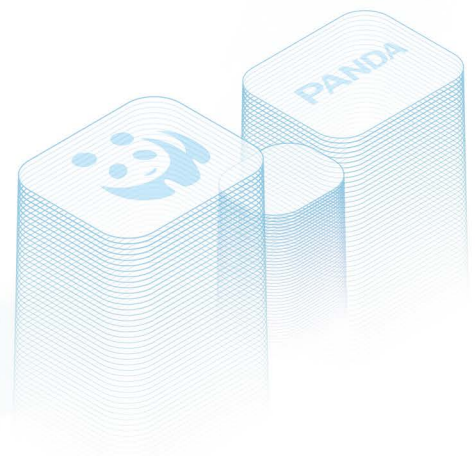


2022

Nanjing Panda Electronics Company Limited

SOCIAL RESPONSIBILITY REPORT



About This Report

Reporting Period

This report is the 13th CSR report released by Nanjing Panda Electronics Company Limited (NPEC). The timeframe for the information and performance mentioned in the Report is from January 1, to December 31, 2022. Additional information that pre-dates the stated reporting period or presents the policy and practice of Nanjing Panda Electronics Company Limited in 2023 and some practices of Panda Electronics Group Co., Ltd. is also included.

Reporting Boundary

Nanjing Panda Electronics Company Limited and our subsidiaries (see the details in the chapter “About Us— Main NPEC subsidiaries.)

Reference

In this report, “NPEC”, “the Company”, or “We” refers to Nanjing Panda Electronics Company Limited, and

- Electronics Equipment Company refers to Nanjing Panda Electronics Equipment Co., Ltd.
- Information Industry Company refers to Nanjing Panda Information Industry Co., Ltd.
- Electronics Manufacturing Company refers to Nanjing Panda Electronics Manufacturing Co., Ltd.
- Communications Technology Company refers to Nanjing Panda Communications Technology Co., Ltd.
- Panda XinXing Industry refers to Nanjing Panda XinXing Industry Co., Ltd.
- JingWah Electronics refers to Shenzhen JingWah Electronics Co., Ltd.
- Electronics Technology Development Company refers to Nanjing Panda Electronics Technology Development Company Limited
- Chengdu Electronic Technology refers to Chengdu Panda Electronic Technology Co., Ltd.

In addition, “CEC” refers to China Electronics Corporation and “CEC Panda” refers to Nanjing Electronics Information Industrial Corporation in the report.

Data Sources

All information and data in this Report are from our internal official documents, statistical reports and annual report. The Board and the Directors of the Company guarantee that there are no false representations, misleading statements, or material omissions, and jointly and severally accept responsibility for the truthfulness, accuracy and completeness of the content of this report.

Compilation Conformance

This report is prepared in accordance with Appendix 27 the *Environmental, Social and Governance Reporting Guide* of The Stock Exchange of Hong Kong Ltd., and the *Guidelines No. 1 for Self-Regulation of Listed Companies-Standardized Operation of Companies Listed on Shanghai Stock Exchange*. The report also refers to the *GRI Sustainability Reporting Standards, GB/T 36001-2015 Guidance on Social Responsibility Reporting and Electronic Industry Code of Conduct (EICC 5.1)*.

Report Format

This report is available in the electronic version and you can visit our official website (<http://www.panda.cn>) to read this report. For any question or suggestion about this report, please send us an email to dms@panda.cn or call us at (8625) 84801144.

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Message from the Senior Management

2022 marked the decisive year for NPEC to implement its planning set for the 14th Five-Year Plan period (2021-2025), as well as its pursuit of high-quality development. Under the leadership of the Party Committee and the Board of Directors of NPEC, with concerted efforts of all employees and stakeholders, we have followed the pace of the country and achieved remarkable results in business operation, environmental protection and social services over the past year.

We pull together to achieve goals set for the 14th Five-Year Plan period and demonstrate scientific innovation strength of the brand. In response to the call of the times, we have taken market-oriented measures and developed the three leading businesses of intelligent transportation and safe city, industrial Internet and intelligent manufacturing, and green service-oriented electronics manufacturing based on new technologies. In 2022, we stepped up efforts to expand the digital park industry and was awarded the First Prize for Innovative Solutions of Smart Systems issued by Jiangsu Association of Automation. Forging ahead to expand the market of intelligent manufacturing industry, such as intelligent factories, intelligent environmental protection and intelligent warehousing, we vigorously developed green electronic manufacturing services with first-class supply chain management and the ability to realize intelligent, flexible and lean manufacturing, steadily advancing industrial development.

We make great strides in the critical battle for environmental protection and advance green and low-carbon development. We fully aware that neither blue sky and clear water nor pollution-free land come easily. While promoting daily operations, we have synergized energy saving, emission and carbon reduction to implement the development pattern that prioritizes ecological protection, conserves resources and uses them efficiently, and pursues green and low-carbon development. In 2022, the Company comprehensively strengthened the establishment of environmental management system. In line with the goals setting for environmental protection and progress supervision and management, we fully implemented the green workplace model to respond to climate change. At the same time, we advocated the green and low-carbon concept. Suppliers were encouraged to pass certification of environmental management system and youth volunteers were called on to participate in public welfare activities on environmental protection. Our concrete actions have promoted the harmonious coexistence of Man and Nature, leading us towards a new era of green development.

We forge ahead together to seek for growth and undertake the responsibilities of NPEC. We always adhere to the principle of serving the society while developing economy. Keeping humanistic concern in mind, we are committed to continuously increasing the sense of happiness and gain of the public at large to achieve win-win results. In 2022, the Company continued to improve the employee welfare system. We visited employees with special needs and extended assistance to those in difficulties. We maintained sound cooperative relations with colleges and universities and enterprises to achieve talent recruitment, cultivation, utilization, and retaining. Focusing on social issues and taking practical actions to help small and micro businesses solve their difficulties, the annual total amount of rent relief of about RMB 14 million. We actively participated in public welfare volunteer activities and fulfilled our corporate social responsibility with practical actions. Totally, 1,500 employees participated in voluntary activities with 4,500 volunteering hours, an increase of 200% compared with the previous year.

We shall live up to the times and embrace a brighter future. NPEC has published CSR Report for 13 consecutive years. By establishing transparent and open communication channels with the outside world through information disclosure, we expect to improve our management policies gradually and enhance our sustainability value. As the old saying goes, a thousand journey takes every step, we will strive in unity to achieve the ambitious development goal of "100-Year NPEC"!

Hu Huichun
Executive Director and General Manager of
NPEC



PANDA 熊猫

About Us

Nanjing Panda Electronics Company Limited is a core company in China’ s electronics industry. In April 1992, it was founded solely by Panda Electronics Group Co., Ltd., the cradle of China’ s electronics industry. With its shares listed on The Stock Exchange of Hong Kong Ltd. and Shanghai Stock Exchange respectively in May and November 1996, the Company was first to issue A+H shares in domestic electronics information industry.

The Company has built a complete technological innovation system, with one state-level R&D center and seven provincial R&D centers, covering major business areas and ranking top in terms of R&D capability in the industry. Certified by the ISO quality management system, environmental management system, occupational health and safety management system and information security management system, the Company has established a complete quality management system and an advanced corporate management information system. The Company has undertaken a number of national key engineering projects and won numerous awards such as the National Science and Technology Progress Award and the Science and Technology Award of the People’ s Government of Jiangsu Province. It was successfully awarded as the AA-Grade Quality Credit Enterprise in Jiangsu Province in 2022 and the Top Ten Pioneering Enterprise in Technological Innovation in Nanjing City.

By the end of 2022, NPEC has 10 subsidiaries with 3,143 employees.



▲ NPEC Headquarters Science Park in Zhongshan East Road

Main Subsidiaries	Founding Year	Business
Electronics Equipment Company	2009	Promoting R&D of related technologies and achievement transformation with industrial robot and intelligent manufacturing as the development core; devoted to the cultivation and exploitation of intelligent manufacturing market, which have been applied in the fields of 3C electronics, flat panel display and logistics with its applicable technology
Information Industry Company	1998	A world-famous provider of system solutions, equipment and core modules in intelligent transportation distribution, ticket vendor sales and checks, communications, etc.; a provider of smart communities and smart home programs and products; a leading domestic intelligent building system integrator
Electronics Manufacturing Company	2004	Mainly producing consumer electronics, communications equipment, medical treatment device, new energy technologies and automotive electronics with an annual production capacity of more than 10 million sets and mainly providing ODM services for internationally famous electronics information enterprises
Communications Technology Company	2005	Engaged in research and development of products and systems for mobile communications, mobile Internet communications, and military-civilian communications; providing customized high-tech products and complete sets of engineering equipment for users, and services such as engineering installation and maintenance
Panda XinXing Industrial	2009	Taking the integration of high-end service industry and advanced manufacturing as an important strategic choice for promoting the optimization and upgrading of industrial structure; providing all-round supporting and safeguarding operation services for all types of industries based on technological integration, and market demand
JingWah Electronics	1980	Engaged in the R&D, manufacturing and sales of IT digital products including tablet computers, handheld digital TVs, voice recorders and electronic books, automotive electronic products such as navigator and car audio, as well as mobile communications and LED lighting products; other supporting businesses including precision molds, plastic-injection packaging, and electronic components
Electronics Technology Development Company	2011	Engaged in the development, manufacturing, sales, after-sales service and technical services of communications equipment, industrial control equipment, computers and external equipment, instrumentation, culture, office machinery, electrical machinery and equipment, packaging equipment and other general equipment, equipment of social public safety and other equipment and molds; computer software development and system integration services

▲ Main NPEC Subsidiaries

Highlights

Awards and Honors

Second Prize of Science and Technology Award of Jiangsu Province

Issuing Unit:
Jiangsu Provincial People's Government

Industrial Information Platform of Outstanding Products and Solutions on Software in Jiangsu Province (IMANUF)

Issuing Unit:
Industry and Information Technology Department of Jiangsu

Most Dynamic Award in the Internet Industry of Jiangsu Province

Issuing Unit:
Jiangsu Communication Administration
Internet Society of Jiangsu Province

Pioneering Enterprise in Scientific and Technological Innovation in Nanjing City

Issuing Unit:
Nanjing Municipal People's Government

Outstanding Program of the 11th Golden Bridge Award of China Technology Market Association (Electronics Manufacturing Company)

Issuing Unit:
China Technology Market Association

Third Prize of 2022 Scientific and Technological Inventions of Jiangsu Province (Information Industry Company)

