## Tianyun International Holdings Limited 天 韵 國 際 控 股 有 限 公 司

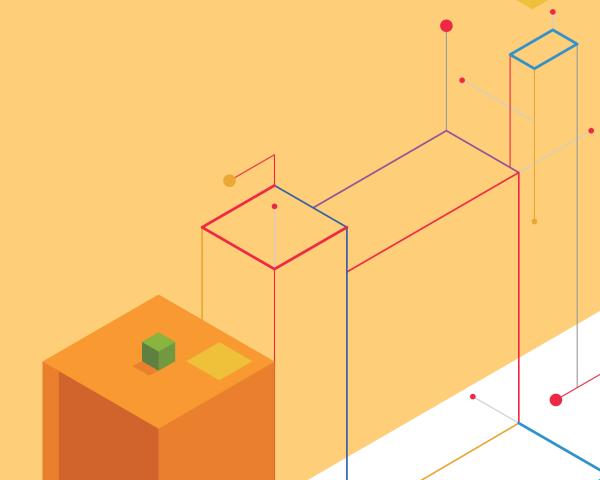
(Incorporated in the British Virgin Islands with limited liability) Stock Code: 6836.HK



ENVIRONMENTAL, SOCIAL & GOVERNANCE REPORT

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## **Introduction of Tianyun International**

Tianyun International Holdings Limited ("Tianyun International" or the "Company" and, together with its subsidiaries, the "Group" or "we") is an industry leader in research and development, sales and manufacturing of processed fruit products and specialty beverage products in China. As one of the leading enterprises with the strongest comprehensive strength in the domestic fruit processing industry, the Group has continuously obtained top production quality and management certifications from various countries, and principally operates in three business segments:

#### **BUSINESS OVERVIEW AND FOOTPRINT**



### **Introduction of Tianyun International**

#### **CORPORATE AWARDS AND RECOGNITIONS**

The Group is currently one of the enterprises possessing a full range and high level of certifications in canned food industry in China, and has been awarded a number of honors and certifications over the years:

Professional Honors,
Qualifications And
International
Certifications

BRC(A), IFS Food (High), FDA, HACCP, SC, KOSHER, SMETA, ISO9001, ISO45001, ISO14001, etc.



#### National High-tech Enterprise

Has been granted a number of patents on its inventions, utility models and appearance designs

- 7 invention patents
- 18 utility model patents
- 4 appearance design patents
- 2 applications for invention patent which have been accepted
- 3 applications for utility model patent which have been accepted

#### **Innovation Platform**

- Certificate of High-tech Enterprise
- Shandong Enterprise Technology Centre
- Linyi Enterprise Technology Centre
- "One Enterprise One Technology" municipal-level research centre
- Linyi Canned Fruit Deep Processing and Smart Production Research Centre
- Linyi Fruit and Vegetable Deep Processing Technology Research Centre

#### **Corporate Awards**

- Demonstrative Enterprise in Processing National Agricultural Product
- 2. Leading Enterprise in Agricultural Industrialisation in Shandong Province
- 3. Renowned Brand and High-Quality Brand in Shandong
- 4. First batch of Companies of the "Three Equals Project"
- 5. Top Ten Canned Food Enterprises of China
- Forbes China's Most Promising Listed Companies
- "Professional, Specialized, Unique, Innovative" Enterprise
- Demonstrative Enterprise in Processing Products under "Shandong Food Safety"
- 9. Linyi Mayor Quality Award
- Linyi Scientific and Technological Advancement Award

#### Awards 2022

- "Equal production line; Equal standard; Equal quality" enterprise of Linyi City
- Awarded by China Canned Food Industry Association:
  - "Model of Social Responsibility" (社會責任典範) of the canned food industry for the "13th Five-Year Plan"

6.

- "Advanced Unit with Outstanding Contribution" (突出貢獻先進單位) of the canned food industry for the "13th Five-Year Plan"
- "Top Ten Enterprises (Export)" (十強企業(出口)) of China's canned food industry
- "Excellent Quality and Safety Management Enterprise" jointly awarded by Export Canned Product Branch of Shandong Entry-Exit Inspection & Quarantine Association (山東出入境檢驗檢疫協會) and other organizations
- Shandong Enterprise Technology Centre



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## **Introduction of Tianyun International**





## **Chairman's Statement**

On behalf of the Board of Directors, I am pleased to present the 2022 Environmental, Social and Governance Report. The purpose of this report is to demonstrate the Group's commitment and determination to sustainable development and to provide comprehensive information to stakeholders on the management and performance in the environmental, social and governance ("ESG") aspects.

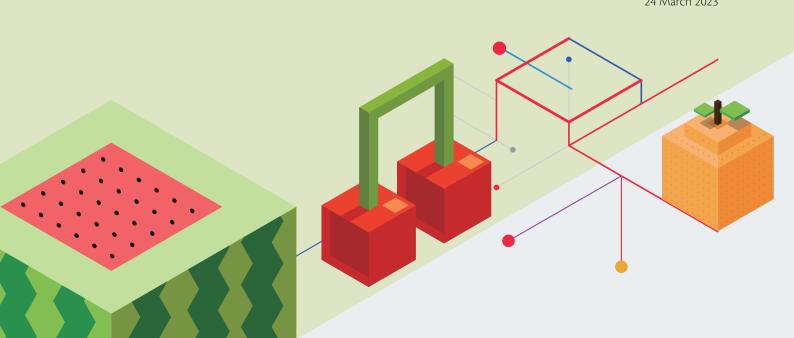
In the past few years, it has been proved that non-financial risks such as environmental and social risks brought by events such as the COVID-19 pandemic and extreme weather will have a tremendous impact on enterprises. Facing the environmental and economic crisis caused by climate change, the world has been actively advocating long-term carbon reduction strategies in recent years, while China has announced its "dual carbon" goals, highlighting the urgent need of green and low-carbon transition.

We understand the importance of managing environmental and social risks. Effective corporate governance and risk management are crucial to the long-term growth and sustainability of the Group's business. The Group is committed to improving its governance framework and enhancing its overall governance capability, and has made its mission to lead the industry in pursuing high quality development.

In line with the national "dual carbon" goals, the Group has upgraded its production technology and implemented low-carbon green production and office, and also plans to set environmental-related targets and continue to introduce measures to enhance environmental management to reduce its environmental footprint. In terms of products, the Group has promoted product research and development and innovation, enhanced the level of food production technology, and provided domestic and international consumers with quality and diversified products, in order to fulfill its corporate social responsibility and achieve sustainable development.

Looking ahead, the Group will continue to enhance its corporate governance and the cohesiveness of its core team, and actively fulfill its corporate social responsibility, in order to respond to the support and trust of internal and external stakeholders to the Group, create long-term value for stakeholders, turn sustainable development strategies into action and facilitate the future development of the Group.

Yang Ziyuan Chairman and Chief Executive Officer 24 March 2023



#### **Chairman's Statement**

#### **OVERVIEW OF SUSTAINABILITY PERFORMANCE**



Excellent Management and Extraordinary Achievements



#### **Corporate Governance**

- Updated Corporate Governance Code and relevant policies and practices
- Established the Compliance and Internal Control Department



#### **Anti-corruption**

- Established the Anti-corruption Committee and a confidential whistleblowing system
- Zero concluded legal cases regarding corrupt practices brought against the Group or its employees



#### **Food Quality Management**

- Continuously optimized overall food safety and quality policies and monitoring measures
- Kept abreast of production standards and obtained more than 10 quality certifications at home and overseas



Excellent Quality and Finest Products



# Product Research and Development and Customer Communication

- Completed the research and development of new products in the specialty beverage series
- Actively involved in sales on popular online shopping platforms and live streaming platforms



#### **Employee Training**

The percentage of trained employees in the Shandong Production Base was 100%



#### **Employee Health and Safety**

Zero case of work-related fatality



Outstanding Team and Giving Back to the Society



**Environmental Protection** and Going Green and Low-Carbon



#### **Emissions and**

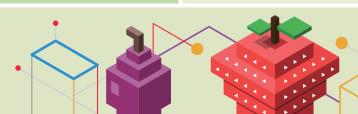
#### **Resources Management**

Introduced nearly 20 environmental improvement measures since 2014



#### **Climate Change**

Identified climate-related risks and mitigation measures



## **About This Report**

The purpose of this report is to disclose the Group's ESG policies, measures and performance from 1 January 2022 to 31 December 2022 ("Reporting Year" or "2022") in a transparent and open manner to inform stakeholders of the Group's progress and direction towards sustainable development. For the convenience of the readers and easy understandability, a complete content index is attached to the last chapter of this report for reference.

This report is available in Chinese and English and has been uploaded on the website of The Stock Exchange of Hong Kong Limited (the "Stock Exchange") at www.hkexnews.hk and the Company's website at www.tianyuninternational.com/hk. If there is any conflict or discrepancy in the Chinese and English versions, the Chinese version shall prevail.

