



Future Bright Mining Holdings Limited 高鵬礦業控股有限公司

(incorporated in the Cayman Islands with limited liability)

(於開曼群島註冊成立的有限公司)

(Stock Code 股份代號：2212)



2019

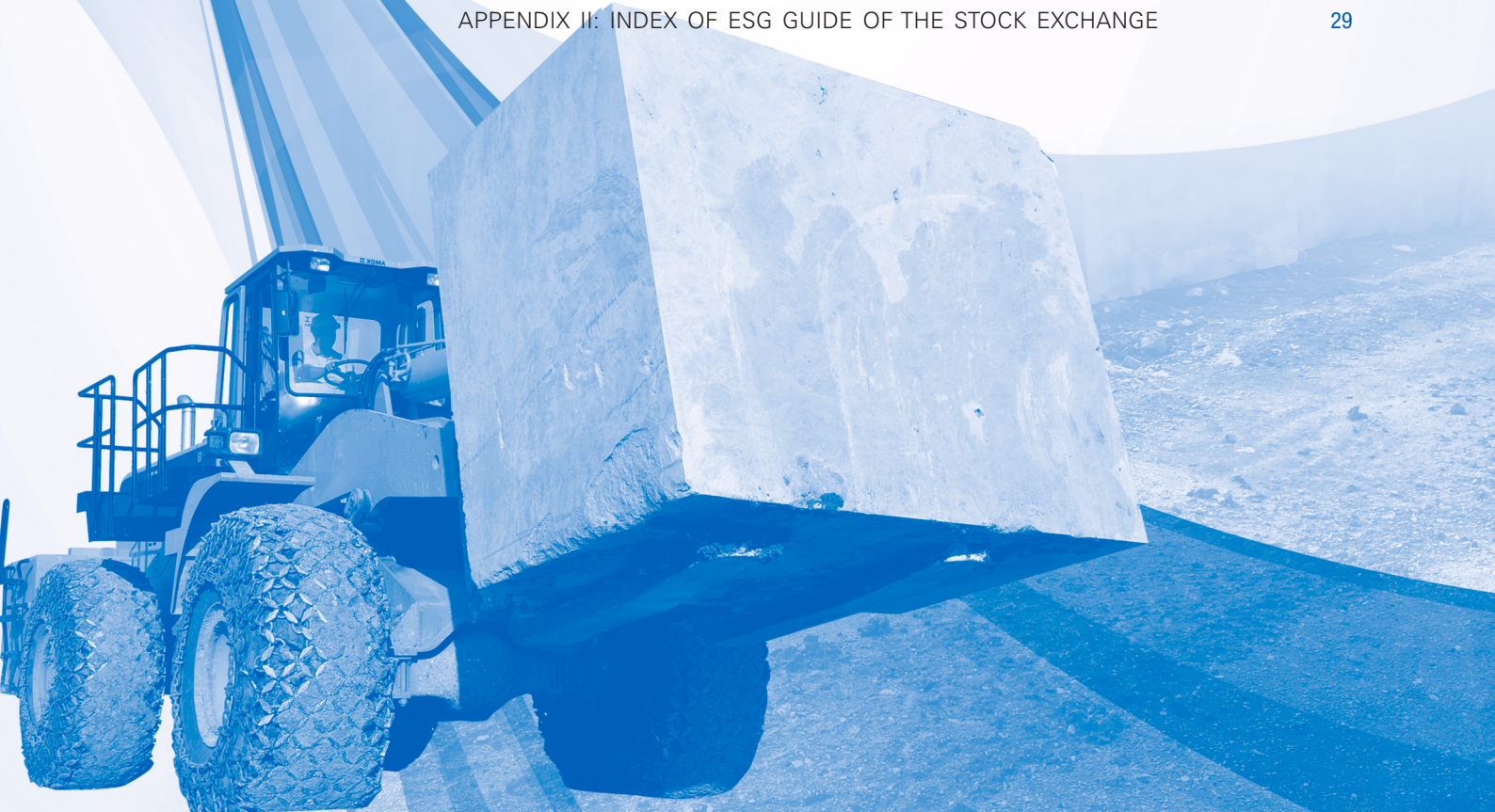
ENVIRONMENTAL, SOCIAL AND

GOVERNANCE REPORT

環境、社會及管治報告

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ABOUT THIS REPORT

OVERVIEW

This report is the fourth Environmental, Social and Governance (ESG) Report issued by Future Bright Mining Holdings Limited ("Future Bright", the "Company" or "us"). It is published on an annual basis, with a focus on the disclosure of the Company's performance in corporate ESG governance, anti-corruption, employment and equality, occupational health and safety, pollution discharge and ecological protection.

REPORTING SCOPE

The policies and information in this report cover the Company and its subsidiaries. The disclosure covers the period from 1 January 2019 to 31 December 2019 (the "Reporting Period"). Some information is retrospective with respect to past years.

BASIS OF PREPARATION

This report has been prepared in accordance with the Environmental, Social and Governance Reporting Guide (as amended) issued by The Stock Exchange of Hong Kong Limited (the "Stock Exchange") in December 2015, as set out in Appendix 27 to the Listing Rules of the Stock Exchange. It presents and discloses information on the Company's ESG performance for the reference of stakeholders and shareholders. The contents of this report have been determined in accordance with a set of established procedures, which include: identifying and prioritising key stakeholders and material ESG issues, determining ESG reporting boundaries, collecting relevant materials, preparing ESG report based on information, and reviewing the information in the report.

SOURCE AND RELIABILITY ASSURANCE

The information and cases in this report are mainly from statistical reports and relevant documents of the Company. The Board of Directors of the Company undertakes that there are no false representations or misleading statements in this report, and accepts responsibility for the truthfulness, accuracy and completeness of the contents of this report.

CONFIRMATION AND APPROVAL

This report was approved by the Board on 15 June 2020 following the confirmation by the management.

RESPONSIBILITY AND GOVERNANCE

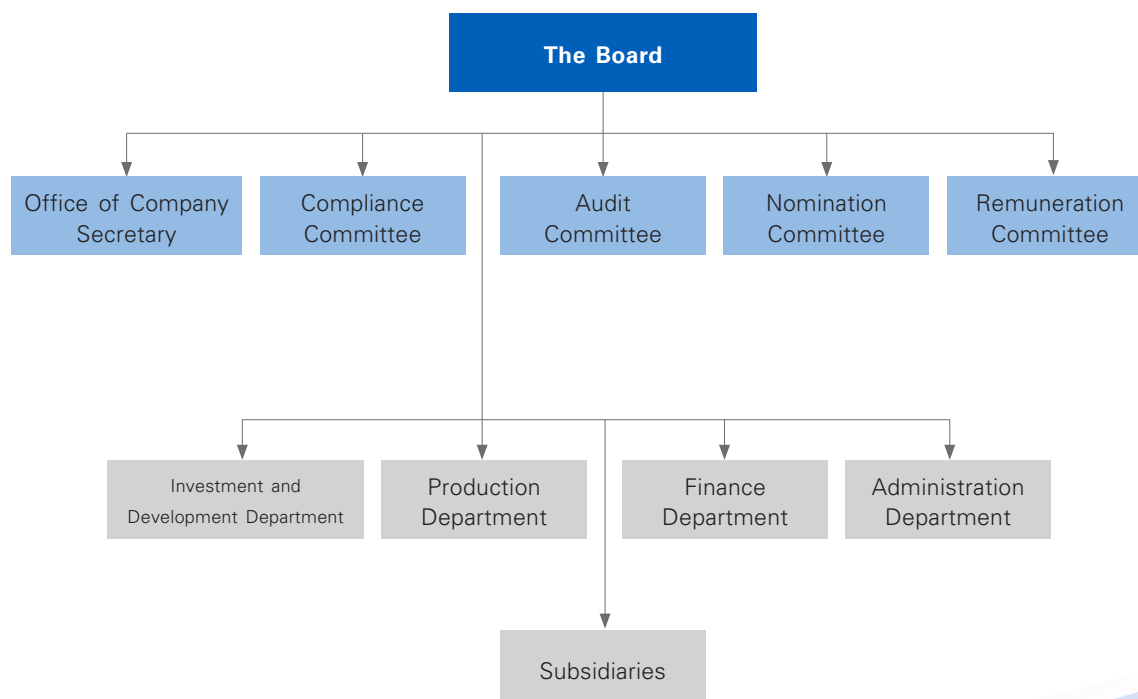
The Company focuses its business on the development of the Yiduoyan Project, an open pit mine located in Hubei Province, China. It is mainly engaged in the production and sales of marble in mainland China during the year. We would like to make a detailed disclosure and description of the environmental, social and governance and other non-financial matters through the ESG report, so as to provide an opportunity for Future Bright to review its performance in environmental and social responsibilities and achievements in governance, and an exchange platform for the public to deeply understand the social responsibility philosophy and non-financial operating results of Future Bright.

