

2018 Environmental, Social and Governance Report

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Win Hanverky Holdings Limited

Win Hanverky is an integrated manufacturer, distributor and retailer for various top-tier international sports, fashion and outdoor brands.

Headquartered in Hong Kong and with production facilities across Asia, Win Hanverky runs two broad lines of business catering for markets across Europe, the United States, Mainland China and Hong Kong. Its two lines of business are:

- Manufacturing Business
- High-end Fashion Retailing Business

ABOUT THIS REPORT

This report ("**ESG Report**") covers the environmental, social and governance ("**ESG**") information of Win Hanverky Holdings Limited (the "**Group**") for the period from 1 January 2018 to 31 December 2018, which is the same reporting period as that of the annual report.

We value your feedback on this report and our sustainability performance. If you have any comments and suggestions, please feel free to contact us at ir@win-hanverky.com.hk.

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SCOPE AND BOUNDARY

The board of directors ("**Board**") has overall responsibility for the Group's ESG strategy and reporting, and has delegated the task of compiling the report to the management and its teams.

The Group is an integrated manufacturer, distributor and retailer for international sports, fashion and outdoor brands. The Group has two broad lines of business, namely Manufacturing Business and High-end Fashion Retailing Business. The majority of the representative figures and disclosed information in this report come from the major factories of our Manufacturing Business and exclude High-end Fashion Retailing Business.

The ESG Report is prepared in accordance with the Environmental, Social and Governance Reporting Guide contained in Appendix 27 to the Rules Governing the Listing of Securities ("**Listing Rules**") on The Stock Exchange of Hong Kong Limited and follows the "**comply or explain**" provisions.



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The Group attaches great importance to the effective communication with stakeholders, and treasures the expectation and valuable insight from our stakeholders as essential inputs for our long-term business planning strategy. The following matrix summarises the Group's engagement channels with various stakeholders.

Key Stakeholder Group	Engagement Channels
Customers	Customer visits
	Customer audits
	Meetings
	• E-mails
Suppliers and Sub-contractors	Meetings
	Telephone calls
	• E-mails
Business Partners	Meetings
	Telephone calls
	• E-mails
Investors	Annual reports, announcements and circulars
	Company website
	Investors conferences
	Meetings
	Telephone calls
	• E-mails
Media	Press conferences/press releases
	• Press interviews and announcements
Government and Regulators	Annual reports, announcements and circulars
	Reports and submissions according to regulate requirements
	Meetings and seminars

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Key Stakeholder Group	Engagement Channels
Communities and NGOs	Volunteer activities and public events
	Site visits
	Meetings & seminars
Academic and Other External Stakeholders	On request
Shareholders	Annual general meetings
	• Annual reports, announcements and circulars
	Company website
	Telephone calls
	• E-mails
Employees	Questionnaires
	Company policy and procedures
	Company internal notices and communications
	Company intranet
	Trainings and workshops
	Meetings
	Company annual dinner

In the past, the Group conducted surveys with stakeholders through a variety of channels to identify the issues concerning them and the ESG impacts of the Group's business operations. During the reporting period, the Group continued to discern the issues concerned.

In preparing this report, the Group continued to refer to our latest materiality assessment and surveys of stakeholders to enable better understanding of our ESG performance that may affect the Group as well as our stakeholders. The Group evaluated the environmental and social risks associated with our business operations, and assessed the potential impact on the Group by the corresponding ESG risks.

The result of our latest materiality assessment is summarised in materiality matrix as shown below.



Materiality Matrix

- Aspect A1 Emissions
- Aspect A2 Use of Resources
- Aspect A3 Environmental & Natural Resources
- Aspect B1 Employment
- Aspect B2 Health & Safety
- Aspect B3 Development & Training
- Aspect B4 Labour Standards
- Aspect B5 Supply Chain Management
- Aspect B6 Product Responsibility
- Aspect B7 Anti-corruption
- Aspect B8 Community Investment

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The Group took into consideration of below materiality assessment result in the reporting of ESG information and resources investment.

