



Environmental, Social and Governance Report 2017

寶龍地產控股有限公司

POWERLONG REAL ESTATE HOLDINGS LIMITED

(於開曼群島註冊成立有限公司)

股份代碼: 1238



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01

Environmental, Social and
Governance Report



• About This Report

* About This Report

This Report is the second Environmental, Social and Governance report (this “Report”) of Powerlong Real Estate Holdings Limited (the “Company”) and its subsidiaries (collectively as the “Group”, “Powerlong” or “We”).

This Report provides the latest information on our environmental and social performance, and plans and targets for the future. It is to be read in conjunction with the 2017 Annual Report of the Company, in particular the Corporate Governance Report contained therein. Unless otherwise stated, the information and data disclosure in this Report are from the Group.

Reporting Period

Unless otherwise stated, this Report covers the period from 1 January 2017 to 31 December 2017 (the “Reporting Period”).

Reporting Organizational Boundary

The section of Reporting Organizational Boundary in this Report is based on the principle of operational control, which covers the Group.

Reporting Guideline

This Report is prepared in accordance with the Environmental, Social and Governance Reporting Guide under Appendix 27 of the Main Board Listing Rules (“Listing Rules”) of The Stock Exchange of Hong Kong Limited (“HKEx”).

Reporting Declaration

This Report lays emphasis on the management process, as well as its significance, balance and consistency. This Report makes a thorough introduction to the Group’s ideology and policy. The Group hereby ensures the reliability, authenticity, objectivity and timeliness of this Report. By publishing this Report, we look forward to enhancing our communication and cooperation with all stakeholders and promoting our sustainable development of economy, society and environment.

Feedback on this Report

We welcome any comments and suggestions you may have on this Report, or on our environmental, social and sustainable development in general. You may submit your feedback via email at boardteam@powerlong.com.



02

Environmental, Social and
Governance Report



• The Preface

• The Preface

2017 is the second year of further implementation of the Group's latest five-year plan. Amidst the ongoing establishment of a long-term mechanism in the real estate market and gradually tightened multi-level regulation policies of real estate market, the Group precisely comprehended market trend and made substantial achievements in pushing ahead its strategic moves. Based on the operation ethos of "Passionate Team, Efficient Management, Quality Products and Benchmarking Achievements", the Group's operation and development have now come to a new stage with breakthroughs in various key areas, laying a solid foundation for the next phase of the Group's forefront development.

During the Reporting Period, the Group's realized revenue was around RMB15.6 billion and net profit was around RMB3.9 billion, representing a year-on-year increase of approximately 9.1% and 40.7% respectively. Besides, the Group's recorded rental income and property management services income were around RMB1.8 billion in total, representing an increase of around 29.7% over last year.

During the Reporting Period, basic earnings per share of the Group was RMB84.1 cents. For the year ended 31 December 2017, the Board recommended the payment of a final dividend of HK\$19.6 cents per ordinary share, together with the interim dividend of HK\$5.4 cents per ordinary share for the six months ended 30 June 2017, the total dividend amounted to HK\$25 cents per ordinary share, representing an increase of approximately 56.3% as compared with 2016.

In 2017, the Group consistently supported environmentally sustainable development. As a Chinese real estate developer and urban complex operator, the Group not only complies with local and international environmental laws and regulations, but also considers

green buildings as substitutes for general building development in construction development. As at 31 December 2017, the Group added 2 certified green building projects, and certified green building gross floor area ("GFA") has cumulatively reached 0.9755 million square meters.

In 2017, the Group continuously contributed to the development of community and society. The Group not only took actions in different areas of artistic culture, including donating building libraries, sponsoring root-seeking services and other activities, but also helped building and developing the nearby community. On March 14, 2018, the Chairman of the Board, Mr. Hoi Kin Hong, was unanimously elected as a member of the standing committee of 13th session of CPPCC. This encouraged us to take a step further, with the purposes of "Practice Social Responsibility, Serve Community and Society", and contribute to charitable projects such as poverty alleviation, social care, culture and education, health care and environmental protection.

Facing new opportunities in 2018, we will continue to pursue quality and effective growth, promote harmonious development of the environment and society, be concerned about the sustainability and integration of development, and increase contributions to charity organisations, in order to effectively achieve the sustainable social development and improve the people's quality of life. The Group believes that its cohesion, shared vision and collaborative efforts will transcend the Group into a responsible and accountable enterprise.

Entrepreneurship is a form of societal responsibility and accountability. The entrepreneurs are required to improve the company, and also to actively fulfil social responsibility. Acting as a member of the National Committee of the Chinese People's Political Consultative Conference ("CPPCC"), and through the CPPCC, the entrepreneurs must earnestly perform their duties and actively provide suggestions in order to rejuvenate the great prowess and might of the Chinese people.

Mr. Hoi Kin Hong



03

Environmental, Social and
Governance Report



• Group Introduction



* Group Introduction

The Company was listed on the Main Board of the SEHK on 14 October 2009. The Group is committed to improving the living standards of the citizens and driving the urbanization progress in the People's Republic of China ("PRC"). The Group owned and operated 84 real estate projects as at 31 December 2017. The Powerlong Plaza, which is comprised of shopping malls, restaurants, leisure and other recreational facilities, has created a unique business model drawing extensive attention and recognition from the government and the public. Each project not only promotes regional economic development, but also improves the retail facilities of the cities and creates job opportunities. The upgrade of people's living standards is a key driver for my city's quality improvement.

The successful development of the Group is attributable to the innovative vision of the Chairman of the Company, Mr. Hoi Kin Hong. Mr. Hoi instilled his insights and visions from the beginning of the corporate development and drove the Group's evolvement. The Group will continue to uphold the belief of "Honest, Modest, Innovative and Devoted" and gather an efficient and excellent team to create values for its stakeholders.



Property Development

As at 31 December 2017, the Group owned and operated 84 property development projects, including 52 projects in the Yangtze River Delta, among which 16 projects were located in Shanghai and 18 projects were located in Zhejiang. As at 31 December 2017, the Group had a land bank amounting to a total GFA of approximately 14.1 million square meters, which was expected to be sufficient for the property development of the Group in the next 3 to 5 years. As the Group's land investment decision-making consistently adhered to prudent and strict standards, 18 high-quality land parcels had been acquired during the Reporting Period.



Hotel Development

The Group continued to develop its hotel business as a source of long-term recurring income. Its core business was operating international brand hotels and self-owned brand chain hotels. As at 31 December 2017, the Group owned and managed 9 international brand hotels and 8 brand chain hotels.



Property Investment and Management

As at 31 December 2017, the Group held investment properties, mainly shopping malls, with a total GFA of approximately 4,345,577 square meters, representing an increase of around 12.4% as compared with the year of 2016. The Company also provided after-sales property management services to the households of each project developed by the Group through its wholly-owned property management subsidiaries. Such services included maintenance of public utilities, cleaning of public area, gardening and landscaping, and other customer services. As at 31 December 2017, the number of shopping malls currently operated and managed by the Group reached 34. Having entered the commercial real estate industry for 14 years, the Group has been awarded TOP 10 Brands of China Commercial Real Estate Companies for 7 consecutive years. Powerlong Plazas have been awarded "TOP 10 Brands of China Commercial Real Estate" for consecutively 8 years.



Light-asset Management:

As at 31 December 2017, the Group managed two light-asset projects, as Zhejiang Yiwu Powerlong Plaza and Chongqing Fuling Powerlong Plaza.

Business Overview

The core business field has five aspects namely property development, property investment, property management, hotel development and asset-light management project.





Concept System

Corporate Mission:



Contributing to
Urban Prosperity



Creating New
Values

Development Vision:

Committed to be-
coming a respectful
leading operator of
city complexes in
China

Corporate Philosophy:

Honest
Modest
Innovative
Devoted



Strategic System

Main Modules



Real Estate



Commerce



Assets



• "Three-wheel drive"
commercial real estate strategy

• Quality real estate expert

• Business operation expert

• Asset management winner

Auxiliary Modules



Hotel



Culture



Investment

• Profit goes first

• Coordination goes
second

• Vitality goes third



Strategic Elements

Focus strategy, quality strategy, capital strategy

Stakeholder Engagement

The Group communicates with stakeholders through various channels to listen and actively respond to the requests from different stakeholders. By doing so it is able to improve the internal management of the Group and to further achieve the sustainable development.



