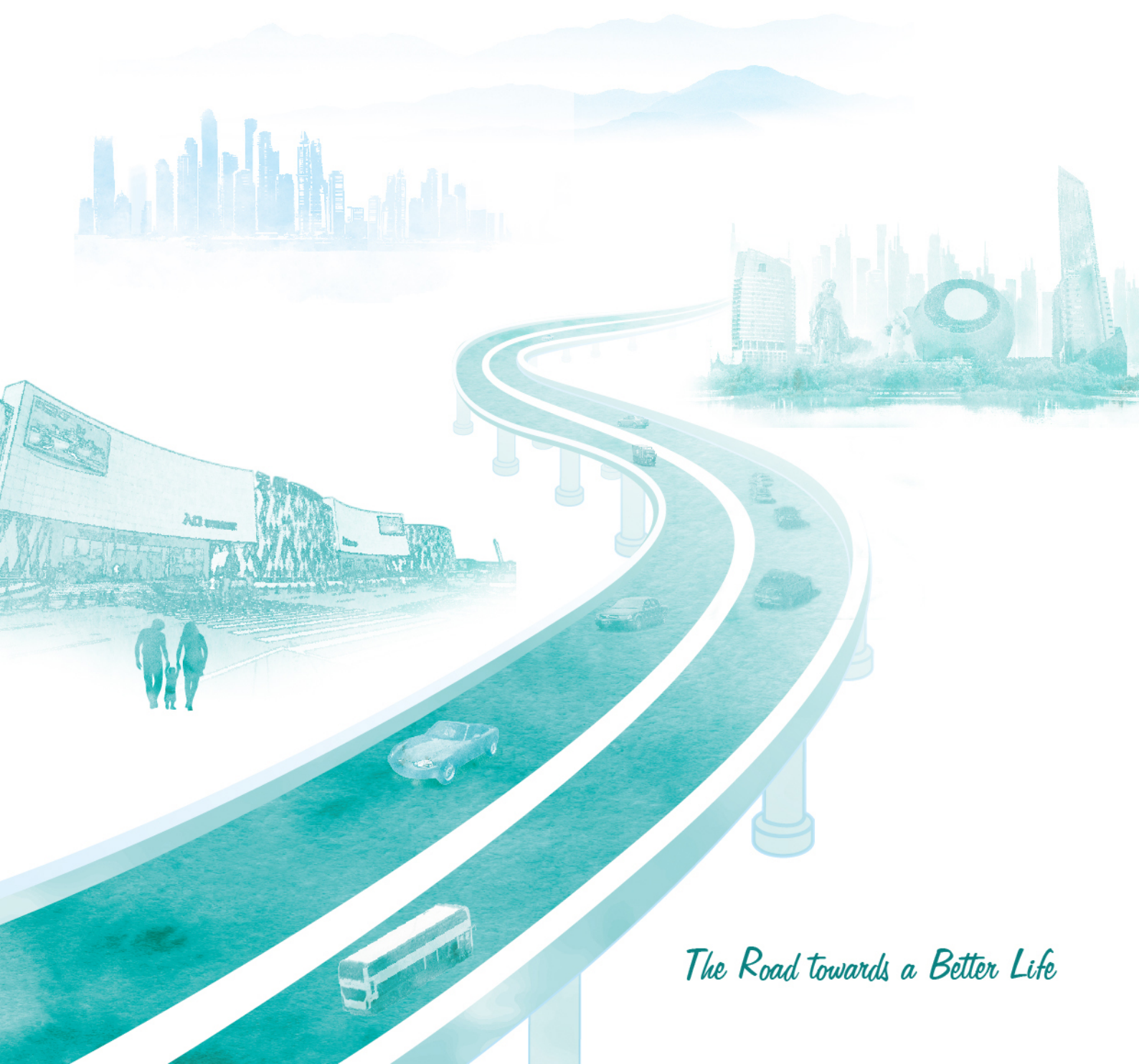


2017 Social Responsibility Report



The Road towards a Better Life

About this Report

The board of directors (the “Board”) and the directors of the Company guarantee that there are no false representations, misleading statements or material omissions from this report, and assume several and joint liability for the truthfulness, accuracy and completeness of the contents of this report.

Reporting Purpose

Jiangsu Expressway Company Limited has released social responsibility report annually since 2009 to disclose the Company's social responsibility philosophy and management practices and performance of social responsibility to the shareholders, creditors, employees, customers and other stakeholders. We hope that this report will serve as a bridge for communication and interaction with all sectors of the society, whereby they could have a better understanding of the Company. At the same time, with the issuance of this report, we are subject to the oversight of all parties concerned, which will procure the Company to make further contributions to the sustainable development of the economy, society and environment.

Changes in Reporting Contents

This report is prepared in accordance with the Environmental, Social and Governance Reporting Guide released by The Stock Exchange of Hong Kong Limited (HK-ESG), and GRI Sustainability Reporting Standards issued by the Global Reporting Initiative (GRI) in 2016. In this report, we give more detailed disclosure on our management approaches towards material issues and focus on measuring our performance in corresponding sustainability issues.

Reporting Period

This report mainly covers information about our management and practice from 1 January 2017 to 31 December 2017. For the purpose of compliance with the principle of complete and timely information disclosure, certain contents may extend beyond the stated period.

Release Cycle

This is an annual report and is the 9th corporate social responsibility report released by Jiangsu Expressway Company Limited. The last report was published in March 2017.

Reporting Boundary

Qualitative information in this report covers Jiangsu Expressway and our nine wholly-owned subsidiaries and non-wholly-owned subsidiaries (consistent with the scope covered by the consolidated financial statements)

while quantitative information in this report covers only Jiangsu Expressway with its subsidiaries being excluded.

Basis of Preparation

This report is prepared in accordance with Environmental, Social and Governance Reporting Guide released by the Stock Exchange of Hong Kong Limited (HK-ESG), The Guidelines for Compiling Reports of the Practice of Social Responsibilities by Enterprises and Notice on Further Improving the Information Disclosure of Poverty Alleviation by Listed Companies released by the Shanghai Stock Exchange, GB/T 36001 Guidance on Social Responsibility Reporting, GRI Sustainability Reporting Standards released by the Global Reporting Initiative (GRI), and ISO 26000: Guidance on Social Responsibility (2010) released by the International Organization for Standardization (ISO), integrating relevant key guidelines and standards and highlighting the characteristics of the industry and the Company.

Information Source

All related materials, data and cases are provided by the Company and have been reviewed by relevant departments.

Reference

For convenience and readability, “Jiangsu Expressway Company Limited” in this report is referred to as “Jiangsu Expressway”, “the Company” or “we” “our” or “us”.

Access to this Report

This report is published in Chinese and English. For any discrepancy between the Chinese and English versions, the Chinese version shall prevail. Electronic version of the report is available for review and downloading on the websites of Shanghai Stock Exchange and Jiangsu Expressway (www.jsexpressway.com). If you have any suggestions about the report, please contact us: Department: Office of the Secretary of the Board Tel.: 8625-84362700-301835 / 301836 Fax: 8625-84466643 E-mail: jsnh@jsexpwy.com Address: No. 6 Xianlin Avenue, Qixia District, Nanjing, Jiangsu Province, the P.R.C.

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Secretary of the Party committee and General Manager,
Jiangsu Expressway Company Limited

Gu Dejun

Message from the Top Management

The greatest truths are the simplest. In the past 2017, the 19th CPC National Congress proposed that “the principal contradiction in the new era is the contradiction between unbalanced and inadequate development and the people’s ever-growing needs for a better life”, and required us to “better satisfy the very needs of the people”. We will never compromise on the mission of “providing access to a better life for the public through better services” however time elapses. This is a solemn promise we have made to society and the public and also the fundamental way for us to create economic and social value and in turn contribute to the sustainable development of society.

Smooth traffic is our engraved fundamental responsibility. Entrusted by the society with the sacred mission of maintaining smooth traffic, we are obliged to fulfil such a bounden social responsibility and carry out corresponding practice to establish a comprehensive transportation system, cater to people’s livelihood, and promote the development of a moderately prosperous society at higher level. Faced with the graduated increase in average daily traffic flow and car ownership in the Yangtze River Delta region, we concentrate our efforts on the core mission of maintaining smooth traffic. Technologically, we devoted great efforts to developing the “Internet + Expressway” to enhance the capability

of maintaining smooth traffic and hindrance clearance via adoption of UAV aerial photography, helicopter rescue and other measures in an innovative manner. Managerially, we consummated the “three parties for one road” commanding and dispatching system, optimized the management system for maintenance and drainage, established the operation and management system applicable to the on-site situations, and improved the response and smooth traffic mechanism for adverse weather conditions such as rain, snow, and typhoon, as well as for holidays and festivals, thus achieving the optimal on-site management efficiency and benefits. In 2017, we completed all smooth traffic tasks successfully during major holidays and festivals and under the snowy condition at the end of the year, having assumed the due responsibilities of a public service company.

Safety is what we rely on to nurture our management and maintenance brand. We regard “safety and quality” as the core concerns in serving the public. We attach great importance to the safety of motorists and passengers and concerted actions with the traffic police to clean up vehicles in emergency lanes. While removing obstacles and doing construction work, we deployed crash-proof vehicles to reduce the risk of road accidents. In the persistent pursuit of the general goal of “dominating the industrial leading position in maintenance and management”, we carried out layout and implementation of road maintenance to maintain a MQI of 95 or above and establish expressways “with advanced technology, under elite management and at top-notch quality”, in compliance with monitoring requirements of the Ministry of Transport and under the guidance of the concept of management throughout the serviced life, thereby striving to serve as the technological backbone for leading expressway companies in China.

Going green in a recycling and low-carbon manner is the right path for development. Committed to blazing the trail for establishment of a green industrial chain system, we integrate the concept of green development into the entire process covering investment, operation, management and services and involving all stakeholders. In 2017, our Jiangsu Expressway Green and Low-Carbon Highway Construction Project was selected as 2017 Excellent Energy Management Cases. We have continued our efforts to build the green expressway network, reduce energy consumption and waste discharges, and preserve the landscape along expressways to strive for a harmonious coexistence between ourselves and the environment and to contribute to a beautiful China, having delivered the green development appeal to the society with practical actions.

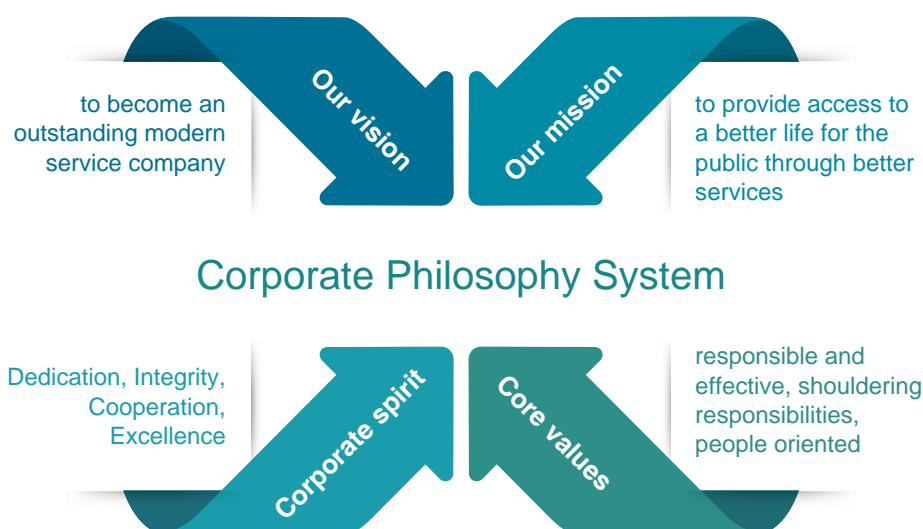
Heartfelt services demonstrate our sincere care for customers. We uphold the service philosophy of “Customer first and attentive service”. We are devoted to accelerating the transformation of service areas and intensifying the establishment of demonstration sections of expressways with our service characteristics through service innovation and consistent improvement. Capitalizing on our unique management advantages, we have introduced new marketing concepts, implemented refined management, and controlled operational risks, thus forming a service area management system with unique characteristics and impressive outcomes. In addition, we upgraded the facilities in service areas to improve basic service capabilities, and transformed from the traditional independent operation into the integrated mode of independent operation, cooperative operation and leasing. In 2017, the Meicun Service Area reopened with the “Outsourcing + Supervision” model, providing personalized and diversified services with high quality to the satisfaction of motorists and passengers.

Concerted efforts pave the way for synergic development together with all stakeholders. Development of the Company is closely bound up with the support of employees and the local community. Having formulated talent strategies in line with the Company’s development strategy, the Company provided employees with a sound and reliable development platform, continued to strengthen corporate democratic management and safeguard the legitimate rights and interests of all employees. Meanwhile, we carried forward work concerning the staffing and reallocation of employee’s subject to job transfer due to our operation mode reform. In addition, we also actively supported employees who are in difficulties and inspired employees’ creativity to the full such that they could develop together with the Company. We are committed to building a fair and mutually beneficial partnership, and enhancing our business partners’ capability in fulfilling their responsibilities through cooperation and exchanges, thus contributing to the development of the industry in virtue of our wisdom. Furthermore, as a state-owned enterprise, we endeavor to play an exemplary role in public welfare events by vigorously participating in volunteer activities and charitable donations etc., to share the fruits of development with the public.

The path towards sustainable development knows no end. In 2018, keeping in mind our missions and responsibilities, we will continue to implement the five development concepts of “innovation, coordination, green, openness, and sharing”, and work hand-in-hand with stakeholders to build our expressways into access towards a better and happier life and to propel the society towards a broader sustainable future.

About Us

Established in August 1992, Jiangsu Expressway Company Limited is the only listed company in the transportation and infrastructure industry of Jiangsu Province. The Company is principally engaged in the investment, construction, operation and management of Shanghai-Nanjing Expressway, and owns or holds shares in a number of toll roads within Jiangsu Province, as well as participating in the development and operation of ancillary service areas along the toll roads (including refueling, catering, shopping, vehicle repairing, advertising and accommodation). Apart from the Shanghai-Nanjing Expressway, the Company also owns the entire or partial interests of other toll roads and bridges located in Jiangsu Province, including the Nanjing Section of Nanjing-Lianyungang Highway, Xicheng Expressway, Guangjing Expressway, Jiangyin Yangtze River Bridge, Sujiahang Expressway, Ningchang Zhenli Expressway. As at the end of 2017, the total mileage owned or invested by the Company exceeded 850 kilometers, with total assets amounting to approximately RMB42.532 billion and a total of 3,515 employees.



