

Rsun 弘陽

弘陽地產集團有限公司 Redsun Properties Group Limited

(Incorporated in the Cayman Islands with limited liability)

(於開曼群島註冊成立的有限公司)

Stock Code 股份代號: 1996



2023

Environmental, Social and Governance Report 環境、社會及管治報告

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ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

ABOUT THIS REPORT

Overview

This is the sixth “Environmental, Social and Governance Report” (the “**ESG Report**”) published by Redsun Properties Group Limited, reporting to all stakeholders of the Company with focused disclosure on the Group’s management, practice and performance in economic, environmental, social and governance terms.

Period Covered by the Report

The Report covers the period from 1 January 2023 to 31 December 2023 (the Reporting Period). Retrospective reference may be made where applicable.

Scope and Coverage of the Report

The Report covers Redsun Properties Group Limited and its subsidiaries (the “**Group**”, “**Redsun Properties**”, “**we**” or “**us**”).

Basis of Preparation

The Report has been prepared with reference to the Environmental, Social and Governance Reporting Guide set out in appendix C2 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “**Stock Exchange**”).

The scope of the ESG Report, the collection of relevant materials and data, preparation of the report based on available information and the review of information set out in the Report have been determined on the basis of the identification and priority of importance of stakeholders and the material issues relating to ESG, to ensure the completeness, materiality, truthfulness and balance of the Report.

關於本報告

概覽

本報告是弘陽地產集團有限公司發佈的第六份《環境、社會及管治報告》(以下簡稱「**ESG報告**」)，面向公司各利益相關方，重點披露本公司在經濟、環境、社會及管治方面的管理、實踐與績效。

報告時間範圍

本報告覆蓋的週期為2023年1月1日至2023年12月31日(即報告期內)，部分內容追溯以往年份。

報告範圍及邊界

本報告覆蓋弘陽地產集團有限公司及其子公司(以下簡稱「**本集團**」、「**弘陽地產**」或「**我們**」)。

編製依據

本報告編製參考香港聯合交易所有限公司(以下簡稱「**聯交所**」)上市規則附錄C2《環境、社會及管治報告指引》進行編製。

本報告按照識別和排列重要的權益人，以及ESG相關重要議題、決定ESG報告的界限、收集相關材料和數據、根據資料編製報告和對報告中的資料進行檢視等步驟進行釐定，以確保報告內容的完整性、實質性、真實性和平衡性。

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Sources and Warranty of Reliability

Data and information disclosed in the Report are derived from the Group's statistical reports and formal documents, after the verification of relevant departments. The Group undertakes to the effect that the Report does not contain any misrepresentation or misleading statements, and takes responsibility for the truthfulness, accuracy and completeness of the Report.

Preparation Process of the Report

The Report was prepared through the taskforce establishment, data collection, stakeholder interviews, stakeholder questionnaire survey, framework determination, report compilation, report design, review and approval by departments and senior management and other procedures.

Confirmation and Approval

The Report was approved by the Board of Directors on 28 March 2024 after confirmation by the management.

資料來源及可靠性保證

本報告披露的信息和數據來源於本集團統計報告和正式文件，並通過相關部門審核。本集團承諾本報告不存在任何虛假記載或誤導性陳述，並對內容真實性、準確性和完整性負責。

報告編製流程

本報告經過工作小組組建、資料收集、利益相關方訪談、利益相關方問卷調研、框架確定、報告編寫、報告設計、部門與高層審核等環節完成編製。

確認及批准

本報告經管理層確認後，於2024年3月28日獲董事會通過。

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CHAIRMAN'S STATEMENT

It is honored to report on behalf of Redsun Properties to all walks of life and stakeholders on our deep cultivation in promoting sustainable development, as well as our implementation and thinking in fulfilling social responsibilities.

2023 is a year of opportunities and challenges in parallel. The recovery of the macro-economy and the pandemic situation still affected the bottoming out and recovery of the real estate market. After hard work marching forward under all circumstances, Redsun Properties focused on the strategic direction of “penetrating the Greater Jiangsu Region, strengthening foothold in the Yangtze River Delta Region and expanding into core cities (做透大江蘇、深耕長三角、做強中心城)”. With the advantages of deep plowing layout, two-wheel drive and intensification, and being customer-oriented, we have created competitive products and services, continuously created value for stakeholders and maintained steady development.

The corporate values that Redsun Properties has always been practicing are “professionalism and building credibility for the long term”. We insist on fair, just and open compliance operation, uphold the corporate environment of integrity and self-discipline, and integrate the integrity construction into every link of the industrial chain to avoid operational risks in an all-round way and create a corporate image of integrity.

In 2023, Hong Yang Group Company has continued to focus on customer value, uphold the corporate vision of “becoming a respected creator of a better life”, adhere to the orientation of customer value, polish excellent products and services with ingenuity, and strive to become a creator of a better life.

Redsun Properties always attaches great importance to the improvement of product strength and regards quality delivery as the priority. While adhering to excellent craftsmanship and creating ingenious products with a product standardization system, Redsun Properties takes customer needs as the starting point and attentively creates high-quality products with technology intelligence, health and green for customers. In terms of service power, we have deepened the coordination of high-quality assurance to the whole life cycle of customer services. In the stage of delivery services, we have created the “31998” delivery password with ingenuity, and established a full-cycle “Redsun Life Heart Service System”. With the actions of “transparent construction site”, “quality delivery” and “refresh plan”, we continue to improve our product strength and service power.

