股票代碼HK03399



Yueyun Transport

2019 ESG Report 2019









About the Report

Scope

This Report is the fifth Social Responsibility Report published by Guangdong Yueyun Transportation Company Limited, containing its information and data mainly involving the social responsibility practice activities and various environmental, social and governance measures of the Company from Jan 1, 2019 to Dec 31, 2019. Subject to the continuity and comparison of the contents herein, some statements and data may retract to previous years as

Compiling Standard

This Report is compiled with reference to related requirements stipulated in the Guidance on Central Enterprises' Fulfillment of Social Responsibility issued by the State-owned Assets Supervision and Administration Commission of the State Council, the Guidelines for the Preparation of China's Corporate Social Responsibility Reports issued by the Chinese Academy of Social Sciences and the Environmental, Social and Governance Reporting Guide (ESG Guide) Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, and the preparation of this Report abides by the requirements of the Guidelines and Standards for Sustainable Development Reports (GRI Standards) issued by the Global Initiative.

Selection of Contents

During the selection of contents, the Company follows four principles stipulated in the ESG Guide, i.e., materiality, guantitative, balance and consistency, makes disclosures from governance, environmental and social issues, and focuses on the disclosure of responsibilities corporate governance, environment, employees, operation, community relating to aspects including.

Reference and Interpretation

For the purposes of expression and readability, such expressions as "Yueyun Transportation", "Yueyun", "the Company" or "we/us" mentioned herein refer to "Guangdong Yueyun Transportation Company Limited". The copyright of this Report is reserved by Guangdong Yueyun Transportation Company Limited. Abbreviations of some subsidiaries and branches in the report: Guangdong Tongyi Expressway Service Area Co., Ltd. ("Tongyi Company") Zhaoqing Yueyun Auto Transport Co., Ltd. ("Zhaoqing Yueyun Company") Guangdong Yueyun Langri Corporation Limited ("Yangjiang Yueyun Langri Company")

Heyuan Yueyun Auto Transport Co., Ltd. ("Heyuan Yueyun Company") Meizhou Yunyun Auto Transport Co., Ltd. ("Meizhou Yueyun Company") Guangzhou Yueyun Transport Co., Ltd. ("Guangzhou Yueyun Transport

Qingyuan Yueyun Auto Transport Co., Ltd. ("Qingyuan Yueyun Company") Shaoguan Yueyun Auto Transport Co., Ltd. ("Shaoguan Yueyun Company") Shanwei Yueyun Auto Transport Co., Ltd. ("Shanwei Yueyun Company") Chaozhou Yueyun Auto Transport Co., Ltd. ("Chaozhou Yueyun Company") Foshan Yueyun Public Transport Co., Ltd. (" Foshan Yueyun Public Transport Company")

Publication Methods

This Report is published once a year in the manner of printed edition and online edition. The online edition is accessible on www.gdyueyun.com, the website of the Company and www.hkexnews.hk, the website of The Stock Exchange of Hong Kong Limited. This Report is prepared in both Chinese and English. In case of any discrepancy between these two versions, the Chinese version shall prevail.

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Statement of the Board of Directors

2019 marks the 70th anniversary of the founding of New China and is a crucial year for the successful establishment of a moderately well-off society in an all-round way. We always keep in mind the business mission of "serving the society and making wonderful travel", deeply integrate into the development of the Guangdong-Hong Kong-Macao Greater Bay Area and the coordinated development and construction of the "One Core, One Belt, One Area" region in Guangdong. Guided by customer needs, we innovate road passenger transportation and supporting business service model, continue to promote energy conservation and emission reduction, pollution prevention, and strive to balance economic, environmental and social benefits, creating comprehensive value for stakeholders.

Improve ESG governance. We establish an ESG management organization system including the Board of Directors, Division of Party and Masses' Affairs, and Functional departments, and specify the assignment of responsibilities at all levels to promote the implementation of ESG work within the Company. Among them, the Board of Directors is the highest decision-making body of ESG management, which formulates the Company's ESG management issues, goals and management strategies, and reviews the Company's annual ESG report.

Provide guality service. We always focus on customer needs, and rely on road passenger transportation and supporting, service area development business, and continuously innovate operation, to provide customers with overall solutions for road travel. In 2019, the Company's customer complaint response rate was 100%.

Contribute to ecological and environmental protection. We fully practice the concept of green development, improve the environmental management system, enhance the efficiency of water resources and energy use, reduce waste emissions and the impact of operations on the environment, and protect our beautiful homeland. In 2019, through efficient energy management, we have recorded a reduction of 4390506 liters of diesel fuel and a reduction of 10956009kg of LNG.

Achieve mutual benefit and win-win. Adhering to the principles of mutual benefit and win-win cooperation, we actively integrate and share the industry's advantageous resources, form a community with various stakeholders, make profits for the operators, bring benefit to the consumers, and allow employees to share the results of corporate development. In 2019, the Company's localization procurement rate was 90%.

In addition, we are well aware of the opportunities and challenges brought to the Company's operations by customers' consumption upgrade needs and the industry's green, safe and sustainable development trends. In the future, we will continue to adjust ESG management issues, management goals and promotion methods according to the expectations of stakeholders and the actual operation of the Company to improve the Company's sustainable development level.



About Us

Company Profile

Established on December 28, 1999, Guangdong Yueyun Transportation Company Limited and its subsidiaries (collectively, the Group) is a leading comprehensive transportation service group in Guangdong Province and the Guangdong-Hong Kong-Macao Greater Bay Area with a total registered capital of RMB 79,984.78 million yuan. The Company has been listed on the Main Board of The Stock Exchange of Hong Kong Limited on October 26, 2005 with the stock code of HK.03399. The Company is currently mainly engaged in road passenger transportation and supporting services, operation of expressway service areas and operation of Taiping Interchange assets, among which operations of expressway service area mainly include energy business, retail business, investment business and advertising media business. Based on transportation, focusing on the travel of people and circulation of goods, we make efforts to build an integrated travel service platform and a logistics network operation platform, to deeply manage transportation resources, and strive to become an international level comprehensive transportation service group.

History



Company Structure



Business Sector



Brands

Yueyun Express	Yueyun Bus Station	Yueyun Bus	Yueyun Rescue	Yueyun Training	Yueyun Maintenance	Yueyun Rental

Enterprise Strategy

Based on transportation, focusing on the travel of people and circulation of goods, we make efforts to build an integrated travel service platform and a logistics network operation platform, to deeply manage transportation resources, and strive to become an international level comprehensive transportation service group.





Enterprise Culture

Yueyun Data 2019



	2017	2018	2019
	110.36	105.13	110.95
	36.46	35.06	34.87
ian)	78.06	65.31	66.57
	58.99	52.19	56.11
	4.07	3.46	6.65
	5.08	3.50	3.65

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Features: Race Against the Epidemic, Escort You All the Way

Recently, a pneumonia epidemic with a novel coronavirus disrupted the production and living order of people across the country. As a transportation enterprise, Yueyun Transport was faced with the double pressure of business operation and epidemic prevention and control. Keeping in mind that the interests of the people are above all else, the Company participated in epidemic prevention and control in a scientific and orderly manner, and built a strong defense on the transportation battle line, creating a good environment for the success of the epidemic prevention and the safe travel of the people.