GOVERNANCE STRUCTURE

The Company has always adhered to the operating policy of “quality-oriented, honest and aggressive”. It is committed to building a sustainable corporate governance system. It continuously improves risk assessment, evaluation and decision-making mechanisms, safeguards the shareholders’ equity and interests, the corporate value of the Company and ensures the corporate accountability and transparency. Internally, we continuously improve our corporate internal control mechanism. Externally, we strictly regulate our commercial behaviors and establish an honest and fair operating environment, so as to ensure the efficient, steady and sustainable development of the Company.

The Board of the Company is responsible for the overall governance of the Company, including guidance on strategic direction, and best practices to ensure corporate governance. The Board of the Company is also committed to maintaining and promoting the diversity of corporate governance by building a diversified management and leadership structure. During the Reporting Period, the Board of the Company had a total of 8 male members and 3 female members, who had rich experience in areas such as investment operation, enterprise management, mineral exploration and mining, geological survey and accounting.

The Company’s corporate governance practices are based on the principles, code provisions and certain recommended best practices as set out in the Corporate Governance Code (the “CG Code”) in Appendix 14 to the Listing Rules. It adopts a three-tier structure for corporate governance. The Board of Directors has an Audit Committee, a Nomination Committee, a Remuneration Committee, a Compliance Committee and the office of company secretary, and oversees various departments of the Company including investment and development, production, finance, and administration departments. The specific structure is as follows:



RESPONSIBILITY AND GOVERNANCE

In the future, the Company will continue to strengthen its corporate governance practices to support business operations and development. For more details, see the section headed “Corporate Governance Report” in the Annual Report 2019.

INTEGRITY PRACTICES

The Company attaches great importance to integrity management, creates a compliant and honest operating environment, and resolutely resists all forms of bribery and corruption. We strictly comply with the Company Law of the People’s Republic of China (《中華人民共和國公司法》), the Interim Provisions on Banning Commercial Bribery (《關於禁止商業賄賂行為的暫行規定》) and the Prevention of Bribery Ordinance (Chapter 201 of the Laws of Hong Kong) and other relevant laws and regulations of the place where we operate. We also carry out compliance management work according to the anti-corruption provisions of the Anti-corruption Policy and Procedures, the Whistleblowing Policy and the Employee Code of Conduct of the Company, and define and tackle corrupt practices, so as to regulate the behaviors of our employees and business partners.

During the Reporting Period, we continued to coordinate the anti-fraud work across departments through the Audit Committee set up by the Board. Future Bright encourages all employees to report corrupt practices, and defines reporting methods and channels, and protects the privacy of whistle blowers. Meanwhile, we actively promote moral standards for professional integrity to develop employees’ awareness of honesty and integrity.

In addition to strengthening internal supervision, the Company, together with external stakeholders including customers and suppliers, actively carries out publicity for anti-fraud awareness through information meetings in relation to compliance with laws and disciplines, ethics and integrity. It strengthens management, education and training for bidding and procurement processes with higher risks, to curb the occurrence of corruption. Based on the information that is publicly available to the Company and to the best knowledge of the Directors, there were no convicted or pending corruption cases against the Company and its employees during the Reporting Period.

FAIR COMPETITION

The Company complies with the laws and regulations including the Anti-unfair Competition Law of the People’s Republic of China (《中華人民共和國反不正當競爭法》), the Anti-monopoly Law of the People’s Republic of China (《中華人民共和國反壟斷法》), the Company Law of the People’s Republic of China (《中華人民共和國公司法》) and the Competition Ordinance (Chapter 619 of the Laws of Hong Kong), and resists malicious collusion, and misconduct that limits the market-power effect. During the Reporting Period, there were no litigations against the Company due to unfair competition or violation of anti-monopoly laws.

ESG GOVERNANCE

ESG governance is an important part of our corporate governance. During the Reporting Period, we adopted the top-down ESG governance structure with the Board as the leader and the ESG Working Group as the main operating unit for implementation, and comprehensively planned the ESG management of the Company, improved the ESG management level, and continuously expanded the depth and breadth of ESG responsibilities.

The roles of the bodies at different levels, duties and scope of tasks in the structure are as follows:

Board of Directors	<ul style="list-style-type: none">To assess and determine ESG-related risks of Future BrightTo ensure that Future Bright has an appropriate and effective ESG risk management and internal control systemTo review and approve ESG-related policiesTo review and approve ESG reports
ESG Working Group	<ul style="list-style-type: none">To promote and implement various ESG policies in each departmentTo collect and collate information and data on ESG performance indicatorsTo prepare ESG report and report to the Board

MATERIALITY ANALYSIS

Since our listing, we have adhered to the sustainability philosophy and have been committed to strengthening corporate ESG governance. We highly value the opinions of stakeholders, make efforts to meet their demands and protect their rights. To this end, we have continuously improved communication channels, and have better understood and responded to issues of concern to stakeholders through maintaining two-way, transparent and close exchanges and interactions with stakeholders, in order to evaluate the Company's environmental, social and governance performance in a more objective and comprehensive manner, and continuously improve our corporate ESG strategy.

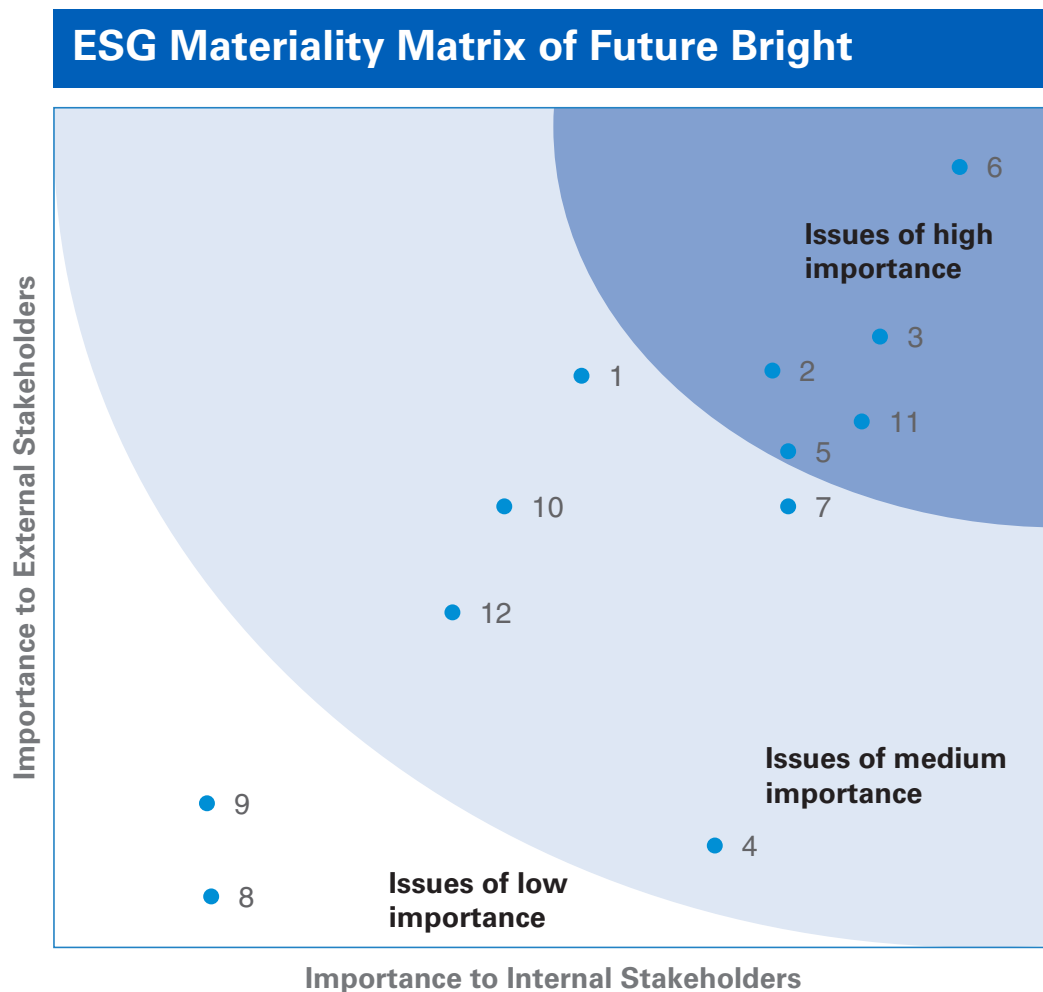
In carrying out our ESG governance work, we have identified the following stakeholders that are important to our business operations:

• Employees	• Suppliers
• Shareholders/Investors	• Community/Social organizations
• Customers	• Media
• Government and regulatory authorities	

The issues of concern to different stakeholder groups and method of communication with them during the Reporting Period are as follows:

Stakeholder Group	Issues of Concern	Major Communication Channels	Frequency/Times
Employees	Employee remuneration and welfare Occupational health and safety	— Employee performance appraisal interview — Internal email communications — Phone calls or instant communication software	— Annually — From time to time — From time to time
Shareholders/ Investors	Operating results Honesty and compliance	— General meetings/extraordinary general meetings — Results announcements — Press releases/announcements — On-site visits — Mails — Official website	— Annually — Semiannually — From time to time — From time to time — From time to time — From time to time
Customers	Product responsibility Customer services	— On-site visits — Mails — Phone calls or instant communication software — Meetings — Industry seminars	— From time to time — From time to time — From time to time — From time to time — From time to time
Government and regulatory authorities	Occupational health and safety Environmental protection	— On-site visits — Mails — Formal letters — Meetings	— From time to time — From time to time — From time to time — From time to time
Suppliers	Suppliers management Product responsibility	— On-site visits — Mails — Phone calls or instant communication software — Meetings — Industry seminars	— From time to time — From time to time — From time to time — From time to time — From time to time
Community/ Social organizations	Community involvement Environmental protection	— On-site visits — Meetings	— From time to time — From time to time
Media	Environmental protection Occupational health and safety	— Press releases/announcements — Meetings	— From time to time — From time to time

During the Reporting Period, we adjusted the materiality matrix based on the previous year's materiality matrix and in consideration of communication with internal and external stakeholders, results of benchmarking against and analysis of peers, and priorities in internal management optimization, so as to more effectively guide us to formulate future strategic plans. We have identified five ESG issues of high importance, five ESG issues of medium importance and two ESG issues of low importance. The issues of high importance are the key part of this report, and details of relevant contents will be disclosed in this report.



Issues in the matrix are as follows:

No.	Name	No.	Name
1	Use of energy and resources	7	Employee development and training
2	Pollution discharge	8	Suppliers management
3	Environmental protection	9	Intellectual property
4	Employee remuneration and welfare	10	Product responsibility
5	Employment and equality	11	Integrity and compliance
6	Occupational health and safety	12	Community involvement

ATTENTION TO OUR EMPLOYEES

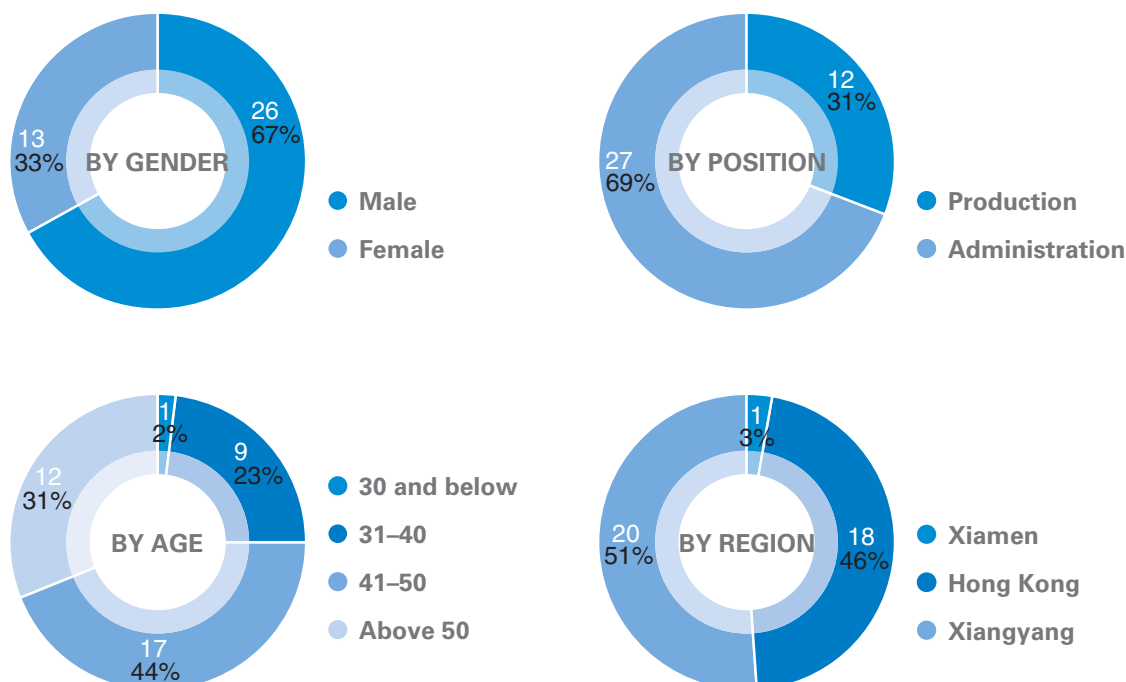
Future Bright has always adhered to the people-oriented philosophy and respected the basic rights and interests of every employee. We attach great importance to the training and development of employees, strive to create a transparent, fair, healthy and safe working environment for our employees. We are committed to realizing the growth of employees and the Company.

EMPLOYMENT AND LABOUR RIGHTS

The Company strictly complies with the laws and regulations including the Labour Law of the People's Republic of China (《中華人民共和國勞動法》), the Law of the People's Republic of China on Employment Contracts (《中華人民共和國勞動合同法》) and the Employment Ordinance (Chapter 57 of the Laws of Hong Kong), and relevant practices. During the Reporting Period, we amended the Staff Handbook, mainly adjusting the contents in relation to working hours, holidays, and working arrangements for special weather conditions. As part of our employees' employment contract, the handbook explains in detail the Company's requirements in staff employment and basic rights protection, and comprehensively protects legitimate rights and interests of employees in terms of recruitment, working hours, remuneration and benefits, resignation, etc. We oppose to any discrimination with respect to gender, age, region, marital status and race, and treat every employee fairly and justly.

The Company strictly complies with the Law of the People's Republic of China on the Protection of Minors (《中華人民共和國未成年人保護法》) and the Provisions on the Prohibition of Using Child Labor (《禁止使用童工規定》), and undertakes not to use child labour and forced labour. We perform a careful review of candidate information during the recruitment process to avoid recruiting underage candidates who use false certificates. Once the use of child labour is found, we will immediately stop its work and take remedial measures in a timely manner. During the Reporting Period, the Company has not found any breach relating to use of child labour.

As of 31 December 2019, Future Bright had 39 full-time employees, who are classified as follows:



ATTENTION TO OUR EMPLOYEES

As of 31 December 2019, the employee turnover rate was 38% due to re-engineering of operation. The employee turnover rate by type is as follows:

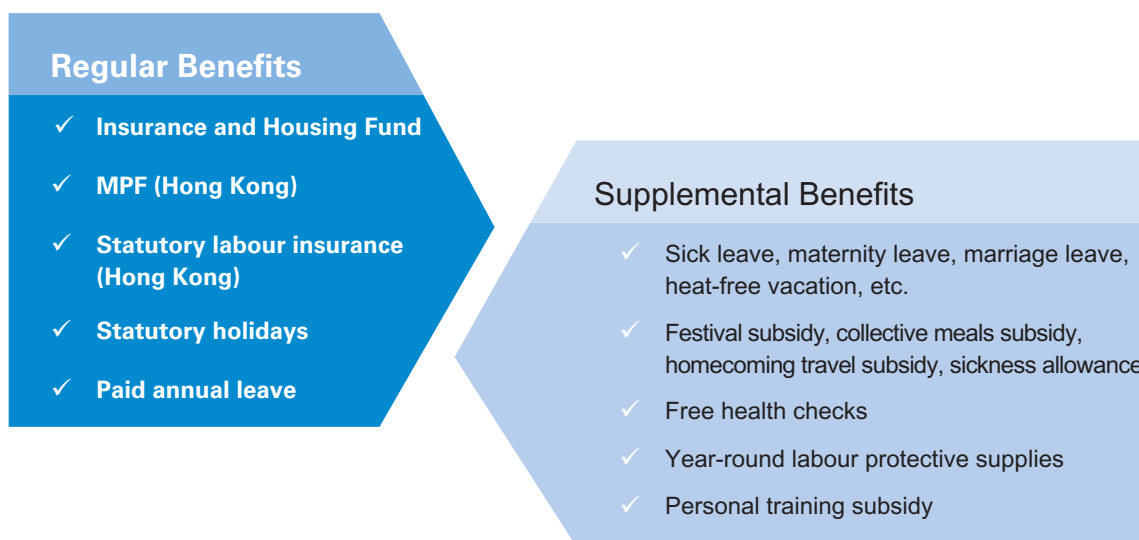
BY POSITION	
Production	14%
Administration	43%
Sales	100%
BY GENDER	
Male	30%
Female	50%
BY AGE	
30 and below	88%
31-40	44%
41-50	26%
Above 50	25%
BY REGION	
Xiamen	80%
Guangzhou	100%
Hong Kong	40%
Xiangyang	13%

* *Employee turnover rate by type = number of employees left of such type during the year / (number of employees of corresponding type by the end of the year + number of employees left of such type during the year)*

