In this document, unless the context otherwise requires, the following terms shall have the meanings set out below.

"2019 PRC Foreign Investment Law"	the PRC Foreign Investment Law (《中華人民共和國外商投資法》), promulgated by the National People's Congress in March 2019, which became effective on January 1, 2020
"Accountants' Reports"	Accountant's report for the years ended December 31, 2017 and 2018 in Appendix IA to this document and accountants' report for the year ended December 31, 2019 in Appendix IB to this document
"ADS(s)"	American Depositary Shares (each representing two Class A ordinary shares)
"annual active customer accounts"	customer accounts that made at least one purchase during the twelve months ended on the respective dates, including both online retail and online marketplace
"Articles" or "Articles of Association"	our Articles of Association (as amended from time to time), adopted on March 6, 2014 and effective on May 28, 2014, a summary of which is set out in Appendix III
"B2C"	business-to-consumer
"board" or "board of directors"	our board of directors
"business day"	any day (other than a Saturday, Sunday or public holiday) on which banks in Hong Kong or other relevant jurisdictions are generally open for business
"BVI"	British Virgin Islands
"C2C"	consumer-to-consumer
"Cayman Companies Law" or "Companies Law"	the Companies Law, Cap.22 (Law 3 of 1961, as consolidated and revised) of the Cayman Islands, as amended or supplemented or otherwise modified from time to time
"CCASS"	the Central Clearing and Settlement System established and operated by HKSCC
"CCASS Clearing Participant"	a person admitted to participate in CCASS as a direct clearing participant or a general clearing participant
"CCASS Custodian Participant"	a person admitted to participate in CCASS as a custodian participant

"CCASS EIPO"

the application for the Hong Kong Offer Shares to be issued in the name of HKSCC Nominees and deposited directly into CCASS to be credited to your or a designated CCASS Participant's stock account through causing HKSCC Nominees to apply on your behalf, including by (i) instructing your broker or custodian who is a CCASS Clearing Participant or a CCASS Custodian Participant to give electronic application instructions via CCASS terminals to apply for the Hong Kong Offer Shares on your behalf, or (ii) if you are an existing CCASS Investor Participant, giving electronic application instructions through the CCASS Internet System (https://ip.ccass.com) or through the CCASS Phone System (using the procedures in HKSCC's "An Operating Guide for Investor Participants" in effect from time to time). HKSCC can also input electronic application instructions for CCASS Investor Participants through HKSCC's Customer Service Center by completing an input request

"CCASS Investor Participant"

a person admitted to participate in CCASS as an investor participant who may be an individual or joint individuals or a corporation

"CCASS Participant"

a CCASS Clearing Participant, a CCASS Custodian Participant or a CCASS Investor Participant

"China" or "the PRC"

the People's Republic of China, excluding, for the purposes of this document only, Taiwan and the special administrative regions of Hong Kong and Macau, except where the context otherwise requires

"Circular 82"

the Notice Regarding the Determination of Chinese-Controlled Offshore-Incorporated Enterprises as PRC Tax Resident Enterprises on the basis of de facto management bodies (《關於境外註冊中資控股企業依據實際管理機構標準認定為居民企業有關問題的通知》),issued on April 22, 2009 and further amended on December 29, 2017

"Class A ordinary shares"

Class A ordinary shares in the share capital of the Company with a par value of US\$0.00002 each, conferring a holder of a Class A ordinary share to one vote per share on any resolution tabled at the Company's general meeting

"Class B ordinary shares"

Class B ordinary shares in the share capital of the Company with a par value of US\$0.00002 each, conferring weighted voting rights in the Company such that a holder of a Class B ordinary share is entitled to 20 votes per share on any resolution tabled at the Company's general meeting