Build Anti-Epidemic Transportation Defense

Facing the severe situation of epidemic prevention and control, Yueyun Transport set up an anti-epidemic service team with Party and League members to carefully study the basic knowledge and response measures of epidemic prevention and control under the unified arrangement of the local epidemic prevention department. We are jointly on sentry duty with health workers of local epidemic prevention departments and have set up temperature detection stations and isolation points in each passenger station and service area, to strengthen the daily propaganda of novel coronavirus protection guidelines, and provide body temperature detection, emergency medicine, consultation and help for passengers entering the area.

Transportation of epidemic prevention personnel and materials

During the Spring Festival of 2020, passenger travel has been greatly affected by the epidemic. Yueyun Transport has withstood the operating pressure, bravely assumed the responsibility of state-owned enterprises, and invested a lot of manpower and material resources to participate in the epidemic prevention and control campaign, transport medical personnel, epidemic prevention materials, and suspected infected persons.

Transportation of medical teams and epidemic prevention materials

Guangzhou Yueyun Transport Company responds to the epidemic prevention and control tasks of the Transportation Bureau of Zengcheng District, and opens up four epidemic prevention and control special personnel transportation line at major highways from Licheng Guangming Station to Zhengguo, Xintang, Paitan, Zhongxin Fuhe, passing through 20 stations, with 232 flights sent; Yangjiang Yueyun Langri Company, Qingyuan Yueyun Company and Shaoguan Yueyun Company transport 49 medical personnel and a group of epidemic prevention materials.

Yangjiang Yueyun Langri Company, Meizhou Yueyun Company and Foshan Yueyun Public Transport Company actively cooperate with the local epidemic prevention department to dispatch vehicles to transfer high-risk personnel, transport epidemic prevention supplies, and pick up and discharge citizens discharged from hospital after the isolation period; Yangjiang Yueyun Langri Company drivers transfer 22 high-risk people from other places to the designated hotel for isolation; Meizhou Yueyun Company drivers transport medical staff from Gaobei Town to collect saliva samples of local villagers in the place where the epidemic occurred, drivers pick up and drop off citizens who have been in close contact with patients diagnosed with "COVID-19" and discharged after full isolation; Foshan Yueyun Public Transport Company dispatches a "Party Member Epidemic Prevention Commando" to the designated medical observation isolation point and Foshan Railway Station to stand by according to the instructions and made seven trips to pick up and transport relatives of 15 suspected cases or people from Hubei on their way back.



▲ The staff of Yueyun Transport are fighting in the forefront of epidemic prevention and control

Participation in the transfer of high-risk personnel

Open Up Work Resumption Channel

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Facing the peak of work and production resumption, Yueyun Transport has effectively carried out the epidemic prevention and control in its service areas and passenger stations, fully utilized its main business advantages to provide travel solutions for workers returned to work, and opened up work resumption channels, assisting orderly work and production resumption.

As of March 2020, Yueyun Transport has invested a total of the following supplies for work resumption:



More than

More than **1,500** handheld thermometers

Do a good job in the prevention and control of service areas and passenger stations

Yueyun Transport has established temperature detection points in all its service areas and passenger stations and has done a good job in the prevention and control of epidemics in service areas and passenger stations to ensure the safety and health of passengers. Up to now, more than 20,000 Yueyun employees have fought hard on the front line of epidemic prevention, welcoming travelers with the strongest epidemic prevention battle, strictest epidemic prevention measures, and healthiest attitude.

Establish a joint joint prevention and control mechanism with the local health and epidemic prevention department, etc. The service areas affiliated to Yueyun Transport and local health and epidemic prevention departments jointly build more than 100 medical detection and rescue points

Temporarily set up exclusive parking spaces for Hubei brand vehicles in the service area (no less than 4 small parking spaces and no less than 1 truck/passenger parking space), and arrange for special assistant member on duty

Strengthen the interrogation and health check of the people passing by, take the temperature measurement of each passenger, and urge the passengers to wear masks Regular disinfection of facilities and equipment frequently contacted by personnel, such as public toilets, ticket halls, waiting rooms, vehicles in the area

Set up collection points for waste masks to prevent the spread of secondary pollution caused by waste masks



Do a good job in the epidemic prevention and control in passenger stations and service areas and other places affiliated to Yueyun Transport

Do a good job of transport capacity allocation for work resumption

Faced with the double pressure of returned passenger transportation and epidemic prevention and control, Yueyun Transport dynamically adjusts the frequency and capacity according to the situation of pre-sale tickets, provides a "door-to-door" and "point-to-point" special charter transportation service to transport migrant workers from "home" to the "factory door" in one-stop, and sets up a convenient "work resumption green channel" for workers, to fully assist companies to resume work and production, and assist rapid economic recovery of Guangdong.



A Branches of Yueyun Transport provide customized charter car services for workers returning to work



As of March 2020, Yueyun Transport has sent

507 work resumption chartered vehicles

and delivered

11,919 personnel returning to work and production.

Shoulder Operation Responsibility, Create More Value

Adhering to the corporate mission of "Become a respected international first-class comprehensive transportation service provider" being the leading service provider of overall solutions for road travel" as the development vision, constantly improves the Company's management policies and governance structure, promotes the improvement of ESG management, and adheres to the bottom line of integrity and compliance management, creating long-term value for shareholders.



Company Governance

Management Policy

Relying on the road passenger transportation and supporting facilities, and service area development of the service area, we focus on creating a comprehensive service platform for smart travel, provide overall solutions for road travel, and build a travel service ecosystem.

Promote the transformation and upgrading of the travel service industry

We deeply integrate into the development of the Guangdong-Hong Kong-Macao Greater Bay Area and the coordinated development and construction of the "One Core, One Belt, One Area" region in Guangdong, take customer needs as the guide, innovate road passenger transportation and supporting business service models, and promote the development level of energy business, convenience store business and investment promotion business.

Promote the optimization and improvement of internal management

By adjusting the internal organizational structure, and reducing the management level and management costs, we achieve a flat management structure.

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Governance Structure

The Company has established a scientific and reasonable governance system in accordance with the requirements of laws, administrative regulations and departmental rules such as the *Company Law of the People's Republic of China*, the *Code of Corporate Governance for Listed Companies*, Appendix 14 *Corporate Governance Code of the Rules for the Listing of Securities on the Stock Exchange of Hong Kong Limited*.

As of December 31, 2019 and the date of this Report, the Board of Directors of the Company comprises 5 executive directors, 2 non-executive directors and 4 independent non-executive directors. The main functions and duties of the Board of Directors are to prepare business plans and investment proposals, evaluate corporate performance, supervise the management, convene shareholders' meetings and implement resolutions made at shareholders' meetings, etc. Independent non-executive directors engage in affairs of the Board of Directors and make independent decisions on strategies, performance, conflicts of interest, associated transactions, material issues and the management system relating to the Company, to ensure the benefits of the Company's shareholders and offer professional advice on the Company's long-term and steady development in business.

Strengthen capital operation and capital management

We accelerate the progress of the Company's return to the A-share market, and enhance the Company's market value with the new model, in order to make better use of the capital markets of the Mainland and Hong Kong, and achieve higher quality, more efficient and more sustainable development.



