

EXPECTED TIMETABLE⁽¹⁾

If there is any change in the following expected timetable, the Company will issue an announcement on the respective websites of the Company at <http://ir.jd.com>⁽⁶⁾ and the Hong Kong Stock Exchange at www.hkexnews.hk.

Hong Kong Public Offering commences	9:00 a.m. on Monday, June 8, 2020
Latest time to complete electronic applications under the White Form eIPO service through the designated website at www.eipo.com.hk ⁽²⁾	11:30 a.m. on Thursday, June 11, 2020
Application lists open ⁽³⁾	11:45 a.m. on Thursday, June 11, 2020
Latest time for (a) completing payment for White Form eIPO applications by effecting internet banking transfer(s) or PPS payment transfer(s) and (b) giving electronic application instructions to HKSCC ⁽⁴⁾	12:00 noon on Thursday, June 11, 2020

If you are instructing your **broker** or **custodian** who is a CCASS Clearing Participant or a CCASS Custodian Participant to give **electronic application instructions** via CCASS terminals to apply for the Hong Kong Offer Shares on your behalf, you are advised to contact your **broker** or **custodian** for the latest time for giving such instructions which may be different from the latest time as stated above.

Application lists close ⁽³⁾	12:00 noon on Thursday, June 11, 2020
Expected Price Determination Date ⁽⁵⁾	Thursday, June 11, 2020
Announcement of the Public Offer Price and the International Offer Price on our website at http://ir.jd.com and the website of the Hong Kong Stock Exchange at www.hkexnews.hk on or around	Thursday, June 11, 2020
Announcement of the level of indications of interest in the International Offering, the level of applications in the Hong Kong Public Offering and the basis of allocation of the Hong Kong Offer Shares on our website at http://ir.jd.com ⁽⁶⁾ and the website of the Hong Kong Stock Exchange at www.hkexnews.hk on or before	Wednesday, June 17, 2020
Results of allocations in the Hong Kong Public Offering (with successful applicants' identification document numbers, where applicable) to be available through a variety of channels, including:	
<ul style="list-style-type: none"> • in the announcement to be posted on our website at http://ir.jd.com⁽⁶⁾ and the website of the Hong Kong Stock Exchange at www.hkexnews.hk, respectively. 	Wednesday, June 17, 2020
<ul style="list-style-type: none"> • from the designated results of allocations website at www.iporesults.com.hk (alternatively: English https://www.eipo.com.hk/en/Allotment; Chinese https://www.eipo.com.hk/zh-hk/Allotment) with a "search by ID" function 	Wednesday, June 17, 2020
<ul style="list-style-type: none"> • from the allocation results telephone enquiry by calling +852 2862 8555 between 9:00 a.m. and 6:00 p.m. from 	Wednesday, June 17, 2020 to Friday, June 19, 2020 and Monday, June 22, 2020
Share certificates in respect of wholly or partially successful applications to be dispatched or deposited into CCASS on or before ⁽⁷⁾⁽⁹⁾	Wednesday, June 17, 2020
White Form e-Refund payment instructions/refund checks in respect of wholly or partially successful applications (if applicable) or wholly or partially unsuccessful applications to be dispatched on or before ⁽⁸⁾⁽⁹⁾	Wednesday, June 17, 2020
Dealings in the Class A ordinary shares on the Hong Kong Stock Exchange expected to commence on	9:00 a.m. on Thursday, June 18, 2020

Notes:

(1) All times and dates refer to Hong Kong local times and dates unless otherwise stated.