Key Performance Data

Performance indicator	Unit	2017	2016	2015
Business revenue	RMB million	9,460	9,201	8,761
Profit	RMB million	4,720	3,346	2,507
Return on investment	RMB/share	0.71	0.66	0.50
The arrival for hindrance clearance within 20 minutes	%	97.1	97.4	96.9
Resumption of normal traffic within 1 hour	%	98.0	96.5	97.6
Customer satisfaction	%	86.23	98.1	98.7
Pavement Quality Index (PQI)	Score	93.23	93.23	—
Maintenance Quality Indicator (MQI)	Score	95.26	95.26	95.04
CO ₂ emission per 1,000 kilometers in road transportation under the management of the Company	Ton/1,000 kilometers	20,621	—	—
Employee satisfaction	Score	86.23	71.37	73.20

2017 Major Honors and Awards

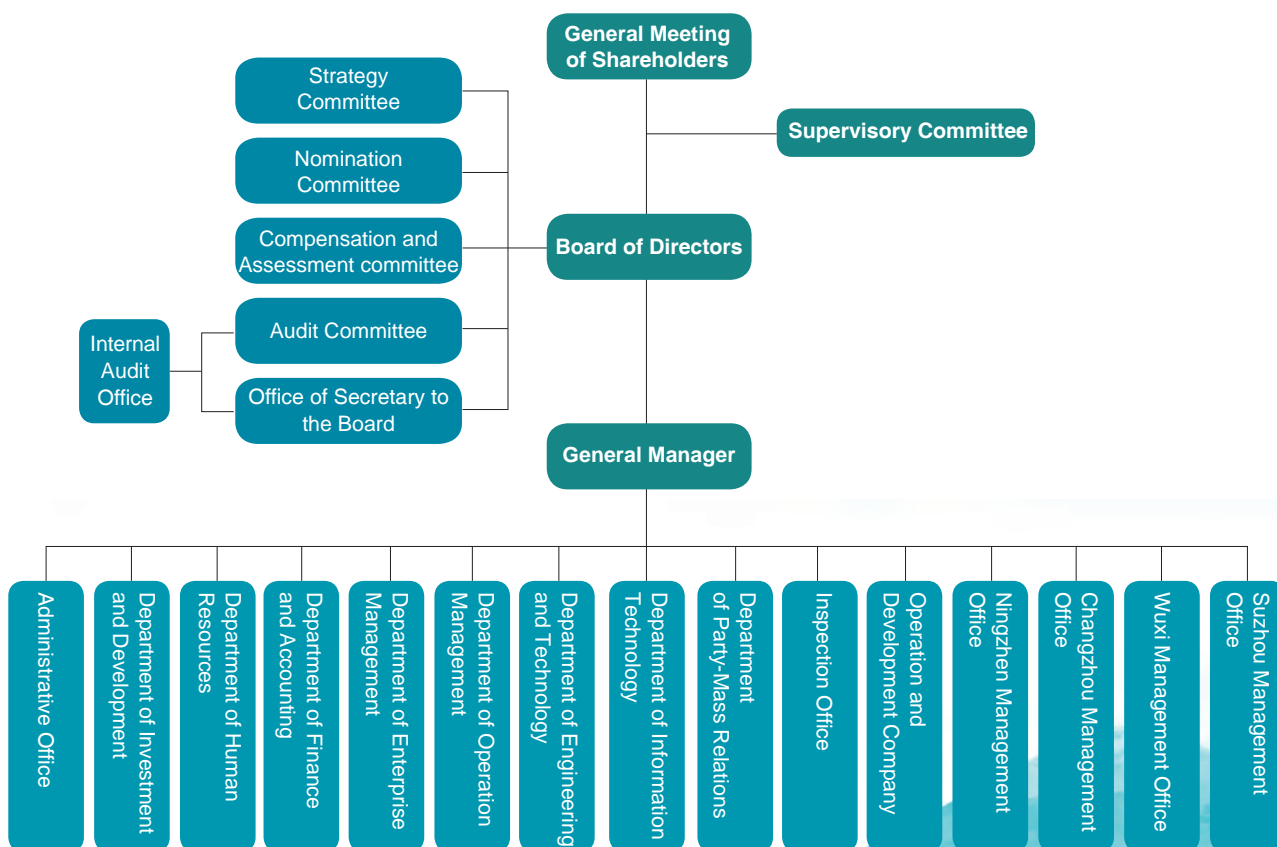
Award/Honor	Winner	Issuer
 2017 Award of Best Corporate Governance	Jiangsu Expressway	China Financial Market
 Top 100 Most Valuable Companies Listed on the Main Board in the "The 11th Selection of Listed Companies in the PRC by Value"	Jiangsu Expressway	Securities Times
 2017 Excellent Energy Management Case	Green and low-carbon highway construction project	China National Institute of Standardization
 2017 National Excellent Quality Management Team	Wuxi East Toll Station and Danyang Toll Station	China Association for Quality, All-China Federation of Trade Unions, All-China Women's Federation, China Association for Science and Technology
 2017 National Reliable QC Team	Wuxi East Toll Station	
 2017 National Consumer Satisfaction Team	Command center of Wuxi section	
 2017 National Five-Star Workplace	Sunan Shuofang Airport Toll Station	China Association for Quality
 2017 National Five-Star Workplace in Communication Industry	Wuxi East Toll Station	China Association of Communication Enterprise Management, Review Board of Excellent Business Administration Achievements in Communication Industry
 2017 National Four-Star Workplace	Suzhou Huaqiao Station	China Association of Communication Enterprise Quality Management
 Jiangsu Famous Service Brand	Jiangsu Expressway	Jiangsu Provincial Bureau of Quality and Technical Supervision
 2017 National Excellent Service Area	Fangmaoshan Service Area	Ministry of Transport
 2017 Top 100 Service Area of China	Yangcheng Lake Service Area	China Highway and Transportation Society
 2017 National Four Diamond Restaurant	Yangcheng Lake Service Area	National Inns and Hotels Rating Committee

Strategy and Governance

Corporate Governance

The Company continuously promotes the modernization of corporate governance system and governance capacity by optimizing the decision-making abilities of the board of directors, improving the senior management's executive capability and strengthening the supervisory mechanism to improve the management efficiency and openness of operation.

In 2017, the Company standardized the decision-making procedures and made scientific plans and decisions on daily business operations and important investment activities to ensure that all important affairs were implemented in accordance with the necessary statutory approval procedures. In the past year, we held one annual shareholders meeting, seven meetings of the board of directors and four meetings of the supervisory committee. At the same time, we also held five audit committee meetings, two strategy committee meetings, two nomination committee meetings, and one remuneration and evaluation committee meeting.



Organizational Chart

Innovative Development

The Company continues to optimize the “One Core and Two Supplements” structure of our three industries, and innovate the operation management model and the operation model of service areas to improve infrastructure operation and management capability and investment management capability. At the same time, we actively explore the development strategy that integrates internal improvement and cooperation with external organizations, and strive to build the Company into a modern investment management company boasting “mature capital operation, leading management efficiency, and harmonious multilateral relationship”.

The “One Core and Two Supplements” Strategy

Based on the strategy of “One Core and Two Supplements”, consisting of its core business of toll road and bridge operations and the ancillary businesses of property development by Ninghu Properties and equity investment by Ninghu Investment, Jiangsu Expressway focuses on its core business of infrastructure as well as optimizing the market-based layout of its businesses of equity investment and functional property on an ongoing basis, thereby promoting the healthy and sustainable development of the Company.

As for the core business, the Company successfully increases its asset size through investment and mergers and acquisitions and records steady increase in the revenue and profit of main business. As of the end of 2017, the Company wholly-owned or had shares in a total of 11 toll road and bridge projects. In term of the ancillary business, the Company successfully carried out the Wufengshan Toll Bridge Project and achieved new breakthroughs in investment. In 2017, the Wufengshan Toll Bridge and North-South Approach Expressways Project was launched smoothly and the preliminary design, main body construction drawings have been approved and 30% of housing demolition works were completed. By the end of 2017, a total of RMB4,408 million had been invested in the project, accounting for approximately 36.53% of the total planned investment.

Business Model Transformation

In 2017, the Company comprehensively promoted the “3+3” business model transformation in the service areas by combining independent operation, cooperative operation and leasing to coordinate the overall planning of economic and social benefits.

The Company has sought to transform and upgrade the three service areas in Meicun, Xianrenshan and Huanglishu by pooling private capital and State-owned resources and creating synergies from the combination of the regional advantages of highways and the

operation mode of private enterprises, thereby achieving harmonious and win-win outcomes. In 2017, the Company completed the operation outsourcing of the Meicun Service Area, making Meicun Service Area the first one to complete transformation and upgrading. With a brand-new business model featuring diversified operations, seamless layout, complete facilities and functions, Meicun Service Area has been yielding favorable results. Currently, the Company is actively promoting the operation outsourcing of the Xianrenshan and Huanglishu service areas, which will be completed in 2018.

The Company has steadily implemented the platform development strategy in its self-operated service areas and transformed and upgraded the traditional business mode in Yangchenghu, Fangmaoshan and Douzhuang service areas into the “Platform Expansion” program. While continuing the operation of only a small proportion of public service projects concerning Chinese food restaurants security and cleaning, the Company has engaged a service contractor and introduced a number of brands for the service areas based on its specific requirements for the international brands and local specialties in respect of food, beverages, leisure products, with an aim to build the brand-new 3.0 version modern and information-based service areas with diversified brands, pleasant memories, cultural meanings and distinctive features.



The reopened Meicun Service Area in 2017

Meanwhile, the Company has been facilitating the socialized transformation of road maintenance over the years to further ensure the smooth traffic during festivals and holidays. In March 2007, the Company signed the Contract of Road Maintenance with Jiangsu Sundian Engineering Co., Ltd to build the Shanghai-Nanjing Expressway maintenance area together and optimize the allocation of maintenance resources, thus promoting the transformation of road maintenance model from in-house maintenance to professional and collaborative maintenance.

Compliance Management

The Company strictly abides by national and local laws and regulations such as the Anti-Embezzlement and Bribery Law, Anti-Money Laundering Law, and Criminal Law, strengthens the effective implementation of the latest regulatory requirements and the decision-making system of “Three Major and One Significant”, and has standardized the decision-making procedure of the board of directors, the supervisory committee and the general meeting, so as to ensure that all important activities are carried out in accordance with the necessary statutory approval procedures. Meanwhile, we have taken measures to further improve our capacity for self-governance in line with regulatory requirements. Besides, the Company has formulated anti-fraud management measures to strengthen daily prevention and control over key regulatory areas such as insider trading, occupation of funds and affiliated transactions and taken strict precautions against various types of non-compliance risks. We also enhance our compliance and governance capacity on an ongoing basis through continuous optimization of our reporting system and expansion of the reporting channels.

Striving for the goal to build “a clean state-owned enterprise”, the Company earnestly fulfills our discipline inspection responsibilities by integrating the construction of the Party conduct, anti-corruption and integrity into all aspects of corporate governance, and strengthening grass-roots supervision and supervision over major projects. In order to promote the clean and honest corporate culture, we launched a short film collection campaign around the theme of “Remaining true to our original aspiration and forging ahead against hardship” in 2017. The 18 short films posted on our WeChat official account received 1,016,000 page views, of which, the film titled “The Narrow Escape from Degeneration” was recommended to the Commission for Discipline Inspection of Jiangsu Province.

Risk Management

The Company has been developing and improving the risk management system to enhance our risk prevention and control capabilities. In 2017, in conducting the risk assessment tasks, the Company fully identified the strategic, market, operational, financial and legal risks the three businesses might encountered and employed the qualitative and quantitative methods to assess the identified risks, having formulated the Risk List, Management System Diagnostic Report, Risk Assessment Report and Risk Map accordingly. At the same time, we have improved our internal control management for related risks and developed measures for preventing and tackling major risks, with a view to promoting the healthy and sustainable development of the Company in virtue of risk management system.

In order to prevent the leakage of customer information, the Company has improved the long-term mechanism for customer information protection in strict compliance with relevant requirements of network security laws and regulations. While implementing logical isolation of customer information with software and equipment and maintaining the independence of each business system with one another internally, the Company has adopted firewalls and behavior control devices to monitor user’s network access, externally, thereby ensuring safe networking access of the customers.

In 2017, the Company had all kinds of risks under control and did not record any risk event causing major impact on the development of the Company.

Investor Relations

We have established two-way communication and positive interaction relationships with investors based on the principles of compliance, integrity, fairness and interaction. Besides presenting our latest news to investors through the internet, our main information disclosure channel, we have also set up the “Investor Relations Column” on our official website where investors are able to browse and download the latest information and reports. We also communicate with investors through general meeting of shareholders, conferences on corporate performance, road shows, investor introduction and marketing presentations and official visits so as to assist them in making objective and correct judgments on investment. In 2017, the Company issued simultaneously 32 public announcements at home and abroad, conducted 8 large-scale promotion activities such as press conferences, overseas road shows, etc., and had face-to-face exchanges with investors from HSBC, China International Capital Corporation Limited (CICC) and other organizations, according to disclosure requirements of laws and regulations.

The Company attaches equal importance to long-term development strategies and current yield. We insist on stable dividend distribution policies and share the fruits of our development with investors to repay them. We have paid dividends in cash for 20 consecutive years. In 2017, we paid final dividend of RMB0.44 per share (tax-inclusive) to shareholders, accounting for 61.78% of the net profit of the parent company for the year.

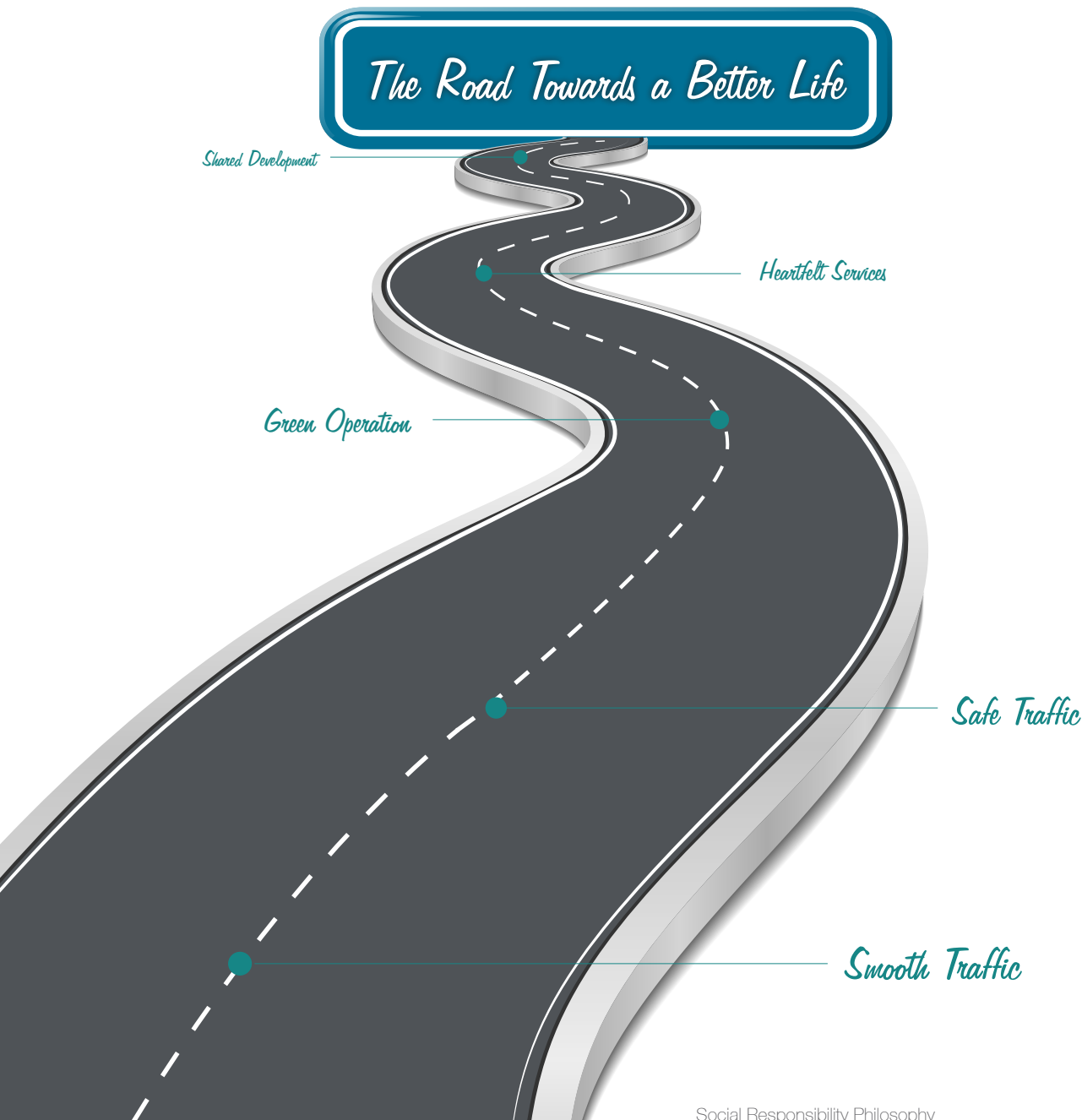
Party Building

In 2017, the Party Committee of the Company put all the guiding principles from the 19th CPC National Congress into action and gave full play to the core political and leading role of Party Building in state-owned enterprises. Meanwhile, the Company resolutely followed through the new working guidance of “actively taking responsibility, integrating Party building into core business, exerting prominent effects, implementing efforts and practices welcome by the masses” and the “Three Major and One Significant (三重一大)” decision-making system. In addition, with the new Party building approach highlighting “integration and effectiveness”, the Company initiated and developed six actions to “consolidate foundation, enhance capabilities, aim high, promote integrity, strengthen solidarity, and make breakthroughs”, which provided strong support for the three-year action plan of Party building and shored up the reform and development of the Company. The Company also actively promoted the outreach of comprehensively stringent Party discipline to the grass-roots level and paid extra attention to the construction of the Party conduct and clean governance as well as anti-corruption campaigns, thereby laying solid disciplinary foundation for further implementation of corporate strategies and the attainment of leapfrog development for the Company.