董事長致辭

很榮幸能夠代表弘陽地產，向社會各界及利益相關方匯報我們在推進可持續發展方面的深耕細耘，以及在履行社會責任方面的落實與思考。

2023年是機遇與挑戰並行的一年，宏觀經濟的修復和疫情形勢仍然影響着房地產市場的築底回暖。弘陽地產櫛風沐雨，砥礪奮進，抓好「做透大江蘇、深耕長三角、做強中心城」這一戰略方向，憑借深耕佈局、雙輪驅動以及集約化的優勢，以客戶為導向，打造有競爭力的產品與服務，持續為利益相關方創造價值，保持穩健發展。

「在商言人，誠者致遠」是弘陽地產一直以來不斷踐行的企業價值觀，我們堅持公平、公正、公開的合規經營，秉持廉潔自守的企業環境，將廉政建設統籌落實到產業鏈的每個環節，全方位規避運營風險，打造誠信企業形象。

2023年，弘陽集團持續聚焦客戶價值，秉持「成為受人尊敬的美好生活創造者」的企業願景，堅持以客戶價值為導向，匠心打磨卓越的產品和服務，為成為美好生活的創造者奮勇前行。

弘陽地產始終重視產品力的提升，將品質交付作為首要任務。堅持精工卓著，打造產品標準化體系的匠心產品同時，以客戶需求為出發點，用心為客戶打造兼具科技智慧和健康綠色的高品質產品。在服務力方面，我們將高品質保障統籌深入到客戶服務全生命週期，在交付服務階段，匠心打造「31998」交付密碼，建立全週期的「弘心服務體系」，以「透明工地」、「品質交付」、「煥新計劃」等動作，持續提升產品力和服務力。

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Green and low-carbon construction is the soul of the development of the real estate industry. Redsun Properties actively responds to the call of the state, continuously explores the path of green and low-carbon development in the whole life cycle of product construction and operation services, practices the whole process construction concept of green construction of “people-oriented, local conditions” and delivers benchmarking projects in this aspect, strives to reduce the environmental footprint in the process of construction and operation, and promotes low-carbon construction. At the same time, we built a “carbon neutral supply chain” database with our peers to promote the spread of the “dual carbon” target of the construction industry. Meanwhile, Redsun Properties worked with industry peers in establishing a database of “carbon neutrality supply chain”, paving the way for the industry’s path to carbon neutrality and peaking of carbon emission.

High-quality talents are the inexhaustible driving force for the sustainable development of an enterprise, which is a snapshot of real light. Redsun Properties adheres to the concept of “talent-oriented”, and creates a fair, diversified, democratic and healthy working atmosphere for employees. In work and life, Redsun Properties provides employees with all-around care, continuously improves the talent management system, and effectively protects the rights and interests of employees from infringement, so that employees can find their own responsibilities and values at work, and move forward with the Company.

Undertaking social responsibility is the righteousness of entrepreneurship, which is also an important source for enterprises to nurture opportunities, promote innovation and create competitive advantages. Redsun Properties actively fulfilled its social responsibilities and implemented public welfare projects such as rural revitalization, anti-pandemic and disaster relief, and student assistance and teaching to give back to the society. In 2023, we practiced the great love culture of Redsun’s “Charity Celebration” of 27th anniversary through visits to the dream huts, public welfare auctions, caring fund assistance and other forms.

綠色低碳建設是房地產行業發展的靈魂，弘陽地產積極響應國家號召，在產品建設和運營服務的全生命週期不斷探索綠色低碳發展道路，踐行「以人為本、因地制宜」的綠色建築全過程建設理念，打造綠色建築標杆項目，努力減少建造和運營過程中的環境足跡，推進低碳建設。同時，與同行業共建「碳中和供應鏈」數據庫，推進建築業「雙碳」目標薪火蔓延。

高素質人才是企業可持續發展的不竭動力，這是一個閃射真理光芒的論斷，弘陽地產秉持「以人才為本」的理念，為員工營造公平、多元、民主、健康的工作氛圍。在工作與生活中，給予員工全方位的關心與愛護，不斷完善人才管理體系，切實保障員工權益不受侵犯，使員工在工作中找到自己的責任與價值，與公司攜手並進。

企業承擔社會責任，是企業家精神的應有之義，承擔社會責任，也是企業孕育機會、推動創新和創造競爭優勢的重要來源。弘陽地產積極踐行社會責任，落實鄉村振興、抗疫救災、助學助教等公益項目回饋社會。2023年，通過夢想小屋探訪、公益拍賣、關愛基金幫扶等形式，踐行弘陽27年週年慶「公益慶生」的大愛文化。

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Looking back on the past, Redsun Properties has created diversified and high-quality products and services. Looking forward, against the backdrop of a tough real estate market and a stable recovery, Redsun Properties will firmly grasp the opportunity of favorable policies, be honest and resolute, take quality as the backbone, build cities with sincerity, and always adhere to the original intention of crafting products, providing careful services, and creating value for customers and the society.

With the help of the wave of The Times, Redsun Properties will continue to forge ahead with its mission and responsibility.

ABOUT REDSUN PROPERTIES

Redsun Properties (01996.HK) is a leading comprehensive real estate developer in Jiangsu Province, China. Since its establishment in 1999, we have always insisted on being industry-oriented and deeply practiced the corporate mission of “ Making lives warmer “. With the high-quality comprehensive strength and customer satisfaction, we have maintained steady development. At present, the Group has entered more than 60 large and medium-sized cities in China, with a total development areas of over 200 projects and a total development areas of over 20 million square meters.

Corporate Profile

Corporate Overview

After years of accumulation, leveraging the advantages of expanding dual-driven model and intensification, Redsun Properties forges ahead steadily. Adhering to the concept of “customer-centered”, the Group continues to innovate in development, operation and management of residential property, commercial and complex properties, and continuously improves the product competitiveness and service competitiveness. In addition, with its own strong strength and excellent corporate culture philosophy, Redsun Properties has earned a stable regional leading position in Jiangsu Province and established an industry benchmark image.

回顧過往，弘陽地產多元化高品質產品服務落地生根，碩果纍纍；展望未來，在房地產市場嚴冬已盡，企穩回升的大環境下，弘陽地產將緊握利好政策的強勁引擎，篤信篤行，以質為筋，以誠築城，始終秉承匠心產品、精心服務、為客戶和社會創造價值的初心。

滄海濟帆，終接青雲，弘陽地產將始終以使命和責任為依托，砥礪前行。

關於弘陽地產

弘陽地產(01996.HK)是一家中國江蘇省領先的綜合性房地產開發商，自1999年成立以來，始終堅持以實業為本，深度踐行「讓生活更有溫度」的企業使命，憑藉高質量綜合實力和客戶滿意度，我們保持穩健發展，目前本集團已進入全國60餘座大中城市，累計開發超200個項目，開發總面積超2,000萬平方米。

公司簡介

公司概况

弘陽地產經過多年的積澱，依靠擴大雙輪驅動和集約化的優勢，在穩健中砥礪前行。秉持「以客戶為中心」的理念，本集團在住宅物業、商業及綜合用途物業開發、運營及管理方面不斷創新，持續提升產品力和服務力，加之自身雄厚的實力和優秀的企業文化理念，弘陽地產在江蘇省奠定了穩固的區域性龍頭地位，樹立起行業標杆。

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Over the years, Redsun Properties has always made relentless efforts in the field of real estate development and sales. We explore life aesthetics with property owners, non-owner customers and employees in practices, displayed excellent development strength and sincere service attitude to all walks of society, successfully established the “Redsun” brand, and won good reputation and customers’ trust. During the Reporting Period, the Group ranked No. 307 among the top 500 Chinese enterprises issued by China Enterprise Confederation and China Enterprise Association.

