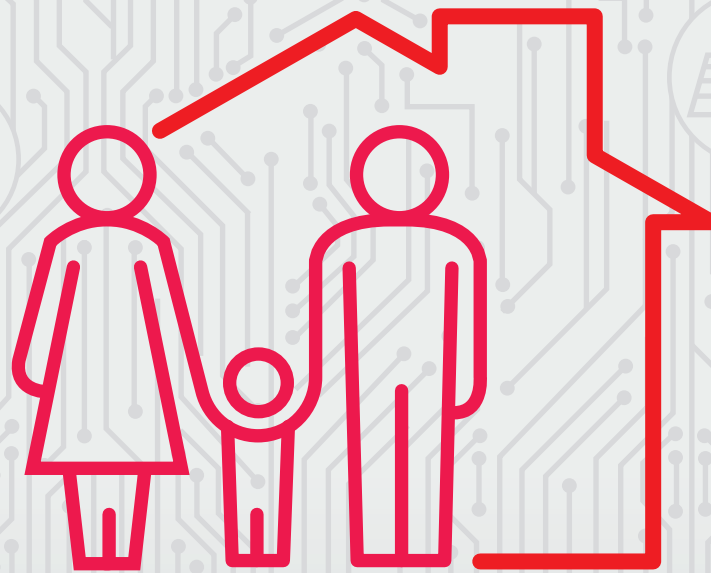




**C.P. Lotus Corporation**  
卜蜂蓮花有限公司

(Incorporated in the Cayman Islands with Limited liability) Stock Code : 00121  
(於開曼群島註冊成立之有限公司) 股份代號: 00121



ENVIRONMENTAL, SOCIAL AND  
GOVERNANCE REPORT

2018

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# C.P. LOTUS CORPORATION

## ESG Report for the year ended 31 December 2018

### 1 About this ESG Report

This Environmental, Social and Governance Report (the “ESG Report”) has been prepared by C.P. Lotus Corporation (the “Company”, together with its subsidiaries, the “Group”) in accordance with the Environmental, Social and Governance Reporting Guide as set out in Appendix 27 to the Rules Governing the Listing of Securities on the Main Board of The Stock Exchange of Hong Kong Limited (the “Listing Rules”).

The ESG Report covers our environmental, social and governance (“ESG”) performance of the Group for the year ended 31 December 2018 (the “Reporting Period”). For information regarding our corporate governance, please refer to the 2018 annual report of the Company.

#### 1.1 Core Business of the Group

The Group was principally engaged in the operation of large scale hypermarket stores located in the northern, southern and eastern parts of the People’s Republic of China (“PRC”). The Group offers fresh and pleasurable shopping experience to its customers by providing a neat and comfortable environment, an assortment of high quality and safe merchandise, and warm and friendly services.

#### 1.2 Scope of Report

In this ESG Report, we focus on the environmental and social policies and performance of our retail business, offices and warehouses in the PRC during the Reporting Period. As at 31 December 2018, we operated 80 retail stores and 3 shopping malls under the brand name Lotus. As 5 out of the 80 retail stores were newly opened and did not operate for the entire year of the 2018 and the 3 shopping centres the information of which the Group was unable to obtain, the data in this ESG Report related to the remaining 75 retail stores for consistency.

#### 1.3 Board Statement

The operation management team reported to the board of directors of the Company quarterly in the board meetings in respect of any material national policies on ESG issues and the existing risks relevant to the Group and proposed appropriate mitigation actions. The board of directors would discuss these issues and, where appropriate, formulate relevant internal policies for mitigation. The operation management team would report and review the implementation progress of the internal policies at the following board meetings.

## 2 Overall ESG Strategy

### 2.1 Sustainable Development

#### ***Vision***

Becoming a strong community experiential retail platform with a close partnership to all households to grow together and achieve our core corporate value : to benefit the country, the people and the Group. To that end, we are committed to operating sustainably based on good governance and accountability in accordance with the rules, regulations and standards of the country in which we operate.

#### ***Mission***

Establishing a responsible, unified and creative Lotus family, providing customers from our hearts the products and services with the greatest value, to ensure that Lotus becomes the most powerful retailer.

#### ***Maintaining highest ethical standards***

Aiming to maintain the highest ethical standards in the conduct of our business. We are committed to maintain the highest standard of corporate governance.

#### ***Focus on health and safety***

Health and safety issues are of fundamental concern to us.

