管治相關的風險及機遇,以支援其業務的 可持續發展。

於報告期,本集團根據其業務、環境、社會及 管治報告指引及同行分析,確定了一份重大環 境、社會及管治事宜清單。本集團及後進行了 重要性評估調查,以收集持份者的意見。股東、 僱員、客戶及供應商等主要持份者群組已獲邀 請評估所識別的環境、社會及管治事宜對持份 者決策及本集團業務的重要性。根據調查結果, 本集團已編製下列重要性矩陣,以突顯需要注 意的環境、社會及管治事宜。重要性評估的結 果已獲董事會審閱及確認。



## **CONTACT US**

The Group welcomes stakeholders to provide their opinions and suggestions. You can provide valuable advice with respect to the ESG Report or the Group's performance in sustainable development by writing to Room 1007, 10/F West Wing, Tsim Sha Tsui Centre, 66 Mody Road, Tsim Sha Tsui, Kowloon, Hong Kong.

#### A. ENVIRONMENTAL

The Group actively considers the environmental impacts caused by its business operations whilst minimising the use of natural resources. As a result of the materiality assessment and according to the environmental data review, GHG Emissions and Energy and Resources Consumption are the key topics considered under this section.

#### A1. Emissions

The Group has a limited impact on the environment given its officebased business nature. Nevertheless, it has established relevant policies to enhance its environmental performance and ensure regulation compliance. The Group is also committed to implementing existing policies to mitigate potential direct and indirect negative environmental impacts arising from its business operations.

During the Reporting Period, the Group was not aware of any material non-compliance with laws and regulations in Hong Kong and China relating to air emissions, discharges into water and land, and generation of hazardous and non-hazardous waste that would have a significant impact on the Group.

#### **Air Emissions**

Due to the Group's business nature, the Group does not engage in any industrial production or possess any manufacturing facilities. Besides, the Group does not own any motor vehicles or vessels that produce air pollutants. Hence, the Group considers its air emissions insignificant to the environment.

## 與我們聯絡

本集團歡迎持份者提供意見及建議。 閣下可致 函香港九龍尖沙咀麼地道66號尖沙咀中心西翼 10樓1007室,就環境、社會及管治報告或本集 團在可持續發展方面的表現提供寶貴意見。

### A. 環境

本集團積極考慮其業務運作對環境造成的 影響,同時盡量減少自然資源的使用。根 據重要性評估的結果並根據環境數據審查, 溫室氣體排放以及能源及資源消耗乃本節 的關鍵主題。

### A1. 排放物

由於本集團的業務性質以辦公室辦公為主, 其對環境的影響有限。然而,其已制定相 關政策以改善其環境績效及確保規例合規。 本集團亦致力實施現行政策以減少因其業 務營運造成的直接及間接潛在負面環境影 響。

於報告期內,本集團並無發現任何重大不 遵守對本集團構成重大影響的香港及中國 有關廢氣排放、向水及土地的排污、有害 及無害廢物產生的法律及法規。

#### 廢氣排放

鑒於本集團的業務性質,本集團並無從事 任何工業生產或擁有任何製造設施。此外, 本集團並無擁有任何會產生空氣污染物的 汽車或船隻。因此,本集團認為其廢氣排 放對環境造成的影響不大。

## A. ENVIRONMENTAL (CONTINUED)

## A1. Emissions (Continued)

#### **GHG Emissions**

The principal GHG emissions of the Group are generated from the purchased electricity used by the office operations. Hence, Scope 2 – Energy indirect GHG emissions are the major source of the Group's overall GHG emissions. To minimise the environmental impacts of GHG emissions from the Group's business operations, the Group has closely monitored its consumption pattern to develop appropriate policies and measures. Meanwhile, the Group has established the "Energy Conservation Management Policy" and implemented various energy-saving measures to enhance electricity efficiency, reduce GHG emissions, and demonstrate its determination in environmental protection. Examples of energy-saving measures include but not limited to the following:

- Choose energy-efficient appliances and opt for low wattage lights;
- Maximise the use of natural light and limit the use of artificial lighting to the dark areas in the workplace that are out of the sun's reach;
- Advise employees to put their computers in hibernation mode and turn off all other office equipment when not in use;
- Switch off air conditioning systems and lighting after office hours;
- Keep all the doors and windows closed when the air conditioners are running; and
- Encourage teleconference and internet-meeting to avoid unnecessary business travel.

In the future, the Group has set a target to maintain or decrease its GHG emission intensity, using 2024 as the baseline. To achieve the targets, the Group will stringently implement the measures mentioned above and formulate new environmental policies if necessary.

## A. 環境(續)

#### A1. 排放物(續) 溫室氣體排放

本集團的主要溫室氣體排放乃產生自辦公 室營運所使用的外購電力。因此,範圍2-能源間接溫室氣體排放為本集團整體溫室 氣體排放的主要來源。為減低本集團業務 營運所產生的溫室氣體排放對環境的影響, 本集團已密切監察其消耗模式,以制定適 當政策及措施。與此同時,本集團已設立 「節能管理政策」並實施多項節能措施,以 提升電力效益,減少溫室氣體排放,及彰 顯其環保決心。節能措施包括但不限於下 列例子:

- 選擇節能電器及低功率電燈;
- 盡量使用自然光,僅在工作場所無 陽光照射的黑暗區域使用人工照明;
- 建議僱員在不使用時將電腦設置為
   睡眠模式,並關閉所有其他辦公設備;
- 辦公時間結束後關閉空調系統及照
   明;
- 空調運轉時關閉所有門窗;及
- 鼓勵進行遠程電話會議及網絡會議, 以避免非必要的商務出差。

日後,本集團已訂立維持或減低溫室氣體 排放密度的目標,並以二零二四年為基準。 為達致目標,本集團將嚴格執行上述措施, 並在必要時制定新的環保政策。

#### A. ENVIRONMENTAL (CONTINUED)

#### **A1. Emissions (Continued)**

#### **Discharges into Water and Land**

Due to the Group's business nature, discharges into water and land were insignificant. There was no significant and unreasonable amount of sewage water discharged and used water is discharged through the municipal sewage network to the regional water treatment plant.

#### **Waste Management**

#### Hazardous Waste Handling

Due to the Group's business nature, there is no hazardous waste including lead-acid and rechargeable batteries generated by the Group during the Reporting Period.

#### Non-hazardous Waste Handling

The majority of non-hazardous waste generated by the Group was office paper and office waste. To minimise the amount of non-hazardous waste generated from the Group's business operations, the Group has requires its employees to classify and recycle waste before disposal. Besides, the Group has encouraged sustainable behavioural changes among its employees, including but not limited to:

- Recycle single-sided office paper for intra-group informal documents and draft papers;
- Prioritise printers with double-sided printing function and adopt double-sided printing or photocopying;
- Encourage digitalisation to promote a paperless working environment;
- Recycle obsolete office and electronic equipment; and
- Engage third parties for collection and handling of waste paper.

## A. 環境(續)

## A1. 排放物(續)

## 向水及土地的排污

鑒於本集團的業務性質,向水源及土地的 排放量微不足道。本集團並無出現大量及 不合理的污水排放,而使用後的水經市政 污水管網排放至區域水處理廠。

#### 廢棄物管理

有害廢棄物處理方法

鑒於本集團的業務性質,本集團於報告期 內並無產生包括鉛酸及可充電電池等有害 廢棄物。

#### 無害廢棄物處理方法

本集團產生的大部分無害廢棄物為辦公室 用紙及辦公室廢棄物。為盡量減少本集團 業務營運所產生的無害廢棄物,本集團已 規定僱員於棄置廢物前進行分類及回收。 此外,本集團已鼓勵僱員進行可持續行為 改變,包括但不限於:

- 回收單面辦公室用紙,用於集團內 部非正式文件及草稿紙;
- 優先使用具備雙面列印功能的打印
   機,並採用雙面列印或影印;
- 鼓勵數碼化,促進無紙化工作環境;
- 回收過時的辦公室及電子設備;及
- 聘請第三方收集及處理廢紙。

#### A. ENVIRONMENTAL (CONTINUED)

## A. 環境(續)

#### **A1. Emissions (Continued)**

Summary of the Group's Emission Data:

## **A1.** 排放物(續) 本集團的排放數據摘要:

Types of Emission <sup>1,2</sup>	Unit	2024	20233
排放種類 <sup>1,2</sup>	單位	二零二四年	二零二三年3
Scope 1 – Energy direct GHG emissions⁴			
範圍1-能源直接溫室氣體排放⁴	tCO <sub>2</sub> e <sup>5</sup>	-	-
Scope 2 – Energy indirect GHG emissions			
範圍2-能源間接溫室氣體排放			
Purchased electricity			
• 外購電力	tCO <sub>2</sub> e	<b>20.64</b> <sup>6</sup>	22.41
Scope 3 – Other indirect GHG emissions <sup>7</sup>	-		
範圍3-其他間接溫室氣體排放7			
Paper waste processing			
• 廢紙處理	tCO <sub>2</sub> e	0.74	-
Total GHG emissions			
溫室氣體排放總量	tCO <sub>2</sub> e	21.38	22.41
Total GHG emissions per floor area <sup>8</sup>	tCO <sub>2</sub> e/m <sup>2</sup>		
每平方米樓面面積溫室氣體排放總量 <sup>®</sup>	tCO,e/平方米	0.01	0.01
Total paper consumption <sup>9</sup>	kg		
耗紙總量。	千克	154.81	403.57
Total paper consumption per floor area	Kg/m <sup>2</sup>		
每平方米樓面面積耗紙總量	千克/平方米	0.07	0.20
Note(s):	附註:		

 KPIs are calculated based on the Hong Kong and Shenzhen offices' data which are the key operation sites of the Group, and is based on emission factors referred to the ESG Reporting Guide and its referred documentation as set out by the Stock Exchange, unless stated otherwise.

2. All other environmental information required by the ESG Reporting Guide are either not applicable for the Group (i.e., the Group does not utilise gas sources, own any vehicles, nor generate hazardous waste as it is not applicable to its operations) or the data is not currently available. The Group is committed to enhancing the data collection processes for future reporting.

3. Data is extracted from 2023 ESG Report.

4. GHG emission data is presented in terms of carbon dioxide equivalent.

- 除另有説明外,關鍵績效指標以本集團主要經 營地點一香港及深圳辦公室的數據為基礎計算, 並根據聯交所所載環境、社會及管治報告指引 及其參考文件的排放系數計算。
- 環境、社會及管治報告指引規定的所有其他環 境資料不適用於本集團(即本集團並無使用氣 體來源、無擁有任何車輛、及無產生有害廢棄 物,因其不適用於本集團的營運),或目前無 法獲得有關數據。本集團致力於加強日後報告 的數據收集程序。
- 3. 數據乃摘自二零二三年環境、社會及管治報告。
- 4. 溫室氣體排放數據以二氧化碳當量表示。

## A. ENVIRONMENTAL (CONTINUED)

#### **A1. Emissions (Continued)**

Summary of the Group's Emission Data: Continued

Note(s): Continued

- 5. tCO<sub>2</sub>e is defined as tonnes of carbon dioxide equivalent.
- Emission factor of 0.54 kg CO<sub>2</sub>e/kWh was used for purchased electricity in China and emission factor of 0.38 kg CO<sub>2</sub>e/kWh was used for purchased electricity in Hong Kong supplied by CLP in 2024.
- The GHG emission data included Scope 3 Other indirect GHG emissions in 2024 to enhance disclosure.
- As at 31 December 2024, the Group's total floor area was 2,200 m<sup>2</sup>. The data is also used for calculating other intensity data.
- Total paper consumption is based on number of pages printed in black and white or colour.

## A. 環境(續)

8.

A1. 排放物(續) 本集團的排放數據摘要:續
N註:續

5. tCO,e定義為噸二氧化碳當量。

- 二零二四年於中國購買的電力的排放系數為0.54 千克二氧化碳當量/千瓦時,在香港購買由中 電供應的電力的排放系數為0.38千克二氧化碳 當量/千瓦時。
- 溫室氣體排放數據包括二零二四年範圍3-其 他間接溫室氣體排放,以加強披露。
  - 於二零二四年十二月三十一日,本集團的總樓 面面積為2,200平方米。該數據用於計算其他密 度數據。
- 紙張消耗總量乃基於黑白及彩色列印紙張數量 計算。



#### Total Scope 1 and Scope 2 GHG emissions (tonnes) 範圍1及範圍2溫室氣體總排放量(噸)

## A. ENVIRONMENTAL (CONTINUED)

#### A2. Use of resources

The Group aims to actively promote resource efficiency and timely monitor the potential environmental impacts of its business operations. The Group has identified that the major resources consumed were electricity, water, and paper. To minimise the usage of these resources, the Group has closely monitored the consumption pattern and implemented relevant measures to raise staff awareness.

During the Reporting Period, the total non-renewable energy consumed by the Group's offices was 41,173.85 kWh, with the intensity being 18.72 kWh/m<sup>2</sup>. The Group has set a target to maintain or reduce its nonrenewable energy consumption intensity by formulating relevant energysaving measures. Additionally, water consumption for the same period was 34.00 m<sup>3</sup>, with the intensity being 0.02 m<sup>3</sup>/m<sup>2</sup>. The Group did not encounter any issues in sourcing water that was fit for purpose and did not note any abnormal water usage in 2024.

The Group assumes that the local government authorities handle the discharge of water consumed across both offices for wastewater treatment. Overall, the Group's water usage is considered to be of a minimal impact to the environment. However, there are several measures to minimise and manage water consumption across both offices:

- Cultivate the concept of saving for employees;
- Look for water leaks in fittings and use a water meter or flow restrictor where possible;
- Report leaking taps, toilets and showers;
- Install rainwater tanks and water-saving devices where possible; and
- Consider re-using or recycling water where possible.

### A. 環境(續)

## A2. 資源使用

本集團旨在積極提升資源效益,並及時監 控業務營運對環境的潛在影響。本集團已 識別主要的資源消耗為電力、水及紙張。 為盡量減少使用該等資源,本集團已密切 監控消耗模式,並實施相關措施以提高員 工的意識。

於報告期內,本集團辦公室消耗的不可再 生能源總量為41,173.85千瓦時,密度為每 平方米18.72千瓦時。本集團已制定目標, 通過制定相關節能措施,維持或降低不可 再生能源的消耗密度。此外,同期耗水量 為34.00立方米,密度為0.02立方米/平方 米。本集團於二零二四年並無面臨任何採 購合適用水的問題,亦無發現任何異常用 水情況。

本集團假定兩地辦公室的耗水排放均由當 地政府機關負責作污水處理。整體而言, 本集團的耗水量被視為對環境的影響極小。 然而,本集團設有若干措施,以降低及管 理兩地辦公室的耗水量:

- 培養僱員的節約意識;
- 檢查設備有無漏水,盡量使用水錶 或限流器;
- · 及時匯報水龍頭、廁所及淋浴器漏水;
- 盡量安裝雨水水箱及節水設施;及
  - 盡量考慮重複用水或循環用水。

## A. ENVIRONMENTAL (CONTINUED)

#### A2. Use of resources (Continued)

Summary of the Group's Resource Consumption Data:

## A. 環境(續)

## **A2. 資源使用(續)** 本集團的資源耗用數據摘要:

Types of resource <sup>1</sup> 資源種類 <sup>1</sup>	Unit 單位	<b>2024</b> 二零二四年	2023 二零二三年
Energy (non-renewable) consumption 能源 (不可再生)消耗	kWh 千瓦時	41,173.85	40,560.98
Total energy (non-renewable) consumption per floor area 每平方米樓面面積能源消耗總量(不可再生)	kWh/m² 千瓦時/平方米	18.72	18.62
Water consumption 耗水量	m <sup>3</sup> 立方米	34.00	28.21
Water consumption per floor area 每平方米樓面面積耗水量	m³/m² 立方米/平方米	0.02	0.01
Note:	附註:		

 KPIs are calculated based on the Hong Kong and Shenzhen offices' data which are the key operation sites of the Group, and is based on the ESG Reporting Guide and its referred documentation as set out by the Stock Exchange, unless stated otherwise.