WELFARE AND CARE

Remuneration and Welfare

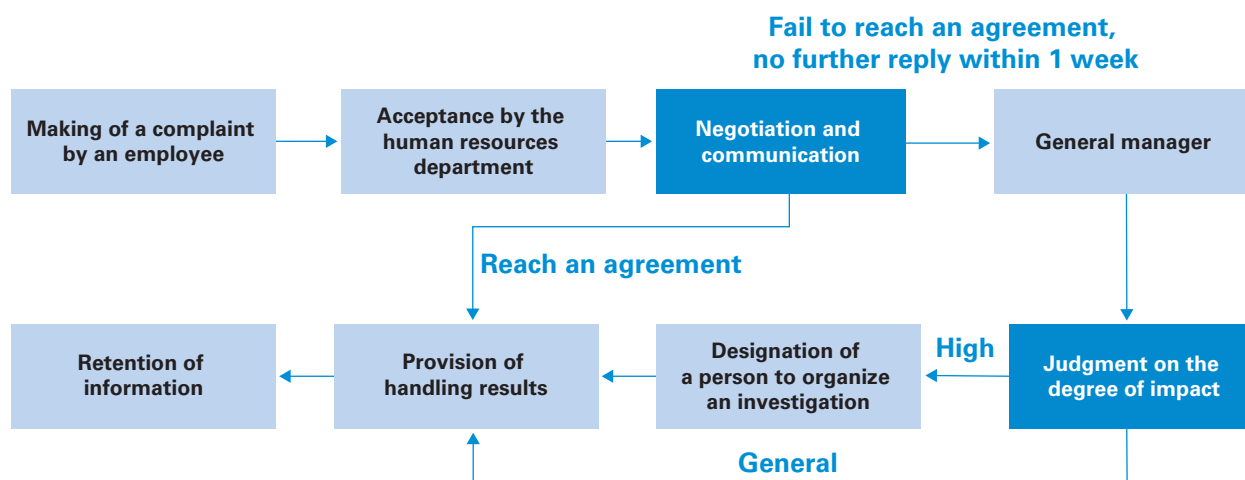
The Company has a sound employee remuneration and benefit system, regularly reviews employee remuneration packages, and ensures that our remuneration packages are competitive according to remuneration changes in regions and industries and other reference factors, so as to encourage our employees to continuously improve themselves and promote the development of the Company. Our remuneration package includes basic salary, regular employee benefits and supplemental benefits. During the Reporting Period, we increased the maximum amount of medical reimbursement for employees and provided employee training subsidies.



Caring and Communication

We advocate candid communication and exchange between the Company and its employees, and among employees. By providing open and transparent communication channels, we will do our best to respond to the reasonable needs of our employees and seriously solve the problems in their lives and work. In addition, employees can directly put forward suggestions for improving daily production and operation, to the relevant department, who will gather the opinions and report to the management of Future Bright. If the opinions are considered to be feasible after conducting research and study, timely improvement and adjustment will be made by the management. If employees believe that they are treated unfairly or have different opinions on operation and management, they may also make a complaint through the complaint communication mechanism of Future Bright directly, and we will carry out an investigation in a timely manner and explain the result of handling. During the Reporting Period, no complaint or suggestion was received by the Company.

Employee Complaint Communication Mechanism



ATTENTION TO OUR EMPLOYEES

We not only pay attention to listening to the opinions of employees, but also actively care about the work and life of each employee, and visit frontline employees regularly. During the National Day and Mid-Autumn Festival in 2019, we bought fruits, moon cakes and food to express our concern for the frontline production personnel in the mining area. We are also very concerned about the employees in difficulty. When we know that employees are in difficulty or suffer from serious diseases, the management of the Company will visit them in person to express our concern for them.

In addition, in order to enhance the employee cohesion and help employees balance their work and life, we hold various employee activities every year, including annual meetings and themed parties.

Healthy Run in Nanzhang

In March 2019, we organized employees to take part in the “Huahai Cup”, a healthy run in Nanzhang organized by Nanzhang County Distance Running Association (南漳縣長跑運動協會), to provide employees with an opportunity to exercise, improve their health, enhance the team-work spirit of employees and promote team communication.



TRAINING AND DEVELOPMENT

The Company has a comprehensive training and development system for employees, which integrates internal and external learning resources, and offers various themed training courses according to the actual needs of employees at different working positions. Meanwhile, we encourage employees and directors to actively participate in various practical courses and industry seminars that meet the needs of their positions by providing training subsidies.

Training for directors	Training for financial staff	Training for company secretary	Training for administrative staff	Training for production technicians
<ul style="list-style-type: none"> • Rights, obligations and legal responsibilities of directors • Securities market laws, regulations and policies • Accounting standards and legal framework for the operation of listed companies 	<ul style="list-style-type: none"> • Legal framework for corporate operation • Latest accounting standards • Connected transactions, mergers and acquisitions, refinancing and other relevant policies of listed companies • Information disclosure, preparation and reporting rules for securities issuance by a company • Use of financial software 	<ul style="list-style-type: none"> • Rights, obligations and legal responsibilities of a company secretary • Practical operation for the information disclosure by a listed company • Policies in relation to refinancing, mergers and acquisitions by a listed company 	<ul style="list-style-type: none"> • Legal framework for the operation of a listed company • Basic information disclosure requirements for a listed company • Basic principles for the governance of a listed company 	<ul style="list-style-type: none"> • Production and operation training • Training in operation of machinery equipment including vehicles and excavators

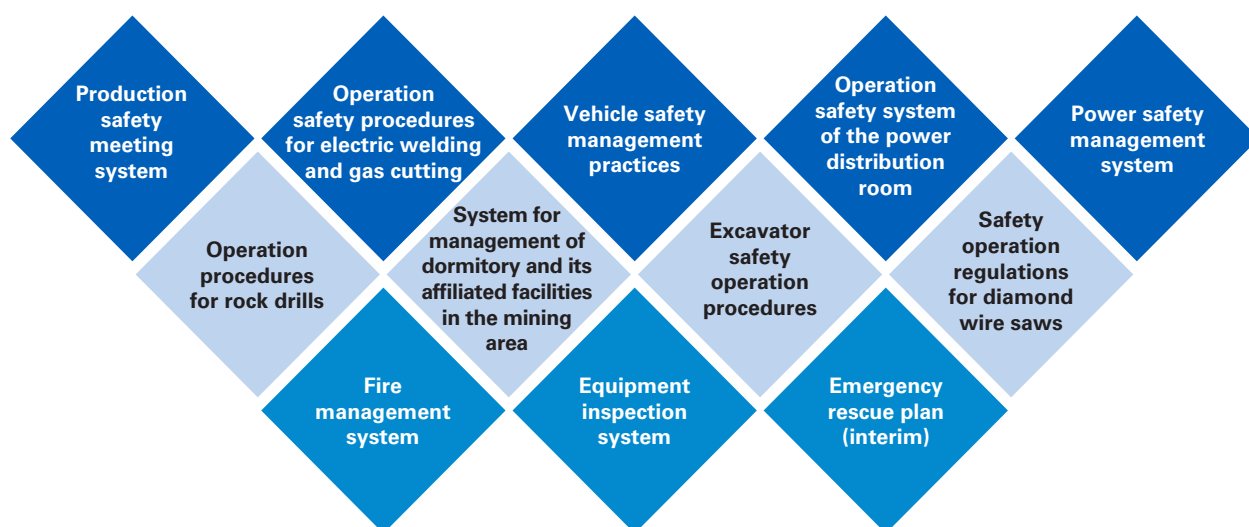
During the Reporting Period, the percentage of production employees of the Company trained reached 100%. Our total training hours were 1,059 hours and the average hours of training received per employee were 27.15 hours. The average hours of training received by position were as follows:

POSITION	AVERAGE HOURS OF TRAINING RECEIVED
Senior management	2.58
Administration	14.40
Production	67.67

OCCUPATIONAL HEALTH AND SAFETY

Safety Regulations and Standards

The Company attaches great importance to the safety and health of its employees in the workplace. It carries out daily production and operation activities, in strict compliance with laws and regulations including the Production Safety Law of the People's Republic of China (《中華人民共和國安全生產法》), the Regulations on Production Safety Licenses (《安全生產許可證條例》), the Implementing Measures for the Work Safety License of Non-coal Mining Enterprises (《非煤礦山企業安全生產許可證實施辦法》) and other requirements of relevant local regulatory authorities. In consideration of its actual production conditions, the Company has formulated a series of internal operation procedures and systems on production safety to minimize safety risks.



According to the rectification requirements of the Emergency Management Bureau, the Company has set up a production safety leading group with the general manager as the team leader, the mining department manager as the deputy team leader and the relevant department managers and special operators as members. At the same time, safety teams have been set up under the safety division to form a production safety supervision and management network from top to bottom. We have always adhered to the production safety policy of "safety first, prevention as core and comprehensive governance". In 2019, with the production safety as the goal, safety education and training as the means, special rectification as the measures and the identification of potential hazards as the breakthrough, we have comprehensively improved the basic management of production safety and strengthened the accountability, forming a production safety management system with full participation, all-round management and full-process prevention.

