未來發展控股有限公司 Prosperous Future Holdings Limited

(Incorporated in the Cayman Islands with limited liability) Stock Code: 1259

Environmental, Social And Governance Report 2019

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Environmental, Social and Governance Report

ABOUT THIS REPORT

Prosperous Future Holdings Limited (the "Company" together with its subsidiaries, hereinafter referred to as the "Group") is pleased to present our annual Environmental, Social and Governance Report (the "Report") for year ended 31 December 2019 to provide an overview of the Group's management of significant issues affecting the operation, including environmental, social and governance ("ESG") issues.

The Board has overall responsibility for the Group's ESG strategy and reporting. The Board is responsible for evaluating and determining the Group's ESG-related risks and ensuring that appropriate and effective ESG risk management and internal control systems are in place.

Reporting Period

The Report illustrates the Group's policies and performance regarding the environmental and social aspects during the reporting period from 1 January 2019 to 31 December 2019 (the "reporting period").

Reporting Scope

The Report covers the Group's core business which is considered as material by the Group: provision of manufactures and sales of personal care products and trading of commodities in the People's Republic of China (the "PRC"), which including our operations in material geographical segment for approximately 70% contribution to our 2019 total revenue.

The disposal of a PRC subsidiary, Frog Prince (China) Daily Chemicals Co., Limited, in October 2019 leaded to the change of scope in the Report when compared with last year. The Group will continue to optimize and improve the coverage of disclosure in the ESG Report.

Reporting Basis

The Report is prepared in accordance with the "ESG Reporting Guide" in Appendix 27 to the rules governing the listing of securities on the Main Board of The Stock Exchange of Hong Kong Limited (the "Listing Rules"). The Group has complied with the disclosure requirements of the "comply or explain" provisions set out in the Listing Rules. The Group will continue to optimize and improve the disclosure of key performance indicators ("KPIs") as certain KPIs which is considered as material by the Group during the reporting period are disclosed in the Report. This Report shall be published in both English and Chinese. Should there be any discrepancy between the English and Chinese version, the English version shall prevail.

Contact Information

The Group welcomes your feedback on the Report for our sustainability initiatives. Please contact us by email to ir@pfh.hk.

Sustainability Vision and Focus

The Group takes an integrated approach to sustainability, incorporating environmental and social considerations into our decision-making and actions. We focus on minimizing the impact of our manufacturing operations in Fujian, PRC on the environment and creating positive impact in the community through our business. In doing so, we are guided by a set of core sustainability values and an effective governance structure.

Environmental, Social and Governance Report (continued)

Our Group believes that promoting sustainability is as important as achieving medium and long-term business growth. It has therefore made continuous efforts to maintain a high degree of sustainability in its Group Office & the subsidiaries in HK, as well as Head Office and manufacturing site in Zhangzhou City, Fujian Province, PRC. Moreover, it values opportunities to learn more about the needs and expectations of the communities in which it operates, as well as those of other stakeholders.

STAKEHOLDERS ENGAGEMENT

Stakeholder engagement is an integral part of our business development and commitment to corporate sustainability. We develop medium and long-term relationships with stakeholders and consider their views on our business development through various formal and informal, independent and internal stakeholder engagement exercises.

Through our stakeholder engagement exercise for the Report and regular engagement activities, we are able to keep an ongoing dialogue with our stakeholders, enabling us to make more informed decisions, and better assess and manage any resulting impact.

- (1) Investors and shareholders
 - Annual General Meeting
 - Investor briefings and press conferences
 - Face-to-face meetings
 - Conference calls
 - Corporate website

(2) Customers

- Annual customer satisfaction survey
- Organizing public events
- Periodic campaign to raise service standards and maintain customer satisfaction
- Guest comment card and client feedback survey
- Designated customer hotline
- Corporate website
- Social media (e.g. mobile app)

(3) Business partners

- Face-to-face meetings
- Independent interviews
- Briefing sessions and seminars

(4) Suppliers

- Face-to-face meetings
- Daily work review
- Supplier assessment
- Independent interviews

(5) Employees

- Training, seminars, briefing sessions
- Social Club activities
- 24-hour Employee Assistance Hotline
- Face-to-face meetings
- Independent focus groups and interviews
- Recreational and volunteering activities

(6) Communities and NGOs

- Employee volunteering activities
- Participation in programs initiated by NGOs
- Organizing public events
- Independent interviews

The Group is considering to establish a more formal stakeholder engagement process and a Sustainability Steering Committee to strengthen its management's efforts to promote sustainability through good corporate governance, environmental protection, community investment and workplace practices.