Materiality	Rank	Aspect
Most important to both the Company and the Stakeholders	1	B2 – Health & Safety
More important to the Stakeholders but less	2	B1 - Employment
important to the Company	3	B3 - Development & Training
	4	B7 — Anti-corruption
	5	B4 — Labour Standards
More important to the Company but less important to the Stakeholders	6	A2 – Use of Resources
Less important to both the Company and the	7	B8 — Community Investment
Stakeholders	8	B6 - Product Responsibility
	9	A3 - Environmental & Natural Resources
	10	A1 – Emissions
	11	B5 — Supply Chain Management

ENVIRONMENTAL



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We strive to comply with all relevant environmental laws and regulations. During the reporting period, there were no serious regulatory violations or fines incurred from the breach of environmental protection laws.

OUR ECO VISION



EMISSIONS, EFFLUENTS AND WASTE

The Group has a vision to satisfy the desire of every customer and business partner, in line with this vision, we also regard satisfying the desire of every key stakeholder as a core element of our vision. The Group established relevant environmental management policies and procedures that integrated sustainability with day-to-day operations.

In response to the latest global trend, the Group ensures that low carbon, low emission and energy saving aspects are fully considered in all operational activities. The Group adopted ISO 14001 environmental protection and management systems and most of our production facilities have already been accredited.

In addition to the Group's internal environmental management, the Group's subsidiaries periodically invited local regulation bodies to conduct regular reviews to ensure compliance with government regulations as well as its own policies, covering sewage handling, air pollution and noise control.

Minimising and mitigating all different forms of emissions is of utmost importance to the Group. Establishing appropriate policies and procedures, the Group complied with relevant laws and regulations that significantly impacted our business and operations in the aspect of greenhouse gas emissions, generation of hazardous and non-hazardous waste, and water discharge.

The Group operates several production facilities in Mainland China, Vietnam and Cambodia which utilise electricity as primary energy source for production. To mitigate these indirect greenhouse gas emissions, the Group established operational procedures to efficiently operate the production facilities to minimise energy consumption and thus their indirect emissions.



EMISSIONS, EFFLUENTS AND WASTE (CONTINUED)

Greenhouse Gas ("GHG") Emissions

Since 2018, our factories have started to account GHG emission from operation using own-developed calculation tool. During the reporting period, our factories have emitted 20,781 metric ton CO,e in the production operation, and GHG intensity was 0.66 kg CO₂e per man-hour of production.

	2017	2018
Total greenhouse gas emissions* Average greenhouse gas emissions from one man-	20,610 metric ton CO ₂ e	20,781 metric ton CO ₂ e
hour of productions#	0.64 kg CO ₂ e/man-hour	0.66 kg CO ₂ e/man-hour

Hazardous Waste & Non-Hazardous Waste

Containers for hazardous material after usage and other contaminated materials are our major type of hazardous waste, while textile waste is our major type of non-hazardous waste.

	2017	2018
Total hazardous waste	0.70 metric ton	0.65 metric ton
Average hazardous waste from one man-hour of	0.000	0.001
production#	0.022 g/man-hour	0.021 g/man-hour
	2017	2018
Total non-hazardous waste	3,074 metric tons	2,341 metric tons
Average non-hazardous waste from one man-hour		
of production#	95.06 g/man-hour	74.30 g/man-hour

Calculation covered electricity consumption, and fuel consumption (including diesel, gasoline, and liquefied petroleum gas) by stationary source and mobile source.

The Group has applied new method to calculate intensity in certain KPIs and certain comparative figures have been restated to conform to the current year's presentation.

EMISSIONS, EFFLUENTS AND WASTE (CONTINUED)

Waste management is all the activities and actions required to manage waste from its inception to its final disposal. This includes, among other things, addressing issues linked to waste minimisation, generation, collection, transport, treatment and disposal of waste together with monitoring and regulation. It also encompasses the legal and regulatory framework that relates to waste management encompassing guidance on recycling etc.

