Christine International Holdings Limited (Incorporated in the Cayman Islands with limited liability) Stock Code: 1210

## **2017** Environmental, Social and Governance Report



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### **About the Report**

This is the Environmental, Social and Governance Report (the "**ESG Report**") released by Christine International Holdings Limited (the "**Company**" or "**Christine**" or "**we**" or "**our**") for the year ended 31 December 2017. The content of the ESG Report covers the performance in environment, society and governance ("**ESG**") of the Company and its branches and subsidiaries (the "**Group**") in its major operating locations (i.e. the mainland China).

The ESG Report is prepared by reference to Environmental, Social and Governance Reporting Guide (the "**Guidelines**") issued by The Stock Exchange of Hong Kong Limited (the "**Stock Exchange**"). As an enterprise engaging in food production and sales, Christine understands the importance of ESG for the future development of the Group and has hence prepared this ESG Report. This is not only our consistent objective in compliance with regulations and rules, but also our determination in integrating our highest concerns of environment and society into the Group's daily operations.

### Scope of reporting

The reporting period for this ESG Report is from 1 January 2017 to 31 December 2017. This ESG Report covers the Group, the Group's factories and all stores. This ESG Report presents the environmental, social and governance ideals of Christine, the overall performance of the Company's core business in terms of the economy, environment and society as well as work highlights.

### Source of data

The data in this ESG Report stems from the Group's official documents and statistical reports, as well as statistical data provided by the Company's subsidiaries based on relevant corporate reporting systems. The last chapter of this ESG Report consists of an index for your ease of reference.

### Contact method

Whether you are our staff, clients, partners, industry associations, government departments, general public, media or social organizations, you are welcomed to read this ESG Report and send your feedback and suggestions to the Company by email so that the Group can continuously improve its ESG performance.

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### **About Christine**

Christine International Holdings Limited was established on 11 March 2008 and was listed on the Main Board of the Stock Exchange on 23 February 2012. Christine is a bakery chain operator engaged in both production and sales.

Christine's retail outlets are mainly distributed in prime locations in the Yangtze River Delta region, including Shanghai, Jiangsu Province and Zhejiang Province. As of 31 December 2017, we had a total of 648 retail stores forming a multichannel retail network. By operating through convenience stores, subway stores, flagship stores and European style freshbake stores, we attract various types of customers. We produced and sold more than 2,200 varieties of bread, cakes, moon cakes, pastries and bakery products. We also launch a variety of new products every month to meet different needs. Christine has five centralized bakery factories, which centralize material procurement and emphasize on safety, nutrition and stability of the quality of our products. Besides introducing new varieties of bakery products, Christine also focuses on research and development and helps customers "to bring a healthy life home". Our reputation and brand value is widely recognized by consumers. We have won various awards, including the "Shanghai Famous Trademark" (上海市著 名商標), over the past years.



#### **Brand Story**

There is a gratitude, for which we convey our gratefulness from heart with hands and guard the life-long happiness with promise. The taste of happiness is from Christine.







#### Brand persistence



To date, all of Christine's products are traceable.



From the upstream procedure such as the procurement of raw materials to the production, distribution, sales, and ultimately to the hands of consumers, all processes have detailed records forming a "reliable supply chain".



We insist the Company's ideology that "There is no product that cannot be sold. There is only quality that cannot be sold".

### Brand ideology

### Gratitude



Gratitude allows us to care about and cherish others, to realize that even everyday life can be wonderful and exciting.

### Happiness



Happiness has a flavour. People only taste this when they are awake, and only when they have a clear mind can they love with their heart.

### Experience



Experiencing the journey of life is our pathway to growth. Without going through the ups and downs, you will not dream of a home full of warmth, and you will never realize or treasure the value of life.

### Dream



On a joyful day, the taste of warmth and happiness spreads throughout your heart. For this dream, Christine has strived for 26 years and we are grateful for all your companionship along the way.

