

(Incorporated in Cayman Islands with limited liability)



# ── 環境、社會及管治報告 ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT



Stock Code: 1150

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## **ABOUT THIS REPORT**

Milan Station Holdings Limited (the "Company") and its subsidiaries (collectively referred to as the "Group") is pleased to present its Environmental, Social and Governance ("ESG") Report (the "ESG Report") for the year ended 31 December 2019 (the "Reporting Period"). This report provides an annual update on the sustainability performance, accomplishments and challenges faced over the past years. It has been updated to reflect the interest of various stakeholders.

#### Scope and boundary of this report

This ESG Report details the ESG performance of the Group for the Reporting Period. We apply the concept of materiality in the planning and development of the ESG Report. Unless otherwise indicated, the ESG Report covers the Group and its subsidiaries.

## **Reporting principles**

The ESG Report is prepared in accordance with Appendix 27 of the Rules Governing the Listing of Securities on Main Board of The Stock Exchange of Hong Kong Limited ("Stock Exchange"). According to the guideline, the following principles are underpinned:

- 1. Materiality: Environmental, social and governance issues that have major impacts on investors and other stakeholders must be set out in this ESG Report.
- 2. Quantitative: If the key performance indicators (KPIs) have been established, they must be measurable and applicable to valid comparisons under appropriate conditions. They must also be able to describe the purpose and impacts of quantitative information.
- 3. Balance: This ESG Report must provide an unbiased picture of the environmental, social and governance performance of the Group. It should avoid selecting, omitting, or presenting formats that may inappropriately influence a decision or judgment by the reader.
- 4. Consistency: This ESG Report should use consistent and disclose statistical methodologies to allow meaningful comparisons of related data over time. Any changes to the methods used must be specified in the ESG Report.

## Environmental, Social and Governance Report

## Confirmation

The information documented in this ESG Report is sourced from official documents, statistical data, management and operation information of and collected by the Group in accordance with relevant internal policies. The Group has established internal controls and a formal review process to ensure that any information presented in this ESG Report is as accurate and reliable as possible.

#### Feedback

The Group discloses the latest business information regularly to investors and the public. We also welcome investors and shareholders to share their views with the board of directors of the Company by emailing to info@milanstation.net.

## ABOUT THE GROUP

The Group is principally engaged in the retail of fashion accessories. Our competitive strength is the ability to provide timely and reliable products to consumers. Over the years, our solid track record and experienced management team have established an excellent reputation within the industry.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE STRATEGIES

The Group aims to be a leading retailer of handbags, fashion accessories, embellishments and spa and wellness products, providing returns to our shareholders, and ensuring our staff with a satisfying and equitable workplace, whilst pursuing development in a sustainable and eco-friendly way to the benefit of our community as a whole.

The Group recognizes the importance of sustainable development. Sustainability is crucial for the Group's growth in order to achieve business excellence and enhance long-term competitiveness. The Group has established guidelines under its Environmental Policy and Employee Handbook and has delegated the manager of the Administration Department to implement company policies, and report directly to the Group's chief executive officer, who bears overall responsibility to manage the Board's approved strategies and polices. The Group always attaches great importance to ESG issues and matters and the Board has the following responsibilities:

- Review and monitor ESG related issues on a regular basis;
- Collect and compile data and statistics on ESG related issues;
- Analyse and report on the legal and moral compliance of the ESG related issues; and
- If required, consult and jointly work with independent professionals and consultants to resolve ESG problems.

## Environmental, Social and Governance Report

## STAKEHOLDER ENGAGEMENT

As part of our business strategies, the Group communicates with the stakeholders in an open, honest and proactive way. To achieve this objective and improve transparency, we take active measures to promote investor relations and communication. In addition, we have developed the investor relations policy to ensure that investors have fair and timely access to the information of the Group. The Group's major stakeholders are listed below:

Major Stakeholder	Areas of Concern	Communication Channel
Stock Exchange	Compliance with listing rules	Announcements in the Stock Exchange     website
		<ul> <li>Discussions and meetings as necessary</li> <li>Emails and other correspondences</li> </ul>
Government and regulatory bodies	<ul><li>Laws and regulations</li><li>Taxation</li></ul>	<ul> <li>Site visits and audits</li> <li>Regular declarations</li> <li>Public notice of new laws and regulations</li> <li>Reports and other publication in their websites</li> </ul>
Shareholders and investors	<ul> <li>Return on investment</li> <li>Information disclosure</li> <li>Protection on rights and interests of shareholders and fair treatment of shareholders</li> </ul>	<ul> <li>Annual and other general meeting of members</li> <li>Annual reports, announcements and other disclosures/publications</li> <li>Company website/Disclosures on the Stock Exchange website</li> <li>Group email managed by designated employees</li> </ul>
Employees	<ul> <li>Salaries and welfares</li> <li>Protection on Employee's rights and interests</li> <li>Health and safety</li> <li>Feedback opportunities</li> </ul>	<ul><li>Regular meetings</li><li>Employee trainings</li><li>Intranet and emails</li><li>Regular employee activities</li></ul>
Media	<ul><li>Corporate governance</li><li>Environmental protection</li></ul>	Correspondence and discussion on concerned topics
Community	<ul><li>Environmental protection</li><li>Contribution to the community</li></ul>	<ul><li>Voluntary activities</li><li>Community visits</li></ul>

#### **Identifying Material Issues**

Stakeholder participation helps the Group review potential risks and business opportunities, and also facilitates the mitigation of these risks as well as the identification of opportunities. Understanding stakeholders' views allows the Group to better fulfil their needs and expectations with the Group's business practices and also to manage different stakeholders' opinions. The Group has been able to prioritise three issues from the eleven environmental and social aspects specified in the ESG Reporting Guide to be the material focus of this report. The three material issues are: anti-corruption, employment and training and product responsibility.

## **ENVIRONMENTAL ASPECTS**

As a corporate citizen, we understand and respect that our Group has a responsibility to the environment and to sustainable development. The Group is principally engaged in retailing, which does not generate any significant hazardous and non-hazardous emissions, wastes or pollutants. In order to pursue sustainable development, we are committed to eco-friendly operations and conservation of resources.

## **EMISSIONS**

Our Group complies strictly with relevant environmental laws, rules and regulations in all our locations and we do not directly produce any emissions, discharges into water or land, hazardous or non-hazardous waste. Our retail operations generate small amounts of packaging waste and indirect carbon emissions through the use of electricity, which are both monitored and regulated by our internal Group policies.

To promote environmental responsibility and improved monitoring, the Group has set up the KPI of "CO, EMISSIONS".

During the Reporting Period, our Group has indirectly, via the use of electricity ("Scope 2"), generated 16.04 tonnes of greenhouse gases, namely CO<sub>2</sub> emissions, with an intensity of 0.07 tonnes CO<sub>2</sub> emissions per million revenues in Hong Kong Dollar.

During the Reporting Period, our administrative headquarters and retail locations did not have any record of any penalty or warning related to air, water or waste pollution and discharges from any environmental department or alerts from any environmental agencies.

## **USE OF RESOURCES**

#### Energy and water consumption

The Group is committed to conserving resources in order to minimize its impact on the environment as well as improve shareholder returns. We actively promote energy efficiency, conservation and environmental awareness to our employees and stakeholders.

As set out in our Employee Handbook, staff should pay attention to the use of air conditioning and electricity, and implement practices such as turning off lights, air conditioning and computers when not in use.

## Environmental, Social and Governance Report

To reduce energy consumption, the Group regularly monitors its electricity consumption in our headquarters and retail locations. The Group does not consume material amounts of water in its operations. During the Reporting Period, the Group consumed an aggregate of 234,767 kWh of electricity of which 211,510 kWh was for the Milan Station operations and 23,257 was for the Thann operations. This was 20,753 kWh or 8% less in aggregate than in 2018 (2018: 255,520 kWh). This showed our preliminary success on our measures on reducing the uses of electricity and our operation costs.

The Group's operation does not consume water. Water is mainly used by employees for hygiene needs and the amount used is insignificant, and is supplied from and discharged into the city's water supply and treatment network. The Group therefore has no water supply problem nor any impact on the water resources.