Reduction of Waste

Internal reuse of materials like textile, plastic and paper is our major action to help reducing waste generation within operation. During the reporting period, we have conducted below waste reduction initiatives in factories:

Internal Reuse of Textile

We reused the textile scrap and made into curtain, pillow cover and blanket for clinic room through the training class for new workers.





Plastic waste has been made into different sizes of bag and cover of waste bin.



Internal Reuse of Paper

We utilised the colour separating paper from textile into cover paper in cutting table, perforated paper and marker paper.





ENERGY, WATER AND MATERIALS

As a responsible garment manufacturer, the Group is well aware that environmental protection initiatives are of paramount importance for sustainable development. The Group has, therefore, all along been treasuring environmental resources, in particular quality fabric resources on which our business is dependent. While enthusiastically expanding the scale of its operations, the Group is also committed to striking a balance between business expansion and environmental conservation at the same time in its pursuit to boost value for its shareholders under the premise of reducing the burden on the environment.

Realising that resources are finite and extraction of resources often incurs a cost to the environment, the Group established proper policies and procedures on the efficient use of resources, such as energy, water and other raw materials.

The Group fully agrees that energy conservation is vital to environmental protection, thus developed energy conservation guidelines, continuously monitored power consumption and regularly reviewed energy conservation measures to enhance energy performance. The Group consumes electricity for machinery operations, lighting and air-conditioning, and on the other hand, small amount of fuel for backing up power generator.

The manufacturing process primarily uses plastic bags and paper carton boxes for packaging. The Group minimises wastage of packaging materials through good practice in stock keeping and handling.

ENERGY, WATER AND MATERIALS (CONTINUED)

Direct and Indirect Energy Consumption

Energy Type	%	2017	%	2018
Electricity	94	27,033,319 kWh	94	24,512,491 kWh
Diesel	4	1,210,031 kWh	4	1,066,003 kWh
Gasoline	2	489,605 kWh	2	475,221 kWh
Liquefied Petroleum Gas	0	29,313 kWh	0	31,111 kWh
Photovoltaic	0	19,622 kWh	0	13,081 kWh
Total	100	28,781,890 kWh	100	26,097,907 kWh
Average energy consumption		0.89 kWh/man-hour		0.83 kWh/man-hour
from one man-hour of production) [#]			

Water Consumption

	2017	2018
Total water consumption	474,398 cubic meters	377,788 cubic meters
Average water consumption from one man-hour of production	14.67 litres/man-hour	11.99 litres/man-hour
Packaging Materials		

	2017	2018
Total packaging materials	1,324 metric tons	1,471 metric tons
Average packaging materials consumption	37.34 g/piece	37.32 g/piece
from production of one piece of product		

Reduction of Energy Consumption

Addition of new facilities in factories will cause extra consumption of energy. The fluctuation of production will also affect the performance of energy efficiency. Meanwhile, we need to carry out more saving projects in order to keep a balance, or even a reduction in overall energy consumption, in order to keep our target on track.

Our factories have engaged energy consultancy for conducting energy audit every three years in order to evaluate our energy performance in a scientific way, and seek for continual improvement.

In 2018, we have established Energy Water Investment Plan ("**EWIP**") to identify the saving projects, saving potentials, project timeline, as well as investment budget. EWIP has been reviewed and approved by top management in factories in order to show our commitment on energy saving.

The Group has applied new method to calculate intensity in certain KPIs and certain comparative figures have been restated to conform to the current year's presentation.

ENVIRONMENTAL

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ENERGY, WATER AND MATERIALS (CONTINUED)

During the reporting period, we have conducted below energy saving initiatives in factories:



Compressed Air System ("CAS") Leakage Checking and Fixing Program

Through this program, factory can identify leakage in CAS more quickly and regularly, thus we can respond to issue by fixing to reduce energy loss from leakage.

This program aims to make the improvement process more systematic, and we clearly define the role of responsibility for different departments.

Lighting Turn Off at Specific Area with Sufficient Lux Level

Some areas in production floor were identified with sufficient sunlight or sufficient lux level. Therefore, we decided to turn off the unnecessary lightings in compulsory enforcement.

