

Incorporated in the Cayman Islands with limited liability 於開曼群島註冊成立的有限公司 Stock Code 股份代號: 1831

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 2020 環境、社會及管治報告 2020

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# 1. ABOUT THIS REPORT 關於本報告

ShiFang Holding Limited and its subsidiaries (collectively the "Group") is pleased to present this Environmental, Social and Governance Report (this "Report"). This Report, which was prepared in accordance with the Environmental, Social and Governance Reporting Guide contained in Appendix 27 to the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited (the "Listing Rules"), sets out information regarding the period from 1 January to 31 December 2020. The Governance Section was covered in the 2020 Annual Report.

The Scope of this Report is identified through the Group' s operational activities, which resulted in various types of emissions and use of resources. Operational boundary also determines the scope of accounting and reporting for the group' s indirect emissions. Facilities excluded from this Report and the reason of exclusion can be found in Appendix 1. The relevant data of this report are limited to certain environmental and social key performance indicators. The Group will continuously improve and expand on the scope of data collection and its system.

You are welcomed to read this Report and fax your feedbacks to 22853900 for us to improve our environmental, social and governance work.

For further information, please visit the Group's website at www.shifangholding.com.

十方控股有限公司連同其附屬公司(統 稱「本集團」)欣然發表此環境、社會 及管治報告(「本報告」)。本報告根 據香港聯合交易所有限公司證券上市規 則(「上市規則」)附錄二十七所載 《環境、社會及管治報告指引》編寫。 本報告所載資料涵蓋2020年1月1日 至12月31日‧關於管治報告部分內 容已涵載於《2020年報》。

本集團以現有業務運作的辦公地點為認 定之報告範圍作數據收集並分析各類排 放物及資源之使用。按業務範圍釐定了 本報告之計算範圍及其間接排放量。本 報告中排除的辦公設施和排除原因詳見 附錄 1。相關數據僅限於某些環境和 社 會績效指標。本集團將不斷完善和 擴大數據收集及其系統的範圍。

歡迎閣下閱覧本報告,及將反饋意見 和建議經傳真發送至 22853900,令集 團得以不斷改善環境、社會及管治工 作。

有關更多詳情,請瀏覽本集團網站 www.shifangholding.com。

# STAKEHOLDERS' COMMUNICATION AND EXPECTATIONS 權益人溝通及期望



# 2. STAKEHOLDERS' COMMUNICATION AND EXPECTATIONS 權益人溝通及期望

The Group places high value on communication with stakeholders and gives prominence to their expectations of the Group in terms of environmental protection and social responsibilities. Through several channels, including communication, meetings and seminars, the Group maintains active and open dialogue with the stakeholders to come up to their expectations and demands, and enhance their understanding of and participation in the Group' s business decision-making in the hope of striking a balance between the expectations, opinions and goals of different parties, as well as protecting their best collective interest in a mutually conducive way.

本集團重視與權益人的溝通,十分關 注權益人對本集團環境及社會責任的 期望。本集團通過不同渠道,包括持 續聯繫、會議和培訓課程等,與各權 益人保持積極坦誠的溝通,以加強權 益人對本集團制訂業務策略方面的瞭 解和參與,平衡各方的期望、意見和 目標,以求互惠互利及共同爭取最大 利益,從而達致他們的期望和要求。

# 2.1 Stakeholders' Participation Channels & Expectations and Demands 權益人參與渠道及期望與要求

Stakeholders 權益人	Participation Channels 參與管道	Expectations and Demands 期望要求
Shareholders/Investors 股東/投資者	<ul> <li>Generalmeetings 股東大會</li> <li>Annual reports 年度報告</li> <li>Direct communications 直接溝通</li> </ul>	<ul> <li>Financial results 財務業績</li> <li>Sustainable business development 業務可持續發展</li> <li>Social investment and contributions 對社會的投資及貢獻</li> </ul>
	◆ Group website 集團網站	◆ Company transparency 公司透明度
Clients 客戶	<ul> <li>Client events 客戶活動</li> <li>Customer service 客戶服務</li> <li>Daily communication 日常交流</li> </ul>	<ul> <li>Effective media integration and comprehensive marketing service 高效媒體整合行銷服務</li> <li>Protection and management on customer information 客戶資訊 保護及管理</li> <li>Integrity and business behaviors 誠信和商業行為</li> </ul>
Employees 僱員	<ul> <li>Trainingprogrammes 培訓課程</li> <li>Work-life-balance activities 工作與生活的平衡活動</li> <li>Charitable events 慈善公益活動</li> <li>Regular performance appraisals 定期工作表現評核</li> <li>Frequent meetings 密切會議溝通</li> </ul>	<ul> <li>Careerdevelopment 職業發展</li> <li>Health and safety 健康與安全</li> <li>Remuneration and benefits 薪酬與福利</li> <li>Sustainable development 持續發展</li> <li>Mutual trust and transparency 互信及透明度</li> </ul>

# 2.1 Stakeholders' Participation Channels & Expectations and Demands (Cont'd) 權益人參與渠道及期望與要求 (續)

Stakeholders 權益人	Participation Channels 參與管道	Expectations and Demands 期望要求
Governing/ Regulatoryauthorities 政府/監管機構	<ul> <li>Directcommunication 直接溝通</li> <li>Compliance management 合規管理</li> <li>Meetings 會議</li> </ul>	<ul> <li>Policies adherences 遵守政策</li> <li>Business development strategies 業務發展策略</li> <li>Local policies and actual practices 當地法規和實際做法</li> <li>Commercial ethics 商業道德</li> <li>Community engagement 社區參與</li> </ul>
Suppliers 供應商	<ul> <li>Site visits and assessment 實地考察和評核</li> <li>Closecommunication 密切溝通</li> <li>Order/contract execution 訂單/合同執行</li> </ul>	<ul> <li>Corporate reputation 企業信譽</li> <li>Product quality 產品質量</li> <li>Environmental responsibility 環境責任</li> </ul>
Communities 社區	◆ Donation and support to the community 社區捐獻及援助	<ul> <li>◆ Social contribution 對社會的貢獻</li> <li>◆ Environmental responsibility 環境責任</li> </ul>

# ENVIRONMENT 環境



# 3. ENVIORNMENT 環境

The Group complies with all relevant environmental laws and regulations. It improves the environment while reducing costs by pressing for saving resources amongst all employees. To show its green commitment, the Group makes every effort to employ various measures such as using energy-saving and low-

consumption techniques and products as well as highefficiency and power-saving lightings. 本集團嚴格遵守與環境相關的法律法 規,倡導全體僱員節約資源,既改善 環境,又降低成本。盡可能使用節 能、低耗能量及高效節能光源產品等 多項措施來貫徹本集團保護環境的承 諾。



#### 3.1 Emissions

The Group provides integrated printing services to newspaper partners with its printing plant in Fuzhou, China. Almost 90% of the total carbon emissions (mainly indirect emission) stemmed from the methane gas emissions generated from the landfill based on the assumed paper disposal from both our Group and our readers. To mitigate its carbon emission, the Group has introduced several policies to reduce the frequency of activities that will lead to direct emission, as well as to improve energy efficiency at the workplace.