#### ***Focus on product responsibility***

Supplying our customers with safe and quality products remain our top priority.

#### ***Minimise environmental impact***

Aiming to minimise the impact of our activities on the environment.

#### ***Contribute to communities***

Making positive contributions to communities in which we operate.

We strive to integrate our contribution into our business operations and to provide expertise, manpower, venue and financial supports to community projects.

### 3 Stakeholder engagement and materiality assessment

#### 3.1 Communication with Stakeholders

To help understand ESG issues related to our business, the Group engages and interacts with a diverse group of stakeholders through various formal and informal communication channels. The table below outlines our engagement channels with different stakeholder groups:

Stakeholders	Interaction Channels	Frequency	Purpose of the Interaction
Employees	Performance evaluations	At least annually	To help understand how the employee perceives work assigned and provide evaluation and guidance through annual self-assessment and supervisor assessment
	Training sessions, seminars	From time to time	To provide standard training, value-added program, skills and other training and seminars to employees to enhance their professional skills and corporate identity
	Workshops	From time to time	To enhance communications among employees through continuing development, such as “Post-90s talent retention and development” workshop
	Job satisfaction survey	Once	To understand the opinions and suggestions of employees on the Company's prospects, working environment, personal development, and other developments using mobile APP questionnaire and departmental work evaluations
Customers	Customer satisfaction surveys	Once	To conduct customer satisfaction surveys by means of store on-site questionnaires or telephone surveys for the purposes of collecting comments and suggestions from the customers on the products provided, shopping environment and services
	Surveys and interviews conducted by third parties	Once	To conduct customer satisfaction review in the “2018 CP Lotus Customer Satisfaction Study” through Kantar Consulting
	Company information updates	From time to time	To deliver the latest news and store activities of the Company to customers through WeChat Official Account, WeChat Group, Weibo, Alipay service number, paper posters and other communication channels

<b>Categories of stakeholders</b>	<b>Interaction Channels</b>	<b>Frequency</b>	<b>Purpose of the Interaction</b>
Suppliers	Surveys and interviews conducted by third parties	Once	To help understand how the suppliers perceive the Company through “Advantage Report Mirror” survey carried out by the Advantage Group International Inc., which interviewed over 130 major suppliers in China on their perceptions of 12 major nationwide and 32 regional retail operators in areas such as category, business development, logistics and retail execution
	Supplier assessments	From time to time	To develop a supplier evaluation system to evaluate the performance of suppliers and formulate improvement plans
	Vendor Conference	Once	To communicate with the suppliers the vision and goals of the Company and to receive feedbacks from the suppliers
Shareholders and investors	Annual general meeting	Once	To communicate with shareholders of the Company regarding developments
	Meetings with investors	Once	To communicate with the potential and current investors regarding business development of the Group
	Annual and interim reports	Once	To disclose to shareholders, investors and the market the operation status and development plan of the Group through publication of interim and annual report
Communities and non-governmental organisations (“NGOs”)	Charity donations	From time to time	To promote the wellbeing of communities
	Participation in programmes initiated by NGOs	From time to time	To work together with other major non-profit organisations and agencies under the “Pink Spring” project, a public welfare brand project established by the Group since 2009
	Other charity activities	From time to time	To help the community with the launch of the CP Lotus Public Welfare Library Project with the Stars Youth Development Centre

## 3.2 Materiality Assessment

The Group has identified several material ESG matters to focus on in the management going forward. Our material matters are mainly relating to the social aspects of the operations, particularly in Health & Safety, Development & Training and Product Responsibility, to make sure that we provide a healthy and safe workplace to employees as well as quality products to consumers.

The Group also continued to manage the impacts of our daily operations on the environment, such as reducing the use of electricity consumption in our stores, which has a direct impact on greenhouse gas emissions; improving indoor air quality that affects the comfort of the customers and managing our product quality. We strive to implement adequate measures and controls to minimise potential impacts arising from ESG issues towards our business.