The responsible teams are well trained with energy saving awareness and lux level measurement to ensure sufficient lux level in workshop can be maintained.

Compliance team conducts checking in production floor in regular basis to enforce switching off the unnecessary lightings.



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ENERGY, WATER AND MATERIALS (CONTINUED)



Steam Trap Installation

Steam trap can bring approximately 40% saving by reducing steam loss from ironer. This project has been in testing stage for performance evaluation before launching. We also listen to the feedback from workers who are using the ironer with steam trap in order to make minimal impact to daily process.



T5/T8 Fluorescent Lamp Replacement by LED

LED lamp can bring around 54% to 60% saving compared to T5/T8 fluorescent lamp. Therefore, we are gradually phasing out the use of fluorescent lamp by replacing with LED.

For new lighting fixture, it is compulsory to adopt LED lamp by facility and maintenance team.



Timer Control Adjustment in Solenoid Valves

Timer control in solenoid valves in compressed air system has been found with high frequency. By reducing the frequency of timer control, we can reduce the loss of compressed air, hence to save energy.



ENERGY, WATER AND MATERIALS (CONTINUED)



Pressure Optimisation in Air Compressor by Cascade

Through pressure optimisation in air compressor by cascade, it was estimated that the potential savings reached 7.8%.

Compressor Room Improvement

The temperature in air compressor room was higher than the ambient temperature due to heat radiation from air compressors and heat exhaust from air dryers. This caused the reduction of volume efficiency in the air compressors.

Fans have been installed to improve ventilation in the compressor room, hence to reduce indoor room temperature.



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ENERGY, WATER AND MATERIALS (CONTINUED)

Reduction of Water Consumption

Our factories have engaged professional consultancy for conducting water audit every three years in order to evaluate our water performance in a scientific way, and seek for continuous improvement.

In 2018, we have established EWIP to identify the saving projects, saving potentials, project timeline, as well as investment budget. EWIP has been reviewed and approved by top management in factories in order to show our commitment on water saving.

During the reporting period, we have conducted below water saving initiatives in factories:



Large-scale Leakage Checking and Fixing Program

Water leakage in factories was identified as one of major root-causes of water loss. It was due to aging water pipes system and water leakage from underground pipes, but it was not easy to be detected.

Therefore, we conducted program to check and fix large-scale water leakage, including cutting the underground pipes and reconstructing to upperground.

Installation of Water Saving Aerator

Domestic water use is our major water usage in factories because we do not have washing process in production. Domestic water use includes toilet, hand-washing, canteen and drinking water.

To cope with water saving from hand-washing, we changed water tap into press type with higher water saving efficiency. Also, we have tested the efficiency of water saving aerator (70% to 80% saving achieved) and planned to install on appropriate taps.





ENERGY, WATER AND MATERIALS (CONTINUED)



Optimisation of Water Use in Toilet Flushing

Most of toilets in factories are not dual-flush and the usual water consumption is about 5 to 7 litres per flush.

We have placed 1 litre of water bottle in the tank of toilet to reduce 1 litre per flush, and this action does not cause impact on cleaning performance.

Housekeeping to Reduce Water **Consumption in Cooling Tower**

Water splashes from the cooling tower were found which may lead to extra water consumption. Therefore, we built a cover to reduce water splashes and keep water inside the cooling tower.



SUPPLY CHAIN MANAGEMENT

It is a common practice in the garment manufacturing industry that the end customers may appoint designated vendors to supply raw materials for the manufacturing of their end products. As our major customers in the Manufacturing Business are well-known sports brands with established comprehensive policies and procedures in sustainability, therefore they require vendors to comply with the sustainability code. On top of the Group's own policy and requirements, the Group strictly adheres to customers' policy and requirements in sustainability which include supply chain management on supply chain code of conduct, and environmental concerns. The Group collaborated with customers to perform regular compliance assessment of our manufacturing facilities and the raw materials suppliers who can be qualified as designated suppliers.