		Intensity
		(Consumption/
		Million revenues
Resources	Consumption Quantity	in HKD)
Electricity	234,767 kWh	1,013.67

## Packaging materials used

Most of the Group's packaging materials are paper and plastic sheets which are used to pack the main products of our retailing. The Group strictly complies with the Product Eco-responsibility (Amendment) Ordinance 2014 and the plastic shopping bag levy in Hong Kong. We will continue to investigate the design of environmentally friendly packaging materials for our products, and encourage their use with our suppliers. We will also review our operations to minimize the use of the packaging materials.

In 2019, we used an aggregate of 60 boxes of packing materials which is 19 boxes less than 2018 (2018: 79 boxes). This again showed our preliminary success on our measures to reduce packaging paper and plastic bags uses.

The Group has established the KPIs of "Electricity" and "Packaging Materials" consumptions for future monitoring.

## THE ENVIRONMENT AND NATURAL RESOURCES

Our Group disposes of its waste according to relevant rules and regulations, and encourages its staff to pay close attention to the use of waste and recycling, and the preservation of office equipment for the sake of conservation. We encourage regular maintenance and prolonged use of our computers, printers, fax machines, photocopiers, POS machines and other common office and retail equipment to reduce the frequency of replacement.

## SOCIAL EMPLOYMENT AND LABOUR PRACTICES

## **EMPLOYMENT**

The Group maintains an Employee Handbook and company guidelines for hiring and termination, working hours, attendance, holidays, performance assessment, awards and criteria, equal opportunity, diversity, anti-discrimination and other benefits and welfare.

Our Group recognizes our employees are a key stakeholder in our operations and a key contributor to our business growth, and therefore we are committed to providing our staff with a satisfying and equitable workplace where our staff and our company can grow together. The Employee Handbook and company policies cover a wide range of employment protection and benefits, and complies with the labour laws, rules and regulations.

Employees' remuneration is determined with reference to the prevailing market level as well as their competence, qualifications and experience. The Group also provides a range of incentives to staff including best staff awards, promotion, pay raises, annual bonus and commission. Salary is credited to the bank account of the employee within five business days after the end of each month.

The Group is an equal opportunities employer and employees are selected based on ability without discrimination on sex, religion, race, colour or age. The recruitment process and decision making involve both the related department head and the Human Resource Department.

It is a requirement of our Employee Handbook that all management and employees actively ensure that the Group's working environment is not subject to any form of discrimination and harassment. The Group's Employment Handbook refers to the Sex Discrimination Ordinance (Cap. 480), the Disability Discrimination Ordinance (Cap. 487) and the Family Status Discrimination Ordinance (Cap 527).

An "Employment Data" KPI with breakdown on the total number of employees, gender ratio and age distribution has been set up to review the Group's employment status regularly. In 2019, we employed a total of 63 staff (2018: 63) in Hong Kong, of which 12 are male (2018: 19) and 51 are female (2018: 44). The majority of our employees being female employees was mainly due to the nature of our retailing business which is predominantly the sale of female centric products.

Milan Station Holdings Limited Environmental, Social and Governance 2019 Environmental, Social and Governance Report



Number of employee by Gender

The following is a snapshot of the total number of staff by gender, age group, employee category and operation.

#### ■ Male ■ Female

# 3%

Number of employee by Age

■≤30 **■**31-40 **■**41-50 **■**>50

## Number of employee by Operation



## Number of employee by job function



# Milan Station Holdings Limited Environmental, Social and Governance 2019 Environmental, Social and Governance Report

Finally, the Group has been providing more employees' welfare and benefits in a bid to retain an optimal workforce. The following charts below show the turnover of the staffs by gender and age.



## HEALTH AND SAFETY

It is the responsibility of the Group to protect its staff and provide a safe working environment that is not dangerous or discriminatory. The Group complies with all relevant laws and regulations including the Occupational Safety and Health Ordinance to minimize the risk of any occupational hazards.

The Group has established an "Accidents Record" KPI to continue to raise awareness on safety and health issues, and during the Reporting Period, no incidents occurred.