ESG Management

The Company establishes a top-down ESG organizational management system, carries out substantive issues and communication with stakeholders, and enhances the systematic and continuous ESG management and information disclosure of the Company.

ESG Organizational System

The Company has established ESG management organization system, including the Board of Directors, Division of Party and Masses' Affairs, and Functional departments, and clarified the division of responsibilities at all levels to promote the implementation of ESG work within the Company.

Board of Directors

It is the highest decision-making body of ESG management, which decides the Company's ESG management structure and management strategy, and is responsible for reviewing and approving the Company's ESG annual report.

Division of Party and Masses' Affairs

It is responsible for determining ESG management objectives, formulating ESG management systems and work processes, and conducting preliminary reviews of ESG reports and submitting them to the Company's Board of Directors for consideration.



Functional departments

It is mainly responsible for formulating the ESG work plan, evaluating the implementation of ESG work and promoting improvement, and preparing the Company's annual ESG report.

Identification of Substantive Issues

The Company identifies the expectations of shareholders and other stakeholders on ESG issues in various ways during the progress of daily affairs, and at the same time pays attention to the definition and disclosure of ESG issues by domestic and foreign advanced companies, and continuously improves the process of ESG issue identification and materiality determination process to ensure accurate and comprehensive disclosure of major ESG issues.



Stakeholder Communication and Participation

Stakeholder participation and communication are the foundation of the Company's sustainable development. The Company establishes communication channels with stakeholders to accurately understand the demands of stakeholders, thereby promoting continuous improvement of ESG management.



Compliance management by law Active tax payment Participate in epidemic prevention and control Establish a scientific and reasonable governance structure Annual general meetings and other general meetings Investor Relations Conference and Roadshow	
structure Annual general meetings and other general meetings	
Create economic value	
Talent selection according to law and regulationsProvide system training coursesopportunitiesEmployee promotion channel	
Provide diversified and quality services Handling customer complaints Protect customer privacy	
Open tendering Carry out project cooperation	
Adhere to green operation Promote energy saving and emission reduction Use clean energy	
Support targeted poverty alleviation Charity ad public benefit Volunteer service	

Prudent and Compliance Operation

The Company has formulated systems such as the Risk Management and Internal Control Management Measures, Administrative Measures for Internal Audit, Implementation Measures for Economic Responsibility Audit, Implementation Measures for Audit of Capital Construction Projects and Administrative Measures for the Work of the Board of Supervisors of Wholly-owned and Holding Companies to strengthen internal control management, risk management and control, and promote the Company's prudent and compliance operation. In 2019, the Company won the honorary title of "Enterprise with Excellent Credit Standing in Guangdong" of Guangdong Province in 2018.

Improve risk nanagement and contro

We establish effective risk identification, assessment, early warning, and prevention and control mechanisms, further improve and standardize risk management and control measures; optimize post-investment evaluation mechanisms, and gradually establish linkages between post-investment evaluation and project performance and implementation of entity performance, improve the investment efficiency of investment entities and strengthen the management and control of investment risks: carry out special inspections such as post-evaluation of 0-50 km project and special investigation of operating vehicle disposal to identify and prevent special business process risks.

Promote the managemer of enterprises according to law

We compile and publish the Working Rules of Guangdong Yueyun Transportation Company Limited on Strengthening the Legal Compliance Operation and Legal Risks of Administrative Penalties, clarify "responsible subjects", "management and control points", "operating procedures", and "remedy measures", "supervision and inspection" and "accountability" to provide document guidelines for the management and control of legal risks of administrative penalties; publicize the law by posting promotional posters, distributing legal publications, and organizing watching law popularization movies.

Improve internal audit

We carry out hierarchical management of audit work, affiliated units focus on basic management process supervision, the headquarters focuses on high-risk management processes and strategic business supervision, and promote full coverage of audits in key areas. In 2019, the Company carried out 127 audit projects.

Do a good job in internal

We carry out internal control evaluation to promote the continuous update and optimization of the internal control system, and promote the standardized management of the affiliated company.



Anti-Corruption

The Company strictly abides by relevant laws and regulations such as the Law of the People's Republic of China on Anti-money Laundering, the Law of the People's Republic of China against Unfair Competition, and Interim Provisions on Banning Commercial Bribery so as to put an end to money laundering and fraudulent behaviors, and combines the work of party conduct and clean government construction with the operation and management of the enterprise with the deployment, implementation, inspection and assessment to form a joint effort to fight corruption and promote integrity, and build the Company's bottom line of integrity.

Sign the Letter of Responsibility for the Integrity Ē Construction at Various Levels.

According to the requirement which specifies that "anti-corruption responsibility belongs to the Party committee, with the commission for discipline inspection being responsible for supervision", the Company signs the Letter of Responsibility for the Construction of a Clean and Honest Party Style at various levels, and signs the letter of Commitment for Clean and Honest Work with the leaders of subordinate units to further clarify the "Ten Musts" and "Ten Mustn't" and play a leading role in leadership.

Implement the inspection and assessment of the construction of a clean and honest party style.

The Company carries out inspection and assessment of the construction of a clean and honest party style of affiliated units, discloses the problems existing in each unit within the scope of the Company, shares highlights, and implements rectification through inspection and grasping.



Intellectual Property Protection

The Company strictly abides by the requirements of the Trademark Law of the People's Republic of China, the Patent Law of the People's Republic of China, the Anti-Unfair Competition Law of the People's Republic of China and other laws and regulations. In its daily business activities, the Company does not infringe upon the legal rights of the intellectual property owner. At the same time, the Company continues to promote the overall construction of the intellectual property control system, prepares and issues the Notice of Yueyun Transport on Further Strengthening the Management of Intellectual Property Rights combined with the Company's business operating characteristics, to effectively safeguard the legitimate rights and interests of intellectual property rights enjoyed by the Company and effectively manage and control legal risks of infringement



Strengthen the propaganda and education of clean and honest party style.

The Company guides party members and cadres to study party discipline and party rules in depth through documents, WeChat, publicity boards, and special meetings, and strengthens the clean, honest and self-disciplined awareness of party members and leading cadres by organizing integrity conversations, and creates a clean and honest atmosphere of "Do not dare to corrupt, must not corrupt, or do not want or corrupt"; organizes seminars on "Party Constitution, Party Regulations and Discipline and Warning Education", visits anti-corruption education bases. watch warning educational films, and other activities to guide the majority of cadres and workers to strengthen their awareness of repealing the corrupting influence.

Improve the supervision and reporting mechanism.

The Company establishes and improves the letters and visits reporting system, establishes a smooth and effective petitioning and reporting and investigation mechanism, establishes public channels such as complaint mailbox and tip-off hot line, and implements and accounts for each real-name reporting and anonymous reporting with specific reporting clues.

Employee anti-corruption

The total training duration of employee anti-corruption training is



Annually concluded Corruption

litigation cases

Shoulder Customer Responsibility, Escort Wonderful Travel

The Company strictly abides by the *Law of the People's Republic of China on the Protection of Consumers Rights and Interests* and other relevant laws and regulations, and always focused on customer needs and continuously innovated operations to provide customers with diversified and high-quality services. At the same time, it has strengthened safety production management and control to provide customers with a safe and convenient travel experience.



