

Stock Code 股份代號:657



ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 環境、社會及管治報告

20-21

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範圍和報告期

這是環科國際集團有限公司(「本公司」)及 其子公司(統稱為「本集團」)之環境、社會 及管治報告(「ESG報告」),此報告已根據 香港聯合交易所有限公司(「聯交所」)證券 上市規則(「上市規則」)附錄27所載的《ESG 報告指引》而編制。

本集團主要經營兩間專門提供潮州菜之酒樓及一間管理公司。於2019年11月29日舉行之特別股東大會上經股東決議通過後,本集團透過香港管理公司正式開始其澳洲物業發展業務。此ESG報告主要集中對本集團截至2021年3月31日止年度於環境管治會方面之表現作出評估。有關企業管治,請參閱本集團年報中的企業管治報告。

持份者之參與及重要性

本集團歡迎持份者對我們ESG做法及表現提出反饋。如欲提供建議或與我們分享 閣下之意見,請發送電子郵件至info@g-vision.com.hk。

SCOPE AND REPORTING PERIOD

This is the Environmental, Social and Governance Report (the "ESG Report") for G-Vision International (Holdings) Limited (the "Company") and its subsidiaries (collectively referred to as the "Group") which has been prepared in accordance with the ESG Reporting Guide contained in Appendix 27 to the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited (the "Stock Exchange") (the "Listing Rules").

The Group is principally engaged in the operations of two restaurants specialising in Chiu Chow Cuisine and a management office in Hong Kong. By a shareholders' resolution passed at the special general meeting held on 29 November 2019, the Group commenced its property development operations in Australia via its management office in Hong Kong. This ESG report mainly focuses on the evaluation of the environmental and social aspects of the Group's performance in these operations for the year ended 31 March 2021. For corporate governance, please refer to the Corporate Governance Report in the Group's annual report.

STAKEHOLDER ENGAGEMENT AND MATERIALITY

The Group's ESG Report was prepared based on the four reporting principles (materiality, quantitative, balance and consistency) as stipulated in the ESG Reporting Guide. In order to identify the most significant aspects for the Group to report on its ESG performance, the interests and influences the Group places on different key stakeholders would be considered. The Group maintains ongoing dialogues with a diverse of group of stakeholders including but not limiting to its employees, customers, suppliers, investors, shareholders, industry regulators and other governmental and community groups. Communication with them conducted both formally and informally enables the Group to identify its strengths and weaknesses and to better position itself in responding to the ESG challenges ahead.

The Group welcomes stakeholders' feedback on our ESG approach and performance. Please give your suggestions or share your views by email to info@g-vision.com.hk.

公司對可持續發展承諾之使命和願景

對環境、社會及管治之使命和願景

本集團致力於環境與社會之可持續發展。 它將可持續發展視為其業務目標的組成部分,並力求以負責任的方式經營業務。本 集團致力遵守適用於其業務有關環境及社 會方面之法律及法規,並確保其業務符合 所需要的標準及道德規範。

A. 環境

於ESG報告中披露之環境數據僅涵蓋由酒樓及管理公司引致的直接排放和消耗數據,而不包括物業發展項目承包商產生之環境數據。然而,集團只會聘請那些有良好記錄,除了會按照計劃和預算,同時也會保持最高質量標準並且符合澳洲《國家建築守則》規定完成房地產開發項目的承包商。

本集團於澳洲新南威爾士州悉尼的卡姆登區之物業發展業務項目已根據BASIX《建築可持續性指數》進行評估和認證,並根據NatHERS《全國房屋能源評級計劃》進行評級。BASIX的目標為確保該項目之設計同建造,可減少使用飲用水及可減少溫室氣體排放。NatHERS是根據家居設計對其能源效益進行評級。

THE COMPANY'S MISSION AND VISION ON SUSTAINABILITY COMMITMENT

Mission and Vision on Environmental, Social and Governance

The Group is committed to the sustainable development of the environment and our society. It regards sustainability as an integral part of its business objective and strives to carry out its business in a responsible manner. The Group has endeavoured to comply with applicable laws and regulations governing the environmental and social aspects of its operations and to ensure its business meet the required standards and ethics.

