



**China Environmental Resources Group Limited**  
**中國環境資源集團有限公司**

(Incorporated in the Cayman Islands with limited liability)

(於開曼群島註冊成立之有限公司)

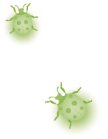
Stock Code 股份代號 : 1130

# 2021

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

### 環境、社會及管治報告





## PRINCIPLES

China Environmental Resources Group Limited (the “**Company**”) and its subsidiaries (collectively referred to as the “**Group**”) persistently strive to operate its business in an economic, social and environmentally sustainable manner. During the year, while seeking business growth, the Group assumed its corporate environmental and social responsibilities proactively by making constant progress towards sustainable development. The Group has developed and improved the Group’s environmental policies, optimised the efficiency in the use of energy and resources, advocated and promoted environmental protection and reduced the impact of its business development on the environment.

As a responsible corporate citizen, the Group strictly follows the regulatory requirements on employment, human rights, labour rights, supply chain management, product responsibility and anti-corruption. The Group cares for the community and the environmental disadvantages as well as creates value for stakeholders including its employees, suppliers, clients and the community in order to make contribution to the overall advancement and sustainable development of the society.

The Company is pleased to present its Environmental, Social and Governance (the “**ESG**”) Report, which aims to demonstrate its efforts on sustainability developments to both internal and external stakeholders.

This report has been prepared in accordance with the Environmental, Social and Governance Reporting Guide (the “**ESG Reporting Guide**”) as set out in Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited. The report primarily highlights the Group’s major initiatives and activities implemented from 1 July 2020 to 30 June 2021 (“**Year 2021**”). For information regarding the governance section, please refer to the Corporate Governance Report as incorporated in the Company’s Annual Report 2021.


## 宗旨

中國環境資源集團有限公司(「**本公司**」)及其附屬公司(統稱為「**本集團**」)一直力求在經濟、社會及環境方面以可持續的方式經營業務。年內，本集團在尋求業務增長的同時，透過在可持續發展方面不斷取得進展，積極承擔企業環境及社會責任。本集團已制定並改進本集團的環境政策，優化能源及資源的使用效率，提倡並推動環境保護，以及減低業務發展對環境的影響。

作為盡責的企業公民，本集團恪守關於僱傭、人權、勞工權益、供應鏈管理、產品責任及反貪污的監管規定。本集團關注社區及環境的不利因素，並為僱員、供應商、客戶及社區等持份者創造價值，務求為社會的整體進步及可持續發展出一分力。

本公司欣然提呈其環境、社會及管治(「**環境、社會及管治**」)報告，旨在向內外界持份者展示其在可持續發展方面的努力。

本報告乃按照香港聯合交易所有限公司證券上市規則附錄27所載的環境、社會及管治報告指引(「**環境、社會及管治報告指引**」)編製。本報告著重介紹本集團於二零二零年七月一日至二零二一年六月三十日(「**二零二一年度**」)實施的主要措施及活動。有關管治部分的資料，請參閱本公司二零二一年年報所載的企業管治報告。



The Group is committed to the long-term sustainability of its business, as well as providing support to environmental protection and the communities in which it operates. Quality products and services are delivered to customers by the Group, and its business is managed prudently under sound decision-making processes. The Group seeks to balance the views and interests of the stakeholders through constructive conversation with a purpose to set the course for long-term prosperity. The board of Directors (the “**Board**”) is responsible for evaluating and determining the ESG risks of the Group, and ensuring that relevant risk management and internal control systems are in place and operate effectively. The Group has set up the working team members of the Group (the “**ESG Working Team**”) which meets regularly to review and evaluate the corporate performance on the relevant ESG issues.

## GOVERNANCE STRUCTURE

### Board’s oversight of ESG issues

The Board has a primary role in overseeing the Group’s ESG issues. During the Year 2021, the Board, the management and the ESG Working Team spent significant time in evaluating the impacts of ESG-related risks towards the operation and formulating ESG-related policies in dealing with relevant risks. The oversight of the Board ensures that the management and the ESG Working Team can have all the right tools and resources to oversee the ESG issues.

To demonstrate the Group’s commitment on transparency and accountability, the Group has established an ESG Working Team which has clear terms of reference that set out the powers delegated to it by the Board. The Group highly values the opinions of each stakeholder which are regarded as the cornerstone for the development of the Group.

The ESG Working Team is primarily responsible for reviewing and supervising the ESG process and risk management of the Group. ESG governance matters and ESG-related issues are reviewed at the regular meeting during the Year 2021.

本集團致力維持其業務的長遠可持續發展，以及為環境保護及其營運所在的社區提供支援。本集團為客戶提供優質的產品及服務，並根據完善的決策程序審慎管理業務。本集團透過具建設性的溝通，致力平衡持份者的意見及利益，從而確定長期發展方向。董事會（「**董事會**」）負責評估及釐定本集團的環境、社會及管治風險，並確保相關風險管理及內部監控系統已實施到位及有效運作。本集團已成立一隊會定期會面以檢討及評估企業在相關環境、社會及管治事宜方面的表現的工作小組（「**環境、社會及管治工作小組**」）。

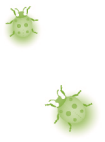
### 管治架構

#### 董事會對環境、社會及管治事宜的監督

董事會在督導本集團的環境、社會及管治事宜方面擔當主要角色。於二零二一年度，董事會、管理層與環境、社會及管治工作小組耗費大量時間評估環境、社會及管治相關風險對營運的影響，並制定環境、社會及管治相關政策以處理相關風險。董事會的督導確保管理層及環境、社會及管治工作小組擁有一切合適的工具及資源，以便督導環境、社會及管治事宜。

為展示本集團對透明度及問責性的承擔，本集團已成立環境、社會及管治工作小組，並為其制訂載列其獲董事會授予權力的明確職權範圍。本集團極其重視各持份者的意見，視之為本集團發展的基石。

環境、社會及管治工作小組主要負責檢討及監督本集團的環境、社會及管治流程以及風險管理。於二零二一年度，已於定期會議上檢討環境、社會及管治的治理情況及環境、社會及管治相關事宜。



## Board's ESG management approach and strategy for material ESG-related issues

In order to better understand the opinions and expectations of different stakeholders on the ESG issues, materiality assessment is conducted annually. The Group ensures various platforms, and channels of communication are used to reach, listen and respond to its key stakeholders. Through general communication with the stakeholders, the Group is able to understand the expectations and concerns from its stakeholders. The feedbacks obtained allow the Group to make more informed decisions, and to better assess and manage the resulting impacts of the business decisions.

The Group has evaluated the materiality in ESG aspects through the following steps: (i) identification of ESG issues by the Group; (ii) key ESG areas prioritisation with stakeholder engagement; and (iii) validation and determining material ESG issues based on the results of communication with the stakeholders.

Engaging these steps can enhance the understanding of the degree of importance of the Group's stakeholders to each material ESG issue, and can enable the Group to plan the sustainable development direction more comprehensively in the future.

## Board review progress against ESG-related goals and targets

The progress of implementation and the performance of the goals and targets should be closely reviewed from time to time. Modification may be needed if the progress falls short of expectation or change of business operations. Effective communication about the goals and targets with key stakeholders such as employees, customers and suppliers are essential.

Setting strategic goals for the coming three to five years enables the Group to develop a realistic roadmap and focus on results of achieving the visions.

Setting targets require the ESG Working Team to carefully examine the attainability of the targets which should be weighed against the Group's ambitions and goals.