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- (2) You will not be permitted to submit your application through the designated website at www.eipo.com.hk after 11:30 a.m. on the last day for submitting applications. If you have already submitted your application and obtained an application reference number from the designated website at or prior to 11:30 a.m., you will be permitted to continue the application process (by completing payment of application money) until 12:00 noon on the last day for submitting applications, when the application lists close.
- (3) If there is/are a “black” rainstorm warning signal, a tropical cyclone warning signal number 8 or above and/or Extreme Conditions is in force in Hong Kong at any time between 9:00 a.m. and 12:00 noon on Thursday, June 11, 2020, the application lists will not open on that day. For further information please refer to “How to Apply for Hong Kong Offer Shares—10. Effect of Bad Weather on the Opening of the Application Lists” in this document.
- (4) Applicants who apply for Hong Kong Offer Shares by giving electronic application instructions to HKSCC should refer to “How to Apply for Hong Kong Offer Shares—6. Applying by Giving Electronic Application Instructions to HKSCC via CCASS” in this document.
- (5) The Price Determination Date is expected to be on or around Thursday, June 11, 2020, and in any event will not be later than Wednesday, June 17, 2020. If, for any reason, the Offer Price is not agreed among the Joint Representatives (for themselves and on behalf of the Underwriters) and us on or before Wednesday, June 17, 2020, the Global Offering (including the Hong Kong Public Offering) will not proceed and will lapse.
- (6) None of the website or any of the information contained on the website forms part of this document.
- (7) Share certificates will only become valid at 8:00 a.m. on the Listing Date provided that the Global Offering has become unconditional and the right of termination described in the section headed “Underwriting—Underwriting Agreement and Expenses—Hong Kong Public Offering—Grounds for Termination” in this document has not been exercised. Investors who trade Class A ordinary shares prior to the receipt of share certificates or the share certificates becoming valid do so at their own risk.
- (8) e-Refund payment instructions/refund checks will be issued in respect of wholly or partially unsuccessful applications pursuant to the Hong Kong Public Offering and also in respect of wholly or partially successful applications in the event that the final Offer Price is less than the price payable per Offer Share on application. Part of the applicant’s Hong Kong identity card number or passport number, or, if the application is made by joint applicants, part of the Hong Kong identity card number or passport number of the first-named applicant, provided by the applicant(s) may be printed on the refund check, if any. Such data would also be transferred to a third party for refund purposes. Banks may require verification of an applicant’s Hong Kong identity card number or passport number before encashment of the refund check. Inaccurate completion of an applicant’s Hong Kong identity card number or passport number may invalidate or delay encashment of the refund check.
- (9) Applicants who have applied on **White Form eIPO** for 1,000,000 or more Hong Kong Offer Shares may collect any refund checks (where applicable) and/or share certificates in person from our Hong Kong Share Registrar, Computershare Hong Kong Investor Services Limited, at Shops 1712-1716, 17th Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong from 9:00 a.m. to 1:00 p.m. on Wednesday, June 17, 2020 or such other date as notified by us as the date of dispatch/collection of share certificates/e-Refund payment instructions/refund checks. Applicants being individuals who are eligible for personal collection may not authorize any other person to collect on their behalf. Individuals must produce evidence of identity acceptable to our Hong Kong Share Registrar at the time of collection.

Applicants who have applied for Hong Kong Offer Shares through CCASS EIPO service should refer to the section headed “How to Apply for Hong Kong Offer Shares—G. Dispatch/Collection of Share Certificates/e-Refund Payment Instructions/Refund Checks—Personal Collection—If you apply through CCASS EIPO service” in this prospectus for details.

Applicants who have applied through the **White Form eIPO** service and paid their applications monies through single bank accounts may have refund monies (if any) dispatched to the bank account in the form of e-Refund payment instructions. Applicants who have applied through the **White Form eIPO** service and paid their application monies through multiple bank accounts may have refund monies (if any) dispatched to the address as specified in their application instructions in the form of refund checks by ordinary post at their own risk.

Share certificates and/or refund checks for applicants who have applied for less than 1,000,000 Hong Kong Offer Shares and any uncollected share certificates and/or refund checks will be dispatched by ordinary post, at the applicants’ risk, to the addresses specified in the relevant applications.

Further information is set out in the sections headed “How to Apply for Hong Kong Offer Shares—F. Refund of Application Monies” and “How to Apply for Hong Kong Offer Shares—G. Dispatch/Collection of Share Certificates/e-Refund Payment Instructions/Refund Checks” in this prospectus.

For details of the structure of the Global Offering, including its conditions, and the procedures for applications for Hong Kong Offer Shares, see “Structure of the Global Offering” and “How to Apply for Hong Kong Offer Shares” in this document, respectively.