Customers



- Quality and service of products
- Information protection
- Transparency and equality
- Customers satisfaction survey
- Customers privacy protection policy
- Interactive activities with customers
- Started "Customer-oriented program"
- Refined customers privacy protection works
- Conducted a variety of activities for diverse types of customers

Suppliers



- Business integrity
- Mutual benefit
- Equality and transparency
- Bidding policy
- Supply chain partner screening system
- Conduct supplier reviews from the environmental perspective
- Formulated and refined supplier recommendation and procurement standards for supplier
- Participated in the "Green Supply Chain in Real Estate Industry in China"
- Signed the "Clean and Law-abiding Guarantee" with suppliers and contractors

Communities & Publics



- Community environment
- Maintaining stability
- Harmonious development
- Poverty alleviation
- Public donations
- Community construction
- Community activities
- Accurate poverty alleviation
- Organized group exhibition for Nanjing University of the Arts
- Donated for the construction of "Kangquan Library of Fudan University"
- Donated to support the construction of "One Belt one Road" in Quanzhou
- Organized charity walk with environmental volunteers

Media



- Timely communication
- Organize activities for the media regularly
- Conducted "Quality Tour" with the media in Hangzhou

- Consummate
Craftsmanship –
Our Quality

04

Environmental, Social and
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• Consummate Craftsmanship – Our Quality

“Quality assurance is the foundation of the Group, and there is no excuse for quality issues. This is also the mission of every staff in Powerlong.”

Mr. Hoi Kin Hong

As the leading Chinese urban complex operator, the Group insists on satisfying the customers’ needs for property development and operation management.

During operation management, the Group strictly complies with *the Trademark Law of the PRC, the Advertising Law of the PRC* and the *Interim Measures for Management of Store Advertisements*. The Group has also established a brand management system based on the “Powerlong Real Estate Holding Brand Management System Compilation” to ensure that Powerlong’s brand image maintains clear and consistent recognition and communication. During the Reporting Period, no non-compliance incidents of the Group with the laws and regulations concerning the advertising, labelling and customer privacy which had significant impacts on the Group occurred.

Assured Quality – Property Development

For property development, which is the core business industry of the Group, product quality is the most important part. The Group considers “Quality Products” (精築品質) as its working direction. The Group is committed to setting up the quality system, instilling the notion of quality into the Group’s gene. The Group aims to continuously improve its brand image.

During the property development process, the Group strictly complies with the laws and regulations of the PRC and its business location, such as the *Land Administration Law of the PRC*, the *Urban Real Estate Administration Law of the PRC* and the *Administrative Ordinance on Development and Management of Urban Real Estate* etc. The Group also established the Project Management Policy to specify the requirements for projects from their preparation to construction, including specific quality control and final delivery inspection. The Technical Management Centre is responsible for the development of in-house working methods and practices to ensure the quality and technology to maintain the leading position in the industry. The Group also hired third-party institutions to conduct on-site inspections on quality, safety and environmental issues to ensure the quality of products. No Group non-compliance incidents to laws and regulations concerning products in the health and safety aspects which had significant impacts on the Group occurred during the Reporting Period.

The Group is not only focused on the property quality, but also on the health and comfort of the owners and customers. The Group proactively obtained the relevant green building certifications to enhance the confidence of the owners and customers in its products. In 2017, Luoyang Powerlong Plaza Residential Project and Tianjin Powerlong European Park Residential Project consecutively obtained the Certificate of Green Building Label. As at 31 December 2017, the certified green building GFA of the Group cumulatively reached 0.9755 million square meters.



Considerate Services – Property Management

As a complex operator centred on commercial real estate, the Group is constantly following the needs of customers. The provision of intimate services to customers is in the constant pursuit of the Group.

Commercial Property

During the operation of commercial property, we always put customers as our priority. The "customer-oriented program", which started from 2016, has been carried forward through customer consumption tracking researches, satisfaction surveys, and experiential services to analyse the real needs of customers and target feedback to the development side, and through this way to promote investment and improve operational efficiency. The business operation centre of the Group also hires third-party institutions to conduct investigations on plazas according to the actual situations. After the investigations, we take corrective and preventive measures to improve the quality of services according to the comments and advices from consumers. In addition, the Group attaches great importance to the protection of consumers' privacy. All customers' information is used for contact only and will not be disclosed to third parties used for any other purposes.

Case
Study

Starting from Binjiang & Attracting customers - Hangzhou Binjiang Powerlong City

As one of the three major landmarks created by the Group, Hangzhou Binjiang Powerlong City, with its precise customer positioning and superior geographical advantages, achieved remarkable business performance in 2017 with an average daily customer flow of more than 50,000.



Located in the Binjiang central living district, Hangzhou Binjiang Powerlong City is committed to creating a living environment with high quality which focuses on customers' needs. While introducing several well-known brands, we also paid attention to the diversification of business and strived to bring brand new experiences to customers. Besides, Hangzhou Binjiang Powerlong City is also the first large-scale complex with rooftop galleries



and art centers. The Group focuses not only on the development and continuity of traditional Chinese culture and art, but also the expansion and enrichment of the spiritual life of art lovers.

In the future, Hangzhou Binjiang Powerlong City will continue its business philosophy of putting customer needs as its priority and strive to build a new interactive platform for Binjiang.



Colourful Angel Children Model
Competition



Super Star Concert



Super Wang! New Year's Ceremony



King of Glory City
Competition

The commercial property management companies carried out a series of activities with their own characteristics which were designed to increase interactions among property management companies, businessmen and consumers. These activities were popular with consumers and received enthusiastic response.

Residential Property

In respect of residential property management, the Group regards Powerlong Community as a unit and regularly collects suggestions and comments from owners. The Group also strives to optimize the infrastructures and environment in every community for the owners' health and comfort. In addition, every Powerlong Community regularly arranges fire drills to enhance the emergency handling capacity and to nip hazards in the bud. The Powerlong Community also provides various kinds of activities to create communication platforms and increase its bonding with the owners.



Fengxian Residential
Project conducted the
fire drill activity



Community activities
of Hangzhou Binjiang
Residential Property



Art Enjoyment – Hotel Management

The Group has been dedicated to providing guests with comfortable living experiences and high-quality services. The hotel business of the Group with international brand hotels and self-branded hotel chain are at the core, promoting “dual channels” compound development. In recent years, the Group introduced culture and art into hotel operations and put forward the vision of “Sighting arts at the hotel, immersing arts in life”. We hope to bring more spiritual enjoyment to guests in addition to traditional hotel services.

The Group's self-branded hotels, including different product brand lines as “JUNTELS”, “ARTELS+ Collection”, “ARTELS+” and “ARTELS”, are carefully constructed from every step including the design, planning, construction, decoration and facilities selection to enable guests to enjoy a good time in a richly artistic atmosphere. As at 31 December 2017, the Group opened a total of 8 art hotels and formed a complete product line of the Group's self-branded hotel.



“JUNTELS”- Art Encountering:

Provide luxurious and artistic hotels with customized themes designed by professional artist. With high-end artistic supporting facilities, guests can enjoy a good time in a richly artistic atmosphere.



“ARTELS+ Collection”- Art Outside & Enjoyment Inside:

Provide high-end art hotels with customized themes for elites with artistic qualities. The perfect combination of hotels, galleries and art salons will create a free space for artistic thinking.

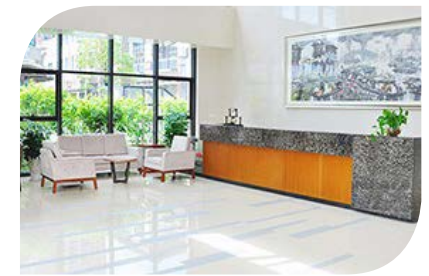
“ARTELS+”- Art Outside & Enjoyment Inside:

Provide experiential mid-range hotels with artwork and derivatives for elites with artistic knowledge.



“ARTELS”:

Provide business hotels with convenient and warm services for business travellers. The popular style of light business is full of natural elements and presents home-style comfort.





– Hangzhou “Quality Tour” with media



From 16 to 19 October 2017, the Group invited more than 20 Chinese mainstream media to Hangzhou to join the annual “Powerlong headquarter media trip – Hangzhou Quality Tour”. During the 4-days quality tour, the Group provided a vibrant experience with the concept of “sighting arts at the hotel, immersing arts in the life” for the guests who came from afar. The media witnessed the opening of the Group’s self-operated hotels, ARTLES+ Fuyang Hangzhou, discovering the charm of the hotel with “Culture and Art” at its core. Apart from experiencing the comprehensive capability of the Group, the media also acknowledged the results under the concept of “Strongly taking quality development.”