#### **Use of Packaging Material**

Due to the Group's business nature, the use of packaging material is not considered a material ESG issue for the Group.

 除另有説明外,關鍵績效指標以本集團主要經 營地點-香港及深圳辦公室的數據為基礎計算, 並根據聯交所所載環境、社會及管治報告指引 及其參考文件計算。

#### 包裝材料的使用

鑒於本集團的業務性質,包裝材料使用並 不被視為本集團的重大環境、社會及管治 事宜。

## A. ENVIRONMENTAL (CONTINUED)

#### A3. The environment and natural resources

Since the Group's environmental impacts and use of natural resources are minimal, this aspect is insignificant to the Group's operations. In the Reporting Period, the Group did not pose material disturbance to the environment and natural resources. Nonetheless, the Group is dedicated to closely monitoring its environmental performance and identifying room for improvement. In specific, the Group strives to further reduce its electricity and paper consumption to further minimise its environmental footprint. Meanwhile, the Group will continue to assess and record its GHG Emissions and other environmental data annually and compare it with last year's data to assist the Group in enhancing its environmental targets.

#### A4. Climate change

The Group is committed to managing the potential climate-related risks and opportunities that may impact its business activities. To this end, the Group keeps refining its management measures based on the trend of climate change and is determined to reduce its carbon emissions.

#### Risks

Even though climate change has not posed significant to the Group's business, the Group recognises climate-related physical risks and transition risks may affect its operations. For physical risks, the anticipated changes in weather patterns and the intensified extreme weather events may disrupt the Group's operations and harm employees' safety. Hence, the Group closely monitors the latest weather news to respond promptly and mitigate the potential harms of any extreme weather events. For the transition risks, the Group understands the need to strengthen its disclosure practices and enhance its environmental performance to meet the upcoming tightened laws and regulations. The Group is committed to evaluating climate-related risks, so as to minimise associated negative impacts including but not limited to increased operational costs and bad reputation due to incompliance.

#### **Opportunities**

The Group strives to explore the opportunities brought by climate change. In the future, the Group will dedicate more resources to better embrace climate-related opportunities.

## A. 環境(續)

#### A3. 環境及天然資源

由於本集團的環境影響及所使用的天然資 源微不足道,故此方面對本集團的營運並 不重要。於報告期,本集團並無對環境及 自然資源構成重大滋擾。儘管如此,本集 團仍致力密切監察其環保績效,並識別改 善空間。具體而言,本集團致力進一步減 少電力及紙張消耗,以進一步減低環境足 印。與此同時,本集團將繼續每年評估及 記錄其溫室氣體排放及其他環保數據,並 與去年的數據作比較,從而協助本集團提 高環保目標。

## A4. 氣候變化

本集團致力於管理可能影響其業務活動的 潛在氣候相關風險及機遇。為此,本集團 根據氣候變化的趨勢不斷完善管理措施, 並決心減低碳排放量。

#### 風險

儘管氣候變化並未對本集團的業務構成重 大影響,惟本集團意識到與氣候相關的實 體風險及過渡風險可能會影響其營運。就 實體風險而言,預計的天氣模式變化及加 劇的極端天氣事件可能會中斷本集團的營 夏及最新的天氣事件可能會中斷本集團的營 監察極端天氣事件的潛在危害。就過露 的天氣事理解有必要加強其披露的 法律及法規。本集團致力評估與氣候相關 的風險,以盡量減低相關負面影響,包括 自不限於因不合規而導致營運成本增加及 聲譽受損。

#### 機遇

本集團努力探索氣候變化帶來的機遇。日後,本集團將投放更多資源,以更好地把 握與氣候相關的機遇。

## **B. SOCIAL**

#### **B1. Employment**

Employees are the most valuable asset to the Group. The Group provides its employees with competitive remuneration, benefits, and development opportunities to attract and retain talents. During the Reporting Period, the Group complied with the laws and regulations relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare that would have a significant impact on the Group to protect the rights of employees and to establish a mutual relationship with them.

The Group has formulated the "Staff Handbook", "Human Resource Policy", and "Compensation and Benefits Management Policy" as guidelines to regulate practices related to employment, termination, business conduct, social security funds, compensation, employee benefits, leave benefits, working hours/overtime, and performance benefits to ensure all processes comply with the Labour Law of China and the Employment Ordinance (Cap. 57 of the Laws of Hong Kong).

As at 31 December 2024, the Group had a total of 23 employees.

## B. 社會

### B1. 僱傭

本集團一向視僱員為本集團最寶貴的財富。 本集團為僱員提供具競爭力的薪酬、福利 及發展機會,以吸引及挽留人才。於報告 期內,本集團遵守對本集團構成重大影響 的有關薪酬及解僱、招聘及晉升、工作時 數、假期、平等機會、多元化、反歧視以 及其他待遇及福利的法律及規例,以保障 僱員權利,與僱員建立互惠關係。

本集團已制訂「員工手冊」、「人力資源政策」及「薪酬及福利管理政策」,為規範有 關僱用、解聘、業務守則、社會保險金、 報酬、僱員福利、離職福利、工時/加班 及績效福利事宜的常規提供指引,確保所 有流程遵守中國勞動法及香港法例第57 章僱傭條例。

於二零二四年十二月三十一日,本集團總 共有23名僱員。

		As at
		31 December
		2024
		於二零二四年
Categories	類別	十二月三十一日
By gender	按性別劃分	
Male	男性	13
Female	女性	10
By age group	按年齡組別劃分	
21 to 30 years old	21至30歲	1
31 to 40 years old	31至40歲	7
41 to 50 years old	41至50歲	8
51 years old or above	51 歲或以上	7
By geographical region	按地區劃分	
Hong Kong	香港	10
China	中國	13
By employee type	按就業類型劃分	
Full-time	全職	23
Part-time	兼職	0
By employee category	按僱員類別劃分	
The Board	董事會	4
General employee	一般僱員	19



**豐銀禾控股有限公司** 二零二四年環境、社會及管治報告

### **B. SOCIAL (CONTINUED)**

#### **B1. Employment (Continued)**

During the Reporting Period, 5 employees have left the Group, representing an overall turnover rate<sup>1</sup> of 21.74%.

The employee turnover rate by categories is as follows:

## B. 社會(續)

## B1. 僱傭(續)

附註:

於報告期內,5名僱員離開本集團,整體 流失率<sup>1</sup>為21.74%。

按類別劃分的僱員流失率如下:

		Unit	2024
Categories <sup>2</sup>	類別²	單位	二零二四年
By gender	按性別劃分		
Male	男性	Percentage百分比	23.08
Female	女性	Percentage百分比	20.00
By age group	按年齡組別劃分		
21 to 30 years old	21至30歲	Percentage百分比	0.00
31 to 40 years old	31至40歲	Percentage百分比	71.43
41 to 50 years old	41至50歲	Percentage百分比	0.00
51 years old or above	51歲或以上	Percentage百分比	0.00
By geographical region	按地區劃分		
Hong Kong	香港	Percentage百分比	0.00
China	中國	Percentage百分比	38.46
By employee category	按僱員類別劃分		
The Board	董事會	Percentage百分比	0.00
General employee	一般僱員	Percentage百分比	26.32

Note(s):

 The overall employee turnover rate is calculated by dividing the total number of employees leaving employment during the reporting period by the number of employees at the end of the reporting period.

2. The employee turnover rate for each category is calculated by dividing the number of employees leaving employment in the specified category during the reporting period by the number of employees in the specified category at the end of the reporting period.  按各個類別劃分的僱員流失率按報告期內指定 類別的離職僱員人數除以報告期末指定類別的 僱員人數計算。

總員工流失率按報告期內的總離職僱員人數除 以報告期末的僱員人數計算。

## **B. SOCIAL (CONTINUED)**

#### **B1. Employment (Continued)**

#### **Recruitment and Promotion**

Employees are recruited via a robust, transparent, and fair recruitment process based on their merits and their potential to fulfil the Group's development needs. The Group strives to ensure that each employee receives a fair and just assessment of their performance during recruitment and day-to-day work and is rewarded according to their achievements and contributions.

Promotion is based on job-related skills, qualifications, and performance. The Group conducts performance and salary reviews regularly to determine any salary adjustments, performance bonuses, and/or promotion opportunities.

