

Incorporated in the Cayman Islands with limited liability Stock Code: 969





CONTENTS

			Pages
INTR	RODUC	TION	2
STAP	 EMISSIONS (ASPECT A1) USE OF RESOURCES (ASPECT A2) THE ENVIRONMENT AND NATURAL RESOURCES (ASPECT A3) ENVIRONMENTAL COMPLIANCE 	3	
мат	ERIALI	TY ASSESSMENT	4
Α.	ENV	IRONMENTAL	
	1.	EMISSIONS (ASPECT A1)	5
	2.	USE OF RESOURCES (ASPECT A2)	9
	3.	THE ENVIRONMENT AND NATURAL RESOURCES (ASPECT A3)	14
	4.	ENVIRONMENTAL COMPLIANCE	15
B.	SOC	IAL	
	1.	EMPLOYMENT AND LABOUR PRACTICES	
		Employment (Aspect B1)	16
		Health and Safety (Aspect B2)	17
		Development and Training (Aspect B3)	18
		Labour Standards (Aspect B4)	18
	2.	OPERATING PRACTICES	
		Supply Chain Management (Aspect B5)	19
		Product Responsibility (Aspect B6)	19
		Anti-corruption (Aspect B7)	20
	3.	COMMUNITY	
		Community Investment (Aspect B8)	20

INTRODUCTION

Hua Lien International (Holding) Company Limited (the "Company") and its subsidiaries (collectively the "Group") publish its Environment, Social and Governance Report (the "ESG Report") which was prepared for the year ended 31st December 2018 with reference to the Environmental, Social and Governance Reporting Guide (the "Guide") set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, and based on the material aspects of the Group and its stakeholders. Unless otherwise stated, this ESG Report covers the supporting service operation by a wholly owned subsidiary of Sino-Africa Technology & Trading Limited (at the People's Republic of China (the "PRC") (the "Supporting Service Operation") and the sugar cane growing and sugar manufacturing plant in Jamaica, those are operated by a 70 percent owned subsidiary of Pan Caribbean Sugar Company Limited (the "Planting and Manufacturing Operation"). Supporting Service Operation as well as Planting and Manufacturing Operation represent the core operations of the Group.



STAKEHOLDER ENGAGEMENT

The Group communicates regularly with key stakeholders through various channels in order to understand their different expectations and identifies the most material aspects to be placed comparatively higher emphasis for reporting in the ESG Report.

The table below presents the communication methods between the Group and the key stakeholders.

Stakeholder Groups	Major Concerns	Engagement Methods	
Investors	Timely updates on financial performance and business strategies and opportunities	 Annual and interim financial reports Annual general meeting Announcements and disclosures The Group's website 	
Employees	 Occupational health and safety Fair employment practices 	 Training and seminars Face-to-face meetings Annual performance appraisals Corporate culture activities 	
Government and regulators	Compliance with regulatory requirements	Written correspondenceAd-hoc calls and meetings	
Customers	Quality of products and services	Customer visitsCustomer assessmentCustomer hotline	
Suppliers	 Fair and transparent business conduct Continued engagement 	 Factory visits Supplier assessment Quality and delivery reviews 	
Community	Environmental protection Job opportunity	Community activitiesJob fairs	

MATERIALITY ASSESSMENT

Through ongoing discussions and direct communications with the stakeholders, the Group understands the main concerns and material issues that matter most to the stakeholders. The main concerns and material issues are listed below:

A. Environmental	A1	Emissions	l. II.	Greenhouse Gas Emission Waste Management
	A2	Use of Resources	. . .	Energy Consumption Water Consumption Packing Material Used
	A3	The Environment and Natural Resources	Ι.	Environmental Risk Management
B. Social	B1	Employment	. . .	Human Resources Practices Employment and Remuneration Policies Equal Opportunity
	B2	Health and Safety	١.	Employees' Health and Workplace Safety
	B3	Development and Training	١.	Employee Development
	B4	Labour Standards	١.	Anti-child and Forced Labour
	B5	Supply Chain Management	١.	Supplier Practices
	B6	Product Responsibility	١.	Product Quality and Customer Satisfaction
	B7	Anti-corruption	Ι.	Anti-corruption and Anti-money Laundering
	B8	Community Investment	١.	Community Investment

While higher priority is given to the most material aspects, the Group will continue to monitor and report the other aspects in the ESG Report in order to enhance the corporate transparency.

A. ENVIRONMENTAL

1. EMISSIONS (ASPECT A1)

The Group's Supporting Service Operation, which mainly involved the provision of supporting services to sweetener business, does not result in significant air and greenhouse gas emissions, discharges into water and land or generation of hazardous and non-hazardous wastes.

The Group's Planting and Manufacturing Operation, which is the largest sugar cane grower and sugar manufacturer in Jamaica has commitment to improve environmental management processes is underpinned by continuous improvement in the management of direct environmental impacts across its value chain.