05

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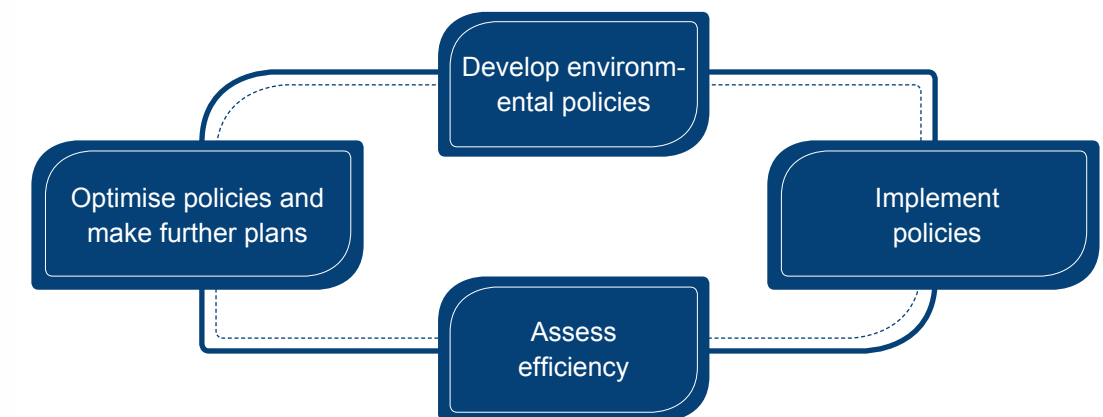


- Work Together –
Our Environment

• Work Together – Our Environment

The Group has always been committed to promoting the development of ecological civilization during its own sustainable development, and strictly complies with the national and local laws and regulations relating to the environment, including the *Environmental Protection Law of the PRC*, the *Law of the PRC on Prevention and Control of Pollution from Environmental Noise*, the *Law of the PRC on Appraising of Environment Impacts*, and the *Regulations on the Administration of Construction Project Environmental Protection*. The Group refers to the concept of ISO14001 system when conducting environmental management. The Group gives priority to monitor national and local environmental standards and develops environmental policies with regard to actual needs. After the implementation of these policies and the subsequent assessments on their efficiency, and the policies will be improved and optimized based on the assessment results. With constant introspection and improvement, the Group ensures the sustainable improvement of environmental performance. For the detailed environmental performance, please refer to the section headed "Counting Sincerely - Performance Overview" of this Report for more information.

During the Reporting Period, there were no confirmed non-compliance incidents or grievances in relation to environmental protection that had a significant impact on the Group.



Green Building Development

Providing a safe and comfortable space for customers and creating a beautiful environment have always been the goals of the Group. Therefore, the Group is committed to designing and developing green buildings. In 2017, the Group introduced more elements of sustainable development in development projects. The application of passive design strategies such as daylighting and natural ventilation will not only effectively reduce energy consumption of the building, but also allow customers to enjoy the benefits of environmental protection and comfort and promote healthier living to customers.

Green Building Certification

In 2017, the Group has added 2 certified green building projects, and certified green building GFA cumulatively reached 0.9755¹ million square meters.

¹This data scope includes the total certified green building GFA of the Group as at 31 December 2017.

Case Study

—Green Building Design of Luoyang Powerlong Plaza

Luoyang Powerlong Plaza Project Phase II Zone B Residential, Phase III Zone F Residential were designed based on the “Green Building Design Standards” (DB 33/1092-2016). Both projects were certified as 2-Star Certificate of Green Building Design Label, which achieved 65% energy saving, 8.13% untraditional water usage, 34.8% greenery of residential area and 8.01% materials recycle by design.



Energy Saving and Energy Usage

- The roof is made of 100mm thick reinforced concrete and 50mm thick expanded polystyrene board, and the facade is made of 40mm thick A grade EPS modified board to achieve better thermal insulation;
- The central heating system is set up, and the heat is sourced from the municipal heating system. All households are equipped with a heat meter and independent metering is applied. The ratio of electricity consumption to transferred heat quantity of the hot water circulating pump in heating system and the power consumption of unit air volume in the ventilation system are both below the current national restrictions;

- Energy-saving light is used for street lighting in the residential area and is categorised into different grades and divisions. All systems are automatically controlled, and the specific lighting period is also set; and
- High-efficiency sound and light control energy-saving LED lamps are used for internal public areas.



Water Efficiency

- Water-saving irrigation is implemented, and water metering devices are set up accordingly water-saving purposes; and
- Large areas of greenery and permeable bricks are used outdoors to increase the penetration of rainwater. Greeneries at lower ground are also set up on both sides of the road to further absorb rain water.



Landscaping

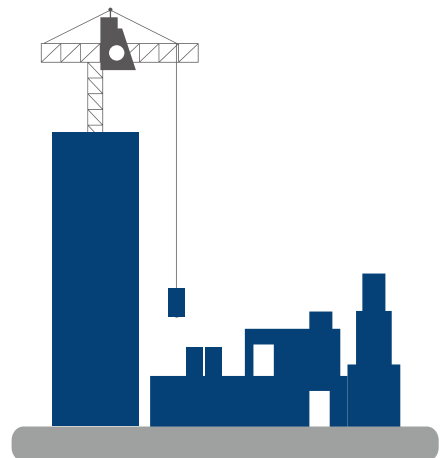


- The planned green space rate is 20%, and the actual green space area is 13,768.71 square meters, which achieved 34.8% in green space rate, and the per capita green space area is 2.28 square meters;

- The native species which are suitable to grow in the area are planted. The arbor species include *Prunus cerasifera*, Chinese scholar tree, *Ginkgo biloba*, Chinese maple, *Pinus bungeana*, *Pinus tabulaeformis*, *Ligustrum quihoui*, etc. The shrubs include clusters of crape myrtle, *Hibiscus syriacus*, *Prunus triloba*, *Photinia fraseri*, etc.; Ground cover plants include *Euonymus japonicus*, *Ligustrum cinnamomea*, Floribunda Roses, winter jasmine, *Phyllostachys propinqua*, *Nandina domestica*, etc.; and
- The greenery design of the whole community upholds the people-oriented principle and strives to create a suitable living environment for our community.

Resource and Material Saving and Utilization

- The shear wall structure is adopted, and light weight aerated block materials are applied on the filling walls, and the pre-cast concrete is used;
- 10.83% of the total building materials are recycling materials, and 8.01% of them are reusable materials; and
- Local sourced materials accounted for 99% of the total building materials.



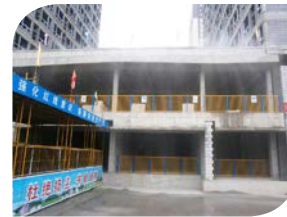
Green Construction Management

During property development, the Group strictly abides by the environmental laws in the operating regions, and endeavours to reduce the negative impacts on the surrounding environment through the formulation and implementation of green construction requirements.

Major environmental impacts and mitigation measures during construction:

Dust and emissions control

- Atomized nozzle sprayers are used on the construction site and the surroundings. Water spraying vehicles work on a daily basis and the high-pressure spray equipment is installed across the floor;
- Site hardening, stockpile coverage, greenery coverage for reducing dust;
- Use commodity concrete, cover of transport vehicles, closed storehouse of cement, sand, stone and other materials; set up closed mixer shelters on site;
- Vehicle washing bay is in place near the entrance;
- Vehicle emissions must meet the national annual-inspection standard;



Waste management and reuse

- Aerated block materials are crushed and reused;
- Collect the waste formworks, squared timbers and small pieces of material and place in the storage area and garbage pool. The remaining concrete and surplus materials are used to process beams and pre-cast materials;



Water use and discharge

- Set water-saving target and water consumption quota;
- Utilize water-saving facilities, such as applying atomized nozzle sprayers;
- Drainage ditches are set up on the site to separate the discharge of sewage and rain water on site;



Energy saving and management

- Place the materials properly on site to minimize energy consumption in secondary handling;
- A total heat outlet is installed with metering device. Each household has a separate household heat meter;

Noise control

- Regularly conduct noise monitoring;



Light pollution prevention

- Directional lampshade is installed in the tower crane;
- Lightshade is applied for night welding operation;



Waste Management Strategies

The Group pays close attention to the materials used in construction projects and applies environmental friendly principles in the project design process. It requires contractors to use pre-cast which are integrally cast with modular-design and strives to reduce the environmental impacts within the operating regions. The Group's hotel and commercial operation segments have a long-term cooperation with the qualified waste recycling companies to ensure that domestic waste and hazardous waste are properly disposed of. The headquarter of the Group continuously advocates the concept of "green office" and adopts policies for reduction, reuse, and recycling of the office waste such as paper and ink cartridges.

The Group establishes its own waste management policies and strategies based on the characteristics of its different business segments:

Property Development	Property Management	Hotel Management	Headquarter Office
Apply with integrally cast and modular-design pre-cast	Domestic waste collection and management system	Recycle and reuse hotel consumables	Advocate the concept of "green office"
Optimize the use of recycled building materials	Sort and recycle hazardous and non-hazardous waste	Advocate waste reduction actions for customers such as equipping them with assorted trash bins and eco-cards	Conduct reduce, reuse and recycle policies for paper, ink cartridges, etc.
Select raw materials from the adjacent areas	Recycle actions for worn-out clothes etc.	Procure appropriate amounts of food ingredients according to the daily rental status of the hotels	—

The amounts of usage and recycled materials of the Group in 2017 are as follows:



Green Property Management

With increasing global impacts resulting from climate change, the Group actively implements policies and systems for energy conservation and emission reduction and, makes every effort to conserve natural resources and reduce greenhouse gas emissions.

For property management, the Group reduces energy consumption and achieves energy conservation by reinforcing equipment management and maintenance to keep the equipment in the best economical operating condition.

