

(a joint stock company incorporated in the People's Republic of China with limited liability)

Stock Code: 1785

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ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 2018

咸谨高速都江堰收费站

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1. About the Report

Chengdu Expressway Co., Ltd. (the "Company") and its subsidiaries (together, the "Group" or "we/us") are pleased to issue the first Environmental, Social and Governance Report (the "Report"). The Report describes our overall performance in implementing the concept of sustainable development and corporate social responsibility.

Reporting standards

The Report is prepared in accordance with the reporting principles as required in the ESG Reporting Guidelines (the "Guidelines") set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited. During the preparation process, we have enjoyed support from various stakeholders, which enabled us to be better informed of the Group's operation in terms of environmental and social aspects, for the purpose of analysis and reporting.

Reporting scope

The Report focuses on the progress of the Group's core businesses in various aspects of sustainable development during the period from 1 January 2018 to 31 December 2018 (the "Year" or the "Reporting Period"). Unless otherwise stated, information contained in the Report covers businesses directly controlled by the Group. For details of the Group's corporate governance, please refer to the "Corporate Governance Report" section in the Group's annual report for 2018 or the Group's official website (www.chengdugs.com).

Reporting language

The Report is prepared and published in traditional Chinese and English and in case of any inconsistencies, the former shall prevail.

Availability of the Report

The electronic version of the Report is available on the official website of the Company (www.chengdugs.com) or the HKEX website (www.hkex.com.hk).

Feedback to the Report

Your feedback to the Report serves as an important basis for the formulation of the Group's business development policies both in the short and long term. If you have any inquiry or suggestion as to the Report or the sustainable development strategies of the Group, please contact us via e-mail (cggfdb@chengdugs.com).

2. About the Group

2.1. Business Profile

The Group is principally engaged in the operation, management and development of expressways located in and around Chengdu city, Sichuan province, the PRC. During the Reporting Period, there was no material change in the Group's business. The Group's expressway network covers Chengguan Expressway, Chengpeng Expressway, Chengwenqiong Expressway, Chengdu Airport Expressway, as well as Chengbei Exit Expressway in which the Company holds 40% equity interests, with a total mileage of 149.69 kilometres. Located strategically in areas adjacent to Chengdu, the expressways operated and invested in by the Group are an integral part to the expressway network surrounding Chengdu which connect several districts with abundant economic, cultural and tourism resources. As at the end of the Reporting Period, total assets of the Group reached RMB5.194 billion.



Chengguan Expressway is a major part of the G4217 national expressway and a key section connecting Sichuan province with Gansu province, Qinghai province and Tibet. It is also the main road to access the historic cities, Dujiangyan, Qingcheng Mountain, Jiuzhai Valley, Huanglong and other tourist attractions and connects most of the catalogued the United Nations Educational, Scientific and Cultural Organization (UNESCO) World Heritage Sites located in Sichuan province.



Chengpeng Expressway is a major part of the S105 provincial highway, which is a key component of the radial-shaped road network surrounding Chengdu and the main route connecting Chengdu to north areas of Sichuan province.



Chengdu Airport Expressway is a major part of the S6 provincial expressway and the main expressway to Chengdu Shuangliu Airport from downtown Chengdu. Street lights are installed and flowers are planted along the entire expressway.



Chengwenqiong Expressway is a major part of the S8 provincial expressway and is of economic and cultural significance to western Chengdu. As the only expressway in the region, it connects Wenjiang, Chongzhou, Dayi, Qionglai and other major satellite cities of Chengdu.



Chengbei Exit Expressway forms part of the G5 Beijing-Kunming national expressway and is an important expressway connecting downtown Chengdu with Chengmian Expressway (成綿高速) and Chengdu Ring Expressway (成都繞城高速).

2. About the Group

The Group's daily operation focuses primarily on toll collection as well as maintenance and renovation of expressways operated by it. During the Reporting Period, the Group achieved revenue of RMB1,830,227,000, a year-on-year increase of 2.6%, of which toll income amounted to RMB985,898,000, representing an increase of 17.3% from last year. In addition to toll income, the Group also recorded construction revenue in respect of service concession arrangements (the amount of which equaled the construction cost during the same period) during the Reporting Period. Meanwhile, cost of sales primarily includes cost of infrastructure in respect of the construction of service concession arrangements, road repair, maintenance, cleaning and greening cost, depreciation and amortisation as well as employee benefit expense.

2.2. Honours and Recognitions

Since establishment, the expressways operated and managed by the Group have secured remarkable performance in aspects of maintenance, security and quality service. Set out below are the awards garnered by the Group during the Reporting Period:

Title of Awards	Awarded by	Awarded to
"Five Star Expressway" 「五好高速公路」	Expressway Management Bureau of the Department of Transportation of Sichuan Province	Chengguan Expressway, Chengwenqiong Expressway, Chengdu Airport Expressway, Chengpeng Expressway
"Advanced Expressway Management Enterprise" 「高速公路管理工作先進單位」	Chengdu Municipal Transportation Commission	Chengdu Expressway Co., Ltd., Chengwenqiong Expressway Company, Chengdu Airport Expressway Company and Chengbei Exit Expressway Company
 "Good Performance on Accomplishing Expressways Construction Goal in 2017" 「2017年度高速公路建設目標任務完 成較好」 	The Department of Transportation of Sichuan Province	Chengpeng Expressway Company
"Advanced Enterprise on Spring Festival Transportation in 2018"「2018 年春運工作先進單位」	Chengdu Municipal Transportation Commission	Chengdu Airport Expressway Company, Chengbei Exit Expressway Company
"Most Beautiful Road Collector Team in China" 「最美中國路姐團隊」	China Highway and Transportation Society	Wenjiang North Toll Station of Chengwenqiong Expressway Company
"National Model Enterprise for Safe Culture Construction in 2018" 「2018年全國安全文化建設示範企業」	China Association of Work Safety	Chengdu Airport Expressway Company

3. Sustainable Development Strategies

The Group has been tracking the impact of business operations on the environment and society, and is committed to integrating the concept of sustainable development with the overall business development. Our sustainable development strategies cover all aspects of business operations, employees, the environment and society, aiming to actively implement corporate social responsibility.