### **Environmental Protection**

#### Emissions

The Group is committed to building an environment-friendly food enterprise and proactively minimizing the nonhazardous wastes and sewage generated during production. We prevent any unnecessary pollution and study schemes for emission reduction at source. We also continuously explore and develop more opportunities to recycle wastes and sewage and improve the facilities and procedures for treatment of emissions to ensure their effectiveness.

At present, wastes generated by the Group's production entities mainly include non-methane hydrocarbon volatile gases, sewage and non-hazardous solid waste. Daily operation does not produce a large amount of carbon oxides, nitrogen oxides or sulfur oxide gases. Therefore, the impact of the Company's gas emissions on the environment is very limited.



Table of Total Emissions					
Emissions (Unit)	2017	2016	Year-on-year change between 2017 and 2016		
Total volume of sewage (Ton)	95,968.16	129,620.95	-25.96%		
Average volume of sewage for finished good (Kilogram/unit)	0.97	1.36	-28.68%		
Total volume of discharged exhaust gases (Ten Thousand cubic meter)	214.65	322.35	-33.41%		
Average volume of discharged exhaust gases for finished goods (Cubic meter/unit)	0.022	0.034	-35.29%		
Total discharged hazardous solid waste (Ton)					
Average volume of discharged hazardous solid waste for finished goods (Ton/unit)					
Total discharged non-hazardous solid waste (Ton)	107.21	241.72	-55.65%		
Average volume of discharged non- hazardous solid waste for finished goods (Gram/unit)	1.08	2.54	-57.48%		
Total greenhouse gas emission (Ton)	10,776.99	15,739.72	-31.53%		
Average greenhouse gas emission for finished goods (Kilogram/unit)	0.11	0.17	-35.29%		

The Group proactively invests in construction of sewage treatment facilities and implements the idea of circular economy in strict accordance with national laws and regulations on environmental protection. It is a committing enterprise assuming responsibility to becoming an outstanding enterprise to the society.

Our factories use water spray fume purifiers to purify exhaust emissions to avoid direct emission of exhaust gas, and such emissions are properly controlled during the reporting period. All production wastewater is processed through grease filtration pool, regulating pool, anoxic pool, aerobic pool and sedimentation tank before discharge. The sewage has been discharged in accordance with the Integrated Wastewater Discharge Standards (GB8978-1996) of the People's Republic of China (the "**PRC**").







The Group endeavours to minimize wastes generated during production. During the reporting period, the non-hazardous solid wastes produced in factories were mainly waste edible grease and raw and auxiliary materials which could not be used for production.

Through formulation of Waste Oil Management System, Waste Control Management System and other management measures for strict standardization of waste (including non-hazardous wastes) disposal procedures, the Group clearly requires that factories are prohibited from delivering wastes (including nonhazardous wastes) to the collection and disposal units not recognized by the city appearance and environmental sanitation management authority for treatment, to ensure that the wastes generated will be properly treated by formal organizations. We aim to continue to implement such procedures as well as to reduce waste. During the reporting period, our wastes have been properly treated according to the aforesaid measures.

During the reporting period, the Company has no material non-compliance with the relevant applicable laws and regulations that have a significant impact on us relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.

#### Use of Resources

The Group aims at proactively propelling environmental protection and effective use of resources, and promotes green office and production environment following four basic principles, namely, reduction, reuse, recycling and replacement. Meanwhile, we are committed to developing effective measures for management of energy conservation and consumption reduction and intensifying management on internal consumptions of factories.

During the reporting period, the Group has taken various effective measures to increase efforts for energy conservation, water consumption and emission reduction, including the following: (i) regular inspection was performed for compressed air and water pipelines of production equipment in factories to prevent leakage; (ii) the condensed water of the air conditioning units in factories was recycled, and was further for cleaning the workshop; (iii) the lighting circuits in workshops of factories were re-arranged in accordance with practical needs to ensure that the lights will be off when no one is in the workshop; (iv) the Group thoroughly promoted paperless office to reduce use of paper; (v) regular inspection and repair were conducted by our factories for steam pipelines and insulating layer of heat supply pipeline to prevent heat loss. We aim to continue to adopt these measures to improve energy use efficiency and water efficiency, and have achieved lower energy and water consumption during the reporting period as detailed in the table below.



