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ELECTION OF MEANS OF RECEIPT AND LANGUAGE OF CORPORATE COMMUNICATIONS

The Company is making arrangements to ascertain the preferences of the Shareholders with respect to their choice of means of receipt and language of future Corporate Communications in accordance with Rules 2.07A and 2.07B of the Listing Rules.

If the Company does not receive a duly completed and signed Reply Form or does not receive a response indicating the objection from the Shareholder in writing by 24 February 2024, such Shareholder will be deemed to have consented to accessing and accepting the Website Version for the Company's all future Corporate Communications in place of receiving the printed version(s).

INTRODUCTION

To support environmental protection and enhance efficient communication with the Shareholders, and as permitted under all applicable laws and regulations, the Company is making the following arrangements to ascertain the preferences of the Shareholders with respect to their choice of means of receipt (in printed form or by electronic means through the Company's website at www.cfsh.com.hk) and language (in English version only, in Chinese version only or in both English and Chinese versions) of all future Corporate Communications.

The Company encourages and recommends the Shareholders to take advantage of the Website Version in respect of all future Corporate Communications to support environmental protection and enhance efficient communication with the Shareholders.

PROPOSED ARRANGEMENTS

In accordance with Rules 2.07A and 2.07B of the Listing Rules, the following arrangements will be made by the Company:

- 1. On 24 January 2024, a letter (the "**First Letter**") together with a reply form with a freepost mailing label (applicable for posting within Hong Kong only) (the "**Reply Form**") will be sent by the Company, in both English and Chinese, to the Shareholders, to enable them to elect any one of the following options:
 - Option 1: to access all future Corporate Communications by electronic means through the Company's website at www.cfsh.com.hk (the "Website Version") instead of receiving printed copies, and receive a notification of the publication of the Corporate Communications on the Company's website; or
 - Option 2: to receive the printed English version of all future Corporate Communications only; or
 - Option 3: to receive the printed Chinese version of all future Corporate Communications only; or
 - Option 4: to receive both the printed English and Chinese versions of all future Corporate Communications.

The Reply Form should be duly completed, signed and returned by post using the freepost mailing label or by hand delivery to the Company c/o the Share Registrar at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong (the "Address"), or otherwise by email to 605-ecom@hk. tricorglobal.com (the "Email Address"), on or before 24 February 2024.

The First Letter explains that if the Company does not receive a duly completed and signed Reply Form or a response indicating an objection in writing from the Shareholder to receiving Corporation Communications in Website Version on or before 24 February 2024, and until the Shareholders inform the Company c/o the Share Registrar by reasonable prior notice of not less than seven days in writing by post to the Address or by email to the Email Address, such Shareholders (i) will be deemed to have consented to accessing and accepting the Website Version of all future Corporate Communications, and (ii) will receive future Notification Letter (as defined below) and Actionable Corporate Communication by email or, if no email address is provided, by post to your address as it appears on the Company's register of members.

- 2. For those Shareholders who choose to receive the Corporate Communications in printed form, the Company will send the selected language version(s) of the Corporate Communications to them unless and until they inform the Company by reasonable prior notice of not less than seven days in writing by post to the Address or by email to the Email Address that they wish to receive the Corporate Communications in the other (or both) language(s) (as the case may be), or to access and accept the Website Version of all future Corporate Communications.
- 3. When each of the printed Corporate Communications is sent in accordance with the arrangements described above, a notification letter (the "Notification Letter") of the publication of the Corporate Communications on the Company's website and the Stock Exchange's website together with a change request form with a freepost mailing label (applicable for posting within Hong Kong only) (the "Change Request Form"), in both English and Chinese, will be attached to or printed at some prominent place in the relevant Corporate Communications, specifying that the Corporate Communications prepared in the other language will be available upon request. Shareholders may at any time request for the other language of the Corporate Communications or change its preference to access and accept the Website Version of all future Corporate Communications by completing and returning the Change Request Form to the Company by post to the Address.
- 4. For those Shareholders who choose (or are deemed to have chosen) to access and accept the Website Version of future Corporate Communications, such Shareholders should provide an email address in the Reply Form (or the Change Request Form, as the case may be) for the purpose of receiving future Notification Letter and Actionable Corporate Communications in electronic form by email. If the Company does not possess the email address of a Shareholder or the email address provided is not functional, the Company will send the Actionable Corporate Communications in printed form, until such time when such Shareholders have provided a functional email address to the Company for receiving the same. If for any reason, such Shareholders have difficulty in receiving or gaining access to the Website Version of the Corporate Communications, the Company or the Share Registrar will, upon request in writing of not less than seven days by post to the Address or by email to the Email Address, send the printed form of the Corporate Communications in the selected language version(s) free of charge.