## 董事會對重大環境、社會及管治相關事宜的環境、社會及管治管理方法及策略

為更好地了解不同持份者對環境、社會及管治事宜的意見及期望，我們每年進行重要性評估。本集團確保使用各種平台及溝通渠道來接觸、聆聽及回應其主要持份者。通過與持份者進行全面溝通，本集團得以了解其持份者的期望及關注。所獲得的反饋意見使本集團能夠作出更明智的決策，並更好地評估及管理該等商業決策產生的影響。

本集團已透過以下步驟評估環境、社會及管治方面的重要性：(i)本集團識別環境、社會及管治事宜；(ii)在持份者參與下，排列關鍵環境、社會及管治範疇優先順序；及(iii)根據與持份者的溝通結果驗證及釐定重大環境、社會及管治事宜。

進行這些步驟可加強了解本集團持份者對各環境、社會及管治事宜的重視程度，並使本集團可對未來的可持續發展方向作出更為全面的規劃。

## 董事會對環境、社會及管治相關目的與目標的檢討進度

實施進度以及目的與目標的績效應不時獲仔細檢討。倘進度未達預期或業務營運有變，則可能需作出修改。與主要持份者(如僱員、客戶及供應商)就目的與目標進行有效溝通乃至關重要。

設定未來三到五年的戰略目標，使本集團能夠制定切實可行的路向，並專注達成有關願景的成果。

設定目標要求環境、社會及管治工作小組須就本集團的抱負和目的作出權衡，仔細審查能否達成有關目標。

## REPORTING PRINCIPLES

The report is centred on four principles:

**Materiality:** Stakeholder engagement and materiality assessment were conducted regularly to identify material ESG issues, and to ensure that these issues are addressed in the report.

**Quantitative:** Data presented in this report have been collected prudently. Please refer to the environmental and social performance data for standards and methodologies used for calculation of key performance indicators.

**Balance:** Both positive and negative sides of the performance have been presented in a transparent manner.

**Consistency:** Unless otherwise stated, the disclosures, data collection and calculation methods have remained consistent throughout the years to facilitate comparability over time.

## REPORTING BOUNDARIES

This report focus on two subsidiaries namely Power Asia Motorsport Company Limited (“**PAM**”) and Peak Environmental Resources Limited (“**PER**”). PAM is engaged in distribution and trading of motor vehicles and related accessories with major brand names such as “Norton”, “Bimota” and advanced vibes absorber “Ohlins”. PER is engaged in metal recycling. The operations of PAM and PER are the material business segments of the Group relating to the environmental aspect.

This report has primarily highlighted the major performance and disclosure in Year 2021 for the four environmental aspects and eight social aspects.

## STAKEHOLDER ENGAGEMENT

Stakeholder engagement plays a core role in the sustainability of the Group. The Group fully appreciates the needs to build both online and offline communication channels and to provide stakeholders with timely reports on strategic planning and performance of the Group in order to establish a continuing communication mechanism with the stakeholders. In addition, the Group consults the stakeholders on their recommendations and propositions to ensure its business practices can meet the expectations of the stakeholders.

## 報告原則

報告著重於四個原則：

**重要性：**定期進行持份者參與及重要性評估，以識別重大環境、社會及管治事宜，並確保該等事宜反映於我們的報告中。

**量化：**本報告所呈列的數據乃經謹慎收集。請參閱環境和社會績效數據，以了解用於計算關鍵績效指標的標準及方法。

**平衡性：**業務所帶來的正面及負面影響均以透明方式呈列。

**一致性：**除另有說明者外，披露情況、資料搜集及計算方法於多年來一直保持一致，以便隨時進行比較。

## 報告範圍

本報告側重於兩間附屬公司，即Power Asia Motorsport Company Limited (「**PAM**」) 及高源環保產業有限公司 (「**高源環保**」)。PAM從事分銷及買賣汽車及相關配件，旗下主要品牌諸如「Norton」、「Bimota」及先進減震器「Ohlins」。高源環保從事金屬回收。PAM及高源環保的營運為本集團與環境範疇有關的重大業務分部。

本報告主要從四個環境方面及八個社會方面著重介紹二零二一年度的主要表現及披露情況。

## 持份者參與

持份者參與在本集團的可持續發展中擔當核心角色。本集團深明需要搭建線上及線下溝通渠道，並及時向持份者提供有關本集團戰略規劃及表現的報告，藉以與持份者建立長效溝通機制。此外，本集團向持份者徵求建議及提議，以確保其業務實踐符合持份者之期望。



The stakeholders include the shareholders, governments and regulatory bodies, employees, customers, suppliers and society and the public. The Group discusses with the stakeholders through various channels for their expectations and relevant feedback of the Group as below:

持份者包括股東、政府及監管機構、僱員、客戶、供應商以及社會及公眾。本集團透過多種渠道與持份者討論其期望，而本集團的相關反饋如下：

Stakeholder 持份者	Expectations 期望	Communication and feedback 溝通及反饋
Shareholders 股東	<ul style="list-style-type: none"> <li>Financial results</li> <li>Corporate transparency</li> <li>Sound risk control</li> </ul>	<ul style="list-style-type: none"> <li>To improve profitability</li> <li>Regular information disclosure</li> <li>To optimize risk management and internal control</li> <li>提高盈利能力</li> <li>定期信息披露</li> <li>優化風險管理及內部控制</li> </ul>
Governments and regulatory bodies 政府及監管機構	<ul style="list-style-type: none"> <li>Compliance with laws and regulations</li> <li>Tax payment in accordance with laws</li> <li>遵守法例及規例</li> <li>依法納稅</li> </ul>	<ul style="list-style-type: none"> <li>Compliance operation</li> <li>Tax payment in full and on time</li> <li>合規經營</li> <li>按時足額納稅</li> </ul>
Employees 僱員	<ul style="list-style-type: none"> <li>Career development platform</li> <li>Salary and benefits</li> <li>Safe working environment</li> </ul>	<ul style="list-style-type: none"> <li>Promotion mechanism</li> <li>Competitive salary and employee benefits</li> <li>To provide trainings for employees and strengthen their safety awareness</li> <li>晉升機制</li> <li>具競爭力的薪金及僱員福利</li> <li>提供僱員培訓及加強安全意識</li> </ul>
Customers 客戶	<ul style="list-style-type: none"> <li>Logistics and delivery service standards</li> <li>Customer information security</li> <li>Customer rights and Interests protection</li> <li>物流及交付服務水準</li> <li>客戶信息安全</li> <li>客戶權利及權益保障</li> </ul>	<ul style="list-style-type: none"> <li>To get delivery status through product tracking system</li> <li>Customer privacy protection</li> <li>Compliance marketing</li> <li>藉助產品跟蹤系統掌握交付狀態</li> <li>客戶私隱保護</li> <li>合規營銷</li> </ul>
Suppliers 供應商	<ul style="list-style-type: none"> <li>Integrity cooperation</li> <li>Business ethics and credibility</li> <li>誠信合作</li> <li>商業道德及信譽</li> </ul>	<ul style="list-style-type: none"> <li>To build a responsible supply chain</li> <li>To perform the contract according to law</li> <li>構建負責任的供應鏈</li> <li>依法履約</li> </ul>
Society and the public 社會及公眾	<ul style="list-style-type: none"> <li>Environmental protection</li> <li>Employment opportunities</li> <li>環境保護</li> <li>就業機會</li> </ul>	<ul style="list-style-type: none"> <li>To use environmental protection and energy saving equipment</li> <li>To provide employment opportunities</li> <li>使用環保節能設備</li> <li>提供就業機會</li> </ul>



## MATERIALITY ASSESSMENT

In Year 2021, the Group conducted a comprehensive materiality assessment. This involved conducting interviews and/or surveys with internal and external stakeholders to identify which areas have the most significant operating, environmental and social impacts towards their business.

With reference to the scopes as required under the ESG Reporting Guide and taking into consideration of the corporate business characteristics, the Group has identified and confirmed 22 issues, which cover environmental, training and development, occupational health and safety, labour standards in supply chain, corporate governance, customer privacy, anti-corruption and community investments.

