



It is a never ending journey  
in ASL for QUALITY and  
SERVICE improvement.  
我們為追求卓越品質及完善服務  
作出不斷的改進

## Quality Policy for ASL

We are committed to Customer Service Excellence. It is a never ending journey in ASL for quality and service improvement. We are dedicated to provide competitive, effective and efficient IT solutions to our customers and business partners.

Our quality objectives are:

To maintain high level of operational efficiency to serve our customers.

To achieve customer satisfaction excellence in providing IT services.

### Automated Systems (HK) Ltd.



ISO 9001:2000  
Certificate No.: CC1505

Provision of integrated information technology services including:

- (a) IT infrastructure and product support for hardware, software and network
- (b) customer services response centre (CSRC) operation
- (c) system integration and consulting services
- (d) data centre operations
- (e) technical training and outsourcing of IT personnel



ISO 9001:2000  
FS 52501

提供綜合資訊科技服務包括：

- (a) 硬件、軟件及網絡的資訊科技基建及產品支援服務
- (b) 客戶熱線服務中心運作
- (c) 系統集成及顧問服務
- (d) 數據中心運作
- (e) 技術培訓和資訊科技人員外判



ISO 9001:2000  
Certificate No.: CC1675

Provision of enterprise business solutions in information technology project management, software development, application maintenance and support services and additional requirements of ISO 90003:2004



ISO 9001:2000  
FS 54739

提供企業商務方案之資訊科技項目管理、軟件開發、應用系統維護服務及支援服務，並在軟件開發上符合 ISO 90003:2004 的要求

Capability  
Maturity  
Model®  
Integration  
(CMMI)

CMMI Maturity Level 3 Rating –  
Systems Engineering  
Software Engineering

CMMI 的第三級評級 –  
系統工程  
軟件工程

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