Case Study

Operational Optimization 1 Lighting System in the Underground Parking



The lighting systems in the underground car-parks of the 6 commercial properties owned by the Group had been assessed and analysed. The following measures are adopted to ensure the brightness of the underground car-parks while achieving energy conservation and reducing resources consumption:

a

Adopt separate lighting settings;

b

For the carparking spaces that are near to the vehicle lane, the lighting of carparking space are turned off when the vehicle lane lighting is on;

c

The lighting at the entrance and exit of the underground carparking is equipped with the timer control, and the lighting period varies based on different seasons;

d

Most of the lighting fixtures in the underground parking are turned off after the business hour except for the main vehicle lane lightings and emergency lightings.

Case
Study

Operational Optimization 2

Optimization on Air-conditioning (“A/C”) System

The operating of the A/C system is strictly controlled by centralized control of the commercial properties. In summer, the centralized A/C will only be turned on when the temperature outside reaches 27°C. During the operational process, with the use of the water recirculation system's own temperature, the operating period can be reduced by 1 to 2 hours. Since November 2017, the centralized A/C water circulation systems in both the office building and commercial area of Shanghai Fengxian Powerlong Plaza were connected with the cooling-heating exchange units. In summer, the variation in temperature differences of centralized A/C circulating water in the office building would be driven by the cooling-heating exchange of central A/C centrifugal chillers in commercial area. At present, the centralized A/C utilization rate is 5% only, and is expected that around 300,000 kWh of electricity could be saved with an 80% reduction in energy consumption as compared with that in 2017.

The Group also continues to explore new development area in energy conservation, transform equipment with high energy consumption using energy saving technology and incorporate energy conservation and environmental protection indicators into the procurement principles when purchasing new equipment. In 2017, a series of technical renovations were implemented in the commercial plazas and office buildings operated by the Group and remarkable results were achieved through practical measures taken in energy-saving and emission reduction.

Case
Study

Technical Renovation 1

Variable-frequency Renovation on Elevators

In 2017, Chengyang Powerlong Plaza conducted renovations on the variable-frequency of the 34 elevators in the plazas, which changed the operation mode from the current industrial frequency to variable-frequency induction. It is expected that the electricity cost of RMB 474,683 would be saved from these 34 elevators. In addition, such renovations on elevators had also been implemented in the office buildings of Changzhou Powerlong Plaza Jiading Powerlong Plaza, in order to reduce the power consumption.



Case
Study

Technical Renovation 2

Replacement with LED Lights

The lightings in the public areas and underground car parks of the 7 commercial properties under the Group were replaced with LED energy-efficient lighting, with the purpose of saving energy while reducing the generation of hazardous waste in the meantime. Take the Hangzhou Binjiang Powerlong City as an example, after the energy-efficient LED lightings were installed in the public area and underground carparking, the monthly electricity consumption was 109,800 kWh, which was only 50% of the electricity consumption compared to the use of traditional fluorescent lamps with the same illuminance.

Green Hotel Management

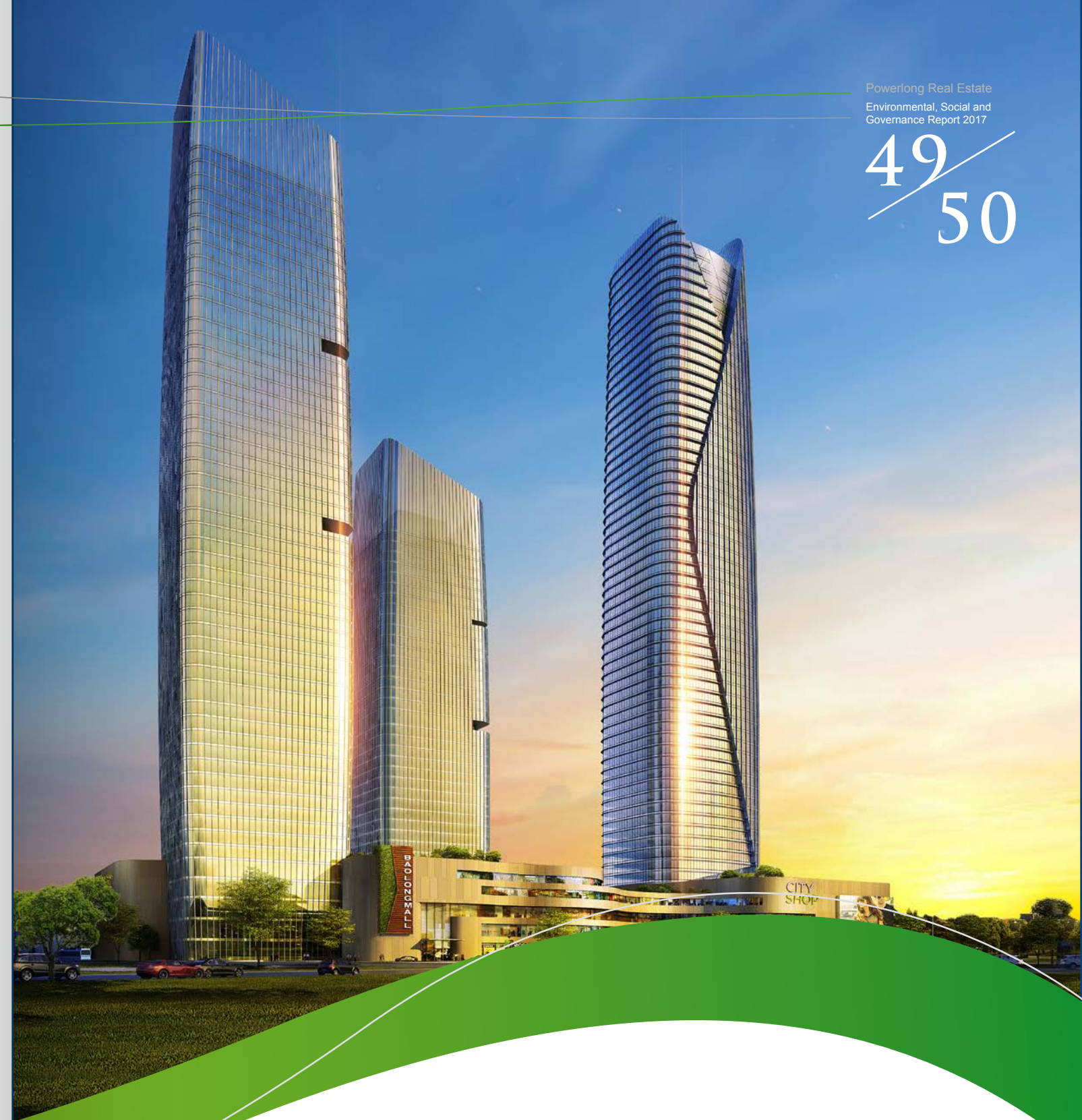
The Group has incorporated the concept of “low-carbon hotel” into hotel operations. This is not merely a fulfilment of the corporate social responsibility and a response to the government’s call. The Group also gains a new perspective into the process, positioning, industry, supply chain, value chain, etc. in order to reduce costs, increase profits, create value and construct our own competitive advantage. While developing and operating hotels, the Group strictly complies with the current national environmental protection-related regulations and requirements and also makes clear guidelines on resource and energy management.

Through formulating the “Guidelines for Energy Management”, each hotel manages its energy consumption with regard to lighting, heating, cooling, freezing, domestic water and power distribution. Each hotel implements refined management in daily operations, and an engineering director is deployed to be responsible for the overall hotel energy management, so as to achieve energy conservation and emission reduction. When hotels such as ARTELS+ Huai’an and ARTELS+ Collection Lingang Shanghai supply centralized hot water, the solar hot water system is preferred, and natural gas is used as an auxiliary heat source to reduce the usage of non-renewable energy.

Hotels also strengthen the daily maintenance and management of water equipment, occasionally inspect the water use in the performance of their various functions and eliminate phenomena like overflowing and long-flowing water taps. ARTELS+ Fuyang Hangzhou Hotel places water bottles in the toilet tanks to reduce the use of water for flushing.



The Group not only focuses on improving its environmental technology, but also interacts with consumers in a variety of ways. The Group also hopes to establish a low carbon lifestyle together with consumers. For example, in the guest rooms, assorted trash bins are provided to prompt guests to throw rubbish and separate “recyclables” from “Other garbage”; Eco-cards are placed in the guest rooms’ remote-control holders to prompt the guest to act as “green master” etc.



In terms of hotel management, the concept of green hotel has been explored. Environmental protection has been practiced on the management level and has been recognized by guests and the community.

Case Study

ARTELS Anxi – Energy Saving Measures and Results Sharing

ARTELS Anxi is a self-owned brand hotel chain owned by the Group. The hotel is located in “the Capital of Chinese Tea”, Anxi County, Fujian Province, which is known as the hometown of Tieguanyin. While providing guests with convenient, comfortable and high-level services, ARTELS Anxi also makes efforts in energy management and cost-saving, as well as provides the guests with green hotel services.