Social Responsibility Management

Social Responsibility Philosophy

We have always regarded it as our mission to “provide access to a better life for the public through better services”. It is our development goals, and also our innate social responsibility, to meet the needs of the people for better transportation and to promote social and economic development. In identifying the relations between our business operations and our social responsibility, we have been increasingly aware that satisfying people’s ever-growing needs for a better life is the starting point for our social responsibility efforts. Based on this, we have also continued to enrich our social responsibility philosophy and key areas of our social responsibility.



Incorporating Social Responsibility into Management System

Adhering to our mission and vision, the Company actively identifies the economic and environmental impacts of its business activities and operations, and takes seriously the expectations and demands of stakeholders and the wider public by integrating them into the management and operation of the Company. Based on the quality, environmental and occupational health and safety management system established by authorities such as the ISO, the Company initiated the establishment of a comprehensive social responsibility management system in 2017, and incorporated relevant standards, such as the GB/T 36000 Guidance on Social Responsibility and the Environmental, Social Governance (ESG) Reporting Guide published by Hong Kong Stock Exchange, into the Company's management system.



Efforts for establishing social responsibility management system in 2017

Identification of Material Issues

In 2017, we took the establishment of the social responsibility management system as an opportunity and began the systematic identification of material social responsibility issues. First, we fully analyzed the sustainability context, the expectations and demands of stakeholders, related industry issues and the direct and indirect social and environmental impacts of our operations, through which we preliminarily identified 55 social responsibility issues. Then, based on the analysis, we evaluated and prioritized these issues according to the principles of materiality and stakeholder engagement, and after comprehensively analyzing all related documents, including the results of satisfaction surveys, instructions from regulatory authorities and written feedback, we prioritized the material issues by conducting questionnaire surveys and interviews of significant stakeholders. According to the results shown in the 25 questionnaires and 20 interviews with internal and external stakeholders, we preliminarily identified 26 key social responsibility issues. Finally, the senior management of the Company analyzed and reviewed the preliminary result with reference to the Company's strategy and business guideline, and identified 22 material issues of great significance to both the Company and stakeholders.



Material issues 2017

Material issues	Corresponding GRI Standards	Corresponding chapters of the report
Regulatory compliance	GRI-102-General-Disclosures	Strategy and Governance
Information disclosure and communication	GRI-102-General-Disclosures	Strategy and Governance; Social Responsibility Management
Risk management	GRI-102-General-Disclosures	Strategy and Governance
Economic performance	GRI-201-Economic-Performance GRI-203-Indirect-Economic-Impacts	Strategy and Governance
Reform and transformation	GRI-202-Market-Presence	Strategy and Governance
Road safety	GRI-416-Customer-Health-and-Safety	Safe Traffic
Smooth traffic	—	Smooth Traffic
Road quality	—	Safe Traffic
Intelligent service	—	Smooth Traffic
Compliant handling and dispute resolution	—	Heartfelt Services
Customer experience enhancement	—	Heartfelt Services
Green maintenance	GRI-301-Materials GRI-302-Energy GRI-303-Water	Green Development
Pollution prevention and treatment	GRI-305-Emissions GRI-306-Effluents-and-Waste	Green Development
Low-carbon operation	GRI-305-Emissions GRI-302-Energy GRI-303-Water	Green Development
Ecological conservation and beautification	GRI-304-Biodiversity	Green Development
Partner support	GRI-203-Indirect-Economic-Impacts GRI-204-Procurement-Practices	Shared Development
Customer safety and health	GRI-416-Customer-Health-and-Safety	Safe Traffic
Labor and employment relations	GRI-402-Labor Management-Relations GRI-407-Freedom-of-Association-and-Collec tive-Bargaining	Shared Development
Working conditions and labor protection	GRI-401-Employment	Shared Development
Occupational health and safety	GRI-403-Occupational-Health-and-Safety	Shared Development
Employee training and development	GRI-404-Training-and-Education GRI-201-Economic-Performance	Shared Development
Community engagement	GRI-411-Rights-of-Indigenous-Peoples GRI-413-Local-Communities	Shared Development

Material issues disclosed in the report

Stakeholder Engagement

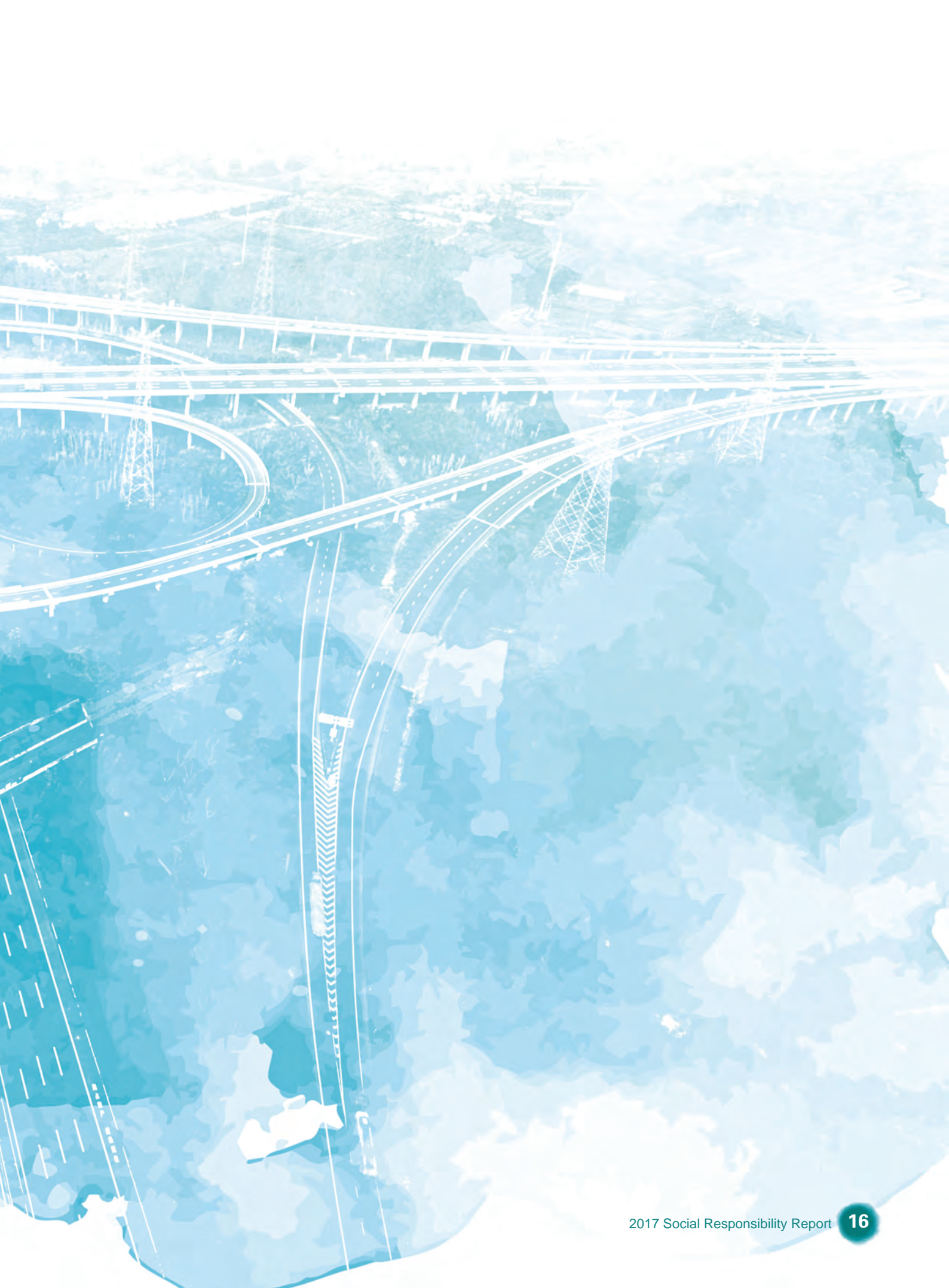
The identification and engagement of stakeholders is the basis and prerequisite for the Company's social responsibility management and practice. With stakeholders' engagement, we can further understand and analyze the economic, environmental and social impacts of road operations and improve our management correspondingly. At the same time, establishing partnerships with stakeholders can also help us achieve win-win results and contribute to sustainable development.

Stakeholders	Major issues	Expectations and demands	Engagement methods
Customers (passengers and motorists)	<ul style="list-style-type: none"> • Smooth traffic • Quality services • Safe traffic • Easy access to comprehensive traffic information 	<ul style="list-style-type: none"> • Smooth, flat and comfortable roads • Diversified service items at service areas • Good service and fast passage at toll stations • Timely and efficient road rescue and hindrance clearance • Timely and complete information disclosure and easy access to information 	<ul style="list-style-type: none"> • Feedback on services rendered • Field research at the service areas • Online surveys • Telephone interviews
Local governments and regulatory authorities	<ul style="list-style-type: none"> • Value maintenance and appreciation of state-owned assets • Compliance operation • Smart transportation • Serving socioeconomic development 	<ul style="list-style-type: none"> • Value maintenance and appreciation of state-owned assets • Serving the government's working plans and socioeconomic development • Promoting the development of smart cities • Compliance with national and local laws and regulations and paying taxes according to law • Compliance and integrity • Industry optimization and upgrading • Development of smart transportation • Industry experience sharing 	<ul style="list-style-type: none"> • Reporting and communication • Patrolling • Instructions • Work meetings • Institutional documents • Annual reports
Securities regulatory authorities	<ul style="list-style-type: none"> • Transparent operation 	<ul style="list-style-type: none"> • Compliance with regulations of the stock exchanges 	<ul style="list-style-type: none"> • Institutional documents • Reporting and communication • Information disclosure
Investors and creditors	<ul style="list-style-type: none"> • Return on investment • Value maintenance and appreciation • Risk prevention 	<ul style="list-style-type: none"> • Stable returns and dividends • Exploring new profit growth points • Reducing investment risks 	<ul style="list-style-type: none"> • Board meetings • Annual report • Public announcements and road shows • Shareholders' meetings • Investor surveys
Partners (suppliers, contractors, road administrations, traffic police, etc.)	<ul style="list-style-type: none"> • Win-win and mutual benefit • Fulfillment of commitments 	<ul style="list-style-type: none"> • Maintaining stable cooperative relations • Providing with information on road conditions 	<ul style="list-style-type: none"> • Contracts and agreements • Daily communications
Industry counterparts	<ul style="list-style-type: none"> • Industry development 	<ul style="list-style-type: none"> • Experience sharing • Promoting industry development 	<ul style="list-style-type: none"> • Industry conferences • Visits and exchanges
Employees	<ul style="list-style-type: none"> • Equal employment • Career development • Occupational health and safety 	<ul style="list-style-type: none"> • All-round welfare guarantee • Smooth career development paths • Diverse opportunities for development • Safer and cozier working environment • Caring for occupational mental health 	<ul style="list-style-type: none"> • Labor contracts • Collective contracts • Employee Representative Congress • Employee satisfaction surveys
Local communities	<ul style="list-style-type: none"> • Environmental impact management 	<ul style="list-style-type: none"> • Lowering the noise on roads • Protecting local ecological environment 	<ul style="list-style-type: none"> • Visits
The public / media	<ul style="list-style-type: none"> • Open and transparent information 	<ul style="list-style-type: none"> • Timely disclosure of significant information 	<ul style="list-style-type: none"> • Interviews

Smooth Traffic



An efficient and reliable road network is an important prerequisite for deepening regional economic integration, and it is also an important factor for promoting sustainable and stable social development and achieving a better life. We are committed to enhancing the traffic capacity of Shanghai-Nanjing Expressway by leveraging on our professional advantages to ensure smooth traffic and contribute to the social and economic development of southern Jiangsu.



Traffic Order Management

Good traffic order is an essential prerequisite and guarantee for smooth traffic. In order to ensure traffic efficiency, the Company has strengthened command and dispatch through collaboration with multiple related parties, renovated vehicle weighing scales at toll stations, and implemented diversions of coaches and trucks to strengthen traffic management.

In 2017, the Company introduced laser identification technology to identify the type of vehicles, and set up toll-free green passages for vehicles carrying fresh and live agricultural products and dedicated toll lanes for trucks, ensuring smooth traffic flow to the maximum extent and improving the traffic order at toll stations. In addition, the Company adopted additional measures to optimize traffic order and guarantee traffic efficiency, such as separate lanes for passenger vehicles and trucks, “five methods for guaranteeing safe traffic at crossings” and “resorting to preventative measures in advance”.



“Tripartite Dispatch System for One Road” supports smooth traffic

Based on the 96777 service hotline of Jiangsu Expressway, we implemented the “Tripartite Dispatch System for One Road” by collaborating with traffic police and highway administration. We set up the command and dispatch center at the headquarters and command and dispatch sub-centers in Suzhou, Wuxi, Changzhou and Zhenjiang. We also formulated a smart dispatch procedure and clearly defined the responsibilities of all parties, realizing resource sharing, responsibility sharing, joint guarding and efficient collaboration between the Company's dispatch center with traffic police and road administration. The “Tripartite Dispatch System for One Road” has greatly improved the efficiency of joint command and dispatch for emergency handling and management, and helped guaranteed smooth traffic on our expressways.



“Tripartite Dispatch System for One Road” joint command center at Wuxi section



Improving Emergency Mechanism for Guaranteeing Smooth Traffic

The Company makes great efforts to cope with heavy traffic during peak hours and guarantee smooth traffic on roads and at toll stations during major holidays and festivals. During the Qingming Festival of 2017, Jiangsu Expressway innovatively adopted UAVs in inspecting and live broadcasting traffic conditions to the public, guiding the public to rationally select their travel routes and improving the overall management and control ability of its command and dispatch centers. In April 2017, Jiangsu Expressway joined hands with local hospitals and relevant departments, such as traffic police and road administration, to carry out emergency drills for highway traffic accidents to enhance their capabilities of joint rescue, rapid response and comprehensive emergency response on expressways.

The Company attaches importance to the management of emergency lanes. We have cooperated with traffic police to strengthen the management of emergency lanes, increase the number of cameras for taking snapshots of vehicles that illegally occupy the emergency lanes, and put up warnings along the road sides to urge road users not to illegally occupy emergency lanes. During the Spring Festival of 2017, the Company collaborated with traffic police and launched a special rectification campaign for emergency lanes, which resulted in a significant year-on-year decrease of accident rate.



Scan QR code to raise accident handling efficiency

Adopting Intelligent Technologies to Facilitate Smooth Traffic

Operation of an expressway requires to deal with a large amount of data. With the rapid development of mobile Internet, big data, cloud computing, etc., information technologies are playing an increasingly significant role in ensuring smooth traffic flow on roads. In line with the development of informatization, the Company has built an integrated smart transportation system, strengthened multi-channel release of traffic information and guidance information through various scientific methods such as emergency command and dispatch system, mobile individual-soldier system, monitoring system and event monitoring system, strengthened 24-hour monitoring across the expressways, and enhanced the active discovery rate of abnormal road conditions and the emergency response capacity, all of which ensured smooth and safe traffic to the greatest degree.



In 2017, the Company realized full coverage of automatic card-issuing machines at all toll stations along the Shanghai-Nanjing Expressway, set up 6 additional ETC lanes, and conducted systematic tests for non-cash mobile toll payment solutions to shorten the waiting time at toll stations, consistently promoting the transformation from manual services to electronic services at toll stations.

