SHAW BROTHERS HOLDINGS LIMITED 邵氏兄弟控股有限公司

(Incorporated in the Cayman Islands with limited liability) **Stock code: 00953**

Environmental, Social and Governance Report 2021



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ABOUT THIS REPORT

REPORT OVERVIEW

The Environmental, Social and Governance (the "ESG") Report published by Shaw Brothers Holding Limited (the "Company", together with its subsidiaries, the "Group") outlines how the Group fully implements the concept of sustainable development and fulfils the responsibility as a corporate citizen. The ESG Report covers the period from 1 January 2021 to 31 December 2021 (the "Year"), which details various work of the Group in fulfilling the principle of sustainable development and its performance in social governance during the Year.

REPORTING SCOPE

The ESG Report describes the environmental and social performance of the Group's film, drama and non-drama production, as well as artiste and event management businesses during the Year and focuses on disclosing the key performance indicators of the main operating offices of the Group and its subsidiary, Tailor Made Production Limited. The ESG Report only covers the subsidiaries of the Group which, in the opinion of the directors of the Group, have a material impact on the performance or assets of the Group. For additional information in relation to the Group's corporate governance and financial performance, please refer to our annual report for the year ended 31 December 2021.

REPORTING FRAMEWORK

The Group has prepared the ESG Report in accordance with the Environmental, Social and Governance Reporting Guide in Appendix 27 to the listing rules of The Stock Exchange of Hong Kong Limited (the "Hong Kong Stock Exchange") and has compiled with the "mandatory disclosure" and "comply or explain" provisions therein.

REPORTING PRINCIPLE

The content of the ESG Report is determined based on the stakeholder engagement and materiality assessment procedures. This includes identifying ESG-related issues, collecting and reviewing opinions and suggestions from management and stakeholders, evaluating the relevance and importance of different issues, and compiling and verifying the reported content. The ESG Report covers key issues that are of concern to different stakeholders.

The ESG Report discloses quantitative environmental and social key performance indicators, so that stakeholders can fully understand the Group's ESG performance. The standards, methods, reference materials and sources of data related to these key performance indicators are listed wherever appropriate. In addition, in order to facilitate the comparison of ESG reports of different years, the Group has tried its best to adopt consistent reporting formats and calculation methods as far as reasonably practicable. If there is any change in the method, the Group has also presented and explained it in detail in the corresponding section.

INFORMATION AND FEEDBACK

For details of environmental and corporate governance of the Company, please refer to Shaw Brothers Holdings Limited's official website (www.shawbrotherspictures.com) and its annual report. The Company values your opinions on this report. Please feel free to contact the Company for any opinions or suggestions:

Shaw Brothers Holdings Limited 19/F., Leighton Centre 77 Leighton Road Causeway Bay, Hong Kong Tel no.: (852) 2335-2897 Fax no.: (852) 2335-7363

BOARD STATEMENT ON ESG

The Group believes that sound ESG principles and practices will increase investment value and provide long-term returns to stakeholders. In order to ensure the establishment of appropriate and effective ESG risk management measures and internal control systems, the board of directors (the "Board") of the Company has appointed the Audit Committee to supervise ESG-related matters and work of the Group. The Audit Committee is responsible for monitoring and reviewing the compliance of ESG-related issues with laws and regulations, and regularly reviews the Group's ESG performance. It is also responsible for the annual review of ESG-related information, and the assessment of the progress of the ESG work and the content and quality of the report.

During the Year, the Audit Committee appointed a third-party professional consultant firm to assist in the management of the Group's ESG matters, to conduct data collection and analysis, and to provide recommendations on the Group's ESG performance. The professional consultant firm has also introduced the latest development on ESG reporting requirements in Hong Kong to the members of the Audit Committee in detail at regular meetings with the Audit Committee. The professional consultant firm assisted in collecting and analysing the opinions of stakeholders of the Group on ESG matters, and conducted materiality assessment. The assessment results were reviewed by the Audit Committee to identify important issues of the Group. The Board is responsible for regularly reviewing the communication channels of stakeholders to ensure that the Company maintains effective communication with stakeholders.