Issuing Unit:
Jiangsu Association for Science and Technology Innovation

Third Prize of Science and Technology Award of Jiangsu Province (2 honors)

Issuing Unit:
Jiangsu Provincial People's Government

AA-Grade Quality Credit Enterprise in Jiangsu Province

Issuing Unit:
Jiangsu Administration for Market Regulation
Jiangsu Development and Reform Commission

Third Prize of Science and Technology Award of Chinese Institute of Electronics in 2022

Issuing Unit:
Chinese Institute of Electronics

Youth Model Unit Award (Electronics Manufacturing Company)

Issuing Unit:
The Central Committee of the Communist Youth League of China

2022 Excellent Case in Enterprise CDO System (Information Industry Company)

Issuing Unit:
Industry and Information Technology Department of Jiangsu

Third Prize of 2022 Application of Scientific and Technological Achievements of Jiangsu Province (Information Industry Company)

Issuing Unit:
Jiangsu Association for Science and Technology Innovation

Key Performance

Total assets

5.863
RMB/billion

Operating revenue

4.154
RMB/billion

Total profit

100.6858
RMB/million

Total tax

150
RMB/million

Technological investment

198.81
RMB/million

Members of the R & D team

829

Patents applied

129

Invention patents applied

63

Granted patents

99

Granted authorized invention patents

21

Customer service satisfaction

99.37%

Energy consumption of per operating revenue

0.012
TCE/RMB 10,000

Carbon emissions of per operating revenue

0.070
tons/RMB 10,000

Investment in work safety

9.1809
RMB/million

Investment in environmental protection

2.3554
RMB/million

Total employees

3,143

Proportion of female employees

33.76%

Suppliers

2,422

Training hours per employee

17.67

Voluntary services

1,500
personnel

Total voluntary services

4,500
hours

Strategy and Governance

Corporate Strategy

Striving for development during the 14th Five-Year Plan period, NPEC continues to implement the new development philosophy featuring innovative, coordinated, green and open development for all. Through our core businesses of intelligent transportation and safe city, industrial Internet and intelligent manufacturing, and green service-oriented electronic manufacturing, we further promote the construction of traditional and new infrastructure and accelerate digital development to create new advantages in digital economy. Our efforts on balancing the digital industrialization and digital transformation of industry will speed up building a digital society and improve the level of digital government, which will facilitate a sound digital ecology and contribute to digital China.

Four Innovations



We take the initiative to promote S&T innovation, increase scientific research investment in major sectors, and continuously improve the innovation system and mechanism. Moreover, we speed up the industry-university-research collaboration, develop key generic technologies including 5G, big data, cloud computing, and AI, etc., and strive to be a leader in the industrial chain of sub-sectors.

Leveraging the Company's technology and platform advantages, we make best use of internal and external ecosystem resources of China electronics modern digital cities, and participate in market competitions of general contracting projects in digital city sector.

We improve the incentive and guarantee system and offer multi-track and multi-level incentives regardless of job position, job title and job rank. Meanwhile, we actively promote the application of position bonuses in more organizations.

We focus on the development of "five talent teams" to mitigate talent shortage and talent gap; we conduct person-job-fit management to ensure that the right person is in the right position; and a scientific, suitable and effective talent evaluation mechanism has been built, which expands flexible space, allows differentiation and prevents extreme equalitarianism in the workplace.

▲ NPEC's "four innovations"

Strategic Goals

Seize the development opportunities brought about by digital economy and new-generation information technologies to promote the market-oriented and technology-driven development; rely on the platform of CEC and actively incorporate the Company's development into the ecological system of CEC; develop the three major businesses - "intelligent transportation and safe city, industrial Internet and intelligent manufacturing, and green service-oriented electronics manufacturing", and effectively promote the R&D innovation and application of independently-owned technologies; become an important participant and user of China's electronics and information industries, develop into a top-notch digital transformation service provider and the main force of digital China with strong abilities in implementing national strategies, in value creation and technological innovation, and in professional manufacturing and major system engineering

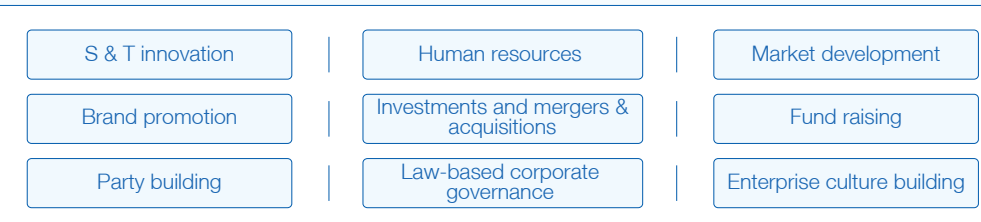
Strategic Plans

Prioritize the development of business clusters in intelligent transportation and safe city, and focus on making breakthroughs in safe city communications, digital parks, urban emergency equipment and other businesses

Improve information software for intelligent manufacturing, boost the performance of self-developed industrial robots, build the intelligent manufacturing information technology system, promote the integration of operation management system and manufacturing execution system, and provide high-quality industrial Internet and intelligent manufacturing system solutions for the manufacturing industry

Build an advanced green electronics manufacturing service system and prioritize the development of electronics manufacturing services with capabilities to realize intelligent, flexible, and lean manufacturing

Strategic Guarantees



▲ NPEC's strategic framework

Corporate Governance

In strict accordance with the listing rules, laws and regulations at home and abroad, such as the *Company Law*, *Securities Law*, and *Guidelines for the Governance of Listed Companies*, NPEC standardizes the management of listed companies. Aligning the Party leadership with better governance on listed company, we pick up pace to build a corporate governance mechanism with statutory and transparent liabilities, coordinated operation and efficient check and balance among the Party Committee, Board of Directors, Board of Supervisors and the management, which further improves the standardized operation and scientific governance of the Company.

In 2022, the Company accomplished tasks for the 9 subsidiaries under assessment, such as building the Board of Directors that should have been built, formulating measures on the management of the Board authorization, and achieving a majority of outside directors. The Company also promoted the implementation of the three-year action plan for SOE reform, allowing subsidiaries that are qualified for setting up Party organizations to incorporate Party building into their Articles of Association, study and discuss major business and management matters in advance by Party committees, assess the Party building with responsibility system, and achieve tenure system and contractual management among managers.



▲ NPEC's organization structure



▲ NPEC Board

• Board Statement

The Board of Directors (the Board) is the executive arm of the Shareholders' Meetings, from which its power originates. It is responsible for convening the Shareholders' Meetings and reporting to and implementing the resolutions of the Shareholders' Meetings, and deciding the production and operation plan as well as the investment plan of the Company. The Board is composed of the Audit Committee, Nomination Committee, Strategy Committee, and Remuneration and Assessment Committee, all of whom assist the Board in major management affairs, and provide decision-making suggestions, system evaluation and implementation supervision.

Meanwhile, NPEC highly values the participation of the Board in the supervision of ESG issues. Based on changes in the external socio-economic macro environment and the Company's development strategy, we dynamically evaluate the importance of ESG issues such as operation and development, environment, employees' rights, and work safety, and receive regular reports on relevant work to understand the Company's development in social responsibility and effectively control ESG issues.

2022 Key Performance

- 4 Shareholders' Meeting convened
- 2 Performance Briefing held

• Investor Relation Management

Based on adequate information disclosure, NPEC strives to expand communication channels. While maintaining good communication with investors, the Company focuses on improving investors' recognition of the Company to build a good corporate image in the capital market. We hold high-quality performance briefing on a regular basis and showcase the Company's image in a comprehensive manner through various ways such as the "SSE E-Interactive" of Shanghai Stock Exchange, our official website, WeChat official account and cooperative media. We respond to investors' concerns and properly disclose information to further improve the quality of our compliance operations. In 2022, we issued 67 investor announcements to make solid strides in investor relations management.

01

Hold annual and interim shareholders' meetings during the reporting period to allow shareholders to voice and exchange their views with the Board of Directors

02

Disclose financial performance and transactions to shareholders and interested investors through reports, announcements and circular letters

03

Hold press conferences and roadshows to update the Company's latest developments to investors

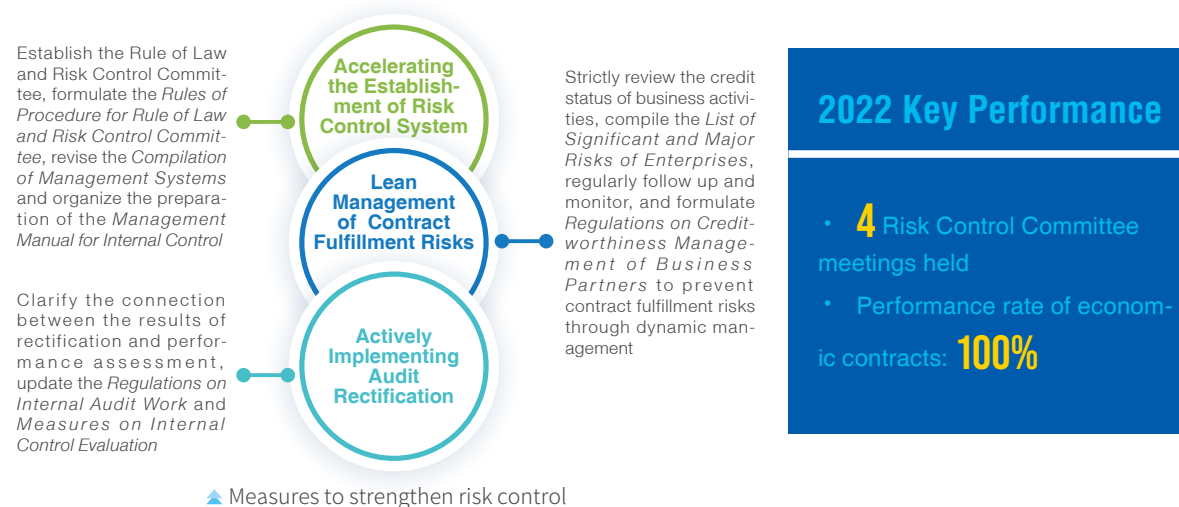
04

Set up a dedicated line for investor advisory and receive investors, securities analysts and fund managers

▲ Main communication channels with shareholders and investors

Risks Management and Compliance

With the goal of “strengthening internal control, preventing risks and promoting compliance”, NPEC takes systematic steps to build a control system of risk, rule of law, compliance, internal control and accountability. In order to set up a sound work organization system, we integrate the internal control and evaluation with the Company’ s risk control, enforcement of the management system, optimization of business process, SAP-ERP informatization, internal audit of QES management system, rectification of internal control defects and audit issues, to evaluate 11 business areas in all fronts. By taking full advantage of internal control and evaluation to improve the risk control, we consistently enhance our awareness of risk prevention and control as well as risk prevention and control capability.