	DEFINITIONS
"CNNIC"	China Internet Network Information Center (中國互聯網絡信息中心)
"Companies Ordinance"	the Companies Ordinance (Chapter 622 of the Laws of Hong Kong), as amended or supplemented from time to time
"Companies (Winding Up and Miscellaneous Provisions) Ordinance"	the Companies (Winding Up and Miscellaneous Provisions) Ordinance (Chapter 32 of the Laws of Hong Kong), as amended or supplemented from time to time
"Company", "our Company", "JD", "we", "our" or "us"	JD.com, Inc., a company incorporated in the BVI on November 6, 2006 and subsequently redomiciled to the Cayman Islands on January 16, 2014 as an exempted company under the laws of the Cayman Islands and, where the context requires, its consolidated subsidiaries and consolidated affiliated entities from time to time
"connected person(s)"	has the meaning ascribed to it under the Hong Kong Listing Rules
"connected transaction(s)"	has the meaning ascribed to it under the Hong Kong Listing Rules
"Controlling Shareholder(s)"	has the meaning ascribed to it under the Hong Kong Listing Rules and unless the context otherwise requires, refers to Mr. Richard Qiangdong Liu and the directly and indirectly held companies through which Mr. Richard Qiangdong Liu has interest in the Company, namely, Max Smart Limited and Fortune Rising Holdings Limited, details of which are set out in the section headed "Relationship with the Controlling Shareholders"
"COVID-19"	novel coronavirus (COVID-19), a coronavirus identified as the cause of an outbreak of respiratory illness that was first reported in November 2019
"CSRC"	the China Securities Regulatory Commission (中國證券監督管理委員會)
"Deposit Agreement"	the deposit agreement, dated as of May 21, 2014, as amended, among us, Deutsche Bank Trust Company Americas and our ADS holders and beneficial owners from time to time
"director(s)"	member(s) of our board

The Depository Trust Company, the central book-entry clearing and settlement system for equity securities in the

United States and the clearance system for our ADSs

"DTC"

	DEFINITIONS
"EIT"	enterprise income tax
"EIT Law"	the PRC Enterprise Income Tax Law (《中華人民共和國企業所得税法》)
"Extreme Conditions"	extreme conditions caused by a super typhoon as announced by the Government of Hong Kong
"foreign private issuer"	as such term is defined in Rule 3b-4 under the U.S. Exchange Act
"Global Offering"	the Hong Kong Public Offering and the International Offering
"GMV"	the total value of all orders for products and services placed in our online retail business and on our online marketplaces, regardless of whether the goods are sold or delivered or whether the goods are returned; GMV includes the value from orders placed on our mobile apps and websites as well as orders placed on third-party mobile apps and websites that are fulfilled by us or by our third-party merchants; the calculation of GMV includes shipping charges paid by buyers to sellers and for prudent consideration excludes certain transactions over certain amounts that are comparable to the disclosed parameters in GMV definition by our major industry peer; we believe that GMV provides a measure of the overall volume of transactions that flow through our platform in a given period and is only useful for the purposes of industry and peer comparisons; therefore, it should not be used as a financial metric
"Google"	Google LLC
"Green Application Form(s)"	the application form(s) to be completed by the White Form eIPO Service Provider, Computershare Hong Kong Investor Services Limited
"Group", "our Group", "the Group", "we", "us", or "our"	our Company, consolidated subsidiaries and consolidated affiliated entities from time to time
"HK\$" or "Hong Kong dollars" or "HK dollars"	Hong Kong dollars, the lawful currency of Hong Kong
"HKSCC"	Hong Kong Securities Clearing Company Limited, a wholly-owned subsidiary of Hong Kong Exchanges and Clearing Limited
"HKSCC Nominees"	HKSCC Nominees Limited, a wholly-owned subsidiary of

the Hong Kong Special Administrative Region of the PRC

HKSCC

"Hong Kong" or "HK"

	DEFINITIONS
"Hong Kong Listing Rules"	the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, as amended or supplemented from time to time
"Hong Kong Offer Shares"	the Class A ordinary shares offered pursuant to the Hong Kong Public Offering
"Hong Kong Public Offering"	the offer of the Hong Kong Offer Shares for subscription by the public in Hong Kong at the Public Offer Price on the terms and conditions described in this document
"Hong Kong Share Registrar"	Computershare Hong Kong Investor Services Limited
"Hong Kong Stock Exchange" or "Stock Exchange"	The Stock Exchange of Hong Kong Limited
"Hong Kong Underwriters"	the underwriters of the Hong Kong Public Offering listed in the section headed "Underwriting—Hong Kong Underwriters" in this document
"Hong Kong Underwriting Agreement"	the underwriting agreement dated June 5, 2020, relating to the Hong Kong Public Offering and entered into by, among others, our Company, the Joint Sponsors, the Joint Representatives, the Joint Global Coordinators, the Joint Bookrunners and the Hong Kong Underwriters, as further described in the section headed "Underwriting"
"ICP(s)"	Internet content provider(s)
"independent third party(ies)"	person(s) or company(ies) and their respective ultimate beneficial owner(s), who/which, to the best of our directors' knowledge, information and belief, having made all reasonable enquiries, is/are not connected with our Company
"International Offer Price"	the final offer price per International Offer Share in Hong Kong dollars (exclusive of brokerage of 1%, SFC transaction levy of 0.0027% and Hong Kong Stock Exchange trading fee of 0.005%)
"International Offer Shares"	the Class A ordinary shares offered pursuant to the International Offering together with, where relevant, any additional Shares which may be issued by us pursuant to the exercise of the Over-allotment Option
"International Offering"	the offer of the International Offer Shares at the International Offer Price pursuant to a prospectus supplement and the shelf registration statement on Form F-3ASR that was filed with the SEC and became effective on June 5, 2020
"International Underwriters"	the group of underwriters, led by the Joint Representatives, that expects to enter into the International Underwriting Agreement to underwrite the International Offering