In order to effectively lead the ESG process of the Group, the Audit Committee continuously monitors the ESG work. Effective communication channels have also been established between departments to ensure close cooperation between various departments to jointly achieve the goal of operational compliance and social responsibility. The Board also examines, reviews and improves relevant work plans and implementation in accordance with the Group's goals every year, and monitors the coordination and management of ESG issues.

STAKEHOLDER ENGAGEMENT

The Group believes that the participation and continuous support of our stakeholders play a pivotal role in our longterm development, and effectively promote us to better understand the current status of our development at the environmental and social levels. We communicate with stakeholders to formulate the Group's short-term and longterm sustainable development goals, and improve our sustainable development strategy and implement related goals. Therefore, we are committed to communicating with stakeholders in a diversified manner, allowing stakeholders from different areas and levels to express their opinions and make suggestions. We understand and respond to their expectations and requirements as far as possible, so as to enhance our performance in sustainable development strategies.

Stakeholders

Expectations and Requirements

Government and regulatory • authorities

- Compliance with national policies and laws
 - Boosting local employment

Shareholders

- Operational compliance
- Enhancing corporate value
- Return on revenue
- Information transparency and efficient communication

Ways of Communication and Response

- Regular meetings with regulatory authorities
- Email, telephone communication and company website

- Shareholders' meeting
- Announcement

BOARD STATEMENT ON ESG (continued)

STAKEHOLDER ENGAGEMENT (continued)

Stakeholders	Expectations and Requirements	Ways of Communication and Response
Partners	 Operational integrity Fair competition Performing contracts according to laws Mutual benefit and win-win 	 Business communication Review and evaluation meeting Negotiation and cooperation
Customers	High quality products and servicesPerforming contracts according to lawsOperational integrity	Customer communication meetings
Environment	Energy conservation and emission reduction	Investigation, research and inspection
Industry	Promoting the development of the industry	Participation in industry forumsStudy visits
Employees	Occupational healthRemuneration and benefitsProtection of rights and interests	Employee communication meetingCompany newsletter and intranetTraining and workshops
Community and public	Participation in public welfare undertakings	Company websiteCompany announcement

Information disclosure and transparency • Media interview

BOARD STATEMENT ON ESG (continued)

MATERIALITY ASSESSMENT

In order to formulate ESG management policies clearly and effectively, the Group conducted a materiality assessment during the Year to identify ESG issues that are important to the Company's business and its stakeholders. This materiality assessment is based on the opinions of internal stakeholders, the analysis of opinions from third-party ESG professional organisations, and the materiality maps¹ provided by well-known external organisations. The results of this assessment will also serve as a reference for the Group to strengthen internal management, and will increase the participation of different stakeholders in the future to collect their valuable and constructive opinions on the development of the Group. During the Year, the Group has identified 7 material ESG-related issues, which will be discussed as key points in this report.

Material Issues

Service quality

Employment compliance

Remuneration and benefits

Diversity and equal opportunities

Occupational health and safety

Intellectual property protection

Information and privacy security

Related Sections

- Employees' Rights, Remuneration and Benefits, Health and Safety
 - Remuneration and Benefits
 - Employees' Rights
 - · Health and Safety
 - Service Quality Management
 - Service Quality Management
 - Service Quality Management

ENVIRONMENTAL PROTECTION

EMISSION TREATMENT

Emissions from the Group's films, drama and non-drama productions as well as artiste and event management businesses are mainly derived from the operation of its back offices. As the Group did not own any vehicles or stationary sources involving fuel use, there was no emission of air or water pollutants during the Year. The Group's emissions mainly comprise greenhouse gases, which are primarily derived from the daily activities of the Group's operations and offices. Given that the Group operates in leased offices and the building management company is responsible for both water supply and discharge, the carbon emissions arising from freshwater and sewage processing are not included in total greenhouse gas emissions.