The Group carries on its stringent control of the printing quality of its publications, uses advanced techniques and clean processes, and keeps solid waste to a minimum in the hope of taking up the duty to safeguard the environment and staff health. By making pollution control plans and related measures to minimize the impacts on the environment, the Group uses its best effort to reduce printing waste such as ink and substrates. Instead of burning right away, paper oiled or inked, spoilage, discarded book covers, off- cuts, fragments and tailings resulting from the printing and binding processes are collected and delivered to paper mills for recycling.

#### 3.1 排放物

本集團為報紙合作夥伴提供綜合印刷 服務,在中國福州設有印刷廠房。約 有 90%碳排放總量主要間接來自本集 團及讀者將紙張棄置於堆填區,而所 產生的甲烷氣體排放量。為減少碳排 放,本集團推出多項政策,例如以減 少致導直接排放的活動頻率,並改善 工作場所的能源效率。

本集團不但確保刊物的印刷品質,採 取先進的生產工藝,清潔生產,也 注意減少固體廢棄物產生量,以負 責的 態度保護環境及僱員健康。 透過對污染治理的合理規劃,採取 各項措施來 儘量減少對環境的影 響。例如盡力減少油墨、承印等印 刷材料的浪費,收集在印刷過程中 損耗的油污廢紙、廢 書頁、廢封面 紙、印刷或裝訂過程中 裁下來的紙 邊、紙頭、下腳料等,不 隨意燒 毀,統一送往造紙廠回收。

#### 3.1.1 Emission Treatment

The printing plant emits exhaust gas through its mechanical ventilation system. To emit such exhaust gas when the ventilation system is off, smoke vents and vent hoods have been installed.

#### 3.1.2 Dust Treatment

Dust collectors with cloth dust bags have been installed at locations where dust is produced in the printing plant.

#### 3.1.3 Water Consumption & Wastewater Treatment

Water consumption of the Group was 5,529.90m<sup>3</sup> in 2020 see Appendix 2. The printing plant treats industrial and domestic wastewater separately. An industrial wastewater treatment system that can clean up ink has been added to the plant so as to maximize water recycling. To foster employees' good habit, "Water Saving" labels were sficked on the appropriate area.

#### 3.1.1 廢氣處理

印刷廠房會透過機械排風系統排出廢 氣,為在通風設備停止運轉時仍能繼 續排出廢氣,故設置旁通排風管、槽 邊排風扇。

#### 3.1.2 粉塵處理

印刷廠房於粉塵產生點設置吸塵系統· 採用布袋吸塵器除塵。

3.1.3 耗水及廢水處理 集團本年度之 用水量為 5,529.90 立方米 [詳見附錄 2]。印刷廠房對廢水做到分 類處理· 將工業廢水和生活廢水分開 處理·增 加清洗油墨的工業廢水回用 裝置·盡 可能再循環使用。為提醒員 工養成良 好用水習慣·會在合適地方 章貼節約 用水標語。

#### 3.1.4 Noise Control

Noise from printing mainly comes from the operation of machines and equipment, such as printing machines, air compressors, drying machines and various molding machines, during the printing process. To prevent adverse impacts of noise on the employees (e.g. damages to the hearing, central nervous, cardiovascular and digestive systems), the Group has provided earplugs and earflaps to its workers.

#### 3.1.4 噪音污染控制

印刷噪音污染主要是印刷過程中機器 設備運轉時產生,包括印刷機、空氣 壓縮機、乾燥設備及各種成型機等。 為避免噪音對僱員的身體產生不良影 響(如對聽覺系統、中樞神經系統和 心血管系統、消化系統的損害),本 集團向工作人員提供及配備保護耳塞 及耳罩。



#### 3.2 Use of Resources

Implementing green concepts and protecting the natural ecosystem are part and parcel of corporate social responsibilities. Over the years, the Group has strived to carry out energy-saving, low-consumption, sustainable and environmental - protection management principles. It actively identifies and makes use of high-performance equipment and streamlines operating procedures with the aim of reducing fuel, electricity and water consumption and improving resource utilization rate.

#### 3.2.1 Green Offices

The Group zealously applies environmental-friendly materials to renovate its offices. Energy-saving acts were taken during daily operation, including saving electricity consumption by using LED lightings in its offices which has better energy efficiency and lifespan than fluorescent tubes. As the total gross floor area of the Group accounts to more than 5,072m<sup>2</sup>, the amount of energy conserved is believed to be substantial across the years. The Group also endeavors to reduce energy usage from other electrical appliances, including computers, printers, and paper shredders. When these appliances are not in used, they will be switched to mode" or "sleep "energy saving mode" automatically to minimize energy consumption, lighting equipment will be put on where necessary.

#### 3.2 資源使用

實踐綠色理念,保護自然生態環境, 是企業履行社會責任的重要體現。多 年來,本集團致力執行節能降耗、綠 色環保的環境管理方針。積極物色和 採用高效能的設備,精簡操作流程, 藉此減少燃料、電力及水的消耗,提 升資源使用效益。

#### 3.2.1 環保辦公室

要才開启。

本集團在裝修辦公室過程中,積極使 用節能環保材料,並於日常營運中實 施節能措施包括在辦公區域採用 LED 燈具,較受光燈管的能源效益及 使用 壽命更佳。由於本集團的總建築 面積

超過 5,072 平方米·因此這些年來的 節 能量相當可觀。本集團亦致力減少 其 他 電 器 (包 括 電 腦·打 印 機 及 碎 紙 機)的能源消耗。當這些設備未 被 使 用 時·它 們 將 自 動 切 換 到 "休 眠 模 式"或"節能模式"·以消 耗最 少的能量;而照明系統亦會按需



#### 3.2.1 Green Offices (Cont' d)

In the Hong Kong office, the central air conditioning system will be turned off at 7 p.m. every night to conserve energy. Green pot plants are placed in the offices to purify indoor air and create a livelier working environment.

The Group also makes the change to a paperless office by using video conferences and emails to cut back on the use of paper and other office consumables while making less business travel. Printing on both sides of the paper and in black and white are encouraged in order to save toner and reducing carbon emission.

Apart from limiting the paper waste, the Group is also devoted to minimizing its production of electronic waste, which is hazardous and environmentally harmful. Most of the office operations of the Group joined an electronic waste recycling scheme that collects used and impaired electronic goods for recycling in the reporting period. Adopting this responsible disposal means to discard such hazardous waste, negative impact that the Group imposes on the environment is greatly reduced.