Optimize Diversified Service

The Company attaches importance to identifying the diversified needs of passengers, continuously improves service methods and service quality, and fully respects the legitimate rights and interests of customers.

Improve Service Quality

The Company adheres to the combination of travel and transportation, expands a variety of customized charter business and tourism products, builds a closed ecological travel loop around the road transportation resources of Guangdong Transport, to meet the diverse needs of passengers with high-quality services.

P Improve the quality of transportation service

Focusing on the travel needs of passengers, the Company continues to promote integrated urban and rural transportation, and expands the multiple modes of travel with "urban bus + traditional line + custom passenger transport", and promotes the development of customized passenger transportation and online car-hailing services within the scope of policies to meet the differentiated travel needs of the masses; carries out the "Service Quality Month" activity, to deploy personnel to carry out vehicle-following inspections on some lines, and strengthen service supervision; hires intermediaries to carry out the evaluation of the service quality satisfaction of companies in various regions in 2019, clarifying the direction and effective means of the next step to improve the service quality level; formulates and implements a training plan for passenger station masters, and improves the professionalism and business literacy of employees, making station masters better qualified for the job of the passenger station master in the new situation.

Improve the service area environment

The Company establishes an evaluation system to invite customers to rate the services of toilets, environmental sanitation, catering shops, convenience stores and other projects, and continuously improves service quality on this basis; rectifies and implements the environmental protection issues in the service area, and strengthens the renovation and upgrading of the environmental protection facilities in the service area; promotes toilet upgrading according to the ""Toilet Revolution" 2019-2020 Action Plan of Guangdong Provincial Transportation System" and the deployment of Guangdong Transport; expands the smart service area system, promotes the construction of free WIFI in the service area, and initiates the application of Yuetong Card in service stations, convenience stores and restaurants.

Improve logistics services

The Company improves the FLY package express service, continues to expand the scale of branches, develops e-payment functions, and realizes transfer, home delivery, outbound business and online ordering.



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Number of complaints received about services

The rate of response to customer complaints is



3

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The number of complaints about disclosure of customers' privacy is

274,302

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Handle Customer Complaints Properly

The Company improves customer complaint channels, increases online consulting services through the WeChat public account of "Yueyun Transport", and publishes the customer service telephone of Yueyun at its passenger stations, to accept customer supervision and complaints, and respond to and resolve customer complaints in a timely manner. At the same time, it follows up the implementation of rectification of service quality complaints by companies in various regions, and follow up and rectify greater complaints.

Protection of Customer Privacy Information

The Company regularly maintains hardware equipment, restricts customer information query, export and copy through technical means, and physically isolates office network and business network, to ensure that customer privacy information is not leaked; and at the same time, strictly controls the data authority of information maintenance staff and carries out strictly real-time monitoring for their operations.

Ensure Safe Travel

56.7558

The Company continuously improves the construction of safety management system and safety management system to ensure the life, health and safety of passenger groups. In 2019, 3 drivers of the Company won the title of "National Excellent Driver for 3 Million Kilometers Safe Driving", 6 drivers were awarded the title of "National Excellent Driver for 2 Million Kilometers Safe Driving", and 6 drivers were awarded the title of "National Excellent Driver for 1 Million Kilometers Safe Driving".

0.00095

0.00095

Safety Culture Leadership

Taking safety production month and other activities as the starting point, the Company continues to promote the construction of a safety culture and creates a cultural atmosphere in the Company where everyone values safety production.



Actively organize "Safety Production Month" and "Safety Production Tour" activities and enhances safety production awareness by conducting safety knowledge publicity, warning education, safety knowledge skills competition, emergency plan drills, etc.

Produce the honorary list of excellent drivers for million kilometers safety driving and advanced honorary list for safe production, organize and carry out role-model activities throughout the Company Continue to deepen and expand the dual supervision mechanism of enterprises and families, invite family members to serve as "safety production supervisors", and organize "safety production supervision seminars", to raise employees' safety awareness



Improve Safety Management

The Company establishes and improves the safety production system, improves safety risk management and control, builds a talent team with safety awareness, and continuously promotes the institutionalization and standardization of safety management.

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Security risk management and control •

The Company carries out risk identification, prepares safety risk assessment reports, and urges the improvement of safety assessment relevant conclusions and opinions; carries out safety production inspections during the Spring Festival and flood seasons, adheres to full coverage of quarterly comprehensive inspections, and promotes the normalization of unannounced vehicle-following visits to transport units.

Safety system -

The Company compiles and issues the "Administrative -0 Measures for the Supervision and Administration of Work Safety of Guangdong Yueyun Transportation Company Limited (Trial)" and supporting 7 implementation rules; promotes the safety production assessment accountability, establishes the safety production assessment group with the general manager as the team leader, takes the safety management leader of its units acts as the leader of each assessment team, and furthers refines the assessment standards, with strict assessment; in accordance with the Company's business development and safety management practice, it revises and encourages the leadership and management level to sign special safety letters of responsibilities such as special letters of responsibilities of production safety, and spring transportation.

- Safety production training

The Company implements safety qualification education, organizes safety training at all levels, and promotes safety regulations, rules, policies, standards and safety knowledge combined with the actual business of each post; conducts accident warning education by organizing watching warning films to remind staff to strictly implement safety measures.

- Safety management during key periods

The Company improves the safety production guarantee in key periods such as during the Spring Festival, "Two Sessions", Qingming Festival, May Day, Dragon Boat Festival, flood season, Mid-Autumn Festival, National Day, convenes a mobilization meeting for special deployment, and with close combination of the Company's practical business, refines the responsibility into the post, implements and refines small specific measures, unblocks the safe production information transmission channels. and achieves the goals of safe production in key periods.



▲ Xuan Zongmin, the Party secretary and chairman of Guangdong Yueyun Transportation Company Limited checked production safety at Xintang Passenger Station

Special Safety Management

The Company carries out special safety management and control on key business areas such as transportation and gas station operations, and improves safety management and control measures in accordance with the actual situation of the business to ensure the safety and health of passengers.



The Company carries out the recovery of self-operation of contracted vehicles and the removal of ultra-long-distance buses of 800 kilometers and above. In 2019, the Company cleared 43 ultra-long-distance buses of of 800 kilometers and above, and recovered 1701 self-operated contracted vehicles to strengthen the safety guarantee of road transportation business from the source.



Improve Safety Emergency

The Company improves the work of revising, reviewing and filing emergency plans, organizes the self-examination of work related to emergency plans for work safety accidents of all units affiliated to the Company, establishes work ledger for emergency plans, and further improves the emergency plan system of self-operated gas stations. In 2019, the Company held a practical drill for the emergency response of fire accidents in the expressway service area of Guangdong Transport in 2019.

Driver safe

The Company explores the trial implementation of the "operating vehicle captain system" to clarify the captain's safety management responsibilities; compiles the "2019 Driver Safety Behavior Improvement Plan", establishes a safety production publicity mechanism to conduct monthly statistics of drivers' violations and minor accidents and publicizes rankings, and focuses on educating drivers with more violations of laws and regulations and bad driving behaviors; urges all affiliated transportation units to install and use the "four-in-one" intelligent monitoring system to correct bad driving habits and reduce occurrence of illegal driving behavior and minor accidents.

