Sustainability Report 2023
可持續發展報告 2023

# Together for a sustainable future
# 一起 續建未來

SINO LAND COMPANY LIMITED
信和置業有限公司

St. George's Mansions

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# About this Report
## 關於本報告

Sino Land Company Limited ("Sino Land" or the "Company") is pleased to present this financial year's Sustainability Report (the "Report"), covering the period from 1 July 2022 to 30 June 2023. This Report outlines the environmental, social and governance ("ESG") policies, initiatives and performance of the Company, its subsidiaries and affiliates (collectively, the "Group"). The Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, and hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney.

This Report has been prepared in accordance with the Global Reporting Initiative ("GRI") Standards, which were updated in 2021, and in conjunction with the GRI G4 Construction and Real Estate Sector disclosures. It also addresses the requirements outlined in the Environmental, Social and Governance Reporting Guide under Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited ("HKEX ESG Reporting Guide"), the World Economic Forum ("WEF") Stakeholder Capitalism Metrics and the Sustainability Accounting Standards Board ("SASB") Standard for the Real Estate sector. In addition, our climate actions are disclosed with reference to the Task Force on Climate-related Financial Disclosures ("TCFD") recommendations. As a signatory to the United Nations Global Compact ("UNGC"), we also disclose how we are implementing the UNGC's Ten Principles regarding environmental, social and ethical practices.

This year, for the first time our nature-related risks are disclosed with reference to the Taskforce on Nature-related Financial Disclosures ("TNFD") framework. The Report is also prepared with reference to the International Sustainability Standards Board's ("ISSB") new IFRS S1 General Requirements for Disclosure of Sustainability-related Financial Information and IFRS S2 Climate-related Disclosures published in June 2023. Methodologies and reporting scope adopted for the preparation of this Report are consistent with previous years unless otherwise stated. The Hong Kong Quality Assurance Agency was engaged to conduct independent assurance of this Report; the External Verification Statement can be found on p.272-273.

信和置業有限公司(「信和置業」或「公司」)欣然發表本財政年度的《可持續發展報告》(「本報告」),以概述公司、旗下附屬公司和成員機構(統稱為「集團」)於2022年7月1日至2023年6月30日期間,在環境、社會及管治的政策、活動和表現。本報告內容涵蓋在香港的公司總部、集團管理的物業、建築工地,以及富麗敦集團位於香港、新加坡和悉尼的酒店的可持續發展表現。

本報告依循全球報告倡議組織(「GRI」)於2021年修訂的《可持續發展報告標準》及GRI G4《建築及房地產行業披露》編撰,同時亦根據《香港聯合交易所有限公司證券上市規則》(「香港交易所」)附錄27《環境、社會及管治報告指引》的要求、世界經濟論壇(「WEF」)《持份者資本指標》,以及可持續發展會計準則委員會(「SASB」)有關房地產行業的標準匯報。此外,我們的氣候行動乃根據氣候相關財務信息披露工作組(「TCFD」)的建議披露。作為《聯合國全球契約》的簽署企業,我們亦披露如何實踐契約中十項環境、社會和道德規範原則的相關資訊。

今年,我們亦首次參考自然相關財務信息披露工作組(「TNFD」)框架,披露與自然相關的風險。我們亦參考由國際可持續準則理事會(「ISSB」)於2023年6月新發布的《國際財務報告可持續披露準則第1號——可持續相關財務信息披露一般要求》,以及《國際財務報告可持續披露準則第2號——氣候相關披露》編撰本報告。除另有說明,我們採納與往年一致的編製方式及匯報範圍。我們已委託香港品質保證局為本報告的內容作獨立驗證核實。有關詳情請參閱第272頁至273頁的外部核實聲明。

We participated in multiple ESG ratings and are humbled that our corporate sustainability efforts were recognised.*

我們參與多個環境、社會及管治評級，並很榮幸在可持續發展方面的努力得到認可*。

| Rating Organisations 評級機構 | Key ESG Ratings | 主要環境、社會及管治評級 |
|---|---|---|
| CDP DISCLOSER 2022 | **CDP**<br>B in Climate Change 2022 Assessment | **CDP**<br>在2022年氣候變化評估中獲得B評級 |
| Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA | **Dow Jones Sustainability Asia/Pacific Index**<br>Constituent | **道瓊斯可持續發展亞太指數**<br>成份股 |
| GLOBAL100 2023 THE WORLD'S MOST SUSTAINABLE CORPORATIONS © | **Global 100 Most Sustainable Corporations** | **全球可持續發展企業100強** |
| GBABSI Greater Bay Area Business Sustainability Index 粵港澳大灣區企業可持續發展指數 | **Greater Bay Area (GBA) Business Sustainability Index**<br>Top 10 (Pace-setter) | **大灣區企業可持續發展指數**<br>10強（前驅者） |
| GRESB REAL ESTATE sector leader 2022 GRESB ★★★★★ 2022 | **GRESB**<br>Global Listed Sector Leader – Residential category<br>Top Five-star Rating 2022 | **全球房地產可持續標準**<br>全球業界領導者（上市企業）— 住宅類別<br>2022年最高五星級別 |
| Hang Seng Corporate Sustainability Index Series Member 2022-2023 | **Hang Seng Corporate Sustainability Index Series**<br>AA Rated | **恒生可持續發展企業指數系列**<br>AA評級 |
| MSCI ESG RATINGS AA CCC B BB BBB A AA AAA | **MSCI ESG Ratings**<br>AA Rated | **MSCI環境、社會及管治評級**<br>AA評級 |
| Sustainability Yearbook Member S&P Global Sustainable1 | **S&P Global Sustainability Yearbook**<br>2023 Member | **標普全球《可持續發展年鑑》**<br>2023年入選企業 |
| 《可持续发展年鉴（中国版）》入选企业 S&P Global Sustainable1 | **S&P Global Sustainability Yearbook (China)**<br>2023 Member | **標普全球《可持續發展年鑑（中國版）》**<br>2023年入選企業 |
| ESG REGIONAL TOP RATED 2023 | **Sustainalytics**<br>Regional Top-rated ESG Performer 2023 | **Sustainalytics**<br>2023年「亞太區域ESG最高評級企業」 |

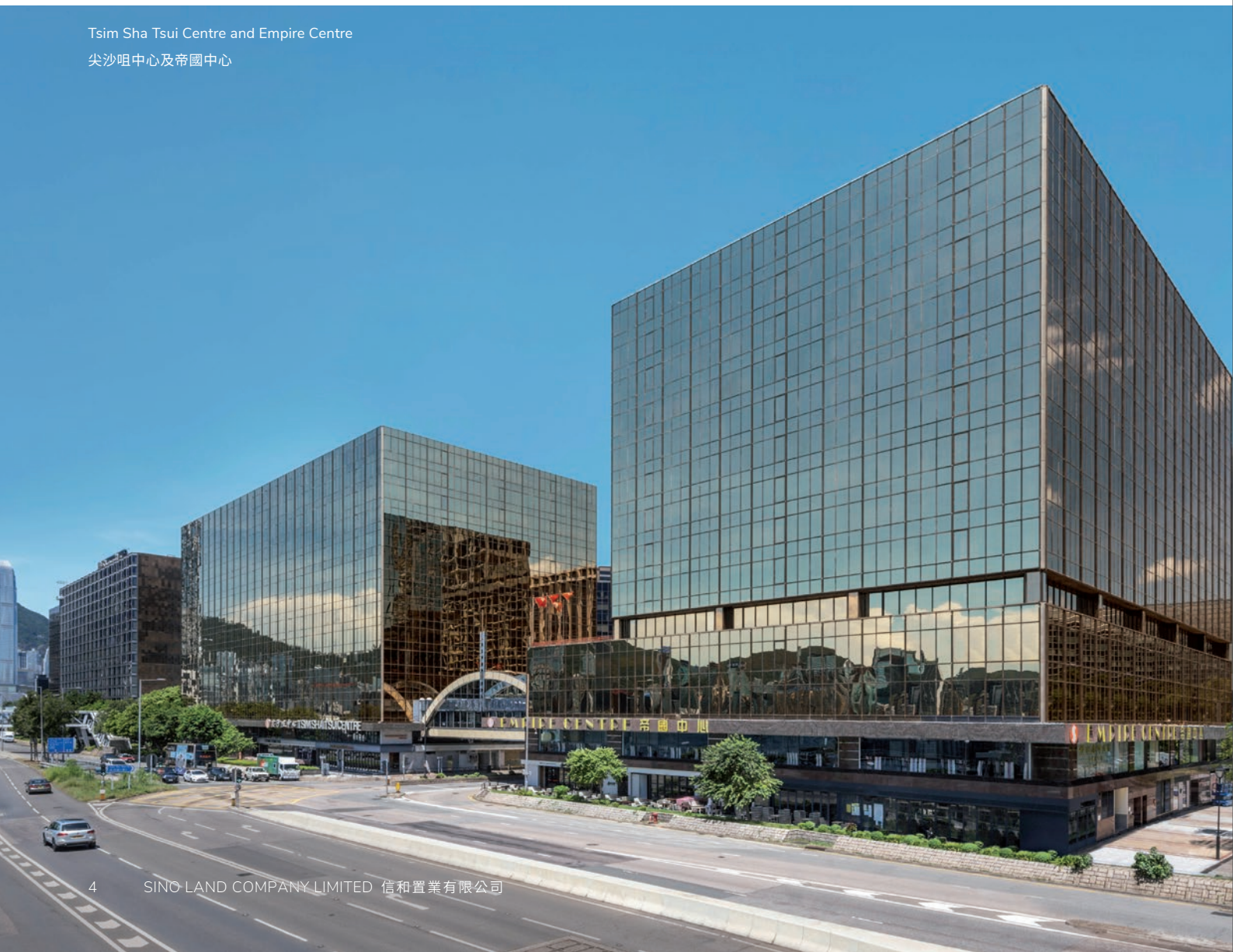
* The Report reflects Sino Land's ESG ratings as at 30 June 2023.
本報告反映信和置業截至2023年6月30日的環境、社會和管治評級。

# About Sino Land
## 關於信和置業

Sino Land Company Limited (HKSE: 083), headquartered in Hong Kong, is one of three companies of Sino Group whose shares are listed on The Stock Exchange of Hong Kong Limited. Our core business encompasses the development of residential, office, industrial and retail properties for sale and investment in Mainland China, Hong Kong, Singapore and Sydney. Our business is complemented by property management, security, car park operations and environmental services. The Group is also a key player in hotel investment and management. The Group is committed to "Creating Better Lifescapes" through our three interconnected pillars of Green Living, Innovative Design and Community Spirit.

信和置業有限公司（股份代號：083）總部設於香港，為信和集團旗下三間在香港聯合交易所有限公司上市的公司之一。我們的核心業務為發展物業作銷售及投資，物業種類包括住宅、寫字樓、工業大廈及商場，遍及中國內地、香港、新加坡及悉尼。為配合集團的核心業務，我們提供一系列物業服務，包括物業管理、保安、停車場管理和環境衛生服務。此外，我們亦積極參與酒店投資和管理。集團透過綠色生活、創新構思及心繫社區三大相互關聯的元素，致力建構更美好生活。

Tsim Sha Tsui Centre and Empire Centre
尖沙咀中心及帝國中心



## Our Vision and Mission
## 我們的願景和使命

### Vision 願景

To make Sino the preferred choice for customers, investors and employees.

信和成為顧客、投資者及僱員的首選。

### Mission 使命

To achieve excellence by fully understanding the needs of customers and consistently surpassing their expectations.

了解顧客的需要，時刻超越顧客的期望，以實踐卓越品質。

### Core Values 核心價值

Integrity | Customer First | Quality Excellence | Respect | Teamwork | Continuous Improvement | Preparedness | Sense of Urgency

誠信可靠 | 顧客至上 | 卓越品質 | 尊重共融 | 團隊精神 | 不斷求進 | 充分準備 | 急迫意識

## Property Development

We develop properties for sale and investment, including residential, industrial and retail properties and offices. As at 30 June 2023, our land bank comprised approximately 19.5 million square feet ("sq. ft.") of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney. We incorporate environmentally responsible design, features and initiatives in all our projects.

## Investment Properties

We have built a rental portfolio that generates a solid stream of recurrent income and cash flow. Our balanced portfolio of investment properties includes residential, retail, office and industrial properties as well as car parks. We carry out asset enhancement initiatives, including energy-efficiency improvements, to further our environmental responsibility and economic competitiveness.

## Hotel Business

We invest in and manage hotels, including those under The Fullerton Hotels and Resorts in Singapore and Sydney. In Hong Kong, we own The Conrad Hong Kong, The Olympian Hong Kong and The Fullerton Ocean Park Hotel Hong Kong, an oceanfront resort that integrates sustainability attributes.

## Property Management and Other Services

The Group's fully integrated property management service is provided by Sino Property Services ("SPS"). SPS currently manages 194 projects with an aggregate floor area of 57.2 million sq. ft. We provide a comprehensive range of professional property management services, including maintenance, security and professional environmental services, ranging from specialist cleaning to environmentally responsible cleaning solutions. Additionally, we manage clubhouses, related facilities and car parks.

## 物業發展

我們發展住宅、工業大廈、商場和寫字樓等物業作銷售和投資用途。截至2023年6月30日，我們在中國內地、香港、新加坡和悉尼的土地儲備約有應佔樓面面積1,950萬平方呎。我們對環境負責，並把環保設計、元素和相關措施納入於所有項目。

## 物業投資

我們的租賃組合能帶來穩定的經常性收入和現金流。我們均衡的投資物業組合包括住宅、商場、工商業大廈和停車場。我們亦展開多項資產增值計劃，包括提升能源效益以進一步履行我們的環境責任和提高經濟競爭力。

## 酒店業務

我們投資並管理酒店，包括富麗敦集團位於新加坡和悉尼的酒店。在香港，我們擁有香港港麗酒店、香港逸凱酒店，以及結合可持續發展元素的臨海度假酒店香港富麗敦海洋公園酒店。

## 物業管理及其他服務

集團的綜合物業管理服務由信和管業優勢提供。目前信和管業優勢管理194項物業，總面積達5,720萬平方呎。我們為旗下管理的物業提供全面的專業管理服務，包括保養維修、保安，以及專業環境衛生服務——從專業清潔到環保清潔方案皆一應俱全。此外，我們亦管理會所、相關設施和停車場。

# Message from the Chairman of the ESG Steering Committee
## 環境、社會及管治督導委員會主席寄語

At Sino, we have a firm belief that businesses have a key role to play in promoting decarbonisation and contributing to a sustainable built environment.

Climate resilience has been one of the global hot topics in recent years with scientific data showing temperatures of Planet Earth steadily on the rise and at the same time concerted efforts, solutions and calls-to-action such as Business Ambition for 1.5°C and commitment to net zero carbon.

At Sino, we have a firm belief that businesses have a key role to play in promoting decarbonisation and contributing to a sustainable built environment. Sustainability is integral to our business and operations through our Value Creation Framework. Following the announcement of our Sustainability Vison 2030, which now includes 38 goals covering crucial areas like decarbonisation, climate resilience, renewable energy, plastic reduction, green building certification and innovative solutions after one year of extensive research with the academia, we have unveiled the Decarbonisation Blueprint. It is a holistic roadmap covering 30 areas including energy efficiency, renewable energy and engagement with our customers and community partners in addition to setting science-based targets.

During the reporting period, we further explicated our efforts on identifying, assessing and managing climate-related risks and opportunities in our first standalone Climate Action Report, elucidating comprehensive climate-related risks assessment results of over 170 of the Group's properties in Hong Kong. Our support to the United Nations Global Compact is ongoing, observing the latest trends and regulations in human rights, labour, environment and anti-corruption and making appropriate updates in this Report.

## Together for a Sustainable Future

We have extended our sustainability efforts to collaborate with customers and partners. Examples include partnerships with a local start-up, EcoBricks, on converting all the seven types of plastic waste into sustainable construction materials EcoBricks through its proprietary, low-carbon technologies, and leveraging artificial intelligence ("AI"), IoT and big data to enhance energy efficiency.

Oceans and marine biodiversity are indispensable elements of carbon neutrality. The Group's partnership on Hong Kong's first cross-sectoral coral conservation and restoration project, CORAL REEFStoration, welcomed a meaningful milestone with the opening of CORAL REEFStoration Centre at the Ocean Park, a new rehabilitation facility for rescued coral fragments and a learning centre for the public.

2022 is a memorable year for the Group as our ongoing efforts to Create Better Lifescapes have been recognised by the international community. We are humbled that Sino Land has been recognised as a Global Listed Sector Leader, Regional Listed Sector Leader (Asia) and Regional Sector Leader (Asia) in the Global Real Estate Sustainability Benchmark ("GRESB"), and achieved a five-star rating in the 2022 Real Estate Assessment. We are honoured to become the first developer in Hong Kong recognised among the Global 100 Most Sustainable Corporations by Corporate Knights and as a Regional Top-rated ESG Performer by Sustainalytics. Furthermore, Sino Land has been selected as a constituent of the Dow Jones Sustainability™ Asia/Pacific Index and included in the S&P Global Sustainability Yearbook 2023 and the S&P Global Sustainability Yearbook (China) 2023, and our MSCI ESG Rating has been upgraded to "AA".

Thank you for your wonderful support on our sustainability journey, which has made all these possible. We look forward to continuing to work with you to build a more sustainable future together.

**Daryl Ng**
Chairman, ESG Steering Committee

ESG Steering Committee members from left to right include Mr David Ng, Group Associate Director; Mr Daryl Ng, Deputy Chairman; Ms Nikki Ng, Non-Executive Director (formerly Group General Manager) (seated); Ms Bella Chhoa, Director – Asset Management; Ms Elaine Liu, Group Associate Director & Chief Human Resources Officer; Mr Thomas Tang, Executive Director & Group Chief Financial Officer; Ms Vivian Lee, Group General Manager – Corporate Marketing, Communications & Sustainability (standing).

環境、社會及管治督導委員會成員從左至右包括：集團聯席董事黃永龍先生；副主席黃永光先生；非執行董事（時任集團總經理）黃敏華女士（坐）；資產管理董事蔡碧林女士；集團聯席董事兼人力資源總監廖懿妮女士；執行董事兼集團財務總裁鄧永鏘先生；企業市務、傳訊及可持續發展集團總經理李玲鳳女士（站）。

## 信和集團深信，企業在促進減碳和建構可持續發展建築環境方面擔起重要角色。

應對氣候變化是近年全球關注的議題之一。科學數據顯示，地球氣溫持續上升；與此同時，各界同心協力，制定解決方案，以及呼籲參與如「Business Ambition for 1.5°C」等倡議，並攜手履行淨零碳排放承諾。

信和集團深信，企業在促進減碳和建構可持續發展建築環境方面擔起重要角色。集團制定「創造共享價值框架」，將可持續發展理念融入業務和營運各層面。集團發表《可持續發展願景2030》，及後增訂目標至合共38個，涵蓋減碳、應對氣候變化、可再生能源、減少使用塑膠、綠色建築認證和創新解決方案等關鍵範疇。我們與學者在為期一年的研究後，訂立了科學基礎目標以及制定全方位《減碳藍圖》，包括能源效益、可再生能源，以及與顧客和社會夥伴共同合作等30個範疇。

報告期內，我們發表了首份獨立《氣候行動報告》，進一步闡述集團在識別、評估和管理氣候相關風險和機遇方面的努力，並詳細彙報集團旗下在香港超過170項物業的氣候相關風險評估結果。我們繼續按《聯合國全球契約》，留意人權、勞工、環境和反貪污方面的最新趨勢，並作適當彙報。

## 一起 續建未來

我們並進一步與顧客和夥伴合作，推進可持續發展。例如，我們與本地初創企業EcoBricks合作，利用其專利的低碳技術，將七類塑膠廢料升級再造成為可持續建築物料EcoBricks，以及利用人工智能、物聯網和大數據，提升能源效益。

海洋以及海洋生物多樣性是達致碳中和不可或缺的一環。集團與合作夥伴攜手推出香港首個跨界別珊瑚保育和復修項目「活化珊瑚行動」，並於海洋公園設立「活化珊瑚中心」，中心設有復修被拯救珊瑚碎片的設施，以及公眾學習中心，為計劃的重要里程碑。

2022年對集團別有意義。我們在「建構更美好生活」方面的努力獲得國際認可。集團榮獲全球房地產可持續標準（「GRESB」）評選為「全球業界領導者（上市企業）」、「區域上市企業業界領導者（亞洲）」和「區域業界領導者（亞洲）」，並在其2022可持續發展標準中榮獲最高的五星級別。我們亦成為香港首家獲Corporate Knights納入全球可持續發展企業100強的地產發展商，以及獲Sustainalytics評為「亞太區域ESG最高評級企業」。此外，信和置業獲選為道瓊斯可持續發展亞太指數成份股，以及入選標普全球2023年《可持續發展年鑑》和標普全球《可持續發展年鑑（中國版）2023》，並獲MSCI環境、社會及管治指數上調至「AA」評級。

衷心感謝各位在可持續發展之旅上對我們的支持，讓我們取得上述成果。期待與各位繼續並肩前行，共建更可持續發展的未來。

環境、社會及管治督導委員會主席
**黃永光**　謹啟

# Performance Highlights
## 表現概覽

Together with our stakeholders, we are continuously progressing towards our vision of Creating Better Lifescapes. Some of our collective achievements across our three pillars and governance focus area are summarised below.

我們繼續與持份者攜手，邁進「建構更美好生活」的願景。以下為我們在三大元素和管治方面共同努力的重點成果。

### Green Living 綠色生活

#### Prioritising Climate Action
#### 積極採取氣候行動

We published our inaugural standalone "Climate Action Report" — one of the first amongst Hong Kong developers. Assessing the resilience of over 170 properties under different climate scenarios, in line with TCFD recommendations, the findings will shape future climate adaptation plans for individual properties.

我們為香港首批發表獨立《氣候行動報告》的地產發展商之一。我們根據TCFD建議，評估逾170項物業在不同氣候情境下的抗禦力。評估結果將有助個別物業制定未來氣候適應計劃。

**>170**

Properties assessed for resilience under different climate scenarios

評估逾170項物業在不同氣候情境下的抗禦力

### Community Spirit 心繫社區

#### Caring for the Community
#### 關懷社區

Through Sino Caring Friends, colleagues and their families contributed over 207,000 volunteer hours in Hong Kong. Partnering with community partners, we aided over 25,000 less-resourced elderly, children and youth, as well as 5,800 families through 460 activities.

員工及其家屬透過「信和友心人」，於香港貢獻逾207,000義工服務小時。我們與社區夥伴合作，透過460項活動惠及25,000多個來自基層的長者、兒童和青少年，以及5,800個家庭。

**Governance 管治**

## First real estate developer in Hong Kong ranked amongst the world's most sustainable corporations in the Global 100 index

首家香港地產發展商位列Global 100全球可持續發展企業排行榜

## Attaining Global Recognition
## 備受全球認可

Sino Land became the first and only Hong Kong real estate developer to rank amongst the world's top 100 sustainable corporations in the 2023 Global 100 index.* This index recognises our efforts on key ESG metrics and underscores our global sustainability leadership.

信和置業成為香港首家及唯一的地產發展商，在2023 Global 100排行榜中位列全球可持續發展企業100強*。這指數肯定了我們在環境、社會及管治指標方面的努力，並彰顯出我們在全球可持續發展的領導地位。

**Innovative Design 創新構思**

## Pioneering the Future of PropTech Innovation
## 引領未來房地產科技

We championed the property technology acceleration programme, PropXTech 2022/2023. With sustainability as the foundation, over 3,000 solutions from 70 countries and territories were evaluated across five focus areas: Green Tech, Smart Building, Smart City, Smart Construction and Customer Engagement.

我們致力推行企業創新計劃「城慧2022/2023」。「城慧」以可持續發展為基礎，聚焦綠色科技、智慧樓宇、智能城市、智能建築和客戶互動五大重點領域，評選來自70個國家及地區共超過3,000個解決方案。

**460**
Activities organised
舉辦460項活動

**>207,000**
Hours of volunteer service contributed
貢獻超過207,000義工服務小時

**>3,000** Applications received from 70 countries and territories
收到來自70個國家及地區共超過3,000個解決方案

* The Global 100 is an annual ranking that quantitatively compares and ranks the world's largest publicly traded companies. The ranking is devised by Corporate Knights, a Toronto-based international media and investment research firm.
Global 100由總部位於多倫多的國際媒體和投資研究公司Corporate Knights制定，根據量化指標的比較結果，每年對全球最大的上市公司進行排名。

# Value Creation Framework
## 創造共享價值框架

Our Value Creation Framework illustrates how effective governance enables us to integrate our vision of Creating Better Lifescapes into our business model. The diagram below highlights the Group's key resources and examples of long-term value we create for the economy, environment and people while contributing to broader goals under Sino Group's SV2030 initiative.

我們的「創造共享價值框架」展示我們如何通過有效的管治，把「建構更美好生活」的願景融合於商業模式中。下圖展示集團的主要資源及為周邊經濟、環境和大眾所創造長期價值的例子，以致力配合並達成信和集團《可持續發展願景2030》目標。

### Key Resources
### 主要資源

**Economic 經濟**
- Strong financial position supported by a steady stream of income

  穩定收入來源建立的穩健財務狀況

**Natural Resources 自然資源**
- Nature in cities including air, water, materials, biodiversity and our surrounding ecosystems

  城市中的自然生態，包括空氣、水資源、物料、生物多樣性和周邊的生態系統

**Real Estate 房地產**
- Our land bank and leased buildings, related equipment and infrastructure

  我們的土地儲備和租賃建築物，以及相關的設備和基礎設施

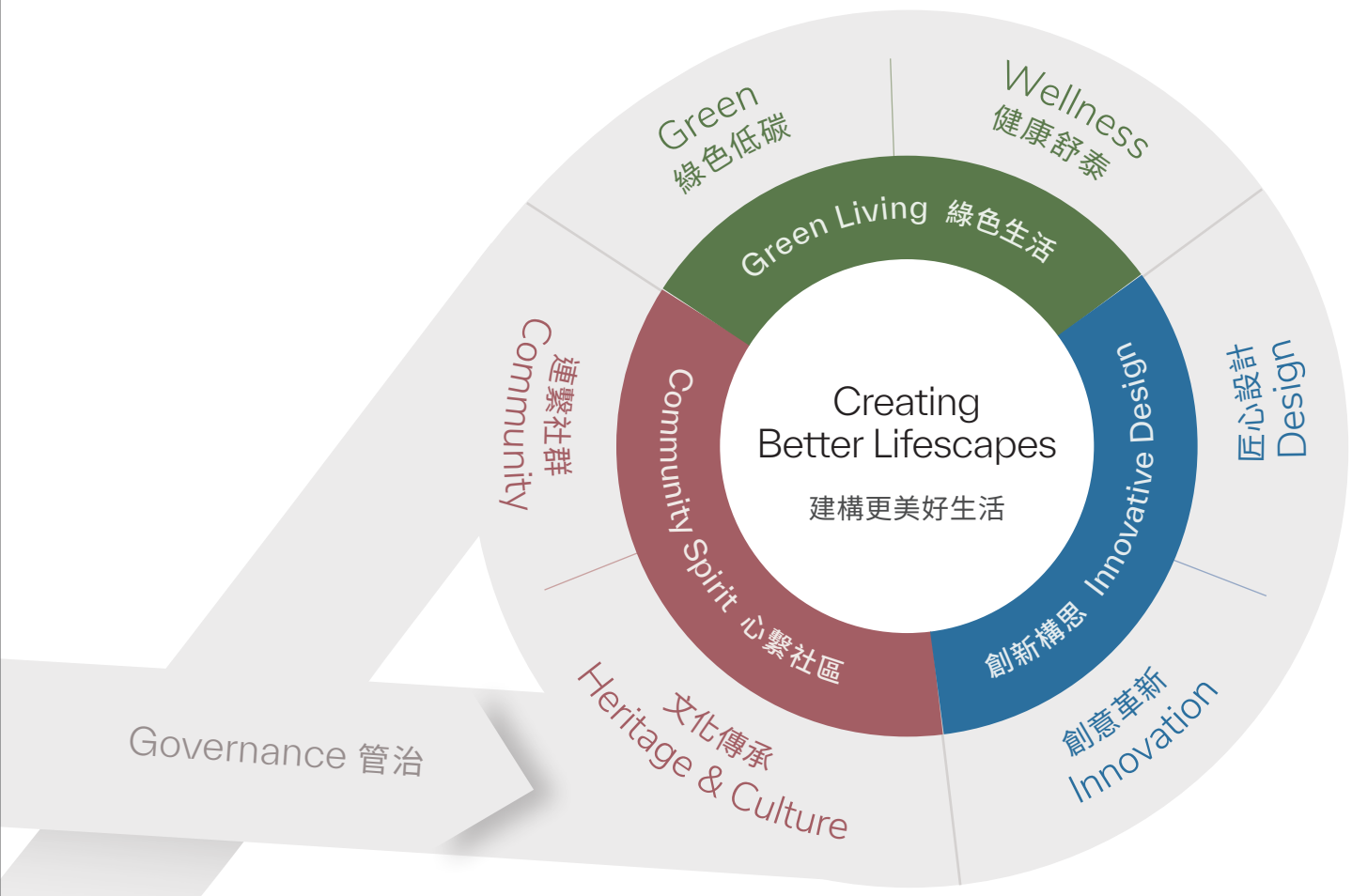
**Stakeholders 持份者**
- A dedicated workforce from multi-disciplinary backgrounds and strong partnerships with communities, government and industry organisations

  來自不同背景的專責員工團隊，以及與社區、政府和行業機構的緊密夥伴關係

### Our Business Model and Sustainability Framework
### 我們的商業模式和可持續發展框架

**Alignment with Leading Standards**
**相關的領先準則**

GRI · SASB STANDARDS Now part of IFRS Foundation · TCFD




## Value Created
## 創造價值

**Environment**
- Developing built environments that reduce ecological impact, promote wellbeing and empower stakeholders to adopt sustainable practices

**Social**
- Supportive, fair and inclusive workplaces, rigorous health and safety practices, innovation to support sustainability, strong connections with stakeholders and promotion of heritage and culture

**Governance**
- Policies and systems that support sustainability and quality products and services, allowing us to create economic value for distribution to employees, providers of capital, business partners, the community, and other stakeholders

**環境**
- 創造可減少對環境生態影響、促進健康和福祉，以及協助持份者實踐可持續發展措施的建築環境

**社會**
- 公平和互助共融的工作環境、嚴謹的健康和安全常規、創新以支持可持續發展、與持份者緊密聯繫，以及推廣文化傳承

**管治**
- 支持可持續發展及優質產品和服務的政策和體系，使我們能為員工、出資者、業務夥伴、社區和其他持份者創造經濟價值

# Sustainability Vision 2030
## 可持續發展願景2030

Sino Land's sustainability targets are central to achieving Sino Group's SV2030 strategy. Understanding the role of business in addressing the sustainability challenges of our time, each of our SV2030 targets is aligned with United Nations Sustainable Development Goals ("UNSDGs"). Our targets are presented by pillar and for our governance focus area below with progress on these targets, along with the initiatives and performance related to each material topic, described in the relevant sections throughout this Report.

信和置業的可持續發展目標是達成集團《可持續發展願景2030》的關鍵。我們明白企業在應對當今可持續發展挑戰中擔當重要角色。因此，《可持續發展願景2030》的每個目標均配合聯合國可持續發展目標。我們以下述的可持續發展元素和管治範疇將目標分類，並於本報告的相關章節中就每個重大議題闡釋相關的計劃、表現及進展。

| Focus Area/Pillars 關注範疇/元素 | Material Topics 重大議題 | SV2030 Targets |
|---|---|---|
| Governance 管治 | Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈 | 100% of approved suppliers are governed by our Contractor/Supplier Code of Conduct ("SCoC") |
| | | By 2025, 100% of approved suppliers to adhere to our Sustainable Procurement Policy |
| | | By 2030, 50% of approved suppliers to obtain recognised ISO/ESG/EHS standards |
| Green Living 綠色生活 | **Green** | |
| | Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放 | By 2030, achieve a GHG emission reduction of 30% from our 2012 baseline*△ |
| | | By 2030, reduce Scope 1 and 2 GHG emissions per square metre by 53.1% from our 2018 baseline and set a new target to reduce Scope 3 GHG emissions in line with SBTi methodology |
| | | By 2030, conduct climate risk assessment at our wholly-owned new development projects where applicable |
| | Energy Consumption and Efficiency 能源消耗和效益 | By 2030, reduce electricity consumption by 30% from our 2012 baseline*△ |
| | | By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level† |
| | | By 2030, reduce electricity intensity by 30% from our 2018 baseline* |
| | Material Use, Waste Reduction and Management 物料使用、廢物削減和管理 | By 2025, purchase 60% of seafood served at the Group's hotels from sustainable sources△ |
| | | By 2030, purchase 100% of seafood served at the Group's hotels from sustainable sources |
| | | By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline△ |
| | | Eliminate all single-use plastic items by 2035 across our core operations |
| | | By 2030, reduce water consumption intensity by 20% from our 2018 baseline* |
| | | By 2030, divert 50% of commercial waste from landfill# |
| | Urban Biodiversity 城市生物多樣性 | By 2030, all new development projects to implement tree assessment surveys to protect and promote urban biodiversity |

## Alignment with the UNSDGs 相關的聯合國可持續發展目標

* Covering the common areas of 51 properties under our management.
包括我們管理的51項物業的公共地方。

† Sino Group's goal is to generate 8,000,000 kWh of renewable energy from the 2012 level by 2030.
信和集團的目標是由2012年至2030年前實現再生能源的發電量達800萬千瓦時。

Δ Our progress exceeded this target in the previous reporting period.
我們的進度於上一個報告期已超過此目標。

# Covering head office of Sino Land in Tsim Sha Tsui Centre.
涵蓋信和置業於尖沙咀中心的總部辦事處。

| 《可持續發展願景2030》目標 | Corresponding UNSDGs 相關的聯合國可持續發展目標 1 | 3 | 4 | 5 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 100%認可供應商受《承辦商/供應商行為守則》約束 | | | | | | ■ | | | | ■ | | | | ■ | |
| 於2025年前，100%認可供應商致力遵守《可持續採購政策》 | | | | | | ■ | | | | ■ | | | | | |
| 於2030年前，50%認可供應商獲得ISO/ESG/EHS認證 | | | | | | ■ | | | | ■ | | | | | |
| **綠色低碳** | | | | | | | | | | | | | | | |
| 以2012年水平為基數，於2030年前將溫室氣體排放量減少30%*Δ | | | | | | | | | | ■ | ■ | | | | |
| 以2018年水平為基數，於2030年前將每平方米的範疇一及範疇二溫室氣體排放量減少53.1%；同時就範疇三溫室氣體排放制定新減量目標（以上均採用科學基礎目標倡議組織的計算方式） | | | | | | | | | | ■ | ■ | | | | |
| 於2030年前，為合適的全資擁有新發展項目進行氣候風險評估 | | | | | | | | | | ■ | ■ | | | | |
| 以2012年水平為基數，於2030年前將用電量減少30%*Δ | | | | | ■ | | | | | ■ | | | | | |
| 由2012年至2030年前實現再生能源的發電量達600萬千瓦時† | | | | | ■ | | | | | ■ | | | | | |
| 以2018年水平為基數，於2030年前將用電強度減少30%* | | | | | ■ | | | | | ■ | | | | | |
| 於2025年前，集團旗下酒店供應的60%海鮮將採購自可持續來源Δ | | | | | | | | | | ■ | | ■ | | | |
| 於2030年前，集團旗下酒店供應的100%海鮮將採購自可持續來源 | | | | | | | | | | ■ | | ■ | | | |
| 以2017年水平為基數，於2022年前將集團旗下各業務的即棄塑膠製品消耗量減少50%Δ | | | | | | | | | | ■ | | | | | |
| 於2035年前，核心業務停止使用即棄塑膠製品 | | | | | | | | | | ■ | | | | | |
| 以2018年水平為基數，於2030年前將用水強度減少20%* | | | | | | | | | | ■ | | | | | |
| 於2030年前將運往堆填區的商業廢物減至50%# | | | | | | | | | | ■ | | | | | |
| 於2030年前，為所有新發展項目展開樹木評估調查，以保護和促進城市生物多樣性 | | | | | | | | | | | | | ■ | | |

| Focus Area/Pillars 關注範疇/元素 | Material Topics 重大議題 | SV2030 Targets |
|---|---|---|
| Green Living 綠色生活 | **Wellness** | |
| | Labour Practices 勞工實務常規 | Increase total training hours by 50% by 2025 and 100% by 2030 from the 2019 level |
| | | Embrace diversity and inclusion to ensure equal opportunities in all our people related practices |
| | | By 2030, maintain gender pay ratio at 1:1 |
| | | By 2030, maintain a gender balance in all management positions |
| | | By 2030, maintain a lost-time injury rate ("LTIR") at or below 2.5 per 100 employees |
| | | By 2025, 100% of employees to receive ESG training |
| | Health, Safety and Wellbeing 健康、安全和福祉 | Deliver products and services that enhance the wellness of our stakeholders |
| | | Improve the wellbeing of our employees through wellness programmes covering work and family life, physical health and mental health |
| Innovative Design 創新構思 | **Design** | |
| | Sustainable Buildings 可持續發展建築物 | Achieve BEAM Plus certification for all of our new buildings in Hong Kong |
| | | By 2030, obtain BEAM Plus Gold or above certification at 100% of our wholly-owned new development projects where applicable |
| | | Seek to achieve WELL™ certification for all of our new buildings in Hong Kong |
| | | Continue to adopt sustainable building standards and invest in improvements across our portfolio |
| | **Innovation** | |
| | Investment in Innovation 創新投資 | Foster a culture of innovation that enables colleagues and external innovators to test out new ideas and build a mechanism to apply new technologies in our business operations |
| | | Obtain ISO 27001 (Information Security Management) certification by 2025 |
| Community Spirit 心繫社區 | **Heritage & Culture** | |
| | Heritage and Culture 文化傳承 | Support communities' arts and cultural events and programmes to enrich everyday life |
| | **Community** | |
| | Community Investment and Engagement 社區投資和參與 | By 2025, improve the wellbeing of 5,000 less-resourced families |
| | | By 2025, establish a wellness education programme to promote health education in the community |
| | | By 2025, support 150 primary schools and enhance the school environment by providing wellness education |
| | | By 2025, collaborate with local NGOs to promote social inclusion |
| | | By 2025, collaborate with NGOs to help women from less-resourced families contribute to the community |
| | | By 2030, develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of our stakeholders, including individuals, groups and the wider community, and promoting social inclusion |
| | | By 2030, increase volunteer service hours by 15% from the 2020 level |

## Alignment with the UNSDGs 相關的聯合國可持續發展目標

| 《可持續發展願景2030》目標 | Corresponding UNSDGs 相關的聯合國可持續發展目標 | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | 1 | 3 | 4 | 5 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| **健康舒泰** | | | | | | | | | | | | | | | |
| 以2019年為基數，於2025年及2030年前分別增加員工總培訓時數50%及100% | | | | | | ■ | | | | | | | | | |
| 擁抱多元共融文化，確保平等機會原則在人力資源措施中得以有效實施 | | | | ■ | | ■ | | ■ | | | | | | | |
| 於2030年前，性別薪酬比例保持在1:1 | | | | ■ | | ■ | | ■ | | | | | | | |
| 於2030年前，保持所有管理職位的男女比例均衡 | | | | ■ | | ■ | | ■ | | | | | | | |
| 於2030年前，保持工傷引致損失工時比率在每100名員工2.5或以下 | | ■ | | | | | | | | | | | | | |
| 於2025年前，100%員工接受環境、社會及管治相關培訓 | | | | | | | | | | | | | | | ■ |
| 提供能進一步提升持份者身心健康的產品和服務 | | ■ | | | | | | | | | | | | | |
| 透過涵蓋工作、家庭及身心健康活動促進員工福祉 | | ■ | | | | | | | | | | | | | |
| **匠心設計** | | | | | | | | | | | | | | | |
| 為旗下所有香港新建物業取得綠建環評認證 | | | | | | | ■ | | ■ | ■ | | | | | |
| 於2030年前，為合適的100%全資擁有新發展項目取得綠建環評金級或以上認證 | | | | | | | ■ | | ■ | ■ | | | | | |
| 致力為旗下所有香港新建物業取得《WELL建築標準™》認證 | | ■ | | | | | ■ | | ■ | | | | | | |
| 繼續採用可持續建築標準，並投放資源改善現有的物業 | | ■ | | | | | ■ | | ■ | ■ | | | | | |
| **創意革新** | | | | | | | | | | | | | | | |
| 促進創新文化，為同事及科創企業提供試驗新構思的機會，並建立於業務應用新科技的機制 | | | | | | | ■ | | | ■ | | | | | ■ |
| 於2025年前獲取ISO 27001（資訊安全管理體系）認證 | | | | | | | ■ | | | | | | | | |
| **文化傳承** | | | | | | | | | | | | | | | |
| 支持社區的藝術及文化活動與計劃，讓社會的日常生活更加豐盛 | | | ■ | | | | | | ■ | | | | | | ■ |
| **連繫社群** | | | | | | | | | | | | | | | |
| 於2025年前，致力改善5,000個基層家庭的生活 | ■ | | | | | | | | | | | | | | |
| 於2025年前，於社區推出健康教育課程，推廣健康概念 | | ■ | ■ | | | | | | | | | | | | |
| 於2025年前，透過提供身心健康教育，支援150間小學改善學校環境 | | ■ | ■ | | | | | | | | | | | | |
| 於2025年前，與本地非政府機構合作，促進社會共融 | | | | | | | | | ■ | | | | | | ■ |
| 於2025年前，與非政府機構協作，幫助基層婦女貢獻社區 | ■ | | | | | | | | ■ | | | | | | ■ |
| 於2030年前，發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素，以及促進社會共融 | | | | | | | | | ■ | | | | | | ■ |
| 於2030年前，義工服務時數較2020年增加15% | | | | | | | | | | | | | | | ■ |

# CORAL REEFStoration Project

## 活化珊瑚行動

**Megatrend addressed**
**應對大趨勢**

Coral reefs in Hong Kong are susceptible to the effects of climate change, including ocean acidification and warming water. Reefs provide valuable climate-adaptive ecosystem services such as protecting coastlines from storms. Conserving and regenerating these important structures is one nature-based approach to address our changing climate and protect marine biodiversity.

香港的珊瑚礁容易受海洋酸化和海水變暖等氣候變化所影響。珊瑚礁提供獨特的氣候適應生態系統服務，例如保護海岸線免受風暴威脅。保護和重建這重要的生態系統，是應對氣候變化和保護海洋生物多樣性的天然方法之一。

Accelerating Business Action on Climate Change
加速應對氣候變化的商業行動

The CORAL REEFStoration Ambassador Programme is designed to raise awareness on coral habitat conservation amongst the youth.
「活化珊瑚大使計劃」旨在提升青少年對保育珊瑚棲息地的意識。

Coral reefs occupy only about 1% of the ocean floor, yet they are home to more than a quarter of all marine species. Hong Kong's marine biodiversity is immensely rich with a long coastline of nearly 90 hard coral species. The coral communities, however, face challenges such as climate change, marine pollution, habitat damage and overfishing, which all greatly affect marine biodiversity and ecological balance.

To address this, we have joined the Hong Kong Innovation Foundation, Archireef, Ocean Park Corporation and The Fullerton Ocean Park Hotel Hong Kong to launch the CORAL REEFStoration project. The project leverages Ocean Park's marine conservation expertise, and the world's first 3D-printed reef tiles in terracotta from Archireef, to rehabilitate the coral reef habitat in Hong Kong's southern waters by seeding more than 120 pieces of rescued coral fragments at the restoration site.

珊瑚礁雖然只佔海洋總面積的 1%，卻孕育著全球超過四分之一的海洋生物。香港的海洋生物多樣性非常豐富，延綿海岸線擁有近 90 種石珊瑚。然而，珊瑚群落正面臨氣候變化、海洋污染、棲息地被破壞和過度捕撈等挑戰，嚴重影響海洋生物多樣性和生態平衡。

為此，我們聯同香港創新基金、Archireef、香港海洋公園和香港富麗敦海洋公園酒店攜手推動「活化珊瑚行動」計劃。計劃運用海洋公園的海洋保育專業知識，結合 Archireef 全球首創 3D 打印陶製珊瑚礁盤技術，於修復地點移植 120 多塊被拯救的珊瑚碎片，致力修復香港南部水域的珊瑚礁棲息地。

The CORAL REEFStoration project aims to rehabilitate the coral reef habitat in Hong Kong's southern waters.
「活化珊瑚行動」旨在修復香港南部水域的珊瑚礁棲息地。

The CORAL REEFStoration project is Hong Kong's first cross-sector collaborative project for local coral restoration.

「活化珊瑚行動」為香港首個跨界別合作的本地珊瑚保育計劃。

The first batch of 7.5 square metres of reef tiles was deployed in June 2023 and over the course of the project we aim to rebuild 20 square metres of artificial reefs to re-create liveable habitats for local marine life and enrich marine biodiversity. The project achieved a significant milestone with the opening of a new rehabilitation facility, the CORAL REEFStoration Centre, for rescued coral fragments. To empower the public to take action to protect our marine ecosystem, the Centre invites Ocean Park visitors and guests at The Fullerton Ocean Park Hotel Hong Kong to experience a range of activities, including a coral lecture and STEAM (Science, Technology, Engineering, Arts and Mathematics) experiments. Hotel guests are further engaged in guided snorkelling expeditions at Ocean Park's Grand Aquarium. Immersive experiences like these allow participants to learn about coral reef ecology through first-hand encounters.

The project also includes a "CORAL REEFStoration Ambassador Programme" that has taught 100 passionate students from 19 schools the basic marine conservation knowledge. Of these participants, ten outstanding students were selected as "Star CORAL REEFStorators" who joined in-depth coral conservation learning activities including an eco tour and snorkelling experience.

我們於2023年6月移植首批佔7.5平方米的珊瑚礁盤，目標重建20平方米人工珊瑚礁，從而為本地海洋生物重建宜居之所，及豐富海洋的生物多樣性。計劃的另一個重要里程碑，是開設名為「活化珊瑚中心」的全新珊瑚保育設施，用於修復被拯救的珊瑚碎片。為推動公眾一同保護海洋生態系統，中心為海洋公園遊客，以及香港富麗敦海洋公園酒店的賓客安排多種體驗活動，包括珊瑚講座和STEAM（科學、技術、工程、藝術和數學）實驗。酒店的賓客亦可在海洋公園海洋奇觀內參加導賞浮潛活動，透過親身體驗了解珊瑚礁生態學。

計劃亦包括「活化珊瑚大使計劃」，藉以向來自19間學校的100名海洋愛好者傳授海洋保育的基本知識。當中10名表現傑出的學生獲提名成為「星級活化珊瑚大使」，透過生態導賞團和浮潛等活動深入學習珊瑚保育知識。

# Generations Connect Project

## 耆青連心樂融融計劃

**Megatrends addressed**
**應對大趨勢**

As in many other developed economies, the number and proportion of elderly members is trending upward in Hong Kong. This change is creating challenges relating to chronic diseases; however, innovative technology and youth visits can help the elderly adopt a preventive approach and improve health outcomes.

如同其他已發展的經濟體，香港的長者人數和比例呈上升趨勢，與慢性疾病相關的挑戰亦隨之而生。創新科技和年輕人探訪可以協助長者以預防為本的方法改善健康狀況。

- Ageing Population 人口老齡化
- Technological Evolution 技術演進

Healthcare professional students engage the elderly to promote health and wellbeing of all participants.
護理專業的學生與長者互動，促進參加者的健康和福祉。

The Group and the Ng Teng Fong Charitable Foundation, in collaboration with the School of Nursing, LKS Faculty of Medicine of the University of Hong Kong ("HKUMed"), charitable organisations and NGOs, launched the "Generations Connect" project to connect young people and the elderly through technology, community intervention and behavioural coaching. The project aims to help the elderly keep abreast of practical e-health tools with an emphasis on preventive care and self-care management.

Through the project, healthcare professional students engage the elderly to promote health and wellbeing through regular home visits, phone greetings and video conferencing, assisting them to use electronic devices and cultivating their e-health literacy. HKUMed conducted a pilot study of the project in November 2022, visiting over 100 elderly members to understand their mobile phone use behaviours and low e-health literacy levels. They found that amongst

集團和黃廷方慈善基金聯同香港大學李嘉誠醫學院（「港大醫學院」）、社福機構及非牟利機構合作推行「耆青連心樂融融計劃」，透過引入科技、心理介入和行為指導連繫年輕人與長者。計劃旨在協助長者掌握實用的電子健康軟件，並強調預防保健和自我健康管理。

在項目推行期間中，護理專業的學生透過定期上門探訪、電話問安和關懷訪視等方式，協助長者使用電子產品和培養電子健康素養，以促進身心健康。港大醫學院於2022年11月進行了項目的先導計劃研究透過探訪100多位長者，了解他們的手機使用行為和電子健康素養水平。

The “Generations Connect” project connects young people and the elderly through technology, community intervention and behavioural coaching.
「耆青連心樂融融計劃」以科技、心理介入和行為指導服務連繫年輕人與長者。

**1,000**
healthcare professional students mobilised
1,000 名護理專業的學生參與

**10,000**
elderly members served
幫助 10,000 名長者

70% of elderly members who completed the programme, the rate of low e-health literacy dropped from 66% to 56%, providing initial evidence that intervention by students is effective.

The concept of “mobile health” is integrated into the project with a curated health benefit-focused e-platform tailored to their needs. With personalised support from the students, elderly members can learn to access pertinent information, training materials, games and videos through the platform, further cultivating their e-health literacy and awareness of developments in public e-health services.

During this two-year project, over 1,000 healthcare professional students are expected to provide services to 10,000 elderly members and assist them in adapting to post-pandemic life. The project leverages student familiarity with technology and combines offline services, such as visitations, to establish inter-generational relationships between students and the elderly.

By bringing young people together with the elderly to boost emotional resilience, the “Generations Connect” project aims to improve the physical, psychological and mental health, and overall wellbeing, of all participants.

計劃研究顯示，七成完成計劃的隨訪長者中，低電子健康素養水平的比率從66%下降至56%，初步反映學生適當介入的成效。

我們藉著提升長者的電子健康素養能力，將「流動健康」的概念融合於項目中，並根據長者的需求定制以健康有益為前提的電子平台。在學生悉心的支援下，長者可透過平台學習並獲取相關資訊、培訓教材、遊戲和短片，進一步培養電子健康素養能力和留意公共電子健康服務發展的意識。

為期兩年的計劃預計將有超過1,000名護理專業學生為10,000名長者提供服務，以協助適應疫情復常後的生活。項目運用學生對科技的熟悉，結合探訪等上門服務，以建立學生與長者之間的融樂關係。

「耆青連心樂融融計劃」讓年輕人與長者聚首一堂，提升長者舒緩情緒的能力，從而改善各參加者的身心健康和福祉。

# Sino Sustainability Academy

## 可持續發展學堂

**Megatrends addressed**
**應對大趨勢**

Sustainability issues, including climate change and inequality, are often complex and interconnected with many economic, environmental and social factors. As a result, solutions often require collective actions by a diverse group of stakeholders. We ensure our employees are up-to-date on these critical topics to deliver our sustainability strategy.

可持續發展涵蓋氣候變化和不平等議題，與各種經濟、環境和社會因素息息相關，因此一般都較為複雜。不同持份者必須同心協力，才能推行解決方案。我們確保員工掌握關鍵可持續發展議題的最新知識，以實現可持續發展策略。

- Accelerating Business Action on Climate Change
  加速應對氣候變化的商業行動
- Economic and Social Inequality
  經濟和社會不平等

The Academy organised a series of hands-on learning activities to encourage a sustainability mindset amongst employees.

學堂舉辦一系列親身體驗學習活動，以提升員工的可持續發展意識。

The Sino Sustainability Academy was created with the full support of management to ensure our sustainability strategy is understood and put into practice at all levels of the organisation. This Group-wide platform shares knowledge and builds capabilities on a diverse range of sustainability topics, including pressing issues like climate change and diversity and inclusion. All new employees receive training on our sustainability governance procedures, strategies and ESG initiatives during orientation.

During the reporting period, the Academy organised a series of activities for colleagues. Events included Diversity and Inclusion Week, Farm Together farm visits, ESG workshops and webinars with experts speaking on topics including gender equality and circular economy, as well as a competition for upcycled Christmas tree and ornament design.

「可持續發展學堂」在管理層的支持下成立，以確保可持續發展策略於業務各層面中得以貫徹推行。這學習平台分享不同可持續發展的知識，加強員工的認識，當中包括氣候變化、多元與共融等迫切議題。所有新員工於入職培訓課程接受有關可持續發展管治程序、策略和環境、社會及管治的舉措。

報告期內，學堂為同事舉辦一系列活動，包括「多元共融週」、「一喜種田」導賞、由專家嘉賓主持的環境、社會及管治工作坊和網上講座，內容包括性別平等和循環經濟，以及升級再造聖誕樹和裝飾品設計比賽。

The Sino Sustainability Academy builds employee knowledge on various sustainability topics.
「可持續發展學堂」為員工提供多個以可持續發展為主題的課程。

In addition, "Green Tips" via email and on-screen pop-up messages, arranged by the Academy, regularly reminded colleagues of the importance of environmentally responsible practices. These tips covered topics such as ways to reduce plastic usage and to save energy, encouraging colleagues to take simple steps to reduce their impact on the environment.

We were also able to resume face-to-face, knowledge-sharing sessions with colleagues, including multiple mini-town hall sessions. One such session was themed "Let's Go ESG", during which colleagues were introduced to the Group's latest initiatives to encourage the adoption of ESG practices in their daily lives and work. During this session, colleagues exchanged views and our frontline colleagues provided helpful insights into the needs and concerns of those we serve.

In line with our SV2030 target to ensure all of our employees receive ESG training, the Academy offers various learning opportunities. Colleagues can earn inSino Badges for completing courses and participating in activities, enabling them to redeem prizes as a reward for completing the training. In recognition of these efforts, the Academy was honoured to receive two awards at the Award for Excellence in Training and Development 2022 organised by The Hong Kong Management Association, which included the "Bronze Award" and the "Excellence in Environmental Sustainability in the Workplace" award. Going forward, the Academy will continue to work to ensure that a sustainability mindset permeates from our leadership to frontline colleagues.

此外，學堂定期以電郵和螢幕訊息傳遞「綠色貼士」，提醒同事對環境負責實務常規的重要性，內容涵蓋減少塑膠使用和節約能源等主題，鼓勵同事以簡單行動來減少對環境的影響。

我們亦已恢復與員工面對面的知識交流會，包括多次員工分享會。其中，以「攜手推動ESG」為題的分享會向員工介紹集團在環境、社會和管治方面的最新舉措，鼓勵員工於業務或日常生活融入相關理念。員工藉著是次會議交換意見，前線同事更就服務對象的需求和關注點提供寶貴資訊。

學堂提供各種學習機會，確保全體員工能透過環境、社會及管治培訓以達成《可持續發展願景2030》目標。為鼓勵員工參加培訓，參加者完成課程和活動後可獲得「信誌徽章」來兌換獎品。學堂的努力備受香港管理專業協會認可，於「最佳管理培訓及發展獎2022」中榮獲兩項獎項，分別為「培訓及發展計劃獎項——銅獎」和「可持續發展措施（工作環境）特別獎」。展望未來，學堂將繼續努力確保可持續發展理念從管理層推廣至前線員工中。

**8,763**
learning hours accumulated in 2022/23
2022/23年累計學習時數8,763小時

# Defining our Material Topics
## 界定重大議題

We continually improve our sustainability strategy and reporting through stakeholder engagement and periodic materiality assessments.

我們透過持份者參與和定期重要性評估，不斷改進可持續發展策略和報告。

## Stakeholder Engagement

We interact with stakeholders through multiple communication channels as we strive to understand their expectations and key concerns. Our key stakeholder groups*, their priority concerns and our methods of ongoing engagement with each of them are described below.

## 聯繫持份者

我們以多個溝通渠道與持份者互動，從而了解他們的期望和主要的關注議題。下表整合我們的主要持份者組別*及其優先關注議題，以及與他們持續溝通的方法。

| Stakeholder Groups 持份者組別 | Methods of Ongoing Engagement | | |
|---|---|---|---|
| **Board Members**<br>**董事** | • One-on-one interviews<br>• Surveys | • Regular meetings | |
| **Investors/Analysts**<br>**投資者 / 分析師** | • Surveys<br>• Annual general meetings | • Annual and interim reports<br>• Press releases, announcements and circulars | • Investor conferences<br>• Analyst briefings |
| **Employees**<br>**僱員** | • Surveys<br>• Town hall and mini-town hall meetings | • Staff magazine and app (InSino)<br>• New hire orientation<br>• Sino Sustainability Academy | • Intranet (SinoNet)<br>• Sinovation programme<br>• Grievance mechanisms |
| **Tenants/Customers/ Residents**<br>**租戶 / 顧客 / 住戶** | • One-on-one interviews<br>• Surveys<br>• Handover service surveys (property buyers)<br>• Customer satisfaction surveys | • Home visits by property management teams<br>• Customer service hotline<br>• Regular gatherings<br>• Social media | • Daily personal contact<br>• Mailings and publications (LifeScape)<br>• Sino Club<br>• Grievance mechanisms |
| **Partners/Suppliers/ Contractors**<br>**合作夥伴 / 供應商 / 承辦商** | • One-on-one interviews<br>• Surveys<br>• Tendering process | • Meetings and conferences<br>• Exhibitions | • Site visits<br>• Grievance mechanisms |
| **Peers**<br>**行業同儕** | • Surveys<br>• Industry events | • Joint projects<br>• Meetings and conferences | |
| **Academia/Research Institute/Think Tank**<br>**學術界 / 研究所 / 智庫** | • One-on-one interviews<br>• Surveys | • Joint projects | |
| **Government**<br>**政府** | • One-on-one interviews<br>• Surveys | • Joint projects<br>• Meetings and conferences | |
| **Trade Associations/ Industry Organisations**<br>**同業公會 / 業界組織** | • One-on-one interviews<br>• Surveys | • Industry events<br>• Meetings and conferences | |
| **Media**<br>**傳媒** | • Surveys<br>• Press releases | • Media briefings, conferences and luncheons | • One-on-one interviews<br>• Social media |
| **NGOs**<br>**非政府機構** | • One-on-one interviews<br>• Surveys<br>• Art exhibitions and functions | • Regular meetings with green and community partners<br>• Joint projects | • Volunteer opportunities<br>• Charitable events |

* Our stakeholder groups are identified using guidelines provided in the *AA1000 Stakeholder Engagement Standard* (2015).
我們利用《AA1000持份者參與準則（2015）》所提供的指引，識別持份者組別。

## Priority Concerns 持份者優先關注的議題

| 持續溝通的渠道 | | |
|---|---|---|
| • 一對一訪談<br>• 問卷調查 | • 定期會議 | |
| • 問卷調查<br>• 股東周年大會 | • 年報及中期報告<br>• 新聞發布、公告及通函 | • 投資者會議<br>• 分析員簡報會 |
| • 問卷調查<br>• 員工溝通大會和小型座談會 | • 員工通訊及手機應用程式(「信誌」)<br>• 迎新課程<br>• 可持續發展學堂 | • 集團內聯網(SinoNet)<br>• 「信・共創」計劃<br>• 申訴機制 |
| • 一對一訪談<br>• 問卷調查<br>• 交樓服務調查(物業買家)<br>• 客戶滿意度問卷調查 | • 物業管理團隊家訪<br>• 客戶服務熱線<br>• 定期聚會<br>• 社交媒體 | • 日常親身接觸<br>• 郵寄宣傳及刊物(LifeScape)<br>• Sino Club<br>• 申訴機制 |
| • 一對一訪談<br>• 問卷調查<br>• 招標程序 | • 會議及研討會<br>• 展覽 | • 實地視察<br>• 申訴機制 |
| • 問卷調查<br>• 行業活動 | • 合辦活動<br>• 會議及研討會 | |
| • 一對一訪談<br>• 問卷調查 | • 合辦活動 | |
| • 一對一訪談<br>• 問卷調查 | • 合辦活動<br>• 會議及研討會 | |
| • 一對一訪談<br>• 問卷調查 | • 合辦活動<br>• 會議及研討會 | |
| • 問卷調查<br>• 新聞發布 | • 傳媒簡介會、發布會及午間聚會 | • 一對一訪談<br>• 社交媒體 |
| • 一對一訪談<br>• 問卷調查<br>• 藝術展覽和活動 | • 與環保團體和社區夥伴的定期會議<br>• 合辦活動 | • 義工機會<br>• 慈善活動 |

## Materiality Assessment

In 2022, we engaged an independent consultant, Sedgwick Richardson (SR), to conduct an in-depth materiality assessment integrating the updated GRI Standards' criteria. This included assessing the positive and negative impacts that our relevant sustainability issues have on the economy, the environment and people (including impacts on human rights) across our value chain. The process of the materiality assessment was assured by an independent third party and is described below.

## 重要性評估

2022年，我們委託獨立顧問 Sedgwick Richardson (SR) 展開深入的重要性評估，以符合新修訂的GRI準則。當中，我們評估相關可持續發展議題對整個價值鏈中的經濟、環境和大眾（包括對人權的影響）所衍生的正面和負面影響。重要性評估由獨立第三方驗證，流程如下所述。

### 1 Research
### 研究

We identified sustainability issues most relevant to our business through desk research and peer benchmarking. This research considered changes in the regulatory and disclosure landscape, as well as industry trends.

我們透過資料閱覽方式及參照同儕，以識別與業務最相關的可持續發展議題。研究包括對監管機制、披露環境，以及行業趨勢變化的考量。

### 2 Stakeholder Engagement
### 持份者參與

Our research was supported by a stakeholder engagement exercise involving seven face-to-face interviews with internal stakeholders, and an online survey of 748 individuals representing ten stakeholder groups. All stakeholders were asked to assess the actual and potential negative and positive impacts on the economy, environment and people (including their human rights) of our identified sustainability issues, prioritising them based on their significance. They were also asked to rank key risks, opportunities, our sustainability performance and communication strategies. The stakeholders engaged included representatives from the Board, employees, tenants/customers, partners/suppliers, investors/analysts, peers, media, academia and NGOs amongst others.

我們的研究獲持份者參與活動所支持，其中包括七個內部持份者訪談，以及由748名受訪者，共代表十個持份者組別所完成的網上問卷調查。所有持份者都必須評估我們初步識別的可持續發展議題對經濟、環境和大眾(包括人權)的實際和潛在的負面和正面影響，並根據其重要性排序。持份者亦為我們的主要風險、機遇、可持續發展表現和溝通策略進行排序。參與的持份者包括董事會代表、員工、租戶/顧客、合作夥伴/供應商、投資者/分析師、業界、傳媒、學術界和非政府機構。

### 3 Evaluation
### 評估

In a materiality assessment discussion, executives from Sino Land evaluated the distilled results of the research, stakeholder responses, and our independent consultant's assessment of the sustainability impacts based on each of the GRI Standards' criterion. This analysis provided the foundation for setting a threshold to determine which topics are material, and to prioritise the impacts for reporting. A list of issues categorised by significance of impact can be found on the opposite page. A description of the impacts considered and how they affect our value chain can be found on subsequent pages.

信和置業的高級管理人員於重要性評估討論中，分析研究結果、持份者意見，以及由獨立顧問根據各項GRI準則要求對可持續發展影響的評估。分析為報告影響排列出優先順序，並為設定閾值奠定基礎，以助其後界定重大議題。對頁的可持續發展議題按影響的重要性分類。相關影響及其對我們價值鏈的延伸影響，詳細說明可參考後續頁面。

### 4 Confirmation
### 確認

Our management reviewed and confirmed the prioritisation of our business impacts and material topics for reporting. The materiality assessment resulted in confirmation of Cybersecurity and Data Protection as a new standalone topic. Our sustainability issues are thus grouped into 15 material topics to enhance the clarity of our reporting. This new prioritisation will enable us to better manage our approach to addressing the most significant impacts along our value chain.

我們的管理層審查並確認我們的業務影響的優先順序和界定報告的重大議題。重要性評估確認「網絡安全與數據保護」為新的獨立主題。因此，我們的可持續發展議題分為15個重大議題，以提高本報告的清晰度。議題的優先次序經過重新排列後，能讓我們以更佳的管理方針應對價值鏈上最重大的影響。

## Critically Important 極為重要

**Sustainability Issues 可持續發展議題**

Climate Resilience and GHG Emissions
氣候抗禦力和溫室氣體排放

Energy Consumption and Efficiency
能源消耗和效益

Ethics and Integrity
道德與誠信

Sustainable Buildings
可持續發展建築物

## Very Important 非常重要

**Sustainability Issues 可持續發展議題**

Community Investment and Engagement
社區投資和參與

Customer Satisfaction
顧客滿意度

Cybersecurity and Data Protection
網絡安全與數據保護

Economic Performance
經濟表現

Health and Safety*
健康及安全*

Heritage and Culture
文化傳承

Investment in Innovation
創新投資

Labour Practices
勞工實務常規

Material Use, Waste Reduction and Management
物料使用、廢物削減和管理

Sustainable and Ethical Supply Chain
可持續和具道德的供應鏈

Training and Development*
培訓與發展*

Urban Biodiversity
城市生物多樣性

## Important 重要

**Sustainability Issues 可持續發展議題**

Diversity and Equal Opportunities*
多元與平等機會*

Forced and Child Labour*
強制勞工和童工*

Water Consumption and Efficiency*
用水和用水效益*

Wellbeing*
福祉*

* These issues fall under related material topics to enhance the clarity of reporting.
這些議題歸納於相關的重大議題下，使報告更清晰。

## Material Issues by Significant Impact and Value Chain

The following pages describe our confirmed material topics for each pillar and the most significant impacts of the issues considered, as well as how these issues affect our value chain.

## 具重大影響的議題及價值鏈

下表描述了各關鍵元素的重大議題，議題的最重大影響以及它們如何影響我們的價值鏈。

### Governance Material Topics 管治重大議題

**Sustainable and Ethical Supply Chain | Cybersecurity and Data Protection | Ethics and Integrity | Economic Performance | Customer Satisfaction**

| Pillars 關鍵元素 | Issue 議題 | Significant Impacts |
|---|---|---|
| **Governance 管治** | **Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈** | Sino Land benefits local communities by providing employment opportunities along the supply chain and in construction and renovation projects. Long-term benefits include new revenue generation opportunities for suppliers, economic development and enhanced customer satisfaction from delivering products that meet expectations for ethical and sustainable sourcing.<br><br>Undertaking risk assessments and building capacity will help suppliers uphold high standards when it comes to ethical business practices, human and labour rights, efficient consumption of resources and provision of products and services with sustainability attributes. Sound management of business relationships is imperative to minimise the risk of Sino Land indirectly contributing to environmental and social impacts (e.g. waste, emissions or human right abuses) through its supply chain. |
| | **Forced and Child Labour 強制勞工和童工** | Adopting a transparent approach to forced and child labour throughout the value chain ensures stakeholders benefit from internationally recognised standards of protection. Respecting labour rights in the workplace and on construction sites creates a more inclusive, productive and safe environment. Just treatment of people including, for example, attention to forced and child labour, will prevent impaired performance, impacts on people, societies and economies, and loss of reputation. |
| | **Cybersecurity and Data Protection 網絡安全與數據保護** | A robust cybersecurity and data protection strategy can empower and equip employees and other key stakeholders with the right information and tools, facilitating digitalisation and PropTech efforts that can enhance positive outcomes, such as tenant and customer satisfaction and reduced environmental footprint.<br><br>In today's digital age, property and hospitality companies are at a higher risk of cyberattacks due to the significant amount of data they retain during the sales and leasing phases. These types of attacks can lead to breaches of sensitive, proprietary and personal data, which can adversely affect all key stakeholder groups, including employees, tenants, customers, suppliers and business partners. Adherence to data privacy regulations and agreements with key stakeholders will prevent potentially significant legal ramifications. |

## Value Chain Impacts
## 對價值鏈的影響

| | |
|---|---|
| **Upstream 上游** | Contractors and Suppliers 承辦商和供應商 |
| **Operations 業務** | Sino Land's Operations 信和置業營運 |
| **Downstream 下游** | Tenants and Customers 租戶和顧客 |

**可持續和具道德的供應鏈 | 網絡安全與數據保護 | 道德與誠信 | 經濟表現 | 顧客滿意度**

| 重大影響 | Value Chain Impacts 對價值鏈的影響 | | |
|---|---|---|---|
| | Upstream 上游 | Operations 業務 | Downstream 下游 |
| 信和置業在供應鏈以及建築和翻新項目提供就業機會，回饋當地社區。長遠利益包括為供應商創造新的營收機會、促進經濟發展，以及藉著提供符合道德和可持續採購期望的產品來提高顧客滿意度。<br><br>展開風險評估和能力培訓，能協助供應商在營商操守、人權和勞工權利、資源利用效益，以及提供可持續產品和服務方面堅守高標準。穩健的業務關係管理同樣非常重要，有助將信和置業可能對供應鏈造成的間接環境和社會影響（例如廢物、排放或違反人權）的風險減至最低。 | **High 高** | **Medium 中** | **Low 低** |
| 對於強制勞工和童工，於價值鏈中採用透明的方針可確保持份者受國際公認的標準保護。在工作間和建築工地尊重勞工權利，可創造更共融、高效率和安全的環境。以公正原則待人，包括關注強制勞工和童工等問題，能避免對表現、聲譽、大眾、社會和經濟造成的負面影響。 | **High 高** | **Medium 中** | **Low 低** |
| 穩健的網絡安全與數據保護策略，可為員工和其他主要持份者提供正確資訊和工具，促進數碼化和房地產科技工作，帶來提升租戶和顧客滿意度及減少環境足跡等成果。<br><br>在現今的數碼時代，房地產和酒店業務在銷售和租賃過程都涉及和管有大量數據，增加受到網絡攻擊的風險。這些攻擊可導致敏感、專利和個人數據洩露，進而對所有主要持份者產生負面影響，包括員工、租戶、顧客、供應商和商業夥伴。遵守數據私隱相關規定，及與主要持份者達成協議，可防止潛在的重大法律後果。 | **High 高** | **High 高** | **High 高** |

| Pillars 關鍵元素 | Issue 議題 | Significant Impacts |
|---|---|---|
| **Governance 管治** | **Ethics and Integrity 道德與誠信** | Ethical business practices set the foundation for functioning economies and markets along the value chain. Robust corporate governance and transparency build trust that results in customer and talent attraction and creates positive economic development. Ethical conduct avoids penalties, which means more resources can be allocated to support people and the environment.<br><br>The reliance on contractors and sub-contractors for property/hotel development and operations poses corruption risks that may erode trust in markets and governments, impacting the entire value chain. Robust corporate governance and transparency can prevent impaired performance, a loss of reputation and potential fines. |
| | **Economic Performance 經濟表現** | The property and hospitality sectors are major contributors to economies. Sino Land contributes by providing job opportunities (generating income for employees which in turn stimulates economic growth), and by stimulating demand for related industries such as architecture, engineering, construction and food and beverage.<br><br>The property sector as a whole can influence issues such as housing affordability and economic stability. Therefore, careful consideration is required to deliver broader prosperity. Strong economic performance can prevent a decline in performance, growth and human capital development. |
| | **Customer Satisfaction 顧客滿意度** | Regular stakeholder engagement and a focus on quality management systems will help identify customer needs and enhance product and service excellence, enhancing Sino Land's ability to contribute to community development. A focus on customer satisfaction may avoid consequences such as customer attrition that will ultimately impact revenue and constrain resources available for fostering sustainable business growth and disbursement to stakeholders, and thereby meaningfully contributing to the economy and society. |

## Green Living Material Topics 綠色生活重大議題

**Climate Resilience and GHG Emissions | Energy Consumption and Efficiency | Material Use, Waste Reduction and Management | Urban Biodiversity | Labour Practices | Health, Safety and Wellbeing**

| Pillars 關鍵元素 | Issue 議題 | Significant Impacts |
|---|---|---|
| **Green Living 綠色生活** | **Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放** | A focus on decarbonisation will help protect ecosystems and the health of society and the economy. Proper management of climate-related risks will avoid impacts on the long-term sustainability of people, ecosystems and economies. |

| 重大影響 | Value Chain Impacts 對價值鏈的影響 | | |
|---|---|---|---|
| | Upstream 上游 | Operations 業務 | Downstream 下游 |
| 營商操守是價值鏈於經濟和市場中正常運作的基石。穩健的企業管治和高透明度可建立信任，吸引客戶和人才，並創造積極的經濟發展。秉持道德操守可避免處罰，使更多資源能分配予公眾和環境。<br><br>房地產/酒店發展和營運對承辦商和分判商的依賴可帶來貪污風險，或會削弱市場和政府的信任，影響整個價值鏈。穩健的企業管治和透明度可防止業績下滑、聲譽受損和潛在罰款。 | <br>**High 高** | <br>**High 高** | <br>**High 高** |
| 房地產和酒店業是經濟的主要來源。信和置業通過提供就業機會（為員工帶來收入從而刺激經濟增長），和帶動對建築、工程、建造及飲食等相關行業的需求，貢獻經濟發展。<br><br>房地產行業可影響住屋負擔和經濟穩定等問題。因此，我們需要仔細考慮和計劃，以推動更廣泛的經濟繁榮。強勁的經濟表現可以防止業績、業務增長和人力資本發展的下滑。 | <br>**Medium 中** | <br>**High 高** | <br>**Medium 中** |
| 定期與持份者溝通和重視質量管理系統，有助識別顧客需求和提供更佳的產品和服務，從中增強信和置業為社區發展貢獻的能力。關注顧客滿意度可避免顧客流失而影響收入，使公司能繼續投放資源以促進可持續業務增長和回饋持份者，持續為經濟和社會帶來有意義的貢獻。 | <br>**Low 低** | <br>**High 高** | <br>**High 高** |

**氣候抗禦力和溫室氣體排放 |**
**能源消耗和效益 |**
**物料使用、廢物削減和管理 | 城市生物多樣性 |**
**勞工實務常規 | 健康、安全和福祉**

| 重大影響 | Value Chain Impacts 對價值鏈的影響 | | |
|---|---|---|---|
| | Upstream 上游 | Operations 業務 | Downstream 下游 |
| 致力減碳將有助保護生態系統，以及社會和經濟的健康。適當地管理氣候相關風險將避免對大眾、生態系統和經濟的長遠可持續發展造成影響。 | <br>**High 高** | <br>**High 高** | <br>**Medium 中** |

| Pillars 關鍵元素 | Issue 議題 | Significant Impacts |
|---|---|---|
| **Green Living 綠色生活** | **Health and Safety 健康與安全** | A culture of safety can protect and support people. Safeguarding employees will improve performance and help attract and retain talent and customers alike, leading to benefits for people and the economy. Robust health and safety practices can avert injuries, impaired reputation and performance. |
| | **Energy Consumption and Efficiency 能源消耗和效益** | In Hong Kong, commercial and residential buildings account for approximately 90% of overall electricity consumption, generating over 60% of total GHG emissions. Energy-efficiency measures and investments in cleaner energy support the low-carbon economy, safeguarding ecosystems, people and economies. Adequately managing energy consumption can avert impacts on air quality and the exacerbation of climate change. Meeting regulatory and stakeholder expectations will ensure Sino Land's capacity to meaningfully contribute to both the economy and society is not hindered. |
| | **Wellbeing 福祉** | Supported and healthy employees are motivated at work. Prioritising wellbeing attracts talent and creates positive customer experiences and economic development. Support for employees discourages underperformance in the workplace and high turnover rates that may in turn result in lost opportunities for the business, people and economies. |
| | **Labour Practices 勞工實務常規** | Respected and satisfied employees cultivate a culture where people feel empowered and are more likely to find purpose at work. This attracts talent and creates positive economic development. Nurturing employees prevents high turnover rates and low productivity that may result in lost opportunities for the business, people and economies. |
| | **Material Use, Waste Reduction and Management 物料使用、廢物削減和管理** | Minimising resource consumption and waste generation, maximising reuse and recycling, and ensuring proper treatment of waste, safeguard the environment and the health of society. Adequate management of resources and waste can prevent environmental damage along with loss of reputation and penalties that may impede Sino Land's ability to contribute to sustainable development. |
| | **Urban Biodiversity 城市生物多樣性** | The property sector has a profound impact on biodiversity and ecosystem health, particularly through construction and design practices. A sound approach to biodiversity sustains ecosystems, resources and quality of life. Proper consideration of biodiversity impacts prevents degradation of ecosystems and loss of stakeholder trust. |
| | **Diversity and Equal Opportunities 多元與平等機會** | Diversity of thought encourages innovation that can amplify performance. Diverse, equitable and inclusive workplaces empower employees, attract talent and create positive economic development. A robust approach to diversity and equal opportunities will prevent higher turnover, impaired reputation and lost opportunities for the business, people and economies. |

| 重大影響 | Value Chain Impacts 對價值鏈的影響 | | |
|---|---|---|---|
| | Upstream 上游 | Operations 業務 | Downstream 下游 |
| 安全文化可保護和支持大眾。保護員工可提升表現，有助吸納和留住人才及客戶，為大眾和經濟帶來利益。穩健的健康和安全實務常規可避免員工受傷、聲譽受損和表現下滑。 | Medium 中 | High 高 | Medium 中 |
| 香港的商業和住宅建築佔整體用電量約90%，產生的溫室氣體排放量佔總排放量逾60%。能源效益措施和潔淨能源投資可支持低碳經濟，以及保護生態系統、大眾和經濟。充分管理能源消耗可避免影響空氣質素和加劇氣候變化。滿足監管和持份者的期望，能確保信和置業有能力順利地為經濟和社會帶來具意義的貢獻。 | Medium 中 | High 高 | Medium 中 |
| 健康和得到支援的員工，能積極地工作。優先考慮員工的身心健康可吸引人才，從而創造優質的客戶體驗和良好的經濟發展。為員工提供支援，有助提升工作表現和減低流失率，從而避免錯失業務、人才和經濟發展中機遇。 |  Low 低 | High 高 | Medium 中 |
| 員工感到受尊重和滿足，可建立賦能的文化，在工作找到意義。這樣的文化可吸引人才並推動積極的經濟發展。培養員工可減低流失率並提升生產力，從而避免錯失業務、人才和經濟發展中機遇。 | Medium 中 | High 高 | Medium 中 |
| 將資源消耗和廢物量減至最低並盡量重用和回收資源，加上確保廢物妥善處理，能保護環境和社會健康。妥善管理資源和廢物，有助信和置業避免破壞環境、聲譽受損和處罰，提升貢獻可持續發展的能力。 | Medium 中 | High 高 | Medium 中 |
| 房地產行業對生物多樣性和生態系統的健康影響深遠，尤其是通過建築和設計實務常規。穩妥的生物多樣性方針可保持生態系統、資源和生活質素。仔細考慮生物多樣性的影響，可以防止生態系統惡化和失去持份者信任。 | High 高 | High 高 | Medium 中 |
| 多元思想能促進創新，有助提升表現。多元、平等和共融的工作間為員工賦予權力、吸引人才並創造積極的經濟發展。採取全面的多元和平等機會方針，能減低員工流失率，以及避免聲譽受損，從而可能錯失業務、人才和經濟發展中機遇。 |  Low 低 | High 高 | Medium 中 |

| Pillars 關鍵元素 | Issue 議題 | Significant Impacts |
|---|---|---|
| **Green Living 綠色生活** | **Water Consumption and Efficiency 用水和用水效益** | Minimising water consumption safeguards this essential shared resource for the benefit of people, communities and ecosystems. Adequate management of water use averts environmental stress that can result in reduced stakeholder trust. |
| | **Training and Development 培訓與發展** | Professional development empowers employees. Upskilled people are more likely to make positive contributions to society and the economy through enhanced business performance. Suitable training can prevent accidents, loss of productivity and lost opportunities for the business, people and economies. |

## Innovative Design Material Topics 創新構思重大議題

**Sustainable Buildings | Investment in Innovation**

| Pillars 關鍵元素 | Issue 議題 | Significant Impacts |
|---|---|---|
| **Innovative Design 創新構思** | **Sustainable Buildings 可持續發展建築物** | Adopting sustainable practices throughout the lifecycle of our buildings, including our property construction and management processes, reduces environmental impact along our value chain and enhances the wellbeing of people and communities. Investment in sustainable building practices will prevent vulnerabilities to climate-related risks that could otherwise impact the wellness of our tenants, the surrounding communities and the environment. |
| | **Investment in Innovation 創新投資** | Innovation improves performance, making our operations, products, services and people resilient and competitive. This in turn benefits our stakeholders, the economy and surrounding environment. Prioritising innovation prevents a decline in performance and customer satisfaction that may lead to lost opportunities for the business, people and economies. |

## Community Spirit Material Topics 心繫社區重大議題

**Heritage and Culture | Community Investment and Engagement**

| Pillars 關鍵元素 | Issue 議題 | Significant Impacts |
|---|---|---|
| **Community Spirit 心繫社區** | **Heritage and Culture 文化傳承** | Fostering the collective memory through conservation, art and cultural initiatives revitalises our communities, benefiting all stakeholders. Investing in heritage and culture ensures we do not lose out on opportunities for people to benefit from deeper community connections built through our cultural legacy and artistic talent. |
| | **Community Investment and Engagement 社區投資和參與** | Community investment can uplift people and reduce inequality. Positive contributions to society enhance the reputation of the business, attract talent and improve the economy. Community engagement alleviates inequalities and reduced trust in the business that would otherwise lead to lost opportunities for people and economies. |

| 重大影響 | Value Chain Impacts 對價值鏈的影響 | | |
|---|---|---|---|
| | Upstream 上游 | Operations 業務 | Downstream 下游 |
| 將用水減至最少，能保護珍貴的共享水資源，造福大眾、社區和生態系統。妥善管理用水，可避免因增加對環境的壓力而導致持份者失去信任。 | Medium 中 | High 高 | Medium 中 |
| 專業發展能成就員工。提升員工技能能推動更佳業務表現，從而為社會和經濟帶來積極影響。適當的培訓可以防止事故、生產力損失以及避免錯失業務、人才和經濟發展中機遇。 | Medium 中 | High 高 | Medium 中 |

**可持續發展建築物 | 創新投資**

| 重大影響 | Value Chain Impacts 對價值鏈的影響 | | |
|---|---|---|---|
| | Upstream 上游 | Operations 業務 | Downstream 下游 |
| 我們於建築物的整個生命週期(包括物業施工和管理流程)採用可持續實務常規，在減少價值鏈對環境影響的同時，提升大眾和社區的福祉。投資可持續建築實務常規將減少氣候相關風險，增強抗禦力，從而減低對租戶、周邊社區和環境健康的影響。 | Low 低 | High 高 | Medium 中 |
| 創新有助提升表現，使營運、產品、服務和員工更具抗禦力和競爭力，亦有利於我們的持份者、經濟和周邊環境。優先考慮創新可防止表現和顧客滿意度下降，避免錯失業務、人才和經濟發展中機遇。 | Medium 中 | High 高 | Medium 中 |

**文化傳承 | 社區投資和參與**

| 重大影響 | Value Chain Impacts 對價值鏈的影響 | | |
|---|---|---|---|
| | Upstream 上游 | Operations 業務 | Downstream 下游 |
| 透過保育以及藝術和文化活動建立集體回憶，有助活化社區，為所有持份者帶來裨益。投資於歷史文化，能確保我們把握能惠及大眾的機會，藉著文化遺產和藝術人才與社區建立更深厚的關係。 | Low 低 | Medium 中 | High 高 |
| 社區投資可培育人才並減少不平等現象；積極貢獻社會可提升企業聲譽、吸引人才並改善經濟。社區參與可緩解不平等現象，有助增加持份者對企業的信任，從而避免人才和經濟發展中機遇。 | Low 低 | High 高 | High 高 |

# ESG Risk Management
## 環境、社會及管治風險管理

The Group operates in a dynamic environment where potential ESG risks related to our material topics continually evolve along with their inherent opportunities for positive impact. During the reporting period, we reviewed our risk register and the results of this year's in-depth stakeholder engagement exercise to refresh our understanding of the salient ESG risks and opportunities applicable to our business. Issues relating to our supply chain, labour practices, cybersecurity and data protection were identified as areas of renewed focus.