3.1. Environmental, Social and Governance Working Group

The board of directors of the Group (the "Board") is held accountable for the ESG strategies and reporting. The Board is responsible for assessing and determining ESG risks and supervising the management in confirming the effectiveness of relevant risk management and internal control systems. In order to strengthen the monitoring of ESG risks, the Group has established an ESG working group to coordinate and implement various ESG practices and report the progress to the Board. The ESG working group comprises 3 senior management personnel, who are determined by the Board upon consideration. The group leader is nominated by the chairman of the Company and appointed by the Board. The terms of office of any member is the same as that of the senior management personnel, and may be re-elected upon expiration of his/her term. The main responsibilities of the ESG working group include:

- supervising ESG issues, including the quality of working environment, environmental protection, operating practices, community engagement and animal protection;
- maintaining the operation of the corporate social responsibility management system and enhancing employees' awareness of corporate social responsibility;
- promoting relevant departments to implement various ESG policies;
- responding to the opinions of shareholders and important stakeholders on major ESG issues;
- ensuring that the Group complies with relevant legal and regulatory requirements and monitoring and addressing the latest ESG topics; and
- putting forward recommendations to the Board when and as appropriate to enhance the Group's ESG performance.



3.2. Stakeholder Engagement

The Group is convinced that employees, customers, business partners and other stakeholders play the key role in sustainable development. Therefore, we actively maintain close relationship and communication with all stakeholders to keep posted of their opinions on ESG topics for the purpose of formulating sustainable development strategies based on their concerns and expectations. During the Year, we reached out to stakeholders from different sectors, including shareholders/investors, customers, employees, business partners, suppliers, regulators, media, community/non-governmental organisations, etc..

Stakeholders	Major topics of concern	Communication channel
Shareholders/Investors	 Economic performance Compliance operation Information transparency Effective communication 	 Annual general meetings and other general meetings Investor conferences Interim and annual reports Corporate communications Results announcements Shareholder visits E-mails
Customers	Customer serviceInformation securityComplaint handling	 Daily operation/communication Telephone calls E-mails
O C Employees	 Salaries and benefits Occupational safety and health Training and development 	 Work performance interviews/ appraisal Panel discussions/meeting Staff communication conferences WeChat exchange groups/email Seminars/workshops/lectures Publications/business briefs Employee intranet Volunteer activities Employee mailbox
Business partners	Compliance operationHarmonyCommon development	 Reports Conferences Visits Lectures
Suppliers	Fair competitionProcurement transparencySustainable supply chain	 Supplier management procedures Supplier/contractor evaluation system Conferences Site visits

3. Sustainable Development Strategies

Stakeholders Major topics of concern		Communication channel	
Regulators	 Information transparency Compliance operation	Compliance reportsConferences	
Media	• Information transparency	 Press releases Senior management visits Press conferences Official website 	
Community/ Non-governmental organisations	Community welfareEnvironmental protection	 Donations Community activities Volunteer activities 	

3.3. Major Topics on Sustainable Development

With reference to the major topics of concerns of various stakeholders, the Group's sustainable development strategies fall into four categories, namely "Brand Building", "Caring for Employees", "Environmental Protection" and "Co-construction of Communities".



4. Brand Building

In strict compliance of the laws and regulations of the PRC's state and regulatory agencies, the Group adheres to clean operation and improves the overall governance of the Group through the establishment of a sound internal control system and risk management system. Meanwhile, we attach great importance to and safeguard the traffic safety of expressways and protect the rights and interests of road users and other stakeholders, so as to maintain a good corporate image and promote stable business development.

4.1. Road Safety as a Priority

Road safety tops our business considerations for the investment, construction and management of expressways. The Group strictly abides by the "Contract Law of the People's Republic of China", the "Property Law of the People's Republic of China", the "Safety Production Law of the People's Republic of China", the "Safety Production Law of the People's Republic of China", the "Road Traffic Safety Law of the People's Republic of China", the "Safety Production Law of the People's Republic of China", the "Road Traffic Safety Law of the People's Republic of China", the "Safety Protection Regulations", the "Sichuan Province Expressway Regulations" and other laws and regulations, and is committed to ensuring the safety, rapidity, comfort and smoothness of road traffic, thereby improving the quality and services of expressways.



In order to standardise the maintenance and management of expressways, we have prepared the "Expressway Maintenance and Management Measures" (《高速公路養護管理辦法》). Following the principle of "precaution as focus, combination of precaution and control, reasonable planning and overall maintenance", we earnestly implement the inspection system and various maintenance and management operation regulations, so as to identify and eliminate potential safety hazards in a timely manner and maximise the useful life of roads and facilities. The inspection, testing and evaluation of expressways are carried out in accordance with the industrial standards of the People's Republic of China, namely "Evaluation Standards for Technical Conditions of Highways", "Technical Specifications for Highway Maintenance" and "Highway Bridge and Culvert Maintenance Specifications", as well as the relevant operating regulations of the competent administrative department of transportation. We focus on the

4. Brand Building

quality, progress, investment and safety management of road facilities. According to the actual situation of expressways, relevant maintenance projects can be classified into four categories, i.e. minor maintenance, middle-level maintenance (special) projects, overhaul projects and reconstruction (expansion) projects. Aiming at 100% qualified rate of road facilities, we actively adopt modern management approaches and advanced maintenance technologies, and develop and promote the application of new technologies, new materials, new processes and new equipment, in order to improve the quality and work efficiency of maintenance projects, reduce project cost and eliminate major safety accidents.

4.2. Valuing Customer Experience

The Group values customer service experience. We have made electronic toll collection lanes available at all of our toll plazas in order to alleviate congestion during peak traffic hours and improve the operational efficiency. Through providing high-quality toll service, safe driving environment and scenery views alongside, we create a sound driving experience for our customers. In terms of the year-end evaluation of service quality of expressways in Sichuan province, the PRC in 2018, the Group enjoyed a satisfaction rate of 95%, which evidenced our quality and service level on expressways.