The policies about emission including:

- to continuously improve their sustainability-linked environmental practices, to conserve raw materials, reduce greenhouse gas emissions and energy intensity, entrench climate change mitigation and adaptation strategies, promote responsible manufacturing and undertake sustainable agriculture practices;
- to introduce environmentally-friendly initiatives such as reducing unnecessary packaging materials or using packaging materials that can be recycled (thereby reducing our solid waste produced at scene), maximise the reuse of the byproducts of our manufacturing processes, optimise our water footprint per ton of cane produced and implement our water risk management and monitoring strategy;
- to create wider environmental stakeholder awareness and improve responsiveness to key environmentalrelated performance indicators, including threats brought about by climate change;
- to undertake rigorous review, not only to address legal liability, but also to ensure the implementation of a precautionary approach in relation to the management of environmental impact; and
- to leverage improved environmental performance in our supply chain (eg, quantifying and monitoring greenhouse gas emissions from third-party transporters), managing environmental impacts and focus on weather-related supply chain disruptions.

The Group's Supporting Service Operation as well as Planting and Manufacturing Operation abide by all the applicable environmental laws and regulations of the local governments. The Group has established the environmental protection policies that include both emission reduction and energy-saving policies in order to minimize the impacts on the environment.

During the year, the Group's Planting and Manufacturing Operation in Jamaica entrusted an independent consultancy firm to conduct the measurements to the greenhouse gases ("GHG") and other air pollutants emissions. Through the results of measurements, the Group's Planting and Manufacturing Operation have been able to realise the distributions of major GHG emissions, the Group's Jamaica Planting and Manufacturing Operation could improve further the existing energy-saving and emission reducing policies and systems in managing and reducing the GHG emissions.

Emission factors are representative values, relating the quantity of an emission with an activity associated with the release of that emission. Country-specific emission factors have been applied where available, otherwise accepted international proxy emission factors have been adopted.

The electricity grid emission factors applied to our areas of operation vary as a result of the GHG emission intensity of the electricity generation technologies utilised by the countries within which we operate.

The GHG which are managed by the Group include Carbon Dioxide (CO_2), Nitrous Oxide (NO_2) and Methane (CH_4). The other air pollutants which are also managed by the Group include Particulate Matter (PM), Sulphur Dioxide (SO_2), Nitrogen Oxide (NOx), Carbon Monoxide (CO), Volatile organic compounds (VOCs) and Lead (Pb). GHG and other air pollutants emissions are mainly the result of burning various fuels throughout both agricultural and industrial processes.

The Planting and Manufacturing Operation involved the sugarcane cultivation and milling process, most of the GHG emissions are directly from fossil fuel use and biomass burning and also the use of auto-diesel by corporate fleet, lorries and farming machinery. The Supporting Service Operation is relatively clean, the GHG emission is mainly from use of purchased electricity derived from fossil fuels and the air travel (i.e. the indirect emissions). Our GHG emissions are reported in terms of Scope 1 and 2 as defined in the GHG Protocol:

- Scope 1 are direct GHG emissions as a result of fuel combustion; and
- Scope 2 are indirect GHG emissions from purchased electricity and air travel;

	2018	2017
Indicators		
Direct emissions (Scope 1) ^(Note 2) (tonnes CO ₂ e)		
Bagasse	85,178.3400	53,995.3400
Diesel	517.1765	268.6665
	86,695.5165	54,264.0065
Indirect emissions (Scope 2) ^(Note 3) (tonnes CO ₂ e)		
Purchased electricity	20.4000	31.5000
Air Travel	0.0000	24.1000
	20.4000	55.6000
Total GHG emissions (tonnes CO ₂ e)	85,715.9165	54,319.6075
Intensity		
Total GHG emissions per tonnes of sugar produced		
(tonnes CO ₂ e/tonnes) for Planting and Manufacturing Operation	4.1725	2.8896
Total GHG emissions per floor area (tonnes CO ₂ e/m ²) for		
Supporting Service Operation	0.0662	0.1571

I. GHG Emissions^(Note 1):

Notes:

- 1. The GHG emissions data is presented in carbon dioxide equivalent ("CO₂e").
- 2. During the year, the breakdown of Scope 1 GHG emissions is as follows: carbon dioxide of 85,695.5165 tonnes (2017: 54,260.9400 tonnes), methane of 0.2100 tonnes (2017: 0.0900 tonnes), nitrous oxide of 0.0027 tonnes (2017: 0.0027 tonnes), hydrofluorocarbons of nil (2017: nil), perfluorocarbons of nil (2017: nil) and sulphur hexafluoride of nil (2017: nil).
- 3. Scope 2 GHG emissions data was quantified by applying the emission factor to MWh of electricity consumed and to the haul miles travelled.
- The increases in greenhouse gases emissions were due to the increase in consumption of renewable and 4 non-renewable energy during the year. The increase in periods of intense rainfall interrupted the sugar cane harvest that lengthened the production days from 96 days in 2017 to 143 days in 2018. The increase in production days in 2018 meant that the boiler and generators (which generate emissions due to combustion of fuel) operated for longer hours hence more greenhouse gases emissions were generated by these sources. Also, the unstable supply of bagasse as fuels for bagasse boiler also increase the use heavy fuel oil as fuel supplement to keep the boiler and generators running when the bagasse fell short of the daily minimum of 2,300 tonnes.