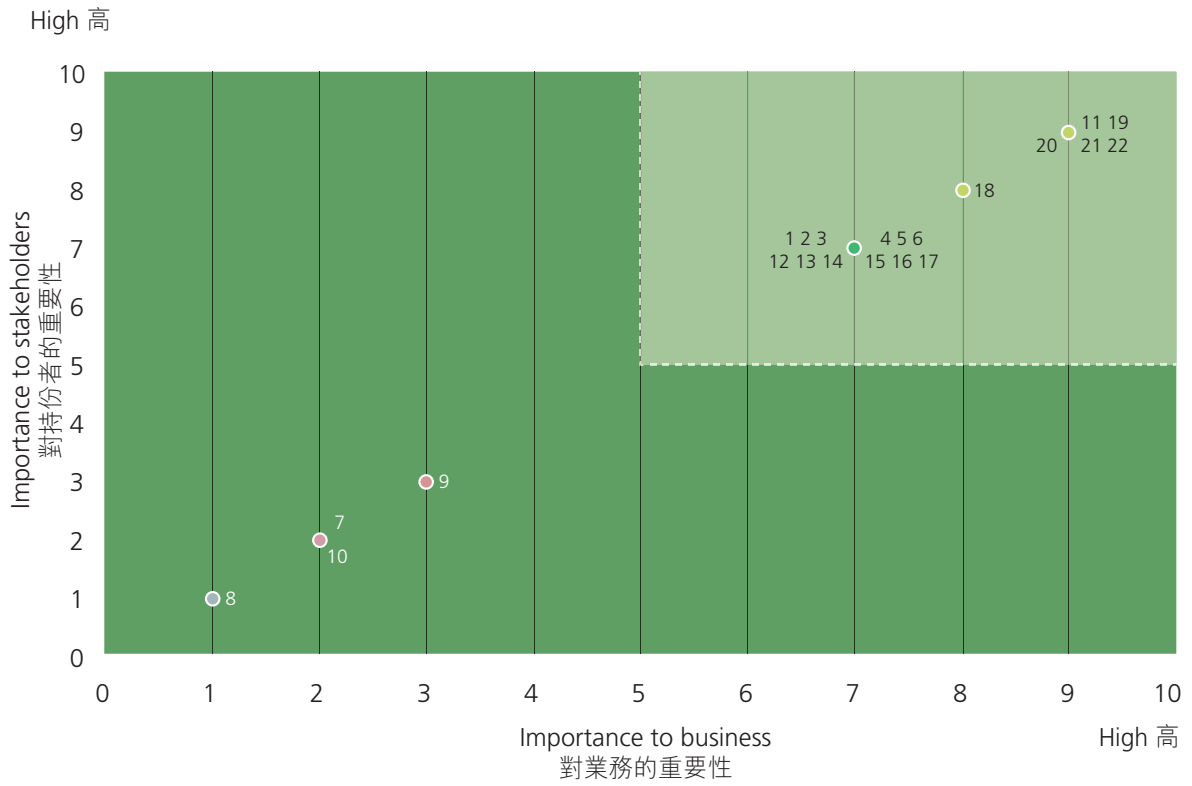
## 重要性評估

於二零二一年度，本集團開展全面的重要性評估，其中涉及對內外界持份者進行訪談及／或調查，以識別在營運、環境及社會方面對其業務最具影響之處。

經參考環境、社會及管治報告指引所規定的範圍，並經考慮企業業務特點後，本集團已識別及確認22項事宜，涵蓋環境、培訓及發展、職業健康與安全、供應鏈勞工標準、企業管治、客戶私隱、反貪污及社區投資。



## ESG issues materiality matrix 環境、社會及管治事宜重要性矩陣圖





Environmental issues 環境事宜	Social issues 社會事宜	Operating issues 營運事宜
1. Greenhouse gas emissions 溫室氣體排放	9. Local community engagement 當地社區參與	17. Economic value generated 產生的經濟價值
2. Energy consumption 能源消耗	10. Community investment 社區投資	18. Corporate governance 企業管治
3. Water consumption 水資源消耗	11. Occupational health and safety 職業健康與安全	19. Anti-corruption 反貪污
4. Waste 廢棄物	12. Labour standards in supply chain 供應鏈勞工標準	20. Supply chain management 供應鏈管理
5. Saving energy measures 節能措施	13. Training and development 培訓及發展	21. Customer satisfaction 客戶滿意度
6. Use of raw materials and packaging materials 原材料及包裝材料的使用	14. Employee welfare 僱員福利	22. Customer privacy 客戶私隱
7. Compliance with laws and regulations relating to environmental protection 遵守有關環境保護的法例及規例	15. Inclusion and equal opportunities 共融及平等機會	
8. Use of chemicals 化學品的使用	16. Talent attraction and retention 吸引及挽留人才	

In addition to compliance with the ESG Reporting Guide, the Group has also included more details of the issues to which the stakeholders pay greater attention in the Report. Meanwhile, the materiality assessment results will provide the Group with guidance on formulating strategic objectives and plans to resolve the ESG issues for the coming year, as well as on continuing to push forward its sustainability development.

除遵守環境、社會及管治報告指引外，本集團亦於本報告內對持份者較為關注的事宜載入更多詳情。同時，重要性評估結果將指導本集團制定來年的戰略目標及解決環境、社會及管治事宜的計劃，同時持續推進可持續發展進程。

## EMISSIONS

PAM is principally engaged in distribution and trading of motor vehicles and related accessories. PER is principally engaged in metal recycling. Hence, the emission, which relating to air and greenhouse gas emissions, discharges into the water and land, as well as generation of hazardous and non-hazardous wastes are minimal in Year 2021.

## 排放物

PAM主要從事汽車及相關配件的分銷及買賣。高源環保主要從事金屬回收。因此，於二零二一年度，有關廢氣及溫室氣體排放、向水及土地的排污以及產生的有害及無害廢棄物的排放物微乎其微。

During the Year 2021, the major emissions of PAM, PER and office in Tsim Sha Tsui were: (i) the fuel consumed, kilometers travelled and greenhouse gases generated from use of motor vehicles; (ii) greenhouse gases generated from the electricity consumed; and (iii) greenhouse gases generated from the paper waste disposed at landfills.

於二零二一年度，PAM、高源環保及尖沙咀辦事處的主要排放物為：(i)使用汽車所消耗的燃料、所行駛的里數及所產生的溫室氣體；(ii)用電產生的溫室氣體；及(iii)棄置於堆填區的廢紙產生的溫室氣體。



Fuel consumption of motor vehicles is the major source of nitrogen oxides (“NO<sub>x</sub>”), sulphur oxides (“SO<sub>x</sub>”) and particulate matter (“PM”) emissions. The motor vehicle is strictly used for picking up the staff and business activities.

汽車的燃料消耗為氮氧化物(「氮氧化物」)、硫氧化物(「硫氧化物」)及顆粒物(「顆粒物」)等排放物的主要來源。汽車僅用於接載員工及業務活動。

#### Gaseous emissions from the use of motor vehicles

#### 使用汽車產生的氣體排放物

Environmental performance	環境表現	Unit 單位	2021	2020
NO <sub>x</sub>	氮氧化物	Kg 千克	95.3	202.7
SO <sub>x</sub>	硫氧化物	Kg 千克	0.1	0.1
PM	顆粒物	Kg 千克	7.1	16.1

#### Intensity of air emissions target

#### 廢氣排放物目標密度

Environmental KPI 環境關鍵績效指標	Reduction Target 減排目標	Baseline Year 基準年	Status 狀態
<b>Air emissions 廢氣排放物</b>			
NO <sub>x</sub> 氮氧化物	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中
SO <sub>x</sub> 硫氧化物	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中
PM 顆粒物	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中



## Greenhouse gas (“GHG”) emissions from operations

營運產生的溫室氣體(「溫室氣體」)排放物

Environmental performance	環境表現	Unit 單位	2021	2020
GHG emission (Scope 1)	溫室氣體排放(範圍1)	Kilogram carbon dioxide equivalent (“Kg CO <sub>2</sub> e”) 千克二氧化碳當量 (「 <b>千克二氧化碳當量</b> 」)	73,806	95,230
GHG emission (Scope 2)	溫室氣體排放(範圍2)	Kg CO <sub>2</sub> e 千克二氧化碳當量	25,543	44,891
GHG emission (Scope 3)	溫室氣體排放(範圍3)	Kg CO <sub>2</sub> e 千克二氧化碳當量	1,413	1,560
Total GHG emission	溫室氣體排放總量	Kg CO <sub>2</sub> e 千克二氧化碳當量	100,762	141,681
Total area	總面積	Square meter (“M <sup>2</sup> ”) 平方米(「 <b>平方米</b> 」)	4,985	4,836
GHG emission intensity	溫室氣體排放密度	Kg CO <sub>2</sub> e/M <sup>2</sup> 千克二氧化碳當量/ 平方米	20.2	29.3

Scope 1: It represents the gasoline and diesel oil consumed by motor vehicles.