"International Underwriting	the international underwriting agreement relating to the
Agreement'	International Offering, which is expected to be entered into by, among others, the Joint Representatives, the International Underwriters and us on or about June 11, 2020
"iResearch"	Shanghai iResearch Co., Ltd., China, an industry consultant
"JD Digits"	Jingdong Digits Technology Holding Co., Ltd. (formerly known as Beijing Jingdong Financial Technology Holding Co., Ltd.), and, except where the context otherwise requires, its consolidated subsidiaries
"JD Health"	JD Health International Inc., and, except where the context otherwise requires, its consolidated subsidiaries
"JD Logistics"	our logistics business as described in "Our Business—Our Business—JD Logistics"
"JD MRO"	JD Industrial Technology Inc., and, except where the context otherwise requires, its consolidated subsidiaries
"JD Property"	JD Property Management Group established in 2018, which owns, develops and manages our logistics facilities and other real estate properties to support JD Logistics and other third parties.
"JD Retail"	our retail business as described in "Our Business—Our Business—JD Retail"
"Joint Bookrunners"	the joint bookrunners as named in the section headed "Directors and Parties Involved in the Global Offering" of this document
"Joint Global Coordinators"	the joint global coordinators as named in the section headed "Directors and Parties Involved in the Global Offering" of this document
"Joint Lead Managers"	the joint lead managers as named in the section headed "Directors and Parties Involved in the Global Offering" of this document
"Joint Policy Statement"	the Joint Policy Statement Regarding the Listing of Overseas Companies jointly issued by the Hong Kong Stock Exchange and the SFC on September 27, 2013 and amended on April 30, 2018
"Joint Representatives"	Merrill Lynch (Asia Pacific) Limited, UBS AG Hong Kong Branch and CLSA Limited
"Joint Sponsors"	the Joint Sponsors of the listing of the Shares on the Main Board of the Hong Kong Stock Exchange, being Merrill Lynch Far East Limited, UBS Securities Hong Kong Limited and CLSA Capital Markets Limited

	DEFINITIONS
"Latest Practicable Date"	May 29, 2020, being the latest practicable date prior to the date of this document for the purpose of ascertaining certain information contained in this document
"Listing"	the listing we are seeking on the Hong Kong Stock Exchange under Chapter 19C and Chapter 8A of the Hong Kong Listing Rules
"Listing Committee"	the Listing Committee of the Hong Kong Stock Exchange
"Listing Date"	the date, expected to be on or about June 18, 2020, on which the Shares are listed on the Main Board of the Hong Kong Stock Exchange and from which dealings in the Shares are permitted to commence on the Main Board of the Hong Kong Stock Exchange
"M&A Rules"	the Rules on the Merger and Acquisition of Domestic Enterprises by Foreign Investors (《關於外國投資者併購境內企業的規定》) jointly issued by MOFCOM, the Stateowned Assets Supervision and Administration Commission of the State Council, the State Taxation Administration, CSRC, SAIC and SAFE on August 8, 2006, effective on September 8, 2006 and further amended on June 22, 2009 by the MOFCOM
"Main Board"	the stock market (excluding the option market) operated by the Hong Kong Stock Exchange which is independent from and operated in parallel with the Growth Enterprise Market of the Hong Kong Stock Exchange
"Major Subsidiaries"	our subsidiaries and consolidated affiliated entities as identified in "History and Corporate Structure—Major Subsidiaries and Operating Entities"
"Memorandum" or "Memorandum of Association"	our memorandum of association (as amended from time to time) adopted on March 6, 2014 and effective on May 28, 2014, a summary of which is set out in Appendix III to this document
"MIIT"	the Ministry of Industry and Information Technology (中華人民共和國工業和信息化部)
"MOF"	Ministry of Finance of the PRC (中華人民共和國財政部)
"MOFCOM"	Ministry of Commerce of the PRC (中華人民共和國商務部)
"Nasdaq"	Nasdaq Global Select Market
"NBS"	National Bureau of Statistics of China