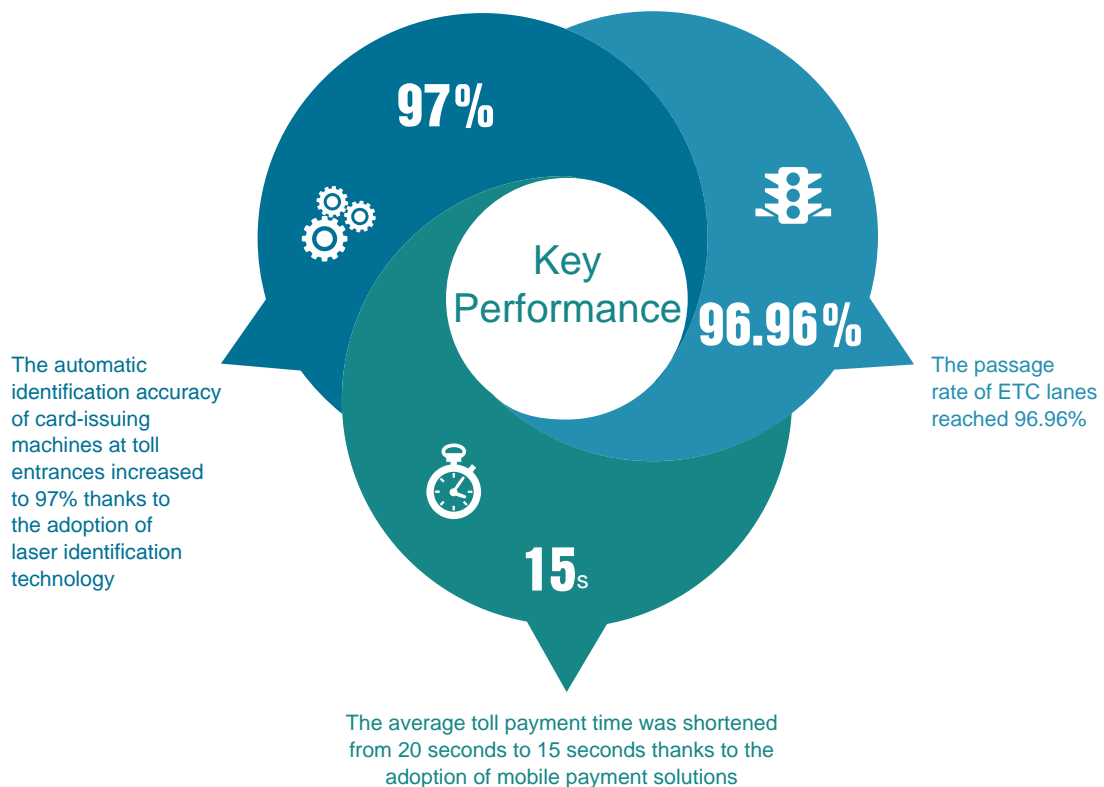




Demonstration project for information-based integrated management and public service

Since 2013, Jiangsu Expressway has begun to fully promote the demonstration project for information-based integrated management and public service. We have so far set up “one data center, two operational systems” and a standardized normative system and operation & maintenance system which passed the acceptance inspection organized by the Jiangsu Provincial Department of Transportation in early January 2015. The demonstration project has played an active role in the analysis and application of big data in the operation and management of Shanghai-Nanjing Expressway, improving our command and dispatch capability and enhancing the efficiency of our hindrance clearance operations on the expressway.

In 2017, the Company developed three plans for enhancing information-based operation. As of the end of December, we initially completed the installation of video monitoring system in 361 main lines, 104 intelligence boards and 25 telephone speech systems. In addition, we strengthened cooperation with AutoNavi, Baidu Maps and other Internet companies in joint publishing of traffic information, promoted the analysis of operational big data and the development of “Internet + Expressway”. We conducted command and dispatch based on road monitoring results and data analysis and timely released the latest traffic information to the public, so as to improve the traffic at crossings and ensure accurate and efficient command and dispatch for the expressway.



Enhancing Hindrance Clearance and Rescue Efficiency

Hindrance clearance and rescue efficiency is one of the key factors affecting smooth traffic on roads. The Company attaches great importance to the enhancement of hindrance clearance management capability and the establishment of road management and control systems. We endeavor to coordinate resources of all parties to improve our hindrance clearance efficiency by deepening the application of information-based methods such as video monitoring and traffic information publishing, and dispatching personnel to control and direct traffic flow.

Improving systems and mechanisms

To regulate the command and dispatch activities for Jiangsu section of Shanghai-Nanjing Expressway and ensure normal operation, the Company has made great efforts to guarantee standardized management of hindrance clearance. In particular, the Company has formulated Management Rules for Implementation of Hindrance Clearance Operations, the Management Measures for Command and Dispatch, the Hindrance Clearance Fees and Bills Management Rules and the Management Measures for Hindrance Clearance Operation and other regulations, and compiled operation manuals for different hindrance clearance positions to standardize work processes of hindrance clearance operations and improve the efficiency of hindrance clearance.



Traffic accident rapid handling center

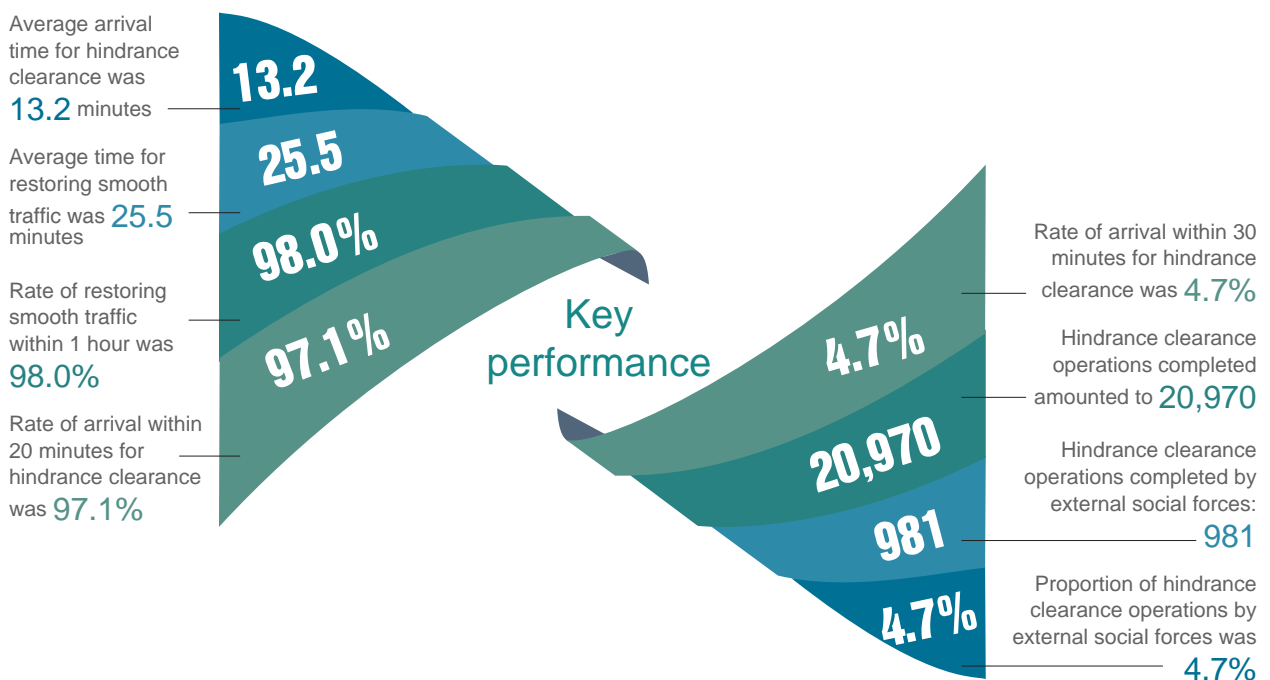
In order to improve the efficiency and capability of handling traffic accidents, the Company adopted innovative work approaches for handling traffic accidents. We have set up the Wuxi East Traffic Accident Rapid Handling Center, which became the first rapid handling center for minor accidents on expressways in Jiangsu Province (hereinafter referred to as "Minor Accident Rapid Handling Center"). The Minor Accident Rapid Handling Center helps remove vehicles involved in minor accidents and clean up the site in the soonest time possible and provides one-stop claims handling service, shortening the time for handling minor traffic accident on the expressway from 30 minutes to 15 minutes. In 2017, the Company collaborated with traffic police and set up several minor traffic accident rapid claims handling workstations along the Jiangsu Expressway, greatly improving the efficiency of accident handling and reducing the adverse impact of accidents on traffic.



Ensuring hindrance clearance capacity

The Company arranges hindrance clearance stations along its expressways scientifically. By increasing the number of hindrance clearance stations at sections with heavy traffic flow and introducing private enterprises to undertake part of hindrance clearance operations on the main lines, we endeavor to guarantee the ability to clean hindrances on our expressways. In 2017, the Company assigned 300 personnel and deployed 350 sets of equipment to 5 maintenance and hindrance clearance centers, and set up 12 routine hindrance clearance stations and coupled additional 13 temporary stations for major holidays and festivals, aiming to maintain the high efficiency of hindrance clearance. In particular, Wuxi hindrance clearance station maintained high rates of arrival for hindrance clearance since it was put into operation in May 2017, with the rates of arrival within 10 minutes and within 30 minutes standing at 66.8% and 100%, respectively.

To cope with dense traffic flow, frequent occurrence of accidents and congestions, and the inconvenience in making U-turns at traffic hubs along the section extending from Wuxi Sunan Shuofang International Airport to Suzhou New District, the Company engaged private enterprises, such as Wuxi Changtong Vehicle Towing and Rescue Service Co., Ltd. (無錫暢通公司), to undertake hindrance clearance operations with hindrance clearance stations installed at the Huantaihu traffic hub, and guaranteed the staffing of hindrance clearance personnel in every 4 kilometers. With denser hindrance clearance stations and close collaboration among hindrance clearance personnel, we significantly increased the efficiency of our hindrance clearance operations. In 2017, the rate of arrival within 10 minutes for hindrance clearance increased to 69.04% for section from Wuxi Sunan Shuofang International Airport to Dongqiao traffic hub, an increase of 64.22% year on year; 781 hindrance clearance operations were undertaken by private enterprises, with a 96.41% arrival rate within 20 minutes and a 100% service satisfaction.



Safe Traffic

Transportation safety is essential to the healthy development of the national economy and society. As the aorta of the transportation system, expressways are the “lifeline” for maintaining economic and social stability and security. Jiangsu Expressway always sees “safety and quality” as the core of transportation services, and strives to enhance traffic safety on the roads it operates, providing reliable transportation for the healthy economic and social development and the public.



Road Quality

Road quality is the foundation of safe and smooth traffic. Jiangsu Expressway consistently improves its road maintenance management and practices to ensure the quality of its expressways and provide safe transportation for the public and logistics.

Improving the maintenance system

Based on the concept of full life-cycle maintenance, the Company formulated the Decision-Making System for Timely Preventive Road Maintenance of Jiangsu Expressway, which scientifically combines maintenance standards with good timing of maintenance. By taking account of factors such as climate, location, traffic condition, pavement structure and material, etc., we make reasonable decisions on the timing for maintenance operations, and evaluate the results according to indicators such as the ruts and damage rate, so as to make the maintenance management more scientific and more systematic.

Enhancing road maintenance

The Company has improved the inspection of safety risks and maintenance of roads and bridges to reduce the damage caused by hazards such as cracks, ruts, etc. At the same time, the Company has continued to develop maintenance technologies, and applied the composite enhanced MAC thin layer technology in the renovation of the section impaired by ruts along the Shanghai-Nanjing Expressway, greatly improving the roads' resistance to skid, ruts and water damage.



- In 2017, we invested RMB25 million in maintaining the pavement of 18.6 km of single lane of the main lines, repairing road cracks and ruts on nearly 60,000 meters of expressway, significantly reducing the potential risks.
- 2.4 km of anti-icing road surface were piloted at the Maqun interchange to enhance traffic safety in the winter.



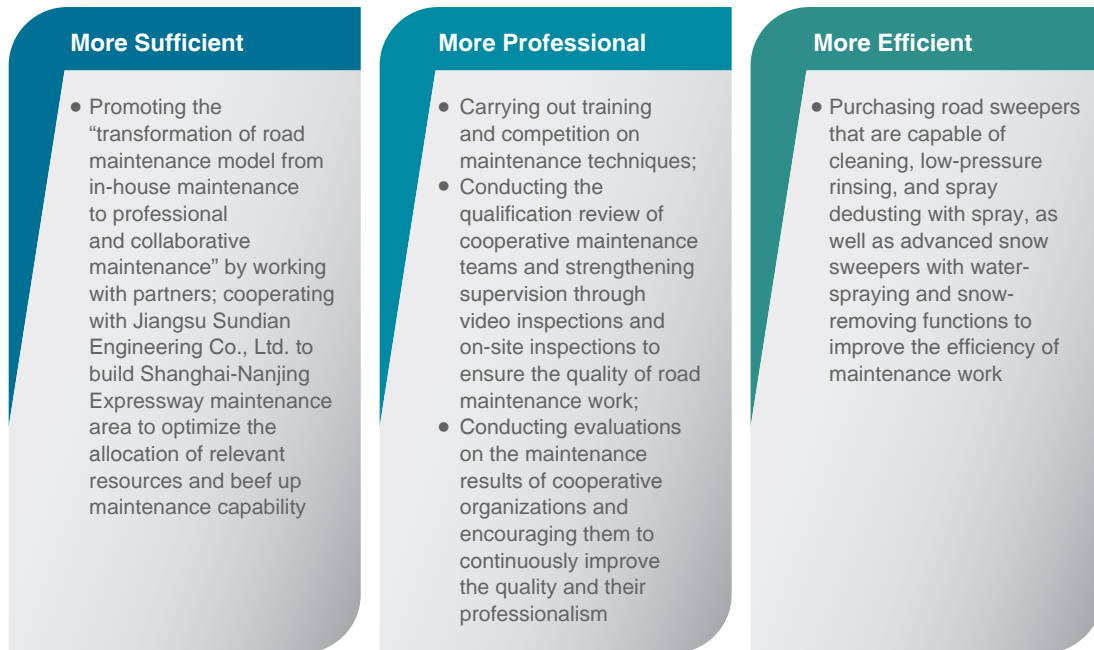
- We employed advanced equipment and inspection technologies such as high-definition underwater camera and underwater sonar to detect the underwater pile foundations of bridges and timely repaired damaged concrete and exposed steel bars.
- We conducted classified management of damages to the bridge bearings along Shanghai-Nanjing Expressway, and made immediate repairs.
- In 2017, we carried out repairs on bridges such as the Jiuqu River Bridge, effectively improving the quality of roads and bridges.

Foci of the Company's road maintenance

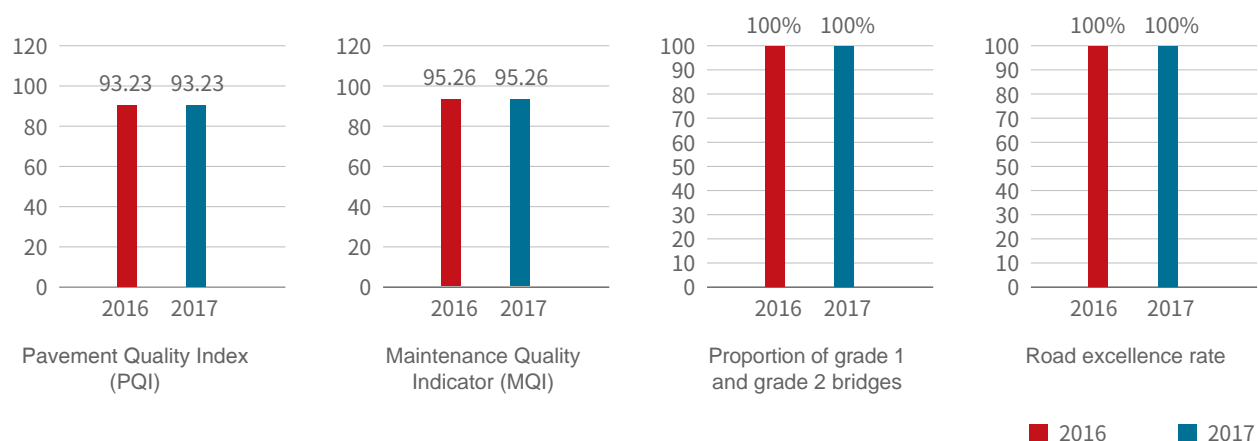
Enhancing maintenance operations

To better ensure smooth traffic during rush hours on festivals and holidays, the Company has accelerated the pace to introducing private enterprises to undertake road maintenance operations. We work together with other enterprises on road maintenance, and provide them with training programs on safety and maintenance skills as well as maintenance subsidies, thus promoting the transition of road maintenance operations from in-house to collaborative model.

In March 2007, the Company entered into the Contract of Road Maintenance with Jiangsu Sundian Engineering Co., Ltd. to jointly build the Shanghai-Nanjing Expressway maintenance area to optimize the allocation of relevant resources and provide solid guarantee for road quality. Meanwhile, we have expanded the application of machines and modern equipment to enhance maintenance efficiency.



Measures to enhance road quality



Overview of the road quality of Shanghai-Nanjing Expressway

Safety of Road Facilities

Safe road facilities are an important guarantee of traffic safety for the public. By improving the safety management system in accordance with the Highway Law, Product Quality Law, and Regulation on the Administration of Toll Roads and other related laws and regulations, the Company has established a solid foundation for safety management and providing the public with a safer travel experience.