Some of our key potential ESG risks and opportunities are outlined below. More information about our approach to climate-related risks and opportunities can be found on p.66 and p.188 of this Report, as well as our Climate Action Report.

集團於瞬息萬變的環境中營運，當中與重大議題相關的潛在環境、社會及管治風險，以及能產生積極影響的相關機會亦不時出現變化。報告期內，我們審閱了風險登記冊，並評估今年持份者深入參與活動的成果，以更新適用於我們業務的顯著環境、社會及管治風險和機遇。與供應鏈、勞工實務常規，以及網絡安全與數據保護相關的議題，亦確定納入為重新關注的領域。

以下概述部分潛在環境、社會及管治風險和機遇。有關管理氣候相關風險和機遇的詳情，請參閱本報告第66頁和第188頁，以及我們的《氣候行動報告》。

### Ethics and Integrity
### 道德與誠信

Report Section 報告章節

P.46-48 Governance 管治

**Potential Risks/Opportunities**

- Enhancing training and communication on our core value of "Integrity" will build capacity in preventing fraud and provide assurance to all stakeholders regarding our commitment to transparency

**潛在風險 / 機遇**

- 加強培訓及宣揚我們「誠信可靠」的核心價值，將有助防止舞弊，並增強所有持份者對我們保持透明度的信心

**Our Response**

- Policies and procedures reinforcing our firm commitment to ethical values and incorporating clear segregation of duties with checks and balances
- Regular staff training and communication on ethics and integrity

**我們的回應**

- 透過制定政策和程序，致力堅守道德價值，列明適當的職責分離安排及制衡措施
- 定期為員工安排有關道德與誠信的培訓和溝通

### Sustainable and Ethical Supply Chain
### 可持續和具道德的供應鏈

Report Section 報告章節

P.51-52 Governance 管治

**Potential Risks/Opportunities**

- High quality inputs are required to deliver the products and services our customers expect
- ESG-related incidents in our supply chain could negatively impact the Group's reputation
- Sustainability is an opportunity to engage suppliers to improve our ESG practices and the quality of our products and services

**潛在風險 / 機遇**

- 投入優質的資源，以提供符合客戶期望的產品和服務
- 與環境、社會及管治相關的供應鏈事故，或會對集團的聲譽產生負面影響
- 可持續發展為我們與供應商攜手改善環境、社會及管治實務常規，以及提升產品和服務質素的機會

**Our Response**

- Risk assessments of existing and new suppliers using the best ESG practices
- Ensuring at least 50% of our approved suppliers obtain recognised ISO/ESG/EHS standards by 2030

**我們的回應**

- 對現有的和新採用的供應商就是否符合最佳環境、社會及管治實務常規作風險評估
- 確保於2030年前至少50%的認可供應商獲得ISO/ESG/EHS標準認證

## Cybersecurity and Data Protection
## 網絡安全與數據保護

Report Section 報告章節

P.49-50 Governance 管治

### Potential Risks/Opportunities

- Minimising cybersecurity risks by strengthening our information security measures is imperative for the long-term resilience of the Group
- Digitalisation may bring an increased risk of cybersecurity incidents and more complex or stringent personal data privacy requirements
- Ensuring our systems are protected and personal data is handled properly so that they can build trust in our business and enable us to safely adopt innovative technologies

### 潛在風險 / 機遇

- 加強我們的資訊安全措施以減少網絡安全風險，有助集團實現長期抗禦力
- 數碼化或會增加網絡安全事故的風險，並帶來更複雜或嚴格的保護個人資料私隱要求
- 確保我們的系統與數據受到保護及個人資料得到妥善處理，以助建立持份者對集團的信任，並讓我們安全地採用創新科技

### Our Response

- Internal training and communication on cyberattacks and the setting up of an emergency incident response team
- Ongoing review of infrastructure and systems, and the engagement of an independent consultant to assess cybersecurity risks
- Obtaining ISO 27001 certification by 2025 and educating our colleagues about safeguarding digital assets and data security
- Periodic risk assessments of the Group's information technology systems by our Internal Audit Department and third-party auditors
- Policies and procedures established for the protection of personal data privacy

### 我們的回應

- 就防禦網絡攻擊議題展開內部培訓及溝通，並成立緊急事故應變小組
- 持續檢視基礎設施和系統，並外聘獨立顧問公司評估網絡安全風險
- 於 2025 年前取得 ISO 27001 認證，並培訓同事認識有關保護數碼資產和數據安全的知識
- 委託內部審核部和第三方核數師定期對集團資訊科技系統展開風險評估
- 制定有關保護個人資料私隱的政策和程序

## Sustainable Buildings
## 可持續發展建築物

Report Section 報告章節

P.112-121 Design 匠心設計

### Potential Risks/Opportunities

- A more competitive market as investors, tenants and customers look for buildings with sustainable design elements
- Reduced operating costs from energy-efficient and climate-resilient buildings

### 潛在風險 / 機遇

- 因為投資者、租戶和顧客對建築物包含的可持續性元素和設計有所要求，市場競爭漸趨激烈
- 透過節能和具氣候抗禦力的建築物降低營運成本

### Our Response

- Attaining recognised sustainable building awards and certifications for new and existing buildings
- Implementing innovative sustainable design features to attract investors, tenants and customers

### 我們的回應

- 為新建和現有建築物取得受認可的可持續建築獎項和認證
- 加入創新的可持續設計特點，以吸引投資者、租戶和顧客

## Climate Resilience and GHG Emissions
## 氣候抗禦力和溫室氣體排放

Report Section 報告章節
P.63-68 Green 綠色低碳

### Potential Risks/Opportunities

- Adopting climate-related risk management measures, from implementing energy-efficient and renewable energy technology to addressing physical and transition risks (including costly compliance management systems), is important for the Group

### 潛在風險 / 機遇

- 採取與氣候相關的風險管理措施，包括採用節能和可再生能源的科技，以應對實體和轉型風險（包括高成本的合規管理體系），對集團十分重要

### Our Response

- Climate-proofing buildings by incorporating environmentally responsible designs/facilities into our properties
- Utilising technology and pursuing innovative solutions to minimise emissions
- Establishing and updating our approach to climate risk mitigation
- Budgetary planning and control mechanism in place to manage costs

### 我們的回應

- 採用環保設計/設施，建造能抵禦氣候變化的建築物
- 利用創新科技及尋求創新方案，將溫室氣體排放量減至最低
- 建立和修訂如何緩解氣候風險的方針
- 建立預算計劃和監控機制以管理成本

## Material Use, Waste Reduction and Management
## 物料使用、廢物削減和管理

Report Section 報告章節
P.73-79 Green 綠色低碳

### Potential Risks/Opportunities

- Expectation of more stringent regulations to manage waste, given trends towards the circular economy and pressure on landfills
- Greater efficiencies and cost savings by producing less waste, managing our business more effectively and using more resilient building materials

### 潛在風險 / 機遇

- 鑑於循環經濟成為趨勢以及堆填區面臨飽和壓力，預期對廢物管理的規管將更嚴格
- 透過廢物削減、更有效地管理業務，以及使用更具抗禦力的建築材料，以提高效率並節省成本

### Our Response

- Goals to reduce waste production, including eliminating single-use plastic in our core operations by 2035
- Implementing waste management systems for our business, tenants, customers and other stakeholders in the properties we manage
- Investing in innovative and sustainable building materials

### 我們的回應

- 訂立廢物削減的目標，包括核心業務於2035年前停止使用即棄塑膠製品
- 為旗下管理物業的業務、租戶、顧客，以及其他持份者，實施廢物管理系統
- 投資創新和可持續的建築材料

## Labour Practices
## 勞工實務常規

Report Section 報告章節

P.91-99 Wellness 健康舒泰

### Potential Risks/Opportunities

- Stakeholders increasingly expect businesses to promote diversity and inclusion
- Failure to engage and train employees or provide adequate compensation and benefits can lead to a higher turnover of staff
- An inclusive and fair workplace, competitive remuneration and benefits, training and employee engagement help attract and retain talent and high-performing employees

### 潛在風險 / 機遇

- 持份者對企業促進多元和共融的期望與日俱增
- 未能有效連繫和培訓員工或提供足夠薪酬和福利，或會推高員工流失率
- 共融和平等的工作環境、具競爭力的薪酬和福利，以及員工培訓和參與，有助吸引和保留表現出色的員工

### Our Response

- Providing a workplace that is safe, supportive and free of discrimination
- Offering competitive medical and retirement benefits, training subsidies, overtime pay, discretionary bonuses, leave entitlements and other benefits
- Engaging employees and providing training opportunities through multiple platforms

### 我們的回應

- 提供安全、互助和無歧視的工作環境
- 提供具競爭力的醫療和退休福利、培訓津貼、加班費、酌情花紅、有薪假期和其他福利
- 利用多個平台與員工溝通並提供培訓機會

## Health, Safety and Wellbeing
## 健康、安全和福祉

Report Section 報告章節

P.100-107 Wellness 健康舒泰

### Potential Risks/Opportunities

- Health and safety incidents could adversely affect the wellbeing of stakeholders and negatively impact the reputation of the Group
- Consistent and diligent health and safety measures will improve the wellbeing of people

### 潛在風險 / 機遇

- 健康及安全事故或對持份者的福祉和集團聲譽產生負面影響
- 持續和全面的健康和安全措施將改善人們的福祉

### Our Response

- Creating a safe, equitable and favourable workplace for our employees
- Measures to safeguard the health and safety of customers and employees, including occupational health and safety ("OHS") policies and health and safety training
- Engaging stakeholders to identify new ideas and best practices for initiatives to enhance wellness

### 我們的回應

- 為員工建立安全、公正和融洽的工作環境
- 採取保障客戶和員工健康與安全的措施，包括職業健康與安全（「職安健」）政策，以及健康與安全培訓
- 透過持份者參與，構思和落實能促進身心健康的新方法和最佳實務常規

# Governance
# 管治

## RELATED MATERIAL TOPICS 相關重大議題


45 Economic Performance
經濟表現

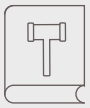
46 Ethics and Integrity
道德與誠信

49 Cybersecurity and Data Protection
網絡安全與數據保護

51 Sustainable and Ethical Supply Chain
可持續和具道德的供應鏈

53 Customer Satisfaction
顧客滿意度


The Group believes that good governance requires transparency and open communication with stakeholders.
集團明白，良好的管治需要高透明度，及與持份者維持開放的溝通。

| GOALS 目標 | PROGRESS 進展 (As at 30 June 2023 截至2023年6月30日) |
|---|---|
| 100% of approved suppliers are governed by our Contractor/Supplier Code of Conduct<br>100% 認可供應商受《承辦商/供應商行為守則》約束 | Since 2021, all our new suppliers have been required to comply with our Contractor/Supplier Code of Conduct. Our existing suppliers are required to confirm compliance with the Contractor/Supplier Code of Conduct annually.<br>自2021年，所有新供應商必須遵守《承辦商/供應商行為守則》。我們的現行供應商必須每年申明遵守《承辦商/供應商行為守則》。 |
|  100% By 2025, 100% of approved suppliers to adhere to our Sustainable Procurement Policy<br>於2025年前，100%認可供應商致力遵守《可持續採購政策》 | Since 2021, all our new suppliers have been required to comply with our Sustainable Procurement Policy. Our existing suppliers are required to confirm compliance with the Sustainable Procurement Policy annually.<br>自2021年，所有新供應商必須遵守《可持續採購政策》。我們的現行供應商必須每年申明遵守《可持續採購政策》。 |
| By 2030, 50% of suppliers to obtain recognised ISO/ESG/EHS standards<br>於2030年前，50%認可供應商獲得ISO/ESG/EHS認證 | 12.34% During the reporting period, 12.34% of the approved suppliers have obtained recognised ISO/ESG/EHS standards.<br>報告期內，12.34%的認可供應商獲得ISO/ESG/EHS認證。 |

## Management Approach

### Corporate Governance Structure

The Group places great importance on corporate integrity, business ethics and good governance. Our governance systems and processes are designed to reflect these values at all levels, including Sino Land's Board of Directors (the "Board"). The Board provides overall leadership and control for the Company, in an effective manner, to maximise the financial performance of the Company and shareholder value. The Board sets overall direction, strategies and policies and evaluates financial performance.

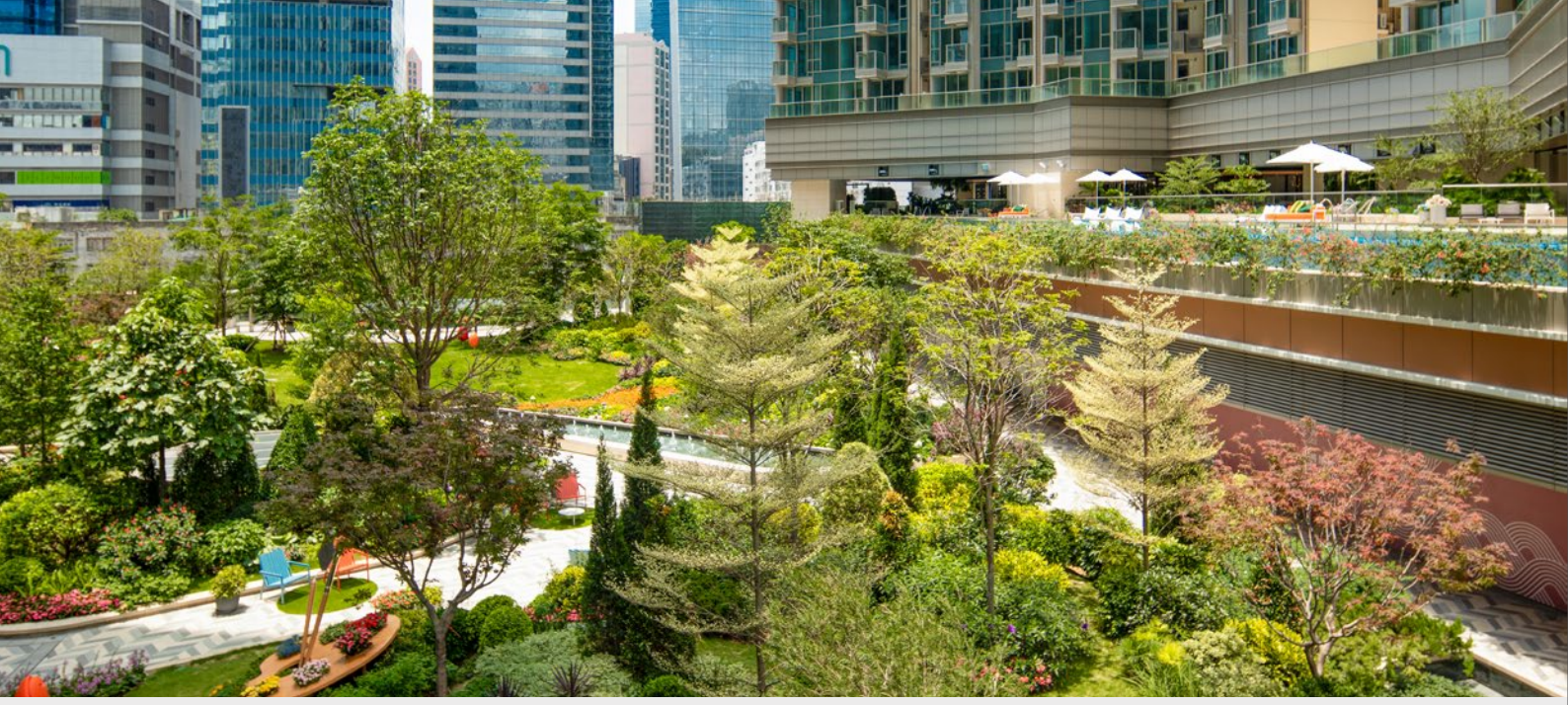
As at the publication of this Report, the Board has twelve Directors comprising six Executive Directors including the Chairman and the Deputy Chairman of the Board, two Non-Executive Directors (including Ms Nikki Ng who has been appointed as a Non-Executive Director with effect from 10 August 2023) and four Independent Non-Executive Directors. Non-Executive Directors, including Independent Non-Executive Directors, play a crucial role by bringing independent views and advice on important issues relating to the Company's strategy, policy and financial performance, and taking the lead on issues where potential conflicts of interest arise.

## 管理方針

### 企業管治架構

集團非常重視企業誠信、商業道德操守及良好管治。我們的管治體系和流程使信和置業各級人員（包括董事會）秉持這些價值觀。信和置業董事會有效的領導及監督，能為公司的財務業績和股東帶來裨益。董事會不僅制定整體方向、策略與政策，亦會檢討財務表現。

截至本報告發表日期止，董事會共有十二名董事，由六名執行董事，包括董事會主席及董事會副主席；兩名非執行董事（包括於2023年8月10日起已獲委任為非執行董事之黃敏華女士）和四名獨立非執行董事組成。非執行董事，包括獨立非執行董事，擔當重要角色。他們在決定與公司策略、政策、財務表現相關的重要事宜時提供獨立意見及建議；亦會牽頭引導處理涉及潛在利益衝突的問題。



Grand Central
凱滙

The balance between the number of Executive and Non-Executive Directors is considered effective in ensuring independent judgment being exercised effectively to protect the interests of the Company and its shareholders. The Board's work is supported by regular reporting from the Audit Committee, Compliance Committee, Remuneration Committee and Nomination Committee.

Diversity at the Board level is essential to attain our strategic objectives and further sustainable development. Our Board Diversity Policy stipulates that the Nomination Committee must consider a number of factors when deciding on new appointments or re-appointments. These include age, gender, ethnicity, cultural identity, educational background, professional or industry experience, skills, knowledge and other relevant criteria.

The Company is committed to maintaining a high degree of corporate transparency and communicating regularly with our stakeholders. Accordingly, information about our business is disseminated through various channels including press releases, the corporate website, results briefings, onsite visits and investor conferences, amongst others. For more details about our approach to corporate governance and governance structure, please refer to our Annual Report 2023.

執行董事及非執行董事之人數比例均稱，能有效確保董事會作出獨立判斷，以保障公司及其股東之利益。審核委員會、遵守規章委員會、薪酬委員會和提名委員會定期向董事會匯報，以支持董事會的工作。

董事會多元化對達到策略性目標及促進可持續發展至關重要。我們的《董事會成員多元化政策》訂明提名委員會在新委任或續任事宜上必須考慮多個因素，包括年齡、性別、種族、文化認同、教育背景、專業或行業經驗、技能、知識，以及其他相關素質。

公司致力保持高透明度及與持份者定期溝通。為此，我們以多個渠道發布有關業務的資訊，包括新聞稿、公司網站、業績簡報、實地探訪和投資者會議等。有關企業管治方針和管治架構的詳情，請參閱2023年報。

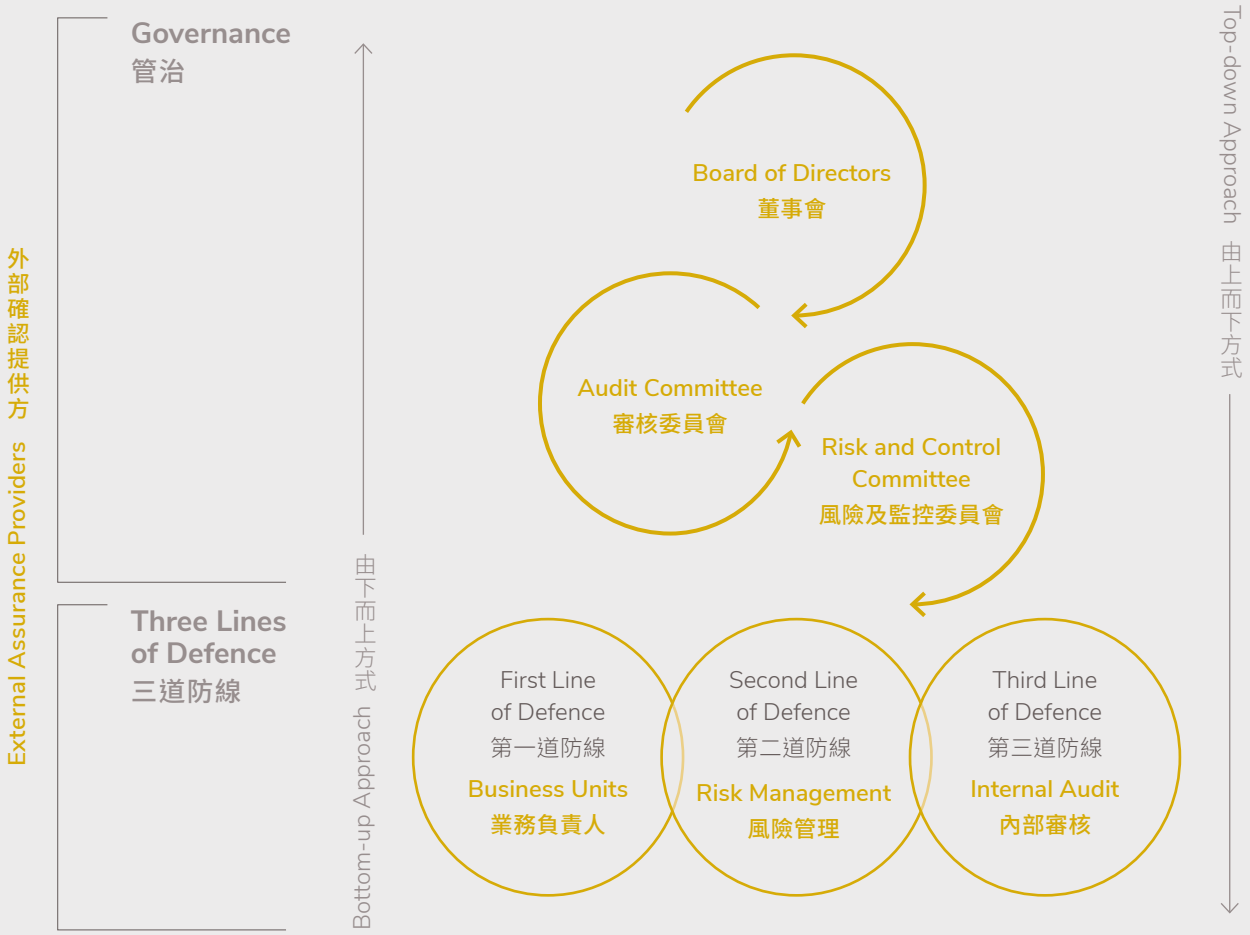
## HIGHLIGHTS
## 重點項目

1 Sino Land is included in the Dow Jones Sustainability Asia/Pacific Index, recognising our sustainability performance in the top 20% of the region

信和置業獲納入道瓊斯可持續發展亞太指數，標示其可持續發展表現在區內位列前20%

2 Enhanced disclosure with reference to new sustainability disclosure frameworks and standards from the TNFD and ISSB

參考TNFD和ISSB兩項新可持續披露框架和準則以提升披露水平




## Risk Management

An essential and integral part of our corporate governance is the robust and effective management of risks, including ESG risks. The Board has the overall responsibility for evaluating and determining the nature and extent of the risks it is willing to take in achieving the Group's strategic objectives, and ensuring that the Company establishes and maintains appropriate and effective risk management and internal control systems to address ESG risks, including climate-related risks. In addition, the Audit Committee is authorised by the Board to oversee risk management and internal control systems.

Enterprise Risk Management ("ERM") is a process through which risks and relevant controls are identified, assessed, evaluated and reviewed on an ongoing basis. The Group implements an ERM approach to support the Board and the Audit Committee in discharging their risk management responsibilities and aid individual business units in managing key risks they face. An ERM Policy and Framework based on International Standard ISO 31000:2018 Risk Management – Guidelines, has been established and is reviewed regularly.

With direction from the Board, the Audit Committee and the Risk and Control Committee, the Group utilises the Three Lines of Defence model. This model combines a top-down strategic view with a bottom-up operational risk assessment, by each department, to provide a holistic view and ensure all significant risks are properly identified and managed.

## 風險管理

穩健有效的風險管理，包括環境、社會及管治風險，是企業管治的的重要一環。董事會全面負責評估及釐定集團於達成策略目標的過程中願意承擔之風險性質及程度，並確保本公司設立及維持合適及有效之風險管理及內部監控系統，以監督環境、社會及管治相關風險，當中包括氣候風險。此外，董事會進一步授權審核委員會監督風險管理和內部監控系統。

企業風險管理是用於持續識別、評估、衡量和檢討各項風險及其相關監控措施的機制。集團採用企業風險管理系統協助董事會及審核委員會履行風險管理的責任，以及幫助各業務單位管理其面對的主要風險。《企業風險管理政策及框架》依據國際標準《ISO 31000：2018風險管理 —— 指引》制訂並經定期檢討。

在董事會、審核委員會與風險及監控委員會的指引下，集團採用「三道防線」的風險管理模式，綜合「由上而下」的策略觀點以及各部門所進行「由下而上」的營運風險評估，以確保所有重大風險均獲識別並適當管理。

For the year ended 30 June 2023, the Audit Committee, with the assistance of the Risk and Control Committee, reviewed the effectiveness of the risk management and internal control systems covering strategic, financial, operational, compliance and ESG-related risks. The Audit Committee engages in various activities to oversee the risk management system on an ongoing basis. Such activities include, but are not limited to, reviewing the ERM Policy and Framework and ERM reports.

In May 2022, the Group engaged an independent consultant to organise a workshop on ESG risks and opportunities for our management representatives. During the workshop, participants reviewed ESG risks and opportunities, including climate-related risk, and discussed potential mitigation actions. Results of the workshop are now guiding the enhanced integration of ESG risk into our ERM Policy and Framework. More information about our risk management and internal control systems can be found in our Annual Report 2023.

## Sustainability Governance

The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"). The ESG Steering Committee is chaired by Mr Daryl Ng, Deputy Chairman, and comprises Directors of the Company and key executives.

截至2023年6月30日年度，審核委員會在風險及監控委員會的協助下，檢討集團的風險管理和內部監控體系的成效，範疇包括策略性、財務、營運、合規監控，以及與環境、社會及管治相關的風險。審核委員會透過檢討《企業風險管理政策及框架》以及企業風險管理報告等不同方式，持續監督風險管理系統。

2022年5月，集團委託獨立顧問為管理層代表舉辦有關環境、社會及管治風險及機遇的工作坊。於工作坊期間，參加者審視集團相關的環境、社會及管治風險及機遇，當中包括氣候相關風險，並就潛在的緩解措施進行討論。工作坊的結果引導我們將環境、社會及管治風險更完善地整合到《企業風險管理政策及框架》。有關風險管理及內部監控系統的詳情，請參考本公司2023年報。

## 可持續發展管治

董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員。

The ESG Steering Committee reports to the Board twice a year and supports the Board in overseeing sustainability practices by:

- observing and highlighting ESG trends, risks and inherent opportunities
- identifying and addressing the expectations of stakeholder groups
- planning and implementing programmes and policies to support the sustainability strategy
- monitoring and enhancing the management approach to our material topics to create shared value
- reporting on sustainability performance and progress at regular board meetings
- reviewing and approving the Company's sustainability reports

The ESG Steering Committee also oversees the alignment of the Company's sustainability disclosures with international standards, including the recommendations of the TNFD, as well as the ISSB's IFRS S1 General Requirements for Disclosure of Sustainability-related Financial Information and IFRS S2 Climate-related Disclosures released in June 2023.

The ESG Steering Committee is supported by sub-committees with representatives from various business units responsible for developing roadmaps and actions to deliver the goals and targets under our three pillars — Green Living, Innovative Design and Community Spirit. Sub-committees ensure sufficient resources are allocated to achieve the goals and targets under each material topic. They also monitor feedback or grievances raised through multiple channels and propose initiatives for the ESG Steering Committee to consider. Sub-committees engage in annual review exercises, stakeholder surveys, as well as peer and best practice benchmarking to assess and enhance the Company's management approach for each material topic. They meet regularly and track key performance indicators aligned with our SV2030 targets to identify areas for improvement.

環境、社會及管治督導委員會每年向董事會匯報兩次並透過以下方式協助董事會監督可持續發展事宜：

- 觀察和重點說明環境、社會及管治趨勢、風險和潛在機遇
- 識別和回應持份者組別的期望
- 規劃和實施支持可持續發展策略的計劃和政策
- 監察和加強重大議題的管理方針以創造共享價值
- 於董事會定期會議上匯報可持續發展績效和進展
- 審批公司的可持續發展報告

環境、社會及管治督導委員會亦監察公司的可持續發展披露符合國際標準，包括TNFD的框架建議及由ISSB於2023年6月發布的《國際財務報告可持續披露準則第1號——可持續相關財務信息披露一般要求》，以及《國際財務報告可持續披露準則第2號——氣候相關披露》。

環境、社會及管治督導委員會由來自各個業務部門代表的小組委員會所支持。小組委員會負責規劃「綠色生活」、「創新構思」和「心繫社區」三大元素的路線圖和籌辦活動，並確保每個元素均獲分配充足的資源，以達成因應每個重大議題而訂立的目標和指標。小組委員會透過多個渠道聽取意見或申訴，從而為環境、社會及管治督導委員會建議相應計劃。此外，小組委員會透過年度審核、持份者問卷調查，並以行業同儕和最佳實務常規為基準，評估和加強公司對各個重大議題的管理方針。小組委員會亦會定期舉行會議跟進《可持續發展願景2030》目標的關鍵績效指標，以識別有待改進的地方。

## ESG Steering Committee Members
## 環境、社會及管治督導委員會成員

| | |
|---|---|
| **Mr Daryl Ng**, Deputy Chairman | 副主席 **黃永光先生** |
| **Ms Nikki Ng**, Non-Executive Director (formerly Group General Manager) | 非執行董事(時任集團總經理) **黃敏華女士** |
| **Mr David Ng**, Group Associate Director | 集團聯席董事 **黃永龍先生** |
| **Mr Thomas Tang**, Executive Director & Group Chief Financial Officer | 執行董事兼集團財務總裁 **鄧永鏞先生** |
| **Ms Bella Chhoa**, Director – Asset Management | 資產管理董事 **蔡碧林女士** |
| **Ms Elaine Liu**, Group Associate Director & Chief Human Resources Officer | 集團聯席董事兼人力資源總監 **廖懿妮女士** |
| **Ms Vivian Lee**, Group General Manager – Corporate Marketing, Communications & Sustainability | 企業市務、傳訊及可持續發展集團總經理 **李玲鳳女士** |

## Improving our Sustainability Performance

The Group's commitment to improving our sustainability performance extends from management to frontline employees. To reinforce the Group's vision of Creating Better Lifescapes and our core value of "Continuous Improvement", ESG is one of our main annual goal-setting areas for measuring achievements. Accordingly, colleagues at Assistant Manager level and above are expected to set KPIs related to sustainability topics and integrate sustainability practices into their daily work. These KPIs are reviewed during annual performance appraisals. We consistently strive for strong results in this area and incentivise good performance.

## Key Policies and Guidelines

Our ESG Policies and Guidelines are essential in enabling us to deliver our products and services while meeting our sustainability goals. The ESG Steering Committee reviews and approves the policies. During the reporting period, the Group reviewed and updated our policies and guidelines to ensure they are more consistent with the evolving expectations of our stakeholders. Our policies are described in more depth in the relevant material topic sections of this Report.

## Sustainable Finance

Building on our work in accelerating sustainable finance with green deposits, we continue to seek opportunities to contribute to this growing ecosystem in Hong Kong. We are committed to supporting projects involving green buildings, renewable energy, pollution prevention and more, promoting the transition to a low-carbon, climate resilient and sustainable economy. During the reporting period, we deposited over HK$3.6 billion into innovative "green deposits" with local banks in Hong Kong.

## 改善我們的可持續發展表現

集團對改善可持續發展表現的承諾由管理層延伸至前線員工。為了達致集團「建構更美好生活」的願景和加強「不斷求進」的核心價值，環境、社會及管治成為了年度目標設定的其中一個主要範疇以衡量成果。為此，助理經理及以上級別的員工須訂立與可持續發展議題相關的關鍵績效指標，並在日常工作中實踐可持續發展理念。我們於年度表現評估期間檢討這些關鍵績效指標的實行情況，並持續鼓勵表現良好的員工，以達致卓越的可持續發展表現。

## 主要政策及指引

環境、社會及管治政策和指引引領我們在提供產品與服務的同時，達成可持續發展目標。環境、社會及管治督導委員會審批相關政策及指引。報告期內，集團檢討及修訂了政策和指引，以確保符合持份者不斷改變的期望。更詳盡的政策描述載於本報告中的相關重大議題章節。

## 可持續金融

透過綠色存款加快可持續金融步伐，我們持續尋求推動香港可持續金融生態系統成長的機會。我們致力支持綠色建築、可再生能源、污染防治等項目，促進轉型至低碳、具氣候抗禦力和可持續發展經濟。報告期內，我們向香港本地銀行存入超過36億港元的創新「綠色存款」。

### Our ESG Policies and Guidelines
### 我們的環境、社會及管治政策和指引

| | | | |
|---|---|---|---|
| Anti-Corruption Policy<br>《反貪污政策》 | Cybersecurity Policy<br>《網絡安全政策》 | Green Office Policy<br>《綠色辦公室政策》 | Sustainable Building Guidelines<br>《可持續建築指引》 |
| Biodiversity Policy<br>《生物多樣性政策》 | Diversity and Inclusion Policy<br>《多元共融政策》 | Health and Safety Policy<br>《健康及安全政策》 | Sustainable Procurement Policy<br>《可持續採購政策》 |
| Climate Change Policy<br>《氣候變化政策》 | Energy Policy<br>《能源政策》 | Human Rights Policy<br>《人權政策》 | Waste Management Policy<br>《廢物管理政策》 |
| Contractor/Supplier Code of Conduct<br>《承辦商/供應商行為守則》 | Environmental Policy<br>《環保政策》 | Stakeholder Engagement Guidelines<br>《聯繫持份者指引》 | Whistleblowing Policy<br>《舉報政策》 |

# Economic Performance

## 經濟表現

As we seek to make business a driver for sustainability and to create a better life for all, we are keenly aware that these aspirations go hand in hand with achieving steady economic performance within changing global markets. With this in mind, we continue to optimise earnings, improve efficiencies and elevate the quality of our products and services.

在不斷變化的全球市場取得穩定經濟表現有助促進企業的可持續發展，實現我們為人們建構更美好生活的願景。因此，我們繼續增加收益、提高效率，並提升產品和服務的質素。

To continue to Create Better Lifescapes for all our stakeholders, we maintain a policy of selectively and continuously replenishing our land bank and delivering high-quality products and services to our customers. As at 30 June 2023, the Group had a total land bank of approximately 19.5 million sq. ft. of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney. In terms of land bank breakdown by status, 4.8 million sq. ft. was for properties under development, 12.9 million sq. ft. was properties for investment and hotels, together with 1.8 million sq. ft. of properties held for sale. Our property leasing and management services, along with our hospitality business, continue to support the Group by contributing a steady income stream. More details about our economic performance can be found in our Annual Report 2023.

為了繼續為所有持份者「建構更美好生活」，我們維持採取選擇性策略補充土地儲備，並致力為顧客提供優質產品和服務。截至2023年6月30日，集團在中國內地、香港、新加坡及悉尼擁有的土地儲備應佔樓面面積約1,950萬平方呎。以土地狀況劃分，發展中物業為480萬平方呎、投資物業和酒店為1,290萬平方呎，以及已完成之銷售物業為180萬平方呎。我們的物業租賃和管理服務，以及酒店業務，將繼續為集團帶來穩定收入。有關經濟表現的詳情，請參閱本公司2023年報。

**4.8 million sq. ft.**
properties under development
發展中物業面積為480萬平方呎

**12.9 million sq. ft.**
properties for investment and hotels
投資和酒店物業面積為1,290萬平方呎

**1.8 million sq. ft.**
properties held for sale
已完成之銷售物業面積為180萬平方呎

A total land bank of approximately
**19.5 million sq. ft.**
of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney
中國內地、香港、新加坡及悉尼的土地儲備應佔樓面面積為約1,950萬平方呎

# Ethics and Integrity

## 道德與誠信

"Integrity" is an important core value of the Group. We promote high ethical standards and strictly prohibit any form of corruption and bribery in our business transactions.

「誠信可靠」是集團重要的核心價值。我們提倡高道德標準，並嚴禁商業交易存有任何貪污和賄賂的行為。

We do not compromise on ethics and integrity. As outlined in our Code of Conduct ("CoC"), any form of corruption or bribery is not tolerated. Breach of our CoC may result in disciplinary or civil action. All staff members are required to complete an e-learning course on our CoC comprising two videos and a quiz using the SINO iLearn app. They must also complete a mandatory "Code of Conduct Acknowledgement and Declaration Form" to confirm that they understand the requirements stipulated in our CoC. Our contractors and suppliers must likewise adhere to the Contractor/Supplier Code of Conduct ("SCoC"), and must align to the ethically, socially and environmentally responsible practices stipulated in the SCoC.

我們不會在道德和誠信方面妥協。我們於《紀律守則》訂明絕不允許任何形式的貪污或賄賂。違反《紀律守則》的行為可導致紀律處分或民事訴訟。所有員工必須利用「信學堂」手機應用程式完成有關《紀律守則》的培訓，當中包括兩段短片和一份測驗。員工亦必須填寫「《紀律守則》簽署及聲明書」，以示確認和明白當中訂明的規定。我們的承辦商和供應商亦須符合《承辦商/供應商行為守則》的規定，遵守對道德、社會和環境負責的常規。

Employees are regularly reminded to ensure a high level of business integrity in accordance with the Code of Conduct.
我們經常提醒員工遵守《紀律守則》的規定，以確保以誠信營運業務。

## Anti-Corruption

The Group complies with all applicable laws and regulations, including the Prevention of Bribery Ordinance in Hong Kong and equivalent laws and regulations in Mainland China, Singapore and Sydney. Senior management takes full responsibility for complying with regulations to prevent bribery and corruption. Our Anti-Corruption Policy provides guidelines to ensure proper conduct across our business, including those relating to the prevention of bribery, solicitation and acceptance of advantages, conflicts of interest, forging of documents or presenting false accounting records, as well as the acceptance of gifts and entertainment from third parties. Employees are regularly reminded to ensure a high level of business integrity in accordance with the CoC, and to avoid situations that may lead to a potential conflict of interest. During the reporting period, there were no significant instances of non-compliance with laws and regulations.

We provide yearly anti-corruption training to colleagues, including Executive Directors, in collaboration with the Independent Commission Against Corruption ("ICAC"). This training covers topics such as ethical conduct in property management, construction and work supervision. A Tender Committee monitors contractor/supplier selection to ensure fairness in the tendering process. To ensure we comply with high ethical standards, we continue to conduct internal monitoring and risk assessments on a quarterly basis.

## 反貪污

集團遵守所有適用的法律及規例，包括香港的《防止賄賂條例》，以及中國內地、新加坡和悉尼的同等法律及規例。高級管理層對遵守防止賄賂和貪污規例負全權責任。我們的《反貪污政策》確保集團營運的各方面恰當有序，涵蓋防止賄賂、索取及收受利益、利益衝突、偽造文件或提供虛假會計紀錄，以及接受第三方饋贈和款待等相關指引。我們經常提醒員工遵守《紀律守則》的規定，以確保以誠信營運業務，並避免涉及或會導致利益衝突的情況。報告期內，集團沒有違反法律和規例的重大事件。

我們每年都與廉政公署合作，為執行董事及其他員工提供反貪污培訓。培訓內容包括物業管理、建築和工程監督的誠信操守。為確保招標過程公正，我們成立了招標委員會，以監督承辦商/供應商的甄選過程。我們亦持續進行季度內部監控和風險評估，確保高道德標準得到恪守。

## Open Communication

We value the views and suggestions of our stakeholders. Our grievance handling mechanisms are designed to ensure concerns are handled promptly and impartially. For employees, we have a dedicated phone line, email and secure storage, and defined systems for receiving, logging and saving reports securely, so these are not at risk of unauthorised processing or disclosure. Other stakeholders, including those from the local communities, can also voice concerns safely through a dedicated channel. We regularly review our grievance mechanisms to ensure their continual improvement.

### Whistleblowing

Employees and other stakeholders may report any suspected cases of misconduct without fear of retaliation in accordance with our Whistleblowing Policy. As part of our procedures, a dedicated investigation team reviews issues raised and reports these to the Business Ethics Committee, which comprises a member of the Board, the Head of the Human Resources Department and the Head of the Internal Audit Department. The Business Ethics Committee in turn reports to the Risk and Control Committee and the Board (via the Audit Committee).

Our Unethical Conduct Notification ("UCN") Policy and Procedures provide employees with a formal channel for reporting complaints to the Business Ethics Committee. When a complaint is received, an investigation is conducted by the dedicated investigation team and all complaints are handled promptly and fairly. Reports may be submitted anonymously, and the Group is committed to protecting the reporting person's identity. Reported cases are handled by the Business Ethics Committee in confidence, except where the Group is required to disclose information by law or regulation, and followed through in accordance with our UCN Policy and Procedures. Regular monitoring of these policies and procedures is facilitated by reporting to the Risk and Control Committee and the Board to ensure the effectiveness of our whistleblowing mechanisms.

## 開放的溝通

我們重視持份者的意見和建議。我們的申訴機制旨在迅速和公正地處理疑慮。我們為員工設立專用熱線、電郵和安全的文件儲存庫，並以既定系統穩妥地接收、記錄和儲存相關投訴，以免遭受未經授權處理或洩露的風險。其他包括來自社區的持份者，亦可透過專用渠道安全地表達疑慮。我們定期進行檢討，務求持續完善申訴機制。

### 舉報

員工和其他持份者可以根據《舉報政策》對任何可疑的不當行為作出舉報，而無需擔心受到報復。在調查的程序中，專責調查小組會審查所有問題，並向由一名董事會成員、人力資源部主管和內部審核部主管組成的商業操守委員會匯報。而商業操守委員會會向風險及監控委員會及透過審核委員會向董事會匯報。

我們的《不道德行為舉報政策及程序》為員工提供正式渠道，向商業操守委員會提出投訴。接獲投訴後，專責調查小組以迅速和公正地處理個案。集團致力保護舉報者的身分，並允許以匿名方式舉報。除相關法例要求集團披露的情況外，每宗舉報個案均由商業操守委員會按照《不道德行為舉報政策及程序》保密處理。政策和程序的定期檢討會以報告方式呈交風險及監控委員會和董事會以確保舉報機制的成效。

### Whistleblowing Channels
### 舉報渠道

Employees and other relevant parties can raise their concerns to the Group's Business Ethics Committee by email, fax or phone:

員工和相關人士可透過電郵、傳真或致電集團商業操守委員會提出疑慮：

Email 電郵 ethics@sino.com

Fax 傳真 (852) 2137 5995

Telephone 電話 (852) 2132 8488

# Cybersecurity and Data Protection

## 網絡安全與數據保護

As digitalisation becomes increasingly important to our business, there is a growing need to focus on cybersecurity and data protection as part of our governance strategy.

數碼化對業務的重要性與日俱增，將網絡安全與數據保護納入管治策略的需求亦隨之增加。

The Innovative Design Sub-committee of the ESG Steering Committee oversees our approach to cybersecurity and data protection, while our Cybersecurity Policy outlines our approach to protecting colleagues, customers and suppliers from data breaches. The Internal Audit Department and third-party auditors continue to conduct risk assessments of the Group's information technology ("IT") systems, including secure network architecture, performance and capacity monitoring, data protection, licenced software management and anti-virus detection and management, annually at a minimum. For example, we conduct disaster recovery drill testing annually on a number of business applications. In addition, our managed security operations centre service and endpoint detection and response system provide us with round-the-clock protection, offering visibility on rapidly evolving cyberattacks and enabling effective defence.

We also focus on educating our colleagues about data security and safeguarding digital assets. During the reporting period, we provided our staff with a cybersecurity awareness course via our SINO iLearn app to enable them to build knowledge on how to protect the Group's information and systems. The course was mandatory for all colleagues with company email accounts in our Hong Kong and regional offices.

環境、社會及管治督導委員會轄下的創新構思小組委員會負責監督網絡安全與數據保護的管理方針，而我們的《網絡安全政策》列明保護員工、顧客和供應商免受數據洩露威脅的方針。內部審核部和第三方核數師為集團資訊科技系統進行至少每年一次的風險評估，包括穩妥的網絡架構、效能與容量監控、數據保護、軟件授權管理，以及防毒檢測與管理。例如，我們為多個業務應用程式進行年度災難恢復演練測試。此外，我們的資訊安全監控中心和端點偵測及應變系統為我們提供全天候保護，令我們能及早發現並有效防禦迅速演變的網絡攻擊。

我們亦重視員工在數據系統和保護數碼資產方面的培訓。報告期內，我們透過「信學堂」應用程式向員工提供網絡安全意識課程，以提升有關保護集團資訊和系統的知識。所有擁有公司電郵賬號的香港和區域辦事處員工都必須參加網絡安全意識培訓。

The course covered topics such as password policies and phishing, as well as social engineering scams. Course materials included a video and quiz designed to ensure colleagues understand how cyberattacks can occur. We also continued to communicate information security tips to colleagues via email, with messages focusing on actions that should be taken to protect against security threats with various devices and applications and ways to prevent the leakage of sensitive company data. In addition, tips were shared on how to recognise phishing emails and what to do if a data breach occurs. During the reporting period, two cybersecurity training webinars focusing on cybercrime and recent trends in cyberattacks were held. Our effort in cybersecurity training also included a phishing simulation exercise in December 2022, with simulated phishing emails sent to colleagues to assess their awareness. The training provided colleagues with an opportunity to experience the process of recognising, avoiding and reporting potential phishing threats in a realistic scenario.

As we worked to strengthen our cyber defence systems, we continued to make progress towards our goal of obtaining ISO/IEC 27001 certification in information security management by 2025. During the reporting period, we further advanced our implementation phase, which entailed refining our information technology processes with security controls, conducting a risk review and establishing criteria for measuring and monitoring system security. We have confirmed arrangements with a certification body and, as a next step, will proceed to the operational phase in preparation for our ISO/IEC 27001 assessment.

**Intellectual Property and Data Privacy**

We are always dedicated to protecting our intellectual property and the secure collection, storage and proper use of data. The intellectual property of the Group is protected through the registration of our trademarks and domain names in relevant jurisdictions. Our CoC stipulates that all employees must respect intellectual property and treat customer data in strict confidence. Colleagues who do not follow the CoC could be subject to disciplinary actions, which may include summary dismissal. We have worked with the Office of the Privacy Commissioner for Personal Data in Hong Kong to provide regular training to our employees on effective personal data protection in line with The Personal Data (Privacy) Ordinance in Hong Kong. Employees in other offices are also trained in accordance with the privacy laws that are relevant to their jurisdictions. Any cases of scamming or infringement of materials are immediately reported to law enforcement authorities for further action. Our personal data and privacy protection practices are continually reviewed to ensure legal compliance and identify areas for enhancement.

課程主題涵蓋密碼設定原則、網路釣魚以及社交工程詐騙。課程包括短片和測驗，確保員工對潛藏的網絡攻擊提高警覺。我們亦繼續透過電郵向員工分享網絡安全貼士，重點包括防止各種電子設備和應用程式出現安全威脅的應有措施，防止敏感資料外洩的方法、如何識別網絡釣魚電郵，以及發現數據洩露時應採取的措施。報告期內，我們於網上舉辦了兩場網絡安全培訓研討會，重點關注網絡罪案和網絡攻擊的最新趨勢。我們亦於2022年12月以釣魚攻擊模擬情境加強培訓，透過向員工傳送網絡釣魚電郵來評估其警覺水平，同時藉此機會讓他們親身體驗在真實情境中識別、預防和匯報網絡釣魚威脅的過程。

我們不僅加強網絡防禦系統，同時在實現2025年獲取資訊安全管理體系ISO/IEC 27001認證的目標取得進展。報告期內，我們進一步推進了實施階段，期間通過安全控制完善資訊科技程序、展開風險審查並建立安全衡量和監控準則。我們已與認證機構確認安排，下一步將管理體系納入日常營運，為ISO/IEC 27001評估作好準備。

**知識產權和數據私隱**

我們致力保護知識產權，以及數據的安全收集、儲存和正確使用。集團的知識產權得到各個相關司法管轄區註冊商標和域名所保護。我們的《紀律守則》訂明所有員工必須尊重知識產權和嚴格保密顧客資料。違反此等指引的員工可能受到紀律處分，嚴重者或會遭即時解僱。我們與香港個人資料私隱專員公署合作，就香港《個人資料（私隱）條例》，定期為員工提供有關有效保護個人資料的培訓。其他經營所在司法管轄區的員工，則根據相關司法管轄區的私隱法例接受培訓。任何涉嫌欺詐或侵權材料的個案，我們定必立即向有關執法機關舉報以採取進一步行動。我們定期檢討保護個人資料和私隱的措施，以確保遵守相關法定要求並識別有待改進的地方。

# Sustainable and Ethical Supply Chain

## 可持續和具道德的供應鏈

Our high ethical standards also extend to our suppliers and partners, who are vital in enabling us to deliver quality products and services. Our relationship with suppliers is guided by our core values of "Integrity", "Respect" and "Teamwork".

我們對道德的高標準同樣適用於供應商和合作夥伴，此對提供優質產品和服務至關重要。我們以「誠信可靠」、「尊重共融」和「團隊精神」的核心價值為本，與供應商建立合作關係。

We are committed to engaging with partners to minimise any potential negative impacts — to this end one of our SV2030 targets is that 100% of our approved suppliers are governed by our SCoC. We also have a Sustainable Procurement Policy that ensures responsible ESG practices are prioritised in contractor/supplier selection and across all procurement activities. As part of this effort, the Group supports Sino Group's participation in the "Sustainable Seafood Business Membership Programme" organised by WWF Hong Kong.

Our approach to implementing sound environmental practices considers all aspects, from the consumption of resources and energy to the generation of waste and pollution, taking into account the potential impacts on surrounding ecosystems. Our aim is to ensure at least 50% of our approved suppliers obtain recognised ISO/ESG/EHS standards by 2030. We are working with suppliers that share our approach to responsible business practices. Applying our SCoC and Sustainable Procurement Policy that cover business ethics, regulatory compliance, anti-corruption, environmental performance and labour practices — including the prohibition of forced and child labour — as well as occupational safety and health systems, is a key part of our supplier screening process.

我們致力與夥伴溝通，務求將任何潛在的負面影響減至最低。為此，我們訂立100%認可供應商受《承辦商/供應商行為守則》約束的《可持續發展願景2030》目標。我們亦制定了《可持續採購政策》，確保在承辦商/供應商甄選過程和所有採購工作均以負責任的環境、社會及管治常規為優先考慮原則。集團支持信和集團加入由世界自然基金會香港分會推出的「環保海鮮企業會員計劃」。

我們把全面的環境因素納入行動方針，從資源和能源消耗，以至廢物產生和污染，周全地評估採購工作對周邊生態系統的潛在影響。我們致力確保於2030年前至少50%認可供應商獲得ISO/ESG/EHS認證。為了確保合作的供應商符合我們的負責任營商實踐常規，我們以《承辦商/供應商行為守則》和《可持續採購政策》為供應商篩選的關鍵指引，涵蓋營商操守、法律規管、反貪污、環保措施和勞工實務常規 —— 包括禁止強制勞工和童工 —— 以及職業安全及健康。

We undergo supplier assessments to ensure existing and new suppliers adopt responsible ESG practices. These assessments have enabled us to identify areas for improvement in our supply chain, amongst other actions. In accordance with our Group Approved Contractors/Suppliers List Policies & Procedures, we assess the performance of contractors and suppliers every 12 months. Relevant departments also review contractors and suppliers according to pre-determined criteria, such as safety measures, quality of service, cleanliness and overall performance. These reviews are consolidated in a Contractor Performance Assessment Report that is submitted to a panel for review on an annual basis. Any violations of our guidelines or suspected misconduct can be reported through communication channels described in the SCoC.

我們為供應商進行評估，確保現有和新供應商均奉行負責任的環境、社會及管治常規。這些評估亦有助我們識別需改善的地方。我們按《集團認可承辦商/供應商的相關政策及程序指引》每12個月審核承辦商和供應商的表現。相關部門亦根據預定標準，包括安全措施、服務質量、潔淨度和整體表現，評核承辦商和供應商。這些評估結果將綜合成承辦商績效評估報告，每年提交給工作小組審查。任何違反指引或可疑的不當行為都可透過《承辦商/供應商行為守則》所提及的舉報渠道反映。

St. George's Mansions

# Customer Satisfaction

# 顧客滿意度

Being “Customer First” is a core value that is essential to the long-term sustainability of our business, driving our efforts to consistently surpass customer expectations. Regular engagement helps us identify and understand customer needs, highlighting opportunities for product and service excellence.

「顧客至上」的核心價值對於我們業務的長遠可持續發展至關重要，推動我們不斷超越顧客期望。定期的聯繫有助我們確認並了解顧客的需求，把握突顯產品和服務卓越的機會。

We actively collect customer feedback across various channels, such as our annual customer satisfaction survey. Customers are invited to rate our services and facilities, including our property management, clubhouse, cleanliness and security services. Our Hong Kong businesses achieved a customer satisfaction rating of 3.76 out of 4 during the reporting period.

Our Stakeholder Engagement Guidelines continue to ensure we are able to collect customer feedback in a fair, transparent and timely manner. Our quality management systems meet international standards, being ISO 10002-certified, and allow us to manage customer complaints effectively. We continue to utilise the tailored web-based system, iPromise, to monitor maintenance issues, enquiries and complaints. At the same time, we track operations in real-time to deliver timely responses to customer concerns. We review our system regularly to identify trends and implement enhancements as needed. In recognition of our customer service efforts, Sino Malls and the S+ REWARDS programme received a total of 75 awards during the reporting period.

We continue to offer upgraded services to our customers. During the reporting period, we launched FOODIE+ under our S+ REWARDS programme. This new function provides interactive activities for shoppers at eight Sino Malls, such as exploring new culinary experiences and offers.

我們以多種渠道積極收集顧客的反饋意見，當中包括年度顧客滿意度調查，我們邀請顧客就物業管理、會所、清潔和保安相關服務等管理範疇及設施評分。報告期內，香港業務的顧客滿意度評級為3.76分（4分為滿分）。

《聯繫持份者指引》繼續確保我們以公平、透明和迅速的方式收集顧客建議。我們的質量管理體系符合國際標準ISO 10002顧客滿意度認證，讓我們能有效地處理顧客投訴。另外，我們持續利用度身訂造的互聯網系統「iPromise」電子平台，處理保養維修、顧客查詢和投訴。同時，我們透過實時追蹤營運資訊，迅速為顧客解決問題。我們定期檢視此系統，以了解最新發展情況並按需要加強個別功能。報告期內，信和商場和S+ REWARDS計劃共獲得75個獎項，肯定我們在顧客服務的努力。

我們持續為顧客提供升級服務。於報告期內，我們的S+ REWARDS計劃推出FOODIE+功能，為八個信和商場的顧客提供如搜尋美饌新體驗和優惠等的互動活動。

## Quality Assurance

An essential part of maintaining customer satisfaction is ensuring that our products and services follow all relevant regulatory requirements and industry guidelines across all markets. In promoting responsible marketing practices, our sales and information materials adhere to all applicable laws and regulations, such as the Residential Properties (First-hand Sales) Ordinance and the self-regulatory regime of the Real Estate Developers Association of Hong Kong. Accordingly, detailed information about fittings and fixtures is made available to customers and tenants during the sale and leasing process to ensure transparency and the authenticity of information. To identify opportunities for the continual improvement of our practices, customer satisfaction surveys are conducted with our property buyers on a regular basis.

Ensuring high standards of food quality and safety is one of our top priorities, as we strive to provide the best possible experience for our hotel business customers. Our commitment to providing high-quality food while minimising environmental impact is reflected in our goal to purchase 100% of seafood served at our hotels from sustainable sources. We aim to procure seafood from sustainable sources certified by schemes such as the Aquaculture Stewardship Council ("ASC") and the Marine Stewardship Council ("MSC") to promote marine conservation. We have strict protocols to ensure our food supplies are safe and of high quality, including requiring all hotel suppliers to adhere to our SCoC.

We have aligned our continuous efforts for improvement with recognised management system certifications to ensure the service

## 質量保證

我們的產品和服務均依循所有地區的市場當地相關監管要求和行業準則以保持高水平的顧客滿意度。為促進負責任的市場推廣，我們的市場推廣和資訊的素材均遵守所有適用的法律和規例，如《一手住宅物業銷售條例》以及香港地產建設商會的自我監管制度。我們為顧客和租戶提供裝置及設備的詳情，以保持銷售和租賃過程中的資訊真確而透明。為完善這些流程，我們向物業買家定期展開顧客滿意度調查，以識別改善實務常規的機會。

確保食品質素和安全達到高標準是我們的首要任務之一，務求為旗下酒店業務顧客提供最佳體驗。我們目標在旗下酒店供應的海鮮100%採購自可持續來源，反映我們殷切為顧客提供優質食品並竭力減少對環境的影響。我們致力從經水產養殖管理委員會及海洋管理委員會等計劃所認證的可持續來源購買海鮮，以推廣海洋保育。我們採取嚴格措施確保供應的食品安全且高質量，包括要求所有酒店供應商遵守《承辦商/供應商行為守則》。

我們力求進步並持有國際認可的管理體系認證，以確保我們旗下物業的服務質素和工作流程的效率。

Sino Property Services received five awards at the Customer Service Excellence Award 2022, in recognition of our efforts in this area.
信和管業優勢於「優質顧客服務大獎2022」中榮獲五個獎項，認可我們為顧客提供優質服務的努力。

Families participated in Sino Club's "Beach Clean-up and Biodiversity Discovery Day" where they learned about marine conservation.
Sino Club會員與其家人參加「清潔沙灘 x 生物多樣性大探索」，從中了解海洋保育的知識。

quality and efficiency of our work processes within our properties. These certifications include ISO 9001 (Quality), ISO 14001 (Environmental), ISO 10002 (Customer Satisfaction), ISO 45001 (Occupational Health and Safety), ISO 41001 (Facility) and ISO 50001 (Energy), as well as Hygiene Control System Certification to ensure health risks associated with public hygiene are managed systematically. Within our management portfolio, we received 139 certificates in ISO 10002, 149 certificates in ISO 9001 and 41 certificates in ISO 14001.

More information on our approach to safeguarding health and safety can be found in the Health, Safety and Wellbeing section on p.100, and details on our management of customer information can be found in the section on Cybersecurity and Data Protection on p.49.

## Engaging Tenants and Customers in Sustainable Practices

Our membership-based loyalty programme, Sino Club, continues to serve as an important way to engage with our customers. In addition to providing access to bespoke lifestyle experiences, cultural activities and exclusive property-related privileges, we cultivate long-term relationships with these customers through meaningful interactions. During the reporting period, Sino Club once again ran activities to actively raise awareness about sustainability issues amongst stakeholders. Sino Club held a "Beach Clean-up and Biodiversity Discovery Day" for families to engage in a meaningful opportunity to demonstrate care for the environment, learn fun facts about biodiversity and appreciate our planet's natural resources. The day began with a coastal clean-up activity, followed by a citizen science workshop on biodiversity. Over 40 Sino Club members and their families and friends joined the event and around 20 kg of waste was collected. Apart from encouraging participants to rethink their consumption of single-use plastic, Sino Club also donated funds to A Plastic Ocean Foundation to support STEM (Science, Technology, Engineering and Mathematics) education for less-resourced students as part of this activity.

這些認證包括ISO 9001(品質)、ISO 14001(環境)、ISO 10002(客戶滿意度)、ISO 45001(職業健康及安全)、ISO 41001(設施)和ISO 50001(能源)，以及確保與公共衛生有關的健康風險得到系統管理的衛生監控體系認證。在我們旗下管理的物業中，我們獲得共139張ISO 10002證書，149張ISO 9001證書和41張ISO 14001證書。

有關保障健康與安全方針的詳情，請參閱第100頁的「健康、安全和福祉」章節。有關管理顧客資訊的詳情，請參閱第49頁的「網絡安全與數據保護」章節。

## 與租戶和顧客就可持續常規交流

會員計劃Sino Club一直是我們與顧客互動的重要渠道。除了提供生活品味、文化活動及與物業相關的專屬禮遇外，我們亦透過饒富意義的公益活動與顧客建立長遠關係。報告期內，Sino Club再次舉辦活動以積極提高持份者對可持續發展議題的意識。其中，「清潔沙灘 x 生物多樣性大探索」為家庭提供一個關心環境的機會，讓他們了解有關生物多樣性的有趣知識，並欣賞地球的自然資源。當日有沿岸清潔活動和生物多樣性公民科學工作坊，逾40名會員與親友收集了約20公斤的廢物。活動除了呼籲參加者反思使用即棄塑膠產品的習慣外，Sino Club亦捐款予A Plastic Ocean Foundation，作基層學生的STEM(科學、技術、工程和數學)教育發展用途。

# Green Living

# 綠色生活

Green / 綠色低碳

Wellness / 健康舒泰

Respecting our relationship with nature and with one another, we create environments that nurture sustainability and balance.

尊重彼此和我們與大自然的關係，創造有利身心健康的環境，促進可持續與平衡發展。

# Green
# 綠色低碳

## RELATED MATERIAL TOPICS 相關重大議題


63 Climate Resilience and GHG Emissions
氣候抗禦力和溫室氣體排放

69 Energy Consumption and Efficiency
能源消耗和效益

73 Material Use, Waste Reduction and Management
物料使用、廢物削減和管理

80 Urban Biodiversity
城市生物多樣性


Our Farm Together project promotes harmony with nature through urban farms.
我們的「一喜種田」計劃透過都市耕作宣揚與自然和諧共處。

| GOALS 目標 | PROGRESS 進展 | As at 30 June 2023<br>截至2023年6月30日 |
|---|---|---|
| -30%<br>By 2030, achieve a GHG emission reduction of 30% from our 2012 baseline*<br>以2012年水平為基數，於2030年前將溫室氣體排放量減少30%* | We achieved this goal by reducing GHG emissions by 49.3% from our 2012 baseline.<br>我們已實現此目標，與2012年相比，溫室氣體排放量已減少49.3%。 | |
| -53.1%<br>By 2030, reduce Scope 1 and 2 GHG emissions per square metre by 53.1% from our 2018 baseline and set a new target to reduce Scope 3 GHG emissions in line with SBTi methodology<br>以2018年水平為基數，於2030年前將每平方米的範疇一及範疇二溫室氣體排放量減少53.1%；同時就範疇三溫室氣體排放制定新減量目標（以上均採用科學基礎目標倡議組織的計算方式） | We have submitted targets to reduce our Scope 1, 2 and 3 GHG emissions to SBTi for validation and will report on progress against this target after validation.<br>我們已提交範疇一、二和三的溫室氣體排放量減量目標，供科學基礎目標倡議組織驗證，並將於驗證後匯報目標的進展情況。 | |
| By 2030, conduct climate risk assessment at our wholly-owned new development projects where applicable<br>於2030年前，為合適的全資擁有新發展項目進行氣候風險評估 | We conducted a comprehensive assessment of climate risks for our portfolio in Hong Kong, which consists of more than 170 existing and new properties.<br>我們為香港的物業組合，包括超過170項現有及新物業，進行全面的氣候風險評估。 | |
| -30%<br>By 2030, reduce electricity consumption by 30% from our 2012 baseline*<br>以2012年水平為基數，於2030年前將用電量減少30%* | We achieved this goal by reducing electricity consumption by 49.3% from our 2012 baseline.<br>我們已實現此目標，與2012年相比，用電量已減少49.3%。 | |
| 6,000,000 kWh<br>By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level†<br>由2012年至2030年實現再生能源的發電量達600萬千瓦時† | >2,595,000 kWh<br>We have generated over 2,595,000 kWh of renewable energy from our 2012 level.<br>自2012年起，集團所產生的再生能源合共超過259.5萬千瓦時。 | |
| -30%<br>By 2030, reduce electricity intensity by 30% from our 2018 baseline*<br>以2018年水平為基數，於2030年前將用電強度減少30%* | -6.91%<br>We have reduced electricity use intensity by 6.91% from our 2018 baseline.<br>與2018年相比，我們的用電強度已減少6.91%。 | |

* Covering the common areas of 51 properties under our management.
包括我們管理的51項物業的公共地方。

† Sino Group's goal is to generate 8,000,000 kWh of renewable energy from the 2012 level by 2030.
信和集團的目標是由2012年至2030年前實現再生能源的發電量達8,000,000千瓦時。

| GOALS 目標 | PROGRESS 進展 (As at 30 June 2023 截至2023年6月30日) |
|---|---|
| **60%**<br>By 2025, purchase 60% of seafood served at the Group's hotels from sustainable sources<br>於2025年前，集團旗下酒店供應的60%海鮮將採購自可持續來源 | **66%**<br>We have purchased 66% of seafood served at the Group's hotels from sustainable sources.<br>集團旗下酒店供應的66%海鮮採購自可持續來源。 |
| **100%**<br>By 2030, purchase 100% of seafood served at the Group's hotels from sustainable sources<br>於2030年前，集團旗下酒店供應的100%海鮮將採購自可持續來源 | Progress same as above.<br>進度如上。 |
| **-50%**<br>By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline<br>以2017年水平為基數，於2022年前將集團旗下各業務的即棄塑膠製品消耗量減少50% | **-64.81%**<br>We achieved this goal by reducing single-use plastic consumption by 64.81% across all our business lines from our 2017 baseline.<br>我們已實現此目標，與2017年相比，所有業務的即棄塑膠製品消耗量已減少64.81%。 |
| **-100%**<br>Eliminate all single-use plastic items by 2035 across our core operations<br>於2035年前，核心業務停止使用即棄塑膠製品 | Progress same as above.<br>進度如上。 |
| **-20%**<br>By 2030, reduce water consumption intensity by 20% from our 2018 baseline*<br>以2018年水平為基數，於2030年前將用水強度減少20%* | **-22.89%**<br>We have reduced water consumption intensity by 22.89% from our 2018 baseline.<br>與2018年相比，我們的用水強度已減少22.89%。 |
| **50%**<br>By 2030, divert 50% of commercial waste from landfill†<br>於2030年前將運往堆填區的商業廢物減至50%† | **12.26%**<br>We have diverted 12.26% of commercial waste from landfill.<br>我們將運往堆填區的商業廢物減少了12.26%。 |

* Covering the common areas of 51 properties under our management.
包括我們管理的51項物業的公共地方。

† Covering head office of Sino Land in Tsim Sha Tsui Centre.
涵蓋信和置業於尖沙咀中心的總部辦事處。

## Management Approach

A thriving natural environment is critical to the health of our society, including our colleagues, partners and communities, and greatly affects the sustainability of our business operations in the long term. Our environmental management system ("EMS") is certified to the ISO 14001 EMS Standard by an independent third party. It provides guidelines regarding principles, scope, responsibilities and processes for identifying and reducing the significant environmental impacts of our business operations. In addition, the Group received 41 certificates in ISO 14001.

We are committed to implementing environmental protection and conservation initiatives that exceed regulatory requirements across our operations, as outlined in our Environmental Policy. Our Green Office Policy and Green Office Management Guidelines further promote resource-efficient practices in the workplace such as the reduction in consumption of energy, water and office supplies. During the reporting period, we continued to raise awareness on environmental protection and the importance of reducing the impact of our operations amongst colleagues through the Sino Sustainability Academy; details can be found on p.20. We also promote sustainable practices amongst tenants, our Green Lease and Green Fit-out Guides provide recommendations including consuming less energy and water, monitoring indoor air quality ("IAQ"), utilising greener construction materials, managing food waste and more. "Green Clauses" reflect these recommendations in our lease agreements and set out specific measures tenants can implement in their operations.

Our efforts in managing environmental impact focus on climate resilience, energy efficiency, resource management and biodiversity. Our approach to these areas is overseen by the ESG Steering Committee and the Board with the support of the Green Living Sub-committee. This sub-committee sets our objectives and targets, reviews and evaluates our environmental protection initiatives and identifies areas for improvement. We continue to utilise innovative technology to enhance our environmental performance as we strive to achieve our SV2030 targets.

We are one of the pioneer developers in Hong Kong to publish a standalone Climate Action Report in 2023, disclosing our efforts in identifying, assessing and managing climate-related risks and opportunities that are material to our business, in alignment with TCFD recommendations. Details about this Report can be found on p.65.

## 管理方針

一個生機蓬勃的自然環境，對於我們的員工、合作夥伴和社區至關重要，同時對業務運作的可持續發展有長遠影響。我們的環境管理體系已通過獨立第三方的ISO 14001（環境）標準認證。此標準為識別和減少業務對環境的重大影響提供相關原則、範圍、責任和流程指引。現時集團共獲得41張ISO 14001證書。

如《環保政策》所述，我們承諾在營運中實施超越相關法例要求的環境保護和資源節約措施。而我們的《綠色辦公室政策》和《綠色辦公室管理指引》加以促進工作間的能源、用水和辦公室資源的使用效益。報告期內，我們繼續透過「可持續發展學堂」讓員工了解環境保護和減少營運對環境影響的重要性；詳情可參閱第20頁。我們亦向租戶推廣可持續實務常規，我們的綠色租賃計劃和《綠色裝修指南》提供有關節能和減少用水、監測室內空氣質素、採用環保建築物料和廚餘管理等方面的建議，並透過租約內的「綠色條款」鼓勵租戶採取具體措施，將可持續發展元素於營運中實踐。

在管理環境影響方面，我們著重於氣候抗禦力、能源效益、資源管理，以及生物多樣性。環境、社會及管治督導委員會和董事會在綠色生活小組委員會的協助下監督這些主題的管理方針。小組委員會制定目標和指標、檢討和評估與環境保護有關的計劃，並找出有待改進的地方。我們在實現《可持續發展願景2030》目標的過程中，繼續積極採用創新科技來提升環境表現。

2023年，我們成為香港首批發表獨立《氣候行動報告》的地產發展商之一。當中，我們根據TCFD的建議，闡述識別、評估及管理重大氣候相關業務風險和機遇方面的工作。詳情可參閱本報告第65頁。

## HIGHLIGHTS
## 重點項目

1 One of the first Hong Kong developers to publish a Climate Action Report in line with TCFD

成為參照TCFD發表《氣候行動報告》的香港地產發展商先驅之一

2 As at 30 June 2023, 24 managed properties have installed reverse vending machines, recycling over 1 million plastic bottles and reducing carbon emissions by 140,000 kg

截至2023年6月30日，旗下管理的24項物業已安裝逆向自動售貨機，回收超過100萬個膠樽，減少140,000公斤碳排放

We install photovoltaic panels at our managed properties to support renewable energy generation.

我們於旗下管理的物業安裝太陽能光伏系統以支持可再生能源。

# Climate Resilience and GHG Emissions

# 氣候抗禦力和溫室氣體排放

Climate change has emerged as one of the global community's most critical issues. Understanding that collective action is needed to address this challenge, we aim to achieve net zero carbon emissions by 2050. We are committed to playing our part in minimising the impacts of climate change as we strive to understand how climate-related risks are affecting our business and to adapt to the changing environment.

氣候變化已成為國際社會的一個重要議題。我們明白採取集體行動來應對這項挑戰的必要性，並就此訂立目標，於2050年前實現淨零碳排放。我們致力為應對氣候變化出一分力，務求將影響減至最低，同時了解氣候相關風險對業務的影響，以適應不斷變化的環境。

## How We Are Managing It

The Group is dedicated to addressing climate-related issues across all aspects of our operations, to advance sustainable development.

### Focus on Decarbonisation

In 2022, we announced a holistic Decarbonisation Blueprint to achieve our net zero carbon commitment and guide our climate-related strategy. This effort aligns with our pledge to support the Business Ambition for 1.5°C, led by the Science Based Targets Initiative ("SBTi") in partnership with the United Nations Global Compact and the We Mean Business Coalition, that calls on businesses to set science-based targets for GHG emission reductions. Initiatives set out in our Decarbonisation Blueprint will help us reduce our environmental impact, so as to contribute to a more sustainable, low-carbon future. In line with this Blueprint, we have set GHG emission reduction targets with The Hong Kong University of Science and Technology ("HKUST") academics as per the SBTi methodology. These targets reflect what the latest climate science deems necessary to meet the goals of the Paris Agreement. More information about our Decarbonisation Blueprint can be found in our Sustainability Report 2022.

## 怎樣管理

集團致力將氣候相關事宜融入到營運各層面，以推動可持續發展。

### 集中減少碳排放

我們於2022年發表全方位《減碳藍圖》，致力實踐淨零碳排放的承諾並引領制定氣候相關策略的方向。我們藉著《減碳藍圖》來實現承諾，支持由科學基礎目標倡議組織與《聯合國全球契約》及全球商業氣候聯盟聯合發起的「Business Ambition for 1.5°C」聯署運動，訂立科學基礎減碳目標。《減碳藍圖》所訂明的計劃，有助我們減低對環境的影響，促進更可持續的低碳未來。為此，我們與香港科技大學（「科大」）學者合作並採用科學基礎目標倡議組織的計算方式訂立溫室氣體排放減量目標，符合實現《巴黎協定》目標所需的最新氣候科學。有關詳情，請參閱《可持續發展報告2022》。

The following overarching targets have been submitted to SBTi for validation:
我們已提交以下減量目標，供科學基礎目標倡議組織驗證：

## -46.2%

Reduce absolute Scope 1 and 2 GHG emissions by 46.2% by 2030 from the 2018 baseline.
以2018年水平為基數，於2030年或之前將範疇一及範疇二的絕對溫室氣體排放量減少46.2%。

## -51.6%

Reduce Scope 3 GHG emissions by 51.6% per square foot by 2030 from the 2021 baseline.
以2021年水平為基數，於2030年或之前將每平方呎的範疇三溫室氣體排放量減少51.6%。

### Engaging in Collective Action

We are committed to supporting collective action on climate issues. During the reporting period, we became a signatory of the Action Declaration on climate policy engagement, an initiative of Corporate Knights and the Global 100 Council. The Action Declaration outlines how industry leaders in the global movement to decarbonise the economy will support ambitious action to close the say–do gap on countries' emission reductions. On a local level in Hong Kong, we were amongst the first to sign the Business Environment Council's Low Carbon Charter in March 2019 and, in 2021, Sino Group participated in the Hong Kong Government's Carbon Neutrality Partnership to accelerate the low-carbon transformation in the public and private sectors. We also continue to disclose our annual GHG emissions in the Environment and Ecology Bureau of the Government of the HKSAR ("EEB")'s Carbon Footprint Repository for Listed Companies in Hong Kong. Industry collaborations during the reporting period included our ongoing sponsorship of ReThink HK, a conference furthering sustainability awareness where the Group's representatives shared views on circular economy principles in the hospitality industry, including how they have been incorporated at The Fullerton Ocean Park Hotel Hong Kong.

### Climate-related Risk Analysis

Our Climate Change Policy provides guidelines for addressing climate-related risks across business lines. As part of our SV2030 strategy, we are committed to conducting climate risk assessments at our wholly-owned new development projects, where applicable, by 2030. Details of our recent risk assessment exercise are included in the following section about our Climate Action Report.

### 促進集體行動

我們全力支持與氣候事宜相關的集體行動。報告期內，我們簽署了由Corporate Knights及Global 100 Council發起的《參與氣候政策與行動宣言》。該宣言概述全球行業領袖如何參與減碳經濟，以幫助各國縮小減碳承諾與實踐之間的差距。在香港，我們是首批企業簽署由商界環保協會於2019年3月推出的《低碳約章》。於2021年，信和集團亦參與香港政府的「碳中和夥伴計劃」，以加快公私營界別低碳轉型的步伐。我們繼續於香港特別行政區政府環境及生態局的香港上市公司碳足跡資料庫中公開披露年度溫室氣體排放量。報告期內，我們推動行業合作，包括繼續贊助推動可持續發展意識的ReThink HK研討會，集團代表在活動中分享對酒店業循環經濟模式的看法，包括如何將這些準則於香港富麗敦海洋公園酒店的營運中實踐。

### 氣候相關風險分析

我們的《氣候變化政策》為各營運範圍提供應對氣候風險的指引。作為我們《可持續發展願景2030》的一部分，我們致力於2030年前為合適的全資擁有新發展項目展開氣候風險評估。有關我們最新的風險評估詳情，已刊載於以下關於《氣候行動報告》的章節中。

### Climate Action Report

We published our first standalone Climate Action Report in 2023 to discuss Sino Land's comprehensive strategies to mitigate emerging risks and progress.

The Climate Action Report includes an evaluation of our portfolio in Hong Kong under different climate scenarios in alignment with TCFD recommendations. The exercise evaluated the resilience of over 170 existing and new buildings under different climate scenarios. The Network for Greening the Financial System ("NGFS") climate scenarios used in the exercise resembled Representative Concentration Pathways ("RCP") scenarios (RCP2.6 and RCP6) as both are used to model the climate risk impact under similar global warming pathways. The list of risks and opportunities was assessed based on two screening criteria — "priority" and "likelihood of financial impact". Key representatives from the ESG Steering Committee and key business units then participated in a workshop to discuss and prioritise the climate-related risks and opportunities based on their impact on Sino Land. Considering the assessment results, TCFD recommendations, local policy and Sino Land's sustainability strategy, a list of climate-related risks and opportunities was shortlisted.

Through this exercise, two key physical risks — extreme weather events and rising temperatures and heatwaves — which are material to the Group's business, were identified. Key transition risks and opportunities, taking into consideration foreseeable changes in policy, technology and consumer preferences, were also outlined. This assessment enables the Group to seize opportunities to bolster the climate resilience of our portfolio. Independently assured by the Hong Kong Quality Assurance Agency, our Climate Action Report describes the Group's sustainability vision, management approach and decarbonisation strategy.

## Supporting the TCFD

In support of the global effort to enhance transparency, we have aligned our climate-related disclosures with the TCFD recommendations since 2021, and in 2022, we became one of the pioneer developers in Hong Kong to join the list of TCFD supporters. Together with more than 2,500 organisations worldwide, we pledged our commitment to increasing transparency of reporting on climate-related risks and opportunities, promoting more informed financial decision making, and building a more resilient financial system.

The Group's approach to climate-related governance, strategy, risk management, metrics and targets in line with the recommendations of the TCFD are summarised on the following page. More details on our TCFD-aligned disclosures are described on p.188 of this Report.

### 氣候行動報告

2023年，我們發表首份獨立《氣候行動報告》，討論信和置業緩解氣候相關風險的全面策略及工作進展。

《氣候行動報告》參照TCFD的建議，評估我們位於香港的物業項目在不同氣候下的情境，當中包括評估170多座現有和新建物業在不同氣候情境下的抗禦力。評估採用的綠色金融網絡（「NGFS」）模擬氣候情境與「代表性濃度路徑」（「RCP」）情境（RCP2.6和RCP6）相似，兩者均適用於模擬全球暖化路徑下的氣候風險影響。集團基於「優先條件」和「財務影響可能性」兩項標準，評估一系列風險和機遇。來自環境、社會及管治督導委員會和主要業務部門的代表隨後參加了工作坊，根據氣候相關風險和機遇對信和置業的潛在影響，討論並作出優先排序。集團根據評估結果、TCFD建議、當地政策和信和置業的可持續發展策略，羅列出氣候相關風險和機遇清單。

集團透過是次評估，識別出兩項對業務有重大影響的主要實體風險，即極端天氣事件，以及熱浪和氣溫上升。集團亦綜合考慮政策、技術和客戶偏好方面可預視的變化，總結出主要轉型風險和機遇。是次評估讓集團把握機會提升物業的氣候抗禦力。我們的《氣候行動報告》由香港品質保證局獨立驗證，內容涵蓋集團的可持續發展願景、管理方針和減碳策略。

## 支持TCFD

為支持全球致力提高透明度行動，自2021年，我們便已參照TCFD建議披露氣候相關的資訊，並於2022年加入成為TCFD的支持機構，為香港首批房地產開發商之一。我們與全球2,500多家機構攜手承諾，確認提高與氣候相關風險和機遇的報告透明度，並致力為財務決策以及建立更具抗禦力的金融體系提供更多支持。

下頁摘要概述集團根據TCFD建議對氣候相關的管治、策略和風險管理方針，以及其指標和目標。有關我們符合TCFD的披露資訊，請參閱本報告的第188頁。

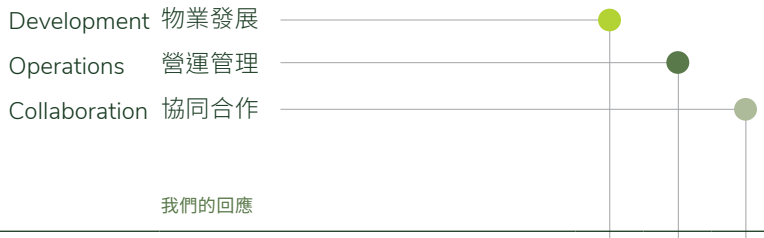
## Managing our Climate-related Impacts

We are committed to identifying the climate-related risks and opportunities affecting our business, assessing the financial implications and responding in line with the three focus areas of our climate-related strategy.

## 管理氣候相關影響

我們致力識別影響業務的氣候相關風險和機遇，以及評估其財務影響，並透過氣候相關策略的三個重點領域採取行動。

| RISK/OPPORTUNITY 風險/機遇 | FINANCIAL IMPLICATIONS | 財務影響 |
|---|---|---|
| **Physical 實體**<br>Increasing frequency and severity of extreme weather events and rising average sea level<br>極端天氣事件的頻率和嚴重性不斷增加，以及平均海平面上升 | • Reduced asset value<br>• Increase in capital expenditure and operating expenses<br>• Potential increase in insurance premiums | • 資產價值下降<br>• 資本支出和營運費用上漲<br>• 保費或會上升 |
| Increased frequency and duration of heatwaves and rising temperature<br>熱浪和氣溫上升的頻率和持續時間增加 | • Increased electricity cost<br>• Construction delays and reduced productivity | • 電費成本上升<br>• 施工延誤和生產力下降 |
| **Transition 轉型**<br>Changing building codes and standards<br>改變建築規範和標準 | • Increase in capital expenditure<br>• Reduced asset value | • 資本支出上升<br>• 資產價值下降 |
| Limited supply of low-carbon construction materials<br>低碳建築材料供應有限 | • Increase in procurement costs | • 採購成本增加 |
| Renewable energy growth<br>可再生能源增長 | • Increased electricity cost | • 電費成本上升 |
| Technology and innovation<br>技術與創新 | • Increased capital expenditure<br>• Increased operational efficiency | • 資本支出增加<br>• 營運效率上升 |
| Consumer preference for sustainable properties<br>消費者對可持續物業的意向 | • Potential increase or decrease in market share<br>• Increased capital expenditure<br>• Potential increase in revenue | • 市場佔有率增加或減少的可能性<br>• 資本支出上升<br>• 收入增加的潛力 |
| Growth in sustainable finance<br>可持續金融增長 | • Diversified financing sources<br>• Attraction of green investment | • 多元化的融資來源<br>• 吸引綠色投資 |




| OUR RESPONSES | 我們的回應 | Development 物業發展 | Operations 營運管理 | Collaboration 協同合作 |
|---|---|---|---|---|
| Adaptable and resilient building designs | 具有適應力和抗禦力的建築物設計 | ● | | |
| Sustainability features and materials to increase resilience | 以可持續發展設計特色和物料來提高抗禦力 | ● | ● | |
| Sustainable Building Guidelines | 《可持續建築指引》 | ● | ● | |
| BEAM Plus and WELL™ certification for all new buildings in Hong Kong | 為香港所有新建物業取得綠建環評和《WELL建築標準™》認證 | ● | | |
| Sustainable Building Guidelines | 《可持續建築指引》 | ● | ● | |
| Green building target for all new buildings in Hong Kong | 為香港所有新建物業訂立綠色建築目標 | ● | | |
| Sustainable Procurement Policy | 《可持續採購政策》 | ● | ● | ● |
| EcoBricks collaboration | 與EcoBricks合作 | ● | | ● |
| Renewable energy generation target | 可再生能源發電量目標 | | ● | |
| Installing and monitoring photovoltaic panels in properties under management | 在旗下管理物業安裝和監察光伏電板 | | ● | |
| Exploring new renewable energy sources | 研究新的可再生能源 | | ● | |
| Investments in growth of innovation and PropTech industry | 投資創新和房地產科技行業的發展 | | | ● |
| IoT and AI in energy management and monitoring | 以物聯網和人工智能管理和監察能源使用 | | ● | |
| Green building target for all new buildings in Hong Kong | 為香港所有新建物業訂立綠色建築目標 | ● | | |
| Sustainability features and materials to increase resilience | 以可持續發展設計特色和物料來提高抗禦力 | ● | ● | |
| Green Finance Framework | 綠色金融框架 | ● | ● | ● |
| Sustainability-linked loan and green loan | 可持續發展掛鉤貸款和綠色貸款 | ● | ● | ● |
| TCFD-aligned disclosures | 因應TCFD的建議作出披露 | ● | ● | ● |

## Governance

Climate-related governance processes are integrated throughout our operations. Overall responsibility for managing climate-related risks and opportunities lies with the Board, while the ESG Steering Committee manages the day-to-day identification, assessment and management of these issues. Senior managers from various business units consider climate-related impacts in their operations through their participation in the Green Living Sub-committee, which meets regularly and reports to the ESG Steering Committee and the Board.