Other Air Pollutant Emissions:		
	2018	2017
Indicators		
Particulate Matter (PM) (Note 1)	77.1230	48.8500
Sulphur Dioxide (SO ₂)	25.7150	15.9210
Nitrogen Oxide (NOx)	13.4060	6.4280
Carbon Monoxide (CO)	2.0980	0.7570
Volatile organic compounds (VOCs)	1.5520	1.1840
Lead (Pb)	0.0000	0.0000
Total other air pollutant emissions (tonnes)	119.8940	73.1400
Intensity		
Total other air pollutant emissions per tonne of sugar produced		
(tonnes/tonne) for Planting and Manufacturing Operation	0.0058	0.0039
Total other air pollutant emissions per floor area (tonnes/m²) for		
Supporting Service Operation	0.000	0.0000

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Notes:

1. During the year, the 77.1230 tonnes (2017: 48.8500 tonnes) of PM consisted of PM10 with 74.4170 tonnes (2017: 47.1250 tonnes) and of PM of other sizes with 2.7060 tonnes (2017: 1.7250 tonnes).

2. The increases in other air pollutant emissions were also due to the increase in consumption of renewable and non-renewable energy during the year. The increase in periods of intense rainfall interrupted the sugar cane harvest that lengthen production days from 96 days in 2017 to 143 days in 2018. The increase in production days in 2018 meant that the boiler and generators (which generate emissions due to combustion of fuel) operated for longer hours hence more other air pollutant emissions were generated by these sources.

III. Waste Management^(Note 1):

	2018	2017
Indicators		
Total hazardous wastes ^(Note 2) (tonnes)	0.0000	0.0000
Total non-hazardous wastes ^(Note 3) (tonnes)	18,673.6000	18,085.7900
Total wastes (tonnes)	18,673.6000	18,085.7900
Intensity		
Total non-hazardous wastes per tonne of sugar produced		
(tonnes/tonne) for Planting and Manufacturing Operation	0.9092	0.9630
Total non-hazardous wastes per floor area (tonnes/m²) for		
Supporting Service Operation	0.0019	0.0022

Notes:

- 1. The Group's Planting and Manufacturing Operation and Supporting Service Operation have classified and collected wastes generated according to the categories of recyclable and non-recyclable.
- 2. The Group's Planting and Manufacturing Operation and Supporting Service Operation refer to The Natural Resources (Hazardous Waste) (Control of Transboundary Movement) Regulations in Jamacia (the "Act") and The Directory of National Hazardous Wastes (the "Directory"), which has been formulated according to the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Wastes, to assess any hazardous wastes generated. According to the classification in the Act and the Directory, the Group Jamaica Planting and Manufacturing Operation and Supporting Service Operation did not generate hazardous wastes.
- 3. The non-hazardous wastes of Planting and Manufacturing Operation of residue from sugarcane juice filtration ("filer cake") and combustion ash of bagasse ("boiler ash") generated in the manufacturing process of sugar is recycled to be used as a fertilizer/soil improver directly applied on the sugar cane fields. There was 18,600.0000 tonnes of these non-hazardous wastes was recycled in 2018 (2017: 18,035.0000 tonnes).

IV. Discharge of wastewater or runoffs (effluent) (Note 1):

	2018	2017
Indicators		
Total hazardous wastewater ^(Note 2) (m ³)	-	_
Total non-hazardous wastewater ^(Note 3) (m ³)	846,668.2152	636,322.0000*
Total wastes (m ³)	846,668.2152	636,322.0000
Intensity		
Total non-hazardous wastes per tonne of sugar produced (m³/tonne) for Planting and Manufacturing Operation	41.2105	33.8644*
Total non-hazardous wastes per floor area (m ³ /m ²) for Supporting Service Operation	0.9302	1.0791

Notes:

- 1. The Group's Supporting Service Operation and Planting and Manufacturing Operation and have classified and collected wastes generated according to the categories of recyclable and non-recyclable.
- 2. The Group's Planting and Manufacturing Operation and Supporting Service Operation refer to The Natural Resources (Hazardous Waste) (Control of Transboundary Movement) Regulations in Jamacia (the "Act") and The Directory of National Hazardous Wastes (the "Directory"), which has been formulated according to the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Wastes, to assess any hazardous wastes generated. According to the classification in the Act and the Directory, the Group Jamaica Planting and Manufacturing Operation and Supporting Service Operation did not generate hazardous wastewater.
- 3. Planting and Manufacturing Operation had implemented measures to reduce the non-hazardous wastewater discharge by re-using the water from Vacuum Pans through the use of two cooling towers to wash sugar canes and by re-using the water from boiler blowdown through the use of two cooling towers for the scrubbers at the boilers.