### Summary of Material ESG Matters for Continuing Focus

Environmental Matters	<ul style="list-style-type: none"><li>■ Electricity Consumption</li><li>■ Greenhouse Gas (GHG) Emissions</li><li>■ Indoor air quality (IAQ)</li></ul>
Social Matters	<ul style="list-style-type: none"><li>■ Employee health and safety</li><li>■ Employee Development and training</li><li>■ Product quality control and production sustainability</li><li>■ Supply chain management</li></ul>

## 4 Safety, Occupational Health and Environmental Policy

### **Our Safety, Occupational Health and Environmental (“SHE”) Policy**

As a responsible employer and store operator, the Group pays great attention to the health and safety of our employees, our customers and our business partners. In addition, we also recognise the responsibility and obligation to reduce the direct impact of our business operations on the natural environment. Our performance in SHE aspects is an integral part of our business activities and a foundation for sustainable development. Our SHE commitments include : -

- Promote SHE conscious culture in the organisation and implement SHE policy and procedures to promote sustainable development
- Improve the environmental quality and ensure that the safety and health of our employees is of top priority
- Comply with all rules and regulations relating to our business operation
- Prevent pollution, disease, injury and accidents
- Continue to train employees to increase awareness and knowledge of SHE Policy and encourage participation in SHE related activities
- Explore opportunities through research and new technology to promote energy saving, resource recovery, recycling and re-use of resources
- Establish effective communication channels to convey the SHE policy to employees, customers, business partners and the public

In order to increase the employees’ environmental protection awareness, the Group has established the “Waste Disposal Operation Guide” and “Sewage Discharge Emission and Noise Control Operation Guide”, which provides details for all departments to discard waste following waste classifying. The responsible employees who are in charge of the sewage discharge, waste gas and noise shall strictly comply with these operation guidelines. The Group also formed the Safety, Health and Environment Department to oversee the Group's safety and environmental management standard and implementation and recommend subsequent improvements.

During the Reporting Period, the Group has strictly complied with the relevant national laws and regulations and company policies; and has not identified any non-compliance with respect to laws that would have a significant impact on the Group relating to air emissions and greenhouse gas emissions, discharges into water and land, and hazardous and non-hazardous waste generation.

### 4.1 Environment

The Group is committed to preserve the environment by adopting an environmental-friendly approach in its business operation through reduction of resource use and environmental emissions. The Group is committed to comply with all applicable environmental laws and regulations in conducting the business and is committed to environmental management.



