

英皇證券集團有限公司 Emperor Capital Group Limited

於百慕達註冊成立之有限公司(股份代號:717) Incorporated in Bermuda with limited liability (Stock Code:717)



2021 / 2022

環境、社會及管治報告 ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

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1. ABOUT THIS REPORT 關於本報告

Emperor Capital Group Limited (the "Company") and its subsidiaries (collectively referred to as the "Group") are principally engaged in the provision of financial services including (i) commercial and personal lending as well as margin and initial public offering financing; (ii) brokerage services, wealth management and asset management; (iii) placing and underwriting services for listed issuers; and (iv) corporate finance advisory services. It acknowledges the significance of effective environmental, social and governance ("ESG") initiatives at operational level. By adopting environmental and social initiatives into its business operations, the Group can enhance its cost efficiency and risk management, and make informed decisions by engaging with the stakeholders of the Group. By so doing, the Group can operate in a responsible and sustainable manner.

This report describes the ESG values and initiatives of the Group for the financial year ended 30 September 2022 (the "Year"). The contents of this report provide its stakeholders with an overview of the Group's efforts regarding ESG impacts arising from its daily operations. This report complies with the provisions of the ESG Reporting Guide as set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited. It is recommended that this report is to be read in conjunction with the Company's 2021/2022 Annual Report, in particular the Directors' Report and Corporate Governance Report sections therein.

本報告闡述本集團於截至2022年9月30 日止財政年度(「本年度」)的環境、社會 及管治價值及措施。本報告的內容為其 持份者概述本集團在日常營運對環境、 社會及管治方面的影響所作出的努力。 本報告符合香港聯合交易所有限公司 券上市規則附錄27所載《環境、社會及管 治報告指引》的條文。建議 閣下將本報 告與本公司2021/2022年報一併閱讀,尤 其是其中的董事會報告及企業管治報告 部份。

This report is available on the websites of the Company (https://www.EmperorCapital.com) and Hong Kong Exchanges and Clearing Limited ("HKEX") news website (https://www.hkexnews.hk).

本報告可於本公司的網站 (https://www.EmperorCapital.com)及香港 交易及結算所有限公司(「港交所」)的披露 易網站(https://www.hkexnews.hk)查閱。

BOARD STATEMENT

The board of directors of the Company (the "Board") has the overall responsibility for ensuring effectiveness of the Company's ESG strategy and reporting with an aim that the Group can operate its businesses in a responsible and sustainable manner.

Our ESG processes and procedures focus on non-financial indicators that outline the Company's approach towards sustainability and has taken into account ESG-related issues covering different aspects including operations, legal and compliance, internal control, human resources, as well as marketing and communications. To reinforce the Board's ESG management approach and strategy as well as further enhance ESG governance, the Board has adopted an ESG Policy whereby the ESG Work Team (comprising representatives from operations and supporting departments) and the Executive Committee of the Company ("Executive Committee") are delegated the power and authority to handle all ESG-related matters.

Their respective roles and functions are as follows:

ESG Work Team

- Works through the key performance indicators and the right tools and resources to handle the ESG issues; and
- Formulates and executes action plans and ensures execution by respective teams so as to achieve the ESGrelated goals and targets set by the Board and Executive Committee.

The ESG Work Team reports at least once a year to the Executive Committee on the progress of the above action plans.

董事會聲明

本公司董事會(「董事會」)對於確保本公司 環境、社會及管治策略和報告的有效性 負有全面責任,以讓本集團以負責任及 可持續的方式營運其業務。

其各自的角色和職能如下:

環境、社會及管治工作小組

- 通過關鍵績效指標及正確的工具 和資源來處理環境、社會和治理事 宜;及
- 制定及實施執行計劃,並確保各團隊的執行以達致董事會及執行委員會制定的環境、社會和管治相關目標。

環境、社會及管治工作小組將至少每年 向執行委員會報告一次上述執行計劃的 進展情況。



Executive Committee

- Provides recommendations to the Board on setting ESG-related goals and targets in relation to the Group's businesses as well as management approach and strategy;
- Oversees formulation and implementation of action plans by the ESG Work Team;
- Monitors and evaluates effectiveness of action plans in achieving ESG-related goals and targets relating to the Group's businesses including the key performance indicators; and
- Reviews effectiveness of ESG risk management and internal control systems and makes recommendation to the Board.

The Executive Committee reports at least once a year to the Board on the implementation and the progress made towards achieving ESG objectives.

Based on the recommendations from the Executive Committee, the Board reviewed the progress made towards achieving the ESG-related goals and targets as well as effectiveness of the management approach and strategy.

執行委員會

- 就本集團業務的環境、社會及管治 相關目標的設定,以及管理方式和 策略向董事會提出建議;
- 監督由環境、社會及管治工作小組制定及實施的執行計劃;
- 監測和評估執行計劃在達致與本集 團業務在環境、社會和管治相關目 標方面的有效性,包括關鍵績效指 標;及
- 檢視環境、社會及管治風險管理和 內部監控系統的有效性,並向董事 會提出建議。

執行委員會將至少每年向董事會報告一次就達致環境、社會及管治目標的執行 及進展情況。

根據執行委員會的建議,董事會已檢視 在達致環境、社會及管治相關目標方面 取得的進展,以及管理方法及策略的有 效性。

1.1 Stakeholders Engagement and **Materiality Assessment**

The Group is committed to making proactive efforts to continuously interact with key stakeholder groups. The Group maintains active engagement with its stakeholders, and collects their feedback through various communication channels to understand and address their concerns in order to improve the Group's operation and practices accordingly.

1.1 持份者之參與及重要性 評估

本集團致力與主要持份者群組進 行持續互動。本集團與其持份者保 持緊密聯繫,並透過各種溝通渠道 收集其反饋意見,了解與回應其關 注點,從而改善本集團的營運和實

Major Communication Channels 主要溝通渠道

Customers 顧客







Shareholders and **Investors**



- · Onsite communications 現場溝通
- · Social media 社交媒體
- Emails
- · Customer service hotlines 顧客服務熱線
- · Performance appraisal interviews 績效評估訪談
- Employee engagement surveys 員工參與度調查問卷
- Staff activities 員工活動
- · Daily communications 日常交流

股東及投資者

• General meetings

股東大會



- · Corporate websites 企業網站
- · Meetings and conference calls 會議及電話會議
- · Corporate communication documents 公司通訊文件

Business Partners and Suppliers 商業夥伴及供應商





Government and Regulatory Bodies



- · Daily communications 日常交流
- Assessments 評估
- Meetings 會議

社區

- · Community services 社區服務
- Corporate websites 企業網站
- · Social media 社交媒體

政府及監營機構

- · Regular dialogues 定期對話
- Meetings 會議
- · Forums and conferences 論壇和會議



Based on the stakeholders' feedback, the material issues were identified as follows. The Group's performance regarding these issues are discussed in this report.

根據持份者的意見,以下為已識別 之重要議題。本集團就該等議題的 表現於本報告內討論。

| • Energy conservation 能源節約 |
|---|
| • Waste management 廢物管理 |
| Waste recycling 廢物循環利用 |
| • Employment and labour practices 僱傭及勞工慣例 |
| · Diversity and equal opportunities 多元共融和平等機會 |
| Training and development 培訓和發展 |
| • Occupational health and safety 職業健康與安全 |
| Work-life balance 工作與生活平衡 |
| Products and services quality 產品及服務質素 |
| Customer privacy protection 客戶私隱保護 |
| Anti-corruption/Anti-money laundering 反貪污/反洗錢 |
| Compliance with laws and regulations 遵守法例及法規 |
| Employee volunteering 員工志願服務 |
| • Community fundraising 社區籌款 |
| |

2. ENVIRONMENTAL PROTECTION 環境保護

2.1 Environmental Policies

During the Year, the Group continued making its best endeavours to protect the environment in its business activities and workplace. The Group also educates its employees on their awareness of promoting a green environment. The Group seeks to identify and minimise environmental impacts attributable to its operations. In pursuing sustainability, various measures have been adopted to reduce energy and other resource use, minimise waste and increase recycling, and promote environmental protection in its supply chain and marketplace. These measures are discussed in section 2.2, "Use of Resources", of this report.

Besides, the Group has placed surplus fund through a green deposit programme offered by bank, to support environmentally beneficial projects and businesses that promote the transition to a low-carbon, climate-resilient and sustainable economy.

