

THE HONGKONG AND SHANGHAI HOTELS, LIMITED 香港上海大酒店有限公司

(Incorporated in Hong Kong with limited liability) (Stock Code: 00045)

Dear Shareholders,

7 April 2022

Notification of Publication of 2021 Annual Report, Circular, Notice of Annual General Meeting¹, Proxy Form ("Current Corporate Communications"), 2021 Corporate Responsibility and Sustainability Report ("CRS Report") and Online Annual General Meeting

The Current Corporate Communications and CRS Report (in both English and Chinese versions) of The Hongkong and Shanghai Hotels, Limited (the "Company") are now available on the Company's website at www.hshgroup.com and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk. You may access the Current Corporate Communications on the "Investors" section and the CRS Report² (published in electronic form only) on the "Sustainable Luxury" section on the Company's website at www.hshgroup.com. If you have elected to receive the corporate communications³ in printed form, the Current Corporate Communications³ are enclosed.

If you would like to change your means of receipt and/or choice of language of all future corporate communications, please complete, sign and return a request form to the Company's share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited by post using the mailing label in the request form or by email to hsh.ecom@computershare.com.hk.

If you have indicated your preference (or are deemed to have consented) to receive all future corporate communications by electronic means but for any reason you have difficulty in receiving or gaining access to the Current Corporate Communications on the Company's website, the Share Registrar will promptly upon your request send the Current Corporate Communications to you in printed version free of charge.

Should you have any queries in relation to this letter, please call the Company's telephone hotline at (852) 2840 7788 during business hours from 9:00 a.m. to 5:30 p.m. from Monday to Friday, excluding public holidays.

Online Annual General Meeting ("Online AGM")

The Annual General Meeting of the Company will be held on Wednesday, 11 May 2022 at 12:00 noon by way of electronic means only.

The Online AGM Attendance

If you would like to attend the Online AGM, you can participate in the AGM via the online platform. You will be able to view a live webcast of the AGM, submit questions, and cast votes in near real-time through the online platform. You will be able to access the live webcast from 11:30 a.m. on the day of the AGM until its conclusion by going to the below meeting website and entering the following details:

- Meeting website: https://meetings.computershare.com/HSH_2022AGM
- Shareholder number: your 10-digit shareholder reference number starting with "C" (SRN) printed under the barcode on the top right corner of the request form
- Last name: your surname as registered the Share Registrar

You should allow ample time to check into the online platform to complete the related procedures and <u>remain logged in</u> <u>until the commencement of and during the Online AGM</u>.

Please keep the login details in safe custody for use at the Online AGM and do not disclose them to anyone else.

For corporate holders who wish to attend the AGM online, please call the Share Registrar on (852) 2862 8555 for arrangement.

Yours faithfully, For and on behalf of the Board **The Hongkong and Shanghai Hotels, Limited Christobelle Liao** *Company Secretary*

Notes:

^{1.} Annual General Meeting of the Company will be held at 8th Floor, St. George's Building, 2 Ice House Street, Central, Hong Kong on Wednesday, 11 May 2022 at 12:00 noon. Shareholders will NOT be able to attend in person but can participate in the AGM via the online platform.

If you wish to receive a printed copy of the CRS Report, you may submit your request to the Share Registrar by post or by email to hsh.ecom@computershare.com.hk.
Corporate communication refers to any document issued or to be issued by the Company for the information or action of any holders of its securities, including but not limited to the directors' report and annual accounts together with a copy of the auditor's report, the interim report, a notice of meeting, a listing document, a circular anda proxy form.

Shareholder's information (Name and Address) 股東資料 (姓名及地址)

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