#### 3.2.1 環保辦公室(續)

在香港辦事處,中央空調系統亦在晚 上7時關閉以節約能源。另外,在辦 公室內 擺放綠色植物以淨化室內空氣 同時亦可營造具有活力的工作氛圍。

本集團提倡採用無紙化辦公室,使用視 頻會議和電子郵件以減少海外公幹的次 數及減少紙張等日常辦公耗材的使用, 和鼓勵雙面列印及黑白列印以減低碳粉 材料的消耗及減少碳排放。

除了控制紙張浪費之外,本集團還致力 於盡量減少電子廢棄物的產生,這種電 子廢棄物具有危害性且對環境有害。本 集團大部分辦公室業務均加入電子廢物 回收計劃,於報告期內收集已使用及受 損電子產品作回收再利用。集團採取這 種負責任的處置態度,對環境造成的負 面影響亦可大大降低。

#### 3.2.1 Green Offices (Cont' d)

The annual electricity consumption of the group was 428,013.20 kWh; consumed paper was 413.08 tonnes; used 3.9 tonnes of ink, and plastic packaging consumption was 1,360 kgs. The Group has business plans to strengthen its digital media distribution platform by recruiting staff talented in mobile and Internet technologies and continuing investments in research and development in new media advertising resulting with effective use of paper.

In the reporting period, the Group recycled waste of hazardous and non-hazardous : waste of paper 17 tonnes; 2 tonnes of ink, and a total of 63 pcs of plastic bucket; metal bucket; ink cartridge and coffee capsule see Appendix 2.

#### 3.2.1 環保辦公室(續)

本年度集團之耗電量為 428,013.20 千瓦 ·時、用紙量 413.08 噸、油墨之使用 量 為 3.90 噸,而塑料包裝消耗 1,360 公 斤。集團計劃通過招聘流動 及互聯網 技術人才以及持續投資新 媒體廣告的 研究和開發來加強其數 碼媒體發行平 台之業務,亦可更有 效使用紙張。

於報告期內集團回收之有害及無害廢 料 包括: 17 噸廢紙、2 噸油墨及合共 63 件之塑膠桶,鐵皮桶,打印機 油 墨 盒和咖啡膠囊。[詳見附錄 2]。

# SOCIETY 社會



# 4. SOCIETY 社會

#### 4.1 Employment and Labour Regulations

#### 4.1.1 Employment

The Group has formulated a comprehensive set of human resources policy setting out the details about, amongst other matters, remuneration, recruitment, dismissal, promotion, leave, training and benefits. It complies with the Labour Law of China, labour legislation of Hong Kong and the employment regulations of the jurisdictions where the Group operates to protect the interests of the employees

As at 31 December 2020, the Group had 261 employees, with details as follows:

- 4.1 僱傭
- 4.1.1 僱傭及勞工常規

本集團在薪酬、招聘、解僱、晉升、 假期、培訓及福利等方面制定了全面 的人力資源政策,遵守中國勞動法、 香港勞工法例及業務所在相關司法權 區的僱傭法規,保障僱員權益。

截止 2020 年 12 月 31 日·本集團擁 有僱 員共 261 人·僱員詳情如下:



#### 4.1.2 Health and Safety

Effective occupational health and safety management is crucial to the well-being of employees and the longterm development of the Group. In this regard, the Group defines, evaluates, prevents, eliminates and manages all the potential hazards at the workplace in a systematic manner and aims to create a zero-accident working environment. The Group provides guidance and supervision regarding the safe operations of its subsidiaries in accordance with the relevant laws and industry standards on occupational health and safety. Internal management systems are established and staff handbook and safety guides are prepared in order to increase employees' awareness of occupational safety and health.

#### 4.1.2 健康與安全

有效的職業健康安全管理對僱員的福 祉及本集團的長遠發展十分重要。為 此,本集團有系統地界定、評估、避 免、消除和管理所有工作中的潛在危 害,力求實現工作環境「零意外」的 目標。本集團依照相關地區關於職業 健康與安全的法律及行業標準,對附 屬公司的安全經營進行指導和監督。 制定各項內部管理制度及僱員手冊、 工作安全指南,增強僱員的職業安全 和健康意識。

During the reporting period, no material accident resulting in fatality or permanent disability has occurred and no work related injured case was reported. The rate of loss of working days (based on the total number of working days of the Group) due to general work-related injuries was 0%.

For example, the Group adopted certain occupational health and safety measures regarding the operations in Hong Kong are as follows:

報告期內·本集團並未發生任何重大 致命或導致永久傷殘的意外個案。亦 沒有因工傷導致損失工作日的報告。 一般工傷導致損失工作日比率(以本 集團總工作天數計)為0%。

例如·本集團於香港地區採取了以下保 障僱員健康與安全的措施:

#### 4.1.2 Health and Safety (Cont'd)

- Holding trainings and work demonstrations for employees in Hong Kong in accordance with the Guidance Notes on Manual Handling Operations published by the Occupational Safety and Health Branch of the Labour Department in Hong Kong, so as to ensure the safety of the employees who perform manual work.
- Preparing the Code on Use of Computer Monitor Screen to deal with the occupational health issues arisen from the prolonged use of computers in Hong Kong. There are designated staffs who are in charge of evaluating the workplace of the employees to identify ways to improve work performance and enhance efficiency.
- Arranging employees to participate in the fire drills carried out by the property management companies of the buildings where the Company's offices are located and ensuring that they are aware of the emergency procedures as well as the proper use of personal protective equipment and rescue facility, so as to increase their safety awareness, raise their vigilance and allow them to familiarize themselves with the contingency plans in case of emergencies such as fire and power failure.

#### 4.1.2 健康與安全 (續)

按香港勞工處職業安全及健康部刊發 的《體力處理操作指引》,召開專項 會議組織僱員進行示範學習,以保障 僱員的工作體力安全。

制定《使用電腦螢幕守則》,儘可能 減少因長時間電腦操作而產生的職業 健康問題。為提高工作效率,派出專 項負責香港同事對僱員的工作間進行 評估,並提供改善方法。

為增強僱員的安全意識,使僱員時刻 提高警覺,防範於未然,並對火警及 電力故障等緊急及突發的情況,懂得 處理及應對的方法,會安排僱員參與 公司辦公大廈火警逃生演習培訓,以 幫助僱員熟悉緊急應變程式,瞭解個 人防護裝備及救援設施。

#### 4.1.3 Development and Training

The Group places a great deal of importance on the career development and training of its staff and recognizes the value of human resources in the success of the Group. For years, both internal and external training programmes are provided to foster and develop its staff. With a view to improve the overall performance and professionalism of the employees, the Group has formulated and implemented a management system and handbook for employee training. For example, it has developed an internal training programme organized by Human Resources and Administrative Department which covers topics on induction procedures, corporate departmental job specifications, policies, work procedures, service etiquette, professional skills training. Employees are also required to attend internal seminars on the user guide to the Internet and company email accounts, internet security awareness and handling confidential information of the corporation held by the Information Technology Department. The objectives of the programme are to ensure its staff having a sound understanding of the Group and its requirements on staff, and at length to enhance their work efficiency and service standard.