A. ENVIRONMENTAL

The environment data disclosed in this ESG Report cover only the direct emission and consumption data generated from the restaurants and the management office but do not include the environmental data generated by the contractors from the property development project. The Group, however, would only engage contractors who have proven track record to complete property development projects within schedule and on budget whilst maintaining the highest standards of quality and complying with the provisions as stipulated under the Australia's National Construction Code

The Group's property development project in Camden, Sydney, New South Wales, Australia, has also been assessed and certified under BASIX (Building Sustainability Index) as well as rated under NatHERS (Nationwide House Energy Rating Scheme). The objective of BASIX is to ensure the project is designed and built to use less potable water and to produce fewer greenhouse gas emissions. NatHERS rates the energy efficiency standard of a home, based on its design.

Environmental, Social and Governance Report

在BASIX倡議下,該項目旨在透過全面使用節能LED照明以及透過控制流量配件把整個房地產項目之耗水量降至最低,從而大幅度減低能源使用量。在NatHERS星級評級中,為獲得高於行業之平均水平時,該項目會透過使用高於標準的絕緣層以及屋簷懸垂以便更有效地控制熱能,並且能實現更高能源效益。

本集團酒樓及管理公司總樓面面積約3,530 平方米。由本集團日常業務引致之排放物 種類包括空氣及溫室氣體排放以及無害廢 棄物。截至2021年3月31日止年度,本集 團並不知悉任何有關空氣及溫室氣體排 放,水和土地排放以及產生有害及無害廢 棄物的嚴重違規事項。

A. 1.排放物

A1.1 空氣排放

截至2021年3月31日止年度,本集團之酒樓業務在消耗燃油時會排放出氮氧化物(NOx),硫氧化物(SOx)及可吸入懸浮顆粒物(PM)。由於使用車輛產生的空氣排放量相當輕微,因此本報告沒有提供這方面之數據。

氣體燃料消耗

本集團之最大排放源頭來自煤氣消耗。截至2021年3月31日止年度之總煤氣用量為113,474煤氣用度(2020年:162,072煤氣用度),其引致之氮氧化物(NOx)排放量為21.90公斤(2020年:31.27公斤),而硫氧化物(SOx)排放量則為0.11公斤(2020年:0.16公斤)。

With the BASIX's initiative, the project seeks to minimize the use of energy via the use of energy efficient LED lighting throughout the entire project as well as minimize the water consumption throughout the premises with control flow fittings. In obtaining a higher-than-average industry standard in NatHERS star rating, the project manages to achieve a more efficient use of energy consumption via the use of above par insulation and eaves overhang as better thermal control initiatives.

Total floor area coverage for the Group's restaurants and management office is approximately 3,530 m². Types of emissions that the Group accounted for during its course of operation mainly include air and greenhouse gas emissions and the generation of non-hazardous waste. The Group is not aware of any cases of material non-compliance relating to air and greenhouse gas emissions, discharge into water and land, and the generation of hazardous and non-hazardous waste for the year ended 31 March 2021.

A1. Emissions

A1.1 Air Emissions

For the year ended 31 March 2021, nitrogen oxides (NOx), sulphur oxides (SOx) and respiratory suspended particles (PM) were emitted from fuel consumption from the Group's restaurant operations. Air emission from vehicle operation was considered insignificant, thus no such data is being presented in this report.

Gaseous Fuel Consumption

Consumption of town gas remains the biggest source of emission from the Group. A total of 113,474 units (2020: 162,072 units) of town gas was used for the year ended 31 March 2021, contributing to 21.90 kg (2020: 31.27 kg) of nitrogen oxides (NOx) emission and 0.11 kg (2020: 0.16 kg) of sulphur oxides (SOx) emission.