In the future, we will continue to provide high-quality and diversified products and services with focusing closely on customer needs, create superior-quality products, operate steadily with prudence, achieve stable, orderly and high-quality sustainable development, and becoming a respected creator of a better life.

Corporate Culture

Redsun Properties adheres to the core values of “Professionalism and building credibility for the long term”, insists on the geek spirit of “Imperfection, never stop” and the service concept of “Customer-centered”, insists on the horizontal and efficient organizational structure and simple and pragmatic corporate culture, cohering team, stimulates organization vitality, creates a healthy and upward atmosphere of vitality, and actively implements the corporate mission of “Making lives warmer.” At the same time, we carry out the brand concept of “Resource-oriented and culture-oriented,” with better connections with major stakeholders, including the government, business partners, financial institutions, industry peers and internal and external talents, in a responsible corporate citizen image, Redsun Properties’ image of stable, strong and responsible is demonstrated.

多年來，弘陽地產始終在房地產開發及銷售領域用心耕耘，在實踐中與業主、非業主客戶、員工共同探索生活美學，向社會各界展現出過硬的開發實力與真誠的服務態度，成功建立起「弘陽」品牌，贏得良好的口碑和客戶的信賴。報告期內，本集團位列中國企業聯合會、中國企業家協會發佈的中國企業500強第307位。

未來，我們將繼續緊密圍繞廣大客戶的需求，提供高質量、多元化的產品服務，打造匠心產品，穩健經營，實現平穩、有序、高質量的可持續發展，努力成為受人尊敬的美好生活創造者。

公司文化

弘陽地產恪守「在商言人，誠者致遠」的價值觀，秉持「不完美，不止步」的極客精神和「以客戶為中心」的服務理念，堅持扁平高效的組織架構和簡單務實的企業文化，凝聚團隊心力，激發組織活力，營造健康向上、活力陽光、持續拼搏的氛圍，積極踐行「讓生活更有溫度」的企業使命。同時，我們貫徹「資源文化型」的品牌理念，主導資源型和文化型品牌建設，以負責任的企業公民形象更好的鏈接政府、合作夥伴、金融機構、同行、內外部人才等主要利益方，彰顯弘陽地產穩健、實力和責任的形象。

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Corporate Cultural Ideals of Redsun Properties 弘陽地產企業文化理念

Strategic Development

Since the listing, Redsun Properties adheres to a customer-centered development strategy, a full-cycle “Redsun Life Heart Service System” having been put in place. Standardizations such as “transparent construction site”, “quality delivery”, “refresh plan” and so forth are targeted to enhance the product competitiveness and service competitiveness. In addition, guided by the strategic layout of “Penetrating the Greater Jiangsu Region, Strengthening Foothold in the Yangtze River Delta Region and Expanding into Core Cities”. Redsun Properties has been expanding its advantages of dual-driven development to establish deep presence in premium metropolitan areas of China such as Yangtze River Delta, the Greater Bay Area, the Chengdu-Chongqing region and the Shandong Peninsula, establishing a development strategy in line with the actual conditions of the enterprise, constantly widening the market and deepening the business layout of the enterprise.

戰略發展

弘陽地產自上市以來，始終堅持以客戶為中心，建立全週期的「弘心服務體系」，以「透明工地」、「品質交付」、「煥新計劃」等動作，持續提升產品力和服務力。此外，我們貫徹「做透大江蘇、深耕長三角、做強中心城」的佈局戰略，以城市群為發展組團，深耕長三角、大灣區、成渝、山東半島、長江中游等全國最優質都市圈，建立符合企業實際情況的發展戰略，不斷拓寬市場，深化企業業務佈局。

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1999
1999年

- Nanjing Redsun Real Estate Development Co., Ltd. was established in Nanjing, Jiangsu province
- 南京紅太陽房地產有限公司於江蘇省南京市成立

2016
2016年

- We made our moves in Hefei, entering the Anhui markets
- 揮師合肥，進入安徽市場

2003
2003年

- We commenced the sale of Hua Impression (旭日華庭) in Nanjing, our first residential project, marking our first step in residential development
- 首個住宅項目南京旭日華庭開盤，進入住宅開發

2017
2017年

- We further made our moves in Hefei, entering the Chuzhou markets
- 深耕安徽，進入滁州市場

2006
2006年

- We began the development of Nanjing Redsun Plaza, our first commercial complex
- 首個商業綜合體南京弘陽廣場開工

2018
2018年

- We became listed on Hong Kong Stock Exchange (stock code: 01996.HK), with layouts in Wuhan, Chongqing, Chengdu, Guangzhou, Hangzhou, Nanchang, etc.
- 在香港聯交所掛牌上市，股份代碼01996.HK佈局武漢、重慶、成都、廣州、杭州、南昌等地

2009
2009年

- We commenced the sale of Hong Yang Tower (弘陽大廈), our first commercial office building
- 首個商務辦公樓弘陽大廈開盤

2019
2019年

- We released our four major product lines, under which we will finely fabricate high-quality residences for people of all ages
- 發佈四大住宅產品線，匠心精工全齡段品質人居

2011
2011年

- We made our moves in Jiangsu by laying foundation for Hong Yang Glorious Residence (常熟弘陽尊邸) in Changshu and Hong Yang Upper City (南通弘陽上城) in Nantong
- 常熟弘陽尊邸、南通弘陽上城奠基，佈局江蘇