The materiality maps referenced in the materiality assessment include the ESG Industry Materiality Map and the SASB Materiality Map produced respectively by the Morgan Stanley Capital International (MSCI) and the Sustainability Accounting Standards Board (SASB).

ENVIRONMENTAL PROTECTION (continued)

EMISSIONS

Indicators

		2020
Total greenhouse gas emissions (kg)	16,944	15,923
Scope 1 — Direct emissions (kg) (Note (1))	0	0
Scope 2 — Indirect emissions from energy (kg) (Note (2))	13,133	11,923
Scope 3 — Other indirect emissions (kg) (Note (3))	3,812	4,001
Total greenhouse gas emissions per employee (kg/employee)	498.36	419.04

2021

2020

Notes:

(1) Scope 1 Direct emissions refer to direct emissions from businesses owned or controlled by the Group. During the Year, the Company had no direct emissions.

(2) Scope 2 Indirect emissions from energy refer to indirect greenhouse gas emissions generated by the purchase or acquisition of energy by the Group. The Group's indirect greenhouse gas emissions only come from purchased electricity. The data disclosed is calculated based on the emission factor provided by CLP Power Hong Kong Limited.

(3) Scope 3 Other indirect emissions cover other indirect emissions that occur outside the Group. The Group's other indirect emissions only come from waste paper dumped in landfills. The data disclosed is calculated in accordance with Appendix 2: Reporting Guidance on Environmental KPIs published by the Hong Kong Stock Exchange.

In addition to greenhouse gas emissions, we also produce a small amount of non-hazardous waste in daily office operation, mainly including office paper and general daily garbage. The Group strictly complies with the laws and regulations related to waste disposal and engages qualified companies to collect and transport all wastes to landfills.

WASTES

Indicators	2021	2020
Total non-hazardous waste (kg) (Note (1))	3,500	3,620
Total non-hazardous waste per employee (kg/employee)	102.94	95.27
Total hazardous waste (kg) <i>(Note (2))</i>	0	0
Total hazardous waste per employee (kg/employee)	0	0

Notes:

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(1) Total non-hazardous waste is calculated based on the estimated daily amount of general office waste provided by the United States Environmental Protection Agency and the volume-to-weight conversion factor.

(2) During the Year, the Group did not generate any hazardous waste.

ENVIRONMENTAL PROTECTION (continued)

CONSERVATION AND EMISSION REDUCTION

The Group continued to implement and strengthen measures on energy conservation and reduction of greenhouse gas emissions to make a significant contribution to greening the environment and relieving global warming. The energy consumption of the Group mainly occurs in the use of electricity in our daily office operation, while the consumption of other resources includes the use of water and paper. The Group's business does not involve the use of any packaging materials. As the offices are leased by the Group, water consumption record is not able to be collected. During the Year, the Group did not have any problems related to sourcing water that is fit for purpose.

ENERGY CONSUMPTION

Indicators	2021	2020
Total energy consumption (kWh) (Note (1))	33,674	23,378
Total energy consumption per employee (kWh/employee)	990.41	615.21

Note:

(1) Based on the actual consumption of electricity by the Group.

The Group recognises the importance of energy conservation and emission reduction, and has also formulated environmental goals at different levels. Therefore, the Group actively advocates and pursues the environmental protection policy of resource conservation and reduction in wastes and emissions in all aspects, so as to avoid waste of resources, reduce environmental pollution and increase production efficiency.

Aspects	Our goals
Emissions	Maintain and minimise greenhouse gas emissions
Wastes	Properly dispose of wastes generated in the operation process to reduce possible environmental pollution
Enorgy uso	Ensure efficient use of energy resources
Energy use	0,7
Water use	N/A ²

² As the offices are obtained by the Group through leasing and water consumption data cannot be collected, setting water use targets is not applicable.