The Company clarifies the safety supervision work interface of self-operated gas stations, and promotes the management of vehicles carrying hazardous chemicals in service areas by formulating work guidelines for the temporary parking supervision of vehicles carrying hazardous chemicals and adding safety warning notices.



Shoulder Environmental Responsibility, **Safeguard the Environment**

The Company deeply implements the concept of green development, and continues to pay attention to environmental protection during operation to minimize the impact of operation on the environment, and protect our beautiful homeland.



Environmental Management

The Company strives to improve the level of environmental management in all aspects of production and operation, improves the environmental management system and organizational system, and reduces the impact on environment by incorporating environmental protection concepts and implementing energy-saving, emission-reduction and consumption-reduction measures.



Institutional system

- Formulate and improve the waste management system, and revise the rules for the disposal of used vehicles and related materials in accordance with the relevant policies and requirements of national laws and regulations
- Adopt high energy use standards, formulate efficient energy management measures, implement energy audits, and test the effectiveness of energy conservation

Resource Utilization

The Company vigorously develops circular economy, continuously improves the efficiency of resource utilization through scientific vehicle operation scheduling and technological innovation, fully taps the production potential of resources, and explores the best way for resource conservation and waste recycling.

Water Resource Cycling

The Company promotes the source conservation and recycling of water resources, and maximizes the saving of production and living water.



the public toilets adopts induction flushing equipment, which reduces water consumption by 375,000 tons throughout the year

Implementing reclaimed water reuse, realizing the secondary use of purified wastewater, and maximizing the saving of production and domestic water.



Organizational system

• Establish energy management institutions, and each subordinate company shall gradually establish and improve the leadership system and management network for energy conservation work, including the Energy Conservation Leading Group and the Energy Conservation Office, define the responsibilities of the Energy Conservation Office, the person in charge of energy management and corresponding energy management posts, and continuously promote the energy management work of the grass-roots units of each subordinate company.



Domestic water 216,488 tons





Unit water density of 6.13 tons/10,000 yuan

*Remarks: RMB 10,000 refers to the total assets

Energy Saving

The Company adopts high energy use standards and improves energy use efficiency through efficient energy management measures, with significant results in energy saving and consumption reduction.

Innovative

According to the Energy Management System Requirements, establish reasonable energy conservation targets, divide the energy conservation targets layer by layer according to the actual situation of each subordinate company, to ensure the realization of the energy conservation targets

tinuous improvement of energy manage-

ment level



Develop the

Use intelligent dispatching management system reasonably, apply GPS positioning technology and 3G communication network to form integrated intelligent dispatching solutions and reduce invalid mileage

Hire a third-party organization to carry out energy audit, analyze the current situation, find out the problems, excavate the energy conservation potential, put forward feasible energy conservation measures

The energy used during the operation of the Company is mainly direct energy such as gasoline, diesel, liquefied natural gas, compressed natural gas, and indirect energy such as electric vehicles and charging piles.

Company Energy Consumption Statistics Table

Source	Туре	Consumption	Unit
Direct energy	Gasoline	1,300,709	Liter
	Diesel	74,523,479	Liter
	LNG (liquefied natural gas)	28,687,619	Kg
	CNG (compressed natural gas)	599,760	Kg
Indirect energy	Electricity consumption of hybrid vehicles	0	Thousand KWh
	Electricity consumption of pure electric vehicles	106,119.69	Thousand KWh
	for self-operated charging pile charging external vehicles	3,709.962	Thousand KWh



Pollution Prevention

The Company strictly abides by national and regional laws and regulations on environmental protection, identifies the impact of all aspects of the Company's operations on the environment, formulates energy saving and emission reduction systems and specific measures, and continuously improves the utilization rate of new technologies and new energy

Waste Disposal

The Company continues to improve its waste management system and amends the two systems Administrative Measures on the Disposal of Used Operating Vehicles and Administrative Measures on the Disposal of Materials for Used Vehicles, and properly disposes all kinds of waste generated in business activities, while reducing the discharge of various types of waste.

The Company carries out standardized collection, storage, transportation and disposal of industrial hazardous wastes such as waste lubricating oil and waste storage battery generated during vehicle maintenance in strict accordance with relevant provisions of the Environmental Protection Law of the People's Republic of China, the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution Caused by Solid Waste and the Regulation of Guangdong Province on the Prevention and Control of Environmental Pollution Caused by Solid Waste.

Treatment capacity of non-hazardous waste

Waste tires	19,633 pieces	2,723 pieces	
Eliminate (disposal) vehicles	1,153 sets	> 289 sets	
Waste materials and accessories	221.96 tons	> 38.86 tons	

Eliminate (disposal) vehicles: Including all vehicles that are not related to the company, such as scraped and transferred vehicles

Air Pollution Prevention

We attach importance to the impact of waste generated in production operations on the living environment, gradually update vehicles to "National V" and electric vehicles that comply with national environmental protection requirements, and equip some vehicles with tail gas purifying facility, minimizing the damage to the environment. As of the end of 2019, the Company has 11,092 passenger vehicles in total, includes 4,560 electricity consumption of pure electric vehicles and 43 electricity consumption of hybrid vehicles.

Details of greenhouse gas emissions

	Category 1	Category 2	
Sources of greenhouse gas emissions	Gasoline, diesel, natural gas combustion	Power consumption	
Greenhouse gas emissions	198.082 tons	95,288.206 tons	
Zhen'an bus charging sta	tion promotes "charging" for electric vehicle	s III	

In March 2019, Zhen'an bus charging station was put into operation. Zhen'an bus integrated hub is the first integrated hub in Foshan that integrates public transport hub, bus parking and maintenance lot and bus charging station. The bus charging station was the third charging station built after Dongping Bridge bus charging station and Lingnan Avenue bus hub charging station, currently the largest bus charging station in Foshan, and the first charging station in Foshan that has a flexible intelligent power distribution system compatible with fast and slow charging. After completion, the charging station provides convenience for pure electric bus vehicles, which is of great significance for strengthening the use of electric vehicles and reducing air pollution emissions.



The Company conscientiously performs the duty of sewage discharge management, regularly carries out test on sewage treatment effect, and continuously improves the treatment efficiency of sewage treatment equipment. In 2019, Tongyi Company strictly controlled the sewage discharge in the service area in accordance with the Discharge Limits of Water Pollutants (DB44-2001) of Guangdong Province, entrusted professional maintenance units to regularly maintain the sewage treatment equipment in the service area, organized the sludge cleaning of 73 sets of sewage treatment equipment in 40 pairs of service areas, upgraded 9 sets of equipment in 5 service areas including Huacheng, Guandu, Yangxi, Longchuan and Xingning, and improved the efficiency of sewage treatment.

Environmental Protection and Public Welfare

We actively participate in various environmental protection and social welfare activities, organize a series of entertaining environmental protection activities such as voluntary tree planting, garbage classification publicity, etc., which spreads environmental protection concepts to the society while enhancing the environmental awareness of all employees.

In 2019, the Company invested more than RMB 5 million Yuan to implement the special work of "garbage classification" and allocated 16,000 garbage cans in the service area, and the investment in garbage cleaning and transportation was about RMB 4 million Yuan.