During the Reporting Period, the Group implemented different measures to reduce employee turnover rate, such as strengthening recruitment controls, so that applicants can fully understand the working environment and control of the Group.

#### **Compensation and Dismissal**

The Group provides a wide range of incentives, including competitive remuneration and benefits packages, which are based on individual performance and qualifications of employees and benchmarked against our industry peers on an annual basis. The Group also distributes year-end bonuses to employees based on individual performance in recognition of their contributions.

Unreasonable dismissal under any circumstances is prohibited. Dismissal would be based on reasonable and lawful grounds. Before dismissal, verbal or written warnings will be issued to provide employees. The Group only considers dismissal if the involved employee does not demonstrate improvement after warnings.

#### Equal Opportunity, Diversity and Anti-discrimination

The Group believes that its sustainable development can be improved by recruiting talents from different backgrounds. As demonstrated in its Policy, the Group is committed to providing a workplace free from any form of discrimination and harassment, as well as offering opportunities to employees with different backgrounds and characteristics to build a diversified workforce.

## B. 社會(續)

#### **B1.** 僱傭(續) 招聘及晉升

本集團透過健全、透明且公平的招聘程序 招聘僱員,並以僱員的優點及其滿足本集 團發展需求的潛力為基礎。本集團致力於 確保每位僱員於招聘及日常工作期間均獲 公平公正的績效評估,並根據其成就及貢 獻獲得獎勵。

晉升乃基於與工作相關的技能、資歷及績 效。本集團定期進行績效及薪金檢討,以 釐定任何薪金調整、績效獎金及/或晉升 機會。

於報告期內,本集團採取不同措施減少僱 員流失率,如加強招聘監控,以便申請者 能充分了解本集團的工作環境及監控狀況。

#### 薪酬及解僱

本集團基於僱員個人績效及資歷,並每年 參考同業水平,為僱員提供具競爭力的薪 酬和福利待遇等眾多激勵措施。本集團亦 基於僱員個人績效向其發放年終花紅以表 彰其所作貢獻。

本集團禁止在任何情況下進行不合理解僱。 解僱將基於合理合法的理由。於解僱前, 本集團會向僱員發出口頭或書面警告。本 集團只有在作出警告後涉事僱員仍未改善 的情況下,方會考慮解僱。

#### 平等機會、多元化及反歧視

本集團相信透過招聘具有不同背景的人才 可提升其可持續發展。如本集團的政策所 述,本集團致力於提供一個並無任何形式 的歧視與騷擾的工作場所,並為具有不同 背景及特徵的僱員提供機會,以建立一個 多元化的工作隊伍。

## **B. SOCIAL (CONTINUED)**

#### **B1. Employment (Continued)**

#### Equal Opportunity, Diversity and Anti-discrimination (Continued)

Any form of discrimination and harassment against our potential or current employees on the grounds of nationality, age, gender, sexual orientation, gender identity, ethnicity, disability, pregnancy, or political inclination is prohibited. The Group takes mitigation measures promptly once any cases are identified.

#### **Other Benefits and Welfare**

Other benefits to full-time employees include social insurance (endowment insurance, medical insurance, work-related injury insurance, unemployment insurance, childbirth insurance), housing provident fund, and annual leave benefits. In addition, the Group offers additional supplementary benefits to employees, including but not limited to the below:

- Festive occasion benefit (monetary benefits for all statutory holidays, birthdays, marriage, and childbirth);
- Medical care benefits (employees who have worked for the company for more than a year are entitled to have a free annual body check package and certain monetary benefits);
- Incentive bonus (incentive activities are organised regularly to praise well-performed employees); and
- Other benefits (training, compassionate leave and allowance)

#### **Working Hours and Rest Periods**

The Group respects the rights of its employees and strives to prevent unreasonable overtime work. The Group formulates the working hours and holidays of employees according to relevant labour regulations in China and Hong Kong to protect the rights of employees. Employees are not encouraged to work beyond working hours and overtime pay will be paid in accordance with the relevant standards.

## B. 社會(續)

### **B1. 僱傭**(續) 平等機會、多元化及反歧視(續)

本集團嚴禁以國籍、年齡、性別、性取向、 性別認同、種族、殘疾、妊娠或政治傾向 為由對潛在或現任僱員施加任何形式的歧 視和騷擾。一旦發現任何個案,本集團即 時採取緩解措施。

#### 其他待遇及福利

全職僱員的其他福利包括社會保險(養老 保險、醫療保險、工傷保險、失業保險、 生育保險)、住房公積金及年假福利。此外, 本集團亦為僱員提供額外補充福利,包括 但不限於以下各項:

- 節日福利(為所有法定假期、生日、 結婚及生育提供現金福利);
- 醫療福利(於本公司任職滿一年以上 的僱員享有免費年度體檢及若干現 金福利);
- 激勵花紅(定期組織激勵活動以表彰 表現出色的僱員);及
- 其他福利(培訓、撫恤假及津貼)

#### 工時及假期

本集團尊重僱員的權利,致力防止不合理 的超時工作。本集團根據中國及香港的相 關勞動法規制訂僱員的工時及假期,以保 障僱員的權益。本集團不鼓勵僱員超時工 作,並將按照相關準則支付超時工作的報 酬。

## **B. SOCIAL (CONTINUED)**

#### **B2. Health and safety**

The health and safety of the Group's employees is of a high priority, hence the management and the Board are committed to proactively manage the risks of dangerous accidents in the workplace.

The Group has established "Employee Code of Conduct" and "Occupational Safety Policy", requiring all employees to strictly abide by all safety rules and regulations. In addition, the Group provides employees with comprehensive set of insurances, including both medical and non-medical as well as child benefits.

During the Reporting Period, the Group did not have any work-related fatalities and there were no lost-days due to work injuries. Overall, the Group did not notice any violations of relevant laws and regulations that have a significant impact on the Group relating to providing a safe working environment and protecting employees from occupational hazards.

#### **B3. Development and training**

The development of employee professional skills is one of the Group's priorities. The Group has established the "Training Management Policy" to ensure all employees receive an adequate level of training. Different levels of internal trainings are provided to employees to enhance their professional skills. Our annual training plan requires each employee to attend at least 12 hours of training every year.

New hires are provided with orientation programmes to introduce the culture and structure of the Group and relevant department(s). Frontline employees are provided with technical training regularly to maintain operational excellence and to enrich the employees' knowledge in relation to the businesses and services of the Group.

The Group also provides training to employees based on departmental or functional needs. For instance, employees from the finance team are provided with training in corporate governance and new accounting standards on a regular basis. Employees are also encouraged to join anticorruption training to ensure they embrace integrity.

The Group evaluates the training objectives, arrangements, and content according to the business needs each year and make changes when necessary. The results of the training and the performance of each individual will also be assessed annually to ensure that all employees benefit from it.

## **B.** 社會(續)

#### B2. 健康及安全

本集團高度重視僱員的健康和安全,因此 管理層及董事會致力於積極管理工作場所 的危險事故。

本集團已制訂「僱員行為守則」及「職業安 全政策」,要求所有僱員嚴格遵守所有安 全規則及規例。此外,本集團向僱員提供 全面保險,包括醫療與非醫療保險以及兒 童福利。

於報告期內,本集團並無發生因工死亡事故,亦無因工傷損失工作日。整體而言, 本集團概無發現違反任何對本集團構成重 大影響的有關提供安全工作環境及保障僱 員免受職業性危害的相關法律及法規的情 況。

#### B3. 發展及培訓

培養僱員專業技能是本集團的重中之重。 本集團已制訂「培訓管理政策」,確保所有 僱員均可接受充足培訓。本集團為僱員提 供不同層級的內部培訓,以提升其專業技 能。我們的年度培訓計劃要求各僱員每年 須最少參加12小時培訓。

本集團向新僱員提供入職培訓,以向彼等 介紹本集團及有關部門的文化與架構。為 維持卓越營運及豐富僱員對本集團業務及 服務的知識,本集團亦定期為前線僱員提 供技術培訓。