4.2.1. Ensuring Customer Service

We are dedicated to provide service guarantees for road users. Upon receiving customer's appeal for help or finding out any customer in need of support, the Group's monitoring center and expressway brigade will rush to the scene in no time to satisfy customer's needs to the best extent promptly. At the same time, in order to continuously improve the customer service level and strengthen the supervision of service process, the Group has set up a complaint center to coordinate and supervise the handling of complaints about the service of the Group. We have also established a sound customer complaint handling mechanism to standardise complaint handling procedures. According to the Group's "Complaint Handling Measures" (《投訴處理辦法》), customers may report and raise suggestions on acts that infringe their legitimate rights and interests and damage the Group's image and credibility through letters, e-mails, faxes, telephone calls or visits. After the complaint center accepts the complaints, the responsible personnel will put forward preliminary handling opinions, and the person in charge of the complaint center and the responsible leader will examine and approve the handling method of the complaint. The department responsible for complaint handling will settle the case and reply to the complainant within 48 hours upon receiving the relevant instructions. In order to ensure the proper handling of complaints, we have also established a complaint handling, inspection and supervision system to protect the rights and interests of all relevant parties. During the Reporting Period, the Group received a total of 32,525 telephone enquiries and 343 cases of complaint, all of which were handled in due course.

4.2.2. Business Information Security

We strictly abide by the state rules and regulations, such as the "Law of the People's Republic of China on Guarding State Secrets" and the "Regulation on the Implementation of the Law of the People's Republic of China on Guarding State Secrets", to protect the information security and the legitimate rights and interests of customers. The Group has prepared the "System on Confidentiality" (《保密工作制度》) and the "Archives Management System" (《檔案管理制度》) to specify the confidentiality rules and requirements of various posts regarding the Group's business information. We have also leveraged scientific management mode to standardise the collection, collation, maintenance, use, filing and archiving of archives. By installing authorised editions of operating systems and office software, setting account passwords, using IP addresses and other measures, we have reasonably allocated the data access rights of each post to fully maintain the integrity of customer information.

With respect to other business information, the Group abides by laws and regulations such as the "Advertising Law of the People's Republic of China", the "Patent Law of the People's Republic of China", the "Detailed Implementation Rules for the Patent Law of the People's Republic of China", the "Trademark Law of the People's Republic of China", "Copyright Law of the People's Republic of China" and the "Intellectual Property Law of the People's Republic of China", and prudently handles matters relating to advertising and intellectual property rights to ensure the accuracy, authenticity and integrity of information transmitted to the public and to prevent fraudulent acts involving the use of false or misleading trade descriptions. We also strive to protect the intellectual property rights, legal patent rights, trademark rights, copyright and other legal rights of the Group and our business partners. During the Reporting Period, the Group maintained one registered patent.

4.3. A Clean Enterprise

The Group is determined to promote a clean and integrity business culture in strict accordance with laws and regulations such as the "Supervision Law of the People's Republic of China", the "Company Law of the People's Republic of China", the "Anti-Money Laundering Law of the People's Republic of China" and the "Highway Law of the People's Republic of China". The Group's internal governance structure consists of the general meeting, the Board, various special committees, the board of supervisors and the senior management. We have formulated "Risk Management Measures" (《風險管理辦法》), "Compliance Management Measures" (《合規管理辦法》) and "Internal Audit System" (《內部審計制度》), etc., to establish a comprehensive internal control and risk management system, specify the management responsibilities within the Group's risk management is vested at three levels, namely, each department, the Audit and Risk Management Committee shall independently evaluate and supervise the compliance, legality and efficiency of the economic activities of the Group, and report the same to the Board.

The Group has also prepared the "Anti-Money Laundering Management Measures" (《反洗錢管理辦法》), "Measures on the Administration of 'Micro-Corruption'" (《治理「微貪污」管理辦法》), the "Party Integrity Construction Publicity and Education System" (《黨風廉政建設宣傳教育工作制度》), "Measures on Discipline Inspection and Complaint Handling" (《紀檢監察信訪舉報 辦理工作辦法》), "Implementation Rules on Supervision of Discipline Inspection Personnel" (《紀檢監察人員監督實施細則》) and "Funds Settlement Management Measures" (《資金支付管理辦法》), etc. to strengthen the restrictions on and standardise management of employees' personal behaviors, prevent acts of favoritism and malpractice, and safeguard the Group's corporate reputation and brand. During the Reporting Period, we did not receive any lawsuits or any cases of corruption, bribery, extortion, fraud and money laundering against the Group or our employees.

The Board

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Each Department

4. Brand Building

4.4. Supply Chain Management

The Group is committed to establishing good cooperative relationship with suppliers and contractors to ensure the smooth and healthy development of the Group's business. In accordance with the "Interim Measures on Contract Management" (《合同管理暫行辦法》) and through ongoing communication, we actively and effectively strengthen business cooperation with suppliers and contractors to ensure quality and timely delivery. According to the "Tendering Law of the People's Republic of China" and other relevant laws and regulations, we have formulated the "Interim Measures on Tendering Management" (《招標管理 暫行辦法》) to clarify the scope, methods and management of bidding, and standardise the principles and procedures of bidding process and its determination. The bidding project basically follows the principles of independence and "comparison shopping", where evaluation and comparison are conducted based on factors such as the satisfaction of bidding demands, quotation, quality and service requirements. The Group's contract management department is responsible for the preparation, review and filing of tender documents, while the audit supervision department is responsible for the legality, compliance and procedural review of tender documents to prevent related operational risks.