Carry out environmental protection knowledge publicity and implementation activities

The Company deeply implements the concept of green development, actively organizes environmental protection publicity and implementation activities, and enhances public awareness of 內类@ environmental protection. Top-E Company took the lead in implementing the "garbage classification" work in the expressway service area in June 2019, and organized 1600 volunteers in the expressway service area to carry out environmental protection knowledge publicity and implementation activities for more than 250 times. Each service area carried out questions and answers, implementation activities on waste classification, civilized travel, water conservation, etc. in various forms such as answering questions, knowledge contests, and on-site competitions.





Voluntary tree planting activities add new green color to our homeland

On the 41st Tree Planting Festival in China, Tongyi Company organized a voluntary tree planting activity with the theme of "Planting Hope, Full Love in Station", in which young volunteers of Party and League members planted 512 trees including litchi, mango, yellow bark, rose, osmanthus, etc. The employees also collected green energy through "Mobile Alipay" in exchange for saplings, and contribute to our homeland with the most powerful actions.





While achieving business development and economic benefits, the Company does not forget its original intention, add gives back to the society. It achieves integrated development and benefit sharing with stakeholders, shares development fruits with the society, and creates a better life.





Win-win with Partners

Upholding the cooperation concept of mutual benefit and win-win, the Company actively integrates and shares the industry's superior resources, and works with partners to build a responsibility network and share development results.

Responsibility Supply Chain

The Company adheres to responsible procurement, establishes a supplier management system covering all aspects of supplier selection, management, and evaluation, strengthens communication and cooperation with suppliers in the form of forums and promotes upstream and downstream industries and sustainable development.



- Carry out procurement work in an open, fair and just manner through bidding
- Set access conditions for suppliers to meet the requirements of service qualifications, technical requirements and have the ability to supply

Establish sound procurement management methods and "five integration" management mechanisms

- Irregular technical and safety communication with suppliers, communication through business seminars, and system training on related platforms
- Carry out an annual supplier evaluation to make clear the supplier's ability to perform responsibilities and improvement orientation
- According to the evaluation results, have an informal discussion with suppliers and send letters to put forward rectification suggestions to improve supplier capabilities

Deepen Cooperation

Upholding the concept of win-win cooperation, the Company actively serves the implementation of government policies, and explores the establishment of close partnerships with industry partners such as gas station interoperability business cooperation to promote multi-party resource sharing and complementary advantages.

Service Government Policy

 Actively participate in the policy solicitation of opinions, and communicated with the Department of Transportation of Guangdong Province for many rounds of "Guidelines for Regulating Provincial and Inter-province and Inter-city Passenger Transport Licensing and Industry Management (Draft for Comment)"



Case

Providing support for the activities of the 5th Acanthopanax Trifoliatus Food Culture Festival

In April 2019, Tongyi assisted the People's Government of Enping City to hold the "Culture, Trade and Tourism Exhibition and the 5th Acanthopanax Trifoliatus Food Culture Festival" in the Dahuai Service Area, in which exhibition area including Non-legacy Culture Exhibition, Non-legacy Literary Works Performance Area, Enping Acanthopanax Trifoliatus Food Culture Exhibition, Enping Tourism Resource Exhibition, Calligrapher's Calligraphy Are, Overseas Chinese Passport Exhibition, Enping Celebrity Exhibition, "Hometown Charm, Most Beautiful Enping" Photography Exhibition, Helicopter Exhibition Area, and RV Culture Exhibition. This activity helps Enping build a livable, industry-friendly and ecological model city, and enhances Enping's popularity and influenc





Progress with Talents

Upholding the people-oriented concept, the Company dredges the career development channels of employees, and establishes a scientific talent training system, so that employees can fully display their talents and work happily on an excellent stage, achieving the common improvement of company value and employee value.

Ease of Employment

In strict accordance with the Company Law and Labor Law and other laws and regulations, the Company insists on transparency employment, and creates an inclusive and diverse workplace. In 2019, the total number of employees reached 24,703, and the labor contract signing rate was 100%, without discrimination, child labor or forced labor in all labor links.



• Number of employees aged 51 and above



high school education or below

- Be fair in external and internal recruitment, focus on the integration of the values applicants and transferring personnel with
- corporate culture, and their professional skills and work experience
- Resolutely put an end to gender and racial discrimination, prevent child labor and forced labor, recruit employees in light of the principles of openness, fairness and impartiality, and ensure the rights and interests of woman workers.
- Expand recruitment channels and absorb and select talents in • Share the enterprise' s development achievements with various forms such as internal form, network, campus and employees, pay particular attention to the salary income growth of the front-line posts and the core and key posts, and on-site recruitment • Formulate and issue the Labor Contract Management Mealet employees share the enterprise's development dividend.
- sures of Guangdong Yueyun Transportation Company Limited, Pay attention to the balance between employees' work and life, which specifies the processes of various types of termination of formulate the Management Measures for Working Hours and labor contracts stipulated in the Labor Contract Law, so as to Attendance of Employees of Guangdong Yueyun Transportaensure that the employee dismissal process strictly complies tion Company Limited, clarify the working hours of employees, with the relevant provisions. and ensure that employees enjoy the rights of state-stipulated
- In 2019, the labor contract signing rate was 100%.



In 2019, there were 2,823 working days lost, 5 deaths, and 0.02% mortality rate due to industrial injury. To this end, the Company further strengthens the occupational health and safety management of employees, provides health and safety protection equipment, regularly conducts physical examinations and health training for employees and strengthen their safety awareness. In 2019, a total of 274,302 hours of health and safety training were conducted, with 2,688 special medical examinations for occupational diseases, and 0 persons attacked by occupational diseases.



•	Establish a "four in one" salary stimulation and restriction mech-
	anism of strategy, budget, assessment and salary to realize the
	unity of stimulation and restriction.

 According to the requirements for budget management of gross payroll, carry out the preparation, declaration, implementation and liquidation of annual payroll budget in a standardized and orderly way to promote healthy and sustainable development of the enterprise.

> public holidays, statutory holidays, annual leave, marriage leave, maternity leave, sick leave and funeral leave, etc.

Salary and In 2019, employee social insurance coverage rate was 100%.

manage ment

benefits

Democratic • Implement various democratic management channels and measures based on the workers congress.

- Improve the construction of democratic management channels based on workers congresses and trade unions
- Implement in accordance with democratic recommendation procedures in the selection of talents to promote the harmonious development of enterprise labor relations, and 17 people were transferred to regular appointments

Broad Development Prospect

With an open and transparent talent selection mechanism and a systematic and scientific training system, the Company provides talents with a broad development space and platform to achieve a fair and reasonable allocation of talents and maximization of the value of human resources. In 2019, the Company launched various special training activities to comprehensively enhance the professional capabilities of teams at all levels.

Staff training hours and training coverage

	Average training hours (hours)	Training coverage (%)
Female employees	21	44%
Male employees	32	56%
Management personnel	65	100%
General staff	15	87%

Employee training

- With the management quality and ability training as the core, improve the training management system, strengthen the study of policy theory, reasonably arrange the study of general management knowledge, focus on the professional management knowledge training related to the main work, and comprehensively improve the quality of the staff team.
- Based on improving the independent innovation ability and accelerating the transformation and development mode, focusing on the development of high skilled talents can accelerate the enterprise' s business progress and enhance the grass-roots talent team that has the core competitiveness and high skills, cherish posts and devote wholeheartedly to work.