## DEVELOPMENT AND TRAINING

To improve the efficiency and effectiveness of each employee and the long-term development of the Group, the Group encourages staff to participate in training courses related to their work and establish a training record. These records will be used to assess, in part, the employee's abilities.

For the improvement and job satisfaction of its employees, the Group provides an education allowance for the course fees of approved courses for its staff in service for over 4 years. The maximum entitlement of such allowance ranges from HK\$10,000 to HK\$30,000 per year depending on the staff's position.

In addition to the education allowance, the Group also offers in-house classrooms, providing occasional free training courses to shop staff, so that they can effectively learn sales skills, trend information, and product examination procedures of the Group.

The Group has established a "**Staff Training Record**" showing the number of staff, their positions and the amount of education allowance paid for the management's review regularly. During the Reporting Period, we provided education training to a total of 16 staff members from operational and retailing divisions.

## LABOUR STANDARDS

Our Group regulates the recruitment process in order to ensure compliance with relevant rules and regulations, and strongly forbids any child and forced labour.

The Group strictly complied with the Labour Laws of Hong Kong and provided the required labour protection, safety and health conditions to ensure employees' safety during their services. The Group also paid wages and salaries, benefits and compensations on schedule. During the Reporting Period, there have been no cases of prosecution against the Group due to violation of any relevant laws.

## **OPERATING PRACTICES AND SOCIAL INVESTMENT**

#### SUPPLY CHAIN MANAGEMENT

Our Group strives to manage risks in its supply chain through an established set of procedures. For its handbags, fashion accessories and embellishments products, the Group follows such procedures to determine whether its products are unused or secondhand and to ensure the products sold and distributed through the Group's retail shops are genuine and authentic products. All international luxury branded products sold by the Group undergo at least two product examinations before being sold at the Group's retail locations. The Group prepares a set of product examination guidelines and organizes in-house training sessions to relevant staff.

For the Reporting Period, over 98% of the Group's procurement is conducted through local suppliers, which are defined as organisations that provides product(s) or service(s) to the Group and are based in the same geographical market as the Group without the Group requiring to make transnational payments to the suppliers.

#### PRODUCT RESPONSIBILITY

#### Product quality

Our Group is deeply aware of the importance of product quality on its reputation, brand name and the returns of its retail business. We are committed to ensuring the utmost confidence and satisfaction in our customers.

Since 2002, Milan Station has maintained its status as an accredited establishment under the Quality Tourism Services Scheme and has appeared in the Scheme's dedicated shopping directory on the Hong Kong Tourism Board's website. To qualify, accredited establishments are subject to annual assessments conducted by the professional consultants of Hong Kong Productivity Council to ensure that they meet high standards of product quality and service. We also strictly comply with the Product Quality Law of the PRC (中國產品質量法), the PRC Law on Protection of the Rights and Interests of Consumers (中國消費者權益保護法) and other relevant laws and regulations for our operations in the PRC.

Our handbags and fashion accessories are sold with a product quality warranty to our customers to assure they have confidence in our products, which are often secondhand items. Our spa and wellness products are also sold with an exchange policy in the case of any defective products. Our Group strongly believes that this practice preserves our brand image as a retailer of quality products our customers can trust.

The Group did not receive any customers' complaints and sales returns during the Reporting Period.

#### Intellectual property rights

The Group recognizes intellectual property rights but do not own the intellectual property rights of the products we sell. The Group is also a member of the "No Fakes Pledge" scheme launched by the Hong Kong Intellectual Property Department. Under the scheme, the Group is required to sell only genuine goods and pledge not to sell or deal in counterfeit products.

For its handbags, fashion accessories and embellishments products, the Group uses the procedures stated in the "Supply Chain Management" section above to prevent the Group from purchasing counterfeit products from its suppliers. The Group did not receive any intellectual property rights complaints during the Reporting Period.

#### Consumer data protection

The Group's business operation has generated large volumes of private and confidential information of buyers and suppliers. We morally and legally treat these types of information and data seriously and safely, and have committed to abiding by the requirements of the Personal Data (Privacy) Ordinance of Hong Kong and other relevant laws, regulations and requirements. The data of our customers and suppliers are kept under a secure system by our senior management, and employees have been warned not to access or use this information without approval. The Group did not experience any private information leakage during the Reporting Period.

