

15 April 2024

Dear Sir or Madam,

Letter to New Registered Shareholders Election of Language and Means of Receipt of Corporate Communications

The annual general meeting of AIA Group Limited (the "Company") will be held at 11:00 a.m. on Friday, 24 May 2024 at the Grand Ballroom 3 & 5, Level B, Hong Kong Ocean Park Marriott Hotel, 180 Wong Chuk Hang Road, Aberdeen, Hong Kong (the "2024 AGM").

The Company reminds the shareholders of the Company (the "Shareholders") that they may appoint the chairman of the 2024 AGM as their proxy to vote according to their indicated voting instructions as an alternative to attending the 2024 AGM in person.

We are pleased to enclose the Company's Annual Report 2023 and circular dated 15 April 2024 containing the notice of the annual general meeting together with proxy form (in both English and Chinese) for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, the Companies Ordinance (Chapter 622 of the Laws of Hong Kong) and the articles of association of the Company, the Shareholders may elect to receive Corporate Communications^(Note) (i) in printed form, in English and/or Chinese (the "Printed Version") or (ii) by electronic means through the Company's website at <u>www.aia.com</u> and Hong Kong Exchanges and Clearing Limited's website at <u>www.hkexnews.hk</u> (the "HKEx's website") (the "Website Version").

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the "Reply Form") and return it to the Company c/o the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery. The Reply Form may also be downloaded from the Company's website or the HKEx's website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you by 16 May 2024, you are deemed to have elected the Website Version instead of the Printed Version of all future Corporate Communications, and a notification of the posting of Corporate Communications on the Company's website and the HKEx's website will be sent to you by email or, if no email address is provided, by post to your address as it appears on the Company's register of members.

You may send a request at any time to change your choice of language and/or means of receipt of future Corporate Communications by reasonable notice in writing by mail to the Share Registrar or by email to aia.ecom@computershare.com.hk. Even if you have elected (or are deemed to have elected) to receive the Website Version of all future Corporate Communications but for any reason have difficulty in accessing the relevant Corporate Communications electronically, the Company will send the Printed Version to you free of charge upon your request.

Please note that printed copies of the English and Chinese versions of all future Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company's website and the HKEx's website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to <u>aia.ecom@computershare.com.hk</u>.