ENERGY CONSUMPTION (continued)

Resource Conservation

- 1. Turn off lights during non-office hours and make full use of daylight lighting to avoid energy waste
- 2. Use energy-efficient lamps and keep lighting fixtures and electric lamps clean and maximise their energy efficiency
- 3. Set lighting switches with isolated control in different lighting zones
- 4. Clean air conditioner filters regularly to ensure their efficient operation
- 5. Under hot weather, allow employees to wear light clothing to reduce the use of air conditioners
- 6. Turn off electronic equipment completely during non-working hours and purchase electronic equipment with energy efficiency labels
- 7. Set computers to enter automatic standby/sleep mode when idle
- 8. Post water saving reminder stickers in each 8. Plant green plants in the office area restroom

Reduction in Wastes and Emissions

- 1. Use electronic communication technology to transmit information as far as possible to reduce the use of paper
- 2. Post signs at conspicuous places near printers to remind employees to choose double-sided printing and use recycled paper
- 3. Purchase printing paper containing recycled materials as far as possible
- 4. Reuse envelopes, binders, file cards and other stationery
- 5. Classify garbage to recycle waste paper, metal and plastic. Use recyclable toner/ink cartridges
- 6. Evaluate material consumption to avoid waste caused by excessive inventory
- 7. Use video/teleconference to replace non-essential overseas business trips

CLIMATE CHANGE

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Responding to climate change and managing carbon emissions is one of the most pressing environmental issues in the society at present, and it is also a common responsibility of all walks of life. The Group understands the seriousness of global warming. Although we did not discover any major risks related to climate change during the Year, the Group has formulated corresponding work arrangements and measures in response to more frequent extreme weather conditions (such as typhoons, heavy rains, etc.) brought about by climate change in order to respond to unexpected severe weather conditions. The Group will issue safety warnings in a timely manner to notify employees and staff working outside of the relevant special work arrangements to ensure the safety of employees. In the future, the Group will continue to pay attention to climate change issues and regularly assess and monitor climate-related risks to optimise management.

EMPLOYEE FIRST

EMPLOYEES' RIGHTS

As the Group believes that high-quality employees with strong capacities can promote corporate operation and management, and enhance its results and performance, we always regard employees as our most important asset. The Group strictly complies with all labour laws in Hong Kong, including the Employment Ordinance, the Employees' Compensation Ordinance, the Occupational Safety and Health Ordinance and the Minimum Wage Ordinance, which protect the basic rights and interests of employees. In terms of talent recruitment, the Group recruits appropriate talents based on the principle of equality and openness. The Group carries out recruitment based on the actual needs of departments and will not tolerate any form of discrimination on grounds of the gender, sexual orientation, age, disability, race, nationality, religion, social class and other factors of the applicants. We offer equal interview opportunities to applicants who meet relevant job requirements on educational background, work experience, language ability and attitude. At the same time, we also advocate fairness and equality in the workplace and will not tolerate any form of discrimination.

The Group strictly prohibits the use of child labour and forced labour. We strictly abide by the relevant laws and regulations prohibiting the employment of children, and carefully check the applicant's certification documents such as ID cards, academic certificates, etc., to confirm whether the applicant's age, identity, education and appearance are consistent with the supporting documents provided by him/her, so as to prevent all kinds of child labour. If any improper conduct is discovered, the Group will immediately investigate the case thoroughly. In order to ensure that employees have sufficient rest time, we implement a five-day workweek and will never force employees to work overtime to avoid forced labour. If employees need to work overtime, we will provide employees with compensatory leave or allowances in accordance with relevant regulations and laws. In addition, the Group also seriously considers every dismissal and resignation. When an employee submits an application for resignation, the representative of the human resources department will interview him/her and understand the reason for his/her resignation, so as to identify and manage issues related to the employee turnover rate and further improve our internal management policy.