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Environmental, Social and Governance Report (continued)

ENVIRONMENTAL ASPECTS

The Group is committed to protecting the environment and environmental considerations are taken into account very seriously during our decision-making process. Our Board of Directors has overall responsibility for environmental considerations across the Group while each business segment has its own responsibility to implement appropriate environmental measures.

A1 Emissions

Our Group's key air pollutants are mainly nitrogen oxides ("NOX"), sulphur oxides ("SOX") and respiratory suspended particles ("RSP", also known as Particulate Matter ("PM")). These pollutants tend to be generated from gaseous fuel consumption and vehicles of our operations.

Another area of emission is known as greenhouse gas ("GHG") emissions. The majority of GHGs are indirect emissions from the generation of purchased electricity consumed by the Group.

The Group has established a series of policies and guidelines to meet the local statutory requirement on emission. To meet the requirement of relevant China Laws, our manufacturing site in Zhangzhou City, Fujian Province, PRC, we have successfully obtained "Certificate on Pollution Control arising from Air Emission"《污染物排放許可證》 which is valid and effective up to 19 May 2021.

Hazardous wastes mainly include acidic waste and waste mineral oils. Non-hazardous wastes mainly include domestic waste generated/consumed at various stages of the manufacturing process. All of our hazardous waste and non-hazardous waste from manufacturing site in Zhangzhou City, Fujian Province, PRC are separately stored and handled with the ledger for record. Firstly, we apply the permit approval from the local Environmental Bureau in Zhangzhou City, Fujian Province, PRC. With the valid "transfer permit", we use the professional service of Waste Treatment & Disposal Company (福建綠洲固體廢物處置有限公司) for final disposition.

We try to make use the recycle process to reduce unnecessary solid waste as much as possible to minimize the adverse impact on the environment in Zhangzhou City, Fujian Province, PRC. For those unused material or those could not be recycled, we use the professional company in this filed (漳州市藍田開發區公共事業管理中心) for final disposition.

During the reporting period, the Group is not aware of any material violation in all applicable environmental laws and regulations.

Major air pollutants emission from gaseous fuel consumption and vehicles during the reporting period as follows:

Air Pollutants Emission

Type of Air Pollutants	2019 Air Pollutant Emission (kg)	2018 Air pollutant emission (kg)
Sulphur dioxide	4.26	4.91
Nitrogen oxides	468.38	573.99
Particulate matter	27.21	32.54

During the reporting period, the greenhouse gas ("GHG") emissions from the operation is set out below:

	GHG Emissions	
	2019	2018
Type of GHG emissions	Equivalent CO ₂ emission (kg)	Equivalent CO ₂ emission (kg)
Scope 1 Direct emissions	333,985.67	258,776.48
Scope 2 Indirect emissions	6,677,748.14	5,798,765.84
Total	7,011,733.81	6,057,542.32
Intensity (kg/revenue RMB\$'000)	8.45	9.60

Note:

The calculation of the GHG is based on the "Corporate Accounting and Reporting Standard" from greenhouse gas protocol.

Scope 1: Direct emissions from sources that are owned by the Group Scope 2: Indirect emissions from the generation of purchased electricity consumed by the Group Scope 3: Other indirect emissions is optional disclosure

During the reporting period, the hazardous and non-hazardous waste from the operation is set out below:

Hazardous and Non-hazardous Waste

	2019 (tonne)	2018 (tonne)
Hazardous waste	0.21	0.19
Non-hazardous waste	273.60	281.00
Total	273.81	281.19
Intensity (tonne/revenue RMB\$'000)	0.00033	0.00045

Environmental, Social and Governance Report (continued)

A2 Use of Resources

By implementing appropriate Energy & Material Management Program in each business segment where we operate, we can positively influence our environmental and economic impact while ensuring business continuity. Currently, our Head Office & manufacturing site in Zhangzhou City, Fujian, PRC, we have set up a Committee with a Project Leader to push for more efficient energy & material consumption and fulfill the program's goals.