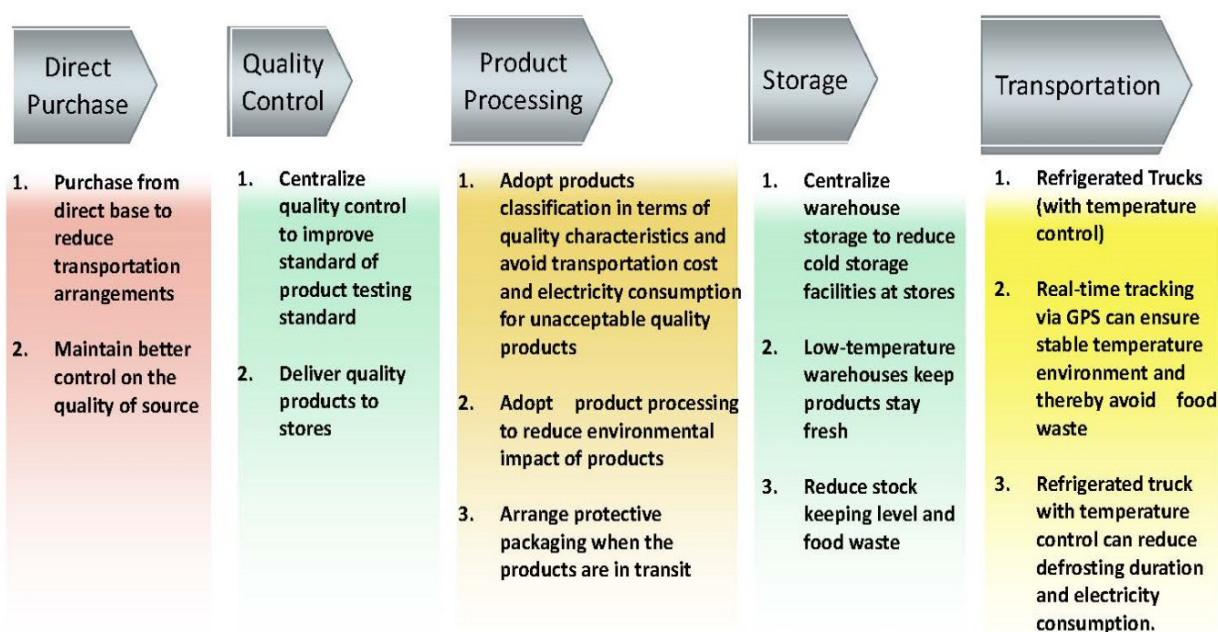
## Energy

Energy efficiency is regarded as the fundamental measures to reduce emissions of greenhouse gas. A substantial amount of energy is used for air-conditioning and lighting as well as freezer and refrigerators in our daily operations. During the Reporting Period, we have carried out a number of initiatives in promoting energy efficiency whilst keeping our maintaining high level of business operations. Energy-saving LED lights are used in stores and staff is encouraged to turn off the lights and air-conditioners fm during non-peak hours or when the offices are closed. In addition, stores temperature is set to 26 degrees Celsius to limit greenhouse gas emissions.

### Cold Chain Cooling System

The Group adopted a “Cold Chain Cooling System” to save consumption as follows:

- reducing additional transportation arrangements and thereby reducing energy consumption, cold storage facilities and defrosting duration and electricity consumptions.
- reducing food waste caused by food spoilage due to unstable temperature during transportation and logistics.



## Water

The Group does not have any wet process in its operation and thus has minimal impact on water resources. The Group withdraws water only from municipal tap water companies. The largest volume of water the Group withdraws is for domestic use. We continuously look for ways to improve water consumption efficiency, such as recycling air-conditioner condensation water for cleaning. During the Reporting Period, the Group did not encounter any issues in sourcing water that was fit for purpose.

## **Packaging Material**

Although packaging can keep products from spoiling and staling, its waste is one of the major contributors to climate change. The Group reuses cardboard boxes in packaging for free delivery services for customers. Packaging wastes were classified and sorted in all Lotus stores. The recyclable wastes were delivered to recyclers whilst the non-recyclable wastes were delivered to the municipal sanitary unit for disposal. The most common packaging materials used in the Group are plastic and cardboards. Lotus stores currently provide plastic roll bags for customers and recycle the cardboard core, and will plan to use fully-biodegradable shopping bags in medium-sized supermarkets in the future.

## **Paperless Office**

We promote paperless office and reduce carbon emission by using electronic systems. Employees are recommended to use double-side printing. All discarded paper is sent to waste paper recycling companies for recycling.

## **Air Emission**

Given the Group's business nature, there is no significant air emissions from our operation and no data available for disclosure purposes. We will continue to observe regulatory changes in this area.

## **Food Waste**

To reduce food waste from perished fresh food, the Group collected, sorted and stored perished food as soon as possible in properly labelled special containers in each store and delivered it to the municipal sanitary unit for disposal.

## **Environment and Natural Resources**

The Group recognises the impacts brought by the human activities on the global environment and climate change and strives to minimise its impacts on environment and natural resources. We continue to identify and assess our business impact on environment and natural resources and develop plans to manage and control such impact. The Group compiled the "Safety, Health and Environment Management Manual" in accordance with the internal safety, health and environment policies in line with the SHE policy of the Group which puts emphasises on the employees, customers, business partners and the safety, health and environment of the global community, promotes the sustainable development of the Group and establishes the Group's role in social responsibility.

## **Compliance Status**

During the Reporting Period, the Group was not aware of any non-compliance with respect to any relevant environmental regulatory requirements that would have a significant impact on the business of the Group.

## 4.2 Health and Safety

The Group is committed to providing a healthy and safe workplace to employees. The SHE policy is communicated to all employees. We continue to arrange relevant trainings to improve our employees' awareness on health and safety. Regular checks in stores were carried out and certifications in compliance with relevant laws and regulations were obtained. Regular body check and medical insurance was provided to our employees. During the Reporting Period, the Group enhanced sanitary inspections in the headquarter building, stores and office premises. There was no serious work injury case reported in 2018.

The Company does not own its fleet of trucks. Logistic services for product delivery from distribution centres to Lotus stores are provided by certain subsidiaries of the Company which engaged in logistics business in the PRC. Since the number of owned vehicles is relatively small, most of the logistic services are subcontracted to other companies. We will closely monitor safety performance and records of the fleet of trucks, delivery tools and equipment.

Noise reduction facilities are installed outside the refrigeration equipment to reduce noise pollution.