Anti-corruption

Complying with the *Oversight Law of the People's Republic of China, Regulation on the Implementation of the Oversight Law of the People's Republic of China* and other relevant laws and regulations, NPEC strengthens oversight over leading officials and the leadership, and urges them to follow the provisions of integrity and self-discipline through daily conversations and warning letters. We have also established several working mechanisms, including the education and early warning, supervision and inspection, integrity risk prevention and control, Party conduct and clean government and anti-corruption coordination group, taking multiple measures to deepen the integrity warning education. Through launching Discipline Publicity and Education Month activity, publishing typical cases, offering classes on Party integrity, we effectively prevent corruption among employees, raise their anti-corruption awareness, strengthen anti-corruption prevention and control and execute anti-corruption punishment, striving to create a sound political ecosystem featuring honesty and integrity.

In 2022, the Company organized themed learning sessions on Party conduct and integrity, aligning efforts on improving Party conduct and integrity with those on business development to constantly strengthen the awareness of “bottom line” and “red line” and cement the ideological line of defense. Keeping an eye on the important time nodes, the Company launched integrity warning and supervision & inspection and issued letters of integrity reminder before holidays. We signed commitment of integrity and self-discipline with each middle-level personnel, working persistently to correct the formalism, bureaucracy, hedonism and extravagance.

2022 Key Performance

- 115 anti-corruption training sessions held, covering 2,270 participants
- 4 warning and education activities held
- 111 education sessions on CPC Constitution, Party regulations and disciplines
- 0 corruption incidents occurred



▲ NPEC held the 2022 Party Conduct, Integrity Improvement and Anti-corruption Conference



Information Security

NPEC pays great attention to internal information security and protection of confidential material. We act in accordance with the *Regulations on Trade Secrets Protection* of the Company and follow the requirements of the *Use and Maintenance of Information Systems* to implement the level-by-level approval management of information system access permissions, and standardize the management of tools, actions and process of information carriers. Additionally, we value the confidentiality of customer information and privacy and keep raising employees' awareness of security and confidentiality through education, training and regular publicity.

In 2022, the Company newly revised the *Management Measures for Informatization* and signed liability statement for network security with our subsidiaries to implement the network security accountability and further improve the security of network access.



Intellectual Property

NPEC observes the *Intellectual Property Law* and other laws and regulations to build the awareness of protecting its own legitimate rights and promote the creation, application, maintenance, protection and lean management of intellectual property, as well as the development and management of the service industry. By formulating the *Management Measures for Patent and Software Copyright* and the *Management Measures for Trademark Use*, we inspect the implementation of intellectual property rights. We also collaborate with government departments of market regulation and intellectual property to deal with intellectual property infringement and crack down on counterfeiting offenses. Respecting others' intellectual property rights, we consciously safeguard original works, and work with every sector of society to promote the healthy development of intellectual property cause.

In 2022, the Information Industry Company declared the high-value patent cultivation project "Key Technology of Intelligent Rail Transit" for the Plans for Promoting Intellectual Property Strategy, striving to improve quality and efficiency of the Company's intellectual property work.

2022 Key Performance

- **129** patents applied at the national level, including **63** invention patents
- **99** patents licensed by the State, including **21** invention patents
- **48** pieces of software copyright registration completed

Technological Innovation

NPEC continuously improves its technological innovation system and builds an enterprise-led mechanism for the deep industry-university-research integration. We work to establish a sound management system for technological innovation to improve scientific research and innovation capacity. To strengthen our principal position of technological innovation, more efforts are channeled to speed up research in market development, scientific innovation, lean management and talent management, aiming to enhance our core competitiveness and break a new ground of high-quality development of the Company.

In 2022, in partnership with prestigious universities, institutes and central SOEs, the Company declared more than 10 scientific research and industrial projects to governments at all levels, promoting the establishment of R&D platform. NPEC was awarded as one of the Top Ten Pioneering Enterprise in Technological Innovation in Nanjing City.

NPEC takes the lead to declare for the National Key R&D Program of the MOST

In December 2022, NPEC took the lead in completing the project declaration of “2.10 Key Technology for Intelligent Operation and Decision-making of Equipment Manufacturing Enterprises of Supporting Dynamic Reconfiguration” for “Industrial Software” in the National Key R&D Program of the Ministry of Science and Technology (MOST). Industrial Software is one of the national science and technology innovation priorities during the 14th Five-Year Plan period, which will promote the innovation of intelligent manufacturing industry ecology as well as reshape technology system, production mode, industrial form and value chain. The successful declaration of this project will help break through a number of key technologies of intelligent operation and decision-making and assist equipment manufacturing enterprises to achieve a high degree of automation, high value and support dynamic reconfiguration. Hence, the informationization, intelligent level and operational efficiency of China's equipment manufacturing enterprises will be further improved and core competitiveness enhanced.

2022 Key Performance

- Total investment of about RMB **198.81** million and **829** employees in R&D
- The project “Key Technology and Application of Rapid, Accurate and Upgraded Cross-Manufacturing Unit Scheduling and Distribution” won **the second prize of Science and Technology Award of Jiangsu Province**
- The projects “Technology Innovation and Application of Intelligent Travel Ticketing System for Urban Rail Transits” and “R&D and Industrialization of Communication Terminal Technology for Space-air-ground Integrated Networks” won **the third prize of Science and Technology Award of Jiangsu Province**
- The project “A Method and System for Joint Use of QR Code Based on Rail Transportation Mobile Payment Service” won **the 2022 Science and Technology Innovation Invention Award of Jiangsu Province.**
- The projects “Integrated Key Technology R&D of Multimodal Human-Computer Interaction System Based on Brain-Computer Interface Technology” and “Key Technologies R&D of Digital Twinning Emergency Early Warning System for Precise Monitoring of Optical Cable” were selected as **the 2022 Prospective and Key Core Technology Projects in Major Research Industry of Jiangsu Province.**
- The self-developed business intelligence (BI) software product for enterprise digital transformation, “Panda Digital Intelligence Statement Software (MoreReports)”, was **officially launched** in 2022.

Party Building

Guided by Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, NPEC studies and faithfully implements the guiding principles of the 20th CPC National Congress. With the Party’ s political advancement at its core, we deeply strengthen full and strict Party self-governance and give full play to the Party Committee’ s role of “setting the direction, managing the situation, and promoting the implementation”, pressing forward the deep integration of Party building and business operation of the Company. We optimize the *List of Major Business Management Matters for Research and Discussion by Party Committees in Advance* and rely on the *Assessment Measures for Party Building* to put tasks into practice and improve the quality of decision-making. Based on the mechanism of “Three Meetings, Two Systems and One Class” of the Communist Youth League, training courses are carried out both online and offline in all industrial parks to publicize and interpret the Party building system. As a result, a learning environment on Party building has been formed, providing a strong political guarantee for the development of the Company during the 14th Five-Year Plan period.

In 2022, the Company resolutely implemented the important instructions on “firmly adhering to the five principles” and the “Three-Pronged Comprehensive Strategy” put forward by General Secretary Xi Jinping, striving to transform the results of the 20th CPC National Congress into practical actions with substantial achievements. We organized all Party members to watch the live broadcast of the 20th CPC National Congress and carried out featured learning sessions through various ways such as central group learning and the Party Day activities. The secretary of the Party organizations at all levels within the Company took the lead in organizing study of Party principles at primary levels through Party sessions and lectures. We also opened columns for learning the guiding principles of the 20th CPC National Congress through multiple channels and platforms, including internal magazines, Weibo official account, TV, display boards, electronic screens and OA websites. The various forms and rich content of learning and publicity activities made NPEC go on a boom of learning and implementing the guiding principles of the 20th Party Congress.



▲ Signing the Agreement on Joint Party Building with the Party Committee of College of Engineering and Applied Sciences, Nanjing University

2022 Key Performance

- **1,296** hours spent on Party building activities
- **10,638** Party members participating in Party building activities
- **14** Party building systems formulated



▲ Watching the Opening Ceremony of the 20th CPC National Congress

Social Responsibility Management

Bearing in mind the responsibility of state-owned enterprises and based on the strategic height of serving the development of the national electronic information industry, NPEC integrates the concept and requirements of social responsibility into its existing management system and actively explores a social responsibility management model right for the Company. By strengthening communication with employees, users, partners, communities and other stakeholders, we earnestly fulfill our responsibilities in economy, society and environment, winning the respect from all walks of life with a responsible attitude.



Materiality Analysis

Materiality analysis is the core and foundation of social responsibility management and disclosure. In 2022, based on the hot topics, national policies and industry trends and other background information, the Company comprehensively analyzed and sorted out the material topics library by means of interviews and questionnaires, and confirmed material topics of the Company after discussion of the Board.



▲ NPEC's material topics of social responsibility

Stakeholder Engagement

The communication with and engagement of stakeholders are vital to the Company for its social responsibility management and practices. We value the engagement of stakeholders and identify and respond to their expectations and demands through regular communication channels, thus building closer relationships. Meanwhile, regarding the important issues concerned by stakeholders, we recognize the impacts of our business activities on the economy, society and environment and redouble our efforts to improve management measures and promote sustainable development together.