List of Total Energy Consumption					
Energy Type (Unit)	2017	2016	Year-on-year change between 2017 and 2016		
Total volume of water consumption (Ton)	240,319.20	277,927.14	-13.53%		
Average water consumption for finished goods (Kilogram/unit)	2.42	2.92	-17.12%		
Total electricity consumption (kWh)	15,472,002.96	18,636,302.59	-16.98%		
Average electricity consumption for finished goods (kWh/unit)	0.16	0.20	-20.00%		
Total natural gas consumption (Cubic meter)	605,766.00	756,352.00	-19.91%		
Average natural gas consumption for finished goods (Cubic meter/unit)	0.0061	0.0079	-22.78%		
Total transported diesel fuel consumption (Ton)	214.26	364.81	-41.27%		
Average transported diesel fuel for finished goods (Gram/unit)	2.16	3.83	-43.60%		

Christine has 26 years of history. We have witnessed the rapid development of China's economy and the continuous growth of China's bakery industry.

In recent years, China's baking industry grew at about 10% on a yearly basis. Nevertheless, there is still a large gap as compared with the mature markets in the United States, Japan, Hong Kong, etc. in respect of per capita consumption of bread and cake foods. Therefore, the enhancement of per capita consumption will still be one of the driving forces for industry growth in the future. The Group will also continue to rely on this improvement incentive to increase revenue. At the same time, the Group is dedicated to improving product quality and corporate influence to constantly expand its market share.



The Group proactively advocates the idea of conservation of resources and jointly building a green city. Therefore, we re-designed the product package from the perspective of aesthetic appearance and environmental protection to minimize the use of package. Compared with 2016, the Group used a total of 3,209.37 tons of packaging materials in 2017, representing a decrease of 2.26%. The consumption of unit product packaging materials even decreased by 6.26% in 2017 as compared with 2016. The Company's initiatives to conserve resources have achieved initial success.

The statistics of packaging materials used					
Type of Packaging Materials (Unit)	2017	2016	Year-on-year change between 2017 & 2016		
Plastic Packaging film (Ton)	306.45	275.79	11.12%		
Plastic Packaging Box (Ton)	2,356.00	2,575.23	-8.51%		
Glass (Ton)	17.02	4.44	283.24%		
Foam Box (Ton)	19.60	19.36	1.24%		
Packaging Paper Carton (Ton)	510.30	408.87	24.81%		
Total (Ton)	3,209.37	3,283.69	-2.26%		
Average packaging materials used (Gram/unit)	32.34	34.50	-6.26%		

#### The Environment and Natural Resources

The Group bans the use of all prohibited substances listed in national laws and regulations that may adversely affect human health and the environment during our food production processes. Meanwhile, our business nature also makes us an enterprise which does not have a significant impact on the environment and natural resources.

We will continue to improve production processes and upgrade facilities to avoid misuse and depletion of natural resources. In addition, we have established an emergency response mechanism for handling environmental accidents. The task force quickly responds to accidents and reduces the damage of accident to the environment.

In addition to existing national and provincial-level environmental protection regulations and standards, we also take the initiative to issue an environmental protection proposal to employees of subsidiaries, suppliers and partners to jointly improve the quality of the environment and natural resources.



### **Staff Care**

### Working Environment



The Group has been endeavoring to create a good working environment for our employees. Our recruitment policy is based on the basic employment criteria of integrity, innovation, proactiveness, teamwork spirits, etc. and all applicants must undergo objective assessments to assess whether their abilities satisfy the Group's development requirements.

Meanwhile, we also need to implement strict approval procedures to ensure fairness and justice of the entire recruitment process.

The Group strictly abides national and local laws and regulations in arrangement of working hours and holiday schedules so that the hard working employees can also enjoy the holidays they deserve to ensure their physical and psychological health.

The Group has established practical salary management, performance evaluation and award and punishment management systems, which not only comply with national and local policies, but also ensure reasonable salary and benefit level that is competitive in the market. Salaries and benefits of employees vary across regions, which have varying living standards and consumption levels, so salaries of employees at the same rank may be different. The Group is nevertheless dedicated to providing equal opportunities.

