

Personal Identification Number 個人識別號碼

NOTIFICATION LETTER 通知信函

28 March 2024

Dear Shareholder,

Hang Seng Bank Limited (the "Bank")
– Annual General Meeting of the Bank to be held on Wednesday, 8 May 2024

The Bank's Annual General Meeting (the "AGM") will be held at Hang Seng Bank Headquarters, 83 Des Voeux Road Central, Hong Kong on Wednesday, 8 May 2024 at 3:30 p.m. In addition to physical attendance, Shareholders of the Bank will have the option of participating in the AGM via the Online Platform (<https://meetings.computershare.com/HangSeng2024AGM>). Participating via the Online Platform will allow Shareholders to view the live meeting proceedings and vote online in near real time.

The Online Platform will be open for Shareholders to log in (see below for login details) approximately one hour prior to the commencement of the AGM and can be accessed from any location with internet connection using a smart phone, tablet device or computer. Shareholders should allow ample time to check into the Online Platform to complete the related procedures. Please refer to the Online User Guide for the AGM at the Bank's website (<https://www.hangseng.com/en-hk/about-us/investor-relations/shareholders-meeting/online-user-guide-GM/>) for more information.

Meeting website: <https://meetings.computershare.com/HangSeng2024AGM>
Shareholder number: The 10-digit shareholder reference number starting with "C" (SRN) printed under the barcode on the top right corner of this letter
PIN: the five-digit Personal Identification Number (PIN) below the SRN

Meeting website Online User Guide



Please keep the login details in safe custody for use at the AGM and do not disclose them to anyone else.

For corporate shareholders who wish to attend the AGM online, please call the Bank's Registrar, Computershare Hong Kong Investor Services Limited at its hotline (852) 2862 8555 well in advance of the AGM for arrangement.

Yours faithfully,
Cheung Ka Ki
Company Secretary and Head of Corporate Governance

各位股東：

恒生銀行有限公司 (「本行」)
– 於 2024 年 5 月 8 日 (星期三) 舉行之本行股東周年常會

本行將於 2024 年 5 月 8 日 (星期三) 下午 3 時 30 分在香港德輔道中 83 號恒生銀行總行召開股東周年常會。除可親身出席外，股東將可選擇透過網上平台 (<https://meetings.computershare.com/HangSeng2024AGM&Locale=zh-hk>) 參與股東周年常會。股東透過網上平台參與股東周年常會將可觀看會議直播過程，並以接近實時於網上進行投票。

網上平台將於股東周年常會開始前約 1 小時開放予股東登入 (請參閱下文的登入資料)。股東可使用其智能電話、平板裝置或電腦於任何可連接至互聯網的地點登入網上平台。股東應預留充裕時間以登入網上平台並完成相關程序。如需更多資料，請參閱載於本行網站的《股東周年常會網上用戶指南》 (<https://www.hangseng.com/zh-hk/about-us/investor-relations/shareholders-meeting/online-user-guide-GM/>)。

會議網站: <https://meetings.computershare.com/HangSeng2024AGM&Locale=zh-hk>
股東編號: 印於本信函右上角條碼下，以字母「C」開始的十位數字
股東參考編號 (股東獨有參考編號)
密碼: 印於股東參考編號下方之五位數字個人識別號碼

會議網站 網上用戶指南



請將登入資料妥為保存以留待股東周年常會使用，請勿向任何人士透露登入資料。

如閣下為法團股東並欲以網上方式出席股東周年常會，請儘早於股東周年常會舉行日期前致電本行之股份登記處香港中央證券登記有限公司 (服務熱線 (852) 2862 8555)，以便作出安排。

公司秘書及企業管治主管
張嘉琪 謹啟
2024 年 3 月 28 日