During the Year, the Group had a total of 34 employees under the reporting scope. The distribution of employees by different categories was as follows:

Employment Indicators	2021	2020
	Number of	Number of
	employees	employees
	(proportion)	(proportion)
By gender		
Male	8 (24%)	9 (24%)
Female	26 (76%)	29 (76%)
By age		
Under 30 years old	5 (15%)	11 (29%)
30 to 50 years old	26 (76%)	25 (66%)
Over 50 years old	3 (9%)	2 (5%)
By geographical region		
Hong Kong	34 (100%)	38 (100%)
By employment type		
Full-time	34 (100%)	38 (100%)

EMPLOYEE FIRST (continued)

EMPLOYEES' RIGHTS (continued)

During the Year, the employee turnover rate³ of the Group by different categories was as follows:

Turnover Rate Indicators	2021
By gender	
Male	38%
Female	42%
By age	
Under 30 years old	120%
30 to 50 years old	27%
Over 50 years old	33%
By geographical region	
Hong Kong	41%

REMUNERATION AND BENEFITS

The Group not only complies with remuneration-related laws and regulations such as the Minimum Wage Ordinance, but also conducts annual reviews of the salary structure based on market conditions and the Group's performance. We provide employees with competitive remuneration packages and offer discretionary bonuses based on our results and individual employees' performance, so as to enhance employees' satisfaction and work morale on the whole while absorbing more talents.

In terms of benefits, the Group offers statutory leaves, maternity leave, paid leave and annual leave based on the Employment Ordinance. Apart from the basic rights as prescribed by laws, we also provide additional benefits to our employees. We purchase insurance (such as medical insurance) for our employees, and conduct annual reviews of the contents and scope of such insurance to ensure our employees are properly protected. We also provide employees with subsidies, such as transportation allowances. Furthermore, the Group focuses on the relationship between employees and employees' work-life balance. Therefore, we have set up an internal communication platform to improve the effectiveness of communication between employees and management. We also regularly organise employee activities, such as festive dinners and parties to help them relax physically and mentally through different channels and establish harmonious relationships with others.

TRAINING AND DEVELOPMENT

The Group attaches great importance to the continuing progress and development of its employees as the service quality of an enterprise depends on the efficiency and talent of its employees. In order to strengthen employees' understanding of related work areas, we not only provide our employees with on-the-job training and learning opportunities, but also encourage employees to participate in externally-organised seminars and sharing sessions. With respect to professional development, the Group regularly conducts work review and evaluation on its employees, and recognises and rewards employees for their contributions, work performance and skills, so as to identify outstanding talents and offer promotion opportunities. In order to ensure our employees have enough room for development, we will give priority to internal promotion before considering external recruitment.

The Group began to disclose data on employee turnover rate during the Year.

EMPLOYEE FIRST (continued)

TRAINING AND DEVELOPMENT (continued)

During the Year, the relevant training data⁴ of the Group was as follows:

Training Indicators	2021	
	Average	Proportion of
	training	employees
	hours of	trained
	employees (hour)	(percentage)
By gender		
Male	3.50	88
Female	2.31	58
By employee level		
Senior	2.86	71
Intermediate	2.00	50
Junior	2.74	68

HEALTH AND SAFETY

Healthy and energetic employees are the basis for maintaining the daily operation and even increase the revenue of an enterprise. Hence the Group recognises the work safety of employees as the most important issue. The Group strictly complies with the Occupational Safety and Health Ordinance to ensure that its employees work in a safe environment. The Group has relevant internal policies that emphasise the importance of a safe and healthy working environment and provides employees with a safe working environment and working system, so as to ensure that the office and working environment comply with relevant legal requirements. At the same time, we provide employees with information, training, guidance and supervision on safe work to protect employees from work-related injuries. In addition, we provide medical insurance for all employees to further protect them in case of sickness or injury. The Group has established safety protection measures for high-risk jobs and provided employees with necessary protective equipment. In order to prevent any accidents in the offices, we will promptly clean up the spilled liquid and debris, and prohibit anyone from smoking in the workplace. Under the Group's prudent work arrangements, we did not have any work-related fatalities during the Year and in the past three years, and the number of lost days due to work injury was nil during the Year.

