

BOUNDARY MAPPING OF MATERIAL TOPICS

The following table lists the key scope of impact for each of the highly material sustainability topics, which facilitates the Group to formulate long-term sustainable development approach and strategies to meet the expectations of our stakeholders:

Highly material topics	Scope of impact – Impact beyond the Group's operations					References
	Scope of impact – Impact within the Group's operations	Shareholders/Investors	Suppliers	Customers	Surrounding communities and environment	
Economic performance	✓	✓		✓		About COSCO SHIPPING Ports Customers First Green Development
Anti-corruption	✓	✓	✓	✓		About COSCO SHIPPING Ports
Risk management	✓	✓				About COSCO SHIPPING Ports
Employment	✓					Caring for Our People
Occupational health and safety	✓		✓			Caring for Our People
Diversity and equal opportunity	✓					Caring for Our People
Anti-discrimination	✓					Caring for Our People
Employee rights and interests	✓					Caring for Our People
Employee care	✓					Caring for Our People
Customer satisfaction	✓			✓		Customers First
Customer complaints	✓			✓		Customers First
Enhancement of globalisation strategy	✓	✓	✓	✓		Win-win Cooperation
Environmental compliance	✓	✓	✓	✓	✓	Green Development
Waste disposal	✓				✓	Green Development
Wastewater discharge management	✓				✓	Green Development
Energy management	✓				✓	Green Development
Climate change and response	✓	✓	✓	✓	✓	Green Development
Responsible procurement	✓		✓			Win-win Cooperation