Our short and medium-term goals are to:

- Implement a good energy & material usage performance monitoring system
- Engage third party logistics services suppliers that meet our environmental standards (as necessary & appropriate)
- Report energy & material usage performance in the annual reporting cycle
- Invest in energy-efficient hardware that is in line with our environmental policies
- Increase staff awareness and commitment

Our long-term goals are to:

- Reduce energy & material costs, wherever possible
- Define best practice benchmarks for energy consumption & material usage within our Group
- Measure our performance against benchmark levels
- Give higher priority to energy efficiency equipment & investments
- Where possible, to use energy & material from sustainable sources
- Where possible, to negotiate better energy costs with utilities companies

Energy consumption by the Group during the reporting period is set out below:

Energy Consumption

Type of energy	2019 Energy consumed (kWh)	2018 Energy consumed (kWh)
		50.046.60
Petrol	96,861.71	59,846.60
Diesel	55,182.21	72,125.48
LPG	2,290,058.05	1,743,622.68
Purchased electricity	8,473,762.00	7,358,373.00
Total Energy intensity	10,915,863.97	9,233,967.76
(kWh/revenue RMB\$'000)	13.15	14.63

Water consumption by the Group during the reporting period is set out below:

Water Consumption

	2019 (m³)	2018 (m³)
Water	149,367.00	136,281.00
Intensity (m³/revenue RMB\$'000)	0.18	0.22

Packaging materials consumption by the Group during the reporting period is set out below:

Packaging Materials Consumption

Type of packaging materials	2019 (tonne)	2018 (tonne)
Plastic Paper	3,083.00 12,498.00	4,298.00 22,015.00
Total	15,581.00	26,313.00

Environmental, Social and Governance Report (continued)

A3 The Environment and Natural Resources

We strive to minimize the environmental impact of our operations by implementing a variety of green measures, including responsible use of resources, reducing carbon emissions, energy saving, waste management and pollution prevention. Regarding usage of water, the Group did not encounter any problems in sourcing water that is fit for purpose.

We recognize that our operations have an environmental impact, particularly through:

- Lighting, heating and cooling of our offices, stores and warehouses
- Fuel consumption of distribution fleets
- Use of water
- Generation of certain hazardous (e.g. bulb use) and non-hazardous waste
- The manufacturing of chemical products in Zhangzhou City, Fujian Province

As a result, the Group is committed to:

- Enhancing our contributions to environmental sustainability through sustainable development initiatives and implementing good environmental practices
- Regularly reviewing our business practices to identify how we can use resources like energy, water and other raw materials sustainably and more efficiently, while reducing waste and greenhouse gas emissions
- Communicating to suppliers our expectations of responsible and sustainable sourcing and manufacturing will cover relevant aspects respectively
- Recycling program for unused or damaged electrical and electronic equipment
- Reduction of printing paper and finished good packing paper usage
- Encouraging staff to reduce water wastage, for example, by not running water taps in the pantry and toilet
- Various energy savings initiatives, including LED light usage
- Reducing distribution of single-use plastic carrier bags and encouraging the use of more environmentallyfriendly carrier bags

Our Head Office and manufacturing site in Zhangzhou City, Fujian Province, PRC, we have successfully obtained "Certificate of Environmental Protection and Management" ISO14001 which is valid and effective up to 5 July 2021.

SOCIAL ASPECTS

B1 Employment

Generally speaking, the Group Office and the subsidiaries in Hong Kong, as well as the Head Office and manufacturing site in Zhangzhou City, Fujian Province, PRC, we have a series of written policies and guidelines on the following areas for reference:

- Compensation & dismissal
- Recruitment & promotion
- Working hour
- Rest period
- Equal opportunity
- Diversity
- Anti-discrimination
- Other benefit & welfare

The Group is not aware of any material non-compliance with related laws and regulations during the reporting period.