## Strategy

Our Decarbonisation Blueprint guides our climate-related strategy and focuses our efforts on three principal areas:

## 管治

與氣候相關的管治流程貫穿我們的所有業務。董事會對管理與氣候相關的風險和機遇負有最終責任，至於識別、評估和管理與氣候變化相關風險的日常流程，則由環境、社會和管治督導委員會負責。來自各個業務單位的高級管理人員透過參與綠色生活小組委員會，考慮業務營運中與氣候相關的影響。該小組委員會定期召開會議，並向環境、社會和管治督導委員會和董事會匯報。

## 策略

我們的《減碳藍圖》引領氣候相關策略，並將工作重點劃分為三個主要領域：

## Three Principal Areas 三個主要領域

### Development 物業發展

Optimising properties and construction sites for energy efficiency and climate resilience
優化物業和建築工地來提高能源效益和抵禦氣候變化

### Operations 營運管理

Managing properties in ways that minimise carbon emissions
以盡量減少碳排放為前提來管理旗下物業

### Collaboration 協同合作

Managing resources and inspiring stakeholders to join our efforts
管理資源並鼓勵持份者一同減碳

In addition, climate-related risks and opportunities influence various aspects of our operations, from material selection to innovative initiatives like leveraging IoT and AI in energy management and monitoring.

## Risk Management

We review and monitor physical and transition climate-related risks on a regular basis, including through our environmental management system and ERM Policy and Framework. We continue to enhance the integration of climate-related risks into our ERM framework with the assistance of an independent consultant. To further manage risks, climate-related measures are considered early in the development process at our properties, for example, through procurement of low-carbon construction materials.

## Metrics and Targets

Our SV2030 strategy includes numerous climate-related targets, including GHG reduction and electricity-related targets, as well as to conduct climate risk assessments at our wholly-owned new development projects where applicable. We continue to monitor these key climate-related metrics and publish them annually in this Report.

此外，與氣候相關的風險和機遇影響我們營運各層面，從物料選用以至利用物聯網和人工智能管理及監察能源使用等創新舉措。

## 風險管理

我們定期檢討和監察與氣候相關的實體和轉型風險，包括透過我們的環境管理系統和《企業風險管理政策及框架》。在獨立顧問的協助下，我們繼續將氣候相關風險更完善地整合到企業風險管理框架中。為進一步管理風險，我們在物業發展的起始階段便考慮應對氣候相關的措施，當中包括採購低碳建築材料。

## 指標和目標

我們於《可持續發展願景2030》中羅列出多個與氣候相關的目標，包括減低溫室氣體以及用電相關的目標，以及為合適的全資擁有新發展項目進行氣候風險評估。我們繼續監察與氣候相關的關鍵指標，並每年於本報告匯報進展。

# Energy Consumption and Efficiency

## 能源消耗和效益

In Hong Kong, commercial and residential buildings account for approximately 90% of overall electricity consumption, generating over 60% of total carbon emissions.* As we strive to achieve net zero carbon in our effort to tackle climate change, reducing energy consumption, adopting renewable and cleaner energy sources, and improving operational efficiencies are central to our operations.

香港的商業和住宅樓宇佔整體用電量約90%，產生的碳排放量佔總碳排放量超過60%*。在我們實現淨零碳排放以應對氣候變化的過程中，減少能源消耗、採用可再生和潔淨能源，以及提升營運效益極為重要。

### How We Are Managing It

Our Energy Policy outlines our approach to improving energy efficiency to manage consumption and costs effectively. We integrate energy management considerations across our operations through initiatives including retrofitted lighting, energy-efficient HVAC equipment and domestic appliances, smart monitoring platforms to optimise building services and renewable energy systems. In addition, we engage our stakeholders and government bodies to promote wider action on energy management.

### 怎樣管理

我們的《能源政策》概述提高能源效益的管理方針，以有效管理能源消耗和成本。我們透過多項計劃將能源管理融合於營運的各層面，其中包括照明改造、節能暖通空調設備和家用電器、使用智能監控平台優化樓宇服務和可再生能源系統。我們亦與持份者和政府等機構聯繫，務求促進不同方面的能源管理。

* Hong Kong Green Building Council, 香港綠色建築議會。

During the reporting period, we supported activities such as Green Sense's No Air Con Night to encourage energy saving and GHG emission reduction. As part of this initiative, over 150 properties in our management portfolio joined other businesses and households across Hong Kong to switch off air conditioners for 12 hours on 7 October 2022. To raise public awareness about climate change, we also supported WWF's Earth Hour by turning off the façade lighting of The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore, and over 170 managed properties in Hong Kong, for one hour on 25 March 2023. To further demonstrate our commitment to environmental protection through energy conservation, 32 of our managed properties obtained the Energywi$e certificate from the Hong Kong Green Organisation.

Having already achieved our original 2030 target for electricity reduction, we are currently working on reducing our electricity consumption intensity by 30% from our 2018 baseline. As at 30 June 2023, we have reduced electricity use intensity by 6.91% from our 2018 baseline.

## Greener Transportation

The promotion of electric vehicles ("EVs") remains a key area where we can make a positive impact. As such, we continue to expand the coverage of EV charging stations at our managed properties with the aim of reducing environmental impact, as well as energy costs for our stakeholders. We plan to install over 3,000 EV chargers at 17 of our managed properties under the Hong Kong Government's EV-charging at Home Subsidy Scheme. As at 30 June 2023, our managed properties had around 1,500 EV chargers in total. We aim to increase these to over 1,700 stations by the end of the year.

We continue to work with partners to enhance our EV charging services and build a more robust network of facilities in Hong Kong. Following the launch of upgraded V3 Supercharger stations at Olympian City, charging facilities were installed at six more properties, namely Island Resort Mall, China Hong Kong City, tmtplaza and the Group's latest projects, One North in Yuen Long as well as Landmark South and The Fullerton Ocean Park Hotel Hong Kong in Island South. Landmark South and One North car parks offer 100% coverage of EV charging for private car bays. In recognition of our effort, we received the Silver Award for Smart Mobility (Smart Transport) at the Hong Kong ICT Awards 2022.

報告期內，我們支持環保觸覺「無冷氣夜」等活動，藉以鼓勵節約能源和減低溫室氣體排放。其中，我們旗下管理超過150項香港物業聯同其他企業和住戶，於2022年10月7日一同關掉冷氣12小時。為提升大眾對氣候變化的認識，我們亦支持世界自然基金會的「地球一小時」活動，於2023年3月25日將新加坡富麗敦酒店、新加坡富麗敦海灣酒店及旗下超過170項香港管理物業的外牆燈飾關掉一小時。此外，我們旗下32項管理物業獲香港綠色機構「節能證書」認證，進一步展示我們通過節能來保護環境的承諾。

我們已經達成原定於2030年實現的減少用電量目標，目前正努力將用電強度從2018年的基數減少30%。截至2023年6月30日，我們的用電強度已由2018年基數減少6.91%。

## 綠色運輸

推廣電動車普及化仍是我們推動積極影響的主要領域。我們繼續於旗下管理物業增加電動車充電站的覆蓋範圍以致力減少對環境的影響，同時為持份者降低能源成本。在香港政府的「EV屋苑充電易資助計劃」支持下，我們計劃於旗下17項管理物業安裝超過3,000個充電站。截至2023年6月30日，我們已於旗下管理物業設置超過1,500個充電站，並以年底增加至1,700多個充電站為目標。

我們繼續與夥伴攜手合作，提升電動車充電服務並擴大香港充電設施網絡。奧海城超級充電站完成V3 Supercharger的升級工程後，集團亦為旗下六項物業增設充電設施，包括藍灣廣場、中港城、屯門市廣場，以及集團新建項目朗壹廣場、位於港島南區的Landmark South及香港富麗敦海洋公園酒店。Landmark South和朗壹廣場的私家車電動車充電設施覆蓋率更達100%。我們的努力備受認可，榮獲2022年「香港資訊及通訊科技獎」頒發「智慧出行（智慧交通）獎（銀獎）」。

The Enertainer energy storage system used at our construction sites is a responsible alternative to noisy and smoke-emitting traditional diesel generators.

我們於建築工地使用能源儲存系統「淨能櫃」，較傳統柴油發電機寧靜且能減少空氣污染，是更環保的替代方案。

## Harnessing Technology

We continued to implement innovative technology solutions to reduce our carbon footprint and enhance business performance during the reporting period. These solutions included the Enertainer, developed by local start-up, Ampd Energy, which utilises diesel-free power and IoT technology to review equipment and operational efficiency, enhancing planning capabilities and limiting potential disruptions onsite. In addition, CLP PlantPro was piloted at Olympian City 3 and Island Resort Mall to improve the operation of chiller plants, resulting in a reduction of approximately 7% in energy consumption by the Mechanical Ventilation and Air Conditioning ("MVAC") systems. To further optimise energy efficiency in the MVAC system, an AI-based platform called Automated Logic Chilled Water System Optimiser was implemented in Olympian City 1, which is estimated to reduce energy usage across the entire chilled water system by 5-10%.

## 善用科技

報告期內，我們繼續實施創新科技解決方案，以減少碳足跡並提高業務績效。這些解決方案包括由本地初創公司Ampd Energy開發的「淨能櫃」，利用非柴油發電以及物聯網技術監測設備和運作效率，從而改善項目規劃流程和減低工地現場的潛在滋擾。此外，我們已在奧海城三期和藍灣廣場完成CLP PlantPro試點計劃，完善冷機組操作。計劃減少了機械通風及空調（「MVAC」）系統能源消耗約7%。為進一步優化MVAC系統的能源效益，奧海城一期引入名為Automated Logic Chilled Water System Optimiser的人工智能平台，預計減少整個冷水系統5-10%能源消耗。

One North features smart technologies including hybrid solar-wind turbines to power lighting.
朗壹廣場採用智能技術，包括以風和太陽混能渦輪機為照明系統供電。

## Renewable Energy

We strive to promote the use of renewable energy while raising awareness amongst our stakeholders. As at 30 June 2023, over 4,000 photovoltaic panels have been installed at properties under the Group's management in Hong Kong. The GHG emissions avoided are equivalent to the amount of $CO_2$ removed by 78,993 trees planted.* In 2023, we installed over 1,600 photovoltaic panels at our managed properties, including China Hong Kong City, Empire Centre, Landmark South and One North. Together, these photovoltaic systems are expected to generate 600,000 kWh of electricity annually, which is equivalent to avoiding 420 tonnes of $CO_2$ emissions annually, or the annual amount of $CO_2$ emissions removed by 18,260 trees planted.* The photovoltaic system in China Hong Kong City is one the largest-scale installations at a commercial building in Kowloon.

By 2030, we target to achieve accumulated renewable energy generation of 6,000,000 kWh from the 2012 level; to date, we have generated 2,595,510 kWh of renewable energy above our 2012 level.

## 可再生能源

我們致力推廣可再生能源的使用，同時增強持份者的相關意識。截至2023年6月30日，集團在香港的管理物業已安裝超過4,000塊光伏電板。所避免的溫室氣體排放量相當於種植78,993棵樹*。我們亦於2023年為旗下管理物業包括中港城、帝國中心、Landmark South和朗壹廣場安裝超過1,600塊光伏電板，預計每年合共產生約600,000千瓦時的電力，相當於每年從大氣層中減少420公噸二氧化碳或種植了18,260棵樹*。當中，中港城所安裝的太陽能板，是九龍眾多商業大廈中規模最大的光伏系統。

我們的目標，是於2030年前將累計的再生能源發電量從2012年水平增加至6,000,000千瓦時。至今，我們已從2012年水平起產生合共2,595,510千瓦時的可再生能源。

* Environmental Protection Department and the Electrical and Mechanical Services Department of the Government of the HKSAR. Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong, February 2010.
香港特別行政區政府環境保護署及機電工程署。香港建築物（商業、住宅或機構用途）溫室氣體排放和清除的核算和報告指南，2010年2月。

# Material Use, Waste Reduction and Management

## 物料使用、廢物削減和管理

We strive to effectively utilise natural resources, monitor consumption, reduce waste at source, and adopt a circular economy approach to minimise our environmental impact.

我們致力有效利用自然資源、監察資源使用的情況並源頭減廢，以及採取循環經濟模式來減低對環境的影響。

### How We Are Managing It

Our ESG Steering Committee, with the support of our Green Living Sub-committee, has oversight of all material use and waste management initiatives. This includes reviewing and evaluating our progress towards achieving our SV2030 targets in this area. Our Green Office Policy guides the use of resources across our offices, and initiatives for tenants are included in our Green Fit-out Guides. We continue to engage our stakeholders in resource and material use reduction, recycling and upcycling through various channels.

### 怎樣管理

我們的環境、社會及管治督導委員會在綠色生活小組委員會的支持下，監督所有物料運用和廢物管理的計劃。當中包括檢討和評估《可持續發展願景 2030》相關目標的進展。我們的《綠色辦公室政策》概述辦公室資源運用實務常規，而針對租戶的計劃則載於《綠色裝修指南》。我們透過多個渠道，與持份者就減少、回收及升級再造資源和物料進行交流。

## Waste Management

Our Waste Management Policy outlines requirements for the proper reuse, recycling and disposal of waste. All our stakeholders are encouraged to join us as we strive to reduce waste from daily operations as well as construction waste from our development sites. As per local market regulations, all our waste is collected by licenced collectors for proper disposal. The limited amount of hazardous waste, including a small quantity of mercury-containing fluorescent tubes, is also collected by licenced waste collectors and sent to Hong Kong's Chemical Waste Treatment Centre, where the mercury is recovered and recycled. Demonstrating our commitment to responsible waste management, 45 properties under our management received Wastewi$e certificates from the Hong Kong Green Organisation, acknowledging our efforts in this area.

### Plastic Waste

In 2018, we launched the Plastic Awareness Campaign as part of our efforts to reduce single-use plastic consumption. Our long-term target is to eliminate single-use plastic from our core business operations by 2035. We have already replaced plastic straws and bottled water, as well as single-use plastic amenity containers in hotels, and we provide umbrella dryers instead of plastic sleeves at our managed properties. As at 30 June 2023, we have reduced single-use plastic consumption by 64.81% across all our business lines from our 2017 baseline.

## 廢物管理

我們的《廢物管理政策》概述妥善重用、回收和處置廢物的要求。我們致力與所有持份者攜手減少日常營運所產生的廢物，以及在項目發展的工地減少建築廢料。所有廢物均按當地相關規定，由持牌廢物處理商收集並妥善處置。當中的少量含汞光管等有害廢物，亦由持牌廢物處理商收集送往香港化學廢物處理中心，將汞收集和循環再造。我們旗下管理的45項物業獲香港綠色機構頒發減廢證書，彰顯我們對負責任廢物管理的承諾，及對我們在這方面的努力作出肯定。

### 塑膠廢料

我們於2018年推行「減塑行動」，作為減少即棄塑膠消耗量工作的一環。我們的長期目標為於2035年前在核心業務停止使用所有即棄塑膠製品。我們已停止使用膠飲管和膠樽裝水、於酒店停止提供即棄塑膠小瓶裝沐浴用品，以及於旗下管理物業利用雨傘除水機取代即棄雨傘塑膠袋。截至2023年6月30日，與2017年相比，我們已減少所有業務的即棄塑膠製品消耗量的64.81%。

Waste reduction initiatives included workshops to educate the public on how to correctly recycle plastic at our "Goodbye Plastic!" recycling education centre as part of our holiday events.

作為連串假日活動的一環，我們於「Goodbye Plastic!」塑膠回收教育中心舉辦工作坊，教育公眾如何正確回收塑膠。

Plastic reduction is a particular focus at our hotels. At The Fullerton Hotel Sydney, we completed a review of all suppliers for opportunities to eliminate plastic packaging in purchased products last year. To minimise the use of plastic bottles, Zip Taps are installed in banqueting areas to offer filtered still and sparkling water for guests. At our hotels in Singapore, we remain committed to reducing single-use plastic in line with the Plastic ACTion ("PACT") agreement we signed in 2019 with WWF-Singapore.

In addition, in-room water filtration systems will be installed in more than 90% of guest rooms in The Fullerton Hotel Singapore by September 2023. This can potentially eliminate disposal of more than 160,000 plastic bottles each year.

We continue to engage our stakeholders in plastic and waste reduction initiatives, including the deployment of reverse vending machines for recycling plastic beverage bottles in Hong Kong. Plastic bottles collected through the reverse vending machines are sent to a contractor and transformed into plastic flakes for the production of recycled plastic products.

As at 30 June 2023, we have installed reverse vending machines at 24 of our managed properties. During the reporting period, more than 1 million plastic bottles were recycled through this initiative, reducing carbon emissions by 140,000 kg, equivalent to the annual amount of $CO_2$ removed by 6,086 trees planted.* We also engage our suppliers through Guidelines on Green Gift Hampers and Basket Packaging Design, to reduce excessive packaging and opt for environmentally responsible materials.

我們的酒店業務積極關注減塑。去年，悉尼富麗敦酒店審查所有供應商，力求採購非塑膠包裝產品。我們亦於宴會場地安裝濾水器，為賓客提供過濾水和氣泡水，以減少使用塑膠樽裝水。我們在新加坡的酒店繼續履行於2019年與新加坡世界自然基金會簽署的「絕膠行動」聲明，減少使用即棄塑膠製品。

此外，逾90%的新加坡富麗敦酒店客房將於2023年9月前安裝室內濾水系統。預計每年可減少棄置超過160,000個膠樽。

我們繼續透過多項計劃，與持份者一起參與減少使用塑膠和減廢。其中，我們於香港設置「逆向自動售貨機」回收塑膠飲品樽。從逆向自動售貨機收集得來的膠樽會交由承辦商處理，轉化成塑膠薄片，用於生產再生塑膠產品。

截至2023年6月30日，我們於旗下24項管理物業設置逆向售貨機，並於報告期內回收超過100萬個膠樽，減少了140,000公斤碳排放，相當於每年種植了6,086棵樹*。我們亦透過《禮籃綠色包裝設計指引》與持份者溝通，鼓勵供應商減少過度包裝，並採用對環境負責的物料。

## Progress on Plastic Reduction
## 減塑進展

During the reporting period, group-wide efforts in plastic reduction led to the following:
報告期內，集團在減塑方面的工作取得了以下成果：

### Hong Kong managed properties
### 香港旗下管理物業

**>244,000**

plastic bottles have been avoided through the use of smart filtered water stations
透過安裝智能過濾添水站，節省超過244,000個膠樽

**>1,018,000**

plastic bottles collected through reverse vending machines
透過「逆向自動售貨機」回收超過1,018,000個膠樽

### The Fullerton Hotels in Singapore
### 新加坡的富麗敦酒店

**100%**

of single-use plastic water bottles eliminated
全面停用即棄塑膠水樽

### The Fullerton Hotel Sydney
### 悉尼富麗敦酒店

**>51,800**

plastic bottles saved through Zip Taps in banqueting areas
於宴會場地安裝濾水器，節省超過51,800個膠樽

* Environmental Protection Department and the Electrical and Mechanical Services Department of the Government of the HKSAR. Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong, February 2010.
香港特別行政區政府環境保護署及機電工程署。香港建築物（商業、住宅或機構用途）溫室氣體排放和清除的核算和報告指南，2010年2月。

## Food Waste

The residential properties, shopping malls, offices and industrial buildings under our management have a comprehensive food waste management programme in place to reduce food waste sent to landfill. Decomposers have been installed at nine properties to convert food waste into gas, wastewater or organic fertilisers. This helps avoid sending food waste to landfill, where it creates methane and other emissions. As at 30 June 2023, the overall utilisation rate of onsite decomposers was approximately 94%. Apart from onsite food waste management, Best Result Environmental Services Limited and Perfect Green Supplies Company Limited, the registered food waste collectors under our SPS division, provide collection services to clients at Olympian City 1, China Hong Kong City, Citywalk, Island Resort Mall, Tsim Sha Tsui Centre and Empire Centre, and transport the collected food waste to O · PARK1 for conversion into biogas. During the reporting period, 401.1 tonnes of food waste was collected.

We actively engage stakeholders and community partners in our waste reduction initiatives. In Hong Kong, we continue to participate in Food Angel's Food Smart Buddy Programme. Smart food donation machines and collection boxes have been placed in three flagship shopping centres and residential properties under our management, including YM[2], Olympian City 1 and Citywalk to collect dry food. This effort resulted in the collection of 7,600 kg of food during the reporting period.

## 廚餘

我們在旗下管理的住宅物業、商場及工商大廈推行全面的廚餘管理計劃，以減少運往堆填區的廚餘量。當中，我們為九項物業安裝廚餘機，有效將廚餘轉化為蒸氣、廢水或有機堆肥，減少堆填區相關的甲烷排和其他污染物排放。截至2023年6月30日，廚餘機的整體使用率約為94%。除了物業的廚餘管理計劃，信和管業優勢旗下的註冊廚餘收集商 —— 恒毅環衛服務有限公司和綠玲瓏供應有限公司為奧海城一期、中港城、荃新天地、藍灣廣場、尖沙咀中心及帝國中心的客戶收集廚餘，並運送至O · PARK1以轉化為沼氣發電。報告期內，集團共收集401.1公噸廚餘。

我們積極與持份者及社區夥伴就廢物削減的措施溝通。在香港，我們繼續與惜食堂的「智・惜食夥伴」計劃合作，於集團管理的三個旗艦商場 —— 裕民坊、奧海城一期和荃新天地以及屋苑設置智能食物捐贈機及食物收集箱，收集乾貨剩食。此計劃於報告期內共收集7,600公斤食物。

Smart food donation machines placed in various properties managed by the Group, including YM², Olympian City 1 and Citywalk resulted in the collection of 7,600 kg of dry food as part of the Food Smart Buddy Programme.

作為「智・惜食夥伴」計劃的一部分，集團於旗下管理的裕民坊、奧海城一期和荃新天地等多個物業設置智能食物捐贈機，共收集7,600公斤乾貨剩食。

As at 30 June 2023, we have reduced water consumption intensity by 22.89% from our 2018 baseline.
截至2023年6月30日，我們的用水強度已由2018年基數減少22.89%。

Our waste reduction and food rescue programmes are also implemented at hotels. At The Fullerton Hotel Singapore, we partnered with Food from the Heart, a charity that helps feed the less-resourced within the city, and Divert for 2nd Life, a food rescue group, to collect bread and surplus food every evening for distribution to those under the organisations' care.

## Water Consumption

We recognise the importance of conserving water, and our commitment to using it more efficiently is clearly outlined in our Environmental Policy, Green Office Policy, Sustainable Building Guidelines and Sustainable Procurement Policy. In Hong Kong, we obtain potable water and seawater for flushing from the Water Supplies Department of the Government of the HKSAR, and discharge all effluents to public sewer systems in compliance with applicable discharge licences.

Our target is to reduce water consumption intensity by 20% from our 2018 baseline by 2030. As at 30 June 2023, we have reduced water consumption intensity by 22.89% from our 2018 baseline. We monitor our water consumption on a monthly basis and have implemented various measures to reduce and monitor consumption. These measures include the use of high-efficiency fixtures, occupancy sensors on taps, leakage detection systems, smart irrigation systems and rainwater collection tanks for water reuse. For instance, we have installed digital water sub-meters in areas such as laundry, kitchens, and the swimming pool at The Fullerton Hotel Singapore.

We will continue to improve our water conservation efforts and raise awareness amongst stakeholders about responsible consumption. During the reporting period, we supported the Singapore Public Utilities Board's "Make Every Drop Count" campaign. As part of this campaign, The Fullerton Hotel Singapore's façade was lit up in blue from 18 March to 22 March 2023 in honour of Singapore World Water Day's "City Turns Blue" initiative.

我們亦於旗下酒店推行減廢和剩食處理計劃。新加坡富麗敦酒店與慈善機構善粮社合作，該機構向社區中的弱勢群體提供糧食，並和食物拯救團隊Divert for 2nd Life合作，於每天黃昏收集剩餘麵包和食品，分發給機構的受助者。

## 用水

我們明白節約用水的重要性，並致力履行在《環保政策》、《綠色辦公室政策》、《可持續建築指引》和《可持續採購政策》所述的有效用水承諾。在香港，我們從香港特別行政區政府水務署獲取食水和沖廁海水，並根據適用的排放許可證，將所有廢水排入公共污水收集系統中。

我們的目標是於2030年前將用水強度從2018年基數減少20%，截至2023年6月30日，我們的用水強度已由2018年基數減少22.89%。為減低和監測消耗，我們每月監測用水量，並實施多項節約用水措施。這些措施包括使用高效能裝置、水龍頭感應器、漏水偵測系統、智能灌溉系統，以及收集雨水以重新使用。當中，我們在新加坡富麗敦酒店洗衣房、廚房和游泳池等區域安裝電子水錶，務求更完善地監控用水量。

我們繼續加強節約用水方面的工作，藉以增加持份者對負責任使用水資源的意識。我們於報告期內支持新加坡公用事業局的活動主題「善用每滴水」。新加坡富麗敦酒店於2023年3月18日至3月22日期間在外牆亮起藍燈，以響應新加坡世界水資源日的「城市變藍」計劃。

## Promoting a Future with Less Waste

We continued to work with community partners and stakeholders in driving the circular economy.

During the reporting period, we have launched a variety of initiatives under the Green Journey Programme, including, but not limited to, collecting books and disposable eye care plastic products. As part of the Green Journey Progamme, we also organised Eco Market activities at clubhouses where residents could sell their second-hand items. Taking the lead in this green activity, SPS colleagues set up a booth at Hong Kong Gold Coast Eco Market on 7 January 2023. Over 500 second-hand items were collected from colleagues and sold at the booth. Proceeds from the sale of items, together with the unsold items, were donated to Christian Action, our long-term recycling activity partner.

Over the past decade, our partnership with Christian Action has collected over 55,000 kg of usable items and more than 62,000 mooncake containers. During the reporting period, we also organised a CNY Usable Item Collection Programme. We collected more than 6,700 kg of used items, including clothes, electrical appliances and toys, from tenants and residents at over 120 properties. Collected items were distributed to less-resourced families and ethnic minority communities and sold at Christian Action's charity outlets to collect funds for the NGO's other service programmes.

To further the transition to a circular economy, we have also installed 15 Tetra Pak® recycling bins at some of our managed properties to encourage the recycling of beverage cartons. We have collaborated with Food Angel on its Food Smart Buddy Programme to set up smart food donation boxes; more details can be found on p.76. The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore continued their partnership with social enterprise, Clean the World, to recycle soap bars and redistribute them to developing countries.

## 促進減廢未來

我們亦繼續與社區夥伴和持份者合作，以共同推動循環經濟。

報告期內，我們推出了「綠色旅程」計劃。計劃涵蓋多個項目，從舊書收集到即棄眼部護理產品塑膠回收等。透過此計劃，我們亦於多個會所舉辦環保市集活動，讓住戶售賣二手物品。作為計劃的推動者，信和管業優勢在2023年1月7日在香港黃金海岸設立攤位，收集並轉售由員工捐出的500多件二手物品。物品的轉售收益及尚未售出的物品，已捐贈予我們長期的回收合作夥伴基督教勵行會。

過去十年，我們與基督教勵行會合作，總共收集了超過55,000公斤的可重用物品和超過62,000個月餅盒。報告期內，我們亦舉行新春可重用物品收集計劃，從120項物業的租戶和住戶收集衣物、電器和玩具等6,700多公斤二手物品。收集到的物品將分派給有需要家庭和少數族裔社區，以及於基督教勵行會旗下社企商店出售，籌集所得的善款將用於勵行會的其他服務項目。

為推動循環經濟，我們在旗下管理的多個物業中設置15個紙包飲品盒回收桶，以推動飲品盒的回收。我們亦參與了惜食堂「智・惜食夥伴」計劃，並於集團旗艦商場和特選屋苑設立智能食物捐贈箱，詳情可參閱第76頁。新加坡富麗敦酒店及新加坡富麗敦海灣酒店繼續與社會企業Clean the World合作，回收肥皂並重新製成新肥皂贈予發展中國家。

Our property service arm, SPS, received Christian Action's 38th Anniversary Volunteer Award in recognition of our efforts to help the community.
我們的物業服務部門信和管業優勢於基督教勵行會「三十八載關愛義工嘉許禮」中獲獎，以表揚我們為社區所付出的努力。

Through our Green Journey Programme we work with our community partners and engage stakeholders to drive the transition to a circular economy.

我們透過「綠色旅程」計劃與社區夥伴合作，力求與持份者一同推動循環經濟模式轉型。

**Collected over the past decade**
**過去十年，我們共收集了**

**>55,000 kg**
of usable items
超過55,000公斤的可重用物品

**>62,000**
of mooncake containers
超過62,000個月餅盒

**Collected during the reporting period**
**報告期內，我們共收集了**

**>6,700 kg**
of used items
超過6,700公斤二手物品

**>2,500 kg**
of lai see packets
超過2,500公斤利是封

The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore also partnered with Nespresso to recycle coffee capsules for a range of uses, including car engines, bicycles, computers and soda cans. During the reporting period, we collected a total of 193 kg of soap and 456 kg of Nespresso capsules for recycling.

Additionally, as part of our twelfth consecutive year of celebrating the Chinese New Year in a more environmentally responsible way, around 130 properties under our management, including shopping malls, offices and residential properties, participated in the Greeners Action's "Lai See Reuse and Recycle Programme" for the collection of good-as-new lai see packets. From 30 January to 27 February 2023, over 2,500 kg of lai see packets were collected for reuse in the following year. Other green promotional activities included a GREEN@COMMUNITY — Recycling Day and Carbon Neutral@HK — Mobile Environmental Education Programme, which have also been organised during the reporting period to encourage our stakeholders to live more sustainably.

新加坡富麗敦酒店及新加坡富麗敦海灣酒店亦與Nespresso合作，回收咖啡囊並升級再造成不同物品，如汽車引擎、單車、電腦、汽水罐等。報告期內，我們共回收了193公斤肥皂和456公斤Nespresso膠囊。

此外，我們連續第十二年參加綠領行動的「利是封回收重用大行動」，以支持以更環保的方式慶祝農曆新年。集團在2023年1月30日至2月27日期間，於我們旗下管理的約130個商場、辦公室和住宅物業地點設置利是封收集點，收集超過2,500公斤利是封，供來年重用或循環再造。於報告期內，我們亦舉辦其他綠色推廣活動，包括「綠在區區回收日」，以及「香港邁向碳中和 —— 流動教育計劃」，以鼓勵我們的持份者奉行可持續生活。

# Urban Biodiversity

# 城市生物多樣性

Biodiversity conservation is essential for the future of our planet. We are committed to protecting the resilience of natural ecosystems, and strive to implement sustainable practices in our operations and across our value chain.

保護生物多樣性對地球的未來十分重要。我們致力保護自然生態系統的抗禦力，並於業務營運和供應鏈中推行可持續實務常規。

## How We Are Managing It

Our property development activities have the potential to impact the ecosystems surrounding our development sites. We seek to minimise impact on natural habitats and species by conducting proper assessments and employing effective management practices. It is also essential for our suppliers to manage biodiversity risks in their operations to reduce impacts throughout our value chain.

Our Biodiversity Policy guides our efforts to protect ecological systems and provides a framework for integrating biodiversity considerations into all aspects of our operations. To ensure that we prioritise the protection of native species, habitats and ecosystems, our Sustainable Building Guidelines outline our commitment to considering the protection and conservation of these elements during site selection for development projects. Our landscaping team accounts for impacts on surrounding ecosystems as they improve the environments around our properties to avoid introducing invasive species and seek opportunities to promote local biodiversity. As part of our commitment to biodiversity conservation, we target for all our new development projects to conduct tree assessment surveys, where applicable, by 2030. We have prepared to implement tree assessment surveys at 100% of our new development projects in 2023/24.

## 怎樣管理

我們的業務對開發地點周邊的生態系統具潛在影響。因此，我們致力透過適當的評估和有效的管理方針，將營運對自然棲息地和物種的影響減至最低。而我們的供應商亦必須管理其營運中的生物多樣性風險，以減低在價值鏈中對大自然的影響。

我們的《生物多樣性政策》指引我們在保護生態系統方面的工作，並提供框架將生物多樣性融入於營運各層面。為確保我們優先保護當地物種、重要棲息地和生態系統，我們在發展項目的選址過程中，會根據《可持續建築指引》進一步就有關生態系統的要素作出考量。我們的園景團隊在美化物業環境時會考慮對周邊生態系統的影響，避免引入入侵物種，促進當地生物多樣性。作為履行保護生物多樣性承諾的一環，我們的目標是於2030年前為所有合適的新發展項目進行樹木風險評估。至今我們已準備好在2023/24年度對100%的新發展項目進行樹木評估調查。

The CORAL REEFStoration Centre offers educational programmes aimed at raising awareness about biodiversity amongst the public.
「活化珊瑚中心」提供教育計劃，務求提高公眾對生物多樣性的認識。

## Supporting the TNFD

Recognising the Taskforce on Nature-related Financial Disclosures ("TNFD") as a key initiative to address the challenge of significantly shifting financial flows towards being nature-positive, Sino Land was one of the first developers in Hong Kong to become a TNFD Forum member in December 2022. The TNFD Forum is a global and multi-disciplinary advisory group of supporters who share the vision and mission of the TNFD and contribute to its work. This group includes over 1,100 institutions across 22 sectors with the highest nature-related dependencies and impacts.

As a member of the TNFD Forum, the Group will be kept informed of the TNFD's progress and may be offered opportunities to participate in research activities that support the TNFD and its working groups. This might include supporting specific research activities and participating in industry pilots, surveys and polls of Forum members.

## Building Awareness Amongst Stakeholders

During the reporting period, we continued to drive awareness on biodiversity protection amongst our stakeholders through a number of key initiatives including the CORAL REEFStoration project, which is described in detail on p.16. Other activities are described below.

## 支持TNFD

信和置業深明「自然相關財務信息披露工作組」(「TNFD」)是一項重要倡議，有助企業應對在大幅度將資金流向自然增益項目時的挑戰。因此，信和置業於2022年12月成為香港首批加入成為TNFD論壇會員的發展商之一。論壇由全球多個範疇的支持機構組成諮詢小組，當中包括來自22個與自然最息息相關及最受其影響的行業之1,100多個機構。他們與TNFD有著共同的願景。

作為TNFD論壇的會員，集團緊貼TNFD的發展，並有機會參與支持TNFD及其工作組的研究活動，例如支援具體調研、參與行業的試行方案以及由論壇會員推行的問卷和意向調查。

## 提高持份者的意識

報告期內，我們繼續通過多個重點計劃促進持份者對保護生物多樣性重要性的認識，其中包括「活化珊瑚行動」項目，詳情見第16頁。其他活動如下。

## Farm Together

Our integrated green community project, Farm Together, continues to promote harmony with nature through urban farms that support social inclusion in Hong Kong and Singapore. During the reporting period, the project expanded to include a total of 19 farms in Hong Kong and one farm in Singapore, spanning over 56,000 sq. ft., cultivating over 380 plant and crop species and producing more than 1,700 kg crops annually. The farms breathe new life into our properties, enabling colleagues, tenants, hotel guests and the wider community to experience urban farming.

During the reporting period, our Skyline Tower tenants joined an eight-week programme at Sky Farm where they learned the basics of urban farming. They were able to plant and harvest their own fuzzy melon, Chinese spinach and water spinach at assigned plots, and savour their nutritious harvest with family and friends.

### GREENHOUSE@Landmark South

GREENHOUSE@Landmark South offers tenants closer access to plants in the comfort of the Sky Garden, as well as a variety of tenant workshop opportunities. This indoor intelligent farm features an automatic irrigation system where the water circulates to keep roots moist, while reducing overall water consumption. The system also simulates sunlight using LED lighting to enable photosynthesis indoors.

### Farm by the Ocean at The Fullerton Ocean Park Hotel Hong Kong

Farm by the Ocean at The Fullerton Ocean Park Hotel Hong Kong focuses on growing herbs to be used in our restaurants and bars to bring the farm-to-table concept to life. This farm is specially designed to bring guests closer to nature with a sensory farm experience that celebrates local biodiversity.

## 一喜種田

我們的綜合綠色社區項目「一喜種田」，繼續以都市耕作宣揚與自然和諧共處，在香港和新加坡支持社會共融。報告期內，項目已擴展至包括共19個位於香港的農圃和一個位於新加坡的農圃，總面積逾56,000平方呎，合共種植逾380種植物和農作物品種，每年收成量超過1,700公斤。農圃為我們的物業注入活力，讓員工、租戶、賓客及廣大社區都能體驗都市耕作。

報告期內，集團旗下宏天廣場的租戶參加了為期八週的宏天空中農莊租戶農務工作坊，學習都市耕作的基礎知識。同時在指定農圃親手種植和收割節瓜、莧菜和通菜，並與家人和朋友分享和品嚐營養豐富的農產品。

### GREENHOUSE@Landmark South

GREENHOUSE@Landmark South提供空間，讓租戶於舒適的空中花園近距離欣賞植物，並有機會參與不同類型的工作坊。此室內智能農圃利用自動循環水系統，能讓植物的根部長期保持濕潤的同時節省整體用水量。系統亦採用了LED燈模擬陽光，促進植物在室內產生光合作用。

### 香港富麗敦海洋公園酒店「海洋農莊」

香港富麗敦海洋公園酒店「海洋農莊」專注種植可用於餐廳和酒吧的香草，實踐把農場帶到餐桌的概念。農圃的精心設計，能讓賓客透過耕作體驗更接近大自然，並從而推廣生物多樣性。

Tenants experienced the joys of planting and harvesting their own crops and had the opportunity to savour their nutritious produce as part of our Farm Together initiative.

「一喜種田」計劃的一環，是讓租戶從種植和收割自己農作物的體驗中獲得樂趣，並可親嚐營養美味的農產品。

The Fullerton Ocean Park Hotel Hong Kong put together an exhibition of the late Professor Brian Morton's original hand sketches at a bookstore in Tsim Sha Tsui to raise public awareness of marine conservation.

為提高大眾對海洋保育的意識，香港富麗敦海洋公園酒店於尖沙咀一間書店舉辦展覽，展出已故莫雅頓教授的原創手繪插圖。

## Promoting Marine Conservation

To promote marine life conservation and education, The Fullerton Ocean Park Hotel Hong Kong collaborated with "Hong Kong's father of marine conservation", the late Professor Brian Morton, in publishing *Sea Creatures & Animals*, a meaningful bilingual children's book. Professor Morton's beautiful hand-drawn illustrations bring to life 40 fascinating sea creatures and animals from Hong Kong and around the world.

The book is available in all hotel rooms for guests' enjoyment. A complimentary copy of the book was sent to all schools and public libraries in Hong Kong, while copies are available for purchase at major retail locations. All proceeds from the sale of the book go to the Ocean Park Conservation Foundation, Hong Kong ("OPCFHK"), a foundation committed to ecological conservation across Asia.

We strive to further the understanding of biodiversity in various ways. During the reporting period, we presented hotel guests with a unique CORAL REEFStoration Playing Card Gift Set. The cards illustrate some interesting facts about 13 local coral species common in Hong Kong.

Another way that the hotel supports marine conservation work was through the sale of exclusive Fullerton Christmas baubles, which were meticulously hand-painted using the ancient art technique, "nei hua". The trilogy gift set of baubles featured paintings of The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore, The Fullerton Hotel Sydney and The Fullerton Ocean Park Hotel Hong Kong, set against their respective city skylines. Part of the proceeds from each sale was donated to OPCFHK to conserve Asian wildlife, with an emphasis on Chinese white dolphins and giant pandas, and their habitats.

## 推廣保育海洋生態

為了推廣海洋生態的保育和教育工作，香港富麗敦海洋公園酒店與「香港海洋保育之父」已故的莫雅頓教授合作出版一本極具意義的雙語兒童圖書《海洋及陸地的動物朋友》。莫雅頓教授精美的手繪插圖，紀錄來自香港和世界各地40種迷人的海洋生物和動物。

酒店所有客房均提供圖書供賓客閱讀。我們將圖書贈予香港所有學校及公共圖書館，並於主要零售書店發售。所有圖書收益撥捐致力促進亞洲生態保育的香港海洋公園保育基金會。

我們致力以多種方式加深公眾對生物多樣性的了解。報告期內，我們向酒店賓客呈獻「活化珊瑚行動」遊戲卡禮盒。遊戲卡印有香港13種本地常見的珊瑚品種的有趣知識。

酒店更義賣獨家富麗敦聖誕裝飾球，作為另一種支持海洋保育工作的方式。聖誕裝飾球禮盒一套三個，採用傳統「內畫」工藝精心手繪出新加坡富麗敦酒店、新加坡富麗敦海灣酒店、悉尼富麗敦酒店和香港富麗敦海洋公園酒店的特色，配合所在城市的標誌天際線。我們將每個售出禮盒的部分收益，撥捐香港海洋公園保育基金會，用於保護亞洲野生動物，重點保護中華白海豚和大熊貓及其棲息地。

CASE STUDY 案例

# Going Green at China Hong Kong City
## 中港城環保項目

China Hong Kong City implemented several sustainability initiatives starting in 2022. Notably, 1,143 photovoltaic panels covering around 2,260 $m^2$ were installed on rooftops resulting in the production of approximately 472,500 kWh of renewable energy annually.

In addition, we partnered with Shell Hong Kong and local start-up Halo Energy to establish the EV charging station at China Hong Kong City, and with Tesla to build a more robust network of EV charging facilities in Hong Kong, to support the Hong Kong Roadmap on Popularisation of Electric Vehicles. These included 40 Semi Quick chargers, an Ultra Fast charger and three Super Fast EV chargers.

To further save energy and reduce tenants' operating costs, we provided Intelligent Fan Coil Units instead of traditional Fan Coil Units for their air-side equipment. As a result, annual energy consumption was reduced by approximately 73% on average. We also provided LED light tubes instead of T5 fluorescent tubes to new office tenants. These measures resulted in a 49% reduction in energy consumption.

China Hong Kong City is one of 16 office buildings under our management where tenants also benefit from door-to-door recycling services at no additional cost. Additionally, free IAQ assessments are conducted for office tenants. Recommendations to enhance air quality are provided after the assessments are conducted.

自2022年開始，中港城物業推行多項可持續發展措施。其中的重點項目是於天台安裝1,143塊光伏電板，覆蓋面積達2,260平方米，每年生產約472,500千瓦時能源。

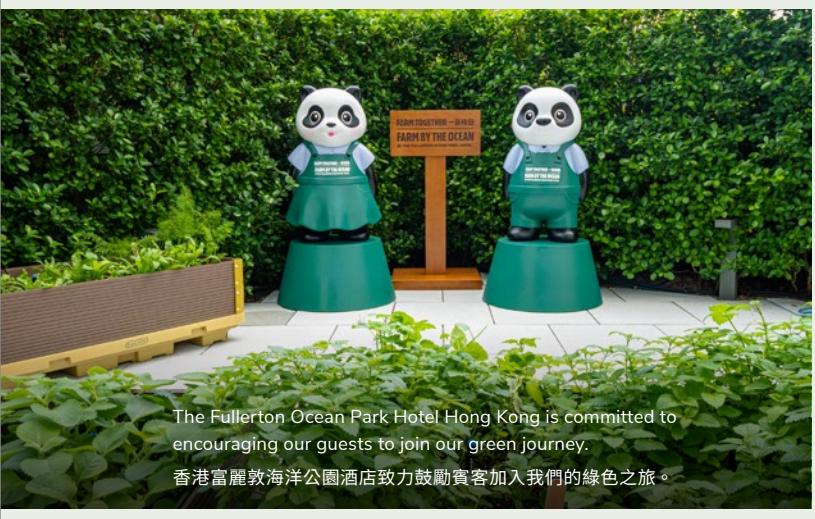
此外，我們與香港蜆殼有限公司和本地創科公司希路能源合作，設置電動車充電設備。我們並與Tesla合作，在香港建立更強大的電動車充電設施網絡，以支持《香港電動車普及化路線圖》。這些設施包括40個中速充電站、一個快速充電站和三個超級充電站。

為進一步節省能源並降低租戶的營運成本，我們向租戶提供智能風機盤管代替傳統風機盤管，平均每年可以減少約73%的能源使用量。我們亦向新辦公室租戶提供LED光管來取代T5光管，將相關能源使用量減少49%。

包括中港城在內，我們亦為合計16個寫字樓的辦公室租戶提供免費的每週上門回收服務。此外，我們亦為辦公室租戶進行免費的室內空氣質量評估，並在完成後評估及提供改善空氣質量的建議。

China Hong Kong City features a robust network of EV charging facilities in support of the Hong Kong Roadmap on Popularisation of Electric Vehicles.
中港城擁有完備的電動汽車充電設施網絡，以支持《香港電動車普及化路線圖》。

# Fullerton Ocean Park Green Journey
## 富麗敦海洋公園酒店的綠色體驗




The Fullerton Ocean Park Hotel Hong Kong is committed to encouraging our guests to join our green journey.
香港富麗敦海洋公園酒店致力鼓勵賓客加入我們的綠色之旅。

The Fullerton Ocean Park Hotel Hong Kong is committed to incorporating sustainability across all levels of operations and encouraging our guests to join our green journey by eating well, staying well and doing well sustainably. Our initiatives include the installation of smart filtered water refill stations to reduce single-use plastic consumption. Instead of using traditional single-use plastic mini tubes, biodegradable and refillable dispensers are provided for guests to enjoy personal in-room amenities. To further raise awareness on environmental protection, we have created two souvenirs for guests to take home: coasters sharing our exciting conservation project CORAL REEFStoration and a box of seed pencils with lavender, mint and corn poppy seeds for planting.

In addition to these initiatives, much has been done in terms of building design and equipment. For example, 121 photovoltaic panels have been installed to generate renewable energy and EV chargers are available in the hotel's general car parking facilities. To conserve water, specialised fittings limit water flow, and a rainwater harvesting system collects rainwater for irrigation or cleaning. Additionally, six food waste digester machines with capacity to handle 540 tonnes per year have been used to reduce waste.

Responsible consumption is one of our key aims, with sustainable seafood such as ASC and MSC-certified products offered at restaurants. During the reporting period, we organised Green Tours to showcase these features and exchange views with like-minded partners.

Reflecting our team's commitment to sustainability and hospitality excellence, we are humbled that the hotel has been recognised as "Best Sustainable Hotel Hong Kong" and "Best Luxury Hotel Hong Kong for 2022" at the prestigious International Hotel Awards.

香港富麗敦海洋公園酒店將可持續發展措施融入各個營運層面，並鼓勵賓客透過可持續飲食、生活和行為，共同創建更美好的將來。酒店的其中一項環保措施是安裝智能添水站，藉以減少使用即棄塑膠。另外，洗漱用品亦由傳統的即棄塑膠容器，轉為可生物降解及可重複使用的按壓式容器。為進一步提高客人對環境保護的關注，我們亦準備了兩份紀念品予賓客，其中包括「活化珊瑚行動」杯墊，以及一盒分別裝有薰衣草、薄荷和罌粟子的種子鉛筆。

除了上述措施，我們亦於建築設計和設備方面推行多項計劃。例如，我們安裝了121塊光伏電板以生產可再生能源，並於酒店的泊車位安裝電動車充電設備。為了節約用水，酒店亦已安裝節水器來限制水流，並安裝雨水收集系統，收集雨水作灌溉或清潔之用。此外，酒店安裝了六部廚餘機，每年可處理540公噸廚餘。負責任消費為我們主要目標之一，我們以可持續的方式採購海鮮，並在酒店餐廳供應海洋管理委員會和水產養殖管理委員會認證的海鮮。報告期內，我們舉辦綠色導賞體驗展示以上酒店特色，並與志同道合的合作夥伴交換意見。

我們榮獲由International Hotel Awards頒發的2022年度「Best Sustainable Hotel Hong Kong」和「Best Luxury Hotel Hong Kong for 2022」國際獎項，體現出團隊對可持續發展和卓越酒店服務的承諾。

# Promoting a Green and Upcycled Christmas

## 推動環保聖誕

Sino Group encouraged circular economy principles and spread holiday cheer across our properties during the Christmas season.

信和集團於聖誕節期間，在旗下物業分享循環經濟模式和節日歡樂。

To engage colleagues and the public on the topics of circular economy and urban biodiversity, we organised the "Upcycled Christmas Tree and Ornament Design Competition" for a third consecutive year. Together with a local upcycling product designer, Mr Kevin Cheung, we created three upcycled Christmas trees at Tsim Sha Tsui Centre, Landmark South and The Fullerton Ocean Park Hotel Hong Kong. The trees featured 2,000 Christmas ornaments in the shape of ocean creatures, created by upcycling 600 mooncake boxes collected during the Mid-Autumn Festival. All the upcycled ornaments were recycled again after Christmas to give them another life. We also invited Mr Kevin Cheung to host workshops to teach children how to transform aluminium cans into Christmas ornaments.

We extended our annual "Upcycled Christmas Tree and Ornament Design Competition" from internal staff to a wider audience to encourage recycling, with Sino Club organising the "Upcycled Christmas Challenge". Themed "Preserving Our Earth's Environment and Biodiversity", the two competitions received a total of over 800 creative entries from our colleagues, their families and Sino Club members. Entries included trees and ornaments made from recycled materials such as coffee capsules, fluorescent tubes, recycled paper, plastic bottles and waste wood, giving a second life to recyclable materials using creativity.

Other recycling and upcycling initiatives implemented during the holiday season included a special event, "Merry Christmas! Goodbye Plastic!" at Citywalk, featuring educational games combining fun with meaningful messages about ocean conservation. The event featured a Christmas tree made from over 1,000 upcycled bottles provided by V cycle. EcoBricks and plastic bottles were showcased as part of the event to promote circular economy principles, and a

為了讓員工和公眾了解循環經濟和城市生物多樣性，集團連續第三年舉辦「升級再造聖誕樹及裝飾設計比賽」。我們聯同香港升級再造產品設計師張瑋晉先生，將物業管理團隊於中秋節收集回來的600個月餅盒升級再造成逾2,000個不同海洋生物形態的聖誕吊飾，分別於尖沙咀中心、Landmark South及香港富麗敦海洋公園酒店佈置成三棵升級再造環保聖誕樹。節慶過後，所有吊飾再次回收成為可用材料。我們亦邀請張瑋晉先生舉辦工作坊，教授小朋友運用創意，將鋁罐升級再造成聖誕飾物。

為鼓勵大眾實踐升級再造，我們將「升級再造聖誕樹及裝飾設計比賽」由我們的員工擴展至社區。Sino Club舉辦「聖誕Upcycle! 創意比賽」，兩項比賽以「保護地球和生物多樣性」為主題，收集來自員工、家屬，以及Sino Club會員共逾800件創意作品。作品包括以咖啡膠囊、光管、廢紙、膠樽、棄置木材等物料升級再造而成的聖誕樹和吊飾。讓參加者憑藉創意賦予可回收的材料第二生命。

其他於節日期間舉行的回收和升級再造項目包括於荃新天地舉行的主題活動「Merry Christmas! Goodbye Plastic!」，透過教育遊戲帶出有趣且富意義的海洋保育訊息。場內豎立的聖誕樹由V cycle提供的過千個回收膠樽升級再造而成，並展示EcoBricks和膠樽以宣傳循環經濟模式，又設有教育

Upcycled materials were transformed into festive Christmas ornaments with the help of colleagues and the public.
同事和公眾協助將回收物料升級再造成聖誕飾物。

## "Upcycled Christmas Tree and Ornament Design Competition" and "Upcycled Christmas Challenge" engaged colleagues and the public.

## 「升級再造聖誕樹及裝飾設計比賽」及「聖誕 Upcycle! 創意比賽」吸引員工和公眾參與。

Recycling Education Centre provided information and workshops about classification and recycling. In addition, an eco-art instructor taught public guests how to upcycle plastic bottles into penguin ornaments and lamps.

In recognition of our efforts, our "Merry Christmas! Goodbye Plastic!" and "Upcycled Christmas Challenge" campaigns won awards in the Best Eco-Loyalty Campaign category at Marketing-Interactive's Loyalty & Engagement Awards.

中心提供有關分類和回收的資訊及工作坊。此外，環保藝術導師向公眾示範如何將膠樽升級再造成企鵝擺設及燈具。

上述活動備受認可。我們憑藉「Merry Christmas! Goodbye Plastic!」和「聖誕Upcycle! 創意比賽」活動榮獲Marketing-Interactive「Loyalty & Engagement Awards」頒發「Best Eco-Loyalty Campaign」獎項。

Trees from the "Upcycled Christmas Tree and Ornament Design Competition" (left) and the Sino Club "Upcycled Christmas Challenge" (right).
「升級再造聖誕樹及裝飾設計比賽」作品（左）及Sino Club「聖誕Upcycle! 創意比賽」作品（右）。

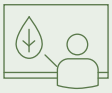
# Wellness
# 健康舒泰

## RELATED MATERIAL TOPICS 相關重大議題

91 Labour Practices
勞工實務常規

100 Health, Safety and Wellbeing
健康、安全和福祉

Employee wellness activities are a key focus for the Group.
集團重點籌劃員工身心健康活動。

| GOALS 目標 | PROGRESS 進展 (As at 30 June 2023 截至2023年6月30日) |
|---|---|
| +50%<br>Increase training hours by 50% by 2025 and 100% by 2030 from the 2019 level<br>以2019年為基數，於2025年及2030年前分別增加員工總培訓時數50%及100% | +47.71%<br>We have increased training hours by 47.71% from the 2019 level.<br>我們的培訓時數由2019年的水平增加了47.71%。 |
| <br>Embrace diversity and inclusion to ensure equal opportunities in all our people related practices<br>擁抱多元共融文化，確保平等機會原則在人力資源措施中得以有效實施 | Over 180 colleagues and their families and friends participated in Diversity and Inclusion Week. They joined a series of workshops that addressed varying abilities amongst people and respect for differences, held in partnership with five NGOs and social enterprises.<br>「多元共融週」吸引超過180位同事及親友參與。期間，我們與五間非政府機構和社會企業合作籌辦一系列工作坊，藉以了解人與人之間的能力差異並學習彼此尊重。 |
| <br>By 2030, maintain gender pay ratio at 1:1<br>於2030年前，性別薪酬比例保持在1:1 | Our gender pay ratio was 1:1.19 (female to male).<br>我們的性別薪酬比例為1:1.19（女性對比男性）。 |
| <br>By 2030, maintain a gender balance in all management positions<br>於2030年前，保持所有管理職位的男女比例均衡 | The percentage of females in management positions was 40.58%.<br>擔任管理職位的女性為40.58%。 |
| <br>By 2030, maintain a lost-time injury rate ("LTIR") at or below 2.5 per 100 employees<br>於2030年前，保持工傷引致損失工時比率在每100名員工2.5或以下 | Our LTIR was 2.01 per 100 employees.<br>我們的工傷引致損失工時比率為每100名員工2.01。 |
|  <br>By 2025, 100% of employees to receive ESG training<br>於2025年前，100%員工接受環境、社會及管治相關培訓 | 78% of our employees have received ESG training.<br>我們已有78%員工接受了環境、社會及管治相關培訓。 |
| <br>Deliver products and services that enhance the wellness of our stakeholders<br>提供能進一步提升持份者身心健康的產品和服務 | In the first quarter of 2023, we delivered several health and safety training courses on topics including working in confined spaces, first aid administration and fire and chemical safety. Our continuing dedication has led SPS to become one of the first organisations in the private property management sector to be accredited by the Labour Department of the Government of the HKSAR ("Labour Department") to run Safety Training Courses.<br>我們於2023年首季提供了多個健康及安全培訓課程，涵蓋主題包括密閉空間工作、急救措施，以及火災和化學品安全等。信和管業優勢團隊憑藉對安全培訓的專注，成為業界首批私營物業管理機構獲得香港特別行政區政府勞工處（「勞工處」）授權開辦安全訓練課程。 |
| <br>Improve the wellbeing of our employees through wellness programmes covering work and family life, physical health and mental health<br>透過涵蓋工作、家庭及身心健康活動促進員工福祉 | We achieved record highs in terms of the number of wellness programmes offered to our employees and the overall enrollment rate.<br>我們為員工提供身心健康活動的數量和整體報名率均為歷史新高。 |

## Management Approach

Our approach to safeguarding and enhancing the health, safety and wellness of people and our surrounding communities is outlined in our Human Rights Policy, Diversity and Inclusion Policy and Health and Safety Policy. These policies help us protect people by providing a just and inclusive environment for employees, customers and communities to thrive. The systems and procedures pertaining to human capital management are continually reviewed to ensure they fit our needs and address evolving stakeholder concerns.

The Green Living Sub-committee of the ESG Steering Committee is responsible for people management — including nurturing talent and safeguarding health and wellness — and meets every quarter to evaluate and identify any concerns and trends in this area. The sub-committee's role includes maintaining compliance with labour and health and safety regulations, including market-specific minimum wage requirements, and reviewing our safety performance quarterly. With health and safety being a top priority for the Group, the sub-committee is tasked with developing action plans to ensure all safety measures remain robust.

### Communication Channels

We believe that understanding the opinions and concerns of our stakeholders is of utmost importance. Our colleagues are encouraged to communicate with management executives through a variety of channels, including email, intranet, inSino, newsletters, and Corporate Town Hall and mini-town hall meetings. Through these two-way communication channels, we strive to listen and respond to our employees promptly.

In November 2022, we were pleased to have more than 700 colleagues participate in our Corporate Town Hall meeting in person with over 100 colleagues joining online. Management and department heads shared the progress and performance of key initiatives over the year and discussed challenges and strategies. The meeting also featured an inspiring guest speaker, who provided insights about financial market conditions and how we can embrace new opportunities together. In the spirit of open communication, the meeting closed with an interactive Q&A session with our management team, where views were exchanged with colleagues. A follow-up email was sent to all colleagues to address the questions and comments received at the session.

## 管理方針

我們的《人權政策》、《多元共融政策》和《健康及安全政策》概述了集團保障及提升健康、安全和福祉，以及周邊社區的管理方針。政策不僅有助我們保護公眾，同時為員工、顧客和社區的發展營造公正和共融的環境。我們持續檢討與人力資源管理相關的制度和程序，以確保其切合公司的需要，亦同時能回應持份者不斷變化的關注事宜。

環境、社會及管治督導委員會轄下的綠色生活小組委員會負責人力資源管理，當中包括培育人才及保障員工健康和福祉。小組委員會每季舉行一次會議，以檢討和識別相關關注事項和趨勢。小組委員會亦負責確保集團遵守勞工和健康及安全規例，包括各個市場的最低工資要求，並每季評估我們的安全表現。員工的健康和安全為集團的首要任務，小組委員會負責制定行動計劃以確保所有安全措施穩妥。

### 溝通渠道

我們重視各持份者的意見和關注事項。我們鼓勵員工以電子郵件、內聯網、「信誌」、員工通訊，以及員工溝通大會和小型座談會等多個渠道，與管理層保持溝通。這些雙向的溝通渠道，有助我們聽取和適時回應員工的意見。

我們於2022年11月舉行員工溝通大會，逾700名員工親臨現場及100多名員工於網上參與。管理層和部門主管分享各項主要計劃於過去一年的進展和表現，並討論市場挑戰及其應對策略。我們亦邀請嘉賓於會上分享對金融市場狀況的灼見，以及如何把握新機遇。本著開放溝通的精神，我們在會議完結前安排互動問答環節，讓員工和管理層交流意見。會議後，我們向所有員工傳送跟進電郵以回應會上的問題和意見。

## HIGHLIGHTS 重點項目

1. Organised more than 156,500 hours of employee training
   舉辦超過156,500小時員工培訓
2. Collaborated with local NGOs and social enterprises to promote social inclusion, diversity and equality throughout our Diversity and Inclusion Week
   與本地非政府機構及社會企業合作，透過「多元共融週」促進社會共融、多元和平等

# Labour Practices

## 勞工實務常規

We aim to provide an inclusive and fair workplace where colleagues are nurtured to develop their skills and achieve personal and professional fulfilment. By offering competitive remuneration and benefits, we are able to acquire and retain the right talent for our business to thrive.

我們致力提供共融和公平的工作環境，培養同事技能以成就個人和專業發展。我們以具競爭力的薪酬和福利吸引和保留合適的人才，使業務蓬勃發展。

### How We Are Managing It

We comply with Hong Kong's Employment Ordinance and the relevant laws and regulations in all the jurisdictions within which we operate. Our human resources framework and detailed management policies are included in our Staff Handbook. This contains guidelines on working conditions, benefits and remuneration, training and development, as well as health and safety. The Handbook is updated regularly to align with best practices and evolving regulatory requirements. Our CoC and Human Rights Policy guarantee equal opportunities for all employees and the freedom to participate in collective bargaining and join labour unions. We have a strict policy against forced and child labour and, as stipulated in our SCoC, this extends to our contractors and suppliers. Anyone found to violate our CoC or SCoC is subject to disciplinary action. In line with our commitment to open communication channels, employees, suppliers and contractors can report any concerns through our established grievance mechanisms. More details on our CoC and grievance communication process are described in the Governance section on p.46-48 of this Report.

### 怎樣管理

我們遵守香港的《僱傭條例》以及所在司法轄區的相關法律和規例。我們的人力資源框架以及詳細的管理政策已載列於《僱員手冊》，當中包括有關僱傭條件、福利與薪酬、培訓與發展，以及健康和安全的指引。我們定期修訂手冊，以符合最佳僱傭實務常規以及不斷變化的監管要求。我們的《紀律守則》和《人權政策》保障所有員工享有平等機會，以及參加工會及集體談判的自由。我們亦已制定相關政策，嚴禁強制勞工和童工，並以《承辦商/供應商行為守則》規範承辦商和供應商。如發現任何人違反《紀律守則》或《承辦商/供應商行為守則》，將受到紀律處分。我們致力提供開放的溝通渠道，讓員工、承辦商和供應商利用舉報機制檢舉任何違規行為。有關《紀律守則》和申訴流程的詳情，請參閱本報告「管治」章節的第46頁至48頁。

We are committed to promoting diversity and inclusion in the workplace.
我們致力於工作場所促進多元和共融。

## Diversity and Equal Opportunities

A fair and inclusive workplace is of utmost importance for our staff to thrive. Our Diversity and Inclusion Policy sets out our commitment to providing a safe and supportive workplace free of discrimination. We promote equal opportunities regarding recruitment, remuneration, promotion, training and transfers regardless of gender, disability, family status, marital status, pregnancy, race, religion, age, nationality or sexuality. Sino Group has been a signatory to the Racial Diversity & Inclusion Charter for Employers launched by Hong Kong's Equal Opportunities Commission since 2020. Our goals are to maintain a gender pay ratio of 1:1 and a gender balance in all management positions by 2030. To date, over 40% of management positions are held by females.

We take all concerns regarding suspected inappropriate behaviour or harassment seriously. Our Whistleblowing Policy, described on p.48, outlines the confidential grievance mechanism we have in place for colleagues. It also describes the types of reportable conduct, procedures and follow-up actions. All new colleagues must complete training on diversity and non-discrimination as part of their onboarding process. To create a more inclusive and empathetic working environment, our Group Human Resources Department also provides regular training on effective communication for colleagues.

## 多元與平等機會

公平和共融的工作環境對員工的發展極為重要。我們於《多元共融政策》承諾提供安全、互相尊重且免受歧視的工作環境。我們致力於招聘、薪酬、晉升、培訓和調職方面促進平等機會，不論性別、殘疾、家庭狀況、婚姻狀況、懷孕、種族、宗教、年齡、國籍或性取向。自2020年，信和集團已為香港平等機會委員會推行的《種族多元共融僱主約章》的簽署機構，目標是於2030年前保持1:1的性別薪酬比例，以及保持所有管理職位的男女比例均衡。至今，擔任管理職位的女性超過40%。

我們嚴肅對待所有涉嫌不當行為或騷擾的投訴。我們於第48頁提及的《舉報政策》，說明為員工設立的保密申訴機制和有關可舉報的行為種類，以及其程序和跟進工作。所有新入職員工必須於迎新活動期間接受職場多元共融和反歧視培訓。集團人力資源部亦定期舉辦有關有效溝通的培訓，以助員工建立共融和互助互諒的工作環境。

### Diversity and Inclusion Activities

During the reporting period, we organised interactive and experiential workshops as part of our Diversity and Inclusion Week. Details can be found on p.106. In addition, we held a gender equality webinar and equal opportunities training workshop with speakers from the Equal Opportunities Commission and a local charitable organisation, CareER. Over 100 colleagues attended, and the topics discussed included the definition of sexual harassment, the amended Sex Discrimination Ordinance in Hong Kong related to protection from breastfeeding discrimination and other forms of harassment, as well as best practices for preventing harassment and discrimination in the workplace and fostering awareness of diversity and inclusion amongst colleagues.

In addition to these initiatives, our hotels provided work placements for individuals with varying abilities and diverse backgrounds. The Fullerton Ocean Park Hotel Hong Kong partnered with NGOs, Cookie Smiles and Shine Skills Centre in their Shining Star Programme. Nine students from the Centre worked in kitchen and stewarding positions, to gain real-life work experience. The Caritas Lok Mo Work Integration Programme also continued at The Fullerton Ocean Park Hotel Hong Kong where we offered two placements in the Housekeeping Department during the reporting period.

To further our support for individuals with varying abilities in the community, we collaborated with Hong Chi Association to hold an Inclusive Farm Fun Day. Employees and their families visited the Hong Chi Love Garden where they sowed seeds and played games organised by Hong Chi students with intellectual challenges.

The Fullerton Hotel Sydney is committed to creating a diverse and inclusive culture for colleagues. The hotel partnered with Hotel Etico, Australia's first social enterprise hotel, which provides vocational training for young adults with special educational needs (SEN). To build understanding of the experiences of visually impaired individuals, colleagues at The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore participated in Dialogue in the Dark Singapore, an exclusive collaboration between Ngee Ann Polytechnic and Dialogue Social Enterprise. Participants were led by a visually impaired guide through a series of themed rooms that simulate everyday environments in complete darkness. With the reversal of roles, the guide helped our employees to understand the different perspectives of individuals with varying abilities.

### 多元和共融活動

報告期內，我們於「多元共融週」舉辦互動和體驗式工作坊，有關詳情載於第106頁。此外，我們亦舉辦性別平等網上講座和平等機會工作坊，並邀請平等機會委員會及本地慈善機構CareER擔任講者。超過100名員工參與講座和工作坊，討論性騷擾的定義，以及在香港就有關母乳餵哺歧視和其他方式的騷擾而修訂的《性別歧視條例》。同場更分享防止職場騷擾和歧視，以及促進員工多元和共融意識的最佳實務常規。

除此之外，我們旗下的酒店亦為不同能力和背景的人士提供工作機會。香港富麗敦海洋公園酒店參與非政府機構Cookie Smiles及展亮技能發展中心舉辦的「Shining Star Programme」。期間，九名中心學員獲邀於酒店擔任廚房和管事職位，從真實環境中汲取工作經驗。於報告期內，香港富麗敦海洋公園酒店亦繼續支持「香港明愛樂務綜合訓練計劃」，提供兩個在客房部工作的實習名額。

為擴大對不同能力人士的支援，我們與匡智會合辦「多元農莊同樂日」。活動上，員工及其家屬探訪匡智愛心農場，參與春季播種活動及由匡智學員籌辦的攤位遊戲。

悉尼富麗敦酒店致力為員工建立多元共融文化。酒店與澳洲首間社會企業酒店Hotel Etico合作，為有特殊教育需要（SEN）的年輕人提供職業培訓。為了加深理解視障人士的處境，新加坡富麗敦酒店和新加坡富麗敦海灣酒店的員工參加了由新加坡義安理工學院和Dialogue Social Enterprise獨家合作的「黑暗中對話（新加坡）」活動。在完全黑暗的環境中，視障導遊帶領參加者通過一系列模擬日常生活環境的主題房間，讓我們的員工藉著角色的轉換，親身感受視障人士的日常生活體驗。

## Employee Engagement

Our human capital strategy involves ensuring employees are nurtured and motivated to excel. During the reporting period, we celebrated over 550 awardees in the categories of long service, outstanding employee, outstanding team and outstanding volunteer at our Annual Awards Ceremony. As part of this, 19 outstanding employees and 11 high-performing teams received the Outstanding Employee and Team Award. They were given trophies, cash and other rewards in recognition of their exemplary performance. In addition to the awards, employees are motivated through various benefits and training programmes.

### Employee Benefits

Our remuneration and benefits are designed to attract and retain the right talent. Packages are reviewed annually to reflect individual performance and contributions as well as market trends. We offer competitive medical coverage, retirement benefits, training subsidies, overtime pay and discretionary performance bonuses. We also provide a range of leave entitlements, including paid annual leave, birthday leave, extended maternity leave of 18 weeks, parental leave of ten days and paternity leave, in addition to a wide variety of staff discounts. Many benefits extend to family members of our staff, as described on the following page.

## 員工參與

我們的人力資本策略注重培養並鼓勵員工發揮所長。報告期內，我們於年度頒獎典禮上就長期服務、傑出員工、傑出團隊和傑出義工組別嘉許550多名得獎者。其中，我們共向19名優秀員工及11個表現優異的團隊頒發「傑出員工及團隊獎」，以獎盃、現金獎和旅遊或酒店獎勵，嘉許其卓越的表現。此外，我們亦以多項福利和培訓計劃來鼓勵員工。

### 員工福利

我們釐定薪酬和福利時，以吸引和保留合適人才為宗旨。每年，我們都會檢討薪酬方案，務求提供與員工的表現和貢獻，以及市場趨勢相稱的待遇。我們提供具吸引力的醫療保險、退休福利、培訓津貼、加班費和酌情花紅。我們亦提供各種假期，包括有薪年假、生日假、18週延長產假、十天育嬰假和侍產假。此外，員工亦可享有多類員工優惠。下頁所述的多項福利更可惠及員工家屬。

Employees are recognised for outstanding performance at our Annual Awards Ceremony.
我們於年度頒獎典禮上表揚傑出表現的員工。

Our internship programme brings valuable professional experience to the children of employees and tertiary students.
我們的實習計劃為員工子女和大學生帶來寶貴的專業工作經驗。

### Employees' Children Internship Programme

During the reporting period, the Group offered five summer internship positions to employees' children. The programme took place from July to August of 2022. Participants were assigned to different departments within the Group, allowing them to experience a variety of professional tasks.

### Employee's Children Education Award and Assistance Scheme

The Employees' Children Education Award and Assistance Scheme supports the learning needs of children of employees who achieved outstanding academic results. This year, 146 children across Hong Kong and Mainland China received scholarships and bursaries. Over 90 student awardees and their family members attended the award presentation in November 2022. Management representatives presented certificates of commendation and gift vouchers to the awardees, encouraging them to keep up their hard work. In addition, the Group offered primary and secondary student textbook subsidies to 211 children of our employees.

## Training and Development

We are dedicated to fostering the professional growth of our staff to support their individual development and promote business growth. We encourage colleagues to seek continuous improvement through lifelong learning, by providing numerous internal and external training opportunities, examination leave and educational subsidies.

Our SV2030 goal is to increase total training hours by 50% by 2025 and 100% by 2030 from our 2019 level. During the reporting period, we organised more than 156,500 hours of training, resulting in a 47.71% increase in training hours as compared to 2019.

### 員工子女實習計劃

報告期內，集團為員工子女提供五個暑期實習職位。計劃於2022年7月至8月推行，參加者獲分派到集團內的不同部門，親身體驗各項專業職務。

### 員工子女教育獎勵及資助計劃

「員工子女教育獎勵及資助計劃」支持學業成績優異的員工子女於學習上的需求。今年，香港及內地共有146名員工子女獲頒發獎學金和助學金，逾90名得獎學生及家屬於2022年11月出席頒獎典禮。管理層代表向得獎者頒發嘉許獎狀並送贈禮券，鼓勵他們繼續努力學習。此外，集團亦為211名就讀中小學的員工子女提供書簿津貼。

## 培訓與發展

我們致力促進員工的專業發展，在支持他們個人發展的同時促進業務發展。我們藉著提供多個內部和外部培訓、考試假期和教育津貼，鼓勵員工不斷求進，實踐終身學習。

我們的《可持續發展願景2030》目標，是於2025年及2030年前將員工總培訓時數從2019年水平分別增加50%和100%。報告期內，我們舉辦了超過156,500小時的員工培訓，較2019年增加47.71%。

Our training initiatives include courses, seminars and workshops on financial knowledge, information technology and language proficiency. Technical training on topics such as first aid, the safe use of electricity and legal requirements applicable to our business are also provided. We continue to design courses, and tailor them to the changing needs of our business and operations. Training on wellness topics such as mental health and stress management have been increasingly important.

Talent development workshops and courses, delivered in person and online, covered various topics, including effective speaking and presentation, customer service, professional knowledge such as leasing and maintenance, as well as safety at construction sites. We also covered diverse management skills such as conflict management, leadership and communication, amongst many other subjects.

During the reporting period, we engaged industry leaders to deliver leadership talks for our employees. Mr NiQ Lai, Co-owner and Group CEO of HKBN Group, was invited to share HKBN's recipe for success. In addition, Professor Randy Lai, CEO of McDonald's Hong Kong, delivered a seminar on the "Importance of Branding". We were honoured by their insightful sharing, helping us to continue to build a brand that resonates with our audience while advancing our shared goals and doing more for our community together.

To help colleagues build a more professional image, the "Professional Image Coaching" programme was launched at tmtplaza, Olympian City, Citywalk and Lee Tung Avenue, and rolled out to 190 managed properties. The programme aims to improve the professional image of frontline staff, enhance customer experience with a consistent brand image, and foster a service-oriented culture by empowering frontline staff to enforce and uphold the Group's new grooming standards. As part of this, 218 onsite trainers were trained, and 3,640 frontline staff were provided with professional advice on grooming and presentation to achieve service excellence. The improvement has been reflected in the Mystery Shopper Score ("MSS"), which increased from 90.6% to 98.3% from 2021 to 2022.

我們提供財務知識、資訊科技和語言方面的課程、研討會和工作坊；另外亦提供急救、用電安全、以及適用於業務的法律要求等技能培訓。我們按持續變化的業務和營運需求設計課程，當中，舒緩精神健康和壓力等健康主題的課程越趨重要。

人才發展工作坊和課程以網上和面授方式進行，當中涵蓋的主題繁多，包括說話及匯報技巧、客戶服務；另外亦提供租務和維修保養及建築工地安全等專業知識培訓。我們亦提供多元化的管理技能培訓，如衝突管理、領導技巧和溝通方法等。

報告期內，我們為員工舉辦了多個領導才能講座。其中，我們邀請香港寬頻集團的持股管理人及集團行政總裁黎汝傑先生，分享集團的成功秘訣。此外，香港麥當勞行政總裁黎韋詩教授亦以「品牌的重要性」為題舉行研討會。他們的分享讓我們獲益良多，不僅有助我們繼續打造能引起觀眾共鳴的品牌，同時推進我們的共同目標，繼續貢獻社會。

為協助員工建立更專業的形象，我們於屯門市廣場、奧海城、荃新天地及利東街等190項管理物業推行「專業形象指導計劃」。計劃培養前線員工執行和展現集團全新的形象標準，提升前線員工的專業形象，並建立以服務為本的文化，透過統一的品牌形象提升客戶體驗。計劃共培訓了218名駐場專業形象培訓人員，並為3,640名前線員工提供有關儀容和形象的專業建議，以實現卓越服務。神秘顧客得分（「MSS」）由2021年的90.6%增至2022年的98.3%，反映前線員工的表現有所改善。

To foster the professional growth of colleagues and promote the success of our business, we invited various industry leaders to share their insights on leadership.

為了培養同事發展專業，同時促進業務成功，我們邀請了多位業界領袖分享其對領導才能的見解。

We also launched a programme called "Together for Better Service" in May 2022, which aims to encourage colleagues to work together as a team to provide exceptional customer service. Senior colleagues visited our sites as "mystery shoppers" to evaluate the level of frontline service. Assessment areas included greetings, observations and initiatives, inquiry handling, farewells and grooming standards. Three rounds of service level checks are planned per year with immediate follow-up actions to be implemented.

We continued to organise various training courses to help colleagues upskill while fostering team spirit. In September 2022, over 30 employees, including participants in our High Potential Staff Development Programme and Management Trainees, participated in a "Young Talents Teambuilding" activity. Participants were divided into groups and given a series of indoor and outdoor problem-solving tasks, such as building domino chain reactions that required strong teamwork.

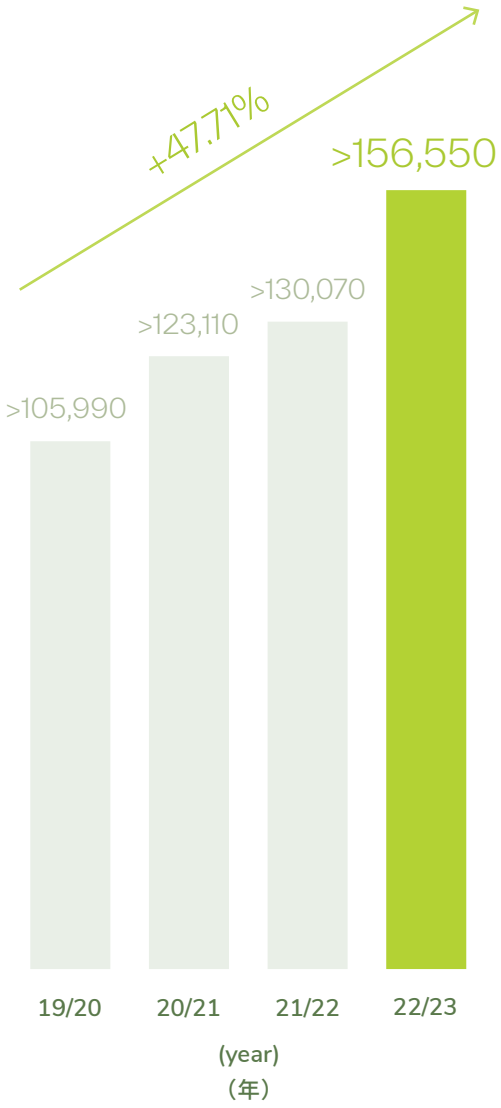
Recognising that innovation and technology are important for business growth, several learning opportunities were focused on these topics. We held a seminar on the metaverse, robotics, nano material and ChatGPT and their applications in the property industry. To keep abreast of new developments and evaluate the possibility of applying these technologies and inventions in our industry, colleagues are also invited to visit Sino Inno Lab once a year.

此外，我們亦於2022年5月推出名為「Together for Better Service」的計劃，旨在鼓勵員工與團隊通力合作，以提供卓越的客戶服務。當中高級職員以「神秘顧客」身分探訪旗下商場，以評估前線服務的水平。評估範圍包括迎接客人、觀察力與主動性、處理查詢、道別和儀容標準。計劃於每年進行三次服務水平評估，隨後立即因應結果採取跟進行動。

我們繼續舉辦不同的培訓課程，協助員工提升技能並促進團隊精神。超過30位員工，包括「優秀員工發展計劃」的成員及集團見習行政員，於2022年9月參加「年輕領袖團隊訓練」活動。參加者獲分派至不同小組，參與一系列室內室外解難任務，例如製作骨牌效應機關，過程中需要團隊緊密合作。

我們明白創新科技對業務增長的重要性，並因此提供多個相關主題的學習機會。我們舉辦講座，講解元宇宙、機械人、納米材料和ChatGPT在房地產行業的應用。為了解行業科技和新發明的最新發展及評估其應用，員工每年亦獲邀參觀「信和創意研發室」。

**Progress on Employee Training Hours (hours)**
**員工培訓時數的進展（小時）**



As part of their training, colleagues were invited to participate in the "Young Talents Teambuilding" activity featuring indoor and outdoor problem-solving tasks that required good teamwork.

作為培訓的一環，同事獲邀請參加「年輕領袖團隊訓練」活動 ，當中的室內和室外解難任務需要團隊緊密合作。

### E-learning

To enable colleagues to learn anytime and anywhere, we continue to utilise our mobile app and web portal, SINO iLearn. This platform features interactive courses and gamified incentives for colleagues to earn inSino badges upon course completion and redeem prizes afterwards. To incorporate friendly competition to the experience, the "Leaderboard" feature ranks users based on points earned and highlights the top 50 learners on the app. During the reporting period, SINO iLearn provided courses on topics such as positive mindset, workplace skills and innovation. Other courses included developing loyalty through customer relationships and enhancing management skills. The Group's mobile app, inSino, highlights the latest corporate information, announcements, management communications, staff discounts and information on annual leave and medical benefit balances for employees.

### Talent Management Programmes

Our Total Talent Management Strategy includes a variety of programmes to attract bright university graduates to join us.

#### Corporate Management Trainee Programme

This structured 24-month fast-track programme is designed to groom promising talent for future leadership positions in the property development and management services industry. The programme offers exciting learning opportunities, including local and overseas job rotations, in addition to the opportunity to learn directly from senior executives. During the reporting period, eight Management Trainees joined us for cross-departmental training.

### 網上學習

我們繼續利用手機應用程式和網頁「信學堂」讓員工能隨時隨地學習。平台設有互動課程，可寓遊戲於學習，完成課程後更可獲得「信誌徽章」兌換獎品。為了激勵良性競爭，平台透過「排行榜」功能以積分為用戶排名，並在應用程式中展示最高分的首50位員工。報告期內，「信學堂」提供正向思維、職場技能和創新等主題的課程。其他課程包括以客戶關係提升忠誠度和提高管理技能。集團的手機應用程式「信誌」，為員工提供最新的企業資訊、公告、管理層通訊、員工優惠、年假及醫療福利結餘等資訊。

### 人才管理計劃

我們的全方位人才管理策略包括多項計劃，吸引有為的大學畢業生加入我們的行列。

#### 見習行政員計劃

此計劃為期24個月，旨在培育出眾的人才成為房地產開發和管理服務行業的未來領袖。學員在一系列多元化的學習機會下迅速發展，當中包括本地和海外崗位輪調，以及直接從高級行政人員身上學習。報告期內，八名見習行政員參加了我們的跨部門培訓。

The Total Talent Management Strategy builds leadership skills amongst promising university graduates.

我們的全方位人才管理策略建立大學畢業生的領導能力。

### Engineer Trainee Programme

Our Engineer Trainee Programme enables university graduates from the Building Services Engineering discipline to gain professional accreditation. Completing this 24-month programme is equivalent to achieving the post-graduate professional level of The Hong Kong Institution of Engineers (HKIE) Scheme "A" requirements. Three Engineer Trainees were recruited during the reporting period.

