



众安集团
ZHONG AN GROUP

眾安集團有限公司 Zhong An Group Limited

(incorporated in the Cayman Islands with limited liability)

(Stock Code: 672)

20 April 2023

Dear Shareholders,

ELECTION OF LANGUAGE AND MEANS OF RECEIPT OF CORPORATE COMMUNICATION

The Company will offer its Shareholders the choice to receive Corporate Communication either: (i) in printed form, in either English language version only, in Chinese language version only, or in both English and Chinese language versions; or (ii) by electronic means through the Company's website (www.zhongangrouphk.com) to the extent permitted under the applicable laws and the Company's constitutional documents.

"Corporate Communication" is any document to be issued by the Company for your information or action, including but not limited to, directors' report, annual accounts together with a copy of the auditors' report and, where applicable, the summary financial report, interim report and, where applicable, the summary interim report, notice of meeting, listing document, circular and proxy form.

Even if you have made your election, you are entitled to change your election of language and/or means of receipt of Corporate Communication at any time by reasonable notice in writing in the following manner: (i) through the Company's branch share registrar and transfer office in Hong Kong, Tricor Investor Services Limited, (the "Hong Kong Branch Share Registrar and Transfer Office") of 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong or (ii) by sending such a notice by email to zafcecom@hk.tricorglobal.com specifying your name, contact telephone number, address and request. If you choose the Website Version Option, and, for any reason, have difficulty in receiving or gaining access to the Corporate Communication, you will promptly, upon request, be sent the Corporate Communication in printed form free of charge. If you do not provide your email address, a printed notice of availability of the publication of the Corporate Communication on our website will be sent by post to you at your address as appearing in our register of members maintained by the Hong Kong Branch Share Registrar and Transfer Office or at any other address supplied by you to us for the purpose.

Both the printed English and Chinese language versions of Corporate Communication will be available from the Company or the Hong Kong Branch Share Registrar and Transfer Office on request, or electronic copy of the same, in an accessible format, on the Company's website at www.zhongangrouphk.com and, in electronic format, on the Stock Exchange's website at www.hkexnews.hk.

ACTION TO BE TAKEN

Please tick the appropriate box in the enclosed Reply Form, sign and return the same by post using the mailing label provided to the Hong Kong Branch Share Registrar and Transfer Office on or before 19 May 2023 (the "Relevant Date").

If we do not receive the completed Reply Form on or before the Relevant Date and until you inform us by reasonable notice in writing, you will be deemed to have consented to receiving the Website Version for all future Corporate Communication, and a printed notification letter of the publication of the Corporate Communication on the Company's website will be sent to you in the future. If an email address is provided in the Reply Form, an electronic version of notification letter of the publication of the Corporate Communications on the website will be sent to you.

The Company's 2022 Environmental, Social and Governance Report is published in electronic form only under the Investor Relations section of the Company's website (www.zhongangrouphk.com) and on the HKExnews website (www.hkexnews.hk). If you wish to receive a printed copy of our 2022 Environmental, Social and Governance Report, you may submit your request to the Hong Kong Branch Share Registrar and Transfer Office by post at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong.

Should you have any queries relating to this letter or the above arrangements, please call the enquiry hotline at (852) 2980 1333 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding public holidays).

Yours faithfully,
For and on behalf of
Zhong An Group Limited

Shi Zhongan
Chairman