ARTELS Anxi is committed to implementing energy conservation and emission reduction in every aspect of its daily operations:



- Strictly regulate the opening hours of public lighting, the usage and temperature of air-conditioning equipment in each area; Ensure a comfortable living environment for guests, while controlling and reducing energy consumption in each functional area as well as the negative impacts on the environment;

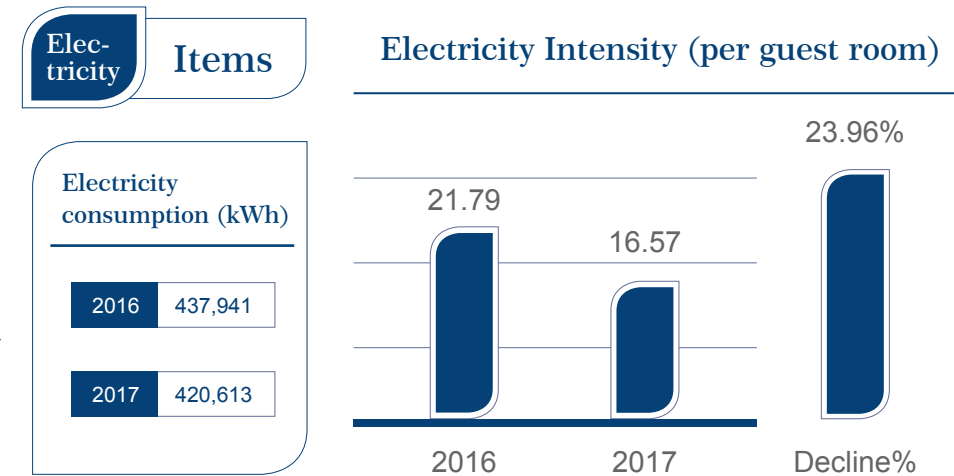
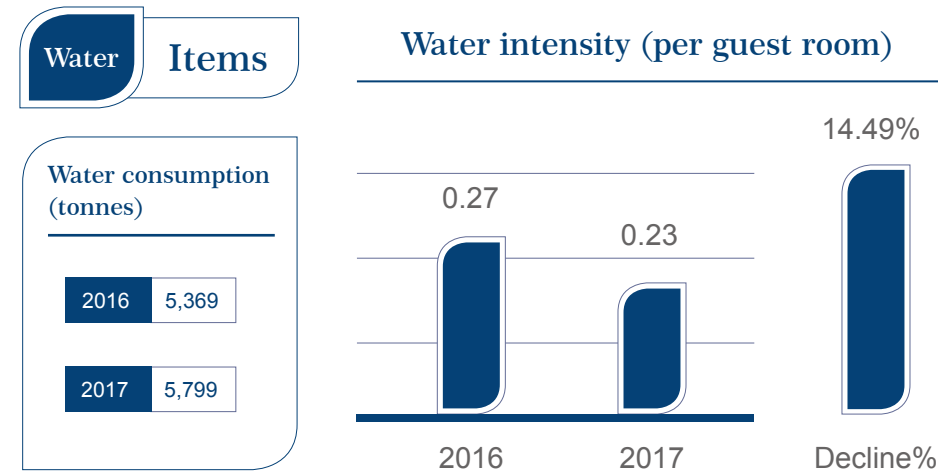


- Regularly clean the air-conditioning inlets and outlets of guest rooms to improve cooling efficiency and reduce power consumption; and



- Adjust the water level in the toilet tanks of guest rooms and public areas to reduce water consumption without affecting the flushing function and eliminate the phenomenon of long-run toilet water.

In 2017, the water and electricity consumption of ARTELS Anxi was significantly lower than that in 2016, and the specific data is as follows:



Green Supply Chain Optimization

Since participating in "Green Supply Chain in Real Estate Industry in China" ("Green Supply Chain") in 2016, the Group has complied with the procurement principles from "White Papers of Purchasing Standards for Green Supply Chain in Real Estate Industry in China":



1. Balance benefits between economy and environment, consider the industrial's development stage and establish practical green procurement standards for real estate. Prioritize the purchases of and contracts for raw materials, products and services that are environmental friendly, energy-efficient, easy to recycle and reuse as well as entailing economic and environmental benefits.

2. Create a green supply chain and establish a transparent and fair green assessment system and standards. Continuously optimize the procurement standards and systems and comprehensively consider energy-saving and environmental-friendly factors in the aspects of product design, procurement, production, packaging, logistics, sales, service, recycling and reuse, to undertake social responsibility of environmental protection, energy conservation, emission reduction, etc. with the upstream and downstream companies to create a green supply chain together.

After joining Green Supply Chain, the Group will take the supplier's environmental and social management into considerations and will also cooperate with the industry to share the recommended suppliers' information for building and issuing a green purchase "white list" regularly.

The business operation centre of the Group developed and strictly implemented the "Investment Audit System" to further standardize the management of the Group's investment system including pre-planning, business conditions approval, signing of the contract and other parts. Through a stricter screening of officers, a more benign and fairer competition environment is fostered, and a higher standard of experience is brought to consumers.

The business operation centre has been developing and refining the supplier recommendation policy and storage standard since 2014, which specifically provided for suppliers on engineering, strategic planning and operation. The rules mainly focus on professional qualification, company scale and other additional conditions of suppliers and others. The Group will further expand green procurement list.



- Shared Devotion and
Pathway –
Our Employee

06

Environmental, Social and
Governance Report



* Shared Devotion and Pathway – Our Employee

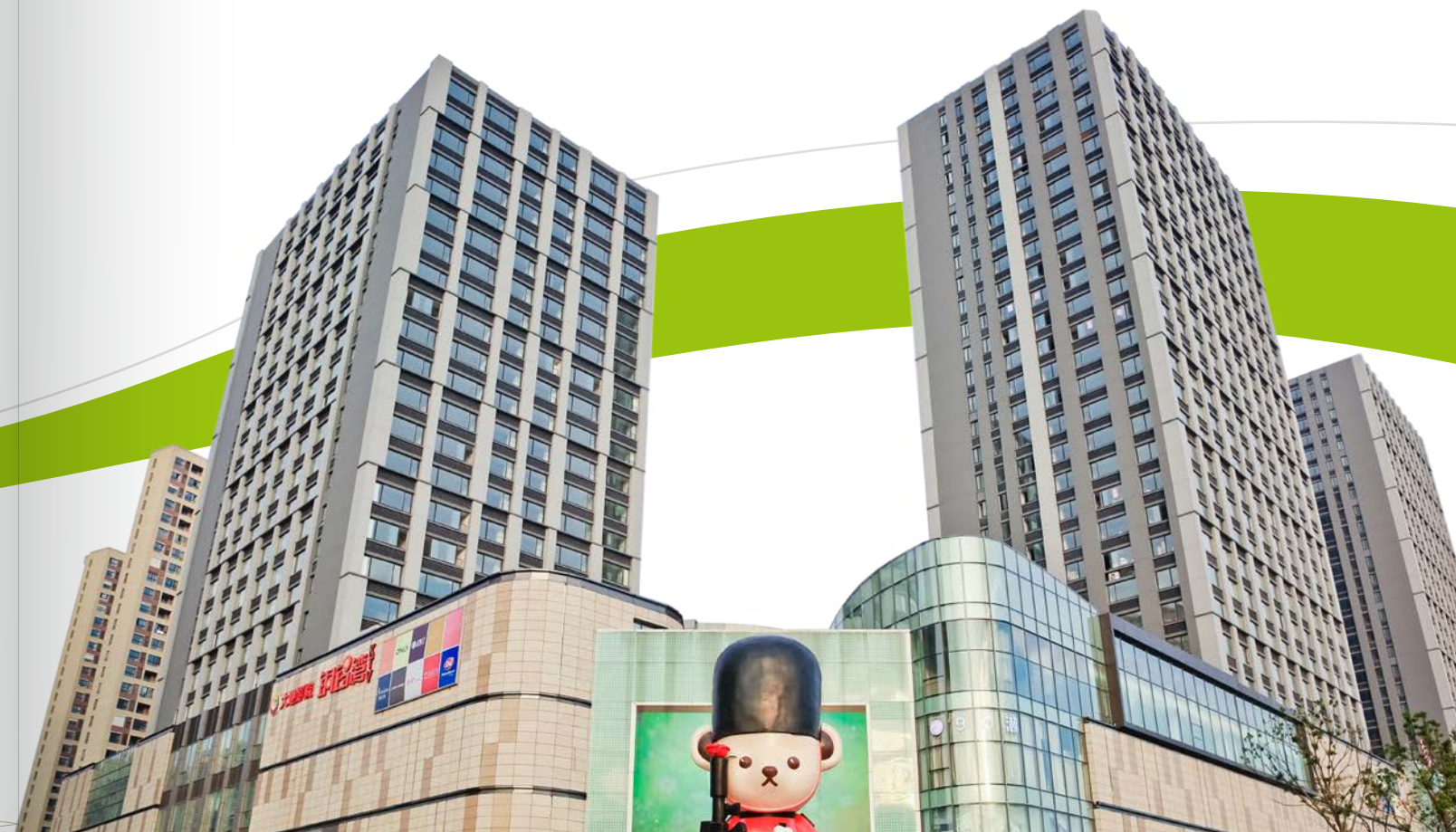
The Group regards its employees as the most precious asset, always attaching great importance to attracting, developing and motivating talents. We built a platform upon which all employee members can utilize their potentials to the fullest and unleash their energy to the fullest extent. At the same time, the Group also elevates its employee care, and incubates the sense of belongings on the ethos of “Shared Devotion, Pathway and Passion”, to create a happy and vivid atmosphere in the workplace.