A1.2 溫室氣體(GHG)排放

A1.2 Greenhouse Gas (GHG) Emissions

溫室氣體排放		截至2021年3月31日止 For the year ended 31 March 2021		截至2020年3月31日止 For the year ended 31 March 2020	
範圍 Scope of Greenhouse Gas Emissions	排放源 Emission Sources	以噸計 二氧化碳當量 Emission (in tCO ₂ e)	總排放量 (百分比) Percentage of Total Emission	以噸計 二氧化碳當量 Emission (in tCO ₂ e)	總排放量 (百分比) Percentage of Total Emission
範圍1 Scope 1					
直接排放 Direct Emission	固定燃料燃燒 Stationary Fuel Combustion 燃燒來源一煤氣 Combustion Source - Town Gas	289.70	44%	413.77	42%
範圍2 Scope 2					
間接排放	採購電量 Purchased Electricity	271.55	52%	448.25	55%
Indirect Emission	採購煤氣 Purchased Town gas	67.18		96.76	
範圍3 Scope 3					
++ // 00 I > // V	用於處理食水之電力 Electricity used for processing fresh water	14.07	4%	18.49	3%
其他間接排放 Other Indirect Emission	用於處理污水之電力 Electricity used for processing wastewater	4.79		5.98	
LIIII33IUII	廢紙棄置 Paper Waste Disposal	5.76		5.76	
共計 Total		653.05	100%	989.01	100%

附註:

- tCO₂e = 以噸計二氧化碳當量
- 除非另有説明,否則排放係數已參照 香港交易及結算所有限公司所定之上 市規則附錄27以及其他參考文件而釐 定。

截至2021年3月31日止年度溫室氣體之排放量為653.05噸二氧化碳當量(2020年:989.01噸二氧化碳當量)(主要有二氧化碳,甲烷,一氧化碳及氫氟碳化物),排放強度為每平方米 0.18噸二氧化碳當量(2020年:每平方米0.28噸二氧化碳當量)。

Notes:

- tCO₂e = tonnes of carbon dioxide equivalent
- Emission factors were made reference to Appendix 27
 of the Listing Rules and their referred documentation
 as set out by Hong Kong Exchanges and Clearing
 Limited, unless stated otherwise.

There were 653.05 tCO_2e (2020: 989.01 tCO_2e) greenhouse gases (mainly carbon dioxide, methane, nitrous oxide and hydrofluorocarbons) emitted for the year ended 31 March 2021, with an emission intensity of 0.18 tCO_2e/m^2 (2020: 0.28 tCO_2e/m^2).

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A1.3 有害廢棄物

本集團並不知悉在其業務過程 中會釋出任何重大有害之廢棄 物和污染物,因此本報告未有 提供此方面之數據。

A1.4無害廢棄物

本集團的無害廢棄物主要來自酒樓和辦公室的廚餘(包括經使用煮食油及隔油池廢物)和廢紙。截至2021年3月31日止年度,已消耗共1,135.72公斤(2020年:1,199.76公斤)之紙張並且產生了5.45噸二氧化碳當量(2020年:5.76噸二氧化碳當量)。

A1.5 減低排放的措施

A1.3 Hazardous Waste

The Group is not aware of any significant hazardous wastes and pollutants that are being discharged in the course of its business and hence no such data are being presented in this report.

A1.4 Non-hazardous Waste

Non-hazardous waste from the Group was mainly food waste (including used cooking oil and grease trap waste) and waste paper from the operation of restaurants and management office. A total of 1,135.72 kg (2020: 1,199.76 kg) of paper has been consumed for the year ended 31 March 2021, contributing to 5.45 tCO₂e (2020: 5.76 tCO₂e).

A1.5 Measures to Mitigate Emissions

The Group adopts a proactive approach in order to minimize the environmental impact of gas emissions. We strive to lower the consumption of town gas by upgrading of our kitchen equipment on a regular basis; turning off the gas stoves and water heaters when not in use as well as providing training to staff on the appropriate use of the kitchen facilities and equipment. The head chef has an overall responsibility to ensure the rules and guidelines are strictly adhered to by the kitchen staff. The Group has engaged professional cleaning company to inspect and clean the exhaust system of the kitchen regularly.

