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中國工商銀行股份有限公司 INDUSTRIAL AND COMMERCIAL BANK OF CHINA LIMITED (a joint stock limited company incorporated in the People's Republic of China with limited liability)

> Stock Code: 1398 USD Preference Shares Stock Code: 4603 EUR Preference Shares Stock Code: 4604 RMB Preference Shares Stock Code: 84602

ANNOUNCEMENT ON THE LAUNCH OF THE 5G SMART OUTLET

On 11 June 2019, Industrial and Commercial Bank of China Limited (the "**Bank**") officially launched its first new-modelled smart outlet based on 5G application in Suzhou, Jiangsu Province.

The launch of the 5G smart outlet is an important measure of the Bank to promote smart banking construction and energize channel development. The 5G smart outlet will, based on 5G technology, in accordance with the philosophy of "integration of finance and technology, integration of finance and ecology, integration of finance and humanity" and through in-depth integration and consolidation of FinTech means such as big data, artificial intelligence and biometrics, establish close ties between customer and financial service scenarios, organically connect various links such as service guidance, product marketing, business handling and operation management, and through close cooperation with various customers, build a diversified financial service center and create a pan-financial service ecosphere covering surrounding regions.

In the next step, the Bank will further advance the smart banking construction and channel transformation and development, promote the organic integration of bank channels with customer service, inclusive finance and front-line technology application, and continue to promote the operation model transformation of commercial banks and the improvement of customer service experience.

The Board of Directors of Industrial and Commercial Bank of China Limited

Beijing, PRC 11 June 2019

As at the date of this announcement, the board of directors comprises Mr. CHEN Siqing and Mr. GU Shu as executive directors, Mr. ZHENG Fuqing, Ms. MEI Yingchun, Mr. DONG Shi and Mr. YE Donghai as non-executive directors, Mr. Anthony Francis NEOH, Mr. YANG Siu Shun, Ms. Sheila Colleen BAIR, Mr. SHEN Si, Mr. Nout WELLINK and Mr. Fred Zuliu HU as independent non-executive directors.