The non-hazardous wastewater from Planting and Manufacturing Operation will go to the reverse osmosis plant where the wastewater will first neutralize in a holding tank and then passes through two settling ponds which filters out heavy particles before it is discharged. After these waste water treatments, all effluents are considered safe for direct discharge into surrounding streams and canals in accordance the regulations in Jamaica.

- 4. The increase in periods of intense rainfall increases the flow rate to the wastewater treatment facility and hence larger wastewater discharge during 2018.
- * Due to inadvertent clerical error made in 2017, the "Total non-hazardous wastewater" in 2017 was amended from 63,976.0000 to 636,322.0000. The intensity in 2017 was also amended from 3.3864. to 33.8644.

The Group's Planting and Manufacturing Operation and Supporting Service Operation have implemented various kinds of energy-saving and emission reducing measures to mitigate other pollutant emissions. For details, please refer to the following section "Use of Resources".

2. USE OF RESOURCES (ASPECT A2)

The Group believes that in the long run, due performance of environmental responsibility would definitely improve the effectiveness of the utilisation of the Group's resources and would raise the economic efficiency of the Group.

The Group's Supporting Service Operation as well as Planting and Manufacturing Operation have established the environmental protection, energy-saving and emission reducing policies and strived to integrate the environmental considerations into the daily operation. With the policies implemented in practice, different department was coordinated to ensure the policy direction and effectiveness on environment protection. The taskforce was also responsible for the planning of the energy saving and emission reducing solutions and supervising their implementations. The taskforce applied the energy saving objectives into the workshops.

Supporting Service Operation as well as Planting and Manufacturing Operation continue to identify the potential and the approaches for energy saving and reducing the amount of energy consumption in order to meet the energy saving and emission reducing indicators as requested by the local governments. Supporting Service Operation and Planting and Manufacturing Operation has already formulated a series of energy management systems to raise the efficiency of energy usage.

For the Supporting Service Operation, the main use of resource is the electricity consumption accounts for the majority of indirect greenhouse gas emissions and its scale is insignificant given the size of the Group's operation. To achieve energy efficiency, the Group adjusts the central air-conditioning system of the office on a seasonal and timely basis each year to ensure the indoor temperature is moderate and to reduce electricity consumption. Energy-efficient fluorescent tubes or electricity-saving fluorescent tubes are fully installed in order to save energy and reduce resources consumption. The use of energy-efficient fluorescent tubes or electricity consumption. To reduce electricity consumption, our employees turn on the lights and air-conditioning system depending upon usage in the office.

For the Planting and Manufacturing Operation, water, energy and other materials represent three inputs used by all of our operations. The policies for water, energy and other materials are as follows:

Water, which is a vital raw material for the operation, is sourced directly from rain, sustainable, secure and legally compliant water resources such as underground water and indirectly from municipal service providers. Water consumption volumes are measured using a variety of site-specific methods to ensure on-going compliance with water use licenses, and is reported internally on a weekly basis. Water discharge volumes and methods are monitored to ensure compliance with relevant national statutes (eg, discharge qualities and quantities). As part of our overall water management strategy, water management models have been customised to improve water efficiency opportunities in an effort to reduce water consumption and maximise the recycling of water in our secondary processes.

The energy and other material inputs used in the group's production processes are relevant to the extent that they impact on the conservation of the global resource base and are the focus of our efforts to reduce resource intensity and the management of our total operational costs. Where practical, we use input materials that promote environmental responsibility. Factory by-products, in the form of filter cake and boiler ash are applied to cane fields as natural fertilisers. The use of our by-products as nutrient supplements decreases the group's reliance on organic fertilisers, thereby resulting in decreased costs, resource intensity and GHG emissions while herbicides, pesticides and fungicides are applied under control for not exceeding limit per hectare of cane grown.

In the sugar production process, steam is generated using bagasse, which is the renewable fibrous residue that remains after the extraction of juice from the crushed stalks of sugar cane. This steam is used to provide the process heating requirements of the sugar production process, and then to generate renewable electricity through co-generation. The electricity is primarily used within the sugar manufacturing process, to power milling, refining and packaging processes, with excess exported to provide national electricity grids in future.

In certain period, the energy derived from bagasse is not sufficient to provide all energy requirements of the production processes and supplementary fuel of heavy oil is required, which is non-renewable.