During the Year, more than 180 suppliers were involved in the Group's business operation, which fall into sectors of service, procurement, engineering and leasing. They are from all over the PRC and the United States. The detailed information classified by region is as follows:



5. Caring for Employees

To coordinate with the Group's business development strategy and operational planning, we proactively broaden the channels of talent introduction, promote diversity of employees, and spare no efforts to provide fair and safe workplaces for employees. By providing sufficient training and development resources, the Group empowers our employees to effectively grasp the latest developments in the market and the industry while improving their on-the-job performance and realising their individual value. We also provide competitive remuneration, benefits and career development opportunities based on the merits and performance of our employees to further enhance corporate cohesion. As of 31 December 2018, the Group's workforce comprised 1,634 employees.

5.1. Employment Practice

The Group has been handling labour and employment issues in strict accordance with the "Labour Law of the People's Republic of China", the "Labour Contract Law of the People's Republic of China", the "Law of the People's Republic of China on the Protection of Minors", the "Provisions on Prohibition of Child Labour" and other laws and regulations. We aspire to create a multi-harmonious, equal and fair workplace atmosphere for employees without discrimination or harassment, so as to protect the legitimate rights and interests of employees. During the Reporting Period, the Group did not violate any relevant laws and regulations on remuneration and dismissal, recruitment and promotion, working hours, equal opportunities, diversity, anti-discrimination, prevention of child or forced labour, nor did it identify any cases of child or forced labour within the Group.

We seek talents through market hunting, internal referral, social and campus recruitment. For the purpose of standardisation, the recruitment and selection process will be carried out in strict accordance with the recruitment procedures and requirements and in the principles of openness, equality and fairness, where favoritism and other malpractice are strictly restricted. The selection standards involve the applicant's knowledge structure, moral character, work experience, professional skills, comprehensive quality, physical fitness and other aspects, while the applicant's gender, age, race and family background will not serve as an impediment for employment opportunities. As for the identity of applicants, the Group will ensure the authenticity of relevant information to prevent child labour.

5.2. Welfare and Benefits

In accordance with statutory requirements, the Group has developed a compensation system that reflects the basis of strategic, market and performance orientation with due consideration to internal and external fairness. The salary of employees includes post salary and performance bonus. The annual performance bonus is determined according to the comprehensive performance of employees. Their performance is mainly evaluated based on job duties as the focus, supplemented by work attitude and capability. The evaluation results will also be used as an important basis for selecting outstanding employees of the year or salary adjustment after approval by the management. During the Year, the Board, with reference to the Group's eight key performance objectives, namely, operating performance, special work, reform and integration, operating management, negative list, integrity and discipline, party building and job evaluation, evaluated the overall performance coefficient and the individual performance coefficient of senior management personnel with specific scoring rules, and calculated the performance bonus of senior management personnel. The remuneration of all senior management shall be submitted to the Remuneration and Evaluation Committee for review and reported to the Board. Through the establishment of an open, fair and justified performance evaluation mechanism with clear rewards and punishments, the Group conducts a comprehensive evaluation of all the employees and encourages them to improve their work efficiency, with a view to enhance the Group's market competitiveness.

5. Caring for Employees

Following the principles of legality, reasonableness and equality, the Group has been implementing the welfare policies in accordance with relevant laws and regulations of the state and regional governments and the Group's "Welfare Management Measures" (《福利管理辦法》). Our employees enjoy statutory holidays, sick leave, personal leave, marriage leave, funeral leave, maternity leave, annual leave and other welfare leave. According to the PRC's national policies and regulations, we have participated in the employee pension scheme and the housing provident fund scheme coordinated or organised by government departments. We have also made unified contributions to pension insurance, medical insurance, unemployment insurance, work injury insurance, maternity insurance and housing provident fund for eligible employees. In addition to providing employees with the statutory minimum welfare, the Group also organises visits and condolences from time to time, and provides special benefits such as cooling and heating fees, and protective gear to employees as appropriate, in a bid to fully accommodate the needs of employees.

In order to accurately appeal to the working and life needs of employees and improve their satisfaction with welfare policies, the Group organises face-to-face discussions with employees each year to actively construct a platform for effective communication with employees at all levels. During the Year, the face-to-face meeting of the Group was held on 21 December 2018 at the Chengdu toll station of the Chengguan Expressway, which focused on the employees' expectations and suggestions for the development of the Group, the opportunities and perplexities both in work and life, etc.. At the meeting, the Group's management listened carefully and responded to the suggestions and demands.

5.3. Health and Safety

The Group strictly abides by laws and regulations such as the "Law of the People's Republic of China on Prevention and Control of Occupational Diseases", the "Law of the People's Republic of China on Production Safety", the "Regulations on Supervision and Administration of Workplace Sanitation", and the "Regulations on Work Injury Insurance", and is committed to providing employees with a safe and secure working environment. During the Reporting Period, we did not violate any relevant laws and regulations on providing a safe working environment and protecting employees from occupational hazards, nor did we lose working days due to work-related injuries or record any serious accidents concerning work-related fatality.

In order to ensure that the employees' physical health meets their daily work needs, the Group provides basic health guarantees for employees. We regularly distribute labour protection articles to employees to avoid occupational hazards. We also contact external professional medical institutions to provide employees with medical examinations once a year, the related expenses of which are paid by the Group. In addition, the Group is also concerned about the mental health of employees. From time to time, we organise and encourage employees to participate in employee activities, such as the Art Star Challenge Contest (藝術之 星擂臺賽), to provide employees with the opportunity to stretch their body and mind and strike a balance between work and life.

