

## PROSPER ONE INTERNATIONAL HOLDINGS COMPANY LIMITED 富一國際控股有限公司

(Incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立的有限公司)

Stock Code 股份代號:1470



ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 環境、社會及管治報告 2020



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ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 環境、社會及管治報告

#### ABOUT THE COMPANY

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Prosper One International Holdings Company Limited and its subsidiaries (the "**Group**") are principally engaged in (i) the retail and wholesale of watches in Hong Kong and (ii) the acting as a sales and trading agent of fertilisers raw materials and related fertiliser products in its trading business commencing in March 2018.

#### **ABOUT THIS REPORT**

#### **Reporting Year and Scope**

The Group understands its responsibility is not only providing quality products and services but also fostering a sustainable society. With the commitment to the sustainable development, the Group is pleased to publish this Environmental, Social and Governance ("**ESG**") Report (the "**Report**"). The Report covers the ESG-related activities of the Group's watch retail business in Hong Kong during the financial year which is from 1 May 2019 to 30 April 2020 (the "**Reporting Year**") while activities associated with the Group's office or warehouse are excluded. As the trading business and wholesale of watches were not the major contribution of the Group's revenue, these business segments are also excluded from the scope.

#### **Reporting Framework**

This report is prepared in accordance with Appendix 27 – Environmental, Social and Governance Reporting Guide ("**ESG Guide**") issued by The Stock Exchange of Hong Kong Limited. The Group adheres to the principles of materiality, quantitative, balance and consistency to report on the measures and performances in the Reporting Year. A content index is attached at the end of this report as a tool to navigate readers to the specific topics corresponding with the ESG Guide. Information regarding corporate governance is addressed separately in the annual report in pursuance of Appendix 14 of the Main Board Listing Rules. In order to enhance the ESG reporting process, the Group has appointed an external consultant, Allied Environmental Consultants Limited to ensure the contents of the Report meet the standards under the Listing Rules.

## 公司簡介

富一國際控股有限公司及其附屬公司(「本 集團」)主要(i)於香港從事腕錶零售及批發, 及(ii)於二零一八年三月開始的貿易業務中 擔任肥料原料及相關肥料產品之銷售及買 賣代理。

#### 關於本報告

#### 報告年度及範圍

本集團深知其須提供優質產品及服務,亦 有責任助力可持續發展社會。本集團致力 於可持續發展,欣然刊發本環境、社會及 管治(「ESG」)報告(「本報告」)。本報告涵蓋 本集團香港腕錶零售業務自二零一九年五 月一日至二零二零年四月三十日(「報告年 度」)財政年度內的相關ESG活動(不包括與 本集團辦公室或倉庫相關的活動)。由於貿 易業務及腕錶批發並非本集團收益主要來 源,因此該等業務分部亦不在此範圍內。

#### 報告框架

本報告乃根據香港聯合交易所有限公司發 佈之附錄二十七一環境、社會及管治報告 指引(「ESG指引」)編製。本集團遵照重要 性、量化、平衡及一致性的原則呈報報告 年度的措施及業績。根據ESG指引規定,內 當方規則附於本報告末,協助讀者瀏覽具體 章節。有關企業管治的資料已根據主板上 市規則附錄十四單獨於年報進行更深入討 論。為提升ESG報告流程,本集團已委任外 聘顧問沛然環境評估工程顧問有限公司, 以確保報告內容符合上市規則中規定的標 準。



## **Contact Details**

If you have any comments or suggestions regarding the Report, please contact the Group and its contact details are set out below:

Email:	info@prosperoneintl.com
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## **OPERATION PRACTICES**

The Group adheres the core value of "customer-oriented" and strives to sustain the quality of its products and services to fulfil and exceed the customers' expectations. Therefore, the Group places effort on every part of the operation from supplier management to after-sale services.