#### **REPORTING SCOPE**

The Group has production bases in Shandong Province and other provinces in the China. The production base in Shandong is our principal base for the production which accounts for the largest annual production volume. Therefore, according to the principle of Materiality and Consistency stipulated in the Environmental, Social and Governance Reporting Guide (the "ESG Guide") as set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules"), the reporting scope of this report covers the Group's production base in Linyi City, Shandong Province in China ("Shandong Production Base"), which is in line with that of last year. The disclosures of ESG policies, measures and compliance with relevant laws and regulations, refer to the Group as a whole. The Group will continue to review the scope of disclosure according to future business development and make adjustments in due course.

#### **REPORTING PRINCIPLES**

This report has been prepared in full compliance with the "Mandatory Disclosure" and "Comply or Explain" requirements in the ESG Guide, and in accordance with the four reporting principles contained therein: Materiality, Quantitative, Balance and Consistency.

Reporting principles	Definition	Application
Materiality	The report should disclose the ESG issues that have a significant impact on the Group and its stakeholders.	Based on the nature of the Group's business, to conduct questionnaire survey with internal and external stakeholders, identify material issues related to ESG, and prepare and arrange the key disclosures in this report according to the materiality of the issues.
Quantitative	Key performance indicators (KPIs) and relevant data shall be measurable and, where appropriate, historical data shall be stated for comparison and evaluation of ESG policies and management systems.	Where practicable, the Group specifies quantitative information for KPIs, criteria, estimation methods, assumptions and reference data, and has engaged independent professional consultancy firm to conduct carbon assessment, so as to ensure the accuracy of environmental KPI data.

## **About This Report**

Reporting principles	Definition	Application
Balance	The report should present ESG performance in an unbiased manner, to allow readers of the report to objectively assess the overall ESG performance of the Group.	This report is prepared in an objective and unbiased manner to ensure that the information disclosed is a true reflection of the Group's ESG performance.
Consistency	Disclosures and statistical methodology should be consistent, to enable meaningful comparisons of relevant data.	Unless otherwise stated, the Group adopts methodologies that are consistent with that of the previous years to enable comparisons. Where there are changes, the Group discloses the methodology used or explains the relevant factors incorporated in making meaningful comparisons.

#### **APPROVAL OF THE REPORT**

The information contained in this report is derived from the Group's publicly available information, internal documents and statistical data. In order to ensure the accuracy and reliability of the disclosures in this report, the Group has established a system to collect the relevant information. This report has been reviewed and approved by the Board of Directors (the "Board") of the Company on 24 March 2023.

#### **OPINION AND FEEDBACK**

Feedback from stakeholders helps the Group to improve and facilitate better and sound sustainability management in the future. If you have any enquiries or suggestions about our ESG performance and this report, you are welcome to contact the Group through the following channels:

Email: info@tianyuninternational.com

Hotline: +852 2873 6836 Fax: +852 2873 6580

## **Sustainability Management**

We believe that sustainable development creates long-term value for society, the environment, the economy and the Group's business, and we look forward to working with our stakeholders to promote sustainability by capitalizing on our industrial strengths.

#### **GOVERNANCE STRUCTURE**

The Board, being the highest decision-making and management body of the Group, is responsible for ensuring the comprehensiveness and effectiveness of the Group's sustainability mechanism and integrating sustainability into its business strategies and operations. In order to implement the sustainability strategy from top to bottom, the Group has established an ESG working group comprising designated personnel from various functional departments to coordinate and oversee the implementation of sustainability-related tasks across different department. The ESG working group also reports regularly to the Board on important sustainability matters to assist it in identifying and assessing relevant risks. The Group will continue to review and improve its sustainability governance standards and progressively refine and implement related strategies, goals, policies and action plans in order to build a solid foundation for sustainable development in an ever-changing environment and respond to the concerns and expectations of stakeholders.



#### **RISK MANAGEMENT**

The Group has established a sound and effective risk management and internal control systems, which mainly consists of the Board, the Audit Committee, the Chief Executive Officer and the senior management, as well as the Risk Management and Internal Control Department ("RMIC Department"). The Group also continuously strengthens its risk management and internal control in accordance with the Corporate Governance Code and the requirements of the regulatory authorities. During the Reporting Year, the Group engaged an independent professional consultancy firm to assist the RMIC Department in conducting risk assessment, which included analyzing the risks based on two dimensions, namely the likelihood of occurrence and the degree of impact, and identifying the risks at the group level. The Board, through the Audit Committee, reviewed the effectiveness of the system and was satisfied that the system was adequate and effective. For details of risk management and internal control, please refer to the Corporate Governance Report in the Annual Report of the Company.

## **Sustainability Management**

The Group manages sustainability risks through the following framework and process, which are monitored and supervised by the Board:

1 Risk Identification	2 Risk Analysis	3 Risk Control	4 Risk Report
confronted and existing control measures at the	Conduct risk assessment (likelihood of occurrence, degree of impact and existing control measures), identify risk exposures and propose countermeasures	Implement and regularly review identified risks to ensure that risk response strategies are effectively in place	Summarize the results of risk management analysis, develop action plans and report to management, the Audit Committee and the Board

The table below sets out the sustainability risks identified during the Reporting Year. The Group has taken appropriate management and response measures to effectively control such risks:

Categories	Identified Sustainability Risks	Response Measures
Corporate Governance and Employee Safety	Risk of Public Emergency The business and operations of the Group may be affected by public emergencies, such as the COVID-19 pandemic, resulting in the inability to run the business properly	A response mechanism has been established for public emergencies, such as the establishment of an emergency leading group for pandemic prevention and control. In the post-pandemic era, resource allocation and deployment have been realigned in a timely manner to ensure employee safety and normal business operations. Emergency drills are conducted to continuously improve business emergency response capabilities.  Working closely with business partners and actively communicate with them on issues such as raw material supply, order production and logistics arrangements, to facilitate business development in the post-pandemic era.
Product Responsibility	Risk of Product Quality and Food Safety Any incidents in connection with product quality and food safety may adversely affect the confidence of the public towards the products of the Group, which in turn may affect the business and results of operation of the Group	Controlling risks from various perspectives and the establishment of an effective supplier evaluation mechanism, to ensure that the credit and product quality of the cooperating suppliers are guaranteed, ensuring product quality and safety at source.
Environmental Responsibility	Risks of Climate Change and Extreme Weather Climate change may directly affect the harvest and quality of fruits, and extreme weather may affect the supply and the normal operation of production lines or affect the Group's operations	Formulating raw material procurement plans, upgrading and renovating existing production equipment, introducing automated production lines to increase the research and development of "deseasonalized" products, as well as formulating emergency plans for extreme weather to reduce the impact of climate change on production and business operation.
		Please refer to the section headed "Climate Change" in "Environmental Protection and Going Green and Low-Carbon" for details.

## **Stakeholder Engagement**

The Group's ongoing improvement lies in the valuable opinions of our stakeholders. We attach importance to maintaining efficient and good relationships with our stakeholders, and regularly seek feedback and suggestions from internal and external stakeholders through various channels so that we can take a more comprehensive view of our performance and build a solid foundation for the Group's capability of sustained growth.

During the Reporting Year, the communication channels between the Group and different stakeholders are as follows:

Stakeholders	Communication Channels	Concerned Areas
	External Stakeholders	
Investors and Shareholders	<ul> <li>Annual general meeting and other general meetings</li> <li>Annual report and interim report</li> <li>Group announcements and circulars</li> <li>ESG report</li> <li>Corporate communications and press releases</li> <li>Company website and contact email</li> <li>Opinion surveys and questionnaires</li> <li>Field trip</li> </ul>	regulations, including the Listing Rules Return on investment Enterprise development
Clients and Customers	<ul><li>Hotline and email</li><li>Customer satisfaction survey</li><li>Corporate WeChat account and company website</li></ul>	<ul> <li>Stable relationship</li> <li>Product quality</li> <li>Protect customer privacy</li> <li>Business integrity and ethics</li> </ul>
Suppliers	<ul> <li>Business meetings, emails and phone calls</li> <li>Regular meetings</li> <li>Supplier code</li> <li>Bidding and procurement process</li> </ul>	<ul><li>Long-term cooperation relationship</li><li>Business ethics and reputation</li><li>Fair bidding</li></ul>
Government and Regulatory Authorities	<ul> <li>Group authorized representative</li> <li>Field trip</li> <li>Company website</li> <li>Legal counsel</li> <li>Meetings, emails and phone calls</li> </ul>	<ul> <li>Legal and regulatory compliance</li> <li>Implementation of the policy</li> <li>Tax compliance</li> </ul>
Community, NGOs & Media	<ul> <li>Media interviews and communications</li> <li>Press releases</li> <li>ESG report</li> </ul>	<ul> <li>Contribution to the society</li> <li>Environmental protection</li> <li>Social welfare</li> <li>Health and safety</li> </ul>
	Internal Stakeholders	

