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ClouDr Group Limited

智雲健康科技集團*

(Incorporated in the Cayman Islands with limited liability)

(Stock Code: 9955)

VOLUNTARY ANNOUNCEMENT FIRST DIGITAL EMPLOYEE LAUNCHED TO IMPROVE EFFICIENCY OF OUT-OF-HOSPITAL SOLUTIONS

This announcement is made by ClouDr Group Limited (the “**Company**”, together with its subsidiaries and consolidated affiliated entities, the “**Group**”) on a voluntary basis to inform its shareholders and potential investors of the recent developments of the Group.

The board (the “**Board**”) of directors of the Company is pleased to announce that as a leader in empowering pharmacy operations with digitization, the Company recently launched its first digital employee, Yan Ruyu — Xiaoyu (as the name implies, promises with decisive acts derive integrity). By continuously exploring the technological driving force in the out-of-hospital solutions, the digital employee optimizes and upgrades the workflow and operation mode of online-to-offline (O2O) operation services, thereby freeing traditional human resources from cumbersome tasks, and improving the efficiency of O2O operation services with the combination of technological efficiency and operational wisdom, which will in turn help pharmacies to better achieve the goals of increasing revenue, reducing costs, and improving efficiency.

The digital employee is an intelligent operation product based on the Company’s foundation model, which aims to further release new quality productivity through technological means, provide business support, technical support, and AI support for O2O operations, and help to achieve business revenue and efficiency goals. Its core application capabilities include text comprehension and analysis, question answering, sentiment analysis, text summarization, etc., realizing basic functions and advanced empowerment such as intelligent response, watchkeeping, group messaging, intent recognition, service management, strategy generation, and operational feedback. It can achieve semantic analysis, emotion recognition, and dialogue content generation based on the foundation model, and perform standard

operations or batch operations when combined with workflow. The digital employee may also provide pre-cautions to and service quality monitoring of relevant responsible employees within the Group.

The Company has always focused on the field of digital chronic disease management. As more business scenarios fall within the application scope of ClouDr digital employees, and more retail pharmacies undergo digital transformation and upgrading, the Company's digital employee will continue to be optimized and iterated, which will assist retail pharmacies in breaking through the inherent business boundaries and allow more customers to enjoy the benefit of the digital technological progress.

Shareholders and potential investors of the Company are advised to exercise caution when dealing in the securities of the Company.

By order of the Board
ClouDr Group Limited
Kuang Ming
*Chairman, Executive Director and
Chief Executive Officer*

Hong Kong, April 15, 2024

As at the date of this announcement, the Board comprises Mr. Kuang Ming as the executive Director, Mr. Lee Kar Chung Felix as the non-executive Director, and Dr. Hong Weili, Mr. Zhang Saiyin and Mr. Ang Khai Meng as the independent non-executive Directors.

* *For identification purpose only*