BOUNDARY MAPPING OF MATERIAL TOPICS

The following table lists the key scope of impact for each of the highly material topics, which facilitates the Company to formulate long-term sustainable development approach and strategies to meet the expectations of its stakeholders.

	Scope of impact – Impact within the Group's operation Scope of					
Highly material topics	impact – Impact within the Company's operations	Shareholders/ Investors	Suppliers	Customers	Surrounding communities and environment	References
Economic performance	✓	✓		✓		Chapter 5 – About COSCO SHIPPING Ports
Business ethics	✓	✓	✓	✓		Chapter 8 – Governance
Corporate governance	✓	✓	✓			Chapter 8 – Governance
Climate resilience	✓	✓	✓	✓	✓	Chapter 9 – Resilience
Health and Safety	✓		✓			Chapter 12 – Dynamic
Terminal operation optimisation	✓	✓	✓	✓	✓	Chapter 10 – Agility
Technological innovation	✓	✓		✓		Chapter 10 – Agility
Data privacy protection and cybersecurity	✓	✓	✓	✓		Chapter 8 – Governance
Greenhouse gas emissions	✓	✓	✓		✓	Chapter 9 – Resilience
Energy management	✓				✓	Chapter 9 – Resilience
Customer satisfaction	✓			✓		Chapter 10 – Agility