During the reporting period, the Company has no material non-compliance with the relevant laws and regulations that have a significant impact on us relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, antidiscrimination, and other benefits and welfare.

### Staff Structure

As of 31 December 2017, Christine had 4,680 employees, of which most of them are female employees. 3,886 were female employees, accounting for 83.03%, and 794 were male employees, accounting for 16.97%.



Total workforce (by gender and rank)						
Rank	Male	Female	Total			
Senior management	16	11	27			
Middle management	25	46	71			
General staff	753	3,829	4,582			
Total	794	3,886	4,680			



20-30	13.42%
31-40	32.52%
41-50	48.10%
51-60	5.43%
> 60	0.53%

All of our employees are in Eastern China region and their ages mainly fall within 20-50, totaling 4,401 or 94.04%.

Total workforce (by age and rank)						
Rank	20-30	31-40	41-50	51-60	>60	Total
Senior management	0	4	15	3	5	27
Middle management	0	30	31	9	1	71
General staff	628	1,488	2,205	242	19	4,582
Total	628	1,522	2,251	254	25	4,680

Total workforce (by region and rank)						
Rank	Shanghai	Eastern China (excluding Shanghai)	Other regions	Total		
Senior management	6	21	0	27		
Middle management	23	48	0	71		
General staff	1,405	3,177	0	4,582		
Total	1,434	3,246	0	4,680		

In 2017, employee turnover of the Company was relatively frequent. During the year, 647 new employees joined us. 2,081 employees left, of which 1,464 were female which accounted for 70.35% of all leaving employees. From age distribution, leaving employees aged 20-30 accounted for 39.40% of all leaving employees.

Our staff mainly consists of production staff at factories and sales personnel at retail stores, among which female and young workers account for a higher ratio. The mobility of staff in this dimension is more apparent and has contributed to higher overall turnover rate of the Company.

Employee turnover (by region, gender and age)							
Employee	e turnover	20-30	31-40	41-50	51-60	>60	Total
	Shanghai	16	23	15	13	7	74
Male	Eastern China	303	93	114	27	6	543
	Others	0	0	0	0	0	0
	Sub-total	319	116	129	40	13	617
	Shanghai	32	61	118	25	1	237
Female	Eastern China	469	384	316	51	7	1,227
	Others	0	0	0	0	0	0
	Sub-total	501	445	434	76	8	1,464
То	otal	820	561	563	116	21	2,081

#### Health and Safety

Staff is the key to the long-term business success and development of Christine. Therefore, we value the health and safety of staff, perform occupational health management for staff in strict accordance with the Labour Law of the PRC, the Regulation on Work-related Injury Insurance and other relevant national laws and regulations, and purchase basic social insurance covering pensions, medical care, unemployment, work-related injuries, and maternity for staff according to the relevant laws.

In terms of safety protection, the Group strictly abides the related national laws and regulations and has established a complete safety monitoring and controlling system. Through strengthening safety management of stores, intensifying workplace fire safety management and enhancing staff's safety awareness and responsibility awareness, the Company has provided a safe and trusted internal and external environment for its business development.

The Group is committed to continuously optimizing the process and taking all appropriate measures to safeguard the health and safety of staff. We have developed appropriate work safety rules for all production staff, detailing safety precautions for different production processes, and arranged training and interpretation of these rules for all new employees. During the reporting period, the Group and factories recorded a total of 25 staff who were injured due to work. The number of accumulative leave was 2,250 days.

During the reporting period, the Company has no material non-compliance with the relevant laws and regulations that have a significant impact on us relating to providing a safe working environment and protecting employees from occupational hazards.



### Development and Training

In line with the concept of integrated development of the Group and individuals, we have planned the talent development system and developed an employee training program to significantly improve the team's general skills, expertise and technical skills, thus to meet the training needs of various talents in the new situation.