本集團亦根據部門或職能需要向僱員提供 培訓,例如向財務團隊的僱員定期提供企 業管治及新會計準則的培訓。我們亦鼓勵 僱員參與反貪培訓,以確保僱員堅守誠信。

本集團每年根據業務需求評估培訓目標、 安排及內容,並於必要時作出改變。本集 團每年亦會評估培訓結果與各僱員的績效, 確保全體僱員能從培訓中獲益。

### **B. SOCIAL (CONTINUED)**

#### **B3. Development and training (Continued)**

During the Reporting Period, 4 board members and 2 employees received a total of 60 hours of training. The percentage of trained employees and average training hours completed per employee, by gender and employee category, were as follows:

## B. 社會(續)

## B3. 發展及培訓(續)

於報告期內,4位董事會成員及2位僱員 共接受了60小時的培訓。按性別和僱員類 別劃分的受訓僱員百分比及每位僱員的平 均培訓時數如下:

		Percentage of trained employees in 2024 (%) 二零二四年 受訓僱員 百分比 (%)	Average training hours in 2024 (hours) 二零二四年 平均培訓 時數(小時)
Overall <sup>1,2</sup>	整體 1,2	26.09	2.61
By gender <sup>3,4</sup>	按性別劃分 <sup>3,4</sup>		
Male	男性	23.08	3.08
Female	女性	30.00	2.00
By employee category <sup>3,4</sup>	按僱員類別劃分 <sup>3,4</sup>		
The Board	董事會	100.00	9.50
General employee	一般僱員	10.53	1.16

#### Note(s):

- The percentage of trained employees is calculated by dividing the number of trained employees during the reporting period by the total number of employees at the end of the reporting period.
- 2. The average training hours per employee is calculated by dividing the total training hours during the reporting period by the total number of employees at the end of the reporting period.
- 3. The percentage of trained employees by category is calculated by dividing the number of trained employees in the specified category during the reporting period by the total number of employees in the specified category at the end of the reporting period.
- 4. The average training hours per employee is calculated by dividing the total training hours of employees in the specified category during the reporting period by the number of employees in the specified category at the end of the reporting period.

#### 附註:

- 受訓僱員百分比按報告期內的受訓僱員人數除 以報告期末的總僱員人數計算。
- 每位僱員的平均培訓時數按報告期內的總培訓
   時數除以報告期末的總僱員人數計算。
- 按類別劃分的受訓僱員百分比按報告期內指定 類別的受訓僱員人數除以報告期末指定類別的 總僱員人數計算。
- 每位僱員的平均培訓時數按報告期內指定類別 僱員的總培訓時數除以報告期末指定類別僱員 人數計算。

## **B. SOCIAL (CONTINUED)**

#### **B4. Labour standards**

#### **Prevention of Child and Forced Labour**

Child and forced labour are strictly prohibited during the recruitment process. In line with the local employment laws and relevant provisions of the International Labour Organization, the Group prohibits any engagement with modern slavery practices, explicitly forbidding the use of child labour, forced labour, and any other forms of unlawful employment practices within its operations.

According to the recruitment procedure, the Group requires all candidates to provide identification documents to ensure their age meets the legal age requirements as well as working rights. Once the Group identify any cases of child and forced labour, the Group will immediately stop the work of the involved individuals and provide the necessary assistance accordingly.

During the Reporting Period, the Group was not aware of any noncompliance with laws and regulations that have a significant impact on the Group relating to preventing child and forced labour.

#### **B5.** Supply chain management

Given the business nature, the Group works with a small number of suppliers and its reliance on them is not considered to be material for the business operations. The Group has selected a list of suppliers for office and computer equipment, stationery, and promotional activities gifts. With a comprehensive "Purchasing Policy", the Group selects and evaluates suppliers based on their reputation and performance records to ensure that the goods and services purchased are in compliance with national standards and align with the requirements of the Group. During the Reporting Period, the Group collaborated with around 15 suppliers and all of them are monitored by the above-mentioned practices.

Besides, the Group maintains effective communication with suppliers to understand their operational difficulties, environmental impacts, and social risks. The Group strives to identify potential environmental and social risks along its supply chain to minimise negative impacts.

## B. 社會(續)

### **B4.** 勞工準則 防止童工及強制勞工

本集團的招聘過程嚴禁涉及童工及強制勞 工。根據當地就業法及國際勞工組織的相 關條文,本集團禁止任何現代奴隸制度的 行為,並明確禁止於其營運中使用童工、 強制勞工及任何其他形式的非法僱用。

根據招聘程序,本集團要求所有候選人提 供身份證明文件,以確保其年齡符合法定 年齡要求以及工作權利。一旦本集團發現 任何童工及強制勞工的情況,本集團將立 即停止相關人員的工作,並相應提供必要 的協助。

於報告期內,本集團並無發現任何對不遵 守對本集團構成重大影響的有關防止童工 及強制勞工的法律法規的情況。

#### B5. 供應鏈管理

鑒於其業務性質,本集團與少數供應商合 作,且對彼等的依賴程度對業務營運而言 不重要。本集團備有供應商名單,以採購 辦公及電腦設備、文具及推廣活動禮品。 通過全面的「採購政策」,本集團根據聲譽 及往績挑選及評估供應商,以確保所採購 的物品及服務符合國家標準及本集團的要 求。於報告期內,本集團與約15間供應商 合作,而所有供應商均受到上述慣例的監 控。

此外,本集團與供應商保持有效溝通,以 了解彼等的經營困難、環境影響及社會風 險。本集團致力於識別供應鏈的潛在環境 及社會風險,從而將負面影響降至最低。

### **B. SOCIAL (CONTINUED)**

#### **B5.** Supply chain management (Continued)

In relation to the risk management of the internet financial service platform, the Group's responsible team screens and monitors the lenders and borrowers who use the platform. It also performs the Know-Your Customer ("KYC") procedure to access the background and sources of funds of both lenders and borrowers, ensuring the best match between them. During the Reporting Period, the platform did not experience any delinquency, attributed to constant risk management screening, as well as the monitoring and maintenance of high-quality and reliable users within the platform.

#### **Sustainable Procurement**

The Group proactively explores possibilities to further minimise its carbon footprint in the procurement process. The Group strives to support local procurement, and give priority to the purchase of recycled and environmentally-friendly products.

#### **B6. Product responsibility**

During the Reporting Period, the Group complied with relevant laws and regulations that have a significant impact on the Group relating to health and safety, advertising, labelling, and privacy matters relating to products and services provided, and method of redress.

#### **Quality Assurance**

The Group provides customers with convenient and quick access to short-term finance as well as financial consulting services to meet the customer's financial needs. The Group has formulated specific procedures to ensure its services and products are of high quality. The financial services and products are tailored to clients' financial backgrounds, trading experiences, and risk-tolerant levels after performing the KYC procedures and assessments. The Group is committed to providing clear information to customers including product details, terms and conditions (such as loan repayment period, administration fee, interest rate, etc.) as well as any associated risks to enable customers to make an informed decision. The Group has developed comprehensive standards for advertising and sales communications emphasising the need for accuracy and transparency. All information contained in the Group's advertising and sales materials must be true and are explicitly prohibited to use false, misleading, or inaccurate statements.