Yours faithfully, AIA Group Limited

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

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 請清楚填妥 関下之所有資料。如屬聯名型束,則本同條須由就有. If the Company does not receive this Reply Form or receive a respons of Corporate Communications on the Company's website and the HKI above, if any. (約者公司於2024年5月16日仍未收到 關下的回條或 關下的同 並 (如有) 通知 關下有關公司通訊已發軟於本公司網站及香港交易 By electing the website version (i.e. to view Corporate Communication Corporate Communications in printed form. 在選擇網上版本 (即閲覽在本公司網站及香港交易所開始整載的公式 在選擇網上版本 (即閲覽在本公司網站及香港交易所開始整載的公式 Communications by reasonable notice in writing by mail to the Com, Queen's Road East, Wanchai, Hong Kong or send an email to the Sha 上越精示菌用於香養子本公司提定之所有目例及公司通訊,直 至aia.ecom@computershare.com.ht 予證券登記處向本公司經交合理 For the avoidance of doub, the Company does not accept any other in 為免在疑,在本回緣上的任何關外指示,本公司影不予遵過。 Unless otherwise specified, Corporate Communications refer to any or report, interim report, notice of meeting, circutar and proxy form. 除非另有註明,公司通訊乃指本公司已發出以將其任何, PERSONAL INFORMATION COLLECTION STATEMENT 	e from you by 16 May 2024, you are deemed Ex's website will be sent to you by post to you. 要, 關下將被視作選擇所有日後刊發之公司 術類若。 ns published on the Company's website and tl 可通訊)以代替收取印刷本後, 關下已閉確這 ations to be sent to shareholders of the Con oany co'n the Company's share registrar, Com re Registrar at <u>aia.ecom@computershare.com.</u> 屬 關下援權公司證券常說證券指中失證 書面通知,要求更改 關下收取公司通訊之言 structions given on this Reply Form. locuments issued or to be issued by the Comp	io have elected the website version of all fi r address as it appears on the Company's r 通訊的網上版本。本公司將根據本公司影 the HKEx's website) instead of the printed w 是示同意放棄收取公司通訊印刷本的權利 npany until you send a request to change untershare Hong Kong Investor Services L bk. 春發記有限公司(「證券登記處」),地址為 语言及/或方式的選擇。 pany for the information or action of holde	uture Corporate Communications, and a notification of the posting register of members or by email to your email address as indicated 政策名冊上所顧示的地址郵寄或發送電郵至以上所提供的電郵地 version, you have expressly consented to waive the right to receive 。 your choice of language and/or means of receipt of Corporate minied (the "Share Registrar"), 17M Floor, Hopewell Centre, 183 新春港灣行皇后大道來183號合和中心17M樓,或以電郵方式發送 ers of any of its securities, including but not limited to the annual
 Teksdowler information concluster from statement vkx@ll, 資料聲明 "Personal Data" in this statement has the same mean gas "personal 本聲明中所指的「個人資料」與香港法例第486章 (個人資料 私聽) Your Personal Data provided in this Reply Form will be used in con Company is on a voluntary basis. In case of a failure to provide suffic 阁下方本回條所提供的個人資料 將用以處理 那下有關接收公司通 示及/或要求。 Your Personal Data may be disclosed or transferred by the Company retained for such period as may be necessary for our verification and 1 本公司可就任何所說明的用途或在法例規定的情况下,將 關下倚例 (iv) You have the right to request access to and/or correction of you be in writing, by mail to the Hong Kong Privacy Officer of Cor <u>PrivacyOfficer@computershare.com.hk.</u> 阁下有權根據《品廠条例》的像文查個及之一或修改 關下的個人資資 向香港私聽主任提出,或發送電郵至<u>PrivacyOfficer@computershare</u> 	條例》(「《私醫條例)」)中「個人資料」的演導 mection with processing your request in respi ient information, the Company may not be abl 訊之譜言及/或方式的要求。 閣下是自擊 to its subsidiaries, the Share Registrar, and/or ecord purposes. 閣人資料披露或轉移給本公司的附屬公司。論 Personal Data in accordance with the pro- putershare Hong Kong Investor Services L 科。任何該等查閱及/或修改個人資料的要?	純同。 ect of language and/or means of receiving et op process your instructions and/or reque: 向本公司提供個人資料。若 閣下未能拔 other companies or bodies for any of the s 意券登記處、及/或其他公司或團體,並 visions of the PDPO. Any such request imited at 17M Floor, Hopewell Centre,	Corporate Communications. Your supply of Personal Data to the sts as stated in this Reply Form. 是供足夠資料,本公司可能無法處理 關下在本回條上所述的指 stated purposes, or when it is required to do so by law and will be 將在適當期間保留該等個人資料作核實及紀錄用途。 for access to and/or correction of your Personal Data should 183 Queen's Road East, Wanchai, Hong Kong or by email at
Mailing Label 郵寄標籤 Computershare Hong Kong Investor Services Limit 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼: 37	Please cut the mailing lat to return to No postage is necessar 當 閣下寄回此回條時,	bel and stick it on an envelope his form to us. ry if posted in Hong Kong. 請將郵寄標籤剪貼於信封上。 在編書支付郵費或貼上審票。	Get in touch with us 與我們聯繫 Send us an enquiry Bate our service 評價 Lodge a complaint 投訴 Contact Us 聯繫我們 www.computershare.com/hk/contact

當 閣下寄回此回條時[,]請將郵寄標籤剪貼於信封上。 如在本港投寄,閣下無需支付郵費或貼上郵票。 X

Hong Kong 香港

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