A1.6 廢物處理及減少倡議

為了盡量減少食物浪費,管理 團隊(樓面經理和總廚)會每天 密切監測食品和其他庫存物品 之採購、使用和儲存。所有的 廚餘(包括經使用煮食油及隔油 池廢物)都經由合資格的垃圾處 理公司收集和處理。本集團自 2018年6月份起,已和一廢油回 收商合作,把合共14,200公斤 之經使用煮食油轉化為生物柴 油,作為香港可再生能源的來 源。香港特別行政區政府環境 局特意向本集團頒發了感謝狀, 表揚我們對香港環保園回收業 務的支持。隔油池廢物會經由 一合資格廢物回收商運至西九 龍廢物轉運站作處理。

為了控制廢紙量,我們鼓勵辦公室人員使用再用紙起協調: 至人員使用再用紙起以起題以存檔代替打印文件。本集團以改善廢物數據少數據少包裝廢棄物,我們會鼓勵內包裝廢器取走食物。

A1.6 Wastes Handling and Reduction Initiatives

To minimize food waste, the management team (floor manager and head chef) closely monitors the purchase, usage and storage of food and other inventory items on a daily basis. All the food waste (including used cooking oil and grease trap waste) are collected and handled by licensed waste disposal companies. The Group has co-operated with a used oil recycling company since the month of June 2018 to dispose 14,200 kg used cooking oils for converting into bio-diesel as a source of renewal energy for Hong Kong. A certificate of appreciation was awarded to the Group by the Government of the Hong Kong Special Administrative Region Environment Bureau in recognition of its support to the recycling business in the EcoPark of Hong Kong. Grease trap wastes are also properly disposed to the West Kowloon Transfer Station through a qualified waste collector.

To control waste paper, employees at the office are encouraged to use recycled papers for draft works; to print on both side of papers and to save e-copies of documents instead of printing out. The Group will review system from time to time for better waste data collection and reporting. To further reduce packaging waste, we encourage our customers to bring their own containers to take away the food.

Environmental, Social and Governance Report

A2. 資源的使用

A2.1 能源消耗

截至2021年3月31日止年度,本 集團業務運作所引致的總能源 消耗為2,246,888千瓦時(2020 年:3,075,785千瓦時),其中 電力和煤氣的使用強度為636千 瓦時/平方米(2020年:871千 瓦時/平方米)。

A2. Use of Resources

A2.1 Energy Consumption

For the year ended 31 March 2021, the Group's business operations resulted in a total energy consumption of 2,246,888 kWh (2020: 3,075,758 kWh), with intensity of 636 kWh/m² (2020: 871 kWh/m² from the use of electricity and town gas.

能源消耗源 Energy Consumption Sources	消耗(千瓦時) Consumption (in kWh)	
	截至2021年3月31日 止年度 For the year ended 31 March 2021	截至2020年3月31日 止年度 For the year ended 31 March 2020
電力 Electricity	733,907	914,798
煤氣 Town Gas	1,512,981	2,160,960

電力

截至2021年3月31日止年度,本 集團消耗733,907千瓦時(2020 年:914,798千瓦時),強度為 208千瓦時/平方米(2020年: 259千瓦時/平方米)。

Electricity

For the year ended 31 March 2021, the Group has consumed 733,907 kWh (2020: 914,798 kWh), with an intensity of 208 kWh/m² (2020: 259 kWh/m²).

		截至2021年3月31日 止年度 For the year ended 31 March 2021	截至2020年3月31日 止年度 For the year ended 31 March 2020
酒樓 Restaurants			
消耗 Consumption	千瓦時 kWh	708,332	889,590
強度 Intensity	千瓦時/平方米 kWh/m²	224	282
管理公司 Managem	ent Office		
消耗 Consumption	千瓦時 kWh	25,575	25,208
強度 Intensity	千瓦時/平方米 kWh/m²	69	68
本集團 Group			
消耗 Consumption	千瓦時 kWh	733,907	914,798
強度 Intensity	千瓦時/平方米 kWh/m²	208	259

煤氣

截至2021年3月31日止年度,本集團經營酒樓已消耗113,474煤氣用度(2020年:162,072煤氣用度),強度為36煤氣用度/平方米(2020年:51煤氣用度/平方米)。

Town Gas

For the year ended 31 March 2021, the Group's restaurant operation has consumed 113,474 units (2020: 162,072 units) with an intensity of 36 units/m² (2020: 51 units/m²).

