



NOTIFICATION LETTER 通知信函

21 August 2020

Dear Shareholder,

Hang Seng Bank Limited (the "Bank")

– Notice of publication of Interim Report 2020 ("Current Corporate Communications")

The English and Chinese versions of the Bank's Current Corporate Communications are available on the Bank's website at www.hangseng.com and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk. You may access the Current Corporate Communications by clicking "Investor Relations" under "About Hang Seng" on the home page of the Bank's website, then selecting "2020" and "Financial Reports - Interim Results 2020" under "Financial Information - Financial Statements", or by browsing through the website of Hong Kong Exchanges and Clearing Limited.

Shareholders may at any time choose to receive free of charge printed copies of the Corporate Communications^(Note) either in English or Chinese or both, notwithstanding any election to the contrary they have previously conveyed to the Bank. If you want to receive printed version of the Current Corporate Communications and/or change your choice of means of receipt or language of the Bank's Corporate Communications in the future by giving reasonable notice in writing, please complete the request form on the reverse side and send it to the Bank c/o the Bank's Registrar (the "Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong by using the mailing label as indicated in the request form. You do not have to affix a stamp if posted in Hong Kong. Otherwise, please affix an appropriate stamp. You may also send your request (specifying your name, address and request) via email to hangseng@computershare.com.hk or write to the Registrar. The request form may also be downloaded from the Bank's website at www.hangseng.com or from www.hkexnews.hk.

Even if you have chosen (or are deemed to have consented) to receive all future Corporate Communications via the Bank's website but for any reason you have difficulty in receiving or gaining access to the Current Corporate Communications via the Bank's website, the Bank will promptly, upon your request, send the Current Corporate Communications to you in printed form free of charge.

Should you have any queries relating to any of the above matters, please call the Bank's hotline at (852) 2198 7887 from 9:00 a.m. to 5:00 p.m. from Monday to Friday, excluding public holidays.

Yours faithfully,

C C Li
Secretary

Note: Corporate Communications include but are not limited to (a) the directors' report and annual accounts together with a copy of the auditor's report and, where applicable, a summary financial report; (b) the interim report and, where applicable, a summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a form of proxy.

各位股東：

恒生銀行有限公司（「本行」）

– 2020 年中期報告（「是次公司通訊」）之發佈通知

本行是次公司通訊之中、英文版本，已上載於本行網站 www.hangseng.com 及香港交易及結算所有限公司網站 www.hkexnews.hk。閣下可於本行網站主頁「恒生簡介」項下，選按「投資者關係」，再在「財務資訊 - 財務報表」項下，選擇「2020」及「業績報告 - 2020 中期報告」開啟，或透過香港交易及結算所有限公司網站瀏覽有關文件。

儘管各位股東之前曾向本行作出收取公司通訊^(附註)語言版本之選擇，但仍可以隨時改為收取英文或中文印刷本，或同時收取中、英文印刷本，費用全免。如閣下欲收取是次公司通訊之印刷本及/或以合理書面通知更改已選擇之收取公司通訊方式或語言版本，請填妥本函背面之申請表格，並按表格上之指示使用郵寄標籤寄回本行之股份登記處香港中央證券登記有限公司（「股份登記處」），地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。倘若閣下在香港投寄，可毋須貼上郵票，否則，請貼上適當之郵票。閣下同時亦可將要求（請註明閣下的姓名、地址及要求）以電郵方式發送至 hangseng@computershare.com.hk 或以書面方式通知股份登記處。申請表格亦可於本行網站 www.hangseng.com 或於網站 www.hkexnews.hk 下載。

即使閣下已選擇（或被視為已同意選擇）透過本行網站瀏覽日後所有公司通訊，但因任何理由以致於本行網站收取或瀏覽是次公司通訊時出現困難，本行會應閣下之要求，盡快向閣下免費寄發是次公司通訊之印刷本。

如閣下對本函內容有任何疑問，請於星期一至星期五（公眾假期除外）上午 9 時至下午 5 時，致電本行熱線(852) 2198 7887 查詢。

公司秘書

李志忠 謹啟

2020 年 8 月 21 日

附註：公司通訊包括但不限於：(a) 董事會報告書及年度賬目，連同核數師報告書副本及（倘適用）財務報告摘要；(b) 中期報告及（倘適用）中期報告摘要；(c) 會議通告；(d) 上市文件；(e) 通函；及(f) 投票委託書。

恒生銀行有限公司

Hang Seng Bank Limited

於香港註冊成立之有限公司

Incorporated in Hong Kong with limited liability

HANH-21082020-1(0)