2.2 Use of Resources

2.2.1 Energy Saving

Global warming and climate change are among the major environmental concerns in every part of the world. In an effort to reduce carbon footprint and mitigate emissions, the Group actively promotes efficient use of energy and adopts green technologies in its head office at 23rd and 24th Floor, Emperor Group Centre, 288 Hennessy Road, Wan Chai, Hong Kong ("Hong Kong Office") and its branches.

In the Group's Hong Kong Office and operation, electricity consumption is the primary source of carbon emissions. Several measures have been or will be adopted to reduce its energy consumption:

- Gradually replace low efficiency traditional lights with high efficiency new lights
- Higher priority will be given to purchasing electrical appliances with high energy efficiency grades
- Apply energy-saving modes by default for all electrical appliances
- Staff are required to turn off the lights and airconditioning in their zones after work

2.1 環境政策

於本年度,本集團繼續致力在業務活動及工作場所實踐環境保護環境保護團亦教育其僱員提升對綠色環境的意識。本集團努力辨識及減強致力辨識及之影響。為達財環境造成之影響。為達與因持續發展,本集團已採取多項措施發展,本集團已採取消耗、減與內地循環再用,並在其供應鐵及增加循環再用。該等措施數及市場中推行環保。該等措施載於本報告第2.2「資源使用」章節。

此外,本集團將剩餘資金存放於由 銀行提供的綠色存款計劃,以支持 有利於環境的項目和業務,促進低 碳、能適應氣候和可持續經濟的轉 型。

2.2 資源使用

2.2.1 能源節約

全球暖化及氣候變化已成為全球各地關注的主要環境議題。為減少碳足跡及減少排放,本集團在其位於香港灣仔軒尼詩道288號英皇集團中心23樓及24樓的總辦公室(「香港辦公室」)及分行積極推行節能並採納綠色科技。

在本集團的香港辦公室及營運中, 電力消耗為最主要的碳排放來源。 為減少能源消耗,本集團有若干項 措施已被或計劃執行:

- 逐步更換傳統式低功效照明系 統,至新式高功效照明裝置
- 優先選購高功效的電器
- 所有電器均會被預設以電力節 省模式來運作
- 同事下班後需關閉各自區域的 燈光及空調



- Some passenger lifts are switched off after office hours
- Staff are regularly reminded to turn off unnecessary electrical appliances to save electricity
- Constant room temperature are maintained with thermostats in the air conditioning system
- Energy-efficient LED light tubes are adopted in the indoor area as well as the advertising panel
- LED advertising panels are switched off during nonbusiness hours

To identify opportunities for increasing energy efficiency, the Group monitors the energy consumption intensity across its operations from time to time.

2.2.2 Waste Reduction and Management

The Group engages employees in their waste behaviours and encourages recycling practices in the workplace. In the office building, the building's property management company has appointed recycling contractor to collect and recycle used papers, plastic bottles, aluminium, glasses, fluorescent tubes and computer equipment. Recycled bags are also put in the Hong Kong Office to collect waste papers for recycling.



- 於辦公時間後關掉部分乘客升 降機
- 定時提醒員工把不必要的電器 關掉,以節省電力
- 透過冷氣系統的恆溫器維持穩定室溫
- 室內空間以及廣告牌內已採用 節能LED光管

本集團不時在其經營範圍監察能源 消耗情況,以發掘提升能源效率的 機會。

2.2.2 減少及管理廢物

本集團讓員工參與廢物處理,並鼓勵他們在工作場所進行回收。在辦公大樓,大廈之物業管理公司已委聘回收承包商收集及回收使用過的紙張、塑膠瓶、鋁、玻璃、光管以及電腦設備。香港辦公室並放置了回收袋以收集廢紙作循環利用。

2.2.3 Paper Reduction

Office paper is the main non-hazardous wastes produced in the Group's operations. The Group continues to encourage a paperless working environment which not only reduces environmental damage but also fits commercial goals, as it can save physical space, facilitate information sharing via IT networks, and reduce complicated documentation procedures. In recent years, the Group has implemented paperless internal human resources processing such as employee time sheets, payrolls, leave applications, surveys, assessment papers, inspection forms and many more. The Group encourages its staff to recycle waste paper whenever possible, and use laptops or tablets instead of paper for meetings. Besides, electronic devices instead of paper were used in promotional activities.

Partnering with its printing solutions provider, the Group has adopted "Follow You" print solution in the Hong Kong Office, helping the Group becoming more cost efficient through smarter printing. The print solution enables the Group to achieve environmental objectives by reducing unclaimed printing, as printing is released only upon presentation of a staff card from that particular staff who gives the printing instruction. Moreover, duplex printing and copying has become the norm within the Group, greatly reducing paper consumption and saving costs. Usage data of office printing machines is regularly collected and assessed for monitoring the efficiency of the paperless environment.

2.2.3 減少用紙







The Group aims to promote environmental awareness, not only within the organisation, but also through engaging customers, encouraging a co-operative approach to minimising its environmental impact. The formalities for opening a securities account involve a considerable amount of paperwork. In view of this, the account opening form has been modified to minimise paper usage. To encourage the migration of customers' account statements from a print format to electronic version, a surcharge is applied if clients opt to receive paper statements. As at 30 September 2022, the portion of customers adopting electronic statements was 90% (2021: 90%). In addition, the Group distributes the latest promotion information and notices via email and SMS instead of printed mails.

The Company strongly recommends shareholders to access its corporate communications, including financial reports, through the websites of the HKEX and the Company, instead of receiving printed form. By introducing electronic means of corporate communications to shareholders, the quantity of printed materials has been considerably reduced. This paperless practice thus helps to protect the environment, as well as save costs for stationery, printing and administrative charges, etc.

2.3 Climate Change Impact

The world's climate has changed significantly in the past decades – global temperatures have increased and extreme weather events are becoming more frequent and severe, which may cause disruptions to business operations globally, and in turn adversely impact the macro economy.

The Group mainly engages in financial services business which does not involve production. The increase in temperature may lead to an increase in the energy consumption of the Group's offices and branches. The Group will continue to monitor the potential risks of climate change and its impacts on the Group's operations and customers, and devise and implement preventive and emergency measures accordingly. Besides, the Group will continue its efforts to control energy consumption and carbon emissions.

本公司極力推薦股東利用港交所及 本公司網站獲取公司通訊(包括財務 報告)而非收取印刷文件。通過向 股東引入電子版公司通訊,印刷量 大幅減少。此無紙化的做法既可保 護環境,亦可節約文儀用品、印刷 及行政費用等。

2.3 氣候變化影響

世界氣候在過去數十年發生了重大 變化一全球氣溫上升,極端天氣事 件越趨頻繁及嚴重,這可能擾亂全 球業務營運,從而對宏觀經濟構成 不利影響。

本集團主要從事金融服務業務,並不涉及生產。氣溫上升可能會使本集團辦公室及分行的能源消耗有所提升。本集團將繼續監察氣候變化的潛在風險及對本集團的營運和客戶的影響,並制定及推行相應的預防和緊急應對措施。此外,本集團亦會繼續致力於控制能源消耗及碳排放。

2.4 Environmental Performance Summary

The Group has followed the Reporting Guidance on Environmental KPIs issued by HKEX in the collection, calculation and reporting of the relevant information. A data collection system, monitored by a designated team of the Group, is in place for relevant data collection from time to time. To illustrate the Group's sustainability performance, quantitative data has been collected from its Hong Kong Office, which occupies a gross floor area of 1,732 square metres as the majority of the Group's business operation takes place in Hong Kong Office. The relevant data is as follows:

2.4 環境保護績效概要

本集團在收集、計算和報告相關資訊時遵循了港交所發佈的環境關立了港交所發佈的環境關立一個資料收集系統,在指定團團的監督下,不時收集相關數據不時收集團業務營運主要在香港辦量主要在香港辦量主要在香港辦量工產,因此在香港辦公室收集量大多數據(所佔總建築面積為1,732平方。有關數據如下:

| Indicators 指標 | FY2020/21年度 | FY2021/22年度 | | | |
|--|----------------------|-------------|--|--|--|
| GHG Emissions 溫室氣體排放 | GHG Emissions 溫室氣體排放 | | | | |
| Scope 1 GHG emissions (kgCO ₂ e) | N/A | N/A | | | |
| 範疇1溫室氣體排放(每公斤二氧化碳當量排放) | 不適用 | 不適用 | | | |
| Scope 2 GHG emissions (kgCO ₂ e) | | | | | |
| 範疇2溫室氣體排放(每公斤二氧化碳當量排放) | 172,786 | 166,445 | | | |
| Scope 3 GHG emissions (kgCO ₂ e) | | | | | |
| 範疇3溫室氣體排放(每公斤二氧化碳當量排放) | 28,915 | 19,411 | | | |
| Total (Scope 1, 2 & 3) GHG emissions (kgCO ₂ e) | | | | | |
| 溫室氣體排放總量(範疇1,2及3)(每公斤二氧化碳當量排放) | 201,701 | 185,857 | | | |
| GHG emissions intensity (kg/m²) | | | | | |
| 溫室氣體排放強度(公斤/平方米) | 116 | 107 | | | |
| Energy Consumption 能源消耗 | ŧ | | | | |
| Direct energy consumption (GJ) | N/A | N/A | | | |
| 直接能源消耗(千兆焦耳) | 不適用 | 不適用 | | | |
| Indirect energy consumption (GJ) | | | | | |
| 間接能源消耗(千兆焦耳) | 875 | 843 | | | |
| Total energy consumption (GJ) | | | | | |
| 能源消耗總量(千兆焦耳) | 875 | 843 | | | |
| Energy consumption intensity (GJ/m²) | | | | | |
| 能源消耗強度(千兆焦耳/平方米) | 0.5 | 0.5 | | | |
| Waste Management 廢物處理 | E | | | | |
| General refuse disposed to landfills (kg) | | | | | |
| 棄置於堆填區的一般廢物(公斤) | 4,613 | 4,014 | | | |
| General refuse disposed to landfills intensity (kg/m²) | | | | | |
| 一般廢物密度(公斤/平方米) | 2.7 | 2.3 | | | |
| Recycled waste (kg) | | | | | |
| 回收廢物總量(公斤) | 786 | 629 | | | |
| Recycled waste intensity (kg/m²) | | | | | |
| 回收廢物密度(公斤/平方米) | 0.5 | 0.4 | | | |

Note: As the Hong Kong Office did not have separate meters for water consumption measurement, hence water consumption data is not available.

The Group has set a target to reduce emissions by 5% in its Hong Kong Office by FY2025/2026 or before, with FY2020/2021 as the baseline.

備註: 由於香港辦公室沒有獨立水錶量 度耗水量,因此並未能提供耗水 量數據。

本集團已訂立了目標,以2020/2021年 度為基準,於2025/2026年度或之前 在香港辦公室減少排放5%。



3. WORKPLACE QUALITY 工作場所質素

3.1 Workforce Distribution and Diversity

The Group believes that a motivated and balanced workforce is crucial for building a sustainable business model and delivering long-term returns.

As at 30 September 2022, the full-time and part-time employees of the Group totalled 131 (2021: 130), working in the head office and branches in Hong Kong, and in liaison offices in the mainland China.

The demographics of the Group's workforce as at 30 September 2022 are summarised below:

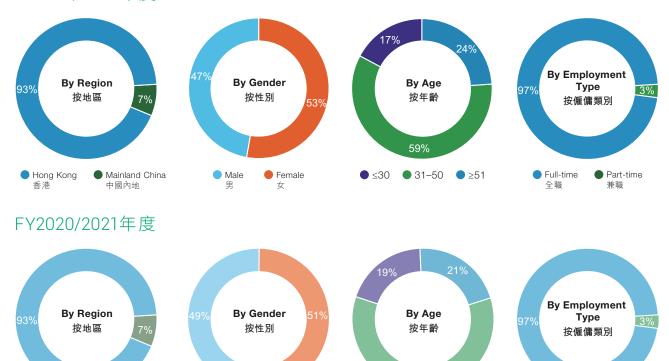
3.1 員工分佈及職場多元化

本集團深信,積極主動且具均衡比 例之員工團隊,是建立可持續經營 模式及帶來長遠回報的關鍵元素。

於2022年9月30日,本集團合共僱有 131(2021年:130)名全職及兼職僱 員,於香港的辦公室及分行以及中 國內地聯絡辦事處工作。

於2022年9月30日,本集團之員工 分佈資料概述如下:

FY2021/2022年度



<30

31-50

>51

The Group has a diverse workforce in terms of age and gender, providing a variety of ideas and levels of competencies that contribute to the Group's success. The Group is firmly committed to gender equality, and particularly encourages female participation in the Board, and at managerial and operational levels.

Male

Female

Mainland China

Hong Kong

本集團的員工團隊來自不同年齡層 及性別,提供多元化的觀點及各種 程度的技能,為本集團的成功作出 貢獻。本集團一直堅守兩性平等原 則,尤其支持女性在董事會、管理 及營運層面之參與。

Full-time

Part-time

The management believes that employees are important assets of the Group, and remains committed to attracting and retaining talent with diverse backgrounds for achieving sustainable growth and maintaining a stable turnover rate. The turnover rates of the Group's workforce during the Year are listed in the tables below.

管理層相信,員工乃本集團之重要 資產,致力吸引並挽留不同背景的 人才,以達致可持續增長及維持穩 定的流失率。本集團於本年度之員 工流失率已載列於下表。

| By Region 按地區 | | By Gender 按性別 | | By Age 按年齡 | |
|--------------------|------|---------------|-----|------------|-----|
| Hong Kong 香港 | 40% | Male 男 | 42% | <=30 | 67% |
| Mainland China 中國內 | 地 0% | Female 女 | 39% | 31-50 | 41% |
| | | | | >=51 | 23% |

3.2 Labour Standard

The Group strictly complies with the Employment Ordinance (Cap. 57, Laws of Hong Kong) and other statutory requirements regarding employment and labour practices. The Group is dedicated to providing equal opportunities in all aspects of employment and ensure the workplace is free from discrimination. The Group ensures employees receive fair and competitive remuneration packages in accordance with their experience, qualifications, performance and market rates, and are being reviewed on a regular basis. To attract and retain talent, comprehensive benefits are provided by the Group, such as employer's voluntary MPF contributions, medical coverage, life insurance and extra paid annual leave. Each Hong Kong employee is also entitled to one day of birthday leave, providing them with an additional day off in lieu of a birthday gift.

To ensure the staff clearly understand their rights and obligations, the employee handbook and other policies and guidelines are in place covering the areas of compensation and dismissal, recruitment, working hours, rest periods, equal opportunity, anti-discrimination and other fringe benefits, etc. The Group has been reviewing its related policies from time to time to ensure the Group complies with the latest statutory requirements. Also, a set of grievance procedures is also in place, to provide staff with a channel to confidentially escalate complaints and concerns to the Human Resources Department or Investigation Committee.

3.2 勞工標準

為確保員工清楚了解自己的權利和義務,員工手冊及其他政策及指引,涵蓋薪酬及解僱、招聘、招聘、招聘、招聘、招聘、招聘、抵會。以及其他額外福利等範疇。以及其他額外福利等範疇。以及其他額對其相關政策,另與實際,對於不可以保密方式向人力關注事項。



The Group fully complies with relevant laws and regulations in related regions concerning prevention of forced or child labour. In the recruitment process, the Group implements appropriate procedures to ensure that employment adheres to minimum age provisions of applicable laws. The Group also prohibits any form of forced labour. The ages and identities of its employees are verified, and employment contracts are entered into with all employees.

The Group values workplace wellness practices that support employees' health and well-being. The Group encourages breastfeeding and provides a designated private space in the office building to support breastfeeding female employees

to express breastmilk according to their schedule during working hours. These "Breastfeeding Friendly Workplace" measures demonstrate the Group's commitment to the well-being of its employees and their families.



本集團嚴格遵守在相關地區有關防止強迫勞動或童工的法律及法規。 在招聘過程中,本集團實施適當程 序以確保受僱員工符合適用法律的 最低年齡規定。本集團亦禁止任何 形式的強迫勞動。其僱員的年齡和 身份均得到核實,並與所有僱員簽 訂了僱傭合同。

本集團注重健康的工作場所,使員工體魄強健。本集團鼓勵母乳餵哺,並於辦公大樓提供特定的私人空間,以支援女性員工在工作時間內按照其時間表擠母乳。該等「母乳餵哺友善工作間」措施兌現本集團維護僱員及其家庭成員福祉的承諾。

3.3 Occupational Health and Safety

The Group prides itself on providing a safe, effective and congenial work environment for its staff. Health and safety training is provided to employees on induction. Workshops and seminars on different topics are regularly held, to present the latest information and raise awareness of occupational health and safety issues for employees.