I. Energy Consumption:

	2018	2017
Indicators		
Direct energy consumption (MWh)		
Non-renewable energy used during the year ^(Note 1)	4,389.1538	1,680.7575
Renewable energy used during the year ^(Note 2)	241,308.2960	152,968.0210
	245,697.4498	154,648.7785
Indirect energy consumption (MWh)		
Purchased electricity	28.8130	38.4170
Total energy consumption (MWh)	245,726.2628	154,687.1955
Intensity		
Total energy consumption per tonne of sugar produced		
(MWh/Tonne) for Planting and Manufacturing Operation.	11.9631	8.2352
Total energy consumption per tonne per floor area (MWh/m ²) for		
Supporting Service Operation.	0.0935	0.1085

Notes:

- 1 The direct non-renewable energy consumed by the Group's Planting and Manufacturing Operation include heavy fuel oil (consumed by electricity generators) and auto-diesel (consumed by corporate fleet, lorries and farming machinery). During the year, the breakdown of the direct energy consumption of non-renewable energy is as follows: heavy fuel oil of 2,636.5706 MWh (2017: 1,052.2653 MWh) and auto-diesel of 1,752.5832 MWh (2017: 628.4922 MWh).
- 2 The direct renewable energy consumed by the Group's Planting and Manufacturing Operation include only bagasse (consumed by electricity generators). During the year, the breakdown of the direct energy consumption of renewable energy from bagasse is of 241,308.2960 MWh (2017: 152,968.0210 MWh).
- The increases in renewable energy and non-renewable energy consumption were due to the increase in periods of intense rainfall interrupted the sugar cane harvest that lengthen the production days from 96 days in 2017 to 143 days in 2018. The increase in production days in 2018 meant that the boiler and generators (which generate emissions due to combustion of fuel) operated for longer hours hence more renewable energy and non-renewable energy consumed.

II. Water Consumption:

	2018	2017
Indicators		
Ground (borehole)	852,442.5600	845,529.6000
Municipal	286.5000	382.0000
Total water consumption (m ³)	852,729.0600	845,911.6000
Intensity		
Total water consumption per ton of sugar produced (m ³ /tonne) for		
Planting and Manufacturing Operation	41.5056	45.0253
Total water consumption per floor area (m³/m²) for		
Supporting Service Operation	0.9302	1.0791

Note:

1. The extraction of underground water in Jamaica is under permit granted.

During the year, water consumption volumes are measured using a variety of site-specific methods to ensure on-going compliance with water use licenses, the Planting and Manufacturing Operation is complied with relevant requirement under the permits. During the year, the Group's Planting and Manufacturing Operation and Supporting Service Operation have no issue in sourcing water.

As part of the water management strategy to reduce the loss of sugar production to inadequate irrigation efficiency, the mitigation and adaptation strategies implemented during the reporting year by irrigation simulation and optimisation programmes were initiated.

III. Packaging Material Used (Notes 1):

	2018	2017
Indicator		
Total packaging material used (tonnes)	105.2505	109.4300
Intensity		
Total packaging material consumption per ton of sugar produced		
(m³/Tonne) for Planting and Manufacturing Operation	0.0051	0.0047*
Total packaging material consumption per ton of good shipped (m ³ /m ²)		
for Supporting Service Operation	0.0000	0.0002

Note:

- The packaging materials used in the finished products by the Group's Planting and Manufacturing Operation as well as Supporting Service Operation include plastic (woven bag, stretch film etc.) of 89.6317 tonnes (2017: 70.4300 tonnes) and wood (wooden crates, wooden pallet etc.) of 15.6188 tonnes (2017: 39.0000 tonnes).
- 2. The increases in the packaging material for the Group' Planting and Manufacturing Operation was due the increase use plastic materials for the production of small pack sugar during the year. The Supporting Service Operation do not use any packaging material as there was no trading operating during the year.
- * Since the basis for calculating the intensity amended to be more appropriate basis of units of production rather than units of sales in 2018. The comparative figure for 2017 was correspondingly changed to be 0.0047 instead of 0.0043.

The Group's Planting and Manufacturing Operation as well as Supporting Service Operation have placed great emphasis on the recycling of packaging materials and tried to minimise the total packaging materials used in order to reduce the generation of waste and save the cost of packaging materials. During the year, it is estimated that about 15.6188 tonnes (approximately 14.8396%) (2017: 47.0800 tonnes (approximately 43.0229%) of the wooden crates and plastic woven bag have been reused, and recycled or resold to local recycling agents.

During the year, the Group's Planting and Manufacturing Operation as well as Supporting Service Operation have adopted the following initiatives to reduce the use of resources:

- 1. Use high-efficiency facilities to reduce electricity consumption;
- 2. Promote environmental awareness among employees to save energy, water and natural resources and to reduce waste; and
- 3. Shut down equipment, electricity, water, gas and air-conditioning supply when they are not needed.

3. THE ENVIRONMENT AND NATURAL RESOURCES (ASPECT A3)

The Group Supporting Service Operation as well as Planting and Manufacturing Operation continue to put environmental protection policies into practice as the Group believes that those energy-saving and emission reduction policies are not only environmentally friendly but also conducive to cost-saving. The Group also believes that those policies would eventually lead the Group to achieve sustainable development of the environment and the business of the Group.

The Group's Supporting Service Operation as well as Planting and Manufacturing Operation are mindful of the role that we play in relation to the sustainable development of the regions in which we operate and our strong interdependence with the local communities and natural environments in those areas, our management of the environment is guided by the commitment to minimising any negative impacts that we may have on the environment, or which may contribute to climate change.