Indoor air quality has been improved during the Reporting Period through optimisations of ventilation, air conditioning and exhaust systems. Air quality of existing stores is maintained with the air flow volume ranging from 15 to 30 M<sup>3</sup>/h.p and the air exchange rate in the exhaust system at 6 to 9 times per hour to maintain adequate ventilation. We clean air-conditioner air return filters at least once a month and cooling towers regularly with physical chemical cleaning to reduce generation of micro-organisms and bacteria and to ensure chilled water and cooling water meet the required standards. In addition, water quality is inspected on a monthly basis.

### **Compliance Status**

During the Reporting Period, we were not aware of any non-compliance incidents with respect to health and safety regulatory requirements that would have a significant impact on the business of the Group.

## 5. Employment

### 5.1 Human Resources Policies

As at 31 December 2018, the Group had a total of approximately 10,900 employees, of which approximately 1,400 were head office employees and approximately 9,500 were store employees. Equal opportunity principles are applied in all of our employment policies, in particular relating to recruitment, training, career development and promotion. Remuneration and benefit packages are structured based on market terms with regard to individual responsibility and performance. All eligible employees are enrolled in a defined contribution mandatory provident fund scheme or social insurance scheme in accordance with legal requirements. The Group also offers other employment benefits, with special care given to employees in need, such as special leaves and office arrangement for pregnant and post-birth employees. We did not identify any material non-compliance with respect to compensation, dismissal, working hours or rest periods.

The Group promotes fair competition in recruitment and promotion procedures and prohibits discrimination or harassment against any employee based on gender, age, marital status, religion, race, nationality, disability or any other status. Our code of ethics, which applies to all of our directors, officers and employees, has key focus on anti-discrimination. In 2018, we did not identify any material non-compliance or breach of legislation related to equal opportunities, diversity, recruitment or promotion.

We value employee satisfaction and encourage our staff to provide feedbacks. We have communication channels in place such as call centre and “Lotus listen and care” for employees to express grievance and complaints on a confidential basis which will be handled according to predetermined procedures to ensure equality and fairness to all employees.

The Group has strictly complied with the “Guidelines for Recruitment and Selection Practices” and prohibits the employment of child and forced labour. Our recruited employees must meet the age of 16 years or above. For recruitment of any young employees between the age of 16 to 18 years old, the human resources department is required to make a filing according to local requirements to ensure proper protection is given to those employees in accordance with national rules.

During the Reporting Period, there was no reported incident of child labour or forced labour, nor was there any on discrimination or harassment incident.

The Group respects the right of association and ensures employees enjoy the freedom of joining labour unions. We did not identify any material breach of any right with respect to the freedom of association and labour unions in 2018.

## 5.2 Development and Training

The Group encourages sustainable learning of our employees through coaching and further studies. In-house trainings and online learning materials are provided to all employees. Sponsorships are provided as an initiative for further studies by application. In 2018, the Group organised various training seminars and management programs to employees, including : -

- Orientation training
- Provision of training for job planning, job skills and case studies of previous non-compliances
- Training on code of ethics
- Training specifically designed for merchandise team to strengthen negotiation skills

## 5.3 Anti-Corruption

The Group is strongly against corruption among any activities and procurements. One of the guiding principles highlighted in our code of ethics is “ethics and integrity”. We have whistle-blowing channels for our staff to raise suspected corruption incidents. In the Reporting Period, there were 8 material misconduct incidents identified, amongst which, 3 cases were reported by whistle-blowing channels, 3 cases were discovered through internal audit procedures and 2 cases were discovered during physical inventory checking process. Appropriate internal and external disciplinary actions had been taken against the relevant persons involved. The Group continued to strengthen and tighten our internal prevention mechanisms and controls.

## 6. Supply Chain Management

The Group works closely with the product suppliers on environmental and safety affairs, especially on food safety. Regular meetings are held to facilitate two-way communications.

Currently, upstream suppliers are evaluated for private label products (including food, non-food and fresh food) in terms of factory environment, human health and cleanliness, production process control, quality system and other relevant factors to ensure compliance of goods and food safety based on a high standard and in accordance with the legal requirements.

For our private label or self-branded agricultural products, the assessment of breeding process, breeding centre environment, fertiliser types and quality system is conducted to ensure safety of fresh agricultural products is maintained at a high standard.

For other products, our Commodity Regulation Self Inspection Team regularly reviews the legality of products. Procurement team periodically requests product inspection report throughout the year to ensure safety of the goods. For poultry products, the Group formulates sampling plan to ensure that goods delivered by suppliers meet food safety requirements. In the future, we will include high-risk fresh food, which can only be introduced and sold at our store once our assessment has been passed.