範圍1：指汽車消耗的汽油及柴油。

Scope 2: It represents the electricity purchased from power suppliers and gas purchased from the Hong Kong and China Gas Company Limited.

範圍2：指自電力供應商購買的電力及自香港中華煤氣有限公司購買的燃氣。

Scope 3: It represents the paper waste disposed at landfills and water used.

範圍3：指棄置於堆填區的廢紙及用水。



## Intensity of GHG emissions target

## 溫室氣體排放物目標密度

Environmental KPI 環境關鍵績效指標	Reduction Target 減排目標	Baseline Year 基準年	Status 狀態
GHG emission intensity (Scope 1) 溫室氣體排放密度(範圍1)	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中
GHG emission intensity (Scope 2) 溫室氣體排放密度(範圍2)	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中
GHG emission intensity (Scope 3) 溫室氣體排放密度(範圍3)	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中

## Environmental performance from operations

## 營運的環境表現

Environmental performance 環境表現	Unit 單位	2021	2020
Hazardous waste produced Intensity 產生的有害廢棄物 密度	Kg 千克 Kg CO <sub>2</sub> e/M <sup>2</sup> 千克二氧化碳當量/ 平方米	Note 1 附註1 N/A 不適用	Note 1 附註1 N/A 不適用
Non-hazardous waste produced Intensity 產生的無害廢棄物 密度	Kg 千克 Kg CO <sub>2</sub> e/M <sup>2</sup> 千克二氧化碳當量/ 平方米	130,570 26.2	105,660 21.9


Note 1: Hazardous wastes produced by PAM, PER and office in Tsim Sha Tsui are minimal. Therefore, no relevant figure is quantified.

附註1: PAM、高源環保及尖沙咀辦事處產生的有害廢棄物微乎其微。因此，並無量化相關數字。

## Intensity of hazardous waste and non-hazardous waste produced target and performance

## 產生的有害廢棄物及無害廢棄物的目標密度及表現

Environmental KPI 環境關鍵績效指標	Reduction Target 減產目標	Baseline Year 基準年	Status 狀態
Hazardous waste produced intensity 產生的有害廢棄物密度	N/A 不適用	N/A 不適用	N/A 不適用
Non-hazardous waste produced intensity 產生的無害廢棄物密度	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中



There is no hazardous waste produced from the business operations of PAM and PER business. Non-hazardous waste produced by the Group is mainly from the business operations of PAM and PER.

In order to minimise the fuel consumption, energy consumption and paper wastage, various sustainable development measures have been enforced by the Group to address environmental responsibilities under normal operating procedures, including but not limited to the following: (i) employees are advised to switch off the light and air-conditioning after use; (ii) employees are encouraged to print only when necessary and priority to use recycle papers for printing; (iii) use of electronic form of documents to reduce paper usage; (iv) employees are encouraged to prevent unnecessary overseas business travel; and (v) video/voice conference call are extensively adopted.

The main sources of exhaust gas and greenhouse gases are emitted by motor vehicles used by PAM and PER and machines used by PER in Year 2021. The Group has improved the use of its vehicles by ensuring the effective usage and environmentally friendly operation as well as strictly controlling exhaust gas emissions.

### Compliance with relevant laws and regulations

The Group is not aware of any material non-compliance with the Waste Disposal Ordinance, Product Eco-responsibility Ordinance and other applicable laws and regulations that have a significant impact relating to air and greenhouse gas emissions, discharging into water and land, generation of hazardous and non-hazardous waste of the Group during the Year 2021.

In addition, no significant fines or non-monetary sanction for non-compliance with relevant laws and regulations has been reported in the Year 2021.

PAM的業務營運及高源環保的業務並無產生任何有害廢棄物。本集團產生的無害廢棄物主要來自PAM及高源環保的業務營運。

為盡量減少燃料消耗、能源消耗及紙張浪費，本集團已實行各種可持續發展措施，務求在一般營運程序中履行環境責任，包括但不限於以下各項：(i)建議僱員在使用後關掉照明設備及空調；(ii)鼓勵僱員僅在有需要時打印，並優先使用回收紙打印；(iii)使用電子形式的文件以減少紙張使用；(iv)鼓勵僱員避免不必要的海外差旅；及(v)廣泛採用視像／語音會議。

於二零二一年度，廢氣及溫室氣體主要由PAM及高源環保使用的汽車及高源環保使用的機器排放。本集團確保有效使用及以環保方式操作汽車，並嚴格監控廢氣排放，藉以改善汽車的使用情況。

### 遵守相關法例及規例

於二零二一年度，本集團並不知悉與本集團在廢氣及溫室氣體排放、向水及土地排污以及產生有害及無害廢棄物方面有關並構成重大影響的任何嚴重違反《廢物處置條例》、《產品環保責任條例》以及其他適用法例及規例的情況。

此外，於二零二一年度，概無因違反相關法例及規例而被判處大額罰款或非金錢處罰。



## USE OF RESOURCES

The Group is committed to minimising the impact of business activities on the environment, and supporting environmental protection programmes. In particular, a number of initiative measures designing to conserve resources were introduced to promote employee awareness of the need in order to achieve efficient utilisation of resources.

As mentioned in the above “Emission” section, the Group has a series of policies and procedures to minimise the electricity consumed by the employees in PAM, PER and office in Tsim Sha Tsui.

### Consumptions from operations

Environmental performance	環境表現	Unit 單位	2021	2020
Electricity consumption	耗電量	KWh 千瓦時	68,035	81,181
Fuel consumption	燃料消耗	KWh 千瓦時	137,848	174,462
Total energy consumption	能源消耗總量	KWh 千瓦時	250,883	255,643
Energy consumption intensity	能源消耗密度	KWh per M <sup>2</sup> 每平方米千瓦時	41.3	52.9
Water consumption	用水量	Cubic meter (“M <sup>3</sup> ”) 立方米(「 <b>立方米</b> 」)	1,277	1,335
Water intensity	用水密度	M <sup>3</sup> per M <sup>2</sup> 每平方米立方米	0.3	0.3
Packaging material used for finished products	製成品所用包裝材料	Kg 千克	Note 1 附註1	Note 1 附註1
Packaging material used for finished products	製成品所用包裝材料	Kg per unit produced 每個產出單位 千克	N/A 不適用	N/A 不適用

Note 1: No packaging material is purchased by PAM and PER and office in Tsim Sha Tsui.

## 資源使用

本集團致力盡量減少業務活動對環境的影響，並積極支持環保活動。具體而言，本集團推出多項旨在節約資源的積極措施，讓僱員意識到有關需要，從而有效利用資源。

誠如上文「排放物」一節所述，本集團設有一系列政策及程序，以盡量減少PAM、高源環保及尖沙咀辦事處僱員的耗電量。

### 營運消耗

附註1：PAM、高源環保及尖沙咀辦事處並無購買包裝材料。



## Energy use Intensity of energy use target

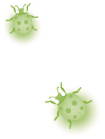
## 耗能目標的耗能密度

Environmental KPI 環境關鍵績效指標	Reduction Target 減耗目標	Baseline Year 基準年	Status 狀態
Energy consumption intensity 能源消耗密度	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中
Water consumption intensity 用水密度	Reduce 6% by Year 2024 於二零二四年度前減少6%	Year 2019 二零一九年度	In progress 進行中

Regarding measures to mitigate emissions, the Group closely monitors the level of energy consumption, greenhouse gas emissions and wastes disposal of PAM, PER and office in Tsim Sha Tsui. Every year, the Group is required to set its respective energy and carbon reduction targets and come up with feasible measures to achieve them. The details and results achieved are listed as follows:

就減少排放的措施而言，本集團密切監察PAM、高源環保及尖沙咀辦事處的能源消耗、溫室氣體排放及廢棄物處置水平。本集團每年均須設定相應的節能減碳目標，並構思可行措施以實現該等目標。詳情及成果列示如下：

Projects 項目	Details and results achieved 詳情及成果
Multi-function devices 多功能設備	The multi-function devices with printing, scanning and photocopying have been extensively adopted. Employees are advised to switch on the devices only when use and switch off after office hours, which have reduced electricity consumption. 廣泛採用集打印、掃描及影印的多功能設備。建議僱員僅在使用時開動，並在非辦公時間關掉相關設備，以減少耗電量。
Air-conditioners 空調	More energy efficient air conditioners were installed in 2020 thus reducing the relevant consumption of electricity. 已於二零二零年安裝更多具能源效益的空調，使相關耗電量有所減少。
Water conservation 節約用水	The Group conveys water saving awareness messages to increase employees' awareness such as posters and emails. The Group also inspects water taps regularly to prevent leakage. 本集團通過海報及電子郵件等方式向僱員傳達節約用水信息，從而提高彼等的意識。本集團亦定期檢查水龍頭以防止滲漏。
Motor vehicles 汽車	Motor vehicles are restricted to serve for senior management to attend business meetings and to be used by important clients or business partners. 汽車僅限供高級管理層出席商務會議及重要客戶或業務夥伴使用。
Non-hazardous waste 無害廢棄物	Non-hazardous waste from PAM, PER and office in Tsim Sha Tsui include consumables, household waste, paper and paper boxes. PAM, PER and office in Tsim Sha Tsui have made their best effort to minimise their impact on the environment by using recyclable paper and paper boxes. PAM, PER and office in Tsim Sha Tsui promotes separation of waste such as cartons and plastic bottles, which are placed in designated areas to be collected by recyclers. PAM、高源環保及尖沙咀辦事處的無害廢棄物包括消耗品、生活垃圾、紙張及紙箱。PAM、高源環保及尖沙咀辦事處透過使用可回收紙張及紙箱，竭力將其對環境的影響降至最低。PAM、高源環保及尖沙咀辦事處鼓勵將硬紙盒及塑膠樽等廢棄物作分類處理，放置於指定區域，以待回收商收集。



## THE ENVIRONMENT AND NATURAL RESOURCES

The Group encourages all employees to participate in different kinds of recycling activities and to minimise the use of natural resources. In Year 2021, there was no significant impact on the environment and natural resources from the operations of the Group, in particular, PAM, PER and office in Tsim Sha Tsui.

The Group integrates promotion with practice in its daily office operation, develops the environmental awareness of its employees and encourages its employees to fulfill its environmental responsibilities.

The Group actively introduces environmental protection measures in the office spaces, including priority to use of energy-saving lighting and electrical appliances, turning off electric equipment and lighting during non-office hours and reusing of papers. In addition, the Group also encourages its employees to save resources, cherish food and avoid wastage of resources.

## CLIMATE CHANGE

Awareness over climate change continues to grow and is one of the most discussed topics among companies. The Group is no exception, having increasing concerns over the potential impact from climate change on the Group's business and operation. The Group regularly reviews global and local government policies, regulatory updates and market trends to identify potential climate-related risks which may have impact on the Group's business operation.

In accordance to the reporting framework developed by the Task Force on Climate-related Financial Disclosures, there are two major categories of climate-related risks, physical and transition risks. The Group will immediately develop a response plan such as changing the business strategy and modifying the development plan in order to reduce the negative impacts of such climate-related risks.

The Group will continuously incorporate sustainable practices in its business operations and prepare and maintain sufficient resources for managing identified climate-related risks and studying the potential remediation measures.

During the Year 2021, there is no climate-related risk, including physical and transitional risks, which has significant impact to the Group.

## 環境及天然資源

本集團鼓勵全體僱員參與各種回收活動並盡量減少使用天然資源。於二零二一年度，本集團（特別是PAM、高源環保及尖沙咀辦事處）的營運概無對環境及天然資源構成重大影響。

本集團在日常辦公室運作中將推廣與實踐相結合，培養僱員的環保意識並鼓勵僱員履行環保責任。

本集團在辦公空間積極引進環保措施，包括優先選用節能照明設備及電器、在非辦公時間關閉電子設備及照明設備及重複使用紙張。此外，本集團亦鼓勵僱員節約資源、珍惜食物及避免浪費資源。

## 氣候變化

大眾對氣候變化的意識不斷提高，氣候變化亦為公司間最常探討的話題之一。本集團亦不例外，日益關注氣候變化對本集團業務及營運的潛在影響。本集團定期審閱全球及地方政府政策、監管更新及市場趨勢，以識別可能影響本集團業務營運的潛在氣候相關風險。

根據氣候相關財務信息披露工作組制定的報告框架，氣候相關風險分為物理及過渡風險兩大類。本集團將立即制定應對計劃，如改變業務策略及修改發展計劃，以減少該等氣候相關風險的負面影響。

本集團將繼續把可持續發展常規納入其業務營運，並準備及維持充足資源，藉以管理已識別的氣候相關風險及研究潛在補救措施。

於二零二一年度，概無對本集團有重大影響的氣候相關風險（包括物理及過渡風險）。





## EMPLOYMENT

The Group has a set of comprehensive human resources management policy to provide guidances and requirements for employees' behaviour. The policy states the scope of compensation and dismissal, recruitment and promotion, working hours, appraisal, training and benefits. The Group has always strictly observed the relevant legislations within the Group regarding the equal employment opportunities, labour and forced labour.

The Group strongly emphasises developing human resources and providing competitive remuneration and welfare packages. Promotion opportunities and salary increments are based on individual performance. Employees are entitled to a wide-range of fringe benefits such as annual leave, sick leave, maternity leave, marriage leave and medical insurance coverage in accordance with the local laws and Employment Ordinance.

In Year 2021, the Group had 39 employees, of whom 100% were full-time and 100% in permanent employment term.

## 僱傭

本集團設有一套全面的人力資源管理政策，就僱員行為提供指引及規定。該政策訂明薪酬範圍以及解僱、聘用及晉升、工作時間、評估、培訓及福利等事宜。本集團一直恪守本集團內關於平等就業機會、勞工及強制勞工的相關法例。

本集團極度重視發展人力資源及提供富競爭力的薪酬和福利待遇，並根據個人表現給予晉升機會及加薪。根據地方法例及《僱傭條例》，僱員有權享有年假、病假、產假、婚假及醫療保險等一系列附加福利。

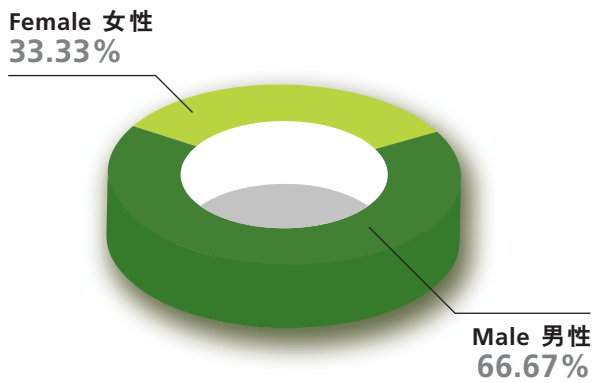
於二零二一年度，本集團有39位僱員，彼等均為全職及長期僱員。



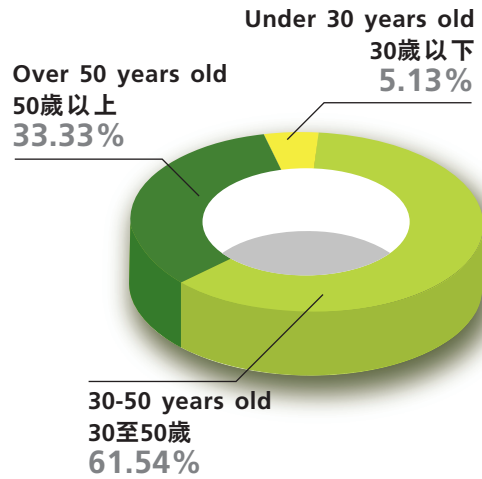
Distribution of workforce classified by different categories