### Awards

Our efforts in equipping young talent with professional skills have been recognised by multiple organisations. During the reporting period, a craft apprentice at Exchange Tower received the Outstanding Performance Certificate at the Most Improved Trainees Awards 2022, organised by the Labour Department's Youth Employment and Training Programme. Sino Estates Management Limited ("SEML") also received a certificate to recognise our effort and care in nurturing this trainee. In addition, our Star Makers x 2021 Internship Programme received the Excellence in Stakeholder Engagement award at the Award for Excellence in Training and Development 2022, organised by the Hong Kong Management Association. Further details can be found in the section about the Sino Sustainability Academy on p.20-21.

### 見習工程師計劃

我們的見習工程師計劃，讓屋宇裝備工程學畢業生獲取專業認可資格。完成為期24個月的計劃相等於符合香港工程師學會Scheme「A」所列出對大學畢業生專業水平之要求。報告期內，計劃招聘了三名見習工程師。

### 獎項

我們為年輕人才提供專業技能的努力，獲多個機構肯定。報告期內，國際交易中心的屋宇裝備技術員學徒榮獲勞工處「展翅青見計劃」頒發「展翅青見超新星2022」。信和物業管理有限公司（「信和物管」）亦憑藉悉心培育這名實習生獲頒證書。此外，我們的「Star Makers x 2021實習計劃（全民齊造星）」於香港管理專業協會舉辦的「最佳管理培訓及發展獎2022」上獲得「持份者參與度特別獎」。詳情請參閱第20頁至21頁的「可持續發展學堂」章節。

# Health, Safety and Wellbeing

# 健康、安全和福祉

At the heart of our commitment to wellbeing lies our stakeholders' health, safety and overall wellness. We strive to create a supportive environment where our employees, customers and communities can flourish, and we achieve this by implementing the highest standards across our operations.

我們促進身心健康的承諾，以持份者的健康、安全和福祉為核心。我們力求創造互助的環境，並以最高的標準營運，讓員工、顧客和社區得以健康發展。

## How We Are Managing It

Our Health and Safety Policy outlines our approach to safeguarding the safety of our stakeholders, including employees, customers, contractors and suppliers. The Green Living Sub-committee, a branch of our ESG Steering Committee, ensures that our health and safety management system encompasses all our operations and adheres to the most stringent industry standards and relevant regulations. Regular inspections and audits keep us accountable, and the Company's ERM framework also provides a risk-based approach to identifying, mitigating and reporting any further issues related to health and safety. A dedicated Occupational Health and Safety ("OHS") Steering Committee formulates effective strategies and policies to maintain a healthy and safe workplace for our employees, meeting on a quarterly basis.

## 怎樣管理

我們的《健康及安全政策》概述保障員工、顧客、承辦商和供應商等持份者安全的方針。環境、社會及管治督導委員會旗下的綠色生活小組委員會，負責確保我們的健康及安全管理體系貫徹於各營運層面，並符合最嚴謹的行業標準和相關規例。我們定期視察和審核問責，並以企業風險管理框架下的風險為本方針來識別、緩解和報告有關健康及安全的其他問題。我們成立職業健康及安全督導委員會專責制定有效策略和政策，成員每季舉行一次會議，務求為員工提供健康及安全的工作環境。

## Occupational Health and Safety

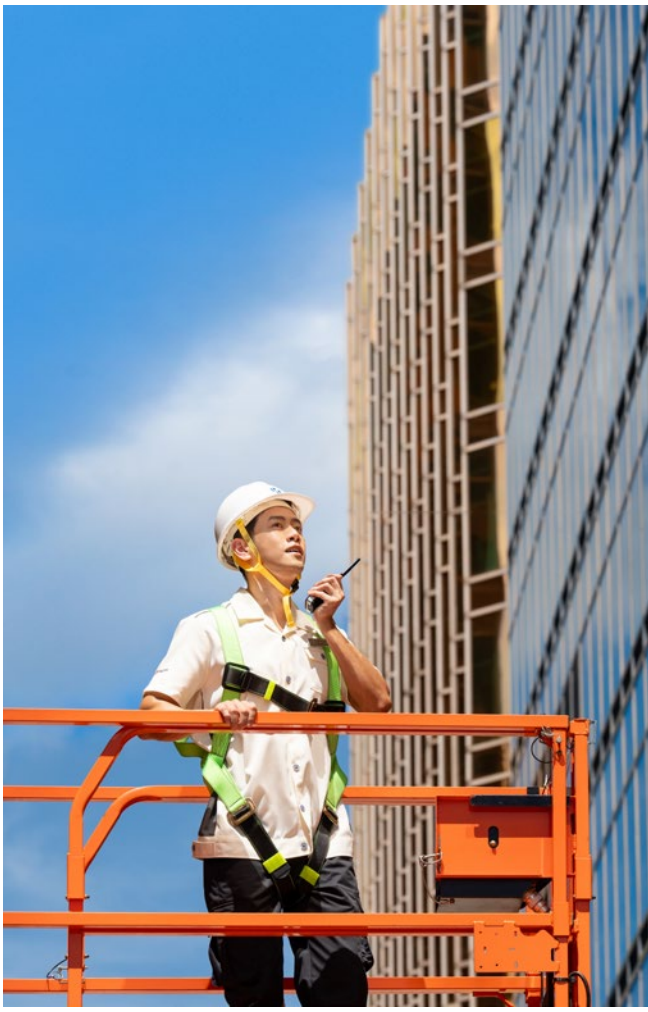
Prioritising workplace health and safety is paramount to our business operations. We comply with all applicable laws and regulations, including Hong Kong's Occupational Safety and Health Ordinance, and ensure stringent control over high-risk situations such as work in confined spaces and at height. SPS received 23 certificates in the ISO 45001 OHS Management System standard.

The OHS performance of our operations in property management, car park management, security and environmental services falls under the purview of the OHS Steering Committee, comprising senior executives from key business units. This Committee also ensures that appropriate safety principles are implemented in day-to-day operations in accordance with our health and safety management system. A Safety and Health sub-committee, and a separate sub-committee focused on district-level safety and health sit under the OHS Steering Committee. These sub-committees review all issued accident investigation and near-miss reports and provide recommendations for the improvement of systems and prevention of incidents. These sub-committees also compile OHS data and reports for the OHS Steering Committee's review. Employees' views on the development, implementation and evaluation of our OHS management system are gathered through our two-way communication channels.

## 職業健康及安全

以工作環境的健康和安全為先，乃業務營運的重中之重。我們遵守所有適用的職業安全及健康的法律和規例，包括香港《職業安全及健康條例》，並確保嚴密監控密閉空間和高空工作等高風險工作。信和管業優勢已獲得23張ISO 45001職業健康與安全管理體系標準證書。

職業健康及安全督導委員會由主要業務單位的高級行政人員組成，職權範圍包括物業管理、停車場管理，以及保安和環境服務業務的職安健表現。委員會確保在日常業務中執行健康及安全管理系統的各項原則。我們於職業健康及安全督導委員會轄下設立安全及健康小組委員會，以及另一個專門負責區域安全及健康事宜的小組委員會。這些小組委員會審查已發布的意外調查及險失事故報告，並提供改善措施和預防同類意外的建議。這些小組委員會亦會編制職安健數據和報告，供職業健康及安全督導委員會審查。我們透過雙向溝通渠道，就有關制定、推行和評估職安健管理體系向員工收集意見。



Maintaining stringent health and safety measures in the workplace is a key focus for the Group.

在工作場所維持嚴格的健康與安全措施是集團的關注重點。

During the reporting period, we updated a number of policies pertaining to OHS practices. As part of this regular review, we have enhanced our safety guidelines for working with ladders and at heights, amongst other conditions. Daily inspections and risk assessments allow us to maintain effective and reliable systems. We have implemented emergency response plans to manage incidents and conducted external audits by specialists to enhance our investigation mechanisms, to ensure that we have fulfilled all regulations and adopted measures to address all identified risks. We are committed to tracking performance and adopting measures for continuous improvement. All our building managers are required to set yearly targets for key OHS performance indicators, such as injury rates and the number of qualified first aiders. Our overall target is to maintain a lost-time injury rate ("LTIR") at or below 2.5 per 100 employees by 2030. During the reporting period, we have achieved this target by maintaining an LTIR of 2.01 per 100 employees.

Training is a key aspect of upholding OHS practices, and is delivered through safety campaigns, alerts, newsletters, billboards, discussion sessions as well as mandatory and specialised programmes. We organised several training courses in the first quarter of 2023 on topics including working in confined spaces, first aid administration, fire and chemical safety, amongst others. SPS is one of the first organisations in the private property management sector to be recognised and accredited by the Labour Department to run Safety Training Courses.

### Construction Site Safety

Our health and safety systems extend to construction sites and workers. The Safety Team is responsible for training and education, communication and technical support, safety inspections, hazard control and the investigation of incidents at our sites. The team also organises safety meetings, issues weather alerts, conducts risk assessments and evaluates contractor performance to identify areas for improvement. Since 2008, 7,611 staff members have completed the Mandatory Basic Safety Training Course (Construction Work), and 654 colleagues have completed the Safety Training Course for Competent Persons of Confined Spaces Operation.

### OHS Awards

SPS received eight awards including one Gold, two Silver, three Bronze, one Merit and one Nomination Award at the 10th Best Property Safety Management Award, recognising the team's efforts in upholding OHS practices. This award was co-organised by the Occupational Safety and Health Council, the Labour Department, the Electrical and Mechanical Services Department and various associations. In addition, SPS received a number of awards at the Occupational Health Award 2022-2023, including one Gold, one Excellence Award, six Outstanding Awards and six Merit Awards. This award was jointly organised by the Occupational Safety and Health Council, the Labour Department, the Department of Health, the Pneumoconiosis Compensation Fund Board and the Occupational Deafness Compensation Board. Both awards are aimed at encouraging the property management industry to implement effective safety management systems, and recognising those with outstanding achievements in the field.

報告期內，我們修訂了多項有關職安健的政策。透過此定期檢討，我們加強了使用梯子，以及高空工作的安全指引。日常巡查和風險評估讓體系保持有效可靠。我們已推行緊急應變計劃來處理事故，並由外部審核專家加強調查機制，以確保我們遵守所有規例，以及採取措施以應對所有已識別的風險。我們致力監控並採取措施持續改善職安健表現。所有樓宇經理均需為職安健關鍵績效指標訂立年度目標，如工傷率和合格急救員的數量。我們的總體目標，是於2030年前將工傷引致損失工時比率保持在每100名員工2.5或以下。報告期內，我們將工傷引致損失工時比率保持在每100名員工2.01。

培訓是維護員工健康及安全的關鍵，而培訓方式包括安全推廣活動、提示、員工通訊、資訊板、討論分享環節，以及強制性和專門的計劃。我們於2023年首季舉辦了多個培訓課程，涵蓋主題包括密閉空間工作、急救措施，以及火災和化學品安全等。信和管業優勢是首批獲得勞工處授權開辦安全訓練課程的私營物業管理機構之一。

### 建築工地安全

我們的健康及安全體系同樣適用於建築工地和工人。安全小組負責監督施工現場的培訓與教育、溝通和技術支援、安全巡查、危機控制和事故調查。當中包括舉辦安全啟動會議、發出天氣警告、評估風險和評估承辦商的表現以識別需改善的地方。自2008年以來，7,611名員工完成強制性基本安全培訓課程(建築工程)，以及654名員工完成密閉空間作業合資格人士安全訓練課程。

### 職業健康安全獎

憑藉團隊在維護職安健方面的努力，信和管業優勢於「第十屆最佳職安健物業管理大獎」中榮獲八個獎項，包括一項金獎、兩項銀獎、三項銅獎、一項優異獎，以及一項提名獎項。獎項由職業安全健康局、勞工處、機電工程署和其他協會合辦。此外，信和管業優勢於「職業健康大獎2022-2023」中榮獲多項獎項，包括一項金獎、一項卓越機構大獎、六項傑出機構大獎和六項良好機構大獎。獎項由職業安全健康局、勞工處、衛生署、肺塵埃沉着病補償基金委員會及職業性失聰補償管理局合辦。兩個獎項均旨在鼓勵物業管理行業實施有效的安全管理體系，並表揚在職安健方面表現傑出的機構。

The Hong Kong Fire Services Department presented commendation certificates to two frontline colleagues in recognition of their initiative in assisting an individual who required emergency medical care.

香港消防處向兩名前線同事頒發嘉許狀，以表揚他們主動協助一名需急救的人士。

## Customer Health and Safety

To protect the health and safety of all stakeholders, including customers, tenants and visitors, we remain vigilant about managing the risks presented by the built environment. A qualified engineer is tasked by the Risk Management Team to conduct building safety reviews, including site visits.

During the reporting period, we maintained automated external defibrillators ("AEDs") in 57 managed properties to cope with emergency situations. Twenty-eight AEDs are registered under the Hong Kong Fire Services Department's "AED Anywhere for Anyone Programme" with locations shown online on the "Centralised AED Registry for Emergency" platform to facilitate easy public access.

## Employee Wellness — Promoting Mental and Physical Health

Our dedication to employee health encompasses all aspects of wellness, both mental and physical. To further engage employees, we put out an open call for staff to submit activity ideas they would like to participate in. One of the activities submitted in response was "Golf Fun Day", which was successfully organised in June 2023.

### Employee Wellness Programme

Our comprehensive Employee Wellness Programme offers various activities across the themes of work, family, and physical and mental health. This Programme prioritises mindfulness, positivity and support for colleagues. Highlights of activities during the reporting period are as follows.

## 顧客健康及安全

為保障所有持份者的健康，包括顧客、租戶和訪客，我們一直保持警覺，管理建築環境的既有風險。我們的風險管理團隊責成合資格工程師展開樓宇安全審查，包括實地視察。

報告期內，我們繼續於旗下管理的57項物業設置自動體外心臟除顫器（「AED」）來應付緊急狀況。其中28個已在香港消防處的「AED睇得到用得到」計劃下註冊。AED的位置顯示於網上資訊平台「AED搵得到」，方便公眾獲得實用資訊。

## 員工福祉 —— 促進身心健康

我們關顧員工各方面的身心健康。為了進一步與員工連繫，我們誠邀他們建議心儀的活動。其中一項活動為「高爾夫球同樂日」，已成功於2023年6月舉行。

### 員工身心健康計劃

我們全面的「員工身心健康計劃」提供多項有關工作、家庭和身心健康的活動。此計劃著力促進正向、積極心態，以及對員工的支援。報告期內的活動重點如下。

To protect colleagues from physical ailments like seasonal influenza, subsidised vaccinations were offered again this year. We strive to improve the physical wellbeing of our colleagues by encouraging a healthy and active lifestyle. Fencing and yoga classes with aroma healing were organised to relieve stress. We also launched the "Move Together" Sports Team Funding Programme to fund colleagues' self-organised basketball, football and volleyball teams, encouraging teamwork and collaborative spirit through sports.

Our emotional support services include confidential counselling through the Christian Family Service Centre, available to colleagues and their family members, to address stress stemming from work or personal issues. In addition, a Mental Health First Aid Course was offered to equip colleagues with foundational knowledge about depression, anxiety and other concerns, as well as to provide information about community resources for those seeking help. The course enables colleagues to provide appropriate support to people who are facing emotional crises prior to seeking professional assistance. To further promote mental health awareness, a lunch talk show hosted by the renowned comedian, Vivek Mahbubani, on the topic of "The Positivity of Humour" was held. In addition, head, neck and shoulder massage sessions were arranged at the office for colleagues and a sensory coffee experience workshop was held to refresh minds and bodies during breaks.

We understand that work-life balance is important for our colleagues' overall wellness. Therefore, we organised a variety of family-friendly employee activities, including the Ocean Park Water Battle Fest, Tai O Cultural Tour and hiking at Lau Shui Heung Reservoir. During the summer months, we also offered free hotel getaways at The Fullerton Ocean Park Hotel Hong Kong and Hong Kong Gold Coast Hotel so that colleagues and their families could enjoy some relaxing and memorable family time together.

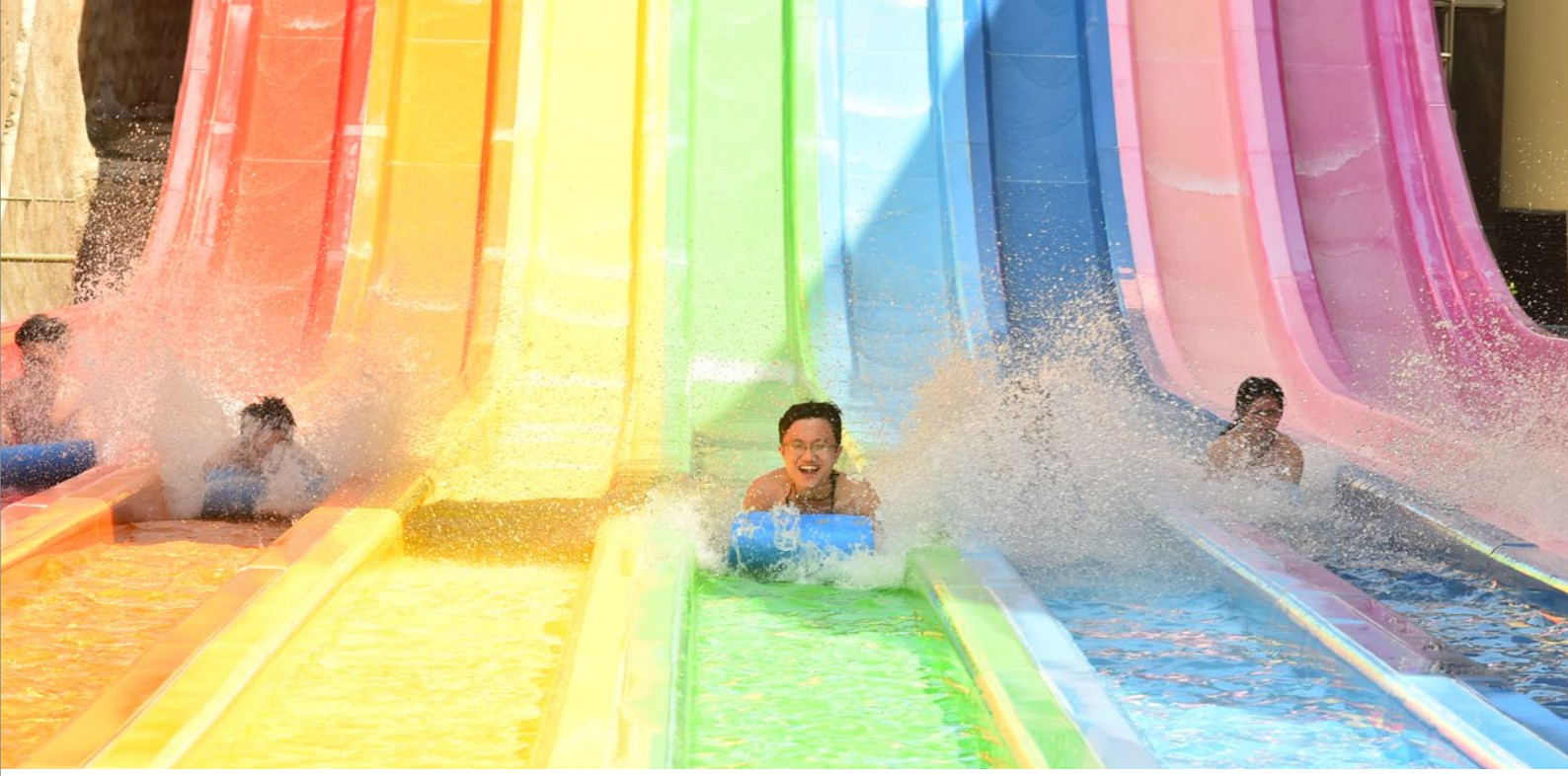
為了保護員工免受季節性流感等疾病的影響，我們今年再次資助員工接種疫苗。我們亦致力鼓勵員工保持健康和積極的生活方式，強健體魄。我們舉辦劍擊和香薰療癒瑜珈課程，讓員工減壓。此外，我們亦啟動了「『健康動起來』球隊資助計劃」，資助員工自行組織籃球、足球和排球隊伍，通過運動鼓勵團隊合作和協作精神。

我們為員工提供情緒支援服務，當中包括透過基督教家庭服務中心提供保密輔導，支援員工及家屬解決因工作或個人事務而產生的壓力。此外，我們亦開設精神健康急救課程，為員工提供有關抑鬱、焦慮和其他問題的基礎知識，以及社區資源的資訊。課程讓員工為面臨情緒危機的人在獲得專業的協助前提供適切的支援。為進一步增強心理健康的意識，我們邀請棟篤笑藝人Vivek Mahbubani於午膳時間主持題為「幽默中見正能量」的講座。我們亦於辦公室安排頭肩頸按摩活動，讓員工可以利用午膳時間放鬆身心，恢復活力。我們更舉辦感味咖啡工作坊，讓員工忙裡偷閒，洗滌心靈。

我們明白工作與生活之間的平衡對身心健康的重要性。為此，我們為員工籌劃一系列適合家庭參與的員工活動，例如海洋公園水上嘉年華、大澳文化之旅以及到流水響水塘遠足。我們在夏天更為員工及其家人提供香港富麗敦海洋公園酒店和香港黃金海岸酒店的免費住宿，讓他們一同享受輕鬆愉快的家庭時光。

To promote mental health awareness in the workplace, a show titled "The Positivity of Humour" was hosted by comedian, Vivek Mahbubani.

為了增強同事對心理健康的認識，我們邀請著名棟篤笑藝人Vivek Mahbubani以「幽默中見正能量」為題主持講座。



Our Employee Wellness Programme provides various activities across the themes of work, family, and physical and mental health.
我們的「員工身心健康計劃」提供各類活動，涵蓋工作、家庭和身心健康等主題。

### Holiday Celebrations

Our support for colleagues extends to the holiday season. To celebrate the Mid-Autumn Festival, special mooncakes from The Fullerton Ocean Park Hotel Hong Kong were sent to colleagues. To share the joy of Christmas with our teams and the wider community, we organised the "Sino Xmas Family Movie Day" for over 600 colleagues and their loved ones. Making the event more meaningful, 20 young people with special education needs from social enterprise, Hello Cocoa, joined the Movie Day to enjoy some quality time together. Colleagues also received festive cookies as a sweet holiday treat. Similarly, we arranged special coupons and gift packs for colleagues to celebrate the Chinese New Year ("CNY"). The CNY snack boxes prepared by AngelChild, a social enterprise that helps youth with autism, were distributed to spread festive cheer.

In addition to holiday celebrations, we express gratitude to our colleagues through events like "Thankful Week" held by The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore. The week was filled with a series of meaningful activities including an art jamming session, a food donation drive, and more — all to show our heartfelt thanks to colleagues who constantly go above and beyond to deliver our signature hospitality from the heart.

### 慶祝節日

我們於佳節期間為員工送上關懷。為慶祝中秋佳節，我們向員工贈送香港富麗敦海洋公園酒店的月餅。為了與團隊和社區分享聖誕節的喜悅，我們舉辦「信和聖誕家庭電影同樂日」，讓逾600位員工與其摯親一起觀看電影。來自Hello Cocoa社企的20名有特殊學習需要的青年亦前來參加電影日，共享美好時光，使活動更具意義。當天，員工亦收到聖誕曲奇，為節日更添暖意。在迎春接福之際，我們不但為員工準備特別禮券和福袋，更送贈由協助自閉症青年的社企星星堂準備的賀年小食禮盒，為新年增添喜慶氣氛。

除了慶祝節日，我們亦藉著舉辦活動向員工表達謝意。當中，新加坡富麗敦酒店和新加坡富麗敦海灣酒店舉行了「Thankful Week」，籌辦多項別具意義的活動，包括自由繪畫體驗和食物募捐活動，衷心答謝以卓越服務款待顧客的一眾員工。

# Embracing Diversity and Inclusion

## 擁抱多元共融文化

With the importance of connection in mind, we come together to build awareness of diversity issues.

我們與員工齊心協力，攜手提高對多元共融的認識。

### Diversity and Inclusion Week

Our Diversity and Inclusion Week provided a great opportunity for our colleagues to meet people with varying abilities and understand their challenges. Through interactive activities, colleagues were inspired to embrace fresh perspectives on social inclusion, diversity and equality. Five workshops and activities were organised in collaboration with local NGOs and social enterprises including Dialogue in the Dark, Hello Cocoa, iBakery, New Life Psychiatric Rehabilitation Association, and Silence. The sessions received an overwhelming response with more than 180 colleagues and their families and friends participating. Highlights from the sessions held during the week are described below.

### 多元共融週

我們的「多元共融週」鼓勵員工認識傷健人士並了解他們的日常挑戰，透過互動體驗啟發員工對社會共融及多元平等抱開放態度。我們與本地非政府機構及社會企業，包括黑暗中對話、Hello Cocoa、iBakery、新生精神康復會和龍耳合作舉辦五個工作坊和活動。活動反應熱烈，吸引超過 180 位員工及親友參與。該週活動要點如下。

#### Disability Inclusion × Latte Art
#### 傷健共融 × 咖啡拉花

In partnership with iBakery, participating colleagues learned 2D and 3D latte art skills and connected with people with varying abilities to find out more about their work at iBakery.

我們與 iBakery 合作，讓員工能藉著學習特色 2D 平面和 3D 立體咖啡拉花技巧，與傷健人士交流，了解更多有關他們在 iBakery 的日常工作。

#### Supporting SEN × Cacao Drink
#### 扶助 SEN × 可可飲品

In partnership with Hello Cocoa, colleagues made hot cocoa and learned about people with special educational needs (SEN) through the story of cacao beans.

我們與 Hello Cocoa 合作製作熱可可飲品，並通過可可豆的故事了解有特殊教育需要（SEN）人士的需求。

Colleagues were inspired to embrace fresh perspectives on social inclusion, diversity and equality during the Group's Diversity and Inclusion Week.
同事受集團「多元共融週」所啟發，對社會共融、多元和平等抱有全新的理解。

### Mental Health Awareness × DIY Mind Jar
### 認識精神健康 × 心靈瓶子DIY

Together with New Life Psychiatric Rehabilitation Association, we organised the Mind Jar Workshop for colleagues to practise mindfulness to achieve wellbeing for the body, mind and spirit. This activity served to raise awareness about mental health and people in recovery.

我們與新生精神康復會一同舉辦心靈瓶子DIY工作坊，讓員工透過靜觀練習促進身心健康，並藉此提高人們對心理健康和精神康復者的認識。

### Wellness in the Dark x Human Library
### 黑暗中靜觀 × 真人圖書館

Led by Dialogue in the Dark, we listened to stories shared by people with varying abilities and practised wellness in the dark to de-stress and refocus our minds.

在黑暗中對話的帶領下，我們聆聽傷健人士分享故事，同時在黑暗中練習冥想，以減輕壓力並調整思維。

### Understanding Hearing Challenges x Sign Language
### 了解聽障人士 × 初探手語

A workshop was held by Silence for colleagues to understand the everyday challenges of those who have hearing impairments. Colleagues also learned some simple sign language during the class.

在龍耳舉辦的工作坊中，員工不但學習簡單手語，並從中了解聽障人士的日常挑戰。

# Innovative Design

# 創新構思

Design / 匠心設計
Innovation / 創意革新

Imagining possibilities, we celebrate originality, function and craftsmanship as we strive to innovate and inspire.

前瞻未來，頌揚原創、實踐和工藝；擁抱嶄新概念，啟發新思。

# Design
# 匠心設計

## RELATED MATERIAL TOPIC 相關重大議題

112 Sustainable Buildings
可持續發展建築物

Landmark South

| GOALS 目標 | PROGRESS 進展 | As at 30 June 2023<br>截至2023年6月30日 |
|---|---|---|
| Achieve BEAM Plus certification for all of our new buildings in Hong Kong<br>為旗下所有香港新建物業取得綠建環評認證 | 100%<br>of our projects under development obtained BEAM Plus provisional ratings.<br>發展中地產項目已獲得綠建環評預認證。 | |
| Seek to achieve WELL™ certification for all of our new buildings in Hong Kong<br>致力為旗下所有香港新建物業取得《WELL建築標準™》認證 | 8<br>property projects obtained WELL™ certification or Precertification.<br>個物業項目已獲得《WELL建築標準™》認證或預認證。 | |
| Continue to adopt sustainable building standards and invest in improvements across our portfolio<br>繼續採用可持續建築標準，並投放資源改善現有的物業 | Three of our managed properties attained the Final Platinum Rating, and two properties attained the Final Gold Rating, in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme.<br>三項管理物業於「綠建環評既有建築2.0版綜合評估計劃」中獲頒最終鉑金級，另外兩項物業獲得最終金級評級認證。 | |

## Management Approach

Property development may have a profound impact on our health and the surrounding ecosystems. We strive to adopt sustainability best practices throughout the lifecycle of our buildings, including in our property construction and management processes, to reduce environmental impact and enhance the wellbeing of all our stakeholders and the community. We accomplish this by adopting leading sustainable building standards and materials to improve climate resilience and the wellness of our surrounding ecosystems. Our approach to designing environmentally and socially responsible, resource-efficient buildings is overseen by the Innovative Design Sub-committee of our ESG Steering Committee. This sub-committee meets quarterly and monitors our performance and progress, including our efforts to achieve sustainable building certifications and continual improvement in our property construction and management processes.

## 管理方針

物業發展能對我們的健康和周邊生態系統產生重大影響。我們務求在樓宇的生命週期中，包括在物業建築和管理的流程中，採用最佳的可持續實務常規以減低對環境的影響和提升所有持份者及社區的身心健康。同時，我們力求採納領先的可持續建築標準和物料，以提高氣候抗禦力及增強社區和生態系統的健康。環境、社會及管治督導委員會轄下的創新構思小組委員會負責監督我們的樓宇設計方針，確保設計對環境和社會負責和具能源效益。小組委員會每季舉行一次會議，監察我們的工作表現和進度，包括在可持續建築認證方面的工作，並持續檢討以改進物業建設和管理流程。

## HIGHLIGHTS 重點項目

1 Five properties attained Final Platinum or Final Gold ratings in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme
五項物業獲得「綠建環評既有建築2.0版綜合評估計劃」最終鉑金級或最終金級認證

2 We deployed over 73,000 EcoBricks for eight projects under the Group's management portfolio, upcycling over 22 tonnes of plastic waste
在集團管理的八個項目中使用超過73,000塊EcoBricks，升級再造超過22公噸塑膠廢料

# Sustainable Buildings

# 可持續發展建築物

Our approach to building design enhances the wellbeing of people, the environment and the neighbourhood. Our innovative designs also engage building inhabitants — our employees, tenants and customers — in sustainable practices.

我們的樓宇設計方針，有助提升大眾的身心健康及福祉，以及改善環境和社區。我們的創新設計亦讓員工、租戶和顧客實踐可持續發展。

## How We Are Managing It

We incorporate sustainability attributes throughout the building lifecycle in accordance with our Sustainable Building Guidelines, Sustainable Procurement Policy and SCoC. This ensures sustainable development principles are integrated into our properties' design, construction, management and procurement processes. Our Guidelines stipulate that we measure the embodied carbon in development projects where practicable and monitor community impacts during project development. We also apply innovative and environmentally responsible technologies to enhance IAQ to protect the health and safety of customers, tenants and visitors. More details on our procurement policies can be found in the Sustainable and Ethical Supply Chain section of this Report on p.51. At our properties and construction sites, we also take into account ecological impacts in accordance with our Biodiversity Policy; details can be found in the Urban Biodiversity section of this Report on p.80.

## 怎樣管理

我們按照《可持續建築指引》、《可持續採購政策》和《承辦商/供應商行為守則》將可持續發展元素注入樓宇的生命週期中，以確保物業設計、建築、管理及採購過程都符合可持續發展原則。指引規定我們必須在可行情況下量度物業發展項目的含碳量，並在項目發展期間監察對社區的影響。我們還會應用創新且對環境負責任的技術提升室內空氣質素，以保障顧客、租戶和訪客的健康和安全。有關採購政策的詳情，請參閱本報告第51頁的「可持續和具道德的供應鏈」章節。我們亦會根據《生物多樣性政策》考慮物業和建築工地項目對生態的影響，詳情請參閱本報告第80頁的「城市生物多樣性」章節。

## Sustainability at our Properties

Our approach to sustainable building practices is guided by local and global standards and certifications. The BEAM Plus certification sets out performance criteria for sustainability issues relating to the planning, design, construction, commissioning, fitting out, management, operation and maintenance of buildings, as recognised and certified by the Hong Kong Green Building Council ("HKGBC"). The WELL Building Standard™ outlines ten key features of building performance: air, water, nourishment, light, movement, thermal comfort, sound, materials, mind and community, developed by the International WELL Building Institute™ ("IWBI"). In Singapore, we also follow the standards set by Singapore's Building and Construction Authority; The Fullerton Hotel Singapore has received a Green Mark Gold$^{PLUS}$ Rating, which recognises building performance that reflects robust levels of energy and water efficiency, indoor air quality, greenery provision, active mobility considerations and waste management.

As an advocate for sustainability, the Group sponsored the "WELL Journey in Hong Kong", organised by the IWBI. The two-day conference featured leadership talks and discussions on ESG topics in the built environment, while highlighting the role of IWBI's evidence-based features in enabling healthy and sustainable spaces. Participants also toured some of the WELL Building Standard™ certified buildings around the city, including The Fullerton Ocean Park Hotel Hong Kong, the first hotel in Hong Kong and Mainland China to attain the WELL v2™ Precertification, and the Group's latest commercial project, Landmark South, which has been awarded the WELL Core v2™ Pilot Design & Operation Precertification.

Our SV2030 target is to obtain BEAM Plus Gold or above certifications at 100% of our wholly-owned new development projects, where applicable, by 2030. We expect 100% of our applicable wholly-owned new development projects to meet this target in 2023/24. We also strive to achieve WELL™ certification for all of our new buildings in Hong Kong.

During the reporting period, the following certifications were achieved by our managed properties:

**Cameron Plaza, Ritz Plaza and Gold Coast Piazza**
attained the Final Platinum Rating in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme

**38 Repulse Bay and Corporation Park**
attained Final Gold Rating in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme

**Sino Estates Management Limited and its managed properties, including Tsim Sha Tsui Centre, Empire Centre and Hong Kong Pacific Centre**
received the WELL Health-Safety Rating for Facility Operations

## 旗下物業的可持續發展

我們以本地和全球標準和認證為可持續建築物實務的指導方針。綠建環評認證由香港綠色建築議會認可，就建築物在規劃、設計、施工、調試、裝修、管理、運作及保養維修中各範疇的可持續發展表現訂立準則。而國際WELL建築研究所™(「IWBI」)制定的《WELL建築標準™》則測量建築表現的十個關鍵要素，包括空氣、水質、營養、光線、運動、熱舒度、聲環境、材料、精神和社區。於新加坡，我們依循新加坡建設局訂立的標準。新加坡富麗敦酒店榮獲其「Green Mark Gold$^{PLUS}$ Rating」以表彰酒店在能源及用水效益、室內空氣質素、綠化空間、促進流動性以及物料與廢物管理方面，表現出穩健的水平。

作為環境可持續性的倡導者，集團贊助由IWBI在香港舉辦的「健康人居萬里行」。這為期兩天的會議涵蓋了領袖分享並重點討論建築環境中的環境、社會及管治議題，以及探討IWBI實證為本，實現健康和可持續發展空間的角色。參與者還參觀了本地一些獲得《WELL建築標準™》認證的建築物，包括香港富麗敦海洋公園酒店，是香港及中國內地首間獲得《WELL建築標準™》v2預認證的酒店項目，以及集團最新已獲得《WELL建築標準™》核心體v2試行版中期認證的商業項目Landmark South。

我們以《可持續發展願景2030》為本，訂立於2030年前為合適的100%全資擁有新發展項目取得綠建環評金級或以上認證的目標。我們預計2023/24年所有適用的全資新發展項目達到上述目標。我們亦致力為香港所有新建物業取得《WELL建築標準™》認證。

報告期內，我們管理的物業取得以下認證：

**金馬倫廣場、麗斯中心和黃金海岸商場**
於「綠建環評既有建築2.0版綜合評估計劃」中取得最終鉑金級評級認證

**淺水灣道38號和企業中心**
於「綠建環評既有建築2.0版綜合評估計劃」中獲頒最終金級評級認證

**信和物業管理有限公司和旗下管理物業，包括尖沙咀中心、帝國中心和亞太中心**
獲頒物業設施營運管理《WELL健康—安全評價準則》證書

## Industrial Revitalisation with Sustainability Features

The Hong Kong Government has been actively advocating reindustrialisation in Hong Kong in recent years, transforming industrial estates into innoparks. Kwai Chung, for example, has rapidly transformed from a conventional industrial district into a business district under the Government's industrial building revitalisation measures. The Group is contributing to this development at our industrial buildings, welcoming a diverse portfolio of tenants with features including start-ups, such as fitness and yoga centres, as well as healthcare providers.

Our new industrial developments, such as 38 Wing Kei Road in Kwai Chung, similarly incorporate numerous features to promote green living and wellness, from EV charging stations to touchless lift buttons.

## 以可持續元素活化工廈

香港政府近年積極倡導香港再工業化，將工業區轉型為創新園區。以葵涌為例，在政府的活化工廈措施下，葵涌已迅速從傳統工業區轉變為商業區。集團亦響應相關措施，於我們旗下的工業大廈打造多元的租戶組合，吸引不同類型的初創企業如健身和瑜伽中心以及醫療保健中心等。

此外，我們的新工業發展項目亦引入了不同元素以促進綠色生活和健康舒泰。例如位於葵涌的永基路38號已配備電動車充電站及免觸式升降梯按鈕。

### Major Sustainable Building Certifications 主要可持續建築認證

**34**

property projects obtained **BEAM Plus** Bronze or above ratings*

個物業項目獲得**綠建環評**銅級或以上評級*

**8**

property projects obtained **WELL™ certification** or Precertification

個物業項目獲得**《WELL建築標準™》**認證或預認證

**46**

property projects obtained **Indoor Air Quality Certification** "Good Class" or above

個物業項目獲得**室內空氣質素檢定計劃**「良好級」或以上評級

**32**

property projects obtained **Energywi$e certification** "Basic Level" or above

個物業項目獲得**節能證書**「基礎級別」或以上評級

**45**

property projects obtained **Wastewi$e certification** "Basic Level" or above

個物業項目獲得**減廢證書**「基礎級別」或以上評級

* Including provisional rating and final rating.
包括暫定評級及最終評級。

Hong Kong Pacific Centre received the WELL Health-Safety Rating for Facility Operations.

亞太中心獲頒物業設施營運管理《WELL健康－安全評價準則》證書。

## GoCircular

We implement circular economy principles within our properties and adopt innovative construction materials. The Group's GoCircular platform engages our colleagues, partners and the community in applying the principles of the circular economy to their daily lives, encouraging them to "reduce, reuse and recycle". Through the platform, we are driving innovative solutions to address waste issues and transform waste into new opportunities. For example, we work with like-minded partners to create sustainable construction materials and upcycled furniture. Some of our initiatives are described below.

### Concrete for Social Good

The "Concrete for Social Good" project enabled design students from The Hong Kong Polytechnic University School of Design ("PolyU Design") to redefine concrete aesthetics through systematic experiments. The students explored waste materials such as paper, plastic, towels, fish nets and CDs, and developed design concepts using these materials, based on a circular operation model.

## 起動循環

我們在旗下物業採用創新建築物料，推行循環經濟理念。集團的「起動循環」平台鼓勵同事、合作夥伴和社區於日常生活中應用循環經濟的原則，鼓勵他們「減廢、重用和回收再造」。透過這個平台，我們推動創新解決方案以應對廢物問題，並將廢棄物轉化為新的機遇。例如，我們與志同道合的合作夥伴協力創造可持續建築材料，並使用升級再造的家具。以下為相關計劃：

### 「Concrete for Social Good」項目

「Concrete for Social Good」項目讓香港理工大學設計學院(「理大設計」)的設計學生，透過系統性實驗重新定義混凝土美學。學生研究紙張、塑膠、毛巾、魚網和光碟等廢棄物料，並根據循環營運模型來發展出設計概念。

Participants in the "Concrete for Social Good" project used waste materials to develop design concepts based on a circular operation model.

「Concrete for Social Good」項目的參加者以循環營運模型為基礎，利用廢物發展出設計概念。

### Scaling up Applications of EcoBricks

We continue to extend applications of EcoBricks, the sustainable construction materials made from upcycled plastic, including mixed and composite plastics that are currently impossible to recycle. EcoBricks were first deployed at Gold Coast Piazza in Tuen Mun; other managed properties to use them include Olympian City, Citywalk, The Fullerton Ocean Park Hotel Hong Kong and One North. We are also exploring the potential to support local EcoBricks manufacturing through partnering with local community recycling centres. We hope to bring benefits to the environment, society and our business through this innovative solution.

### 擴大EcoBricks的應用規模

我們繼續擴大EcoBricks的使用。EcoBricks環保磚由塑膠廢料升級再造而成，當中物料包括現時無法回收再造的混合塑膠和合成塑膠等。我們率先於屯門黃金海岸商場使用EcoBricks，其後奧海城、荃新天地、香港富麗敦海洋公園酒店和朗壹廣場等其他管理物業亦相繼使用。我們亦正研究與社區回收中心合作支援EcoBricks製造系統的可能性。我們希望通過這創新的解決方案使環境、社會和旗下業務受惠。

### The EcoBricks Solution
### EcoBricks解決方案

8

EcoBricks projects have been deployed at the Group's managed properties

旗下管理物業共有**8個**EcoBricks項目

=

>73,000

EcoBricks used

使用超過**73,000塊**EcoBricks

=

>22

tonnes of plastic waste upcycled

回收再造超過**22公噸**塑膠廢料

EcoBricks, the sustainable construction materials made from upcycled plastic, including mixed and composite plastics that are currently impossible to recycle, are used at several of our properties across Hong Kong, such as One North.

EcoBricks環保磚由塑膠廢料升級再造而成，當中物料包括現時無法回收再造的混合塑膠和合成塑膠。我們於香港多個物業，如朗壹廣場，使用EcoBricks。

Benches at Landmark South, which are composed of upcycled plastic waste collected from local households, serve as a reminder to live sustainably and cherish nature.

我們在Landmark South擺放的長凳，由本地家庭收集的塑膠廢料升級再造而成，鼓勵大眾實行可持續生活和珍惜大自然。

### Circular Economy Principles at Landmark South

We have launched circular economy projects to reduce waste sent to landfill and engage our community to implement sustainability practices. The new benches at Landmark South are composed of upcycled plastic waste, which was collected from local households and then processed and re-moulded into statement furniture pieces. Combining art and functionality, these new benches, created in partnership with local architecture firm HIR studio, were conceived to echo the overlapping silhouettes of nearby mountains. These meaningful structures are a reminder to cherish nature and a nod to Landmark South's wellness-centric and sustainability-focused design.

### China Hong Kong City's Green Office Solutions

Our China Hong Kong City property management team collaborated with Sustainable Office Solutions to introduce its green furniture management service at our show office. To encourage our existing and potential tenants to adopt responsible practices, we also held an exhibition of green items in the show office, such as a maintenance system to improve indoor air quality, smart devices to save energy, and examples of environmentally friendly building materials for offices.

### 於Landmark South引入循環經濟原則

我們藉著循環經濟項目減少送往堆填區的廢物，並與社區緊密聯繫以實行可持續措施。例如，在Landmark South擺放的新長凳是由塑膠廢料升級再造製成。我們與本地建築設計室HIR Studio合作，把由本地家庭收集的塑膠廢料重塑成藝術和功能融為一體的長凳。這設計和結構獨特的長凳靈感取自毗鄰的茵綠山岳，不僅提醒訪客珍惜大自然，亦與Landmark South重視健康和可持續發展的設計如出一轍。

### 中港城可持續辦公室解決方案

中港城的物業管理團隊與Sustainable Office Solutions合作，引入了他們的綠色家具管理服務到我們的示範辦公室。為了鼓勵我們現有和潛在的租戶採用負責任的實務常規，我們在示範辦公室亦舉辦了可持續辦公室物品展覽，例如改善室內空氣質量的維護系統，節省能源的智能設備，以及適合辦公室使用的環保建材。

China Hong Kong City provides green solutions in our show office to encourage tenants to adopt responsible practices.

中港城於示範辦公室展示可持續解決方案，鼓勵租戶採用負責任的實務常規。

The Jie Yeah Locker at Olympian City provides free and convenient borrow-and-return services, encouraging tenants to share resources with each other in the spirit of reducing, reusing and recycling.

奧海城的「借嘢」智能櫃提供免費方便的借用服務，鼓勵租戶互相分享資源，奉行減廢、重用和循環再造的精神。

### Jie Yeah Locker

We collaborated with Tung Wah Group of Hospitals and Shun Feng Express (Hong Kong) ("SFHK") to promote sustainable actions and launched the first self-help, free item-borrowing platform — "Jie Yeah" Smart Locker. Sino Group provides the space at Olympian City and SFHK provides the SF Smart Locker and logistics services, together with Tung Wah's "Jie Yeah" services and community network. Together, we encourage our residential tenants and customers to reduce, reuse, and recycle more towards a more sustainable future.

## Facility Management

Sustainability is also at the heart of our property management services, which SPS provides through SEML. These services include responsible practices such as energy and water management, waste reduction and recycling.

During the reporting period, Sino Parking Services Limited, together with our partner, Halo Energy Limited, received the Silver Award at the Hong Kong ICT Awards 2022: Smart Mobility (Smart Transportation) Award, co-organised by the Office of the Government Chief Information Officer of the HKSAR Government and GS1 Hong Kong. The award aims to promote outstanding information and communication technology ("ICT") inventions and applications, thereby encouraging innovation and excellence amongst enterprises in their pursuit of creative solutions to meet business and social needs.

In addition, 60 properties under our management were recognised at the Excellence in Facility Management Award ("EFMA") 2022 organised by the Hong Kong Institute of Facility Management. These included Olympian City, which received the Grandmaster Award (Retail), and Grand Central, which won the Gold Award (Theme Award — Smart Technology). Judging criteria included organisational structure and governance, corporate social responsibility, team building, performance awards and recognition, maintenance and renovation, occupational safety and health and facility management practices.

### 「借嘢」智能櫃

我們與東華三院和香港順豐速運（「SFHK」）合作推廣可持續發展的行動，並推出第一個自助式免費物品借用平台 ——「借嘢」智能櫃。信和集團提供位於奧海城的場地，而SFHK則提供順豐智能櫃和物流服務，與東華三院的「借嘢」服務和社區網絡連接。我們共同鼓勵住戶和顧客進一步減廢、重用和循環再造，邁向更可持續未來。

## 設施管理

可持續發展亦是物業管理服務的核心。信和管業優勢透過信和物管提供的服務結合負責任的實務常規，例如能源和水資源的管理、減少廢棄物和回收等。

報告期內，信和停車場管理有限公司與合作夥伴希路能源有限公司在香港特別行政區政府政府資訊科技總監辦公室和香港貨品編碼協會合辦的「2022香港資訊及通訊科技獎」中，榮獲「智慧出行（智慧交通）獎（銀獎）」。獎項旨在表揚及推廣優秀的資訊及通訊科技發明和應用，鼓勵業界不斷追求創新和卓越的創意方案，以滿足企業的營運及社會需求。

此外，我們旗下管理的60項物業在香港設施管理學會舉辦的「卓越設施管理獎2022」中獲得認可。其中，奧海城榮獲「卓越設施大師獎（商場）」，而凱滙榮獲「主題獎 ——智能科技」金獎。其評審標準包括公司架構及管治、企業社會責任、團隊建立、績效獎勵、保養及翻新、職業安全及健康，以及設施管理實務。

SPS received a total of 367 related awards, including the Platinum Award at Hong Kong Gold Coast Residences (Phase 2) and the Enthusiastic Award for seven properties at the Tree Management Award 2022, organised by the International Society of Arboriculture ("ISA") Hong Kong Chapter. The Group has received 11 awards, including two Gold Awards, two Environmental Efficiency Awards and seven Merit Awards, at the Best Landscape Award for Private Property Management 2022, organised by the Leisure and Cultural Services Department of the Government of the HKSAR.

### Recognition for Design

In 2022, our property management arm received several awards for its efforts. SPS received the Grand Award for the Year in the property developer and management category at the Brand Design Awards 2023, organised by the Hong Kong Designers Association. The award was established to set high standards for premium brands in Hong Kong and was judged under a set of criteria including distinctiveness, aesthetic value, marketability, innovation and sustainability.

We also earned recognition for design in other areas. At the Green Good Design Sustainability Awards 2023, we received awards for three projects including our Sustainability Report 2022, the upcycled wooden benches at Lee Tung Avenue and the upcycled plastic benches at Landmark South. In addition, we were awarded the 48th Salon International des Invention de Genève Gold Medal for our "Sustainable Design Series" project including the upcycled benches at Lee Tung Avenue and Landmark South and the benches made from EcoBricks at One North.

信和管業優勢共獲得367項相關獎項，當中包括香港黃金海岸2期於國際樹木學會香港分部舉辦的「樹木管理大獎2022」中獲得白金獎，另外共七項物業獲得「踴躍參與獎」。此外，集團在香港特別行政區政府康樂及文化事務署主辦的「2022最佳園林大獎 —— 私人物業獎」中獲得了11個獎項，其中包括兩項金獎、兩項環保效益獎和七項優異獎。

### 設計獎項

我們的物業管理團隊於2022年榮獲多個獎項，包括在香港設計師協會舉辦的「最佳設計品牌大獎」2023中，榮獲房地產及物業管理組別的「年度大獎」。獎項根據一系列標準評審，包括設計獨特性、美學價值、市場競爭力、創新性和可持續性，務求為香港優質品牌訂立高標準。

我們在設計方面同樣備受認可。我們共有三個項目獲「Green Good Design Sustainability Awards 2023」頒發獎項，包括《可持續發展報告2022》、利東街升級再造木製公共座椅和Landmark South由塑膠廢料升級再造而成的長凳。此外，我們的「可持續設計系列」項目，包括在利東街和Landmark South的升級再造長凳，以及於朗壹廣場利用EcoBricks製造的座椅，於「第四十八屆日內瓦國際發明展」上榮獲金獎。

Our efforts in the areas of sustainable design and innovation were recognised at the 48th Salon International des Invention de Genève Gold Medal for our "Sustainable Design Series" (left) and the Brand Design Awards 2023 for SPS (right).

我們在可持續設計和創新方面備受認可，包括我們的「可持續設計系列」項目榮獲「第四十八屆日內瓦國際發明展」金獎（左），以及信和管業優勢榮獲「最佳設計品牌大獎」（右）。

# Introducing One North
## 朗壹廣場簡介

Health and wellbeing are key elements of our latest Grade-A office-cum-retail development in Yuen Long.

朗壹廣場以身心健康為主要發展元素，是元朗區全新甲級寫字樓及商場綜合項目。

To raise awareness of biodiversity and sustainable living, we created a cycling map highlighting ecological and cultural attractions in the neighbourhood around One North.

為提高大眾對生物多樣性和可持續生活的認識，我們建立了一份單車地圖，突顯朗壹廣場周邊地區的生態和文化景點。

One North provides prime office and retail space across two 14-storey towers with a more than 20,000 square-foot landscape area. The landscape area has an urban farm, a fitness station, performance area and the first running track offered by a commercial building in the New Territories. The generous communal space provides opportunities for tenants, visitors and shoppers to recharge from stressful daily life through fitness and play, promoting physical and psychological wellbeing. As the first Grade-A wellness hub in the Northern Metropolis, One North is also connected to bicycle trails linking Nam Sang Wai, Tin Shui Wai Park and Hong Kong Wetland Park. In collaboration with V'air Hong Kong, an environmental educational organisation specialising in eco-tourism and climate action, we created a cycling map to raise awareness about biodiversity and sustainable living by introducing valuable ecological and cultural attractions in the neighbourhood for the enjoyment of families, friends and cycling lovers. Strategically located, the property provides convenient access to Shenzhen and the Greater Bay Area, and serves as a technology hub and meeting point for innovators in Guangdong, Hong Kong and Macao.

朗壹廣場提供優質的辦公和零售空間，包括兩座樓高14層的寫字樓，以及佔地逾20,000平方呎的草坪公共空間。草坪公共空間設有都市農莊、體展空間、藝能空間以及首設於新界區內寫字樓的緩跑徑。寬敞的公共空間為租戶、訪客和顧客提供舒展和放鬆的園地，舒解日常生活壓力以促進身心健康。作為香港北部都會區首座以健康舒泰和現代辦公需求為主軸的綜合項目，朗壹廣場亦連接多條單車徑，通往南生圍、天水圍公園和香港濕地公園。我們與專注推廣生態導賞和氣候行動的環保教育機構V'air Hong Kong合作，共同製作了一份單車地圖。地圖旨在透過介紹區內具價值的生態和文化景點予家庭、朋友和單車愛好者，從而提高大眾對生物多樣性和可持續生活的認識。此外，項目地理位置優越，前往深圳和大灣區亦非常方便，為廣東、香港和澳門的創新者提供創科基地和滙聚點。

One North is designed to promote physical and psychological wellness, while providing multiple features to support sustainable living.
朗壹廣場致力推動身心健康，並藉著提供多項設施推動可持續生活。

Cutting-edge design, responsible operations and management are incorporated within the property. Sustainable features include EV chargers, ultra-modern curtain walls with LED façade lighting, air purifiers in all wellness floor lift lobbies, and MERV 14 filters in primary area units. In line with best practices, we target to attain BEAM Plus New Building V1.2 Silver Rating and WELL™ Core v2 Platinum Rating for this development.

The GoCircular Corner at One North is a platform to engage our tenants and customers in circular economy practices. This initiative is designed to drive innovative solutions to transform waste into sustainable construction materials. In addition to installing recycling bins made of upcycled plastic, over 2,960 EcoBricks were used to pave the bench seating area and create two upcycled benches. In total, the EcoBricks used in this project upcycled over 480,000 plastic bottle caps and rings, amounting to 960 kg of plastic waste diverted from landfill. In addition, uniforms for staff at the property are created from upcycled fabric.

尖端的設計、負責任營運和管理貫穿整個建築項目，當中可持續發展設計包括設置電動車充電器、破格的戶外LED多媒體幕牆、所有健康樓層的電梯大堂設置空氣淨化機，以及鮮風櫃房採用MERV14濾網。我們實施最佳實務常規，目標取得「綠建環評新建建築1.2版」銀級和《WELL建築標準™》核心體v2鉑金級認證。

朗壹廣場內的「起動循環」區是我們向租戶和顧客介紹循環經濟原則的平台，並推動創新解決方案以應對廢棄物問題，將廢棄物轉化為可持續的建築材料。另外，我們設置由升級塑膠廢料再造的回收桶，使用超過2,960塊EcoBricks鋪設平台和製作兩套再造座椅。我們避免了超過480,000個塑料瓶蓋和瓶蓋環，相當於減少960公斤塑膠廢物被棄置於堆填區內。此外，朗壹廣場內員工的制服亦是由升級再造布料製成。

The many sustainability features across our One North property include a GoCircular Corner for tenants and customers (above) as well as upcycled uniforms for staff (below).
朗壹廣場具有多個可持續發展特色，包括為租戶和客戶提供教育資訊的「起動循環」區（上圖），以及為員工提供升級再造的制服（下圖）。

# Innovation
# 創意革新

## RELATED MATERIAL TOPIC 相關重大議題

124 Investment in Innovation
創新投資

Our Sino Inno Lab platform supports the development of new technologies like Eco-wall tiles that are fully recyclable and biodegradable.
「信和創意研發室」支持開發可完全回收和生物降解的環保牆磚等新技術。

| GOALS 目標 | PROGRESS 進展 | As at 30 June 2023<br>截至2023年6月30日 |
|---|---|---|
| Foster a culture of innovation that enables colleagues and external innovators to test out new ideas and build a mechanism to apply new technologies in our business operations<br>促進創新文化，為同事及科創企業提供試驗新構思的機會，並建立於業務應用新科技的機制 | >120<br>During the reporting period, Sino Inno Lab hosted over 120 visits for more than 1,500 visitors.<br>報告期內，「信和創意研發室」為超過1,500位訪客舉辦逾120場參觀活動。 | |
| | 60<br>During the reporting period, Sino Inno Lab screened more than 100 new technologies and 60 technologies were trialled and adopted.<br>報告期內，「信和創意研發室」評選超過100項新科技，其中60項科技獲試行和被採用。 | |
| | 40<br>The Sinovation programme attracted 40 submissions with a focus on energy-saving technologies.<br>「信・共創」計劃吸引40份有關節能科技的建議書。 | |
| ISO 27001<br>Obtain ISO 27001 (Information Security Management) certification by 2025<br>於2025年前獲取ISO 27001（資訊安全管理體系）認證 | We commenced the operational phase for ISO 27001 (Information Security Management) certification.<br>我們已開始ISO 27001（資訊安全管理體系）認證的運作階段。 | |

## Management Approach

Innovation is a key focus as we seek positive solutions that benefit our business and society. We are dedicated to engaging internal and external stakeholders as we implement cutting-edge projects that further our sustainability aims. The Innovative Design Sub-committee of the ESG Steering Committee oversees our strategy. This sub-committee holds regular meetings during which new recommendations are put forth and priorities are set.

## 管理方針

我們以創新為重點，積極尋求解決方案，務求使業務以至社會都能受惠。我們致力與內部和外界持份者合作，推行創新項目，以進一步體現可持續發展目標。環境、社會及管治督導委員會轄下的創新構思小組委員會監督策略的推行情況，並於定期會議上提出新建議和制定優先事項。

## HIGHLIGHTS 重點項目

1. In partnership with HKUST, we launched the sixth annual HKUST-Sino One Million Dollar Entrepreneurship Competition, receiving a record number of entries, 80% of which featured ESG elements
   我們與科大再度合作，推行第六屆年度「科大 — 信和百萬獎金創業大賽」，參賽數量創歷史新高，其中80%具有環境、社會及管治元素

2. Sino Inno Lab evaluated over 100 solutions and 60 technologies were trialled or implemented across our business units
   「信和創意研發室」評估超過100項方案，60項技術於業務部門實施或試行

# Investment in Innovation

# 創新投資

We are committed to pursuing technological advancement that will strengthen our resilience and competitiveness. Investment in innovation is key to our operations, enhancing diversity and sustainability for the long term.

我們致力追求科技進步，使業務更具抗禦力和競爭力。長遠而言，創新投資是更多元化和可持續營運的關鍵要素。

## How We Are Managing It

We are keen to support Hong Kong as it strives to enhance its innovation ecosystem and become a global technology hub. We believe that the pursuit of innovative solutions will improve our city and our performance as a business. Through our key initiatives, Sino Inno Lab and the Sinovation programme, we continually engage with stakeholders to collaboratively create positive outcomes for society and build a more sustainable future. We regularly monitor the number of visitors to Sino Inno Lab, and measure our positive impact by the number of startup technologies we support.

## 怎樣管理

我們積極支持香港鞏固科創生態系統，以成為國際科創樞紐。我們相信，追求創新解決方案將改善我們的城市以及業務表現。透過「信和創意研發室」和「信・共創」等主要計劃，持續與持份者交流，共同為社會創造積極成果和建設可持續未來。我們定期監測「信和創意研發室」的訪客數量，並以支持的初創技術數量來衡量我們的正面影響。

Sino Inno Lab was recognised for fostering innovation that benefits the PropTech industry at the 2021-22 Hong Kong Awards for Industries.

「信和創意研發室」推動房地產科技行業創新，並於「2021-22香港工商業獎」中榮獲「創意獎」。

## Inspiring Innovation

Our programmes and partnerships are designed to empower and engage our stakeholders to create cutting-edge solutions.

### Sino Inno Lab

Sino Inno Lab, our collaborative sandbox platform, helps start-ups, inventors and technology companies from Hong Kong and overseas to create innovations in property technology. The Lab supports idea generation, development of proofs-of-concept and co-creation of cutting-edge solutions. Members of the public are welcome to participate in interactive tours of the Lab, which features PropTech application displays that are refreshed periodically. Since its inception, the Lab has received over 10,000 visitors from 1,200 organisations. Visitors comprise students, professionals from industry associations and peers from the real estate and property management sectors. Over 120 visits for more than 1,500 internal and external stakeholders were arranged during the reporting period.

#### Innovation and Creativity Award

In recognition of Sino Inno Lab's role in engaging and inspiring innovators and supporting more than 100 solutions since 2018, we received the Innovation and Creativity Award at the 2021-22 Hong Kong Awards for Industries. Organised by the Hong Kong General Chamber of Commerce with the support of the Government, the award seeks to promote a culture of innovation and creativity in the business sector and recognise the achievements of outstanding companies.

## 啟發創新

我們的計劃和夥伴合作，旨在讓持份者從切磋中互勉成長，從而創造出尖端的解決方案。

### 信和創意研發室

「信和創意研發室」為我們的協作「沙池平台」，協助香港和海外的初創企業、研發人員和科技企業發展創新的房地產科技。研發室促進創意誕生，推行實證並與持份者攜手共創尖端方案。研發室展出的房地產科技展示項目會定期更新，歡迎公眾參加互動導賞。自研發室成立以來，已接待10,000多名來自1,200個機構的訪客。參觀者包括學生、行業協會的專業人士，以及房地產和物業管理行業的同儕。報告期內，已安排1,500多名內外持份者參加逾120場參觀活動。

#### 創意獎

「信和創意研發室」自2018年成立以來，啟發業界創新，並支持100多項解決方案。我們於「2021-22香港工商業獎」中榮獲「創意獎」，肯定研發室的貢獻。獎項由香港總商會主辦，並獲政府支持，旨在推廣商界的創新和創意文化，及表揚傑出公司的成就。

### New Technologies

The Lab showcased more than 30 new solutions focusing on advanced green materials, sensing technologies, lighting for wellness and sanitisation as well as AI and robots, which can be applied to hotels, residences, shopping malls and property management. These included:

- Eco-wall tiles which are fully recyclable and biodegradable
- Environmental sensors to measure and monitor the health parameters and safety in buildings
- MetaRoom that uses specially designed acoustic metamaterials made from upcycled materials to reduce noise
- A mid-air haptic sensor system that transforms traditional displays into touch-free panels
- Natural limestone-based paint for sanitisation and carbon absorption

During the reporting period, Sino Inno Lab entered into a licencing agreement with the Laboratory for Artificial Intelligence in Design ("AiDLab"), the first research platform in Hong Kong dedicated to exploring AI-integrated designs. This collaboration makes us the first commercial entity to licence AiDLab's patented intelligent textile system for interiors. The technology, developed by Dr Jeanne Tan and her team, transforms conventional passive fabrics into textiles that instantly change colour via contactless gestures. Made of illuminating optical fibres that can also be produced from upcycled resources, the interactive textiles will enable us to customise products and environments while minimising material wastage. Using this cutting-edge technology, we hope to explore novel built environment applications as we continue to support local innovation.

### 新科技

研發室展出超過30個可應用於酒店、住宅、商場、和物業管理的全新解決方案，範圍涵蓋先進綠色材料、傳感科技、健康照明及殺菌消毒技術，以及人工智能與機械人，包括：

- 可完全回收和生物降解的環保牆磚
- 用於測量和監控建築物健康及安全情況的環境傳感器
- 使用由升級再造物料特製而成的聲學超材料，可降低噪音的MetaRoom
- 將傳統顯示屏轉變為免觸碰面板的空中觸覺傳感系統
- 用於消毒和吸收二氧化碳的天然石灰石塗料

報告期內，「信和創意研發室」與首個結合人工智能與設計的研究平台「人工智能設計研究所」(「AiDLab」)簽訂授權協議。是次合作，讓我們成為首個商業機構獲得AiDLab授權，許可使用其適用於室內設計的專利智能織物系統。技術由陳芊瑞博士及其團隊開發，將傳統、被動的物料轉化成通過非接觸式手勢便能即時改變光纖顏色的織品。這種交互式智能織品由發光光纖製成，亦可從回收的資源中升級再造而成，讓我們可以按需要定制產品和設計環境，同時將材料浪費減至最低。我們希望這項尖端科技能助我們在探索新穎建築環境應用的同時，繼續支持本地創新。

AiDLab's intelligent textiles instantly change colour via contactless gestures enabling us to customise products and environments while minimising material wastage.

AiDLab的智能紡織品可透過非接觸式手勢，即時改變顏色，使我們能定制產品和環境，同時將材料浪費減至最低。

Senior citizens in the community participated in a demonstration of the disease-preventing Trap Pro project, developed by colleagues as part of the Sinovation programme.

同事在「信・共創」計劃下研發出「Trap Pro」項目，並向各社區的長者示範使用方法，以助防止疾病傳播。

## Sinovation

Sinovation, established in 2019, is our long-standing programme to foster innovation amongst our staff, including innovative ideas for efficiency and quality improvements that will benefit our operations and the wider community. The programme welcomes all staff to express their ideas and collaborate to build an innovative culture aligned with our vision of Creating Better Lifescapes.

During the reporting period, one of the 2021 programme's winning projects, Trap Pro — a tool developed to help the elderly add water to the U-traps of drainage pipes to prevent the spread of disease — entered mass production. The tool enables the elderly to better control water flow without splashing or bending over when using it. In October 2022, our colleagues distributed and demonstrated Trap Pro to senior citizens at Tung Wah Group of Hospitals Jockey Club Tai Kok Tsui Integrated Services Centre, The ABM Hong Kong Swatow Baptist Church Community Service Association and other NGO partners.

In 2023, the Sinovation programme themed energy saving attracted more than 40 entries from staff members. The programme aims to harness the collective wisdom of onsite colleagues to generate value-driven solutions to solve the toughest energy-saving challenges. Five outstanding ideas were shortlisted and the contributors were appointed as Sinovators at the kickoff ceremony in April. The Sinovators underwent an intensive mentorship programme and further developed their concepts before pitching their ideas to management in a final presentation.

## 信・共創

「信・共創」於2019年成立，是我們啟發同事創新思維的長期計劃，平台鼓勵同事挑戰以創新思維提高工作效率，以及提出改善品質的建議，改善營運和貢獻社區。計劃歡迎所有員工分享個人構思和合作，以配合「建構更美好生活」的願景共建創新文化。

報告期內，其中一個2021年計劃的獲獎項目「Trap Pro」投入大量生產。這項於疫情期間研發的手製泵型工具，可協助長者注水至U形水管以防止疾病傳播。這工具讓長者不用彎腰便能注水，水流亦更易控制而不會導致水花四濺。2022年10月，我們的同事向東華三院賽馬會大角咀綜合服務中心、美差會潮浸服務聯會，以及其他非政府機構合作夥伴的長者派發「Trap Pro」及示範其使用方法。

2023年，「信・共創」計劃以節能為題，吸引40多份來自員工的建議書。計劃旨在集思廣益，共同創造具價值的解決方案，以解決最具挑戰的節能議題。五項入選優秀創意構思的參加者於4月舉行的啟動禮上，獲委任為Sinovators。他們接受密集的指導，進一步研發構思，然後向管理層講解最終提案。

In 2023, our Sinovation programme competition encouraged colleagues to generate value-driven solutions to promote energy saving.
2023年，我們的「信・共創」計劃鼓勵同事提出能創造價值的解決方案，以促進節約能源。

Two of the winning solutions harnessed the power of renewable energy: an add-on device that collects heat generated from a swimming pool's filtration system to heat up a hot tub, and a turbine that generates power from high-volume water discharged from a water tank or pool. Colleagues also delved into a smart lighting system, designing car park LED lights that automatically dim when daylight is detected and light up when motion is detected.

## Support for Innovation

During the reporting period, we continued to support other programmes that promote innovation. Key highlights are described below.

### The Hong Kong General Chamber of Commerce ("HKGCC") Business Case Competition

We supported youth-led innovation as a case sponsor of the annual HKGCC Business Case Competition. For the fourth consecutive year, tertiary students had the opportunity to crystallise their impressive ideas into concrete solutions that help to promote wellness in the built environment. The Group's track was well received, with approximately 40 applications from more than 150 students. Our colleagues also took part to guide the shortlisted teams to refine their proposals and pitch presentations. We see fostering innovative co-creation between youth and the business sector as another way to realise our vision of Creating Better Lifescapes, to build a better future together.

兩個善用再生能源的得獎解決方案包括：一個可收集游泳池過濾系統產生的熱量，用作加熱熱水浴缸的附加裝置；以及一個利用水箱或游泳池排放的高排水量發電的渦輪機。同事們還開發了一個智能照明系統，應用於停車場的LED燈。當系統檢測到日光時便會自動調暗燈光，並在檢測到移動物時亮起。

## 支援創新

報告期內，我們繼續支持其他促進創新的計劃，重點計劃如下。

### 香港總商會「商業案例競賽」

我們連續第四年成為香港總商會年度「商業案例競賽」的案例贊助商，以支持青年的創新。一如既往，大學生團隊獲機會將創新構思應用為具體的解決方案，在建築環境中促進身心健康。集團的研究題目收到來自150多名學生約40份申請，入圍團隊得到同事指導完善提案和演講技巧。此項競賽有助我們促進青年和商界共同創新，是體現「建構更美好生活」的願景及共同建設更美好將來的另一例子。

### HKUST-Sino One Million Dollar Entrepreneurship Competition

Since 2018, we have supported the HKUST-Sino One Million Dollar Entrepreneurship Competition to nurture the next generation of visionary entrepreneurial talent. The 2023 competition attracted a record number of 234 eligible entries and introduced a new award, the Sustainability Impact Award. Designed to generate and transform environmentally conscious ideas into sustainability-driven start-up enterprises, this new award will help pave the way for a brighter future for all. Out of the entries from Hong Kong, Mainland Chinese and international teams, 80% featured sustainability elements.

This year's three winning entries address issues ranging from healthcare to sustainable development. Solutions include a cost-effective cell therapeutic platform for treating cancer and autoimmune diseases, a freeze-drying method for upcycling "ugly fruit" into nutritious products and a medical-grade lower limb rehabilitation wearable for stroke patients. The competition's most promising finalists will have the opportunity to broaden their horizons by participating in the 48th Salon International des Invention de Genève in 2024.

### 科大 — 信和百萬獎金創業大賽

自2018年，我們一直支持「科大 — 信和百萬獎金創業大賽」，致力培育下一代具遠見的創業人才。2023年，大賽吸引了234名合資格參賽者，數量創下歷年紀錄。另外，大賽亦增設獎項——「可持續發展影響力獎」，藉以發掘具潛質的綠色意念，轉化為推動可持續發展的初創企業，期望為社會創造更美好未來。在來自香港、中國內地和海外團隊的參賽作品中，80%具有可持續發展元素。

今年的三個獲獎作品，旨在解決涵蓋從醫療保健到可持續發展各種領域的問題。當中包括細胞治療平台，平台不但可治療癌症和自身免疫性疾病，亦可平衡成本效益。另外是通過冷凍乾燥技術將「醜陋水果」升級為營養豐富產品的方案，以及為中風患者適用的康復級別下肢復康穿戴裝置。大賽最具潛質的決賽隊伍更有機會參加2024年「第四十八屆日內瓦國際發明展」，拓闊國際視野。

The HKUST-Sino One Million Dollar Entrepreneurship Competition nurtures the next generation of entrepreneurial talent.
「科大 — 信和百萬獎金創業大賽」致力培育新一代創業人才。

### Nurturing Aspiring Reporters

Combining a workshop on writing news in English with the opportunity to learn about innovation, we engaged 120 local secondary school students, shortlisted from about 400 applicants, in the Sino Junior Reporter Programme. Jointly presented by Sino Group and SCMP Young Post since 2014, the programme allows participants to learn from professionals and practise techniques such as research and verification, active listening and interviewing skills. The students visited Sino Inno Lab and interviewed Mr Andrew Young, Associate Director (Innovation).

## Innovation at Work

Our innovation projects continue to be actively implemented in our business.

### Voicebot with Facility Management Expertise

We continue to collaborate with the Hong Kong Applied Science and Technology Research Institute ("ASTRI") in the development of a voicebot with facility management domain knowledge and the ability to understand multiple and mixed languages. This application provides a system to manage processes with an integrative approach to promote overall operational efficiency. The voicebot will be further integrated into the SINO living app.

During the reporting period, we have deployed and trialled ten robots with functions including delivery, cleaning and water testing for new buildings and customer service at nine sites.

### 培養記者專才

我們接獲近400項「信和校園記者計劃」的申請，從中甄選120位本地中學校園記者參與英文新聞撰寫工作坊和學習新興科技。自2014年，信和集團與《南華早報青年報》合辦「信和校園記者計劃」，讓參加者向資深新聞工作者學習和實踐技巧，例如研究和驗證、積極聆聽和採訪要訣。校園記者參觀了「信和創意研發室」並親身採訪創新聯席董事楊孟璋先生。

## 於工作中運用創新技術

我們繼續積極於業務中實施創新項目。

### 具有設施管理專業知識的語音機器人

我們繼續與香港應用科技研究院合作，研發備有設施管理範疇知識，以及能夠理解多國混合語言的語音機械人。此應用程式提供管理流程系統，藉以採用綜合方針來提高整體的營運效率。語音機械人將被進一步整合到「SINO living」應用程式中。

報告期內，我們在九個地點配置和試用了十個機械人，功能包括新建築物的運輸、清潔、試水工程以及客戶服務。

The Sino Junior Reporter Programme provided students with the opportunity to write news in English and learn about megatrends in innovation.

學生可透過「信和校園記者計劃」參與英文新聞撰寫工作坊和了解創新科技的大趨勢。

PropXTech is a PropTech acceleration programme that brings together start-ups and established companies from around the world to advance the long-term, sustainable development of the real estate industry in Asia.

企業創新計劃「城慧」旨在匯聚世界各地的初創公司及企業人才，推動房地產科技發展，為亞洲地產業的長遠及可持續發展作出貢獻。

# PropXTech 2022/2023

## 城慧 2022/2023

The PropXTech acceleration programme brings together technology start-ups and established companies from around the world to create solutions for some of our most pressing challenges.

The Group organised PropXTech 2022/2023, an impactful programme supporting the resilience and long-term development of the real-estate industry, which attracted more than 3,000 solutions from 70 countries and territories. Companies were tasked with developing solutions applicable to the lifecycle of the real estate industry, from design, construction, sales and leasing through to management. The submissions addressed five focus areas: Green Tech, Smart Building, Smart City, Smart Construction and Customer Engagement, with sustainability as the foundation.

The ten finalists put forth a wide range of solutions, including AI-based robotics for building exterior maintenance, advanced and environmentally responsible air purification and coating solutions, virtual, augmented and mixed-reality solutions for facility management and training, renewable energy solutions, noise reduction technology, IoT devices and many more. As part of the programme, they were given the opportunity to finetune their solutions in a real-life environment with mentoring from Sino Group's business units. The solutions were presented to over 100 potential industry partners and investors, including representatives from all 15 members of the Hong Kong PropTech Alliance, at the PropXTech Showcase Day in May 2023.

「城慧」匯聚世界各地的科技初創公司和企業，藉著共同研發來應對急切挑戰的房地產科技解決方案。

集團舉辦「城慧2022/2023」，一個致力支持房地產行業韌性和長期發展的計劃，吸引超過3,000個來自70個國家和地區的解決方案。入選企業須研發適用於房地產週期的解決方案，從設計、施工、銷售，以至租賃和管理等範疇。提交的方案以可持續發展為基礎，並涵蓋五個重點領域：綠色科技、智慧樓宇、智能城市、智能建築和客戶互動。

十個解決方案涵蓋多個技術範疇，包括樓宇外部維修保養的人工智能機械人技術、先進的環保空氣淨化及塗層技術、針對設施管理和培訓的虛擬、擴增和混合實境技術、可再生能源方案、降噪技術和物聯網設備等。計劃的其中一環，是讓參加者有機會在信和集團業務部門的指導下，在實際場景中完善解決方案，並於2023年5月舉行的「城慧」交流會上向包括香港房地產科技聯盟的15位成員代表在內，超過100名潛在行業合作夥伴和投資者展示解決方案。

# Community Spirit

# 心繫社區

Heritage & Culture / 文化傳承
Community / 連繫社群

Remembering our roles in society, we build bonds and friendships with all around us while honouring our heritage, knowledge and identity.

緊記我們在社會的角色，連繫社群；承先啟後，延續文化、智慧和社會特色。

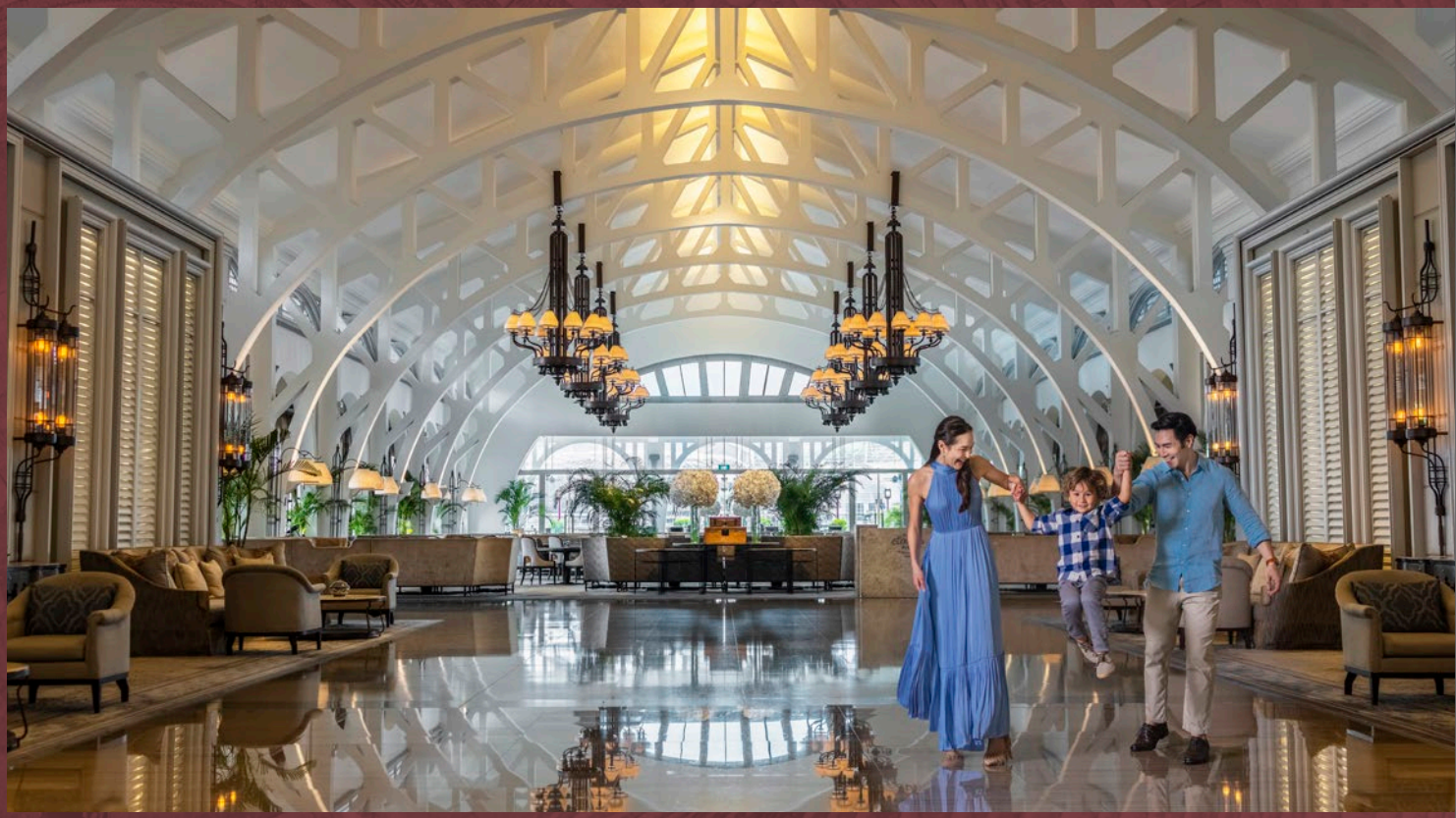
Crepe Delicious
VEGAN CAFE

# Heritage & Culture
# 文化傳承

## RELATED MATERIAL TOPIC 相關重大議題

136 Heritage and Culture
文化傳承

The Fullerton Bay Hotel Singapore
新加坡富麗敦海灣酒店



| GOAL 目標 | PROGRESS 進展 | As at 30 June 2023<br>截至2023年6月30日 |
|---|---|---|
| Support communities' arts and cultural events and programmes to enrich everyday life<br>支持社區的藝術及文化活動與計劃，讓社會的日常生活更加豐盛 | > 5,100<br>During the reporting period, over 5,100 visitors participated in heritage tours offered by The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore and The Fullerton Hotel Sydney.<br>報告期內，超過5,100名訪客參加了新加坡富麗敦酒店、新加坡富麗敦海灣酒店和悉尼富麗敦酒店提供的文化導賞團。 | |

## Management Approach

We are committed to preserving the rich heritage of our communities that are embedded with a sense of harmony with the past. We celebrate and promote the appreciation of historical legacies, art and culture to benefit all our stakeholders, present and future. The Community Spirit Sub-committee of our ESG Steering Committee meets every quarter to oversee trends and opportunities in the enhancement of heritage and culture with the aim of creating a positive impact for all stakeholders.

## 管理方針

我們致力保育並傳頌社區的歷史文化。我們頌揚和推廣對歷史、藝術和文化的欣賞，與當下和未來的持份者分享歷史文化的特色。環境、社會及管治督導委員會轄下的心繫社區小組委員會負責監察社會趨勢和機會，並於每季舉行一次會議，藉以加強文化傳承方面的工作，為所有持份者帶來裨益。

## HIGHLIGHTS 重點項目

1 The Fullerton Heritage was honoured with the first Architectural Heritage Legacy Award at the 2022 Urban Redevelopment Authority's Architectural Heritage Awards

富麗敦天地榮獲新加坡市區重建發展局頒發2022年度「建築文化大獎」中的首屆「建築文化承傳獎」

2 We promoted local culture and world-class artwork across our managed properties in support of Hong Kong Arts Month

我們響應「香港藝術月」，於旗下管理物業推廣本地文化和世界級藝術作品

# Heritage and Culture

# 文化傳承

Conserving collective memories through heritage conservation, art and cultural initiatives revitalises our communities. A key focus of our actions is honouring the historical gems that represent our heritage and connecting them with the generations of today and tomorrow.

我們透過保育、藝術和文化計劃活化社區和締造集體回憶。以延續和宏揚具代表性的歷史文化為工作核心，連繫古今和未來社會。

## How We Are Managing It

Appreciation and understanding of heritage and culture are important facets of our sustainability strategy. We strive to encourage interest in heritage conservation and culture amongst our younger generation to build community connections. Through exhibitions and events, we promote the importance of cultural legacies and artistic talent. We also collaborate with NGOs and artists to inspire creativity in children and young people with the hope that this will enhance their personal development and help them become engaged members of society.

### Heritage and Conservation Projects

We prioritise heritage preservation at the Fullerton hotels in Sydney and Singapore. The Fullerton Hotel Sydney, housed in the city's historic former General Post Office building, is an iconic structure listed on the Commonwealth Heritage List and New South Wales Heritage Register. Completed in 1874, this majestic sandstone structure inspired by late Medieval and Renaissance Italian architecture is considered one of Australia's finest examples of the Italianate style. Under our management, this landmark building underwent a two-year restoration of its façade, which we ensured was done by hand, without the use of chemicals.