A2.2 耗水量

截至2021年3月31日止年度,本集團經營酒樓之用水量為33,717立方米(2020年:43,579立方米),強度為11立方米/平方米(2020年:14立方米/平方米)。

A2.3 能源使用效率倡議

目前,本集團主要採用慳電膽 (CFL)作為其中一項節能措施 近年來,本集團已採用LED燈 近年來,本集團已採用LED燈 實現節能減排。已接戶 員工會為空置應,培園 資本 空調。定期保養有助提 空調。定期保養 團煮食設備、空調 之能源效益並長遠減少用電量

A2.4 水使用效率倡議

酒樓的運作需要使用水來為食物處理和作為清潔用途,而水源則由水務署供應。採購適合用途的水大致上沒有問題。

A2.2 Water Consumption

For the year ended 31 March 2021, water consumption by the Group's restaurant operation was 33,717 m^3 (2020: 43,579 m^3) with an intensity of 11 m^3/m^2 (2020: 14 m^3/m^2).

A2.3 Energy Use Efficiency Initiatives

Currently the Group mainly uses compact fluorescent light bulbs (CFL) which was part of the Group's energy saving initiatives. In recent years, the Group has been replacing all broken light bulbs with LED lights to further maximize energy conservation. Employees are reminded to switch off lights and air conditioners for vacant areas. Regular maintenance also helps to improve the energy-efficiency level of the Group's cooking equipment, air-conditioning and refrigeration systems, thus reducing the consumption of electricity in the long run.

A2.4 Water Use Efficiency Initiatives

The operation of restaurants requires the use of water for food processing and cleaning purposes, and the water was supplied by the Water Supplies Department. There was no issue in sourcing water that is fit for purpose.

To maximize water saving, the Group has implemented certain water conservation measures. Low flow fixtures were installed to control water flow from the main switch. Employees are trained to turn off all water taps when they are not in use. Water pipes are checked on a regular basis to prevent water leakage. Wastewater generated from the Group during the reporting period was discharged to and treated by the Drainage Services Department.

A2.5 包裝材料

本集團在日常運作中會使用不同的包裝材料包括外賣膠盒及膠袋。本集團酒樓截至2021年3月31日止年度已消耗共1,323公斤包裝材料。本集團將繼續監察其包裝材料的使用情況,並將於有需要時檢討及改變現有做法。

A3. 環境及天然資源

A2.5 Packaging Material

The Group uses various packaging materials such as plastic takeaway boxes and bags in its day-to-day operation. A total of 1,323 kg of these packaging materials were consumed by Group's restaurants for the year ended 31 March 2021. The Group will continue to monitor its usage of packaging material and will review and alter existing practice when necessary.

A3. The Environment and Natural Resources

The Group realizes that the restaurant and the office operations have continuously consume energy resources and inevitably led to certain extent of gas and waste emissions, which ultimately have a negative impact on the environment. To minimize the exposure of such risks, the Group is committed to promote environmental protection awareness in its workplace. More environmentally conscious work practices and policies will be reviewed, introduced and implemented with the aim to achieve a higher standard in the work of energy saving as well as in reduction in waste generation and emission.

B. 社會

1. 僱傭及勞工常規

B1. 僱傭

於2021年3月31日,本集團共有員工約114人(2020年:約126人),全體員工為香港中國公民。

B. SOCIAL

1. Employment and Labour Practices

B1. Employment

The Group had a total number of approximately 114 employees as of 31 March 2021 (2020: 126 employees), and all employees were Chinese from Hong Kong.