#### 4.1.3 發展及培訓

本集團一向重視員工的職業發展與培 訓·秉承「尊重人才共贏發展」的理念。 多年來,透過內、外部培訓計劃,悉心 培育和發展僱員隊伍 · 過去 · 本集團為 提高僱員的整體素質和專業技術水準, 制定和實施僱員培訓管理制度和員工 手冊,建立了內部培訓課程,例如人力 資源及政務部制定了一套入職須知、公 司制度、部門工作規範、工作流程、服 務禮儀及職業技術培訓等項目;另員 工亦須參與由資訊科技部安排之互聯 網、公司郵箱使用技能、互聯網保安管 理、公司資料保密資料處理的培訓講 座。以上培訓目的都是為了加深僱員對 本集團的認知及對員工的要求,從而提 升工作效率及服務質素。

#### 4.1.3 **Development and Training (Cont' d)**

Besides, employees are encouraged to take part in continuous education programmes to further upgrade their capabilities, skills, knowledge and professionalism. During the year, Hong Kong office provided employees of different ranks with various external training programmes, including seminars on Environmental, Social and Governance Report, HR Strategic Planning on Employee Benefits, and Company Secretary courses etc.

#### 4.1.3 發展及培訓 (續)

此外亦鼓勵僱員參加各類持續進修課 程,以進一步提升工作能力、技能、 知識及專業水準。香港附屬公司於年 內為本集團不同職級的僱員參與多種 外部培訓,包括《環境、社會及管治 報告》、《僱員福利策劃》研討會等 及公司秘書課程等等。





Staffmembers are participating in the internal training seminar. 員工正參與內部培訓講座。

#### 4.1.4 StaffTurnover

Through giving different kinds of trainings, fostering employees' specialty, and providing competitive benefits, resulting with the enhancement of the sense of belonging to the Group. As at 31 December 2020, the turnover rate of the Group kept at around 9%.

#### 4.1.4 員工流失率

透過多方面培訓、積極發展員工不同 技能及提供具競爭力的福利待遇,大 大提升了員工對集團的歸屬感。截止 2020年12月31日,本集團的員工總 體流失率維持於9%左右。

#### 4.1.5 Labour Standards

The Group keeps abreast of employment news and information and strictly adheres to the laws relating to equal employment opportunity and prohibition of child labour and forced labour in different regions. During the reporting period, there was without any non-compliance related to the employment of child labour and forced labour issue.

#### 4.1.5 勞工準則

本集團定期監察僱傭相關資訊及數 據,嚴格遵守不同地區有關公平就業 機會、防止童工及強迫勞工的相關法 例。報告期內,本集團未有任何聘用 童工及強迫勞工等違規事宜。

# 4.2 **Operational Practices**

#### 4.2.1 Supplier Management

The Group established policies and procedures for procurement to ensure that all departments observe and follow. The Group has also set up a stock-taking system which allows staff to review the inventory before procurement so as to enhance operational efficiency and better utilization of the warehousing capacity.

The basic criteria for supplier selection are:

- Competitive pricing
- Product or service quality and reliability
- Ability to fulfill the requirements and/or specifications of the users
- Ability to meet the technological requirements and pass the evaluation of the respective departments
- Compatibility with the system in use
- Service standard
- Credit terms and discount
- Delivery on-time
- After-sales service and support
- Supplier's track record with the Company

# 4.2 營運慣例 4.2.1 供應商管理

本集團制訂《採購守則》旨確保各部門 按照及恪守集團制定的政策及流程進行 任何採購活動。訂立庫存記錄機制,在 採購前應檢視庫存量,適時制的採購可 提升業務及倉儲之效率。

選取供應商的基本原則為:

- ◆ 具市場競爭力的價格
- ◆ 產品或服務的品質及其可靠性
- ◆ 符合使用者的要求和/或規格
- ◆ 符合申請部門的技術要求及評估
- ◆ 能與現有系統融合
- ◆ 服務質素
- ◆ 信用條款及付款折扣
- ◆ 準時交貨
- ◆ 售後服務和支援
- ◆ 供應商與公司在過去的合作表現

#### 4.2.1 Supplier Management (Cont'd)

The staff who in charge of procurement must comply with the procurement policy when purchasing goods. It shall act as for the best rights and interests of the Group when handling corporate affairs to avoid any actual or potential conflict of interests. They also have the responsibility to report to the Group in writing any potential conflict of interests, personal or financial, that may arise from business deals or agreements. If any concealment is discovered, the Human Resources and Administration Department must be notified and all reports will be kept strictly confidential.

#### 4.2.2 Product Service and Liability

The Group not only commits to provide quality services and solutions to customers, but also ensures customers enjoying the use of safe and reliable products. While the establishment of specific policies and compliance with the quality control workflow, the Group ensures the products meeting the requirements and the relevant health and safety, advertisement, intellectual property and privacy laws and regulations. During the reporting period, there were no known cases of non- compliance with the above laws and regulations.

The Group pioneered the idea of " integrated operation" in product operation by applying a multimedia advertising approach. Advertising packages will involve the use of newspapers, magazines, journals and the Internet so as to create added values for advertisers. The model of integrated operation, which focuses on the centralized co-ordination of multiregional advertising, editing, distribution, planning, marketing and media business, together with the Group's unique system of advertisement monitoring system, maximizes the effectiveness of the operation. 4.2.1 供應商管理 (續) 相關負責 人在採購事務時必須根據本 集團內 部之採購守則。而在處理公司 事務 時,亦從本集團最大利益出發,避 免任何實際或被視為可出現的利益 衝突。同時,亦有責任以書面形式向 本集團申報任何商業協議或約定可能 導致個人或財務上的利益衝突。如發 現任何隱瞞行為,必須通報人力資源 及行政部,而所有舉報均會嚴格保 密。

#### 4.2.2 產品服務及責任

本集團不單致力為客戶提供優質服務 及解決方案,更確保客戶可享用安全 及穩定的產品。本集團已通過嚴格的 質量控制及管理制度,以確保產品符 合有關健康與安全、廣告、知識產權 及私隱事宜的法例規管。在報告期內 ,本集團並未發現不符合以上法律 或法規的情況。

本集團在產品經營模式上開創「集成 運營」的新策略,在廣告推介及發布 上實施多媒體集成運營,報紙、雜 誌、特刊、網絡等立體聯動,為客戶 提供增值服務。實行多區域集成運 作,廣告、採編、發行、策劃推廣、 傳媒商務等統一調度,環環緊扣,並 配合獨有的廣告監測系統,促使運營 效果實現最大化。

## 4.2.2 Product Service and Liability -Traditional Advertising Business

Sale of the Group's advertising services takes the form of direct sales to advertisers in various sectors. To better serve the needs and requirements of clients, the Group has set up local branches and sales teams in every city where the Group operates as well as designated marketing teams for different sectors. These branches and teams are centrally managed by the headquarters.