Talent selection

- Competency-oriented, advocate the principle of combining democratic recommendation with open recruitment, establish open and fair promotion channels, and improve and update the talent reserve and training system.
- Continuously strengthen performance communication and tracking, optimize incentive mechanism, and strive to build a pragmatic and efficient human resource management system.
- Standardize the work flow of the selection and appointment of middle managers of the Company.



Business training to improve employees' skills

In June 2019, Foshan Yueyun Public Transportation Company cooperated with the training school to organize drivers and maintenance personnel to receive training and study on new energy bus skills. They participated in the "2019 Foshan New Energy Bus Maintenance Worker Professional Skills Competition" held by Foshan Federation of Trade Unions and Foshan Municipal Human Resources and Social Security Bureau. Six employees passed the preliminary examination and obtained the senior maintenance worker certificate issued by the Human Resources and Social Security Bureau, which effectively improves the employees' business skills.

Happy Life

The Company attaches importance to the diversified needs of employees by implementing a variety of heart-warming projects represented by "Caring Driver's Home", establishing daily condolence mechanism, conveying the warmth of the organization, and creating a warm and harmonious corporate culture atmosphere.

Implement heart-warming projects

- Organize heart-warming projects and condolence activities in 2019, and present 119 refrigerators to the affiliated transportation unit fleets
- Set up a "Caring Driver's Home" to provide a good environment for drivers and employees to rest, learn and communicate, and relieve emotions with convenient living facilities



"Caring Driver's Home" provides a warm and comfortable temporary rest area

On June 12, 2019, "Caring Driver's Home" was officially launched at Shanwei Yueyun Bus Terminal. Under the guidance of the Yueyun Transport Union and the Shanwei Federation of Trade Unions, the "Caring Driver's Home" providing convenient work and living facilities and a warm and intimate environment, with a great atmosphere for dining, resting, learning exchanges, and soothing for the majority of driver employees. It solves the immediate problems of employees, better guarantees driving safety, and enhances the sense of belonging and cohesion of enterprise employees.



▲ The driver salute the "Caring Driver's Home"

Pass on warmth of the organization

- Establish the daily condolence mechanism, send condolences to front-line employees, and warm wishes to employees for their birthday, provide hardship subsidies to employees in difficulty, and send festival greetings to model workers, retirees and front-line employees in time
- Reach the grassroots level to understand employee demands and help employees solve difficulties. In 2019, the Company focused on solving the problem of winter clothing insulation of employees in northern Guangdong to meet their demands.
- Comprehensive utilize resources of all parties to build a barrier against risks for employees, and purchase "secondary medical insurance for hospitalization" or personal accident medical insurance for in-service employees, benefiting more than 7,000 persons



▲ The launch ceremony of the "Driver's Home" in the new city service area

Share with Community

The Company sows the seeds of love through voluntary services. It continues to carry out public welfare and volunteer activities in various fields such as transportation and environmental protection, integrates its own professional advantages of transportation, and routinely carries out volunteer and public welfare activities such as Spring Festival convenience services and college entrance examination pick-up and delivery services. As of the end of 2019, the Company had 2264 registered volunteers.



Transportation Public Welfare

- During the Spring Festival period, continue to carry out "Enjoy Traffic with Full of Love in the Journey" volunteer service activities, set up "convenience posts for party members" in service windows of various highways, passenger stations, etc. to provide free ginger tea, emergency medicine, civilized guidance, caring assistance, luggage handling and other volunteer services for passengers.
- Zhaoqing Yueyun Transport League Committee participates in the Learning from Lei Feng and promoting rural revitalization activities organized by the Youth League Committee, and carries out convenient travel services and information consultation volunteer services.
- The Shanwei Yueyun Youth League Committee, Heyuan Yueyun Youth League Committee, and Shaoguan Yueyun Youth League Committee organize the "Exam Escort" volunteer service for college entrance examinations, and set up love post stations around the pick-up points and peripheral exam site to provide free services such as free rides and free mineral water for candidates



- **Environmental Protection Public Welfare**
- The Tongyi Youth League Committee continues to promote the construction of the "Tongyi Little Red Riding Hood" voluntary service brand, and carries out and consolidates a series of activities such as the voluntary service of the "toilet revolution" health construction achievements, the "party members first for garbage sorting" volunteer service, etc.
- Foshan Yueyun Transport Public Transport Youth League Committee carries out the activities of "learn from Lei Feng, improve environment with labor practice, and build a common forest", adding green color to the Zhen'an public transport hub

17.506

person-times

participated in voluntary

activities

394.38 thousand yuan

invested for targeted poverty alleviation

More than 1,500 migrant workers return home for free via Yueyun Express

"Love Warm the Station, Go Home with Full Love" and "Happy Bus" are brand public welfare activities organized by the Company. At the beginning of the new year of 2019, the Company once again launched a free public welfare activity for migrant workers, providing them with about 1500 free bus tickets to help them to return home safely from Guangdong. The Company not only provides free tickets and accident insurance for passengers participating in the activity, but also provides them with gift packs, so that they can go home with great warmth and happiness for the Spring Festival.



▲ The Company carried out "Love Warm the Station, Go Home with Full Love" activities



▲ Convenience Service Vehicle in Yueyun Station







▲ Volunteer Service Posts in Yueyun Station



Honors of Yueyun

No.	Awards from	Honors
1	Guangdong Federation of Modern Service Profession	2018 Excellent Member Unit of Guangdong Province
2	Guangzhou Headquarters Economy Association	Member unit of Guangzhou Headquarters Economy Association in 2019
3	China Road Transport Association	Key road transport companies of Ministry of Transport (2019-2021)
4	China Road Transport Association	In 2018, advanced units for economic analysis of road transport enterprises of the Ministry of Transport
5	Guangdong Chain Operations Association	Vice President Unit of the 6th Council (2016-2019) of Guangdong Chain Operations Association
6	Guangdong Market Institute of Guangdong Province	2019 Annual Member Unit of Guangdong Market Institute of Guangdong Province
7	Southen.com	Annual Asset Management Award of Golden Assets List
8	Southcn.com	Annual Social Responsibility Award of Golden Assets List
9	Tourism distribution center of the national	2018 Excellent Member Unit
10	Guangdong Administration for Market Regulation	"Enterprise with Excellent Credit Standing in Guangdong" for 16 consecutive years (2003-2018)
11	Guangdong Administration for Market Regulation	"Enterprise with Excellent Credit Standing in Guangdong" for 16 consecutive years (2003-2018)
12	Guangdong Road Transport Association	Outstanding member unit of Guangdong Road Transport Association
13	Intelligent Passenger Transport Industry Alliance	Council Members of the First Council of Intelligent Passenger Transport Industry Alliance
14	Guangdong Provincial Transportation Association	The Most socially responsible enterprise of Guangdong Provincial Transportation industry in 2019
15	Guangdong Provincial Transportation Association	The Most socially responsible enterprise of Guangdong Provincial Transportation Industry in 2019
16	Weichai Power Co., Ltd.	One Heart and One Mind Second Prize
17	Guangzhou Association of Highway Transportation Industry	Star member unit of Guangzhou Association of Highway Transportation Industry
18	Guangzhou Association of Highway Transportation Industry	Outstanding Contribution Award of Guangzhou Association of Highway Transporta- tion Industry
19	China Road Transport Association	No. 2 of Top 100 High-integrity Enterprise of China Road Transport (2019)
20	Guangdong Province Traffic Group Company Limited	2017-2019 May Fourth Red Flag Youth League Committee of Guangdong Province Traffic Group Company Limited
21	Guangdong Province Traffic Group Company Limited	2017-2019 May Fourth Red Flag Youth League Committee of Guangdong Province Traffic Group Company Limited
22	Guangdong Provincial Committee of the Communist Youth League, Sinopec Sales Guangdong Petroleum Branch	2020 Caring Partners of Charity Activities for Sinopec Caring for Workers Returning to the Country during Spring Festival