Optimizing safety management

The headquarters and subsidiaries have developed Provisions on Operation Safety Management on Road and other related safety management systems and regulations, and set up safety production management and organization system to improve safety management. In order to improve the management of hindrance clearance operations, the Company has formulated the Hindrance Clearance Management Measures. At the same time, the Company has continued to promote the standardization of safety management by developing safety risk warning cards that cover all regions, and working out emergency rescue plans based on the Risk Assessment Form for Dangerous and Harmful Factors, thereby making its safety management more scientific and standardized.

Improving Safety Risk Prevention Measures

The Company actively carries out daily road inspections to timely eliminate potential safety hazards. Road markings and signs along expressways have been upgraded to ensure the safety of drivers and passengers and reduce the risk of accidents. The management of vehicles loaded with hazardous chemicals has also been enhanced to reduce the risks of leakage of hazardous chemicals.

Honor:

In December 2016, Jiangsu Expressway was selected by the Ministry of Transport of the P.R.C. as the only pilot enterprise for safety standardization of the expressway industry in China. In August 2017, the Company passed the assessment and acceptance with a score of 932 points (total score of 1,000 points), and was granted the First Class Certificate of Work Safety Standardization of Transportation Enterprises by the Ministry of Transport.

Real-Time Monitoring

- ▶ Installing 274 cameras and 107 information boards along the expressway to achieve real-time monitoring that covers all areas
- ▶ Cooperating with professional safety testing agencies to eliminate safety hazards
- ▶ Cooperating with Baidu and other companies to discover and deal with traffic congestion and reduce related safety risks

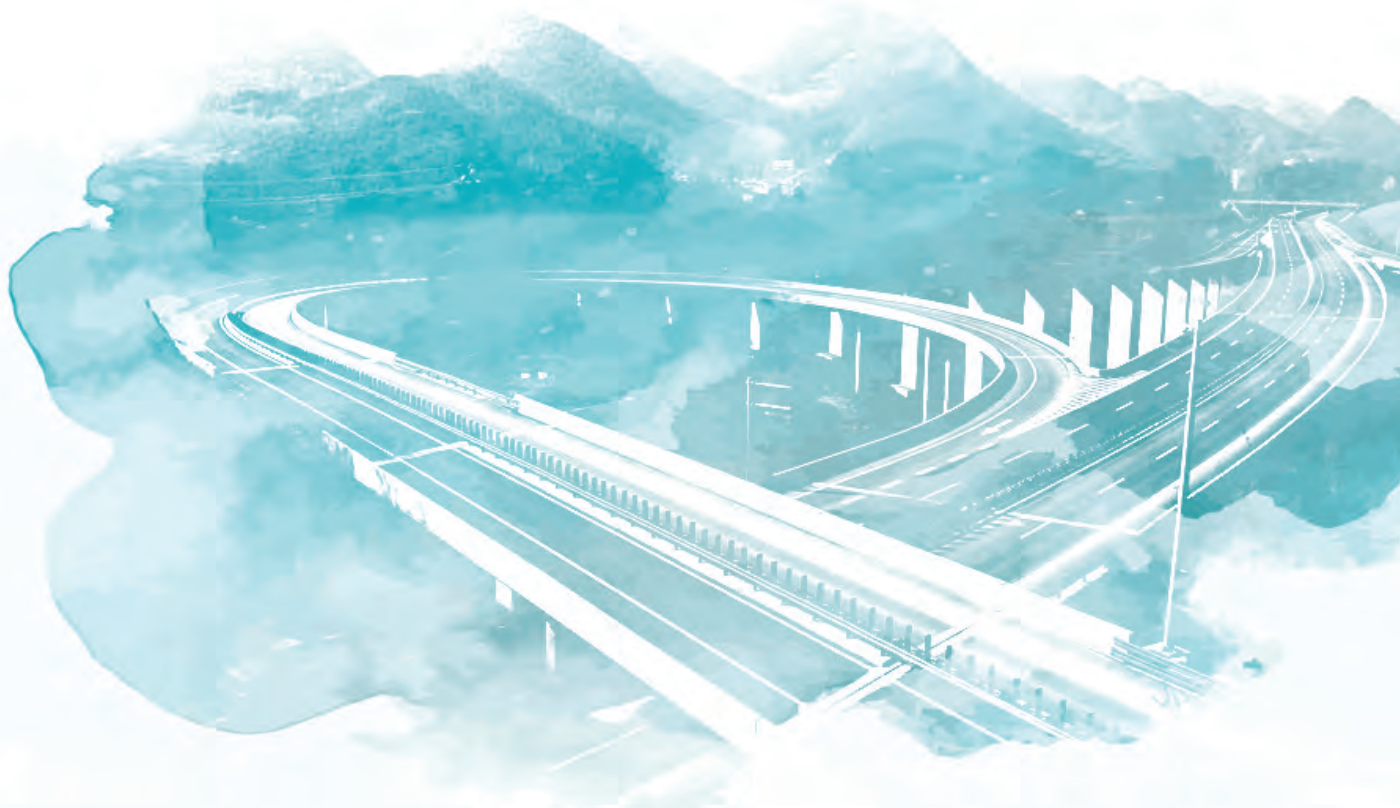
Improving Road Signs

- ▶ RMB 6 billion was invested in renovating road signs along the Wuxi section, including 33 exit signs and 670 movable warning poles
- ▶ The Suzhou Management Office improved road markings and signs along both sides of the Weiting Bridge and installed warning signs to ensure safe traffic

Enhancing Management of Vehicles Carrying Hazardous Chemicals

- ▶ Our Operation and Development Company applied unified design to and upgraded the parking areas for vehicles carrying hazardous chemicals
- ▶ Improving all kinds of traffic markings and signs, adding movable rails and setting up micro fire stations
- ▶ Registering all vehicles carrying hazardous chemicals that enter the area for temporary parking to reduce safety risks as might be caused by irregular parking

Safety risk prevention measures



Road maintenance operations by workers from Suzhou Road Maintenance and Hindrance Clearance Center



Taking snapshots of safety hazards to be the guardian of road safety

The Suzhou Management Office of Jiangsu Expressway launched the “Taking Snapshots of Safety Hazards” campaign, creating an atmosphere in which “everyone cares about safety, and everyone participates in safety activities”. The campaign encouraged employees to record and report road surface damage, defects of equipment and facilities, and flawed construction protection measures they spotted to the Company’s management platform, so that the management office could be able to examine and improve every small detail to ensure safety to the maximum extent.



“Rescue station” building a “safe haven” for travelers

As a result of increasing traffic flow, minor accidents happen more often along the Wuxi section of Shanghai-Nanjing Expressway. To ensure the safety of travelers, Jiangsu Expressway established China’s first expressway rescue station next to the deceleration lane of the Shuofang hub at the Wuxi section leading to Shanghai. During the construction of the rescue station, we fully considered the effect of safety protection, and adopted more than ten active protective measures such as reinforced crash-proof barriers and guardrail posts to guarantee the safety of drivers and passengers.

Customers' Health and Safety

Safety has always been of the utmost concern to drivers and passengers, and it is also our top priority. Jiangsu Expressway puts the health and safety of travelers in the first place, and provides safety protection services throughout every part of their trips to give them more assured protection.

Honor:

In 2017, Douzhuang Service Area of Jiangsu Expressway was honored with Grade A in the "Food Safety Quantitative Grading of Catering Services"

- Comprehensive systems:**
 Optimizing comprehensive security systems, such as the smart inspection system, radio system, and intelligent video patrol and detection system, providing the basis for the release of information, including information on traffic conditions, route guidance for road network, and accident information;
- Media systems:**
 By taking advantage of media such as variable intelligence and speed limit signs, helping users to obtain traffic information, meteorological information, and traffic accident information timely to reduce road accidents and ensure traffic safety.



- Ensuring food safety for service areas from the source:**
 Reinforcing the control of raw materials and goods purchased by restaurant contractors to provide safer food for travelers;
- Strengthening food safety training:**
 The Meicun Service Area conducted food safety training for employees in rental areas.
- Strengthening the safety management of gas stations:**
 Strictly controlling the sources of petrol to ensure the quality.
- Carrying quick rescue through multi-lateral cooperation:**
 We coordinate with traffic police and road administrations to deal with emergencies, and has set up the Command and Dispatching Center at the headquarters and several sub-centers in Suzhou, Wuxi, Changzhou and Zhenjiang. Meanwhile, medical personnel have been deployed at the site to work closely with rescue and clearance teams and fire fighting teams to reduce the risk caused by accidents and to avoid secondary injuries.



Coping with the leakage of hazardous chemical to guarantee safe traffic

In February 2017, a tanker truck loaded with butyl acetate, the dangerous chemicals, was rear-ended by a bus near the Suzhou Exit on the Shanghai-Nanjing Expressway, resulting in the leakage of butyl acetate, which is flammable and could burn and explode under flame and high temperature, and thus posed serious threats to the safety of passing-by vehicles. The Suzhou Maintenance and Hindrance Clearance Center took rescue action immediately after occurrence of the accident. After evaluation by the departments of safety supervision and environmental protection, the hazardous chemical was transferred at the site, and drivers and passengers of passing-by vehicles were promptly informed of the accident and stopped from smoking to avoid any flame. Through scientific disposal and close cooperation, The Suzhou Maintenance and Hindrance Clearance Center succeeded in preventing a secondary accident, effectively protecting traffic safety.



Rescue drill ensures the safety of the injured

In September 2017, Jiangsu Expressway initiated the helicopter emergency rescue drill at the square inside Wuxi North Railway Station in cooperation with expressway parties such as traffic police, road administration, Shanghai Kingwing General Aviation Co., Ltd. and People's Liberation Army 101 Hospital.

The rescue drill simulated an accident involving multiple rear-end collisions on the expressway which caused serious injuries. After receiving the call, the hindrance clearance team, traffic police, road administration workers, and the 120 rescue team immediately rushed to the scene. The Intelligent Dispatching Sub-center of Shanghai-Nanjing Expressway immediately activated an emergency plan for the rescue and arranged helicopters to land at the square inside Wuxi North Railway Station to transport the injured. After simple treatment by the 120 rescue workers, the seriously injured were then taken to the helicopter by clearance personnel, traffic police and road administration team, and quickly transferred to the nearby People's Liberation Army 101 Hospital. Thanks to timely medical treatment, the injured were out of life-threatening danger.

The drill marked the first time that a helicopter was involved in a highway accident emergency rescue drill in Jiangsu province, and was also the first major exercise which was organized by an expressway operating company, effectively improving emergency rescue operations to save the lives of the injured on expressways.



Helicopter emergency rescue drill

Meanwhile, the Company publicizes safe traffic actively and disseminates safe traffic knowledge widely to help raise the safety awareness of drivers and passengers and eliminate safety risks at sources.

Traffic Safety Publicity Activities

- The road administration division of Shanghai-Nanjing Expressway publicized "Oversize and overload" traffic regulations and rules among drivers and passengers at Meicun service area through information desks, publicity boards and distribution of leaflets as well as face-to-face communication
- Wuxi command and dispatch center used variable message signs to display anti-overload slogans, urging drivers to abide by transportation regulations and thus reducing the risks associated with overload.

Integrating Publicity Resources

- Our Operation and Development Company cooperated with expressway traffic police to launch the publicity activity of "Say No to Dangerous Driving, Pursue Safe Travel", distributing leaflets of traffic safety and safe driving and playing traffic safety videos in an effort to enhance the safety awareness of drivers and passengers

Traffic safety campaigns

Green Development

Expressways are part of the important foundation of a country's economic development, but the operations of expressways involve energy consumption and greenhouse gas emissions which have impact on the ecological environment. The 13th Five-Year Plan of Energy Conservation and Environment Protection of Transport proposes to integrate the concept of green development into every aspect and process of the development of the transport industry, emphasizing the ecological and environmental protection in the transport industry. Jiangsu Expressway bears in mind "low-carbon operation, green maintenance", and incorporates the idea of ecological and environmental protection into its maintenance, operation, and management to build a low-carbon operation system and a green maintenance system for promoting green transport development.



Environmental Management System

The Company has strictly abided by the relevant laws and regulations such as Environmental Protection Law, Atmospheric Pollution Prevention and Control Law, Water Pollution Prevention and Control Law of the People's Republic of China, and Law of the People's Republic of China on the Prevention and Control of Environment Pollution Caused by Solid Wastes and established an environmental management system in accordance with ISO 14001. We will optimize energy use and emissions management to improve the benefits of environmental management. Proceeding from energy and emissions management, we will improve our systems, set up an information platform and conduct researches and view exchanges to provide system guarantee for environmental protection in our operations.



Setting up a statistics and management system for energy consumption

Improving Management Regulations

- Integrating ISO 14001 Environmental Management System
- Starting with the processes of energy consumption and formulating the Rules for Energy Management and Resources Control and the Rules for Special Personnel Management
- Establishing a closed-loop energy management evaluation mechanism covering planning, process management, annual analysis and assessment
- Combining energy management with annual performance assessment of each department to lay a solid foundation for improving energy efficiency

Building Information Platforms

- Setting up information platform to facilitate energy management in daily operations and strengthen energy consumption monitoring
- Improving the accounting system of energy consumption, analyzing monitoring data and preparing an annual energy management report to promote the delicacy and efficiency of energy management

Enhancing R&D Capacity

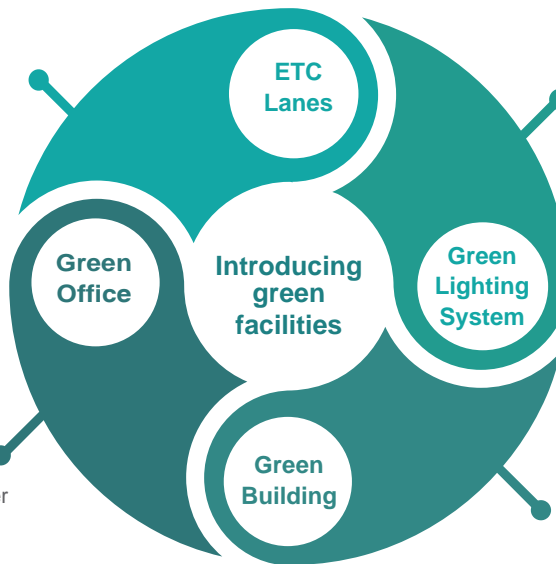
- Conducting researches on energy management and carrying out capacity building projects such as Studies on Road Construction & Operation Efficiency and Assessment Methods and Rating of CO₂ Emission Intensity
- Carrying out studies on the evaluation system for green roads during operation
- Participating in the Research on Management and Evaluation System of Green Road Construction sponsored by the Jiangsu Provincial Communications Department in an attempt to explore a new path for promoting green and low-carbon development of the transport industry

Actions to improve environmental management system

Low-carbon Operation

Low-carbon operation of expressways is an important support for the construction of a green, recycling and low-carbon transport system. In compliance with Energy Conservation Law, Cleaner Production Promotion Law and other laws and regulations, Jiangsu Expressway integrates the low-carbon concept into its business operations, promotes the use of green materials and equipment along roads, service areas, toll stations, and office area, and adopts green facilities in an effort to reduce energy consumption in its business operations and manage its environmental footprint. As of 2017, the Company saved energy of 2,269.73 tons of coal equivalent (tce) and cut 3,195.35 tons of carbon dioxide emission thanks to its low-carbon operation.

ETC lanes have been set up at each of the toll stations along Shanghai-Nanjing Expressway, effectively reducing congestion caused by vehicles waiting at toll gates, thereby cutting emissions



Green lighting systems have been installed along the expressway and at service areas. LED installation has been completed at five areas, including Meicun, Yangcheng Lake and Fangmaoshan service areas and Lujia toll station. The coverage of energy-saving lamps such as LEDs stands at 73.68%, further reducing energy consumption.

Wall thermal insulation materials were used in newly-built houses/buildings; green revamping was carried out at Kunshan ETC Center and the Suzhou New District Emergency Response Center, involving a total GFA of 9,926 square meters

Green equipment and devices were purchased to promote green office, for instance, desktops, all-in-one PCs and televisions are all carrying Grade 1 energy efficiency labels

Measures to promote green operations

The Company adopts an Energy Performance Contracting (EPC) model in promoting the use of green facilities, yielding good results in energy conservation and emission reduction. The model has also been applied in the procurement of LEDs for the Wuxi section of Shanghai-Nanjing Expressway, saving 624,362.292 KWh of electricity, and reducing emissions of 622.49 tons of carbon dioxide, 18.7 tons of sulfur dioxide, and 9.37 tons of nitrogen oxides on average annually.