Stakeholders	Expectations and Demands	Communication Approaches	Response and Measures
Shareholders and Investors	<ul style="list-style-type: none"> • Return on investment • Knowing the Company's operations 	<ul style="list-style-type: none"> • Shareholders'meeting • Regular reports • SSE E-interactive • Visitor survey 	<ul style="list-style-type: none"> • Timely and accurate disclosure of operations and major issues • Following the basic principles of responsible management • Sustainable returns to shareholders and paying cash dividends
The Government	<ul style="list-style-type: none"> • Law-abiding operation • Paying taxes according to law • Promoting employment • Implementing government policies • Energy conservation • Resources saving • Ecological protection 	<ul style="list-style-type: none"> • Accepting supervision • Information reporting • Working meeting • Government-enterprise cooperation 	<ul style="list-style-type: none"> • Abiding by laws, regulations and policies • Paying taxes in full and in time • Providing jobs • Responding to the national strategies • Improving environmental management
Customers	<ul style="list-style-type: none"> • Quality products and services • Knowing the product and service 	<ul style="list-style-type: none"> • Customer satisfaction survey • Customer service call center 	<ul style="list-style-type: none"> • Providing safe, convenient and quality products and services • Continuously improving customer satisfaction • Continuous R&D investment • Improving customer communication channels • Product and service description
Employees	<ul style="list-style-type: none"> • Protecting employees' rights and interests • Good welfare and development opportunities • A healthy and safe working environment • Having the democratic right of participation 	<ul style="list-style-type: none"> • Labor Union • Employee Representative Congress • Employee suggestion box 	<ul style="list-style-type: none"> • Signing a collective contract • Smooth employee promotion channel • Safety and health management • Regular Employee Representative Congress
Suppliers	<ul style="list-style-type: none"> • Win-win cooperation • Open and fair principle • Keeping commitments 	<ul style="list-style-type: none"> • High-level meeting • Supplier Conference • Questionnaires 	<ul style="list-style-type: none"> • Public procurement information, fair procurement • Honoring all contracts
Communities	<ul style="list-style-type: none"> • Supporting social welfare • Creating jobs for the community 	<ul style="list-style-type: none"> • Volunteer platform 	<ul style="list-style-type: none"> • Carrying out public welfare and volunteer activities
The Industry	<ul style="list-style-type: none"> • Fair competition • Promoting industry progress 	<ul style="list-style-type: none"> • Peer cooperation • University-enterprise cooperation 	<ul style="list-style-type: none"> • Participating in industrial activities • Improving R&D capability

▲ Stakeholder communication and response

Keeping Up with the Trend: Supporting Social Development with Professional Advantages

Taking the market-oriented and customers-driven methods, NPEC makes substantial efforts to develop the three major businesses - "Intelligent transportation and safe city, Industrial Internet and intelligent manufacturing and green service-oriented electronics manufacturing". Through model innovation in scientific research, business, incentive and talent training, the Company provides integrated professional services for customers, further enhancing the cooperation with customers and creating more value for them. While increasing our core competitiveness, we commit to common growth with customers.

Intelligent Transportation and Safe City

NPEC takes building modern digital cities as the leading direction. With a mix of new generation information technologies including big data, cloud computing, IoT, 5G and AI, the Company prioritizes the business clusters of intelligent transportation and safe city, expands the business of smart urban rails, safe city communications, digital parks and urban emergency equipment. NPEC is committed to becoming a first-class system solution provider in the field of intelligent transportation and safe city covering from project construction, key equipment R&D, manufacturing to operation.

Intelligent Transportation

NPEC has constantly consolidated its technological and market advantages in automatic fare collection, ticket income distribution, cloud payment, communications, monitoring and line network command center system of urban rail transit. The Company has seized the opportunities of deep integration of new technologies such as cloud data AI+5G+BeiDou (BeiDou Navigation Satellite System) with transportation industry, strengthened the overall planning and operation in the field of smart transportation. At the same time, the Company has gradually expanded to intercity rail transportation and highway transportation, and formed smart transportation decision support solutions that integrate situational awareness, overall dispatch and emergency command. To create more software and hardware core technologies and products with independent intellectual property rights, NPEC is committed to becoming a first-class service provider in road transportation applications such as domestic smart urban rail, smart expressway, smart highway, and smart parking.

Working with Nanjing Metro to build the 5G Joint Innovation Lab for Intelligent Rail Transit to promote digital transformation and upgrading of rail transit industry

01

Establishing the Intelligent Transportation R&D Center to speed up independent R&D of intelligent products and the establishment of enterprise digital management platform and move forward to the fields of intelligent operation and intelligent stations

02

Developing the Metro Digital Service and Management Platform independently, and building a distributed system based on microservice architecture and container technology with the help of Internet technology to realize data exchange and resource sharing

03

Launching secondary development of broadband trunking technology to realize the video call function between vehicle-mounted base station, portable handheld station and dispatch console of control center

04

For passengers' emergency alarm scenarios of fully automated and driverless vehicle in urban rail transit, the wireless IPH technology broke through the limitations of the original products of on-board passenger information system and improved the emergency response efficiency in the urban rail transit industry

05

Successfully passing the appraisal of CMMI (V2.0) Software Capability and Maturity Level 5 organized by the CMMI Institute

06

▲ Major achievement in intelligent transportation



▲ Exhibition hall of digital city

Safe City

Focusing on the development needs during the 14th Five-Year Plan period, the Company establishes a data-centered management mode by means of optimizing production and operation, upgrading product and service and innovating in business model. At the same time, it gradually realizes transformation and upgrading on all fronts in operation control, decision planning, product R&D and business model, so as to provide information management and equipment application for building a safe city.

In 2022, the Company actively promoted the safe city projects with remarkable results in market development, including satellite communication terminals, systematic engineering of digital park, smart terminal products and power supply products for digital city. The project "Innovative Solutions of Intelligent System for Phase II Software and Hardware Integration of Nanjing Metro Line 7 Data Center" won the first prize of Innovative Solutions of Smart Systems issued by Jiangsu Association of Automation.

The intelligent engineering project built by Information Industry Company wins the "Yangzi Cup" Quality Engineering Award

In 2022, the Information Industry Company participated in "Intelligent Project of Medical Center in Pukou New Town of Nanjing City", undertaking the development of 25 sub-systems, including comprehensive wiring, computer network, video camera monitoring, ward call and queuing and waiting display. During the project, the company strictly observed the assessment criteria of the "Yangzi Cup" and built another quality project of digital park with careful work and scientific management, gaining good economic benefits and further enhancing the brand influence. The project won the 2021 "Yangzi Cup" Quality Engineering Award of Jiangsu Province.

Industrial Internet and Intelligent Manufacturing

NPEC deepens the application of 5G and edge computing technology to promote the collaboration of cloud computing and edge computing. By upgrading information software and building an information technology system of intelligent manufacturing, we advance the integration of operation management system and manufacturing execution system, providing key equipment for intelligent manufacturing based on industrial internet and overall solutions for intelligent factory as well as overall planning for digital transformation. In this way, we can reshape the core competitiveness of manufacturing enterprises and achieve continuous innovation and growth.

In 2022, the Electronics Equipment Company successfully won the bid for the project of a G8.5-5 liquid crystal glass production line, continuously consolidating its leading position in Rainbow overflow glass process and technology.

Promoting the industrial development of intelligent manufacturing in digital economy

In October 2022, the Electronics Equipment Company and a new mining products company signed a strategic cooperation agreement aiming at "building intelligent manufacturing projects in digital economy". Taking this strategic cooperation as an opportunity, the company will give full play to its own strength, especially the leading intelligent manufacturing technology and competitive industrial Internet platform, to empower enterprise intelligence and digital upgrading in the industrial parks.



▲ Industrial robot product



▲ SCARA product

Driven by technological innovation and the new generation of information technology, we broke the technological monopoly of high-generation LCD panel and glass production line transmission system in the field of intelligent manufacturing, and have mastered the ability to develop new display production line equipment systems.

Intelligent
manufacturing
core
equipment

System
integration
services of
smart
factories

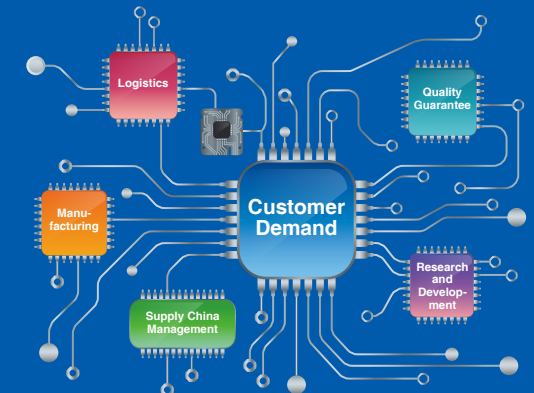
Through independent and cooperative R&D, we built the Industrial Robots Platform, the "iMANUF" Intelligent Manufacturing Platform, the Artificial Intelligence Platform and the Cloud Computing / Industrial Big Data Platform to facilitate customers to achieve their dream of "smart factory".

▲ NPEC's key businesses in intelligent manufacturing

Green Service-oriented Electronics Manufacturing

Through intelligent, flexible and lean management, NPEC provides complete manufacturing services such as technology R&D, process design, procurement management, production and manufacturing, warehousing and logistics to Chinese and foreign manufacturers in fields like consumer electronics, new display module formation, white goods formation, automotive electronics, communication equipment and other electronic products. Based on technological innovation, we contribute to achieving the carbon peak and carbon neutrality goals through green operation management, green supply chain management and green digital empowerment.

In 2022, taking advantage of modular production, the Company expanded from consumer electronics to new energy fields such as automotive electronics and accomplished mass production and sales of T-CON (timing control circuit) products, automotive electronics and white goods products. We built a new FPC (flexible printed circuit) flexible lines of automotive electronics for the production of new energy battery data cables, further expanding our business categories of new energy battery.



▲ NPEC's electronics manufacturing service system



Making Joint Efforts: Cooperating with Stakeholders for More Values

NPEC upholds the philosophy of harmonious coexistence with customers, employees as well as environmental, industrial and social stakeholders. With an emphasis on the sustainable development of the Company and the society, we actively fulfill our social responsibility and mobilize our resources to realize corporate value and boost win-win cooperation among all parties involved.

Improving Customer Experience

With customer-centered service philosophy, NPEC continues to improve product quality management, customer service management and brand management. We endeavor to achieve breakthrough and innovation in electronics industry and provide quality products and considerate services to meet diversified customer needs and improve customer satisfaction.

Strengthening Quality Management

The Company adheres to the quality principles of “technology leading, scientific management, quality upmost, customers first”. By setting up quantitative targets for quality management, improving the quality evaluation and assessment system and formulating the *Quality Management Measures* and various quality control procedures and documents, we are able to identify, evaluate and control the health and safety impacts in each stage of the whole life cycle of products. Moreover, we sort out and improve the quality inspection specifications for projects of different categories, optimize the organizational structure of quality management personnel at all levels, and assign appropriate quality management personnel, in a bid to improve the Company’s quality management in all respects.

In 2022, the Company actively held the Quality Month campaign, quality training and exchange meetings for suppliers, thematic analysis meetings on quality issues of projects, monthly quality meetings and other quality-related activities. NPEC was recognized as 2022 AA-Grade Quality Credit Enterprise in Jiangsu Province.