In 2017, 189,861.4 hours of training were provided by the Group through different forms of internal and external training, involving 34,534 trainings attended by employees in total at various levels. The trainings mainly covered the Company's organizational strategy and corporate culture, employee's basic working skills, employee's business knowledge, orientation to new employees, and other areas.



To ensure continuous quality enhancement of the teams to cope with the stable development of the Group, the Company will provide more training opportunities and hours for employees, and will also constantly improve the training courses to support corporate management, business operations and meet the needs of employees.

Training of employees (by rank)						
Rank	No. of employees	No. of trainings attended by employees	Average training percentage	Total training time (by hours)		
Middle and senior management	98	169	172%	853.9		
General staff	4,582	34,365	750%	189,007.5		
Total	4,680	34,534	738%	189,861.4		

### **Labour Standards**

We strictly follow the requirements of the PRC Labour Law and recruit those aged over 18. The Group and its subsidiaries enter into a legal employment contract with employees without forced labour. We have a rigorous and comprehensive recruitment review process, in which the human resources department will ensure that the personal information provided by the candidates is true and accurate and investigate the background of the candidates. In addition, the Group will also regularly check the business operations to see if there is any child or forced labour.

During the reporting period, the Company has no material non-compliance with the relevant laws and regulations that have a significant impact on us relating to preventing child and forced labour.

### **Quality Responsibility**

### Supply Chain Management

As suppliers are critical to the production, quality and service of Christine's products, we attach great importance to and want to maintain a long-term sustainable partnership with our suppliers.

In order to better optimize our supply chain management and manage and control potential risks (including environmental and social risks) in the supply chain, we have established a list of qualified suppliers to strengthen the screening of suppliers and standardize the relevant procedures and specific requirements for the access and elimination investigation of suppliers. In 2017, Christine had a total of 233 qualified suppliers, and all of them were suppliers in Mainland China.

Promoting the establishment of a green supply chain is of great strategic significance for the Group's sustainable development. We control our business processes including material procurement and service procurement by following our established procedures to minimize environmental risks and protect the Group and interested parties from any potential economic loss or brand influence.

	Company's top 10 suppliers of raw and auxiliary materials in 2017						
No.	Name of Suppliers	Name of Suppliers Category of Suppliers					
1	Shanghai Dahui Trade Co., Ltd. (上海達惠貿易有限公司)	Cocoa powder, dried grape and coconut, stuffing	Shanghai				
2	Nanjing Christine Food Co., Ltd. (南京克莉絲汀食品有限公司)	Plastic bag, germ milk, konnyaku jelly	Jiangsu				
3	Namchow Food Group (Shanghai) Co., Ltd. (南僑食品集團(上海)股份有限公司)	Grease, ice-cream moon cake (Original Equipment Manufacturer)	Shanghai				
4	Zhongliang East Ocean Oils and Grains Industries (Zhangjiagang) Co., Ltd. (中糧東海糧油工業(張家港)有限公司)	Flour	Jiangsu				
5	Shanghai Xinqiang Food Co., Ltd. (上海新强食品原料有限公司)	Cream, milk, etc.	Shanghai				
6	Shanghai Youteng Trade Co., Ltd. (上海悠騰貿易有限公司)	Special grade butter, fruit cream, baked peanut, grain flour, creamer, fruit mud, etc.	Shanghai				
7	Shanghai Jiansong Food Trade Co., Ltd. (上海劍頌食品銷售有限公司)	Additives, nuts, etc.	Shanghai				
8	Wujiang Shangpu Packing Products Co., Ltd. (吳江尚浦包裝製品有限公司)	Paper products	Shanghai				
9	Shanghai Aipu Food Technology (Group) Co., Ltd. (上海愛普食品科技(集團)有限公司)	Chocolate products, New Zealand products	Shanghai				
10	Shanghai Ziyi Sugar Industry Co., Ltd. (上海子億糖業有限公司)	White granulated sugar	Shanghai				



The Group has formulated measures for management of supplier selection and evaluation, which define the supplier selection principles, selection process, daily management, evaluation methods, etc.