Health and Safety Indicators	2021	2020	2019
Number of work-related fatalities (persons)	0	0	0
Rate of work-related fatalities (percentage)	0	0	0
Lost days due to work injury (days)	0	0	0

The Group began to disclose data on the average training hours of employees and the proportion of employees trained during the Year.

OPERATING PRACTICES

SERVICE QUALITY MANAGEMENT

Contrary to general product manufacturing or other service industries, films, drama and non-drama productions as well as artiste and event management, which are the Group's principal activities, do not involve advertising, labelling and sales of products or services. In terms of service quality, the Group must actively seek and provide eligible artistes according to our customers' needs and requirements, to ensure that their activities or work will be performed best with appropriate artistes' involvement. The services provided by the Group do not affect the health and safety of our customers or artistes. Regarding the health and safety of artistes when attending the events of the Group's customers, we require our customers to provide our artistes with relevant insurance and be solely responsible for their health and safety. In case of any complaint about our service, we will carefully identify and analyse the causes and actively take measures for improvement. Under strict management, the Group did not receive any complaints during the Year.

In addition to complying with the relevant laws and regulations such as the Personal Data (Privacy) Ordinance, the Group endeavours to protect customers' information and privacy through various measures. For example, we collect and use customer information in a legal manner, and specify in the contract how the collected information will be used. All computer files in the office have been encrypted to prevent information leakage. When extracting important information, we also carefully consider the needs of our customers before deciding whether to provide the relevant information. The Group also protects the personal information of employees and job applicants, and undertakes that such personal information will only be used for employee selection, determination of remuneration and benefit package, staff administration and career development, and will never be leaked out. Furthermore, the Group always attaches importance to the protection of copyright and intellectual property rights and promises not to commit plagiarism and copyright infringement under the framework of the Copyright Ordinance. The Group also only uses genuine software, and all software is in compliance with the license agreement. If employees need to install any software, they shall apply to the Company to avoid infringement of the intellectual property rights of others.

ANTI-CORRUPTION

The Group is committed to building an honest and healthy enterprise system. It strictly implements relevant laws and regulations, including the Prevention of Bribery Ordinance, and formulates anti-corruption policies and code of conduct against conflicts of interests, bribery and unethical behaviour in business. It expressly requires employees to work with probity. It also bans the abuse of power for unfair advantages as well as improper business practices. We have also established a corruption reporting system. Once employees become aware of bribery, corruption or any other non-compliance with the code of conduct which has occurred or is likely to occur, they should promptly report to the supervisors. The Group will ensure that the identity of the whistle-blower is kept confidential. Relevant employees will be subject to disciplinary action for such non-compliance once confirmed. In addition, the Group provided anti-corruption training to its employees during the Year to strengthen employees' professional code and better understand the anti-corruption and integrity standards to be observed when dealing with public officials. During the Year, the Group and its employees were not involved in any corruption lawsuit.

COMMUNITY ENGAGEMENT

While focusing on the development of the principal businesses, the Group also pays attention to charity and always encourages its employees to actively participate in community welfare activities. In addition, we often arrange for artistes to join charity and community projects, aimed at helping charitable organisations and institutions to launch events and spread love in society. During the Year, the Group donated HK\$30,000 to the annual large-scale fund-raising event of the "Cup of Kindness" held by the Hong Kong Golf Club to raise funds for projects that help disadvantaged groups in Hong Kong and to improve the living environment of the poor and disadvantaged.