2020
2020年

- We ranked among "2020 Top 50 China Real Estate Enterprises by Comprehensive Strength" and "China Top 10 Growing Real Estate Developers"
- 位列2020中國房企綜合實力50強、中國房地產企業成長性TOP10

2012
2012年

- We made our moves in Wuxi, commencing the sale of the first high-end villa called Hong Yang Sanwan Qing (弘陽三萬頃)
- 開拓無錫，首個高端別墅弘陽三萬頃開盤

2021
2021年

- We upgraded the service system to 2.0, and the product quality with "Transparent Construction Site", "Quality Delivery" and "Refresh Plan"
- 升級服務體系至2.0，以透明工地、品質交付、煥新計劃等升級產品品質

2013
2013年

- We made our moves in Changzhou, and commenced the sale of Hong Yang Upper City in Changzhou (常州弘陽上城)
- 進軍常州，常州弘陽上城開盤

2022
2022年

- Redsun Properties was ranked No. 436 among the China Top 500 list by the *Fortune* in 2022
- 位列2022年《財富》中國500強排行榜第436位

2014
2014年

- We made our moves in Suzhou, and commenced the sale of Hong Yang Upper Lake in Suzhou (蘇州弘陽上湖)
- 拓展蘇州，蘇州弘陽上湖開盤

2023
2023年

- We ranked No.307 among "Top 500 Enterprises of China" issued by the China Enterprise Confederation and China Enterprise Association
- 位列中國企業聯合會、中國企業家協會發布的中國企業500強第307位

History of Development of Redsun Properties

弘陽地產發展歷程

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

In terms of market competition, Redsun Properties gives full play to our competitive strengths in brand, product positioning, quality management, land bank, excellent assets, management model and employee team, to form its core competitiveness, which in turn establishes its leading position in the industry and gains many awards and recognition from the society. Redsun Properties was ranked No. 10 in the *Top20 List of Sales Performance of Real Estate Enterprises in Jiangsu 2023* and No. 5 in terms of sales area; and ranked No. 2 in the *List of Sales Performance of Local Real Estate Enterprises in Jiangsu 2023* and No. 1 in terms of sales area.

在市場競爭方面，弘陽地產充分發揮自身在品牌、產品定位、質量控制、土地儲備、優良資產、管理模式、僱員團隊方面的競爭優勢，形成核心競爭力，在行業內奠定領先地位，收穫社會多項榮譽認可。根據中國指數研究院發佈的《2023年江蘇省房地產企業銷售業績20強排行榜》，弘陽地產銷售額位列第十名，銷售面積位列第五名；在《2023年江蘇本土房地產企業銷售業績排行榜》中，弘陽地產銷售額位列第二名，銷售面積位列第一名。

01

Successfully established the “Redsun” brand and became a leading comprehensive property developer in Jiangsu Province
成功建立「弘陽」品牌，成為江蘇省領先的綜合性房地產開發商

02

Precise product positioning and leading quality control system to create differentiated products based on customers’ needs
精確的產品定位及領先的質量控制體系，針對客戶需求打造差異化產品

03

High-quality land bank with a stable and reliable land acquiring ability
高質量的土地儲備及穩定可靠的獲地能力

04

Excellent commercial property assets and strong operational capabilities to form synergic and complementary effect on residential property development
商業物業資產優良、運營能力強，形成住宅物業開發協同互補

05

Focusing on the efficient and modern management model of “investment, financing, management and exit (“IFME”)” to ensure maximized returns on property projects
針對「投融管退」的高效現代化管理模式確保物業項目回報最大化

06

Experienced senior management and employee team with strong execution capabilities
經驗豐富的高級管理層及富有執行力的僱員團隊

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

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In order to meet the living needs of different customers, Redsun Properties builds four residential product lines, creates full-cycle “Redsun Life Heart Service System”, and conducts accurate and detailed city and customer research and enterprise value creation with the competitive products and services.