## **Supply Chain Management**

A sound supply chain management and practices enables the Group to control its products and services quality at source. In view of this, the Group has a high standard for its suppliers to assure the quality of the watches. A comprehensive assessment is in place to evaluate the potential and existing suppliers. The suppliers are assessed by their product quality, punctuality, price and corporate social responsibility performance such as occupational health and environmental protection. Apart from quality, diversity is also an important factor of the supply chain management to reduce the operational risks. In order to uphold the diversity of the supply chain, the Group frequently visits both local and overseas exhibitions to engage potential suppliers and share the latest market trends.

Geographical region 地區

Hong Kong 香港

## 聯絡資料

如您對本報告有任何意見或建議,請聯繫 本集團,聯繫方式如下:

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電話:	(852) 3611 0358
地址:	香港北角電氣道 183號友邦廣場43樓

## 營運慣例

本集團堅持「以客為先」的核心價值觀,竭 力保持產品及服務質素以滿足客戶的需 求,並努力提供更高質素產品及服務。因 此,本集團注重維護供應商管理到售後服 務的各個營運環節。

#### 供應鏈管理

良好的供應鏈管理及慣例令本集團能夠從 源頭上控制其產品及服務質素。鑒於此, 本集團對其供應商制定高標準以保障腕錶 的質素。本集團已制定全面考核評估其潛 在及現有供應商,對供應商的產品質素、守 時、價格及企業社會責任表現(如職業健康 及環境保護)進行評估。除質素外,多元化 亦為供應鏈管理的重要因素,用以降低營 運風險。為保持供應鏈的多元化,本集團頻 繁參與海內外的展會,委聘潛在供應商及 分享最新市場動向。

> Number of suppliers 供應商數目



#### **Product Responsibility and Customer Services**

#### **Customer Services**

On top of the efforts on sourcing quality products, the Group always focuses on the service quality. In order to keep the product in the best condition, the Group requires staff of the retail outlets to examine the battery performance, basic function, timekeeping accuracy and scratches of the watches regularly. To fulfil customers' satisfaction, the Group keeps enhancing its customer services through provision of regular trainings to the frontline staff. The employees are also required to follow the guidelines in *Staff Handbook* to communicate with customers in a well service etiquette.

In order to continuously improve the customer services, the Group values customers' opinions. Therefore, a communication channel is established to encourage the customer to provide feedbacks on the products or services. In case of complaint, the Group will investigate and review the complaints and take necessary remedial actions. During the Reporting Year, there was no unsettled complaint received concerning product quality or services.

#### **Customers' Data Protection**

In addition to the quality of products and services, the Group endeavours to protect customer privacy. Employees are required to handle the personal and confidential information based on the procedure stated in *Staff Handbook*. Employees are prohibited to use or disclose customers' personal data without their consents. Besides, the Group has implemented various protective measures such as periodic update electronic system to safeguard the security of the data. During the Reporting Year, the Group has complied with all laws and regulations related to customer privacy such as *Personal Data (Privacy) Ordinance (Cap.486) of Hong Kong.* 

#### **Ethical Operation**

With the commitment to ethical operation, the Group adheres the principle of integrity and has zero tolerance towards discrimination, harassment, corruption or other unethical behaviours. The Staff Handbook has stipulated the code of conduct to prevent the acceptance or solicitation of interest from or to any parties. In order to further prevent misbehaviour, the Group has established a whistleblowing system for employees to report on any suspicious case to their supervisors directly. After investigation and review of the case, the Group shall consider to take disciplinary and legal action if necessary.

The Group did not aware of any discrimination or corruption-related any non-compliance case with relevant laws and regulations such as Discrimination Ordinance and Prevention of Bribery Ordinance during the Reporting Year.