5.4. Training and Development

The Group attaches great importance to the training of employees and opportunities for career development. We have formulated the "Staff Training Management System" (《員工培訓管理制度》) and set up a training system based on the competency requirements of various posts. During the Year, in accordance with the "2018 Training Plan" (《2018年度培訓計劃方案》), we organised targeted internal and external training activities for several times after taking into account the job responsibilities and skill requirements of various departments and posts, including induction training, safety production training, information technology training, training of professional and technical personnel in accounting, securities and investment and financing training, news manuscript writing training, listing procedures and regulations training, and service etiquette training. The training covers comprehensive management, operation management and professional skills, and is targeted at all levels of employees from frontline staff to senior management personnel. The following sets out an overview of the training for different categories of talents:

Type of training	Description of training
Training of skilled talents	A combination of theoretical training and practical skills is adopted. Through vigorously carrying out on-the-job training, skills competition, master-apprentice training and other activities, the practical capability of skilled personnel to solve problems in operation are continuously enhanced, so as to accelerate their growth into talents as soon as possible.
Training of professional and technical talents	To continuously optimise and improve the knowledge structure based on the job base, professional qualifications and professional development. The Group will, according to our development needs, organise, select and dispatch certain personnel who have accomplished outstanding contributions to the Group and promise with potentials to other provinces and cities for academic exchanges, scientific and technological cooperation, visits or further studies to broaden their horizons.
Training of management talents	To improve the work proficiency of managers at all levels in daily management practice based on the establishment of a modern enterprise system. For those holding important positions, their ability to improve strategic decision- making, market judgment, development and innovation, risk prevention, organisation and coordination, integration and coping with complex situations shall be highlighted.

5. Caring for Employees



Training on service etiquette

During the Reporting Period, more than 80% of the Group's employees received different levels of training. After the training, we arranged examinations to urge the participants to sum up their experiences and apply the training results in practical work to improve their working abilities. At the same time, we shared the feedback on the training effectiveness and summarised the deficiencies, with an aim to promote the training level.

6. Environmental Protection

The Group considers environmental protection as an important corporate responsibility and puts an emphasis on the implementation of environmental protection measures in its daily operations. We strictly abide by the "Environmental Protection Law of the People's Republic of China" and other environmental protection laws, uphold the guiding principle of "precaution as focus and combination of precaution and control", and actively practice the concept of environmental conservation in our daily business operations to avoid generating pollution sources or damaging the ecological environment. During the Reporting Period, the Group did not violate any laws related to environmental protection or cause major accidents affecting the environmental and natural resources, nor did it receive any penalty or litigation notice on environmental issues.

6.1. Low Carbon Culture

In recent years, global climate change has been a constant concern of the PRC. From its participation in the non-legally binding "Copenhagen Accord of 2009", the "Paris Accord of 2016" and the UN Conference on Climate Change in 2017, the PRC has continuously contributed to the campaign against global climate change. In the "13th Five-Year Plan Outline for National Economic and Social Development of the People's Republic of China (2016–2020)", the PRC pointed out the dual regulation of total energy consumption and intensity of energy consumption, and confirmed the urgency of promoting the energy revolution. The National Energy Commission also passed the "Energy Production and Consumption Revolution Strategy (2016–2030)" in 2016, clarifying the overall goals and relevant strategies of the energy revolution. In line with the PRC's strategy to deal with climate change, the Group is actively advocating a green and low-carbon corporate culture.

The Group emphasises the management of greenhouse gas ("GHG") emissions and actively contributes to the war against global climate change. With reference to the "Greenhouse Gas Protocol" developed by the World Resources Institute and the World Business Council on Sustainable Development and the "ISO14064–1" formulated by the International Organisation for Standardisation, we conduct carbon audit for the Group. Since the Group's daily operation and use of resources largely associate with the offices and toll stations, and the Chengdu Airport Expressway involves the use of resources due to the installation of street lights and planting of flowers, the boundary of carbon audit this Year includes all the offices and toll stations of the Group and the entire Chengdu Airport Expressway. The GHG emissions during the Reporting Period are as follows:

GHG emissions and removals		Unit	Quantity
Scope 1	Direct GHG emissions	tonnes of carbon dioxide equivalent (CO ₂ e)	1,358.8
Scope 1	GHG removals by newly planted trees	tonnes of CO ₂ e	263.4
Scope 2 Indirect GHG emissions by use of energy		tonnes of CO ₂ e	3,369.6
Scope 3	Other indirect GHG emissions	tonnes of CO ₂ e	27.5
Total GHG emissions		tonnes of CO ₂ e	4,492.6

6. Environmental Protection

Intensity of GHG emissions	Unit	Quantity
Per square metre (scope 1, 2 and 3)	tonnes of CO ₂ e/m ²	0.01
Per employee (scope 1, 2 and 3)	tonnes of CO ₂ e/ employee	2.75

Scope 1: Direct GHG emissions from sources owned and controlled by the Group.

- Scope 2: GHG emissions indirectly caused by power generation, heating and cooling, or steam purchased by the Group.
- Scope 3: Include GHG emissions indirectly generated from sources not owned or directly controlled by the Group but related to the Group's business activities.

According to the results of carbon audit, the Group's GHG emissions can be divided into direct emissions (Scope 1) and indirect emissions (Scope 2 and Scope 3). The GHG emissions in each scope are generated from fuel consumption of the Group's fixed equipment, fuel consumption of our vehicles, use of refrigerating fluid for the air conditioning system (Scope 1), power consumption during business operation (Scope 2) and water consumption, flight emissions of employees on business trips, waste landfill and use of paper (Scope 3), etc..

During the Reporting Period, we organised tree planting activities for several times to plant a total of 11,450 trees in the offices and toll stations of the Group as a result of which 263.4 tonnes of CO_2e were removed. The total amount of GHG emissions from all the offices and toll stations of the Group) and the entire Chengdu Airport Expressway was 4,492.6 tonnes of CO_2e , while the intensity of GHG emissions was 0.01 tonnes of CO_2e/m^2 and 2.75 tonnes of $CO_2e/employee$. We will gradually expand the scope of carbon audit in the upcoming year to continuously monitor GHG emissions within all scopes and improve the overall environmental performance.

In addition to conducting carbon audit, the Group vigorously advocates practicing green environmental protection. We often encourage our staff to reduce the use of lifts and turn to stairs, and take public transport as much as possible. Clean and environmentally friendly fuels are used in our vehicles to minimise emissions. The Group also reminds employees to prefer video conferencing over unnecessary overseas travel, and to choose direct flights for inevitable business trips to practice green traveling.