## 怎樣管理

欣賞和了解歷史文化是可持續發展策略的重要一環。我們致力促進年輕一代對保育文化的興趣，從而與社區建立更緊密的連繫。我們藉著展覽和活動，宣揚傳承歷史文化和培養藝術人才的重要性。我們亦與非政府機構和藝術家合作，激發兒童和青少年的創意思維並促進個人發展，協助他們積極貢獻社會。

### 歷史文化保育項目

我們著重保育悉尼和新加坡富麗敦酒店的歷史文化。悉尼富麗敦酒店為坐落於前悉尼郵政總局大樓的經典建築物，並獲列入《英聯邦遺產名錄》和《新南威爾士州立遺產名錄》。大樓於1874年落成，其砂岩結構的靈感來自中世紀晚期和文藝復興時期的意大利建築，被譽為澳洲最具意大利風格建築的典範之一。在我們的管理下，這座建築地標經過歷時兩年的外牆修復保育工作。過程中我們確保修復工作皆由人手處理，並沒有使用任何化學品。

A series of celebrations including a photo exhibition commemorated the 90th anniversary of Clifford Pier, the former landing point of Singapore's forefathers.

紅燈碼頭為早期移民登陸新加坡的地方，我們舉辦了一連串慶祝活動紀念碼頭90周年，當中包括攝影展。

The Fullerton Hotel Singapore is also located in an iconic building, the 71st National Monument of Singapore, formerly known as the Fullerton Building. Built in 1928, this grand neoclassical structure served as Singapore's General Post Office, various government departments and the prestigious Singapore Club before it became a hotel. The building, recognised as a National Monument in 2015, is located in The Fullerton Heritage precinct along with The Fullerton Bay Hotel Singapore, Clifford Pier, The Fullerton Waterboat House, One Fullerton, The Fullerton Pavilion and the Customs House. From May to July 2023, a series of celebrations including a photo exhibition, commemorated the 90th anniversary of Clifford Pier, the former landing point of Singapore's forefathers, which is now transformed into a stunning event venue.

To build awareness about the rich history of these structures, we offer complimentary heritage tours that tell the stories of these great buildings and the memories of people who have lived and worked nearby. During the reporting period, 1,778 visitors participated in these tours in Singapore, and 3,329 participated in Sydney. In Singapore, we also offer a self-guided heritage trail designed to allow visitors to explore significant sites around The Fullerton Heritage precinct and the neighbouring civic district.

During the reporting period, The Fullerton Heritage was honoured at the 2022 Urban Redevelopment Authority's Architectural Heritage Awards ("AHA"), which acknowledges exemplary work in heritage conservation in terms of building maintenance, creation of social value and positive community impact. The Fullerton Heritage received the first Architectural Heritage Legacy Award. The award is bestowed upon a past AHA winner with at least ten years of post-award exemplary management in sustaining the longevity of a heritage building, both physically and socially.

新加坡富麗敦酒店同樣坐落於經典的建築地標，前身為浮爾頓大樓，是新加坡第七十一座國家法定古蹟。這座宏偉的新古典建築於1928年落成，前身為新加坡郵政總局、眾多政府機構和著名的新加坡俱樂部的所在地。大樓於2015年被評定為國家歷史文物，現位於富麗敦天地，毗鄰新加坡富麗敦海灣酒店、紅燈碼頭、富麗敦船屋、富麗敦一號、富麗敦蓮亭和前海關大樓。為紀念紅燈碼頭90周年，新加坡富麗敦酒店於2023年5月至7月期間舉辦了一系列包括攝影展的慶祝活動。紅燈碼頭是早期新加坡移民的登陸點，現已改建為酒店的活動場地。

為了傳承富麗敦建築群的深厚歷史文化，我們提供免費的文化導賞團，細說這些偉大建築的故事，從中發掘在周邊社區生活和工作的人物回憶。報告期內，共有1,778名訪客參加了新加坡的導賞團，以及3,329名訪客參加了悉尼的導賞團。在新加坡，我們另提供遊覽路線，讓遊客在富麗敦天地及鄰近的市政區步行觀光，親身探索具歷史意義的文化地標。

報告期內，富麗敦天地榮獲新加坡市區重建發展局的2022年「建築文化大獎」，獎項表彰於建築保育、創造社會價值及為社會帶來積極影響方面傑出表現的項目。富麗敦天地為首屆「建築文化承傳獎」的獲獎者，該獎授予歷屆「建築文化大獎」得獎者在獲獎後至少於十年的文物管理中延續建築的壽命及積極推廣其對社會的影響。

## Art and Cultural Initiatives

To encourage the younger generation and nurture their talents, we showcase works of local and international art and cultural significance in our communities.

### Appreciating Nature through Art

The Fullerton Hotel Singapore highlighted the importance of conservation by hosting the "Nature of Art" exhibition by Singapore-based Russian artist, Inessa Kalabeova, in March 2023. The pieces were inspired by sights from Singapore's parks, with 20% of proceeds from sales donated to the Animal Concerns Research and Education Society ("ACRES"), which strives to drive a collaborative and sustainable animal protection movement in Asia.

### Yong Mun Sen In Nanyang

The Fullerton Hotels and Resorts was a co-sponsor of the "Yong Mun Sen in Nanyang" exhibition from February to May 2023 at the Nanyang Academy of Fine Arts in Singapore. One of the most iconic Malaysian artists of the 20th century, Yong Mun Sen was an important figure in Southeast Asia as an artist and art educator. Organised together with Michael Yong-Haron, Saniza Othman and the Nanyang Academy of Fine Arts, the exhibition featured research on the artist and his practice through a visual narrative of his explorations in watercolour, oil, ink and photography.

## 藝術文化項目

我們於社區展示本地和國際具文化意義的作品，藉以勉勵年輕一代並培養他們的才華。

### 從藝術欣賞自然風景

新加坡富麗敦酒店於2023年3月與居於新加坡的俄羅斯藝術家Inessa Kalabeova舉辦《Nature of Art》展覽，表達保護大自然的重要性。作品的靈感來自多個新加坡公園的風景，我們並將其20%的銷售額撥捐致力在亞洲推動協作及可持續的動物保護運動的動物研究與教育協會。

### 楊曼生與南洋

富麗敦集團贊助展期為2023年2月至5月於新加坡南洋藝術學院舉行的「楊曼生與南洋」展覽。楊曼生被譽為20世紀最具代表性的馬來西亞藝術家之一，亦是東南亞在藝術和藝術教育方面的重要人物。展覽由Michael Yong-Haron和Saniza Othman以及南洋藝術學院合辦，介紹並展示楊曼生在水彩、油畫、水墨和攝影領域的藝術探究和實踐。

The "Yong Mun Sen in Nanyang" exhibition featured research on the artist and his practice through a visual narrative.

「楊曼生與南洋」展覽透過視覺敘事展現對藝術家及其創作風格的研究。

The "Yayoi Kusama: 1945 to Now" exhibition at the M+ Museum in Hong Kong was the largest retrospective about the artist in Asia held outside of Japan.
在香港M+舉行的「草間彌生：一九四五年至今」展覽，是草間彌生在日本以外的亞洲地區最大規模的回顧展。

### Yayoi Kusama: 1945 to Now Exhibition

As part of our continuous drive to make art accessible to everyone, the Group sponsored "Yayoi Kusama: 1945 to Now", the first special exhibition of M+ Museum. Featuring more than 200 avant-garde pieces, the exhibit was the largest retrospective about the artist in Asia held outside of Japan. In addition to showcasing the impressive work of this celebrated Japanese artist on the LED façades of Tsim Sha Tsui Centre and Empire Centre during November 2022, tours were arranged for Sino Club members and customers to further art appreciation in the community.

### Lighting Up Magical Moments

To celebrate Christmas and the 40th anniversary of the Tsim Sha Tsui East Festive Illuminations, Tsim Sha Tsui Centre and Empire Centre lit up the promenade of Victoria Harbour with snowflakes. Featuring motion graphics and colour-changing effects, the façades of the two buildings were illuminated under the themes, "Musical Snow Globe" and "40th Anniversary Revival of the Classics", bringing Christmas joy to the community. Meanwhile, Lee Tung Avenue celebrated the festive season by being transformed into a retro disco with Asia's biggest mirror ball measuring seven metres in diameter glittering above the Central Piazza. Covered with over 2,000 mirrors and topped with Christmas decorations, professional stage lighting complemented the disco ball to recreate a disco vibe of times past.

### 「草間彌生：一九四五年至今」展覽

集團贊助M+首個特別展覽「草間彌生：一九四五年至今」，致力於社區推廣藝術。是次展覽是草間彌生於日本以外亞洲地區最大規模的回顧展，共展出逾200件前衛藝術品。2022年11月期間，尖沙咀中心和帝國中心的LED多媒體幕牆亦播放展示草間彌生精彩作品的短片。此外，我們亦為Sino Club會員和顧客提供導賞團，進一步在社區推廣藝術欣賞。

### 璀璨燈飾慶佳節

為慶祝聖誕及「閃爍尖東耀香江」40周年，尖沙咀中心和帝國中心以「雪花」圖案點亮維多利亞港海濱長廊。兩座建築物外牆的燈飾以「飄雪音樂盒」和「40周年經典重溫」為主題，在動態影像和幻彩效果的互相映照下，為社區帶來聖誕喜悅氣氛。與此同時，利東街亦佈置成復古經典的士高來慶祝節日，於中庭廣場上懸掛全亞洲最巨型，長達七米直徑鏡面球。鏡面球上覆蓋著2,000多面鏡子，加上頂部裝設聖誕裝飾，再配合專業的舞台燈光，讓利東街呈現出昔日的士高氣氛。

To encourage community engagement, Hong Kong Rugby Sevens matches were broadcast at several malls for shoppers to enjoy and various themed events including "Rugby Trial Workshops for Kids" were held.

為促進社區參與，旗下數個商場轉播香港國際七人欖球賽供公眾觀賞，並舉辦「兒童欖球體驗班」等各項主題活動。

## Sporting Events

Encouraging engagement in community activities is our primary goal. As such, we go beyond art to promote sports and other community-based initiatives.

### Hong Kong Rugby Sevens

Three of our malls, tmtplaza, Olympian City and Citywalk, broadcasted the Hong Kong Rugby Sevens for shoppers to enjoy. In addition, various themed events were held including "Rugby Trial Workshops for Kids", where little ones learned the basics of the game with local professionals. Other rugby-themed offerings and exciting food and beverage options were also provided.

## 體育項目

鼓勵大眾參與社區活動是我們的首要目標。除了藝術活動，我們亦以體育和其他社區活動連繫社區。

### 香港國際七人欖球賽

我們於旗下三個商場，屯門市廣場、奧海城和荃新天地轉播香港國際七人欖球賽，讓公眾一同欣賞賽事。同時我們亦舉辦多項主題活動，包括讓小朋友跟本地專業球員學習欖球運動基本知識的「兒童欖球體驗班」、以欖球為主題的精彩攤位活動，以及推出相關美食套餐。

### "Goal Together" Campaign

To engage the public and promote international sports, Olympian City, tmtplaza and Citywalk live-streamed all 64 World Cup football matches for more than 100,000 football fans. Olympian City enhanced the experience with two 430-inch TVs, real-time game analysis and the opportunity to take photos with footballers using augmented reality ("AR") technology. tmtplaza hosted a 13.7-metre-4K screen, while Citywalk held an exclusive "Young Footballer Training Workshop" designed by LaLiga's Spanish headquarters for S+ Rewards members.

### WELL DUNK! Grand Finals Cheering Zone

Lee Tung Avenue also supported sport development by setting up a cheering zone for the grand finals of "WELL DUNK!", a public housing estate-based basketball programme organised by the InspiringHK Sports Foundation. The zone featured meaningful basketball-themed activities and installations for the community. A charity bazaar and an eco-responsible DIY booth were also part of the event. In addition, the zone exhibited a reproduction of a painting by Roy Cheng, a local artist who has chosen basketball as his main subject. Attendees were inspired by the spirit of "the sky's the limit" at this event.

### Goal Together全城開波！

為提升大眾對國際體壇盛事的興趣，奧海城、屯門市廣場和荃新天地全程直播64場世界盃賽事，共吸引超過100,000名球迷到場觀賞。奧海城更安裝了兩部430吋大電視、設置實時賽事分析體驗館，以及利用擴增實境讓球迷有機會與球星合照。此外，屯門市廣場亦安裝了長13.7米的4K超高清屏幕，而荃新天地亦為S+ Rewards會員舉辦專屬活動「小球員足球訓練工作坊」，讓小朋友體驗由西班牙西甲總部設計的專業足球訓練。

### 「邨JUMP!」冠軍打氣區

利東街亦支持體育發展，為凝動香港體育基金舉辦的「邨JUMP!」屋邨籃球聯賽及訓練計劃冠軍爭霸戰設立打氣區。打氣區設有多個富有意義的籃球活動和裝置，以及慈善義賣和環保手作攤位。同場更展出本地籃球藝術家Roy Cheng的油畫仿製品，向參加者傳達「設下更遠大的目標，一切皆有可能」的訊息。

Olympian City, tmtplaza and Citywalk live-streamed all 64 World Cup football matches for more than 100,000 football fans.
奧海城、屯門市廣場和荃新天地為超過100,000名球迷全程直播64場世界盃賽事。

# Bringing Art to the Community

## 將藝術帶入社區

Our managed properties displayed world-class artwork and local culture throughout Hong Kong Arts Month.

在「香港藝術月」期間，我們在旗下的管理物業展示世界一流的藝術品和本地文化。

"Serving the People" by celebrated Hong Kong designer Mr Alan Chan at Landmark South.

《為人民服務》為香港著名設計師陳幼堅先生於 Landmark South 展出的作品。

To support Hong Kong Arts Month, we participated in a street art festival organised by a non-profit organisation, HKwalls. For the past seven years, the festival has brought art into the community through vibrant street murals. This year, we featured renowned Spanish street artist J. Demsky's digital artwork titled "VLTRAPHOTONICS" on the multimedia walls of Tsim Sha Tsui Centre and Empire Centre, which provided HKwalls with its first-ever digital art platform. As some of the largest on the Victoria Harbourfront, these façades are ideal for encouraging appreciation of cultural activities within the community, supporting the Group's goal to promote the development of the arts, culture and creative industries.

為響應「香港藝術月」，我們參加非牟利團體HKwalls舉辦的街頭藝術節。過去七年，街頭藝術節為香港街頭增添了不少壁畫作品，務求將藝術帶入社區。今年，尖沙咀中心和帝國中心的多媒體幕牆展示來自西班牙著名街頭藝術家J. Demsky的數碼藝術作品《VLTRAPHOTONICS》。尖沙咀中心和帝國中心的多媒體幕牆是維港最大的多媒體幕牆之一，為HKwalls提供了首個數碼藝術平台，乃吸引社區大眾欣賞文化活動的理想渠道。此項目支持集團促進藝術、文化和創意產業發展的目標。

In support of Hong Kong Arts Month, the public were invited to join HKwalls artists on the Aqua Luna boat, to enjoy the digital artwork featured on the LED façades of Tsim Sha Tsui Centre and Empire Centre.

為支持「香港藝術月」，公眾獲邀與HKwalls的參展藝術家一起登上中式帆船張保仔號，欣賞尖沙咀中心和帝國中心LED多媒體外牆上的數碼藝術作品。

The local and overseas art communities came together to celebrate our shared commitment to the arts, culture and creative industries.

本地及海外藝術界齊聚一堂共慶我們對藝術、文化和創意產業的共同承諾。

As a new hub for art and creativity on Hong Kong's Southside, Landmark South participated in Hong Kong Arts Month. Landmark South also became the permanent home to the Hong Kong Arts Development Council ("HKADC"). Facilities including art studios, a multi-purpose art space, "SHOWCASE", an art information centre, and the permanent administration office of HKADC, are set to open in phases.

Landmark South also partnered with the Hong Kong Art Gallery Association ("HKAGA") to participate in the #SouthsideSaturday event, showcasing art courtesy of three galleries. HKAGA held an evening reception at the building's Sky Garden bringing together local and overseas art collectors. Landmark South's exhibitions featured multiple master artists, including well-known interior designer Mr Alan Chan, and a specially commissioned work by Mr Lam Tung Pang, one of Hong Kong's most prominent artists of his generation. Titled "Walking Along Hong Kong Village", the work depicts the development of the area around Landmark South — including Wong Chuk Hang and Aberdeen — over the past 500 years.

Landmark South作為香港島南區嶄新的藝術及創意交匯點，首次參加「香港藝術月」，更獲香港藝術發展局進駐設立其永久辦事處和藝術展覽空間。設施包括藝術工作室、多用途展廳「展藝館」、藝術資訊中心以及香港藝術發展局的永久行政辦公室，將分階段開放。

Landmark South另與香港畫廊協會合作，參與「#SouthsideSaturday南區畫廊日」，並展出來自三間畫廊的精選藝術品。香港畫廊協會於大樓的空中花園舉辦晚間招待會，讓一眾本地和海外藝術界收藏家聚首一堂。Landmark South展出多位大師級藝術家的作品，其中包括著名室內設計師陳幼堅先生及當代藝術圈最具代表性之一的藝術家林東鵬先生。林東鵬先生為Landmark South特別創作的大型藝術品《香港村之行》，展現黃竹坑及香港仔過去500多年來的發展。

# Community
# 連繫社群

## RELATED MATERIAL TOPIC 相關重大議題

148 Community Investment and Engagement
社區投資和參與

We rallied 500 colleagues and their family members across Sino Group to support the Community Chest New Territories Walk for Millions.
我們號召信和集團500名員工及家人支持公益金新界區百萬行。

| GOALS 目標 | PROGRESS 進展 | As at 30 June 2023<br>截至2023年6月30日 |
|---|---|---|
| <br>5,000<br>By 2025, improve the wellbeing of 5,000 less-resourced families<br>於2025年前，致力改善5,000個基層家庭的生活 | During the reporting period, Sino Caring Friends organised 460 activities, with 1,770 volunteers participating in services for over 25,000 less-resourced elderly, children and youth and more than 5,800 families.<br>報告期內，「信和友心人」舉辦460項活動，1,770名義工參與服務，惠及超過25,000名來自基層的長者、兒童及青少年，以及5,800多個家庭。 | |
| <br>By 2025, establish a wellness programme to promote health education in the community<br>於2025年前，於社區推出健康教育課程，推廣健康概念 | The "Generations Connect" project connects over 1,000 student healthcare professionals and 10,000 elderly through technology, community intervention and behavioural coaching to bring young people together with the elderly to boost emotional resilience.<br>「耆青連心樂融融計劃」讓年輕人與長者聚首一堂，以科技、心理介入和行為指導服務連繫超過1,000名護理學生與10,000名長者，以提升長者舒緩情緒的能力。 | |
| <br>150<br>By 2025, support 150 primary schools and enhance the school environment by providing wellness education<br>於2025年前，透過提供身心健康教育，支援150間小學改善學校環境 | Sino Caring Friends continued to engage students during the Primary School Volunteer Service Day in February 2023, bringing a magical experience to campus. Volunteers dressed up as different characters from "Pinocchio" and communicated with students in English. Everyone had a joyful learning experience.<br>「信和友心人」繼續於2023年2月舉行的「學校義工活動日」與小學生同樂，為他們增添美妙的校園體驗。義工穿上《木偶奇遇記》的戲服與學生以英語交流，為他們帶來愉快的學習體驗。 | |
| <br>By 2025, collaborate with local NGOs to promote social inclusion<br>於2025年前，與本地非政府機構合作，促進社會共融 | Colleagues from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore distributed food and engaged with vulnerable seniors at Bright Hill Evergreen Home, a non-profit welfare home, and Kreta Ayer Active Aging Centre. The team built connections amongst different generations, strengthening social bonds in Singapore.<br>新加坡富麗敦酒店和新加坡富麗敦海灣酒店的員工向非牟利社福機構光明山修身院和牛車水樂齡活動中心派發食品並與基層長者交流，藉以建立跨代聯繫，使新加坡社會更緊密相連。 | |

| GOALS 目標 | PROGRESS 進展 | As at 30 June 2023<br>截至2023年6月30日 |
|---|---|---|
| By 2025, collaborate with NGOs to help women from less-resourced families contribute to the community<br>於2025年前，與非政府機構協作，幫助基層婦女貢獻社區 | The Fullerton Hotel Sydney participated in Share the Dignity's "Dignity Drive" to help end period poverty, coordinating a donation drive for underprivileged females. Our colleagues donated sanitary products that were then distributed to registered charities to assist women in need across the country.<br>悉尼富麗敦酒店參與Share the Dignity為基層女性籌款的「Dignity Drive」活動，以協助解決「月經貧窮」。我們的員工捐贈女性用品，然後分發給澳洲各地的註冊慈善機構，幫助有需要的女性。 | |
| By 2030, develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of all our stakeholders, including individuals, groups and the wider community, and promoting social inclusion<br>於2030年前，發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素，以及促進社會共融 | We continued to develop partnerships with different government organisations, NGOs and other organisations to support the community through charitable donations and outreach activities. In February 2023, students and representatives from the Security Bureau of the Government of the HKSAR ("Security Bureau") visited The Fullerton Ocean Park Hotel Hong Kong as part of the Security Bureau's "Project Lighthouse". The programme supports non-Chinese speaking students studying in Hong Kong. Students explored sustainability features at the hotel, and later visited Lee Tung Avenue to learn about local history and culture.<br>我們繼續與不同政府機構、非政府機構和其他團體建立夥伴關係，透過慈善捐款和外展活動支持社區。學生和香港特別行政區政府保安局（「保安局」）的代表於2023年2月探訪香港富麗敦海洋公園酒店，作為保安局「亮志計劃」的其中一項活動。計劃支持在香港就讀的非華語學生。學生探索了酒店的可持續發展特點，隨後亦參觀利東街，探索本地歷史和文化。 | |
| +15%<br>By 2030, increase volunteer service hours by 15% from the 2020 level<br>於2030年前，義工服務時數較2020年增加15% | +19.37%<br>We have increased volunteer service hours by 19.37% from the 2020 level.<br>義工服務時數較2020年增加了19.37%。 | |

Festive care programmes brought cheer to over 10,000 less-resourced people and our frontline colleagues during the Chinese New Year.
節日關懷活動為 10,000 多名基層人士及前線員工送上新春祝福。

## Management Approach

We are dedicated to uplifting the communities in which we operate, helping them to thrive while benefiting our business and our stakeholders. A key part of our sustainability strategy is engaging with our communities to understand their priorities. The Community Spirit Sub-committee of our ESG Steering Committee reviews our community investment and engagement activities every quarter, ensuring that stakeholder views and concerns are considered when evaluating our programmes to identify areas for continual improvement.

## 管理方針

我們致力促進經營所在地的社區繁榮，讓業務和持份者都能受惠。與社區聯繫以了解持份者最關注的事宜是我們可持續發展策略的其中一個關鍵部分。環境、社會及管治督導委員會轄下的心繫社區小組委員會，每季檢討社區投資和參與活動的成效，確保評估計劃時考慮到持份者的觀點和關注議題，識別持續改進的空間。

## HIGHLIGHTS
## 重點項目

1. 1,770 Sino Caring Friends contributed over 207,000 volunteer hours in Hong Kong, aiding over 25,000 less-resourced elderly, children and youth and more than 5,800 families
   1,770 名「信和友心人」於香港貢獻超過 207,000 義工服務小時，惠及 25,000 多名基層長者、兒童及青少年，以及 5,800 多個家庭

2. 500 colleagues and their families from Sino Group participated in the Community Chest New Territories Walk for Millions at the Cross Bay Link in Tseung Kwan O to amplify collective fundraising efforts
   500 名信和集團的員工及其家人參加於將軍澳跨灣大橋舉行的公益金新界區百萬行，共襄善舉以籌募更多善款

# Community Investment and Engagement
# 社區投資和參與

Community partnerships allow us to effectively engage our stakeholders in our vision of Creating Better Lifescapes. Recognising the interconnected nature of business and society, our initiatives are designed to create shared value as we advance together.

我們通過社區夥伴合作，聯繫持份者以達致「建構更美好生活」的願景。我們明白業務與社會緊密相連，因此我們的社區計劃旨在讓我們與社區共同進步並創造共享價值。

## How We Are Managing It

Through long-standing collaborations with NGOs and other community organisations, we aim to engage people of all ages — from children and youth to the elderly. Our initiatives range from donations and sponsorships to complimentary displays of print and audio-visual promotional materials at our properties. Staff volunteering is also an important part of our culture to improve the wellbeing of less-resourced families, promote health education and support social inclusion for the betterment of surrounding communities. Some key initiatives during the reporting period are described on the following pages.

## 怎樣管理

我們透過與非政府機構及其他社福機構長期合作，接觸社會上的不同年齡層，包括兒童、青少年以至長者。我們的計劃範圍廣泛，包括捐款和贊助，以及在集團物業免費展示宣傳品和影片。員工參與義工服務亦是我們企業文化的重要一環。我們致力改善基層家庭的生活、推廣健康教育及促進共融，以改善周邊社區的發展。以下將詳述報告期內進行的重點措施。

## Promoting Inclusion

### Extending Hospitality to those with Special Needs

We were delighted to host members of the Direction Association for the Handicapped at The Fullerton Ocean Park Hotel Hong Kong to experience our warm Fullerton hospitality. With dedicated facilities at the hotel, members enjoyed barrier-free accommodations by the sea in our accessible Oceanfront Room.

## Engaging with the Community

### Celebrating Unsung Heroes

The Spirit of Hong Kong Awards, our annual award scheme in collaboration with the South China Morning Post, celebrated its ten-year milestone of honouring the city's unsung heroes, whose inspiring work has made Hong Kong a better and more harmonious place. The ceremony was graced by Mr Cheuk Wing-hing, GBS, JP, Deputy Chief Secretary for Administration of the Government of the HKSAR, as our Guest of Honour. Shortlisted by 26 nominating organisations, an independent judging panel selected the winners of the six categories, while the Lion Rock People's Choice Award was determined by public voting. The Award recognises community members who have a positive impact on society by epitomising the can-do Lion Rock Spirit of care, courage and commitment.

## 促進共融

### 款待有特殊需要人士

我們欣然於香港富麗敦海洋公園酒店安排招待活動，讓路向四肢傷殘人士協會的會員體驗富麗敦體貼和溫馨的款待。我們利用酒店的專用設施，讓會員在無障礙的海景客房享受臨海住宿。

## 聯繫社區

### 向「香港精神」致敬

「香港精神獎」是我們與《南華早報》合作的年度獎勵計劃，十年來一直表揚在香港默默耕耘的無名英雄，使香港成為更和諧美好的地方。本屆頒獎典禮獲香港特別行政區政府政務司副司長卓永興先生，GBS，JP應邀出席為主禮嘉賓。六個組別的得獎者從26間提名機構中甄選，再由獨立評審委員會選出，而「獅子山全民投票獎」則由公眾投票選出。獎項表揚社區成員彰顯關愛、勇氣及無私奉獻的「獅子山精神」，為社會帶來積極的影響。

The Spirit of Hong Kong Awards celebrated its ten-year milestone of recognising unsung heroes who have made a positive impact on society.
「香港精神獎」十年來一直表揚為社會帶來積極影響的無名英雄。

As part of our festive programme for those in need, Sino Group and the Ng Teng Fong Charitable Foundation organised special open-top night bus tours for less-resourced families and children to enjoy the vibrant Christmas lights in Tsim Sha Tsui.

信和集團與黃廷方慈善基金特別安排特色開篷巴士之旅，讓基層兒童及家人欣賞尖沙咀璀璨繽紛的聖誕燈飾。

### The Community Chest New Territories Walk for Millions

In November 2022, 500 colleagues across Sino Group, their families and friends joined the Walk for Millions to fundraise for 24 member agencies of the Community Chest. The member agencies will provide "Family and Child Welfare Services" to those in need, including services to maintain and strengthen family bonding, encourage mutual support amongst family members, and help them cope with concerns or unmet needs. The event was held in person for the first time since the pandemic, taking place at the Cross Bay Link in Tseung Kwan O. As a new landmark bridge, and Hong Kong's first-in-town marine viaduct with a carriageway, cycle track and footpath, the bridge plays a significant role in improving the area's transportation network. We donated funds for each participant to join the walk, providing colleagues with an opportunity to bond over a worthwhile cause.

### Operation Santa Claus

To spread love and care during the festive season, we participated in the annual Operation Santa Claus initiative co-presented by the South China Morning Post and Radio Television Hong Kong. Marking our 18th consecutive year of participation, we invited 20 children supported by the Hong Kong Children in Need Foundation and their families to The Fullerton Ocean Park Hotel Hong Kong for a hearty Christmas feast and fun-filled celebration. Our guests enjoyed a buffet with sustainably sourced food and participated in workshops to make gingerbread houses and sustainable Christmas tree ornaments. The meaningful gathering concluded with a ceremony to light a Christmas tree.

### 公益金新界區百萬行

2022年11月，信和集團共500名員工與親友一起參與百萬行，為香港公益金轄下24間專門為有需要人士提供「家庭及兒童福利服務」的會員機構籌款。這些會員機構提供的服務包括：協助有需要家庭維繫和加強互愛互勉的緊密關係，預防及處理個人或家庭問題，並針對家庭無法解決的需求。是次籌款活動為疫情後首度恢復實體步行方式並於將軍澳跨灣連接路舉行。這座新的地標橋樑是香港首條同時具備行車道、單車徑及行人路的海上高架橋，在改善區內交通網絡方面扮演重要角色。我們為每位步行籌款參加者捐款，讓員工與親友共襄盛舉同時增進感情。

### 愛心聖誕大行動

為了傳揚愛心和祝福，我們連續第十八年於聖誕佳節參與《南華早報》及香港電台合辦的年度「愛心聖誕大行動」。今年，我們邀請20名來自童享慈善基金會的兒童和家人，前往香港富麗敦海洋公園酒店享用聖誕大餐，歡度佳節。參加者享用以可持續食材入饌的自助餐，並參加工作坊製作薑餅屋和聖誕樹環保吊飾，最後以聖誕樹亮燈儀式圓滿作結，倍添節日意義。

## Volunteer Incentive Scheme 2022

Our Volunteer Incentive Scheme has encouraged colleagues to participate in volunteering activities during office hours for at least one day a year since 2011. Colleagues participating in the Group's volunteer activities during their time off for 20 cumulative hours or more in a calendar year are entitled to one day of Volunteer Service Leave. In 2022, 15 colleagues were recognised for their service and offered hotel accommodation, buffet coupons or gift vouchers as tokens of appreciation for their contribution.

In recognition of the Group's participation in volunteering services, we were honoured to receive three awards at the Hong Kong Volunteer Award 2022, co-organised by the Home and Youth Affairs Bureau of the Government of the HKSAR and the Agency for Volunteer Service. The awards included "Top Ten Highest Volunteer Hours", "Most Active Corporate Award" and "Excellence Gold Award". These awards acknowledge our commitment to serving less-resourced members of the community.

## 20 Years as a Caring Company

Sino Group and Sino Estates Management Limited were awarded the Caring Company Logo by the Hong Kong Council of Social Service ("HKCSS") for the 20th consecutive year. We are delighted to be recognised in the Scheme, which aims to encourage business and social service organisations to work together to promote good corporate citizenship.

## 義工服務獎勵計劃2022

自2011年，我們的「義工服務獎勵計劃」鼓勵員工每年最少一天於辦公時間內參與義工服務。員工於非工作時段參加集團的義工活動，若於同一曆年內累計20個服務小時或以上，便可享義工服務假期一天。2022年有15位員工獲得嘉許，我們以酒店住宿套票、自助餐券或禮券以表謝意。

我們於香港特別行政區政府民政及青年事務局與義務工作發展局合辦的「香港義工獎2022」中榮獲三個獎項，包括「年度十大最高義工時數」、「最積極參與獎 — 企業」和「卓越金獎」，肯定集團義工服務的貢獻。這些獎項，亦展現我們為社區基層成員服務的承諾。

## 廿載「商界展關懷」

信和集團及信和物業管理有限公司連續二十年獲香港社會服務聯會(「社聯」)頒發「商界展關懷」標誌。計劃鼓勵企業和社會服務機構齊心合力，促進良好的企業公民意識。

Sino Group and Sino Estates Management Limited were awarded the Caring Company Logo for the 20th consecutive year.
信和集團及信和物業管理有限公司連續二十年獲頒「商界展關懷」標誌。

## Collaborating with Charitable Organisations

### Food and Drink Donation Programme

Sino Caring Friends, the Ng Teng Fong Charitable Foundation and community partners J Life Foundation and Pei Ho (Ming Gor) Charity Foundation joined hands to provide immediate support for the less-resourced amid the heatwave in Hong Kong in the summer of 2022. As part of this programme, 3,000 chilled canned drinks were distributed to people living in Sham Shui Po, with an additional 200,000 cans distributed to people living in subdivided units in collaboration with 20 community partners, who also provided electric fans upon request. Our meal donation programme was implemented for a second consecutive year, with Pei Ho (Ming Gor) Charity Foundation preparing 10,000 nutritious meals, including ice cream for hot days, for those in need.

### Rotary Club of Hong Kong Easter Charity Pop-up

The Group celebrated Easter along Lee Tung Avenue with the Rotary Club of Hong Kong Easter Charity Pop Up. A market offered handicrafts made by local artisans, and the public had the opportunity to take part in an Easter Egg workshop. A portion of the proceeds was donated to the Rotary Club of Hong Kong, supporting its purpose of bringing together business and professional leaders in humanitarian service.

## 與慈善組織合作

### 食品和飲品捐贈項目

「信和友心人」、黃廷方慈善基金、啓愛共融社區中心以及北河(明哥)慈善基金攜手合作，於2022年夏季的熱浪期間為香港基層市民給予即時支援。他們向居住在深水埗區的居民分發了3,000罐冰凍飲品，更聯同20個社區合作夥伴合作，向劏房住戶派發共200,000罐飲品，並按需要提供電風扇。我們連續第二年推行「愛心飯盒捐贈計劃」，當中北河(明哥)慈善基金為有需要人士準備10,000份營養飯餐，並在炎夏配以消暑雪糕。

### 香港扶輪 • 邁向 —— 世紀慈善攤位

集團與香港扶輪社合辦復活節慈善市集，並於利東街舉行慶祝活動。市集搜羅本地工匠製作的手工藝品，公眾亦有機會參加復活蛋工作坊。活動部分收益撥捐香港扶輪社，以支持其匯集商業和專業領袖提供人道主義服務。

Together with charitable foundations and community partners, we distributed 203,000 cold drinks and 10,000 meals to Hong Kong's less-resourced families during the 2022 hot weather and heatwaves.

我們與慈善基金和社區夥伴合作，在2022年酷熱天氣及熱浪期間向香港基層家庭派發203,000罐冰凍飲品和10,000份營養飯餐。

Lee Tung Avenue supported the "BE PRESENT: Cherish Your Gift" Youth Mental Health & Wellbeing Carnival.
於利東街舉辦的「當下的『勵』物」青年精神健康嘉年華。

### BE PRESENT: Cherish Your Gifts

KELY Support Group, a Hong Kong-based non-profit organisation whose mission is to equip young people with the skills, knowledge and opportunities needed to support themselves and each other, hosted the "BE PRESENT: Cherish Your Gifts" Youth Mental Health & Wellbeing Carnival at Lee Tung Avenue in April and May 2023. Featuring an arts and crafts marketplace, hands-on workshops, stand-up comedy, live music, dance performances and sharing sessions, the carnival sought to raise public awareness about stress and mental health in a light-hearted setting. All proceeds were donated to the KELY Support Group.

## Support for the Younger Generation

### SmileUnderMasks Exhibition@tmtplaza

The Group supported the non-profit organisation Wonders Initiatives Association Limited in setting up the SmileUnderMasks Exhibition@tmtplaza. The programme gave students a chance to express their views on a world without masks through art and illustrations. It also provided a postcard design workshop for the public and encouraged students, parents and the public to embrace the post-pandemic era. Wonders Initiatives Association Limited is committed to raising public awareness of the importance of art, technology and education, benefiting Hong Kong society.

### 當下的「勵」物

啟勵扶青會為香港非牟利機構，旨在支援青年裝備所需技能和知識，並給予機會，推動朋輩間的互助精神。2023年4月和5月，啟勵扶青會於利東街舉辦「當下的『勵』物」青年精神健康嘉年華，內容包括市集、手作工作坊、棟篤笑、現場音樂、舞蹈表演和分享會，以鼓勵大眾一同關注和討論青年精神健康和正向舒緩壓力。當日活動的收益全數撥捐啟勵扶青會。

## 支持年輕一代

### 「口罩下的微笑」展覽@屯門市廣場

集團支持非牟利機構星愉願景於屯門市廣場設置「口罩下的微笑」展覽，讓學生透過藝術作品和插畫，表達對沒有口罩的世界的看法，同時為公眾提供明信片設計工作坊。活動鼓勵學生、家長和公眾迎接後疫情時代。該機構致力提高公眾對藝術、科技和教育重要性的認知，造福香港社會。

### Supporting the Security Bureau's "Project Lighthouse" Mentorship Programme

The Security Bureau launched "Project Lighthouse" in December 2022, assisting non-Chinese speaking students studying in Hong Kong with activities to develop their potential, build self-confidence, and cultivate positive values. Over 100 students from five schools, ranging from Primary 4 to Secondary 4, have joined the programme. In February 2023, students and Security Bureau representatives visited The Fullerton Ocean Park Hotel Hong Kong. The tour included exploring sustainability features at the hotel and a trip to the hotel's farm. Students later visited Lee Tung Avenue to learn about local history and culture.

### Service Day at a Primary School

The Group's volunteering team, Sino Caring Friends, dressed up as characters from the story "Pinocchio" and visited The Mission Covenant Church Holm Glad Primary School to facilitate learning in an energetic environment. Students were excited to meet the characters and actively communicated in English while playing games, making this an enjoyable and fruitful language learning experience for all.

### 支持保安局的「亮志計劃」指導項目

保安局於2022年12月推出「亮志計劃」，以活動形式協助在香港學習的非華語學生，以發展他們的潛力、建立自信和培養積極價值觀。計劃有來自五所學校，超過100名小四至中四學生參與。2023年2月，學生和保安局代表參觀了香港富麗敦海洋公園酒店。此次導賞包括探索酒店的可持續發展特點和參觀酒店內的農莊。隨後，學生亦參觀了利東街，探索本地歷史和文化。

### 學校義工活動日

集團義工隊「信和友心人」裝扮成《木偶奇遇記》的卡通人物到訪基督教聖約教會堅樂小學，讓學童在生動的環境下學習。學生見到卡通人物都感到非常興奮，遊戲時積極地以英語交談，義工們為一眾學童創造出愉快和充實的語言學習體驗。

Sino Caring Friends dressed up as characters from "Pinocchio" and visited The Mission Covenant Church Holm Glad Primary School, bringing the puppet's magical experience to the campus.

「信和友心人」裝扮成《木偶奇遇記》的卡通人物到訪基督教聖約教會堅樂小學，把小木偶的奇幻旅程帶進校園。

The Strive and Rise Programme helps less-resourced students broaden their horizons and reinforce their self-confidence through various activities and experiences.
「共創明『Teen』計劃」透過各種多元化體驗活動讓基層學生開拓視野並增強自信。

# Strive and Rise Programme
# 共創明「Teen」計劃

As part of our commitment to youth development, we support the Hong Kong Government's Strive and Rise Programme, which is run through collaboration between the Hong Kong Government, the business sector and the community. We partnered with various organisations to curate approximately 20 unique group activities related to innovative technology, cultural heritage, life planning and sustainable development. Around 500 mentees and mentors enrolled or participated in these activities designed to help less-resourced students broaden their horizons, reinforce their self-confidence, and inspire them to explore more possibilities for personal development.

Programme activities included various outdoor experiences, such as urban farming tours to learn about the farm-to-table concept. Students also discovered the traditions and culture of stilt houses during an in-depth exploration of Tai O Heritage Hotel and its surroundings. Other activities included a visit to the Sino Inno Lab and participation in STEM-related workshops, through which students explored innovative technology solutions. In addition, coral conservation workshops and beach clean-up exercises promoted a sustainable mindset, and a visit to The Fullerton Ocean Park Hotel Hong Kong deepened their understanding of the hospitality industry and sustainable tourism.

Colleagues from different areas of the Group's business were recruited as volunteer mentors. These mentors shared their life experiences and created personal development plans for mentees. Olympian City also provided students with structured job shadowing opportunities, allowing students to work in different capacities and explore various career paths.

我們響應香港政府、商界和社區合作開展的「共創明『Teen』計劃」，以履行支持對青少年發展的承諾。我們與不同團體合作籌劃約20場多元化體驗活動，活動內容涵蓋創新科技、文化傳承、人生規劃和可持續發展等，吸引約500名學員和友師參加，讓青少年學員拓闊視野，加強自信，啟發他們探索更多個人發展的可能性。

計劃活動包括各類戶外體驗，例如藉著都市耕作來了解「農場到餐桌」飲食概念，學員亦透過深度探索大澳文物酒店和附近環境，認識棚屋的傳統和文化等。其他活動包括參觀「信和創意研發室」和參與STEM相關工作坊，讓學員探索創新科技解決方案。此外，珊瑚保育工作坊和清潔海灘活動則推廣可持續發展思維，而參觀香港富麗敦海洋公園酒店可加深學員對酒店業和可持續發展旅遊的了解。

來自集團不同業務範疇的員工參與項目成為義務友師，並透過「個人發展規劃」活動與學員分享人生經驗。奧海城亦為學員提供有系統的「工作影子」機會，透過參與不同崗位的工作探索不同的職業路向。

The Fullerton Hotel Singapore
新加坡富麗敦酒店

## Support for Women in Need

### Supporting Women's Health and Empowerment

The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore continued to support women through our iconic annual Purple Afternoon Tea to commemorate International Women's Day. This initiative contributes to fundraising efforts for women's empowerment initiatives, with a portion of the proceeds donated to United Women Singapore, a non-profit organisation that advances gender equality to nurture female leaders and influencers in Singapore.

For Breast Cancer Awareness Month, The Fullerton Hotel Sydney, The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore offered guests a Pink Afternoon Tea with a portion of proceeds donated to the National Breast Cancer Foundation. Breast cancer is the second most commonly diagnosed cancer in Australia, with 57 people diagnosed with the disease every day and incidences on the rise. The Sydney team also joined the National Breast Cancer Foundation's 57 Squat Challenge and raised funds for life-saving breast cancer research.

### Share the Dignity

To further support women, The Fullerton Hotel Sydney participated in Share the Dignity's "Dignity Drive" to help end period poverty. Some Australians are forced to choose between buying sanitary products or food. One in five Australians will encounter period poverty during their lifetime. As such, The Fullerton Hotel Sydney coordinated a donation drive for underprivileged females and our colleagues donated sanitary products that were then distributed to registered charities across the country, assisting women in need.

## 支持有需要的婦女

### 支持婦女健康和賦權

新加坡富麗敦酒店和新加坡富麗敦海灣酒店繼續推出經典的年度紫色下午茶套餐以慶祝國際婦女節。活動的部分收益撥捐非牟利機構新加坡婦女聯合會以協助其籌募善款，用於促進婦女賦權及性別平等工作，以培育新加坡女性領袖和具影響力人士。

悉尼富麗敦酒店、新加坡富麗敦酒店和新加坡富麗敦海灣酒店於「乳癌關注月」為賓客提供粉紅下午茶套餐，並將部分收益撥捐國家乳癌基金會。乳癌是澳洲第二常見的癌症，而且每天有57人確診乳癌，確診率持續上升。為此，悉尼富麗敦酒店的員工組隊參加國家乳癌基金會舉辦的「挑戰深蹲57次」，為能挽救乳癌患者生命的研究籌集善款。

### Share the Dignity

為進一步協助女性，悉尼富麗敦酒店參與Share the Dignity的「Dignity Drive」協助結束「月經貧窮」。部分貧困的澳洲婦女面對購買女性用品或食物二選一的生活決擇難題；五分一澳洲婦女會於一生中遇上「月經貧窮」。為此，悉尼富麗敦酒店舉辦了一場募捐活動，員工為基層婦女籌集女性用品，然後分發給全國各地的註冊慈善機構，幫助有需要的婦女。

## Support for Less-resourced Families and the Elderly

### Supporting Local Boat Dwellers

In Hong Kong, we worked with community partners to support boat dwellers and families in need by distributing 200 care packs comprising essential food items such as rice, cereal, cooking oil and biscuits, as well as anti-pandemic materials in October of 2022. The packs were handed out to less-resourced families living near typhoon shelters in Causeway Bay and Aberdeen as well as to the elderly in the Southern District, in collaboration with partners including the Hong Kong Yacht & Start-up Association, the Society for Community Organization ("SoCO") and the Aberdeen Kai-fong Association. In addition to distributing care packs, we hosted more than 50 beneficiaries on cruises along Victoria Harbour and the Southern District on Dukling, Hong Kong's only remaining, original, antique Chinese-style junk, to enjoy the scenic harbour and storied Southside.

### Visits with Seniors in Singapore

Colleagues from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore volunteered at Bright Hill Evergreen Home, and Kreta Ayer Active Aging Centre, two institutions dedicated to serving underprivileged seniors. The teams distributed food and engaged with the seniors through various activities to build connections amongst different generations.

## 支援基層家庭和長者

### 支持本地船民

在香港，我們與社區夥伴合作，於2022年10月派發200份心意包，內有白米、燕麥、煮食油、餅乾等主要食品及抗疫物資，以支持船民和有需要家庭。我們與香港帆船創業協會、香港社區組織協會和香港仔坊會等合作夥伴合作，向居住在銅鑼灣和香港仔避風塘附近的基層家庭以及南區的長者派發心意包。除了派發心意包，我們亦接待50多位受益人乘坐香港唯一仍在海港航行的中式古董帆船鴨靈號，遊覽維多利亞港和南區，欣賞迷人景致。

### 探訪新加坡長者

新加坡富麗敦酒店和新加坡富麗敦海灣酒店的員工探訪專門照顧弱勢長者的非牟利療養院光明山修身院，以及牛車水樂齡活動中心。由員工組成的義工團隊分發食物，並透過活動連繫不同世代。

We work with community partners to support families and the elderly who are in need.

我們與社區夥伴合作，支援有需要家庭和長者。

# Coming Together for the Community

# 攜手連結社群

Our employee volunteer team, Sino Caring Friends, has worked with less-resourced families across Hong Kong since 2008.

自2008年，我們的員工義工服務團隊「信和友心人」便一直致力在香港幫助基層家庭。

Sino Caring Friends engages our colleagues, their families and friends in volunteer activities in collaboration with community partners. During the reporting period, Sino Caring Friends organised 460 activities, with more than 1,770 volunteers participating in services for over 25,000 less-resourced elderly, children and youth and more than 5,800 families. In total, we performed over 207,000 hours of volunteer service in Hong Kong. Our goal is to increase volunteer service hours by 15% from the 2020 level by 2030; to date, we have achieved this goal by increasing our volunteer service hours by 19.37% from our 2020 level.

Activities undertaken throughout the reporting period included the following highlights. Looking ahead, we will continue to work with even more partners to support those in need.

## Spreading Mid-Autumn Joy

To celebrate the Mid-Autumn Festival, we joined hands with nine community partners to distribute more than 2,000 festive gift packs to less-resourced families at community centres as well as schools and visited subdivided flats. In addition, we supported the "Mid-Autumn Festival event" at the YLPMS Alumni Association Tang Ying Yip Primary School in Tin Shui Wai by sponsoring 12 Chinese traditional game booths. The school also invited kindergarten students to join and learn more about Chinese culture and tradition. Students from Primary 6 took up the role of "junior volunteers" to pack 700 gift packs together with Sino Caring Friends.

「信和友心人」義工隊與社區夥伴合作，讓員工及其親友參加義工活動。報告期內，「信和友心人」共舉辦460項活動，超過1,770名義工參與，為超過25,000個來自基層的長者、兒童及青少年以及超過5,800個家庭提供服務。於香港的義工服務總時數超過207,000小時。我們的目標，是於2030年或以前將義工服務時數從2020年的基礎上增加15%。至今，我們已實現此目標，與2020年相比，我們的義工服務時數增加了19.37%。

以下介紹報告期內的重點活動。展望未來，我們將繼續與更多社區夥伴合作，支援有需要的人士。

## 中秋關懷活動

為慶祝中秋佳節，我們與九間社區夥伴攜手合作，在社區中心和學校派發超過2,000份節日禮物包予基層家庭，並探訪劏房住戶。此外，我們亦支持位於天水圍的元朗公立中學校友會鄧英業小學的「中秋嘉年華活動」，贊助12個中華傳統遊戲攤位。學校亦邀請幼稚園學生參與活動，深入了解中華文化和傳統。當中小六學生更擔當「小義工」與「信和友心人」一起準備700份禮物包。

Young residents from the Society of Boys' Centres were invited to enjoy a Christmas buffet lunch and were presented with gifts to celebrate the holiday season.
香港扶幼會的院舍學童獲邀享用聖誕自助午餐和贈予禮物慶祝節日。

## Christmas Blessings

Supported by our community partners, we distributed gift packs to around 3,000 less-resourced children and families, as well as those living in residential care homes, to celebrate the Christmas season. We also hosted Christmas buffet lunches for residents of children's homes, treating them to a hearty lunch at Hong Kong Gold Coast Hotel and The Fullerton Ocean Park Hotel Hong Kong. Sino Caring Friends also distributed claypot rice to warm hearts and stomachs. In addition, open-top night bus tours were arranged for less-resourced families and children to enjoy the vibrant Christmas illuminations in Tsim Sha Tsui.

## Spring Festival Programme

We launched festive care programmes to bring cheer to over 10,000 less-resourced people and our frontline colleagues during the Chinese New Year. In collaboration with more than 30 community partners, the Spring Festival Programme supported families in need, the elderly who live alone, minorities and people with varying abilities through home visits and gift giving. Activities included delivering seasonal treats to welcome the Year of the Rabbit and donations to sponsor the purchase of clothing and shoes. People in need were accompanied on shopping trips in preparation for a brighter new year.

## 聖誕祝福

在社區合作夥伴的支持下，我們向約3,000名基層及需要住宿照顧服務的兒童及家庭送上聖誕禮物，傳送佳節氣氛。我們亦邀請了暫居於兒童或青少年院舍的學童到香港黃金海岸酒店及香港富麗敦海洋公園酒店享用聖誕自助午餐。「信和友心人」亦四出派發熱騰騰的煲仔飯。我們還安排特色開篷巴士，讓基層家庭和兒童於晚上遊覽尖沙咀，欣賞璀璨繽紛的聖誕燈飾。

## 新春送暖活動

我們舉辦節日關愛活動，為10,000多名基層人士，以及集團前線員工送上關懷及新年祝福。我們聯同30多間社區合作夥伴透過上門探訪及送贈賀年食品和禮品福袋，與基層家庭、獨居長者、少數族裔、傷健人士等弱勢社群迎接兔年。另外，我們亦捐款贊助有需要人士添置全新的衣褲鞋履，以及陪同他們購物，一起準備迎春接福。

# Major Awards and Memberships
# 主要獎項和會籍

## Major Awards 主要獎項

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **Corporate Governance and Social Responsibility 企業管治及社會責任** | | |
| **Hang Seng Corporate Sustainability Index Series (since 2012)**<br>• Constituent Member of the Hang Seng Corporate Sustainability Benchmark Index | **恒生可持續發展企業指數系列（自2012年起）**<br>• 恒生可持續發展企業基準指數成份股 | Hang Seng Indexes Company Limited<br>恒生指數有限公司 |
| **ESG Achievement Awards 2021/2022**<br>• ESG Leader – Platinum Award<br>• Outstanding ESG Company – Diamond Award | **環境、社會及企業管治成就大獎2021/2022**<br>• 環境、社會、企業管治領袖 — 白金獎<br>• 傑出環境、社會、企業管治 — 鑽石獎 | Institute of ESG & Benchmark (IESGEB)<br>環境、社會、企業管治及基準學會 |
| **Award for Excellence in Training and Development 2022**<br>• Bronze Award: Sino Group<br>• Excellence in Environmental Sustainability in the Workplace: Sino Group<br>• Excellence in Stakeholder Engagement: Sino Group | **最佳管理培訓及發展獎2022**<br>• 銅獎：信和集團<br>• 可持續發展措施（工作環境）特別獎：信和集團<br>• 持分者參與度特別獎：信和集團 | The Hong Kong Management Association<br>香港管理專業協會 |
| **HKMA Hong Kong Sustainability Award 2022**<br>• Grand Award (Large-sized Organizations Category)<br>• Distinction Award (Large-sized Organizations Category)<br>• Excellence in Environmental Sustainability Initiative | **香港可持續發展獎2022**<br>• 香港可持續發展大獎（大型機構組別）<br>• 典範獎（大型機構組別）<br>• 優秀可持續發展措施獎（環境範疇） | The Hong Kong Management Association<br>香港管理專業協會 |
| **HKQAA Recognition Program for Organisations 2022**<br>• Management Excellence Award for Outstanding ESG Rating (Property and Construction Development) – Green Contribution Organisation (Mitigate Climate Change): Sino Land Company Limited<br>• Green Contribution Organisation (Mitigate Climate Change): Sino Estates Management Limited<br>• Pioneering Organisation in Net-Zero Contribution: Exchange Tower, Hong Kong Pacific Centre, Tsim Sha Tsui Centre<br>• Gold Seal for Business Resilience & Community Contribution: 38 managed properties | **香港品質保證局「機構嘉許大獎2022」**<br>• 傑出ESG管理評級超卓大獎（地產建築發展）— 綠色貢獻機構（應對氣候變化）：信和置業有限公司<br>• 綠色貢獻機構（應對氣候變化）：信和物業管理有限公司<br>• 碳中和貢獻先鋒機構：國際交易中心、亞太中心、尖沙咀中心<br>• 抗逆貢獻嘉許大獎 — 抗逆貢獻金章：38項管理物業 | Hong Kong Quality Assurance Agency<br>香港品質保證局 |
| **UNSDG Achievement Awards Hong Kong 2022**<br>• Organisation Award – Silver: Sino Group<br>• Project Award – Stakeholder Engagement: Farm Together<br>• Project Award – Bronze: Farm Together | **聯合國可持續發展目標香港成就獎2022**<br>• 機構獎項 — 銀獎：信和集團<br>• 項目獎項 — 持份者參與：一喜種田<br>• 項目獎項 — 銅獎：一喜種田 | Green Council<br>環保促進會 |

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **Hong Kong ESG Reporting Awards 2022**<br>• Best GRI Report – Grand Award<br>• Excellence in Environmental Impact – Grand Award<br>• Best ESG Report (Large-cap) – Commendation Award<br>• Excellence in ESG Governance – Commendation Award | **香港環境、社會及管治報告大獎2022**<br>• 最佳GRI報告獎 — 大獎<br>• 卓越環境成效獎 — 大獎<br>• 最佳ESG報告獎(大市值) — 嘉許獎<br>• 卓越ESG管治獎 — 嘉許獎 | Alaya Consulting<br>本色顧問 |
| **ESG Leading Enterprise Awards 2022**<br>• ESG Leading Enterprise Award (Category I: Market Capitalisation over HK$20 billion)<br>• Leading Environmental Initiative Award | **ESG領先企業大獎 2022**<br>• ESG領先企業獎(企業組別一:市值超過200億港元)<br>• 領先環保項目獎 | Bloomberg Businessweek/ Chinese Edition and Deloitte<br>《彭博商業周刊/中文版》及德勤 |
| **The Hong Kong Corporate Governance and ESG Excellence Awards 2022**<br>• ESG Excellence Award (Hang Seng Composite Index Constituent Companies) | **香港公司管治與環境、社會及管治卓越獎2022**<br>• 環境、社會及管治卓越獎(主板公司:恒生綜合指數成份股公司) | The Chamber of Hong Kong Listed Companies and the Centre for Corporate Governance and Financial Policy of the Hong Kong Baptist University<br>香港上市公司商會與香港浸會大學公司管治與金融政策研究中心 |
| **The Asset ESG Corporate Awards 2022**<br>• Platinum Award | **財資環境、社會及管治企業大獎2022**<br>• 鉑金獎 | The Asset<br>《財資》雜誌 |
| **TVB ESG Awards 2022**<br>• Best in ESG Practices<br>• ESG Project Innovation Award<br>• Innovative Climate Technology Award | **TVB《環境、社會及管治大獎》2022**<br>• ESG最佳表現大獎<br>• ESG項目創新大獎<br>• 創新氣候科技大獎 | Television Broadcasts Limited<br>電視廣播有限公司 |
| **FinanceAsia Asia's Best Companies 2023**<br>• Best Corporate ESG Strategy (Hong Kong) – Silver | **《金融亞洲》亞洲最佳公司2023**<br>• 最佳企業ESG策略(香港) — 銀獎 | FinanceAsia<br>《金融亞洲》 |
| **Real Estate Asia Awards 2023**<br>• ESG Initiative of the Year – Hong Kong: Sino Group | **亞洲房地產大獎2023**<br>• 「年度ESG項目 — 香港」大獎:信和集團 | Real Estate Asia |
| **Ming Pao ESG Award 2023**<br>• Excellence in ESG Innovation Award<br>• Excellence in Decarbonization Award<br>• Elite of Sustainability Performance Award | **《明報》環境、社會及企業管治大獎2023**<br>• 卓越ESG革新大獎<br>• 卓越減碳大獎<br>• 傑出可持續發展領袖大獎 | Ming Pao and the Institute of ESG & Benchmark (IESGB)<br>明報及環境社會及企業管治基準學會 |
| **Hong Kong Volunteer Award 2022**<br>• Top Ten Highest Volunteer Hours (Group 1: Corporate with 1,000 or above full-time employees): Sino Group<br>• Most Active Corporate Award (Top 3 corporates with the highest average service hours per registered volunteer): Sino Group<br>• Excellence Gold Award (30,000 Volunteer hours or above): Sino Group | **香港義工獎2022**<br>• 年度十大最高義工時數(組別一:全職僱員人數1,000人或以上之商業機構):信和集團<br>• 最積極參與獎 — 企業(登記義工平均服務時數最高的三間商業機構):信和集團<br>• 卓越金獎(30,000小時以上的總義工時數):信和集團 | Home and Youth Affairs Bureau of the Government of the HKSAR and Agency for Volunteer Service<br>香港特別行政區政府民政及青年事務局與義務工作發展局 |
| **2021-22 Hong Kong Awards for Industries**<br>• Innovation and Creativity Award: Sino Inno Lab | **2021-22香港工商業獎**<br>• 創意獎:信和創意研發室 | Hong Kong General Chamber of Commerce<br>香港總商會 |

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **CTgoodjobs Best HR Awards 2022**<br>• Employer of the Year – Grand Award: Sino Group<br>• Best L&D Technology Implementation Award: Sino Group<br>• Best Corporate Social Responsibility Award: Sino Group | **CTgoodjobs Best HR Awards 2022**<br>• 年度僱主 — 傑出大獎：信和集團<br>• 最佳培育及發展實踐大獎 — 傑出大獎：信和集團<br>• 最佳企業社會責任大獎 — 傑出大獎：信和集團 | CTgoodjobs |
| **Listed Enterprises of the Year 2022**<br>• Listed Enterprises of the Year: Sino Land Company Limited<br>• Outstanding Performance – Best Development Strategy: Sino Land Company Limited | **上市企業大獎 2022**<br>• 年度上市企業：信和置業有限公司<br>• 最佳表現獎 — 最佳企業策略：信和置業有限公司 | Bloomberg Businessweek/ Chinese Edition<br>《彭博商業周刊/中文版》 |
| **Caring Company Scheme 2022/23**<br>• 20 Years Plus Caring Company Logo: Sino Estates Management Limited<br>• 15 Years Plus Caring Company Logo: Sino Security Services Limited, Regentville Shopping Mall<br>• 10 Years Plus Caring Company Logo: Sino Parking Services Limited, Best Result Environmental Services Limited, Avon Mall, Olympian City, China Hong Kong City<br>• 5 Years Plus Caring Company Logo: Citywalk, Citywalk 2, Island Resort Mall, Skyline Tower, Gold Coast Piazza, The Waterside Shopping Arcade<br>• Caring Company Logo 2022/23: Shatin Galleria | **「商界展關懷」計劃 2022/23**<br>• 20年Plus「商界展關懷」標誌：信和物業管理有限公司<br>• 15年Plus「商界展關懷」標誌：信和護衛有限公司、帝庭軒（商場）<br>• 10年Plus「商界展關懷」標誌：信和停車場管理有限公司、恒毅環衛服務有限公司、碧湖商場、奧海城、中港城<br>• 5年Plus「商界展關懷」標誌：荃新天地、荃新天地2、藍灣廣場、宏天廣場、香港黃金海岸商場、雅濤居（商場）<br>• 「商界展關懷」標誌2022/23：沙田商業中心 | Hong Kong Council of Social Service<br>香港社會服務聯會 |
| **Quality and Customer Service 品質及顧客服務** | | |
| **BCI Asia Awards 2022**<br>• Top 10 Developers: Sino Group | **BCI Asia十大獎項2022**<br>• 十大地產發展商：信和集團 | BCI Asia |
| **Excellence in Facility Management Award 2022**<br>• 60 awards received<br>• Grandmaster Award (Retail): Olympian City<br>• Gold Award (Theme Award – Smart Technology): Grand Central | **卓越設施管理獎2022**<br>• 60個獎項<br>• 卓建設施大師獎（商場）：奧海城<br>• 金獎（主題獎 — 智能科技）：凱滙 | The Hong Kong Institute of Facility Management<br>香港設施管理學會 |
| **New Territories North Region Best Security Services Awards 2021**<br>• 302 awards received | **新界北總區最佳保安服務選舉2021**<br>• 302個獎項 | New Territories North Regional Crime Prevention Office<br>新界北總區防止罪案辦公室 |
| **International Hotel Awards 2022**<br>• Best Sustainable Hotel Hong Kong: The Fullerton Ocean Park Hotel Hong Kong<br>• Best Luxury Hotel Hong Kong: The Fullerton Ocean Park Hotel Hong Kong | **International Hotel Awards 2022**<br>• Best Sustainable Hotel Hong Kong：香港富麗敦海洋公園酒店<br>• Best Luxury Hotel Hong Kong：香港富麗敦海洋公園酒店 | International Property Media Ltd. |

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **Hong Kong Professional Building Inspectors Academy Awards 2022**<br>• Quality Building: Sino Land Company Limited (Silversands)<br>• Five-Star Residence – Developer: Sino Land Company Limited (Silversands)<br>• Five-Star Residence – Building Manager: Sino Land Company Limited (Silversands)<br>• Best Environment: Sino Land Company Limited (Silversands)<br>• Quality Sub-Contractor – Cleaning: Sino Land Company Limited (Silversands)<br>• 5+ Supreme Quality Sub-Contractor – Painting: Fung Yuen Construction Company Limited<br>• 5+ Supreme Quality Sub-Contractor – Cleaning: Best Result Environmental Services Limited | **建造及裝修業優秀大獎 2022**<br>• 屋苑獎（發展商優秀）：信和置業有限公司（Silversands）<br>• 五星級屋苑（發展商）：信和置業有限公司（Silversands）<br>• 五星級物業管理公司：信和置業有限公司（Silversands）<br>• 最佳居住環境獎：信和置業有限公司（Silversands）<br>• 優質承辦商（清潔）：Silversands<br>• 5+ 星級優質承辦商（油漆）：逢源建築有限公司<br>• 5+ 星級優質承辦商（清潔）：恒毅環衛服務有限公司 | Hong Kong Professional Building Inspectors Academy<br>香港專業驗樓學會 |
| **Youth Employment and Training Programme – The Most Improved Trainees Award 2022**<br>• Outstanding Performance Certificate: Exchange Tower<br>• Certificate of Recognition: Sino Estates Management Limited | **展翅青見計劃 — 展翅青見超新星 2022**<br>• 傑出表現獎：國際交易中心<br>• 嘉許獎狀：信和物業管理有限公司 | Labour Department of the Government of the HKSAR<br>香港特別行政區政府勞工處 |
| **Kowloon West Best Security Services Awards 2021**<br>• 65 awards received | **西九龍最佳保安服務選舉 2021**<br>• 65個獎項 | Kowloon West Regional Crime Prevention Office<br>西九龍總區防止罪案辦公室 |
| **Quality Property & Facility Management Award 2022**<br>• Excellence Award: YM[2]<br>• Merit Awards: Pacific Palisades, The Avenue, Olympian City, Hong Kong Gold Coast Residences | **優質物業設施管理大獎 2022**<br>• 卓越獎：裕民坊<br>• 優異獎：寶馬山花園、囍滙、奧海城、香港黃金海岸住宅 | The Hong Kong Institute of Surveyors Property and Facility Management Division<br>香港測量師學會物業設施管理組 |
| **Hong Kong ICT Awards 2022**<br>• Smart Mobility (Smart Transportation) Silver Award: Sino Parking Services Limited | **香港資訊及通訊科技獎 2022**<br>• 智慧出行（智慧交通）獎（銀獎）：信和停車場管理有限公司 | Office of the Government Chief Information Officer of the HKSAR Government and GS1 Hong Kong<br>香港特別行政區政府政府資訊科技總監辦公室、香港貨品編碼協會 |
| **Social Capital Builder Awards 2022**<br>• SCB Logo Award: Park Summit, Vision City, Commune Modern, Grand Palisades, Long Beach Gardens, Venice Gardens, Waterside Plaza, Argyle Centre Phase I<br>• SCB Logo Award: Sino Parking Services Limited<br>• SCB Logo Award: Best Result Environmental Services Limited | **社會資本動力大獎 2022**<br>• 社會資本動力標誌獎：奧柏・御峯、萬景峯、囍逸、大埔寶馬山、海濤花園、海麗花園、海灣花園、旺角中心第一期<br>• 社會資本動力標誌獎：信和停車場管理有限公司<br>• 社會資本動力標誌獎：恒毅環衛服務有限公司 | Community Investment and Inclusion Fund<br>社區投資共享基金 |

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **HKIH Elite Awards 2022**<br>• Grand Award – Best Innovative Idea: YM²<br>• Excellence Award – Outstanding Manager: Exchange Tower<br>• Excellence Award – Outstanding Officer: YM²<br>• Merit Award – Outstanding Officer: Imperial Villas Phase I, Olympian City<br>• Merit Award – Outstanding Team: Grand Central, Skyline Tower | **香港房屋經理學會精英大獎 2022**<br>• 大獎 — 最佳創新概念：裕民坊<br>• 卓越獎 — 傑出經理：國際交易中心<br>• 卓越獎 — 傑出主任：裕民坊<br>• 優異獎 — 傑出主任：帝庭居一期、奧海城<br>• 優異獎 — 傑出團隊：凱滙、宏天廣場 | The Hong Kong Institute of Housing<br>香港房屋經理學會 |
| **HKACE Customer Service Excellence Award 2022**<br>• Gold Award (Individual Award – Counter Service): Olympian City<br>• Silver Award (Team Award – Counter Service): Tsim Sha Tsui Centre<br>• Bronze Award (Program Award – Outstanding Customer Service Award): Exchange Tower<br>• Bronze Award (Program Award – Smart Service Award): YM²<br>• Top 10 Young Stars Award: Olympian City | **香港優質顧客服務協會優質顧客服務大獎 2022**<br>• 金獎（傑出個人獎 — 櫃員服務獎）：奧海城<br>• 銀獎（優秀組別獎 — 櫃員服務獎）：尖沙咀中心<br>• 銅獎（優秀計劃獎 — 卓越顧客服務獎）：國際交易中心<br>• 銅獎（優秀計劃獎 — 智能服務獎）：裕民坊<br>• 十大傑出年度客戶服務新星獎：奧海城 | The Hong Kong Association for Customer Service Excellence<br>香港優質顧客服務協會 |
| **Brand Design Awards 2023**<br>• Grand Award of the Year (Property Developer and Management): Sino Property Services | **最佳設計品牌大獎 2023**<br>• 年度大獎（房地產及物業管理）：信和管業優勢 | Hong Kong Designers Association<br>香港設計師協會 |
| **Hong Kong Service Awards 2023**<br>• Property Management Award: Sino Estates Management Limited | **香港服務大獎 2023**<br>• 物業管理大獎：信和物業管理有限公司 | East Week Magazine<br>《東周刊》 |
| **Sing Tao Service Awards 2022**<br>• 消閒生活服務 — 商場服務: Olympian City | **星鑽服務大獎 2022**<br>• 消閒生活服務 — 商場服務：奧海城 | Sing Tao Daily<br>《星島日報》 |
| **Architectural Heritage Awards 2022**<br>• Architectural Heritage Legacy Award: The Fullerton Heritage | **建築文化大獎 2022**<br>• 建築文化承傳獎：富麗敦天地 | Urban Redevelopment Authority of Singapore (URA)<br>新加坡市區重建發展局 |
| **Forbes Travel Guide Star Award 2022**<br>• Five-Star Rating: The Fullerton Bay Hotel Singapore<br>• Four-Star Rating: The Fullerton Hotel Singapore | **Forbes Travel Guide Star Award 2022**<br>• Five-Star Rating：新加坡富麗敦海灣酒店<br>• Four-Star Rating：新加坡富麗敦酒店 | Forbes<br>《福布斯》 |
| **Travelers' Choice Best of the Best Awards 2023**<br>• Top Hotels – Singapore: The Fullerton Bay Hotel Singapore | **Travelers' Choice Best of the Best Awards 2023**<br>• Top Hotels – Singapore：新加坡富麗敦海灣酒店 | Tripadvisor<br>貓途鷹 |
| **DestinAsian Readers' Choice Awards 2023**<br>• Top 10 Best Hotels In Australia: The Fullerton Hotel Sydney | **DestinAsian Readers' Choice Awards 2023**<br>• Top 10 Best Hotels In Australia：悉尼富麗敦酒店 | DestinAsian Magazine |

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **Environment 環境** | | |
| **GBA Low Carbon Buildings Top 100 Award**<br>• Olympian City 2 | **大灣區低碳建築 Top 100 大獎**<br>• 奧海城二期 | Greater Bay Area Carbon Neutrality Association<br>大灣區碳中和協會 |
| **Hong Kong Green Awards 2022**<br>• Green Management Award – Service Provider (Large Corporation) – Bronze Award: The Fullerton Ocean Park Hotel Hong Kong<br>• Green Management Award – Service Provider (SME) – Bronze Award: Olympian City 1, Exchange Tower, Citywalk<br>• Green Management Award – Service Provider (SME) – Merit Award: Perfect Green Supplies Company Limited | **香港綠色企業大獎 2022**<br>• 優越環保管理獎 — 服務供應商 (大型企業) — 銅獎：香港富麗敦海洋公園酒店<br>• 優越環保管理獎 — 服務供應商 (中小企) — 銅獎：奧海城一期、國際交易中心、荃新天地<br>• 優越環保管理獎 — 服務供應商 (中小企) — 優異獎：綠玲瓏供應有限公司 | Green Council<br>環保促進會 |
| **Hong Kong Green Shop Alliance Award 2022**<br>• Best Collaborative Effort of Malls and Shops – Best Recycling Partner Award: Olympian City<br>• Best Collaborative Effort of Malls and Shops – Best Farming Partner Award: Citywalk<br>• Best Green Practice in Malls – Merit Award: Exchange Tower, Sino Plaza<br>• Best Green Practice in Malls – New Alliance Member: Hollywood Centre, Island Resort Mall | **香港綠建商舖聯盟大獎 2022**<br>• 最具動力合作獎 — 最佳循環再造伙伴大獎：奧海城<br>• 最具動力合作獎 — 最佳商場種植伙伴大獎：荃新天地<br>• 最綠模範商場 — 優異獎：國際交易中心、信和廣場<br>• 最綠模範商場 — 綠建商場新盟友：荷李活商場中心、藍灣廣場 | Hong Kong Green Building Council<br>香港綠色建築議會 |
| **Hong Kong Awards for Environmental Excellence 2021**<br>• Bronze Award (Property Management – Commercial & Industrial): Olympian City<br>• Merit Award (Property Management – Hotels and Recreational Clubs): The Royal Pacific Hotels and Towers<br>• Merit Award (Property Management – Commercial & Industrial): Citywalk<br>• Merit Award (Property Management – Residential): Pacific Palisades<br>• Outstanding HKAEE Promotional Partner: Citywalk 2, Pacific Palisades, Commune Modern | **香港環境卓越大獎 2021**<br>• 銅獎 (物業管理 — 工商業)：奧海城<br>• 優異獎 (物業管理 — 酒店及康樂會所)：皇家太平洋酒店<br>• 優異獎 (物業管理 — 工商業)：荃新天地<br>• 優異獎 (物業管理 — 住宅)：寶馬山花園<br>• 傑出香港環境卓越大獎 — 推廣夥伴：荃新天地 2、寶馬山花園、囍逸 | Environmental Campaign Committee<br>環境運動委員會 |
| **CLP Smart Energy Award 2022**<br>• Carbon Management Award: Sino Estates Management Limited<br>• Joint Energy Saving Award: Sino Estates Management Limited<br>• Energy Saving Missions programme – Top Saving (Gold): Sino Estates Management Limited<br>• Energy Saving Missions programme – Top Smart Living (Champion): Sino Estates Management Limited | **中電創新節能企業大獎 2022**<br>• 低碳管理傑出大獎：信和物業管理有限公司<br>• 齊心節能大獎：信和物業管理有限公司<br>• 「慳電任務」計劃 — 積極慳電大獎 (金獎)：信和物業管理有限公司<br>• 「慳電任務」計劃 — 智醒大獎 (冠軍)：信和物業管理有限公司 | CLP Power Hong Kong Limited<br>中華電力有限公司 |

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **MIPIM Asia Awards**<br>• Best Hotel and Tourism Development – Gold Award: The Fullerton Ocean Park Hotel Hong Kong<br>• Best Green Development – Gold Award: The Fullerton Ocean Park Hotel Hong Kong<br>• Best Office Development category – Silver Award: Landmark South | **MIPIM Asia大獎**<br>• 最佳酒店及旅遊發展項目 — 金獎：香港富麗敦海洋公園酒店<br>• 最佳綠色項目 — 金獎：香港富麗敦海洋公園酒店<br>• 最佳辦公室項目 — 銀獎：Landmark South | MIPIM Asia |
| **Best Landscape Award for Private Property Development 2022**<br>• Gold Award and Environmental Efficiency Award: Citywalk<br>• Gold Award: YM²<br>• Environmental Efficiency Award: Skyline Tower<br>• Merit Award: Hong Kong Gold Coast (Phase 2), Mayfair by the Sea 8, 133 Portofino, The Hermitage, Windsor Heights, Olympian City 3, Hong Kong Gold Coast Piazza | **最佳園林大獎2022 — 私人物業**<br>• 金獎及環保效益獎：荃新天地<br>• 金獎：裕民坊<br>• 環保效益獎：宏天廣場<br>• 優異獎：香港黃金海岸（二期）、逸瓏灣8、133 Portofino、帝峯•皇殿、寶松苑、奧海城三期、香港黃金海岸商場 | Leisure and Cultural Services Department of the Government of the HKSAR<br>香港特別行政區政府康樂及文化事務署 |
| **Tree Management Award 2022**<br>• Platinum Award: Hong Kong Gold Coast Residences (Phase 2)<br>• Enthusiastic Award: Pacific Palisades, Bowen's Lookout, 38 Repulse Bay Road, The Royal Oaks, St. Andrews Place, The Mediterranean, Mayfair by the Sea 8 | **樹木管理大獎2022**<br>• 白金獎：香港黃金海岸（二期）<br>• 踴躍參與獎：寶馬山花園、Bowen's Lookout、淺水灣道38號、御林皇府、St. Andrews Place、逸瓏園、逸瓏灣8 | ISA Hong Kong Chapter<br>國際樹木學會香港分部 |
| **Umbrella Bags Reduction Accreditation Program 2022**<br>• Fully Support Organisation Award: Sino Estates Management Limited<br>• Diamond Award: 15 managed properties<br>• Gold Award: 20 managed properties<br>• Silver Award: 11 managed properties<br>• Participation Award: 1 managed property<br>• Reduction Award: 19 managed properties | **「減少使用/派發雨傘膠袋」審核認證計劃2022**<br>• 全力支持獎：信和物業管理有限公司<br>• 鑽石獎：15項物業<br>• 金獎：20項物業<br>• 銀獎：11項物業<br>• 積極參與獎：1項物業<br>• 減量大獎：19項物業 | Greeners Action<br>綠領行動 |
| **CarbonCare Label 2022**<br>• CarbonCare Label: Tsim Sha Tsui Centre, Hong Kong Pacific Centre and Argyle Centre Phase 1 | **「低碳關懷標籤」2022**<br>• 低碳關懷標籤：尖沙咀中心、亞太中心、旺角中心一期 | CarbonCare InnoLab, Deloitte CarbonCare Asia<br>低碳想創坊、德勤低碳亞洲 |
| **Health and Safety 健康與安全** | | |
| **The 14th Outstanding OSH Employees Award**<br>• Organization/Enterprise – Supervisor (Merit Award): YM²<br>• Organization/Enterprise – Front-line worker (Merit Award): Exchange Tower | **第十四屆全港傑出職安健員工嘉許計劃**<br>• 機構/企業組 — 管工（優異獎）：裕民坊<br>• 機構/企業組 — 前線員工（優異獎）：國際交易中心 | Occupational Safety and Health Council, Labour Department, LegCo members (functional Constituency – labour) and employee representatives of Labour Advisory Board<br>職業安全健康局、勞工處、立法會勞工界議員及勞顧會僱員代表 |

| Awards/Recognition | 獎項/嘉許名稱 | Issuing Authority 主辦機構 |
|---|---|---|
| **The 21st Hong Kong Occupational Safety & Health Award**<br>• Excellent Award (Safety Performance Award – Rookie Safety Performance Award): Grand Central<br>• Outstanding Award (Safety Performance Award – Rookie Safety Performance Award): Miami Beach Towers<br>• Outstanding Award (Safety Performance Award): Kwun Tong Harbour Plaza, Skyline Tower, Exchange Tower, Island Resort | **第二十一屆香港職業安全健康大獎**<br>• 卓越獎（安全表現大獎 — 安全表現新晉獎）：凱滙<br>• 傑出獎（安全表現大獎 — 安全表現新晉獎）：邁亞美海灣<br>• 傑出獎（安全表現大獎）：觀塘碼頭廣場、宏天廣場、國際交易中心、藍灣半島 | Occupational Safety and Health Council<br>職業安全健康局 |
| **The 10th Best Property Safety Management Award**<br>• Gold Award (Safety Culture Award): Skyline Tower<br>• Silver Award (Best Safety Enhancement Programme): YM2<br>• Silver Award (Best Property Management Award – Residents' RMAA Works Safety Enhancement): Exchange Tower<br>• Bronze Award (Best Safety Enhancement Programme): Exchange Tower<br>• Bronze Award (Best Property Management Award in Occupational Safety and Health): Exchange Tower<br>• Bronze Award (Best Property Contractor in Occupational Safety and Health): Best Result Environmental Services Limited<br>• Merit Award (Best Property Management Award in Occupational Safety and Health): Kwun Tong Harbour Plaza<br>• Nomination Award: YM2 | **第十屆最佳職安健物業管理大獎**<br>• 金獎（安全文化大獎）：宏天廣場<br>• 銀獎（工作安全改善計劃）：裕民坊<br>• 銀獎（最佳物業管理大獎 — 提升業戶裝修及維修安全）：國際交易中心<br>• 銅獎（工作安全改善計劃）：國際交易中心<br>• 銅獎（最佳職安健物業管理大獎）：國際交易中心<br>• 銅獎（最佳職安健物業管理承辦商）：恒毅環衛服務有限公司<br>• 優異獎（最佳職安健物業管理大獎）：觀塘碼頭廣場<br>• 承辦商提名機構獎：裕民坊 | Occupational Safety and Health Council<br>職業安全健康局 |
| **Occupational Health Award 2022-23**<br>• Gold Award (Mental Health Friendly Organisation Award – Branch/ SME): YM²<br>• Excellence Award (Joyful@Healthy Workplace Best Practices Award – Enterprise/ Organisation): Best Result Environmental Services Limited<br>• Outstanding Award (Joyful@Healthy Workplace Best Practices Award – Enterprise/ Organisation): Tsim Sha Tsui Centre, Skyline Tower, Sino Plaza, Empire Centre<br>• Outstanding Award (Joyful@Healthy Workplace Best Practices Award – Branch/ SME): The Avenue, One SilverSea<br>• Merit Award (Joyful@Healthy Workplace Best Practices Award – Enterprise/ Organisation): Pacific Plaza, China Hong Kong Tower, One Capital Place, 148 Electric Road<br>• Merit Award (Joyful@Healthy Workplace Best Practices Award – Branch/ SME): Grand Central, Exchange Tower<br>• Merit Award (Mental Health Friendly Supreme Organisation Award – Branch/ SME): Exchange Tower | **職業健康大獎 2022-23**<br>• 金獎（精神健康友善機構大獎 — 業務部/中小企組）：裕民坊<br>• 卓越機構大獎（好心情@健康工作間大獎 — 企業/機構組）：恒毅環衛服務有限公司<br>• 傑出機構大獎（好心情@健康工作間大獎 — 企業/機構組）：尖沙咀中心、宏天廣場、信和廣場、帝國中心<br>• 傑出機構大獎（好心情@健康工作間大獎 — 業務部/中小企組）：囍滙、一號銀海<br>• 良好機構大獎（好心情@健康工作間大獎 — 企業/機構組）：太平洋廣場、中港大廈、海德中心、電氣道148號<br>• 良好機構大獎（好心情@健康工作間大獎 — 業務部/中小企組）：凱滙、國際交易中心<br>• 優異獎（精神健康友善卓越機構大獎 — 業務部/中小企組）：國際交易中心 | Occupational Safety and Health Council<br>職業安全健康局 |

## Corporate Memberships

The Group is an active member of various industry associations, NGOs and government-led initiatives, through which we work to create shared value and enhance our communities. These associations focus on topics such as climate change, waste reduction, conservation of biodiversity, corporate social responsibility and sustainable tourism.