A majority of our suppliers implemented their environmental systems in compliance with ISO14001:2004 standards respectively and have been correspondingly certified. The Group's compliance team regularly conducted supplier audits to ensure our suppliers operate in compliance with required environmental standards.



Number of Suppliers by Geographical Region



GREEN CULTURE

We aim to influence company culture to adopt green consideration in daily business decision.

Green Loan Certification

The Group has successfully certified with Green Finance Certification - Pre-issuance Stage issued by Hong Kong Quality Assurance Agency in 2018. The certification proved that the loan was in compliance with the requirements of Green Finance and will be allocated for the development of environmental projects in coming years, for example, new Green Building factory.

Certificate No: CC 6654 GREEN HKQAA

This is to certify that the pro-

Win Hanverky Limited Green Loan Tranche of Loan of

WIN HANVERKY LIMITED

complies with the requirements of Green Finance Certification Scheme : 2018

> applicable to: Pre-issuance Stage

Signed for and on behalf of HONG KONG QUALITY ASSURANCE AGENCY

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LABOUR PRACTICES AND DECENT WORK



FAIR EMPLOYMENT

The Group is aware that talents are one of the cornerstones for the Company's long-term implementation of sustainable development. As such, the Group observed and complied in all material respects with the relevant employment legislation and established company policies and procedures relating to compensation and dismissal, recruitment and promotion, working hours, and rest periods. Moreover, the Group implemented a sound promotion system under which priority would be given to qualified existing employees for internal management vacancies, further ensuring that employees can share the achievements of the Group.

The human resources department collected comments from employees on a regular basis and forwarded them to the management for review, through which a better understanding of the needs of the employees and an improved employer-employee relationship could be achieved. On top of management and operational effort, the Group also hosted varies activities that involved the family members of employees to cultivate a harmonic atmosphere and work-life balance culture in the organisation.

Football Tournament and Activities

Besides the usual football tournament held in our Vietnam and Cambodia factories, a special football day was organised to gather employees in the atmosphere of World Cup 2018. The football day provided a great opportunity for employees from different departments to meet each other and have fun together.





Festivals and Celebration

Although festivals and holidays vary across different countries and locations, our factories had heart-warming arrangement to celebrate the major festivals. From local new year, International Women's Day to Christmas, we had wide range of activities, such as lunch party, mooncake distribution and decoration contest, for celebration and bringing joy and happiness to our employees who worked hard during working days.

LABOUR PRACTICES AND DECENT WORK





WORKFORCE COMPOSITION (MAJOR FACTORIES ONLY)



Total Workforce by Gender





Total Workforce by Employment Type (Unit: Person)



27 LABOUR PRACTICES AND DECENT WORK

EMPLOYEE TURNOVER RATE BY GENDER AND AGE GROUP (MAJOR FACTORIES ONLY)

		Average Monthly Turnover Rate	
Gender	Age Group	2017	2018
Male	Under 30 years old	0.53%	0.40%
	30-50 years old	0.29%	0.25%
	Over 50 years old	0.00%	0.01%
Female	Under 30 years old	2.76%	1.84%
	30-50 years old	1.24%	1.07%
	Over 50 years old	0.02%	0.03%

EQUAL REMUNERATION FOR WOMEN AND MEN

The Group developed a performance appraisal and evaluation mechanism to assess employee performance in a fair and equal manner, and provided discretionary bonus and other incentives based on the evaluation results. The Group established company policies and procedures relating to equal opportunity, diversity, antidiscrimination, and other benefits and welfare. The Group maintains awareness of and compliance with applicable laws and regulations.

In addition to the basic rights stipulated in the labour legislation in Hong Kong and other operating locations, female employees of the Group are entitled to maternity leave and are not discriminated against or slighted due to pregnancy, while male employees in Hong Kong enjoy three days of paid paternity leave allowing them to take care of their wives and new-born babies.

DIVERSITY AND EQUAL OPPORTUNITY

Diversity and equal opportunity are the Group's principles in its recruitment, training, assignment of responsibilities and remuneration systems. All employees are treated equally regardless of their gender, age, religion, ethnicity, political stance or marital status.