▲ NPEC's product quality management system

2022 Key Performance

- **100%** Qualification rate of rail transit fare collection, rail transit communication and intelligent system of buildings
- **99.96%** Batch qualification rate of chips in electronics manufacturing service
- **99%** Batch qualification rate of injection molding products
- **90%** Batch qualification rate of spray coating electronic parts
- **0** Product recall incident
- **809** Participants in quality training

Improving Customer Satisfaction

Supported by after-sales service department and hotline, NPEC continues to upgrade its customer service system. We have established the Customer Relationship Committee as the top decision-making organization for customer service to provide 24-hour hotline service, and accept service complaints and applications from the Company's website, e-mail, other websites and media. We conduct customer satisfaction survey and analysis through follow-up phone call and collecting customer feedback in time. Besides, we provide door-to-door service according to user needs to continuously improve customer experience. The Company has passed the Five-star Commodity After-sales Service Certificate.



▲ The service coverage of NPEC Customer Service Call Center



▲ NPEC's forms of customer service

NPEC, strictly abiding by relevant Chinese laws and regulations such as *Law on the Protection of Consumer Rights and Interests*, implements product warranty services of repair, replacement and refund, and gives quick response to various reasonable needs of customers. In addition, the Company develops the *Regulations on Business Secrets Protection* to strict protect customer privacy. We also invite experts to interpret the *Personal Information Protection Law* to improve the awareness and skills of personal information protection. In 2022, no complaints about infringement of customer privacy occurred within the Company.



▲ Strict measures formulated by NPEC Customer Service Call Center to ensure customers' data security

2022 Key Performance

- **99.37%** Customer satisfaction rate
- Customer service response time in urban areas: within **24** hours
- Customer service response time in urban areas: within **48** hours

Strengthening Brand Promotion

To improve brand popularity, brand reputation and brand influence, the Company has actively participated in industrial activities, such as International Metro Transit Exhibition & Forum in Beijing and the Airshow China (Zhu-hai). We have published 21 reports about the Company through influential media, including *Nanjing Daily*, *Jiangsu Workers' Daily*, CNR (China National Radio) and Zijinshan News mobile app, to showcase and establish the brand image of NPEC. Meanwhile, we keep developing the *Electronic Worker's News*, the independent media owned by the Company, to further strengthen publicity internally and externally. Focusing on the overall, long-term and sustainable brand improvement, we boost development of the industry with the help of enterprise brand.



Empowering Employee Growth

Paying attention to humanistic care, we respect all employees on an equal foot and continue to improve their sense of happiness and belonging, pursuing for common growth with our employees.



Employee Rights and Welfare

The Company effectively protects the legitimate rights of employees. In strict accordance with laws and regulations in China, such as *Labor Law* and *Labor Contract Law*, we sign labor contracts with our employees based on equality, voluntariness and unanimity through consultation. We continue to fulfill the requirements of the *Management Measures for Labor Relations and Management Measures for Employee Performance Appraisal*, listen to and address the demands of employees through democratic management forms such as corporate affairs disclosure, employee representative congress, and collective wage negotiation system.

We are committed to creating a diversified, inclusive and equality working environment. In strict accordance with the laws and regulations in China, such as *Law on the Protection of Disabled Persons*, *Social Insurance Law*, *Provisions on Minimum Wages*, and *Regulations of Jiangsu Province on Wage Payment*, *Special Provisions on Labor Protection of Female Workers in Jiangsu Province*, we bear no tolerance to any discrimination in employment caused by nationality, ethnicity, race, gender, religious belief and cultural background, etc. We also strictly prohibit child labor, and say no to any form of forced or compulsory labor.

Employee structure by gender, age group, geographical region and employment type (Unit: headcount)

Constitute		2020	2021	2022
Gender	Female	1,202	1,052	1,061
	Male	2,262	1,962	2,082
Age	35 years old and below	950	1,430	1,540
	36-40 years old	962	415	476
	41-50 years old	857	652	660
	51 years old and above	695	517	467
Geographical region	Nanjing	2,778	2,320	2,469
	Shenzhen	686	694	674
Employee type	Regular employees	3,464	3,014	3,143
	Outsourcing workers	417	298	303

*The data published in the latest report shall prevail.

Employee turnover rate by gender, age group and geographical region (Unit: %)

Employee turnover rate		2020	2021	2022
Gender	Female	0.0700	0.0600	0.0800
	Male	0.1400	0.1000	0.1100
Age	35 years old and below	0.1200	0.1300	0.1100
	36-40 years old	0.0600	0.0180	0.0320
	41-50 years old	0.0200	0.0113	0.0020
	51 years old and above	0.0140	0.0012	0.0010
Geographical region	Nanjing	0.0830	0.0740	0.0630
	Shenzhen	0.6670	0.5800	0.4320

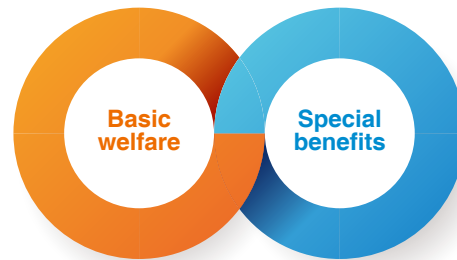
*The data published in the latest report shall prevail.

• Better Employee Welfare Guarantee

In compliance with relevant documents such as *Collective Wage Contract* and *Regulations of Jiangsu Province on Wage Payment*, the Company pays employees in full and on time while paying attention to internal fairness and external competitiveness. We have revised the *2022 Collective Agreement on Wages* to achieve sustained growth in employee income through a wage negotiation mechanism.

We pay social insurances (pension, medical, unemployment, work-related injury, and maternity insurances) and housing fund for employees on time in strict accordance with national policies and regulations such as *Social Insurance Law* and *Trade Union Law*, to protect the legitimate rights of employees. We put in place employee benefit policies according to the *Provisions of the State Council on Working Hours of Employees*, *Measures on National Annual Leaves and Memorial Days*, *Provisions on Medical Treatment Period for Employees with Illness and Non-work-related Injuries*, *Implementation Measures for Paid Annual Leave for Employees*, etc., to share the achievements of our development with our employees to enhance their sense of identity and achievement.

Social insurances according to law, employee health examination, statutory holidays, paid annual leave and enterprise annuity



Serious illness allowance, free shuttle bus, employee birthday party, team building activities, supplementary medical insurance for employees' children, employee poverty relief and student grant for employees' children

▲ The multi-level compensation & benefits guarantee system of NPEC

NPEC tries its best to create a safe and comfortable working environment. By building canteens, clinics, activity rooms, supermarkets, baby care rooms, reading rooms, gymnasiums, etc. in the industrial park, we work to create a sound atmosphere for the Company and employees to seek healthy development, build a harmonious enterprise, and share development achievements. In 2022, we continued to deepen the efforts on building Star Employee Home, and completed the renovation of Apartment 9, supporting the improvement of the Company's employee accommodation.

We respect, understand, and support employees in special positions. Every year, we visit retired employees, on-duty employees during the Spring Festival, Excellent Employees of the Year, non-local employees, as well as employees in the production line during high-temperature days. In 2022, we fully implemented the employee care project, actively carried out activities such as support for employees in difficulty, holiday visit, special subsidies, and caring assistance, and distributed a total of over RMB 1.5 million in assistance fund, subsidies, and student grants.

NPEC passes on love and concern with 20-year assistance fund

2022 marked the 20th anniversary of NPEC's Assistance Fund fundraising activity. With strong support from all our subsidiaries and employees, donation of the activity totaled RMB 787,670, a record high. Since the establishment of the Assistance Fund in 2003, its fund-raising activities have received positive responses from our subsidiaries and employees at all levels, with a total donation of over RMB 10.94 million. Over the past 20 years, employees in difficulties have felt the warmth of the NPEC family and those who have received financial support express their gratitude to the Company and the staff in various ways, including letters of thanks.

2022 Key Performance

- Labor contract signing coverage: **100%**
- Social insurance coverage: **100%**
- **48** employees in need visited
- RMB **246,000** of Assistance Fund offered to employees in need



▲ NPEC leaders visit employees in difficulties, retired leaders and their widows before the Spring Festival



• Democratic Communication

NPEC endeavors to improve its democratic management by formulating systems such as *Democratic Management Regulations* and *Management Measures for Employee Representative Proposals*. We promote multi-form, multi-tier employee-employer communication and negotiation mechanism and work to set up a sound system of Employee Representative Congress. By means of opinion boxes, WeChat groups and other media, we expand and innovate in communication channels and modes to fully protect employees' rights to know, participate, express, and supervise.

In 2022, the Company inspected the implementation of labor contracts and insurance benefits, employees' rest and holidays, vocational skills training and occupational safety and health, making sure that the average income of ordinary employees has reached the agreed targets after consultation.



▲ NPEC Employee Representative Congress

Employee Training and Development

Upholding the training principles of "All Employees, Full Processes, All Dimensions and Multiple Channels", the Company sets the target of cultivating talents with all-round development. We focus on building National Highly Skilled Talents Training Base and National Worker Educational Training Demonstration Site, laying foundation for employees' growth in a scientific way and cultivating a group of interdisciplinary talents with knowledge, skills and innovation ability that support the development of the industry.

• Improving Talents Recruitment System

The Company has performed well in talent "recruitment, cultivation, utilization, and retaining". We continue to strengthen cooperation between schools and enterprises and cooperate with colleges and universities, such as Southeast University, Nanjing University of Aeronautics and Astronautics, Soochow University, Nanjing University of Information Science and Technology and Nanjing Vocational College of Information Technology, to establish internship bases. Moreover, we optimize the market-oriented talent introduction mechanism and actively carry out online recruitment.

2022 Key Performance

- **278** training courses of different themes held with over **6,944** trainees
- **137** talents introduced in total, including **19** with master's degree and **75** with bachelor's degree
- **49** talents directly engaging in scientific research introduced, including **33** graduates from "double first-class" colleges and universities or "double first-class" majors, accounting for **67%**
- **16** senior technicians, **24** technicians, **13** senior engineers, **1** Chief Technician of Jiangsu Province, **1** Chief Special Technical in the First Batch of Jiangsu Enterprises, **1** Senior Technician with Outstanding Contribution to Nanjing, **2** Technical Expert of Nanjing City newly recruited



• Developing Talented Personnel

Putting talent team development at high priority, the Company endeavor to build a sound mechanism of talent cultivation, utilization, evaluation and incentive. We promote the synergistic development of talent and industry through various measures, such as advancing the development of technical post system, establishing a sound career promotion channels for technical personnel, and preparing draft guidelines for the Company' s vocational skills system.