In accordance with the *Company Law of the PRC*, the *Labour Law of the PRC*, *Law of the PRC on Employment Contracts* and other related regulations, the Group has formulated the “Powerlong Real Estate Holding Human Resources Management System Compilation” under the Group’s own situation. These laws and systems provide detailed requirements relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare. The Group requires both headquarters and all subsidiaries to strictly comply with these requirements. During the reporting period, the Group did not receive any complaints about infringement of employee rights.

Pay Attention to Talent Introduction

The Group attaches great importance to the promotion of corporate culture and fully considers the talents’ own abilities and their compatibility with the corporate culture in the recruitment process. The Group believes that only if employees understand, identify and integrate the corporate culture can they truly realize the goal of joint development between employees and the Group.

The Group adheres to the principle of “open recruitment, position competition, preferred hiring, allocation optimization” and has established an evaluation system in combination with the situation to objectively assess candidates for hiring. Moreover, the Group strictly reviews the identification documents of all the candidates to prohibit any forms of child labour.



Offering Remuneration and Benefits

The Group pays attention to the needs of employees, respects their ideas and strives to provide a fair working environment for all. The Group also provides employees with competitive remuneration and benefits, which include providing meals in the canteen, buying traffic accident insurance for employees engaged in special works, setting up birthday gifts, wedding gifts, birth gifts, condolences subsidy, and flight ticket and accommodation subsidies for visiting relatives and other special benefits. Besides, the Group regularly reviews working hours of employees, holds employee seminars to listen to their views and helps them to solve problems that they may encounter at work. During the Reporting Period, the Group did not receive any cases of forced labour.

The Group has established and conducted "Guidelines for Salary Management" with the principle of "salary is consistent with one's contribution", in this way, employers can receive different levels of salary in accordance with their actual capabilities and responsibilities. Besides, the Group regularly organizes annual salary reviews. In addition to the general salary adjustment plan, the centres and departments determine individual compensation adjustments based on factors such as their abilities, performances and incentives.

The Group is committed to creating a large family for employees. We maintain the tradition of celebrating birthdays for employees, encourage employees to participate in various family activities and has been organizing the Happy Family Day theme activity for consecutively 6 years. We hope that behind every employee's small family, there is the Powerlong large family's blessing and support. The Group also focuses on coordinating the work-life balance of the employees. During the major festivals and holidays, the Group creates a blissful and festive atmosphere so that the employees would feel relaxed. The Group also organizes various entertainment activities to provide employees with a platform for mutual communication.



Employee birthday party



"Happy family day"



The fifth "health cup"
80 point challenge



2017 Mid
Autumn Festival
"Pancakes party"

Guarantee Safety and Health

In the interests of the safety and health of employees and according to *Law of the People's Republic of China on the Prevention and Control of Occupational Diseases* and *The Regulation on Work Safety License*, the Group formulated a series of policies including offering a safe working environment and preventing occupational diseases. As for high risk industries like engineering and construction, stricter and more detailed requirements for safety precautions and management are implemented to guarantee employees' safety in different aspects. During the Reporting Period, the Group did not incur major safety incidents.

Policy for safety working environment and preventing employees from occupational diseases

- To prevent, control and eliminate occupational hazards, prevent and treat occupational diseases, protect employees' health and promote economic development, the Group formulated this policy with the principle of "precaution first, prevention and treatment combined" approach to conduct systematic and comprehensive management.

Policy for occupational health management

- Monitor occupational safety and health for employees in all aspects; Carry out body checks for the new recruits and properly allocate jobs for employees who have occupational contraindications and allergies. Carry out regular health checks for the registered employees who are exposed to toxic and hazardous substances; And conduct active treatment for confirmed cases of occupational diseases.

Policy for engineering management

- Specific regulations on safety management are implemented; The general contractor is required to prepare a safety construction plan under the safety disciplines of both the country and the project location, and the contract requirements; All projects shall be implemented under supervision and after obtaining real estate company's approval. The section regarding Regulations on Safety Supervision outlines double safety assurance conducted by both contractor and supervision body to ensure the safety of the employees.

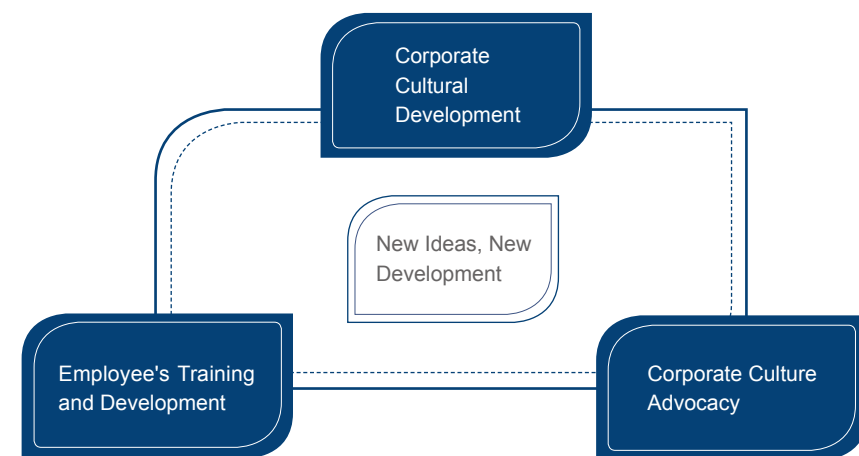
In daily operations, the Group offers employees to conduct body checks annually and purchases supplementary medical insurance for them. The Group's head office and its subsidiaries regularly inspect fire facilities and safety signs, carry out fire drills with the staff to enhance their self-protection awareness. The employees of the engineering department regularly hold safety management seminars by combining their own experiences with external case studies to strengthen the safety management methods and awareness.



Safety Management Seminar

Enhance Cultural Development and Training

Powerlong Business School organically combines the integral corporate cultural development with each individual employee's training and development. The corporate culture leads the training and development of employees and the growth of employees also brings new ideas for the development of corporate culture, with the view to gradually achieve a virtuous circle of growth between the Group and the employees. In 2017, the Group further strengthened the corporate culture development and advocacy through launching various of corporate culture promotion and training activities in the hope of strengthening employees' sense of corporate identity.



Entrepreneurship Seminar

Entrepreneurs, as the important leader for corporate culture construction, who can always uphold the spirit of entrepreneurship and lead the team to work together, are particularly important to the Group.



On December 17, 2017, the Group's 2017 Annual Entrepreneurship Seminar was successfully held at the Golden Dragon Hall of the Le Meridien Shanghai Minhang. Around 40 senior management members of the Group attended this seminar. The seminar invited experts to share on specific topics and Mr. Xiao Qingping, our Executive Vice President, spoke about entrepreneurship and its impacts through a series of cases. After the seminar, there was also a group discussion on entrepreneurship.

Mr. Hoi Wa Fong, the Chief Executive Officer of

the Group stated in the summary speech that the company's entrepreneurial spirit is based on individuals and it brings a sense of achievement to everyone. He hopes to gather more successful and idealistic people and work in a better way together. Individuals must possess entrepreneurial spirit. First, possess the courage for changing oneself and desiring for more. Meanwhile, a person's vision and mindset determine how far one can stand and envision. Second, attain self-accomplishment by accomplishing other. People who are narrow-minded cannot accomplish much. Third, lead the team well and work diligently together for a common mission.

Incorporating Culture into the Project in Spring

To enhance the understanding of corporate culture of Powerlong for the frontline employees, to properly incorporate the corporate culture's effects on management, guidance, specification, coagulation and radiation, etc. and to enhance team unity, the headquarter of the Group conducted Powerlong corporate culture advocacy in Xiamen, Hangzhou, Shanghai, Tianjin, Quanzhou, Northern Jiangsu, Southern Jiangsu, Luoyang, Xinxiang, Chongqing, Yantai, and Qingdao regions for 4 months from March 2 to July 12, 2017, in a total of 12 stations and covered more than 4,000 employees.



Xinxiang



Tianjin



Shanghai



Yantai



Qingdao



Luoyang



Xiamen



Chongqing



Hangzhou



Quanzhou



The corporate culture promotion conference included deep analysis of Powerlong culture and sharing sessions from the excellent employees. The content covered a wonderful story of how the Powerlong leader Mr. Hoi Kin Hong launched the leading commercial real estate group - "Powerlong Group" and expressed his great foresight for entrepreneurship, patriotic affection, profound emotion for relatives and friends, the struggle spirit of "Dare to be the first and dare to fight will win" as well as the admirable qualities such as broad-mindedness, dedication, integrity, accountability, and the persistent pursuit for one's career. This story demonstrated the Group's cultural gene of "Honest, Modest, Innovative and Devoted".