## 企業會籍

本集團是各種行業協會、非政府機構和政府主導的舉措的積極成員，通過這些舉措，我們致力於創造共享價值並改善我們的社區。這些協會專注於氣候變化、減少廢物、保護生物多樣性、企業社會責任和可持續旅遊業等主題。

| Organisation 機構 | Corporate Membership 企業會籍 |
|---|---|
| Business Environment Council<br>商界環保協會 | Council Member (Sino Land Company Limited)<br>特邀會員（信和置業有限公司） |
| | General Member (Perfect Green Supplies Company Limited)<br>協會會員（綠玲瓏供應有限公司） |
| Employers' Federation of Hong Kong<br>香港僱主聯合會 | Member (Sino Administration Services Limited, Sino Estates Management Limited, Sino Estates Services Limited, Sino Land Company Limited, Sino Parking Services Limited, Sino Security Services Limited)<br>會員（信和行政服務有限公司、信和物業管理有限公司、信和物業服務有限公司、信和置業有限公司、信和停車場管理有限公司、信和護衛有限公司） |
| Federation of Hong Kong Industries<br>香港工業總商會 | Member (Sino Innovation Laboratory Limited)<br>會員（信和創意研發有限公司） |
| | Member (Sino Administration Services Limited)<br>會員（信和行政服務有限公司） |
| The Chamber of Hong Kong Listed Companies<br>香港上市公司商會 | Member<br>會員 |
| The Federation of Hong Kong Hotel Owners<br>香港酒店業主聯會 | Member Hotels<br>會員酒店 |
| The Hong Kong Association of Property Management Companies<br>香港物業管理公司協會 | Council Member (Sino Estates Management Limited)<br>理事會會員（信和物業管理有限公司） |
| The Hong Kong Council of Social Service<br>香港社會服務聯會 | Caring Company Patron's Club – Jade Member<br>「商界展關懷」贊助人會 — 翡翠會員 |
| The Hong Kong General Chamber of Commerce<br>香港總商會 | Member<br>會員 |
| The Hong Kong Green Building Council<br>香港綠色建築議會 | Platinum Patron Member<br>鉑金贊助會員 |
| The Hong Kong Management Association<br>香港管理專業協會 | Council Member<br>理事會委員 |
| | Charter Member<br>特級會員 |
| The Hong Kong Security Association<br>香港保安業協會 | Executive Committee Member (Sino Security Services Limited)<br>執行委員會委員（信和護衛有限公司） |
| The Real Estate Developers Association of Hong Kong<br>香港地產建設商會 | Executive Vice-President<br>第一副會長 |
| | Director<br>會董 |
| | Vice-Chairman (Executive Committee)<br>副主席（執行委員會） |
| TSTE Property Developers Association<br>東尖沙咀地產發展商聯會 | Member (Tsim Sha Tsui Centre and Empire Centre)<br>會員（尖沙咀中心及帝國中心） |

# Progress on Key Sustainability Indicators
# 關鍵可持續發展指標的進展

## Economic Performance 經濟表現

| DIRECT ECONOMIC VALUE GENERATED (HK$)<br>產生的直接經濟價值(港元) | 2022/2023 | 2021/2022 | 2020/2021 |
|---|---|---|---|
| Revenue<br>收入 | 11,881,285,263 | 15,554,174,570 | 24,545,345,720 |
| Finance income<br>財務收益 | 1,390,845,307 | 337,259,692 | 572,185,143 |
| Share of results of associates and joint ventures[1]<br>應佔聯營公司及合營企業業績[1] | 1,288,737,896 | 424,191,496 | 457,729,651 |
| **Total 總計** | **14,560,868,466** | 16,315,625,758 | 25,575,260,514 |
| **ECONOMIC VALUE DISTRIBUTED (HK$)**<br>**分配的經濟價值(港元)** | | | |
| Operating cost[2]<br>營運成本[2] | 385,732,606 | 399,329,956 | 372,031,655 |
| Employee wages and benefits[3]<br>員工薪酬及福利[3] | 1,703,764,152 | 1,572,902,250 | 1,567,393,317 |
| Payment to providers of capital<br>向出資者支付的款項 | 4,491,745,321 | 6,276,733,848 | 3,960,930,516 |
| Hong Kong profits tax paid<br>已付香港利得稅 | 2,483,392,419 | 337,541,289 | 482,622,948 |
| Taxation in other jurisdictions paid<br>已付其他地區的稅項 | 48,409,024 | 60,757,803 | 206,838,502 |
| Community investment (i.e. charitable donations and sponsorship)<br>公益投資(慈善捐款及贊助) | 16,682,000 | 17,721,000 | 2,626,000 |
| **Total 總計** | **9,129,725,522** | 8,664,986,146 | 6,592,442,938 |
| **ECONOMIC VALUE RETAINED (HK$)**<br>**留存的經濟價值(港元)** | | | |
| Difference between direct economic value generated and economic value distributed<br>產生的直接經濟價值減去分配的經濟價值 | **5,431,142,944** | 7,650,639,612 | 18,982,817,576 |

**Remarks 備註**

1 Excluding revaluation of investment properties.

2 Including administrative expenses and other operating expenses; excluding staff costs.

3 Including Directors' remuneration.

1 不包括投資物業重估。

2 包括行政費用及其他營運費用，但不包括員工成本。

3 包括董事酬金。

# Environmental Performance[1] 環境表現[1]

| GREENHOUSE GAS ("GHG") EMISSIONS[2] (tonnes $CO_2e$)<br>溫室氣體排放量[2](公噸二氧化碳對等值) | 2022/2023 | 2021/2022 | 2020/2021 |
|---|---|---|---|
| **Direct GHG Emissions (Scope 1)**<br>**直接溫室氣體排放量(範疇一)** | **3,541.5** | 3,735.5 | 2,906.5 |
| Property Management<br>物業管理 | 1,346.5 | 2,637.6 | 1,183.7 |
| Construction Sites<br>建築工地 | 57.8 | 168.9 | 280.4 |
| Hotels<br>酒店 | 2,137.2 | 929.0 | 1,442.4 |
| **Indirect GHG Emissions (Scope 2 – Market-based)**<br>**間接溫室氣體排放量(範疇二 — 基於市場的方法)** | **127,120.9** | 117,284.1 | 59,725.8 |
| Head Office<br>總部 | 631.0 | 491.7 | 354.3 |
| Property Management<br>物業管理 | 107,999.1 | 105,477.3 | 48,482.6 |
| Construction Sites<br>建築工地 | 986.2 | 1,069.8 | 817.9 |
| Hotels<br>酒店 | 17,504.6 | 10,245.3 | 10,071.0 |
| **Indirect GHG Emissions (Scope 2 – Location-based)**<br>**間接溫室氣體排放量(範疇二 — 基於位置的方法)** | **196,455.5** | 189,071.5 | 96,227.2 |
| Head Office<br>總部 | 1,132.5 | 882.6 | 670.2 |
| Property Management<br>物業管理 | 172,784.2 | 174,522.6 | 83,938.6 |
| Construction Sites<br>建築工地 | 1,709.6 | 1,866.7 | 1,547.5 |
| Hotels<br>酒店 | 20,829.2 | 11,799.6 | 10,071.0 |
| **Other Indirect GHG Emissions (Scope 3)**<br>**其他間接溫室氣體排放量(範疇三)** | **1,401.9** | 2,099.9 | 348.1 |
| Head Office<br>總部 | 43.6 | 0.5 | 0.4 |
| Property Management<br>物業管理 | 998.3 | 1,880.0 | 201.4 |
| Construction Sites<br>建築工地 | 25.6 | 65.8 | 39.8 |
| Hotels<br>酒店 | 334.4 | 153.6 | 106.5 |

| TOTAL GHG EMISSIONS INTENSITY (MARKET-BASED)[3]<br>溫室氣體總排放強度(基於市場的方法)[3] | 2022/2023 | 2021/2022 | 2020/2021 |
|---|---|---|---|
| Head Office (tonnes $CO_2e$/employee)<br>總部(公噸二氧化碳對等值/員工) | 0.73 | 0.53 | 0.36 |
| Property Management (tonnes $CO_2e/m^2$)<br>物業管理(公噸二氧化碳對等值/平方米) | 0.021 | 0.022 | 0.036 |
| Construction Sites (tonnes $CO_2e/m^2$)<br>建築工地(公噸二氧化碳對等值/平方米) | 0.015 | 0.009 | 0.007 |
| Hotels (tonnes $CO_2e$/visitor night)<br>酒店(公噸二氧化碳對等值/住客晚數) | 0.064 | 0.067 | 0.139 |
| **TOTAL GHG EMISSIONS INTENSITY (LOCATION-BASED)[3]**<br>**溫室氣體總排放強度(基於位置的方法)[3]** | | | |
| Head Office (tonnes $CO_2e$/employee)<br>總部(公噸二氧化碳對等值/員工) | 1.27 | 0.96 | 0.68 |
| Property Management (tonnes $CO_2e/m^2$)<br>物業管理(公噸二氧化碳對等值/平方米) | 0.033 | 0.035 | 0.062 |
| Construction Sites (tonnes $CO_2e/m^2$)<br>建築工地(公噸二氧化碳對等值/平方米) | 0.025 | 0.014 | 0.007 |
| Hotels (tonnes $CO_2e$/visitor night)<br>酒店(公噸二氧化碳對等值/住客晚數) | 0.074 | 0.076 | 0.139 |
| **ELECTRICITY CONSUMPTION (kWh)**<br>**用電量(千瓦時)** | | | |
| **Sino Land**<br>**信和置業** | **286,411,321** | 275,329,545 | 143,638,431 |
| Head Office<br>總部 | 1,617,910 | 1,260,895 | 957,448 |
| Property Management<br>物業管理 | 246,834,538 | 249,318,052 | 119,912,282 |
| Construction Sites<br>建築工地 | 2,442,292 | 2,666,659 | 2,210,674 |
| Hotels<br>酒店 | 35,516,581 | 22,083,939 | 20,558,027 |

| **ELECTRICITY INTENSITY**<br>**用電強度** | 2022/2023 | 2021/2022 | 2020/2021 |
|---|---|---|---|
| Head Office (kWh/employee)<br>總部(千瓦時/員工) | 1,752.9 | 1,369.1 | 964.2 |
| Property Management (kWh/$m^2$)<br>物業管理(千瓦時/平方米) | 47.0 | 48.1 | 86.9 |
| Construction Sites (kWh/$m^2$)<br>建築工地(千瓦時/平方米) | 34.1 | 17.8 | 14.0 |
| Hotels (kWh/visitor night)<br>酒店(千瓦時/住客晚數) | 113.2 | 130.2 | 246.7 |
| **FUEL CONSUMPTION**<br>**燃料耗用量** | | | |
| Property Management – Ultra low sulphur diesel (L)<br>物業管理 — 超低硫柴油(公升) | 13,241 | 10,131 | 5,091 |
| Construction Sites – Ultra low sulphur diesel (L)<br>建築工地 — 超低硫柴油(公升) | 13,017 | 64,514 | 107,152 |
| Hotels – Gas ($m^3$)<br>酒店 — 燃氣(立方米) | 1,302,803 | 562,402 | 717,295 |
| **FUEL INTENSITY**<br>**燃料耗用量強度** | | | |
| Property Management – Ultra low sulphur diesel (L/$m^2$)<br>物業管理 — 超低硫柴油(公升/平方米) | 0.003 | 0.002 | 0.004 |
| Construction Sites – Ultra low sulphur diesel (L/$m^2$)<br>建築工地 — 超低硫柴油(公升/平方米) | 0.2 | 0.4 | 0.7 |
| Hotels – Gas ($m^3$/visitor night)<br>酒店 — 燃氣(立方米/住客晚數) | 4.2 | 3.3 | 8.6 |
| **TOTAL ENERGY CONSUMPTION (kWh)**<br>**能源總耗量(千瓦時)** | **294,855,207** | 279,250,400 | 151,323,295 |
| **WATER CONSUMPTION[4] ($m^3$)**<br>**用水量[4](立方米)** | | | |
| **Sino Land**<br>**信和置業** | **1,777,985** | 1,480,570 | 583,957 |
| Property Management<br>物業管理 | 1,375,707 | 1,188,200 | 343,722 |
| Construction Sites<br>建築工地 | 15,121 | 49,895 | 35,260 |
| Hotels<br>酒店 | 387,156 | 242,475 | 204,975 |

| WATER INTENSITY<br>用水強度 | 2022/2023 | 2021/2022 | 2020/2021 |
|---|---|---|---|
| Property Management ($m^3/m^2$)<br>物業管理(立方米/平方米) | 0.3 | 0.2 | 0.2 |
| Construction Sites ($m^3/m^2$)<br>建築工地(立方米/平方米) | 0.21 | 0.33 | 0.22 |
| Hotels ($m^3$/visitor night)<br>酒店(立方米/住客晚數) | 1.2 | 1.4 | 2.5 |
| **NON-HAZARDOUS WASTE DISPOSAL[5] (tonnes)**<br>**無害廢物棄置量[5](公噸)** | | | |
| **Sino Land**<br>**信和置業** | **51,338.6** | 75,288.0 | 41,956.9 |
| Head Office<br>總部 | 18.7 | 12.5 | 18.3 |
| Property Management<br>物業管理 | 44,524.3 | 48,892.3 | 30,530.7 |
| Construction Sites<br>建築工地 | 2,391.0 | 25,511.3 | 10,605.1 |
| Hotels<br>酒店 | 4,404.6 | 871.9 | 802.8 |
| **NON-HAZARDOUS WASTE INTENSITY**<br>**無害廢物棄置強度** | | | |
| Head Office (tonnes/employee)<br>總部(公噸/員工) | 0.02 | 0.01 | 0.02 |
| Property Management (tonnes/$m^2$)<br>物業管理(公噸/平方米) | 0.01 | 0.01 | 0.02 |
| Construction Sites (tonnes/$m^2$)<br>建築工地(公噸/平方米) | 0.033 | 0.170 | 0.067 |
| Hotels (tonnes/visitor night)<br>酒店(公噸/住客晚數) | 0.01 | 0.01 | 0.01 |
| **HAZARDOUS WASTE DISPOSAL[6] (kg)**<br>**有害廢物棄置量[6](公斤)** | | | |
| **Sino Land**<br>**信和置業** | **2,021.9** | 2,265.1 | 1,132.9 |
| Head Office<br>總部 | 82.1 | 87.0 | 81.3 |
| Property Management<br>物業管理 | 1,939.8 | 2,178.1 | 1,051.6 |

| HAZARDOUS WASTE INTENSITY<br>有害廢物棄置強度 | 2022/2023 | 2021/2022 | 2020/2021 |
|---|---|---|---|
| Head Office (kg/employee)<br>總部(公斤/員工) | 0.09 | 0.09 | 0.08 |
| Property Management [7] (kg/m²)<br>物業管理[7](公斤/平方米) | 0.00037 | 0.00042 | 0.00076 |
| **USE OF MATERIALS (tonnes)**<br>**物料使用量(公噸)** | | | |
| Packaging Materials<br>包裝物料 | 89.0 | 28.8 | 21.8 |
| **MATERIALS RECYCLED[8] (tonnes)**<br>**回收物料量[8](公噸)** | | | |
| Metals<br>金屬 | 3.6 | 18.5 | 1,583.1 |
| Plastic<br>塑膠 | 78.9 | 2.7 | 0.9 |
| Used Cooking Oil<br>廢棄食油 | 10.7 | 4.7 | 6.3 |
| Paper<br>紙張 | 1,313.5 | 1,228.7 | 1,349.6 |
| Food Waste<br>廚餘 | 401.1 | 83.7 | 66.2 |
| Grease Trap Waste<br>隔油池廢物 | 309.1 | 7,587.8 | 7,811.8 |
| Aluminium Cans<br>鋁罐 | 18.5 | 0.8 | 1.4 |
| Construction Waste<br>建築廢料 | 72.3 | 342.0 | 25,602.7 |
| Glass Bottles<br>玻璃瓶 | 195.0 | 125.2 | 32.4 |

**Remarks 備註**

[1] The scope of environmental performance data covers the assets where Sino Land has operational control, including the Head Office, property management and construction sites in Hong Kong, as well as hotels in Hong Kong, Singapore and Sydney.

Head Office refers to the offices of Sino Land in Tsim Sha Tsui Centre.

Property management in 2022/23 refers to the 169 buildings managed by the Group. For 2021/22 and 2020/21, the data included 162 and 67 buildings managed by the Group respectively. Electricity consumption by property management also included some centralised cooling services for tenants.

Construction sites in 2022/23 included four projects. For 2021/22 and 2020/21, the data included seven and eight projects respectively. The changes in environmental footprints were due to the different stages of construction activities at the sites during the reporting period, when compared with previous years.

Hotels included The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore, The Fullerton Hotel Sydney, and The Fullerton Ocean Park Hotel Hong Kong. The environmental footprints for our hotel business increased significantly in 2022/23 due to the opening of The Fullerton Ocean Park Hotel Hong Kong.

[2] Calculation methodologies for GHG emissions:
Methodologies: "Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong" published by the Environmental Protection Department and the Electrical and Mechanical Services Department of the Government of the HKSAR, "How to prepare an ESG Report — Appendix 2: Reporting Guidance on Environmental KPIs" published by the Stock Exchange of Hong Kong Limited.

Sources of emission factors: Local power and utility companies, Drainage Services Department and Water Supplies Department of the Government of the HKSAR, Energy Market Authority of the Government of Singapore, and Department of Industry, Science, Energy and Resources of the Australian Government, and UK Government Greenhouse Gas (GHG) Conversion Factors for Company Reporting. Emission factors adopted have been updated based on the above sources.

GHG emissions calculated included carbon dioxide ($CO_2$), methane ($CH_4$), nitrous oxide ($N_2O$) and hydrofluorocarbons (HFCs). Perfluorocarbons (PFCs), sulphur hexafluoride ($SF_6$) and nitrogen trifluoride ($NF_3$) are not considered material as the amount is insignificant.

Scope 1 emissions included direct GHG emissions from stationary and vehicle fuel consumption, loss of refrigerant (HCFC refrigerants: 27.2 kg; HFC refrigerants: 795.1 kg) and fugitive emissions from the use of fire extinguishers in the properties managed and at construction sites. Scope 1 emissions do not apply to Head Office.

Scope 2 emissions included indirect GHG emissions from purchased electricity and gas. Starting from this reporting year, both market-based and location-based GHG emissions are reported.

Scope 3 emissions included indirect GHG emissions from water consumption, wastewater discharge, paper waste disposal and air travel. GHG emissions from air travel are calculated by the ICAO Carbon Emissions Calculator.

[3] Included Scope 1, 2 and 3 GHG emissions.

[4] Water consumption data of our Head Office is unavailable since there is no separate metering.

[5] Excluded recycled materials.

[6] The amount of hazardous waste produced by the Group during the reporting period was insignificant. Hazardous waste generated by the Group was collected by qualified contractors for treatment in a safe manner.

[7] Hazardous waste intensity figures for Property Management were rounded to three or four decimal places in previous reports. This year, they have been presented in greater detail.

[8] Plastic and aluminium cans collected through Reserve Vending Machines (RVMs) and food waste collected from food waste decomposers are included in the calculation, resulting in a significant increase in the materials recycled data in 2022/23. As the collection and decomposition of food waste increased, there was a noticeable reduction in the generation of grease trap waste.

[1] 環境表現數據範圍涵蓋信和置業擁有營運控制權的資產，包括香港的總部、物業管理和建築工地，以及香港、新加坡及悉尼的酒店。

總部為信和置業於尖沙咀中心的辦事處。

2022/23年度的物業管理為集團管理的169座建築物。2021/22及2020/21年度則分別包括集團管理的162及67座建築物。物業管理的用電量，亦包括為部分租戶提供的中央冷氣服務。

2022/23年度的建築工地包括四個項目。2021/22及2020/21年度則分別包括七個和八個項目。與過往年度相比，報告期內工地施工活動處於不同階段，環境足跡因而有所變化。

酒店包括新加坡富麗敦酒店、新加坡富麗敦海灣酒店、悉尼富麗敦酒店，以及香港富麗敦海洋公園酒店。香港富麗敦海洋公園酒店於2022/23年度開幕，導致酒店業務的環境足跡大幅增加。

[2] 溫室氣體排放量計算方法：
方法：根據香港特別行政區政府環境保護署和機電工程署所發布的《香港建築物（商業、住宅或公共用途）的溫室氣體排放及減除的核算和報告指引》，以及香港聯合交易所有限公司發布的《如何準備環境、社會及管治報告 — 附錄二：環境關鍵績效指標匯報指引》。

排放因子的來源：本地電力和公用事業公司、香港特別行政區政府渠務署和水務署、新加坡政府能源市場管理局、澳洲政府產業、科學、能源及資源部，以及英國政府供公司申報使用的溫室氣體轉換因子。所運用的排放因子已根據以上來源作出相應的更新。

計算的溫室氣體排放量包括二氧化碳（$CO_2$）、甲烷（$CH_4$）、氧化亞氮（$N_2O$）及氫氟碳化物（HFCs）。全氟化合物（PFCs）、六氟化硫（$SF_6$）及三氟化氮（$NF_3$）並不顯著。

範疇一排放量包括固定源和車輛的燃料消耗，及製冷劑折耗造成的直接溫室氣體排放（氟氯烴（HCFC）製冷劑：27.2公斤；氫氟碳化物（HFC）製冷劑：795.1公斤）及使用滅火器時釋出的氣體。範疇一排放並不適用於總部。

範疇二排放量包括購買電力和燃氣的間接溫室氣體排放。由本報告年度開始，溫室氣體排放量同時採用以市場和位置為基礎的方法來匯報。

範疇三排放量包括用水、廢水排放、廢紙棄置和航空交通造成的間接溫室氣體排放。航空交通的二氧化碳對等值排放，以國際民用航空組織的碳排放計算器計算得出。

[3] 包括範疇一、二及三的溫室氣體排放。

[4] 由於總部並沒有獨立水錶，有關用水量數據因而未能提供。

[5] 回收物料除外。

[6] 報告期內，集團並無產生大量有害廢物。集團產生的有害廢物由合資格承辦商收集，並以安全的方式處理。

[7] 以往報告中，物業管理的有害廢物棄置強度數據被四捨五入至小數點後三至四個位。今年，數據得到更詳細顯示。

[8] 「逆向自動售貨機」收集得來的塑膠和鋁罐，以及從廚餘機收集的廚餘亦計算在2022/23年度回收物料量內，導致數量顯著增加。隨著收集和分解廚餘量增加，隔油池廢物的產生量因而顯著減少。

# Social Performance[1] 社會表現[1]

| EMPLOYEES STATISTICS (people) 員工統計(人) | HONG KONG AND MAINLAND CHINA 香港及中國內地 | | SINGAPORE 新加坡 | | SYDNEY 悉尼 | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **By Gender 按性別劃分** | | | | | | |
| **Male 男性** | **4,317** | 4,156 | **279** | 230 | **121** | 126 |
| Part-time 兼職 | 667 | 547 | 14 | 4 | 35 | 42 |
| Full-time 全職 | 3,650 | 3,609 | 265 | 226 | 86 | 84 |
| **Female 女性** | **4,526** | 4,244 | **211** | 159 | **129** | 129 |
| Part-time 兼職 | 891 | 680 | 18 | 6 | 46 | 50 |
| Full-time 全職 | 3,635 | 3,564 | 193 | 153 | 83 | 79 |
| **By Employment Contract 按僱傭合約劃分** | | | | | | |
| **Permanent 長期** | **7,101** | 7,173 | **458** | 376 | **250** | 163 |
| Male 男性 | 3,540 | 3,609 | 265 | 224 | 121 | 79 |
| Female 女性 | 3,561 | 3,564 | 193 | 152 | 129 | 84 |
| **Temporary[2] 臨時[2]** | **1,742** | 1,227 | **32** | 13 | – | 92 |
| Male 男性 | 777 | 547 | 14 | 6 | – | 47 |
| Female 女性 | 965 | 680 | 18 | 7 | – | 45 |

| EMPLOYEES STATISTICS (people)<br>員工統計(人) | HONG KONG AND MAINLAND CHINA<br>香港及中國內地 | | SINGAPORE<br>新加坡 | | SYDNEY<br>悉尼 | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **By Employment Category**<br>**按職級劃分** | | | | | | |
| Director Level<br>董事 | 27 | 27 | 9 | 9 | 6 | 8 |
| Senior Level<br>高級 | 482 | 463 | 67 | 57 | 21 | 8 |
| Middle Level<br>中級 | 1,023 | 962 | 244 | 212 | 21 | 109 |
| Entry Level<br>普通員工 | 5,744 | 5,573 | 138 | 101 | 202 | 130 |
| Contract/Short-term Staff<br>合約/短期員工 | 1,567 | 1,375 | 32 | 10 | 0 | 0 |
| **By Age Group**<br>**按年齡組別劃分** | | | | | | |
| Under 30 years old<br>30歲以下 | 706 | 616 | 119 | 70 | 101 | 108 |
| 30 - 50 years old<br>30至50歲 | 3,156 | 2,920 | 261 | 230 | 100 | 120 |
| Over 50 years old<br>50歲以上 | 4,981 | 4,864 | 110 | 89 | 49 | 27 |

| EMPLOYEE GENDER DIVERSITY[16] (people)<br>員工性別多元化[16](人) | HONG KONG AND MAINLAND CHINA<br>香港及中國內地 | | SINGAPORE<br>新加坡 | | SYDNEY<br>悉尼 | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **Director Level<br>董事** | | | | | | |
| Male<br>男性 | 18 | – | 5 | – | 4 | – |
| Female<br>女性 | 9 | – | 4 | – | 2 | – |
| **Senior Level<br>高級** | | | | | | |
| Male<br>男性 | 283 | – | 42 | – | 11 | – |
| Female<br>女性 | 199 | – | 25 | – | 10 | – |
| **Middle Level<br>中級** | | | | | | |
| Male<br>男性 | 509 | – | 142 | – | 13 | – |
| Female<br>女性 | 514 | – | 102 | – | 8 | – |
| **Management Positions in Revenue-generating Functions<br>創造收入部門的管理職位** | | | | | | |
| Male<br>男性 | 108 | – | 8 | – | 10 | – |
| Female<br>女性 | 93 | – | 27 | – | 12 | – |
| **STEM-related Positions<br>科學、科技、工程和數學相關職位** | | | | | | |
| Male<br>男性 | 127 | – | 2 | – | 3 | – |
| Female<br>女性 | 25 | – | 2 | – | 0 | – |

| NEW HIRES[3] (people)<br>新入職員工[3]（人） | HONG KONG AND MAINLAND CHINA<br>香港及中國內地 | | SINGAPORE<br>新加坡 | | SYDNEY<br>悉尼 | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| Total number of new hires<br>新入職員工總數 | 3,884 | 3,118 | 267 | 177 | 218 | 63 |
| Overall new hires rate<br>新入職員工比率 | 43.9% | 37.1% | 54.5% | 45.5% | 87.2% | 24.7% |
| Rate of open positions filled by internal candidates[16]<br>由內部候選人填補空缺職位的比率[16] | 7.4% | – | 3.0% | – | 4.1% | – |

| NEW HIRES[3] (people)<br>新入職員工[3]（人） | 2022/2023 | 2021/2022 |
|---|---|---|
| **By Gender (and rate)**<br>**按性別劃分（及比率）** | | |
| Male<br>男性 | 1,972 (41.8%) | 1,632 (36.2%) |
| Female<br>女性 | 2,397 (49.3%) | 1,726 (38.1%) |
| **By Age Group (and rate)**<br>**按年齡組別劃分（及比率）** | | |
| Under 30 years old<br>30歲以下 | 806 (87.0%) | 493 (62.1%) |
| 30-50 years old<br>30至50歲 | 1,589 (45.2%) | 1,276 (39.0%) |
| Over 50 years old<br>50歲以上 | 1,974 (38.4%) | 1,589 (31.9%) |

| OVERALL TURNOVER (people)<br>員工流失人數（人） | HONG KONG AND MAINLAND CHINA<br>香港及中國內地 | | SINGAPORE<br>新加坡 | | SYDNEY<br>悉尼 | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| Total number of employee turnover<br>整體員工流失人數 | 3,666 | 3,188 | 201 | 216 | 90 | 104 |
| Number of voluntary turnover[16]<br>自願離職人數[16] | 2,831 | – | 186 | – | 81 | – |
| Overall turnover rate<br>整體員工流失率 | 41.5% | 38.0% | 41.0% | 55.5% | 36.0% | 40.8% |

| OVERALL TURNOVER (people)<br>員工流失人數(人) | 2022/2023 | 2021/2022 |
|---|---|---|
| **By Gender (and rate)**<br>**按性別劃分(及比率)** | | |
| Male<br>男性 | 1,857 (39.4%) | 1,785 (39.6%) |
| Female<br>女性 | 2,100 (43.2%) | 1,723 (38.0%) |
| **By Age Group (and rate)**<br>**按年齡組別劃分(及比率)** | | |
| Under 30 years old<br>30歲以下 | 544 (58.7%) | 606 (76.3%) |
| 30 - 50 years old<br>30至50歲 | 1,352 (38.4%) | 1,187 (36.3%) |
| Over 50 years old<br>50歲以上 | 2,061 (40.1%) | 1,715 (34.4%) |
| **DIVERSITY (people)**<br>**多元化(人)** | | |
| **Hong Kong and Mainland China (and rate)**<br>**香港和中國內地(及比率)** | | |
| Chinese<br>中國籍 | 8,537 (96.5%) | 8,174 (97.3%) |
| Non-Chinese<br>非中國籍 | 306 (3.5%) | 226 (2.7%) |
| **Singapore (and rate)**<br>**新加坡(及比率)** | | |
| Chinese<br>華裔 | 280 (57.1%) | 237 (60.9%) |
| Malay<br>馬來裔 | 61 (12.5%) | 52 (13.4%) |
| Indian<br>印度裔 | 53 (10.8%) | 39 (10.0%) |
| Others<br>其他 | 96 (19.6%) | 61 (15.7%) |

| DIVERSITY (people)<br>多元化(人) | 2022/2023 | 2021/2022 |
|---|---|---|
| **Sydney (and rate)**<br>**悉尼(及比率)** | | |
| Australian<br>澳洲 | 69 (27.6%) | 51 (20.0%) |
| European<br>歐洲 | 21 (8.4%) | 12 (4.7%) |
| Asian<br>亞洲 | 91 (36.4%) | 155 (60.8%) |
| Middle Eastern<br>中東 | 0 (0%) | 2 (0.8%) |
| South African<br>南非 | 2 (0.8%) | 2 (0.8%) |
| North American<br>北美 | 1 (0.4%) | 5 (2.0%) |
| Others<br>其他 | 66 (26.4%) | 28 (11.0%) |

| | HONG KONG AND MAINLAND CHINA<br>香港及中國內地 | | SINGAPORE<br>新加坡 | | SYDNEY<br>悉尼 | |
|---|---|---|---|---|---|---|
| PATERNITY OR MATERNITY LEAVE (people)<br>侍產假或產假(人) | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **Number of Employees Entitled to Paternity or Maternity Leave**<br>**合資格享有侍產假或產假的員工總數** | | | | | | |
| **By Gender**<br>**按性別劃分** | | | | | | |
| Male<br>男性 | 3,321 | 2,998 | 293 | 133 | 186 | 85 |
| Female<br>女性 | 3,446 | 2,962 | 233 | 74 | 179 | 78 |
| **Number of Employees Taking Paternity or Maternity Leave**<br>**實際使用侍產假或產假的員工總數** | | | | | | |
| **By Gender**<br>**按性別劃分** | | | | | | |
| Male<br>男性 | 25 | 38 | 2 | 1 | 0 | 0 |
| Female<br>女性 | 47 | 36 | 2 | 3 | 2 | 1 |

| PATERNITY OR MATERNITY LEAVE (people)<br>侍產假或產假(人) | HONG KONG AND MAINLAND CHINA<br>香港及中國內地 | | SINGAPORE<br>新加坡 | | SYDNEY<br>悉尼 | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **Number of Employees Returning to Work After Paternity or Maternity Leave**<br>**侍產假或產假後復職的員工總數** | | | | | | |
| **By Gender**<br>**按性別劃分** | | | | | | |
| Male<br>男性 | 25 | 34 | 2 | 1 | 0 | 0 |
| Female<br>女性 | 43 | 30 | 2 | 3 | 0 | 1 |
| **Return to Work Rate[4]**<br>**復職率[4]** | | | | | | |
| **By Gender**<br>**按性別劃分** | | | | | | |
| Male<br>男性 | 100% | 89.5% | 100% | 100% | – | – |
| Female<br>女性 | 91% | 83.3% | 100% | 100% | 0% | 100% |
| **Number of Employees Still Employed for 12 Months After Returning to Work (After Paternity or Maternity Leave)**<br>**侍產假或產假復職12個月後仍在任的員工總數** | | | | | | |
| **By Gender**<br>**按性別劃分** | | | | | | |
| Male<br>男性 | 27 | 14 | 2 | 0 | 0 | 0 |
| Female<br>女性 | 17 | 31 | 2 | 2 | 0 | 1 |
| **Number of Employees Who Returned to Work After Taking Paternity or Maternity Leave in Prior Reporting Period**<br>**上一個報告期侍產假或產假後復職的員工總數** | | | | | | |
| **By Gender**<br>**按性別劃分** | | | | | | |
| Male<br>男性 | 39 | 27 | 2 | 0 | 0 | 0 |
| Female<br>女性 | 35 | 51 | 2 | 3 | 0 | 1 |

| | HONG KONG AND MAINLAND CHINA 香港及中國內地 | | SINGAPORE 新加坡 | | SYDNEY 悉尼 | |
|---|---|---|---|---|---|---|
| **PATERNITY OR MATERNITY LEAVE (people) 侍產假或產假(人)** | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **Retention Rate[5] 留任率[5]** | | | | | | |
| **By Gender 按性別劃分** | | | | | | |
| Male 男性 | 69.2% | 51.9% | 100% | – | – | – |
| Female 女性 | 48.6% | 60.8% | 100% | 66.7% | – | 100% |
| **OCCUPATIONAL HEALTH AND SAFETY 職業健康及安全** | | | | | | |
| **Number and Rate of Work-related Fatalities[6] 因工死亡人數及死亡率[6]** | | | | | | |
| Number of work-related fatalities (people) 因工死亡人數(人) | 0 | 0 | 0 | 0 | 0 | 0 |
| Work-related fatality rate[7] (per 100 employees) 因工死亡率[7](每100名員工) | 0 | 0 | 0 | 0 | 0 | 0 |
| **Number and Rate of Work-related Injuries[8] 因工受傷人數及事故率[8]** | | | | | | |
| Number of lost days (days) 損失的工作日數(日) | 5,314 | 5,457 | 40 | 124 | 829 | 256 |
| Number of reported accidents due to work-related injury[9] (accidents) 因工傷須呈報事故數目[9](宗事故) | 164 | 189 | 17 | 22 | 4 | 7 |
| Injury rate (per 100 employees) 工傷率(每100名員工) | 1.85 | 2.25 | 3.47 | 5.66 | 1.60 | 2.75 |
| Number of high-consequence work-related injuries (excluding fatalities)[10] (accidents) 嚴重工傷事故數目(不包括死亡)[10](宗事故) | 1 | 0 | 0 | 0 | 0 | 1 |
| High-consequence work-related injury rate[10] (per 100 employees) 嚴重工傷率[10](每100名員工) | 0.01 | 0.00 | 0.00 | 0.00 | 0.00 | 0.39 |
| Thousand hours worked[11] (thousand hours) 千工時[11](1,000小時) | 19,646 | 17,800 | 1,048 | 890 | 164 | 398 |

| OCCUPATIONAL HEALTH AND SAFETY [12] (contractors and subcontractors on construction sites) 職業健康及安全(於建築工地的承辦商及分判商)[12] | HONG KONG 香港及中國內地 | |
|---|---|---|
| | 2022/2023 | 2021/2022 |
| **Number and Rate of Work-related Fatalities [6] 因工死亡人數及死亡率[6]** | | |
| Number of work-related fatalities (people) 因工死亡人數(人) | 0 | 0 |
| **Number and Rate of Work-related Injuries [13] 因工受傷人數及事故率[13]** | | |
| Number of lost days[16] (days) 損失的工作日數[16](日) | 515 | – |
| Number of reported accidents due to work-related injury[9] (accidents) 因工傷須呈報事故數目[9](宗事故) | 7 | 10 |
| Number of high-consequence work-related injuries (excluding fatalities)[10] (accidents) 嚴重工傷事故數目(不包括死亡)[10](宗事故) | 0 | 0 |
| Number of working days[16] (days) 工作日數[16](日) | 111,251 | – |

| EMPLOYEE TRAINING [14] 員工培訓[14] | NUMBER OF STAFF TRAINED (people and rate) 培訓人數(人及比率) | | TOTAL TRAINING HOURS (hour) 總培訓時數(小時) | | AVERAGE TRAINING HOURS/EMPLOYEE (hour) 每位員工的平均培訓時數(小時) | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **By Gender 按性別劃分** | | | | | | |
| Male 男性 | 4,179 (93.1%) | 4,140 (91.8%) | 77,689 | 62,631 | 17.3 | 13.9 |
| Female 女性 | 4,349 (92.4%) | 4,219 (93.1%) | 64,088 | 51,902 | 13.6 | 11.5 |
| **By Employment Category 按職級劃分** | | | | | | |
| Director Level 董事 | 37 (90.2%) | 25 (56.8%) | 816 | 605 | 19.9 | 13.8 |
| Senior Level 高級 | 550 (98.4%) | 512 (97.0%) | 12,196 | 9,480 | 21.8 | 18.0 |
| Middle Level 中級 | 1,194 (99.5%) | 1,056 (82.3%) | 35,166 | 24,075 | 29.3 | 18.8 |
| Entry Level 普通員工 | 5,455 (94.1%) | 5,468 (94.2%) | 86,974 | 74,122 | 15.0 | 12.8 |
| Contract/Short-term Staff 合約/短期員工 | 1,292 (80.8%) | 1,298 (93.7%) | 6,626 | 6,251 | 4.1 | 4.5 |

| EMPLOYEE TRAINING [14]<br>員工培訓[14] | NUMBER OF STAFF TRAINED (people and rate)<br>培訓人數（人及比率） | | TOTAL TRAINING HOURS (hour)<br>總培訓時數（小時） | | AVERAGE TRAINING HOURS/EMPLOYEE (hour)<br>每位員工的平均培訓時數（小時） | |
|---|---|---|---|---|---|---|
| | 2022/23 | 2021/22 | 2022/23 | 2021/22 | 2022/23 | 2021/22 |
| **By Training Topic**<br>**按培訓主題劃分** | | | | | | |
| Training on human rights policies or procedures<br>人權政策或程序培訓 | 1,427 (15.5%) | 725 (8.0%) | 2,034 | 972 | 0.22 | 0.11[15] |

| PERFORMANCE REVIEWS<br>工作表現評核 | 2022/2023 | 2021/2021 |
|---|---|---|
| **Number of Employees Receiving Regular Performance Reviews (people)**<br>**定期接受工作表現評核的員工人數（人）** | | |
| **By Gender (and rate)**<br>**按性別劃分（及比率）** | | |
| Male<br>男性 | 4,717 (100%) | 4,512 (100%) |
| Female<br>女性 | 4,866 (100%) | 4,532 (100%) |
| **By Employment Category (and rate)**<br>**按職級劃分（及比率）** | | |
| Director Level<br>董事 | 42 (100%) | 44 (100%) |
| Senior Level<br>高級 | 570 (100%) | 528 (100%) |
| Middle Level<br>中級 | 1,288 (100%) | 1,283 (100%) |
| Entry Level<br>普通員工 | 6,084 (100%) | 5,804 (100%) |
| Contract/Short-term Staff<br>合約/短期員工 | 1,599 (100%) | 1,385 (100%) |

| SUPPLY CHAIN (number)<br>供應鏈(數目) | 2022/2023 | 2021/2021 |
|---|---|---|
| **By Geographical Region (and rate)**<br>**按地區劃分(及比率)** | | |
| Hong Kong<br>香港 | 166 (19.3%) | 151 (18.4%) |
| Mainland China and Taiwan<br>中國內地及台灣 | 13 (1.5%) | 4 (0.5%) |
| Asia (except Hong Kong, Mainland China and Taiwan)<br>亞洲(香港、中國內地及台灣除外) | 339 (39.5%) | 332 (40.5%) |
| Europe and North America<br>歐洲及北美洲 | 13 (1.5%) | 17 (2.1%) |
| Oceania<br>大洋洲 | 325 (37.9%) | 314 (38.3%) |
| Other Regions<br>其他地區 | 2 (0.2%) | 2 (0.2%) |
| **Supplier Screening and Assessment[16] (number)**<br>**供應商篩選與評估[16](數目)** | | |
| Significant suppliers in Tier-1<br>第一級重要供應商 | 10 | – |
| Significant suppliers in non Tier-1<br>非第一級重要供應商 | 0 | – |
| Number of significant suppliers assessed<br>已評估的重要供應商 | 9 | – |
| Rate of total spending on significant suppliers in Tier-1<br>第一級重要供應商支出比率 | 58% | – |

Remarks **備註**

[1] Percentages may not add up to 100% due to rounding.

[2] Statistics for temporary workers in Sydney are not available in the 2022/23 reporting period.

[3] New hire rate is calculated based on total number of staff for the category (gender and age group).

[4] Return to work rate is calculated as the total number of employees who did return to work after paternity or maternity leave divided by the total number of employees due to return to work after taking paternity or maternity leave, multiplied by 100%.

[5] Retention rate is calculated as the total number of employees retained 12 months after returning to work following a period of paternity or maternity leave, divided by the total number of employees returning from paternity or maternity leave in the prior reporting period(s), multiplied by 100%.

[6] The work-related fatality number and rate for the 2020/21 reporting year was 0.

[7] Refer to the calculation methods suggested in GRI 403-9. Calculation is based on 200,000 hours worked by 100 employees in a year.

[8] Main types of injuries included slips, trips or falls on the same level.

[9] Reportable injuries resulting in leave of three days or more in accordance with the Occupational Safety and Health Ordinance of Hong Kong.

[10] High-consequence work-related injuries (excluding fatalities) refer to work-related injuries that result in an injury from which the worker cannot, does not, or is not expected to fully recover to pre-injury health status within six months.

[11] The number of total hours worked was estimated based on working days of eight-hours/day during the reporting period.

[12] Included four wholly-owned construction sites.

[13] Main types of injuries included contusions and bruises.

[14] Only included training provided by the Human Resources Department. All employees were included in the calculation of average training hours.

[15] The figure was rounded to one decimal place in previous reports. This year, it has been presented in greater detail.

[16] These social performance metrics were reported for the first time during the 2022/23 reporting year. As a result, there are no historical data available regarding these metrics.

[1] 數值以四捨五入計算，百分比的總和未必達100%。

[2] 未能提供2022/23年度於悉尼的臨時員工統計數據。

[3] 新入職員工比率根據該類別（性別和年齡組別）的員工總數計算得出。

[4] 復職率的計算方法：侍產假或產假後復職的實際員工總數，除以侍產假或產假後應復職的員工總數，再乘以100%。

[5] 留任率的計算方法：侍產假或產假後復職留任12個月的員工總數，除以上個報告期侍產假或產假後復職員工的總數，再乘以100%。

[6] 2020/21年度因工死亡人數及死亡率為零。

[7] 參考GRI 403-9建議的計算方法。根據每年100名員工的200,000小時工作時間計算得出。

[8] 主要工傷類別包括在滑倒、絆跌或在同層跌倒。

[9] 根據香港《職業安全及健康條例》，須呈報造成三天或以上病假的工傷事故。

[10] 嚴重工傷（不包括死亡）指與工作有關的傷害，導致工人無法、不能或預計六個月內未能完全康復至受傷前的健康狀況。

[11] 根據報告期內每天工作八小時，估算出工作總時數。

[12] 包括四個全資擁有的建築工地。

[13] 主要工傷類型包括挫傷和擦傷。

[14] 僅包括人力資源部提供的培訓。平均培訓時數的計算包括所有員工。

[15] 以往報告中，數據被四捨五入至小數點後一個位。今年，數據得到更詳細顯示。

[16] 這些社會表現指標於2022/23年度首次匯報，因而未能提供這些指標的過往數據。

# TCFD Recommendations
## TCFD 建議

The following table describes how we manage climate-related risks that pose a potential financial risk for our business in accordance with the Task Force on Climate-related Financial Disclosures ("TCFD") framework. During the reporting period, we have published our first standalone Climate Action Report. The Report outlines our actions in identifying, assessing and managing climate-related risks and opportunities that are material to our business. It also includes Sino Land's comprehensive strategies and actions to mitigate climate-related risks, and to seize the opportunities to enhance the climate resilience of our portfolio.

下表描述我們參照氣候相關財務信息披露工作組(「TCFD」)的框架，管理對業務帶來潛在財務影響的氣候相關風險。報告期內，我們已發表首份獨立《氣候行動報告》。報告概述我們在識別、評估及管理重大氣候相關風險和機遇方面的工作，並說明信和置業為緩解氣候相關風險、加強集團物業氣候抗禦力而採取的全面策略和行動。

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
|---|---|
| **Governance 管治** | |
| Describe the board's oversight of climate-related risks and opportunities.<br>描述董事會對氣候相關風險與機遇的監管情況。 | Sino Land's Board of Directors (the "Board") has the overall responsibility for risk management. The Board is dedicated to integrating sustainability into all aspects of our operations and advancing our sustainable development.<br><br>The Group has adopted an Enterprise Risk Management ("ERM") approach to assist the Board in discharging its risk management responsibilities via the Audit Committee and guide individual business units in managing the key risks faced by the Group.<br><br>The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"), which reports to the Board twice a year. The ESG Steering Committee is chaired by Mr Daryl Ng, Deputy Chairman, and comprises Directors of the Company and key executives.<br><br>信和置業董事會(「董事會」)對風險管理負有最終責任。董事會致力將可持續發展融入於營運的各個層面，促進可持續發展。<br><br>集團已採用企業風險管理系統，協助董事會(透過審核委員會)履行風險管理的責任，並支援各業務單位管理集團所面對的主要風險。<br><br>董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員。委員會每年向董事會匯報兩次集團的可持續發展表現，協助支持董事會監督集團可持續發展的管理方針。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| Describe management's role in assessing and managing climate-related risks and opportunities.<br>描述管理層在評估和管理氣候相關風險與機遇的角色。 | The day-to-day process of identifying, assessing, and managing risks associated with climate change rests with the ESG Steering Committee, which is chaired by Mr Daryl Ng, Deputy Chairman, and comprises Directors of the Company and key executives. The ESG Steering Committee is responsible for planning and implementing, and ensuring our programmes and policies support the overall sustainability strategy. This includes oversight of the policies and approaches that outline how our strategy is to be implemented across the business and for all our material topics. Overall sustainability performance and progress are reported to the Board by the ESG Steering Committee at regular board meetings.<br><br>Under the ESG Steering Committee, the Green Living Sub-committee reviews and evaluates initiatives to address climate change, manage energy and waste, conserve water resources, and promote environmental protection, while identifying areas for improvement. This sub-committee meets regularly and makes timely reports to the ESG Steering Committee and the Board to facilitate the overall sustainability approach of the Group.<br><br>We provide incentives to key executive directors who hold responsibility in overseeing and addressing important material topics. In addition, employees at Assistant Manager level and above are expected to set KPIs related to sustainability topics and incorporate sustainability practices into their daily work. The achievement of ESG KPIs will be considered in the annual performance appraisal.<br><br>環境、社會和管治督導委員會負責識別、評估和管理氣候變化相關風險的日常流程。委員會由集團副主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員，負責規劃並執行可持續發展策略，以及確保落實的措施和政策有效配合整體策略。另外，委員會負責監督有關政策和方針涵蓋所有重大議題並在整個業務中得以有效實施。委員會在定期舉行的董事會會議上向董事會報告整體可持續發展表現和進展。<br><br>在環境、社會和管治督導委員會的領導下，綠色生活小組委員會負責檢討和評估應對氣候變化、管理能源和廢物、節約水資源和促進環境保護的各項措施，並藉以識別需要改進的地方。小組委員會定期開會，並適時向環境、社會和管治督導委員會和董事會報告，以促進集團整體可持續發展方針。<br><br>我們向負責監督重大議題的主要管理人員提供誘因。此外，助理經理及以上級別員工應制定與可持續發展主題相關的關鍵績效指標，在日常工作中實踐可持續發展理念。環境、社會及管治的關鍵績效指標亦會納入到年度績效評估。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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## Strategy 策略

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| Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long term.<br>描述機構所識別的短、中、長期氣候相關風險與機遇。 | We engaged an external consultant to conduct a climate risk assessment for all new and existing operations under our management in Hong Kong, covering over 170 existing and new buildings under 3°C and 1.5°C warmer climate scenarios. The exercise included analysis of climate-related risks, including both physical and transition risks as described below, alongside potential financial impacts and opportunities, to assess the implications of the prioritised risks for our operations, upstream and downstream activities, and to inform risk management and resilience planning. Shortlisted key climate-related risks and opportunities were then analysed under two scenarios developed by the Network for Greening Financial Services ("NGFS"), the World Resource Institute ("WRI"), the World Bank, and the Intergovernmental Panel on Climate Change ("IPCC"), including the Net Zero 2050 scenario, which aligns with the goal of the Paris Agreement to preferably limit global warming to 1.5°C above pre-industrial levels. Three timeframes (2025, 2030 and 2050) were defined to understand the risk profile in the short, medium and long term.<br><br>**Physical Risks**<br>Risks arising from acute events or longer-term shifts in climate patterns, such as extreme weather events, heatwaves and rising temperatures.<br><br>**Transition Risks**<br>Risks arising from policy and legal, technology and market changes, as well as reputational risks, in the process of transitioning to a lower-carbon economy. These include changes in building codes and standards, supply of raw materials, low-carbon technology and innovation, consumer preferences, financier expectations and green finance.<br><br>Please refer to our Climate Action Report for more details on our key physical risks, transition risks and opportunities.<br><br>我們外聘獨立顧問，對集團旗下對集團旗下管理的香港現有和新業務進行氣候風險評估，包括170多個現有和新建物業在全球氣溫上升3°C和1.5°C情境下所面臨的氣候風險。該評估分析各項實體和轉型風險（如下述所示）所帶來的潛在財務影響和機遇。此有助我們評估主要氣候相關風險對集團營運、上游和下游活動的影響，為風險管理和抗禦力規劃提供指引。為響應《巴黎協定》將全球氣溫升幅限控制在工業化前水平以上1.5°C之內的目標，我們針對重大氣候風險和機遇，進一步分析央行與監管機構綠色金融網絡（「NGFS」）、世界資源研究所（「WRI」）、世界銀行和政府間氣候變化專門委員會（「IPCC」）所提倡的包括2050年淨零情境在內的兩個情境下的影響，並設定2025年、2030年和2050年三個階段作分析，用於監察短、中及長期風險狀況。<br><br>**實體風險**<br>由突發事件或氣候形態長期變化（包括極端天氣事件、熱浪和氣溫上升）所引起的風險。<br><br>**轉型風險**<br>在轉型至低碳經濟的過程中，因政策與法律、技術和市場變化，以及聲譽風險所引起的風險。當中包括建築規範和標準、原材料供應、低碳技術和創新、消費者偏好、金融機構預期和綠色金融的變化。<br><br>有關主要實體風險、轉型風險和機遇的詳情，請參閱我們的《氣候行動報告》。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| Describe the impact of climate-related risks and opportunities on the organization's businesses, strategy, and financial planning.<br>描述氣候相關風險及機遇對機構業務、策略及財務規劃的影響。 | Climate risk assessment enables Sino Land to assess and monitor both physical and transition risks by quantifying climate-related financial impacts under multiple climate scenarios. We engaged an external consultant to conduct an in-depth financial impact analysis for key climate-related risks and opportunities with reference to climate and transition pathway projections published by established research bodies such as the NGFS, WRI and IPCC.<br><br>Please refer to our Climate Action Report for more details on the impacts and financial implications for different climate-related risks and opportunities.<br><br>We have published a holistic Decarbonisation Blueprint that outlines our climate-related and decarbonisation strategy, focuses under three key areas (Development, Operations and Collaboration) and interim targets related to GHG emissions, electricity use, climate risk assessment and green building certification.<br><br>In 2018, we announced our first green loan and the details of its Green Finance Framework. The framework guides the financing of sustainable building developments that will deliver environmental benefits in line with our sustainability vision. In 2021, we converted a five-year HK$1 billion loan signed with Bank of China (Hong Kong) Limited to a sustainability-linked loan, marking our first financing arrangement directly linked to sustainability targets. The proceeds will be used for funding sustainability-related initiatives. During the reporting period, we deposited over HK$3.6 billion into innovative "green deposits" with local banks in Hong Kong to contribute to this growing ecosystem.<br><br>信和置業透過氣候風險評估，量化相關風險在不同氣候情境下的氣候相關財務影響，藉此評估和監測實體風險和轉型風險。我們外聘獨立顧問，參照NGFS、WRI和IPCC等專門研究機構所公布的氣候和轉型路徑預測，針對重大氣候風險和機遇深入分析相關財務影響。<br><br>有關不同氣候相關風險和機遇對業務和財務影響的詳情，請參閱我們的《氣候行動報告》。<br><br>我們亦發布了全方位《減碳藍圖》，針對三大重點範疇，包括物業發展、營運管理和協同合作制定了具體的減碳策略和改善氣候抗禦力的措施，並制定了有關溫室氣體排放、用電、氣候風險評估和綠色建築認證的中期目標。<br><br>2018年，我們發表首筆綠色貸款及「綠色融資框架」的詳情。框架不僅為可持續建築發展融資提供指引，更配合我們推動可持續發展的願景，創造環保效益。我們於2021年與中國銀行（香港）有限公司簽訂協議，將一筆十億港元五年期貸款轉為與可持續發展表現掛鉤貸款，為信和置業首個與可持續發展目標直接相關的融資安排。所得款項將用於資助與可持續發展相關的計劃。報告期內，我們向香港本地銀行存入超過36億港元的創新「綠色存款」，為持續發展的綠色金融生態作出貢獻。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios, including a 2°C or lower scenario.<br>描述機構的策略彈性，並考慮不同氣候相關情境（包括2°C或更嚴苛的情境）。 | We have conducted scenario analysis that considers different climate-related scenarios. Through the scenario analysis, we aim to conduct in-depth financial impact analysis for key risks and opportunities with reference to climate and transition pathway projections, including the NGFS Net Zero 2050 scenario and Current Policies scenario. These scenarios share resemblances with Representative Concentration Pathways ("RCP") 2.6 and 6.0 scenarios as both are used to model the climate risk impact under similar global warming pathways. These pathways broadly represent comprehensive climate scenarios related to two projected global average temperature increases: 1.5°C and 3°C.<br><br>Please refer to our Climate Action Report for more details on the scenario analysis.<br><br>In 2021, we committed to developing an approach towards net zero emissions by 2050. This effort is guided by our pledge to support the Business Ambition for 1.5°C, led by the Science-based Targets Initiative ("SBTi") in partnership with the United Nations Global Compact and We Mean Business Coalition, calling on businesses to set science-based targets for GHG emission reductions. Our efforts to reach this goal are described in more detail in our Decarbonisation Blueprint. More information about our Decarbonisation Blueprint can be found in our Sustainability Report 2022.<br><br>In 2020, we established the Group's Sustainability Vision 2030, outlining our management approach and targets for crucial areas such as GHG and energy use reduction, renewable energy generation, single-use plastic consumption, green building certification and innovative sustainability solutions to mitigate climate-related risks for a more sustainable future. Going forward, colleagues across our business lines will work together in meeting our 38 SV2030 goals, reflecting our intention to make every aspect of our operations a driver of sustainability for a better future. Building climate resilience is one of our focus areas. Our commitment to take collective action to minimise GHG emissions and the impacts of climate change is illustrated by our climate action-related targets.<br><br>我們對不同的氣候相關情境進行了情境分析，我們參照氣候和轉型路徑預測，包括NGFS 2050淨零情境以及當前政策情境，對關鍵風險和機遇進行深入的財務影響分析。這些情境與溫室氣體濃度途徑（「RCP」）2.6和6.0情境有相似之處，兩者同樣用於模擬相近的全球暖化路徑下的氣候風險影響。它們分別代表1.5°C和3°C兩個預計全球平均溫度上升的氣候情境。<br><br>有關情境分析的詳情，請參閱我們的《氣候行動報告》。<br><br>我們於2021年承諾制定方針，致力於2050年前實踐淨零碳排放目標。我們參與由科學基礎目標倡議組織與《聯合國全球契約》及全球商業氣候聯盟聯合發起的「Business Ambition for 1.5°C」聯署運動，響應號召訂立科學基礎減碳目標。有關我們的計劃詳情，請參閱我們的《減碳藍圖》。更多《減碳藍圖》的詳情，請參閱《可持續發展報告2022》。<br><br>我們於2020年制定了《可持續發展願景2030》，涵蓋我們在減少溫室氣體排放和能源消耗、生產可再生能源、減少即棄塑膠製品用量、綠色建築認證及採用創新科技等重要範疇的管理方針和目標，以緩解氣候相關風險及建構更可持續發展未來。展望未來，各業務單位的同事將齊心合力，實現《可持續發展願景2030》的38個目標，以展現集團帶動各營運層面實踐可持續發展的抱負，共建更美好未來。建立氣候抗禦力是我們最關注的範疇之一，我們以集體行動來減緩溫室氣體排放和氣候變化帶來的影響的承諾，已在我們氣候行動相關的目標中體現。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| **Risk Management 風險管理** | |
| Describe the organization's processes for identifying and assessing climate-related risks.<br>描述機構識別和評估氣候相關風險的流程。 | We have engaged an independent consultant to support a comprehensive assessment of climate risks for our portfolio in Hong Kong, which consists of more than 170 existing and new properties. The assessment included identification and prioritisation of climate-related risks and opportunities. With reference to our existing risk register, previous risk disclosures and peer reviews, a list of relevant climate-related risks and opportunities was developed.<br><br>We conducted an in-depth ESG and Climate Risk Workshop for key representatives from the ESG Steering Committee and key business units. During the workshop, participants were asked to discuss and prioritise climate-related risks and opportunities based on their impact to Sino Land. Based on the assessment results, as well as consideration of TCFD recommendations, local policy and Sino Land's sustainability strategy, a list of risks and opportunities has been shortlisted.<br><br>Based on the shortlisted climate-related risks and opportunities, the likelihood of financial impact is derived from analysis of recent market trends, policy changes and the development of the macro-environment.<br><br>Please refer to our Climate Action Report for more details on the identification and prioritisation of climate-related risks and opportunities.<br><br>我們委託獨立顧問，協助對位於香港的170多座現有和新建物業所面臨的氣候風險開展綜合評估，包括對氣候相關風險和機遇進行識別和排序。我們參照了信和置業現有的風險登記冊、以往的風險披露內容以及同儕審查，制定了一系列氣候相關風險和機遇。<br><br>我們舉辦了深入的環境、社會及管治和氣候風險工作坊，參與者來自環境、社會及管治督導委員會和主要業務部門的代表。於工作坊期間，參加者根據各項氣候相關風險和機遇對信和置業的潛在影響水平，討論並對其進行優先排序。根據評估結果、TCFD建議、當地政策和信和置業的可持續發展策略，最終識別出一系列風險和機遇。<br><br>根據識別出的氣候相關風險和機遇，我們透過分析近期的市場趨勢、政策變化和宏觀環境的發展得出各項風險和機遇對財務影響的可能性。<br><br>有關氣候相關風險和機遇的識別和優先排序的詳情，請參閱我們的《氣候行動報告》。 |
| Describe the organization's processes for managing climate-related risks.<br>描述機構管理氣候相關風險的流程。 | The Group recognises the importance of tackling climate change by adopting measures and appropriate best practices that help to mitigate climate change risks and associated impacts on its business operations, and upstream and downstream activities.<br><br>To enhance our preparedness and response, Sino Land regularly monitors and reviews climate-related risks. Our environmental management system ("EMS") ensures that environmental considerations are front and centre in all the decisions we make. Our properties are certified to the ISO 14001 and ISO 50001 management systems.<br><br>The ESG Steering Committee is responsible for planning and implementing, and ensuring our programmes and policies support the overall sustainability strategy. Our ESG policies and guidelines enable us to design and deliver low-carbon products and services while meeting our sustainability goals, as well as managing climate-related risks. Our Climate Change Policy provides guidelines for addressing climate-related risks across our operations, upstream and downstream activities. Our Sustainable Building Guidelines provide a framework for integrating sustainability attributes at the design stage, as well as throughout the building lifecycle. The ESG Policies and Guidelines are reviewed on a regular basis. |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| | 集團明白應對氣候變化的重要性，從而制定有關措施及按照最佳實務常規，致力緩減氣候變化為業務營運，以及上游和下游活動帶來的影響。<br><br>信和置業定期監察和檢討與氣候變化相關的風險，以加強我們的應急準備和應對能力。我們的環境管理系統，確保將環境因素納入決策考慮。我們旗下的物業，已取得ISO 14001和ISO 50001管理體系認證。<br><br>環境、社會和管治督導委員會負責規劃、實施，並確保措施和政策能配合整體的可持續發展策略。我們的環境、社會和管治政策和指引，引領我們設計和提供低碳產品與服務的同時，兼顧可持續發展目標及氣候相關風險的管理。我們的《氣候變化政策》為應對營運、上游和下游活動相關的氣候風險提供指引。我們的《可持續建築指引》訂下框架，在建築的設計階段及整個生命週期中將可持續發展元素納入考量。我們定期檢討環境、社會及管治的相關政策和指引。 |
| Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organization's overall risk management.<br>描述氣候相關風險的識別、評估和管理流程如何與機構的整體風險管理制度相結合。 | The Group is committed to incorporating climate-related risks in its ERM framework to identify, manage and disclose material climate-related risks. An integrated, comprehensive risk management process that involves communication and consultation with stakeholders is used to address our physical and transition risks.<br><br>With the assistance of the Risk and Control Committee, the Audit Committee reviews the effectiveness of the Group's risk management and internal control systems. The review includes all the material controls, including ESG-related risks, together with financial, operational and compliance controls. The Audit Committee monitors the risk management system by reviewing and approving the ERM Policy and Framework (based on International Standard ISO 31000:2018 Risk Management — Guidelines) and ERM reports.<br><br>集團致力將氣候相關風險納入企業風險管理框架中，以識別、管理和披露與氣候相關的重大風險。我們透過綜合風險管理流程，包括與持份者溝通和諮詢，應對實體和轉型風險。<br><br>在風險及監控委員會的協助下，審核委員會檢討集團風險管理及內部監控系統的成效。範圍涵蓋所有重要的監控措施，包括與環境、社會及管治相關的風險，以及財務、營運和合規監控。審核委員會依據國際標準《ISO 31000：2018年風險管理 —— 指引》，審批風險管理政策及框架，以及風險管理報告，持續監察風險管理系統。 |

## Metrics and Targets 指標及目標

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| Disclose the metrics used by the organization to assess climate-related risks and opportunities in line with its strategy and risk management process.<br>披露機構依循策略和風險管理流程進行評估氣候相關風險與機遇所採用的指標。 | We closely monitor and disclose key metrics related to GHG emissions, energy and water usage and waste management in our Sustainability Report annually. The methodology used can be found on p.175 ↗. Monitoring and reporting these metrics help us identify areas with high climate-related risks to focus on to further improve our performance.<br><br>我們密切監察溫室氣體排放、能源和用水量，以及廢物管理等關鍵指標，並每年都會在《可持續發展報告》中披露我們的表現。有關所採用的計算方法，請參閱第175頁↗。監控和報告這些指標，有助我們識別須專注的氣候相關風險較高的領域，從而繼續提升表現。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
|---|---|
| Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks.<br>披露範圍1、範圍2和範圍3（如適用）溫室氣體排放和相關風險。 | We track and monitor our progress against our decarbonisation strategies and targets, including our reductions of GHG emissions. We were amongst the first to sign the Business Environment Council's Low Carbon Charter in March 2019, and we disclose our GHG emissions in the Environment and Ecology Bureau of the Government of the HKSAR ("EEB")'s Carbon Footprint Repository for Listed Companies in Hong Kong.<br>Please refer to p.170 for our Scope 1, Scope 2 and Scope 3 GHG emissions. Starting from this year, we will report our GHG emissions in both market-based and location-based approaches.<br>我們使用溫室氣體排放量來監控我們的減碳策略和目標的進展。我們是最早簽署由商界環保協會於2019年3月推出的《低碳約章》的企業之一，我們亦於香港特別行政區政府環境及生態局的香港上市公司碳足跡資料庫中公開披露年度溫室氣體排放量。<br>有關範圍一、範圍二和範圍三溫室氣體排放量的資訊，請參閱第170頁。由今年起，我們將同時採用以市場和位置為基礎的方法，匯報溫室氣體排放。 |
| Describe the targets used by the organization to manage climate-related risks and opportunities and performance against targets.<br>描述機構在管理氣候相關風險與機遇所使用的目標，以及落實該目標的表現。 | We have set climate-related targets, including those related to GHG emissions, energy and water usage, renewable energy generation, and waste diversion. We closely monitor our performance and progress against those targets.<br>In 2021, we joined the Business Ambition for 1.5°C to strive for net zero emissions by 2050, furthering our decarbonisation efforts and becoming one of the first five real estate developers in Asia to support this global pledge. We have set GHG emission reduction targets with HKUST academics in line with the SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide our decarbonisation efforts. We have submitted our Scope 1 & 2 and Scope 3 targets to SBTi for validation. We are committed to:<br>• reducing absolute Scope 1 & 2 GHG emissions 46.2% by 2030 from the 2018 baseline; and<br>• reducing Scope 3 GHG emissions 51.6% per square foot by 2030 from the 2021 baseline.<br>Apart from the SBTs, we have established other climate-related targets under our SV2030, including — (1) reducing electricity intensity by 30% from the 2018 baseline, (2) conducting climate-related risk assessments at Sino Land's wholly-owned new development projects, where applicable, and (3) obtaining BEAM Plus Gold or above certification at all of Sino Land's wholly-owned new development projects, where applicable.<br>Detailed information and progress related to all our climate-related targets are available on p.59-60 of this Report.<br>我們已定立各項氣候相關目標，包括與溫室氣體排放、能源和用水量、廢物產生和可再生能源相關的目標，並密切監察相關目標的表現及進展。<br>我們於2021年參與「Business Ambition for 1.5°C」，成為亞洲首五家參與此項全球聯署運動房地產發展商之一，在進一步推動減碳工作的同時，致力於2050年前實現淨零碳排放。我們與科大學者合作並採用科學基礎目標倡議組織的計算方式訂立減碳目標，符合實現《巴黎協定》目標所需的最新氣候科學，以指導我們減碳和實現淨零碳排放的工作。我們已將範疇一、二及三的目標提交予科學基礎目標倡議組織進行驗證。我們承諾：<br>• 以2018年為基準年，於2030年或之前將範疇一及範疇二的絕對溫室氣體排放量減少46.2%<br>• 以2021年為基準年，於2030年或之前將範疇三每平方呎的溫室氣體排放量減少51.6%<br>除了科學基礎目標，我們以《可持續發展願景2030》為本，訂立各項與氣候相關的目標。包括(1)以2018年為基準年，用電強度減少30%，(2)為合適的全資擁有新發展項目進行氣候風險評估，以及(3)為合適的全資擁有新發展項目取得綠建環評金級或以上認證。<br>有關我們所有與氣候相關的目標的詳細資訊和進展，可參閱本報告第59頁至60頁。 |

# Ten Principles of the United Nations Global Compact
# 《聯合國全球契約》十項原則

In April 2020, Sino Land joined the United Nations Global Compact ("UNGC") as a signatory. As part of our sustainability strategy, we remain committed to implementing environmental, social and ethical practices in support of the UNGC's Ten Principles to advance societal goals with over 22,000 leading companies in over 165 countries.

信和置業於2020年4月簽署《聯合國全球契約》。作為可持續發展策略的一環，我們繼續致力實踐環境、社會和道德規範，並聯同全球超過165個國家的22,000多家領先公司，支持《聯合國全球契約》十項原則，以達成可持續發展的目標。

## Human Rights 人權

1 Businesses should support and respect the protection of internationally proclaimed human rights; and
企業應支持並尊重國際公認的人權保護；和

2 make sure they are not complicit in human rights abuses.
確保他們不參與侵犯人權行為。

**Our Actions 我們的行動**

Respect is one of the Group's core values, and the cornerstone of its efforts to operate businesses sustainably. The Group's Human Rights Policy outlines our commitment to respect and promote human rights with reference to the principles stipulated in the Universal Declaration of Human Rights, the United Nations Guiding Principles on Business and Human Rights, and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, as well as relevant local legislation in the markets where we operate. We undertake risk assessments and supplier due diligence to ensure new and existing suppliers remain committed to protecting human rights. We also encourage all approved contractors/suppliers to declare and abide by our Human Rights Policy. Stakeholders may raise concerns about any suspected case of misconduct, including those with respect to human rights issues, without fear of retaliation in accordance with our Whistleblowing Policy.

尊重是集團的核心價值之一，亦是可持續企業營運的基石。集團的《人權政策》參照《世界人權宣言》、《聯合國企業與人權指導原則》和國際勞工組織《工作中的基本原則和權利宣言》規定的原則以及當地法律，展現我們尊重並促進人權的承諾。我們展開風險評估和供應商盡職調查，確保新和現有供應商持續致力保護人權。我們亦鼓勵所有認可承辦商/供應商聲明遵守集團的《人權政策》。我們的持份者可根據《舉報政策》就任何可疑的不當行為提出疑慮，包括人權相關議題，而無需擔心遭受報復。

**Report Location 相關章節**


**p.46** Governance – Ethics and Integrity
**p.51** Governance – Sustainable and Ethical Supply Chain
**p.88** Wellness

**第46頁** 管治 — 道德與誠信
**第51頁** 管治 — 可持續和具道德的供應鏈
**第88頁** 健康舒泰

## Labour 勞工

3 Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
企業應維護結社自由和有效承認集體談判權的原則；

4 the elimination of all forms of forced and compulsory labour;
消除一切形式的強迫及強制勞工；

5 the effective abolition of child labour; and
有效廢除童工；和

6 the elimination of discrimination in respect of employment and occupation.
消除關於就業和職業的歧視。

**Our Actions 我們的行動**

Our employees' rights, including labour rights, are protected by our Code of Conduct and Human Rights Policy. Our Diversity and Inclusion Policy outlines our commitment to provide equal opportunities to current and prospective staff in a supportive workplace free of violence and discrimination. The Group is committed to upholding the freedom to participate in collective bargaining and join labour unions. We forbid forced and child labour, which extends to our contractors and suppliers as specified in our SCoC. Stakeholders may raise issues about labour practices according to our Whistleblowing Policy. The Policy also describes the confidential grievance mechanism that allows employees to express concerns including those related to discrimination, health and safety, employment terms and misconduct.

我們的員工權利，包括勞工權益，受《紀律守則》和《人權政策》所保障。我們以《多元共融政策》展現承諾，為在職員工和求職者提供平等機會，營造互相支持、零暴力和零歧視的工作環境。集團致力維護參加集體談判和加入工會的自由。我們嚴禁強制勞工和童工，有關條文同時適用於承辦商和供應商，並於《承辦商/供應商行為守則》當中訂明。持份者可根據《舉報政策》對勞工實務常規提出疑慮。員工亦可根據該政策所描述的保密申訴機制，提出任何有關歧視、健康與安全、僱傭條款和不當行為的關切事項。

**Report Location 相關章節**


**p.46** Governance – Ethics and Integrity
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**第46頁** 管治 — 道德與誠信
**第51頁** 管治 — 可持續和具道德的供應鏈
**第88頁** 健康舒泰

## Environment 環境

7 Businesses should support a precautionary approach to environmental challenges;
企業應支持對環境挑戰的預防措施；

8 undertake initiatives to promote greater environmental responsibility; and
採取舉措促進更大的環境責任；和

9 encourage the development and diffusion of environmentally friendly technologies.
鼓勵發展和推廣環保技術。

**Our Actions 我們的行動**

The Group understands its role in building sustainable communities and recognises the importance of protecting the environment. We take a precautionary approach to environmental challenges by identifying and minimising any potential negative impact on the environment in the Group's business operations, products and services. Our Environmental Policy sets out our commitment to engaging with our stakeholders and promoting awareness for the purpose of fostering a better environment, and performing beyond statutory environmental requirements. We prioritise climate action, energy saving, effectively and efficiently managing our resources and waste and conserving and enhancing biodiversity. We actively seek opportunities to enhance our environmental performance by leveraging cutting-edge technologies.

集團明白其在建構可持續社區中所擔當的角色，以及保護環境的重要性。我們採取預防措施來應對環境挑戰，識別並減少集團在業務營運、產品和服務方面任何對環境的潛在負面影響。《環保政策》指引我們履行承諾，聯繫持份者、推廣建設更美好環境的意識和致力超越相關環保法例。我們重點關注氣候行動、節能、妥善和有效地管理資源和廢物，以及保護和提升生物多樣性。我們更積極採用尖端科技，務求識別可提升環境表現的機會。

**Report Location 相關章節**

p.58 Green
第58頁 綠色低碳

## Anti-Corruption 反貪污

10 Businesses should work against corruption in all forms, including extortion and bribery.
企業應打擊一切形式的腐敗，包括勒索和賄賂。

**Our Actions 我們的行動**

The Group strictly prohibits all forms of corruption and bribery in our business. Our Anti-Corruption Policy is established with reference to the principles stipulated in Transparency International's Business Principles for Countering Bribery and the World Economic Forum's Partnering Against Corruption Initiative. The Policy ensures all employees conduct themselves with integrity, in an ethical and proper manner. The Group's Code of Conduct further describes the high ethical standards that all staff must meet, which extend to our contractors and suppliers as specified in our SCoC. The Group complies with all applicable laws and regulations, including the Prevention of Bribery Ordinance of Hong Kong and equivalent laws and regulations in Mainland China, Singapore and Sydney, in all aspects of our business.

集團絕不容許業務中出現任何形式的腐財或賄賂。我們的《反貪污政策》，參照國際透明組織的《反賄賂守則》及WEF的《反貪腐夥伴倡議》而制定。《反貪污政策》確保所有員工謹守誠信，以合乎道德和恰當的方式行事。集團的《紀律守則》則進一步描述所有員工必須達到的高道德標準，而同樣的標準亦適用於供應商，並於《承辦商/供應商行為守則》中列明。集團的所有業務均遵守其所在地的所有適用法律和規例，包括香港的《防止賄賂條例》以及中國內地、新加坡和悉尼的同等法律和規例。

**Report Location 相關章節**

p.38 Governance
第38頁 管治

# HKEX ESG Reporting Guide Content Index
## 香港交易所《環境、社會及管治報告指引》內容索引

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| | 42-43 | Governance – Sustainability Governance<br>管治 — 可持續發展管治 |
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|---|---|---|
| **Environmental 環境** | | |
| **Aspect 層面 A1: Emissions 排放物** | | |
| **General Disclosure:**<br>**一般披露:**<br>Policies and compliance relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.<br>有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的政策及遵守相關法律及規例的資訊。 | – | Biodiversity Policy, Climate Change Policy, Contractor/Supplier Code of Conduct, Environmental Policy, Green Office Policy, Waste Management Policy<br>《生物多樣性政策》、《氣候變化政策》、《承辦商/供應商行為守則》、《環保政策》、《綠色辦公室政策》、《廢物管理政策》 |
| | 61 | Green – Management Approach<br>綠色低碳 — 管理方針<br>There were no confirmed incidents of non-compliance with relevant laws or regulations relating to air and greenhouse gas emissions, discharges into water and land and generation of hazardous and non-hazardous waste that had a significant impact on Sino Land during the reporting period.<br>報告期內，信和置業沒有任何違反廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等相關法律或規例並對業務產生重大影響的確認個案。 |
| | 63 | Green – Climate Resilience and GHG Emissions – How We Are Managing It<br>綠色低碳 — 氣候抗禦力和溫室氣體排放 — 怎樣管理 |
| | 73 | Green – Material Use, Waste Reduction and Management – How We Are Managing It<br>綠色低碳 — 物料使用、廢物削減和管理 — 怎樣管理 |

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|---|---|---|
| **KPI A1.1:**<br>The types of emissions and respective emissions data.<br>排放物種類及相關排放數據。 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現<br><br>Emissions of NOx, SOx and other air pollutants are not considered significant in Sino Land's operations.<br>信和置業營運過程所產生的氮氧化物、硫氧化物及其他空氣污染物排放並不顯著。 |
| **KPI A1.2:**<br>Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).<br>直接（範疇一）及能源間接（範疇二）溫室氣體排放量（以公噸計算）及（如適用）強度（如以每產量單位、每項設施計算）。 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| **KPI A1.3:**<br>Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).<br>所產生有害廢棄物總量（以公噸計算）及（如適用）強度（如以每產量單位、每項設施計算）。 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| **KPI A1.4:**<br>Total non-hazardous waste produced (in tonnes) and where appropriate, intensity (e.g. per unit of production volume, per facility).<br>所產生無害廢棄物總量（以公噸計算）及（如適用）強度（如以每產量單位、每項設施計算）。 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| **KPI A1.5:**<br>Description of emissions target(s) set and steps taken to achieve them.<br>描述所訂立的排放量目標及為達到這些目標所採取的步驟。 | 59-60 | Green – Goals and Progress<br>綠色低碳 — 目標及進展 |
| | 63-68 | Green – Climate Resilience and GHG Emissions<br>綠色低碳 — 氣候抗禦力和溫室氣體排放 |
| | – | Climate Action Report<br>《氣候行動報告》 |
| **KPI A1.6:**<br>Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.<br>描述處理有害及無害廢棄物的方法，及描述所訂立的減廢目標及為達到這些目標所採取的步驟。 | 59-60 | Green – Goals and Progress<br>綠色低碳 — 目標及進展 |
| | 73-79 | Green – Material Use, Waste Reduction and Management<br>綠色低碳 — 物料使用、廢物削減和管理 |

| Subject Areas, Aspects, General Disclosures and KPIs<br>主要範疇、層面、一般披露及關鍵績效指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 |
|---|---|
| **Aspect 層面 A2: Use of Resources 資源使用** | |
| **General Disclosure:**<br>**一般披露：**<br>Policies on the efficient use of resources, including energy, water and other raw materials.<br>有效使用資源（包括能源、水及其他原材料）的政策。 | – Energy Policy, Environmental Policy, Green Office Policy, Sustainable Building Guidelines, Sustainable Procurement Policy<br>《能源政策》、《環保政策》、《綠色辦公室政策》、《可持續建築指引》、《可持續採購政策》 |
| | 61 Green – Management Approach<br>綠色低碳 — 管理方針 |
| | 69 Green – Energy Consumption and Efficiency – How We Are Managing It<br>綠色低碳 — 能源消耗和效益 — 怎樣管理 |
| | 73 Green – Material Use, Waste Reduction and Management – How We Are Managing It<br>綠色低碳 — 物料使用、廢物削減和管理 — 怎樣管理 |
| KPI A2.1:<br>Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).<br>按類型劃分的直接及/或間接能源（如電、氣或油）總耗量（以千個千瓦時計算）及強度（如以每產量單位、每項設施計算）。 | 170-175 Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| KPI A2.2:<br>Water consumption in total and intensity (e.g. per unit of production volume, per facility).<br>總耗水量及強度（如以每產量單位、每項設施計算）。 | 170-175 Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| KPI A2.3:<br>Description of energy use efficiency target(s) set and steps taken to achieve them.<br>描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。 | 59-60 Green – Goals and Progress<br>綠色低碳 — 目標及進展 |
| | 69-72 Green – Energy Consumption and Efficiency<br>綠色低碳 — 能源消耗和效益 |
| KPI A2.4:<br>Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.<br>描述求取適用水源上可有任何問題，以及所訂立的用水效益目標及為達到這些目標所採取的步驟。 | 59-60 Green – Goals and Progress<br>綠色低碳 — 目標及進展 |
| | 77 Green – Material Use, Waste Reduction and Management – Water Consumption<br>綠色低碳 — 物料使用、廢物削減和管理 — 用水<br>All potable and flushing water used by the Group was provided by the municipal waterworks with appropriate licences/permits. There were no issues related to sourcing water that was fit for purpose.<br>集團使用的所有飲用水和沖廁用水，均由持有認可牌照/許可證的市政供水機構提供，並沒有於採購相關適合用水方面遇上問題。 |

| Subject Areas, Aspects, General Disclosures and KPIs<br>主要範疇、層面、一般披露及關鍵績效指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|
| **KPI A2.5:**<br>Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.<br>製成品所用包裝材料的總量（以公噸計算）及（如適用）每生產單位佔量。 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| **Aspect 層面 A3: Environment and Natural Resources 環境及天然資源** | | |
| **General Disclosure:**<br>**一般披露：**<br>Policies on minimising the issuer's significant impact on the environment and natural resources.<br>減低發行人對環境及天然資源造成重大影響的政策。 | – | Biodiversity Policy, Energy Policy, Environmental Policy, Green Office Policy, Green Office Management Guidelines, Sustainable Building Guidelines, Sustainable Procurement Policy, Waste Management Policy<br>《生物多樣性政策》、《能源政策》、《環保政策》、《綠色辦公室政策》、《綠色辦公室管理指引》、《可持續建築指引》、《可持續採購政策》、《廢物管理政策》 |
| | 61 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | 80 | Green – Urban Biodiversity – How We Are Managing It<br>綠色低碳 — 城市生物多樣性 — 怎樣管理 |
| | 111 | Design – Management Approach<br>匠心設計 — 管理方針 |
| | 188-195 | TCFD Recommendations<br>TCFD建議 |
| | 246-255 | TNFD Recommendations<br>TNFD建議 |
| **KPI A3.1:**<br>Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.<br>描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。 | 61 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | 80-85 | Green – Urban Biodiversity<br>綠色低碳 — 城市生物多樣性 |
| | 112-121 | Design – Sustainable Buildings<br>匠心設計 — 可持續發展建築物 |
| **Aspect 層面 A4: Climate Change 氣候變化** | | |
| **General Disclosure:**<br>**一般披露：**<br>Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.<br>識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。 | – | Climate Change Policy<br>《氣候變化政策》 |
| | 63-68 | Green – Climate Resilience and GHG Emissions<br>綠色低碳 — 氣候抗禦力和溫室氣體排放 |
| | 188-195 | TCFD Recommendations<br>TCFD建議 |
| | – | Climate Action Report<br>《氣候行動報告》 |

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| **KPI A4.1:**<br>Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.<br>描述已經及可能會對發行人產生影響的重大氣候相關事宜，及應對行動。 | 63-68 | Green – Climate Resilience and GHG Emissions<br>綠色低碳 — 氣候抗禦力和溫室氣體排放 |
| | 188-195 | TCFD Recommendations<br>TCFD建議 |
| | – | Climate Action Report<br>《氣候行動報告》 |

## Social 社會

### Aspect 層面 B1: Employment 僱傭

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| **General Disclosure:**<br>**一般披露：**<br>Policies and compliance relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.<br>有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的政策及遵守相關法律及規例的資訊。 | – | Diversity and Inclusion Policy, Human Rights Policy, Whistleblowing Policy, Code of Conduct<br>《多元共融政策》、《人權政策》、《舉報政策》、《紀律守則》 |
| | 90 | Wellness – Management Approach<br>健康舒泰 — 管理方針 |
| | 91-99 | Wellness – Labour Practices<br>健康舒泰 — 勞工實務常規<br>There were no confirmed incidents of non-compliance with relevant laws or regulations relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare that had a significant impact on Sino Land during the reporting period.<br>報告期內，信和置業沒有任何違反薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利等相關法律或規例並對業務產生重大影響的確認個案。 |
| **KPI B1.1:**<br>Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.<br>按性別、僱傭類型（如全職或兼職）、年齡組別及地區劃分的僱員總數。 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| **KPI B1.2:**<br>Employee turnover rate by gender, age group and geographical region.<br>按性別、年齡組別及地區劃分的僱員流失比率。 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |

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| **Aspect 層面 B2: Health and Safety 健康與安全** | | |
| **General Disclosure:**<br>**一般披露：**<br>Policies and compliance relating to providing a safe working environment and protecting employees from occupational hazards.<br>有關提供安全工作環境及保障僱員避免職業性危害的政策及遵守相關法律及規例的資訊。 | – | Health and Safety Policy<br>《健康及安全政策》 |
| | 90 | Wellness – Management Approach<br>健康舒泰 — 管理方針 |
| | 100 | Wellness – Health, Safety and Wellbeing – How We Are Managing It<br>健康舒泰 — 健康、安全和福祉 — 怎樣管理 |
| | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全<br><br>There were no confirmed incidents of non-compliance with relevant laws or regulations relating to providing a safe working environment and protecting employees from occupational hazards that had a significant impact on Sino Land during the reporting period.<br>報告期內，信和置業沒有任何違反提供安全工作環境及保障僱員避免職業性危害等相關法律或規例並對業務產生重大影響的確認個案。 |
| **KPI B2.1:**<br>Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.<br>過去（三年包括匯報年度）每年因工亡故的人數及比率。 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| **KPI B2.2:**<br>Lost days due to work injury.<br>因工傷損失工作日數。 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| **KPI B2.3:**<br>Description of occupational health and safety measures adopted, how they are implemented and monitored.<br>描述所採納的職業健康與安全措施，以及相關執行及監察方法。 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |

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| **Aspect 層面 B3: Development and Training 發展及培訓** | |
| **General Disclosure:**<br>**一般披露：**<br>Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.<br>有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。 | – Human Rights Policy<br>《人權政策》<br>90 Wellness – Management Approach<br>健康舒泰 — 管理方針<br>95-99 Wellness – Labour Practices – Training and Development<br>健康舒泰 — 勞工實務常規 — 培訓與發展 |
| KPI B3.1:<br>The percentage of employees trained by gender and employee category (e.g. senior management, middle management).<br>按性別及僱員類別（如高級管理層、中級管理層）劃分的受訓僱員百分比。 | 176-187 Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| KPI B3.2:<br>The average training hours completed per employee by gender and employee category.<br>按性別及僱員類別劃分，每名僱員完成受訓的平均時數。 | 176-187 Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| **Aspect 層面 B4: Labour Standards 勞工準則** | |
| **General Disclosure:**<br>**一般披露：**<br>Policies and compliance relating to preventing child and forced labour.<br>有關防止童工及強制勞工的政策及遵守相關法律及規例的資訊。 | – Contractor/Supplier Code of Conduct, Sustainable Procurement Policy<br>《承辦商/供應商行為守則》、《可持續採購政策》<br>51-52 Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈<br>91 Wellness – Labour Practices – How We Are Managing It<br>健康舒泰 — 勞工實務常規 — 怎樣管理<br>There were no confirmed incidents of non-compliance with relevant laws or regulations relating to preventing child and forced labour that had a significant impact on Sino Land during the reporting period.<br>報告期內，信和置業沒有任何違反防止童工及強制勞工的相關法律或規例並對業務產生重大影響的確認個案。 |

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|---|---|---|
| **KPI B4.1:**<br>Description of measures to review employment practices to avoid child and forced labour.<br>描述檢討招聘慣例的措施以避免童工及強制勞工。 | – | Contractor/Supplier Code of Conduct, Sustainable Procurement Policy<br>《承辦商/供應商行為守則》、《可持續採購政策》 |
| | 48 | Governance – Ethics and Integrity – Open Communication<br>管治 — 道德與誠信 — 開放的溝通 |
| | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| | 91 | Wellness – Labour Practices – How We Are Managing It<br>健康舒泰 — 勞工實務常規 — 怎樣管理 |
| **KPI B4.2:**<br>Description of steps taken to eliminate such practices when discovered.<br>描述在發現違規情況時消除有關情況所採取的步驟。 | 48 | Governance – Ethics and Integrity – Open Communication<br>管治 — 道德與誠信 — 開放的溝通 |
| | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| | 91 | Wellness – Labour Practices – How We Are Managing It<br>健康舒泰 — 勞工實務常規 — 怎樣管理 |
| **Aspect 層面 B5: Supply Chain Management 供應鏈管理** | | |
| **General Disclosure:**<br>**一般披露：**<br>Policies on managing environmental and social risks of the supply chain.<br>管理供應鏈的環境及社會風險政策。 | – | Contractor/Supplier Code of Conduct, Sustainable Procurement Policy<br>《承辦商/供應商行為守則》、《可持續採購政策》 |
| | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| | 102 | Wellness – Health, Safety and Wellbeing – Construction Site Safety<br>健康舒泰 — 健康、安全和福祉 — 建築工地安全 |
| **KPI B5.1:**<br>Number of suppliers by geographical region.<br>按地區劃分的供應商數目。 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| **KPI B5.2:**<br>Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.<br>描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目，以及相關執行及監察方法。 | 47 | Governance – Ethics and Integrity – Anti-Corruption<br>管治 — 道德與誠信 — 反貪污 |
| | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈<br>All of the Group's 858 suppliers were engaged on environmental and social practices during the reporting period.<br>報告期內，集團向所有供應商（共858個）執行有關環境和社會的實務常規。 |

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| **KPI B5.3:**<br>Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.<br>描述有關識別供應鏈每個環節的環境及社會風險的慣例，以及相關執行及監察方法。 | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| **KPI B5.4:**<br>Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.<br>描述在揀選供應商時促使多用環保產品及服務的慣例，以及相關執行及監察方法。 | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| **Aspect 層面 B6: Product Responsibility 產品責任** | | |
| **General Disclosure:**<br>**一般披露：**<br>Policies and compliance relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.<br>有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的政策及遵守相關法律及規例的資訊。 | – | Cybersecurity Policy, Health and Safety Policy<br>《網路安全政策》、《健康及安全政策》 |
| | 49-50 | Governance – Cybersecurity and Data Protection<br>管治 — 網絡安全與數據保護 |
| | 54-55 | Governance – Customer Satisfaction – Quality Assurance<br>管治 — 顧客滿意度 — 質量保證<br>During the reporting period, there were no incidents of non-compliance with relevant laws and regulations relating to health and safety, advertising, labelling and privacy matters relating to products and services provided by the Group.<br>報告期內，集團提供的產品和服務並無任何違反與健康及安全、廣告、標籤和私隱有關法律及規例的個案。 |
| **KPI B6.1:**<br>Percentage of total products sold or shipped subject to recalls for safety and health reasons.<br>已售或已運送產品總數中因安全與健康理由而須回收的百分比。 | – | The Group takes responsibility for its products and services, and strictly follows regulatory requirements, industry guidelines and internal procedures to improve customer health and safety, promote responsible marketing and ensure the security of customer information.<br>During the reporting period, no products sold or shipped were recalled for safety and health reasons.<br>集團對旗下產品和服務負責，並嚴格遵守法例要求、行業準則和內部程序，以改善顧客的健康及安全，促進良心營銷及保障顧客資料的安全。<br>報告期內，信和置業並沒有以安全和健康為由，回收已出售或已運送的產品。 |

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| **KPI B6.2:**<br>Number of products and service related complaints received and how they are dealt with.<br>接獲關於產品及服務的投訴數目以及應對方法。 | 53-55 | Governance – Customer Satisfaction<br>管治 — 顧客滿意度<br><br>During the reporting period, no substantive product or service related complaints were received.<br>報告期內，集團並沒有接獲有關產品或服務的重大投訴。 |
| **KPI B6.3:**<br>Description of practices relating to observing and protecting intellectual property rights.<br>描述與維護及保障知識產權有關的慣例。 | 49-50 | Governance – Cybersecurity and Data Protection<br>管治 — 網絡安全與數據保護 |
| **KPI B6.4:**<br>Description of quality assurance process and recall procedures.<br>描述質量檢定過程及產品回收程序。 | 53-55 | Governance – Customer Satisfaction<br>管治 — 顧客滿意度<br><br>Product recall procedures are not considered material to the operations of the Group.<br>產品回收程序對集團營運並無實質影響。 |
| **KPI B6.5:**<br>Description of consumer data protection and privacy policies, how they are implemented and monitored.<br>描述消費者資訊保障及私隱政策，以及相關執行及監察方法。 | 49-50 | Governance – Cybersecurity and Data Protection<br>管治 — 網絡安全與數據保護 |
| **Aspect 層面 B7: Anti-corruption 反貪污** | | |
| **General Disclosure:**<br>**一般披露：**<br><br>Policies and compliance relating to bribery, extortion, fraud and money laundering.<br>有關防止賄賂、勒索、欺詐及洗黑錢的政策及遵守相關法律及規例的資訊。 | –<br><br>46-48 | Anti-Corruption Policy<br>《反貪污政策》<br><br>Governance – Ethics and Integrity<br>管治 — 道德與誠信<br><br>There were no confirmed incidents of non-compliance with relevant laws or regulations relating to bribery, extortion, fraud and money laundering that had a significant impact on Sino Land during the reporting period.<br>報告期內，信和置業沒有任何違反防止賄賂、勒索、欺詐及洗黑錢的相關法律或規例並對業務產生重大影響的確認個案。 |
| **KPI B7.1:**<br>Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.<br>於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。 | 47 | Governance – Ethics and Integrity – Anti-Corruption<br>管治 — 道德與誠信 — 反貪污<br><br>During this reporting period, there were no concluded legal cases regarding corrupt practices brought against the Group or its employees.<br>報告期內，並無出現任何對本集團或其僱員提出並已審結的貪污訴訟案件。 |

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| **KPI B7.2:**<br>Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.<br>描述防範措施及舉報程序，以及相關執行及監察方法。 | 47 | Governance – Ethics and Integrity – Anti-Corruption<br>管治 — 道德與誠信 — 反貪污 |
| | 48 | Governance – Ethics and Integrity – Open Communication<br>管治 — 道德與誠信 — 開放的溝通 |
| **KPI B7.3**<br>Description of anti-corruption training provided to directors and staff.<br>描述向董事及員工提供的反貪污培訓。 | 47 | Governance – Ethics and Integrity – Anti-Corruption<br>管治 — 道德與誠信 — 反貪污 |
| **Aspect 層面 B8: Community Investment 社區投資** | | |
| **General Disclosure:**<br>**一般披露：**<br>Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.<br>有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。 | 123 | Innovation – Management Approach<br>創意革新 — 管理方針 |
| | 135 | Heritage & Culture – Management Approach<br>文化傳承 — 管理方針 |
| | 147 | Community – Management Approach<br>連繫社群 — 管理方針 |
| **KPI B8.1:**<br>Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).<br>專注貢獻範疇（如教育、環境事宜、勞工需求、健康、文化、體育）。 | 124 | Innovation – Investment in Innovation – How We Are Managing It<br>創意革新 — 創新投資 — 怎樣管理 |
| | 136 | Heritage & Culture – Heritage and Culture – How We Are Managing it<br>文化傳承 — 文化傳承 — 怎樣管理 |
| | 148 | Community – Community Investment and Engagement – How We Are Managing It<br>連繫社群 — 社區投資和參與 — 怎樣管理 |
| **KPI B8.2:**<br>Resources contributed (e.g. money or time) to the focus area.<br>在專注範疇所動用資源（如金錢或時間）。 | 148 | Community – Community Investment and Engagement – How We Are Managing It<br>連繫社群 — 社區投資和參與 — 怎樣管理 |
| | 169 | Progress on Key Sustainability Indicators – Economic Performance<br>關鍵可持續發展指標的進展 — 經濟表現 |

# GRI Content Index
## GRI 內容索引

Sino Land has reported in accordance with the Global Reporting Initiative (GRI) Standards for the period 1 July 2022 to 30 June 2023.