Indices

Table of Indicators of ESG

		Environ
Aspect	Indicator Number	Indica
A1: Emissions	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and on the issuer relating to air and greenhouse gas en and generation of hazardous and nor
	A1.1	Types of emissions and related emiss
	A1.2	Direct (Scope 1) and indirect energy (in tons) and (if applicable) intensity facility).
	A1.3	The total amount of hazardous was density (e.g. per unit of production vo
	A1.4	The total amount of non-hazardous w density (e.g. per unit of production vo
	A1.5	Describe the emissions targets set an
	A1.6	Describe the method of disposing h the waste reduction goals set and ste
A2: Resource	General disclosure	Policies for the efficient use of resource materials).
utilization	A2.1	Total consumption of direct and/or i oil) by type (calculated in thousands of of production volume, per facility).
	A2.2	Total water consumption and density
	A2.3	Describe the energy use efficiency achieve these goals.
	A2.4	Describe any problems that may arise as well as water efficiency, and desc achieve these goals.
	A2.5	The total amount of packaging mater (if applicable) share per production u
A3: Environment	General disclosure	Policies to reduce the issuer's signification resources.
and natural resources	A3.1	Describe the significant impact of bunch and actions taken to natural resources and actions taken to
A4: Climate	General disclosure	Policies to identify and respond to climate-related matters that have and
change	A4.1	Describe major climate-related issue their response actions



nment

ator content

nd regulations that have a significant impact

emissions, discharges into water and land, on-hazardous waste.

ssions data.

y (Scope 2) total greenhouse gas emissions ity (e.g. per unit of production volume, per

aste generated (in tons) and (if applicable) volume, per facility).

waste produced (in tons) and (if applicable) volume, per facility).

and steps taken to achieve these goals.

hazardous and non-hazardous waste, and teps taken to achieve these goals.

urces (including energy, water and other raw

r indirect energy (such as electricity, gas or s of kilowatt-hours) and density (e.g. per unit

ty (e.g. per unit of production, per facility).

y and the goals set and the steps taken to

se in obtaining an appropriate water source, scribe the goals set and the steps taken to

erials used in finished products (in tons) and unit.

cant impact on the environment and natural

business activities on the environment and to manage the impact.

to relevant mitigation measures for major and may have an impact on the issuer

ues that have and may affect the issuer, and

P28-P29
P26-P27
P28
P28
P26
P28
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P28

P28

P26

Not Applicable

P28

Report location

		Society	
Aspect	Indicator Number	Indicator content	Report location
B1: Employment	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	P33-P34
	B1.1	The total number of employees by gender, type of employment (ie full-time or part-time), age group and region.	P34
	B1.2	Employee turnover rate by gender, age group and region.	Not Disclosed
B2: Health and safety	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	P34
Salety	B2.1	The number and rate of deaths due to work in each of the past three years (including reporting year).	P34
	B2.2	Number of working days lost due to work injury.	P34
	B2.3	Describe the occupational health and safety measures adopted, and related implementation and monitoring methods.	P34
B3: Development	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	P35
and training	B3.1	Percentage of trained employees by gender and employee category (such as senior manage- ment, middle management, etc.).	P35
	B3.2	By gender and employee category, the average hours each employee completes training.	P35
B4: Labor Code	General disclosure	Regarding the prevention of child labor or forced labor: (1) policies; and (2) compliance with relevant laws and regulations that have a significant impact on the issuer.	P33
	B4.1	Describe measures to review recruitment practices to avoid child labor and forced labor.	P33
	B4.2	Describe the steps taken to eliminate the violation when it is discovered.	P33
B5:	General disclosure	Manage the environmental and social risk policies of the supply chain.	P31
Supply Chain	B5.1	The number of suppliers by region.	P31
Management	B5.2	Describe the practice of hiring suppliers, the number of suppliers to which the relevant practic- es are implemented, and the implementation and monitoring methods of the relevant practic- es.	P31
	B5.3	Describe the practices related to identifying environmental and social risks in each link of the supply chain, as well as related implementation and monitoring methods.	P31
	B5.4	Describe the practices that promote the use of environmentally friendly products and services when selecting suppliers, and the related implementation and monitoring methods.	P31
B6: Product	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	P19-24
responsibility	B6.1	The percentage of total products sold or shipped that must be recycled for safety and health reasons.	Not Applicable
	B6.2	Number of complaints received about products and services and how to deal with them.	P21
	B6.3	Describe practices related to the maintenance and protection of intellectual property rights.	P18
	B6.4	Describe the quality verification process and product recovery procedures.	Not Applicable
	B6.5	Describe consumer data protection and privacy policies, as well as related implementation and monitoring methods.	P21
B7: Anti-	General disclosure	Information on:(a) the policies; and(b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	P18
Corruption	B7.1	The number and litigation outcome of corruption cases filed against the issuer or its employ- ees during the reporting period and concluded.	P18
	B7.2	Describe preventive measures and reporting procedures, as well as relevant implementation and monitoring methods.	P18
	B7.3	Describe anti-corruption training provided to directors and employees	P18
B8: Community	General disclosure	Policy on community involvement to understand the needs of the communities in which the operations are conducted and to ensure that the interests of the community are taken into account in their operations	P07-P10; P37-P38
investment	B8.1	Focus on areas of contribution (eg education, environmental issues, labor needs, health, culture, sports).	P37
	B8.2	Utilize resources (such as money or time) in the focus area.	P37

Feedback Form

Dear readers,

Thank you for reading "2019 Corporate Social Responsibility Report of Guangdong Yueyun Transportation Company Limited". For any ideas and suggestions for this report, please fill out the feedback form below and send it to us by post, fax or email. We would like to express our deep appreciation for your valuable opinions!

Name:

Contact method:

Which chapters do you think provide important information for you?

About Us

□ Shoulder Operation Responsibility, Create More Value

🗆 Shoulder Environmental Responsibility, Safeguard the Environment 🗆 Shoulder Social Responsibility, Share A Beautiful Life

How would you evaluate this report?

Readability	Good	Genera
Completeness	Good	Genera
Relevance	Good	Genera
Layout design	Good	Genera
Overall impression	Good	Genera

What are your suggestions for our next annual report?

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- Shoulder Customer Responsibility, Escort Wonderful Travel
- - Bad Bad Bad

Bad

Bad

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