▲ NPEC's talent training system with high starting point, multiple levels and broad channels

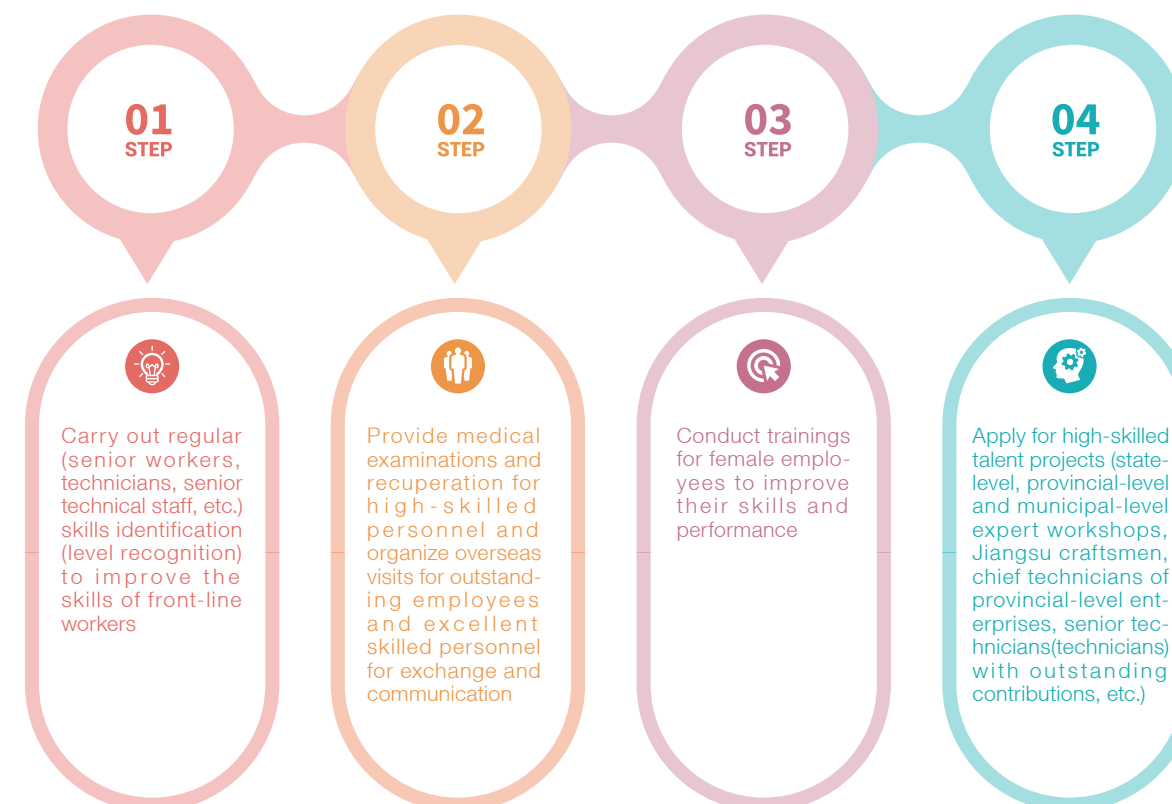
Average employee training hours in 2022 (Unit: hour)

Constitute	Type	Average Training Hours
All employees		17.67
Gender	Female	16.15
	Male	18.45
Employee type	Senior Management	96
	Middle Management	66
	Primary-level Employees	15



• Strengthening The Training Of Skilled Personnel

To build a team of skilled personnel, the Company vigorously carries forward the spirit of craftsmanship in the new era and steps up efforts to cultivate knowledgeable, skilled and innovative industrial workers. We also launch vocational skills training, apprenticeship program, skill competitions and skills level identification (recognition) to cultivate interdisciplinary talents that meet the needs of modern enterprises. In 2022, the Company carried out activities like Workers Vanguard and the "Three Improvements" and held skill competitions, which greatly energized employees for work and innovation.



▲ Main measures of NPEC for improving employees' knowledge and skills to fulfill job responsibilities



▲ NPEC's employee skill improvement program and transition assistance program



▲ Employee skills competition launched by the Electronics Equipment Company



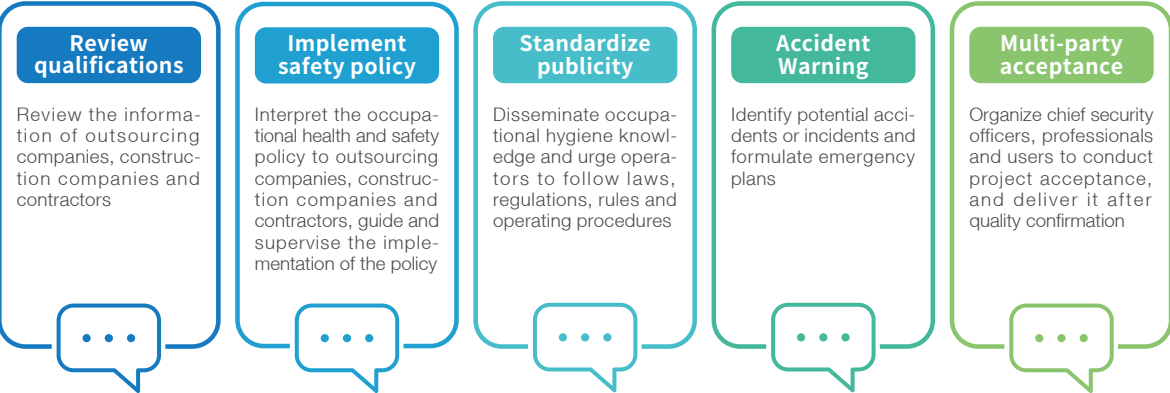
▲ Winning medals at the Final Contest of "CNNC Huaxing Cup" CAD Design and Drawing Skill Contest for National Defense Electronic System Staff of Jiangsu Province

2022 Key Performance

- NPEC has **2** State-level Technical Expert Workshops, **1** Province-level Technical Expert Workshop, and **1** City-level Technical Expert Workshop

Occupational Health and Safety

To safeguard employees' occupational health and safety, the Company adopts the Occupational Health and Safety Management System (OHSMS) to advance the standardization and systematic operation of its occupational health and safety management, and has passed the OHSMS certification. In addition, firmly upholding the concept of safety management, we improve and revise the *Compilation of Rules and Regulations on Work Safety* and strictly fulfill the obligations stipulated in the *2022 Work Safety Responsibility Letter*. Through safety education and special inspections of work safety, we implement safety management responsibilities at all levels and improve safety management in terms of personnel, facility and technology, so as to safeguard the health and safety of employees and parties concerned.



▲ Key measures of NPEC to guarantee the health and safety of its outsourcing companies, construction companies and contractors

Holding the first aid skills training

On the occasion of the 110th International Nurses Day, in order to carry forward the spirit of Florence Nightingale, the Company held the CPR+AED training to increase the first aid skills of nursing staff, improve employees' competence in CPR and AED (Automatic External Defibrillator) operation, and achieve the goal of "Safeguarding Occupational Health and Building Safe Industrial Park". During the training, with interactive Q&A and operation guidance of medical staff, employees present actively participated in the drill of CPR, AED and other practical skills for emergency rescue, systematically learned CPR first aid knowledge and skills and understood how to enable AED devices in the industrial park and their precautions for use.



▲ Launching the Safety Publicity and Consultation Day activity

Number of work-related fatalities and number of days lost

Index	2020	2021	2022
Number of work-related fatalities(person)	0	0	0
Number of days lost due to work injuries (day)	0	63	0

*The data published in the latest report shall prevail.



▲ Firefighting drill

2022 Key Performance

- RMB **9.1809** million invested in work safety
- 3,935** participants in safety training
- 0** work safety accidents occurred
- Health examination coverage: **100%**

Creating a Harmonious Working Environment

The Company actively advocates the new philosophy of "Healthy life · Happy work". We not only organize cultural and sports activities for employees in their spare time, but also pay attention to the growth needs and career development path of female employees. Joining hands with all staff, we strive to create a warm "NPEC home" and build ourselves into a role model of harmonious enterprises.

• Promoting the growth of female employees

In accordance with the *Special Provision on Labor Protection of Female Workers in Jiangsu Province*, the Company regularly organizes female employees to receive gynecological disease screening, cervical cancer and breast cancer screening. We protect their lawful rights of safety, health and rest at work. Special activities are launched and columns are set up to encourage all female employees to confidently manifest the strength and charm of women in the new era.



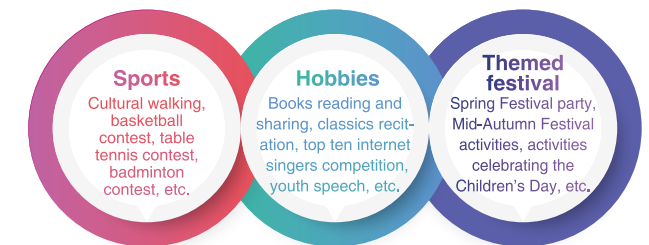
▲ Main measures of NPEC for caring for female employees



▲ The ceremony honoring Model Female Employees at the International Women's Day

• Enriching employees' spare-time life

The Company attaches great importance to employees' spiritual and cultural building. With a host of cultural and sport activities, we aim to enrich the work and life of all employees and urge them to improve physical health, broaden horizons and enhance friendship with each other, demonstrating their positive and upward spirit.



▲ Diversified employee activities



▲ Launching series of reading activities themed with "Dreaming Back to the Six Dynasties"



▲ NPEC's table tennis (Ping-Pong) contest



▲ Activities during the Mid-autumn Festival

Addressing Climate Change

NPEC always regards environment protection as its responsibility and obligation. While developing its own business, the Company also keeps an eye on the impact of its production and operation on the environment. Focusing on pollution control and resource utilization, we integrate the concept of green development into daily operation to actively address climate change and promote green development with practical actions.

Enhancing Environment Management

The Company strictly implements the national and local environmental standards and related policies and requirements and works to establish a sound internal environmental management system. By setting annual environmental targets, we strive to improve the quality of environmental management.

• Environment Management System

The Company follows the principles of energy conservation, emission and pollution reduction, and protection of the earth environment, and strictly abides by national and local laws related to environmental management, including *Environmental Protection Law* and *Environmental Protection Tax Law*. In addition, we have formulated the *Quality, Environment and Occupational Health & Safety Manual* based on the guidance of standards such as the *Environment Management System Requirements and Guidance for Use* to consolidate our environmental management system and boost the eco-friendly and sustainable development of the Company through technologies and measures on environmental management.