#### 4.2.2 產品服務及責任 - 常規廣告

本集團的廣告服務銷售通過向來自各 行各業的廣告客戶進行直銷的方式進 行,為更好地滿足客戶的個人需要及 要求,本集團在經營所在的各城市設 立銷售服務團隊在當地經營,並由集 團總部集中管理,本集團亦將客戶按 行業劃分,設立專項營銷團隊跟進。

# 4.2.2 Product Service and Liability - Printing and Distribution Supporting Service

To newspaper partners with which the Group enters into comprehensive collaboration, the Group provides services which include distribution supporting management, printing and electronic distribution of publications in order to maximize the marketing value of the clients. The provision of such services also allows the Group to strengthen the relationship with its newspaper partners by boosting the quality and appeal of the publications, thereby increasing the revenue from the provision of integrated printing and media services to the clients

#### 4.2.2 產品服務及責任 - 印刷發行配 套服務

本集團為全面合作關係的報紙夥伴提供 若干配套服務包括發行管理、印刷及出 版刊物的電子發行,為廣告客戶提供最 大的市場推廣價值。同時,旨在加深與 報紙夥伴的合作關係,協助提升其刊物 的質量,增加其對讀者的吸引力,以協 助本集團提升向廣告客戶銷售本集團的 綜合印刷媒體服務所產 Traditional operational framework :

常規管理流程概述如下:

Newspaper Partners 報紙夥伴	The Group 本集團		Advertisers 廣告客戶
Core Advertising Bu	siness 核心廣告業務		
Allocate advertising space 分配廣告位 Endorse the content & arrange the layout 批准內容及版面編排 Provide resources to different activities 為各類活動提供資源 Reserve the right on managing the editorial content 保留對編採內容的監管	Print media         advertisement         印刷媒體廣告刊登         Sell the advertising space         銷售廣告空間         Design & arrange the         layout         設計及版面編 排         Provide selected content         提供精選內容         Offer online media         service         網路媒體服 務	comprehensive service package 綜合服務組合	Direct clients 直接客戶 Advertising agencies 廣告代理
Supporting Se	ervice配套服務		
Supply printing papers 供應印刷紙張 Distribute newspapers to subscribers & retailers 向訂戶及零售商派送報紙	Print 印刷 Provide publication consultation & management 發行咨詢與管理 Offer electronic publication service 電子發行服務		

#### 4.2.3 Anti-corruption

The Group strictly observes relevant legal and ethical requirements. Its staff handbook contains a number of provisions regarding work conduct and discipline, which are consistently implemented in daily operations and employee management, in order to protect and maintain the interests of the Group and its stakeholders.

During the reporting period, there was neither violation of relevant standards, rules and regulations nor litigation of corruption cases involving the Group or its employees.

#### 4.2.3 防止貪污

本集團嚴格遵守相關法律規範和道德 準則。在員工手冊中制定多項工作守 則和紀律條文,在實際營運及對僱員 管理的過程中貫徹執行,以保障和維 護本集團及權益人的利益。

在報告期內·本集團並未有出現相關 標準、規則及法規的違規事宜·及未 有牽涉本集團或其僱員關於貪污方面 的訴訟個案。



#### 4.3 Community

With a business coverage spanning across a number of cities in China, the Group is dedicated to establish closer ties with local communities through various means as one of its corporate responsibility objectives. It takes a proactive and constructive approach in giving back to the society by encouraging its employees to participate in charitable and community services and provide more assistance to those in need.

Explore to Learn" ("遠航助學") is an event organized by the Exploration Team of the Executive Master of Business Administration programme of the Xiamen University in China and its goal is to help the needy students living in impoverished rural areas to have access to education and improve their living standard. Since 2014, Mr. Yu Shiquan, Executive Director and Chief Financial Officer of the Group, has been joining the "遠航助學" for seven consecutive years to donate money and offer learning materials to the children living in poor mountain regions. The Group is honored to be part of the great cause in supporting, and extending love and care to, the underprivileged children. Mr. Yu and Group's representatives continued to join a 3-day visit activity in the reporting peniod.

#### 4.3 社區

本集團的業務遍及中國多個城市,積 極履行企業公民責任,致力透過多種 途徑與當地社區建立更緊密的聯繫, 以主動、積極的態度和行動回饋社 會,並推動僱員參與各種社會公益事 務,為社區作出貢獻,為有需要人士 提供更多援助。

《遠航助學》項目是由中國廈門大學 高級工商管理碩士遠航班全體成員共 同發起,致力扶助山區貧困學生學習 與生活的助學活動。自 2014 年起, 本集團執行董事兼首席財務官余詩權 先生已連續七年參與《遠航助學》組 織,向貧困山區孩子捐助學習款項、 學習物資等。樂善有恆,身體力行, 用愛為大山中的孩子們護航!報告年 內,余詩權先生及集團代表參與了為 期3天的年度探訪活動。



執行董事兼首席財務官余詩權先生(後排左四)探訪山區學校。 Mr.YuShiquan(Fourth from the left, back row), Executive Director and ChiefFinancialOfficervisited the schools in poor mountain regions.



The Group also values harmonious relations between its subsidiaries and the respective communities where they are located. Through active involvement in local affairs and understanding of local needs, the Group strives to ensure social well-being is addressed.

本集團各地附屬公司亦非常重視在所 在社區建立和諧共融的企業和社區關 係,通過積極參與社區活動,瞭解社 區需求,並以實際行動考慮社區利益。

Appendix 1	List of Excluded Facilities
附錄 1	不包括的辦公設施列表

In consideration of immateriality, the following list of facilities are excluded from the

preparation of this report.