按不同類別劃分的員工分佈

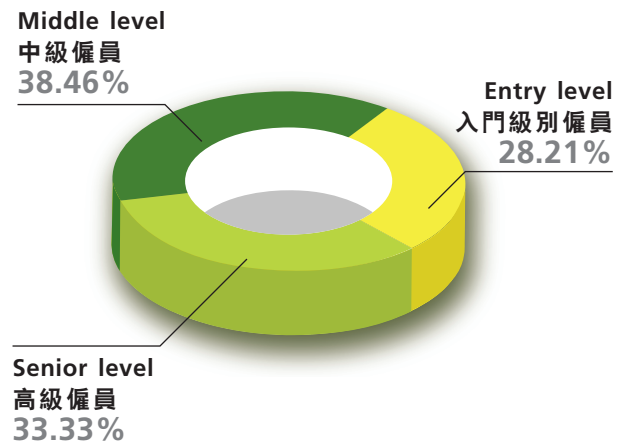
By gender  
按性別劃分



By age group  
按年齡組別劃分



By employment category  
按僱傭類別劃分



During the Year 2021, the Group's annually employee turnover rate is as follows:

於二零二一年度，本集團的年度僱員流失比率如下：

<b>Employee turnover rate (Note 1)</b>	<b>僱員流失比率 (附註1)</b>	<b>2021</b>
<b>Total number of departed employees</b>	<b>離職僱員總數</b>	5 (100%)
<b>By gender</b>	<b>按性別劃分</b>	
Male	男性	2 (40%)
Female	女性	3 (60%)
<b>By age group</b>	<b>按年齡組別劃分</b>	
Under 30 years old	30歲以下	2 (40%)
30 to 50 years old	30至50歲	2 (40%)
Over 50 years old	50歲以上	1 (20%)
<b>By geographical region</b>	<b>按地區劃分</b>	
Hong Kong	香港	5 (100%)
China	中國	—

Note 1: The turnover rate is calculated by dividing the number of departed employees by the average number of employees in the specified category.

附註1：流失比率乃按離職僱員人數除以特定組別的平均僱員人數所計算。

The Group emphasizes equal opportunities for all personnel in respect of hiring, pay rates, training and development, promotion and other terms of employment. The Group is committed to providing a working environment that is free from any form of discrimination on the basis of ethnicity, gender, religion, age, disability or sexual orientation.

本集團著重在招聘、薪酬水平、培訓與發展、晉升及其他聘用條款方面為全體人員提供平等機會。本集團致力提供一個並無種族、性別、宗教、年齡、殘疾或性取向等任何形式的歧視的工作環境。

The average working hours for general employees in the Group are normally not more than 9 hours a day and 45 hours a week. Integrated computation of working hours is implemented with reference to the requirements of the Employment Ordinance.

本集團一般僱員的平均工作時間通常不超過每天9小時及每週45小時。工作時間乃經參考《僱傭條例》規定綜合計算。

Treatment of employee's misconduct must be fair and reasonable in all of the circumstances. Misconduct may lead to a warning, and more serious misconduct may lead to a dismissal. Any acts of misconduct would be reported to the human and administration department. In Year 2021, no incident of serious misconduct was identified.

在所有情況下，僱員的不當行為均須以公平合理的方式處理。僱員如有不當行為，可能遭到警告，程度更為嚴重者，則予以解僱。任何不當行為均會向人力及行政部門報告。於二零二一年度，並無發現涉及嚴重不當行為的事件。

The Group has diversified cultures including the employees with different genders, ages, skills, educational backgrounds, industry experiences and other qualifications in order to achieve the most suitable composition and balance.

本集團擁有多元文化，包括聘用不同性別、年齡、技能、教育背景、行業經驗及其他資格的僱員，以在人力資源上達致最合適的組合及平衡。



## Compliance with relevant laws and regulations

The Group is not aware of any material non-compliance with the Employment Ordinance, Employees' Compensation Ordinance and other applicable laws and regulations that have a significant impact relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination and other benefits and welfare on the Group in the Year 2021.

No non-compliance with law that resulted in significant fines or sanctions had been reported in Year 2021.

## HEALTH AND SAFETY

The Group places a high priority on securing health and safety of all its employees. The Group endeavors to protect them from work-related accidents or injuries and pledges full compliance with the relevant occupational health and safety in Hong Kong business under the Employment Ordinance.

The Group complies with the regulations and guidelines by execution of health and safety policies to prevent occupational accident. The specific measures taken by the Group include: (i) providing tailored-made safety training to the repair department staff in carrying out the electrical works and machine; (ii) providing and ensuring the use of suitable personal protective equipment, such as protective gloves and safety glasses, to put additional protection to the repair department staff; and (iii) exercising adequate monitoring and effective supervision to ensure that the safety precautionary measures are strictly implemented.

PER provides to new employees with the "Safety Production Prohibition" 《安全生產禁令》 and "Safety Code" 《安全守則》 starting from November 2017, and requires all employees to complete the training before they can take up their positions. The content includes machinery operating manuals and related equipment inspection guidelines. In addition, as PER's business involves welding and flame cutting, PER has provided to employees the "Code of Practice for Safety and Health in Gas Welding and Flame Cutting Work" 《氣體焊接及火焰切割工作的安全與健康工作守則》 issued by the Occupational Safety and Health Department of the Labour Department to employees in order to enhance safety awareness when handling relevant tools.

## 遵守相關法例及規例

於二零二一年度，本集團並不知悉有任何嚴重違反《僱傭條例》、《僱員補償條例》及其他適用法例及規例的情況，令本集團在薪酬及解僱、招聘及晉升、工作時間、休息時間、平等機會、多元化、反歧視以及其他待遇及福利方面造成重大影響。

於二零二一年度，概無因違反法例而被判處重大罰款或處罰。

## 健康與安全

本集團極度重視保障全體僱員的健康及安全。本集團致力保障僱員以免因工作而發生意外或導致受傷，並承諾就香港業務全面遵守《僱傭條例》下的相關職業健康及安全規定。

本集團執行健康與安全政策，遵守規例及指引，避免發生職業意外。本集團採取的具體措施包括：(i)為維修部門的電工及機械作業員工提供度身訂製的安全培訓；(ii)提供及確保使用合適個人防護裝備，例如保護手套及護目鏡，為維修部門員工加添保障；及(iii)充分監察及有效監督，確保嚴格執行安全防範措施。

自二零一七年十一月起，高源環保向新僱員提供有關《安全生產禁令》及《安全守則》的培訓，並要求所有僱員於入職前完成培訓，內容包括機器操作手冊及相關設備檢查指引。此外，由於高源環保的業務涉及焊接和火焰切割，高源環保已向僱員提供由勞工處職業安全及健康部門發佈的《氣體焊接及火焰切割工作的安全與健康工作守則》，提高彼等於處理相關工具時的安全意識。

In Year 2021, there were no cases of work-related injury and no days lost due to work-related injury and none of work-related fatalities for the employees of the Group.

於二零二一年度，概無發生工傷事故，故無因工傷損失工作日數及並無發生與本集團僱員有關的因工死亡事故。

During the Year 2021, the number of lost days due to work injury are as follows:

於二零二一年度，因工傷損失工作日數如下：

		2021
Total number of working days	工作日數總數	10,401
Number of work-related fatalities	因工死亡的人數	—
Number of work injury	工傷人數	—
Lost days due to work injury	因工傷損失工作日數	—
Injury rate %	受傷比率%	—
Lost day rate %	損失日數比率%	—

The Group had no employees involved in work-related fatalities in the past three years.