為了滿足不同客戶的生活需求，弘陽地產打造四大住宅產品線，建立全週期的「弘心服務體系」，借助有競爭力的產品與服務進行精準細緻的城市、客戶研究和企業價值創造。



Times Series
時光系



Sunrise Joy Series
昕悦系



Imperial Sunlight Series
宸暉系



Great Signature Series
弘著系

Four Major Product Series of Redsun Properties 弘陽地產四大產品系列

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT
環境、社會及管治報告



Awards and Accolades

獎項榮譽

Name of Award 獎項名稱	Awarding body 頒獎機構	Awards 獎項實物																																																																																																																																				
<p>In September 2023, we ranked No. 123 among 2023 China's top 500 private companies issued by All-China Federation of Industry & Commerce. 2023年9月，位列中華全國工商業聯合會發佈的2023中國民營企業500強第123位。</p>	<p>All-China Federation of Industry & Commerce 中華全國工商業聯合會</p>																																																																																																																																					
<p>In November 2023, Nanjing Enterprises Association and Nanjing Entrepreneurs Association held the conference of 2023 Top 100 Enterprises in Nanjing, and Redsun Properties was awarded the TOP7 of Top 100 Enterprises in Nanjing in 2023. 2023年11月，南京市企業聯合會、南京市企業家協會召開的2023南京市百強企業發佈會上，弘陽被授予2023年南京市綜合百強企業TOP7。</p>	<p>Nanjing Enterprises Association, Nanjing Entrepreneurs Association 南京市企業聯合會、南京市企業家協會</p>																																																																																																																																					
<p>In September 2023, the Group ranked No. 307 among the top 500 Chinese enterprises issued by China Enterprise Confederation and China Enterprise Association. 2023年9月，位列中國企業聯合會、中國企業家協會發佈的中國企業500強第307位。</p>	<p>China Enterprise Confederation and China Enterprise Association 中國企業聯合會、中國企業家協會</p>	<table border="1"> <thead> <tr> <th>名次</th> <th>公司名称</th> <th>营业收入/万元</th> <th>名次</th> <th>公司名称</th> <th>营业收入/万元</th> </tr> </thead> <tbody> <tr><td>302</td><td>云账户技术(天津)有限公司</td><td>9742960</td><td>361</td><td>汇通达网络股份有限公司</td><td>8635426</td></tr> <tr><td>304</td><td>浙江同庆堂药业集团有限公司</td><td>9729913</td><td>362</td><td>云南交商控股集团有限公司</td><td>8612296</td></tr> <tr><td>309</td><td>云天化集团有限公司</td><td>9632286</td><td>363</td><td>恒信汽车集团股份有限公司</td><td>7980228</td></tr> <tr><td>300</td><td>阿曼股份有限公司</td><td>9649581</td><td>364</td><td>广西北流投资集团有限公司</td><td>7961105</td></tr> <tr><td>361</td><td>江苏悦达集团有限公司</td><td>9640450</td><td>365</td><td>湖北矿业(集团)有限责任公司</td><td>7930827</td></tr> <tr><td>302</td><td>南顺纤维有限公司</td><td>9397219</td><td>366</td><td>湖南集团控股有限公司</td><td>7833361</td></tr> <tr><td>363</td><td>浙江天目山旅游股份有限公司</td><td>9391232</td><td>367</td><td>北明软件股份有限公司</td><td>7822961</td></tr> <tr><td>364</td><td>高要市肇庆美泰(集团)股份有限公司</td><td>9384570</td><td>368</td><td>红牛集团有限公司</td><td>7738606</td></tr> <tr><td>365</td><td>高要市肇庆美泰(集团)股份有限公司</td><td>9329332</td><td>369</td><td>华泰集团有限公司</td><td>7704546</td></tr> <tr><td>366</td><td>中国铁路股份有限公司</td><td>9276975</td><td>370</td><td>上海申通电子商务股份有限公司</td><td>7650664</td></tr> <tr><td>367</td><td>浙江一鸣食品股份有限公司</td><td>9188028</td><td>371</td><td>山东华鲁恒升股份有限公司</td><td>7630861</td></tr> <tr><td>368</td><td>深圳市安福康医药股份有限公司</td><td>9142061</td><td>372</td><td>远大物产集团有限公司</td><td>7613320</td></tr> <tr><td>369</td><td>西南交通建设集团股份有限公司</td><td>9114090</td><td>373</td><td>唐山港陆钢铁有限公司</td><td>7319299</td></tr> <tr><td>370</td><td>泸州老窖集团有限责任公司</td><td>9061963</td><td>374</td><td>江苏电建二建集团有限公司</td><td>7291564</td></tr> <tr><td>371</td><td>中天科技集团有限公司</td><td>9034566</td><td>375</td><td>东安集团股份有限公司</td><td>7243121</td></tr> <tr><td>372</td><td>广东建设工业集团股份有限公司</td><td>9012966</td><td>376</td><td>广东联益集团有限公司</td><td>7201188</td></tr> <tr><td>373</td><td>永鼎股份有限公司</td><td>9009081</td><td>377</td><td>深圳泰业集团有限公司</td><td>7239198</td></tr> <tr><td>374</td><td>四川康明斯投资有限公司</td><td>9004424</td><td>378</td><td>浙江卫星控股股份有限公司</td><td>7232432</td></tr> <tr><td>375</td><td>东方国际(集团)有限公司</td><td>8998999</td><td>379</td><td>山东金岭铁矿集团有限公司</td><td>7214791</td></tr> <tr><td>376</td><td>河北盛达钢铁集团有限公司</td><td>8994376</td><td>379</td><td>山东五洲新材料股份有限公司</td><td>7209769</td></tr> <tr><td>377</td><td>重庆茂兴(集团)公司</td><td>8648884</td><td>381</td><td>广东省广控股集团有限公司</td><td>7206453</td></tr> </tbody> </table>	名次	公司名称	营业收入/万元	名次	公司名称	营业收入/万元	302	云账户技术(天津)有限公司	9742960	361	汇通达网络股份有限公司	8635426	304	浙江同庆堂药业集团有限公司	9729913	362	云南交商控股集团有限公司	8612296	309	云天化集团有限公司	9632286	363	恒信汽车集团股份有限公司	7980228	300	阿曼股份有限公司	9649581	364	广西北流投资集团有限公司	7961105	361	江苏悦达集团有限公司	9640450	365	湖北矿业(集团)有限责任公司	7930827	302	南顺纤维有限公司	9397219	366	湖南集团控股有限公司	7833361	363	浙江天目山旅游股份有限公司	9391232	367	北明软件股份有限公司	7822961	364	高要市肇庆美泰(集团)股份有限公司	9384570	368	红牛集团有限公司	7738606	365	高要市肇庆美泰(集团)股份有限公司	9329332	369	华泰集团有限公司	7704546	366	中国铁路股份有限公司	9276975	370	上海申通电子商务股份有限公司	7650664	367	浙江一鸣食品股份有限公司	9188028	371	山东华鲁恒升股份有限公司	7630861	368	深圳市安福康医药股份有限公司	9142061	372	远大物产集团有限公司	7613320	369	西南交通建设集团股份有限公司	9114090	373	唐山港陆钢铁有限公司	7319299	370	泸州老窖集团有限责任公司	9061963	374	江苏电建二建集团有限公司	7291564	371	中天科技集团有限公司	9034566	375	东安集团股份有限公司	7243121	372	广东建设工业集团股份有限公司	9012966	376	广东联益集团有限公司	7201188	373	永鼎股份有限公司	9009081	377	深圳泰业集团有限公司	7239198	374	四川康明斯投资有限公司	9004424	378	浙江卫星控股股份有限公司	7232432	375	东方国际(集团)有限公司	8998999	379	山东金岭铁矿集团有限公司	7214791	376	河北盛达钢铁集团有限公司	8994376	379	山东五洲新材料股份有限公司	7209769	377	重庆茂兴(集团)公司	8648884	381	广东省广控股集团有限公司	7206453
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Name of Award 獎項名稱	Awarding body 頒獎機構	Awards 獎項實體
<p>In September 2023, among the Leading Private Enterprise in terms of performing Social Responsibility in Jiangsu Issued by Jiangsu Federation of Industry and Commerce.</p> <p>2023年9月，位列江蘇省工商業聯合會發佈的江蘇民營企業社會責任領先企業。</p>	<p>Jiangsu Federation of Industry and Commerce 江蘇省工商業聯合會</p>	 <p>The image shows a gold-colored award certificate with a green circular logo at the top. The text on the certificate reads: '2023 江苏民营企业社会责任领先企业' (2023 Jiangsu Private Enterprise Social Responsibility Leading Enterprise) and '弘阳集团有限公司' (Hongyang Group Limited). There is a red circular seal at the bottom right.</p>
<p>In September 2023, the Group ranked No. 16 among the top 200 private enterprises in Jiangsu issued by Jiangsu Federation of Industry and Commerce.</p> <p>2023年9月，位列江蘇省工商業聯合會發佈的江蘇民營企業200強第16位。</p>	<p>Jiangsu Federation of Industry and Commerce 江蘇省工商業聯合會</p>	 <p>This is an identical copy of the award certificate shown in the first row, featuring the same gold background, green logo, and text: '2023 江苏民营企业社会责任领先企业' and '弘阳集团有限公司'.</p>