We assess qualified suppliers according to their production scale, supply capacity, price advantage, quality assurance, corporate reputation, after-sales service, environmental compliance and other factors, and confirm whether the supplier is in normal operation through regular tracking of suppliers' business information and re-assess the suppliers with abnormal operation conditions. At the same time, the creditworthiness of suppliers is regularly tracked and cooperation with suppliers with history of breaching agreed terms are frozen.

In addition, the Group will engage professional agencies to review the operating status of factories' food safety system and quality management system each year. At the end of each year, the purchase department will conduct an annual evaluation of the suppliers based on suppliers' quality qualification rates and field surveys. If the services provided by a supplier do not meet the requirements of the Company or may cause environmental impact and potential hazards, the purchase department will take measures to request for rectification within a certain time frame or remove such supplier directly from the list of qualified suppliers.

By combining pre- and post-control measures through supplier selection and supplier evaluation, the Group has not only provided re-assurance for supplier management, but also ensured the Company's commitment to fulfilling corporate social responsibilities.

### Product Responsibility

We strictly complied with all the relevant laws and regulations relating to food safety in the food industry. The Group also obtained ISO9001 Quality Management System Certification and ISO22000 Food Safety Management System certification to ensure that product quality meets consumer demands. Our attitude towards products of seeking excellence has determined that no product sold or shipped has ever been recalled due to reasons of safety and health issues.

During the production process of our production subsidiaries, the quality control department is responsible for tracking the product quality inspection throughout the process. The quality control department arranges quality inspectors to conduct on-site quality inspection on a daily basis. Random inspection mainly focuses on production processes and teams that are likely to violate the production standards according to the statistics compiled by the quality department, so as to ensure that the production steps and equipment operation status have complied with the relevant quality standards.





Normally, food quality constitutes seven aspects including raw material procurement, food production and processing, food packaging, food inspection, food storage, food transport and food sales.

The final quality of food depends on the output quality of different processes and their coordination.

The Group has established a sound quality management system and continues to enhance management control in all aspects for all-time food safety.

During the reporting period, the Company has no material noncompliance with the relevant laws and regulations that have a significant impact on us relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.

### Service Quality

According to the Law on Protection of the Rights and Interests of Consumers, we have formulated and strictly implemented internal rules and regulations to clarify the work of each post, staff's authority and procedures to use customer information and clearly specify the management responsibilities of customer information, to prevent leakage of personal information of consumers and comprehensively protect customer information security.

We focus on the protection of the Company's intellectual property rights of enterprises, and enter into confidentiality agreement with the relevant staff members. In addition, we also respect the intellectual property rights of others. We insist on the use of genuine application software to avoid security vulnerabilities and legal disputes arising from software copyright.

We have established different channels for customer services, including customer service centers, customer service hotlines and customer satisfaction surveys. We actively maintain close contact with retail customers and encourage them to share their views.

During the reporting period, we received a total of 276 complaints, of which 107 cases were product quality complaints (complaints irrelevant to food safety), 100 cases were service-related complaints and 69 cases were complaints over expired coupons. We actively handle customers' complaints and seek to make improvements so that customers can truly experience the value of our services.



For product quality complaints raised by customers, shop assistants will actively communicate with the customers and report the case to the factory, customer service center at the headquarters and the quality management department. If the quality complaint is found to be substantiated after investigation, shop assistants will immediately carry out a product recall and compensate the customers according to the requirements of the national laws and the relevant policies of the Company. The Company's quality management department is responsible for investigating the cause of the incident and recovering damages from the responsible persons or departments on a timely basis.

Satisfying customer satisfaction is the greatest feedback for Christine's services. Therefore, in daily operations, we insist on standard, procedural and humanized service methods and provide honest, transparent, comprehensive and intimate services throughout the entire product sales and service process.

### Anti-Corruption

On the anti-corruption front, the management of the Group advocates honest and righteous corporate culture to create an anti-fraud and anti-corruption corporate cultural environment, assesses fraud risks and establishes specific control procedures and mechanisms to reduce the possibility of fraud and corruption.