於過去三年，本集團並無員工涉及因工死亡事故。

### Working conditions under coronavirus disease 2019 (the "COVID-19")

### 二零一九年冠狀病毒病(「2019冠狀病毒病」)下的工作條件

As the outbreak of COVID-19, the Group has immediately followed the Health Advice on Prevention of COVID-19 in Workplace and has established a series of anti-COVID-19 measures that has been executed since early 2020, and will be continuously maintained until pandemic is in basic control. The Group's anti-COVID-19 measure includes, but not limited to, (i) checking body temperature before entering to the premises, (ii) providing hand sanitizer for all employees and visitors, (iii) keeping a proper communicating and work distance, and (iv) fully disinfecting premises regularly.

隨著2019冠狀病毒病的爆發，本集團已立即遵循預防2019冠狀病毒病給工作場所的健康指引，並已制定一系列抗2019冠狀病毒病措施，該等措施自二零二零年初執行，且將一直維持至疫情基本受控為止。本集團應對2019冠狀病毒病措施包括但不限於(i)在進入場所前檢查體溫；(ii)為所有員工及訪客提供消毒洗手液；(iii)保持適當的溝通及工作距離；及(iv)定期對場所進行全面消毒。

### Compliance with relevant laws and regulations

### 遵守相關法例及規例

The Group is not aware of any material non-compliance with the Occupational Safety and Health Ordinance and other applicable laws and regulations that have a significant impact on providing a safe working environment and protecting employees from occupational hazards of the Group in Year 2021.

於二零二一年度，本集團並不知悉有任何嚴重違反《職業安全及健康條例》及其他適用法例及規例的情況，令本集團在提供安全工作環境及保障僱員免受職業性危害方面構成重大影響。

No non-compliance with law that resulted in significant fines or sanctions had been reported in Year 2021.

於二零二一年度，概無因違反法例而被判處重大罰款或處罰。



## DEVELOPMENT AND TRAINING

The Group strives to provide an environment where its employees can grow professionally and develop their career path that meets the long-term growth of their expectation simultaneously. In view of that, the Group encourages its employees to participate in the continuous learning activities especially the safety training programs. The Group also provides training to directors with regular reading materials to ensure that they keep abreast of the latest regulatory requirements, corporate governance practices, financial information and market trends.

During the Year 2021, the Group's employee training rate is as follows:

## 發展及培訓

本集團致力提供一個環境，讓僱員可在專業方面有所成長，同時發展彼等的事業，以滿足彼等實現長遠發展的期望。有鑑於此，本集團鼓勵其僱員參加持續進修活動，尤其是安全培訓課程。本集團亦透過定期提供閱讀材料以為董事提供培訓，務求確保彼等緊貼最新的監管規定、企業管治常規、財務資訊及市場趨勢。

於二零二一年度，本集團的僱員受訓比率如下：

Employee training rate	僱員受訓比率	2021
Total number of hours of training received by the employees	僱員接受培訓的總時數	94
Average hours of training per employee (Note 1) (% of employees who received training) (Note 2)	每位僱員平均受訓時數(附註1) (受訓僱員百分比)(附註2)	7 (30%)
<b>Employee trained by gender</b>	<b>按性別劃分的受訓僱員</b>	
Male	男性	11(85%)
Female	女性	2(15%)
<b>Employee trained by employment category</b>	<b>按僱傭類別劃分的受訓僱員</b>	
Senior management	高級管理層	6(46%)
Middle Management	中級管理層	5(39%)
General staff	一般員工	2(15%)

Note 1: It is calculated by dividing the number of employees received training in the specified category by the average number of employees in the specified category.

附註1：其乃按特定組別的受訓僱員人數除以特定組別的平均僱員人數所計算。

Note 2: The percentage of employees who received training includes employees who left the Group during the Year 2021.

附註2：受訓僱員百分比包括於二零二一年度離開本集團的僱員。

The Group encourages relevant employees to participate in external training activities at accredited professional institution during office hours such as seminars held by the Stock Exchange of Hong Kong Limited.

本集團鼓勵相關僱員於辦公時間內在認可的專業機構參加外部培訓活動，例如香港聯合交易所有限公司舉辦的講座。

The health and safety of employees are the core elements of smooth operation. The Group actively promotes the safety strategy, continuously improves responsibility, implements safety risk prevention and processes controls and the safety training, to strengthen the awareness of safety for the employees at all levels.

僱員的健康及安全乃平穩順暢運營的重中之重。本集團積極推動安全策略，持續改善責任，實施安全風險防治，進行監控及安全培訓，從而提升各級僱員的安全意識。



## LABOUR STANDARDS

The Group fully understands that exploitation of child and forced labour are universally condemned, and therefore takes the responsibilities against child and forced labour very seriously. The Group strictly complies with all laws and regulations against child and forced labour. Internal policies are also in place to ensure that no person who is under age or under coercion is hired and, if any such case is identified during the recruitment process, it will be reported to the relevant authorities.

Employment by the Group is based on the principle of fairness, openness and willingness. All individuals enter into employment contracts without acts of forced labour.

To prevent the exploitation of child, human resources department staff checks the identity card of all permanent employees.

### Compliance with relevant laws and regulations

The Group is not aware of any material non-compliance with the Employment Ordinance, Employment of Children Regulations and other applicable laws and regulations that preventing from employment of child or forced labour on the Group in Year 2021.

No non-compliance with law that resulted in significant fines or sanctions had been reported in Year 2021.

## SUPPLY CHAIN MANAGEMENT

The Group has policy named "Procurement and Tender Procedure" (採購及投標程序) which requires the newly hired suppliers and contractors to have demonstrable track records of satisfactory performance. The Group requires its suppliers to act responsibly and adhere to their ESG standards.

## 勞工準則

本集團深知剝削童工及強制勞工為世不容，因此非常認真看待針對一切僱用童工及強制勞工的責任。本集團嚴格遵守所有針對僱用童工及強制勞工的法例及規例。我們亦設有內部政策，以確保絕不僱用未成年或受脅迫的人士，而倘若在招聘過程中發現任何有關情況，將通報相關機構。

本集團本著公平、公開及自願的原則僱用員工。全體僱員均簽訂僱傭合約，並無強制勞工行為。

為防止剝削兒童，人力資源部門的員工會核對所有長期僱員的身份證。

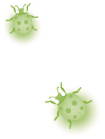
### 遵守相關法例及規例

於二零二一年度，本集團並不知悉本集團在防止僱用童工或強制勞工方面，有任何嚴重違反《僱傭條例》、《僱用兒童規例》以及其他適用法例及規例的情況。

於二零二一年度，概無因違反法例而被判處重大罰款或處罰。

## 供應鏈管理

本集團有一項名為「採購及投標程序」的政策，規定新聘供應商及承包商須具有可靠且令人滿意的往績記錄。本集團要求供應商盡責行事，恪守其環境、社會及管治標準。



During the Year 2021, the number of suppliers by geographical region is as follows:

於二零二一年度，按地區劃分的供應商數目如下：

Social KPI	社會關鍵績效指標	2021
Hong Kong	香港	310
Mainland China	中國內地	3
Singapore	新加坡	1

The Group has the greatest respect for the laws and regulations that govern its business. The Group always adheres to good practices and conducts fair and unbiased procurement processes when dealing with suppliers.

本集團嚴格遵守規管其業務的法例及規例。本集團一直以良好實務及公平公正的採購程序處理與供應商的交易。

In situations where several companies can meet its project requirements, the Group will select those with a good reputation for being environmentally and socially responsible and/or that hold environmental certification. The Group offers its contractors encouragement and support in its efforts to further improve their environmental protection.

倘若有多間公司符合本集團的項目要求，本集團會選擇在環保及社會責任方面具備良好聲譽及／或持有環保認證的公司。本集團鼓勵及支持其承包商進一步改善彼等的環保表現。

## PRODUCT RESPONSIBILITY

The Group places a high priority to ensure customer satisfaction in terms of its products and services. Strenuous efforts are made to ensure compliance with the laws and regulations relating to product health and safety, labelling and privacy matters of the jurisdictions in which the Group operates. The Group requires its employees to comply with the applicable governmental and regulatory laws, rules, codes and regulations. In addition, PAM runs training sessions for its relevant employees in respect of product responsibilities and specification. Orientation training is conducted for new employees, while refreshment trainings are provided for all employees on a regular basis.