#### 產品責任及客戶服務

#### 客戶服務

本集團竭力保證優質產品採購,並一直專 注於服務質素。為保持產品的最佳狀態,本 集團要求零售店舖的員工定期檢查腕錶的 電池機能、基本功能、計時精準性及刮痕。 本集團為前線員工提供定期培訓,不斷提 升客戶服務質素,務求令客戶滿意。員工亦 須按照《員工手冊》以良好的服務禮儀接待 客戶。

為不斷改善客戶服務,本集團重視客戶意 見。因此,本集團建立溝通渠道以鼓勵客戶 提供產品或服務的反饋。一旦出現投訴,本 集團將對投訴進行調查及檢討並採取必要 補救行動。於報告年度,本集團並無關於產 品質素或服務的未處理投訴。

#### 客戶資料保護

除產品及服務質素外,本集團致力於保護 客戶私隱。員工須按照《員工手冊》所述的 程序處理個人及保密資料。未經客戶同 意,禁止員工使用或披露客戶個人資料。 此外,本集團亦實施多項保護措施,如定期 更新電子系統以保障資料安全。於報告年 度,本集團遵守所有關於客戶私隱的法律 法規,如《個人資料(私隱)條例》(香港法例 第486章)。

#### 道德經營

本集團承諾道德經營,堅持誠信原則,對歧 視、騷擾、貪污或其他不道德行為零容忍。 《員工手冊》中已規定行為守則,防止接受 或索取任何人士的利益。為進一步預防不 正當行為,本集團已建立檢舉系統,僱員可 直接向其上級報告任何可疑事件。經調查 及審查案件後,如有必要,本集團將考慮採 取懲罰及法律行動。

於報告年度,本集團並不知悉任何與歧視 或貪污有關的不遵守《歧視條例》及《防止賄 賂條例》等相關法律及法規的案件。



## **EMPLOYMENT PRACTICES**

The Group believes a skilled and balanced workforce is vital to the longterm business success and the journey to the sustainable development since the employees are the drivers of the business operation. In regard of the importance of the employees, the Group endeavours to provide protection, cultivation and a comfortable working environment to them.

#### **Employment policy**

In order to foster a harmonious working atmosphere and a diversified workforce, the Group strives to promote fairness and impartiality and thus adopts a fair recruitment and promotion policy. Employees and candidates are given an equal opportunity and assessed by their experience and capabilities regardless of their gender, age, race and family status. In addition to fairness, the Group also focuses on human right in recruitment practices. Child and forced labour are strictly prohibited. The Group has implemented practical measures to prevent child and/or forced labour. Candidates are required to provide valid documentations to the human resource department to prove their eligibility during the selection process. In case of discovered child or forced labour, the Group will terminate the employment contract immediately and assist the child to return to school.

To retain employees and maintain stability of the Group, the Group provides competitive remuneration and comprehensive fringe benefits to its employees. The Group has established a reward scheme to motivate its employees to achieve their targets. Employees with outstanding performance will be rewarded with bonuses. In addition to the reward scheme, the Group also offers marriage leave, maternity leave and paternity leave to the employees to promote balanced lifestyle.

Apart from stability, efficient communication within the Group is also important to the business operation. In this regard, the Group has established a wide range of internal communication channel such as suggestion boxes to encourage employees to provide constructive feedbacks and suggestions. To further strengthen the bond and communication between the employees, the Group organised a corporate travel to Thailand during the Reporting Year.

## 僱傭準則

本集團認為,僱員乃業務營運的主要驅動,因此,熟練及穩定的員工團隊對業務的 長遠成功及可持續發展至關重要。鑒於僱 員的重要性,本集團努力為其提供保護、培 養及舒適的工作環境。

#### 僱傭政策

為營造和諧的工作氛圍及多元化的員工隊 伍,本集團致力提倡公平及公正,並採納公 平的招聘及晉升政策。僱員及求職者不論 其性別、年齡、種族及家庭情況均享有公平 機會,按照彼等經驗及能力進行評估。除注 重公平外,本集團亦注重實際招聘中的人 權,嚴禁使用童工及強迫勞工。本集團已 實施實際措施防止聘用童工及/或強迫勞 工。求職者於甄選過程中須向人力資源部 門提供有效文件,以證明其符合資格。如有 發現聘用童工或強迫勞工,本集團將立即 終止僱傭合約,並協助有關兒童返校。