#### Internal Stakeholder

#### **Employees**



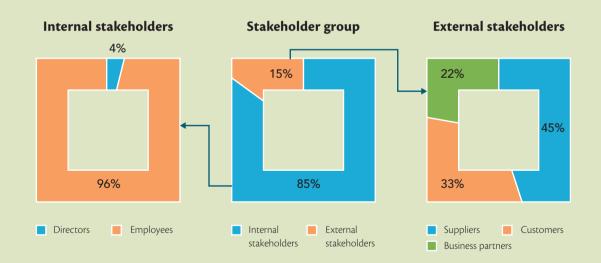
- Training and seminars
- Employee performance appraisal
- Cultural and sports activities
- Staff meetings
- Internal communication hotline and email
- Career development opportunities
- · Health and safety
- Salary and benefits
- Work environment

## **Stakeholder Engagement**

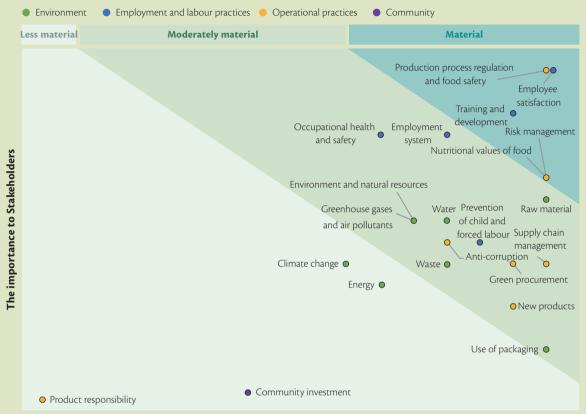
#### **MATERIALITY ASSESSMENT**

In order to ensure that this report reflects the ESG issues concerned by stakeholders, the Group engaged an independent professional consultancy firm to conduct stakeholder engagement and materiality assessment, to understand and respond to the expectations and requirements of stakeholders. The process of materiality assessment is as follows:

1	Identification of Issues	In accordance with the ESG Guide of the Stock Exchange, the independent professional consultancy firm identified 22 ESG issues related to the Group's business, covering four major areas, namely "Environment", "Employment and Labour Practices", "Operating Practices" and "Community Investment", as well as industry-specific issues.
2	Prioritization of Issues	External and internal stakeholders were invited to participate in the survey and provide rating on the 22 issues.
3	Analysis of Material Issues	The independent professional consultancy firm conducted the materiality analysis by integrating stakeholders' rating. According to the following materiality matrix, there were 5 material issues and 12 moderately material issues during the Reporting Year.
4	Report on the Outcome	The material issues were confirmed by the Board and are disclosed in this report.



## **Stakeholder Engagement**



The importance to the Group's business

	Material Issues (in descending order of importance)	Area	Relevant Section in this Report
1	Employee satisfaction	Employment and labour practices	Outstanding Team and Contribution to the Society
2	Production process regulation and food safety	Operating practices	Excellent Management and Extraordinary Achievements
3	Training and development	Employment and labour practices	Outstanding Team and Contribution to the Society
4	Nutritional values of food	Operating practices	Excellent Quality and Finest Products
5	Risk management	Operating practices	Excellent Management and Extraordinary Achievements

## Part I | Excellent Management and Extraordinary Achievements

The Group upholds high standards of corporate governance, promotes good corporate culture and fosters team management and operational compliance to achieve long-term and stable corporate development.

#### **Policy Overview**

- Employee Handbook
- Whistle-blowing Policy
- Internal Control and Compliance Policy
- Corporate Governance Code
- Commercial Bribery Prevention and Corruption Control Procedures
- Corporate Integrity Management Policy

#### **CORPORATE GOVERNANCE**

Good corporate governance is conducive to long-term and stable corporate development. The Group is committed to maintaining high standards of corporate governance and insists on integrity, transparency and fairness in all business operations, while ensuring effective internal controls to protect the interests of its shareholders and to enhance corporate value and accountability to achieve sustainable development. The Group provides necessary and continuous training to members of the Board to enhance their expertise to ensure that they have proper knowledge of the Group's business and operations and fully understand their responsibilities. The Board, with the assistance of the Audit Committee, is responsible for ensuring that operations are conducted in compliance with good corporate governance practices and procedures. The Group also continuously reviews and updates the Corporate Governance Code and related policies and practices in accordance with the Corporate Governance Code and the requirements of the regulatory authorities. For details of corporate governance, please refer to the Corporate Governance Report in the Annual Report of the Company.

#### **COMPLIANCE MANAGEMENT**

To ensure that the business operations comply with national, regional and industry laws and regulations, the Group has established the Compliance and Internal Control Department to oversee and manage internal control and compliance. The Compliance and Internal Control Department comprised of the Chief Financial Officer, three Executive Directors and a number of management staff in charge of finance and internal control matters, and reports to the Chief Executive Officer. The Group is aware of the risks of fines, penalties, enforcement actions and litigation arising from non-compliance with laws and regulations, which may affect its business operations, finances and reputation, and strictly abides by laws and regulations. During the Reporting Year, compliance of the Group is as follows:

Area	Issue	Laws and Regulations (including but not limited to)	Compliance
Environment  Emissions  Environmental Protection Law of the People's Republic of China Law of the People's Republic of China on Prevention and Control of Water Pollution Law of the People's Republic of China on Prevention and Control of Atmospheric Pollution Law of the People's Republic of China on Prevention and Control of Environmental Noise Pollution Law of the People's Republic of China on Prevention and Control of Environmental Pollution by Solid Waste Environmental Protection Tax Law of the People's Republic of China Law of the People's Republic of China on Energy Conservation	No incident of non-compliance with laws and regulations that has a material impact on the Group		
	Environment and Natural	Law of the People's Republic of China on Prevention and Control of Environmental Noise Pollution Law of the People's Republic of China on Prevention and Control of Environmental Pollution by Solid Waste Environmental Protection Tax Law of the People's Republic of China	No incident of non-compliance with laws and regulations that has a material impact on the Group

## Part I | Excellent Management and Extraordinary Achievements

Area	Issue	Laws and Regulations (including but not limited to)	Compliance
Social	Employment	Labor Contract Law of the People's Republic of China Labour Law of the People's Republic of China Law of the People's Republic of China on the Prevention and Control of Occupational Diseases	No incident of non- compliance with laws and regulations that has a material impact on the Group
	Health and Safety		No incident of non- compliance with laws and regulations that has a material impact on the Group
	Labour Standards	Labour Law of the People's Republic of China Provisions on Prohibition of Child Labour of the People's Republic of China	No incident of non- compliance with laws and regulations that has a material impact on the Group
	Product Responsibility	Law of the People's Republic of China on Product Quality Law of the People's Republic of China on the Protection of Consumer Rights and Interests Advertisement Law of the People's Republic of China Food Safety Law of the People's Republic of China Trademark Law of the People's Republic of China Regulation on the Implementation of the Food Safety Law of the People's Republic of China Administrative Provisions on Food Labeling National Food Safety Standard General Standard for the Labeling of Prepackaged Foods (GB 7718) National Food Safety Standard General Standard for the Nutrition Labeling of Prepackaged Foods (GB 28050)	No incident of non- compliance with laws and regulations that has a material impact on the Group
	Anti- corruption	Anti-Money Laundering Law of the People's Republic of China Criminal Law of the People's Republic of China Law of the People's Republic of China on Bid Invitation and Bidding	No incident of non- compliance with laws and regulations that has a material impact on the Group, and no concluded legal case regarding corrupt practices brought against the Group or its employees

### Part I | Excellent Management and Extraordinary Achievements

#### **ANTI-CORRUPTION**

The Group attaches great importance to integrity, honesty and fairness in its operations and has zero tolerance towards any form of corruption, fraud and other unethical practices. To prevent corruption, we require all staff to strictly abide by those laws and regulations related to anti-corruption and adhere to relevant code of conduct set out in our internal policies. We provide anti-corruption training to the Board and all staff to raise their awareness of professional ethics and promote an operating culture of integrity. The training includes online courses on anti-corruption regulations, case studies, and presentations on anti-corruption topics at staff meetings. During the Reporting Year, the Group arranged a total of 521 hours of anti-corruption training for the Board and employees.

In combating corruption, the Group has established a confidential whistle-blowing system for all stakeholders and the Anti-Corruption Committee. The committee, which comprised of the manager of the Human Resources Department, the Chief Financial Officer and the Chairman of the Board of the Company, is responsible for receiving reports and the investigation and reporting of malpractices. Reports are handled with prudence and in a confidential manner to protect the whistleblowers from unfair treatment or harm. Any stakeholder becoming aware of any suspected case of corruption may report to the committee through the following procedures:

- 1. Report may be made via mail, email or hotline
- 2. Assess and screen the reports to decide whether a full investigation is required
  - If it is decided that an investigation should be conducted, independent investigators will be appointed to take charge of the investigation
- 3. Upon completion of the investigation, an investigation report will be prepared by the investigation team based on the facts verified by the investigation and will be submitted to the top management of the Group
- 4. The case, if confirmed to be true and in contravention of law, will be handed over to law enforcement authorities
- 5. Upon completion of the investigation, the whistle-blower will be notified of the result

#### **PROTECTION OF INTELLECTUAL PROPERTY RIGHTS**

The Group is committed to protecting its own intellectual property rights, and respects the intellectual property rights of third parties. All employees must comply with the confidentiality agreements with the Group, which specify the scope of confidentiality and liability for breach of the agreement, to prevent leakage of confidential information due to employee turnover. In order to protect the intellectual property rights related to the research and development of products and the optimization of production, the Group will submit a patent application to the patent management authority in a timely manner whenever a new product and technology is successfully developed.