## 產品責任

本集團極度重視確保客戶滿意產品及服務。本集團致力確保其在產品健康與安全、標籤及私隱方面均遵守其經營所在司法權區的法例及規例。本集團要求其僱員遵守適用的政府及監管法例、規則、守則及規例。此外，PAM為其相關僱員舉辦產品責任及規格方面的培訓課程。我們為新僱員安排入職培訓，而所有現有僱員則定期接受再培訓。


## Customer Feedback and Handling

The Group welcome comments and suggestions from the customers. The Group provides a variety of communication channels, for instance, social media, membership channel, phone hotline, emails and websites. Regular communication channels and feedback systems are in place to gather information on satisfaction and suggestions for improvement from the customers.

## 客戶反饋及處理方式

本集團歡迎客戶提出意見及建議。本集團提供多種溝通渠道，例如社交媒體、會員頻道、電話熱線、電子郵件及網頁。我們定期設立溝通渠道及反饋系統，以便從客戶收集滿意度資料和改進建議。





The Group consolidated and comprehensively analysed the customers' feedback and monitor the level of customer satisfaction in its business. Follow-up actions, including internal evaluation and modification of training programs for employees, formulation of improvement plan and refining the existing management procedures will be taken to address the identified issues. Feedback will be provided to the customers in a timely manner.

PAM inspects and ensures that all products are in good quality before they are sold to the customers. In Year 2021, there were no cases of product recall nor complaints received against the Group's products and services due to health and safety issues.

### **Data Privacy and Intellectual Property Rights Protection**

The Group acknowledges the stakeholders' concern of data privacy, therefore puts great effort to protect data privacy to safeguard the corporate interest and comply with the relevant laws and regulations. The Group outlines data privacy requirements and confidentiality obligations in its Corporate Governance and Internal Control Policy and Procedure Manual as well as employee contract, that employees should strictly follow and carefully manage the corporate confidential information, including but not limited to, customer business information and personal data, trade secrets and price-sensitive information.

The Group is committed to compliance with relevant laws and regulations in relation to intellectual property right ("IP rights") by valuing and protecting its intellectual properties through renewals of patent and trademark. In order to ensure that the customer's IP rights of products are properly protected during the outsourcing processes to suppliers, a confidentiality agreement regarding IP rights must be signed before engagement. The Group enters standard employment contracts with its employees which contain provisions on IP rights and confidentiality.

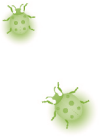
本集團綜合及全面分析客戶的反饋意見，並監察客戶對其業務的滿意程度。我們將採取跟進行動，包括內部評估及修改僱員培訓計劃、制定改進方案及完善現有管理程序，以解決已識別的問題。此外，我們將及時向客戶提供反饋。

PAM在檢查及確保所有產品擁有良好品質後，方會將產品售予客戶。於二零二一年度，並無因健康及安全問題而召回產品或針對本集團的服務獲投訴的情況。

### **數據私隱及知識產權保護**

本集團深知持份者對資料私隱的關注，因此致力保護資料私隱以保障企業利益及遵守相關法例及規例。本集團於其企業管治、內部控制政策及程序手冊以及僱員合約中，概述數據私隱規定及保密義務，僱員須嚴謹遵守並謹慎管理企業機密資料，包括但不限於客戶業務資料及個人資料、商業秘密及價格敏感資料。

本集團致力遵守知識產權（「**知識產權**」）的相關法例及規例，並透過重續專利及商標，尊重及保障其知識產權。為確保客戶產品的知識產權於外判予供應商的程序中獲得適當的保護，於聘請前必須簽署有關知識產權的保密協議。本集團與其僱員訂立標準的僱傭合約，當中載列有關知識產權及保密性的規定。



## Compliance with relevant laws and regulations

The Group is not aware of any material non-compliance with the Trade Descriptions Ordinance, Copyright Ordinance, Prevention of Copyright Piracy Ordinance and other applicable laws and regulations that have a significant impact relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress on the Group in Year 2021.

In addition, no significant fines had been reported in Year 2021.

## ANTI-CORRUPTION

The Group has policy regarding bribery and corruption in any form or at any level named "Practical Guide on Corruption Prevention" (防貪防腐防違規指引). The policy sets out its requirements and practices regarding the prevention, identification, and handling of any instances of alleged, proven bribery or corruption.

### Code of Conduct and Whistleblowing Policy

In Year 2021, the Group organised a one-day training session conducted by Independent Commission Against Corruption (ICAC) in Hong Kong to include anti-corruption topic for its Directors, senior management and the relevant staff.

The Group has established a regular review process on its business practices and anti-corruption measures and guidelines, as well as reported improprieties investigation.

The Group is committed to ensure that all employees have a safe, reliable and confidential way of reporting any suspicious activity. Therefore, the Group has established the whistleblowing policy which states that the whistle-blowers remain anonymous. The Group is committed to ensure nobody suffers detrimental treatment from refusing to take part in bribery or corruption.

Sound organisational structures and policies are in place in the Group to uphold a high standard of corporate governance and maintain an ethical corporate culture.

## Compliance with relevant laws and regulations

The Group is not aware of any material non-compliance with the Prevention of Bribery Ordinance and other applicable laws and regulations that has a significant impact on the issuer relating to bribery, extortion, fraud and money laundering in Year 2021.

There was no legal case concerning corruption brought against the Group or its employees in Year 2021.

## 遵守相關法例及規例

於二零二一年度，本集團並不知悉有任何嚴重違反《商品說明條例》、《版權條例》、《防止盜用版權條例》以及其他適用法例及規例的情況，令本集團所提供產品及服務的健康與安全、廣告、標籤及私隱事宜以及補救方法方面構成重大影響。

此外，於二零二一年度，概無被判處重大罰款。

## 反貪污

本集團設有名為「防貪防腐防違規指引」的關於禁止任何形式或任何層面賄賂及貪污的政策。該政策載有就防止、識別及處理任何涉嫌及經證實賄賂或貪污的事件有關的規定及實務。

### 操守守則及舉報政策

於二零二一年度，本集團組織了由香港廉政公署帶領的一日培訓課程，為其董事、高級管理層及相關員工提供以反貪污為主題的培訓。

本集團已針對其業務慣例、反貪污措施及指引以及被舉報不當行為的調查制定定期審查程序。

本集團致力確保所有僱員以安全、可靠及保密的方式舉報任何可疑行為。因此，本集團已設立舉報政策，註明不會公開舉報人士的身份。本集團致力確保沒有人因拒絕參與賄賂或貪污而遭受不利對待。

本集團設有健全的組織架構及政策，以維持高水平的企業管治及維繫符合道德的企業文化。

## 遵守相關法例及規例

於二零二一年度，本集團並不知悉有任何嚴重違反《防止賄賂條例》以及其他適用法例及規例的情況，令其在賄賂、勒索、欺詐及洗黑錢方面構成與發行人有關的重大影響。

於二零二一年度，本集團或其僱員並無涉及有關貪污的法律訴訟。



## COMMUNITY INVESTMENT

The Group aims to help creating a harmonious, dynamic and liveable environment for the communities in which the Group operates by developing and managing properties that take into account of the local culture, environment and community's priorities. The Group maintains an appropriate level of community involvement and provides support to community activities and encourages employees to take part into work-life balance activities and community services.

Although the Group has not established and documented a specific community policy, social care is deeply seeded in the Group's corporate culture. Employees are encouraged to participate in various charitable events and community services.

## 社區投資

本集團在開發及管理物業過程中，將當地文化、環境及社區優先事項列入考慮範圍中，旨在協助本集團營運所在社區創造和諧、富有活力及宜居的環境。本集團維持適當水平的社區參與度，支持社區活動，並鼓勵僱員參與有助達致工作與生活平衡的活動及社區服務。

儘管本集團尚未制定並明文記錄具體的社區政策，但社會關愛深深扎根於本集團的企業文化之中。本集團鼓勵僱員參與各類慈善活動及社區服務。



**China Environmental Resources Group Limited**  
**中國環境資源集團有限公司**