In our daily work, we have set up suggestion boxes, reporting hotlines and mailboxes, and the internal audit department is responsible for receipt, investigation and submission of and proposal of opinions for handling on fraud reports. In the event of fraud or corruption, we will take remedial measures in time to assess the affected departments and instruct the relevant departments to make rectifications. For those involved, we will take appropriate actions in accordance with relevant provisions, laws and regulations.





During the reporting period, the Group did not find any violation of relevant laws and regulations that have a significant impact on us relating to corruption, bribery, extortion, fraud or money laundering. As our business develops, we will further improve the anti-corruption system and continuously strengthen and intensify supervision, so as to provide effective protection for the Group's sustainable development.

### **Community Investment**

The Group has always been adhering to the concept of harmonious development featured by "serving the country, benefiting the society, seeking for a win-win situation and growing together", giving full consideration and effectively responding to the appeals of stakeholders, and proactively participating in public welfare undertakings of community to understand the needs of the community. It encourages all units of the Group to carry out assistance, volunteers, open day and other activities to further strengthen communication and contact with localities and communities and establish a good corporate image. With these efforts on understanding the community, we are able to carry out our business operations by taking into consideration the communities' interests.

During the reporting period, we cooperated with various non-governmental organizations, charitable organizations and social organizations and contribute our power through voluntary blood donation, care for nursing home and other ways.



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	A1.1 Types of emissions and respective emissions data.	Environmental Protection – Emissions
	A1.2 Greenhouse gas emissions in total (in tons) and, where appropriate, intensity.	Environmental Protection – Emissions
	A1.3 Total hazardous waste produced (in tons) and, where appropriate, intensity.	There was no hazardous waste in the Company's production and operation
	A1.4 Total non-hazardous waste produced (in tons) and, where appropriate, intensity.	Environmental Protection – Emissions
	A1.5 Description of measures to mitigate emissions and results achieved.	Environmental Protection – Emissions
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	A2.3 Description of energy use efficiency initiatives and results achieved.	Environmental Protection – Use of Resources
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	A2.5 Total packaging material used for finished products (in tons) and, if applicable, with reference to per unit produced.	Environmental Protection – Use of Resources
A3: The Environment and Natural Resources	General Disclosure	Environmental Protection – The Environment and Natural Resources
	A3.1 Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Environmental Protection – The Environment and Natural Resources

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	B1.2 Employee turnover rate by gender, age group and geographical region.	Staff Care - Staff Structure
B2: Health and Safety	General Disclosure	Staff Care - Health and Safety
	B2.1 Number and rate of work-related fatalities.	During the reporting period, there was no such event occurred in Company's production and operation.
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B5: Supply Chain Management	when discovered. General Disclosure	Standards Quality Responsibility - Supply Chain Management
	B5.1 Number of suppliers by geographical region.	Quality Responsibility - Supply Chain Management
	B5.2 Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	Quality Responsibility - Supply Chain Management

### Index to the Environmental, Social and Governance Reporting Guide of the Stock Exchange

Aspect	General Disclosures & Key Performance Indicators	Sections
B. Social		
B6: Product Responsibility	General Disclosure	Quality Responsibility - Product Quality
	B6.1 Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Quality Responsibility - Product Quality
	B6.2 Number of products and service related complaints received and how they are dealt with.	Quality Responsibility - Product Quality
	B6.3 Description of practices relating to observing and protecting intellectual property rights.	Quality Responsibility - Product Quality
	B6.4 Description of quality assurance process and recall procedures.	Quality Responsibility - Product Quality
	B6.5 Description of consumer data protection and privacy policies, how they are implemented and monitored.	Quality Responsibility - Product Quality
B7: Anti- corruption	General Disclosure	Quality Responsibility - Anti-corruption
	B7.1 Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Quality Responsibility - Anti-corruption
	B7.2 Description of preventive measures and whistle- blowing procedures, how they are implemented and monitored.	Quality Responsibility - Anti-corruption
B8: Community Investment	General Disclosure	Community Investment
	B8.1 Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Community Investment
	B8.2 Resources contributed (e.g. money or time) to the focus area.	Community Investment

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