The Group is committed to providing high-quality, healthy and hygienic fruit products and strictly monitors the quality management of raw materials, production and after-sales processes.

#### **Policy Overview**

- Suppliers Code of Conduct
- Supplier Evaluation System
- Food Safety Manual
- Food Safety Quality Manual
- Quality, Environment, Occupational Health and Safety Manual
- Customer Complaint Control Procedures
- Advertisement Management Policy
- Labelling and Carton Management Regulations

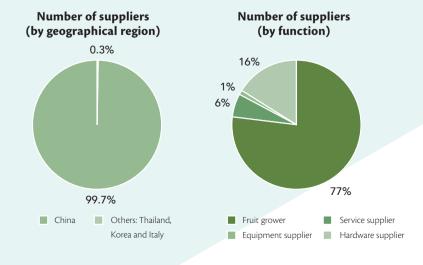
- Procurement Control Procedures
- Raw Material Inbound Inspection Control Procedures
- Product Recall Control Procedures
- Customer Information Privacy Policy
- Information System Management Policy
- Company Confidentiality Management Regulations
- Intangible Assets Management Policy

#### **SUPPLY CHAIN MANAGEMENT**

The Group places emphasis on environmental and social risk management and responsible procurement in the supply chain. The Group's major suppliers mainly include packaging, fruit and raw materials suppliers and processing companies that provide OEM services. With policies and procedures in relation to procurement and supplier selection and assessment, we communicate with suppliers on the Group's requirements, manage environmental and social risks in the supply chain, and promote the culture of sustainability.

In the process of procurement and supplier selection, the Group ensures that all suppliers are treated fairly. The relevant requirements and selection criteria are specified. The Group will take into full consideration their environmental and social performance. The Supplier Code of Conduct formulated by the Group states that suppliers must be socially responsible with zero tolerance towards forced labour or child labour, and provide all employees with a safe and fair working environment and safeguard workers' rights and interests. In order to encourage better performance of environmental protection of the supply chain, the Group encourages suppliers to obtain environment-related system certification, such as ISO9001 and ISO14001, which will affect their ratings under our internal evaluation mechanism. For new suppliers, we will conduct background check and qualification review, and conduct a comprehensive assessment before engagement. Also, on-site supervision and inspection are conducted on a regular basis to ensure that suppliers effectively implement the relevant requirements, and suppliers that fall below standards will be removed from the list of approved suppliers.

During the Reporting Year, 29 of our suppliers have obtained ISO 9001 System Certification, and another 13 suppliers obtained ISO 14001 Certification, and 2 suppliers obtained HACCP Certification. The Group had a total of 1,314 suppliers. The following charts show the number of suppliers by geographical regions and functions:



#### **PRODUCT RESPONSIBILITY**

It is the responsibility of the Group to provide products of high quality, which is also an important cornerstone for its reputation. We always target to meet international standards on food safety to improve consumers' confidence in the Group's products.

#### **Food Quality Management**

The Group formulates food safety guidelines in accordance with the highest national and industry standards and norms, and continuously enhances the food safety policies and the control measures for production facilities. There is strict control on production quality from purchasing materials, production and packaging process to finished product inspection. The Group actively obtains certifications to keep abreast of production standards at home and abroad so as to meet the needs of various oversea brands. Being one of the processed food manufacturers with the most complete quality certifications in China, we are accredited with the global food safety standards BRC (A), International Food Standard IFS (Advanced), Hazard Analysis Critical Control Point (HACCP), Kosher Certification (KOSHER), US Food and Drug Administration (FDA), SMETA and ISO 9001 certification, ISO 45001 certification, ISO 14001 certification, in respect of our production facilities, quality control and management, and has also passed the internal food production standards reviews and audits from several UK and US supermarket chains. As a Chinese "Equal production line; Equal standard; Equal quality" food production and export enterprise, the Group has been supplying products of equivalent quality to domestic and international markets.

The Group has established a Food Safety Team to safeguard product quality:

Composition of the Food Safety	Team
--------------------------------	------

- Quality Control Department
- Production Department
- Procurement Department
- Trade Department

- Storage Department
- R&D Department
- Human Resources Department

#### **Principal Duties**

- Prepare the Food Safety Quality Manual
- Ensure the processes required for the food safety management system are established, implemented, maintained and updated
- Report the control of the food safety and quality management system to the top management
- Review performance and follow up on those areas required for improvement
- Liaise with relevant parties on matters related to food safety management systems

#### **Raw Material Management**

The quality of raw materials is the key to the quality of the end products. The Group attaches great importance to the procurement and inspection of raw materials and requires all employees to manage raw materials in accordance with the Procurement Control Procedures, Raw Material Inbound Inspection Control Procedures and the Group's requirements, ensuring the most important foundation for good product quality. All suppliers are carefully selected, and their performance is regularly monitored and evaluated to ensure that the quality of the food produced is stable and meet our stringent standards.

#### 1. Before fruit sourcing

- (1) Conduct stringent scrutiny and inspection of suppliers and the fruits they supply in accordance with established codes (Variety, specification, color, maturity of raw materials, etc.)
- (2) Place purchase orders
- (3) Enter into agreements with different planting bases
- (4) Conduct regular site visit to monitor the management of the planting base, standardize the requirements of pesticides, fertilizers, irrigation and the environment, etc. to ensure the pesticide residues and heavy metal contents of the fruits meet the international safety standards

#### 2. Before delivery

- (1) Test the pesticide residues and heavy metal contents of the raw materials according to the annual inspection plan to ensure the quality meets national standards and customs regulations
- (2) Establish a List of Qualified Suppliers based on factors such as food safety, quality, timeliness and price of supplies according to the Supplier Evaluation System
- (3) The List of Qualified Suppliers is reviewed annually to ensure that suppliers can maintain a stable quality of their supplies
- (4) During the fruit harvest period, the suppliers must assign a purchasing specialist to supervise the harvest



- (1) Check the conditions of raw materials
- (2) Inspectors will judge the best use time of raw materials according to the origin, the time of departure, the transportation and other conditions.
- (3) The relevant staff will then check the specifications of the raw materials according to the internal procurement standards
- (4) Unload the supplies after confirming the condition that meet the standards, and put a label on it; if the quality of the raw materials is not up to standard, the Group will return them to supplier



4. Supplies of ancillary materials and packaging materials

Screen the list of qualified suppliers according to stringent requirements, and review and update annually



#### **Production Control**

The Group has a wide range of products. In order to ensure the product quality meets the standards and the requirements of different customers, we formulate clear standards for each step in the production process, while keeping communication with front-line staff to ensure the unification of the process. A processing flow chart is provided for employees to identify the production requirements of different products and minimize the chance of recalling products which do not meet the standards. In order to ensure the hygiene and safety of products, the Group implements strict quality control procedures, regularly inspects the production process, and conducts physical sensory inspections on semi-finished products to avoid product contamination during the packaging process to minimize the chance of food contamination. If problems or potential risks are found during quality inspection, the Food Safety Team will propose corrective and preventive measures. If the product quality is found to be unqualified in the re-examination, the Quality Control Department will determine the handling of such unqualified products such as isolation, disposal and return.

#### **Product Recall**

In order to ensure our products meet the safety standards, the Group adopts a distribution right system to evaluate and select distributors through a centralized management model. We enter into agreements with all our distributors, which stipulate that the products with shelf lives of less than three months must be replaced. If any expired products are found to be offered for sale in the market, the Group reserves the right to purchase any expired products from the store at the retail price for proper disposal and to charge the distributors for the cost.

When there are products that need to be removed from the shelves and recalled due to safety problems, the Group will deal with them in accordance with the Product Recall Control Procedure:

- 1. After receiving complaints, the Group will trace all affected products within 4 hours
- 2. The assessment mechanism will be activated and the Food Safety Team leader will hold a meeting to discuss about such problem
- 3. When such product is confirmed necessary to be recalled, the Trading Department shall implement the recall procedure and supervise the whole procedure

In order to ensure the effective and timely implementation of the relevant recall procedure, the Group conducts two or more drills each year, and modify the procedure according to the real situation. During the Reporting Year, there were no products sold or shipped which required recalls due to safety and health reasons.

#### **Improving Customer Satisfaction**

#### Customer Communication and Privacy

Customers' trust is the key to the Group's development, brand image and reputation. In order to understand customers' needs and opinions in a more thorough, comprehensive and timely manner, the Group maintains effective communication with customers and collects their opinions for our improvement by means of hotline and email, customer satisfaction survey, Corporate WeChat account and website of the Group. The COVID-19 pandemic has changed the spending habits of the public and online shopping has become the new norm. The Group has also been actively involved in sales on popular online shopping platforms and live streaming platforms, including events such as Double 11 and New Year's Shopping Festival.