A production safety meeting system has been established and implemented by Future Bright in order to understand production safety conditions in mining areas, strengthen production safety management in a timely manner, and actively and properly implement preventive measures for production safety. Our production safety meetings are categorised into four types, including company-level production safety meetings, regular production meetings, professional safety meetings, and emergency meetings, all of which are recorded.

During the Reporting Period, the expenditures of Future Bright on production safety were approximately RMB441,430, which was mainly used for purchase and making of production safety signs, distribution of personal protective supplies, regular production safety education and training, safety rescue agreement, occupational health education and training, occupational health physical examination, repair and maintenance of production equipments and machineries, etc.

We organized all employees exposed to occupational hazards to have an occupational health examination, thus further improving employee training and examination records and occupational health records. We signed a mine rescue agreement with the Nanzhang mine rescue team to minimize the loss resulting from safety accidents. We also purchased safety production liability insurance for employees in the Yiduoyan Marble Mine to further ensure production safety. During the Reporting Period, there were no work-related accidents or fatalities caused by work-related injuries and there were no lost days due to work injury.

Production safety

Our production site, Xiangyang Yiduoyan Marble Mine, has the Mining Safety (before construction) and the Safety Acceptance Evaluation Report (after completion) prepared by a qualified third party. Our project facilities meet relevant requirements of the Safety Regulations for Metal and Nonmetal Mines and "Three Concurrences" for safety facilities, and pass the project review by Xiangyang Administration of Work Safety and safety facility acceptance inspection after review by experts, and have the Production Safety License and the Level 3 Enterprise Certificate for Safety Production Standardization. We adopt the following main measures to ensure production safety in the mine:

Safety Protection Measures	<ul style="list-style-type: none"> Stripping followed by mining, and bench mining from top to bottom, with each bench meeting requirements;
	<ul style="list-style-type: none"> Constructing special access to the working platform to reduce the potential safety hazards in transporting materials and machinery in the mining area;
	<ul style="list-style-type: none"> Distributing personal protective equipment on a regular basis;
	<ul style="list-style-type: none"> Prohibiting unauthorised personnel from entering the mine and setting up fences and warning signs in dangerous areas;
	<ul style="list-style-type: none"> Forbidding construction at night or in rainy, snowy, windy and other bad weather conditions;
	<ul style="list-style-type: none"> Signing a mine rescue agreement with the Nanzhang mine rescue team for all-weather rescue;
	<ul style="list-style-type: none"> Engaging qualified organizations and operators for storage, transportation and blast in blasting operations;
	<ul style="list-style-type: none"> Regularly adjusting mining schedules to avoid work with fatigue and potential hazards in work in summer, at night and in severe weather conditions;
	<ul style="list-style-type: none"> Organizing employees to have an occupational health examination and improving occupational health records and only allowing employees who pass pre-employment checkup to carry out work in dusty environment.

During the Reporting Period, we require all employees to carry out self-examination and rectification on mining safety hazards every month, and conduct a thorough inspection and maintenance of all production equipment to ensure their operation safety in the production. We also identify, evaluate and investigate the possible risks in the mining area from time to time.

Special Rectification Activities for Safety of Transportation Vehicles and Electrical Equipment



In 2019, the Company has actively carried out the special rectification activities for production safety, carefully followed the requirements and deployment of the special rectification on production safety to actively carry out the special rectification on production safety within the Company and achieved the expected results of the special rectification, which promoted the smooth work on production safety of the Company.

We have established a leading group for special rectification on production safety and formulated a plan on special rectification on production safety.



Steps on Special Rectification

According to the characteristics of the production safety of the mine and the actual conditions of the Company's production safety, we have focused on the identification and rectification of the following aspects:

- (1) Engineering quality and on-site dangerous situation in mining
- (2) Falling prevention facilities, safety protection devices and one slope and three gears during transportation, vehicle and equipment inspection, daily maintenance and inspection records
- (3) Management norms on the mining site, operating standards, complete roof inspection
- (4) Safety protection measures on major equipment, equipment maintenance and operation records
- (5) The height, steps, adverse roll and safety protection measures of mining wastes discharging sites

Through accountability, we have vigorously promoted the in-depth implementation of the special rectification on production safety and adhered to the principle of "no production if unsafe or substandard". The company has achieved sound results in respect of the special rectification.

Office Safety

Future Bright believes that a safe, healthy and comfortable indoor office environment contributes to improving the work efficiency of employees, attracting talents and enhancing our corporate image. We have a series of rules for work safety in office and set out effective risk assessment and control measures in terms of clean and tidy environment, anti-smoking and fire prevention, typhoon and rainstorm prevention, and emergency handling. We include relevant provisions in the Staff Handbook and require employees to strictly comply with them.

In mid-January 2020, the pneumonia caused by novel coronavirus ("COVID-19") spread in China. In the face of the serious outbreak, the Company took prevention and control measures and purchased protective materials in a timely manner, implemented various flexible work arrangements, and made every effort to ensure the health and safety of employees across China.

Safety Training and Drill

With the support and assistance of safety supervision authorities at all levels, as the chairman of Nanzhang County Production Safety Association (南漳縣安全生產協會) and a member of the Production Safety Committee (安全生產委員會), we actively exchange with our peers in the association and carry out safety-themed training and safety drills covering various subjects, with an aim of further enhancing the occupational health, safety awareness and level of employees. During the Reporting Period, the Company's safety training coverage reached 100%, and there were 2 safety drills with 40 participants.

The Company has integrated internal and external resources to build a production safety training system. Meanwhile, during the Reporting Period, we carried out production safety and occupational health training, work resumption training and pre-resumption examinations for all employees of the Company, and re-organized training and examinations of employees who failed to pass examinations.

Production Safety Training System

Internal safety training	New employee training	<ul style="list-style-type: none"> No less than 40 hours of safety education and training (open mine operators) No less than 72 hours of safety education and training (underground mine operators)
	Specific training	<ul style="list-style-type: none"> Resumption safety education training Production safety publicity and training (professional hygiene management) Fire safety lecture and rescue drill Class III safety education and training
External safety learning	Exchange and visit	<ul style="list-style-type: none"> Visit for the learning of production safety

ATTENTION TO OUR EMPLOYEES

On 25 March 2019, the Company organized and carried out production safety training and examinations of all employees for work and production resumption.



On 11 April 2019, the Company organized the main leaders and safety managers to participate in production safety training.



On 28 June 2019, the Company organized all employees to carry out drills for emergency plans for fire accident rescue.



On 25 October 2019, the Company organized and carried out production safety training and examinations of all employees for work and production resumption.



Drill for the Comprehensive Emergency Plan for Production Safety Accidents

On 27 October 2019, in order to comprehensively improve employees' safety emergency ability and further optimize our safety operation level, the Company carried out a drill for the comprehensive emergency plan for production safety accidents in the production mining area, which included three subjects: emergency response to the rolling stone disaster, emergency rescue in a geological disaster and emergency rescue for power transformation and distribution.



Drill for the Plan of Emergency Response to the Rolling Stone Disaster



Drill for Emergency Rescue in a Geological Disaster



Drill for Emergency Rescue for Power Transformation and Distribution

GREEN OPERATIONS

During the Reporting Period, as an enterprise specializing in marble mining, we continued to develop the Yiduoyan Project, an open pit mine located in Hubei Province, China. We strictly comply with the Environmental Protection Law of the People's Republic of China, the Provisions on the Protection of the Geologic Environment of Mines and other laws and regulations. We continuously improve environmental management, explore the application of green and environmentally friendly production technologies, and promote energy-saving and low-carbon working methods, so as to make positive contributions to the sustainable development of enterprises and society.

In the daily business and production operations, we adopt the "5S¹" on-site management method to promote and realize the goal of improving the green management level.



DISCHARGE COMPLIANCE

The main pollutants generated in the Company's operation are sewage, solid waste, air emissions and noise. We strictly control pollutant discharge and actively explore measures to reduce the discharge.

Sewage Discharge

The sewage generated by the Company is mainly sewage generated in dust removal in the mining area and daily domestic wastewater from the office area. We strictly comply with the Water Pollution Prevention and Control Law of the People's Republic of China (《中華人民共和國水污染防治法》) and carry out sewage discharge management. In the mining area, we have built drainage and diversion conduits, grit chambers and recycling systems for diversion, filtration and precipitation of drainage in dust removal, and have recycled the sewage for production, mining and green plant irrigation. Sewage generated from the office area is directly discharged into the municipal drainage system and transported and treated by building property management companies and relevant municipal departments.

¹ "5S" refers to: "SEIRI", "SEITON", "SEISO", "SEIKETSU" and "SHITSUKE".

With regard to externally discharged sewage, we strictly comply with the requirement that the suspended solids content of the sewage discharged shall be less than or equal to 1.0mg/m³, and regularly engage third-party organizations to monitor the environment of the mining area, including the grit chambers, to ensure that the quality of treated water meet standards.