	DEFINITIONS
"NDRC"	National Development and Reform Commission of People's Republic of China
"Negative List"	the Special Administrative Measures (Negative List) for Foreign Investment Access, most recently jointly promulgated by the MOFCOM and the NDRC on June 30, 2019 and which became effective on July 30, 2019, as amended, supplemented or otherwise modified from time to time
"NYSE"	New York Stock Exchange
"O2O"	online-to-offline
"Offer Share(s)"	the Hong Kong Offer Shares and the International Offer Shares, being Class A ordinary shares of the Company, together with, where relevant, any additional Class A ordinary shares which we may issue pursuant to the exercise of the Over-allotment Option
"Over-allotment Option"	the option we expect to grant to the International Underwriters, exercisable by the Joint Representatives (for themselves and on behalf of the International Underwriters) under the International Underwriting Agreement, which may require us to allot and issue up to an aggregate of 19,950,000 additional Offer Shares at the International Offer Price to, among other things, cover over-allocations in the International Offering, if any
"PCAOB"	the U.S. Public Company Accounting Oversight Board
"PRC Company Law"	the Company Law of the PRC (《中華人民共和國公司 法》), enacted by the Standing Committee of the Eighth National People's Congress on December 29, 1993 and effective on July 1, 1994, and subsequently amended on December 25, 1999, August 28, 2004, October 27, 2005, December 28, 2013 and October 26, 2018, as amended, supplemented or otherwise modified from time to time
"PRC Legal Adviser"	Shihui Partners, our legal adviser as to the laws of the PRC

"Price Determination Agreement"

"Price Determination Date"

the agreement to be entered into by the Joint Representatives (for themselves and on behalf of the Underwriters) and us on the Price Determination Date to record and fix the pricing of the Offer Shares

the date, expected to be on or about June 11, 2020, on which the International Offer Price and Public Offer Price will be determined, or such later time as the Joint

Representatives (for themselves and on behalf of the Underwriters) and we may agree, but in any event, not later than June 17, 2020

"Principal Share Registrar"

Maples Fund Services (Cayman) Limited

"Public Offer Price"

the final offer price per Hong Kong Offer Share in Hong Kong dollars (exclusive of brokerage of 1%, SFC transaction levy of 0.0027% and Hong Kong Stock Exchange trading fee of 0.005%)

"Qualifying Issuer"

has the meaning given to it under Chapter 19C of the

Hong Kong Listing Rules

"Regulation S"

Regulation S under the U.S. Securities Act

"Relevant Persons"

the Joint Sponsors, the Joint Representatives, the Joint Global Coordinators, the Joint Bookrunners, the Joint Lead Managers, the Underwriters, any of their or the Company's respective directors, officers, employees, partners, agents, advisers and any other parties involved in the Global Offering

"RMB" or "Renminbi"

Renminbi, the lawful currency of the PRC

"RSU(s)"

restricted share unit(s)

"SAFE"

State Administration of Foreign Exchange of the PRC (中華人民共和國國家外匯管理局), the PRC governmental agency responsible for matters relating to foreign exchange administration, including local branches, when applicable

"SAFE Circular 37"

the Circular on Relevant Issues Concerning Foreign Exchange Control on Domestic Residents' Offshore Investment and Financing and Roundtrip Investment through Special Purpose Vehicles (《國家外匯管理局關於境內居民通過特殊目的公司境外投融資及返程投資外匯管理有關問題的通知》) promulgated by SAFE with effect from July 4, 2014

"SAIC"

State Administration for Industry and Commerce of the PRC (中華人民共和國國家工商行政管理總局), currently

known as SAMR

"SAMR"

the PRC State Administration for Market Regulation (中華人民共和國國家市場監督管理總局), formerly known as the

SAIC

"SAT" or "State Taxation Administration of the PRC" State Taxation Administration of the PRC (中華人民共和國國家稅務總局)