		員工類型 Workforce by Employment Type (%)
全職	Full-time	88
兼職	Part-time	12
		員工類別
		Workforce by
		Employment Category (%)
高級管理人員	Senior Management	12
中層管理人員	Middle Management	18
前線員工和其他員工	Frontline Staff & Other Employees	70
		員工年齡組別
		Workforce by
		Age Group (%)
18-25	18-25	(70)
26-35	26-35	4
36-45	36-45	9
46-55	46-55	33
56或以上	56 or above	53
		員工性別(%) Workforce
		by Gender (%)
男性	Male	49
女性	Female	51

截至2021年3月31日止年度,有關本集團酒樓及辦公室營運之薪酬及解僱,招聘及晉升,工作時間,休息時間,平等機重工作時間,依息時間,平等機重大改變。於報告期內,本集團並未發現任何重大員工違規事件。

本集團明白其業務性質可能導 致較長工作時間,因此會聘用 臨時工人,以降低長期僱員之 工作量及減少其加班工時。

平等機會

本集團為致力促進平等機會之 僱主,不會容忍基於宗教、殘 疾、性別、家庭狀況、種族、婚 姻狀況、懷孕,及任何其他觸 犯法例之歧視或騷擾。 For the year ended 31 March 2021, there were no major changes in policies relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunities, diversity and anti-discrimination for the Group's restaurant and office operations. The Group did not note any cases of material non-compliance in relation to employment during reporting period.

Employment contract has listed out all information and entitlement regarding probation period, payment term, mandatory pension fund (MPF), rest days and public holidays, rules and conditions on leave application, internal transfer, termination and dismissal, reward or penalty. Management reviews employees' remuneration from time to time and makes reference to market average and trend. Employees are also entitled to meals provided at work and revenue bonus.

The Group understands its operating environment may induce longer working hours at work, thus temporary workers will be hired to lower the workload of permanent employees and lessen their necessities of working overtime.

Equal Opportunity

The Group commits to be an equal opportunity employer and will not tolerate any illegal discrimination or harassment based on religion, disability, gender, family status, ethnic, marital status, pregnancy or any other discrimination prohibited by applicable law.

流失

截至2021年3月31日止年度,集團全年流失率為11%,13名(2020年:29%,36名)離職員工均為中國籍香港人。員工均為中國籍香港人。員工或等更是由若干員工退休或。實理層會不時檢討僱員的薪酬人與便本集團保持競爭力以,與領員工。按年齡組別和性別數分的年度流失率如下:

Turnover

The annual turnover rate of the Group was 11% with 13 employees (2019: 29% with 36 employees) left for the year ended 31 March 2021 and they were all Chinese from Hong Kong. Turnover was mainly due to the retirement or resignation of certain employees and the reduction in part-time staff. Management will review employees' remuneration packages from time to time in order for the Group to stay competitive in retaining staff. The annual turnover rates, categorized by age group and gender, are as follows:

按年齡組別劃分之 年度流失率

Annual Turnover Rate by Age Group (%)

18-25	18-25	0
26-35	26-35	25
36-45	36-45	10
46-55	46-55	0
56或以上	56 or above	18

按性別劃分之 年度流失率

Annual Turnover Rate by Gender (%)

男性 Male 14 女性 Female 9

B2. 健康與安全

截至2021年3月31日止年度,有關提供安全工作環境及保護僱員免受職業危害之政策並無重大改變。本集團並未發現任何有關健康與安全法律及法規之重大違規情況。

B2. Health and Safety

For the year ended 31 March 2021, there was no major changes in policies related to providing safe working environment and protecting employees from occupational hazards. The Group did not note any cases of material non-compliance in relation to health and safety laws and regulations.