信和置業根據全球報告倡議組織（「GRI」）標準編製本報告，報告期為2022年7月1日至2023年6月30日。

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| **GRI 1** | **Foundation 基礎 2021** | | |
| **GRI 2** | **General Disclosures 一般披露 2021** | | |
| **1. The organization and its reporting practices 機構及報導實務** | | | |
| 2-1 | Organizational details<br>機構詳細資訊 | 4-5 | About Sino Land<br>關於信和置業 |
| | | – | Annual Report 2023<br>2023年報 |
| 2-2 | Entities included in the organization's sustainability reporting<br>機構於可持續發展報告中所包含的實體 | 4-5 | About Sino Land<br>關於信和置業 |
| | | – | Annual Report 2023<br>2023年報<br>Please refer to the Annual Report for the list of entities included in our audited consolidated financial statements. This Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, and hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney.<br>有關所包含的實體名單，請參閱年報中經審核的合併財務報表。本報告重點匯報我們在香港的總部、管理的物業和建築工地，以及富麗敦集團旗下位於香港、新加坡和悉尼的酒店的可持續發展表現。 |
| 2-3 | Reporting period, frequency and contact point<br>報告期、頻率和聯絡方法 | 2-3 | About this Report<br>關於本報告 |
| | | 280 | Contact Details<br>聯絡詳情<br>Our annual sustainability reporting period aligns with our financial reporting period. This Report was published on 29 September 2023.<br>2023年度可持續發展報告的報告期與財務報告一致。本報告於2023年9月29日出版。 |
| 2-4 | Restatements of information<br>重整舊報告所載資訊 | – | There are no restatements of information in this Report.<br>本報告並沒有重整舊報告的內容。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| 2-5 | External assurance<br>外部核實報告 | 272-273 | External Verification Statement<br>外部核實聲明<br><br>Our internal sustainability team is primarily responsible for managing our external assurance process. The Board and ESG Steering Committee review our external verification statement along with the contents of this Report.<br>外部核實的流程主要由內部可持續發展團隊負責處理。董事會和環境、社會及管治督導委員會會負責審閱外部核實聲明與本報告的內容。 |
| **2. Activities and workers 活動與工作人員** | | | |
| 2-6 | Activities, value chain and other business relationships<br>活動、價值鏈和其他業務關係 | 4-5 | About Sino Land<br>關於信和置業 |
| | | 24-33 | Defining Our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| | | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| | | – | Annual Report 2023<br>2023年報<br><br>There were no significant changes in the sectors in which the Group is active, our value chain or other relevant business relationships during the reporting period.<br>報告期內，集團從事的行業、價值鏈或其他相關業務關係並沒有產生重大變化。 |
| 2-7 | Employees<br>員工 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現<br><br>Employee data is compiled by Sino Land's Human Resources department as at 30 June 2023.<br>信和置業人力資源部負責收集整理截至2023年6月30日的員工數據。 |
| 2-8 | Workers who are not employees<br>非員工的工作人員 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現<br><br>Data on workers who are not employees are compiled by Sino Land's Human Resources department as at 30 June 2023. A significant portion of our development activities at construction sites is performed by contractors and subcontractors.<br>信和置業人力資源部負責收集整理截至2023年6月30日的非員工的工作人員數據。我們在建築工地的大部分建築活動均由承辦商和分判商完成。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
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| **3. Governance 管治** | | | |
| 2-9 | Governance structure and composition<br>管治架構及組成 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | – | Annual Report 2023<br>2023年報 |
| 2-10 | Nomination and selection of the highest governance body<br>最高管治單位的提名與遴選 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | – | Annual Report 2023<br>2023年報 |
| 2-11 | Chair of the highest governance body<br>最高管治單位的主席 | – | Annual Report 2023<br>2023年報 |
| 2-12 | Role of the highest governance body in overseeing the management of impacts<br>最高管治單位在監督影響管理的角色 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | – | Annual Report 2023<br>2023年報 |
| 2-13 | Delegation of responsibility for managing impacts<br>管理影響的負責人 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| 2-14 | Role of the highest governance body in sustainability reporting<br>最高管治單位於可持續發展報告的角色 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| 2-15 | Conflicts of interest<br>利益衝突 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | – | Annual Report 2023<br>2023年報 |
| 2-16 | Communicating critical concerns<br>溝通關鍵重大事件 | 48 | Governance – Ethics and Integrity – Open Communication<br>管治 — 道德與誠信 — 開放的溝通 |
| | | 39-44 | Governance – Management Approach<br>管治 — 管理方針<br>Information unavailable: We will consider the feasibility of disclosing the information concerning the total number and the nature of critical concerns that were communicated to the Board in the future.<br>資訊未能提供：我們會考慮在未來披露已向董事會提出的重大疑慮之相關資訊，包括總數和性質。 |
| 2-17 | Collective knowledge of highest governance body<br>最高管治單位的集體知識 | 42-43 | Governance – Sustainability Governance<br>管治 — 可持續發展管治 |
| | | – | Annual Report 2023<br>2023年報<br>Information unavailable: We will consider the feasibility of disclosing further information concerning the performance evaluation of the Board.<br>資訊未能提供：我們將考慮在未來披露更多董事會表現評核的相關資訊。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
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| 2-18 | Evaluation of the performance of the highest governance body<br>最高管治單位的績效評估 | – | Annual Report 2023<br>2023年報 |
| 2-19 | Remuneration policies<br>薪酬政策 | 42-43 | Governance – Sustainability Governance<br>管治 — 可持續發展管治 |
| | | – | Annual Report 2023<br>2023年報 |
| 2-20 | Process to determine remuneration<br>薪酬決定流程 | – | Annual Report 2023<br>2023年報<br>Corporate website – Corporate Governance – Terms of Reference of the Remuneration Committee<br>公司網頁 — 企業管治 — 薪酬委員會的職權範圍 |
| 2-21 | Annual total compensation ratio<br>年度總薪酬比率 | – | Annual Report 2023<br>2023年報 |
| **4. Strategy, policies and practices 策略、政策和實踐** | | | |
| 2-22 | Statement on sustainable development strategy<br>可持續發展策略聲明 | 6-7 | Message from the Chairman of the ESG Steering Committee<br>環境、社會及管治督導委員會主席寄語 |
| 2-23 | Policy commitments<br>政策承諾 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | 196-198 | Ten Principles of the United Nations Global Compact<br>《聯合國全球契約》十項原則<br>We take a precautionary approach to environmental challenges by identifying and minimising any potential negative impact on the environment in the Group's business operations, products and services.<br>The Group's policies are described in relevant sections throughout this Report.<br>我們採取預防措施來應對環境挑戰，識別並竭力減少集團在業務營運、產品和服務方面任何對環境的潛在負面影響。<br>本報告的相關章節描述了集團的政策。 |
| 2-24 | Embedding policy commitments<br>納入政策承諾 | 39-44 | Governance – Management Approach<br>管治 — 管理方針<br>The Group's policies are described in relevant sections throughout this Report.<br>本報告的相關章節描述了集團的政策。 |
| 2-25 | Processes to remediate negative impacts<br>補救負面影響的程序 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | 46-48 | Governance – Ethics and Integrity<br>管治 — 道德與誠信 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
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| 2-26 | Mechanisms for seeking advice and raising concerns<br>尋求建議和提出疑慮事項的機制 | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | 46-48 | Governance – Ethics and Integrity<br>管治 — 道德與誠信 |
| 2-27 | Compliance with laws and regulation<br>遵守法律和規例 | 46-48 | Governance – Ethics and Integrity<br>管治 — 道德與誠信<br><br>In the reporting year, there were no significant instances of non-compliance with laws and regulations. Significant instances of non-compliance are defined as matters that have a material impact, financial or otherwise, on our operations and stakeholders.<br>報告期內，公司並沒有重大違反法律和規例的情況。重大違規事件的定義，是營運對持份者產生重大財務或其他影響的事項。 |
| 2-28 | Membership associations<br>機構加入的協會 | 168 | Major Awards and Memberships – Corporate Memberships<br>主要獎項和會籍 — 企業會籍 |
| **5. Stakeholder Engagement 持份者參與** | | | |
| 2-29 | Approach to stakeholder engagement<br>持份者參與的方針 | 22-23 | Defining our Material Topics – Stakeholder Engagement<br>界定重大議題 — 聯繫持份者 |
| 2-30 | Collective bargaining agreements<br>集體談判協議 | 91 | Wellness – Labour Practices – How We Are Managing It<br>健康舒泰 — 勞工實務常規 — 怎樣管理<br><br>All the employees in Sydney are covered by collective bargaining agreements.<br>集體談判協議涵蓋所有悉尼的員工。 |
| **GRI 3 Material Topics 重大議題 2021** | | | |
| 3-1 | Process to determine material topics<br>決定重大議題的流程 | 22-33 | Defining our Material Topics<br>界定重大議題 |
| 3-2 | List of material topics<br>重大議題列表 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估<br><br>Our materiality assessment resulted in the confirmation of Cybersecurity and Data Protection as a new standalone topic. In addition, the title of the material topic of Wellbeing has been revised to Health, Safety and Wellbeing to more accurately reflect our focus on, and commitment to, health and safety.<br>我們從重大議題的評估結果，確認「網絡安全與數據保護」為新的獨立議題。此外，「福祉」這重大議題的標題已修改為「健康、安全和福祉」，以更準確地展現我們對健康和安全的關注和承諾。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
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| **Governance 管治** | | | |
| **Economic Performance 經濟表現** | | | |
| GRI 3 | Material Topics **重大議題** 2021 | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | 45 | Governance – Economic Performance<br>管治 — 經濟表現 |
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| GRI 201 | Economic Performance **經濟表現** 2016 | | |
| 201-1 | Direct economic value generated and distributed<br>機構所產生及分配的直接經濟價值 | 169 | Progress on Key Sustainability Indicators – Economic Performance<br>關鍵可持續發展指標的進展 — 經濟表現 |
| 201-2 | Financial implications and other risks and opportunities due to climate change<br>氣候變化所產生的財務影響及其他風險與機遇 | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 66-68 | Green – Climate Resilience and GHG Emissions – Managing our Climate-related Impacts<br>綠色低碳 — 氣候抗禦力和溫室氣體排放 — 管理氣候相關影響 |
| | | – | Climate Action Report<br>《氣候行動報告》 |
| GRI 203 | Indirect Economic Impacts **間接經濟影響** 2016 | | |
| 203-1 | Infrastructure investments and services supported<br>基礎設施的投資與支援服務的發展及影響 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 112 | Design – Sustainable Buildings – How We Are Managing It<br>匠心設計 — 可持續發展建築物 — 怎樣管理 |
| | | 124 | Innovation – Investment in Innovation – How We Are Managing It<br>創意革新 — 創新投資 — 怎樣管理 |
| | | 136 | Heritage & Culture – Heritage and Culture – How We Are Managing It<br>文化傳承 — 文化傳承 — 怎樣管理 |
| | | 148 | Community – Community Investment and Engagement – How We Are Managing It<br>連繫社群 — 社區投資和參與 — 怎樣管理 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| **Ethics and Integrity 道德與誠信** | | | |
| **GRI 3** | **Material Topics 重大議題 2021** | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | 46-48 | Governance – Ethics and Integrity<br>管治 — 道德與誠信 |
| **GRI 205** | **Anti-Corruption 反貪污 2016** | | |
| 205-3 | Confirmed incidents of corruption and actions taken<br>已確認的貪污事件及採取的行動 | 47 | Governance – Ethics and Integrity – Anti-Corruption<br>管治 — 道德與誠信 — 反貪污<br>There were no confirmed incidents of corruption, or public legal cases regarding corruption brought against the Group or its employees, during the reporting period.<br>報告期內，並沒有任何涉及本集團或其員工違反與已證實的貪污事件或已公開訴訟案件。 |
| **Cybersecurity and Data Protection 網絡安全與數據保護** | | | |
| **GRI 3** | **Material Topics 重大議題 2021** | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 24-33 | Governance – Management Approach<br>管治 — 管理方針 |
| | | 49-50 | Governance – Cybersecurity and Data Protection<br>管治 — 網絡安全與數據保護 |
| **GRI 418** | **Customer Privacy 顧客私隱 2016** | | |
| 418-1 | Substantiated complaints concerning breaches of customer privacy and losses of customer data<br>經證實侵犯顧客私隱及遺失顧客資料的投訴 | – | No significant cases of non-compliance in relation to breach of customer privacy, intellectual property or loss of customer data occurred during the reporting period.<br>報告期內，並無違反顧客私隱、侵犯知識產權或遺失顧客資料的重大違規事件。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
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| **Sustainable and Ethical Supply Chain 可持續和道德供應鏈** | | | |
| GRI 3 | Material Topics **重大議題** 2021 | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 39-44 | Governance – Management Approach<br>管治 — 管理方針 |
| | | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| GRI 414 | Supplier Social Assessment **供應商社會評估** 2016 | | |
| 414-1 | New suppliers that were screened using social criteria<br>使用社會標準篩選的新供應商 | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈<br>During the reporting period, all of our new suppliers were assessed using social criteria.<br>報告期內，我們已採用社會標準來評估所有新供應商。 |
| 414-2 | Negative social impacts in the supply chain and actions taken<br>供應鏈中負面的社會影響以及所採取的行動 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈<br>In this reporting period there were no confirmed incidents of non-compliance with social or environmental regulations in the supply chain that had a significant impact on the Group. All of our suppliers were assessed for social impacts and none were identified as having significant actual or potential negative social impacts.<br>報告期內，供應鏈並無出現對集團有重大影響的違反社會或環境法律或規例的確認個案。我們評估所有供應商對社會的影響，從中並無發現有供應商對社會具重大的實際或潛在負面影響。 |
| GRI 308 | Supplier Environmental Assessment **供應商環境評估** 2016 | | |
| 308–1 | New suppliers that were screened using environmental criteria<br>使用環境標準篩選的新供應商 | 51-52 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈<br>During the reporting period, all of our new suppliers were assessed using environmental criteria.<br>報告期內，我們已採用環境標準來評估所有新供應商。 |

| Disclosure Number 披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明 | |
|---|---|---|---|
| 308–2 | Negative environmental impacts in the supply chain and actions taken 供應鏈中負面的社會影響以及所採取的行動 | 24-33 | Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估 |
| | | 51-52 | Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈<br><br>During the reporting period, there were no confirmed incidents of non-compliance with social or environmental regulations in the supply chain that had a significant impact on the Group. All of our suppliers were assessed for environmental impacts and none were identified as having significant actual or potential negative environmental impacts.<br>報告期內，供應鏈並無出現對集團有重大影響的違反社會或環境法律或規例的確認個案。我們評估所有供應商對環境的影響，從中並無發現有供應商對環境具重大的實際或潛在負面影響。 |

## Customer Satisfaction 顧客滿意度

| GRI 3 Material Topics 重大議題 2021 | | | |
|---|---|---|---|
| 3-3 | Management of material topics 重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估 |
| | | 39-44 | Governance – Management Approach 管治 — 管理方針 |
| | | 53-55 | Governance – Customer Satisfaction 管治 — 顧客滿意度 |
| **GRI 417 Marketing and Labelling 市場推廣與標籤 2016** | | | |
| 417-2 | Incidents of non-compliance concerning product and service information and labelling 未能遵守產品與服務之資訊與標示法律和規例的事件 | 53-55 | Governance – Customer Satisfaction 管治 — 顧客滿意度<br><br>During the reporting period, there were no incidents of non-compliance with relevant laws and regulations relating to product and service quality, information or labelling that had a significant impact on the Group.<br>報告期內，我們並沒有違反產品和服務質素、資訊或標籤的相關法律及規例並對集團構成重大影響的情況。 |
| 417-3 | Incidents of non-compliance concerning marketing communications 未能遵守行銷傳播相關法律和規例的事件 | 53-55 | Governance – Customer Satisfaction 管治 — 顧客滿意度<br><br>During the reporting period, there were no incidents of non-compliance concerning marketing communications.<br>報告期內，並沒有有關市場傳訊的違規事件。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
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# Green Living 綠色生活

## Green 綠色低碳

### Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放

| GRI 3 | Material Topics **重大議題** 2021 | | |
|---|---|---|---|
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 61-62 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | | 63-68 | Green – Climate Resilience and GHG Emissions<br>綠色低碳 — 氣候抗禦力和溫室氣體排放 |
| | | – | Climate Action Report<br>《氣候行動報告》 |
| GRI 305 | Emissions **排放** 2016 | | |
| 305-1 | Direct (Scope 1) GHG emissions<br>直接（範疇一）溫室氣體排放總量 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| 305-2 | Energy indirect (Scope 2) GHG emissions<br>能源間接（範疇二）溫室氣體排放總量 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| 305-3 | Other indirect (Scope 3) GHG emissions<br>其他間接（範疇三）溫室氣體排放總量 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| 305-4 | GHG emissions intensity<br>溫室氣體排放強度 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| 305-5 | Reduction of GHG emissions<br>減少的溫室氣體排放量 | 63-68 | Green – Climate Resilience and GHG Emissions<br>綠色低碳 — 氣候抗禦力和溫室氣體排放 |
| | | 69-72 | Green – Energy Consumption and Efficiency<br>綠色低碳 — 能源消耗和效益 |
| 305-7 | Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions<br>氮氧化物、硫氧化物及其他主要氣體排放 | – | Not applicable: Emissions of NOx, SOx, POPs, VOCs, HAPs, PM and other air pollutants are not considered significant in Sino Land's operations.<br>不適用：信和置業營運過程所產生的氮氧化物、硫氧化物、持久性有機污染物、揮發性有機化合物、有害空氣污染物、懸浮粒子及其他空氣污染物排放並不顯著。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| **Energy Consumption and Efficiency 能源消耗和效益** | | | |
| **GRI 3** | **Material Topics 重大議題 2021** | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 61-62 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | | 69-72 | Green – Energy Consumption and Efficiency<br>綠色低碳 — 能源消耗和效益 |
| **GRI 302** | **Energy 能源 2016** | | |
| 302-1 | Energy consumption within the organization<br>機構內部的能源消耗 | 69-72 | Green – Energy Consumption and Efficiency<br>綠色低碳 — 能源消耗和效益 |
| | | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現<br>Majority of renewable energy generated is distributed to the local grid in Hong Kong.<br>大部分產生的可再生能源輸出至香港的本地電網。 |
| 302-3 | Energy intensity<br>能源強度 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現<br>Intensities reflect consumption within our operations, except for total electricity consumption of property management, which also includes chiller plant electricity consumption for centralised cooling services for tenants.<br>A further breakdown of electricity consumed is not available; we will consider the feasibility of disclosing such data in the future.<br>強度反映我們營運中的消耗，唯未能進一步提供包含為租戶提供中央冷氣服務物業管理的總耗電量，及該用電分項數字。我們會考慮未來披露相關數據的可行性。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| 302-4 | Reduction of energy consumption<br>減少能源消耗 | 69-72 | Green – Energy Consumption and Efficiency<br>綠色低碳 — 能源消耗和效益 |
| | | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |

**Material Use, Waste Reduction and Management 物料使用、廢物削減和管理**

| GRI 3 | Material Topics **重大議題** 2021 | | |
|---|---|---|---|
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 61-62 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | | 73-79 | Green – Material Use, Waste Reduction and Management<br>綠色低碳 — 物料使用、廢物削減和管理 |
| GRI 301 | Materials **物料** 2016 | | |
| 301-2 | Recycled input materials used<br>使用的可再生物料 | 61-62 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | | 112-121 | Design – Sustainable Buildings<br>匠心設計 — 可持續發展建築物<br>We are developing a matrix to record such data so we will be able to report on the use of sustainable building materials in our development projects in the future.<br>我們正開發記錄相關數據的矩陣，以便日後就發展項目中所使用的可持續建築材料進行披露。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| **GRI 303 Water and Effluents 水和廢棄物 2018** | | | |
| **303-1** | Interactions with water as a shared resource<br>共享水資源之相互影響 | 77 | Green – Material Use, Waste Reduction and Management – Water Consumption<br>綠色低碳 — 物料使用、廢物削減和管理 — 用水<br><br>In Hong Kong, all of the water consumed by our operations comes from municipal water supplies, including freshwater for potable use, cooling, washing, toilets and landscaping, and seawater for flushing. Hong Kong's two main sources of freshwater are rainfall from natural catchments and the Dongjiang water from Guangdong Province. All effluents are discharged to public sewers and/or the sea in accordance with applicable discharge licences.<br><br>In Singapore, all of the water consumed by our operations comes from third–party water sources supplied by the Public Utilities Board ("PUB"). According to PUB, Singapore's water demand is currently met by water from local catchment areas, imported water, NEWater and desalinated water.<br><br>In Sydney, all of the water consumed by our operations comes from Sydney Water. All effluents are discharged to public sewers and/or the sea in accordance with applicable discharge licences/permits. There is no significant water–related impact caused by the Group's operations. We monitor the consumption of water in our operations monthly and have used this data to establish our water–related goals and targets.<br><br>在香港，我們業務使用的所有水，均來自水務署，包括用於飲用水、冷卻、洗滌、洗手間和澆灌的淡水，以及用於沖廁的海水。香港的兩個主要淡水來源是自然流域的降雨和廣東省的東江水。根據適用的排放許可證，所有廢水均排入公共污水收集系統和/或海洋。<br><br>在新加坡，我們運營所用的所有水，均由公用事業局第三方水源提供。根據公用事業局，新加坡目前可透過使用當地集水區的水、進口水、「新生水」和化淡海水來滿足對水的需求。<br><br>在悉尼，所有業務營運的用水均來自悉尼水務局。所有廢水均根據適用的排放牌照/許可證，排入公共污水收集系統和/或海洋。集團運營不會對水資源造成重大影響。我們每月監測營運用水量，並使用這些數據訂立用水相關目標和指標。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| 303-2 | Management of water discharge-related impacts<br>與排水相關影響的管理 | 77 | Green – Material Use, Waste Reduction and Management – Water Consumption<br>綠色低碳 — 物料使用、廢物削減和管理 — 用水<br><br>Water discharged from our operations followed the requirements set in Hong Kong's Water Pollution Control Ordinance, Singapore's Environmental Protection and Management Act (EPMA) and the Environmental Protection and Management (Trade Effluent) Regulations, and Sydney Water Regulation 2017. We strive to exceed regulatory requirements in controlling the quality of effluent discharge when feasible.<br>我們依照《香港水污染管制條例》、新加坡《環境保護與管理法》(EPMA) 和《環境保護與管理 (工商業污水) 條例》以及《2017 年悉尼水務條例》中的規定，排放營運點的水。在可行情況下，我們力求超越監管要求嚴格控制污水排放的水質。 |
| 303-3 | Water withdrawal<br>取水量 | – | All water withdrawn is from municipal water supplies. Please refer to the Water Supplies Department (Hong Kong), Public Utilities Board (Singapore) and Sydney Water (Sydney) for breakdowns of total water withdrawal by sources.<br>Breakdown of water withdrawn by location during the reporting period:<br>Hong Kong: 1,387,510 $m^3$<br>Singapore: 201,570 $m^3$<br>Sydney: 71,993 $m^3$<br>所有取水均來自市政供水。有關按來源劃分的總取水量細項，請向水務署 (香港)、公用事業局 (新加坡) 及悉尼水務局 (悉尼) 查詢。<br>報告期內按地點的取水量細項：<br>香港: 1,387,510 立方米<br>新加坡: 201,570 立方米<br>悉尼: 71,993 立方米 |
| 303-5 | Water consumption<br>耗水量 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現<br><br>We monitor the consumption of water in our operations monthly and have used this data to establish our total water consumption.<br>我們每月監測營運用水量，並利用這些數據確定總用水量。 |

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| **GRI 306 Waste 廢棄物 2020** | | | |
| 306-1 | Waste generation and significant waste-related impacts<br>產生的廢棄物與廢棄物相關重大影響 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 73-79 | Green – Material Use, Waste Reduction and Management – Waste Management<br>綠色低碳 — 物料使用、廢物削減和管理 — 廢物管理<br><br>Waste–related impacts arise primarily from construction and renovation activities of the organisation.<br>與廢物相關的影響主要來自公司的建築及翻新工作。 |
| 306-2 | Management of significant waste-related impacts<br>管理廢棄物相關的重大影響 | 61-62 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | | 73-79 | Green – Material Use, Waste Reduction and Management – Waste Management<br>綠色低碳 — 物料使用、廢物削減和管理 — 廢物管理 |
| 306-3 | Waste generated<br>產生的廢棄物 | 73-79 | Green – Material Use, Waste Reduction and Management<br>綠色低碳 — 物料使用、廢物削減和管理 |
| | | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| 306-4 | Waste diverted from disposal<br>移轉本棄置的廢棄物 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| **Urban Biodiversity 城市生物多樣性** | | | |
| **GRI 3 Material Topics 重大議題 2021** | | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 61-62 | Green – Management Approach<br>綠色低碳 — 管理方針 |
| | | 80-85 | Green – Urban Biodiversity<br>綠色低碳 — 城市生物多樣性 |
| | | 246-255 | TNFD Recommendations<br>TNFD建議 |
| **GRI 304 Biodiversity 生物多樣性 2016** | | | |
| 304-2 | Significant impacts of activities, products, and services on biodiversity<br>活動、產品及服務，對生物多樣性方面的重大影響 | 80-85 | Green – Urban Biodiversity<br>綠色低碳 — 城市生物多樣性 |
| | | 246-255 | TNFD Recommendations<br>TNFD建議 |

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| **Wellness 健康舒泰** | | | |
| **Labour Practices 勞工實務常規** | | | |
| GRI 3 | Material Topics 重大議題 2021 | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 90 | Wellness – Management Approach<br>健康舒泰 — 管理方針 |
| | | 91-99 | Wellness – Labour Practices<br>健康舒泰 — 勞工實務常規 |
| GRI 401 | Employment 僱傭 2016 | | |
| 401-1 | New employee hires and employee turnover<br>新入職員工和員工流失人數 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| 401-3 | Parental leave<br>育嬰假 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| GRI 404 | Training and Education 培訓與教育 2016 | | |
| 404-1 | Average hours of training per year per employee<br>每位員工每年接受培訓的平均時數 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| 404-2 | Programs for upgrading employee skills and transition assistance programs<br>提升員工職能及過渡協助方案 | 95-99 | Wellness – Labour Practices – Training and Development<br>健康舒泰 — 勞工實務常規 — 培訓與發展 |
| 404-3 | Percentage of employees receiving regular performance and career development reviews<br>定期接受績效及職業發展檢討的員工百分比 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| GRI 405 | Diversity and Equal Opportunity 員工多元化與平等機會 2016 | | |
| 405-1 | Diversity of governance bodies and employees<br>多元管治單位和員工 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| | | 92-93 | Wellness – Labour Practices – Diversity and Equal Opportunities<br>健康舒泰 — 勞工實務常規 — 多元與平等機會 |
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| 405-2 | Ratio of basic salary and remuneration of women to men<br>女性對男性基本薪資加薪酬的比率 | – | We monitor the gender pay gap in Hong Kong and Mainland China. During the reporting period, the median gender pay gap and median gender bonus gap are 18% and 21%, respectively. Figures are presented as the percentage difference between male and female employees.<br>我們監測香港和中國內地的性別薪酬差距。報告期內，性別工資差距中位數為18%，而性別獎金差距中位數為21%。數字以男性和女性員工之間的百分比差距表示。 |
| **GRI 406 Non-Discrimination 反歧視 2016** | | | |
| 406-1 | Incidents of discrimination and corrective actions taken<br>歧視事件以及機構採取的改善行動 | 92-93 | Wellness – Labour Practices – Diversity and Equal Opportunities<br>健康舒泰 — 勞工實務常規 — 多元與平等機會<br><br>During the reporting period, there were no confirmed incidents of non-compliance with the laws or regulations related to discrimination that had a significant impact on the Group.<br>報告期內，集團沒有任何違反歧視等相關法律或規例並對業務產生重大影響的確認個案。 |

## Health, Safety and Wellbeing 健康、安全和福祉

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|---|---|---|---|
| **GRI 103 Material Topics 重大議題 2021** | | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 90 | Wellness – Management Approach<br>健康舒泰 — 管理方針 |
| | | 100-107 | Wellness – Health, Safety and Wellbeing<br>健康舒泰 — 健康、安全和福祉 |
| **GRI 403 Occupational Health and Safety 職業健康與安全 2018** | | | |
| 403-1 | Occupational health and safety management system<br>職業健康及安全管理系統 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |
| 403-2 | Hazard identification, risk assessment, and incident investigation<br>識別隱患、評估風險及調查事故 | 48 | Governance – Ethics and Integrity – Open Communication<br>管治 — 道德與誠信 — 開放的溝通 |
| | | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全<br><br>The Group's internal Safety Manual clearly outlines the actions to be taken by staff and supervisors to identify and respond to potential hazards. Property supervisors are required to conduct regular inspections. The results, including corrective and preventative actions, must be recorded and reported to management to facilitate review and analysis.<br>集團內部的安全手冊清楚列出員工和主管就識別和應對潛在危險應採取的行動。物業主管需定期為物業進行巡查。巡查結果，包括相關建議及跟進紀錄必須向管理層報告，以便進行檢討和分析。 |

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| 403-3 | Occupational health services<br>職業健康服務 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |
| 403-4 | Worker participation, consultation, and communication on occupational health and safety<br>有關職業安全及健康的工作人員活動、諮詢與溝通 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |
| 403-5 | Worker training on occupational health and safety<br>有關職業安全及健康的工作人員培訓 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |
| 403-6 | Promotion of worker health<br>促進工作人員的健康 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |
| 403-7 | Prevention and mitigation of occupational health and safety impacts directly linked by business relationships<br>預防及減輕業務關係對職業健康和安全直接相關的影響 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |
| 403-9 | Work-related injuries<br>工傷 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全 |
| | | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| **GRI 416 Customer Health and Safety 顧客健康與安全 2016** | | | |
| 416-2 | Incidents of non-compliance concerning the health and safety impacts of products and services<br>違反有關產品與服務的健康和安全法律和規例的之事件 | – | During the reporting period, there were no incidents of non-compliance with regulations or voluntary codes concerning the health and safety impacts of products and services.<br>報告期內，並沒有有關產品和服務對健康及安全構成影響的違規事件。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| **Innovative Design 創新構思** | | | |
| **Design 匠心設計** | | | |
| **Sustainable Buildings 可持續發展建築物** | | | |
| GRI 3 | Material Topics 重大議題 2021 | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 34-37 | ESG Risk Management<br>環境、社會及管治風險管理 |
| | | 111 | Design – Management Approach<br>匠心設計 — 管理方針 |
| | | 112-121 | Design – Sustainable Buildings<br>匠心設計 — 可持續發展建築物 |
| **Innovation 創意革新** | | | |
| **Investment in Innovation 創新投資** | | | |
| GRI 3 | Material Topics 重大議題 2021 | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 123 | Innovation – Management Approach<br>創意革新 — 管理方針 |
| | | 124-131 | Innovation – Investment in Innovation<br>創意革新 — 創新投資 |
| **Community Spirit 心繫社區** | | | |
| **Heritage & Culture 文化傳承** | | | |
| **Heritage and Culture 文化傳承** | | | |
| GRI 3 | Material Topics 重大議題 2021 | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 135 | Heritage & Culture – Management Approach<br>文化傳承 — 管理方針 |
| | | 136-143 | Heritage & Culture – Heritage and Culture<br>文化傳承 — 文化傳承 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| **Community 連繫社群** | | | |
| **Community Investment and Engagement 社區投資和參與** | | | |
| GRI 3 | Material Topics 重大議題 2021 | | |
| 3-3 | Management of material topics<br>重大議題管理 | 24-33 | Defining our Material Topics – Materiality Assessment<br>界定重大議題 — 重要性評估 |
| | | 147 | Community – Management Approach<br>連繫社群 — 管理方針 |
| | | 148-159 | Community – Community Investment and Engagement<br>連繫社群 — 社區投資和參與 |
| GRI 413 | Local Communities 當地社區 2016 | | |
| 413-1 | Operations with local community engagement, impact assessments, and development programs<br>經本地社區溝通、影響評估和發展計劃的營運活動 | 48 | Governance – Ethics and Integrity – Open Communication<br>管治 — 道德與誠信 — 開放的溝通 |
| | | 112-121 | Design – Sustainable Buildings<br>匠心設計 — 可持續發展建築物 |
| | | 136-143 | Heritage & Culture – Heritage and Culture<br>文化傳承 — 文化傳承 |
| | | 148-159 | Community – Community Investment and Engagement<br>連繫社群 — 社區投資和參與<br>We have implemented community engagement programmes in each of our areas of operation.<br>我們在每個經營所在地都落實社區參與計劃。 |
| Real Estate Sector Disclosures 建築及房地產行業披露 | | | |
| CRE-1 | Building energy intensity<br>建築物的能源強度 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現<br>Intensities reflect consumption within our operations, except for total electricity consumption of property management, which also includes chiller plant electricity consumption for centralised cooling services for tenants.<br>A further breakdown of electricity consumed is not available, we will consider the feasibility of disclosing such data in the future.<br>強度反映我們營運中的消耗，唯未能進一步提供包含為租戶提供中央冷氣服務物業管理的總耗電量，及該用電分項數字。我們會考慮未來披露相關數據的可行性。 |

| Disclosure Number<br>披露編號 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|---|
| CRE-2 | Building water intensity<br>建築物的用水強度 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現<br><br>In 2022/23, 173 buildings included in the reporting scope are managed by the Group. These include 50 commercial (retail and office), 28 industrial, 72 residential, 19 mixed use properties and four hotels.<br>2022/23年度的報告範圍為集團管理的173座建築物，當中包括50座商業大廈（商舖及寫字樓）、28座工業大廈、72個住宅物業、19個混合用途物業和四間酒店。我們每月監測營運用水量，並利用這些數據訂立用水相關目標和指標。 |
| CRE-3 | Greenhouse gas emission intensity from buildings<br>建築物的溫室氣體排放強度 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現<br><br>In 2022/23, 173 buildings included in the reporting scope are managed by the Group. These include 50 commercial (retail and office), 28 industrial, 72 residential, 19 mixed use properties and four hotels.<br>2022/23年度的報告範圍為集團管理的173座建築物當中包括50座商業大廈（商舖及寫字樓）、28座工業大廈、72個住宅物業、19個混合用途物業和四間酒店。 |
| CRE-4 | Greenhouse gas emissions intensity from new construction and redevelopment activity<br>新建築及重建活動產生的溫室氣體排放強度 | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| CRE-6 | Percentage of the organization operating in verified compliance with an internationally recognized health and safety management system<br>機構獲核實符合國際認可的健康和安全管理體系營運的百分比 | 101-102 | Wellness – Health, Safety and Wellbeing – Occupational Health and Safety<br>健康舒泰 — 健康、安全和福祉 — 職業健康及安全<br><br>We operate under comprehensive health and safety management systems. Some systems are yet to be verified as compliant with internationally recognised standards.<br>我們在全面的健康和安全管理體系下營運。部分管理體系尚待核實符合國際認可標準。 |
| CRE-8 | Type and number of sustainability certification, rating and labelling schemes for new construction, management, occupation and redevelopment<br>與新建項目、物業管理、物業使用及重建有關的可持續發展認證、評級及標誌計劃類型及數目 | 112-121 | Design – Sustainable Buildings<br>匠心設計 — 可持續發展建築物 |

# SASB Content Index
## SASB內容索引

SASB Standards guide the disclosure of financially material sustainability information by companies to their investors and other stakeholders. Available for 77 industries, the Standards identify the subset of ESG issues most relevant to financial performance in each industry. Starting from 2023, the International Sustainability Standards Board ("ISSB") assumed responsibility for the SASB Standards. The SASB framework is integrated with the IFRS Sustainability Disclosure Standards as industry-based disclosure requirements.

SASB標準協助企業向投資者和其他持份者披露就財務重要性而言重大的可持續發展資訊。該標準分別就77個行業識別並羅列與其財務表現最為相關的環境、社會及管治議題。2023年起，SASB標準的管理責任由國際可持續準則理事會（「ISSB」）承擔。SASB披露框架已融合到國際財務報告可持續披露準則當中，作為行業基準的披露要求。

| Accounting Metrics 會計指標 | | Disclosure 披露 |
|---|---|---|
| **Energy Management 能源管理** | | |
| **IF-RE-130a.1** | Energy consumption data coverage as a percentage of total floor area, by property sector<br>能源耗用量數據覆蓋範圍佔總樓面面積百分比（按物業類型劃分） | Property Management: 100%<br>物業管理：100% |
| | | Construction Sites: 100% wholly-owned properties<br>建築工地：100%全資擁有物業 |
| | | Hotels: 100%<br>酒店：100% |
| **IF-RE-130a.2** | Total energy consumed by portfolio area with data coverage, by property sector<br>數據覆蓋的物業組合範圍內能源總耗量（按物業類型劃分） | Property Management: 889,114 GJ<br>物業管理：889,114吉焦耳 |
| | | Construction Sites: 9,294 GJ<br>建築工地：9,294吉焦耳 |
| | | Hotels: 163,070 GJ<br>酒店：163,070吉焦耳 |
| | Total energy consumed by percentage grid electricity, by property sector<br>電網用電量佔能源總耗量的百分比（按物業類型劃分） | Property Management: 99.94%<br>物業管理：99.94% |
| | | Construction Sites: 94.60%<br>建築工地：94.60% |
| | | Hotels: 78.41%<br>酒店：78.41% |
| | Total energy consumed by percentage renewable, by property sector<br>可再生能源佔能源總耗量的百分比（按物業類型劃分） | Property Management: 0.23%<br>物業管理：0.23% |
| | | Construction Sites: Nil<br>建築工地：沒有 |
| | | Hotels: 0.02%<br>酒店：0.02% |

| Accounting Metrics 會計指標 | | Disclosure 披露 |
|---|---|---|
| **IF-RE-130a.3** | Like-for-like percentage change in energy consumption for the portfolio area with data coverage, by property sector<br>數據覆蓋的物業組合範圍內的能源耗量同期百分比變化（按物業類型劃分） | Property Management: -0.98%<br>物業管理：-0.98% |
| | | Construction Sites: -23.10%<br>建築工地：-23.10% |
| | | Hotels: 71.15%<br>酒店：71.15% |
| **IF-RE-130a.4** | Percentage of eligible portfolio that has an energy rating, by property sector<br>具能源評級的合資格物業組合百分比（按物業類型劃分） | Percentage of eligible portfolio that has obtained the Energywi$e Certificate from the Hong Kong Green Organisation Certification ("HKGOC") at or above the Basic Level:<br>獲香港綠色機構「節能證書」認證，達到或高於基礎級別的合資格物業組合百分比如下： |
| | | Property Management: 18.93%<br>物業管理：18.93% |
| | | Construction Sites: N/A<br>建築工地：不適用 |
| | | Hotels: N/A<br>酒店：不適用 |
| | Percentage of eligible portfolio that is certified to ENERGY STAR®, by property sector<br>獲「能源之星」認證的合資格物業組合百分比（按物業類型劃分） | Not applicable to Hong Kong, Singapore and Sydney.<br>不適用於香港、新加坡及悉尼。 |
| **IF-RE-130a.5** | Description of how building energy management considerations are integrated into property investment analysis and operational strategy<br>描述如何將樓宇能源管理因素納入物業投資分析和營運策略之中 | With a view to reducing carbon footprint, the Group is committed to harnessing technology and implementing initiatives to improve energy efficiency and promote the use of renewable energy in its daily operations. Our Energy Policy guides our approach to managing consumption and improving efficiency, including by establishing smart monitoring platforms to optimise building services and installing renewable energy features in both new and existing buildings.<br>We perform technical building assessments to identify opportunities to improve energy efficiency in our portfolio. Measures implemented include the installation of high-efficiency equipment and appliances, automatic meter readings, management system upgrades and replacements, the use of smart technologies and system commissions or retro-commissioning.<br>為減少碳足跡，集團致力利用創新技術，以落實各項提高能源效益的措施，並在日常營運中推動使用可再生能源。集團的《能源政策》指引我們管理能源使用量及提高能源效益的方針，包括透過建立智能監控平台來優化樓宇服務，並在新建和現有建築安裝可再生能源設備。<br>我們展開技術性樓宇評估，以識別有效提高物業組合的能源效益的方向。我們已落實各項改善措施，包括安裝高效設備和電器、自動讀錶、升級和更換管理系統、使用智能技術，以及校驗或重新校驗系統。 |

| Accounting Metrics 會計指標 | | Disclosure 披露 |
|---|---|---|
| **Water Management 水資源管理** | | |
| **IF-RE-140a.1** | Water withdrawal data coverage as a percentage of total floor area, by property sector<br>取水量數據覆蓋範圍佔總樓面面積百分比（按物業類型劃分） | Property Management: 100%<br>物業管理：100% |
| | | Construction Sites: 100% wholly-owned properties<br>建築工地：100%全資擁有物業 |
| | | Hotels: 100%<br>酒店：100% |
| | Water withdrawal data coverage as a percentage of floor area in regions with High or Extremely High Baseline Water Stress, by property sector<br>位於高或極高水資源壓力地區的取水量數據佔樓面面積百分比（按物業類型劃分） | According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, none of our operations are currently located in regions with high or extremely high baseline water stress.<br>根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們沒有在高或極高水平基準上的缺水地區營運業務。 |
| **IF-RE-140a.2** | Total water withdrawn by portfolio area with data coverage, by property sector<br>數據覆蓋的物業組合範圍內總取水量（按物業類型劃分） | Property Management: 1,375.7 thousand $m^3$<br>物業管理：137.57萬立方米 |
| | | Construction Sites: 15.1 thousand $m^3$<br>建築工地：1.51萬立方米 |
| | | Hotels: 387.2 thousand $m^3$<br>酒店：38.72萬立方米 |
| | Total water withdrawn by percentage in regions with High or Extremely High Baseline Water Stress, by property sector<br>位於高或極高水資源壓力地區的取水量數據佔總樓面面積百分比（按物業類型劃分） | According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, none of our operations are currently located in regions with high or extremely high baseline water stress.<br>根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們沒有在高或極高水平基準上的缺水地區營運業務。 |
| **IF-RE-140a.3** | Like-for-like percentage change in water withdrawn for portfolio area with data coverage, by property sector<br>數據覆蓋的物業組合範圍內取水量同期百分比變化（按物業類型劃分） | Property Management: 15.78%<br>物業管理：15.78% |
| | | Construction Sites: -69.69%<br>建築工地：-69.69% |
| | | Hotels: 59.67%<br>酒店：59.67% |

| Accounting Metrics 會計指標 | | Disclosure 披露 |
|---|---|---|
| IF-RE-140a.4 | Description of water management risks and discussion of strategies and practices to mitigate those risks<br>描述水資源管理風險並討論減輕這些風險的策略和常規措施 | Our Environmental Policy, Green Office Policy, Sustainable Building Guidelines and Sustainable Procurement Policy outline our commitment to utilising precious shared resources, like water, more efficiently across our operations. We monitor the consumption of water in our operations monthly, install water-saving devices and adopt a variety of practices to reduce consumption, including through stakeholder engagement. More information can be found in the Water Consumption section of this Report .<br>集團的《環境政策》、《綠色辦公室政策》、《可持續建築指引》及《可持續採購政策》展示我們致力在營運中更有效地使用包括水資源在內的珍貴共享資源的決心。我們每月監測營運地點的用水量，安裝節水設備、採取各種措施並與持份者合作減少用水量。有關詳情，請參閱本報告「用水」章節。 |
| **Management of Tenant Sustainability Impacts 租戶對可持續發展影響的管理** | | |
| IF-RE-410a.1 | Percentage of new leases that contain a cost recovery clause for resource efficiency related capital improvements, by property sector<br>包含收回成本條款以促進資源效益相關的資本改善的新租約百分比（按物業類型劃分） | Currently our lease agreement does not contain a cost recovery clause for resource efficiency related capital improvements.<br>目前，我們的租約不包含與資源效益相關的資本改善的收回成本條款。 |
| | Associated leased floor area of new leases that contain a cost recovery clause for resource efficiency related capital improvements, by property sector<br>新租約包含收回成本條款的總租賃樓面面積（按物業類型劃分） | |
| IF-RE-410a.2 | Percentage of tenants that are separately metered or submetered for grid electricity consumption, by property sector<br>以獨立電錶或分戶量度電網用電量租戶百分比（按物業類型劃分） | We are gradually installing sub-meters at more properties to monitor our tenants' electricity and water consumption.<br>我們正逐步在更多物業安裝分戶電錶水錶以監察租戶的用電和用水量。 |
| | Percentage of tenants that are separately metered or submetered for water withdrawals, by property sector<br>以獨立水錶或分戶量度取水量的租戶百分比（按物業類型劃分） | |

| Accounting Metrics 會計指標 | | Disclosure 披露 |
|---|---|---|
| IF-RE-410a.3 | Discussion of approach to measuring, incentivizing, and improving sustainability impacts of tenants<br>討論量度、鼓勵和改善租戶對可持續發展影響的方針 | We actively seek opportunities to incorporate sustainability into our tenant relationships and achieve our vision of Creating Better Lifescapes via joint efforts. Key tenant engagement channels include Sino Club, Farm Together and SPS. During the reporting period, we engaged our tenants on numerous topics including the circular economy, biodiversity and arts and culture.<br>Our Green Lease and Green Fit-out Guides provide recommendations on making more sustainable choices including consuming less energy and water, monitoring indoor air quality ("IAQ"), utilising greener construction materials, managing food waste and more. "Green Clauses" reflect these recommendations in our lease agreements and set out specific measures tenants can implement into their operations. After trialling these Guides with selected tenants, we have extended the trial to other tenants.<br>我們積極尋求機會，與租戶在可持續發展方面建立緊密合作關係，攜手實現「建構更美好生活」願景。我們透過多個途徑與租戶連繫，包括Sino Club、「一喜種田」和信和管業優勢。報告期內，我們與租戶在多個議題上合作，當中包括循環經濟、生物多樣性，以及藝術與文化。<br>我們的綠色租賃計劃和《綠色裝修指南》提供有關節能和減少用水、監測室內空氣質素、採用環保建築物料和廚餘管理等方面的可持續建議，並透過租約內的「綠色條款」鼓勵租戶採取具體措施，將可持續發展元素實施於營運中。在與特選租戶試行指南後，我們已將試用範圍擴展到其他租戶。 |
| **Climate Change Adaptation 氣候變化適應力** | | |
| IF-RE-450a.1 | Area of properties located in 100-year flood zones, by property sector<br>位於百年一遇洪水泛濫地區的物業面積（按物業類型劃分） | Property Management: 901,886 sq. ft.<br>物業管理：901,886平方呎<br>Construction Sites: N/A<br>建築工地：不適用<br>Hotels: N/A<br>酒店：不適用 |

| Accounting Metrics 會計指標 | | Disclosure 披露 |
|---|---|---|
| IF-RE-450a.2 | Description of climate change risk exposure analysis, degree of systematic portfolio exposure, and strategies for mitigating risks<br>描述氣候變化的風險承擔分析、系統性物業組合風險承擔程度，以及減低風險的策略 | Guided by our Climate Change Policy, we are committed to identifying the climate-related risks and opportunities affecting our business, assessing the financial implications and responding in line with the three focus areas of our climate-related strategy. We focus on optimising our properties and construction sites for efficiency and climate resilience during construction, managing properties in ways that minimise carbon emissions during operations, and managing resources and inspiring stakeholders to join our efforts through collaboration.<br>During the reporting period, we have ramped up our science-based targets ("SBTs") to align with the 1.5°C pathway. We have set GHG emission reduction targets with HKUST academics in line with the SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide our decarbonisation efforts. We have submitted the following Scope 1 & 2 and Scope 3 targets to SBTi for validation:<br>• Reduce absolute Scope 1 and 2 GHG emissions 46.2% by 2030 from the 2018 baseline.<br>• Reduce Scope 3 GHG emissions 51.6% per square foot by 2030 from the 2021 baseline.<br>We continued to focus our efforts on climate-related risk management. We have engaged an external consultant to evaluate the resilience of over 170 existing and new managed properties under different climate scenarios in alignment with recommendations from the TCFD, and we are working to enhance the integration of climate-related risks into our ERM framework.<br>More information, including a summary of the climate-related risks and opportunities relevant to our business and our steps to address them, can be found in the Climate Resilience and GHG Emissions and TCFD Recommendations sections of this Report, as well as the standalone Climate Action Report.<br>在《氣候變化政策》的指引下，我們致力識別影響業務的氣候相關風險和機遇、評估其財務影響，以及根據氣候相關策略的三個關注領域作出應對。我們重點在施工階段提高旗下物業和建築工地的效率和氣候抗禦力，在營運階段以盡力減低碳排放為目標來管理物業，同時管理不同資源並鼓勵持份者一同參與。<br>為配合將全球暖化升溫控制在攝氏1.5度以內的願景，我們已更新科學基礎目標。我們與科大學者合作並採用科學基礎目標倡議組織的計算方式訂立減碳目標，符合實現《巴黎協定》目標所需的最新氣候科學，以指導我們減碳和實現淨零碳排放的工作。我們已將以下範疇一和二及範疇三的目標提交予科學基礎目標倡議組織進行驗證：<br>• 以2018年水平為基準年，於2030年或之前將範疇一及範疇二的絕對溫室氣體排放量減少46.2%。<br>• 以2021年水平為基準年，於2030年或之前將每平方呎的範疇三溫室氣體排放量減少51.6%。<br>我們繼續專注於氣候相關風險管理的工作上。我們委託獨立顧問參照TCFD的建議，評估旗下管理的170多個現有和新建物業在不同氣候情境下的抗禦力。我們正積極將氣候相關風險融入於企業風險管理框架中。<br>有關詳情，包括與業務相關的氣候相關風險和機遇的摘要，以及應對這些風險的行動，請參閱本報告的「氣候抗禦力和溫室氣體排放」和「TCFD建議」章節，以及獨立的《氣候行動報告》。 |

| Activity Metrics 活動指標 | | Disclosure 披露 |
|---|---|---|
| IF-RE-000.A | Number of assets, by property sector<br>資產數目（按物業類型劃分） | Property Management: 169<br>物業管理：169 |
| | | Construction Sites: 4<br>建築工地：4 |
| | | Hotels: 4<br>酒店：4 |
| IF-RE-000.B | Leasable floor area, by property sector<br>可出租樓面面積（按物業類型劃分） | Residential properties are excluded from the calculation of leasable floor area.<br>住宅物業不包括在可出租樓面面積計算範圍內。<br>Property Management: 13,228,106 sq. ft.<br>物業管理：13,228,106平方呎 |
| | | Construction Sites: N/A<br>建築工地：不適用 |
| | | Hotels: N/A<br>酒店：不適用 |
| IF-RE-000.C | Percentage of indirectly managed assets, by property sector<br>間接管理資產的百分比（按物業類型劃分） | Property Management: 5.33<br>物業管理：5.33 |
| | | Construction Sites: N/A<br>建築工地：不適用 |
| | | Hotels: N/A<br>酒店：不適用 |
| IF-RE-000.D | Average occupancy rate, by property sector<br>平均出租率（按物業類型劃分） | Please refer to the Business review section in the Annual Report 2023.<br>詳情請參閱2023年報中的「業務回顧」。 |

# WEF Stakeholder Capitalism Metrics
## WEF《持份者資本指標》

| Core Metrics<br>核心指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|
| **Principles of Governance Metrics 管治原則指標** | | |
| **Governing Purpose 管治目標** | | |
| **Setting purpose**<br>The company's stated purpose, as the expression of the means by which a business proposes solutions to economic, environmental, and social issues. Corporate purpose should create value for all stakeholders, including shareholders.<br>**設立目的**<br>公司的既定宗旨是為經濟、環境和社會議題提出商業解決方案。企業宗旨應為包括股東在內的所有持份者創造價值。 | 6-7 | Message from the Chairman of the ESG Steering Committee<br>環境、社會及管治督導委員會主席寄語 |
| **Quality of Governing Body 管治機構的質素** | | |
| **Governance body composition**<br>Composition of the highest governance body and its committees by: competencies relating to economic, environmental, and social topics; executive or non-executive; independence; tenure on the governance body; number of each individual's other significant positions and commitments, and the nature of the commitments; gender; membership of under-represented social groups; stakeholder representation.<br>**管治機構的組成**<br>最高管治機構及其委員會的組成需考慮以下因素：經濟、環境及社會議題相關的能力；執行或非執行性；獨立性；管治機構的任期；各成員出任其他重要崗位和承諾的數量及其性質；性別；是否屬代表性不足的社會群體的成員；持份者代表性。 | – | Annual Report 2023<br>2023年報<br>For more detail, please refer to Biographical details of Directors & senior management in the Annual Report 2023.<br>詳情請參閱2023年報中的「董事及高級管理層之個人資料」。 |
| **Stakeholder Engagement 持份者參與** | | |
| **Material issues impacting stakeholders**<br>A list of the topics that are material to key stakeholders and the company, how the topics were identified, and how the stakeholders were engaged.<br>**影響持份者的重要議題**<br>與關鍵持份者和公司相關的重要議題列表，如何識別議題，以及持份者參與的方式。 | 22-33 | Defining our Material Topics<br>界定重大議題 |

| Core Metrics<br>核心指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|
| **Ethical Behaviour 道德行為** | | |
| **Anti-corruption**<br>1. Total percentage of governance body members, employees and business partners who have received training on the organization's anti-corruption policies and procedures, broken down by region.<br>2. (a) Total number and nature of incidents of corruption confirmed during the current year but related to previous years;<br>(b) Total number and nature of incidents of corruption confirmed during the current year, related to this year.<br>3. Discussion of initiatives and stakeholder engagement to improve the broader operating environment and culture, in order to combat corruption.<br>**反貪污**<br>1. 按地區劃分管治機構成員、員工和商業夥伴接受反貪污政策與程序培訓的百分比。<br>2. (a) 與過去年度相關，並於報告期內確認的貪污訴訟案件的數目及性質；<br>(b) 與報告期相關及確認的貪污訴訟案件的數目及性質。<br>3. 透過措施商議及持份者參與從而廣泛提升營商環境和文化，以打擊貪污。 | 46-48 | Governance – Ethics and Integrity<br>管治 — 道德與誠信<br>Employees in all regions are required to confirm their compliance with our Code of Conduct annually. We provide anti-corruption training for our employees, including Executive Directors, in collaboration with the Independent Commission Against Corruption ("ICAC") on an annual basis. Our business partners are required to declare their compliance with our Code of Conduct in the Group Approved Contractors/Suppliers List Policies & Procedures ("GACSL") form. During this reporting period, there were no concluded legal cases of non-compliance with relevant laws and regulations relating to bribery, extortion, fraud or money laundering brought against the Group.<br>所有地區的員工都必須每年確認遵守行為守則。我們每年與廉政公署合作，為包括董事在內的員工提供反貪污培訓。我們的業務合作夥伴必須在《集團認可承辦商/供應商的相關政策及程序指引》表格中聲明遵守行為守則。報告期內，並未發現任何違反賄賂、勒索、欺詐或洗黑錢相關的法律和規例並對集團構成重大影響的情況。 |
| **Protected ethics advice and reporting mechanisms**<br>A description of internal and external mechanisms for<br>1. Seeking advice about ethical and lawful behaviour and organizational integrity;<br>2. Reporting concerns about unethical or lawful behaviour and organizational integrity.<br>**受保護的道德諮詢及報告機制**<br>就以下範疇描述內部和外部的機制：<br>1. 就道德、合法行為及組織廉潔尋求建議；<br>2. 匯報不符合道德、違法行為和組織廉潔的事宜。 | 46-48 | Governance – Ethics and Integrity<br>管治 — 道德與誠信 |

| Core Metrics<br>核心指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 |
|---|---|
| **Risk and Opportunity Oversight 風險及機遇監督** | |
| **Integrating risk and opportunity into business process**<br>Company risk factor and opportunity disclosures that clearly identify the principal material risks and opportunities facing the company specifically (as opposed to generic sector risks), the company appetite in respect of these risks, how these risks and opportunities have moved over time and the response to those changes. These opportunities and risks should integrate material economic, environmental, and social issues, including climate change and data stewardship.<br>**把風險和機遇納入業務流程**<br>明確識別公司（相對於一般行業風險）面臨的主要重大風險和機遇的相關披露，公司對相關風險的偏好、該風險和機遇隨時間的變化以及相應的應對措施。該機遇和風險應涵蓋重要的經濟、環境和社會事宜，包括氣候變化和數據管理。 | – Annual Report 2023 2023年報<br>For more detail, please refer to the Risk management report in the Annual Report 2023.<br>詳情請參考2023年報內的「風險管理報告」。 |

## Planet Metrics 地球指標

| | |
|---|---|
| **Climate Change 氣候變化** | |
| **Greenhouse Gas (GHG) emissions**<br>For all relevant greenhouse gases (e.g. carbon dioxide, methane, nitrous oxide, F-gases etc.), report in metric tonnes of carbon dioxide equivalent ($tCO_2e$) GHG Protocol Scope 1 and Scope 2 emissions.<br>Estimate and report material upstream and downstream (GHG Protocol Scope 3) emissions where appropriate.<br>**溫室氣體排放**<br>以每噸二氧化碳當量（$tCO_2e$）作單位，匯報溫室氣體核算體系中範疇一和範疇二的全部相關溫室氣體（例如：二氧化碳、甲烷、氧化亞氮、氟化氣體等）。<br>如適用，估算及匯報重要的上游及下游業務的（溫室氣體核算體系範圍三）排放。 | 170-175 Progress on Key Sustainability Indicators – Environmental Performance<br>關鍵可持續發展指標的進展 — 環境表現 |
| **TCFD implementation**<br>Fully implement the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). If necessary, disclose a timeline of at most three years for full implementation. Disclose whether you have set, or have committed to set, GHG emissions targets that are in line with the goals of the Paris Agreement – to limit global warming to well-below 2°C above pre-industrial levels and pursue efforts to limit warming to 1.5°C – and to achieve net-zero emissions before 2050.<br>**落實氣候相關財務揭露**<br>全面實施氣候相關財務信息披露工作組（TCFD）建議。如適用，披露不多於三年內全面實施的時間線。披露已經設立或承諾設立與《巴黎協定》目標一致的溫室氣體排放目標 — 把全球暖化控制於在工業化前水平以上低於2°C之內，致力將暖化限制於1.5°C，並在2050年前實現淨零排放。 | 188-195 TCFD Recommendations<br>TCFD建議 |

| Core Metrics<br>核心指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 | |
|---|---|---|
| **Nature Loss 大自然損失** | | |
| **Land use and ecological sensitivity**<br>Report the number and area (in hectares) of sites owned, leased or managed in or adjacent to protected areas and/or key biodiversity areas (KBA).<br>**土地運用及生態敏感性**<br>報告在保護區、其鄰近地區或/及關鍵生物多樣性區域（KBA）擁有、租用及管理的用地數量和面積（以公頃計算）。 | 246-255 | TNFD Recommendations<br>TNFD建議<br>During the reporting period, the Group has started to disclose its nature-related issues with reference to the Taskforce on Nature-related Financial Disclosures ("TNFD") beta v0.4 framework. We will evaluate the need to conduct location-specific impact assessment in the future, and disclose relevant KBA metrics.<br>報告期內，集團開始參照TNFD測試版v0.4框架披露其與自然相關的議題。我們將考慮在日後進行特定地點影響評估並披露KBA相關的指標。 |
| **Fresh Water Availability 淡水供應** | | |
| **Water consumption and withdrawal in water-stressed areas**<br>Report for operations where material, mega litres of water withdrawn, mega litres of water consumed and the percentage of each in regions with high or extremely high baseline water stress according to WRI Aqueduct water risk atlas tool.<br>Estimate and report the same information for the full value chain (upstream and downstream) where appropriate.<br>**在缺水地區的用水量及取水量**<br>如公司業務適用，根據世界資源研究所的《輸水道水源風險地圖》，匯報在高或極高水平基準上的缺水地區的取水量（兆升）、用水量（兆升）及百分比。<br>如適用，為整個價值鏈（上游及下游）估算及匯報相同的數據。 | 246-255 | TNFD Recommendations<br>TNFD建議<br>According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, none of our operations are currently located in regions with high or extremely high baseline water stress. We do not collect water consumption and withdrawal data for our upstream value chain (i.e., suppliers). For our downstream value chain (i.e., tenants), no water is consumed or withdrawn in regions with high or extremely high baseline water stress.<br>根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們沒有在高或極高水平基準上的缺水地區營運業務。我們沒有向價值鏈上游（即供應商）收集用水量和取水量的相關資料。我們的價值鏈下游（即租戶）並沒有於高或極高水平基準上的缺水地區用水及取水。 |

| Core Metrics<br>核心指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 |
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## People Metrics 人類指標

### Dignity and Equality 尊嚴及平等

| | | |
|---|---|---|
| **Diversity and inclusion (%)**<br>Percentage of employees per employee category, per age group, gender and other indicators of diversity (e.g. ethnicity).<br>**多元及共融(%)**<br>按年齡層，性別及其他多元化的指標（例如：種族）劃分不同員工類別的百分比。 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現 |
| **Pay equality**<br>Ratio of the basic salary and remuneration for each employee category by significant locations of operation for priority areas of equality: women to men; minor to major ethnic groups; and other relevant equality areas.<br>**薪酬平等**<br>按主要業務地區的平等優先領域劃分，每個員工類別的基本工資及酬金的比率：女性對男性；少數民族對主要民族；其他平等相關的範疇。 | 176-187 | Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現<br>The pay gap and bonus gap for female and male employees have been disclosed in "GRI 405-2 Ratio of basic salary and remuneration of women to men".<br>已於「GRI 405-2 女性對男性基本薪資加薪酬的比率」披露男女之間的工資及獎金差距。 |
| **Wage level (%)**<br>1. Ratios of standard entry-level wage by gender compared to local minimum wage.<br>2. Ratio of CEO's total annual compensation to median total annual compensation of all employees (excluding the CEO).<br>**薪資水平(%)**<br>1. 按性別劃分標準入門職級工資與當地最低工資的比率。<br>2. 行政總裁年薪與全體員工（不含行政總裁）的年薪中位數的比率。 | – | We will consider the feasibility of disclosing the data concerning wage level in the future.<br>我們將考慮在未來披露薪資水平的相關數據。 |
| **Risk for incidents of child, forced or compulsory labour**<br>An explanation of the operations and suppliers considered to have significant risk for incidents of child labour, forced or compulsory labour. Such risks could emerge in relation to type of operation (such as manufacturing plant) and type of supplier; or countries or geographic areas with operations and suppliers considered at risk.<br>**童工、強迫及強制勞工事故的風險**<br>解釋組織營運及聘用的供應商視童工、強迫及強制勞工的重大風險。該風險有機會出現在不同種類業務（例如工廠）及供應商；或於一些被視為有風險的國家或地區營運或聘用供應商。 | 51 | Governance – Sustainable and Ethical Supply Chain<br>管治 — 可持續和具道德的供應鏈 |
| | 91 | Wellness – Labour Practices<br>健康舒泰 — 勞工實務常規 |

| Core Metrics<br>核心指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 |
|---|---|
| **Health & Wellbeing 健康及福祉** | |
| **Health and Safety (%)**<br>1. The number and rate of fatalities as a result of work-related injury; high-consequence work-related injuries (excluding fatalities); recordable work-related injuries, main types of work-related injury; and the number of hours worked.<br>2. An explanation of how the organization facilitates workers' access to non-occupational medical and healthcare services and the scope of access provided for employees and workers.<br>**健康及安全(%)**<br>1. 工傷致死總數及百分比；嚴重工傷（死亡除外）；可記錄工傷，主要工傷的種類及工作時數。<br>2. 解釋組織如何協助員工獲得非職業醫療健康服務，以及向員工提供該服務的範圍。 | 176-187 Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現<br><br>91-99 Wellness – Labour Practices<br>健康舒泰 — 勞工實務常規 |
| **Skills for the Future 未來技能** | |
| **Training provided (#)**<br>1. Average hours of training per person that the organization's employees have undertaken during the reporting period, by gender and employee category (total number of trainings provided to employees divided by the number of employees).<br>2. Average training and development expenditure per full time employee.<br>**提供的培訓(#)**<br>1. 於報告期間，按性別及員工類別劃分的平均培訓時數（員工總培訓時數除以員工總數）。<br>2. 全職員工的平均培訓和發展支出。 | 176-187 Progress on Key Sustainability Indicators – Social Performance<br>關鍵可持續發展指標的進展 — 社會表現<br><br>Average training and development expenditure per full-time employee: HK$247<br>全職員工的平均培訓和發展支出：247港元 |

| Core Metrics<br>核心指標 | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 |
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# Prosperity Metrics 繁榮指標

## Employment and Wealth Generation 僱傭與創造財富

**Absolute number and rate of employment**

1. Total number and rate of new employee hires during the reporting period, by age group, gender, other indicators of diversity and region.
2. Total number and rate of employee turnover during the reporting period, by age group, gender, other indicators of diversity and region.

**就業絕對值及比率**

1. 於報告期間，根據年齡、性別、其他多元化和地區的指標，劃分的新員工的總數及比率。
2. 於報告期間，根據年齡，性別，其他多元化和地區的指標，劃分的員工流失總數及比率。

176-187 Progress on Key Sustainability Indicators – Social Performance
關鍵可持續發展指標的進展 — 社會表現

**Economic Contribution**

1. Direct economic value generated and distributed (EVG&D) – on an accrual basis, covering the basic components for the organization's global operations, ideally split out by:
   a. Revenue
   b. Operating costs
   c. Employee wages and benefits
   d. Payments to providers of capital
   e. Payments to government
   f. Community investment
2. Financial assistance received from the government – Total monetary value of financial assistance received by the organization from any government during the reporting period.

**經濟貢獻**

1. 產生和分配的直接經濟價值（EVG&D）— 在權責發生制，包括組織於全球運營的基礎部分，可分為以下幾項：
   a. 收益
   b. 運營成本
   c. 僱員人工及福利
   d. 給投資方的款項
   e. 給政府的款項
   f. 社區投資
2. 從政府獲得的財政援助 — 於報告期內，組織從任何政府獲得的財政援助的總金額。

169 Progress on Key Sustainability Indicators – Economic Performance
關鍵可持續發展指標的進展 — 經濟表現

| Core Metrics<br>核心指標 | | Relevant Chapter(s) of This Report or Other References/Explanation<br>本報告內的有關章節或其他說明 |
|---|---|---|
| **Wealth Creation and Employment 創造財富與就業** | | |
| **Financial investment contribution disclosure**<br>1. Total capital expenditures (CapEx) – Depreciation supported by narrative to describe the company's investment strategy.<br>2. Share buybacks + Dividend payments supported by narrative to describe the company's strategy for returns of capital to shareholders.<br>**財務投資貢獻披露**<br>1. 總披露總資本支出（CapEx）減除貶值的金額，並描述公司投資策略以支持該數據。<br>2. 披露股票回購及股息派發的總和，並描述公司對股東資本歸還的策略以支持該數據。 | – | Annual Report 2023<br>2023年報<br>For more detail, please refer to Consolidated statement of cash flows and Notes to the consolidated financial statements in the Annual Report 2023.<br>詳情請參考2023年報內的「綜合現金流動表」及「綜合財務報告書附註」。 |
| **Innovation in Better Products and Services 產品及服務創新** | | |
| **Total R&D expenses ($)**<br>Total costs related to research and development.<br>**總研發開支（$）**<br>研發相關的總成本。 | – | We will consider the feasibility of disclosing the data concerning total R&D expenses in the future.<br>我們將考慮在未來披露總研發開支的相關數據。 |
| **Community and Social Vitality 社區及社會活力** | | |
| **Total tax paid**<br>The total global tax borne by the company, including corporate income taxes, property taxes, non-creditable VAT and other sales taxes, employer-paid payroll taxes and other taxes that constitute costs to the company, by category of taxes.<br>**已繳稅總額**<br>按稅務種類劃分公司負擔的全球總稅務，包括公司所得稅、房地產稅、增值稅（VAT）、其他銷售稅、僱主支付的工資稅和其他構成公司成本的稅務。 | 169 | Progress on Key Sustainability Indicators – Economic Performance<br>關鍵可持續發展指標的進展 — 經濟表現 |

# TNFD Recommendations
## TNFD建議

The Group has taken a significant step in its sustainability disclosures by starting to disclose its nature-related issues with reference to the Taskforce on Nature-related Financial Disclosures ("TNFD") beta v0.4 framework, which shares the same reporting structure as TCFD. The Group ensures its nature-related disclosures are integrated with other sustainability issues, in particular climate-related disclosures. Targets set under Sino Group's SV2030 initiative have taken into account both climate and nature considerations.

集團在可持續披露方面邁出了重要一步，開始參照自然相關財務披露工作組（「TNFD」）測試版v0.4框架披露其與自然相關的議題，該框架與氣候相關財務信息披露工作組（「TCFD」）具有相同的報告結構。集團確保其與自然相關的披露與其他可持續發展議題，尤其是氣候披露相結合。信和集團《可持續發展願景2030》所訂立的目標已考慮到氣候和自然因素。

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| **Governance 管治** | |
| Describe the board's oversight of nature-related dependencies, impacts, risks and opportunities.<br>描述董事會對自然相關依賴、影響、風險與機遇的監管。 | Sino Land's Board of Directors (the "Board") holds overall responsibility for overseeing the Group's sustainability issues, including nature-related issues and respective strategies.<br><br>The Group has adopted an Enterprise Risk Management ("ERM") approach to assist the Board in discharging its risk management responsibilities via the Audit Committee and guide individual business units in managing the key risks faced by the Group.<br><br>The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"), which reports to the Board at least twice a year. The ESG Steering Committee monitors and reports nature-related dependencies, impacts, risks and opportunities, as well as the Group's progress towards its nature-related targets to the Board at regular meetings. The ESG Steering Committee is chaired by Mr Daryl Ng, Deputy Chairman, and comprises Directors of the Company and key executives, who support the Board in overseeing the Group's management approach to nature-related issues.<br><br>信和置業董事會（「董事會」）對監督集團整體可持續發展議題，包括與自然相關的策略負有最終責任。<br><br>集團已採用企業風險管理系統，協助董事會（透過審核委員會）履行風險管理的責任，並指引各業務單位管理集團所面對的主要風險。<br><br>董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員，並每年向董事會匯報兩次。委員會負責監控並定期向董事會匯報集團自然相關的依賴、影響、風險、機遇、和與自然相關的目標進度，以協助支持董事會監督集團自然相關的管理方針。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| Describe management's role in assessing and managing nature-related dependencies, impacts, risks and opportunities.<br>描述管理層在評估和管理自然相關依賴、影響、風險與機遇方面的作用。 | Management and business units are informed about and responsible for assessing and managing nature-related dependencies, impacts, risks and opportunities across the Group.<br><br>The day-to-day process of identifying, assessing and managing risks associated with nature rests with the ESG Steering Committee, which is chaired by Mr Daryl Ng, Deputy Chairman, and comprises Directors of the Company and key executives. The ESG Steering Committee is responsible for planning, implementing and ensuring our nature-related strategies and targets support the overall sustainability strategy. This includes oversight of the ESG Policies, including the Biodiversity Policy and Sustainable Building Guidelines, as well as the approaches that outline how our nature-related considerations are to be integrated into all aspects of our operations. Nature-related performance and progress, including nature-related dependencies, impacts, risks and opportunities identified, and progress of the Group's nature-related targets, are reported to the Board by the ESG Steering Committee at regular board meetings.<br><br>Under the ESG Steering Committee, the Green Living Sub-committee monitors, reviews and evaluates nature-related strategies and targets. These encompass initiatives such as promoting water conservation, sourcing seafood from sustainable sources, implementing circular economy practices, and advocating environmental protection, while proactively identifying areas for improvement. This sub-committee meets regularly and makes timely reports to the ESG Steering Committee and the Board to facilitate the overall sustainability approach of the Group.<br><br>管理層和業務單位明白在評估和管理集團自然相關依賴、影響、風險與機遇方面的責任。<br><br>環境、社會和管治督導委員會負責識別、評估和管理自然相關風險的日常流程。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員負責規劃、實施並確保我們的自然相關策略和目標有效配合整體可持續發展策略。另外，委員會負責監督環境、社會及管治政策，包括《生物多樣性政策》和《可持續建築指引》，以及把自然相關因素融入營運方針。委員會在定期舉行的董事會會議上向董事會報告自然相關表現和進展，包括所識別的自然相關依賴、影響、風險及機遇，和自然相關目標的進展。<br><br>在環境、社會和管治督導委員會的領導下，綠色生活小組委員會負責監督、檢討和評估應對自然相關的策略和目標，這些措施包括促進節約用水、從可持續來源採購海鮮、實踐循環經濟、及提倡環境保護，並藉以主動識別需要改進的地方。綠色生活小組委員會定期開會，並適時向環境、社會和管治督導委員會和董事會報告，以促進集團整體可持續發展方針。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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## Strategy 策略

Describe the nature-related dependencies, impacts, risks and opportunities the organisation has identified over the short, medium and long term.
描述組織在短期、中期和長期內識別的自然相關依賴、影響、風險與機遇。

**Dependencies**
The Group relies on natural capital for various aspects of its operations. Natural resources, such as water and timber, are used for both building construction and ongoing operations. In addition, we depend on intact ecosystems' ability to regulate natural hazards such as landslides, flooding and other extreme weather events, as well as to mitigate their impacts. In addition, our hotels also rely on nature-based recreation to enhance overall guest experiences and attract tourism.

**Impacts**
The Group has recognised its impacts on nature. With building construction being one of the key business operations, direct impacts on nature may arise during property development. This process could potentially lead to disturbances and disruptions to the natural environment. Our daily operations could also lead to indirect and cumulative impacts on nature. These include climate change resulting from GHG emissions, potential air and water pollution originating from fuel combustion, sewage discharge, and waste disposal. Our daily operations are dependent on natural resources, which could potentially contribute to resource depletion and water scarcity.

**Physical Risks**
Physical risks arise from the potential supply instability of essential natural resources, such as water and timber, along the Group's supply chain. Climatic and geologic events, such as drought, have the potential to cause yield losses of natural resources that the Group relies on, which represents a key physical risk. On top of that, physical risk arises from reduction in resilience to extreme climatic events due to changes in regulating services provided by ecosystems. Furthermore, given the Group's reliance on nature-based recreation, there is a physical risk associated with the potential impact on the recreational value of areas due to alterations in ecosystems, habitats and biodiversity.

**Transition Risks**
Transition risks arise from policy and legal, market as well as technological changes related to nature. These include more stringent nature-related legislation and reporting obligations, shifts in customer and investor preferences favouring products and services with less impacts on nature, volatile costs of raw materials, conflicts amongst stakeholders over changing land use, as well as requirements to transition to more efficient, resilient and environmentally sustainable technologies.