Green energy-saving road lighting

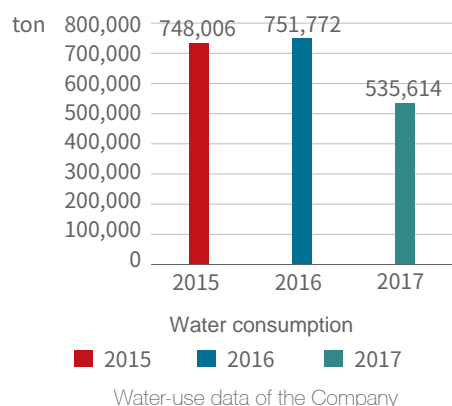


ETC lanes

Energy type	Index	Unit	2015	2016	2017
Direct consumption	Liquefied petroleum gas	KG	46,657	41,722	42,973
	Natural gas	M ³	19,645	20,158	39,719
	gasoline	L	371,690	375,209	344,410
	diesel oil	L	430,932	440,859	435,615
Indirect consumption	Electricity consumption	KWh	20,102,000	21,119,935	18,833,937

Energy type	Index	Unit	Energy consumption density in 2017
Direct consumption	Liquefied petroleum gas	KG/ RMB million	4.54
	Natural gas	M ³ / RMB million	4.20
	gasoline	L/ RMB million	36.41
	diesel oil	L/ RMB million	46.05
Indirect consumption	Electricity consumption	KWh/ RMB million	1,990.90

Energy-use data of the Company

97% CO₂72% C_xH_y90% SO₂

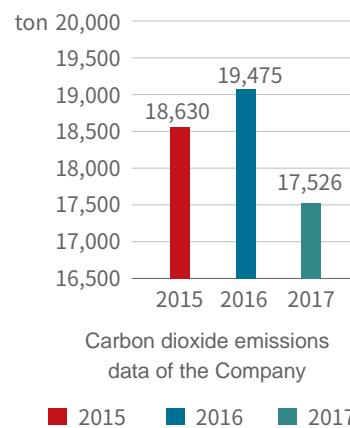
The Company adopts green energy-saving technologies in road operations to reduce the consumption of water resources in road maintenance, establishes water reuse facilities in service areas to improve the recycling rate of water resources, promotes green office practices and encourages employees to save water, embedding water saving practice in the entire process of road operations and management. In 2017, the water consumption density of the company is 56.62 ton per RMB million.

The Company fully implements the Opinions on Comprehensively Deepening the Development of Green Transport issued by the Ministry of Transport, and continuously innovated green services. The Company takes more efforts on advocating an extensive use of clean energy in road operations, expands the coverage of LNG gas stations and charging points, and promotes the use of clean energy technologies such as solar heating. The Company also applies micro-grids, and promotes the reliable supply of energy produced from a variety of energy sources, providing green energy for public travel and propelling green transport development.

As of 2017, three LNG gas stations have been built and charging points have been set up across all service areas of the expressway. Compared to cars powered by gasoline, carbon monoxide emissions of cars powered by LNG reduced by 97%, hydrocarbons by 72%, and sulfur dioxide by 90%. In 2017, the carbon dioxide emission density of the company is 1.85 ton per RMB million.



Charging points in Fangmaoshan Service Area



Carbon dioxide emissions data of the Company

Green Maintenance

The heavy traffic flow and long service life of Shanghai-Nanjing Expressway pose greater challenges to maintenance. To promote resources recycling and effectively protect and improve the environment, Jiangsu Expressway is devoted to green maintenance, advocating the conservation of resources and energy during road maintenance and construction and the recycling of waste materials. This not only ensures higher road carrying capacity and service levels, but also minimizes the impact of road maintenance operations on the environment.

Through a decision-making system of preventive maintenance, the Company continues to innovate green maintenance technologies, and promotes the use of green maintenance equipment and materials. 82.17% of low-carbon materials such as crack tapes and pouring sealant have been used in maintenance, effectively increasing resource and energy efficiency and reducing carbon emissions.

As of 2017, the green maintenance decision-making system and technologies have helped the Company save 5,321.84 tce of energy and reduce 14,617.31 tons of carbon dioxide emissions.

Technology	Effects	Application
Green road crack repair technology-crack repair tapes	Reducing the amount of fuel consumed for heating, mixing, transporting and rolling bituminous mixture in slotted backfilling; The fuel consumption saved in crack repairing is equivalent to the fuel consumed for producing bituminous mixture in slotted backfilling.	A total of 19 km long section of Shanghai-Nanjing Expressway
SMA on-site thermal regeneration technology	Saving energy consumed during the production and transport of both raw and mixed materials.	Having implemented such technology for 15 km of road in aggregate
Cold plant mix recycling technology	Saving fuel consumption per unit in mixed materials cold recycling; promoting the recycling of resources.	755.75 cubic meters of the Suzhou section of Shanghai-Nanjing Expressway
Rubberized asphalt technology	Increasing the cyclic utilization rate of materials.	A section of 680 meters long was paved with rubberized asphalt under the special road maintenance project

Application of green maintenance technologies and the effects



Green road crack repair technology



Cold plant mix recycling Technology

Examples of green maintenance technologies

Emission Reduction

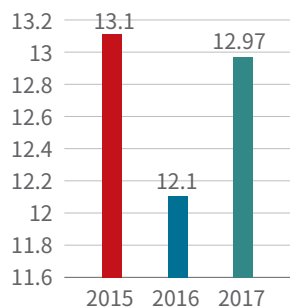
The wastes generated by expressway traffic, service area operations, and road maintenance will impact the ecological environment. Jiangsu Expressway has formulated the Environmental Factor Assessment Form to strictly regulate and control emission footprints of maintenance and hindrance clearance operations as well as fueling and driving, and reduce pollution caused by waste discharged to the environment.

Waste Gas Management

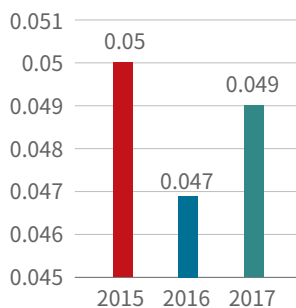
Shanghai-Nanjing Expressway has a large traffic flow that generates considerable vehicle exhaust emission, especially at toll stations where incomplete combustion of fuel during short acceleration and deceleration of vehicles results in heavy exhaust emission that exceeds the allowed figure. The nitrogen oxides in the exhaust is detrimental to the health of drivers and staff working at toll stations. The Company has been conducting researches on exhaust gas decomposing technology and promoted the application of such technology at Xuejia Toll Station. The technology can degrade nitrogen oxides by $44\mu\text{g}/\text{m}^3$ in automobile exhaust in total, effectively easing the hazardous impact of vehicle exhaust on the environment and human health.



Automobile exhaust degradation

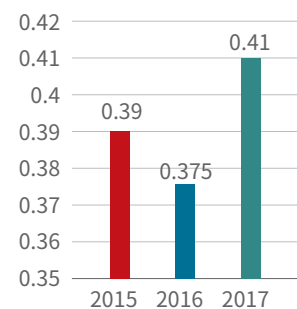


Nitrogen Oxides Emissions



Sulphur Oxides Emissions

To reduce the impact of oil fume on human health, the Company has installed new type of efficient oil fume purifiers at 8 toll stations including Huaqiao Toll Station, Suzhou Park Toll Station, and Wuxi East Toll Station and Wuxi Management Office.



Particle Matters (PM) Emissions

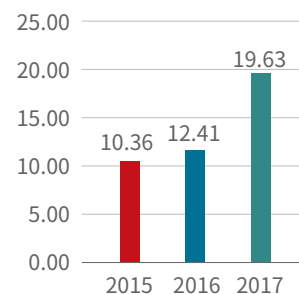
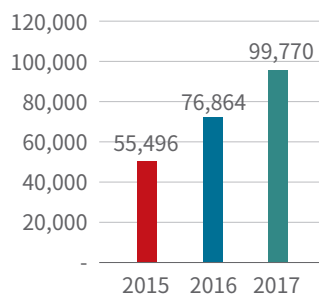
Unit weight: ton

■ 2015 ■ 2016 ■ 2017

Exhaust Emission Data of the Company

Sewage Management

In expressway service areas, vehicle repairs and catering services will generate large amounts of sewage, and direct discharge without treatment will pollute the surrounding environment. Xianrenshan Service Area has upgraded its sewage treatment station, increasing its treatment capacity from 180 tons/day to 480 tons/day and effectively improving the treatment capacity of the service area. Sewage generated at the other 10 service areas is discharged to the local sewage pipe network.



Sewage Discharge

COD Emission

Unit weight: ton

■ 2015 ■ 2016 ■ 2017

Sewage discharge data of the Company

Waste Management

The Company has formulated classified management measures for wastes generated during road operations, thereby improving the recycling efficiency of wastes and reducing environmental pollution. In 2017, the Company recycled and reused milling materials and saved 6,915.6 square meters of stacking space.

Wastes	Treatment Measures
Asphalt wastes	Entrust construction units to deal with strictly and follow up on the treatment to avoid waste of resources and environmental pollution due to improper discharge of asphalt wastes.
Milling wastes	Hand over to local qualified organizations for recycling and reuse by means of auctions, and donations to effectively improve the recycling rate of materials.
Oil-bearing wastes Waste paint and coating Scrapped parts	Centralized storage and hand to qualified organizations for treatment.
Toxic and harmful wastes such as scrapped ink boxes cartridges, printer ribbons, batteries, and fluorescent tubes	Economical use to avoid waste, collect and hand to professional recycling units.
Household garbage	Clean up regularly and hand to professional sanitation organizations for treatment.

Waste Management Measures

Category		Unit	2015	2016	2017	Unit	Density(2017)
Hazardous wastes	Waste chemical materials and their packages and containers	piece	392	526	520	piece/RMB million	0.055
	Waste containers for paint and oil	piece	175	854	135	piece/RMB million	0.014
	Oil-stained gloves	pair	1,070	1,070	1,070	pair/RMB million	0.113
	Asphalt wastes	ton	33,947.4	11,309.63	7,982	ton/RMB million	0.844
	Waste ink boxes (including waste power)	piece	191	198	209	piece/RMB million	0.022
	Waste cartridges	piece	232	240	247	piece/RMB million	0.026
	Electronic wastes such as waste batteries	kg	99	147	127	kg/RMB million	0.013
	Waste fluorescent lamp	kg	150	236	367	kg/RMB million	0.039
Non-hazardous wastes	Paper	ton	10.08	8.92	10.73	ton/RMB million	0.00113
	Kitchen wastes	ton	439.96	499.42	512.39	ton/RMB million	0.05416
	Plastic	ton	1.81	1.69	1.87	ton/RMB million	0.00020
	Metal	ton	1.85	1.48	3.89	ton/RMB million	0.00041
	Wooden products	ton	1.64	2.26	1.60	ton/RMB million	0.00017

Wastes Data

Reducing Noise Pollution

Vehicles running on expressways can result in noise pollution to residents nearby. The Company has strengthened the construction of noise barriers. By the end of 2017, a total of 22.79 km of noise barriers have been built.



Noise Barriers



Beautifying Ecological Environment

As the construction and operation of transport infrastructure would pose certain impact on ecological resources such as land, water, and forests, promoting ecological construction in transport system is important to protect the greenness of our homeland. Strictly abiding by laws and regulations such as Environmental Protection Law and Water and Soil Conservation Law, Jiangsu Expressway takes environmental protection into consideration in its daily operations, strictly implements soil and water conservation measures, and strengthens the protection and restoration of vegetation. The “Carbon Sink Forest” project greens the surroundings by ground clearance, ecological restoration of slopes, and greening roadside belts and interchange areas. By 2017, the Company has established 11-meter-wide carbon sink forests on both sides of the non-urbanization zone along the expressway.



Heartfelt Services

An aerial photograph of a complex highway interchange with multiple overpasses and ramps. The image is overlaid with a semi-transparent teal color, which also serves as the background for the text. In the background, some residential buildings and greenery are visible.

Positioning itself as a provider of quality services, the Company adheres to the idea of “customer first and Heartfelt Services”, and continuously enhances its basic services through service innovation and improvement. The Company pushes for standardized construction of toll stations and service areas, and actively solicits and adopts customer feedback to improve management capability and service quality of the service areas to constantly satisfy the demands of infrastructure users and enhance the satisfaction and sense of fulfillment of drivers and passengers.



Basic Service Guarantee

The Company has formulated the Management Rules on Paying Tolls, Management Measures on Toll Collection and Management Rules on Green Passage of Fresh Agricultural Products to improve toll services. The Company actively expands the coverage of basic services provided at service areas, and sets up different facilities targeted at consumers of different classes. The “instant noodles cafe” and water boilers in all service areas can meet the basic needs of truck drivers. In addition, the Company set up unisex toilets and upgraded the public toilets in the service areas to star level to provide a clean and healthy environment. Facilities for the handicapped such as wheelchairs have also been equipped in the demonstration service areas in a bid to facilitate people with special needs.

In event of accidents, the Company carries out rescue first instead of imposing charges on vehicles involved in accidents, and actively cooperates with medical and fire units to ensure the safety of drivers and passengers. The Company also strictly implements preferential fee policies at national and provincial levels to benefit the public and contribute to social stability. During the four major holidays and festivals in 2017, the Company offered toll-free passage on its expressways, benefiting a traffic volume of 14,123,700 vehicles in total.



- Green passage relieving toll fees of RMB

105.93 million



- Free passage during major holidays and festivals

relieving toll fees of RMB**270.74** million

Effect of Toll Reliefs of Jiangsu Expressway in 2017

Responsible to Customer Feedback

The Company establishes a quality management system in compliance to ISO 9001, and formulates the Management Measures on Handling Complaints for properly handling complaints and strives to reduce rational complaints and complains on our defaults and reduce congestions caused by charge disputes so as to improve customer satisfaction. The Company has co-established a “12315” consumer rights protection service station in Xianrenshan and Douzhuang service areas with local market supervision authority, realizing customers’ rights protection within the service areas and timely handling of complaints, thereby offering a supreme traveling experience to drivers and passengers.

To promote the civility of services at toll booths, the Company pursues standardized services at service counters and establishes standardized service system to regulate service etiquette. A “Hello project” has also been initiated across the service areas to win customers’ approval with sincere and attentive services.