為挽留員工及保持本集團穩定性,本集團 向其僱員提供具競爭力的薪酬及全面的附 加福利。本集團已設立一項獎勵計劃,激勵 僱員實現其目標。表現突出的僱員將獲得 獎勵。除獎勵計劃外,本集團亦向僱員提供 婚假、產假及侍產假,以促進平衡的生活方 式。

除穩定性外,本集團內的有效溝通對業務 營運亦相當重要。就此,本集團已建立廣泛 的內部溝通渠道(如意見箱),鼓勵僱員提 供建設性的反饋及建議。為進一步加強僱 員之間的聯繫與溝通,本集團於報告年度 組織公司泰國旅行。

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Categories 類別		No. of employees as at 30/04/2020 截至二零二零年 四月三十日僱員人數	Employee turnover rate for the Reporting Year 報告年度 僱員流失比率
By gender 按性別劃分	Male 男	20	69%
	Female 女	19	32%
By employment type 按僱傭類型劃分	Senior Management 高級管理層	2	29%
	Management 管理層	1	88%
	General Staff 零售店舖職員	36	47%
By location 按地區劃分	Hong Kong 香港	39	53%
By age group 按年齡組別劃分	18–30	7	82%
1× 〒 岡( 和2 川) 車) 刀	31–50	29	43%
	>51	3	57%



#### **Employee Training and Development**

Realising the importance of customer service skills and product knowledge of the employees, the Group always encourages and supports its employees to pursue continuous education and training. In order to ensure the frontline staff has comprehensive knowledge of various brands and timepieces, the Group offers tailored training to them. The training includes the introduction of the designs, function and components relating to the product as well as practical selling techniques enhancement.

#### Workplace Health and Safety

As employees are pivotal to the Group's operation, the Group always prioritises the health and safety issues of them. The Group is dedicated to creating a safe working environment to the employees. Therefore, the Group conducts inspections on the outlets and facilities regularly to manage occupational risks and increase the employees' awareness of health and safety issues. Besides, all employees are required to work under work safety practices and regulations stated in *Staff Handbook*. Under these preventive measures, there was no work injuries and fatalities during the Reporting Year.

#### **ADVOCATE A GREEN OPERATION**

In response to the commitment towards sustainable society, the Group strives to incorporate sustainability into the business decision making process and operation. Apart from compliance with environmental protection-related laws and regulations, the Group continuously integrate green practices into the daily operation.

#### 僱員培訓與發展

本集團深明僱員客戶服務技能及產品知識 的重要性,並一直鼓勵及支持其僱員接受 持續教育及培訓。為確保前線員工全面了 解各種品牌及鐘錶,本集團為其提供量身 定制的培訓。培訓內容包括介紹與產品有 關的設計、功能及部件,以及提高實際銷售 技巧。

#### 工作場所健康與安全

僱員對本集團的營運至關重要,因而本集 團一直將僱員的健康與安全問題放在首 位。本集團致力於為僱員創建一個安全的 工作環境,因此本集團定期視察各商舖及 設施,以管理職業風險,提高僱員的健康及 安全意識。此外,全體僱員須按《員工手冊》 中規定的工作安全操守及規例開展工作。 通過實施該等預防措施,於報告年度並無 發生工傷及死亡事件。

#### 倡導綠色營運

為響應對可持續社會的承諾,本集團盡力 在業務決策過程及經營中融入可持續發 展。除遵守環境保護相關法律法規外,本集 團於日常營運中持續開展綠色行動。



Climate change is a critical issue and places huge threats on the environment, communities and economy. As a corporate citizen, the Group is dedicated to combating against climate change by reducing the greenhouse gas emissions, which is one of the main drivers of the problem. The major source of GHG emission of the Group comes from the electricity consumption of the retail stores. In efforts to reduce GHG emissions and electricity consumption, the Group has implemented a series of green measures such as replacing low efficiency electrical appliances in outlets. Also, the Group keeps monitoring the energy consumption data to look for improvement areas.