基於以下公司非實質營運、故排除於本報告外之辦公設施。

Facility Name 公司名稱	Region 地區
Guizhou ShiFang Printing Co. Ltd. 貴州十方印務有限公司	Guizhou 貴州
Liaoning ShiFang XinDa Culture Communication Co., Ltd. 遼寧十方信達文化傳媒有限公司	Liaoning 遼寧
Glory Peace Limited 榮泰有限公司	Samoa 薩摩亞
Dragon Soar Ltd 龍翔有限公司	British Virgin 英屬維京群島
Fujian ShiFang HeQiang Electronic Technology Co., Ltd. 福州十方合強電子科技有限公司	Fujian 福建
Fujian ShiFang KaiTai Advertisement Technology Co., Ltd. 福建十方開泰傳媒科技有限公司	Fujian 福建

# Appendix 2

# ESG Performance Table

附錄 2

### 環境、社會、管治報告績效表

Key Performance Indicators 關鍵績效指標	Unit 單位	2020		
Greenhouse Gases (GHG) Emission 溫室氣體排放				
Scope 1-2 GHG Emissions 範圍 1-2 溫室氣體排放	tCO2e 公噸	275.39		
GHG Emission Intensity 溫室氣體排放密度	·			
By Unit Production 按每產量單位	<b>kgCO2e- / Unit Produced</b> 公斤二氧化碳當量 / 產量單位	0.0374		
By Revenue 按收入	kgCO2e- / RMB	2.25		
By Gross Floor Area (GFA) 按總樓面面積	<b>kgCO2e- / m<sup>2</sup>公斤</b> 二氧 化碳當量 / 平方米	54.30		
By Full-Time Employee (FTE) 按全職員工人數	kgCO2e- / Person 公斤二 氧化碳當量 / 人	1,071.56		
Hazardous Waste (Recycled) 有害廢棄物 (已	· 回收)			
Ink 油墨	Kg 公斤	2,000.00		
Recycled Ink Intensity by Unit Production 按每產量單位計算的油墨回收密度	kg / Unit Produced 公斤 / 產量單位	0.0002718		
Recycled Ink Intensity by Revenue 按收入計算的油墨回收密度	kg / RMB	0.016343		
Plastic Bucket/Metal Bucket/Ink Cartridges/ Coffee Capsules 塑料桶/鐵皮桶/打印機/油墨盒/咖啡膠囊	Pieces 件	63.00		

# ESG Performance Table (Cont' d)

環境、社會、管治報告績效表 (續)

Key Performance Indicators 關鍵績效指標	Unit 單位	2020		
Non-Hazardous Waste (Recycled) 無害廢棄物 (已回收)				
Paper 廢紙	Tonnes 噸	17.00		
Recycled Paper Intensity by Unit Produced	kg / Unit Produced			
按每產量單位計算的廢紙回收密度	公斤 / 產量單位	0.00231		
Recycled Paper Intensity by Revenue	kg / RMB '000			
按收入計算的廢紙回收密度	公斤/人民幣 '000	0.000139		
Energy Consumption 能源消耗				
Electricity Usage 耗電	kWh 千瓦時	428,013.20		
Energy Intensity by Facility	kWh / Facility	32,924.09		
按設施數量計算的耗電密度	千瓦時/設施	32,924.09		
Energy Intensity by Revenue	kWh / RMB '000			
按收入計算的耗電密度	千瓦時 / 人民幣 '000	0.003498		
Energy Intensity by FTE 按全職員工人數計算的耗電	kWh / Person	1.005.40		
密度	千瓦時/人	1,665.42		
Energy Intensity by GFA 按總樓面面積計算的耗電密	kWh / m <sup>2</sup>			
度	千瓦時 / 平方米	84.39		
Water Consumption 耗水				
Water Consumption 耗水量	m <sup>3</sup>	5,529.90		
	立方米			
Water Consumption Intensity by Facility	m <sup>3</sup> / Facility	425.20		
按設施數量計算的耗水密度	立方米/設施	425.38		
Water Consumption Intensity by FTE	m <sup>3</sup> / Person			
按全職員工人數計算的耗水密度	立方米/人	21.52		
Water Consumption Intensity by GFA	m <sup>3</sup> / m <sup>2</sup>			
按總樓面面積計算的耗水密度	立方米/平方米	1.09		
Packaging Material 包裝材料				
Nylon Cable Tie 包裝索帶	Tonnes 噸	1.36		
Packaging Material Usage Intensity by Unit Production	kg / Unit Produced	0.0001848		
按每產量單位計算的塑膠包裝材料	公斤/產量單位			

# HKEx ESG Guide Content Index 香港交易所《環境、社會及管治報告指引》內容索引

Appendix 3

附錄 3

Aspects, General Disclosures and KPIs 主要範疇、層面 、一般披 露及關鍵績效指 標	Description 描述	Relevant Chapter, reference page(s) or explanation 相關 章節 · 參考頁面或說明
A. Environmental <sub>環境</sub> Aspect A1: Emissions <sub>排放物</sub>		
General Disclosure 一般披露	Information on: <sub>資料來源</sub> : (a) the policies; and <sub>政策;及</sub> (b) compliance with relevant laws and regulations that have a significant im- pact on the issuer 遵守對發行人有重大影響的相關法律	The description has been recorded in this report: 3. Environmental 相 關描述已記錄於本報告: 3. 環境
KPI <sub>開鍵績效指標</sub> A1.1	The types of emissions and respective emissions data 排放物種類及相關排放數據	The description has been recorded in this report: Appendix 2 "ESG Performance Table" 相關描述已記 錄於本報告: 附錄 2 環境、社會、管 治報告績效表
KPI 開鍵績效指標 A1.2	Greenhouse gas emissions in total (in tonnes) and, where appropriate, intensi- ty (e.g. per unit of production volume, per facility). 溫室氣體總排放量(以噸計算)及(如適用) 密度 (如以每 產量單位、每項設施計算)	The description has been recorded in this report: Appendix 2 "ESG Performance Table" – GHG Emis- sions 相關描述已記錄於本報告: 附錄 2 環境 、社會、管治報告績效表 - 溫室氣體 排放
KPI 開鍵績效指標 A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensi- ty (e.g. per unit of production volume, per facility). 所產生有害廢棄物總量(以噸計算)及(如適用) 密度 (如 以每產量單位、每項設施計算)	The amount of waste produced is not documented because of its in- significant quantity. The Group shall consider recording such data in the near future. 由於數據不足,而所產生 的廢物量沒有記錄在案。本集團可能考 慮在來年記錄此類數據。

Aspects, General Disclosures and KPIs 主要範疇、層面、一般 披露及關鍵績效指標	Description 描述	Relevant Chapter, reference page(s) or explanation 相關 章節·參考頁面或說明
KPI 開鍵績效指標 A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per fa- cility) 所產生無害廢棄物總量(以噸計算)及(如適 用)密度(如以每產量單位、每項設施計 算)。	The amount of waste produced is not docu- mented because of its insignificant quantity. The Group shall consider recording such data in the near future.由於數據不足,而所 產生的廢物量沒有記錄在案。本集團可能考慮 在來年記錄此類數據。
KPI <sub>關鍵績效指標</sub> A1.5	Description of measures to mitigate emis- sions and results achieved. 描述減低排放量的措施及所得成果。	The description has been recorded in this report: 3.1 Emissions - 3.1.4 Noise Control 相關描述已記錄於本報告: 3.1 排放物至 3.1.4 噪音污染控制
KPA <sub>開鍵績效指標</sub> A1.6	Description of how hazardous and non- hazardous wastes are handled, reduction initiatives and results achieved. 描述處理有害及無害廢棄物的方法、減低產生 量的措施及所得成果。	The description has been recorded in this report: 3.2.1 Green Offices 相關描述已記 錄於本報告: 3.2.1 環保辦公室
Aspect A2: Use of Resources 資	」	<u> </u>
General Disclosure 一般披露	Policies on the efficient use of resources, including energy, water and other raw ma- terials. 有效使用資源 (包括能源、水及其他原材料) 的 政策。	The description has been recorded in this report: 3.2 Use of Resources 相關描述已 記錄於本報告: 3.2 資源使用
KPI 關鍵績效指標 A2.1	Direct and / or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in ' 000s) and intensity (e.g. per unit of production volume, per facility). 按類型劃分的直接及/或間接能源(如電、氣 或油)總耗量(以千個千瓦時計算)及密度( 如	The description has been recorded in this report: 3.2.1 Green Offices 相關描述已記 錄於本報告: 3.2.1 環保辦公室