For high-risk seasonal foods such as moon cakes, the production plants of the suppliers are also reviewed according to the above criteria to ensure food safety.

## 7. Product Responsibility

**“Our promise”** relating to our products includes :-

- Quality Fresh Food
- Great Price
- Fast and friendly check out
- Great shopping experience

### **Quality**

We are committed to provide quality services to our customers, including :-

- Monitoring temperature of food during transportation
- Quality management team would ensure food safety and prevent products that do not meet safety standard from being sold, and perform regular site inspections to various stores

### **Privacy Protection**

- Employees are required to sign confidentiality agreement to protect customer data privacy
- Policy is adopted to manage the user authorisation for accessing the Lotus ERP system

In terms of the health and safety of products and services, the Group compiled the “Guidance Notes to Audit the Supplier Quality System” to give guidance to employees when evaluating the quality of the supplier and whether it meets the Group's requirements. In order to enhance product quality control, the Group has established the "Quality Control Procedures" and the "Quality Supervision and Inspection Regulations" to standardise supervision and inspection process when receiving , storing and transporting good by the inspection personnel at the distribution centres, and identify the unqualified products at the first instance.

In terms of post-sale services, the Group has compiled the “Customer Complaint Handling Guideline” and “Customer Quality Complaint Tracking and Processing” to better standardise the customer service process. When receiving customer complaints about product quality or services, the Group would be able to handle it efficiently to maintain the quality of products , that the interests of our customers would not be affected and that the quality system requirements of the Group would be met.

According to the relevant regulations of the "Advertising Law of the People's Republic of China", the Group strictly controls the advertising of products of the Group and prohibits any kinds of fraudulent acts such as "price fraud" or "false advertising". In addition, relevant legal requirements were uploaded to the ISO system for all relevant employees to review and ensure they are complied with.

During the Reporting Period, the Group has maintained active dialogue with customers by conducting satisfaction surveys periodically for the purpose of identifying potential areas for improvement. We are not aware of any material non-compliance with respect to health and safety,

advertising, labelling or privacy matters relating to products and services provided and methods of redress.

## 8. Community Investment

The Group encourages employees to actively get involved in corporate social responsibility activities. During the Reporting Period, we committed to the community through the following : -

- Pink Spring activities to promote love and care to women in need
- “Lotus Heart: Smart Kid, Good Kid” program which was designed to nurture students in primary schools the sense of responsibilities towards the society and their family
- Children Day celebration with local communities
- Lotus Love Foundation to help employees or their family members who are in desperate financial needs
- CP Lotus Public Welfare Library Project with the Starts Youth Development Centre

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING DATA FOR THE YEAR ENDED 31 DECEMBER 2018

ASPECTS	2017	2018
<b>A. ENVIRONMENT</b>		
<b>A1 Emissions</b>		
<b>KPI A1.2 Greenhouse Gas Emissions</b>		
Scope 1 : Natural Gas Emission (tonne CO <sub>2</sub> equivalent)	2,791	2,080
Scope 1 : Refrigerants Use		
R-22 (tonne CO <sub>2</sub> equivalent)	24,174	7,022
R-123 (tonne CO <sub>2</sub> equivalent)	23	-
R-134A (tonne CO <sub>2</sub> equivalent)	576	680
R-404A (tonne CO <sub>2</sub> equivalent)	17,177	31,152
Scope 2 : Energy Indirect Emission - Electricity (tonne CO <sub>2</sub> equivalent)	144,415	150,110
<b>KPI A1.2 Scope 1 Emissions (tonne CO<sub>2</sub> equivalent)</b>	44,741	40,934
<b>Scope 2 Emissions (tonne CO<sub>2</sub> equivalent)</b>	144,415	150,110
<b>Scope 1 and 2 Emissions in Total (tonne CO<sub>2</sub> equivalent)</b>	189,156	191,056
<b>KPI A1.3 Hazardous Waste disposal (tonne)</b>	21.48	18
<b>KPI A1.4 Non-Hazardous Waste disposal (tonne)</b>	38,925	32,398
- General Commercial Waste (tonne)	21,249	15,341
- Paper Waste (tonne)	9,265	11,066
- Food Waste (tonne)	8,411	5,991
<b>Waste Cooking Oil for Disposal (litre)</b>	51,265	88,273
<b>Wastewater discharged (m<sup>3</sup>)</b>	1,368,329	1,641,121
<b>A2 Use of Resources</b>		
<b>KPI A2.1 Electricity Consumption in Stores (kwh)</b>	249,411,821	265,834,925
<b>Natural Gas Consumption in Stores (m<sup>3</sup>)</b>	1,290,891	961,995
<b>KPI A2.2 Water Consumption in Stores (m<sup>3</sup>)</b>	1,952,134	1,958,576
<b>KPI A.2.5 Packaging Materials Used (tonne)</b>	820.65	1,159