During the Reporting Period, the water quality of the Company met the standards and the details of sewage discharge were as follows:

Sewage Discharge	2018	2019
Domestic sewage (ton)	105	111
Production sewage (ton)	1,666	2,125
Total sewage discharge (ton)	1,771	2,236
Sewage discharge intensity in terms of output (ton/ton)	0.12	0.21

Solid Waste Treatment

The solid waste generated by the Company mainly includes waste stone materials (for recycling), kitchen waste and office waste, while only a small amount of hazardous wastes are generated in its operation. In terms of management, the Company conducts delicacy management of solid waste generated in the operation process in strict compliance with the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Waste (《中華人民共和國固體廢物污染環境防治法》), and classifies, collects, stores and disposes of solid waste according to the nature of waste. We use waste stone materials generated in production in the mining area for road laying and building of transfer yards. Kitchen waste collected is delivered to our business partner for processing as biofertilizers, while office waste collected is delivered to relevant waste treatment organizations for treatment.

During the Reporting Period, the non-hazardous waste discharge of the Company was in a stable condition, the total amount of which decreased as compared with the previous year. The solid waste production during the year was as follows:

Non-hazardous Solid Waste Generated	2018	2019
Recycled waste stone materials (ton)	29,883.80	21,729.49
Kitchen waste (ton)	1.50	1.80
Office waste (ton)	0.44	0.69
Total amount of non-hazardous solid waste (ton)	29,885.74	21,731.98
Intensity of non-hazardous solid waste in terms of output (ton/ton)	2.00	2.00

Dust and Noise Emission

Certain dust and noise will be generated in the production in the mining area of the Company. We use the wet drilling technology in mining to reduce dust emissions, in strict compliance with the Law of the People's Republic of China on the Prevention and Control of Atmospheric Pollution (《中華人民共和國大氣污染防治法》) and the Law of the People's Republic of China on Prevention and Control of Pollution From Environmental Noise (《中華人民共和國環境噪聲污染防治法》). The main noise emission sources in the mining area of the Company are drilling and cutting equipments and engineering transportation equipments. We attach great importance to noise control and management in the mining area, and equip employees with earplugs, earmuffs and other noise reduction equipments to effectively control noise pollution. Since the mining area is far away from residential areas, it is less likely that production noise will affect the surrounding communities.

"Five Implementations" for Dust Control

During the Reporting Period, in order to support the mining right verification organized by Nanzhang Natural Resources and Planning Bureau (南漳縣自然資源和規劃局) and experts from the 8th Geological Brigade of Hubei Geological Bureau (湖北省地質局第八地質大隊), we actively formulated an improvement plan for dust control in accordance with the requirements of the "Five Implementations" for rectification of potential hazards. The plan was submitted and accepted during the year. The measures include:

Dust suppression scheme for rock drills:

The watering device for the rock drill continuously opens the water valve in production and injects water into the rock hole to contain dust flying.

Dust suppression scheme for wire saws:

Water pipes are used at the places where the string bead wire is used to cut the rock, so as to increase the area of watering and prevent the rock powder from flying.

Scheme for dust suppression in the mining area:

The updated dust-prevention and suppression spraying and sprinkling equipment sprays water on the production site and roads in the mining area to prevent dust from flying.

Scheme for recycling water used for production in mining area:

The water used for production is collected in a filter tank and reused.

USE OF RESOURCES

The Company pays close attention to the resource and energy utilization efficiency, advocates the appropriate use of resources in production and office work, and organizes employees to carry out water-saving and energy-saving activities. With the help of the "5S" on-site management method that has been implemented, we have specified standard requirements for the rational use of resources and energy, and formulated a target for the use of energy and water resources. We continuously monitor and analyze energy consumption and water use to minimize the waste of resources.

Use of Energy

The energy consumption by the Company is electricity consumption in mining and office activities, fuel (including gasoline and diesel) consumption by transportation equipments in the mine and employees' commercial vehicles, and consumption of a small amount of liquefied petroleum gas and natural gas by the canteen in the mine.

We strictly comply with relevant provisions of the Law of the People's Republic of China on Conserving Energy (《中華人民共和國節約能源法》). In production, we advocate the efficient use of energy, and actively and properly record oil and gas collection and consumption, as part of the energy-saving assessment. In daily office work, we save electricity by selecting and regularly maintaining energy-saving office products, setting appropriate air conditioning temperature and switching time, and making full use of natural light and other measures. In order to reduce the use of fossil fuels and greenhouse gas emissions, we encourage employees to give priority to public transportation or walking when travelling.

The Company's energy consumption and greenhouse gas emissions during the Reporting Period are as follows²:

Energy Consumption and Greenhouse Gas Emission	2018	2019
Purchased electricity (kWh)	115,559	131,929
Gasoline (litre)	15,775	15,289
Diesel (litre)	36,548	48,033
Natural gas (cubic meter)	93	0
Liquefied petroleum gas (kg)	390	455
Direct energy consumption (TCE)	62.35	75.88
Indirect energy consumption (TCE)	14.20	16.21
Total comprehensive energy consumption ³ (TCE)	76.55	92.09
Comprehensive energy consumption intensity in terms of output (TCE/ton)	0.005	0.008
Greenhouse gas emissions ⁴ (Scope 1)	134.72	163.83
Greenhouse gas emissions (Scope 2)	62.20	69.52
Total greenhouse gas emissions (tCO ₂ e)	196.92	233.35
Greenhouse gas emission intensity in terms of output (tCO ₂ e/ton)	0.013	0.021

Use of Water Resources

The water used by the Company includes groundwater, which is mainly used for dust prevention and cooling during stone cutting, and tap water, which is mainly used for daily office work. We use water in strict compliance with the Water Law of the People's Republic of China (《中華人民共和國水法》), the Regulation on the Administration of Water Sourcing Permission and Levy of Water Resource Fees (《取水許可和水資源費徵收管理條例》) and other laws and regulations. We have obtained the Water Sourcing Permit and have also established a water resource management system to reduce waste of water resources through regular maintenance of pipelines and taps. The use of water resources by the Company during the Reporting Period is as follows⁵:

Water Consumption	2018	2019
Groundwater (ton)	1,960	2,500
Tap water (ton)	124	130
Total water consumption (ton)	2,084	2,630
Water consumption intensity in terms of output (ton/ton)	0.14	0.24

² As the mining recovery of raw ore decreases, the energy consumption required for mining a unit of product gradually increases. Therefore, during the Reporting Period, the energy use intensity in terms of output increased as compared with the previous year. We will try to further optimize the energy use in the future.

³ The calculation of energy consumption is based on GB2589-2008T General Principles for Calculation of Comprehensive Energy Consumption, a national standard of the People's Republic of China.

⁴ The calculation of greenhouse gas emissions is based on the Guidelines for Calculation Methods and Reporting Greenhouse Gas Emissions from Enterprises in Other Industries (for Trial Implementation) (工業其他行業企業溫室氣體排放核算方法與報告指南(試行)) issued by the National Development and Reform Commission of the People's Republic of China.

⁵ As the mining recovery of raw ore decreases, the energy consumption required for mining a unit of product gradually increases, and the groundwater consumption for dust prevention and temperature reduction during stone cutting increases. Therefore, during the Reporting Period, the water consumption intensity in terms of output increased as compared with the previous year.

ECOLOGICAL CONSERVATION

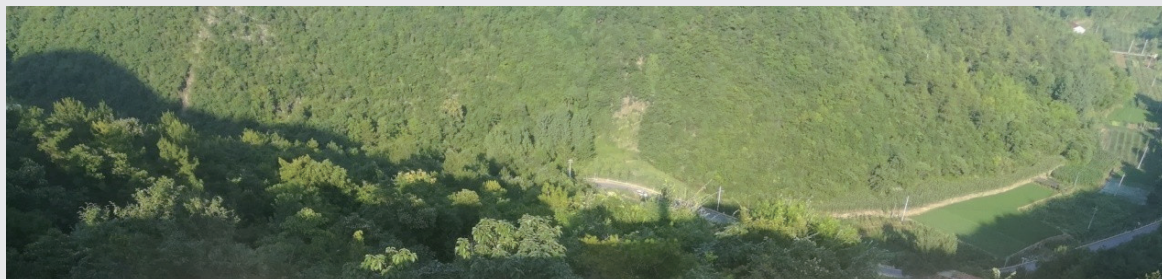
The Company strives to prevent production activities from affecting local plant and animal communities, and carries out prevention and management of risks of water and soil loss, and ecological damage. For the Yiduoyan Marble Mine project of the Company, an environmental impact assessment report and a water and soil conservation plan have been prepared in strict accordance with the Environmental Impact Assessment Law of the People's Republic of China (《中華人民共和國環境影響評價法》), the Water and Soil Conservation Law of the People's Republic of China (《中華人民共和國水土保持法》), the Provisions on Land Reclamation (《土地復墾規定》) and other relevant regulations, and the approval of relevant authorities and the completion acceptance approval for environmental protection have been obtained.

The forest coverage rate around our Yiduoyan Marble Mine project is relatively high, with the main vegetation including pinus massoniana, quercus acutissima, quercus variabilis, and cephalotaxus fortunei. No vegetation species under national protection are found in the project area. Mining activities will not have a significant impact on rare species or lead to water and soil loss.