## B. 社會(續)

#### **B5.** 供應鏈管理(續)

就互聯網金融服務平台的風險管理而言, 本集團的負責團隊篩查及監控使用平台之 貸方及借方,並進行「了解客戶」程序,以 評估彼等的背景及資金來源,確保最大化 雙方的匹配度。於報告期內,有賴持續不 斷的風險管理篩查,以及監控及維持平台 內優質可靠的用戶,該平台並無出現任何 違約欠款行為。

#### 可持續採購

本集團在採購過程中積極探索進一步盡量 減少碳足跡的可能性。本集團致力於支持 本地採購,並優先採購可回收及環保產品。

### **B6.** 產品責任

於報告期內,本集團遵守對本集團構成重 大影響的有關所提供產品及服務的健康及 安全、廣告、標籤及私隱事宜以及補救方 法的相關法律及法規。

#### 質量檢定

本集團向客戶提供便利高效的短期融資以 及財務顧問服務,以滿足客戶財務需求, 本集團已制定特別程序以保證所提供的服 務及產品為高質量。在進行「了解客戶」程 序及評估流程後,金融服務及產品乃基於 客戶之財務背景、交易紀錄及風險承受能 力量身定制。本集團致力向客戶提供清晰 資料,包括產品詳情、條款細則(例如貸 款期限、管理費、利率等)以及任何 相關風險,以確保客戶能作出知情決定。 本集團已制定全面的廣告及銷售通訊標準, 強調準確性及透明度的必要性。本集團廣 時確禁止使用虛假、誤導性或失實的陳述。

## **B. SOCIAL (CONTINUED)**

#### B6. Product responsibility (Continued) Quality Assurance (Continued)

For financial consultation services to trust companies, the Group introduces borrowers with substantial assets (including listed and unlisted shares) to trust companies for setting up their trust funds. In addition to introducing borrowers to the trust companies, the Group also performs due diligence on borrowers by conducting feasibility studies on the backgrounds and the financial condition for the trust companies. The Group also devises financing plans for the borrowers, including the cost, duration and size of the proposed trust fund. The Group liaises with banks regarding the sale of the trust funds after agreements are signed between the trust companies and the borrowers.

Given the business nature of the Group, products sold or shipped subject to recalls for safety and health reasons is the not applicable to the Group.

#### **Complaint Handling**

The Group has formulated relevant guidelines and procedures for employees to handle customer complaints and inquiries. The Group's Customer Service Department is responsible for reviewing all complaints, collecting evidence, and providing advice and comments on general complaints. Specific or complex complaints will be forwarded to the responsible personnel of the relevant department for special treatment.

The Group provides an initial response upon the receipt of all complaints and then follow up accordingly. During the reporting period, the Group has not been notified of any violation of law regarding product or service responsibility and did not receive any significant product- or servicerelated complaints.

#### **Customer Privacy Protection**

The Group handles a large amount of personal data and credit information of its customers. Hence, the Group regards the maintenance and protection of data privacy as a key area for maintaining good corporate governance. To protect the confidentiality of customer data, the Group has implemented rigorous policies and procedures to ensure a high degree of alertness among employees in protecting customer data.

## B. 社會(續)

#### B6. 產品責任(續) 質量檢定(續)

在向信託公司提供財務諮詢服務方面,本 集團向信託公司介紹擁有大量資產(包括 上市和非上市股份)的借款人,以設立其 信託基金。除向信託公司介紹借款人外, 本集團亦對借款人進行盡職調查,就信託 公司的背景及財務狀況進行可行性研究。 本集團為借款人制定融資計劃,包括擬議 信託基金的成本、期限及規模。在信託公 司與借款人簽署協議後,本集團亦會就信 託基金的銷售與銀行聯絡。

鑒於本集團的業務性質,因安全及健康理 由而須回收的已售或已運送產品並不適用 於本集團。

#### 投訴處理

本集團已為僱員制定處理客戶投訴及查詢 的相關指引及程序。本集團的客戶服務部 負責審閱所有投訴、收集證據並就一般投 訴提供建議及意見。特定或複雜的投訴則 交由相關部門的負責人員作特別處理。

收到任何投訴後,本集團將給予初步回覆, 並作出相應跟進。於報告期內,本集團並 無獲悉任何違反有關產品或服務責任的法 律,亦無接獲任何有關產品或服務的重大 投訴。

#### 客戶私隱保障

本集團處理大量客戶的個人資料及信用資 料,因此,本集團視維護數據私隱為維持 良好企業管治的重點領域。為了將客戶資 料保密,本集團實施嚴格政策及程序,確 保僱員高度重視保護客戶資料。

## **B. SOCIAL (CONTINUED)**

#### B6. Product responsibility (Continued) Customer Privacy Protection (Continued)

The Group has established the "Customer's Data Confidential Policy" as a guideline for handling customer's data. As specified in the "Staff Handbook", the Group's employees are required to sign a "Confidentiality Agreement", which stipulates the rights and obligations of data protection and highlights the importance of proper data handling. The Group is also obligated to provide employees with clear guidelines and education regarding the handling of confidential information. In particular, all sales and administration staff members are provided with data protection and privacy training. IT staff reporting to director Ms. Lui Yi are the main personnel for handling data protection of clients.

In addition, access to confidential information and documents is restricted and granted on a need-to-know basis. During the Reporting Period, the Group did not receive any complaints from customers regarding the confidentiality of personal information.

#### Intellectual Property ("IP") Rights

Given its business nature, the Group considers IP right issues are insignificant to its operations.

#### **B7.** Anti-corruption

The Group stands against any form of bribery, extortion, money laundering, and fraud, with a zero-tolerance stand towards any associated misconduct.

To achieve this, the Group has established the "Anti-Fraud Management Policy", "Anti-Money Laundering Internal Control Policy", and "Whistleblowing Policy" in accordance with relevant regulatory laws and regulations to promote anti-fraud principles. Meanwhile, the Group maintains appropriate organisational behaviour by providing guidelines and assigning responsibility for conducting controls and investigations.

Employees are also required to sign a statement of acknowledgment and agreement to their obligation and responsibility regarding anti-corruption and anti-money laundering policies to ensure they are aware of how to raise their concerns. All employees have been notified that no bribery, extortion, fraud, or money laundering would be tolerated.

## B. 社會(續)

### B6. 產品責任(續) 客戶私隱保障(續)

本集團已訂立「客戶資料保密政策」,作為 處理客戶資料的指引。誠如「員工手冊」所 規定,本集團僱員須簽署「保密協議」,其 訂明保護資料的權利及責任,並強調妥善 處理資料的重要性。本集團亦須為僱員提 供有關處理保密資料的清晰指引及教育。 尤其是,所有銷售及行政人員均已接受資 料保護及隱私培訓。向董事劉毅女士報告 的資訊科技人員為客戶資料保護的主要負 責人。

此外,查閱保密資料及文件受到限制,並 僅在有需要時方可獲得權限。報告期內, 本集團並無接獲任何關於個人資料私隱的 客戶投訴。

#### 知識產權

鑒於本集團的業務性質,本集團認為知識 產權問題對其營運並無重大影響。

#### **B7.**反貪污

本集團堅決抵制任何形式的賄賂、勒索、 洗黑錢及欺詐,絕不容忍任何相關不當行 為。

為此,本集團已根據相關法律及法規制定 「反欺詐管理政策」、「反洗錢內部控制政 策」及「舉報政策」,以提高反欺詐意識。 同時,本集團透過為管控及調查提供指引 並明確職責,維持正確的組織行為。

僱員亦須簽署聲明,確認知悉並同意其有 關反貪污及反洗黑錢政策的義務及責任, 確保全體僱員知道如何舉報問題。全體僱 員均得悉本集團絕不容忍賄賂、勒索、欺 詐或洗黑錢。

# 環境、社會及管治報告(續)

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT (CONTINUED)

## **B. SOCIAL (CONTINUED)**

## **B7.** Anti-corruption (Continued)

The Group's risk management department gathers information on existing customer's use of proceeds, the source of funding for repayment, and the operating condition of our customers from time to time to obtain their updated status and promptly reports any abnormal situation for the purpose of risk management.

During the Reporting Period, the Group was not involved in any cases of violations related to bribery, extortion, fraud, and money laundering, nor was it involved in any corruption litigation cases related to the Group and the employees.

#### Whistle-blowing Mechanism

A whistle blowing channel has been in place for our employees to raise any concerns they may have. The Group has established clear procedures for handling reported concerns to protect employees from any negative impacts.

The Group encourages the reporting of suspected business irregularities and provides clear channels specifically for this purpose. All employees may directly contact the Human Resources Department and the senior management in charge of such matters for lodging a complaint or whistleblowing. The current whistleblowing procedures of the Group include direct mails to relevant parties of the Group for reporting any misconduct or dishonest activities such as suspected corruption, fraud and other forms of crime. The Group is committed to addressing any potential misbehaviour in a timely manner.

#### **Anti-corruption Training**

The Group endeavours to maintain a culture of integrity, transparency, and accountability by adhering to stringent anti-corruption practices. The Group regularly conducts training to provide relevant information and updates. During the Reporting Period, the Group's 4 directors and 6 general employee received anti-corruption training.