During these years, the Group's Supporting Service Operation as well as Planting and Manufacturing Operation continue to invest in environmental improvements, with the aim of introducing cost-effective measures to prevent environmental degradation and improve environmental management systems. These include the adoption the energy-saving and emission reduction measures in relation to the cleaner production, such as the replacement of the energy-exhausting old machineries with the new machineries in order to increase the efficiency while saving the energy. Such measures have increased the efficiencies of both energy-saving and emission reduction and improved the working environment of the workshops and the investment in improving water and wastewater treatment infrastructure.

The Group's Supporting Service Operation as well as Planting and Manufacturing Operation is committed to minimising the environmental impact of the operations and by operating the businesses in ways that support sustainable use of the available natural resources. The Group strives to conserve energy and other valuable natural resources, to reduce waste and to participate in recycling and other environmental protection efforts. During the year, there was no confirmed non-compliance incident or grievance in relation to the Group's Supporting Service Operation as well as Planting and Manufacturing Operation which had significant impact on the environment or natural resources.

The Group plans to further enhance the environmental performance through the following issues:

- 1. Use energy, water and other material input more efficiently;
- 2. Identify and manage environmental risks continuously;
- 3. Monitor and comply with new requirements of all applicable laws and regulations in relation to the environmental protection issues;
- 4. Increase recycling and reuse waste; and
- 5. Promote the employees' environmental awareness and education.



4. ENVIRONMENTAL COMPLIANCE

The Group's Supporting Service Operation as well as Planting and Manufacturing Operation manages its operations in line with environmental permits issued by government agencies in the countries in which we have operations and continuously monitors for any non-compliance of permit parameters.

We encourage and plan interaction and engagements with local authorities to discuss changing environmental legal requirements and solicit clarity where these may impact on our operations.

In the event that any environmental concerns or complaints are raised from external agencies and the communities in which we operate, these are treated with utmost importance. All entities keep a "complaints register" and any complaints are directed to management for consideration, response and action if necessary. During the year under review, no environment-related submissions were received through our formal complaints mechanisms.

During the year under review, there is no significant incidents, enforcement notices, environmental prosecutions or environmental citations were issued to any of the group's operations. No fines or penalties were imposed by any government agency.

B. SOCIAL

1. EMPLOYMENT AND LABOUR PRACTICES

EMPLOYMENT (ASPECT B1)

The Group respects its employees and endeavours to provide better working conditions for its employees. The Group has established various policies in relation to the labour practices including the remuneration and dismissal, recruitment and promotion, working hours, holidays, disciplinary practice, equal opportunity, diversity and other benefits and welfare so as to provide a fair, healthy and safe working environment for all employees and at the same time, to provide a system of control to the Group to reduce the exposure to any risk concerning labour issues. The Group will update the policies from time to time in order to align with the updates of the rules and regulations of the respective places where the Group has business operations and the changing of the business environments.

The Group strictly complies with the laws and regulations of the places where the Group has business operations. For protecting the interests of employees, the Group executes the labour contracts with the employees according to the laws and regulations specified by the countries and local governments of the places where the Group has business operations. For providing better assurance to the employees, the Supporting Service Operation as well as Planting and Manufacturing Operation pay social insurances for their employees. The holidays and the benefits and welfare entitled by the employees are not less than the rules and regulations specified by the Labour Law of the PRC and the Jamaica. The working hours for the employees are set in accordance with the rules and regulations specified by the Labour Contract Law of the PRC and the Jamaica. The Group terminates the labour contracts with the employees in strict compliance with the labour laws and regulations of the places where the Group has business operations or through negotiation.

The Group provides equal opportunity for employees in respect of promotion, appraisal, training, development and other aspects in order to build up a sound career platform for employees. The Supporting Service Operation as well as Planting and Manufacturing Operation based on the principles of fairness, equality and objectivity to establish an assessment system and promotion mechanism. Talents are identified through the specific processes under the system and mechanism.

The Group's Planting and Manufacturing Operation is a major source of employment for the urban and rural communities in which it operates, offering direct employment through full, part-time and seasonal jobs across the spectrum of its agricultural and manufacturing activities. Our continuing strategy of striving to be an employer of choice in Jamaica agri-business sector is coupled with a commitment to continual investment in our people in order to sustain the business and to maintain our position as an industry leader. Our human resource philosophy is based upon equal opportunity, irrespective of race, religion or gender, and recognises excellence within our existing employee base to favour internal succession management.

Human resource management and associated operational strategies are determined by the business needs of the group's operating entities with direction from the corporate office. These strategies appropriately embrace the macro-environment prevailing in each country of operation, with alignment being achieved through the group's strategic Intent. Ensuring that the operational strategies are met is a work ethic of continuous improvement which encourages focused, skilled employees to realise their full potential and to "make a difference" in their areas of operation.

