# CONTENTS

1	About this Report
2	About Us
2-3	2017 Highlights
4-5	A Word from our CEO
6-7	Stakeholder Engagement
8-9	Challenges and Strategies
44-48	Key Performance and Targets
49	Verification Statement

#### 10-19

### Sharing our Planet

- Action on Climate Change
- Energy Conservation
- Improving Air QualityResponsible Resource
- Management
- Eco-Friendly Lifestyle

#### 20-29

## Serving Hong Kong

- Reliable and Affordable Power Supply
- Serving our Customers
- Putting Safety First
- Caring for our Community

#### 40-43

## **Creating Value**

- Responsible and Ethical Business
- Sustainable Growth for the Long Term

32

# 30-39

# Working wi<mark>th Partners</mark>

- Relating to our Employees
- Nurturing Talent
- Caring for our Employees
- Health and Safety at Work
- Managing our Supply Chain