**Opportunities**
Opportunities arise from resource efficiency, new products and services, as well as ecosystem restoration and regeneration. The Group has implemented initiatives to enhance resource efficiency across its operations to reduce its dependencies and impacts on nature. These include adhering to sustainable business models, such as adoption of a circular economy approach to help reduce carbon emissions and municipal waste. The Group also invests in reputational capital through collaborative engagement with stakeholders and conducts initiatives to further the restoration and conservation of ecosystems, habitats and threatened species.

The Group plans to conduct a nature risk assessment through scenario analysis in the future, which will allow for a comprehensive evaluation of its nature-related dependencies, impacts, risks and opportunities across different timeframes.

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| | **依賴**<br>集團在不同層面的營運都依賴自然資本。在建築施工和日常營運期間，我們需要水和木材等自然資源的供應。我們亦依賴完整的生態系統來調節山泥傾瀉和洪水等極端天氣，和減輕其影響。此外，我們的酒店業務亦依靠自然為本的休閒娛樂活動來提升住客體驗和吸引旅遊人流。<br><br>**影響**<br>集團意識到我們對自然的影響。物業發展是我們的核心業務之一，施工過程中可能會對自然環境造成干擾和直接影響。我們的日常營運也可能對自然環境產生間接和累積的影響，包括由溫室氣體排放引起的氣候變化，以及由燃料燃燒、污水排放以及和廢物處理時所產生的潛在空氣和水污染。我們的日常營運還依賴自然資源，過度依賴可能導致資源枯竭和缺水。<br><br>**實體風險**<br>實體風險源於集團供應鏈中必要的自然資源（如水和木材）潛在供應不穩定性。另外，氣候和地質事件（如乾旱）可能減少集團依賴的自然資源產量，構成重大實體風險之一。除此之外，生態系統提供的調節服務可能發生變化，從而降低我們對極端氣候事件的抵抗力。此外，考慮到集團依賴自然為本的休閒娛樂活動，該區域的娛樂價值有機會因生態系統、棲息地和生物多樣性的改變而減少，從而帶來實體風險。<br><br>**轉型風險**<br>轉型風險源自與自然相關的政策與法律、市場和技術變化。這些包括更嚴格的與自然相關的立法和報告守則、客戶和投資者對帶來較小自然影響的產品和服務的偏好、原材料成本的波動、持份者在改變土地用途上的衝突，以及轉型向更高效、更具抗禦力和環境可持續的技術的要求。<br><br>**機遇**<br>機遇來自於資源效益、新產品和服務以及生態系統的恢復和再生。集團已實施了一系列提升資源效益的措施，以減少對自然的依賴和影響。這包括遵循可持續的商業模式，如採用循環經濟模式來減少碳排放和都市廢物。集團亦與持份者合作，投放資源於修復和保護生態系統、棲息地和受威脅物種，以提升聲譽資本。<br><br>集團計劃在日後進行自然風險情境分析，從而全面評估我們在不同時間範圍下與自然相關依賴、影響、風險和機遇。 |
| Describe the effect nature-related risks and opportunities have had on the organisation's businesses, strategy and financial planning.<br>描述自然相關風險及機遇已經或可能對組織業務、策略和財務規劃的影響。 | The identified nature-related risks could result in increased costs for the Group's natural inputs, reduced revenue due to interruption of operations, and decreased asset value resulting from the losses in natural habitats and biodiversity.<br><br>On the other hand, the nature-related opportunities would allow the Group to mitigate exposure to fluctuations in natural resource prices, enhance resilience towards supply instability of natural resources, and increase market valuation through resilience planning. Revenue streams could be expanded due to business diversification.<br><br>上述自然相關風險可能增加集團對自然資本的投入成本、因營運中斷而減少收入、以及因自然棲息地和生物多樣性損失而導致資產價值下降。<br><br>另一方面，與自然相關的機遇能減低自然資源價格波動所帶來的風險、增強對自然資源供應不穩定的抗禦力、通過抗禦規劃以提高市場估值、和透過業務多元化以擴大收入來源。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
|---|---|
| Describe the resilience of the organisation's strategy to nature-related risks and opportunities, taking into consideration different scenarios.<br>考慮到不同的情況，描述在應對自然相關風險與機遇方面組織策略的彈性。 | To manage our organisational nature-related risks, the Group has established sustainability targets that contribute to the broader goals under Sino Group's Sustainability Vision 2030 ("SV2030") initiative. Different business lines work together in meeting our SV2030 goals. Our goals and strategies encompass the reduction of Scope 1, 2, and 3 GHG emissions, improvement of material and water efficiency, enhancement of waste diversion, and promotion of urban biodiversity. These goals are tracked and reviewed periodically, reflecting our intention to make every aspect of our operations a driver of sustainability for a better future. In addition, the Group adopts sustainable business strategies, including the circular economy approach, which integrates nature-related considerations aimed at reducing carbon emissions and municipal waste. We have collaborated with a home-grown start-up, EcoBricks, to pioneer a breakthrough solution for upcycling plastic waste into sustainable construction materials. This showcases our firm belief that sustainability drives business opportunities.<br><br>As TNFD is designing its initial approach to scenario analysis, guidance for nature-related scenarios would be published in September 2023. As a member of TNFD Forum, the Group is eager to get started with considering different scenarios as soon as more official details are published.<br><br>為了管理自然相關風險，集團已訂立可持續發展目標，致力配合並達成信和集團《可持續發展願景2030》目標。各業務單位的同事將齊心合力實現《可持續發展願景2030》。我們的目標和策略包括減少範疇一、二、三的溫室氣體排放、提高物料和水資源效益、改善廢物分流、以及促進城市生物多樣性。我們定期跟進和檢討這些目標，展現出集團帶動各營運層面實踐可持續發展的由衷抱負，共建更美好未來。此外，集團採用可持續的商業策略，包括實踐循環經濟，將與自然相關的考慮納入商業決策，旨在減少碳排放和都市廢物。我們與本地初創企業EcoBricks攜手推出突破性新方案，把塑膠廢料升級再造成建築用環保磚，以實踐集團以可持續發展推動業務的理念。<br><br>由於TNFD正在製定初步情境分析框架，自然相關情境的指引將於2023年9月發布。集團作為TNFD論壇成員，將會在更多細節發布後盡快開展情境分析。 |
| Disclose the locations where there are assets and/or activities in the organisation's direct operations, and upstream and/or downstream and/or financed, where relevant, that are in:<br>• High integrity ecosystems; and/or<br>• Areas of rapid decline in ecosystem integrity; and/or<br>• Areas of high biodiversity importance; and/or<br>• Areas of water stress; and/or<br>• Areas where the organisation is likely to have significant potential dependencies and/or impacts.<br>披露在以下優先領域的組織直接營運中存在資產和/或活動的地點，以及相關的上游和/或下游和/或融資地點，包括<br>• 完整性的生態系統；和/或<br>• 生態系統完整性迅速下降的地區；和/或<br>• 生物多樣性高度重要的地區；和/或<br>• 缺水地區；和/或<br>• 組織可能具有重大潛在依賴性和/或影響的地區。 | The Fullerton Ocean Park Hotel Hong Kong is located in area of high biodiversity importance where the Group is likely to have significant potential dependencies. The hotel is located in the biome of coastal inlet with cultural services for recreation, such as marine eco-tourism. Therefore, the Group formed a local cross-sectorial coral conservation partnership with other parties and launched a restoration project, named CORAL REEFStoration, in Hong Kong's southern waters.<br><br>According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, none of our operations are currently located in regions with high or extremely high baseline water stress. Guided by our ESG Policies, we are committed to utilising precious shared resources, including water, more efficiently throughout our operations. Our operations have been proactively promoting responsible water management amongst our stakeholders.<br><br>香港富麗敦海洋公園酒店位於一個具高生物多樣性的地區，集團對此可能有高度依賴。酒店位於沿海一帶，提供海洋生態旅遊等消閒服務。因此集團與各方建立了跨界別的珊瑚保育夥伴關係，並在香港南部水域啟動了名為「活化珊瑚行動（CORAL REEFStoration）」的修復項目。<br><br>根據世界資源研究所的《輸水道水源風險地圖》4.0版本， 我們沒有在高或極高水平基準上的缺水地區營運業務。在環境、社會及管治的政策的指引下，我們致力於在業務營運中更有效地利用寶貴的共享資源，包括水資源。我們的業務營運積極向不同持份者推廣負責任的水資源管理措施。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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## Risk and Impact Management 風險與影響管理

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| Describe the organisation's processes for identifying and assessing nature-related dependencies, impacts, risks and opportunities in its direct operations.<br>描述組織在其直接營運中識別和評估自然相關依賴、影響、風險與機遇的流程。 | During the reporting period, the Group engaged an independent consultant to conduct identification and assessment of nature-related dependencies, impacts, risks and opportunities in its direct operations. The Natural Capital Protocol is used to understand the relationship and interactions between the Group's business activity and natural capital through a high-level overview. Online tools such as Exploring Natural Capital Opportunities, Risks and Exposure ("ENCORE") and WWF Biodiversity Risk Filter, are used for the identification of dependencies and impacts of the real estate industry in a local context, providing a better understanding of the relationship between the Group's business activity and natural capital. We have performed nature-related risks and opportunities analysis through desktop research on existing and emerging regulatory requirements, recent market trends, as well as the development of the macro environment related to nature loss. Taking a more quantitative approach, we have leveraged tools such as the Aqueduct Water Risk Atlas to conduct water risk assessments at a global and local scale. This has enabled us to identify water risk hotspots and enhance our resilience. The identified risks and opportunities are being mapped to the identified dependencies and impacts to assess the severity of potential impacts on the Group. The quantitative financial impact of each nature-related risk and opportunity would be further explored to prioritise the identified risks, thus helping inform decision making.<br><br>To ensure transparency and accountability, the Group will evaluate the need to conduct location-specific impact assessment in the future, using the Integrated Biodiversity Assessment Tool ("IBAT") to indicate the relationship of our assets' direct and indirect influence with detailed biodiversity indicators. Results of the assessment for different timeframes would be further disclosed. In response to the TNFD framework, the Group would also pursue ongoing efforts in adopting the Locate, Evaluate, Assess and Prepare ("LEAP") approach, the integrated process for nature-related risk and opportunity management developed by TNFD for robust assessment and disclosure.<br><br>報告期內，集團委託獨立顧問識別和評估與其直接營運業務中自然相關的依賴、影響、風險和機遇。我們參考《自然資本協議》，以了解集團業務活動與自然資本之間的關係和相互作用。同時，我們利用《探索自然資本機會、風險和暴露》和《世界自然基金會生物多樣性風險評估工具》等網上工具來識別集團營運所在地的地產行業對自然的依賴和影響，從而深入地了解集團業務營運與自然資本之間的關係。我們透過研究現有和新興的監管要求、近期市場趨勢以及與自然損失相關的宏觀經濟環境發展，分析了與自然相關的風險和機遇。我們採用了量化方法，利用《輸水道水源風險地圖》在全球和地方層面進行水風險評估，有助我們識別水風險熱點並增強抗禦力。已識別的風險和機遇與已識別的依賴性和影響相互對應，以評估對集團潛在影響的嚴重性。我們將進一步探討每種與自然相關風險和機遇的財務影響，以確定已識別風險的優先順序，以助制定決策。<br><br>為了確保透明度和問責性，集團將評估日後進行特定地點影響評估的必要性，使用《綜合生物多樣性評估工具》及詳細的生物多樣性指標來顯示我們資產對自然的直接和間接影響，並進一步披露不同時間範圍的評估結果。集團將會積極考慮採用由TNFD開發的風險與機遇評估綜合管理流程（「LEAP」），以提高與自然相關風險和機遇的評估和披露穩健性，以進一步響應TNFD框架及指引。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
|---|---|
| Describe the organisation's approach to identifying nature-related dependencies, impacts, risks and opportunities in its upstream and downstream value chain(s) and financed activities and assets.<br>描述組織在其上下游價值鏈以及融資活動和資產中識別自然相關依賴、影響、風險及機遇的方法。 | The Group maintains a comprehensive approach to identifying nature-related dependencies, impacts, risks and opportunities, and acknowledges the importance of extending the analysis of these issues in our upstream and downstream value chains. The Group has been proactively focusing on enhancing readiness to expand the scope of analysis, we are committed to working closely with our suppliers and customers through capacity building and partnerships. We remain dedicated to ongoing review of existing and emerging nature-related trends, and continuously strive to monitor and manage our identified nature-related risks.<br><br>集團全面地識別與自然相關的依賴、影響、風險和機遇，並意識到擴展相關分析到上下游價值鏈的重要性。集團一直積極預備擴大分析範圍的準備工作，致力於通過能力提升，以及與供應商和客戶密切合作，持續檢討現有和新興的自然相關趨勢，並不斷監控和管理已識別的自然相關風險。 |
| Describe the organisation's processes for managing nature-related dependencies, impacts, risks and opportunities and actions taken in light of these processes.<br>描述組織管理自然相關依賴、影響、風險與機遇的流程，以及根據這些流程所採取的行動。 | To enhance our preparedness and response, the Group regularly monitors and reviews nature-related risks. Our environmental management system ("EMS") ensures that environmental considerations are front and centre in all the decisions we make. Our managed properties are certified to the ISO 14001 and ISO 50001 management systems.<br><br>The ESG Steering Committee is responsible for planning and implementing, and ensuring our programmes and policies support, the overall sustainability strategy. In response to our identified nature-related risks, our ESG Policies and guidelines enable us to design and deliver products and services while meeting our sustainability goals, as well as managing risks. Our Biodiversity Policy provides guidelines for integrating biodiversity considerations into all aspects of our operations. Our Sustainable Building Guidelines outline our commitments to protect and conserve native species, important habitats and ecosystems, as well as sites with a historical or heritage setting during site selection of our development projects where practicable. The Group supports conserving and enhancing biodiversity through ongoing assessment and management of its operations and activities.<br><br>In response to identified nature-related opportunities, the Group adheres to circularity production mechanisms, which drive new business opportunities while reducing our dependencies and impacts on nature. For example, the Group jointly launched a breakthrough solution with a local start-up, EcoBricks, to upcycle plastic waste into sustainable construction materials, which contributes to reductions in GHG emissions and municipal waste. Moreover, Sino Group has partnered with WWF by joining the "Sustainable Seafood Business Membership Programme" and adopted a supplier e-directory assessed by WWF to procure sustainable seafood. We are committed to purchasing 100% of seafood served at the Group's hotels from sustainable sources and have made significant progress in achieving 66% of seafood served at the Group's hotels from sustainable sources during the reporting period. The Group also collaborated with local stakeholders to conserve local ecosystems and protect threatened species. For example, the Group formed a local cross-sectorial coral conservation partnership with other parties and launched a restoration project, with an opening of the CORAL REEFStoration Centre at Ocean Park, which rehabilitates rescued coral fragments and offers public engagement and educational activities including guided tours, interactive STEM experiments, and more. Through this partnership, we aim to restore local coral species, and engage the community in coral preservation and marine biodiversity. |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| | 集團定期監察和檢討與自然相關的風險，以加強我們的應急準備和應對能力。我們的環境管理系統確保環境因素被納入所有決策的考慮中。而我們旗下的管理物業亦已取得ISO 14001和ISO 50001管理體系認證。<br><br>環境、社會和管治督導委員會負責規劃、實施，並確保措施和政策能配合整體的可持續發展策略。為了應對我們與自然相關的風險，我們的環境、社會和管治政策和指引，引領我們設計和提供產品與服務的同時，兼顧可持續發展目標及風險的管理。我們的《生物多樣性政策》為如何將生物多樣性融入營運提供指引。《可持續建築指引》則明確規定了我們在項目選址中，盡可能地保護和保育本地物種、重要棲息地和生態系統、以及具有歷史或文化遺產背景的地點的承諾。集團透過持續評估及管理業務營運，支持生態保育及生物多樣性。<br><br>為應對所識別的自然相關機遇，集團致力實踐循環生產方法，以減少我們對自然的依賴和影響，同時帶來新的商機。例如，集團與本地初創企業EcoBricks攜手推出突破性的解決方案，將塑料廢物升級再造為可持續建築材料，藉以減少碳排放和都市廢物。此外，我們還與世界自然基金會合作，加入「環保海鮮企業會員計劃」，並採用由世界自然基金會評估的環保海鮮供應商網上目錄來採購可持續海鮮。我們致力令集團旗下酒店供應的100%海鮮採購自可持續來源，並在報告期內取得重大進展，實現了66%海鮮採購於可持續來源。集團亦與營運當地的持份者攜手合作，保護當地生態系統和受威脅物種。例如，集團與各方建立本地跨界別珊瑚保育夥伴關係，推出修復計劃，在海洋公園開設「活化珊瑚中心」，修復獲救的珊瑚碎片，並提供公眾參與和教育活動，包括導賞團、互動STEM實驗等。透過這個合作，我們旨在恢復本地珊瑚物種，並讓社區參與珊瑚保護和認識到海洋生物多樣性。 |
| Describe how processes for identifying, assessing and managing nature-related risks are integrated into the organisation's overall risk management.<br>描述如何將識別、評估和管理自然相關風險的流程整合到組織的整體風險管理中。 | The Group is committed to incorporating nature-related risks in its overall risk management through setting sustainability targets to keep track of the Group's management progress under the SV2030. The Group's performance regarding GHG emissions, material and water usage, waste generation and urban biodiversity are closely monitored.<br><br>The Audit Committee reviews the effectiveness of the Group's risk management and internal control systems. The review includes all the material controls, including ESG-related risks, together with financial, operational and compliance controls. If nature-related risk has been identified as an emerging risk, risk analysis, evaluation rating and treatment plans would be conducted. The Group would keep it under regular monitoring and review at least quarterly or when the situation requires.<br><br>集團通過設定可持續發展目標，致力於將自然相關風險納入整體風險管理，並確保與集團《可持續發展願景2030》的管理進展保持一致。集團在溫室氣體排放、物料和水資源使用、廢物產生和城市生物多樣性方面的表現都受到密切監控。<br><br>審核委員會檢討集團風險管理及內部監控系統的成效。範圍涵蓋所有重要的監控措施，包括與環境、社會及管治相關的風險，以及財務、營運和合規監控。當自然相關的風險被識別為正當冒起的風險時，則將進行風險分析、風險評級和處理計劃。本集團至少每季或視乎情況適時審視相關風險。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| Describe how affected stakeholders are engaged by the organisation in its assessment of, and response to, nature-related dependencies, impacts, risks and opportunities.<br>描述組織如何讓受影響的利益相關者參與其評估和應對自然相關依賴、影響、風險與機遇。 | The Group has a structured approach to identify and address grievances related to its potential and actual impacts on nature during different stages of the development project by identifying the impacted groups and nature of the disruption, monitoring the impacts with a community monitoring plan, thus implementing risk mitigation and communication to obtain feedback from the impacted group. To ensure effective communication with stakeholders, the Group maintains dialogue through a dedicated channel to collect the views of other stakeholders, including those from the communities in which we operate. This allows us to actively engage with stakeholders to ensure that their concerns are considered and addressed in a timely and effective manner. The Group also complies with international standards of responsible business conduct and other human rights and stakeholder engagement policy, guidance and declarations. More details could be found in our Sustainable Building Guidelines.<br><br>集團設有完善系統，用以識別和處理在不同營運階段對自然造成潛在和實際影響的相關申訴，確定受影響的群體和影響性質，並通過社區監測計劃監測其影響，從而實施風險緩解並與受影響群體溝通，以獲取他們的反饋。為確保能與持份者有效溝通，本集團通過專門渠道收集持份者的意見，包括我們營運所在社區的持份者的意見，令我們能夠積極與持份者溝通，確保及時有效地考慮和解決他們的擔憂。集團努力遵守負責任的商業行為國際標準以及其他人權和持份者參與政策、指引和承諾。詳情請參閱《可持續建築指引》。 |

## Metrics and Targets 指標及目標

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| Disclose the metrics used by the organisation to assess and manage material nature-related risks and opportunities in line with its strategy and risk management process.<br>披露組織以符合其策略和風險管理流程的方式，用於評估和管理重大自然相關風險及機遇的指標。 | We have determined a financial budget allocated to our identified nature-related opportunity on reputational capital and ecosystem restoration. We have been contributing over HK$7.5 million to the CORAL REEFStoration project. The project creates a positive change in sentiment towards the Group's brand through the direct conservation and restoration of coral reef ecosystems in Hong Kong. Sino Group was awarded ESG Initiative of the Year – Hong Kong in the Real Estate Asia Awards 2023 by initiating the project. This award recognises the most innovative real estate developments and industry players in Asia Pacific that stand out in the market. EcoBricks present a viable circular economy solution to the urban waste issue; the Group continues to deploy this solution at other suitable properties. We are also exploring the potential to use the local EcoBricks production system through community recycling centres.<br><br>As other financial impacts of the Group's nature-related risks are still under assessment, and more detailed guidance in disclosing nature-related metrics and targets are to be developed by TNFD, we will disclose other metrics once the information is prepared. We believe that monitoring and reporting nature-related risk and opportunity metrics would help us further improve our sustainability performance.<br><br>我們已預留財務預算，用作投放於已識別的自然相關機會，以提升聲譽資本和恢復生態系統。我們已在「活化珊瑚行動」投入超過750萬港元。該項目通過直接恢復香港的珊瑚礁生態系統，為集團品牌樹立正面形象。此項目令信和集團於2023年亞洲房地產大獎中榮獲「年度ESG項目 — 香港」大獎。該獎項旨在表彰亞太地區最具創新性的房地產開發項目和在市場上脫穎而出的行業參與者。集團繼續在其他合適的物業部署採用EcoBricks，以推動循環經濟發展，同時應對都市廢棄塑膠問題。我們正探討透過社區回收中心來進行EcoBricks本地生產的可能性。<br><br>由於集團自然相關風險的財務影響仍在評估中，而TNFD亦將製定更詳細的自然相關指標和目標披露指南，我們將於信息齊備後再作披露。我們相信監測和披露與自然相關的風險和機遇指標將有助於進一步提升可持續發展表現。 |

| Recommended Disclosures 建議披露事項 | Our Approach 方針 |
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| Disclose the metrics used by the organisation to assess and manage dependencies and impacts on nature.<br>披露組織用於評估和管理對自然的依賴和影響的指標。 | We publish key metrics on Scope 1, 2 and 3 GHG emissions, air pollutant emissions, water consumption, material use and waste generation in our Sustainability Report annually. Please refer to the Progress on Key Sustainability Indicators section for more details. Monitoring and reporting these metrics enable us to identify areas with high nature-related dependencies and impacts to further improve our performance. Other metrics for dependencies and impacts on nature will be monitored and disclosed upon more detailed guidance in disclosing nature-related metrics and targets being established by TNFD.<br><br>我們每年都會在《可持續發展報告》中披露範圍一、二和三溫室氣體排放、空氣污染物排放、用水量、物料使用量、以及廢物棄置量等關鍵指標。詳情請參閱「關鍵可持續發展指標的進展」。監控和披露相關指標有助我們識別自然相關依賴和影響較高的領域，從而繼續提升表現。其他依賴和影響的指標及目標將有待TNFD制定更詳細的自然相關指標和目標披露指南後再作披露。 |
| Describe the targets and goals used by the organisation to manage nature-related dependencies, impacts, risks and opportunities and its performance against these.<br>描述組織用於管理自然相關依賴、影響、風險與機遇的目標，以及針對這些目標的績效。 | Our nature-related targets set out in the SV2030 initiative, including those related to climate resilience and GHG emissions, water consumption, material use, waste reduction and management as well as urban biodiversity, along with progress on metrics, are available in the Sustainability Vision 2030 chapter of this Report.<br><br>We will continue to develop new goals that prioritise nature conservation and monitor our approaches towards managing nature-related dependencies and impacts, risks and opportunities to ensure long-term environmental stewardship. We will explore the possibility of conducting scenario analysis to evaluate the possible consequences of nature loss to our operations. Sino Land has joined the Science-Based Targets Network ("SBTN")'s Corporate Programme to engage with other mission-driven organisations, and to participate in the development and testing of tools, methodologies and guidance for setting science-based targets for nature, demonstrating our commitment in contributing to nature and biodiversity.<br><br>我們的自然相關目標載於《可持續發展願景2030》，包括氣候抗禦力和溫室氣體排放、用水量、物料使用、廢物削減和管理、和城市生物多樣性的相關目標以及進展，詳情可參閱本報告的「可持續發展願景2030」章節。<br><br>我們將繼續制定新的目標，優先考慮自然保護，並監測我們與自然相關的依賴和影響、風險和機遇的管理，以確保長期的環境管理。我們將探索進行情境分析的可能性，以評估自然損失對我們營運可能造成的後果。信和置業已加入科學目標網絡（「SBTN」）企業參與計劃，與其他使命相近的組織合作，參與開發和測試制定科學基礎自然目標的工具、方法和指引，展示了我們在自然和生物多樣性方面的承諾。 |

# ISSB Standards Content Index
## ISSB準則內容索引

In June 2023, the International Sustainability Standards Board ("ISSB") issued the IFRS S1 General Requirements for Disclosure of Sustainability-related Financial Information ("IFRS S1") and IFRS S2 Climate-related Disclosures ("IFRS S2"). It marks a pivotal moment for sustainability-related disclosures in global capital markets, improving trust and confidence in corporate disclosures about sustainability to inform investment decisions. To support the development of this global baseline, Sino Land is one of the first companies in Hong Kong to prepare disclosures with reference to the applicable core content of IFRS S1 and IFRS S2.

While ISSB provided transition relief that allows an entity to report only on climate-related risks and opportunities in the first year that it applies IFRS S1 and IFRS S2, we strive to report on all sustainability-related risks and opportunities where feasible to demonstrate our commitment to sustainability. The IFRS S1 and IFRS S2 Content Indices are available in English only.

2023年6月，國際可持續準則理事會（「ISSB」）發布了《國際財務報告可持續披露準則第1號 —— 可持續相關財務信息披露一般要求》（「ISSB一般準則」）及《國際財務報告可持續披露準則第2號 —— 氣候相關披露》（「ISSB氣候準則」）。這標誌著可持續發展相關披露在全球資本市場的關鍵時刻，提升了公眾對企業可持續發展披露的信任與信心，從而為投資決策提供依據。為支持這全球基準的設定，信和置業是香港首批參考「ISSB一般準則」及「ISSB氣候準則」適用核心內容準備披露的公司之一。

雖然ISSB的過渡措施允許匯報實體在首年應用「ISSB一般準則」及「ISSB氣候準則」時僅報告與氣候相關的風險和機遇，然而，我們在可行情況下儘可能披露更多與可持續性相關的風險和機遇，以展示我們對可持續發展的承諾。「ISSB一般準則」及「ISSB氣候準則」的內容索引僅提供英文版本。

## IFRS S1 Content Index

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
|---|---|---|---|
| **Governance** | | | |
| 26 | The objective of sustainability-related financial disclosures on governance is to enable users of general purpose financial reports to understand the governance processes, controls and procedures an entity uses to monitor, manage and oversee sustainability-related risks and opportunities. | | |
| 27 | To achieve this objective, an entity shall disclose information about: | | |
| | (a) the governance body(s) or individual(s) responsible for oversight of sustainability-related risks and opportunities. Specifically, the entity shall identify that body(s) or individual(s) and disclose information about: | 39-44 | Governance – Management Approach |
| | (i) how responsibilities for sustainability-related risks and opportunities are reflected in the terms of reference, mandates, role descriptions and other related policies applicable to that body(s) or individual(s); | | |
| | (ii) how the body(s) or individual(s) determines whether appropriate skills and competencies are available or will be developed to oversee strategies designed to respond to sustainability-related risks and opportunities; | | |
| | (iii) how and how often the body(s) or individual(s) is informed about sustainability-related risks and opportunities; | | |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
|---|---|---|---|
| | (iv) how the body(s) or individual(s) takes into account sustainability-related risks and opportunities when overseeing the entity's strategy, its decisions on major transactions and its risk management processes and related policies, including whether the body(s) or individual(s) has considered trade-offs associated with those risks and opportunities; and<br>(v) how the body(s) or individual(s) oversees the setting of targets related to sustainability-related risks and opportunities, and monitors progress towards those targets, including whether and how related performance metrics are included in remuneration policies. | 39-44 | Governance – Management Approach |
| | (b) management's role in the governance processes, controls and procedures used to monitor, manage and oversee sustainability-related risks and opportunities, including information about:<br>(i) whether the role is delegated to a specific management-level position or management-level committee and how oversight is exercised over that position or committee; and<br>(ii) whether management uses controls and procedures to support the oversight of sustainability-related risks and opportunities and, if so, how these controls and procedures are integrated with other internal functions. | 39-44 | Governance – Management Approach |

## Strategy

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| 28 | The objective of sustainability-related financial disclosures on strategy is to enable users of general purpose financial reports to understand an entity's strategy for managing sustainability-related risks and opportunities. | | |
| 29 | Specifically, an entity shall disclose information to enable users of general purpose financial reports to understand: | | |
| | (a) the sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects; | 34-37 | ESG Risk Management<br>The ESG Risk Management chapter covers general information for all identified sustainability-related risks and opportunities. However, only the anticipated financial implications for the climate-related risks and opportunities have been evaluated currently. Please refer to the Climate Action Report and the TCFD Recommendations for more details.<br>Starting from this reporting period, we also report the nature-related risks and opportunities with reference to the TNFD recommended disclosures. |
| | (b) the current and anticipated effects of those sustainability-related risks and opportunities on the entity's business model and value chain; | | |
| | (c) the effects of those sustainability-related risks and opportunities on the entity's strategy and decision-making; | | |
| | (d) the effects of those sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period, and their anticipated effects on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how those sustainability-related risks and opportunities have been factored into the entity's financial planning; and | | |
| | (e) the resilience of the entity's strategy and its business model to those sustainability-related risks. | | |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
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| **Sustainability-related Risks and Opportunities** | | | |
| 30 | An entity shall disclose information that enables users of general purpose financial reports to understand the sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects. Specifically, the entity shall: | | |
| | (a) describe sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects; | 34-37 | ESG Risk Management<br>Currently, we do not consider the time horizon in the sustainability-related risks and opportunities assessment, except for the climate-related risks and opportunities. Please refer to the Climate Action Report and the TCFD Recommendations for more details. |
| | (b) specify the time horizons — short, medium or long term — over which the effects of each of those sustainability-related risks and opportunities could reasonably be expected to occur; and | | |
| | (c) explain how the entity defines 'short term', 'medium term' and 'long term' and how these definitions are linked to the planning horizons used by the entity for strategic decision-making. | | |
| **Business Model and Value Chain** | | | |
| 32 | An entity shall disclose information that enables users of general purpose financial reports to understand the current and anticipated effects of sustainability-related risks and opportunities on the entity's business model and value chain. Specifically, the entity shall disclose: | | |
| | (a) a description of the current and anticipated effects of sustainability-related risks and opportunities on the entity's business model and value chain; and | 24-33<br>34-37 | Materiality Assessment<br>ESG Risk Management |
| | (b) a description of where in the entity's business model and value chain sustainability-related risks and opportunities are concentrate. | 24-33<br>34-37 | Materiality Assessment<br>ESG Risk Management |
| **Strategy and Decision-making** | | | |
| 33 | An entity shall disclose information that enables users of general purpose financial reports to understand the effects of sustainability-related risks and opportunities on its strategy and decision-making. Specifically, the entity shall disclose information about: | | |
| | (a) how the entity has responded to, and plans to respond to, sustainability-related risks and opportunities in its strategy and decision-making; | 34-37 | ESG Risk Management |
| | (b) the progress against plans the entity has disclosed in previous reporting periods, including quantitative and qualitative information; and | 12-15 | Sustainability Vision 2030 |

| Reference Paragraph | IFRS Core Content | | Relevant Chapter(s) of This Report or Other References/Explanation |
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| | (c) trade-offs between sustainability-related risks and opportunities that the entity considered. | 24-33 | Materiality Assessment<br>Stakeholders were engaged to assess both current and potential positive and negative impacts related to identified sustainability issues. It involved prioritising these impacts based on their significance, as well as ranking key risks, opportunities and sustainability performance. The identified sustainability-related risks and opportunities were categorised into three levels: "Critically Important," "Very Important," and "Important." The priorities determined by our stakeholders highlight the trade-offs that the Group must carefully consider. This process helps guide the Group in making informed decisions regarding sustainability-related trade-offs. |
| **Financial Position, Financial Performance and Cash Flows** | | | |
| 34 | An entity shall disclose information that enables users of general purpose financial reports to understand:<br>(a) the effects of sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period; and<br>(b) the anticipated effects of sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how sustainability-related risks and opportunities are included in the entity's financial planning. | – | Currently, only the anticipated financial implications for the climate-related risks and opportunities have been evaluated. Please refer to the Climate Action Report and the TCFD Recommendations for more details. We will evaluate the feasibility of assessing the effects of other sustainability-related risks and opportunities in the future reporting. |
| 35 | Specifically, an entity shall disclose quantitative and qualitative information about:<br>(a) how sustainability-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period;<br>(b) the sustainability-related risks and opportunities identified for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements;<br>(c) how the entity expects its financial position to change over the short, medium and long term, given its strategy to manage sustainability-related risks and opportunities, taking into consideration:<br>(i) its investment and disposal plans, including plans the entity is not contractually committed to; and<br>(ii) its planned sources of funding to implement its strategy; and<br>(d) how the entity expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage sustainability-related risks and opportunities. | | |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
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| **Resilience** | | | |
| 41 | An entity shall disclose information that enables users of general purpose financial reports to understand its capacity to adjust to the uncertainties arising from sustainability-related risks. An entity shall disclose a qualitative and, if applicable, quantitative assessment of the resilience of its strategy and business model in relation to its sustainability-related risks, including information about how the assessment was carried out and its time horizon. When providing quantitative information, an entity may disclose a single amount or a range. | 34-37 | ESG Risk Management<br>Qualitative assessment of the resilience of our strategy and business model in relation to the sustainability-related risks have been summarised in the ESG Risk Management and under the How We Are Managing It section in each of the material topic sections. Quantitative assessment has been conducted on climate-related risks, please refer to the Climate Action Report. |
| **Risk Management** | | | |
| 43 | The objective of sustainability-related financial disclosures on risk management is to enable users of general purpose financial reports:<br>(a) to understand an entity's processes to identify, assess, prioritise and monitor sustainability-related risks and opportunities, including whether and how those processes are integrated into and inform the entity's overall risk management process; and<br>(b) to assess the entity's overall risk profile and its overall risk management process. | | |
| 44 | To achieve this objective, an entity shall disclose information about: | | |
| | (a) the processes and related policies the entity uses to identify, assess, prioritise and monitor sustainability-related risks, including information about:<br>(i) the inputs and parameters the entity uses;<br>(ii) whether and how the entity uses scenario analysis to inform its identification of sustainability-related risks;<br>(iii) how the entity assesses the nature, likelihood and magnitude of the effects of those risks;<br>(iv) whether and how the entity prioritises sustainability-related risks relative to other types of risk;<br>(v) how the entity monitors sustainability-related risks; and<br>(vi) whether and how the entity has changed the processes it uses compared with the previous reporting period; | 24-33<br>34-37 | Materiality Assessment<br>ESG Risk Management<br>Currently, scenario analysis is only used to inform our identification of climate-related risks. For more details, please refer to the Climate Action Report. |
| | (b) the processes the entity uses to identify, assess, prioritise and monitor sustainability-related opportunities; and | 24-33 | Materiality Assessment |
| | (c) the extent to which, and how, the processes for identifying, assessing, prioritising and monitoring sustainability-related risks and opportunities are integrated into and inform the entity's overall risk management process. | 34-37 | ESG Risk Management<br>Currently, scenario analysis is only used to inform our identification of climate-related risks. For more details, please refer to the Climate Action Report. |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
|---|---|---|---|
| **Metrics and Targets** | | | |
| 45 | The objective of sustainability-related financial disclosures on metrics and targets is to enable users of general purpose financial reports to understand an entity's performance in relation to its sustainability-related risks and opportunities, including progress towards any targets the entity has set, and any targets it is required to meet by law or regulation. | | |
| 46 | An entity shall disclose, for each sustainability-related risk and opportunity that could reasonably be expected to affect the entity's prospects: | | |
| | (a) metrics required by an applicable IFRS Sustainability Disclosure Standard; and | 210-230 | GRI Content Index |
| | | 231-237 | SASB Content Index |
| | | 188-195 | TCFD Recommendations |
| | (b) metrics the entity uses to measure and monitor: | 12-15 | Sustainability Vision 2030 |
| | (i) that sustainability-related risk or opportunity; and<br>(ii) its performance in relation to that sustainability-related risk or opportunity, including progress towards any targets the entity has set, and any targets it is required to meet by law or regulation. | 169-187 | Progress on Key Sustainability Indicators |
| 48 | Metrics disclosed by an entity shall include metrics associated with particular business models, activities or other common features that characterise participation in an industry. | 231-237 | SASB Content Index |
| 49 | If an entity discloses a metric taken from a source other than IFRS Sustainability Disclosure Standards, the entity shall identify the source and the metric taken. | 2-3 | About this Report |
| 50 | If a metric has been developed by an entity, the entity shall disclose information about: | | |
| | (a) how the metric is defined, including whether it is derived by adjusting a metric taken from a source other than IFRS Sustainability Disclosure Standards and, if so, which source and how the metric disclosed by the entity differs from the metric specified in that source; | – | We do not develop metrics, all the metrics included in this Report adhere to the disclosure standards we are reporting in accordance with. |
| | (b) whether the metric is an absolute measure, a measure expressed in relation to another metric or a qualitative measure; | | |
| | (c) whether the metric is validated by a third party and, if so, which party; and | | |
| | (d) the method used to calculate the metric and the inputs to the calculation, including the limitations of the method used and the significant assumptions made. | | |
| 51 | An entity shall disclose information about the targets it has set to monitor progress towards achieving its strategic goals, and any targets it is required to meet by law or regulation. For each target, the entity shall disclose: | | |
| | (a) the metric used to set the target and to monitor progress towards reaching the target;<br>(b) the specific quantitative or qualitative target the entity has set or is required to meet;<br>(c) the period over which the target applies;<br>(d) the base period from which progress is measured;<br>(e) any milestones and interim targets;<br>(f) performance against each target and an analysis of trends or changes in the entity's performance; and<br>(g) any revisions to the target and an explanation for those revisions. | 12-15 | Sustainability Vision 2030 |

# IFRS S2 Content Index

| Reference Paragraph | IFRS Core Content | | Relevant Chapter(s) of This Report or Other References/Explanation |
|---|---|---|---|
| **Governance** | | | |
| 5 | The objective of climate-related financial disclosures on governance is to enable users of general purpose financial reports to understand the governance processes, controls and procedures an entity uses to monitor, manage and oversee climate-related risks and opportunities. | | |
| 6 | According to paragraph 7 of the IFRS S2, an entity shall avoid unnecessary duplication in preparing disclosures to fulfil the requirements in paragraph 6. For the Governance pillar in IFRS S2, please refer to the same pillar in IFRS S1 Content Index in this Report. | | |
| **Strategy** | | | |
| 8 | The objective of climate-related financial disclosures on strategy is to enable users of general purpose financial reports to understand an entity's strategy for managing climate-related risks and opportunities. | | |
| 9 | Specifically, an entity shall disclose information to enable users of general purpose financial reports to understand: | | |
| | (a) the climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects; | – | Climate Action Report – Identification and Prioritisation of Climate – related Risks and Opportunities |
| | (b) the current and anticipated effects of those climate-related risks and opportunities on the entity's business model and value chain; | – | Climate Action Report – Identification and Prioritisation of Climate – related Risks and Opportunities |
| | (c) the effects of those climate-related risks and opportunities on the entity's strategy and decision-making, including information about its climate-related transition plan; | – | Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities |
| | | – | Climate Action Report – Our Decarbonisation Blueprint |
| | (d) the effects of those climate-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period, and their anticipated effects on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how those climate-related risks and opportunities have been factored into the entity's financial planning; and | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience<br>The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short, medium and long term. We will evaluate the feasibility of assessing the financial implications on climate-related risks and opportunities of the reporting period in the future reporting. |
| | (e) the climate resilience of the entity's strategy and its business model to climate-related changes, developments and uncertainties, taking into consideration the entity's identified climate-related risks and opportunities. | – | Climate Action Report – Our Decarbonisation Blueprint |

| Reference Paragraph | IFRS Core Content | | Relevant Chapter(s) of This Report or Other References/Explanation |
|---|---|---|---|
| **Climate-related Risks and Opportunities** | | | |
| 10 | An entity shall disclose information that enables users of general purpose financial reports to understand the climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects. Specifically, the entity shall: | | |
| | (a) describe climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects; | – | Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities |
| | (b) explain, for each climate-related risk the entity has identified, whether the entity considers the risk to be a climate-related physical risk or climate-related transition risk; | – | Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities |
| | (c) specify, for each climate-related risk and opportunity the entity has identified, over which time horizons — short, medium or long term — the effects of each climate-related risk and opportunity could reasonably be expected to occur; and | – | Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities |
| | | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |
| | (d) explain how the entity defines 'short term', 'medium term' and 'long term' and how these definitions are linked to the planning horizons used by the entity for strategic decision-making. | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience<br>Our scenario analysis was conducted based on three time horizons - 2025, 2030 and 2050, which represented short, medium and long term respectively. |
| **Business Model and Value Chain** | | | |
| 13 | An entity shall disclose information that enables users of general purpose financial reports to understand the current and anticipated effects of climate-related risks and opportunities on the entity's business model and value chain. Specifically, the entity shall disclose: | | |
| | (a) a description of the current and anticipated effects of climate-related risks and opportunities on the entity's business model and value chain; and | – | Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities |
| | (b) a description of where in the entity's business model and value chain climate-related risks and opportunities are concentrated. | – | Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation |
|---|---|---|
| **Strategy and Decision-making** | | |
| 14 | An entity shall disclose information that enables users of general purpose financial reports to understand the effects of climate-related risks and opportunities on its strategy and decision-making. Specifically, the entity shall disclose: | |
| | (a) information about how the entity has responded to, and plans to respond to, climate-related risks and opportunities in its strategy and decision-making, including how the entity plans to achieve any climate-related targets it has set and any targets it is required to meet by law or regulation. Specifically, the entity shall disclose information about:<br>(i) current and anticipated changes to the entity's business model, including its resource allocation, to address climate-related risks and opportunities;<br>(ii) current and anticipated direct mitigation and adaptation efforts;<br>(iii) current and anticipated indirect mitigation and adaptation efforts;<br>(iv) any climate-related transition plan the entity has, including information about key assumptions used in developing its transition plan, and dependencies on which the entity's transition plan relies; and<br>(v) how the entity plans to achieve any climate-related targets, including any greenhouse gas emissions targets. | – Climate Action Report – Our Decarbonisation Blueprint<br>– Climate Action Report – Decarbonisation Strategy<br>– Climate Action Report – Climate Resilience Strategy |
| | (b) information about how the entity is resourcing, and plans to resource, the activities disclosed. | – Climate Action Report – Our Decarbonisation Blueprint<br>– Climate Action Report – Decarbonisation Strategy<br>– Climate Action Report – Climate Resilience Strategy |
| | (c) quantitative and qualitative information about the progress of plans disclosed in previous reporting periods. | 12-15 Sustainability Vision 2030 |
| **Financial Position, Financial Performance and Cash Flows** | | |
| 15 | An entity shall disclose information that enables users of general purpose financial reports to understand: | |
| | (a) the effects of climate-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period; and | – Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |
| | (b) the anticipated effects of climate-related risks and opportunities on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how climate-related risks and opportunities are included in the entity's financial planning. | The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short, medium and long term. We will evaluate the feasibility of assessing the financial implications on climate-related risks and opportunities of the reporting period in the future reporting. |

| Reference Paragraph | IFRS Core Content | | Relevant Chapter(s) of This Report or Other References/Explanation |
|---|---|---|---|
| 16 | Specifically, an entity shall disclose quantitative and qualitative information about: | | |
| | (a) how climate-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period; | – | The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over short, medium and long term. We will evaluate the feasibility of assessing the financial implications on climate-related risks and opportunities of the reporting period in the future reporting. |
| | (b) the climate-related risks and opportunities identified for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements; | – | There is no significant risk of a material adjustment within the next annual reporting period. |
| | (c) how the entity expects its financial position to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities, taking into consideration: | – | Climate Action Report – Decarbonisation Strategy |
| | (i) its investment and disposal plans, including plans the entity is not contractually committed to; and | – | Climate Action Report – Climate Resilience Strategy |
| | (ii) its planned sources of funding to implement its strategy; and | | |
| | (d) how the entity expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities. | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |

## Climate Resilience

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|---|---|---|---|
| 22 | An entity shall disclose information that enables users of general purpose financial reports to understand the resilience of the entity's strategy and business model to climate-related changes, developments and uncertainties, taking into consideration the entity's identified climate-related risks and opportunities. The entity shall use climate-related scenario analysis to assess its climate resilience using an approach that is commensurate with the entity's circumstances. In providing quantitative information, the entity may disclose a single amount or a range. Specifically, the entity shall disclose: | | |
| | (a) the entity's assessment of its climate resilience as at the reporting date, which shall enable users of general purpose financial reports to understand: | | |
| | (i) the implications, if any, of the entity's assessment for its strategy and business model, including how the entity would need to respond to the effects identified in the climate-related scenario analysis; | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |
| | (ii) the significant areas of uncertainty considered in the entity's assessment of its climate resilience; | | |

| Reference Paragraph | IFRS Core Content | | Relevant Chapter(s) of This Report or Other References/Explanation |
|---|---|---|---|
| | (iii) the entity's capacity to adjust or adapt its strategy and business model to climate change over the short, medium and long term, including; | – | Climate Action Report – Decarbonisation Strategy |
| | (1) the availability of, and flexibility in, the entity's existing financial resources to respond to the effects identified in the climate-related scenario analysis, including to address climate-related risks and to take advantage of climate-related opportunities; | – | Climate Action Report – Climate Resilience Strategy |
| | (2) the entity's ability to redeploy, repurpose, upgrade or decommission existing assets; and | | |
| | (3) the effect of the entity's current and planned investments in climate-related mitigation, adaptation and opportunities for climate resilience; and | | |
| | (b) how and when the climate-related scenario analysis was carried out, including: | | |
| | (i) information about the inputs the entity used, including: | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |
| | (1) which climate-related scenarios the entity used for the analysis and the sources of those scenarios; | | |
| | (2) whether the analysis included a diverse range of climate-related scenarios; | | |
| | (3) whether the climate-related scenarios used for the analysis are associated with climate-related transition risks or climate-related physical risks; | | |
| | (4) whether the entity used, amongst its scenarios, a climate-related scenario aligned with the latest international agreement on climate change; | | |
| | (5) why the entity decided that its chosen climate-related scenarios are relevant to assessing its resilience to climate-related changes, developments or uncertainties; | | |
| | (6) the time horizons the entity used in the analysis; and | | |
| | (7) what scope of operations the entity used in the analysis; | | |
| | (ii) the key assumptions the entity made in the analysis, including assumptions about: | – | Climate Action Report – Identification and Prioritisation of Climate – related Risks and Opportunities |
| | (1) climate-related policies in the jurisdictions in which the entity operates; | | |
| | (2) macroeconomic trends; | | |
| | (3) national- or regional-level variables; | | |
| | (4) energy usage and mix; and | | |
| | (5) developments in technology; and | | |
| | (iii) the reporting period in which the climate-related scenario analysis was carried out. | – | Climate Action Report – About This Report |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
|---|---|---|---|
| **Risk Management** | | | |
| 24 | The objective of climate-related financial disclosures on risk management is to enable users of general purpose financial reports to understand an entity's processes to identify, assess, priorities and monitor climate-related risks and opportunities, including whether and how those processes are integrated into and inform the entity's overall risk management process. | | |
| 25 | According to paragraph 26 of the IFRS S2, an entity shall avoid unnecessary duplication in preparing disclosures to fulfil the requirements in paragraph 25. For the Risk Management pillar in IFRS S2, please refer to the same pillar in IFRS S1 Content Index in this Report. | | |
| **Metrics and Targets** | | | |
| 27 | The objective of climate-related financial disclosures on metrics and targets is to enable users of general purpose financial reports to understand an entity's performance in relation to its climate-related risks and opportunities, including progress towards any climate-related targets it has set, and any targets it is required to meet by law or regulation. | | |
| 28 | To achieve this objective, an entity shall disclose: | | |
| | (a) information relevant to the cross-industry metric categories; | 231-237 | SASB Content Index |
| | (b) industry-based metrics that are associated with particular business models, activities or other common features that characterise participation in an industry; and | 231-237 | SASB Content Index |
| | (c) targets set by the entity, and any targets it is required to meet by law or regulation, to mitigate or adapt to climate-related risks or take advantage of climate-related opportunities, including metrics used by the governance body or management to measure progress towards these targets. | 12-15 | Sustainability Vision 2030 |
| **Climate-related Metrics** | | | |
| 29 | An entity shall disclose information relevant to the cross-industry metric categories of: | | |
| | (a) greenhouse gases — the entity shall: | | |
| | (i) disclose its absolute gross greenhouse gas emissions generated during the reporting period, expressed as metric tonnes of $CO_2$ equivalent, classified as:<br>(1) Scope 1 greenhouse gas emissions;<br>(2) Scope 2 greenhouse gas emissions; and<br>(3) Scope 3 greenhouse gas emissions; | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance |
| | (ii) measure its greenhouse gas emissions in accordance with the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (2004) unless required by a jurisdictional authority or an exchange on which the entity is listed to use a different method for measuring its greenhouse gas emissions; | | |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
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| | (iii) disclose the approach it uses to measure its greenhouse gas emissions including:<br>(1) the measurement approach, inputs and assumptions the entity uses to measure its greenhouse gas emissions;<br>(2) the reason why the entity has chosen the measurement approach, inputs and assumptions it uses to measure its greenhouse gas emissions; and<br>(3) any changes the entity made to the measurement approach, inputs and assumptions during the reporting period and the reasons for those changes; | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>The operational control approach is used when measuring our greenhouse gas emissions. Please refer to the footnotes under Progress on Key Sustainability Indicators – Environmental Performance. |
| | (iv) for Scope 1 and Scope 2 greenhouse gas emissions disclosed, disaggregate emissions between:<br>(1) the consolidated accounting group; and<br>(2) other investees; | – | This Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, and hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney. We will evaluate the feasibility of including the greenhouse gas emissions of our associates and joint ventures in the future reporting. |
| | (v) for Scope 2 greenhouse gas emissions disclosed, disclose its location-based Scope 2 greenhouse gas emissions, and provide information about any contractual instruments that is necessary to inform users' understanding of the entity's Scope 2 greenhouse gas emissions; and | 170-175 | Progress on Key Sustainability Indicators – Environmental Performance<br>Starting from this year, we will report our GHG emissions in both market-based and location-based approaches. |
| | (vi) for Scope 3 greenhouse gas emissions disclosed, disclose:<br>(1) the categories included within the entity's measure of Scope 3 greenhouse gas emissions, in accordance with the Scope 3 categories described in the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011); and<br>(2) additional information about the entity's Category 15 greenhouse gas emissions or those associated with its investments (financed emissions), if the entity's activities include asset management, commercial banking or insurance; | – | We have applied the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011) in calculating our Scope 3 emissions inventory when setting our science-based targets. We will disclose the Scope 3 emissions data in accordance with the categories described in the Standard in the future reporting where possible. |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
|---|---|---|---|
| | (b) climate-related transition risks — the amount and percentage of assets or business activities vulnerable to climate-related transition risks; | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |
| | (c) climate-related physical risks — the amount and percentage of assets or business activities vulnerable to climate-related physical risks; | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |
| | (d) climate-related opportunities — the amount and percentage of assets or business activities aligned with climate-related opportunities; | – | Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience |
| | (e) capital deployment — the amount of capital expenditure, financing or investment deployed towards climate-related risks and opportunities; | – | Climate Action Report – Decarbonisation Strategy |
| | | – | Climate Action Report – Climate Resilience Strategy |
| | (f) internal carbon prices — the entity shall disclose:<br>(i) an explanation of whether and how the entity is applying a carbon price in decision-making; and<br>(ii) the price for each metric tonne of greenhouse gas emissions the entity uses to assess the costs of its greenhouse gas emissions; | – | We currently have not applied an internal carbon price in decision-making. We will evaluate the feasibility of using an internal carbon price in the future reporting. |
| | (g) remuneration — the entity shall disclose:<br>(i) a description of whether and how climate-related considerations are factored into executive remuneration; and<br>(ii) the percentage of executive management remuneration recognised in the current period that is linked to climate-related considerations. | – | We incentivise executives and employees to have good performance in sustainability. Colleagues at Assistant Manager level and above must set sustainability-related KPIs. These KPIs are reviewed during annual performance appraisals. We will evaluate the feasibility of enhancing our relevant remuneration policies to link specific climate-related metrics into executive remuneration. |
| 32 | An entity shall disclose industry-based metrics that are associated with one or more particular business models, activities or other common features that characterise participation in an industry. | 231-237 | SASB Content Index |

| Reference Paragraph | IFRS Core Content | | Relevant Chapter(s) of This Report or Other References/Explanation |
|---|---|---|---|
| **Climate-related Targets** | | | |
| 33 | An entity shall disclose the quantitative and qualitative climate-related targets it has set to monitor progress towards achieving its strategic goals, and any targets it is required to meet by law or regulation, including any greenhouse gas emissions targets. For each target, the entity shall disclose: | | |
| | (a) the metric used to set the target; | 12-15 | Sustainability Vision 2030 |
| | (b) the objective of the target; | 12-15 | Sustainability Vision 2030 |
| | (c) the part of the entity to which the target applies; | 12-15 | Sustainability Vision 2030 |
| | (d) the period over which the target applies; | 12-15 | Sustainability Vision 2030 |
| | (e) the base period from which progress is measured; | 12-15 | Sustainability Vision 2030 |
| | (f) any milestones and interim targets; | 12-15 | Sustainability Vision 2030 |
| | (g) if the target is quantitative, whether it is an absolute target or an intensity target; and | 12-15 | Sustainability Vision 2030 |
| | (h) how the latest international agreement on climate change, including jurisdictional commitments that arise from that agreement, has informed the target. | 12-15 | Sustainability Vision 2030 |
| 34 | An entity shall disclose information about its approach to setting and reviewing each target, and how it monitors progress against each target, including: | | |
| | (a) whether the target and the methodology for setting the target has been validated by a third party; | – | We have set GHG emissions reduction targets with HKUST academics in line with SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide our decarbonisation efforts. We have submitted our Scope 1 & 2 and Scope 3 targets to SBTi for validation. |
| | (b) the entity's processes for reviewing the target; | 42-43 | Sustainability Governance |
| | (c) the metrics used to monitor progress towards reaching the target; and | 12-15 | Sustainability Vision 2030 |
| | (d) any revisions to the target and an explanation for those revisions. | – | No revision has been made to the target. |

| Reference Paragraph | IFRS Core Content | Relevant Chapter(s) of This Report or Other References/Explanation | |
|---|---|---|---|
| 35 | An entity shall disclose information about its performance against each climate-related target and an analysis of trends or changes in the entity's performance. | 12-15 | Sustainability Vision 2030 |
| 36 | For each greenhouse gas emissions target disclosed, an entity shall disclose: | | |
| | (a) which greenhouse gases are covered by the target. | 12-15 | Sustainability Vision 2030 |
| | (b) whether Scope 1, Scope 2 or Scope 3 greenhouse gas emissions are covered by the target. | 12-15 | Sustainability Vision 2030 |
| | (c) whether the target is a gross greenhouse gas emissions target or net greenhouse gas emissions target. If the entity discloses a net greenhouse gas emissions target, the entity is also required to separately disclose its associated gross greenhouse gas emissions target. | – | We consider our target is a gross GHG target as we currently have not planned to purchase carbon credits to offset our emissions to achieve the target. |
| | (d) whether the target was derived using a sectoral decarbonisation approach. | – | The SBTs are not derived using a sectoral decarbonisation approach. |
| | (e) the entity's planned use of carbon credits to offset greenhouse gas emissions to achieve any net greenhouse gas emissions target. In explaining its planned use of carbon credits the entity shall disclose information including:<br>(i) the extent to which, and how, achieving any net greenhouse gas emissions target relies on the use of carbon credits;<br>(ii) which third-party scheme(s) will verify or certify the carbon credits;<br>(iii) the type of carbon credit, including whether the underlying offset will be nature-based or based on technological carbon removals, and whether the underlying offset is achieved through carbon reduction or removal; and<br>(iv) any other factors necessary for users of general purpose financial reports to understand the credibility and integrity of the carbon credits the entity plans to use. | – | We currently have not purchased carbon credits to offset our emissions. The Group is committed to optimising properties and construction sites for energy efficiency and climate resilience. We will keep evaluating the necessity of purchasing carbon credits in the future. |

# External Verification Statement
# 外部核實聲明

HKQAA
HONG KONG QUALITY ASSURANCE AGENCY
香 港 品 質 保 證 局

## Verification Statement

### Scope and Objective

Hong Kong Quality Assurance Agency ("HKQAA") was commissioned by Sino Land Company Limited ("Sino Land") to undertake an independent verification of its Sustainability Report 2023 ("the Report"). The Report covered the sustainability performance of Sino Land for the period 1st July 2022 to 30th June 2023. The aim of this verification is to provide an independent reasonable assurance on the reliability of the data and contents. The Report has been prepared in accordance with the GRI Universal Standards 2021, the GRI G4 Construction and Real Estate Sector Disclosure document, as well as Rule 13.91 and Appendix 27 "Environmental, Social and Governance Reporting Guide ("ESG Guide")" of the Main Board Listing Rules of The Stock Exchange of Hong Kong Limited. The Report also provides disclosures with reference to the Task Force on Climate-related Financial Disclosures ("TCFD") recommendations, the World Economic Forum Stakeholder Capitalism Metrics ("SCM"), Taskforce on Nature-related Financial Disclosures ("TNFD") beta v0.4 framework, International Sustainability Standards Board (ISSB) IFRS S1 General Requirements for Disclosure of Sustainability-related Financial Information ("IFRS S1"), ISSB IFRS S2 Climate-related Disclosures ("IFRS S2"), and the standards for real estate industry set by the Sustainability Accounting Standards Board ("SASB Standards").

### Level of Assurance and Methodology

The process applied in this verification was based on the International Standard on Assurance Engagements 3000 (Revised), Assurance Engagements Other than Audits or Reviews of Historical Financial Information issued by the International Auditing and Assurance Standards Board. Our evidence gathering process was designed to obtain a reasonable level of assurance as set out in the standard for the purpose of devising the verification conclusion. The extent of this verification process undertaken covered the criteria set in the GRI Universal Standards 2021, the GRI G4 Construction and Real Estate Sector Disclosure document, the ESG Guide, the TCFD's recommendations, the World Economic Forum SCM, the TNFD beta v0.4 framework, ISSB IFRS S1, ISSB IFRS S2, and the SASB Standards. HKQAA's verification process included verifying the mechanisms for collecting, calculating and reporting the sustainability performance information, reviewing relevant documented information, interviewing responsible personnel with accountability for preparing the Report and verifying selected representative samples of data and information. Raw data and supporting evidence of the selected samples were also thoroughly examined during the verification process.

### Independence

Sino Land is responsible for the collection and preparation of the information. HKQAA is not involved in the collection and calculation of data or the compilation of the reporting contents where our verification activities were entirely independent and there was no relationship between HKQAA and Sino Land that would affect the impartiality of the verification.

### Conclusion

Based on the verification results and in accordance with the verification procedures undertaken, HKQAA has obtained reasonable assurance and is in the opinion that:

- The Report has been prepared in accordance with the GRI Universal Standards 2021, the GRI G4 Construction and Real Estate Sector Disclosure document and the ESG Guide;
- The Report also provides disclosures with reference to the TCFD's recommendations, the World Economic Forum SCM, the TNFD beta v0.4 framework, ISSB IFRS S1, ISSB IFRS S2, and the SASB Standards;
- The Report illustrates the sustainability performance of Sino Land, covering all material aspects, in a balanced, comparable, clear and timely manner;
- The sampled data and report content are accurate; and
- The data and information disclosed in the Report are accurate, reliable and complete.

Nothing has come to HKQAA's attention that the selected sustainability performance information and data contained in the Report has not been prepared and presented fairly and honestly, in all material aspects, in accordance with the verification criteria. In conclusion, the Report reflects truthfully of Sino Land's sustainability performance that is commensurate with the sustainability context and materiality of the company.

**Signed on behalf of Hong Kong Quality Assurance Agency**

**KT Ting**
Chief Operational Officer
September 2023

## 核實聲明

### 範圍及目的

香港品質保證局獲信和置業有限公司（「信和置業」）委託為其可持續發展報告2023（「報告」）的全部內容進行獨立驗證。該報告闡述信和置業於2022年7月1日至2023年6月30日期間在可持續發展方面的表現。

此核實聲明的目的是對報告所載之數據及內容提供獨立合理保證。報告是根據全球報告倡議組織（「GRI」）的《可持續發展報告標準》通用準則2021、GRI G4《建築及房地產行業披露》文件，及香港聯合交易所有限公司主板上市規則第13.91條及附錄二十七所載的《環境、社會及管治報告指引》的要求編制。報告並參考氣候相關財務信息披露工作組（「TCFD」）的披露建議報告（「TCFD披露建議」）披露氣候變化行動。此外，報告參考了世界經濟論壇《持份者資本指標》（「SCM」），自然相關財務披露工作組（「TNFD」）測試版v0.4框架、國際可持續準則理事會（「ISSB」）《國際財務報告可持續披露準則第1號 —— 可持續相關財務信息披露一般要求》（「ISSB一般準則」）及《國際財務報告可持續披露準則第2號 —— 氣候相關披露》（「ISSB氣候準則」），以及可持續發展會計準則委員會制定的房地產行業標準（「SASB準則」）進行了披露。

### 保證程度和核實方法

此次驗證工作是依據International Auditing and Assurance Standards Board（國際審計與核證準則委員會）發佈的International Standard on Assurance Engagements 3000 (Revised), Assurance Engagements Other than Audits or Reviews of Historical Financial Information（《國際核證聘用準則3000（修訂版），歷史財務資料審計或審閱以外的核證聘用》）執行。收集核實證據程序參考國際準則所訂合理保證原則制定，以確保能擬定核實結論。此外，核實的內容是按照GRI的《可持續發展報告標準》通用準則2021、GRI G4《建築及房地產行業披露》文件、《環境、社會及管治報告指引》、《TCFD披露建議》、《世界經濟論壇SCM》、《TNFD測試版v0.4框架》、《ISSB一般準則》、《ISSB氣候準則》及《SASB準則》而定。

香港品質保證局的核實過程包括驗證信和置業在收集、計算和彙報可持續發展表現資料的機制、檢閱有關文件資料，與負責編制報告的代表面談，及抽樣查核具代表性的數據和資料。相關原始數據和支持證據亦於核實過程中詳細審閱。

### 獨立性

信和置業負責收集和準備報告內所有陳述資料。香港品質保證局不涉及收集和計算此報告內的數據或參與編撰此報告。就提供此報告核實服務而言，核實過程是完全獨立的。香港品質保證局與信和置業之間並無任何會影響核實公正的關係。

### 結論

基於是次的驗證結果，香港品質保證局對報告作出合理保證並總結：

- 報告是根據GRI的《可持續發展報告標準》通用準則2021、GRI G4《建築及房地產行業披露》文件和《環境、社會及管治報告指引》的要求編制；
- 報告並參考《TCFD披露建議》、《世界經濟論壇SCM》、《TNFD測試版v0.4框架》、《ISSB一般準則》、《ISSB氣候準則》及《SASB準則》；
- 報告內容平衡、具比較性、清晰和及時地闡述信和置業的可持續發展表現，涵蓋所有可持續發展的重要範疇；
- 抽樣查核的數據和報告內容準確；
- 報告內的數據和資料一致、可靠及完整。

根據驗證準則，香港品質保證局沒有發現在報告內闡述的可持續發展表現資訊和資料並非公平和如實地按照重要範疇作出披露。總括而言，此報告能如實反映信和置業的可持續發展表現，所選載內容與其具體的可持續發展情況和重要性一致。

**香港品質保證局代表簽署**

**丁國滔**
運營總監
二零二三年九月

# Ng Teng Fong Charitable Foundation
## 黃廷方慈善基金

The Ng Teng Fong Charitable Foundation was established in memory of Mr Ng Teng Fong, the founder of Sino Group in Hong Kong and the Far East Organization in Singapore. The Foundation focuses on supporting education, arts and culture, the environment, medical services, heritage and ageing-related initiatives. Alleviating poverty, supporting disadvantaged groups and social welfare causes remain a key focus. The Ng Teng Fong Charitable Foundation has donated to multiple charitable causes across Mainland China, Hong Kong, Singapore and overseas since its establishment in 2010. Highlights of the work carried out by the Foundation during the reporting period are below.

黃廷方慈善基金的成立，是為紀念香港信和集團和新加坡遠東機構創辦人黃廷方先生。基金重點支持教育、藝術及文化、環保、醫療服務、保育及安老等計劃，著重扶貧濟困、資助弱勢社群和援助社會福利事業。黃廷方慈善基金自2010年成立以來，在中國內地、香港、新加坡，以及海外等地，捐助多項社會公益計劃。以下為基金於報告期內支援社區項目的摘要。

The Ng Teng Fong Charitable Foundation and The Fullerton Hotel Singapore hosted engaging learning sessions for students from the e-KidsExcel@Nee Soon programme.

黃廷方慈善基金和新加坡富麗敦酒店為「e-KidsExcel@Nee Soon」項目的學生舉辦互動學習課程。

## Educational Initiatives

### Ng Teng Fong Scholarship

The Ng Teng Fong Scholarship was established in 2015 with a HK$100 million seed fund from the Foundation. Over the past eight years, the Scholarship has awarded over HK$33 million to 5,000 outstanding secondary and university students from less-resourced families in Hong Kong and Mainland China. In 2022, the Ng Teng Fong Charitable Foundation awarded the Scholarship to 142 outstanding Hong Kong secondary school students with each awardee receiving HK$5,000.

### e-KidsExcel@Nee Soon Programme

Launched by the Ng Teng Fong Charitable Foundation and The Fullerton Hotel Singapore, e-KidsExcel@Nee Soon is a two-year programme providing holistic learning experiences to 200 under-resourced students. In partnership with Nee Soon Group Representative Constituency and social enterprise, Viva Kids, the programme hosts weekly online tutoring lessons and various extra-curricular activities. In December 2022, students from the programme participated in Fullerton Academy sessions, learning about Singapore's heritage through a Fullerton Monument Tour and fun heritage crossword activities at The Fullerton Hotel Singapore.

## 教育計劃

### 黃廷方獎學金

黃廷方獎學金於2015年由黃廷方慈善基金出資一億港元設立。八年來，已向香港及內地基層家庭的5,000位優秀中學生、大學生頒發獎學金，總額逾3,300萬港元。2022年，黃廷方慈善基金向香港142名優秀中學生頒發獎學金，每人獲頒獎學金5,000港元。

### e-KidsExcel@Nee Soon項目

黃廷方慈善基金和新加坡富麗敦酒店推行的「e-KidsExcel@Nee Soon」項目為期兩年，旨在為200位基層學生提供全面學習體驗。項目與Nee Soon Group Representative Constituency和社會企業Viva Kids合作，每週舉辦網上學習課堂和各種校外活動。在2022年12月新加坡富麗敦酒店的「富麗敦學院」活動，學生透過參與富麗敦古蹟遊及完成富趣味的歷史文化填字遊戲，了解新加坡的歷史文化。

# Community Initiatives

## UNESCO Asia-Pacific Awards for Cultural Heritage Conservation

The Ng Teng Fong Charitable Foundation forged a five-year partnership with UNESCO to support five cycles of the Asia-Pacific Awards for Cultural Heritage Conservation. With the new strategic partnership, initiatives that demonstrate the transformative contribution of cultural heritage to sustainable development are identified in accordance with the United Nations Sustainable Development Goals. In this second year of the partnership, 13 projects from six countries, namely Afghanistan, China, India, Iran, Nepal and Thailand were recognised, covering exemplary work on archaeological sites, cultural landscapes, urban streetscapes and ancient hydrological systems.

## The 8th Hong Kong Culture Festival

The Ng Teng Fong Charitable Foundation supported the 8th Hong Kong Culture Festival and its latest exhibition, "Calligraphic Art: Interaction between Hong Kong and Iranian Artists". Co-curated by Wucius Wong, Yas Mostashari Chang and Nazila Noebashari, the exhibition at the Hong Kong Central Library featured 56 artworks by top artists from Hong Kong and Iran to showcase contemporary calligraphic art trends across different traditions.

## Support Underprivileged Families Combating the Pandemic

The Ng Teng Fong Charitable Foundation donated HK$8 million to eight charitable organisations in support of their community service provisions for underprivileged families, students and the elderly facing health challenges. The donations comprised HK$1 million each to Caritas Hong Kong, Hong Kong Sheng Kung Hui Welfare Council, Lok Sin Tong, Po Leung Kuk, Pok Oi Hospital, Tung Wah Group of Hospitals, Yan Chai Hospital Social Services Department and Yan Oi Tong. Funds were allocated for a range of services, including:

- Anti-epidemic support in the form of rapid antigen test kits, nutritious meals and urgent care services for less-resourced families and students
- Emergency support for less-resourced families undergoing home quarantine
- Telemedicine services for the less-resourced and elderly affected by the pandemic as well as prevention and recovery support
- Anti-epidemic supplies for the elderly and the less-resourced to prevent the spread of the virus amongst vulnerable groups
- Home cleaning and anti-virus coating spray services for the elderly and families with challenging living conditions
- Chinese and Western medical support for recovered patients with symptoms of "post COVID-19 conditions"

# 社區服務計劃

## 聯合國教科文組織亞太區文化遺產保護獎

黃廷方慈善基金與聯合國教科文組織達成五年合作協議，支持亞太區文化遺產保護獎推動相關發展。我們藉著這策略夥伴關係，按照聯合國可持續發展目標舉辦活動，展示出文物保育對可持續發展的革新貢獻。在夥伴關係踏入第二年之際，獲得嘉許的13個項目來自六個國家，分別是阿富汗、中國、印度、伊朗、尼泊爾和泰國，涵蓋考古遺址、文化景觀、城市街貌和古代水利設施。

## 第八屆香港文化節

黃廷方慈善基金支持第八屆香港文化節並呈獻旗下最新的藝術展覽《書藝跨域：香港及伊朗書藝展》。展覽由王無邪、Yas Mostashari Chang和Nazila Noebashari共同策劃，假香港中央圖書館展出56幅來自香港和伊朗的著名藝術家的作品，展示不同傳統的當代書藝趨勢。

## 支援基層家庭抗疫

黃廷方慈善基金捐出800萬港元予八間社福機構，支援機構為基層家庭、學童及長者等有需要人士提供抗疫相關的服務，協助他們面對健康挑戰。受惠機構分別為香港明愛、香港聖公會福利協會、樂善堂、保良局、博愛醫院、東華三院、仁濟醫院社會服務部及仁愛堂，並各得100萬港元善款，用作提供不同服務，包括：

- 為基層家庭及學童提供抗疫物資支援包括快速檢測包、營養午餐及緊急託管服務
- 為家居隔離的基層市民提供緊急支援
- 為受疫情影響之基層人士及長者提供醫療視像問診服務，以及預防或復康相關活動
- 向有需要的長者及弱勢社群人士派發抗疫愛心包，支援基層市民預防感染冠狀病毒
- 為有需要的長者及居住環境欠佳的基層家庭提供家居清潔及消毒塗層服務
- 為康復者提供長新冠後遺症中西醫療支援

## Wellness Lodge Transitional Homes

The Ng Teng Fong Charitable Foundation and Sino Group collaborated with the charitable organisation Pumen Foundation to alleviate the short-term housing needs of less-resourced families by establishing the "Wellness Lodge". This transitional housing project located at Tsing Lung Tau incorporates green, wellness and STEAM features into the facility's design and planning, providing a safe and healthy living environment for beneficiary families and children. The ground breaking ceremony for this project was held in November 2022. When the facility begins operations towards the end of 2023, each child of the residents will be provided with HK$5,000 per academic year via the Ng Teng Fong Scholarship. In addition, financial support will be offered for the Pumen Foundation to organise special interest courses for families and their children.

## Appreciation for Chinese Arts and Culture

The Ng Teng Fong Charitable Foundation joined hands with the Greater Bay Area Homeland Youth Community Foundation to continue the "Art Journey for Youth at HKPM" programme in collaboration with the Hong Kong Palace Museum ("HKPM"). Through this multiyear programme, the Foundation will sponsor 50,000 special exhibition tickets for primary and secondary school students in Hong Kong annually to enable students, in particular those from underprivileged families, to visit the museum. This immersive cultural experience is

## 過渡性房屋「普綠軒」

黃廷方慈善基金和信和集團與社福機構普門基金會合作籌建過渡性房屋「普綠軒」，紓緩基層家庭短期住屋需要。項目位於青龍頭，在設計和規劃上注入環保、健康和STEAM元素，為受益家庭及兒童提供安全和健康的生活環境。項目於2022年11月舉行動土儀式。設施於2023年年底投入營運，並將透過黃廷方獎學金於每個學年向每個入住家庭的子女提供5,000港元獎學金。黃廷方慈善基金亦會提供資助予普門基金會，為入住的家庭及其子女開設興趣班及課程。

## 推廣欣賞中華文化藝術

黃廷方慈善基金與大灣區共同家園青年公益基金攜手，與香港故宮文化博物館合辦「青年藝遊故宮計劃」。基金透過是項跨年計劃，每年贊助50,000張特別展覽門票，讓香港中小學生，特別是基層青少年能參觀博物館。這種沉浸式文化體驗，能讓學生親身欣賞由北京故宮物院借出的900多件文物展品，

Mrs Betty Fung, GBS, Chief Executive Officer of the West Kowloon Cultural District Authority (first from left), Dr Louis Ng, Director of the Hong Kong Palace Museum (first from right), Mr Daryl Ng, SBS, JP, Director of the Ng Teng Fong Charitable Foundation and Chairman of the Greater Bay Area Homeland Youth Community Foundation (second from left) and Mr Kenneth Fok, JP, Executive Vice Chairman of the Greater Bay Area Homeland Youth Community Foundation and Member of the Legislative Council of the HKSAR (Sports, Performing Arts, Culture and Publication) (second from right) attended a signing ceremony for the "Art Journey for Youth at HKPM" Programme, commemorating the official launch of the multiyear programme to help Hong Kong youth appreciate Chinese arts and culture.

西九文化區管理局行政總裁馮程淑儀女士，GBS（左一）、香港故宮文化博物館館長吳志華博士（右一）與黃廷方慈善基金董事暨大灣區共同家園青年公益基金主席黃永光先生，SBS，JP（左二）、大灣區共同家園青年公益基金常務副主席暨香港特別行政區立法會體育、演藝、文化及出版界功能界別議員霍啟剛先生，JP（右二）出席「青年藝遊故宮計劃」的合作協議簽署儀式，正式啟動是項跨年計劃，幫助香港青年了解中華文化藝術。

The "Veggies Lotus" restaurant's premises provided by the Ng Teng Fong Charitable Foundation and Sino Group at a nominal rent, serves as a "Community Canteen" with plans to provide 2,000 free, vegetarian meal boxes every month to those in need.

黃廷方慈善基金和信和集團以象徵式租金提供店舖予「清荷淨葉」餐廳，藉以支持「社區飯堂」計劃，預計每月提供2,000份免費素食飯盒予區內基層人士。

designed to allow students to appreciate first-hand over 900 priceless national treasures, and learn Chinese history, arts and culture through access to artefacts on loan from the Palace Museum in Beijing. In addition, the Ng Teng Fong Charitable Foundation will launch the Beijing-Hong Kong Cultural Appreciation programme for 50 university and college students annually in Beijing.

## Community Canteen

To provide service to less-resourced individuals and families in the community, Sino Group and the Ng Teng Fong Charitable Foundation partnered with Pei Ho (Ming Gor) Charity Foundation to support the opening of a vegetarian restaurant, "Veggies Lotus". Established as a "Community Canteen" in Tuen Mun, the restaurant plans to provide 2,000 free vegetarian meal boxes every month to those in need. This impactful project benefits from the technical support and operational advice of "Ming Gor" Chan Cheuk-ming in Sham Shui Po, the founder of Pei Ho (Ming Gor) Charity Foundation. The new restaurant space in Venice Gardens is provided by the Ng Teng Fong Charitable Foundation and Sino Group at a nominal rent.

## Family Fun Day

The Ng Teng Fong Charitable Foundation collaborated with Ocean Park Hong Kong to host a family fun day for about 500 underprivileged beneficiaries served by Tung Wah Group of Hospitals and Po Leung Kuk and their subsidiaries. Attendees enjoyed various nature-themed educational activities aligned with the park's conservation and education mission. Apart from meeting Ocean Park's animal ambassadors and joining interactive programmes, participants also had a chance to enjoy artwork and share memorable moments on thrill rides.

藉此促進對中華文化歷史的欣賞及增進身份認同。此外，黃廷方慈善基金每年資助50名北京大專院校學生參加「京港文化欣賞計劃」。

## 社區食堂

為支援社區的基層人士及家庭，信和集團和黃廷方慈善基金與北河（明哥）慈善基金合作支援素食餐廳「清荷淨葉」於屯門開設「社區飯堂」，預計每月提供2,000份免費素食飯盒予區內基層人士。項目由北河（明哥）慈善基金創辦人「深水埗明哥」陳灼明先生提供技術支援和營運心得，而黃廷方慈善基金及信和集團則以象徵式租金提供屯門海麗花園購物商場店舖作為新店。

## 海洋公園初夏一日遊

黃廷方慈善基金與香港海洋公園合作，為約500名受惠於東華三院、保良局及其附屬機構服務的弱勢人士及其家庭舉辦「海洋公園初夏一日遊」。參加者參與各種以大自然為主題並符合海洋公園保育和教育使命的教育活動。除了與海洋公園的動物大使見面和參加互動環節外，參加者更可欣賞園內藝術品及體驗刺激機動遊戲，共享難忘時刻。

# Hong Kong Innovation Foundation
## 香港創新基金

The Hong Kong Innovation Foundation is a non-profit organisation founded on the premise that innovation and technology will define our future. By nurturing young minds and accelerating innovative solutions to real-life challenges, the Foundation is empowering today's innovators to transform Hong Kong into a global technology hub for tomorrow. The Foundation is a holistic innovation ecosystem committed to supporting innovation and technology, as well as building a smart and sustainable future together. We provide a variety of platforms to serve different sectors of the community and foster an innovative culture to prepare for talent development in the technology field. The Foundation focused on the following programmes during this reporting period.

### Hong Kong Science Fair 2022–2023

The Hong Kong Science Fair ("Science Fair"), organised by the Hong Kong Innovation Foundation, provides a platform for young people to showcase their creative inventions. This programme encourages students to cultivate a spirit of innovation from a young age, helping to promote the long-term development of a holistic innovation and technology ecosystem in Hong Kong. In its second year, the Science Fair, themed "Think Big, Be Innovative", once again welcomed students from local and international schools to participate in the competition by submitting original innovative projects. The Science Fair showcased creations from 120 primary and secondary school teams. The judging panel considered submissions based on their design concepts and functions, creativity and innovation, feasibility and functionality, as well as students' presentation skills.

香港創新基金為非牟利機構，深信創新科技將決定我們的未來。基金重視培育年輕一代，以促進研發創新方案，應付現實生活的挑戰，積極推動今日的發明家，將香港建構成為明日的國際創新科技中心。基金是個全面的創新科技生態系統，致力支持科技創新發展，共同建設智慧及可持續發展的未來。基金為社會各界提供不同平台，促進社會中的創新文化，為科技領域的人才發展做好準備。以下為基金於報告期內推行的項目。

### 香港創科展 2022–2023

香港創科展（「創科展」）由香港創新基金主辦，為年輕人提供一個向大眾展示創意發明的平台。計劃鼓勵學生從小培養創科精神，致力推動香港創科生態圈的長遠發展。第二屆創科展以「大想頭 齊創新」為主題，再次歡迎全港學生提交原創的創科作品及研究項目參賽。創科展展示來自120隊入圍中小學隊伍的成果。香港創科展評審委員會以設計概念、創意、創新、可行及實用性，以及學生的表達技巧評核參賽作品。

The Hong Kong Science Fair, organised by the Hong Kong Innovation Foundation, encourages students to cultivate a spirit of innovation from a young age.
香港創科展由香港創新基金主辦，鼓勵學生從小培養創科精神。

The Hong Kong Science Fair aims to promote the long-term development of a holistic innovation and technology ecosystem in Hong Kong.
香港創科展致力促進香港整體創新科技生態圈的長遠發展。

The Science Fair has received an overwhelming response from the public as it seeks to enhance the overall Innovation and Technology ("I&T") ecosystem in the community. The event attracted over 20,000 participants who came to view the innovative creations from 120 shortlisted primary and secondary school teams. These were chosen from over 1,200 students and teachers-in-charge, who submitted over 400 projects. In addition, the Science Fair also staged thematic sharing sessions by invited guests from various organisations and featured different educational interactive zones to promote I&T culture.

## Innopreneur Experience Journey

The Hong Kong Innovation Foundation and Sino Group partnered with Po Leung Kuk Life Planning & Financial Education Centre to sponsor the first-ever Innopreneur Experience Journey co-organised by the Federation of Hong Kong Industries ("FHKI") and Hong Kong Science & Technology Parks Corporation ("HKSTP"). This programme enabled over 30 students from local secondary schools to participate in a unique, four-day journey where they were given the opportunity to deepen their understanding of the latest developments in emerging industries and cultivate their passion for I&T. The programme attracted 30 participating companies, consisting of FHKI members and a variety of HKSTP partner companies at Science Park and INNOPARK, offering executive shadowing, site visits and on-the-job experience to students in a concerted effort to nurture future talent.

## Hong Kong Education Leaders Summit 2023

The Hong Kong Innovation Foundation and Ocean Park Corporation co-organised the Hong Kong Education Leaders Summit 2023. Nearly 200 principals and representatives of Hong Kong educational institutions attended. The Summit emphasised the importance of collaboration in raising awareness about sustainable development amongst the next generation, with thought leaders sharing insights on various conservation topics and facilitating discussion amongst attendees.

創科展旨在提升社會整體創新科技生態圈，獲得公眾熱烈響應。展覽吸引了超過20,000名訪客參觀120隊入圍中小學隊伍的創新成果，入圍作品是從超過1,200名學生和負責老師所提交的400多項作品中脫穎而出。此外，創科展亦邀請了不同機構的特別嘉賓進行主題分享會，並設置不同的教育互動區，以推廣創科文化。

## 工業 x 創科體驗之旅

香港創新基金和信和集團與保良局生涯規劃和理財教育中心聯合擔任合作夥伴，並贊助由香港工業總會(「工總」)和香港科技園公司(「科技園」)合辦的首屆「工業 x 創科體驗之旅」。計劃讓逾30名本地中學生參與為期四天的獨特體驗之旅，藉以加深了解新興產業的最新發展，並激發他們對創科的興趣。計劃吸引30間企業參與，當中包括工總成員以及位於科學園和創新園的科技園夥伴企業，為學生提供行政人員「工作影子」體驗、職場參觀和實地工作機會，共同努力培養未來人才。

## 香港教育領袖高峰會 2023

香港創新基金和香港海洋公園合辦「香港教育領袖高峰會2023」，吸引近200名校長與教育機構代表參加。峰會的重點訊息是攜手提高下一代對可持續發展的意識。會上，專家學者更分享對各項保育主題的見解，並促進與會者之間的討論。

# Contact Details
## 聯絡詳情

We value your feedback, please share your comments on our sustainability report and performance with us at sustainability@sino.com.

**我們重視閣下的意見，歡迎電郵至** sustainability@sino.com **評價我們的可持續發展報告及表現。**

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