*Remark : The above data did not exclude data for 5 new retail stores which did not operate for the entire year of 2018 and the 3 shopping centres the information of which the Group was unable to obtain.*



Notes:

1. The increase of certain ESG data during the Reporting, in particular the amount of paper waste, waste cooking oil for disposal, water consumption and packaging materials used, was mainly attributable to the opening of new stores in 2018.
2. Hazardous wastes disposal decreased by 16.20% during the Reporting Period, which was mainly attributable to the increased usage of eco-friendly materials as alternatives to the hazardous materials in the operation.
3. Food waste decreased by 28.77% during the Reporting Period, which was mainly attributable to the closure of cooked fresh food section in some of our stores.
4. Scope 1 Emission decreased by 8.5% during the Reporting Period, which was mainly attributable to effective cost control implemented by the management team.
5. Scope 2 Emission was 150,110 tonnes CO<sub>2</sub> equivalent during the Reporting Period, which remained consistent with that of the prior year of 144,415 tonnes CO<sub>2</sub> equivalent despite the opening of new stores in 2018.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE DISCLOSURE REFERENCES

Set out below is the Company's ESG disclosure in accordance with the provisions set out in Appendix 27 of the Listing Rules.

<b>ESG Reporting Guide</b>		
<b>Aspects</b>	<b>General Disclosure and KPI</b>	<b>Reference</b>
<b>A. ENVIRONMENT</b>		
<b>A1: Emissions</b>	General Disclosure	Safety, Occupational Health and Environmental Policy
	KPI A1.1 The types of emissions and respective emissions data	Safety, Occupational Health and Environmental Policy
	KPI A1.2 Greenhouse gas emissions in total and, where appropriate, intensity	Safety, Occupational Health and Environmental Policy, Appx: ESG Data
	KPI A1.3 Total hazardous waste produced and, where appropriate, intensity	Safety, Occupational Health and Environmental Policy, Appx: ESG Data
	KPI A1.4 Total non-hazardous waste produced and, where appropriate, intensity	Safety, Occupational Health and Environmental Policy, Appx: ESG Data
	KPI A1.5 Description of measures to mitigate emissions and results achieved	Safety, Occupational Health and Environmental Policy
	KPI A1.6 Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved	Safety, Occupational Health and Environmental Policy
<b>A2: Use of Resources</b>	General Disclosure	Safety, Occupational Health and Environmental Policy
	KPI A2.1 Direct and / or indirect energy consumption by type in total and intensity	Appx: ESG Data
	KPI A2.2 Water consumption in total and intensity	Appx: ESG Data

<b>ESG Reporting Guide</b>		
<b>Aspects</b>	<b>General Disclosure and KPI</b>	<b>Reference</b>
	KPI A2.3 Description of energy use efficiency initiatives and results achieved	Safety, Occupational Health and Environmental Policy , Appx: ESG Data
	KPI A2.4 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved	Safety, Occupational Health and Environmental Policy , Appx: ESG Data
	KPI A2.5 Total packaging material used for finished products and, if applicable, with reference to per unit produced	Appx: ESG Data
<b>A3 : The Environment and Natural Resources</b>	General Disclosure	Safety, Occupational Health and Environmental Policy
	KPI A3.1 Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	Safety, Occupational Health and Environmental Policy , Appx: ESG Data
<b>B. SOCIAL</b>		
<b>B1: Employment</b>	General Disclosure	Employment
<b>B2: Health and Safety</b>	General Disclosure	Employment
<b>B3: Development and Training</b>	General Disclosure	Employment
<b>B4 : Labour Standards</b>	General Disclosure	Employment
<b>B5: Supply Chain Management</b>	General Disclosure	Supply Chain Management
<b>B6: Product Responsibility</b>	General Disclosure	Product Responsibility
<b>B7: Anti-corruption</b>	General Disclosure	Employment
<b>B8: Community Investment</b>	General Disclosure	Community Investment



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