Environmental, Social and Governance Report (continued)

Below is a detailed breakdown of our employees by gender, age group and employment category as at 31 December 2019 and 2018:

	2	019	20)18
	Number of		Number of	
	staff	% of total	staff	% of total
By gender				
Male	246	30	273	30
Female	580	70	628	70
Total	826	100	901	100
	820	100	301	100
By age group				
30 or below	238	29	378	42
31-40	387	47	347	38
41-50	175	21	151	17
51 or above	26	3	25	3
Total	826	100	901	100
By employment category				
Normal	770	93	816	91
Middle	46	6	64	7
Senior	10	1	22	2
Total	826	100	901	100

Below is a detailed breakdown of our employees turnover rate by gender and age group as at 31 December 2019 and 2018:

	2019	2018
Turnover rate by gender		
Male	66%	42%
Female	67%	47%
Turnover rate by age group		
30 or below	100%	70%
31-40	46%	31%
41-50	37%	24%
51 or above	15%	16%
		1

B2 Health and Safety

Health and safety issues are important focus areas across all our operations in HK and in Zhangzhou City, Fujian Province, PRC.

The Group is committed to:

- Creating a safe, healthy and supportive environment for all employees
- Providing a working environment that is free from all forms of discrimination
- Ensuring employees at every level receive an appropriate induction so they have the best possible start in our organization
- Providing ample opportunities to enhance one's skill, optimize performance and progress one's career through on-the-job training and well-defined career pathways
- Maintaining proper systems to ensure equal opportunities and competitiveness in staff remuneration and recognition
- Ensuring the company sets clear expectations for individual behavior. This is an integral part of the Group's Human Resources Policy

The Group office and subsidiaries in HK

In our Hong Kong offices, fire safety measures are in place at all our premises. Our Estate Management has been working with the Fire Services Department of the Hong Kong Government to arrange relevant seminars and fire drills to raise employees' awareness on fire safety.

Regular safety inspections and improvement works on our premises are conducted to safeguard our employees and users of our buildings. We keep track of the latest government information on the spread of communicable diseases and provide prompt preventive advice and measures on our intranet.

Head Office and Manufacturing site in PRC

In Mainland China, our Head Office in Zhangzhou City, Fujian Province, PRC, our child cares products continued to run Safety Operation periodic training to reinforce the culture of safe operation, strengthen employees' awareness on safety and improve their knowledge of work safety law. We also published safety management regulations and guidelines which were distributed to relevant staff.

Our Head Office in Zhangzhou City, Fujian Province, PRC set medium and long term targets on the overall operation safety and establish an occupational health and safety committee. Committee members include senior management staff of the Head Office, are responsible for internet security, road safety, fire safety, occupational safety and health, risk management and safety training. We have conducted various training and workshops during the year, covering safe storage of hazardous chemicals, fire rescue and first aid.

During the reporting period, there were no non-compliance cases noted in relation to laws and regulations for health and safety.

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Environmental, Social and Governance Report (continued)

B3 Development and Training

We aim to recruit the best talent who fit our business needs. We create an environment where employees can develop their full potential and contribute their skills and experiences to the medium & long-term development of the Group:

- Organized in-house and external training courses and seminars for staff
- Emphasized health and safety
- Encouraged work-life balance
- Employee Assistance Program offered
- Stress management and wellness-related training and counselling services
- Created a new internship programs to provide job training and career coaching opportunities

To meet the urgent needs for building a team of talents to cope with the development of the Group, our Head Office in Fujian Province, PRC set up an internal department named Frog Prince Business College in 2013 to provide training to employees and help them to master relevant skills. The college offered 385 courses, among which, 231 courses in business school, 51 sessions of internal training, 30 sessions of outside training, and 73 sessions of online training, covered fields, such as corporate strategy and culture, industry overview, professional knowledge, etc., in 2019.

Below is a detailed breakdown of the percentage of employees trained by gender and employment category during the reporting period:

2019	2018
29%	39%
71%	61%
96%	93%
3%	6%
1%	1%
	29% 71% 96% 3%

The average training hours for employees by gender and employment category during the reporting period are as follows:

	2019 Hours per employee	2018 Hours per employee
By gender		
Male	1.32	1.22
Female	0.56	0.53
By employment category		
Senior	7.20	4.27
Middle	2.67	4.62
Normal	0.59	0.34

B4 Labour Standards

The Group has established standard on recruitment and dismissal in line with the Labour Law & regulation of HK Government and related local Bureau in Fujian Province, PRC.

In particular, the Group is committed to ensure that the goods and services we produce in all our operations in HK and Fujian, PRC are not made at the expense of anyone's childhood or by employee/worker with unlawful identity.

Below summarized our steps for all occasions, we keep child labour and employee/worker with unlawful identity out of their supply chains.

