ELECTION OF LANGUAGE AND MEANS OF RECEIPT OF CORPORATE COMMUNICATION

SMARTONE TELECOMMUNICATIONS HOLDINGS LIMITED

(Incorporated in Bermuda with limited liability)

(Stock Code: 00315)

31 March 2023

Dear Shareholder,

Election of Language and Means of Receipt of Corporate Communication

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and/or the bye-laws of SmarTone Telecommunications Holdings Limited (the "Company"), the Company will make available the following options for you to elect for receipt of future corporate communication ("Corporate Communication") of the Company, which means any document(s) issued or to be issued by the Company for the information or action of any holders of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form, in the following manners:

- (1) to read future Corporate Communication published on the Company's website at <u>www.smartoneholdings.com</u> ("Website Version") in place of receiving printed copies, and receive a notification letter of the publication of the Corporate Communication on website; or
- (2) to receive the printed English version of all future Corporate Communication only; or
- (3) to receive the printed Chinese version of all future Corporate Communication only; or
- (4) to receive both the printed English and Chinese versions of all future Corporate Communication.

In support of environmental protection and for the purpose of saving printing and mailing costs, the Company recommends you to select the Website Version. To make your election, please complete the Reply Form enclosed with this letter and send it to the Company c/o Computershare Hong Kong Investor Services Limited (the "Hong Kong Share Registrar"), using the mailing label and need not to affix a stamp when returning (if posted in Hong Kong). Otherwise, please affix an appropriate stamp. The address of Hong Kong Share Registrar is 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong. You may also send email with a scanned copy of this Form to <u>smartone.ecom@computershare.com.hk</u>.

If the Company does not receive the enclosed reply form or receive a response indicating the objection from you by 28 April 2023 and until you inform the Company c/o the Hong Kong Share Registrar by reasonable notice in writing according to the relevant laws and regulations, you are deemed to consent to website communication only, and a notification letter of the publication of the Corporate Communication on website will be sent to you.

You have the right at any time by reasonable notice in writing or using email at <u>smartone.ecom@computershare.com.hk</u> to the Company c/o the Hong Kong Share Registrar to change the choice of language and means of receipt of the Corporate Communication. Even if you have chosen (or are deemed to have consented) to receive all future Corporate Communication using electronic means but for any reason have difficulty in receiving or gaining access to the Corporate Communication, the Company will promptly upon your request send the Corporate Communication to you in printed form free of charge.

Please note that (a) printed copies of the English and Chinese versions of all future Corporate Communication will be available from the Company or the Hong Kong Share Registrar on request; and (b) the same will also be available on the Company's website at <u>www.smartoneholdings.com</u> and the HKExnews's website at <u>www.hkexnews.hk</u>.

Should you have any queries in relation to this letter, please call the Company's telephone hotline at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. from Monday to Friday, excluding Hong Kong public holidays.

Yours faithfully, For and on behalf of SmarTone Telecommunications Holdings Limited Mak Yau-hing, Alvin Company Secretary

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| | | Reply Form | 凹條 | |
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| ((c 1 H | SmarTone Telecommunications Holdir "Company") Stock Code: 00315) to Computershare Hong Kong Investor Servi 7M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong | - | 致: 數碼通電訊集團有限公司 (股份代號:00315) 經香港中央證券登記有限公 香港灣仔皇后大道東 183 號 合和中心 17M 樓 | 司 |
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