In order to stand out in an industry characterised by keen competition, over the years, the Group has been actively recruiting talent and sparing no effort to enhance its competitiveness. On this ground, the Group formulated open and transparent procedures for flexible recruitment through various channels that are suitable for specific job positions and responsibilities, including accepting employee referrals, placing advertisements and commissioning recruitment agencies to identify professionals. Applicants were screened based on certain criteria including work experience, academic qualifications and professional skills to ensure that the capability of the candidates meet the requirements of the Group, while respecting their gender, age, religion, ethnicity, etc.

The Group has a worldwide operation across the globe, having employees from various ethnicities in a variety of geographic location. It is paramount for the Group to respect every ethnicity and culture so as to strive for lasting excellence and sustainable development.

Employee Birthday Party

In our Vietnam and Cambodia factories, we have been organising monthly birthday parties for our employees for years. This year, we kept this tradition going. With birthday cakes, little gifts and fun games, we brought joyful and memorable moment to our employees every month.



OCCUPATIONAL HEALTH AND SAFETY

With a large number of employees under its wings, the Group established company policies and procedures relating to providing a safe working environment and protecting employees from occupational hazards. The Group keeps aware of and complies with applicable laws and regulations.

We care about our employees and are committed to provide them with a safe working environment. Relevant job trainings were provided to operational staff before commencement of job duties. The Group required operational staff to wear safety gear such as protective gloves in specific work areas to prevent injury in the workplace.

In order to formalise such management practice, the Group adopted OHSAS 18001:2007 Occupational Health and Safety Assessment Series and most of our production facilities are OHSAS 18001:2007 certified and accredited.

Not confining our health and safety commitment, the Group passed on this message to our supply chain and continue to communicate with our suppliers regarding the latest regulations and worldwide standards to promote awareness of occupational health and safety.

A majority of our suppliers implemented their occupational health and safety systems in compliance with OHSAS18001:2007 standards respectively and have been correspondingly certified. The Group's compliance team regularly conducted supplier audits to ensure our suppliers operate in compliance with required health and safety standards.

Fire Safety

Potential fire hazards are dangerous and detrimental to human being. Thus, we must spare no effort to minimise fire risk in our factories. We conducted regular monitoring and maintenance to fire-fighting system to ensure the effectiveness of the system. Besides hardware component, we also put emphasis on our training to employees, as protecting human being from fire hazard is our ultimate objective. We carried out regular fire drills for the whole factory to raise employees' awareness on fire safety, strengthen employees' understanding of fire evacuation routes and self-protection measures.



LABOUR PRACTICES AND DECENT WORK



OCCUPATIONAL HEALTH AND SAFETY (CONTINUED)



Free Regular Health Check

We arranged free regular health check for all employees in our Vietnam and Cambodia factories, with support from local Government. Doctors, nurses and other medical staff conducted health check for employees and provided advice for their well-being.

TRAINING AND EDUCATION

The Group is dedicated to investing into its employees with ongoing education and training to hone their skills and expertise and encourage them to prepare for changes and keep up with the Group's development. The Group established company policies and procedures relating to improving employees' knowledge and skills for discharging duties at work.

The Group encourages employees to pursue continuing education and enrol in work-related courses to obtain professional certification and achieve self-enhancement, with a belief that a team with deep knowledge of the industry and applicable professional skills can enhance its corporate brand image and competitiveness. Not only did the Group engage professionals to provide occupational training, but also assigned employees to participate in activities including external training, industry seminars and product launches if necessary. The Group even provided special training based on the needs to individual positions. Equipped with enhanced professional skills and knowledge of innovative technology, while at the same time gaining relevant work experience, the improved effectiveness of employee empowers the Group to venture into the global textile market.

Library for Employees

Since the library in our Cambodia factory being launched in 2017, we together with Sipar, a French non-governmental organisation which aims at developing reading and eradicating illiteracy, continued to promote reading in our factory through book distribution, sharing from Sipar and library improvement. We believe that reading is an essential way for knowledge and literacy growth and improvement, and we hope our employees will continue to gain benefits from it.