Besides, occupational health and safety ("OHS") measures are regularly reviewed by the Group to ensure their effectiveness. A dedicated team has also been established to deal with OHS matters, and to react promptly if there are issues, to ensure a healthy and safe work environment.

3.3 職業健康及安全

本集團致力為員工提供安全、高效 及舒適之工作環境,並引以為豪。 於入職時,員工需接受健康及安全 培訓。本集團定期舉辦不同主題的 學習工作坊及研討會,以呈列最新 資訊,及加強僱員對職業健康及安 全方面的意識。

此外,本集團定期審查職業健康及 安全(「職安健」)措施,以確保其有 效性。同時成立了一個專門小組處 理職安健事宜,以便在問題出現時 迅速作出反應,確保一個健康和安 全的工作環境。 The Group enhances emergency preparedness and ensures there are well-stocked first-aid kits in the office to protect the health and safety of employees, in the event that they are injured at work. An automated external defibrillator has been placed in the office building to rescue potential victims of sudden cardiac arrest. Besides, the Group has arranged staff who had received the Standard First Aid Certificate from the Hong Kong Red Cross to provide First Aid treatment to colleagues in the Hong Kong Office whenever needed.

本集團提升應急準備能力及確保辦公室內配備充足的急救箱,以以康 工發生工傷時能保障員工的健康及 安全。自動體外心臟去顫器已放 在辦公室,以供潛在心臟病患患 在辦分已獲香港紅十字會急救證 員工於需要時在香港辦公室為其他 員工提供急救治療。



Every case of injury, if any, is required to be reported to the Human Resources Department and be individually assessed under the internal guideline procedures. During the Year, the number of lost days due to work injuries was 82 (2021: zero), while the numbers and rate of work-related fatalities during the past 3 years are listed in the table below.

每宗工傷事故(如有)需彙報至人力 資源部,以根據內部指引程序進行 獨立評估。於本年度,因工傷損失 工作日數為82(2021年:零)天,而 過去3年因工亡故的人數及比率已 載列於下表。

| Item項目 | FY2019/2020年度 | FY2020/2021年度 | FY2021/2022年度 |
|-----------------------------------|---------------|---------------|---------------|
| Number of work-related fatalities | | | |
| 因工亡故的人數 | 0 | 0 | 0 |
| Rate of work-related fatalities | | | |
| 因工亡故的比率 | 0 | 0 | 0 |







During the Year, the Hong Kong Office, along with many other units of the Emperor Group Centre, were awarded an "Indoor Air Quality Certification – Good Class" by the Environmental Protection Department, under its voluntary Indoor Air Quality Certification Scheme for Offices and Public Places.

於本年度,環境保護署根據其自願性辦公室及公眾場所室內空氣質素檢定計劃向總辦公室連同英皇集團中心內其他眾多單位頒發「室內空氣質素檢定證書 - 良好級」。

Precautions Against Covid-19 Pandemic 新冠病毒疫情預防措施

The Group prioritises its staff and customers at all times. In response to Covid-19, the Group has specially established a committee and formulated contingency plans with the involvement of the senior management team. In addition, human resources issues have been discussed, and precautionary measures have been put in place.

Besides, the Group actively monitored the preventive measures taken by the office building's property management company, including posting health advice posters at eye-catching locations in the office building, and installing infrared temperature sensors in the lobby to check the body temperatures of everyone entering and leaving the building. All persons entering the office building, including the staff working in the building, are required to use the LeaveHomeSafe App to record the visit.

本集團一直將其員工及顧客放在首位。 面對新冠病毒疫情,本集團在高級管 理團隊的參與下,專門成立了一個委 員會並制定了應變計劃。此外,已就 人力資源議題作出討論,並確保設有 妥善的預防措施。

此外,本集團積極監察辦公大樓之物 業管理公司的防疫工作,包括在辦公 大樓當眼處貼上健康指引海報、於辦 公大樓大堂設置紅外線體溫探測儀 器,以對出入大廈的所有人士探測體 溫。所有進入辦公大樓之人士,包括 在該大樓上班之員工,均須使用安心 出行應用程式以記錄其出行。





To ensure the safety of its staff, the Group adopted flexible working hours to enable them to avoid the peak transportation hours. The Group also arranged for its staff to work from home according to operational needs.

The Group encourages employees to receive the vaccination, and understanding that the employees may need more rest after the vaccination, the management has specially offered one day of paid vaccination leave for each employee after receiving each dose of vaccination, to show its care for its employees.

為了確保員工的安全,本集團實施了 彈性上班時間,以讓他們避開交通繁 忙時段。本集團並根據業務需要安排 員工在家工作。

此外,本集團鼓勵員工接種疫苗,並 理解員工在接種疫苗後可能需要更多 的休息,因此管理層特別安排每位員 工每接種一劑疫苗後便提供一天有薪 疫苗假,以表示對員工的關懷。



3.4 Development and Training

Recognising the importance of skilled and professionally trained employees, the Group offers comprehensive training to enhance the knowledge, skills and work capability of its staff. Training on appraisal skills is held annually for employees of specified grades in order to enhance people management. The Group encourages and provides subsidies to employees at all levels to pursue educational or training opportunities that achieve personal growth and professional development. A policy on External Training Subsidy is in place, allowing every staff member to develop and maintain job-related skills for full performance.

During the Year, the Group has launched the iMBA Learning Platform, which is an eLearning platform developed by Asian Pacific Institute for Strategy to facilitate employees' continuous learning in the new normal. Video clips on six management aspects covering leadership, innovation, time management, persuasion, motivation and emotion management are featured on the platform. Participants can interact, share experience and exchange thoughts on the platform for personal growth.



As the Group retains its position at the forefront of the vibrant market, the staff actively pursue professional trainings to enhance their technical knowledge and keep abreast of the latest developments. During the Year, the Group conducted in-house seminars and training covering anti-money laundering, updates to laws, codes, rules and regulations, and other topics related to licensed regulated activities, in order to maintain the highest standard of professional conduct and ethics by employees. The seminars and training were recognised by the Securities and Futures Commission ("SFC"), enabling licensed staff to fulfil the requirements for continuous professional training.

3.4 發展及培訓

本集團明白技能熟練及經專業培訓 的員工之重要性,因此提供全面 時訓以提升員工的知識 級 技能 行一次有關評估技巧的培訓 行一次有關評估技巧的培訓 升人員管理。本集團鼓勵並提, 供供 對各級員成長及專業發展 現其個人成長及專業發展 設外間進修資助政策, 能發展及維持工作技能, 發揮 表現。

於本年度,本集團推出了iMBA學習 平台,其為由亞太策略研究開發 網上學習平台,以促進員工在新聞 態下持續學習。平台上提供了六個 管理方面的錄像短片,覆蓋領勵 會理、時間管理、說服力、 創新管理。參加者可以在這個 上互動、分享經驗及交流思想 促進個人成長。

The Group adopts a zero-tolerance approach towards all forms of corruption and bribery. This is stipulated clearly in all employees' contracts which prohibits staff from accepting advantages, gifts or entertainment from all business partners. These policies are explained during induction training and freely accessible on the Group's intranet. To maintain vigilance against corruption risks, the Group also offers internal refresher training such as talks or seminar on business ethics on regular basis, delivered by Independent Commission Against Corruption ("ICAC"). Relevant information provided by ICAC are also accessible on the Group's intranet.

The number of training hours of the staff of the Group is listed in the table below.

本集團員工培訓時數已載列於下 表。

| Item項目 | FY2020/2021年度 | FY2021/2022年度 |
|---|---------------|---------------|
| Total training hours 總培訓時數 | 740 | 725 |
| Average training hours per employee 每名員工平均培訓時數 | 5.7 | 5.5 |

During the Year, the percentage of employees trained are listed in the tables below.