#### 能源消耗及溫室氣體排放

氣候變化是一個嚴峻的問題,對環境、社區 及經濟具有極大威脅。温室氣體是氣候變 化主要推手之一,作為企業公民,本集團致 力於減少溫室氣體排放,降低氣候變化帶 來的影響。本集團溫室氣體排放主要來源 於零售店舖的耗電量。為盡量減少溫室氣 體排放及耗電量,本集團已實施一系列綠 色措施,包括於銷售點取代低效能電器。本 集團亦持續監測能源消耗數據,找尋可以 加以改善的方面。

Overview of Environmental Performance in	環境績效概述	2019/20	2018/19
Electricity Consumption ('000 kWh)	耗電量(兆瓦時)	220.081	257.932
Electricity Intensity in Gross Floor Area (GFA) ('000 kWh/m <sup>2</sup> ) <sup>(Note 1)</sup>	建築面積耗電密度 (兆瓦時/平方米) <sup>(附註1)</sup>	0.31	0.27
Total GHG emission (Tonnes of CO <sub>2</sub> equivalent (tCO <sub>2</sub> e)) <sup>(Note 2)</sup>	總溫室氣體排放量(公噸 二氧化碳當量) <sup>(附註2)</sup>	119.439	138.66
Total GHG emission intensity in GFA (tCO <sub>2</sub> e/m <sup>2</sup> ) <sup>(Note 1)</sup>	建築面積的總溫室氣體排放密度 (公噸二氧化碳當量/平方米) <sup>(附註1)</sup>	0.17	0.15

Note 1: Gross Floor Area is adjusted by operating months.

Note 2: The Group only generated Scope 2 GHG emission, which refers to the indirect GHG emissions resulting from the generation of the electricity purchased.

#### **Resources Management**

In order to avoid wastage and utilise the resources, the Group adopts the "4R" principle (Reuse, Reduce, Recycle and Replace) and has implemented the following practices to minimise the waste generation effectively:

- Sending the printing toner cartridge to designated suppliers for reuse
- Recycling the carton boxes used for shipping watches
- Providing either paper bags or non-woven bags to **replace** with plastic bags
- Using recycled paper for printing and double-side printing to reduce use of paper

附註1:建築面積按營運月份調整。

附註2:本集團僅產生範圍二的溫室氣體排放,即所 購置電力發電產生的間接溫室氣體排放。

#### 資源管理

為避免浪費及善用資源,本集團採納[4R] 原則(重用、減少、回收及替代),並已實施 以下措施,有效減少廢物產生:

- 將打印墨盒送至指定供應商重用
- 回收用於運送腕錶的紙盒
- 提供紙袋或環保袋**替代**塑料袋
- 利用回收紙張打印及雙面打印,以**減 少**紙張用量



## **COMMUNITY CONTRIBUTION**

As a responsible corporate, the Group always concerns about the wellbeing of the community by participating in community investment programmes such as volunteer services, donations and fund-raising activities. With purpose of enhancing "Family and Child Welfare Services" and supporting the Community Chest, the Group has joined the Community Chest Hong Kong & Kowloon Walk for Millions and donated HK\$8,000 during the Reporting Year.