	DEFINITIONS
"SEC"	the United States Securities and Exchange Commission
"SFC"	the Securities and Futures Commission of Hong Kong
"SFO" or "Securities and Futures Ordinance"	the Securities and Futures Ordinance (Chapter 571 of the Laws of Hong Kong), as amended or supplemented from time to time
"shareholder(s)"	holder(s) of Shares and, where the context requires, ADSs
"Share(s)"	the Class A ordinary shares and Class B ordinary shares in the share capital of the Company, as the context so requires
"Share Incentive Plan"	Share Incentive Plan adopted in November 2014, details of which are set out in the section headed "Directors and Senior Management—Compensation"
"Stabilizing Manager"	Merrill Lynch (Asia Pacific) Limited through its affiliates
"Stock Borrowing Agreement"	the stock borrowing agreement expected to be entered into on or before the Price Determination Date between Huang River Investment Limited and Merrill Lynch International, an affiliate of Merrill Lynch (Asia Pacific) Limited, pursuant to which Merrill Lynch International may borrow up to 19,950,000 Class A ordinary shares from Huang River Investment Limited to facilitate the settlement of over-allocations
"subsidiaries"	has the meaning ascribed thereto in the Hong Kong Listing Rules
"Takeovers Codes"	the Codes on Takeovers and Mergers and Share Buy-backs issued by the SFC
"Tencent"	Tencent Holdings Limited, an exempted company with limited liability incorporated under the laws of the Cayman Islands, the shares of which are listed on the Main Board of the Hong Kong Stock Exchange (stock code: 700) and/or its subsidiaries, as the case may be
"Track Record Period"	the years ended December 31, 2017, 2018 and 2019
"Underwriters"	the Hong Kong Underwriters and the International Underwriters
"Underwriting Agreements"	the Hong Kong Underwriting Agreement and the International Underwriting Agreement
"U.S." or "United States"	the United States of America, its territories, its possessions and all areas subject to its jurisdiction
"US\$" or "U.S. dollars"	United States dollars, the lawful currency of the United States

	DEFINITIONS
"U.S. Exchange Act"	the United States Securities Exchange Act of 1934, as amended, and the rules and regulations promulgated thereunder
"U.S. GAAP"	accounting principles generally accepted in the United States
"U.S. Securities Act"	the United States Securities Act of 1933, as amended, and the rules and regulations promulgated thereunder
"variable interest entities," "VIE" or "VIEs"	our variable interest entities that are 100% owned by PRC citizens or by PRC entities owned by PRC citizens, where applicable, that hold the ICP licenses, or other business operation licenses or approvals, and generally operate the various websites for our Internet businesses or other businesses in which foreign investment is restricted or prohibited, and are consolidated into our consolidated financial statements in accordance with U.S. GAAP as if they were our wholly-owned subsidiaries
"VAT"	value-added tax; all amounts are exclusive of VAT in this document except where indicated otherwise
"VIE structure" or "Contractual Arrangements"	variable interest entity structure
"Walmart"	Walmart Inc., an NYSE-listed company, or a subsidiary of Walmart Inc.
"weighted voting right"	has the meaning ascribed to it under the Hong Kong Listing Rules
"White Form eIPO"	the application for Hong Kong Offer Shares to be issued in the applicant's own name by submitting applications online through the designated website of the White Form eIPO Service Provider, www.eipo.com.hk
"White Form eIPO Service Provider"	Computershare Hong Kong Investor Services Limited
"WVR beneficiary"	has the meaning ascribed to it under the Hong Kong Listing Rules and unless the context otherwise requires, refers to Mr. Richard Qiangdong Liu, being the beneficial owner of the Class B ordinary shares, entitling each to weighted voting rights, details of which are set out in the section headed "Share Capital"
"WVR structure"	has the meaning ascribed to it under the Hong Kong Listing Rules

In this document, the terms "associate(s)," "close associate(s)," "controlling shareholder(s)," "core connected person(s)" and "substantial shareholder(s)" shall have the meanings given to such terms in the Hong Kong Listing Rules, unless the context otherwise requires.

Unless otherwise expressly stated or the context otherwise requires, all data in this document is as of the date of this document.

The English names of PRC entities, PRC laws or regulations, and PRC governmental authorities referred to in this document are translations from their Chinese names and are for identification purposes. If there is any inconsistency, the Chinese names shall prevail.

Certain amounts and percentage figures included in this document have been subject to rounding adjustments. Accordingly, figures shown as totals in certain tables may not be an arithmetic aggregation of the figures preceding them.