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OPERATION OF SUSTAINABLE DEVELOPMENT

Under the great-faith vision of fostering the industry's sustainable development, Redsun Properties is constantly exploring a harmonious development mode that unites its own value with social value, with a view to leading society towards green, low-carbon, harmonious and sustainable development. We keep optimizing our ESG governance structure, attend and respond to the requests and expectations of stakeholders, and implement and enforce the notion of sustainable development in operation of the enterprise. Going forward, we will continue to capture development opportunities, proactively perform its social responsibilities, join hands with various working partners to build a sustainable future.

Notion of Sustainable Development

Notion of sustainable development

Redsun Properties believes that a balanced development of economy, society and environment is the cornerstone of the long-term success of the enterprise. While adhering to the "customer-centered" notion and pursuing business growth, we also actively perform social responsibilities, protect and improve the environment, so as to build a more prosperous, harmonious and sustainable world. We will continue to promote ESG practice, disclose relevant progress and achievements on a regular basis, demonstrate our unremitting pursuit of sustainable development notion, and highlight the stable operation strength and responsible corporate image of Redsun Properties. In addition, we encourage all social parties to participate in sustainable development activities and contribute to a better future.

可持續發展運營

弘陽地產心懷推動行業可持續發展的宏偉願景，不斷探索能夠融合自身價值與社會價值的和諧發展模式，旨在引領社會向著綠色、低碳、和諧、可持續的方向前進。我們不斷優化ESG治理架構，關注並回應各利益相關方的訴求與期望，確保在企業的經營活動中始終踐行和落實可持續發展理念。展望未來，我們將繼續把握發展機遇，積極履行社會責任，與多方合作夥伴攜手共進，共同構建一個可持續發展的美好未來。

可持續發展理念

可持續發展理念

弘陽地產認為實現經濟、社會和環境的平衡發展是企業長期成功的基石，我們在「以客戶為中心」，追求業務增長的同時，積極履行社會責任，保護和改善環境，以構建更加繁榮、和諧、可持續的世界。我們將持續推動ESG實踐，定期披露相關進展和成果，展現我們對可持續發展理念的不懈追求，彰顯弘陽地產穩健的運營實力和負責任的企業形象。此外我們鼓勵社會各方共同參與可持續發展行動中，一同為構建美好未來貢獻力量。

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Brand strategic planning and brand management

In 2023, along with the downturn of the real estate industry, Redsun Properties adheres to the operation essence of “operation-centered and customer-centered” notion, returns to the promotion of product competitiveness and service competitiveness. With adherence to the strategic layout of “Penetrating the Greater Jiangsu Region, Strengthening Foothold in the Yangtze River Delta Region and Expanding into Core Cities”, Redsun Properties makes full advantages of dual-driven development in property development and commercial real estate, and to fabricate competitive products and services to pursue the stable and sustainable development. By creating four major residential product series, a full-cycle “Redsun Life Heart Service System” has been put in place. Standardizations such as “transparent construction site”, “quality delivery”, “refresh plan” and so forth are targeted to fabricate high-quality products and provide warm services. During the Reporting Period, we have delivered 88 tranches of the projects in ten provinces and twenty-four cities to fulfill the commitments of 43,505 owners, continuously boost the confidence of house buyers and stabilize the market expectations.

Green financing

Redsun Properties promises to integrate the notion of green financing into the Company's strategy and operation, and strive to achieve the unity of economic benefits and social value. Green financing is of great importance to the sustainable development and environmental protection, and we will actively seek financial products and services in relation to environmental friendliness, resource conservation and low carbon emissions, to support our green development strategy. At the same time, we will also encourage and guide customers and partners to participate in green financing activities and build a green, low-carbon and sustainable economy system.

Green financing framework

The Green Financing Framework of Redsun Properties complies with Green Bond Principles issued by the International Capital Market Association (ICMA) in 2018 and Green Loan Principles launched by the Loan Market Association (LMA) in 2020, and is in line with the resource-based guidance on recommendation for transparency and disclosure and enhancement of integrity in sustainable financial market development. Specific regulations and requirements are made for key areas such as the use of proceeds, project evaluation and filter, management of proceeds, reporting and external audit to ensure the sustainability and accountability of green financing.

品牌戰略規劃與品牌管理

2023年，伴隨地產行業下行困境，弘陽地產堅守以「經營為中心，客戶為中心」的經營本質，回歸產品力、服務力的提升，以「做透大江蘇、深耕長三角、做強中心城」為戰略佈局，充分發揮「地產+商業」雙輪驅動的優勢，打造具有競爭力的產品與服務，追求穩健、可持續有質量的發展之路。我們打造四大住宅產品線，建立了全週期的「弘心服務體系」，以「透明工地」、「品質交付」、「煥新計劃」等標準化措施，精築匠心產品，提升暖心服務。報告期內，我們累計交付項目88批次，佈局10省24市，為43,505戶業主兌現家的承諾，持續提振購房者信心，穩定市場預期。

綠色金融

弘陽地產承諾將綠色金融理念融入公司戰略和運營中，努力實現經濟效益與社會價值的統一。綠色金融對於推動可持續發展和環境保護具有重要意義，我們將積極尋求與環境友好、資源節約和低碳排放相關的金融產品和服務，以支持我們的綠色發展戰略。同時，我們也將鼓勵和引導客戶及合作夥伴參與綠色金融活動，共建綠色、低碳和可持續的經濟體系。