6.2. Green Construction

Road maintenance, expansion and construction may affect the vegetation, soil and water in and around the project. Therefore, the Group implements environmental protection and pollution prevention in accordance with relevant laws and regulations such as the "Environmental Protection Law of the People's Republic of China", the "Law of the People's Republic of China on Soil and Water Conservation", and the "Interim Provisions of Chengdu Municipality on the Prevention and Control of Urban Dust Pollution". The Group monitors dust, noise and sewage emissions at all stages of the construction project, and clearly stipulates that measures such as closure, dust and noise reduction should be adopted in the construction site. We have set up a group responsible for environmental protection and pollution prevention and control, thereby attaching equal importance to environmental protection and pollution prevention and control and construction quality control and safety supervision. We have designated special personnel to carry out regular and irregular inspections. At the same time, we require all relevant parties of the project to set up their own environmental protection and pollution prevention should be headed by the project manager (chief supervision engineer) to organise and carry out relevant work.

Before the commencement of the project, the Group will determine the "environmental supervisor", "environmental protection monitor", "water and soil conservation construction supervisor", "water and soil conservation monitor" and other units of the construction project through public bidding, and conduct overall supervision and monitoring on the environmental protection and water and soil conservation of the whole construction line according to relevant laws and regulations.

Upon official commencement of the project, we require the construction units and supervisors to organise the construction in strict accordance with the guidelines of the provincial water resources department and the environmental protection department on soil and water conservation and environmental protection, and urge all units to perform their duties of supervision and monitoring. According to the actual situation of the project, we set up the environmental protection supervisor and monitoring groups jointly with the environmental protection and water and soil conservation supervision and monitoring units, the construction unit and the supervisor, under which we set up the ecological environmental protection group, the pollution prevention and protection group, the environmental protection and water and soil erosion monitoring group, and establish a complete environmental protection supervision and monitoring system as well as the reward and punishment system. We will also hold special meetings on environmental protection and pollution prevention and control, requiring supervision units and construction units to earnestly implement environmental protection and pollution prevention and control measures during the construction process, and to enhance the awareness of environmental protection and pollution prevention and control, so as to prevent new pollution sources and address identified pollutions in a timely manner.

6. Environmental Protection

6.3. Green Operation

The Group integrates the concept of environmental protection into its daily business operations and actively promotes green operations. We have formulated the "Administrative Measures for the Comprehensive Management of Urban and Rural Environment" (《城鄉環境綜合治理管理辦法》) to set up a supervision system for comprehensive management of urban and rural environment and environmental protection. We have standardised the layout, environmental sanitation and greening along the expressways, office areas and service areas, to closely monitor and mitigate the negative impact on the environment.

6.3.1. Energy Management

The Group implements measures to save energy and reduce consumption from various aspects. In addition to reminding employees from time to time to turn off unnecessary electronic equipment, our office maximises the use of sunlight and uses energy-saving and environment-friendly LED lamps where possible to reduce energy consumption. We also divide the office into different lighting areas and each is equipped with its own lighting system to facilitate employees to flexibly control lighting equipment as required. The Group will regularly clean lighting devices and measure the brightness of different areas in office to reduce the number of lamps out of reach of the required brightness and improve energy efficiency. In addition, we adopt a centrally monitored air-conditioning system and encourage employees to use the air-conditioning system rationally and replace with electric fans as much as possible. To the extent of not affecting the corporate image, the Group allows employees to wear light clothing to work to reduce the demand for air conditioning. During the Year, the total power consumption of all the offices and toll stations of the Group and the entire Chengdu Airport Expressway during the operation was 6,409,745.3 kWh, while the power consumption intensity was 13.0 kWh/m² and 3,922.7 kWh per employee. A total of 430.0 kg of refrigerant were consumed. In the upcoming year, the Group will continue to monitor the electricity and refrigerant consumption during business operations so as to optimise energy-saving measures in due course.

Except for power consumption during operation, the Group also actively manages the fuel consumption of fixed equipment and our vehicles. We will arrange timely inspection and maintenance for the vehicles to ensure the normal operation of engines, tires and other components. During the Year, the fixed equipment of all the offices and toll stations of the Group consumed a total of 6,648.3 litres of diesel oil, 60,045.0 cubic metres of natural gas and 14,142.2 litres of liquefied natural gas. Our motor vehicles consumed 93,642.5 litres of petrol and 191,421.5 litres of diesel.

6.3.2. Water Resources Management

The Group advocates water conservation and strives to cultivate the habit of employees to save water. We install and use induction faucets where possible. We also put up water-saving signs in the restrooms and encourage rational use of water resources. At the same time, the Group has strengthened its management of routine water pipe maintenance. Once leakage is discovered, we will immediately notify the property management department to carry out maintenance, so as to reduce waste. During the Reporting Period, the total amount of water consumed by all the offices and toll stations of the Group and the entire Chengdu Airport Expressway during operation was 53,564.5 cubic metres, while the intensity of water consumption was 0.1 cubic metres/m² and 32.8 cubic metres per employee. In the upcoming year, the Group will continue to monitor the water consumption in the course of business operations in order to strengthen the concept and measures of rational use of water resources.

6.3.3. Use of Resources

The Group supports the rational use of various resources to slow down the depletion of natural resources. We encourage employees to reuse office stationery such as envelopes and binders, and minimise the use of disposable or non-recyclable products. From time to time, we also assess the consumption of various kinds of materials and take the inventory in order to avoid excessive purchases.

For office paper, the Group draws upon innovative technology, encourages employees to use electronic communication technology to transmit information as much as possible, and replaces the traditional paper-based office administrative system with electronic office system, striving to create a paperless office environment. We preset the printer to print on both sides in an ink-saving mode, remind employees from time to time to use and reuse paper on both sides where possible, and collect paper that has been used on one side for recycling. For informal document printing, we suggest using thinner fonts and smaller line spacing to save paper. During the Reporting Period, the total amount of paper used by all the offices and toll stations of the Group was 6,274.4 kg, while the intensity of paper use was 3.8 kg per employee. The Group will continue to monitor the consumption of paper and other materials in order to achieve a green paperless office.