## **B.** 社會(續)

## B7. 反貪污(續)

本集團的風險管理部門不時收集有關現有 客戶的所得款項用途、還款資金來源及經 營狀況等資料,以獲取其最新資料,並立 即匯報異常情況,以作風險管理。

本集團於報告期內並無牽涉任何與賄賂、 勒索、欺詐及洗黑錢相關的違規案件,本 集團及僱員均無涉及任何腐敗訴訟案件。

#### 舉報機制

本集團已實施舉報渠道,方便僱員舉報任 何問題。本集團已制定明確程序處理舉報 問題,保護員工免受任何負面影響。

本集團鼓勵僱員舉報疑似的業務違規,並 就此提供明確的渠道。所有僱員可直接聯 繫人力資源部及有關事宜的高級管理層, 以提交投訴或舉報。本集團現時的舉報程 序包括直接致信本集團相關人士舉報任何 不當行為或欺詐行為(如涉嫌貪污、欺詐 或其他形式的罪行)。本集團致力於及時 處理任何潛在不當行為。

### 反貪培訓

本集團堅持嚴格的反貪措施,致力於維持 誠信、透明及負責任的文化。本集團定期 進行培訓,以提供相關資料及最新情況。 於報告期內,本集團4名董事及6名一般 僱員已接受反貪培訓。

### **B. SOCIAL (CONTINUED)**

#### **B8.** Community investment

The Group is committed to exerting available resources to support its operating community and encourage its employees to participate in various charitable and voluntary activities. Since the Group has focused on business development during the Reporting Period, the Group did not organise and participate in any community events.

The Group will continue to uphold the principle of being responsible for its shareholders and investors, employees, suppliers, customers, and public community. In the future, the Group will seek opportunities to contribute to the community and bring a better future for all.

## B. 社會(續)

## B8. 社區投資

本集團積極運用可用資源支持其營運社區, 並鼓勵僱員參與各類慈善志願活動。由於 本集團於報告期內專注於業務發展,故並 無組織及參與任何社區活動。

本集團將繼續秉承對股東、投資者、僱員、 供應商、客戶及公眾負責的原則。日後, 本集團將尋求機會貢獻社會,為所有人帶 來更美好未來。

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE

聯交所環境、社會及管治報告指引 內容素引

## Mandatory Disclosure Requirements

**強制披露規定** Governance Structure 管治架構 Reporting Principles 匯報原則 Reporting Boundary 匯報範圍

## Section/Declaration

**章節/聲明** About This Report, Statement From the Board 關於本報告、董事會聲明 Reporting Framework and Principle 報告框架及原則 Reporting Scope 報告範疇

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

Subject Areas, Aspects, General Disclosures		
and KPIs	Description	Section/Declaration
主要範疇、層面、一般 披露及關鍵績效指標	描述	章節/聲明
A. Environmental A. 環境		
Aspect A1: Emissions 層面 A1:排放物		
General Disclosure 一般披露	Information on: <ul> <li>(a) the policies; and</li> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</li> <li>relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.</li> <li>有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的: <ul> <li>(a) 政策;及</li> <li>(b) 遵守對發行人有重大影響的相關法律及規例</li> <li>的資料。</li> </ul> </li> </ul>	Emissions 排放物
KPI A1.1 關鍵績效指標 A1.1	The types of emissions and respective emissions data. 排放物種類及相關排放數據。	Emissions – Summary of the Group's Emission Data 排放物一本集團的排放數 據摘要
KPI A1.2 關鍵績效指標 A1.2	<ul> <li>Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).</li> <li>直接(範圍1)及能源間接(範圍2)溫室氣體排放量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。</li> </ul>	Emissions – Summary of the Group's Emission Data 排放物一本集團的排放數 據摘要
KPI A1.3 關鍵績效指標 A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、 每項設施計算)。	Emissions – Waste Management 排放物-廢棄物管理

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

Subject Areas, Aspects, **General Disclosures** and KPIs Section/Declaration Description 主要範疇、層面、一般 章節/聲明 披露及關鍵績效指標 描述 KPI A1 4 Total non-hazardous waste produced (in tonnes) and, where appropriate. Emissions – Summary of the 關鍵績效指標A1.4 intensity (e.g. per unit of production volume, per facility). Group's Emission Data 所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、 排放物一本集團的排放數 每項設施計算)。 據摘要 KPI A1.5 Description of emissions target(s) set and steps taken to achieve them. Emissions – GHG Emissions 關鍵績效指標A1.5 描述所訂立的排放量目標及為達到這些目標所採取的步驟。 排放物一溫室氣體排放 KPI A1.6 Description of how hazardous and non-hazardous wastes are handled, and a Emissions – Waste 關鍵績效指標A1.6 description of reduction target(s) set and steps taken to achieve them. Management 描述處理有害及無害廢棄物的方法,及描述所訂立的減廢目標及為達 排放物一廢棄物管理 到這些目標所採取的步驟。 **Aspect A2: Use of Resources** 層面A2:資源使用 General Disclosure Policies on the efficient use of resources, including energy, water and other Use of Resources 一般披露 資源使用 raw materials. 有效使用資源(包括能源、水及其他原材料)的政策。 Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) KPLA2.1 Use of Resources – Summary 關鍵績效指標A2.1 in total (kWh in '000s) and intensity (e.g. per unit of production volume, per of the Group's Resource facility). Consumption Data 按類型劃分的直接及/或間接能源(如電、氣或油)總耗量(以千個千 資源使用一本集團的資源 瓦時計算)及密度(如以每產量單位、每項設施計算)。 耗用數據摘要 KPI A2 2 Water consumption in total and intensity (e.g. per unit of production volume, Use of Resources – Summary 關鍵績效指標A2.2 of the Group's Resource per facility). 總耗水量及密度(如以每產量單位、每項設施計算)。 Consumption Data 資源使用一本集團的資源

聯交所環境、社會及管治報告指引

內容索引(續)

耗用數據摘要

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

Subject Areas, Aspects, General Disclosures		
and KPIs	Description	Section/Declaration
主要範疇、層面、一般 披露及關鍵績效指標	描述	章節/聲明
KPI A2.3 關鍵績效指標 A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them 描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。	Use of Resources 資源使用
KPI A2.4 關鍵績效指標 A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上可有任何問題,以及所訂立的用水效益目標及為 達到這些目標所採取的步驟。	Use of Resources 資源使用
KPI A2.5 關鍵績效指標 A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量(以噸計算)及(如適用)每生產單位佔量。	Use of Resources – Use of Packaging Material 資源使用一包裝材料的 使用
Aspect A3: The Environ 層面 A3:環境及天然資	ment and Natural Resources 源	
General Disclosure 一般披露	Policies on minimising the issuer's significant impacts on the environment and natural resources. 减低發行人對環境及天然資源造成重大影響的政策。	The Environment and Natural Resources 環境及天然資源
KPI A3.1 關鍵績效指標 A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的 行動。	The Environment and Natural Resources 環境及天然資源
Aspect A4: Climate Char 層面 A4:氣候變化		
General Disclosure 一般披露	Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer. 識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。	Climate Change 氣候變化
KPI A4.1 關鍵績效指標 A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them. 描述已經及可能會對發行人產生影響的重大氣候相關事宜,及應對行動。	Climate Change – Risks 氣候變化-風險

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

General Disclosures and KPIs 主要範疇、層面、一般	Description	Section/Declaration
工妥報·疇 眉     放 披露及關鍵績效指標	描述	章節/聲明
3. Social		
.社會		
spect B1: Employment		
罾面B1:僱傭		
Seneral Disclosure	Information on:	Employment 仮使
-般披露	(a) the policies; and	僱傭
	(b) compliance with relevant laws and regulations that have a significant	
	impact on the issuer	
	relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other	
	benefits and welfare.	
	有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、	
	反歧視以及其他待遇及福利的:	
	(a) 政策;及	
	(b) 遵守對發行人有重大影響的相關法律及規例	
	的資料。	
(PI B1.1	Total workforce by gender, employment type (for example, full- or part-time),	Employment
關鍵績效指標B1.1	age group and geographical region.	僱傭
	按性別、僱傭類型(如全職或兼職)、年齡組別及地區劃分的僱員總數。	
KPI B1.2	Employee turnover rate by gender, age group and geographical region.	Employment
關鍵績效指標B1.2	按性别、年齡組別及地區劃分的僱員流失比率。	僱傭
Aspect B2: Health and S	afety	
雪面 <b>B2</b> :健康及安全		
General Disclosure	Information on:	Health and Safety
- 般披露	(a) the policies; and	健康及安全
	(b) compliance with relevant laws and regulations that have a significant	
	impact on the issuer	
	relating to providing a safe working environment and protecting employees	
	from occupational hazards.	
	有關提供安全工作環境及保障僱員避免職業性危害的:	
	(a) 政策;及	
	(b) 遵守對發行人有重大影響的相關法律及規例	
	的資料。	