綠色金融框架

弘陽地產的綠色金融框架遵循了國際資本市場協會(ICMA)發佈的2018年版綠色債券原則以及貸款市場協會(LMA)在2020年推出的綠色貸款原則，符合可持續金融市場發展方面建議施行透明和披露及加強誠信的資源型指引。對所得款項用途、項目評估和篩選程序、所得款項管理、報告以及外部審核等關鍵環節進行明確規定和要求，以保證綠色融資的可持續性和負責任性。

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ESG Governance Structure

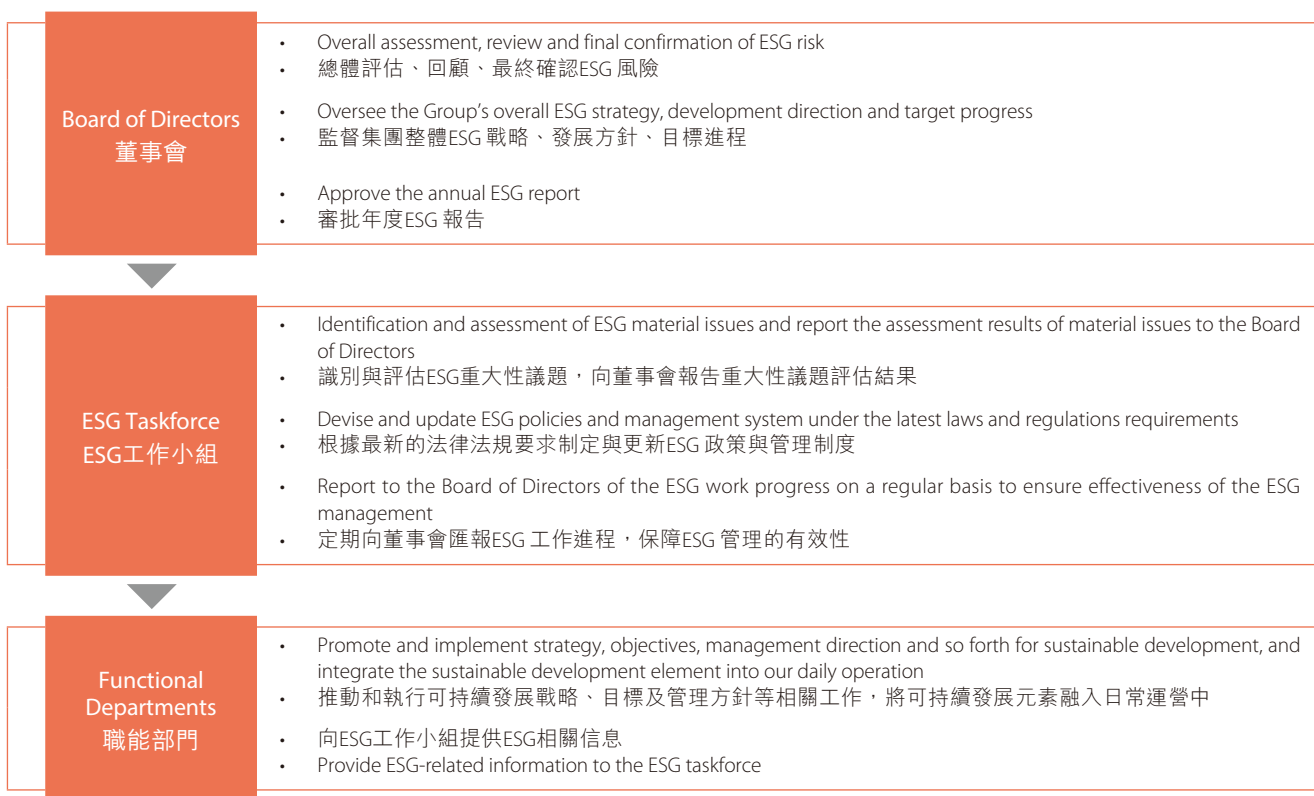
ESG three-tier governance structure

Redsun Properties regards ESG management as the foundation of enterprise sustainable development, and is also the key factor to realize the enterprise vision of “becoming a respected creator of a better life.” A three-tier ESG governance structure is in place, comprising of the Board of Directors, ESG taskforce and functional departments, to implement our ESG concepts in our daily operation. In particular, the Board of Directors is the most superior body for ESG governance, responsible for coordinating and monitoring ESG matters. The ESG taskforce is in charge of the daily management of ESG matters. Functional departments are in charge of fostering and implementing the concrete tasks related to ESG.

ESG管治架構

ESG三級管治架構

弘陽地產將ESG管理視為企業可持續發展的基礎，也是實現「成為受人尊敬的美好生活創造者」這一企業願景的關鍵因素。我們已經構建了一個由董事會、ESG工作小組和各職能部門組成的ESG三級管理框架，確保ESG理念在日常運營中得到實施。其中，董事會作為ESG管理的最高責任機構，負責全面監督和協調ESG各項工作；ESG工作小組負責日常的ESG管理工作；各職能部門則負責推動和執行與ESG相關的具體任務。



Redsun Properties ESG Governance Structure and Duties

弘陽地產ESG管治架構及職責

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Statement of the Board of Directors

As the core of the ESG governance structure of the Group, the Board of Directors of Redsun Properties strictly complies with the relevant requirements such as the Environmental, Social and Governance Reporting Guide set out in Appendix 27 to the Listing Rules of the Hongkong Stock Exchange. Its main responsibilities include: the establishment of ESG strategic guidelines, target setting and progress monitoring, ESG risk assessment and confirmation and ESG performance monitoring, approval of the annual ESG report, etc.

The Group regularly assesses the risks associated with ESG. The ESG taskforce makes recommendations to the Board on the management and control of the relevant risks. Based on the development trends of the industry, the development of Redsun Properties, as well as the opinions and feedback from stakeholders, the Board will participate in the assessment of risks associated with ESG and make decisions on the importance of ESG risks. In addition, the Board closely monitors the implementation of the ESG risk management work, to ensure that all significant risks associated with ESG are put under control in a timely and effective manner.

The ESG taskforce under the Board of Redsun Properties regularly reports to the Board of Directors on ESG-related matters, including the implementation of day-to-day ESG tasks, the annual ESG report, and identification of risks of climate change. In combination with the Board of Directors' opinions and directions, the taskforce integrates the sustainable development element into daily operations with the support of various functional departments, so as to achieve the effective implementation of the ESG work.