Engage consumers & clients

It is the Group belief that most consumers & clients worldwide are willing to pay more for goods and services that are produced/provided responsibly. Companies that can show consumers their goods were made without child labour and employee/worker with unlawful identity can tap into this growing demand.

Support employee & worker voice

Listening to employee and workers is one of the most effective ways a company can monitor its supply chains. By respecting employee and workers, the Group can help ensure that they are eliminating and not enabling abusive forms of labour in their supply chains.

Be transparent

It is the Group's belief that disclosure can be a powerful demonstration of our commitment to making things right.

Practice due diligence

We perform risk and impact assessments which help us to "see" our supply chains better. These assessments are integral to a responsible due diligence process. They are an essential tool for the Group seeking sustainability in their supply chains.

Put in place meaningful grievance mechanisms

It is the Group's belief that we should ensure that safe, accessible channels are available to all employee and workers to lodge complaints about any issue related to their code of conduct. Standard procedures have also been in place for handling and resolving complaints to protect employee and workers from reprisal.

Environmental, Social and Governance Report (continued)

• Link with other supplier incentives

The Group is committed to integrate child labour and other human rights issues by appropriate occasions into other dealings with suppliers, making them complementary and mutually-reinforcing.

During the reporting period, the Group has complied with policies and relevant laws and regulations regarding prevention of child labour or forced labour.

B5 Supply Chain Management

The Group is committed to:

- Supporting the interests of our customers by focusing on product and service quality, value and safety
- Providing products and service that comply with all applicable legislations in their distribution markets
- Maintaining clear and constant customer communications channels, listening actively to feedback and responding swiftly to complaints
- Safeguarding our operations against unfair business practices
- Ensuring business contracts clearly set out the agreed terms, conditions and the basis of our relationship
- Communicating to our suppliers the importance of responsible sourcing and social compliance in the areas of health, safety and worker welfare
- Encouraging suppliers and contractors to adopt responsible business policies and practices for mutual benefit
- Offering more sustainable Own Brand products and choices to our customers

Own Brand Product Packaging

The Group readily reports information on packaging waste generated by Own Brand products as legally required in various Markets. Together with our internal development teams and suppliers, we aim to reduce the amount of packaging used in our Own Brand products, wherever possible, while ensuring they still perform two essential functions:

- To contain and preserve our products throughout their lifetime
- To provide all required legal written information to our customers

B6 Product Responsibility

Business Segment: Manufacture and Sales of Personal Care Products

- All our products manufactured by our manufacturing site in Fujian Province, PRC, we go through rigorous quality controls, both internally and externally, with ISO9001, ISO14001, ISO22716 and OHSAS 18001, accredited Third Party laboratories and other Quality experts.
- We make use of a mix of controls before shipment and upon reception in our warehouses. Controls include labeling review, product conformity and other safety checks.
- We make use of a mix of internal audits with our qualified engineers and external audits with independent Third Party auditors.

Post-Market Surveillance for Own Brand products: Ongoing Post Market Surveillance is conducted with regular reassessment of our Own Brand in store. Our product sampling program ensures on-going Quality and Safety by rechecking selected products against original specifications.

Business Segment: Money Lending

The Group conduct money lending business in Hong Kong starting in 2016 through the provision of unsecured and secured loans to customers, which has been in compliance to the provisions of the Money Lenders Ordinance (Chapter 163 of the Laws of Hong Kong).

During the reporting period, there were no cases of non-compliance with the relevant laws or regulations regarding product responsibility.

Environmental, Social and Governance Report (continued)

B7 Anti-corruption

The Group has a set of anti-corruption policy to ensure compliance by all employees, officers and directors of the Group, and its subsidiaries and affiliates, with the FCPA and related anti-corruption laws of Hong Kong and PRC in which the business segment does or intends to do business.

Bribes, Kickbacks or Other Corrupt Payments

All employees are prohibited from directly or indirectly offering, giving, soliciting or receiving any form of bribe, kickback or other corrupt payment, or anything of value, to or from any person or organization, including government agencies, individual government officials, private companies and employees of those private companies under any circumstances.

Facilitation Payments

Generally speaking, the Group prohibits the payment of facilitation payments except under very exceptional special occasions and only with prior approval by the Board of Directors (or, if prior approval is not reasonably possible given the circumstances, as soon as possible following such payment).