According to the approved water and soil conservation scheme, Future Bright actively takes area-by-area prevention and control measures and carries out subsequent design, construction organization and management of water and soil conservation. As a marble production enterprise, the Company also regularly pays water and soil conservation compensation fees to competent government authorities, for supporting the government in preventing and controlling water and soil loss and promoting the protection and rational utilization of water and soil resources.

In addition, we have launched an ongoing reclamation plan, regularly measuring and recording the operation scope of land disturbance, using local plant communities and soil to reduce water and soil loss, minimizing the impact on local plant and animal communities during development. We also persist in reclamation while mining. We not only clean up the site during the normal production in the mine, but also carry out reclamation of the damaged land in a timely manner after the mining is finished, and actively repair the local ecological system.

Ecological Environment Around the Yiduoyan Marble Mine Project



Future Bright strictly complies with the laws, regulations and industry standards of the countries and regions where it conducts its business, in relation to product quality, and continuously improves its operation and management level. Meanwhile, it continuously improves product quality together with suppliers, to ensure high-quality, timely and safe delivery of products to customers.

WIN-WIN COOPERATION

Future Bright has formulated the Procurement Management System, and amended it during the Reporting Period. It is committed to reducing procurement risks, saving procurement costs and improving the quality and economic benefits of procurement business through standardized supply chain management. We focus on developing suppliers with long-term cooperation opportunities. Through close communication and cooperation, both of us can achieve mutual complementation, joint development and improvement in the market competitiveness, and jointly construct a sustainable value chain while ensuring the sustainable and stable development of the supplier system of Future Bright.

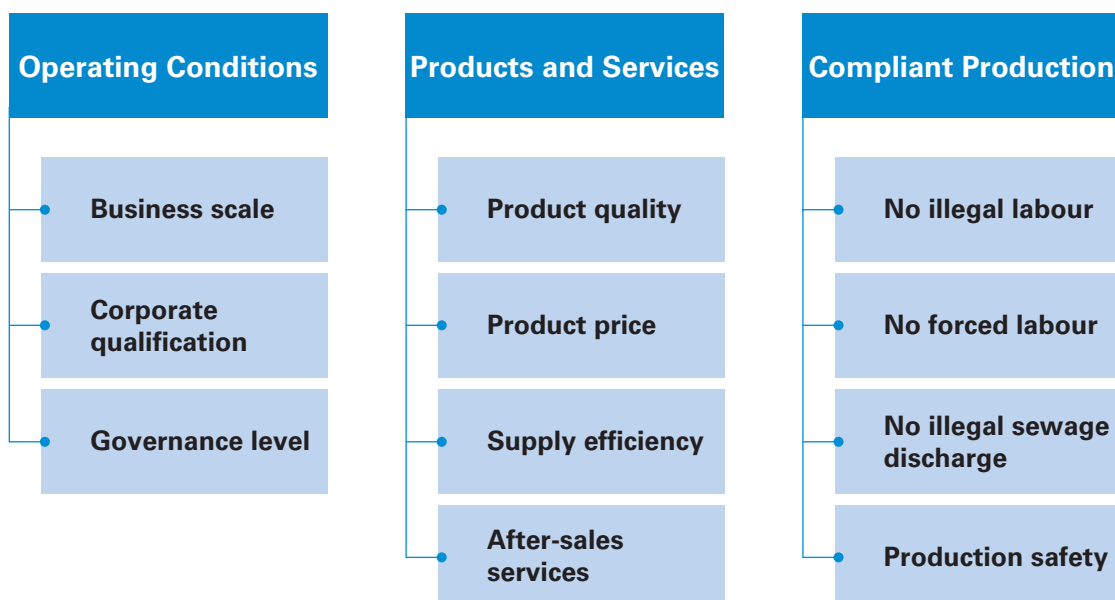
In the course of operation, suppliers of Future Bright are mainly manufacturers of machineries, equipments, and related damageable parts used in the production process (such as diamond string bead wire, lubricating oil, gasoline, drill pipes, drill bits, wheels and equipment parts). During the Reporting Period, a total of 17 suppliers, which were mainly located in China, provided us with raw material products.

Selection of Suppliers

Future Bright standardizes material procurement duties and procedures in the mining area and the non-mining area, and specifies approval and warehousing inspection requirements for suppliers. It is committed to improving the quality of its own products by ensuring the quality of raw materials and equipments. During the Reporting Period, we incorporated the procurement process into the OA system, and required the reporting on procurement contracts and documents for the approval in the OA system, so as to further enhance the reasonability and effectiveness of supply chain management through professional and digital means.

In the selection of potential suppliers, we verify corporate operating conditions, product and service quality, ESG performance, actual supply capacity and compliance through various on-site visits and off-site investigations, so as to select the best supplier.

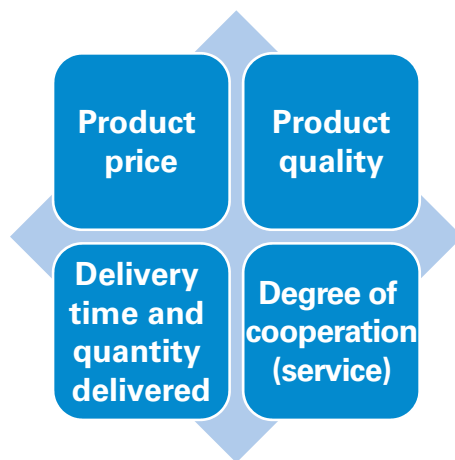
Key Process for Assessment of Potential Suppliers



Supplier Evaluation and Grading

During the Reporting Period, we adopted a new supplier evaluation process, regularly evaluated existing cooperative suppliers, and assessed supplier performance to ensure that suppliers meet the Company's standards and requirements. We also require suppliers to take appropriate measures to ensure timely and proper compliance with new laws and regulations as well as the regulations of regulatory authorities.

Assessment Factors for Evaluation of Existing Suppliers



Based on the price, quality, speed of delivery, after-sales service, number of maintenance or returns, added value, payment period and other factors of the supplied goods, we classify existing suppliers into three categories, namely “preferred”, “accepted” and “rejected”, through multi-level review by type, and exclude suppliers that cannot meet requirements in a timely manner, so as to maintain product quality and the stability of supply.

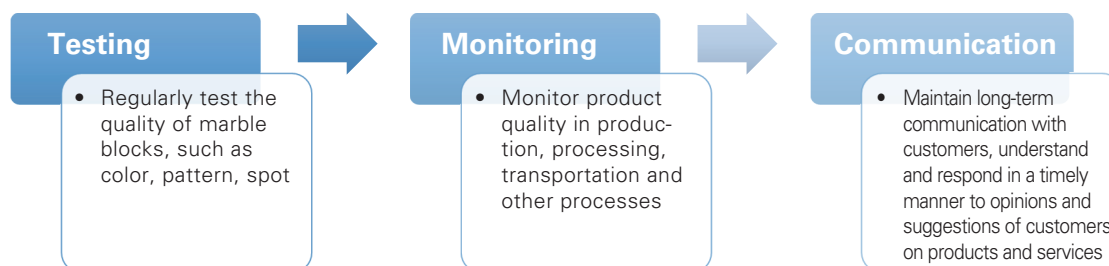
QUALITY ASSURANCE

Products of the Company are mainly marble blocks extracted from Yiduoyan Marble Mine at Xiaoyan Town, Nanzhang County, and are classified into three main categories, namely pattern, grain-free and twill. They are provided to downstream customers of the industry, mainly including construction stone distributors and real estate development companies. The processed marble blocks of the Company are subject to sampling inspection by the National Stone Quality Supervision and Testing Center and the National Test Center of Building Materials to ensure that they meet the quality standards. During the Reporting Period, the Company produced 4,024 cubic meters of marble blocks from Yiduoyan Marble Mine.

The Company has a quality control team and is committed to continuously improving and optimizing the product quality management and control system to maintain the goal of zero complaints. With respect to internal quality management and control, our technical consultants are responsible for the product quality, and the mining head is responsible for on-site support. Our technicians and consultants have extensive industrial, technical, legal or management experience, which ensures that all products of Future Bright meet relevant quality control standards. During the Reporting Period, we carried out detailed inspection, testing and preparation works on horizontal platforms and two mining benches to ensure stable mining work for the year and the product quality.

The Company formulates and strictly implements the product quality management and control process to fully ensure that its products meet standards. It is committed to keeping up with the latest industrial trends, consolidating its businesses and procuring that its products are recognized by professionals in the industry and end users. During the Reporting Period, there were no complaints against or product recalls by Future Bright due to the quality problem of marble blocks.

Product Quality Control Measures



At the beginning of 2020, there was a large outbreak of COVID-19, which spread rapidly across China and even the world. As the Company's core business is located in Hubei province, China, COVID-19 has a certain impact on its business operations in 2020. During the outbreak, the Company made effort to alleviate the adverse impact of COVID-19 on the Company's production and operation, through multipartite coordination, rapid action, and timely adjustment of measures and plans for outbreak prevention and control, project operation, and business development.