於本年度,受訓僱員百分比已載列 於下表。

| | By Gender 按性別 | |
|-------------|---------------|-----|
| Male 男 | | 54% |
| Female 女 | | 46% |

3.5 Work-life Balance

The Group believes that maintaining work-life balance is essential for sustainability and a sound body and mind for every employee. To support employees in maintaining work-life balance and creating team spirit, the Group continued to organise a number of activities for its employees during the Year.

| By Employee Category 按僱員 | 類別 |
|--------------------------------------|-----|
| Managerial grade or above 經理級別或以上 | 51% |
| General staff 一般員工 | 49% |

3.5 工作與生活的平衡

本集團相信,維持工作與生活的平 衡對每位員工的可持續發展及身心 健康至為重要。為支持員工維持工 作與生活的平衡及培養團隊精神, 本集團於本年度持續為員工舉辦多 個活動。



Emperor Capital x Valuable Capital Badminton Competition 英皇證券及華盛証券羽毛球爭霸盃

October 2021 2021年10月



A corporate badminton match co-hosted by Emperor Capital and Valuable Capital was successfully held. The friendly match enhanced team spirit among colleagues and reinforced the relationship between the two corporations, and marked a time filled with treasured moments.

由英皇證券與華盛証券合辦的企業 羽毛球比賽成功舉行。該活動提升 了同事間之團隊精神及加強了兩間 企業的關係,並印證著寶貴時刻。

Head, Shoulder and Neck Massage Service 頭肩頸按摩服務

November 2021 2021年11月



In view of the long working hours of colleagues in the office, the Group has specially invited masseurs from "Smart Living" of the Employees Retraining Board to provide head, shoulder and neck massage services for its colleagues to help improve blood circulation, relieve chronic pain and promote health, and alleviate work pressures for its staff.

考慮到同事平日在辦公室內長時間 工作,本集團特意邀請了僱員再培 訓局「樂活一站」的按摩員,為同事 提供頭肩頸按摩服務,有助血液循 環、改善痛症及促進身體健康,並 為員工舒緩工作壓力。

Winter Solstice 冬至甜蜜蜜糖水

December 2021 2021年12月



During the Winter Solstice, the Group delivered various types of Chinese desserts and glutinous rice balls to its staff in the Hong Kong Office to give them cheer and warmth in the cold winter.

本集團在冬至當天特別為香港辦公室的員工送上各款中式糖水及湯圓,在寒冷的冬天為員工送上鼓勵和溫暖。

Christmas Party 聖誕派對

December 2021 2021年12月



The Group held a warm and joyful Christmas party for its staff, to celebrate the festive season together. Relationship between colleagues were also enhanced.

本集團為其員工舉辦了一個既溫馨 又歡樂的聖誕聯歡會,讓員工一起 慶祝節日,同事間的關係亦有所增 進。



Emperor Group 80th Anniversary Photography Competition and Mobile Photography Workshop 英皇集團80周年攝影比賽 暨手機攝影工作坊

August to September 2022 2022年8至9月

with better photography skills.

To celebrate the 80th anniversary of Emperor Group, "The Best of Emperor" photography competition was organised to encourage its staff to appreciate the people and events around them, and to use photography to preserve, spread and pass on the "Best of Emperor". The winners were awarded with gifts. To tie in with the competition, a mobile

Mid-Autumn Festival Delicacies 佳餚美饌賀中秋

September 2022 2022年9月



As a token of appreciation and to celebrate the Mid-Autumn Festival, mooncakes provided by The Emperor Hotel were given to and shared among employees in Hong Kong Office.

為表達本集團的心意及慶祝中秋 節,香港辦公室的員工獲贈並一同 分享由英皇駿景酒店所提供的月 餅。

為慶祝英皇集團成立八十周年,舉 辦了「英皇之最」攝影比賽,鼓勵同

英皇集團80周年攝影比賽

為慶祝英皇集團成立八十周年,集團人力資源部特意舉辦以「英皇 之最」為主題的攝影比賽,鼓勵同事在日常生活忙碌之餘,不忘欣

賞身邊的英皇人與事,用攝影把「英皇之最」留住、傳揚並得以承 傳。為配合是次比賽,公司將舉辦手機攝影工作坊,希望同事在攝

參賽日期: 2022年8月19日 至 2022年9月8日

影技巧上更得心應手。 :「英皇之最」 參賽資格: 英皇集團全職員工

> 事欣賞身邊的人與事,用攝影把「英 皇之最」留住、傳揚並得以承傳。 得獎同事均獲得豐富禮品。為配合 是次比賽,還舉辦了手機攝影工作 坊,讓同事在攝影技巧上更得心應

Birthday gifts

To create a harmonious working atmosphere and maintain a close relationship between team members, the Group held a birthday party once every few months, to celebrate the birthdays of its staff.

生日禮物

為了營造和諧的工作環境,以及讓同事維持緊密的關係,本集團每隔數月便舉辦一次生日會,為員工慶祝生日。



All these activities helped strengthen relationships between employees, boosted their morale and promoted a harmonious working environment. Besides, the Group organised a few online talks during the Year, covering topics that aimed at enhancing the wellness of its staff.

此等活動均有助鞏固員工之間的關係、加強員工士氣,並締造和諧的工作環境。此外,本集團於本年度舉辦了一些網上講座,涵蓋的主題均旨在提升員工的健康。





4. OPERATING PRACTICE 經營常規

4.1 Supply Chain Management

The Group values mutually beneficial and longstanding relationships with its suppliers. The Group works closely with a number of services providers offering trading platform systems and financial information solutions in Hong Kong and mainland China. The selection of suppliers is based on criteria such as price, stability of the trading platform, customer service team responsiveness, capability and experience, with preference given to potential suppliers that demonstrate their commitment to the environment. The Group will also be alert as to whether there is unfavourable news of its engaged suppliers on the environmental aspect. In the event of such news, the Group will internally discuss the need to change the supplier.

To ensure the suppliers are responsible companies, the Group visits their workplaces from time to time, to promote proper labour standards. The Group will terminate contracts with suppliers who use child or forced labour, and report to relevant departments in case if any cases found.

4.1 供應鏈管理

為確保供應商為負責任的公司,本 集團不時拜訪其供應商的工作場 所,以促進適當的勞動標準。如發 現任何個案,本集團會終止使用童 工或強迫勞動的供應商的合同,並 向相關部門舉報。

4.2 Product Responsibility and Customer Services

The Group has earned trusted relationships with its broad customer base through providing dedicated customer services.

The Group makes every effort to promptly and fairly investigate and resolve all disputes and complaints lodged by customers, according to clearly written internal procedures. The Group has set up designated channels including hotline, facsimile and email - for clients to lodge complaints. All complaints received through these channels are diverted to and handled by the Complaint Officer. The hotline numbers and email address are shown on the daily and monthly client statements, to ensure clients are aware of the communication channels for lodging complaints. Upon receipt of a complaint, the Complaint Officer will investigate in a timely manner and report the findings to senior management. Senior management shall review the complaint and determine whether internal controls and procedures need to be enhanced or any other appropriate action is required to be taken.

During the Year, 8 (2021: Nil) customer complaints concerning dealing in securities were reported.

As a comprehensive financial services provider, the Group comprises teams of professionals specialising in a wide array of services including brokerage, asset management, financing, and corporate finance advisory. As at 30 September 2022, 50 (2021: 52) employees and 78 (2021: 76) account executives of the Group were licensed with the SFC for various types of regulated activities: dealing in securities (Type 1), dealing in futures contracts (Type 2), advising on securities (Type 4), advising on futures contracts (Type 5), advising on corporate finance (Type 6), and asset management (Type 9), registered with Professional Insurance Brokers Association or Estate Agents Authority.

4.2 產品責任及客戶服務

本集團透過提供貼身的客戶服務獲 得廣大客戶群之信任。

於本年度,共接獲8宗(2021年:無) 關於證券交易的客戶投訴。



In recognition of its dedicated services and professionalism, the Group received the Capital Merits of Achievements in Banking & Finance Awards 2022 from Capital Magazine during the Year.

為表彰其熱誠的服務及專業水平, 本集團於本年度獲《資本雜誌》頒發 資本卓越銀行及金融大獎2022。



4.3 Protection of Data

The Group places the utmost importance on protecting the privacy of its customers, partners and staff in the collection, handling, safekeeping, use and retention of their personal data. The Group adheres to the applicable data protection regulations and ensures appropriate technical measures are in place to protect personal data against unauthorised disclosure, use or access. The Group also ensures that customers' personal data is securely stored, and used only for the purpose for which it has been collected and such other purposes as expressly consented by customers. Relevant staff are provided with adequate training in compliance with applicable laws on data privacy protection, to strengthen their awareness and to protect personal data against loss, unauthorised access, use, modification or disclosure. In addition, access to the customer database is limited to authorised staff, whilst authentication is required before accessing the data. To reduce the risk of identity theft, the Group takes appropriate measures to dispose of documents that contain customer information.