Relationships with Third Parties

The Group prohibits corrupt offers, promises and payments made through partners, intermediary agents, joint ventures, or third parties. In addition, contracts with agents or third-party representatives and joint venture partners should, to the extent possible, include provisions to mitigate against the risk of potential illicit payments.

ICAC Hong Kong

In our Hong Kong Group office, we plan to invite the Independent Commission Against Corruption (ICAC) to run briefing sessions on integrity to raise our staff's awareness on the risks of corruption and related malpractices in the workplace.

Looking forward, we plan to invite representatives from the Office of the Privacy Commissioner for Personal Data and the Equal Opportunities Commission to hold seminars on statutory requirements on a regular basis. Moreover, another plan is to invite a professional lawyer to brief our staff on the newly enacted Competition Ordinance.

The Group has been in strict compliance with law and regulation related to anti-corruption. During the reporting period, there was no any legal case regarding corrupt practices brought against the Group or its employees.

B8 Community Investment

Through our Social & Community initiatives, the Group is committed to supporting and encouraging our Head Office in Zhangzhou City, Fujian Province, PRC, to:

- Initiate dialogue with local communities for mutual benefits
- Develop programs with local community organizations that are relevant to our business and beneficial to local community needs
- Get employees involved in local community organizations and activities
- Establish a long-term partnership with relevant charitable organization(s) and to make local donations and sponsorships that are in line with the company's policy
- Support and care for the elderly, persons with disabilities, children and women
- Environmental awareness
- Support for child athletes
- Beauty empowerment and self-confidence campaigns
- Cooperated with South China University of Technology to enhance the capability in R&D
- Cooperated with leading raw material suppliers in the industry to develop more natural and moisturizing products
- Cooperated with domestically well-known R&D agencies to develop products designed for alleviating children's skin problems

Our core sustainability values:

- We believe a thriving community facilitates our continuing business success
- We consider ongoing communication with our stakeholders as vitally important to upholding the wellbeing of the community
- We will continue to engage with our stakeholders' views and work together with them to achieve a winwin scenario

Environmental, Social and Governance Report (continued)

In past years, the Group contributed to the sustainable development of the community by serving with care and concern for the underprivileged through the activities as follows:

- The Group together with China Women's Development Foundation (中國婦女發展基金會) organized the nationwide charity project titled "Safeguard the Childhood" (守護童年), and donated children's personal care products with a total value of RMB1.0 million to left-behind children and families in poor areas.
- Worked with China National Committee for The Wellbeing of The Youth Charity Culture Centre (中國關心下一代工作委員會公益文化中心), China Foundation for the Development of Social Culture (中華社會文化發展基金會), China Education Television Association (中國教育電視協會) and Union of Chinese Talent Education Development (中國特長生教育發展聯盟) to launch the event of the Social, Art and Educational Innovation and Development of Youth Forum and the 2016 China We Are Family Charity Project (青少年社會藝術教育創新發展論壇暨2016中華大家園公益項目). The event set a "Prince Frog Award" to reward youth's and children's outstanding performances and to support children from poor families to participate in educational activities for students with special talents.
- Donated RMB1.0 million to China Women's Development Foundation (中國婦女發展基金會) to re-launch the charity project titled "Safeguard the Childhood" (守護童年), which was hosted by the All China Women's Federation (全國婦聯) and co-sponsored by China Women's Development Foundation (中國婦女發展基金會) together with over 100 non-profit organizations, and a charity summer camp named Prince Frog "First Class of Safety" (安全第一課) will be carried out during the summer holiday. In addition, the Group together with China Women's Development Foundation (中國婦女發展基金會) donated relief supplies with a total value of RMB300,000 to areas affected by heavy rainfall in Yancheng City, Jiangsu Province, care and love from Prince Frog for the children in affected areas were sent out in the first instance.
- Conducted 8 interactive experiential activities at the tourism factory that is located in Zhangzhou City, Fujian Province, enabling more children to take a closer look at Prince Frog.

THE STOCK EXCHANGE OF HONG KONG LIMITED'S ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE

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KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport)	"Community Investment"	18

Note:

Pursuant to Appendix 27 of the Listing Rules, KPIs in this section are recommended disclosures only.