The Group has formulated the Customer Complaint Control Procedures and a number of internal guidelines for the proper record and handling of customer complaints. The Group pays extra attention on following up the same complaint case happens repeatedly or the cases reported by a same customer. Staff of the Trade Department must report the details of the complaint to the Food Safety Team of HACCP, and the Team will review and deal with the relevant production process. During the Reporting Year, the Group received 1 complaint regarding the restow of cans, which was duly handled.

For the protection of customer privacy, the Group requires its employees to strictly enforce the Customer Information Privacy Policy. We will not retain customer information and personal data in writing unless necessary. Where requisite, employees will be required to obtain approval from the department head before printing, stamp the printout with "Controlled Documents" and the expiry date, and have it signed for by the recipient, so as to minimize the risk of data leakage.

#### **Product Development**

To seize opportunities in the fast-moving market, the Group has been actively developing new products, in hope of seizing market share through producing innovative products of high-quality. The Group has established a professional research and development team which comprised of scientists and experts in various fields such as food science, food inspection, food engineering, and agricultural product processing and storage. The work of this team includes market research, technology research and development, product development, quality control and other works. The Group has established different laboratories to conduct research and development for different types of products:

#### **Product**

Research and Development Laboratory



- Completed the development and design of canned fruit products, sports drinks, chunky fruit drinks, and various jelly products successively
- Recently, the Group has developed more than 10 new products, and the new product research and development projects including "new canned fruit jelly"

#### Microbiology Laboratory



- Set up equipment and facilities such as electronic microscope, ultra-clean workbench, sterile room, etc.
- · Microbiological testing and analysis are available to verify product safety and shelf life

## Packaging Testing Laboratory



- The major research areas cover development and application of new product packaging, management and application of color patterns on the packaging, and testing of physical packaging and sealability
- Equipped with different packaging testing and analysis instruments to develop a variety of packaging

Further, we cooperate with renowned food development institution, leading scientific research institution in the food industry, suppliers in the packaging field, material suppliers and other partners to build a research and development platform, which is expected to accelerate product development and technology introduction through close cooperation, to support the Group in producing new products. The Group will continue to be active in development and innovation and offer a more extensive range of specialty beverages and leisure food to customers and consumers to meet the market needs, and actively drive the industry towards high quality development, in order to repay the society and consumers for their support and trust in us.

#### Research and development of new beverage series based on modern nutrition and sports medicine

With the increasing health consciousness of the general public and changes in consumer attitudes and dietary preferences and habits, the market demand for functional beverages is increasing. During the Reporting Year, the Group completed the research and development of new products including vitamin sports drink with fruit cubes and fruit enzyme sports drink, which are expected to be launched to the market in 2023. The new products are based on modern nutritional and sports medicine theories and are designed to provide nutritional supplements and maintain good health of the customers.

Vitamin sports drink with fruit cubes — Boosts energy metabolism and reduce fatigue and tiredness



Fruit enzyme sports drink — Provide enzymes that meet the needs of daily life with a variety of health benefits



#### **Advertising and Labeling Regulation**

The Group understands that customers rely on the information on the label as guideline on the consumption of food, and avoids the use of misleading advertisements and labels to ensure the information obtained by consumers are objective and accurate, so as to enable consumers to make informed choices. The Group complies with the relevant laws and regulations in the design of advertisements and promotions relating to its products and services to ensure the truthfulness and accuracy of their contents.

The Group strives to attract and nurture outstanding talents, stimulate their potential, and actively contribute to the community and promote social development.

#### **Policy Overview**

- Employee Handbook
- Social Responsibility Management Manual
- Social Responsibility Procedures
- Anti-Discrimination Management Procedures
- Anti-human trafficking Management Procedures
- Quality, Environment, Occupational Health and Safety Management Manual
- Environmental Safety Management Policy
- Production Safety Management Regulations
- Staff Opinion, Suggestion, Report, Complaint Management Procedures

#### **EMPLOYMENT MANAGEMENT**

In order to attract talents, the Group strives to enhance the sense of belonging and happiness of its employees by formulating comprehensive employment policies and measures for them. To protect the rights and interests of employees, the Group has established a number of internal rules and regulations covering recruitment, remuneration, promotion, various employee benefits, training as well as promotion opportunities and equal opportunities.

# Recruitment, Promotion and Dismissal

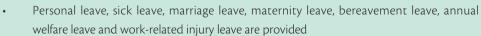
- Based on the principles of openness, fairness and equality, applicants are selected only according to their strengths, abilities and experiences, and they will be arranged for suitable positions
- Immediate supervisors, department heads and the Human Resources Department will regularly evaluate the performance of employees, and consider the promotion or demotion, remuneration and benefits of employees based on their targets, plans and duties



Whether employees are dismissed by the Group or voluntarily resigned from their
position, the Group will provide appropriate notice period or payment in lieu of notice
based on the Group's human resources policies, in compliance with national labour laws
and regulations, to ensure they receive the remuneration they are legally entitled and are
treated with due respect

## Remuneration and Benefits

- The remuneration of employee is mainly determined according to the prevailing market level where the Company operates in, job duties, performance, work experience and educational background
- Endowment insurance, medical insurance, unemployment insurance, employment injury insurance, maternity insurance, and housing provident fund are provided for employees



- Employees are provided with flexible working hours according to the actual operating conditions.
- Factory employees are provided with accommodation and subsidized meal, and free labour protection supplies are also provided for certain positions to ensure their work safety

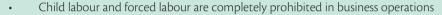


#### Diversity and Antidiscrimination



- Equal opportunities is advocated, and employees and applicants will not be discriminated against, physically or verbally harassed or treated differently due to their race, religion, color, gender, physical or mental disability, age, place of birth, marital status, or sexual orientation
- There is zero tolerance for any form of sexual harassment or discrimination in the workplace

#### **Labour Standards**





- There is a task force to implement and monitor the implementation of policy to avoid forced labour
- It is mandatory for all foreign workers to undergo identity verification and background checks
   Employees work overtime voluntarily only when necessary, and negative actions such as
- verbal abuse, corporal punishment, physical abuse, oppression, sexual harassment against its employees for any reason to force employee to accept overtime work are not allowed

  The Human Resources Department will check personal information of candidates, such as
- The Human Resources Department will check personal information of candidates, such as
  academic certificates, identity documents and other official documents during the process
  of recruitment and before joining the Company, to ensure the information is correct and
  prevent child labour by taking various administrative measures
- Regular audits and inspections are conducted and, if any violation is found, we will hold
  relevant staff accountable in accordance with established procedures while protecting the
  safety of the victim.
- If the situation involves illegal acts, the Group will report to the regulatory authorities and judicial authorities

## **Employee Involvement**



- Additional benefits are given to employees at festivals, such as giving out gifts to female employees on the Women's Day.
- Basketball friendly matches are organized for employees, in order to maintain their physical and mental health
- Leisure trips are offered to employees to enrich their daily life

#### Communication Channel



- The Group has established a legal aid centre with the Hedong District Employees General
  Union to provide assistance to the employees regarding the internal labour relations, staff
  disputes and legal assistance for employees' families
- Various communication channels, such as staff meetings, training and seminars, internal communication hotlines and emails, have been set up to embrace different views and strengthen internal communication
- Employees are encouraged to express their opinions and concerns directly to their supervisors or senior management, and remedial actions will be taken if practicable
- The management will analyze the opinions and discuss employees' views on remuneration and benefits, responsibilities, working environment, organization, and employee relations at the regular meetings to respond to the employees

During the Reporting Year, there were a total of 484 employees at the Group's Shandong Production Base. Information on employee profile, new employees and turnover is set out in the Social Performance Overview in the appendix.

#### **DEVELOPMENT AND TRAINING**

A continuous flow of talents is the driving force of the Group's development. The Group has always attached great importance to the cultivation of talents and is committed to enhancing the capabilities and exploring the potentials of employees. The Group provides employees with appropriate training according to the needs of different positions and the development of the Group. In terms of employee development, the Group has a performance appraisal system, under which immediate supervisors, department heads and the Human Resources Department regularly evaluate the performance of employees based on their targets, plans and duties, and set future targets and provide promotion opportunities for employees based on their appraisal results.

Participants	Training Programs and Activities
All employees	<ul> <li>Formulate annual training plan for all employees and provide employees with trainings according to the plan</li> <li>Organize work-related training regularly in various aspects, such as production, quality, safety, fire prevention and transportation</li> <li>Hold quality safety meeting every month and safety production meeting every three months to discuss safety issues and adjust the training direction</li> </ul>
Staff with specific duties, such as key positions in the work units including sealing, sterilization, forklift operators, electricians and quality control personnel	Provide them with additional external training to ensure that they can acquire corresponding skills in response to ever-changing production standards
Laboratory staff	Invite industry experts to conduct professional training for staff who is responsible for laboratory analysis
Directors, senior management, financial and internal control personnel of the Group	Invite industry experts to conduct training on internal control system and the Listing Rules

During the Reporting Year, the percentage of trained employees in the Shandong Production Base was 100%. Relevant data are set out in the Social Performance Overview in the appendix.