HUMAN RIGHTS

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The Group maintains awareness of the relevant laws and regulations relating to prevention of child labour and forced labour, and formulated specific policies to prevent employment of child labour or forced labour. For example, the Group's recruitment procedures specifically stated that the recruitment of minors under the age restricted by local regulations on child labour is strictly prohibited.

The Group checked all the documentation concerning the age of job applicants and took effective measures to verify their age before hiring, to ensure that each applicant met the required age. Holding on to the principle of impartiality and voluntariness, the Group prohibited any coercion or deception in the course of recruitment and committed to safeguarding human rights and establishing a fair working environment.

Extending our human rights commitment, the Group passed on this message to our supply chain and continued to communicate with our suppliers regarding the principle of prevention of child labour and forced labour.

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SOCIETY





ANTI-CORRUPTION

Integrity is one of the core values of the Group. We conduct our business operations with a high level of integrity, and respect our customers and suppliers. Meanwhile, we are also trusted by our stakeholders and business partners in good standing.

The Group is aware of and complies with relevant laws and regulations relating to bribery, extortion, fraud and money laundering which it strives to avoid and that could significantly affect its business. The Group's employee handbook and code of conduct specified the requirements and procedures in relation to anti-corruption and fraud. We abstracted relevant sections of the Prevention of Bribery Ordinance in Hong Kong into the code of conduct and required our employees to be aware of and declared any conflict of personal interests with that of the Group.

The Group defined clear allegation procedures in the code of conduct, to provide a transparent channel for employees to report on any suspected misconduct or malpractice within its operations. There have not been any such allegations reported in the year of reporting.

COMMUNITY INVESTMENT

The Group is aware of the needs and interests of the communities and takes a holistic approach to address the concerns of various stakeholders. The Group undertook to understand the needs of the communities where it operates and ensured its activities take into consideration the interests of the community.

In respect to helping the less fortunate, the Group encouraged staff to regularly participate in charitable causes. The Group also organised a number of events that contribute to the advancement of society.



Children Day Celebration

On Children Day (1st June), our employees in Cambodia factory visited an orphanage, playing with children and offering them with daily necessities.





Environmental Activities

We had beach cleaning session in our annual trip in Cambodia, while we, together with colleagues from different departments, planted trees in our China factory.





PRODUCT RESPONSIBILITY

CUSTOMER HEALTH AND SAFETY

Product safety and consumer-safe products are the highest priority to the Group. To ensure product quality and consumer-safe products, all materials and product samples had to pass a rigid compliance process and are tested in accordance with our client's standardised material and product testing specifications and procedures.

In addition, the Group keeps track of the latest legal developments in product safety and, where necessary, updates related policies and manuals in line with the latest requirements. The Group maintains awareness of and complies with the relevant laws and regulations relating to health and safety for products and services provided as well as methods of redress.

As at 31 December 2018, no request for product recalls due to safety and health issues has been received by the Group.

PRODUCT LABELLING AND MARKETING COMMUNICATIONS

Labelling of products is either performed by our brand suppliers or by us according to our customers' instructions aligned with factual information, and at the same time, with attention to ensure accurate product description in product advertisements in our High-end Fashion Retailing Business. We strictly comply with applicable laws and regulations in product labelling and advertising.

The Group maintains awareness of and complies with the relevant laws and regulations relating to advertising and labelling for products and services provided.

INTELLECTUAL PROPERTY AND CUSTOMER PRIVACY

The Group undertakes not to purchase any pirated software and hardware. When partnering with another corporation, we will set out the terms on protection of intellectual property rights if needed, and respect each other's rights and duties.

While at the customer end, our High-end Fashion Retailing Business has implemented a membership program to reward loyal customers. In this pursuit, the Group is aware of and complies with applicable laws and regulations governing personal data and privacy, and we have put in place relevant procedures to protect the rights of our customers.

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