## 社區貢獻

作為充滿責任心的企業,本集團一直關注 社區福利,參與義工服務、捐款及籌資活動 等社區投資項目。為提高「家庭及兒童福利 服務」及支持公益金,本集團已於報告年度 參加公益金百萬行並捐款\$8,000港元。



Community Chest Hong Kong & Kowloon Walk for Millions. 公益金百萬行。

## LOOKING FORWARD

Under the severe competition of watches retail business, the Group will continue to reinforce its market share and industry position by inserting unique and innovative elements into the retail outlets and the business as well. In tandem, the Group will grasp opportunities to integrate sustainability concept into its operation to fulfil its commitment to sustainable development. With the continuous effort of the management and its staff, the Group will overcome the challenges ahead and create a prosperous and sustainable future.

## 展望

在腕錶零售業務競爭激烈的情況下,本集 團將繼續在零售商舖及業務中注入獨特創 新的元素,從而鞏固其市場佔有率及行業 地位。與此同時,本集團將抓住機遇將可持 續發展理念融入其營運中,履行其可持續 發展的承諾。在管理層及員工的不斷努力 下,本集團將克服面臨的挑戰,創造一個生 機勃勃及可持續發展的未來。

## **ESG CONTENT INDEX**

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## ESG內容索引

Aspect 層面	KPI 關鍵績效指標	Description 描述	Statement/Section 聲明/章節	Page No 頁婁
	T AREA (A) ENVIROI SSIONS A1:排放物	NMENT 主要範疇(A)環境		
A1	General disclosure 一般披露	Information on: (a) the policies; and (b) compliance 有關資料: (a) 政策;及 (b) 合規	Advocate a green operation 倡導綠色營運	7-4
	A1.1	The types of emissions and respective emissions data. 排放物種類及相關排放數據。	Energy consumption and greenhouse gas (GHG) emissions 能源消耗及温室氣體排放	٤
	A1.2	Greenhouse gas emissions in total (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 溫室氣體總排放量(以噸計算)及密度(如適用) (如以每產量單位、每項設施計算)。	Energy consumption and greenhouse gas (GHG) emissions 能源消耗及温室氣體排放	:
	A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生有害廢棄物總量(以噸計算)及密度(如 適用)(如以每產量單位、每項設施計算)。	Hazardous waste is not material to the Group's operations, therefore was not recorded. 本集團營運產生的有害廢棄物並不重 大,故未予以記錄。	
	A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生無害廢棄物總量(以噸計算)及密度(如 適用)(如以每產量單位、每項設施計算)。	Non-hazardous waste is not material to the Group's operations, therefore was not recorded. 本集團營運產生的無害廢棄物並不重 大,故未予以記錄。	
	A1.5	Description of measures to mitigate emissions and results achieved. 描述減低排放量的措施及所得成果。	Energy consumption and greenhouse gas (GHG) emissions 能源消耗及温室氣體排放	;
	A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved. 描述處理有害及無害廢棄物的方法、減低產生 量的措施及所得成果。	Resources management 資源管理	Ę



Aspect 層面	KPI 關鍵績效指標	Description 描述	Statement/Section 聲明/章節	Page No. 頁數
A2: USE	OF RESOURCES A2	2:資源使用		
A2	General disclosure 一般披露	Policies 政策	Advocate a green operation 倡導綠色營運	7–8
	A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility). 按類型(如電、氣或油)劃分的直接及/或間接 能源總耗量(以兆瓦時計算)及密度(如以每產 量單位、每項設施計算)。	Energy consumption and greenhouse gas (GHG) emissions 能源消耗及温室氣體排放	8
	A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility). 總耗水量及密度(如以每產量單位、每項設施 計算)。	Water is not material to the Group's operations, therefore was not recorded. 本集團營運秏水量並不重大,故未予以記錄。	/
	A2.3	Description of energy use efficiency initiatives and results achieved. 描述能源使用效益計劃及所得成果。	Energy consumption and greenhouse gas (GHG) emissions 能源消耗及温室氣體排放	8
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved. 描述取得適用水源上可有任何問題,以及提升 用水效益計劃及所得成果。	Water is not material to the Group's operations, therefore was not recorded. 本集團營運秏水量並不重大,故未予 以記錄。	/
	A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. 製成品所用包裝材料總量(以噸計算)及每生產 單位佔量(如適用)。	Packaging material is not material to the Group's operations, therefore was not recorded. 本集團營運所用包裝材料並不重大, 故未予以記錄。	/