#### **HEALTH AND SAFETY**

The Group has developed and implemented a comprehensive occupational health and safety management system and measures to protect the safety and health of its employees. The Group reviews the design of each process, considers environmental management, and enhances the safety awareness of employees in compliance with the Quality, Environment, Occupational Health and Safety Management Manual, the Environmental Safety Management Policy and the Production Safety Management Regulations, to avoid any accident. The Group promotes a "safety first" working environment to minimize the risk of employees being injured, with support and management of safety for employees in the following five areas:

#### Safety and Security Practice



- Regularly conduct self-inspection on safety, clarify the production safety and fire safety
  responsibility system of each department with clear division of labour in respect of
  responsibilities of health and safety inspection, safety education, production equipment and
  facility management as well as fire, electricity, gas and water safety management, to prevent all
  kinds of safety accidents
- Employees are required to wear the labour protective equipment provided by the Group before work according to the Employee Handbook
- Employees should pass safety inspections before operating the equipment
- Check the performance of protective equipment regularly in accordance with the established system
- Organize annual health checks for employees

#### Dangerous Goods Handling



- In handling any flammable, explosive, highly toxic, radioactive or corrosive materials, they must be classified according to the regulations and supervised by designated staff
- Special operators must undergo professional training and assessment, and only those who are qualified with a license can do the relevant work

## Regular Check on Equipment



- The equipment must be thoroughly tested, hygienic and safe to use
- Assign relevant departments to conduct occupational health and environmental testing

## Publicity and Training



- Hold safety meetings on a regular basis to discuss safety-related issues
- Review and evaluate the effectiveness of the safety meetings
- Organize fire drills for employees regularly and invite firemen to conduct training on fire safety every year
- Organize internal and external safety trainings, including emergency management knowledge training, and conduct first aid training and drills once a year

## Covid-19 Pandemic



- An emergency leadership team for pandemic prevention and control formulates an
  emergency plan and refines the emergency prevention and control plan and implements the
  prevention and control measures. Detailed arrangements and measures were made in terms
  of pandemic control, production arrangements, wages, employee return, post-holiday safety
  and insurance, and resumption of work arrangement after the holiday.
- Provide sufficient anti-pandemic and disinfection materials

During the Reporting Year, there were no accident that caused serious physical injury, or loss of working days and claims or compensation due to work-related injuries in the Group's Shandong Production Base. No work-related fatalities were recorded from 2019 to 2022.

#### **COMMUNITY INVESTMENT**

The Group adheres to the concept of sustainable development and actively assumes corporate social responsibility to contribute to the community and create a better community for the public.

Over the years, with the assistance of the local government and the municipal federation of women, the Group has carried out a number of actions to alleviate poverty, and brought social benefits. During the Reporting Year, Shandong Tiantong Food Co., Ltd. received the honorary titles of "Model of Social Responsibility" (社會責任典範) and "Advanced Unit with Outstanding Contribution" (突出貢獻先進單位) of the canned food industry for the "13th Five-Year Plan" by the China Canned Food Industry Association, in recognition of the Group's outstanding contribution in the three-year special campaign to build a brand in China's canned food industry. The Group distributed gifts to villagers in neighboring municipalities and visited and expressed care to the elderly in the villages during the Chinese New Year festival. The labour union of the Group also visited the families of impoverished students and gave them bursaries and gifts. The Group also showed its concern for workers in need and frontline workers affected by the pandemic and made donations to them as a token of our appreciation. During the Reporting Year, the Group donated over RMB10 million in the areas of culture, education, pandemic prevention and poverty alleviation. In the future, the Group will keep up its efforts in targeted poverty alleviation, fulfill its corporate social responsibility with practical actions and promote charitable activities.

The Group is committed to the concept of sustainable development and strives to manage and minimize the impact of daily operations on the environment and natural resources, and achieve low-carbon and green transformation of the enterprise.

#### **Policy Overview**

- Energy Conservation and Consumption
   Reduction Management Policy
- Environmental Safety Management
   Policy
- Hazardous Waste Management Regulations
- Waste Classification Management Policy
  - Waste Management Procedures

The Group's business operations are closely related to the natural environment. High-quality fruits are key to our high-quality products. We attach great importance to the environmental performance in our business operations and aim to strike a balance between business development and environmental protection to build a sound foundation for the long-term development of our business. In response to the national policy on emissions reduction, energy conservation and environmental protection, the Group has continuously upgraded its technology for production since 2014 and has introduced nearly 20 improvement measures to implement low-carbon and green production and office to reduce our environmental footprint. The Group will continue to keep track of and review, the emissions of greenhouse gases, air pollutants and waste, as well as the use of resources such as energy and water, and set future environment-related targets.

# Phase 1 Phase 2 Establishing directional and forward-looking environmental environmental environmental targets

# forward-looking environmental targets Taking into account industry

Taking into account industry performance, the nature of the Group's business, preliminary assessments of past, current and future environmental performance, data collection and other factors, directional and forward-looking targets as below to be set:

- Emissions targets
- Waste reduction targets
- Energy-efficiency
- Water-efficiency

Based on the preliminary directional targets, quantitative data to be collected, measured and reviewed on an ongoing basis for current and future environmental performance, and quantitative targets to be established progressively with reference to the following principles:

- Specific
- Measurable
- Attainable
- Relevant
- Time bound

## Developing action plans and monitoring progress against targets

Phase 3

According to the quantitative targets set, corresponding strategies and action plans to be formulated, and data to be tracked and reviewed continuously to monitor the progress of achieving the targets, and the strategies and action plans to be adjusted in a timely manner according to the progress.

#### **EMISSIONS MANAGEMENT**

We make every effort to ensure our business operations strictly comply with environmental-related laws and regulations, carry out production in an environmentally responsible manner and reduce our carbon footprint.

#### Greenhouse gas ("GHG") Emissions

Emission sources of direct GHG emissions of the Group include fuel used in transportation and oil loaders, natural gas and refrigerant used in cooking, while that of indirect greenhouse gas emissions are mainly purchased electricity.

During the Reporting Year, the GHG emissions performance of the Group's Shandong Production Base is as follows:

		Emissions <sup>1</sup>	
GHG Emissions	Unit	2022	2021
Direct GHG emissions (Scope 1)	tonnes CO <sub>2</sub> e	3,279.01	4,606.87
Energy indirect GHG emissions (Scope 2)	tonnes CO <sub>2</sub> e	3,509.37 <sup>2</sup>	4,426.11
Total GHG emissions	tonnes CO <sub>2</sub> e	6,788.38	9,032.98
GHG emissions intensity	tonnes CO <sub>2</sub> e/RMB million revenue	9.97	10.37

#### **Air Pollutant Emissions**

The major source of air pollutant emissions of the Group include vehicle emissions, natural gas combustion and diesel combustion. In order to effectively reduce emissions, the Group actively promotes and implements the following measures:

Low-Carbon Production	Green Office
<ul> <li>Transform boiler design by replacing coal-fired boilers with cleaner gas-fired boilers</li> <li>Purchase electric fork-lift trucks to replace the original diesel fork-lift trucks</li> <li>Purchase vehicles that meet emissions standards and regularly repair and maintain vehicles</li> </ul>	<ul> <li>Promote green travel and encourage employees to reduce unnecessary use of motor vehicles, or minimize driving alone</li> <li>Encourage employees to choose electric vehicles</li> <li>Strengthen the control of diesel vehicles that fall short of emission standards and prohibit non-compliant vehicles from entering the production base</li> <li>Switch off idling engines</li> <li>Encourage employees to substitute business travel with online meetings such as video conference or teleconference</li> </ul>

- With reference to, including but not limited to, the "How to Prepare an ESG Report Appendix 2: Reporting Guidance on Environmental KPIs" issued by the Stock Exchange, and Emission Factors for the Greenhouse Gas Inventories (Updated in April 2022) published by the U.S. Environmental Protection Agency
- According to the "Guidelines for Accounting and Reporting Greenhouse Gas Emission for Power Generating Equipment of Enterprises" (Revised in 2022), the national grid average emission factor in 2022 is 0.5810 tCO<sub>2</sub>/MWh

During the Reporting Year, air emissions performance of the Group's Shandong Production Base is as follows.

Types of Air Emissions	Unit	2022	2021
Nitrogen oxides	Kg	2,051.90	2,896.32
Sulphur oxides	Kg	16.58	22.96
Respirable suspended particles	Kg	2.45	3.12

#### Waste

The Group believes "waste reduction at source" is the basis for waste management. It insists on making good use of resources and reducing waste for effective and safe management of waste. We have established regulatory and disposal measures for different types of waste, and handle the solid waste generated from our operations carefully.