4.3 資料保護

本集團在收集、處理、保管、使用 及保存客戶、合作夥伴及員工的個 人資料過程中,對保障彼等的私隱 給予最高度的重視。本集團嚴格依 循適用的資料保護法例並確保設立 適當之技術措施,保障個人資料免 被未經授權披露、挪用或存取。本 集團亦確保客戶個人資料獲安全妥 善地儲存,並只會按收集時指定的 用途及經客戶明確同意的其他用途 使用。本集團根據資料私隱保護適 用法律向相關員工提供充足培訓, 以加強彼等的意識及保障個人資 料,防止遺失、未經授權獲取、使 用、修改或披露。此外,客戶資料 庫只容許經授權員工存取,在存取 資料前亦須進行驗證。為減低身份 盗竊的風險,本集團於處置含有客 戶資料的文件方面採取適當措施。

4.4 Protection of Intellectual Property

The Group protects its intellectual property rights by prolonged use and registration of domain names and various trademarks. The Group's trademarks and domain names are constantly monitored, and renewed prior to their expiration.

Besides, the Group immediately takes action against any fake news or infringing articles or materials in relation to the Group.

4.5 Anti-corruption/Anti-money Laundering

In order to enhance ethical corporate culture and practices, the Group has established policies and procedures for anti-corruption, anti-money laundering and counter-terrorist financing. To ensure and mitigate the associated risks, adequate procedures on customer screening and monitoring, "know your customer" practices, record keeping, and reporting suspicious circumstances are established in accordance with the relevant laws, codes and guidelines issued by the regulatory authorities.

It is essential for the Group's employees to acquire a better understanding of bribery, extortion, corruption and related acts. In addressing and mitigating corruption risks, a set of guidelines in giving and receiving gifts, or offer in the form of meals, accommodation and entertainment, as well as interacting with government officials, was established to outline acceptable and unacceptable conduct in employees' daily business activities. It targets to ensure every employee adheres to applicable legal requirements and makes ethical business decisions. Special care must additionally be taken to ensure that all business dealings with government officials are conducted in a context that is free from any form of corrupt practices.

The Group has long adopted an Anti-Money Laundering and Counter-Terrorist Financing Policy and Procedure ("AML Policy"). The AML Policy establishes the general framework for combating potential money laundering and financing of terrorism, and provides guidelines for preventing the Group's employees from being misused for money laundering, terrorist financing or other financial crimes. The AML Policy indicates the kind of potentially suspicious transactions or activities that employees should look out for.

4.4 保護知識產權

本集團透過持續使用及登記域名與 各類商標保障其知識產權。本集團 商標及域名會獲持續監控及於屆滿 時續期。

此外,本集團針對任何與本集團有 關的欺詐或侵權物品或材料採取即 時行動。

4.5 反貪污/反洗錢

為提升企業道德文化及常規,本集團已建立反貪污、打擊洗錢及恐怖分子資金籌集之政策及程序。為確保及減低相關風險,已按照監管機構頒佈之相關法律、法規及指引制定有關客戶篩選及監控、「了解你的客戶」常規、保存記錄以及舉報可疑情況的足夠程序。

本集團多年來一直採納打擊洗錢及 恐怖分子資金籌集政策及程序(「打擊洗錢政策」)。打擊洗錢政策確立 了打擊潛在洗錢及恐怖主義資金 集罪行的一般框架,並提供指引防 止本集團的員工被濫用於洗錢 助恐怖主義或其他金融罪行。打擊 洗錢政策已列出部分潛在可疑 或活動的指標,供員工參考。



The Group has set out the key provisions relating to anti-corruption legislation. The Group has also adopted a whistleblowing policy and procedures for all levels and operations under the Group, so staff can raise concerns, in confidence, about possible improprieties (such as misconduct and malpractice) in any matter related to the Group. The Group's whistle-blowing policy encourages all internal staff to report actual or suspected improper conduct, in confidence, to their immediate supervisor or department head. These policies and procedures together with the code of conduct can be found in the employee handbook.

The Group sets out a comprehensive framework of measures to prevent money laundering activities. At the time of account opening, the Group will perform a name search in an anti-money laundering database system provided by a third party vendor, in order to screen each new client against current terrorist and sanction designations, and check whether the client is a Politically Exposed Person (PEP). New account applications lodged by terrorists or sanctioned entities would be rejected. Regular name checks of existing clients against the latest terrorist and sanction list issued by US Treasury Department, as recommended by the regulators, are also conducted. The Group performs regular reviews on transactions by high-risk clients, in order to identify suspicious transactions. In the event that any suspicious transactions are noted, the Group will report them to the Joint Financial Intelligence Unit in due course.

During the Year, no legal case regarding corrupt practices was brought against the Group or its employees. Also, no whistle-blowing concerning a criminal offence or misconduct was reported.

本集團已制定防止貪污法例之主要 條文。本集團亦採納一套檢舉 及程序,讓本集團有層面及業務 員工可在保密的情況下就任何及 影響本集團之不當事宜(如不當及 影響本集團之不當事宜(如不當及 表行為)進行舉報。本集團內 致策鼓勵所有內部員工在保密 政策鼓勵所有內部員工門主管舉 政策或疑似的不當行為。 實際或疑似的不當行為 及程序連同行為守則可於員工手冊 內查閱。

本集團制訂一套綜合框架措施以防 止洗錢活動。於開立戶口時,本集 團將在由第三方供應商提供之防止 洗錢數據庫系統內進行名稱搜索, 以識別每名新客戶是否牽涉當前恐 怖分子及於制裁名單內,並檢查客 戶是否為政治公眾人物(PEP)。恐 怖分子或受制裁實體提出的新開戶 申請會被拒絕。按監管機構建議, 本集團亦根據美國財政部最新頒佈 之恐怖分子及受制裁清單對現有客 戶進行定期名稱檢查。本集團會對 高風險客戶進行之交易進行定期審 查,以識別可疑交易。倘知悉任何 可疑交易,本集團將適時向聯合財 富情報組舉報。

於本年度,本集團或其員工並無面 對任何有關貪污行為之法律起訴案 件。同時,亦無涉及刑事罪行或不 當行為之個案被舉報。

4.6 Compliance with Relevant Laws and Regulations

The Corporate Governance Committee is delegated by the Board to review and monitor the policies and practices on compliance with legal and regulatory requirements, including but not limited to the following ordinances which have significant impact on the Group:

- Anti-Money Laundering and Counter-Terrorist Financing Ordinance (Cap. 615, Laws of Hong Kong)
- Companies Ordinance (Cap. 622, Laws of Hong Kong)
- · Competition Ordinance (Cap. 619, Laws of Hong Kong)
- Employment Ordinance (Cap. 57, Laws of Hong Kong)
- Money Lenders Ordinance (Cap. 163, Laws of Hong Kong)
- Personal Data (Privacy) Ordinance (Cap. 486, Laws of Hong Kong)
- Prevention of Bribery Ordinance (Cap. 201, Laws of Hong Kong)
- Securities and Futures Ordinance (Cap. 571, Laws of Hong Kong)

Details on the work of the Corporate Governance Committee are shown in the Corporate Governance Report, which can be found on page 44 of the Company's 2021/2022 Annual Report.

4.6 遵守相關法律及法規

董事會委派企業管治委員會檢視及 監察有關法例及法規要求之政策及 慣例,包括但不限於以下對本集團 有重大影響的法例:

- 《打擊洗錢及恐怖分子資金籌 集條例》(香港法例第615章)
- · 《公司條例》(香港法例第622 章)
- 《競爭條例》(香港法例第619 章)
- · 《僱傭條例》(香港法例第57章)
- · 《放債人條例》《香港法例第163 章)
- 《個人資料(私隱)條例》(香港 法例第486章)
- 《防止賄賂條例》(香港法例第 201章)
- · 《證券及期貨條例》(香港法例 第571章)

企業管治委員會之工作詳情載於本公司2021/2022年度報告第44頁中之企業管治報告內。



The Legal and Compliance Department of the Group works to provide an in-house legal and compliance service that effectively supports various operation units in their duties and day-to-day operation to comply with all applicable laws, rules and regulations (such as Securities and Futures Ordinance and its subsidiary legislations, Prevention of Bribery Ordinance and Codes and Guidelines issued by SFC).