COMPLIANT OPERATION

Future Bright has established a compliance management system including daily compliance consulting, material matter review, compliance training, compliance inspection, feedback and improvement opinion and other processes, to provide sound system guarantee for the compliant operation of the Company. Based on our compliance management system, the Company ensures the compliance with laws and regulations that have a significant impact on us, and relevant employees and operating organizations can be informed of changes in applicable laws and regulations in a timely manner. During the Reporting Period, we obtained all important approvals, permits and licenses for our existing business operations.

In terms of customer privacy protection, the Company strictly complies with the laws, regulations and rules on privacy protection and information security in the countries and regions where it conducts its business, and prohibits employees from externally disclosing customer information in any form without permission, so as to protect customer privacy and improve the information security level.

In terms of intellectual property right protection, we strictly comply with the laws, regulations and rules on intellectual property rights in the countries and places where we conduct our business, oppose any form of intellectual property right infringement, and include such provision in the Staff Handbook, requiring the protection of our interests from infringement in accordance with provisions in relation to intellectual property rights without infringing intellectual property rights of others. We standardize the management of intellectual property rights. The corporate logo and major product names of the Company ("银狐灰" (silver fox grey) and "银白玉" (silver white jade)) have been registered as trademarks, and copyright registration has been completed for the corporate logo.

CONTRIBUTION TO COMMUNITIES

With the spirit of “taking from and giving back to society”, Future Bright has always persisted in performing the social responsibility of a corporate citizen, actively participating in various activities including educational public benefit, voluntary service and community care, and caring about children’s education and helping vulnerable groups. It is committed to giving back to the community with love and warmth, and promotes the harmonious coexistence of the enterprise and the community. During the Reporting Period, the Company contributed approximately RMB35,000 and all employees in Xiangyang participated in welfare activities of the surrounding community.

Educational Public Benefit

Cooperated with the County Education Bureau in public benefit activities

The new age civilization practice team of Xiangyang Future Bright Mining Limited went to Daping Full Primary School and Huazhuang Junior Middle School in Xiaoyan Town, sending greetings and giving festival gifts to children for Children’s Day and giving cash to 4 poor students, so as to encourage them to study hard and become useful persons as soon as possible.



The general manager said that the caring team would provide partner assistance for extremely poor children and children from single parent families in Xiaoyan Town, and act as their “caring mothers” and give them spiritual and material care. In the public benefit activity, the “caring mothers and dads” of the team of Future Bright gave over RMB10,000 worth of thermos cups, schoolbags and other stationeries and sporting goods to 147 children of two schools.



Concern for Community

Visited orphans and people with disabilities in Nanzhang Social Welfare Home

During the Reporting Period, we visited orphans and people with disabilities in Nanzhang Social Welfare Home in June and November respectively, communicated and exchanged with them, and were concerned about their daily life, and expressed our concern and blessing.



Children's Day in 2019

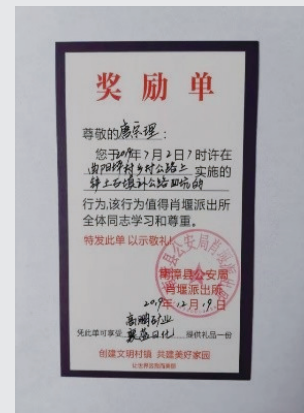


November 2019

Volunteer Activities

Participated in the "Folk Hero" activity

During the Reporting Period, we participated in the "Folk Hero" activity in the police station of Xiaoyan Town, helping fill pits on rural roads in Quyangping Village with earth and stone, to benefit local residents, thus winning a trophy.



APPENDIX I: LIST OF MAIN LAWS AND REGULATIONS TO WHICH THE COMPANY IS SUBJECT

Environmental

- Environmental Protection Law of the People's Republic of China
- Provisions on the Protection of the Geologic Environment of Mines
- Water Pollution Prevention and Control Law of the People's Republic of China
- Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Waste
- Law of the People's Republic of China on the Prevention and Control of Atmospheric Pollution
- Law of the People's Republic of China on Prevention and Control of Pollution From Environmental Noise
- Law of the People's Republic of China on Conserving Energy
- Water Law of the People's Republic of China
- Regulation on the Administration of Water Sourcing Permission and Levy of Water Resource Fees
- Environmental Impact Assessment Law of the People's Republic of China
- Water and Soil Conservation Law of the People's Republic of China
- Provisions on Land Reclamation

Social

- Anti-unfair Competition Law of the People's Republic of China
- Company Law of the People's Republic of China
- Interim Provisions on Banning Commercial Bribery
- Anti-monopoly Law of the People's Republic of China
- Company Law of the People's Republic of China
- Labour Law of the People's Republic of China
- Law of the People's Republic of China on Employment Contracts
- Law of the People's Republic of China on the Protection of Minors
- Provisions on the Prohibition of Using Child Labor
- Production Safety Law of the People's Republic of China
- Regulations on Production Safety Licenses
- Implementing Measures for the Work Safety License of Non- coal Mining Enterprises
- Safety Regulations for Metal and Nonmetal Mines
- Prevention of Bribery Ordinance (Chapter 201 of the Laws of Hong Kong)
- Competition Ordinance (Chapter 619 of the Laws of Hong Kong)
- Employment Ordinance (Chapter 57 of the Laws of Hong Kong)

APPENDIX II: INDEX OF ESG GUIDE OF THE STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs		2019 ESG Report
A. Environmental		
Aspect A1	Emissions	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Discharge compliance
KPI A1.1	The types of emissions and respective emissions data.	Discharge compliance
KPI A1.2	Greenhouse gas emissions in total (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Use of resources
KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Only a small amount of hazardous wastes are generated in the operation
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Discharge compliance
KPI A1.5	Description of measures to mitigate emissions and results achieved.	Discharge compliance
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.	Discharge compliance
Aspect A2	Use of Resources	
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials. Resources may be used in production, in storage, transportation, in buildings, electronic equipment, etc.	Use of resources
KPI A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	Use of resources
KPI A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Use of resources
KPI A2.3	Description of energy use efficiency initiatives and results achieved.	Use of resources
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	Use of resources
KPI A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	Not applicable — no packaging materials are used for the businesses

APPENDIX II: INDEX OF ESG GUIDE OF THE STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs		2019 ESG Report
Aspect A3	The Environment and Natural Resources	
General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources.	Ecological conservation
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Ecological conservation
B. Social		
Employment and Labour Practices		
Aspect B1	Employment	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	Employment and labour rights Welfare and care
KPI B1.1	Total workforce by gender, employment type, age group and geographical region.	Employment and labour rights
KPI B1.2	Employee turnover rate by gender, age group and geographical region.	Employment and labour rights
Aspect B2	Health and Safety	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Occupational health and safety
KPI B2.1	Number and rate of work-related fatalities.	Occupational health and safety
KPI B2.2	Lost days due to work injury.	Occupational health and safety
KPI B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	Occupational health and safety

APPENDIX II: INDEX OF ESG GUIDE OF THE STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs		2019 ESG Report
Aspect B3	Development and Training	
General Disclosure	<p>Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.</p> <p>Training refers to vocational training. It may include internal and external courses paid by the employer.</p>	Training and development
KPI B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Training and development
KPI B3.2	The average training hours completed per employee by gender and employee category.	The total and average hours of training received by the employees are disclosed and the Company plans to make detailed disclosure in the future
Aspect B4	Labour Standards	
General Disclosure	<p>Information on:</p> <p>(a) the policies; and</p> <p>(b) compliance with relevant laws and regulations that have a significant impact on the issuer</p> <p>relating to preventing child and forced labour.</p>	Employment and labour rights
KPI B4.1	Description of measures to review employment practices to avoid child and forced labour.	Employment and labour rights
KPI B4.2	Description of steps taken to eliminate such practices when discovered.	During the Reporting Period, no relevant events occurred
Operating practices		
Aspect B5	Supply Chain Management	
General Disclosure	Policies on managing environmental and social risks of the supply chain.	Win-win cooperation
KPI B5.1	Number of suppliers by geographical region.	Win-win cooperation
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	Win-win cooperation

APPENDIX II: INDEX OF ESG GUIDE OF THE STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs		2019 ESG Report
Aspect B6	Product Responsibility	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Quality assurance
KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Quality assurance
KPI B6.2	Number of products and service related complaints received and how they are dealt with.	Quality assurance
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights.	Compliant operation
KPI B6.4	Description of quality assurance process and recall procedures.	Quality assurance
KPI B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	Compliant operation
Aspect B7	Anti-corruption	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Integrity practices Fair competition
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the Reporting Period and the outcomes of the cases.	Integrity practices
KPI B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	Integrity practices
Community-related		
Aspect B8	Community Investment	
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Contribution to communities
KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Contribution to communities
KPI B8.2	Resources contributed (e.g. money or time) to the focus area.	Contribution to communities