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SUNAC SERVICES HOLDINGS LIMITED

融創服務控股有限公司

(Incorporated in the Cayman Islands with limited liability)

(Stock Code: 01516)

NEW ARRANGEMENTS ON DISSEMINATION OF CORPORATE COMMUNICATIONS

Pursuant to Rule 2.07A¹ of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “**Stock Exchange**”) (the “**Listing Rules**”) and the articles of association of Sunac Services Holdings Limited (the “**Company**”), the Company will disseminate the future corporate communications of the Company to the shareholders² (the “**Shareholders**”) electronically and only send corporate communications in printed form to the Shareholders upon request.

ARRANGEMENTS

1. Corporate Communications³

The Company will make the Corporate Communications available on the Company’s website (www.sunacservice.com) and the Stock Exchange’s website (www.hkexnews.hk). Shareholders and investors who wish to be notified when the Company publishes Corporate Communications on the Stock Exchange’s website may subscribe for the News Alert service on the Stock Exchange’s website.

Pursuant to the current articles of association of the Company, a notice of publication of the Website Version⁴ of Corporate Communications, in both English and Chinese, will be sent by the Company to Shareholders by email or by post (only if the Company does not possess the functional email address of a Shareholder) on the publication date of the Corporate Communications. The Company may, subject to any necessary amendments to its articles of association, cease sending such notice of publication of the Website Version of Corporate Communications to its Shareholders in the future.

2. Actionable Corporate Communications⁵

The Company will send the Actionable Corporate Communications to Shareholders individually in electronic form (by email). If the Company does not possess the email address of a Shareholder or the email address provided is not functional⁶, the Company will send the Actionable Corporate Communications in printed form together with a request form for soliciting the Shareholder's functional email address to facilitate electronic dissemination of Actionable Corporate Communications in the future.

PROVISION OF SHAREHOLDER'S EMAIL ADDRESS TO THE COMPANY

In support of electronic communication by email, the Company will send a letter together with the reply form to the Shareholders to solicit their email address. The Company recommends the Shareholders to provide the Company with their email address at any time in future by reasonable notice in writing to the Company's branch share registrar in Hong Kong at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to sunacservices.ecom@computershare.com.hk. Shareholders are reminded to use legible handwriting if they provide their email address in a paper form using handwriting.

Any non-registered Shareholders who wish to receive all future Corporate Communications and Actionable Corporate Communications from the Company in electronic form should liaise and provide their email address with their bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which their shares are held.

It is the responsibility of the Shareholders to provide email address that is functional. If the Company does not possess the email address of a Shareholder or the email address provided is not functional, the Company will act according to the above arrangements. The Company will be considered to have complied with the Listing Rules if it sends Actionable Corporate Communications to the email address provided by a Shareholder without receiving any "non-delivery message".

REQUEST FOR CORPORATE COMMUNICATIONS AND ACTIONABLE CORPORATE COMMUNICATIONS IN PRINTED FORM

The Company encourages the Shareholders to access the Corporate Communications of the Company on the Company's website and the Stock Exchange's website and to receive Actionable Corporate Communications electronically.

For those Shareholders who wish to receive a printed version of all future Corporate Communications and Actionable Corporate Communications or, if for any reason, have difficulty in receiving the electronic communication or gaining access to the Company's website or the Stock Exchange's website, the Company will, upon receipt of a written request (the form of which is downloadable from the Company's website (www.sunacservice.com)) by the Shareholder to the Company's branch share registrar in Hong Kong at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to sunacservices.ecom@computershare.com.hk, send future Corporate Communications and/or Actionable Corporate Communications (as the case may be) to such Shareholders in printed form free of charge.

Please note that the preference of a Shareholder in receiving Corporate Communications and Actionable Corporate Communications in printed form will be valid unless being revoked or superseded or until invalidated on the last day of the following financial year of the Company (whichever is earlier). Further request in writing will be required if a Shareholder prefers to continue receiving printed copy of future Corporate Communications and Actionable Corporate Communications.

Note:

1. With effect from 31 December 2023;
2. Holder(s) of the shares of the Company;
3. Corporate Communications include any document(s) issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors' report and its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) the quarterly report, if any; (d) a notice of meeting; (e) a listing document; (f) a circular; and (g) a proxy form;
4. The version of Corporate Communications being published, in both English and Chinese, on the Company's website and the Stock Exchange's website;
5. Actionable Corporate Communications refer to any corporate communications that seek instructions from the Shareholders of the Company on how they wish to exercise their rights or make elections as the Shareholders of the Company;
6. It is the responsibility of a Shareholder to provide email address that is functional. The Company will be considered to have complied with the Listing Rules if it sends Actionable Corporate Communications to the email address provided by a Shareholder without receiving any "non-delivery message".

By order of the Board
Sunac Services Holdings Limited
Wang Mengde
Chairman

Hong Kong, 5 March 2024

As at the date of this announcement, the chairman of the Board and non-executive director is Mr. Wang Mengde; the executive directors are Ms. Cao Hongling and Ms. Yang Man; the non-executive directors are Mr. Lu Peng and Mr. Gao Xi; and the independent non-executive directors are Ms. Wang Lihong, Mr. Yao Ning and Mr. Zhao Zhonghua.