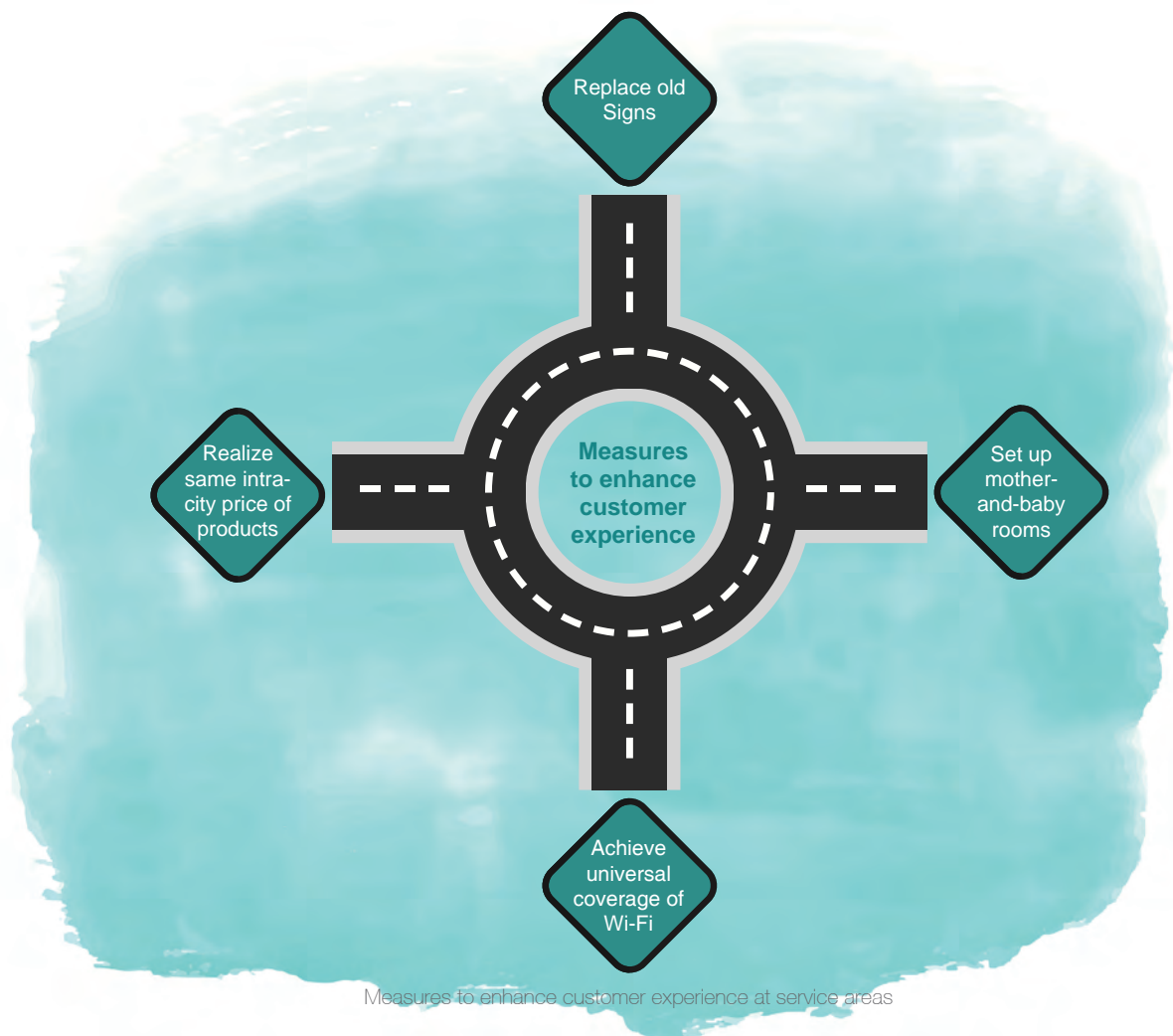
Enhancing Customer Experience



Mobile payments adopted by restaurants in service areas

With the increased number of people out on trips and the change in travel concept, the public demands for people-oriented services have grown increasingly. The Company not only provides travelers with tailored services but pursues people-oriented services. Through surveys conducted in the service areas, the Company upgrades software and hardware facilities based on survey results and customers' feedback to provide better customer experience. In November 2017, the upgrade of Meicun Service Area was completed. The Company expanded the main building, updated the hardware facilities, and set up the largest display screen in the country and female parking spaces. Technology-based services such as WeChat ordering and meal delivery robots were also introduced. The traveling experience of customers have been enriched accordingly.

The Company strives to promote the construction of "Internet + Expressway" which delivers latest traffic information to drivers and passengers through various channels to enable them to change routes timely and reduce congestion caused by unclear road conditions. The Company also introduces mobile payment that allows drivers and passengers to enjoy convenient and safe consumption experience on the expressways.



Measures to enhance customer experience at service areas

Shared Development

The Company's development is highly dependent on the support of all sectors of the society. As Jiangsu Expressway considers employees, industry partners and communities as valuable assets for its development, we strive to create an excellent platform for occupational development of its employees; work with business partners to build a responsible and sustainable value chain for the transport industry in light of the principle of transparent and fair operation; and contribute to the development of communities through continuous innovation of thoughts and practices in adherence to the vision of harmonious and mutual development together with communities.



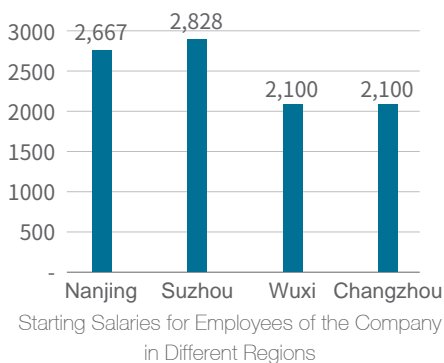


Harmonious Labor Relations

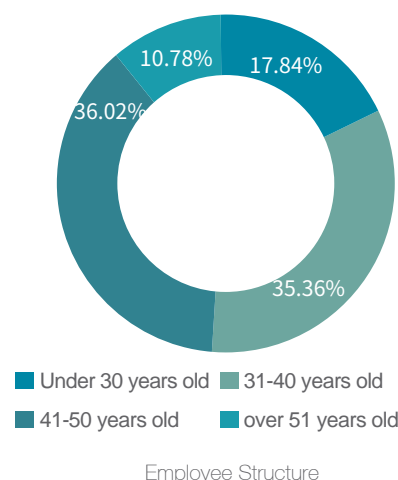
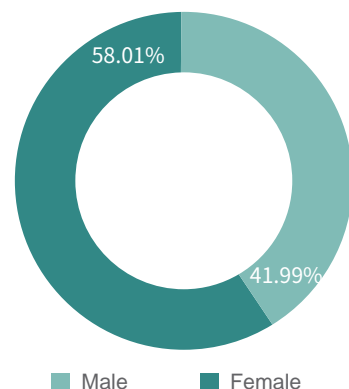
Harmonious labor relations underpin the healthy and sustainable development of an enterprise. The Company strictly abides by laws and regulations including the Company Law and Labor Law, persists in the fair and equal employment policy and eliminates the use of child labor and forced labor. We provide equal employment for male and female employees with different ages, education background and ethnicities and forbid any discrimination, ensuring a diverse corporate atmosphere for our employees. As at the end of 2017, the Company had a total of 3,515 employees.

The Company upholds the principle of people first and has gradually established and improved the management system that caters for the modern corporate human resources management and fits the reality of the Company according to the requirements of “clear responsibility, standardized operation, competence and high efficiency, harmony and integration”. The Company establishes scientific and standardized employment system in accordance with the national laws and regulations and other requirements, and has formulated Human Resources Management Measures, Regulations on Performance Assessment and Compensation Management Rules to improve the performance appraisal system and salary distribution plan, which have greatly boosted employee performance. We make rational plans for the introduction and development of talents and optimize the allocation of human resources. Also, we enhance the standardization and scientific management of performance evaluation. At the same time, the Company upgrades the talent selection, introduction, recruitment, cultivation and promotion mechanism, and builds teams of management, technical personnel and staff that are in line with the Company’s long-term development. In respect of employee rewards, the Company insists on the principle which combines moral encouragement and material rewards while prioritizing moral encouragement. For employees who violate disciplines, the Company adheres to the principle of highlighting education and taking punishment as a complementary measure. For serious disciplinary violations, the Company will inform employees involved of the termination of labor contract in advance.

The remuneration policy of the Company adheres to the principle of distribution according to work performance, whilst implementing salary cap control and connecting salary distribution with performance assessment. In addition to providing the employees with insurance and housing fund, the Company also formulates the Regulations on Supplementary Medical Insurance Management and combines fund-based insurance and critical illness insurance to make up for the insufficiency of basic medical insurance for all employees and retirees and to reduce the economic burden of employees who suffer from illnesses. At the same time, the Company has implemented the national guidelines on the establishment of a multilevel pension insurance system, and has formulated the Detailed Rules for the Implementation of Corporate Annuities, paying annuities for employees who have worked for the Company for 10 consecutive years according to the principle of voluntariness.



The Company has divided the working hours of employees into day shifts and rotating shifts according to the work requirements and the Regulations for Attendance Management of Employees. Except for legal holidays, the day shifts work 5 days a week and 8 hours a day; while for workers of rotating shifts, the four-three system has been adopted, according to which they shall work 40 hours per week. Apart from national statutory holidays, the Company offers 5 to 15 days of paid leave to employees according to the Regulations on Annual Paid Leave. Besides, all employees can also enjoy paid sick leave, special casual leave, wedding and compassionate leave; female employees have parental leave and miscarriage leave while male employees have nursing leave.



Employee Structure



The labor contract signing rate stands at
100%



social insurance coverage reaches
100%

The Company gives full play to the labor union. Taking safeguarding employees' rights and interests as a core mission, the Company has set up the labor union to serve as an intimate bridge for employees to safeguard their rights. There are also well-established and sophisticated employee representative system and employee representative proposal system in place. In addition, 1% of the employee headcount have been included in the collective bargaining agreement to protect their rights of democratic decision-making, management and supervision.

Improve Employee Representative System

- Held the 3rd meeting of the 3rd session of employee representative conference and the 3rd meeting of the 4th session of Labor Union representative conference in January 2017
- Debriefed and considered relevant reports and conducting democratic poll, aiming for further standardization of the procedures and agendas of the representative conference and implementation of the functions and powers thereof

Optimize transparent corporate governance

- Updated information in a timely manner through online and offline transparent corporate governance column, company newspapers and journals as well as other media

Consummate the employee opinion soliciting system

- Carried out employee opinion soliciting activities on canteen food, dormitory, shuttle bus, annuity adjustment, etc., having contrived wide coverage, timely research, quick response and active implementation
- Collected a total of 102 opinions in the "five changes for happiness" project, of which 78 feasible ones have been adopted

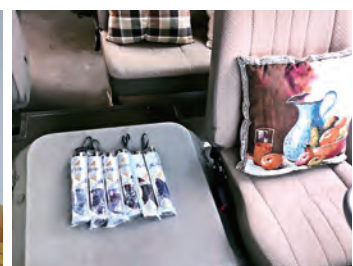
Democratic Management Measures of the Company

We carry out employee assistance activities and set up a special employee supporting fund to help employees in difficulties. In 2017, we visited 222 employees and contributed financial aids of RMB146,000 in aggregate.

Meanwhile, in order to further enhance the sense of belonging among employees, the Company has launched the "five changes for happiness" project, consisting of the construction of "satisfactory canteen", "homey dormitories", "comfortable shuttle buses", "attractive salary", and "beautiful environment", which facilitates the creating of cozy and pleasant environment for employees to work and relax. The Company encourages employees to actively participate in cultural activities and sports, and organizes fun games to ensure their sound physical and mental health. In 2017, 163 employees competed in the staff sports games.



Homey dormitory



Comfortable company bus



Gym equipment



Counseling room

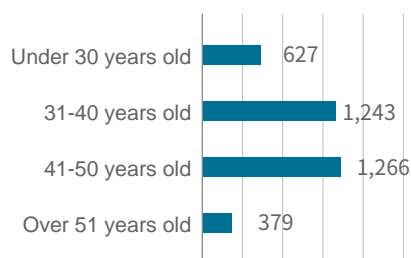
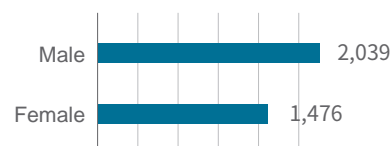
Sharing Development Achievements with Employees

Employees are the solid foundation and crucial guarantee for the survival and development of an enterprise. Jiangsu Expressway always puts people first in its operation. Upholding the philosophy of “development by employees, for employees, and to the benefit of all employees”, the Company continues to expand their development space and stimulate their enthusiasm, initiative and creativity, thereby striving for a shared development between the employees and the Company.

Training and Development

The comprehensive quality of employees is the Company's core competitiveness. Jiangsu Expressway attaches great importance to the career development of each employee, constantly improves the talent management system, clears the way for talent development, and builds a skill competition platform to continuously build up the quality of employees and the competitiveness of the Company.

The Company has revised the Measures on Human Resources Management, and Rules on Assessment of Supervisors and Superiors, and drafted the Management Measures on Rotation of Managerial Personnel and other documents. The Company also stresses the development of young employees, and has established the 330 Young Talent Training Camp and skill training base to promote the “Innovation and Benefit Making” activity and spark the motivation of employees. In 2017, all employees were involved in the trainings.



Training attendants categorized by gender and age groups of Jiangsu Expressway



Launching "Innovation and Benefit Making" Activity to Spark Youth Momentum

In order to stimulate the innovation vitality of employees, Jiangsu Expressway actively pushes forward "Innovation and Benefit Making" activity. Since 2016, the Company has established 17 youth innovation and benefit making studios including "Zhang Min Studio", "Longcheng 365 Innovation Studio", and "Bee Studio", to provide a platform for employees to carry out innovative activities such as technological breakthroughs, method innovation, and management promotion, thus helping them improve their independent innovation capabilities.

Supporting Employees to Survive the Transformation

Amidst the trends of smart and Internet-based development and corporate transformation and upgrading, employees are faced with career development issues such as skills upgrading and job transfer. Jiangsu Expressway helps employees pick up new skills and boost their self-development capabilities through training activities such as knowledge contests, speeches, and skills drills. We will inform our employees of major operational changes in advance, and properly arrange personnel transfers after obtaining their full consent.

"I used to be a chef in the service area and was transferred to Wuxi East Toll Station working as a toll collector due to the change in business model. This is a turning point in my life: starting out afresh from an old destination, holding an entirely different post instead of staying in the familiar atmosphere, and serving customer face to face instead of operating behind-the-scene. The responsibilities of my job underwent tremendous changes, but the goal of pursuing excellence remained the same: the customer always comes first. At the toll station, for the first time I was greeted with smiles from customers, and heard compliments and "thank you" from the ones that I helped. I was immersed in these new experiences, the fun and fulfillment. With each passing day, I positioned myself better for the new post and bear in mind the same goal. I believe, in the near future, I will shine in this new job. Yes, I will. "

-- By Wen Hui from Wuxi East Toll Station

Occupational Health and Safety

Every safe trip cannot be separated from the persistence and commitment of road practitioners. While paying attention to the safety of drivers and passengers, we also guarantee the safety of our staff. Jiangsu Expressway is dedicated to safeguarding the physical and mental health of every employee in the course of operations such as maintenance, hindrance clearance and toll collection, and creating a safe and harmonious working and living environment for employees.

Ensuring Operation Safety

Jiangsu Expressway is always highly concerned with the health and safety of employees working on roads and in toll stations. In strict accordance with national and local laws and regulations such as the Work Safety Law and based on OHSAS 18001, we have established an occupational health and safety management system and have formulated and optimized safe operation systems on a consistent basis. Besides, we also provide employees with protective equipment and organize trainings on work safety to reduce safety risks for employees in the course of road operation of the Company.



- The headquarters of the Company has formulated Rules on Safety Management of Road Operations, Rules on Safety Management of Toll Collection, and Rules on Safety Management of Dangerous Operations to guarantee employees' safety.
- Wuxi Management Department took the initiative to formulate Guidelines on Safe Operations at Night to guarantee employees' safety.



- Buying 9 heavy and middle collision buffer vehicles, bringing the total number of such vehicles to 14, and thus greatly promoting operation safety.



- The Ningzhen Management Office held trainings on hazardous products treatment to help employees better cope with hazardous chemical products in transport.
- The construction units launched construction safety trainings to regulate the management of construction site and raise the awareness of self-protection.



Building a "Safety Shield" for Employees

In order to prevent all types of accidents during production and operations and guarantee the life safety of employees, Tangshan Maintenance and Hindrance Clearance Center organized filed operation safety trainings and carried out corresponding simulation exercises for the outsourcing construction units to help their employees learn safety requirements for on-site maintenance operations and improve their self-protection capability.

Caring for Physical and Mental Health of Employees

Jiangsu Expressway carries out standardized transformation of toll stations and builds a comfortable and harmonious working environment for employees through counselling rooms, book bars, and gymnasiums. In addition to the working conditions, the Company also pays attention to the mental health of employees. In 2017, the Xianrenshan Service Area invited doctors from Zhenjiang Hospital of Traditional Chinese Medicine to provide free treatment for employees and help them to ease off physical pressure in the service area.

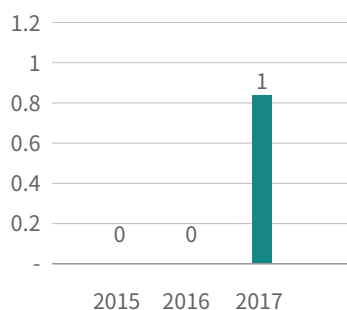


Holding Health "Umbrellas" for Toll Station Employees

Suzhou Toll Station of Jiangsu Expressway set up a "smart toll booth" and installed air curtain system, floor heating, geothermal heating, and fresh air control system for toll station staff to reduce the physical harm of vehicle exhausts and ensure heating in cold weather, thus guaranteeing employee's physical health.