## ANTI-CORRUPTION

The Group strictly prohibits all bribery and corruption, and all staff are required to comply with relevant laws and regulations in their place of employment which are laid out in our Employee Handbook. Directors and employees are required to comply with the Group's policy on the acceptance of benefits, and in any case are required to discharge their duties with integrity and comply with relevant laws and regulations. During the Reporting Period, there have been no cases of prosecution against the Group due to violation of any relevant laws.

#### COMMUNITY INVESTMENT

Our Group is committed to improving our community and the lives of our stakeholders. The Group encourages its staff to participate in voluntary and charitable events to serve the community and society, and staff may apply for paid leave for volunteer work. During the Reporting Period, we have provided luxury good examination services for a charity function. The Group will make additional provisions for donations to charity in the future.

# Environmental, Social and Governance Report

## SUMMARY OF KEY PERFORMANCE INDICATORS

## ENVIRONMENTAL PERFORMANCE

Environmental KPIs	Quantity	Unit
Creanbauga gas amissiona in tatal		
Greenhouse gas emissions in total	16.04	toppoo of CO
Greenhouse gas emissions in total (Scope 2)	16.04	tonnes of $CO_2$ -e
Greenhouse gas intensity (by revenue)	0.07	tonnes of CO <sub>2</sub> -e/ HKD million
Total hazardous waste produced		
Total hazardous waste	Not app	olicable
Hazardous waste intensity	Not app	blicable
Total non-hazardous waste produced		
Total non-hazardous waste produced	Not app	licabla
Non-hazardous waste	Not app	
Non-nazaruous waste	ποι αρμ	JICADIE
Energy consumption by type		
Purchased Electricity	234,767	kWh
Energy intensity (by revenue)	1,013.67	kWh/HKD million
Energy intensity (by no. of employee)	3,726.46	kWh/employee
Water consumption in total and intensity		
Total water consumption	Not app	blicable
Water intensity	Not app	
Packaging material		
Packaging paper and plastic bags	60	box
Packaging material intensity (by revenue)	0.26	kg/HKD million
Packaging material intensity (by no. of employee)	0.95	kg/employee

12

## SOCIAL PERFORMANCE

	Number of	Employee turnover
	employees	and turnover rate
Gender		
Male	12	3 (25%)
Female	51	11 (22%)
Age	22	
≤ 30 31-40	30	11 (50%) 3 (10%)
41-50	9	0 (0%)
> 50	9	0 (0%)
> 50	۷.	0 (070)
Type of employment		
Permanent	58	12 (21%)
Part-time	5	2 (40%)
Level of Employees		
Managerial	19	2 (11%)
Senior	19	2 (11%)
Middle	12	1 (8%)
Junior	13	9 (69%)
Total	63	14 (22%)
Number of work-related fatalities		0
Rate of work-related fatalities		0
Number of work-related injuries		0
Lost days due to work-related injuries		0
Percentage of employees trained and average training hours (	%, hours)	
Managerial		0%, 0
Senior		5%, 6
Middle		25%, 6
Junior		92%, 13.75
Male		8%, 6
Female		29%, 12.2

# Environmental, Social and Governance Report

## CONTENT INDEX OF ESG GUIDE

General Disclosure and KPIs	Description	Section	Page(s)
	A. Environmental		
	Aspect A1: Emissions		
General Disclosure	Information on: a) the policies; and		
	<li>b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste</li>	Emissions	5
KPI A1.1	The types of emissions and respective emissions data	The Group currently does not report on this indicator	N/A
KPI A1.2	Greenhouse gas emissions in total and intensity	Emissions; Summary of key performance indicators	5, 12
KPI A1.3	Total hazardous waste produced and intensity	Emissions; Summary of key performance indicators	5, 12
KPI A1.4	Total non-hazardous waste produced and intensity	Emissions; Summary of key performance indicators	5, 12
KPI A1.5	Description of measures to mitigate emissions and results achieved	Emissions	5
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives, and results achieved	Emissions	5