It is the responsibility of the Shareholders to provide an email address that is functional. If the Company does not possess the email address of a Shareholder or the email address provided is not functional, the Company will act in accordance with the above arrangements. The Company will be considered to have complied with the Listing Rules if it sends Actionable Corporate Communications to the email address provided by a Shareholder without receiving any "non-delivery message".

5. Shareholders are entitled at any time by reasonable prior notice of not less than seven days in writing to the Company by post to the Address or by email to the Email Address to change their election of means of receipt and/or language(s) of all future Corporate Communications.

- 6. All future Corporate Communications in both English and Chinese versions will be available on the Company's website at www.cfsh.com.hk in an accessible format. Electronic copies of all such Corporate Communications in both languages will be submitted to the Stock Exchange for publication on its website at www.hkexnews.hk pursuant to the Listing Rules.
- 7. The Share Registrar of the Company provides a dial-up hotline service at (852) 2980 1333 during business hours (9:00 a.m. to 5:00 p.m., Monday to Friday, excluding Hong Kong public holidays) to enable the Shareholders to make enquiry of the Company's proposed arrangements set out above.
- 8. The First Letter and the Notification Letter will indicate that printed copies of the English and Chinese versions of all future Corporate Communications will be available from the Share Registrar upon request, as well as on the Company's website and on the website of the Stock Exchange, and that the dial-up hotline service has been provided.

DEFINITIONS

In this announcement, the following expressions shall have the following meanings unless the context requires otherwise:

"Actionable Corporate	any Corporate Communications that seek instructions from the
Communication(s)"	Shareholders on how they wish to exercise their rights or make elections as the Shareholders, including but not limited to (i) election forms in connection with a dividend payment; (ii) excess application forms in connection with a rights issue or open offer; (iii) applications forms for assured entitlement under an open offer; (iv) acceptance forms in connection with takeovers, mergers and share buy-backs; and (v) provisional allotment letters in connection with a rights issue
"Company"	China Financial Services Holdings Limited, a company incorporated in Hong Kong with limited liability, the shares of which are listed and traded on the Main Board of the Stock Exchange (Stock Code: 605)
"Corporate Communication(s)"	any document(s) issued or to be issued by the Company for the information or action of holders of any of the Company's securities or the investing public as defined in Rule 1.01 of the Listing Rules, including but not limited to (i) directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (ii) interim report and, where applicable, its summary interim report; (iii) a notice of meeting; (iv) a listing document; (v) a circular; and (vi) a proxy form
"Hong Kong"	the Hong Kong Special Administrative Region of the People's Republic of China

"Listing Rules"	the Rules Governing the Listing of Securities on the Stock Exchange
"Share Registrar"	Tricor Tengis Limited, the share registrar of the Company, at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong
"Shareholder(s)"	the shareholder(s) of the Company
"Stock Exchange"	The Stock Exchange of Hong Kong Limited
	By Order of the Board

By Order of the Board China Financial Services Holdings Limited Chung Chin Keung Company Secretary

Hong Kong, 24 January 2024

As at the date of this announcement, the directors of the Company are:

Executive Director: Mr. Zhang Min (Chief Executive Officer)

Non-executive Director: Mr. Tao Chun

Independent Non-executive Directors: Mr. John Paul Ribeiro Mr. Zhang Kun Mr. Chan Chun Keung Mr. Lee Ka Wai Madam Zhan Lili