Aspects, General Disclosures and KPIs 主 要範疇、層面、一般披 露及關鍵績效指標	Description 描述	Relevant Chapter, refer- ence page(s) or explana- tion 相關章節 · 參考頁面 或說明
KPI關鍵績效指標 A2.2	Water consumption in total and intensity (e.g. per unit of produc- tion volume, per facility). 總耗水量 及密度(如以每產量單位、每項設 施計算)。	The description has been recorded in this report: 3.1.3 Water Consump- tion & Wastewater Treatment 相關描 述已記錄於本報告: 3.1.3 耗水及廢水處 理
KPI 關鍵績效指標 A2.3	Description of energy use efficiency initiatives and results achieved. 描述能源使用效益計劃及所得成果。	The description has been recorded in this report: 3.2.1 Green Offices 相 關描述已記錄於本報告: 3.2.1 環保辦 公室
KPI關鍵績效指標 A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved. 描述求取適用 水源上可有任何問題 · 以及提升用水 效益計劃及所得成果。	The Group does not have a system in place to document and monitor the use of water and water efficiency initiatives. The Group shall improve its data monitoring and collection system to begin capturing our data on consuming water and measure of water saving. 本集團目前沒有恰當的 系統記錄或監控用水及節水措施。本集 團將考慮改進有關之數據監控和收集系 統,以開始收集相關數據及研究可行之 節水措施。
KPI關鍵績效指標 A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced 製成品所用包裝材料 的總量(以噸計算)及(如適用)每 生產單位佔量。	The Group does not have a system in place to document and monitor the use of packaging material. The Group shall improve its data moni- toring and collection system to begin capturing our data on packag- ing material used. 本集團目前沒有恰 當的系統記錄或監控包裝材料的使用情 況。本集團將考慮改進有關之數據監控 和收集系統,以開始收集相關數據。

Aspects, General Disclo- sures and KPIs 主要範疇、 層面、一般披 露及關鍵	Description 描述	Relevant Chapter, reference page(s) or explanation 相關章
績效指標		節・參考頁面或說明 
Aspect A3: The Environment and	INatural Resources 環境及天然資源	
General Disclosure 一般披露	Policies on minimizing the issuer' s significant impact on the envi- ronment and natural resources. 減 低發行人對環境及天然資源造成重 大 影響的政策。	The description has been recorded in this report: 3.1 Emissions 相關描述已 記錄於本報告: 3.1 排放物
KPI 關鍵績效指標 A3.1	Description of the significant im- pacts of activities on the environ- ment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重 大影響及已採取管理有關影響的行 動 。	The description has been recorded in this report: 3.1 Emissions 相關描述已 記錄於本報告: 3.1 排放物
B. Social <sub>社會</sub> Employment and Labour Practic	es 僱傭及勞工常規	
Aspect B1: Employment 僱傭		
General Disclosure 一般披露	Information on: 資料來源: Relating to compensation and dismissal, recruitment and promo- tion, working hours, rest periods, equal opportunity, diversity, anti- discrimination, and other benefits and welfare: 有關薪酬及解 僱、招聘及晉升、工作時數、假期、 平等機會、多元化、反 歧視以及其他 待遇及福利的: (a) the policies; and 政策;及 (b) compliance with relevant laws and regulations that have a signifi- cant impact on the issuer 遵守對發行人有重大影響的相關法律	The description has been recorded in this report: 4.1.5 Labor Standards 相關 描述已記錄於本報告: 4.1.5 勞工準則

Aspects, General Disclosures and KPIs 主要範疇、層面、 一般披露 及關鍵績效指標	Description 描述	Relevant Chapter, reference page(s) or explanation 相關 章節,參考頁面或說明
KPI 關鍵績效指標 B1.1	Total workforce by gender, employment type, age group and geographical region. 按 性別、僱傭類型、年齡組別及地區劃分的僱員 總數。	The description has been recorded in this report: 4.1.1 Employment 相關描述已記錄於本報告: 4.1.1 僱傭
KPI 開鍵績效指標 B1.2	Employee turnover rate by gender, age group and geographical region.按性别、年 齡組別及地區劃分的僱員流失比率。	The description has been recorded in this report: 4.1.4 Staff Turnover 相關描述已記錄於本報告: 4.1.4 員工 流失率
Aspect B2: Health and Safety 健康與	 【安全	1
General Disclosure 一般披露	Information on: 資料來源: Relating to providing a safe working environ- ment and protecting employees from occu- pational hazards: 有關提供安全工作環境及保 障僱員避免職業性危 害的: (a) the policies; and (b) compliance with敬德wont laws and regula- tions that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律	The description has been recorded in this report: 4.1.2 Health and Safety 相關描述已記錄於本報告: 4.1.2 健康 與安全
KPI 關鍵績效指標 B2.1	Number and rate of work-related fatalities. 因工作關係而死亡的人數及比率。	The description has been recorded in this report: 4.1.2 Health and Safety 相關描述已記錄於本報告: 4.1.2 健康 與安全
KPI 關鍵績效指標 B2.2	Lost days due to work injury. 因工傷損失工作日數。	The description has been recorded in this report: 4.1.2 Health and Safety 相關描述已記錄於本報告: 4.1.2 健康 與安全

Appendix 3	HKEx ESG Guide Content Index (Cont' d)	
附錄 3	香港交易所《環境、社會及管治報告指引》內容索引 (續)	