#### Hazardous Wastes

The Group's principal business is fruit processing and packaging. There is no significant amount of hazardous wastes generated in the production process. When disposing of small amount of wastes with heavy metal content, such as abandoned fluorescent tubes, employees are required to follow the hazardous waste management and disposal guidelines established by the Group and assigned to a qualified chemical waste collector to handle them. For the use of air conditioners, we strictly control the temperature of the air conditioners to avoid excessive energy consumption and make the air conditioners more durable, so as to prevent the generation of electronic wastes.

During the Reporting Year, the Group strictly complied with environmental laws and regulations related to hazardous wastes, and actively managed and minimized its impact on the environment.

With reference to the Emission Factors and AP 42 (the Fifth Edition, Chapter 1.3 Fuel Oil Combustion, Chapter 1.4 Natural Gas Combustion) published by the US Environmental Protection Agency, the Technical Guide for Air Pollutant Emission Inventory for On-road Vehicles (Trial Implementation) and the Technical Guide for Preparation of Primary Source Emission Inventory for Respirable Particulate Matter (Trial Implementation) issued by the Ministry of Ecology and Environment of the People's Republic of China; sulphur content in petrol was 10ppm in calculations for 2022 and 2021 emissions; removal Efficiency of PM 10 of bag filter was assumed for the calculation of natural gas emissions

In light of the quantification process and data optimization, emissions in 2021 and 2020 were recalculated using a methodology consistent with 2022 for comparison

#### **Non-Hazardous Wastes**

The non-hazardous wastes generated by the Group mainly include food waste, waste cans, employee household waste, production waste, sludge, paper, etc. Sludge is mainly the sediment washed from the surface of the fruits. We will continue to uphold the principle of "reduce, reuse, recycle and replace" for the management of non-hazardous wastes, in order to reduce the generation of wastes. The management policy of the Group in respect of different types of non-hazardous waste are as follows:

## Non-hazardous Wastes **Management Policy Production waste** Require employees to make good use of raw materials and avoid waste during the production of fruit-based products Sludge Engage qualified contractors to transport and process the sludge generated, and transform the sludge into organic fertilizers, in order to promote resources recycling **Household** waste Encourage employees to reduce the use of disposable goods, such as avoiding the use of disposable cutlery, and to reuse and recycle resources Separate waste from the source to improve overall recycling performance and engage compliant contractors for transportation and disposal **Food waste** Encourage our kitchen workers to reduce waste from the source and consume food wisely Formulate strict food waste management policies and procedures to ensure food waste is recycled in a safe and hygienic way Place a number of designated collection boxes in each area of the kitchen at the Shandong Production Base in order to increase the amount of food waste collected Engage external qualified professionals to collect and process food waste on a daily basis **Paper** Adopt paperless and e-working offices and encourage employees to use electronic documents as much as possible during meetings and reduce printing Gradually achieve paperless in accounting works and replace conventional paper-based

records with electronic records

During the Reporting Year, the amount of non-hazardous waste disposal at the Group's Shandong Production Base is as follows:

		Amount of Dis	posal
Types of Wastes	Unit	2022	2021
Production waste	tonnes	1,120.00	1,400.00
Sludge	tonnes	720.00	1,050.00
Waste can	tonnes	108.00	135.00
Household waste	tonnes	20.86	26.00
Food waste	tonnes	2.43	3.00
Paper	tonnes	0.74	0.27
Total non-hazardous waste	tonnes	1,972.03	2,614.27
Non-hazardous waste intensity	tonnes/RMB million revenue	2.90	3.00

#### Sewage

Sewage generated by the Group are mainly production and domestic wastewater. In order to minimize the impact of sewage discharge on the environment, the Group has built a sewage treatment plant which includes sewage biochemical tanks and secondary sedimentation tanks, enhancing the sewage treatment capacity.

#### **RESOURCES MANAGEMENT**

The Group understands that natural resources such as energy, water and raw materials are precious resources of the earth. In order to reduce the consumption of resources, the Group is committed to advocating efficient use of resources, and implements policies and measures related to green production and office to improving the efficiency of resource use. We have also engaged an audit firm to conduct regular review on various energy consumption and energy conservation indicators, so as to crystallize energy consumption performance.

#### Resources **Green Production and Office Measures Energy**

- Regulate the use of air conditioners, which are only used in winter and summer to prevent waste of power
- Strictly control the temperature of the air conditioners to avoid excessive energy consumption and make the air conditioners more durable, so as to prevent the generation of electronic waste
- Require employees to turn off power after getting off work, and turn off the air-conditioning compressor when leaving office, to reduce unnecessary power consumption



- Actively promote the methods for energy saving and emissions reduction to employees and distribute newsletters regarding environmental news to our employees to raise environmental awareness
- Promote good habits of employees to turn off unnecessary lightings and unplug idle electrical appliances, so as to improve energy efficiency in day-to-day operation to achieve emissions reduction
- Increase the use of renewable energy by installing solar panels on the roofs of buildings
- Use solar water heaters to supply hot water for showers in staff dormitories, for reducing energy consumption
- Use highly-efficient equipment for production to improve energy efficiency
- Use boilers that have energy-saving and environmental protection functions and can reduce heat loss and exhaust gas temperature, and install circulating burners to reduce energy consumption
- Technicians maintain the equipment every day, and conduct a comprehensive inspection every three months to upgrade the equipment, replace old parts, and improve production efficiency in order to reduce unnecessary energy consumption due to aged equipment

#### Water



- Reuse cooling water from sterilization process in production line for washing production work units to reduce overall water consumption
- Conduct regular check on water pipes and water taps to prevent water leakage and fix the problem of leaking as soon as possible, and minimize the chance of water leakage with a leak-proof drainage
- Enhance education on water saving and organize promotional activities in relation thereto

#### **Paper**



- Actively create a paperless office to reduce unnecessary paper consumption and improve the efficiency of document processing
- Advocate e-working, and encourage employees to use electronic documents as much as possible during meetings, so as to save paper for printing
- Gradually go paperless in accounting, and replace conventional paper-based records with electronic financial system

#### **Packaging** materials

- Purchase appropriate amount of packaging materials as needed to avoid over-purchasing
- Avoid the use of unnecessary packaging materials and explore more environmentally friendly packaging





#### **Energy**

The Group mainly consumes natural gas. During the Reporting Year, the energy consumption of the Group's Shandong Production Base is as follows:

		Consun	nption
Indicators	Unit	2022	2021
Direct energy consumption	MWh	16,736.99	25,829.01
Natural gas	MWh	16,622.97	25,767.18
Petrol	MWh	113.51	61.34
Diesel	MWh	0.51	0.49
Indirect energy consumption	MWh	6,040.23	7,580.25
Purchased electricity	MWh	6,040.23	7,580.25
Total energy consumption	MWh	22,777.22	33,409.26
Energy consumption intensity	MWh/RMB million revenue	33.46	38.36

#### Water

The Group mainly consumes water in production and office. During the Reporting Year, the Group obtained water from local governments, and did not encounter any difficulties in sourcing water that is fit for purpose. The water consumption of the Group's Shandong Production Base is as follows:

		Consun	nption
Indicators	Unit	2022	2021
Water consumption	m³	675,590.00	923,400.00
Water consumption intensity	m³/RMB million revenue	992.49	1,060.16

#### **Packaging Materials**

The Group mainly uses tinplate, aluminum can, plastic, glass, cardboard, cartons, trademark stickers and other materials as packaging materials, based on consumers' preferences as well as food safety and preservation of freshness. During the Reporting Year, the packaging materials consumption of the Group's Shandong Production Base is as follows:

		Consumption <sup>5</sup>	
Indicators	Unit	2022	2021
Total packaging materials consumption	tonnes	25,760.82	37,035.51
Packaging materials consumption intensity	tonnes/RMB million revenue	37.84	42.52

<sup>&</sup>lt;sup>5</sup> Packaging material consumption was estimated based on the median weight of commonly used packaging materials

#### **CLIMATE CHANGE**

Climate change has become an important global issue. The Group is aware of the increasing frequency of extreme weather, which may affect its business operations. In this regard, we have preliminarily identified the climate risks related to the Group's business and formulated counter-measures to be taken and proactively reduce carbon emissions. We also plan to progressively improve our climate strategies and policies to more comprehensively identify and manage climate-related risks and opportunities.

