

騰訊控股有限公司

(Incorporated in the Cayman Islands with limited liability)

(Stock Codes: 700 (HKD counter) and 80700 (RMB counter))

27 February 2024

Dear Shareholder,

New Arrangements for Dissemination of Corporate Communications (Note 1)

Tencent Holdings Limited (the "Company") hereby implements, with effect from the date hereof, the following arrangements pursuant to Rule 2.07A(1) of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the amended and restated articles of association of the Company:

1. Corporate Communications are available on-line

Please note that both the English and Chinese versions of all Corporate Communications will continue to be available on the Company's website at www.tencent.com and the website of Hong Kong Exchanges and Clearing Limited ("HKEX") at www.hkexnews.hk. You will receive notification letter of publication of Corporate Communications by email or by post in accordance with your indicated preference. You may register for the News Alerts service on the HKEX's website at www.hkex.com.hk/eng/invest/user/login_e.aspx to receive notifications when the Company publishes its Corporate Communications.

Notwithstanding the above, please note that all Actionable Corporate Communications (Note 2) will be sent to you individually by email or by post in accordance with your indicated preference, in addition to being made available on the Company's website at www.tencent.com and the HKEX's website at www.hkexnews.hk.

2. Collection of electronic contact details

To ensure timely receipt of the latest Corporate Communications and Actionable Corporate Communications, please provide your email address by scanning your personalised QR code printed on the enclosed Request Form. Alternatively, you may complete, sign and return the enclosed Request Form to the Company c/o Computershare Hong Kong Investor Services Limited (the "Branch Share Registrar") by email to tencent.ecom@computershare.com.hk or by post to 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

If the Company does not receive a functional email address in your Request Form or any response or a duly completed Request Form by 26 March 2024, you will receive (i) notification letter of publication of Corporate Communications and (ii) Actionable Corporate Communications in printed form in the future.

3. Request for Corporate Communications and Actionable Corporate Communications in printed form

Please note that, owing to the above arrangements, your previous instructions (if any) to receive Corporate Communications in printed form no longer apply. Should you wish to receive Corporate Communications and Actionable Corporate Communications in printed form in the future, please complete, sign and return the enclosed Request Form to the Company's Branch Share Registrar by email to tencent.ecom@computershare.com.hk or by post to 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong. Any such request will remain valid until the instruction has been revoked or superseded or until the time when the Company publishes its next annual report in the following year (whichever is earlier). Please note that you must complete and return a fresh Request Form, if you wish to continue to receive Corporate Communications and Actionable Corporate Communications in printed form after the original request becomes invalid.

Details of the above arrangements and the Request Form are available on the Company's website at www.tencent.com under "Shareholder Information" in the "Investors" section. Should you have any queries relating to any of the above matters, please contact the Company's Branch Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays, or send your queries by email to tencent.ecom@computershare.com.hk.

Yours faithfully, For and on behalf of Tencent Holdings Limited Ma Huateng Chairman

Notes:

- 1. "Corporate Communications" refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditor's report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.
- 2. "Actionable Corporate Communications" refer to any Corporate Communications that seek instructions from securities holders of the Company on how they wish to exercise their rights or make an election as securities holders of the Company.

REQUEST FORM 申請表格

騰訊控股有限公司(「本公司」) (股份代號:700(港幣櫃台)及80700(人民幣櫃台)) 經香港中央證券登記有限公司(「股份過戶登記分處」) 香港灣仔皇后大道東183號 Tencent Holdings Limited (the "Company") (Stock Codes: 700 (HKD counter) and 80700 (RMB counter)) c/o Computershare Hong Kong Investor Services Limited (the "Branch Share Registrar") 17M Floor, Hopewell Centre, 183 Queen's Road East Wan Chai, Hong Kong 合和中心17M樓 (Please **choose ONLY ONE** of the options below) (請<u>只選擇以下其中一項</u>) Provide your email address for receipt of future Corporate Communications* and Actionable Corporate Communications* via electronic dissemination by scanning $\underline{your\ personalised\ QR\ code}^{(Note\ 4)}$ Personalised QR Code 專屬二維碼 Option 1: 掃描 關下專屬二維碼提供 關下之電郵地址,以收取日後通過電子方式發佈的公司通訊*及可供採取行動的公司通訊*(開注4) 選項1: You are NOT required to return this Request Form if you choose Option 1. 如 閣下選擇了選項1,則**毋須**交回本申請表格。 Option 2: $I/we\ hereby\ provide\ my/our\ email\ address\ in\ writing\ for\ receipt\ of\ future\ Corporate\ Communications^*\ and\ Actionable\ Corporate\ Communications^*\ via\ electronic\ dissemination\ (^{Notes\ I\ \&\ 4/)}$ 本人/吾等現以書面提供本人/吾等之電郵地址,以收取日後通過電子方式發佈的公司通訊*及可供採取行動的公司通訊*/開註1及4) 選項2: Name(s) of securities holder(s) 證券持有人姓名: Name of the listed company 上市公司名稱: **Tencent Holdings Limited** 騰訊控股有限公司 (Please use ENGLISH BLOCK LETTERS 請用英文正楷填寫) Email address 電郵地址:(Note 3/附註3) I/we hereby request for receipt of future Corporate Communications* and Actionable Corporate Communications* in printed form (Please mark " \checkmark " in the below box if applicable) (Note 5) Option 3: / 吾等現要求收取日後的公司通訊*及可供採取行動的公司通訊* 印刷本(如適用,請在以下方格內劃上「✓」號) (網註5) 選項3: Printed English and Chinese versions 英文及中文印刷本 Printed English version 英文印刷本 Printed Chinese version 中文印刷本 Signature(s) (Notes 1 & 2): 簽名 (附註 1 及 2): Contact telephone number: 聯絡電話號碼:

Notes 附註 I.

- Any Request Form with no signature or otherwise incorrectly completed will be void. 任何申請表格若未有簽署或填寫不正確,則本申請表格將會作廢。
- If the Company does not receive a functional email address, you will receive (i) notification letter of publication of Corporate Communications* and (ii) Actionable Corporate Communications* in printed form in the future. 如本公司沒有效劑 圖下的有效電郵地址,圖下已發酵會或到(刊發公司物理)。 If you provide more than one email address by QR code, email, Request Form and/or other means, only the latest emilia address provided will be registered.

 如 圖下通過二雜碼、電郵、申請表格及/或其他方式提供多較一個電郵地址,只有 圖下最後提供的電郵地址將會被登記。
- If you mank "\" in the box in Option 3, no email address will be registered and only Corporate Communications on the printed form will be received.

 如 圖下在豐東:的方格內劃上/實。將不會有電影地放發記,只會收收公司通訊"及可採提取行動的公司通訊"之印刷本。
 For the avoidance of doubt, the Company does not accept any other instructions given on this Request Form.

 為免存疑,在本申請表格上的任何觀外指示。本公司將不予選進。
- - 為免存獎,在本申請產格上的任何關外指示。本公司將不予護理。
 "Copporate Communications" refer to any documents issued to the insecurity to the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditor's report and, where applicable, its summary interim report (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form; and "Actionable Corporate Communications" refer to any Corporate Communications that seek instructions from securities holders of the Company on how they wish to exercise their rights or make an election as userurities holders of the Company.
 [公司董明]指本公司费出或将于费出以供其任何证券的持有人参照或提取行勤的任何文件。其中包括但不限於:(a) 董事专报告,年度财务根表她同核教师报告及(如题用)财務参聚报告; (b) 中期报告规则的任何文件。其中包括但不限於:(a) 董事专报告,年度财务报表她同核教师报告及(如题用)财務参聚报告; (b) 中期报告根据的公司董明 指任何涉及要求本公司避务的持有人指示其整则何行使其作為本公司避务的持有人的权利或作出选择的公司董明

- (c) 會議體音: (a)上切文件: (c) 婚商; 及(の代表委任表格: 両「可供採行動的公司婚訊/指任何涉及要求本公司證券的持有人指示其變如何代模其作為本公司證券的持有人的權利或作出選擇的公司婚訊。

 PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料専門
 (**) "Personal Data* in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").

 本聲明中所指的[個人資料]具有香港法例第486 章(個人資料(私態)條例》(「私態條例》)」中「個人資料」的涵義。

 (ii) Your Personal Data provided in this Request Form will be used in connection with the Company's electronic dissemination of Corporate Communications* and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company and/or the Branch Share Registrar is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Request Form.

 園下於本申請表格所提供的個人資料新用於有關本公司以查了方式委佛公司通訊*及就 園下與持有本公司股權有關的其他事宜與 閣下聯絡。 閣下是自顧向本公司及/或股份過戶登記分處提供個人資料。 者 閣下未能提供是例資料,本公司可能無法處理 閣下在本申請表格上所述的指示及/或要求。
- (iii)

MAILING LABEL 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope Please cut the maining label and stick it on an envelope to return this Request Form to us. No postage is necessary if posted in Hong Kong. 関下寄回此申請表格時,請將郵寄標籤剪貼於信封上。 如在本港投资,毋須贴上郵票。

日期:

