

1 About this Report

Scope of the Report

This Report gives an annual overview of the corporate social responsibility (“CSR”) performance during 2017 of BOC Hong Kong (Holdings) Limited¹ (“the Company”) and its subsidiaries, comprising Bank of China (Hong Kong) (“BOCHK”) and its subsidiaries, BOC Group Life Assurance Company Limited (“BOC Life”), BOCHK Asset Management Limited and Southeast Asian institutions, collectively referred to as “the Group”^{2,3}.

This Report is an important part of our annual reporting, to help our major stakeholders better understand the Group’s CSR initiatives, endeavours and related performance. To fully understand the relevant performance of the Company, this Report should be read together with the Company’s [2017 Annual Report](#) ▶, as well as [CSR Policy](#) ▶ and [Environmental Policy](#) ▶ which are available on our website.

This Report covers the Group’s CSR management, stakeholder engagement, business development and economic contribution, caring initiatives for employees, environmental protection initiatives and community contribution, etc. Corporate governance is an integral part of CSR, and the related disclosure is contained in the Company’s [2017 Annual Report](#) ▶.

Unless otherwise stated, the information and data in this Report cover the period from 1 January 2017 to 31 December 2017⁴.

Preparation of this Report

This Report is prepared in accordance with the “Core Option” of the Global Reporting Initiative (“GRI”) G4 Sustainability Reporting Guidelines (GRI G4) and the Environmental, Social and Governance (“ESG”) Reporting Guide (Main Board Listing Rules Appendix 27) issued by Hong Kong Exchanges and Clearing Limited (“HKEx”) in order to explain the impact of the Group’s



daily operations on the economy, environment and society and to disclose the Group’s CSR performance. The Group maintains regular communication with its stakeholders in the course of its day-to-day operations so as to better understand their areas of interest. This Report has undergone and successfully completed the GRI’s Materiality Disclosures Service.

Section 10 of this Report outlines CSR-related data and Section 11 lists out the GRI G4 content index and HKEx ESG Guide content index. The calculation methods for data used in this Report are stated where appropriate. To increase data accuracy and coverage, past data and information for certain indicators have been restated with the reasons and impacts reflected and explained where appropriate⁵.

The content and data contained in this Report was collected by the Group’s cross-unit CSR Task Force, formed by representatives from different units of the Group. This Report was prepared and published on the websites of the HKEx and BOCHK after seeking professional consultation, being reviewed by the Group’s senior management and CSR Committee and obtaining approval from the Board⁷.

Your Feedback

Please share your feedback on our CSR work by filling in the [online feedback form](#) ▶. If you have any other comments, please contact the secretariat of the Group’s CSR Committee (email: csr@bochk.com)⁸.

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