Aspects, General Disclo- sures and KPIs 主要範疇 、層面、一般 披露及 關鍵績效指標	Description 描述	Relevant Chapter, reference page(s) or explanation 相關 章節·參考頁面或說明
Aspect B4: Labour Standards 勞	工準則	
General Disclosure 一般披露	Information on: 資料來源: Relating to preventing child and forced labour: 有關防止童工或強 迫勞工的: (a) the policies; and 政策;及 (b) compliance with relevant laws and reg- ulations that have a significant impact on the issuer	The description has been recorded in this report: 4.1.5 Labour Standards 相 關描述已記錄於本報告: 4.1.5 勞工準則
KPI <sub>開鍵績效指標</sub> B4.1	Description of measures to review em- ployment practices to avoid child and forced labour 描述檢討招聘慣例的措施以避免童工及強制勞 工。	All employee recruitment should be possessed by HR Department and em- ployees' identity card copies should be kept to avoid any child recruitment. 所有招聘工作必需經由人力資源部處理·並 需保存員工身份証副本以免聘用童工。
KPI 開鍵績效指標 B4.2	Description of steps taken to eliminate such practices when discovered. 描述在發現違規情況時消除有關情況所採取的 步驟。	If the HR Department finds that the applicant does not meet the minimum working age requirement under Hong Kong labor law, HR department will turn down the application.如人力資源部發現 應徵者未符合香港勞工法例有關工作年齡要 求時·人事部門會拒絕該應徵者之申請。

Aspects, General Disclo- sures and KPIs 主要範疇 、層面、一般 披露及 關鍵績效指標 Operating Practices 營運慣例 Aspect B5: Supply Chain Manage General Disclosure -般披露	Description 描述 ement 供應鏈管理 Policies on managing environmental and social risks of the supply chain. 管理供應 鏈的環境及社會風險政策。	Relevant Chapter, reference page(s) or explanation 相關 章節,參考頁面或說明 The description has been recorded in this report: 4.2.1 Supplier Man- agement 相關描述已記錄於本報告: 4.2.1 供應
KPI 關鍵績效指標 B5.1	Number of suppliers by geographical re- gion. 按地區劃分的供應商數目 。	The Group does not have a system in place to document and monitor the products and service related complaints. The Group shall im- prove its data monitoring and col- lection system to begin capturing our data. 本集團目前沒有合當的系 統記錄或監控相關資料。本集團將考 慮改進有關之數據監控和收集系統, 以開始收集相關數據。
KPI 開鍵績效指標 B5.2	Description of practices relating to engag- ing suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored. 描述有關聘用供應商的慣例,向其執行有關慣例的供應商 數目、以及有關慣例的執行及監察方法。	The description has been recorded in this report: 4.2.1 Supplier Man- agement 相關描述已記錄於本報告: 4.2.1 供應 商管理

Aspects, General Disclo- sures and KPIs 主要範疇、 層面、一般披 露及關鍵 績 效指標 Aspect B6: Product Responsibility General Disclosure	y 產品責任 Information on: Relating to health and safety, advertising, labelling and privacy	Relevant Chapter, reference page (s) or explanation 相關章節,參考頁面或說明 The description has been recorded in this report: 4.2.2 Product Service and Liability
	matters relating to products and services provided and methods of redress: 有關所提供產品和服務 的健康與安全、廣告、標籤及私隱 事宜以及補救方法的: (a) the policies; and (b) compliance with re <del>le</del> vant laws and regulations that have a sig- nificant impact on the issuer	相關描述已記錄於本報告: 4.2.2 產品服務 及責任
КРІ	Percentage of total products	There is no related recorded in the ac-
B6.1	sold or shipped subject to recalls	counting period.
	for safety and health reasons.	審計年度並没有相關記錄
КРІ	Number of products and service	There is no complaint recorded in the
B6.2	related complaints received and	accounting period.
	how they are dealt with.	審計年度並没有投訴記錄
КРІ	Description of practices relating	The description has been recorded in
B6.3	to observing and protecting in-	this report: 4.2.2 Product Service and Liability
	tellectual property rights. 描述 與維護及保障知識產權有關的 慣 例。	相關描述已記錄於本報告: 4.2.2 產品服務 及責任
	۲. و <i>צ</i> ו	

Aspects, General Disclosures and KPIs 主要範疇、層面 、一般披 露及關鍵績效指 標	Description 描述	Relevant Chapter, reference page(s) or explanation 相關 章節 · 參考頁面或說明
КРІ В6.4	Description of quality assurance process and recall procedures. 描 述質量檢定過程及產品回收程序。	The Group does not have a system in place to document and monitor the products and service related complaints. The Group shall improve its data monitoring and collection system to begin capturing our data on related quality assurance process and recall procedures.本集團目前沒 有合當的系統記錄或監控相關質量檢定 過程及產品回收程序。本集團將考慮改 進有關之數據監控和收集系統,以開始 收集相關數據。
КРІ Вб.5	Description of consumer data pro- tection and privacy policies, how they are implemented and moni- tored.	The description has been recorded in this report: 4.2.2 Product Service and Liability 相關描述已記錄於本報 告: 4.2.2 產品 服務及責任
Aspect B7: Anti-corruption 反貪污 General Disclosure	Information on: relating to bribery, extortion, fraud and money laundering.: : (a) the policies; and (b) compliance with relevant laws and regulations that have a signifi- cant impact on the issuer	The description has been recorded in this report: 4.2.3 Anti-corruption 相關描述已記錄於本報告: 4.2.3 防止 貪污

# Appendix 3HKEx ESG Guide Content Index (Cont'd)附錄 3香港交易所《環境、社會及管治報告指引》內容索引 (續)

Aspects, General Disclosures and KPIs 主要範疇、層 面、一般披 露及關鍵績效 指標	Description 描述	Relevant Chapter, reference page(s) or explanation 相關 章節·參考頁面或說明
KPI 關鍵績效指標 B7.1	Number of concluded legal cases regard- ing corrupt practices brought against the issuer or its employees during the report- ing period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案 件的數目及訴訟結果。	The description has been recorded in this report: 4.2.3 Anti-corruption 相關描述已記錄於本報告: 4.2.3 防止 貪污
KPI 關鍵績效指標 B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored. 描述防範措 施及舉報程序,以及相關執行及監察方法。	The description has been recorded in this report: 4.2.1 Supplier Man- agement 相關描述已記錄於本報告: 4.2.1 供應 商管理
Community 社區 Aspect B8: Community Investmen	t 社區投資	
General Disclosure 一般披露	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests. 有關以社區參與來 了解營運所在社區需要和確 保其業務活動會 考慮社區利益的政策。	The description has been recorded in this report: 4.3 Community 相關描述已記錄於本報告: 4.3 社區
KPI 關鍵績效指標 B8.1	Focus areas of contribution (e.g. educa- tion, environmental concerns, labour needs, health, culture, sport).專注貢獻範 疇(如教育、環境事宜、勞工需求、健康 、文化、體育)。	The description has been recorded in this report: 4.3 Community 相關描述已記錄於本報告: 4.3 社區
KPI 關鍵績效指標 B8.2	Resources contributed (e.g. money or time) to the focus area. 在專注範疇所動用 資源(如金錢或時間)。	The description has been recorded in this report: 4.3 Community 相關描述已記錄於本報告: 4.3 社區

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