Key areas of human resource focus include workplace safety; continuous improvement benchmarking; targeted manpower succession planning; talent and performance management; the maintenance of collaborative industrial relations; human resource development and business understanding; human rights; workplace diversity; localisation programmes and the health and welfare of employees and their dependants. These are issues considered to be material to the organisation because of the actual or potential impact they may have on the organisation, the risks they may pose or the opportunities they may present, and the extent to which they may influence stakeholder assessments of the company and consequent decisions by them. All relevant laws and regulations are also material considerations.

All human capital-related developments, including staff movements, skills development activities and health and safety incidents, form part of Group's internal management reporting processes.

During the year under review, the Group was not aware of any material breach of labour laws and regulations.

HEALTH AND SAFETY (ASPECT B2)

The Group aims at providing a safe working environment for its employees and protecting its employees from occupational hazards. These safety objectives apply not only to the Group but also to the Group's business partners, contractors and all others working with the Group. For realizing these objectives, it relies on the cooperation of the employees from all levels within the Group including the management and the supports from the Group's business partners, contractors and all others working and Manufacturing Operation have specified in respective contract requested the contractors and all others working within the areas of the Supporting Service Operation as well as Planting Operation to execute the production safety and responsibility terms in contracts. This help to clarify the responsibilities of both parties in respect of the safety production, in order to protect the health and safety of those working in the Supporting Service Operation as well as Planting and Manufacturing Service Operation as well as Planting and both parties in respect of the safety production, in order to protect the health and safety of those working in the Supporting Service Operation as well as Planting and Manufacturing Operation.

The Group is committed to achieving a high standard of occupational health and safety and have maintained a low accident frequency rate. The Group believes that being a group with the greatest concern for its employees would gain the supports from the employees, customers and the stakeholders. The Group has established the occupational health and safety policies that strictly comply with the laws and regulations of the places where the Group has business operations. The Group will regularly arrange health check-up for employees, frequently check on the proper implementation of safety precaution measures and will carry out safety drills regularly.

The employees of Planting and Manufacturing Operation were unionized. To ensure continuing collaborative relationships, the group engages across a range of labour forums, eg, regular union meetings, collective bargaining forums and others to promote sound employee interaction and compliance with internationally recognised labour practices. Subject matter typically includes conditions of employment, remuneration, safety initiatives and other issues of mutual concern.

During the year, the Group's Planting and Manufacturing Operation as well as Supporting Service Operation organize occupational health and safety education and training for their employees. Employees are educated continuously to raise their occupational health and safety knowledge and awareness and their emergency response capabilities. The Group 's Planting and Manufacturing Operation as well as Supporting Service Operation continue to monitor regularly the workplace and the personal safety facilities provided to the employees in order to timely detect any potential safety risk and to correct all improper actions. They should ensure that all production processes and activities should be carried under the safety and health management.

During the year under review, the Group was not aware of any material non-compliance of applicable occupational health and safety laws and regulations.

DEVELOPMENT AND TRAINING (ASPECT B3)

The Group encourages its employees to exert their potential and to align their personal developments with the growth of the Group, so as to promote mutual development between individual employee and the Group. The Group has established various policies in relation to the employees' education and training so as to ensure that employees pursue continuous self-development in line with the Group's business needs.

The Supporting Service Operation as well as Planting and Manufacturing Operation have established a set of training system and process including "induction training", "vocational technical training" and "management skill training" in order to improve the overall quality and professional skills of the employees. New employees must participate in the "induction training", which includes the training topics of the Group's goals and policies, corporate culture, production safety, necessary skills etc. The "vocational technical training" aims to provide and strengthen the employees' professional skills specific to their job positions, production safety awareness, personal communication skills etc. The "management skill training" aims to enhance the daily management capability of the employees at the management level. The training content is evaluated from time to time in order to maintain the effectiveness of the trainings.

The Supporting Service Operation as well as Planting and Manufacturing Operation also organize occupational health and safety education and training for their employees. Employees are educated continuously to raise their occupational health and safety knowledge and awareness and their emergency response capabilities. The Supporting Service Operation as well as Planting and Manufacturing Operation monitor regularly the workplace and the personal safety facilities provided to the employees in order to timely detect any potential safety risk and to correct all improper actions. They should ensure that all production processes and activities should be carried under the safety and health management.

LABOUR STANDARDS (ASPECT B4)

The Group implements its labour standards in strict compliance with the labour laws and regulations of the places where the Group has business operations. The Group maintains strict recruitment process to avoid cases of child labour and forced labour to be occurred at anyone of the business operations. The Supporting Service Operation as well as Planting and Manufacturing Operation implement the labour standards as well as the recruitment process in strict compliance with the rules and regulations specified by the Labour Law of the PRC and the Jamaica.

During the year under review, the Group was not aware of any material non-compliance of relevant child and forced labour laws and regulations.