Meanwhile, the Company constantly revises the *Identification and Evaluation Procedures of Environmental Factors*, *Identification and Evaluation Procedures of Hazardous Sources* and other environmental management regulations to refine management requirements and strengthen the Company's capacity building of environmental protection and management. In 2022, the Company and its 7 subsidiaries passed the annual audit of Environment Management System.

2022 Key Performance

- **9** environmental self-inspections held
- **0** major environmental pollution incidents occurred
- RMB **2.3554** million invested in environmental protection

• Environmental Goals Management

Taking into full consideration the state-level and industry-level environmental requirements for the ICT industry, the Board of Directors of the Company makes overall plans to formulate long-term goals for environment management and reviews the annual action plan for environment protection. It also urges each department to divide responsibilities and make arrangements and supervise the progress of environment management work, so as to make sure that policies on environment management have been enforced accurately and consistently.

In 2022, the Company dynamically evaluates and continuously tracks the progress of environmental goals to ensure that relevant progress has been implemented as planned, and optimizes and adjusts environmental quantitative goals based on the company's development strategy, operating status and characteristics.

by 2025:

The Chemical Oxygen Demand (COD) per unit of added value decreases by about 8% compared with 2020;
The amount of general waste generated per unit of added value decreases by about 10% compared with 2020;
The energy consumption per unit of added value decreases by about 10% compared with 2020;
The water consumption per unit of added value decreases by about 10% compared with 2020.

In 2023, leveraging the full potential of R&D and innovation, we will incorporate the philosophy of environmental protection into production, operation and other links through green corporate operation, green supply chain management and green digital empowerment. Specifically, we will improve the efficiency of resources and energy utilization, control waste discharge and promote green office to reduce greenhouse gas emissions and continue to improve the systematization and comprehensiveness of environmental information management and strengthen our ability to cope with climate risks.

• Climate Risks Management

The Company pays attention to the trend of global climate change, and incorporates climate change mitigation and response into CSR management. In 2022, we assessed the potential environmental impact brought about by climate change, and actively made risk predictions to prevent and solve possible major environmental pollution accidents. In addition, in the face of emergencies such as extreme weather, we strengthened organizational coordination to ensure that emergencies were dealt with in a timely and effective manner.

Emission Reduction and Low Carbon Development

The Company highly values energy saving and consumption reduction. We properly manage and dispose of waste generated in the operation process to strictly control pollution discharge and improve environmental quality.



Emission Reduction

The Company’ s greenhouse gas emissions mainly come from indirect emissions from natural gas, gasoline and diesel as well as purchased electricity used in workplace and operation sites. In the process of operation, the Company has taken continuous actions to reduce greenhouse gas emissions. The exhaust gas emitted from coating is treated with regenerative catalytic and oxidation combustion, and the waste gas from injection molding and extrusion is treated with activated carbon adsorption. There are 8 sets of waste gas treatment facilities equipped in coating, molding and extrusion, to realize the organized and up-to-standard emissions of waste gas.

Greenhouse gas emissions

Greenhouse gas emissions	Unit	2020	2021	2022
Direct emissions (Scope I)	tCO ₂ e	1,148.07	1,348.01	1,689.05
Direct emission density (Scope I)	ton / RMB billion (operating revenue)	290.5	297.4	406.6
Indirect emissions (Scope II)	tCO ₂ e	31,243.50	26,892.98	27,334.18
Direct emission density (Scope II)	ton / RMB billion (operating income)	7.9057	5.9340	6.5802

*The calculation method of greenhouse gas emissions is based on Appendix II: Guidelines for Reporting Environmental Key Performance Indicators issued by the Stock Exchange of Hong Kong Limited; The data published in the latest report shall prevail.

Exhaust emissions

Type	Unit	2020	2021	2022
Nitrogen Oxides (NO _x)	ton	0.05142	0.30188	0.65266
Sulfur Oxides (SO _x)	ton	/	/	0.00588
Particulate Matters (PM)	ton	0.00379	0.03110	0.06372

*The calculation method of air pollutant emissions is based on the Appendix II: Guidelines for Reporting Environmental Key Performance Indicators issued by the Stock Exchange of Hong Kong Limited; The data published in the latest report shall prevail.

Waste Management

Committed to designing and developing environmentally friendly, recyclable products, the Company implements professional management of solid waste. For example, we hire environmental protection companies to recycle waste generated reasonably to considerably improving energy utilization efficiency, and actively advocates the waste sorting within the Company.

Waste disposal methods

Waste type	Treatment methods
Hazardous waste with no recovery value	Disposed by qualified third-party companies
Hazardous waste with recovery value (e.g., solder splash)	Refined after recovery by the raw materials suppliers
Non-hazardous waste (e.g., kitchen waste)	Recycled by qualified third-party companies
Solid waste with recovery value (e.g., packages, cardboards, paper boxes, plastic stools)	Recycled by the manufacturer or third-party companies

Total usage of packaging materials

Type	Unit	2020	2021	2022
Paper	ton	350.4040	12.3845	5.82
Plastics	ton	19.7200	10.8967	3.65
Metal	ton	0.0500	23.6977	0.36

*The data published in the latest report shall prevail.

Total non-hazardous waste

Type	Unit	2020	2021	2022
Paper	ton	54.65	33.22	56.26
Kitchen Waste	ton	492	25	305
Plastics	ton	16.250	13.025	8.08
Metal	ton	115.35	113.50	140.90
Wooden Products	ton	2.40	4	1.5

*The data published in the latest report shall prevail.

Total hazardous waste

Type	Unit	2020	2021	2022
Oil resistant gloves	ton	0.2555	0.0120	0.05
Waste chemical materials and their packaging	ton	2.3	0.6	0.8
Waste toner cartridge (including waste toner)	piece	188	461	262
Waste selenium drum	piece	526	895	567
Electric waste such as waste battery	kg	16	24.22	17
Waste fluorescent lamp	kg	255	22.60	183.20*

*In 2022, due to the renovation of the Company’ s Xingang Apartment, all the old florescent lamps were replaced with LED lamps, resulting in a significant increase in the number of waste florescent lamps; The data published in the latest report shall prevail.

Sustainable Resource Utilization

The Company integrates the environmental protection concept of “conservation, reuse, and recycling” into every link in business operation. We strictly manage energy consumption, and actively implement the philosophy of circular economy.

• Energy Management

By formulating measures on energy management and implementing the *Regulations on Energy Conservation Management*, the Company works to establish a sound energy management system. We focus on every detail to advocate the concept of energy saving. For instance, we regularly overhaul the energy equipment and facilities in the industrial park, regulate the use of central air-conditioning in daily life, and use electric water boilers with timer devices. Besides, the intelligent digital control lighting system and energy-saving lighting fixtures are installed in public areas such as toilets and aisles of office buildings.

Energy consumption					
Type		Unit	2020	2021	2022
Direct Energy	Gasoline	tce	76.30	83.26	93.66
	Natural Gas	tce	293.027	441.309	531.44
	Diesel Oil	tce	/	/	45.75
Total Direct Energy Consumption		tce	369.327	530.619	670.85
Direct Energy Consumption Intensity		tce / RMB million (operating revenue)	935	1,171	1,615
Indirect Energy Consumption	Electricity consumption	mwh	38,639.0	33,951.5	34,508.5
Total Indirect Energy Consumption		tce	4,748.73	4,172.64	4,241.09
Indirect Energy Consumption Intensity		ton / RMB billion (operating revenue)	12.016	9.207	10.21

*Various energy conversion coefficients are quoted from GB/T 2589-2020 *General Principles for Calculation of Comprehensive Energy Consumption*; The data published in the latest report shall prevail.

• Water Resource Management

To continuously explore sustainable water management, NPEC sets up an independent water meter in every washing room within the working areas for staged measurement and calculation, and uses sensor faucets to realize that the flow of water can be turned off when not used, eliminating waste of water resources. Meanwhile, the Company has built the sewage treatment station within the industrial park to conduct sewage testing and treatment, so as to strictly control the discharge of wastewater up to standard.

Water resource utilization				
Type	Unit	2020	2021	2022
Water Consumption	ton	215,597	227,251.7	234,325.4
Water Consumption Intensity	ton / RMB billion (operating revenue)	545.539	501.438	564.096
Discharge Amount of Wastewater	ton	252,950	204,526.53	210,892.82
Wastewater Discharge Intensity	ton / RMB billion (operating revenue)	640.056	451.294	507.686
Chemical Oxygen Demand (COD)	ton	55.64	51.13	50.64
Chemical Oxygen Demand (COD) Intensity	Ton / RMB million (operating revenue)	141	113	122

*The data published in the latest report shall prevail.

Raising Environmental Awareness

The Company actively carries out various environmental protection publicity and education activities to effectively increase the related awareness of employees and advocate green and low-carbon production and lifestyle.

• Advocating Green Office

The Company actively promotes paper saving and paperless office and advocates double-sided printing. We encourage employees to use electronic communication methods such as email to realize online working and online file transmission, thus cutting down on consumption of office supplies. Moreover, slogans about energy conservation are also put up to remind employees to timely turn off energy-consumed facilities such as air conditioners, computers, and drinking fountains in the office area, preventing long standby of electrical appliance. We also adopt green lighting models to reduce energy consumption and waste in workplaces.

• Community-based Environmental Activities

The Company regularly organizes employees to provide community-based voluntary services on environmental protection to raise the awareness and enhance the resolution of employees and community residents to protect environmental sanitation in public areas. In 2022, we organized various featured activities, such as self-examination and self-correction of energy conservation and emission reduction and environmental protection month campaign to enrich the work and life of employees and further enhance the working philosophy of environmental protection for all employees.

NPEC youth employees help improve the living environment in communities

The living environment in many old neighborhoods around the Company was quite poor and hard to clean up due to the aged and obsolete infrastructure. Working together with community and property management staff, the Company led the members of Communist Youth League to carry out voluntary cleaning and distribute environmental protection leaflets. Based on the actual situations in different neighborhoods, the young employees worked hard and high-efficiently with prompt actions, making positive contributions to beautifying the living environment for community residents and raising their environmental protection awareness and civilized quality.



▲ Volunteers clean the neighborhood and send out leaflets of environmental protection

Promoting Win-win Cooperation with Stakeholders

NPEC keeps strengthening efficient exchanges and coordinated cooperation with its partners and improving suppliers' responsibility management, thus promoting the sustainable and green industrial chain.