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Aspect 層面	KPI 關鍵績效指標	Description 描述	Statement/Section 聲明/章節	Page No. 頁數
A3: THE	ENVIRONMENT ANI	D NATURAL RESOURCES A3:環境及自然資源		
A3	General disclosure 一般披露	Policies 政策	Advocate a green operation 倡導綠色營運	7–8
	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及自然資源的重大影響及 已採取管理有關影響的行動。	Advocate a green operation 倡導綠色營運	7–8
SUBJEC	T AREA (B) SOCIAL	主要範疇(B)社會		
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B1	General disclosure 一般披露	Information on: (a) the policies; and (b) compliance 有關資料: (a) 政策;及 (b) 合規	Employment practices 僱傭準則	5–7
	B1.1	Total workforce by gender, employment type, age group and geographical region. 按性別、僱傭類型、年齡組別及地區劃分的僱 員總數。	Employment policy 僱傭政策	5–6
	B1.2	Employee turnover rate by gender, age group and geographical region. 按性別、年齡組別及地區劃分的僱員流失比率。	Employment policy 僱傭政策	5–6

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的供應商數目、有關慣例的執行及監察方法。

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Aspect 層面	KPI 關鍵績效指標	Description 描述	Statement/Section 聲明/章節	Page No. 頁數
B6: PRO	DUCT RESPONSIBI	LITY B6:產品責任		
B6	General disclosure 一般披露	Information on: (a) the policies; and (b) compliance 有關資料: (a) 政策;及	Product responsibility and customer services 產品責任及客戶服務	4
	B6.1	<ul> <li>(b) 合規</li> <li>Percentage of total products sold or shipped</li> <li>subject to recalls for safety and health reasons.</li> <li>已售或已運送產品總數中因安全與健康問題而</li> <li>須召回的百分比。</li> </ul>	0	/
	B6.2	Number of products and service related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方 式。	0	/
	B6.3	Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。	Intellectual property right is not material to the Group's operations, therefore was not recorded. 知識產權對本集團營運而言不重大, 故未予以記錄。	/
	B6.4	Description of quality assurance process and recall procedures. 描述質量檢定過程及產品召回的程序。	Product responsibility and customer services 產品責任及客戶服務	4
	B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored. 描述消費者資料保障及私隱政策,以及相關執 行及監察方法。	Product responsibility and customer services 產品責任及客戶服務	4



Aspect 層面	KPI 關鍵績效指標	Description 描述	Statement/Section 聲明/章節	Page No. 頁數
B7: ANT	-CORRUPTION B7	:反貪污		
B7	General disclosure 一般披露	Information on: (a) the policies; and (b) compliance 有關資料: (a) 政策;及 (b) 合規	Product responsibility and customer services 產品責任及客戶服務	4
	B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the Reporting Year and the outcomes of the cases. 於報告年度對發行人或其僱員提出並已審結的 貪污訴訟案件的數目及訴訟結果。	0	/
	B7.2	Description of preventive measures and whistle- blowing procedures, how they are implemented and monitored. 描述防範措施及舉報程序,以及相關執行及監 察方法。	Product responsibility and customer services 產品責任及客戶服務	4
	IMUNITY INVESTME			
B8	General disclosure 一般披露	Policies 政策	Community contribution 社區貢獻	9
	B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport). 專注貢獻範疇(如教育、環境事宜、勞工需求、 健康、文化、體育)。	Community contribution 社區貢獻	9
	B8.2	Resources contributed (e.g. money or time) to the focus area. 在專注範疇所動用資源(如金錢或時間)。	Community contribution 社區貢獻	9