General Disclosure and KPIs	Description	Section	Page(s)
	Aspect A2: Use of Resources		
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	Use of Resources	5-6
KPI A2.1	Direct and/or indirect energy consumption by type in total and intensity	Energy and water consumption; Summary of key performance indicators	6, 12
KPI A2.2	Water consumption in total and intensity	Energy and water consumption; Summary of key performance indicators	6, 12
KPI A2.3	Description of energy use efficiency initiatives and results achieved	Energy and water consumption	5-6
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved	Energy and water consumption	6
KPI A2.5	Total packaging material used for finished products	Packaging materials used; Summary of key performance indicators	6, 12
	Aspect A3: The Environment and Natural Resources		
General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources	Environmental Policy	6
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	Environmental Policy	6

General Disclosure and KPIs	Description	Section	Page(s)
	B. Social		
	Employment and Labour Practices		
	Aspect B1: Employment		
General Disclosure	Information on: a) the policies; and	Employment	7-9
	<ul> <li>b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, antidiscrimination, and other benefits and welfare</li> </ul>		
KPI B1.1	Total workforce by gender, employment type, age group and geographical region	Employment; Summary of key performance indicators	8, 19
KPI B1.2	Employee turnover rate by gender, age group and geographical region	Employment; Summary of key performance indicators	9, 14
	Aspect B2: Health and Safety		
General Disclosure	<ul> <li>Information on:</li> <li>a) the policies; and</li> <li>b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards</li> </ul>	Health and Safety	9
KPI B2.1	Number and rate of work-related fatalities	Health and Safety; Summary of key performance indicators	9, 14
KPI B2.2	Lost days due to work injury	Health and Safety; Summary of key performance indicators	9, 14
KPI B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored	Health and Safety	9

General Disclosure			
and KPIs	Description	Section	Page(s)
	Aspect B3: Development and Training		
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities	Development and Training	9
KPI B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management)	Development and Training; Summary of key performance indicators	9, 14
KPI B3.2	The average training hours completed per employee by gender and employee category	Development and Training; Summary of key performance indicators	9, 14
	Aspect B4: Labour Standards		
General Disclosure	<ul><li>Information on:</li><li>a) the policies; and</li><li>b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour</li></ul>	Labour Standards	10
KPI B4.1	Description of measures to review employment practices to avoid child and forced labour	Labour Standards	10
KPI B4.2	Description of steps taken to eliminate such practices when discovered	Labour Standards	10
	Operating Practices		
	Aspect B5: Supply Chain Management		
General Disclosure	Policies on managing environmental and social risks of the supply chain	Supply Chain Management	10
KPI B5.1	Number of suppliers by geographical region	Supply Chain Management	10
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored	Supply Chain Management	10

General Disclosure and KPIs	Description Aspect B6: Product Responsibility	Section	Page(s)
General Disclosure	<ul> <li>Information on:</li> <li>a) the policies; and</li> <li>b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress</li> </ul>	Product Responsibility	10-11
KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons	Not Applicable	
KPI B6.2	Number of products and service related complaints received and how they are dealt with	Product Responsibility	10-11
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights	Intellectual property rights	11
KPI B6.4	Description of quality assurance process and recall procedures	Product Responsibility	10-11
KPI B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored	Consumer data protection	11

General Disclosure and KPIs	Description	Section	Page(s)
	Aspect B7: Anti-corruption		
General Disclosure	<ul> <li>Information on:</li> <li>a) the policies; and</li> <li>b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering</li> </ul>	Anti-corruption	11
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the Reporting Period and the outcomes of the cases	Anti-corruption	11
KPI B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored	Anti-corruption	11
	Aspect B8: Community Investment		
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests	Community Investment	11
KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport)	Community Investment	11
KPI B8.2	Resources contributed (e.g. money or time) to the focus area	Community Investment	11



# 環境、社會及管治報告 ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

# 2019

## 米 蘭 站 控 股 有 限 公 司 MILAN STATION HOLDINGS LIMITED

AN STATION HOLDINGS LIVIT

(Incorporated in Cayman Islands with limited liability)

# Stock Code: 1150



www.milanstation.com.hk