Responsible Procurement

The Company strictly observes and implements relevant national regulations, and conducts procurement on the principles of fairness, justice, openness and transparency. We establish and improve the supplier evaluation system step by step to organize the selection, evaluation and audit of suppliers based on their performance in environment, business ethics, labor and human rights. Suppliers are encouraged to pass the quality and environment management certifications. Moreover, we follow up the contract fulfillment of the suppliers and demand them to provide materials that specify all their actions and measures for fulfilling social and environmental responsibilities. Besides, we clarify in the procurement contract that the raw materials provided by suppliers shall meet relevant environmental requirements, and prioritize those with green and sustainable raw materials.

01 The Departments of Procurement of our subsidiaries regularly carry out multi-dimensional appraisals of existing and new suppliers every year to realize the real-time management and comprehensive assessments of suppliers in terms of quality of materials or labor provided by them, company credit, operational situation, etc. According to the assessment results, a list of qualified suppliers is formed.

02 For key suppliers or suppliers of special materials, our relevant functional departments, such as the Department of Procurement, Department of Production, Department of Quality, and Department of Research and Development, have established the supplier assessment team to make on-site assessments of suppliers.

03 When risks occur in suppliers' products or services, we discuss the improvement plan with suppliers to help solve the problems.



Leading Industry Development

On the basis of consolidating its strength, the Company gives full play to its own resources and technological advantages to help industrial standardization and property, and continuously enhance its brand influence.

• Participation In Preparing Standards

In 2022, the Company joined the Chinese Institute of Electronics and the Xiong' an New Area Innovation and Development Alliance in Satellite Internet Industry. We supported the Panda Digital Industry Research Institute in completing the *Digital Technology Data Framework of Traffic Data Element* and also participated in the discussion and formulation of the national standard *Electromagnetic Compatibility - Risk Assessment - Part 3: Risk Analysis Method For Device* (GB/T 38659.3-2022) and the group standard of *Standard Requirements on Intelligent Manufacturing and Federated Machine Learning*, contributing to the development of industry standards and specifications.

• Engagement In Industry-university-research Cooperation

With continuous emphasis on the cooperation of enterprises, universities and research institutes, the Company pushes forward the in-depth exchanges among all parties in talents training, scientific innovation, and application of technological achievements to constantly leverage the advantages of all parties. In 2022, the Company, in partnership with JITRI, Southeast University, Nanjing University of Information Science and Technology and other scientific research institutions, jointly completed the two projects of "Integrated Key Technologies R&D of Multimodal Human-Computer Interaction System Based on Brain-Computer Interface Technology" and "Key Technologies R&D of Digital Twining Emergency Early Warning System for Precise Monitoring of Optical Cables", which were selected as the 2022 Prospective and Key Core Technology Projects in Major Research Industry of Jiangsu Province.



▲ NPEC cooperates with the College of Economics and Management of Nanjing University of Aeronautics and Astronautics to jointly open the training session on project management

• Advancing Cooperation With Partners

The Company always adopts an open, inclusive, and progressive attitude toward industry partners. With regular exchanges with industry peers, we consolidate our achievements of strategic cooperation and broaden development path in the future. In 2022, there were 15 industrial exchanges sponsored by the Company, which won the Most Dynamic Award in the Internet Industry of Jiangsu Province issued by Jiangsu Communication Administration and the Internet Society of Jiangsu Province.



▲ Launching the project of rail transit intelligent travel



▲ Signing the Agreement on Strategic Cooperation of 5G Integration and Innovation

Community-based Public Welfare Undertakings

NPEC pays attention to establishing and maintaining good relations with communities. We devote to community public welfare undertakings and fulfill social responsibilities. Employees are also encouraged to participate in voluntary service activities to continue to community building.

Engagement in Public Welfare

The Company commits to developing the economy and serving the society. We actively participate in and support social welfare undertakings and focus on social hot issues to fulfill our corporate social responsibilities and promote a harmonious society. In 2022, according to the requirements of *Several Policies on Promoting the Recovery and Development of Difficult Industries in the Service Sector* and the *Notice on the Rent Exemption for Small and Micro Enterprises and individual Industrial and Commercial Households in the Service Sector in 2022* and other documents, the Company actively fulfilled the main responsibility of state-owned enterprises in serving regional economic development, and the total amount of rent exemption for the year was about RMB 13.9715 million. We will help small and micro enterprises and individual industrial and commercial businesses in the service sector solve their difficulties, demonstrating the responsibility and responsibility of state-owned enterprises.

2022 Key Performance

- Participating in the "One Charity Donation Day" activity in Meiyuan Sub-district, Xuanwu District, and donated RMB **5,000**

Volunteering Services

Carrying forward the volunteering spirit of "dedication, friendship, mutual assistance and progress", the Company has registered 10 "Staff Volunteer Service Organization in Nanjing City" with a total of more than 300 members. We encourage employees to provide volunteering services such as community-based activities, civilization guidance, voluntary labor and trees planting, promoting the building of a harmonious society.

Holding the "Follow the CPC Leadership Health Salon" activity

In 2022, NPEC actively organized Party and Youth League volunteers in the medical office of the Company to carry out the online health salon activity for staff, residents and patients. During the event, despite the hot weather, the volunteers devoted their spare time to educating the public about common and frequently-occurred diseases. They spread the concept of positive life and fulfilled their responsibilities as Party and Youth League medical workers.



▲ Free set-top box repairment service



▲ Home visit to sick children

2022 Key Performance

- 329** employees registered as volunteers
- 1,500** employees participated in voluntary services
- 4,500** hours of volunteer services provided

Appendixes

Content Index of ESG Reporting Guide

Environmental				
Aspect	No.	Description	Corresponding report content	
Aspect A1: Emissions	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	●	P47-48
	A1.1	The types of emissions and respective emissions data.	●	P47
	A1.2	Greenhouse gas emissions in total (in tonnes) and, where appropriate, intensity (e.g., per unit of production volume, per facility).	●	P47
	A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g., per unit of production volume, per facility).	●	P48
	A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g., per unit of production volume, per facility).	●	P48
	A1.5	Description of emission target(s) set and steps taken to achieve them.	●	P46-47
	A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	●	P46,P48
Aspect A2: Use of Resources	General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	●	P49
	A2.1	Direct and/or indirect energy consumption by type (e.g., electricity, gas or oil) in total (kWh in' 000s) and intensity (e.g., per unit of production volume, per facility).	●	P49
	A2.2	Water consumption in total and intensity (e.g., per unit of production volume, per facility).	●	P49
	A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	●	P46,P49
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	● No issue found in sourcing water	—
	A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	●	P48
Aspect A3: The Environment and Natural Resources	General Disclosure	Policies on minimizing the issuer's significant impact on the environment and natural resources.	●	P50
	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	●	P50
Aspect A4: Climate Change	General Disclosure	Policies on identification and mitigation of significant climate-related issues which have impacted and may impact the issuer.	●	P46
	A4.1	Description of the significant climate-related issues	●	P46

Social				
Aspect	No.	Description	Corresponding report content	
Aspect B1: Employment	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	●	P33-37
	B1.1	Total workforce by gender, employment type, age group and geographical region.	●	P34
	B1.2	Employee turnover rate by gender, age group and geographical region.	●	P34
Aspect B2: Health and Safety	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	●	P41-42
	B2.1	Number and rate of work-related fatalities.	●	P42
	B2.2	Lost days due to work injury.	●	P42
	B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	●	P41-42
Aspect B3: Development and Training	General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	●	P38-40
	B3.1	The percentage of employees trained by gender and employee category (e.g., senior management, middle management).	●	P39
	B3.2	The average training hours completed per employee by gender and employee category.	●	P39
Aspect B4: Labor Standards	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	●	P34
	B4.1	Description of measures to review employment practices to avoid child and forced labor.	●	P34
	B4.2	Description of steps taken to eliminate such practices when discovered.	● No violation happened during the reporting period, including child labor or forced labor.	—

Aspect B5: Supply Chain Management	General Disclosure	Policies on managing environmental and social risks of the supply chain.	●	P51-52
	B5.1	Number of suppliers by geographical region.	●	P52
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	●	P51
	B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	●	P51
	B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	●	P51
Aspect B6: Product Responsibility	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	●	P29-32
	B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	●	P30
	B6.2	Number of products and service related complaints received and how they are dealt with.	● No data	—
	B6.3	Description of practices relating to observing and protecting intellectual property rights.	●	P14
	B6.4	Description of quality assurance process and recall procedures.	● No data	—
	B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	●	P31
Aspect B7: Anti-corruption	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	●	P12
	B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	●	P12
	B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	●	P12
	B7.3	Description of anti-corruption training provided to directors and staff.	●	P12
Aspect B8: Community Investment	General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure that its activities take into consideration the communities' interests.	●	P55-56
	B8.1	Focus areas of contribution (e.g., education, environmental concerns, labor needs, health, culture, sport)	●	P55-56
	B8.2	Resources contributed (e.g., money or time) to the focus area.	●	P55-56

Note: ● means the indicators of “comply or explain”

Reader Feedback

Thank you for reading our *Social Responsibility Report 2022*. We value your feedback on our CSR work and this CSR report. Your opinions and suggestions are highly appreciated, as an important reference for us to improve CSR information disclosure, CSR management, and effective CSR practices. Please complete the form below and send it to us via mail or e-mail. We sincerely thank you for your valuable comments.

NPEC

1. What is your overall impression of this report?

☐ Very good ☐ Good ☐ Average ☐ Poor ☐ Very poor

2. How is the structure of this report?

☐ Very good ☐ Good ☐ Average ☐ Poor ☐ Very poor

3. How about the readability of this report?

☐ Very good ☐ Good ☐ Average ☐ Poor ☐ Very poor

4. How is the disclosure of topics to your concern?

☐ Very comprehensive ☐ Comprehensive ☐ Partial related ☐ Few information

☐ No related information

5. What kind of additional information do you expect to see in the Report?

6. Is here any suggestion on our CSR performance or this report?

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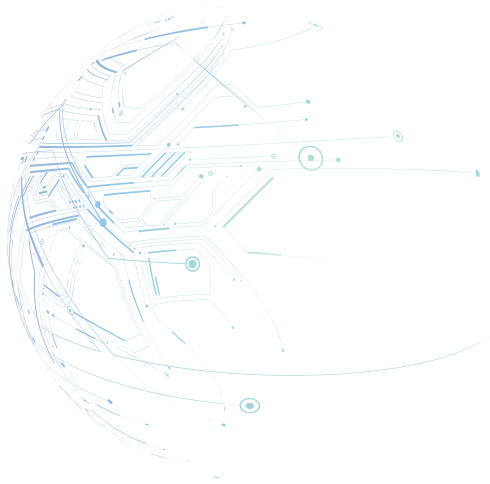
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