

THE HONGKONG AND SHANGHAI HOTELS, LIMITED 香港上海大酒店有限公司

(Incorporated in Hong Kong with limited liability) (Stock Code: 00045)

7 April 2022

Dear Shareholders,

Election of Means of Receipt and Language of Corporate Communications, 2021 Corporate Responsibility and Sustainability Report ("CRS Report") and Online Annual General Meeting

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the Articles of Association of The Hongkong and Shanghai Hotels, Limited (the "Company"), the Company is making available the following options for you to elect for receipt of future corporate communications¹:

- (1) by electronic means through the Company's website at www.hshgroup.com in lieu of receiving printed copies, and receiving a notification letter of the publication of all future corporate communications on the Company's website; or
- (2) in printed form in English only; or
- (3) in printed form in Chinese only; or
- (4) in printed form in both English and Chinese.

In line with the Company's approach to corporate responsibility and sustainable practices, we endeavour to use less paper. As such, the Company encourages you to elect electronic means. To make your election, please mark (X) in the appropriate box on the enclosed reply form and sign and return it to the Company's share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited by post using the mailing label in the reply form or by email to hsh.ecom@computershare.com.hk.

If the Company does not receive a duly completed and signed reply form or receive a response indicating the objection from you by 7 May 2022 and until you inform the Share Registrar by reasonable notice in writing, you are deemed to have consented to receiving all future corporate communications by electronic means through the Company's website at www.hshgroup.com only, and a notification letter of the publication of the corporate communications on the Company's website will be sent to you.

You are entitled at any time by reasonable notice in writing or using email at hsh.ecom@computershare.com.hk to the Share Registrar to change the means of receipt and choice of language of the corporate communications. If you have indicated your preference (or are deemed to have consented) to receive all future corporate communications by electronic means but for any reason you have difficulty in receiving or gaining access to the corporate communications on the Company's website, the Share Registrar will promptly upon your request send the corporate communications to you in printed version free of charge.

Please note that (a) printed copies of the English and Chinese versions of all future corporate communications are available from the Company or the Share Registrar on request; and (b) the same are also be available on the Company's website at www.hshgroup.com and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk.

The CRS Report (in both English and Chinese versions) of the Company are now available on the Company's website at www.hshgroup.com and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk. You may access the CRS Report² (published in electronic form only) on the "Sustainable Luxury" section on the Company's website at www.hshgroup.com.

Should you have any queries in relation to this letter, please call the Company's telephone hotline at (852) 2840 7788 during business hours from 9:00 a.m. to 5:30 p.m. from Monday to Friday, excluding public holidays.

Online Annual General Meeting ("Online AGM")

The Annual General Meeting³ of the Company will be held on Wednesday, 11 May 2022 at 12:00 noon by way of electronic means only.

The Online AGM Attendance

If you would like to attend the Online AGM, you can participate in the AGM via the online platform. You will be able to view a live webcast of the AGM, submit questions, and cast votes in near real-time through the online platform. You will be able to access the live webcast from 11:30 a.m. on the day of the AGM until its conclusion by going to the below meeting website and entering the following details:

- Meeting website: https://meetings.computershare.com/HSH 2022AGM
- Shareholder number: your 10-digit shareholder reference number starting with "C" (SRN) printed under the barcode on the top right corner of the reply form
- Last name: your surname as registered with the Share Registrar

You should allow ample time to check into the online platform to complete the related procedures and **remain logged in until the commencement of and during the Online AGM**.

Please keep the login details in safe custody for use at the Online AGM and do not disclose them to anyone else.

For corporate holders who wish to attend the AGM online, please call the Share Registrar on (852) 2862 8555 for arrangement.

Yours faithfully, For and on behalf of the Board **The Hongkong and Shanghai Hotels, Limited Christobelle Liao** *Company Secretary*

Notes:

- 1. Corporate communication refers to any document issued or to be issued by the Company for the information or action of any holders of its securities, including but not limited to the directors' report and annual accounts together with a copy of the auditor's report, the interim report, a notice of meeting, a listing document, a circular and a proxy form.
- 2. If you wish to receive a printed copy of the CRS Report, you may submit your request to the Share Registrar by post or by email to hsh.ecom@computershare.com.hk.
- 3. Annual General Meeting of the Company will be held at 8th Floor, St. George's Building, 2 Ice House Street, Central, Hong Kong on Wednesday, 11 May 2022 at 12:00 noon. Shareholders will NOT be able to attend in person but can participate in the AGM via the online platform.

Shareholder's information (Name and Address) 股東資料 (姓名及地址)

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		Reply Forr	n 回條			
	The Hongkong and Shanghai Hotels, Limited (t c/o Computershare Hong Kong Investor Services L (the "Share Registrar") 17M Floor, Hopewell Centre, 183 Queen's Road E Wanchai, Hong Kong yould like to receive future corporate comm 「吾等希望以下列方式收取公司日後發布	imited ast, nunications [*] of the Cor	致: mpany in th	香港上海大酒店有限公 經香港中央證券登記: (「股份登記處」) 香港灣仔皇后大道東 合和中心 17M 樓 ne manner as indicate	有限公司 183 號	
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2.	f the Company does not receive this duly completed an have consented to receiving corporate communications					
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3.	讯,本公司將只向 閣下寄發有關已在本公司網站登 3y election of electronic means through the Company's	website at www.hshgroup.c	om in lieu of	receiving printed copies, y	you have expressly consented to waive the	
	ight to receive the corporate communications in printed 至選擇以電子形式瀏覽(透過本公司網站:www.hshg		×後, 閣下已	明示同意放棄收取公司通	通訊印刷本的權利。	
	f your shares are held in joint names, only one sharehol 如屬聯名股東,任何一名股東均可簽署本回條。	der may sign this reply form				
5.	The above instruction will apply to all future corporate vriting or using email at hsh.ecom@computershare.com.hk	communications to be sent t to the Company's Share Reg	to shareholder gistrar, Compu	s of the Company until yo tershare Hong Kong Invest	u notify otherwise by reasonable notice in or Services Limited, 17M Floor, Hopewell	
	Centre, 183 Queen's Road East, Wanchai, Hong Kong. 上述指示適用於將來寄發予本公司股東的所有日後				發送到 hsh.ecom@computershare.com.hk 予	
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7.	or using email at hsh.ccom@computershare.com.hk to the C 股東有權隨時發出合理時間的書面通知或以電郵方式 "or the avoidance of doubt, we do not accept any additit 為免存疑,任何在本回條上的額外指示,本公司將不	發送到 hsh.ecom@computersh onal instructions given on thi		本公司的股份登記處,要求	求更改收取公司通訊的方式及語言版本。	
	vrate communication refers to any document issued or to be iss t and annual accounts together with a copy of the auditor's rer 通訊指本公司向其任何證券持有人發出或將予發出以供參照 及代表委任表格。	port, the interim report, a notice	of meeting, a li	sting document, a circular and	d a proxy form.	
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