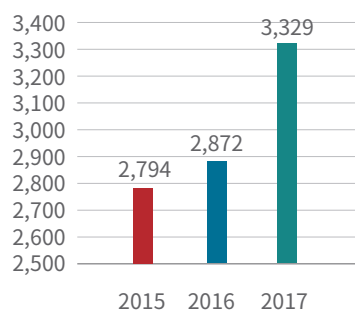
Wuxi North Toll Station installed a fresh air system inside the toll booth to keep the air clear and clean, and reduce harm of contaminated air on the health of the staff. In the past two years, there were significantly fewer employees suffering from respiratory diseases such as colds and pharyngitis, and their health was effectively guaranteed.

Number of the employees



Work-related fatalities

Days



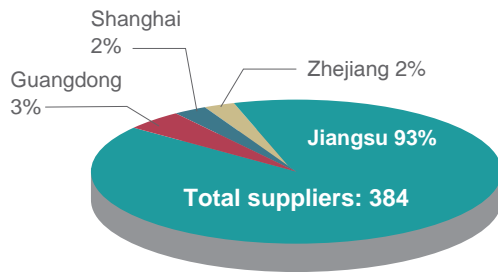
Lost days due to work-related injuries

■ 2015 ■ 2016 ■ 2017

Overview of Health Conditions of Employees

Co-creation in virtue of Partnership

Partners are important support for Jiangsu Expressway's growth. The Company respects the interests of its partners and is committed to enhancing the awareness and ability of partners to fulfill their social responsibilities. Meanwhile, leveraging its demonstrating and guiding role in the transport industry, the Company actively throws itself into areas in need of development in the industry to contribute to the development of the communications and transportation industry with the wisdom and strength of Jiangsu Expressway.



Supplier distribution of the Company

Responsible Procurement

Jiangsu Expressway continues to improve supplier and procurement management specifications and has revised procurement policies such as the Procurement Management Measures, Public Bidding Implementation Rules, and Competitive Negotiation Implementation Rules to ensure the fairness, transparency and justice of procurement. The Company also put forward stricter requirements to its subsidiaries on evaluation and management of suppliers' honoring of agreements so as to continuously improve suppliers' fulfillment of agreements.

The Company incorporates social and environmental responsibility requirements into supplier management, selects suppliers that provide energy-efficient and environmentally-friendly products, and requires suppliers to guarantee labor safety. The Company also organizes trainings on work safety for construction partners and contractors to upgrade their compliance efficiently and provide strong support.

Boosting Industrial Development

Carrying out special research

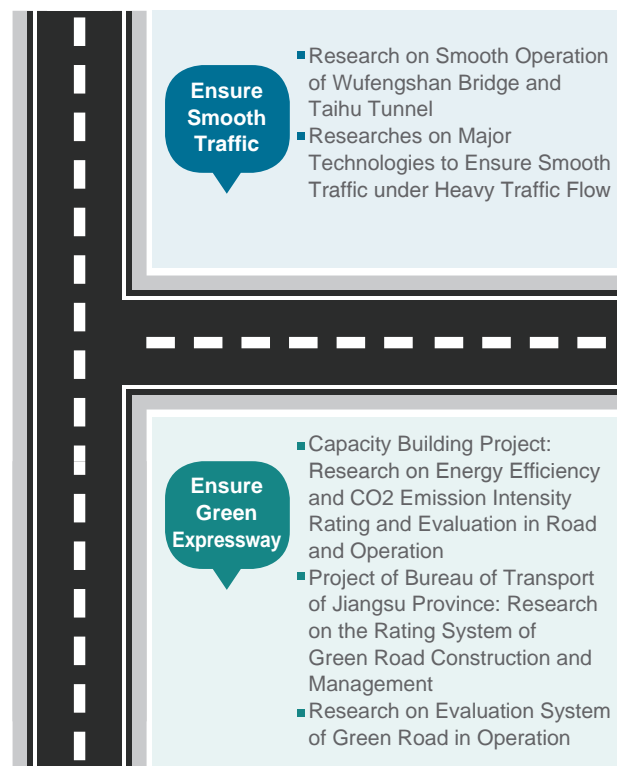
Jiangsu Expressway has been keeping pace with the development frontier of the industry, and has carried out scientific and technological researches in regard of the development needs and the general concerns of the industry to explore solutions to development issues in the transport industry.

Participating in industry associations

The Company actively joins in industry associations such as China Highway and Transportation Society to constantly improve the industry development cooperation platform; discusses opportunities and challenges in the development of the industry with association members; and participates in the formulation of relevant industry standards, thereby standardizing the development of the industry and break new ground for further development.

Organizing visits and exchanges

The Company actively invites industrial partners and regulatory authorities to visit us and shares our advanced concepts, experiences, and achievements of expressway operation and management with industrial partners and passes on the same to them, aiming to achieve mutual promotion.



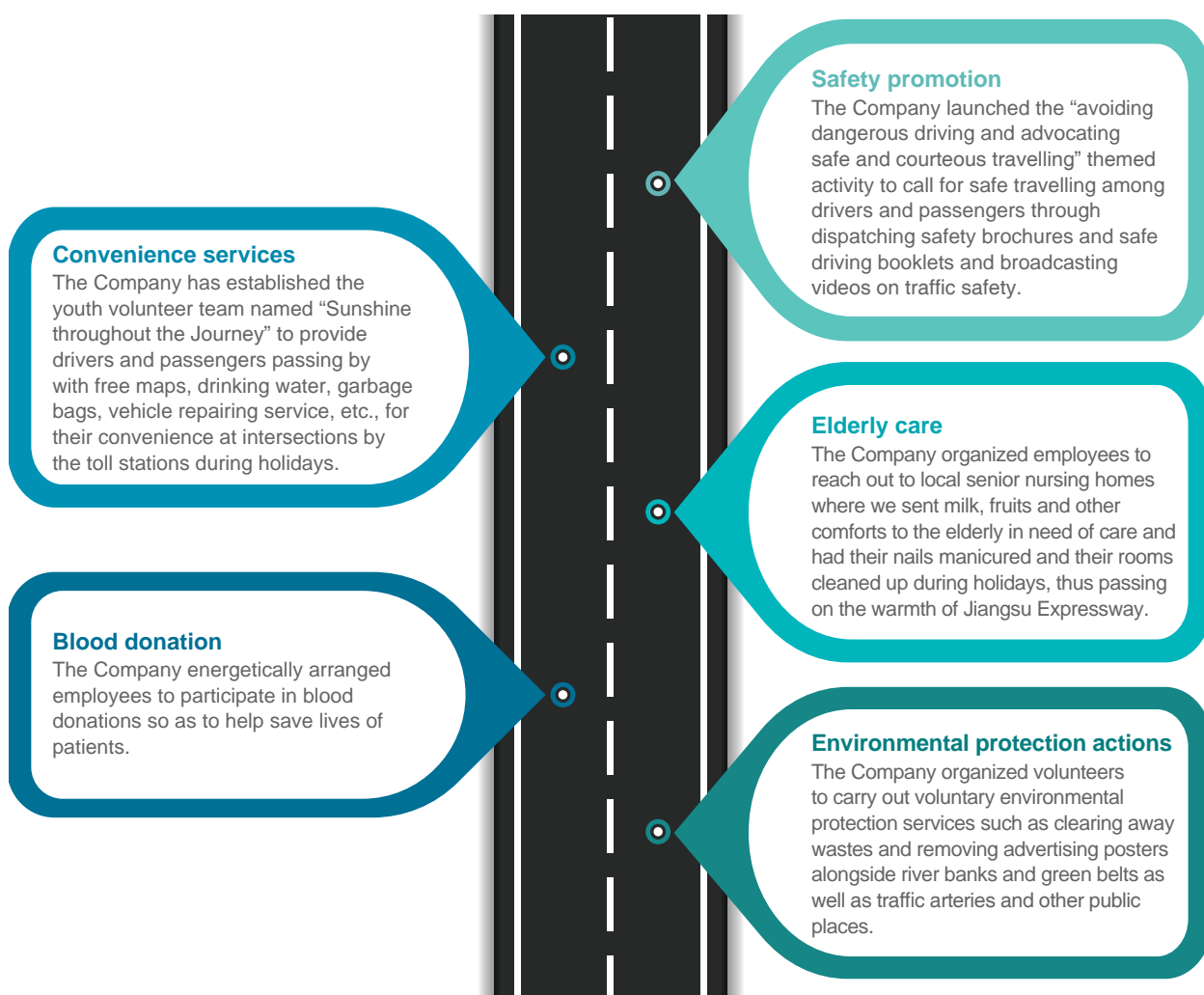
Certain research projects conducted by the Company

Building A Harmonious Community Together

Jiangsu Expressway unifies the development of the Company with the fulfillment of social responsibility. Sticking to the concept of shared development between the Company and the community, we continuously promote community development and progress, enthusiastically participate in public welfare undertakings, and actively contribute to the construction of a harmonious society.

The Company pays attention to the needs of economic and social development in poverty-stricken areas. While leveraging its advantages to pipe capital into infrastructure construction, comprehensive agricultural development and emerging industries in impoverished areas, the Company sets up various types of poverty alleviation funds, student-aiding funds and charitable donations to the public. In 2017, the Company contributed a total of RMB1.1 million to the targeted poverty alleviation, of which RMB800,000 was used for the Guannan County Targeted Poverty Alleviation Project of Jiangsu Communications Holding Co., Ltd and RMB 300,000 was used in the relief project in Jingxin Village, Xibei Town, Wuxi City. Besides, the total external donations reached RMB420,000.

The Company has set up 43 youth volunteer teams and carried out various volunteer activities concerning convenience services, safety promotion, elderly care, environmental protection and blood donation to meet the needs of the community and the public.



Volunteer Activities



The poverty alleviation activities in Xuejia Station



Volunteer service in toll station



Volunteer activities to protect the environment (Zhenjiang Station)



Low carbon cycling activities

In addition to satisfying the needs of the community via voluntary activities, Jiangsu Expressway also devotes itself to promoting the long-term development of the community with its own resources. The Tangshan Mountain of Nanjing, as a famous scenic spot, attracts many tourists all year round. To facilitate safe and convenient travels of tourists, Jiangsu Expressway and Tangshan Tourist Resort jointly established a WeChat official account to provide transport and travel tips, which has fueled the development of local tourism as well as improving the visitors' satisfaction on travelling.



■ 2015 ■ 2016 ■ 2017

Total Hours of Employee Volunteer Service



■ 2015 ■ 2016 ■ 2017

Employee Participation in Volunteer Service

HK-ESG Content Index

Environmental				
Aspect		Description	Response	Page
Aspect A1: Emissions	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer, relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	● Green Development—— Environmental Management System	33
	A1.1	The types of emissions and respective emissions data.	● Green Development—— Emission Reduction	37-39
	A1.2	Greenhouse gas emissions in total (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	● Green Development—— Low-carbon Operation	34
	A1.3	Total hazardous waste produced (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	● Green Development—— Emission Reduction	38-39
	A1.4	Total non-hazardous waste produced (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	● Green Development—— Emission Reduction	38-39
	A1.5	Description of measures to mitigate emissions and results achieved.	● Green Development—— Emission Reduction	37-39
	A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.	● Green Development—— Emission Reduction	38-39
Aspect A2: Use of Resources	General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	● Green Development—— Low-carbon Operation	34-35
	A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	● Green Development—— Low-carbon Operation	35
	A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	● Green Development—— Low-carbon Operation	35
	A2.3	Description of energy use efficiency initiatives and results achieved.	● Green Development—— Low-carbon Operation	34-35
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	● No issue found in sourcing water	35
	A2.5	Total packaging material used for finished products (in tons) and, if applicable, with reference to per unit produced.	● Not applicable due to the business type of the Company	
Aspect A3: The Environment and Natural Resources	General Disclosure	Policies on minimizing the issuer's significant impact on the environment and natural resources.	● Green Development—— Beautifying Ecological Environment	40
	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	● Green Development—— Beautifying Ecological Environment	39-40

Social				
Aspect		Description	Response	Page
Aspect B1: Employment	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti discrimination, and other benefits and welfare.	● Shared Development—— Harmonious Labor Relations	47
	B1.1	Total workforce by gender, employment type, age group and geographical region.	○ Shared Development—— Harmonious Labor Relations	47
	B1.2	Employee turnover rate by gender, age group and geographical region.	○ No data	
Aspect B2: Health and Safety	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	● Shared Development—— Occupational Health and Safety	50
	B2.1	Number and rate of work-related fatalities.	○ Shared Development—— Occupational Health and Safety	51
	B2.2	Lost days due to work injury.	○ Shared Development—— Occupational Health and Safety	51
	B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	○ Shared Development—— Occupational Health and Safety	51
Aspect B3: Development and Training	General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	● Shared Development——Sharing Development Achievements with Employees	49
	B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	○ No Data	
	B3.2	The average training hours completed per employee by gender and employee category.	○ Shared Development——Sharing Development Achievements with Employees	49
Aspect B4: Labor Standards	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	● Shared Development—— Harmonious Labor Relations	47
	B4.1	Description of measures to review employment practices to avoid child and forced labor.	○ No violation happened during the reporting period	
	B4.2	Description of steps taken to eliminate such practices when discovered.	○ No violation happened during the reporting period	
Aspect B5: Supply Chain Management	General Disclosure	Policies on managing environmental and social risks of the supply chain.	● Shared Development—— Co-creation in virtue of partnership	52
	B5.1	Number of suppliers by geographical region.	○ Shared Development—— Co-creation in virtue of partnership	52
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	○ Shared Development—— Co-creation in virtue of partnership	52

Social			
Aspect	Description	Response	Page
Aspect B6: Product Responsibility	General Disclosure	● Safe Traffic—— Safety of Road Facilities	27,43
	B6.1	○ Not applicable due to the business type of the Company	
	B6.2	○ Heartfelt Services—— Responsible to Customer Feedback	44
	B6.3	○ No data	
	B6.4	○ Not applicable due to the business type of the Company	
	B6.5	○ Strategy and Governance—— Risk Management	9
Aspect B7: Anti-corruption	General Disclosure	● Strategy and Governance—— Compliance Management	9
	B7.1	○ No data	
	B7.2	○ Strategy and Governance—— Compliance Management	9
Aspect B8: Community Investment	General Disclosure	● Shared Development—— Building A Harmonious Community Together	53-54
	B8.1	○ Shared Development—— Building A Harmonious Community Together	53-54
	B8.2	○ Shared Development—— Building A Harmonious Community Together	53-54

Note: ● “Comply or explain” Provisions ○ Recommended Disclosures.

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Feedback Form

Thank you for reading our 2017 Corporate Social Responsibility Report. We highly value and are looking forward to receiving your feedback on our social responsibility performance and this report. Your suggestions and comments are valuable basis for us to continue to improve our quality of information disclosure on corporate social responsibility and to promote our corporate social responsibility management and practices. Please complete the form below and send it to us via mail or e-mail. We wholeheartedly appreciate your valuable suggestions.

What is your overall impression of this report?

☐ Very good ☐ Good ☐ Average ☐ Very poor ☐ Poor

How is the structure of this report?

☐ Well-designed ☐ Reasonable ☐ Average ☐ Ill-designed ☐ Unreasonable

How about the readability of this report?

☐ Very easy ☐ Easy ☐ Average ☐ Very hard ☐ Obscure

Which responsibility issues are your top concerns? (Multiple choice)

- | | | | |
|---|--|--|--|
| <input type="checkbox"/> Governance | <input type="checkbox"/> Economy | <input type="checkbox"/> Environment | <input type="checkbox"/> Society |
| <input type="checkbox"/> Compliance | <input type="checkbox"/> Economic performance | <input type="checkbox"/> Environmental protection | <input type="checkbox"/> Partner support |
| <input type="checkbox"/> Information disclosure and communication | <input type="checkbox"/> Reform and transformation | <input type="checkbox"/> Pollution prevention and treatment | <input type="checkbox"/> Customer safety and health |
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| | <input type="checkbox"/> Smooth traffic | <input type="checkbox"/> Natural ecology protection and beautification | <input type="checkbox"/> Working conditions and labor protection |
| | <input type="checkbox"/> Road quality | | <input type="checkbox"/> Occupational health and safety |
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| | <input type="checkbox"/> Compliant handling and dispute resolution | | <input type="checkbox"/> Community engagement |
| | <input type="checkbox"/> Customer experience promotion | | |

How is the disclosure of issues of your concern?

☐ Very comprehensive ☐ Comprehensive ☐ Touched hereupon ☐ Partially involved ☐ Barely mentioned

What kind of additional information do you expect to see in this report?

What are your suggestions on our corporate social responsibility performance or this report?

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Note: please tick ☒ the boxes that apply to you.

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