ESG Indicators	Overview	Sections in This Report	Page/Description
Environmental			
A1 Emissions	General Disclosure	Emission Treatment	5-6
A1.1	The types of emissions and respective emissions data.	Emission Treatment	5
A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions in total and, where appropriate, intensity.	Emission Treatment	6
A1.3	Total hazardous waste produced and, where appropriate, intensity.	Emission Treatment	6
A1.4	Total non-hazardous waste produced and, where appropriate, intensity.	Emission Treatment	6
A1.5	Description of emissions target(s) set and steps taken to achieve them.	Conservation and Emission Reduction	7-8
A1.6	Description of how hazardous and non- hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Conservation and Emission Reduction	7-8
A2 Use of Resources	General Disclosure	Conservation and Emission Reduction	7-8
A2.1	Direct and/or indirect energy consumption by type in total and intensity.	Conservation and Emission Reduction	7
A2.2	Water consumption in total and intensity.	Conservation and Emission Reduction	7
A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	Conservation and Emission Reduction	7-8
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Conservation and Emission Reduction	7-8
A2.5	Total packaging material used for finished products and, if applicable, with reference to per unit produced.	N/A	The Company's business does not involve packaging materials.

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APPENDIX I: CONTENT INDEX OF ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE

(continued)

ESG Indicators	Overview	Sections in This Report	Page/Description
A3 The Environment and Natural Resources	General Disclosure	Conservation and Emission Reduction	7-8
A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Conservation and Emission Reduction	7-8
A4 Climate Change	General Disclosure	Climate Change	8
A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Climate Change	8
Social			·
B1 Employment	General Disclosure	Employees' Rights	9-10
B1.1	Total workforce by gender, employment type, age group and geographical region.	Employees' Rights	9
B1.2	Employee turnover rate by gender, age group and geographical region.	Employees' Rights	10
B2 Health and Safety	General Disclosure	Health and Safety	11
B2.1	Number and rate of work-related fatalities occurred in each of the past three years.	Health and Safety	11
B2.2	Lost days due to work injury.	Health and Safety	11
B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	Health and Safety	11

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(continued)

ESG Indicators	Overview	Sections in This Report	Page/Description
Social		÷	
B3 Development and Training	General Disclosure	Training and Development	10-11
B3.1	The percentage of employees trained by gender and employee category.	Training and Development	11
B3.2	The average training hours completed per employee by gender and employee category.	Training and Development	11
B4 Labour Standards	General Disclosure	Employees' Rights	9
B4.1	Description of measures to review employment practices to avoid child and forced labour.	Employees' Rights	9
B4.2	Description of steps taken to eliminate such practices when discovered.	Employees' Rights	9
B5 Supply Chain Management	General Disclosure	N/A	Identified as immaterial in the materiality assessment.
B5.1	Number of suppliers by geographical region.	N/A	Identified as immaterial in the materiality assessment.
B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	N/A	Identified as immaterial in the materiality assessment.
B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	N/A	Identified as immaterial in the materiality assessment.
B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	N/A	Identified as immaterial in the materiality assessment.

APPENDIX I: CONTENT INDEX OF ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE *(continued)*

ESG Indicators	Overview	Sections in This Report	Page/Description
B6 Product Responsibility	General Disclosure	Service Quality Management	12
B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	N/A	The Group's business does not involve products.
B6.2	Number of products and service related complaints received and how they are dealt with.	Service Quality Management	12
B6.3	Description of practices relating to observing and protecting intellectual property rights.	Service Quality Management	12
B6.4	Description of quality assurance process and recall procedures.	N/A	The Group's business does not involve products.
B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	Service Quality Management	12
B7 Anti-corruption	General Disclosure	Anti-corruption	12
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Anti-corruption	12
B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	Anti-corruption	12
B7.3	Description of anti-corruption training provided to directors and staff.	Anti-corruption	12
B8 Community Investment	General Disclosure	Community Engagement	12
B8.1	Focus areas of contribution.	N/A	Identified as immaterial in the materiality assessment.
B8.2	Resources contributed to the focus area.	N/A	Identified as immaterial in the materiality assessment.