Environmental, Social and Governance Report

As stated in the code of practice in the employment contract, the works of the Group's employees are governed by the Occupational Safety and Health Ordinance (Cap. 509 of the Laws of Hong Kong). All employees at the restaurant operations are required to attend safety and workplace hygiene training relevant to their job duties. They are also provided with accident and/or medical insurance coverage. The Group's occupational safety and health policy is implemented and closely monitored by employees at supervisory level. There was no work-related fatality case during the reporting period. 37 working days were lost (accounts for less than 1% of the Group's total workhours) due to minor injuries at work, and concerned employees were entitled paid sick leave and medical coverage for their recovery.

> 截至2021年3月31日止年度 之職業健康與安全數據 Occupational Health and Safety Data for the year ended 31 March 2021

因工死亡個案 工傷造成的工作天損失 Work Related Fatality
Lost Days due to Work Injury

0 37

B3. 發展和培訓

本集團會為每位新員工(無論是 否具備經驗),以及轉新確 員工提供在職培和要求 員工提供在職相和要求全常 無工作條件和要求全常會 在工作地點推式訓練通常會 推在試用期間進行層層 排在試用期間管理層 排在有需要時檢討及研究有關 展及培訓的發展政策。

B3. Development and Training

On the job training is provided for every newly employed staff, whether with previous experience or not, and for those being relocated to new post, to ensure each of them is familiar with the working conditions, their job requirements as well as all other safety and environmental conservation practices at the workplace. The intensive training is usually taken out during the probation period which usually lasts for one month. The Group's management shall review and look into developing policies regarding development and training from time to time and as required.

按員工類別劃分之
受培訓員工百分比(%)
Employees Trained by
Employee Category (%)

高級管理人員	Senior Management	0
中層管理人員	Middle Management	0
前線員工和其他員工	Frontline & Other Staff	5

按性別劃分之受培訓 員工百分比(%)

Employees Trained by Gender (%)

男性Male4女性Female3

按員工類別每位員工完成之平均培訓時間

(小時)

Average Training Hours Completed per Employee by E mployee Category

(hours)

高級管理人員Senior Management0中層管理人員Middle Management0前線員工和其他員工Frontline & Other Staff10

按員工性別每位員工 完成之平均培訓時間

(小時)

Average Training Hours Completed per Employee by Gender (hours)

男性Male7女性Female7

B4. 勞工準則

2. 營運慣例

B5. 供應鏈管理

截至2021年3月31日止年度,有 關管理供應鏈中環境及社會風 險的政策並無重大改變。本集 團有標準的採購程序,由管理 層(樓面經理,業務經理和總廚 三方組成)實施和審查。於報告 期內,我們與約100個(2020 年:110個)長期信譽良好的供 應商往來,以保持高質素食品 和最可靠之供應鏈。本集團積 極支持50公里以內的本土農業 以避免空運食品及減少碳排放。 本集團鼓勵供應商利用可重複 使用的塑料籃子進行食品交付, 而不是用紙板或聚苯乙烯製成 的盒子。本集團在設計餐單時, 會嘗試使用可持續或有機食材。

B4. Labour Standards

For the year ended 31 March 2021, the Group did not note any cases of material non-compliance relating to preventing child and forced labour. All employment and recruitment shall strictly abide by the Employment Ordinance (Cap.57 of the Laws of Hong Kong) of the Laws of Hong Kong. Child labour, illegal labour and forced labour are strictly prohibited in the Group. All employees must show original personal identification documents during interview. Further checking on identification and personal information may be arranged with the Hong Kong Immigration Department to ensure no illegal workers are hired by the Group.

2. Operating Practices

B5. Supply Chain Management

For the year ended 31 March 2021, there were no major changes in policies on managing environmental and social risks of the supply chain. The Group has a standard procurement procedure, which is implemented and reviewed by the management (comprised of three parties: floor manager, business manager and head chef). The Group has engaged with approximately 100 (2020: 110) long-term reputable suppliers from Hong Kong during the reporting period in order to maintain a high standard of food quality and the most reliable supply chain. The Group actively supports local farm industry within a radius of 50 km, thus reducing carbon emission by avoiding air transport of food. The Group encourages the suppliers to make use of reusable plastic baskets for food delivery instead of boxes made with cardboard or polystyrene. The Group will endeavour to source sustainable or organic food in designing the menu.