Updates to the relevant applicable laws, rules and regulations are brought to the attention of relevant employees and relevant operation units from time to time. The Group holds relevant required licenses for provision of services, such as dealing in securities and futures contracts; advising on securities and futures contracts; advising on corporate finance and asset management; and money lenders and insurance broker licenses, etc. The management must ensure that business is conducted in accordance with the relevant applicable laws and regulations.

本集團法律及合規部旨在提供內部 法務及合規服務,有效支援多個營 運單位於其職責及日常營運方面遵 守所有適用法律、規則及法規(如 證券及期貨條例及其附屬法例、防 止賄賂條例以及證監會頒佈的守則 及指引)。

相關員工及相關經營單位不時獲悉之相關適用法律、規則及法規之更新資訊。本集團持有提供服務所需之相關牌照,例如買賣證券及期貨合約提供商見、就企業融資及資產管理提供意見,以及放債人及保險經紀牌照等。管理層須確保所從事業務乃符合適用之法律及法規。

5. COMMUNITY INVOLVEMENT 參與社區活動

Embracing the mission "From the Community, To the Community", the Group actively promotes diverse community campaigns spanning elderly welfare, underprivileged communities and environmental conservation initiatives. The Group's management team also plays an important role in mobilising staff to join all these activities, which are held in tandem with its commitment to sustainable development.

以「取諸社會,用諸社會」為使命,本集團積極推廣多種社區活動,涵蓋長者福利、弱勢社群及環保行動。該等活動與本集團可持續發展之承諾相輔相承,而本集團管理層團隊在動員參與該等活動方面亦擔任重要角色。

The Group has been awarded the 10 Years Plus Caring Company Logo by the Hong Kong Council of Social Service, recognising its ongoing commitment to fulfilling its corporate social responsibilities.

本集團獲香港社會服務聯會頒發10年或 以上「商界展關懷」標誌殊榮,表揚其履 行企業社會責任的持久承諾。



5.1 Charitable Sponsorship and Donations

The Group mobilises its staff to participate in fundraising campaigns to help underprivileged people in the community. Major charity donation and fundraising campaigns during the Year include:

5.1 慈善贊助及捐贈

本集團推動員工參與籌款活動,幫助社區弱勢群體。於本年度,主要 慈善捐贈及籌款活動包括:

Dress Casual Day 公益金便服日

October 2021 2021年10月



This year's theme was "We We Wear Wear". Participating staff members each donated HK\$70 or more to The Community Chest of Hong Kong, and put on casual wear for dress casual day. Employees joined the campaign and showed their support.

本年主題為「We We Wear Wear」,每位參與同事均捐出70港元或以上予香港公益金,便可於便服日穿上便服。員工一同參與活動以示支持。



Love Teeth Day 公益愛牙日

December 2021 2021年12月



The Group encouraged colleagues to participate in the "Love Teeth Day", reminding them to take care of their own teeth as well as showing their care to beneficiaries at the same time. Participating staff members who each donated HK\$35 or more to The Community Chest of Hong Kong received a "Love Teeth Day Pack" which included a variety of oral care products.

本集團鼓勵同事參加「公益愛牙日」,藉由活動提醒同事愛護自己牙齒的同時,亦向受助者送上關懷。每位參與同事凡捐款港幣35元或以上予香港公益金,便可獲得包括有多種口腔護理用品之「愛牙日禮包」一份。

Heep Hong GOAL for SEN Sports Game 協康GOAL飛運動會

November to December 2021 2021年11至12月

The event aimed to encourage the public to convert their exercises into mileage by choosing the right sports for them to reach the target of 10,000km Sports Mileage together, in order to raise funds for Heep Hong Society's "Children and Youth Training Fund". Proceeds from the event are used to support assessment and training needs for special education needs children and youth from low income families. The Group actively encouraged its staff to participate in this event.

活動旨在鼓勵公眾透過選擇適合自己的運動,將運動量轉化成里數,集結力量踏出共10,000公里,以為協康會「兒童及青年訓練基金」籌款。活動籌得之善款用於資助來自低收入的特殊需要兒童及青年接受評估及訓練。本集團積極鼓勵員工參與該活動。



Heep Hong Society Hong Kong Island Flag Day 2021 - Helping SEN children's dreams come true 協康會港島區賣旗日2021-讓特殊需要的孩子聖誕夢成真

December 2021 2021年12月



The Heep Hong Society Flag Day was held in December 2021 on Hong Kong Island. All funds raised are allocated to sustain the operation of its non government-subvented Parents Resource Centres, which provide continuous training and supportive services to families of children with special educational needs, and ease parents' pressure of taking care of their children. The Group actively encouraged its staff to participate in this event.

協康會賣旗日於2021年12月於港島區舉行。籌得善款用作支持其非政府資助之家長資源中心,讓有特殊學習需要兒童的家庭獲得持續的服務,並舒緩家長照顧其兒童的培訓及支援壓力。本集團積極鼓勵員工參與該活動。

Bread Run 麵包收集活動

June to August 2022 2022年6至8月

In response to Feeding Hong Kong's call, the Group encouraged its staff to participate in this event by collecting surplus bread from designated bakeries at closing times and bringing them to the food bank of Feeding Hong Kong instantly, in order to provide food to those in need as well as reduce the food waste.

為響應樂餉社的號召,本集團鼓勵員工參與該活動,於 臨近關門時段到指定的麵包店收集剩餘麵包,並隨即送 至樂餉社的食物銀行,以提供食物予有需要的人士,同 時減少浪費食物。





Mooncake Donation Campaign 愛心月餅募捐大行動

September 2022 2022年9月



During the Mid-Autumn Festival, excess mooncakes were collected by the Group from staff and donated to a subsidiary of Pok Oi Hospital. The mooncakes were then given to people from ethnic minorities at Tin Shui Wai, to share the joy and celebrate the Mid-Autumn Festival with them.

5.2 Environmental Conservation

The Group is dedicated to promoting environmental awareness through green education.

Earth Hour 地球一小時

March 2022 2022年3月

The Group's Head Office joined the millions of people around the globe and turned off its office lights in support of WWF's Earth Hour, an annual event to raise awareness of climate change.

為響應世界自然基金會一年一度的「地球一小時」活動, 本集團總辦公室與全球數百萬人一同參與關閉辦公室照 明燈。活動旨在提高人們對氣候變化的意識。 於中秋節期間,本集團向同事們收 集過剩月餅,捐贈至博愛醫院屬下 機構,然後轉贈天水圍的弱勢社 群,與他們分享喜悅,共渡中秋佳 節。

5.2 環境保護

本集團致力通過綠色教育宣揚環保 意識。



承諾支持世界自然基金會地球一小時 IS COMMITTED TO WWF'S EARTH HOUR

6. APPENDIX: HKEX ESG REPORTING GUIDE CONTENT INDEX 附錄:港交所環境、社會及管治報告指引內容索引

| Subject areas 主要範疇 | Description 描述 | Section 章節 |
|-----------------------------------|---|--|
| A. Environmental 環境 | | |
| Aspect A1: Emissions 層面A1: 排放物 | | |
| General Disclosure 一般披露 | Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste. 有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的: (a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 | 2.1 |
| KPI A1.1 指標A1.1 | The types of emissions and respective emissions data. 排放物種類及相關排放數據。 | 2.4 |
| KPI A1.2 指標A1.2 | Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 直接(範圍1)及能源間接(範圍2)溫室氣體排放量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。 | 2.4 |
| KPI A1.3 指標A1.3 | Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。 | Not applicable In view of its business nature, the Group does not directly generate any hazardous waste. 不適用 基於其業務性質,本集 團不會直接產生大量有 害廢棄物。 |
| KPI A1.4 指標 A1.4 | Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。 | 2.4 |
| KPI A1.5 指標A1.5 | Description of emissions target(s) set and steps taken to achieve them. 描述所訂立的排放量目標及為達到這些目標所採取的步驟。 | 2.2, 2.4 |