2. OPERATING PRACTICES

SUPPLY CHAIN MANAGEMENT (ASPECT B5)

The Group works with the suppliers with the same objectives and develops mutually-successful working relationships with the key suppliers. The Group strictly follows its policy, which is constructed under the Group's corporate culture of integrity, and professional standard in the selection of suppliers and purchasing process. Although the cost of purchasing is a major consideration in selecting suppliers, the Group also considers the suppliers' corporate social responsibility performances, including the suppliers' performances on the aspects of legal and regulatory compliance, business ethics, labour practice and environmental protection etc.

The Group has implemented a set of guidelines for the supply chain management, which is available on the Group's information portal for internal use. The purposes of the set of guidelines are not only for unifying the selection of suppliers and purchasing process but also for ensuring transparency in the selection of suppliers and purchasing process but also for ensuring transparency in the selection of suppliers and purchasing ad against bribery and corruption. In this connection, the Supporting Service Operation as well as Planting and Manufacturing Operation have requested the suppliers and the out-sourcing parties to execute the anti-bribery confirmation, urging them not to provide any benefits to the employees of the Supporting Service Operation as well as Planting and Manufacturing Operation. The selection of suppliers shall be subject to a series of internal assessments and approval processes and supervised by the internal audit department. The engagement of suppliers is strictly controlled under the "Guideline for the Assessment and Control of the Suppliers". The Group shall review the set of guidelines from time to time in order to further strengthen the supply chain management.

Except some local items, the Group has adopted a system in its supply chain management to centralize the purchase of materials, tools and machineries required by the Supporting Service Operation as well as Planting and Manufacturing Operation. Priority will be given to suppliers who have obtained ISO 14001 environmental management certification. The Group has monitored closely the inventories of the materials and tools and constantly analyzed the consumption of the materials and tools. The Group has maintained a supplier list, which is evaluated and updated regularly. With these measures, the Group manages its supply chain smoothly.

PRODUCT RESPONSIBILITY (ASPECT B6)

The Group aims at providing its customers with the qualified products and has adopted a system to control strictly the manufacturing processes of its products and the product quality. All products are manufactured according to the specified procedures and are required to undergo a thorough quality inspection process in order to assure the products quality.

The Group's Supporting Service Operation as well as Planting and Manufacturing Operation have maintained a customer service team to handle the enquiries about the products from the customers. The customer service team handles the customers' feedbacks and complaints according to the stated procedures.

ANTI-CORRUPTION (ASPECT B7)

The Group's corporate culture is the important part of the Group's operating practices and the key components of the Group's corporate governance framework. They provide the guiding principles for the employees to perform justifiably and behave with integrity, uprightness and honesty. The Group's corporate culture puts all employees under stringent obligations as to the manner to which they should deal with the issues of bribery, conflicts of interest and compliance with the Group's policies and practices etc. Details of the Group's corporate culture are included in an employee's handbook distributed to each employee joining the Group. The handbook is also available on the Group's information portal for internal reference. The Group has provided anti-corruption training for the employees in order to reinforce their awareness of the Group's ethical standards.

The Group does not only require all its employees to behave with integrity but also requests its suppliers and business partners to observe the same ethical standards. The Supporting Service Operation as well as Planting and Manufacturing Operation request the suppliers and business partners to execute the antibribery confirmation for urging them not to provide any benefits to the employees of the Supporting Service Operation as well as Planting and Manufacturing Operation. The Group also prohibits all its employees from taking advantages of their powers and authorities for personal interests. The Group treats the issues on bribery, extortion, fraud and money laundering very seriously and complies with the laws of the place where the business of the Group carries on, to report the issues to the relevant Government authorities.

The Group has maintained a whistle-blowing system to allow whistleblowers to disclose information in relation to any misconduct, malpractice or irregularity through a confidential reporting channel. All the reported cases would be investigated in a fair and proper manner by the Internal Audit Department of the Group. The Group Internal Audit Department will classify the reported cases according to their natures and reports the cases directly to the Board of Directors or the Audit Committee of the Group. The investigation reports of the reported cases will send to the Audit Committee of the Group for review.

During the year under review, the Group was not aware of any material breach of laws and regulations pertaining to the prevention of bribery, blackmailing, fraud and money-laundering.

3. COMMUNITY

COMMUNITY INVESTMENT (ASPECT B8)

The Group is guided by its corporate culture of being a responsible business. The Group aims to achieve its business objectives within a framework of ethics and high standards, taking into account the needs of the communities in which the Group operates. The people and the assets of the Group are firmly embedded in the communities of such places. The businesses of the Group are closely intertwined with the social well-being of such communities. Thus, the Group places priority in creating value for the communities and make the meaningful contributions to the communities. The Group considers the unemployment rates of the local communities in order to relief the local employment pressure. The Group has actively involved in the local community greening construction in order to support the environmental protection policy of the local government.

Planting and Manufacturing Operation was committed to continue to provide more study opportunities for Jamaicans who were serious about improving their qualifications and has set up scholarship for children of employees.