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

Subject Areas, Aspects, General Disclosures		
and KPIs 主要範疇 <sup>、</sup> 層面 <sup>、</sup> 一般	Description	Section/Declaration
披露及關鍵績效指標	描述	章節/聲明
KPI B2.1 關鍵績效指標 B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year. 過去三年 (包括匯報年度) 每年因工亡故的人數及比率。	Health and Safety 健康及安全
KPI B2.2 關鍵績效指標B2.2	Lost days due to work injury. 因工傷損失工作日數。	Health and Safety 健康及安全
KPI B2.3 關鍵績效指標B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored. 描述所採納的職業健康與安全措施,以及相關執行及監察方法。	Health and Safety 健康及安全
Aspect B3: Developmen 層面 B3:發展及培訓	t and Training	
General Disclosure 一般披露	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。	Development and Training 發展及培訓
KPI B3.1 關鍵績效指標 B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management). 按性別及僱員類別(如高級管理層、中級管理層)劃分的受訓僱員百分比。	Development and Training 發展及培訓
KPI B3.2 關鍵績效指標 B3.2	The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分,每名僱員完成受訓的平均時數。	Development and Training 發展及培訓
Aspect B4: Labour Stan 層面 B4:勞工準則	dards	
General Disclosure 一般披露	<ul> <li>Information on:</li> <li>(a) the policies; and</li> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</li> <li>relating to preventing child and forced labour.</li> <li>有關防止童工或強制勞工的:</li> <li>(a) 政策;及</li> <li>(b) 遵守對發行人有重大影響的相關法律及規例</li> <li>的資料。</li> </ul>	Labour Standards 勞工準則

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

Subject Areas, Aspects, General Disclosures and KPIs	Description	Section/Declaration
主要範疇、層面、一般 披露及關鍵績效指標	描述	章節/聲明
KPI B4.1 關鍵績效指標 B4.1	Description of measures to review employment practices to avoid child and forced labour. 描述檢討招聘慣例的措施以避免童工及強制勞工。	Labour Standards – Prevention of Child and Forced Labour 勞工準則一防止童工及強 制勞工
KPI B4.2 關鍵績效指標 B4.2	Description of steps taken to eliminate such practices when discovered. 描述在發現違規情況時消除有關情況所採取的步驟。	Labour Standards – Prevention of Child and Forced Labour 勞工準則-防止童工及強 制勞工
Aspect B5: Supply Chair 層面 B5:供應鏈管理	n Management	
General Disclosure 一般披露	Policies on managing environmental and social risks of the supply chain. 管理供應鏈的環境及社會風險政策。	Supply Chain Management 供應鏈管理
KPI B5.1 關鍵績效指標B5.1	Number of suppliers by geographical region. 按地區劃分的供應商數目。	Supply Chain Management 供應鏈管理
KPI B5.2 關鍵績效指標B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored 描述有關聘用供應商的慣例,向其執行有關慣例的供應商數目,以及 相關執行及監察方法。	Supply Chain Management 供應鏈管理
KPI B5.3 關鍵績效指標 B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例,以及相關執行及監察方法。	Supply Chain Management 供應鏈管理
KPI B5.4 關鍵績效指標 B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例,以及相關執行 及監察方法。	Supply Chain Management – Sustainable Procurement 供應鏈管理-可持續採購

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

Subject Areas, Aspects,		
General Disclosures and KPIs	Description	Section/Declaration
主要範疇、層面、一般		
披露及關鍵績效指標	描述	章節/聲明
Aspect B6: Product Resp	oonsibility	
層面B6:產品責任		
General Disclosure	Information on:	Product Responsibility
一般披露	(a) the policies; and	產品責任
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer	
	relating to health and safety, advertising, labelling and privacy matters relating	
	to products and services provided and methods of redress.	
	有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補	
	救方法的:	
	(a) 政策;及	
	(b) 遵守對發行人有重大影響的相關法律及規例	
	的資料。	
KPI B6.1 關鍵績效指標 B6.1	Percentage of total products sold or shipped subject to recalls for safety and	Product Responsibility – Quality Assurance
腳蟽緽双拍悰B0.1	health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百分比。	產品責任一質量檢定
KPI B6.2 關鍵績效指標 B6.2	Number of products and service related complaints received and how they are dealt with.	Product Responsibility – Complaint Handling
	接獲關於產品及服務的投訴數目以及應對方法。	產品責任一投訴處理
KPI B6.3 關鍵績效指標 B6.3	Description of practices relating to observing and protecting intellectual property rights.	Product Responsibility – Intellectual Property ("IP")
	描述與維護及保障知識產權有關的慣例。	Rights
		產品責任-知識產權
KPI B6.4	Description of quality assurance process and recall procedures.	Product Responsibility –
關鍵績效指標B6.4	描述質量檢定過程及產品回收程序。	Quality Assurance
		產品責任一質量檢定
KPI B6.5	Description of consumer data protection and privacy policies, and how they are	
關鍵績效指標B6.5	implemented and monitored.	Customer Privacy
	描述消費者資料保障及私隱政策,以及相關執行及監察方法。	Protection
		產品責任一客戶私隱保障

## THE ESG REPORTING GUIDE CONTENT INDEX OF THE STOCK EXCHANGE (CONTINUED)

Subject Areas, Aspects, General Disclosures		
and KPIs 主要範疇 <sup>、</sup> 層面 <sup>、</sup> 一般	Description	Section/Declaration
披露及關鍵績效指標	描述	章節/聲明
Aspect B7: Anti-corruption 層面 B7:反貪		
General Disclosure 一般披露	<ul> <li>Information on: <ul> <li>(a) the policies; and</li> </ul> </li> <li>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</li> <li>relating to bribery, extortion, fraud and money laundering.</li> <li>有關防止賄賂、勒索、欺詐及洗黑錢的: <ul> <li>(a) 政策;及</li> <li>(b) 遵守對發行人有重大影響的相關法律及規例</li> <li>的資料。</li> </ul> </li> </ul>	Anti-corruption 反貪污
KPI B7.1 關鍵績效指標 B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. 於報告期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及 訴訟結果。	Anti-corruption 反貪污
KPI B7.2 關鍵績效指標 B7.2	Description of preventive measures and whistleblowing procedures, how they are implemented and monitored. 描述防範措施及舉報程序,以及相關執行及監察方法。	Anti-corruption – Whistle- blowing Mechanism 反貪污-舉報機制
KPI B7.3 關鍵績效指標 B7.3	Description of anti-corruption training provided to directors and staff. 描述向董事及員工提供的反貪污培訓。	Anti-corruption – Anti- corruption Training 反貪污-反貪培訓
Aspect B8: Community Investment 層面 B8:社區投資		
General Disclosure 一般披露	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests. 有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社 區利益的政策。	Community Investment 社區投資
KPI B8.1 關鍵績效指標 B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport). 專注貢獻範疇 (如教育、環境事宜、勞工需求、健康、文化、體育)。	Community Investment 社區投資
KPI B8.2 關鍵績效指標 B8.2	Resources contributed (e.g. money or time) to the focus area. 在專注範疇所動用資源(如金錢或時間)。	Community Investment 社區投資





## Fengyinhe Holdings Limited 豐銀禾控股有限公司

(formerly known as Flying Financial Service Holdings Limited 匯聯金融服務控股有限公司) (前稱Flying Financial Service Holdings Limited 匯聯金融服務控股有限公司) (incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立的有限公司) Stock code 股份代號: 8030