Talent Development and Training

According to different profession and job levels, Powerlong Business School carried out professional training on different topics and established a specific training system. The series of training included Xinlong Training, Feilong Talents Training, Zhenlong Training, Professional Training and General Training etc.

Xinlong Training

to help new employees to learn about the Group, and to quickly integrate into the workplace. To enhance the interactivity and timeliness of training, the Powerlong Business School carries out new employee orientation monthly for the new employees from the headquarter, different business divisions and departments.

Feilong Talents Training

to help high-potential talents enhance their core competencies, to broaden their horizons and to better embrace and adopt changes, the Group conducts talent review and selection in each line every year. The Group effectively integrates the internal and external resources through two centralized trainings, extension training, action learning, tutoring, talent assessment and interpretation and best practice training as well as other mixed learning methods to enhance the professional and management quality of Feilong talents to ultimately improve their work performance and support the Group's development.



Zhenlong Training

to bring middle and senior management personnel clearer vision and enhanced entrepreneurial spirit to strengthen cross-departmental communication and collaboration awareness. Through the explanations of major work systems, trainees can understand the collaboration methods among the relevant departments. This can promote cross-departmental communication and eventually enhance the work efficiency. Moreover, it helps individuals to systematically learn management and leadership theories, and broaden their horizons, inspire their thinking, and improve management and leadership skills and promote relationships and connections.



Professional Training

to strengthen the coherence of the business departments, continuously improve the professional skills of employees in business departments and prepare them for accumulating for knowledge. In 2017, Powerlong Business School first conducted a professional training for the key business departments and launched marketing and technical specific trainings.



General Training

to strengthen the coherence of the business departments, continuously improve the professional skills of employees in business departments and prepare them for accumulating for knowledge. In 2017, Powerlong Business School first conducted a professional training for the key business departments and launched marketing and technical specific trainings.



Integrity and Self-cultivation

Integrity and self-discipline are the basic code of professional conduct for every Powerlong employee.

The Group strictly complies with the *Anti-Money Laundering Law of the PRC* and other related laws and regulations and “Employee Integrity and Self-discipline Regulation” which are formulated with reference to the Group’s actual situation. The Group resolutely resists any forms of bribery, extortion, tax fraud, intentional and improperly connected party transactions such as money laundering etc.

The Group attaches great importance to the construction and maintenance of an integrity environment of integrity within the internal organization. A supervisory department is established to be responsible for monitoring and auditing the operational risk of the Group and it is directly led by the chairman of the Board of Directors Mr. Hoi Kin Hong and the Deputy Chief Executive Officer Ms. Ye Chunmin assists with the management. All new employees must conduct integrity and self-cultivation training and all employees above the departmental manager level, and the employees in the procurement and tendering department are required to sign the “Employee self-discipline commitment”. Besides, the suppliers and contractors of Powerlong should sign “Integrity and law-abiding commitment”. Regarding the typical problems found in daily audits, the Group regularly announces in the form of “Audit Report” to allow its relevant subsidiaries and various functional departments to learn and avoid the recurrence of similar problems.

Besides, the Group provides an internal complaint and whistleblowing channel. The specific department personnel carry out investigation and keeps the confidentiality for the complainants and informants. Mutual supervision could be enhanced through these measures within the Group. During the Reporting Period, the Group has not received any non-compliance or corruption legal cases against the Group or its employees.

07

Environmental, Social and
Governance Report



- Take Care of Others –
Our Community



* Take Care of Others – Our Community

"I grew up in a family surrounded by profound Chinese culture. The greatness of the Chinese nation and the profoundness of traditional culture are deep-rooted in my heart. The country's greatness demands confidence in one's own culture. The Chinese must be confident in, and righteous about our culture and must advance our understanding to thinking, culture, beauty and arts. Powerlong, as an enterprise, has benefited from the opportunity of the vigorous development of the country's reforms and the opening policy and has contributed back to the society through culture and arts."

Mr. Hoi Kin Hong



The Heart of Helping the World • Unveiling of Kangquan Library of Fudan University



In the afternoon of November 18, 2017, the 90th anniversary of the establishment of the Shanghai Medical College of Fudan University, the chairman of the Board of Directors of the Group Mr. Hoi Kin Hong participated in the unveiling ceremony of the "Kangquan Library" of Fudan University was held on the Fenglin campus.

As early as on April 16, 2015, Mr. Hoi Kin Hong donated for the construction of the Medical Library of Fudan University. Two years later, the library was inaugurated. In order to thank the members of the school's management committee, Mr. Hoi Kin Hong and Mr. Chen Jiaquan, for their contributions to the development of Fudan University, the building was named express as the "Kangquan Library" and the inscription was shown in the building to show their gratitude.

The Heart of Root-seeking • Caring and Supporting the Hometown



On December 22nd, 2017, at the 8th returned overseas Chinese and relatives congress of Quanzhou Overseas Chinese Federation held in Quanzhou City, Fujian Province, Mr. Hoi Wa Fong, member of the China Returned Overseas Chinese Federation and Chief Executive Officer of the Group had donated RMB 1 million to "Comprehensive Service Platform for Root-seeking of Nanyang Chinese Ethnic Group" to support of the construction of the platform and contribute to the construction of the "One Belt One Road" in hometown.

The Heart of Environmental Protection • Green Binjiang, Fei-long Walking

On March 11, 2017, organized by Powerlong Business Group and under the leadership of Ms. Shih Sze Ni, the executive director of the Group, the "Green Binjiang, Fei-long Walking" was held with Powerlong Feilong students and environmental volunteers from all districts in Hangzhou.

Our mission of "Contributing to Urban Prosperity and Creating New Values" was stated by Ms. Shih Sze Ni at the opening ceremony. Binjiang Powerlong City, the new landmark of Binjiang in Hangzhou, also pledged to become the birthplace for advocating charity activities in the local area. This event has actively responded by the Business Group's senior management staff. Around 60 students of the Feilong Plan participated in and completed "Green Binjiang, Fei-long Walking" activity, which was 11.8 kilometres in total.



The Heart of Arts • "Huai Feng Yun" Exhibition presented by Nanjing University of the Arts

On August 18, 2017, the Group's first self-operated arts hotel, ARTELS+ Huai'an, officially announced its opening. At the hotel opening, the "Huai Feng Yun" Exhibition – presented by Nanjing University of the Arts and organized by Powerlong Art Centre and ARTELS+ Huai'an, was grandly presented.



Through meaningful artistic activities, we have set unique and creative scenes for domestic hotels with artistic themes, which not only present a full range of artistic enjoyment to the guests, but also provide career opportunities and display platforms for art students in local school. We have always believed that the methods of giving back to the society are not limited to economic support but also include nurturing arts and humanities.

08








Environmental, Social and
Governance Report



• Counting Sincerely –Performance Overview



Counting Sincerely—Performance Overview

Environmental Performance

Environmental performance	Unit	Amount
Resources consumption ²		
 Purchased electricity	Kwh	360,118,474.44
 Total electricity consumption per operating area ³	Kwh/m ²	326.83
 Purchased water ⁴	m ³	5,733,606.85
 Total water consumption per operating area	m ³ / m ²	5.20
 Paper consumption	kg	4,806.00
 Paper consumption per employee	kg/employee	0.49
 Packaging materials ⁵	Metric tonnes	Not applicable



Emissions⁶

	Nitrogen Oxides(NO _x)	Metric tonnes	3.40
	Sulfur Dioxide(SO ₂)	Metric tonnes	0.02

²This scope of calculation includes the total resources consumption of the Group's property and offices with operational control in 2017.

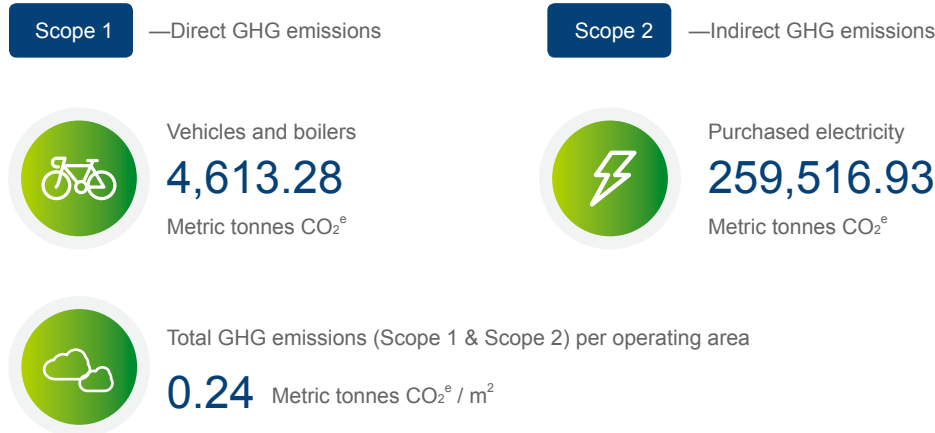
³Operating area includes the public area of commercial operating property, operating area of hotels with operational control, offices area of property management projects and headquarter in 2017.