6. Environmental Protection

6.3.4. Noise Management

As an operator and administrator of expressways, the Group pays continuous attention to the traffic noise pollution on expressways. We step up the investigation and management of vehicles and prohibit speeding and overloading, and strengthen the maintenance of the road surface along the expressways to reduce sudden noise such as bumps caused by potholes in the road surface. In addition, according to the dynamic traffic situation, we pre-determine the noise-polluted road sections and add noise barriers in advance. We have entrusted the Sichuan Provincial Department of Transportation Highway Planning, Investigation and Design Institute to complete the design of noise barriers according to relevant technical specifications and implementation standards such as the "Highway Environmental Protection Design Plan", the "Norm on Acoustic Design and Measurement of Noise Barrier" and "Unified Standards for Reliability Design of Engineering Structures". At the same time, we take the initiative to contact residents along the expressways to understand their related demands and actively alleviate the noise pollution on the expressways.

6.3.5. Waste Management

The Group strictly abides by the "Environmental Protection Law of the People's Republic of China on Solid Waste Pollution" in waste disposal. The hazardous wastes we produce are mainly electronic consumables such as waste ink cartridges and waste toner cartridges. We make good use of the after-sales technical support services of compound machine manufacturers and contact agents to collect relevant electronic consumables for recycling and strengthen pollution prevention. During the Reporting Period, the total amount of non-hazardous waste generated by all the offices and toll stations of the Group was 1,583,925.0 kg, and the intensity of non-hazardous waste generated was 969.4 kg per employee. The total amount of hazardous waste generated includes 114 pieces of batteries, 10 computers, 463 waste ink cartridges/toner cartridges and 5 sets of photosensitive drums. In the future, we will continue to monitor the non-hazardous wastes and hazardous wastes in order to promote pollution prevention and control.

7. Co-construction of Communities

While promoting business development, the Group always bears in mind the public welfare and is committed to co-constructing sustainable communities with parties from all walks of life. In line with the principles of voluntariness and acting within our capabilities, we actively participated in public welfare poverty alleviation projects to carry forward the spirit of charity. In response to the Chengdu Charity Federation's initiative on the 2018 "Poverty Alleviation Day" and "Charity Donation" (2018年「扶貧日」暨「慈善一日捐」活動) in Chengdu, Sichuan province, the PRC, the Group encouraged employees to make donations on an extensive basis. During the Reporting Period, we collected contributions from 1,676 people and donated a total of RMB25,606 to Chengdu Charity Federation. The donated funds are used to support the Chengdu Charity Federation's public welfare charity projects such as assisting students, doctors, the elderly and the disabled, as well as poverty alleviation, thereby contributing to the construction of a harmonious society.

In addition to making donations and participating in poverty alleviation activities, the Group has paid continuous attention to the livelihood of the elderly and organised community-based activities for the elderly. Before New Year's Day and the Dragon Boat Festival, we led the volunteer representatives to visit the elderly whom the Group has been providing assistance for nine years, presenting him with condolences and festival greetings. On 6 September 2018, the Group held the voluntary activity of "Being a Volunteer, Respecting the Elderly" (「你 我志願心、傳遞敬老情」) in the nursing home in Pi County, helping them clean up and accompanying them to watch black-and-white films. Barbers were also invited to cut the hair for the elderly in the nursing home, taking care of their needs. Before the Chung Yeung Festival, we also organized a condolence performance of "Caring in Autumn and Celebrating Chung Yeung Festival" (「金秋送關愛,歲歲慶重陽」) in the Chongyi Nursing Home with the youth volunteers, sending festival greetings and blessings to the elderly and conveying positive energy.



The voluntary activity of "Being a Volunteer, Respecting the Elderly" (「你我志願心、傳遞敬老情」)



The condolence performance of "Caring in Autumn and Celebrating Chung Yeung Festival" (「金秋送關愛,歲歲慶重陽」)

Appendix I: Sustainability Data Summary

The following includes the sustainability data summary in the subject area of environment of all the offices and toll stations of the Group for the Year.

Environmental	Unit	Quantity
GHG emissions and removals [^]		
Direct GHG emissions (Scope 1)	tonnes of CO ₂ e	1,340.9
GHG removals by newly planted trees (Scope 1)	tonnes of CO ₂ e	263.4
Indirect GHG emissions (Scope 2)	tonnes of CO ₂ e	3,369.6
Other indirect GHG emissions (Scope 3)	tonnes of CO ₂ e	27.5
Total GHG emissions (Scope 1, 2 and 3)	tonnes of CO ₂ e	4,492.6
Intensity of GHG emissions (per square metre)	tonnes of CO ₂ e/m ²	0.01
Intensity of GHG emissions (per employee)	tonnes of CO ₂ e/employee	2.75
Fuel consumption		
Diesel consumption of fixed equipment	litre	6,648.3
Natural gas consumption of fixed equipment	cubic metre	60,045.0
Liquefied natural gas consumption of fixed equipment	litre	14,142.2
Gasoline consumption of motor vehicles	litre	93,642.5
Diesel consumption of motor vehicles	litre	191,421.5
Consumption of refrigerant	kg	430.0

^ including the data of the entire Chengdu Airport Expressway additionally

Appendix I: Sustainability Data Summary

Environmental	Unit	Quantity
Electricity consumption^		
Total electricity consumption	kWh	6,409,745.3
Electricity consumption per square metre	kWh/m ²	13.0
Electricity consumption per capita	kWh/employee	3,922.7
Water consumption^		
Total water consumption	m ³	53,564.5
Water consumption per square metre	m ³ /m ²	0.1
Water consumption per capita	m ³ /employee	32.8
Paper consumption		
Total paper consumption	kg	6,274.4
Paper consumption per capita	kg/employee	3.8
Waste generated		
Total non-hazardous waste	kg	1,583,925.0
Non-hazardous waste per capita	kg/employee	969.4
Hazardous waste (batteries)	piece	114
Hazardous waste (computers)	1	10
Hazardous waste (waste ink cartridges and waste toner cartridges)	piece	463
Hazardous waste (photosensitive drums)	set	5
Hazardous waste per capita (waste ink cartridges and waste toner cartridges)	piece	0.28
Trees planted	1	11,450