Climate-related Risks	Possible Impact	Counter-measures
Climate change	The principal raw materials for our business are fruits, and factors such as weather and climate changes in different seasons will directly affect the harvest and quality of raw materials	<ul> <li>Formulate raw material procurement plans according to the impact of climatic factors in different regions, the planting and harvesting of agricultural products and their market conditions, and prepare reserves for raw materials in advance to meet production needs, through purchasing raw materials in advance, purchasing raw materials in batches, etc.</li> <li>By upgrading and renovating existing production equipment, introduce automated production lines to increase the research and development of "deseasonalized" products, to reduce the impact of climate change on the production through systematic changes</li> </ul>
Extreme weather	Extreme weather such as rainstorm, flood, or typhoon may affect the normal operation of production lines or affect the Group's operations	<ul> <li>Formulate emergency plans for extreme weather such as heavy snow, rainstorm and typhoon</li> <li>Arrange staff to work in night shift every day to monitor emergency situations</li> <li>In case of adverse weather, management will stay at the office and take emergency measures if necessary</li> </ul>

#### **ENVIRONMENTAL PERFORMANCE OVERVIEW**

Environmental KPIs <sup>6</sup>	Unit	2022	2021	2020	2019
Emissions <sup>7,8</sup>					
Nitrogen oxides	kg	2,051.90	2,896.32	2,200.47	N/A
Sulphur oxides	kg	16.58	22.96	17.37	N/A
Respirable suspended particles	kg	2.45	3.12	3.26	N/A
GHG Emissions <sup>9</sup>					
Direct GHG emissions (Scope 1)	tonnes CO <sub>2</sub> e	3,279.01	4,606.87	3,894.55	4,907.60
Energy indirect GHG emissions (Scope 2)	tonnes CO <sub>2</sub> e	3,509.3710	4,426.11	5,624.46	6,231.20
Total GHG emissions	tonnes CO <sub>2</sub> e	6,788.38	9,032.98	9,519.01	11,138.80
GHG emissions intensity	tonnes CO <sub>2</sub> e/ RMB million revenue	9.97	10.37	14.17	13.36
Hazardous Waste					
Total hazardous waste	kg	N/A	N/A	N/A	N/A
Hazardous waste intensity	kg/RMB million revenue	N/A	N/A	N/A	N/A
Non-hazardous Waste					
Total non-hazardous waste	tonne	1,972.03	2,614.27	2,348.87	2,851.00
Non-hazardous waste intensity	tonnes/ RMB million revenue	2.90	3.00	3.50	3.42
Energy					
Direct energy consumption	MWh	16,736.99	25,829.01	18,874.80	23,464.09
Indirect energy consumption	MWh	6,040.23	7,580.25	5,971.39	6,437.22
Total energy consumption	MWh	22,777.22	33,409.26	24,846.19	29,901.31
Energy consumption intensity	MWh/ RMB million revenue	33.46	38.36	36.99	35.82

- <sup>6</sup> The Group used total revenue in line with the reporting scope in calculation of intensity figures
- With reference to the Emission Factors and AP 42 (the Fifth Edition, Chapter 1.3 Fuel Oil Combustion, Chapter 1.4 Natural Gas Combustion) published by the US Environmental Protection Agency, the Technical Guide for Air Pollutant Emission Inventory for On-road Vehicles (Trial Implementation) and the Technical Guide for Preparation of Primary Source Emission Inventory for Respirable Particulate Matter (Trial Implementation) issued by the Ministry of Ecology and Environment of the People's Republic of China; sulphur content in gasoline was 10ppm in calculations for 2022 and 2021 emissions; removal Efficiency of PM 10 of bag filter was assumed for the calculation of natural gas emission
- In light of the quantification process and data optimization, emissions in 2021 and 2020 were recalculated using a methodology consistent with 2022 for comparison
- With reference to, including but not limited to, the "How to Prepare an ESG Report Appendix 2: Reporting Guidance on Environmental KPIs" issued by the Stock Exchange, and Emission Factors for the Greenhouse Gas Inventories (Updated in April 2022) published by the U.S. Environmental Protection Agency
- According to the "Guidelines for Accounting and Reporting Greenhouse Gas Emission for Power Generating Equipment of Enterprises" (Revised in 2022), the national grid average emission factor in 2022 is  $0.5810 \text{ tCO}_2/\text{MWh}$

Environmental KPIs <sup>6</sup>	Unit	2022	2021	2020	2019
Water					
Total water consumption	$m^3$	675,590.00	923,400.00	866,170.00	1,085,000.00
Water consumption intensity	m³/RMB million revenue	992.49	1,060.16	1,289.44	1,299.70
Packaging Materials <sup>11</sup>					
Total packaging materials consumption	tonnes	25,760.82	37,035.51	25,199.01	N/A
Packaging materials consumption intensity	tonnes/ RMB million revenue	37.84	42.52	37.51	N/A

#### **SOCIAL PERFORMANCE OVERVIEW**

			22	20	21
Employee Profile <sup>12</sup>		Number of employees	Proportion	Number of employees	Proportion
Total workforce		484	N/A	661	N/A
Gender	Male	75	15.5%	91	13.8%
	Female	409	84.5%	570	86.2%
Age	16–24	1	0.2%	5	0.8%
	25-40	69	14.3%	108	16.3%
	41–59	385	79.5%	530	80.2%
	60 or above	29	6.0%	18	2.7%
Position	Senior Management	10	2.1%	8	1.2%
	Middle Management	18	3.7%	20	3.0%
	General Staff	456	94.2%	633	95.8%
Employment	Full-time	484	100%	661	100%
type	Part-time	0	0%	0	0%
Geographical	Mainland China	484	100%	661	100%
region	Hong Kong, China	0	0%	0	0%

Packaging material consumption was estimated based on the median weight of commonly used packaging materials

Total workforce as at the end of the Reporting Year

		202	202214		l 15
		Number of		Number of	
Employee Turn	over <sup>13</sup>	employees	Proportion	employees	Proportion
Total		178	36.8%	43	6.5%
Gender	Male	16	21.3%	8	9.0%
	Female	162	39.6%	35	6.5%
Age	16–24	0	0%	0	0%
	25-40	7	10.1%	12	7.3%
	41–59	161	41.8%	29	6.8%
	60 or above	10	34.5%	2	13.3%
Position	Senior Management	0	0%		
	Middle Management	0	0%	-	
	General Staff	178	39.0%		
Geographical	Mainland China	178	36.8%	43	6.5%
region	Hong Kong, China	0	0%	0	0%
New Recruits <sup>16</sup>					
Total		2	0.4%		
Gender	Male	0	0%		
	Female	2	0.5%		
Age	16–24	0	0%		
	25–40	1	1.4%		
	41–59	1	0.3%		
	60 or above	0	0%	-	
Position	Senior Management	0	0%		
	Middle Management	0	0%		
	General Staff	2	0.4%		
Geographical	Mainland China	2	0.4%		
region	Hong Kong, China	0	0%		

<sup>13</sup> Employee turnover rate (%) = number of turnover of the category/total workforce of the category during the Reporting Year x 100%

The number of resigned employees increased due to the impact of the pandemic during the Reporting Year

Employee turnover rate in 2021 (%) = total number of turnover of the category in the reporting year/(total workforce of the category at the beginning of the reporting year + total workforce of the category at the end of the Reporting Year)/2 x 100%

Percentage of new recruits (%) = Number of new recruits of the category/Total workforce of the category at the end of the Reporting Year x 100%

Occupational Health and Safety	2022	2021	2020
Number and rate of work-related fatalities	0	0	0
Number of work injury	0	0	0
Lost days due to work injury	0	0	0
Work-related Accident Rate	0	0	0

		20 Number of	22	202 Number of	21
Employees trained <sup>17</sup>		employees	Proportion	employees	Proportion
Total		484	100%	661	100%
Gender	Male	75	100%	91	100%
	Female	409	100%	570	100%
Position	Senior Management	10	100%	8	100%
	Middle Management	18	100%	20	100%
	General Staff	456	100%	633	100%

Training ho	ours <sup>18</sup>	2022	2021
Total		107.2	106
Gender	Male	107.8	106
	Female	107.1	106
Position	Senior Management	112.0	110
	Middle Management	109.0	90
	General Staff	107.0	106

Percentage of employees trained (%) = Number of employees trained of the category/Total workforce of the category at the end of the Reporting Year x 100%

Average training hours per employee = Total training hours of the category/Total workforce of the category at the end of the Reporting Year.

Supply Chain M	anagement	2022	2021
Total		1,314	1,378
Geographical	Mainland China	1,310	1,373
region	Others <sup>19</sup>	4	5
Function	Fruit grower	1,004	1,209
	Service supplier <sup>20</sup>	82	84
	Equipment supplier	14	N/A
	Hardware supplier <sup>21</sup>	214 <sup>22</sup>	85 <sup>23</sup>
Certified Supplier	ISO 9001	29	29
	ISO 14001	13	13
	HACCP	2	2

Number of Hours of Anti-corruption Training	2022
Total	521
Number of hours of anti-corruption training received by directors	40
Number of hours of anti-corruption training received by employees	481

<sup>19</sup> Including Thailand, Korea and Italy

Service providers involved in the Group's production and operation, including insurance, transportation, training, intermediaries, advertising and planning, testing organizations, etc.

<sup>&</sup>lt;sup>21</sup> Hardware required by the Group for the production of products, including main materials, ancillary materials, packaging materials, etc.

In 2022, due to the expansion of new business, the number of hardware suppliers increased

Suppliers in 2021 were classified by function into fruit grower, raw material supplier, packaging material supplier and service supplier. This figure represents the total number of raw material suppliers and packaging material suppliers in 2021

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