| Subject areas 主要範疇 | Description 描述 | Section 章節 |
|--------------------------------------|---|--|
| KPI A1.6 指標A1.6 | Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them. 描述處理有害及無害廢棄物的方法,及描述所訂立的減廢目標及為達到這些目標所採取的步驟。 | 2.2, 2.4 |
| Aspect A2: Use of Reso 層面A2: 資源使用 | ources | |
| General Disclosure 一般披露 | Policies on the efficient use of resources, including energy, water and other raw materials. 有效使用資源(包括能源、水及其他原材料)的政策。 | 2.1, 2.2 |
| KPI A2.1 指標 A2.1 | Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility). 按類型劃分的直接及/或間接能源(如電、氣或油)總耗量(以千個千瓦時計算)及密度(如以每產量單位、每項設施計算)。 | 2.4 |
| KPI A2.2 指標A2.2 | Water consumption in total and intensity (e.g. per unit of production volume, per facility). 總耗水量及密度(如以每產量單位、每項設施計算)。 | Not applicable The Group operates in leased premises. The water consumption data for individual occupants is not available. 不適用 本集團於租用物業營 運,並無獲提供個別租 戶的耗水數據。 |
| KPI A2.3 指標 A2.3 | Description of energy use efficiency target(s) set and steps taken to achieve them. 描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。 | 2.2, 2.4 |

| Subject areas 主要範疇 | Description 描述 | Section 章節 |
|-------------------------------------|--|---------------------------------|
| KPI A2.4 指標A2.4 | Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上可有任何問題,以及所訂立的用水效益目標及為達到這些目標所採取的步驟。 | The Group did not encounter any |
| KPI A2.5 指標 A2.5 | Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量(以噸計算)及(如適用)每生產單位佔量。 | Not applicable 不適用 |
| Aspect A3: The Environ層面A3: 環境及天然資 | nment and Natural Resources 源 | |
| General Disclosure 一般披露 | Policies on minimising the issuer's significant impact on the environment and natural resources. 減低發行人對環境及天然資源造成重大影響的政策。 | 2.1, 2.2 |
| KPI A3.1 指標A3.1 | Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。 | 2.2 |
| Aspect A4: Climate Ch 層面A4: 氣候變化 | ange | |
| General Disclosure 一般披露 | Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer. 識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。 | 2.3 |
| KPI A4.1 指標A4.1 | Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them. 描述已經及可能會對發行人產生影響的重大氣候相關事宜,及應對行動。 | 2.3 |



| Subject areas 主要範疇 | Description 描述 | Section 章節 |
|-------------------------------------|---|---------------|
| B. Social B. 社會 | | |
| Employment and Lab 僱傭及勞工常規 | our Practices | |
| Aspect B1: Employme 層面B1: 僱傭 | ent | |
| General Disclosure 一般披露 | Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare. 有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的: (a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 | 3.2 |
| KPI B1.1 指標B1.1 | Total workforce by gender, employment type (for example, full-or part-time), age group and geographical region. 按性別、僱傭類型(如全職或兼職)、年齡組別及地區劃分的僱員總數。 | 3.1 |
| KPI B1.2 指標B1.2 | Employee turnover rate by gender, age group and geographical region. 按性別、年齡組別及地區劃分的僱員流失比率。 | 3.1 |
| Aspect B2: Health an 層面B2: 健康與安全 | nd Safety | |
| General Disclosure 一般披露 | Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards. 有關提供安全工作環境及保障僱員避免職業性危害的: (a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 | 3.3 |

| Subject areas | Description | Section |
|-------------------------------------|--|-----------------------------------|
| 主要範疇 | 描述 | 章節 |
| KPI B2.1 指標B2.1 | Number and rate of work-related fatalities occurred in each of the past three years including the reporting year. 過去三年(包括匯報年度)每年因工亡故的人數及比率。 | 3.3 |
| KPI B2.2 指標B2.2 | Lost days due to work injury. 因工傷損失工作日數。 | 3.3 |
| KPI B2.3 指標B2.3 | Description of occupational health and safety measures adopted, and how they are implemented and monitored. 描述所採納的職業健康與安全措施,以及相關執行及監察方法。 | 3.3 |
| Aspect B3: Developme 層面B3: 發展及培訓 | ent and Training | |
| General Disclosure 一般披露 | Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。 | 3.5 |
| KPI B3.1 指標B3.1 | The percentage of employees trained by gender and employee category (e.g. senior management, middle management). 按性別及僱員類別(如高級管理層、中級管理層等)劃分的受訓僱員百分比。 | 3.5 |
| KPI B3.2 指標B3.2 | The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分,每名僱員完成受訓的平均時數。 | 3.5 Briefly discussed 已概括說明 |
| Aspect B4: Labour Sta 層面B4: 勞工準則 | andards | |
| General Disclosure 一般披露 | Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour. 有關防止童工或強制勞工的: (a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 | 3.2 |



| Subject areas 主要範疇 | Description 描述 | Section 章節 |
|--------------------------------------|---|-----------------------------------|
| KPI B4.1 指標B4.1 | Description of measures to review employment practices to avoid child and forced labour. 描述檢討招聘慣例的措施以避免童工及強制勞工。 | 3.2 |
| KPI B4.2 指標B4.2 | Description of steps taken to eliminate such practices when discovered. 描述在發現違規情況時消除有關情況所採取的步驟。 | 3.2 Briefly discussed 已概括說明 |
| Operating Practices 營運慣例 | | |
| Aspect B5: Supply Cha 層面B5: 供應鏈管理 | in Management | |
| General Disclosure 一般披露 | Policies on managing environmental and social risks of the supply chain. 管理供應鏈的環境及社會風險政策。 | 4.1 |
| KPI B5.1 指標B5.1 | Number of suppliers by geographical region. 按地區劃分的供應商數目。 | 4.1 Briefly discussed 已概括說明 |
| KPI B5.2 指標B5.2 | Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored. 描述有關聘用供應商的慣例,向其執行有關慣例的供應商數目、以及有關慣例的執行及監察方法。 | 4.1 Briefly discussed 已概括說明 |
| KPI B5.3 指標B5.3 | Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例,以及相關執行及監察方法。 | 4.1 |
| KPI B5.4 指標B5.4 | Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例,以及相關執行及監察方法。 | 4.1 |

| Subject areas 主要範疇 | Description 描述 | Section 章節 | | |
|---|--|-----------------------------------|--|--|
| Aspect B6: Product Responsibility 層面B6: 產品責任 | | | | |
| General Disclosure 一般披露 | Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. 有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的: (a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 | 4.2 | | |
| KPI B6.1 指標B6.1 | Percentage of total products sold or shipped subject to recalls for safety and health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百分比。 | Not applicable 不適用 | | |
| KPI B6.2 指標B6.2 | Number of products and service related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方法。 | 4.2 | | |
| KPI B6.3 指標B6.3 | Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。 | 4.4 | | |
| KPI B6.4 指標B6.4 | Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。 | 4.2 Briefly discussed 已概括說明 | | |
| KPI B6.5 指標B6.5 | Description of consumer data protection and privacy policies, how they are implemented and monitored. 描述消費者資料保障及私隱政策,以及相關執行及監察方法。 | 4.3 | | |



| Subject areas 主要範疇 | Description 描述 | Section 章節 |
|-----------------------------------|--|---------------|
| Aspect B7: Anti-Corr 層面B7: 反貪污 | uption | |
| General Disclosure 一般披露 | Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering. 有關防止賄賂、勒索、欺詐及洗黑錢的: (a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 | 4.5 |
| KPI B7.1 指標B7.1 | Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。 | 4.5 |
| KPI B7.2 指標B7.2 | Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored. 描述防範措施及舉報程序,以及相關執行及監察方法。 | 4.5 |
| KPI B7.3 指標B7.3 | Description of anti-corruption training provided to directors and staff. 描述向董事及員工提供的反貪污培訓。 | 3.4 |
| Community 社區 | | |
| Aspect B8: Communi 層面B8: 社區投資 | ty Investment | |
| General Disclosure 一般披露 | Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests. 有關以社區參與來了解發行人營運所在社區需要和確保其業務活動會考慮社區利益的政策。 | 5 |
| KPI B8.1 指標B8.1 | Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport). 專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。 | |
| KPI B8.2 指標B8.2 | Resources contributed (e.g. money or time) to the focus area. 在專注範疇所動用資源(如金錢或時間)。 | 5 |