⁴With respect to the acquisition of water sources, the Group uses water primarily from municipal waterworks, and has no difficulty in acquiring water source.

⁵Not applicable for the business of the Group.

⁶This scope of calculation includes the total emissions from vehicles and boilers of the Group's property and offices with operational control in 2017.

GHG emissions



GHG removals



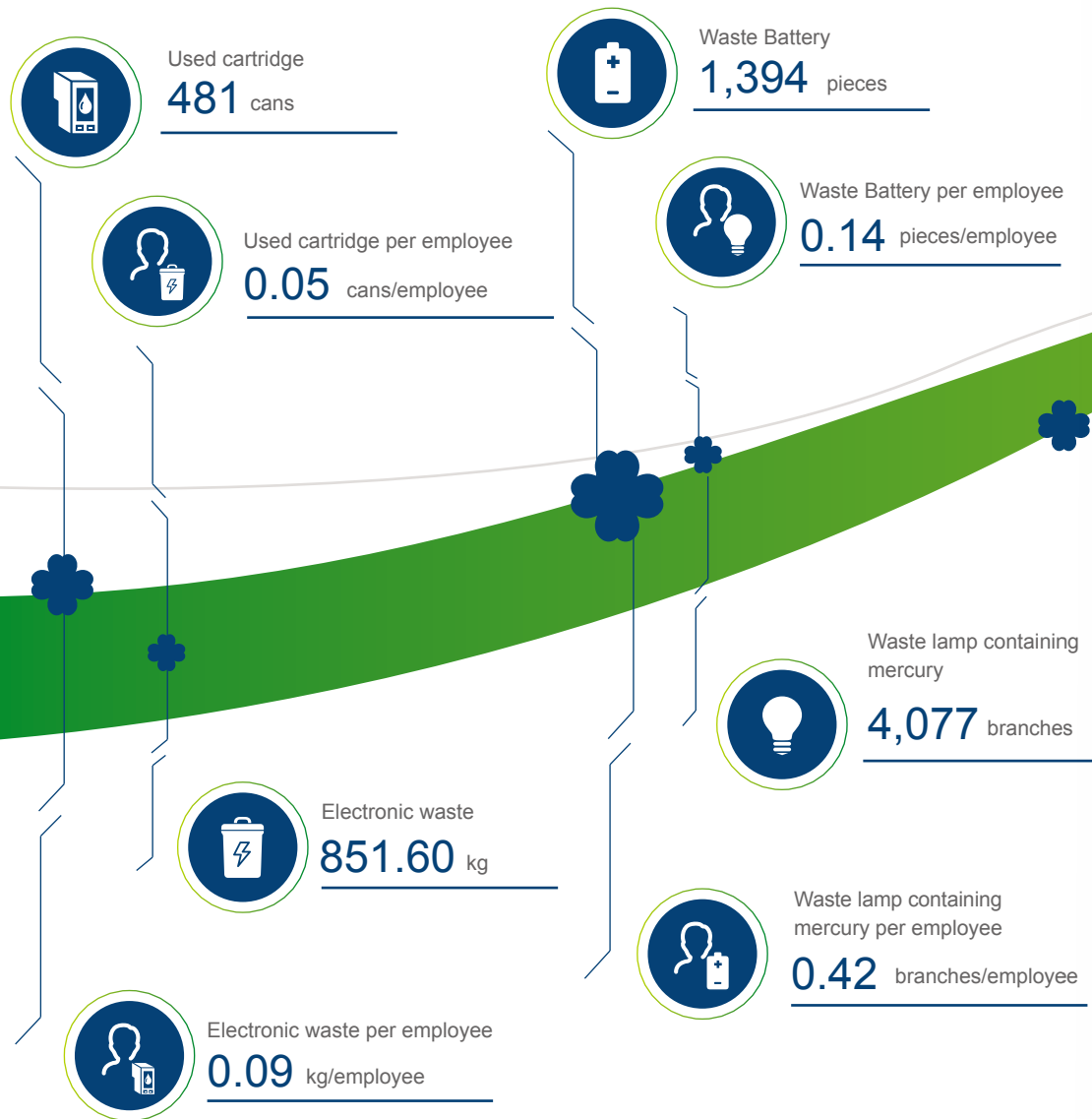
Non-hazardous waste properly treated⁷



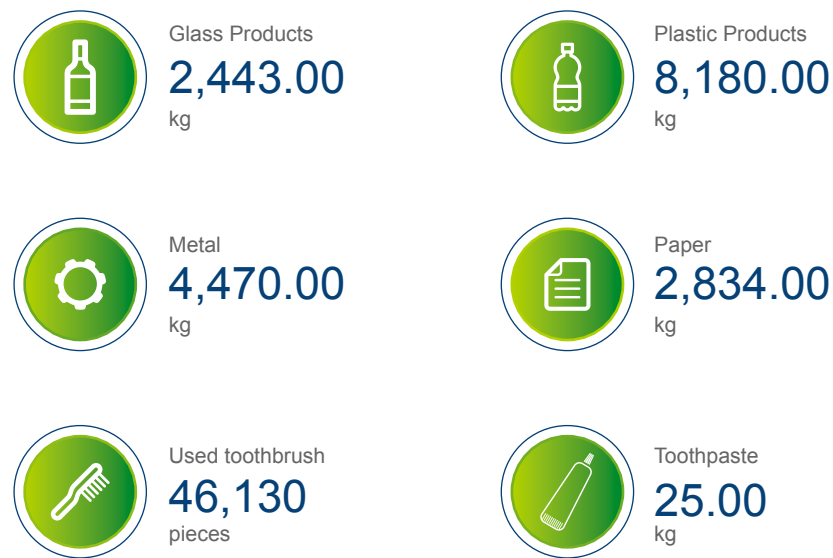
⁷ This scope of calculation includes the total kitchen waste and general waste of the Group's property and offices with operational control in 2017.



Hazardous waste properly treated⁸



Recycling and reusing wastes⁹



⁸This scope of calculation includes the total hazardous waste of the Group's property and offices with operational control in 2017.

⁹This scope of calculation includes the total recycling and reusing wastes of the Group's property and offices with operational control in 2017.



Social Performance

Total number of employee

Divided by gender



Divided by educational level



Divided by age structure



• Environmental, Social and Governance Report Index

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Environmental, Social and
Governance Report



Environmental, Social and Governance Report Index

Environmental

Aspect	Indicator No.	Indicator Description	Pages/ Remarks
A1: Emissions	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste	P35-50
	A1.1	The types of emissions and respective emissions data	P84
	A1.2	Greenhouse gas emissions in total and, where appropriate, intensity	P85
	A1.3	Total hazardous waste produced and, where appropriate, intensity	P87
	A1.4	Total non-hazardous waste produced and, where appropriate, intensity	P86
	A1.5	Description of measures to mitigate emissions and results achieved	P41
	A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved	P43-44, P88

A2: Use of Resources	General Disclosure	Policies on the efficient use of resources	P37-42, P45, P49-50
	A2.1	Direct and / or indirect energy consumption by type in total and intensity	P83
	A2.2	Water consumption in total and intensity	P83
	A2.3	Description of energy use efficiency initiatives and results achieved	P39-42, P45-48, P51-52
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved	P39, P41, P51-52, P83-84
A3: Environ- mental and Natural Resources	A2.5	Total packaging material used for finished products and, if applicable, with reference to per unit produced	Not Applicable
	General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources	P35-36
	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	P37-42

Social

B1: Employment	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare	P57
	B1.1	Total workforce by gender, employment type, age group and geographical region	P90
	B1.2	Employee turnover rate by gender, age group and geographical region	To be disclosed in future
B2: Health and Safety	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards	P61-62
	B2.1	Number and rate of work-related fatalities	To be disclosed in future
	B2.2	Lost days due to work injury	To be disclosed in future
	B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored	P61-62

B3: Development and Training	General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities	P63-70
	B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management)	To be disclosed in future
	B3.2	The average training hours completed per employee by gender and employee category	To be disclosed in future
B4: Labour Standards	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour	P57-58
	B4.1	Description of measures to review employment practices to avoid child and forced labour	P58
	B4.2	Description of steps taken to eliminate such practices when discovered	To be disclosed in future
B5: Supply Chain Management	General Disclosure	Policies on managing environmental and social risks of the supply chain	P53
	B5.1	Number of Suppliers by geographical region	To be disclosed in future
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored	To be disclosed in future



B6: Product Re- sponsibility	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	P21-22
	B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons	To be disclosed in future
	B6.2	Number of products and service related complaints received and how they are dealt with	To be disclosed in future
	B6.3	Description of practices relating to observing and protecting intellectual property rights	To be disclosed in future
	B6.4	Description of quality assurance process and recall procedures	To be disclosed in future
	B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored	P23-24

B7: Supply Chain Man- agement	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering	P71
	B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases	P72
	B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored	P71-72

B8: Community Investment	General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests	P76
	B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport)	To be disclosed in future
	B8.2	Resources contributed (e.g. money or time) to the focus area	To be disclosed in future





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