^ including the data of the entire Chengdu Airport Expressway additionally

Appendix I: Sustainability Data Summary

Social		2018
Total employees	number	1,634
Number of employees by gender		
Female	number	1,052
Male	number	582
Number of employees by category		
Frontline employees	number	1,456
Junior employees	number	134
Mid-level management	number	30
Senior management	number	14
Number of employees by age group		
Under 30	number	650
Between 30 to 50	number	902
Above 50	number	82
Number of employees by region		
Sichuan Province, China	number	1,634
Turnover rate of employee*		
Total employee turnover rate		6.4%
Turnover rate of employee by gender*		
Female		6.5%
Male		6.2%
Turnover rate of employee by age group*		
Under 30		11.5%
Between 30 to 50		2.0%
Above 50		13.4%

The following is the Group's sustainability data summary in the subject area of society for the Year.

Appendix I: Sustainability Data Summary

Social		2018
Turnover rate of employee by geographical re-	egion*	
Sichuan Province, China		6.4%
Percentage of employees trained		
Percentage of employees trained		84.1%
Percentage of employees trained by gender		
Female		84.6%
Male		83.2%
Percentage of employees trained by category		
Frontline employees		84.8%
Junior employees		72.4%
Mid-level management personnel		92.9%
Senior management personnel		100.0%
Average training hours by gender		
Per female employee	hour	86.0
Per male employee	hour	82.0
Average training hours by category		
Per frontline employee	hour	84.0
Per junior employee	hour	65.0
Per mid-level management	hour	65.0
Per senior management	hour	64.0

* Turnover rate is arrived at by dividing the number of employees lost by the number of employees at the end of the year.

Appendix II: HKEx ESG Reporting Guidelines Content Index

Indicator	Relevant section	
A. Environmental		
A1:	Emissions	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and GHG emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Environmental protection – low carbon culture; green construction; green operation
A1.1	The types of emissions and respective emissions data.	Low carbon culture; sustainability data summary
A1.2	Total GHG emissions and intensity.	Low carbon culture; sustainability data summary
A1.3	Total hazardous waste produced and intensity.	Green construction; green operation – waste management
A1.4	Total non-hazardous waste produced and intensity.	Green construction; green operation – waste management
A1.5	Description of measures to mitigate emissions and results achieved.	Green construction; green operation – noise management; waste management
A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.	Green construction; green operation – waste management
A2:	Use of Resources	
General Disclosure	Policies on the efficient use of resources.	Green operation – use of resources
A2.1	Direct and/or indirect energy consumption by type in total and intensity.	Green operation – energy management
A2.2	Water consumption in total and intensity.	Green operation – water resources management
A2.3	Description of energy use efficiency initiatives and results achieved.	Green operation – energy management

Appendix II: HKEx ESG Reporting Guidelines Content Index

Indicator		Relevant section
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	Green operation – water resources management
A2.5	Total packaging material used for finished products and with reference to per unit produced.	Not applicable as the Group's business does not involve any packaging materials
A3:	The Environment and Natural Resources	
General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources.	Environmental protection
A3.1	Description of the significant impacts of business activities on the environment and natural resources and the actions taken to manage them.	Environmental protection – low carbon culture; green construction; green operation
B. Social		
B1:	Employment	
General Disclosure	Information on: (a) policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti- discrimination, and other benefits and welfare.	Caring for employees – employment practice; welfare and benefits
B1.1	Total employees by gender, category, age group and region.	Sustainability data summary
B1.2	Turnover rate by gender, age group and region.	Sustainability data summary
B2:	Health and Safety	
General Disclosure	Information on: (a) policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Caring for employees – health and safety
B2.1	Number and percentage of fatalities due to work.	Caring for employees – health and safety
B2.2	Work days lost due to work injury.	Caring for employees – health and safety
B2.3	Description of the occupational health and safety measures adopted, as well as relevant implementation and monitoring methods.	Caring for employees – health and safety

Appendix II: HKEx ESG Reporting Guidelines Content Index

Indicator		Relevant section
B3:	Development and Training	
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	Caring for employees – training and development
B3.1	Percentage of employees trained by gender and category.	Caring for employees – training and development; sustainability data summary
B3.2	Average training hours per employee by gender and category.	Sustainability data summary
B4:	Labour Standards	
General Disclosure	Information on: (a) policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Caring for employees – employment practice
B4.1	Description of the measures to review recruitment practices to avoid child and forced labour.	Caring for employees – employment practice
B4.2	Description of the steps taken to eliminate violations once identified.	Caring for employees – employment practice
B5:	Supply Chain Management	
General Disclosure	Policies on managing environmental and social risks of the supply chain.	Brand building – supply chain management
B5.1	Number of suppliers by region.	Brand building – supply chain management
B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	Brand building – supply chain management
B6:	Product Responsibility	
General Disclosure	Information on: (a) policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Brand building – road safety as a priority; valuing customer experience
B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Not applicable as the Group's business does not involve any products sold or shipped

Appendix II: HKEx ESG Reporting Guidelines Content Index

Indicator		Relevant section
B6.2	Number of products and service related complaints received and how they are dealt with.	Brand building – valuing customer experience
B6.3	Description of practices relating to observing and protecting intellectual property rights.	Brand building – valuing customer experience
B6.4	Description of quality assurance process and recall procedures.	Brand building – road safety as a priority
B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	Brand building – valuing customer experience
B7:	Anti-corruption	
General Disclosure	Information on: (a) policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Brand building – a clean enterprise
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Brand building – a clean enterprise
B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	Brand building – a clean enterprise
B8:	Community Investment	
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Co-construction of communities
B8.1	Focus areas of contribution.	Co-construction of communities
B8.2	Resources contributed to the focus area.	Co-construction of communities