B6. 產品責任

截至2021年3月31日止年度,政策並無重大改變,而且本集團並無發現有任何在提供產品及服務時根據相關法例與法規要求之健康及安全、廣告、標籤及私隱事項有重大違規情況。

食品安全和質量保證

客戶服務

本集團有一套處理客戶投訴之標準做法。管理層會與客戶投訴之 /或監管機構如消費者委員會 作積極溝通解決爭議,盡力令 僱客滿意及達至本集團之最佳 利益。

知識產權

本集團具有標準守則,在集團內的電腦上只能安裝正版軟件, 以避免軟件版權引起的安全漏 洞和法律糾紛。

客戶隱私

本集團明白客戶資料保障及私 隱之重要性。我們的員工經 時期,能夠謹慎處理客戶個 時期,能夠謹慎的所有敏感 對。當中包括以電子面個 以任何其他方式(例如電話、傳 真、書面信件,甚至是 可述)交換或使用資料。

B6. Product Responsibility

For the year ended 31 March 2021, there was no major changes in policies and the Group did not note any cases of material non-compliance regarding health and safety, advertising, labelling and privacy matters relating to products and services provided as required by related laws and regulations.

Food Safety and Quality Assurance

Employees are regularly trained on food safety by head chef. All the food dishes are freshly made in the kitchen. This practice reduces the risk of food contamination with harmful bacteria during delivery. Also, separate storage of raw and cooked food is strictly controlled and monitored to avoid cross-contamination. Regular sampling and inspection of food delivered by suppliers is carried out to safeguard food quality.

Customer Service

The Group has a standard practice for handling customers' complaints. The management team will actively communicate with the customers and/or with the regulatory body such as the Consumer Council to resolve disputes to the satisfaction of the customers as well as to the best interests of the Group.

Intellectual Property Rights

The Group has standard practice in which only genuine software can be installed on computers to avoid security vulnerabilities and legal disputes arising from software copyright.

Customer Data Protection and Privacy

The Group understands the importance of consumer data protection and privacy. Our employees are trained to handle all sensitive personal information provided by our customers during the course of the business with due care. This involves the exchange or use of data electronically or by any other means, including telephone, fax, written correspondence, and even direct word of mouth.

B7. 反貪污

截至2021年3月31日止年度,有 關賄賂、勒索、欺詐及洗黑錢 活動的政策並無重大改變,而 且亦沒有針對本集團或其僱員 就涉貪行為而作出之已完結訴 訟個案。本集團致力按照所有 適用的反貪污規則和指引以誠 實守信原則來營運業務。本集 團嚴格執行各項操作程序及行 為準則,以規範員工的操守。 所有工作人員必須閱讀並簽署 同意僱傭合同中規定的守則。 董事會成員也有明確指引如何 處理價格敏感資料和內幕消息。 所有內部或外部的投訴或指控 將被記錄在案,並轉介至高級 管理層進行獨立和機密之調查。

B8. 社區投資

B7. Anti-corruption

For the year ended 31 March 2021, there were no major changes in policies relating to bribery, extortion, fraud and money laundering and there was no concluded legal cases regarding corrupt practices brought against the Group or its employees. The Group is committed to conducting its business with honesty, integrity and in accordance with all applicable anti-corruption rules and guidelines. The Group strictly implements various operating procedures and codes of conduct to regulate the work ethic of its employees. Individual staff must read and sign to agree with the codes as outlined in his/her employment contract. There are also clear guidelines for the Board members on how to deal with price-sensitive and insider information. All internal or external complaints or allegations will be documented and directed to the senior management for independent and confidential investigation.

B8. Community Investment

The Group has not yet established a specific policy on community investment but is committed to contribute to the society. The Group is willing to sponsor activities of various corporate, religious and charitable groups and organizations. The Group is dedicated to supporting the elderly services in the society and has made donations to them via the Love Legacy charity group. The Group's restaurants also offer exclusive discounts to various local and overseas educational groups and schools for holding functions in its restaurants.