We are committed to keep close communication with all parties to effectively identify and assess critical ESG issues and prioritize them. We develop strategies and objectives for well-defined ESG priorities to ensure that our actions and plans meet the expectations of stakeholders.

董事會聲明

弘陽地產董事會作為本集團ESG治理架構的核心，嚴格遵守香港聯交所上市規則附錄二十七《環境、社會及管治報告指引》等相關規定，對集團ESG策略和相關事宜承擔總體責任。其主要職責包括：確立ESG的戰略方針、制定目標、監控實施進度、識別和評估ESG相關風險、確認與監督ESG表現，以及審批發佈年度ESG報告等。

本集團定期評估並確認公司ESG相關風險，由ESG工作小組向董事會提供風險管控建議。董事會將結合行業發展趨勢、弘陽地產發展狀況以及利益相關方的意見與反饋，參與ESG相關風險的評估，並對ESG風險的重要性做出決策。此外，董事會密切監督ESG風險管理的執行情況，確保所有重大性ESG風險得到及時有效控制。

弘陽地產董事會下設ESG工作小組，定期向董事會就ESG相關事宜進行匯報，內容涵蓋日常ESG工作的執行情況、年度ESG報告的進展、以及氣候變化風險的識別等。工作小組結合董事會的意見和指導方向，在各職能部門的支持與協助下，將可持續發展的理念滲透到公司的日常運營中，以實現ESG工作的有效執行。

我們致力於與各方建立密切的聯繫，以有效識別和評估ESG關鍵議題，確定優先級排序。我們針對精準把握的ESG重點問題制定相應戰略和目標，從而確保我們的行動和計劃符合各方利益相關者的期望。

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Stakeholder Communications

Redsun Properties adopts a variety of communication channels to fully understand and actively respond to the needs and opinions of customers, shareholders and investors, employees, government and regulatory bodies, suppliers, media, communities and other stakeholders on environmental, social and governance-related issues. Smooth, timely and effective communication and feedbacks will provide guidance for us to optimize and improve ESG management, enhance the enterprise's sustainable development ability and achieve high-quality development.

利益相關方溝通

弘陽地產採用多種溝通渠道，充分了解和積極響應客戶、股東和投資者、僱員、政府監管機構、供應商、媒體和社區等各方對環境、社會及管治相關議題的需求和意見。暢通、及時、有效的溝通和反饋將為我們優化和改進ESG管理提供指導方向，助力提升企業可持續發展能力，實現高質量發展。

Stakeholder groups 利益相關方類別	Expectations 期望	Ways of communication and response 溝通與回應方式
Customers 客戶	Product innovation Quality assurance Dedicated services Customer interests 產品創新 質量保證 竭誠服務 客戶權益	Company homepage WeChat official account Performance Report Survey on customer satisfaction and feedback of opinions Customer service hotline Redsun Life Heart Club, Redsun Life official account Day-to-day exchanges and phone calls 公司主頁 微信公眾號 業績報告 客戶滿意度調查和意見反饋 客戶服務熱線 弘心會、弘生活公眾號 日常交流和電話
Shareholders and investors 股東及投資者	Economic performance Corporate governance 經濟績效 企業管治	General meetings Listed information disclosure Company announcements and conferences 股東大會 上市信息披露 公司公告與發佈會

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Stakeholder groups 利益相關方類別	Expectations 期望	Ways of communication and response 溝通與回應方式
Employees 僱員	Remuneration and benefits Trainings and development Employee care Health and safety 薪酬福利 培訓與發展 員工關懷 健康與安全	Surveys Activities held by unions and the Party Employees trainings and employees activities Morning meetings for full team Staff representative meetings Letters from core management to employees 問卷調查 工會及黨群活動 僱員培訓及僱員活動 全員晨會 員工代表大會 核心管理層致員工信
The government and regulatory bodies 政府與監管機構	Compliance management Leading healthy development of industry Supporting local development 合規管理 引領行業健康發展 支持地方發展	Seminars Press conferences Implementing state policies Accepting investigation Submission of compliance reports in accordance with the regulatory requirements Honest operations and paying tax in accordance with the law Actively shouldering social responsibilities 座談會 專題發佈會 落實國家政策 接受檢查 提交符合監管要求的合規報告 誠信經營和依法納稅 主動承擔社會責任

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Stakeholder groups 利益相關方類別	Expectations 期望	Ways of communication and response 溝通與回應方式
Suppliers 供應商	Fair and open tender process Win-win cooperation Integrity and fulfilment of promises 公平公開的招標過程 雙贏合作 誠信履約	Mails Supplier meetings Regular communication via phone calls 郵件 供應商大會 定期溝通電話
Media 媒體	Transparent information disclosure Fulfilment of corporate citizen's responsibilities 透明的信息披露 履行企業公民責任	News conference Mails Phone calls 新聞發佈會 郵件 電話
Community 社區	Social responsibilities 社會責任	Participation in various charity events 參與各類公益活動

In 2023, we further fortified our communication with investors and analysts. Through WeChat, teleconference, mails and meetings, we have established close and regular communication mechanism. We continue to update the relevant information of the Company to investors, and regularly share the Company's contract sales data in the form of public announcements on a monthly basis, so that investors can have a more comprehensive understanding of Redsun Properties. Latest updates on significant business progress are provided to the media through press releases or to investors through emails, to ensure the timeliness and transparency of relevant information. During the Reporting Period, the Group convened two shareholders' meetings and a total of more than 100 stakeholder meetings.

2023年，我們進一步加強了與投資者和分析師的溝通與交流。通過微信、電話會議、郵件和會面等多種方式，建立了密切且常態化的溝通機制。我們持續向投資者更新公司的相關信息，每月定期以上市公司公告的形式分享公司的合約銷售數據，以便投資者更全面地了解弘陽地產。當有新的重大業務進展時，我們向媒體發佈新聞稿，並通過郵件或上市公司公告的形式向投資者發送更新，確保信息的及時性和透明度。報告期內，本集團共召開了2次股東大會，累計舉辦了超100次投資者會議交流。

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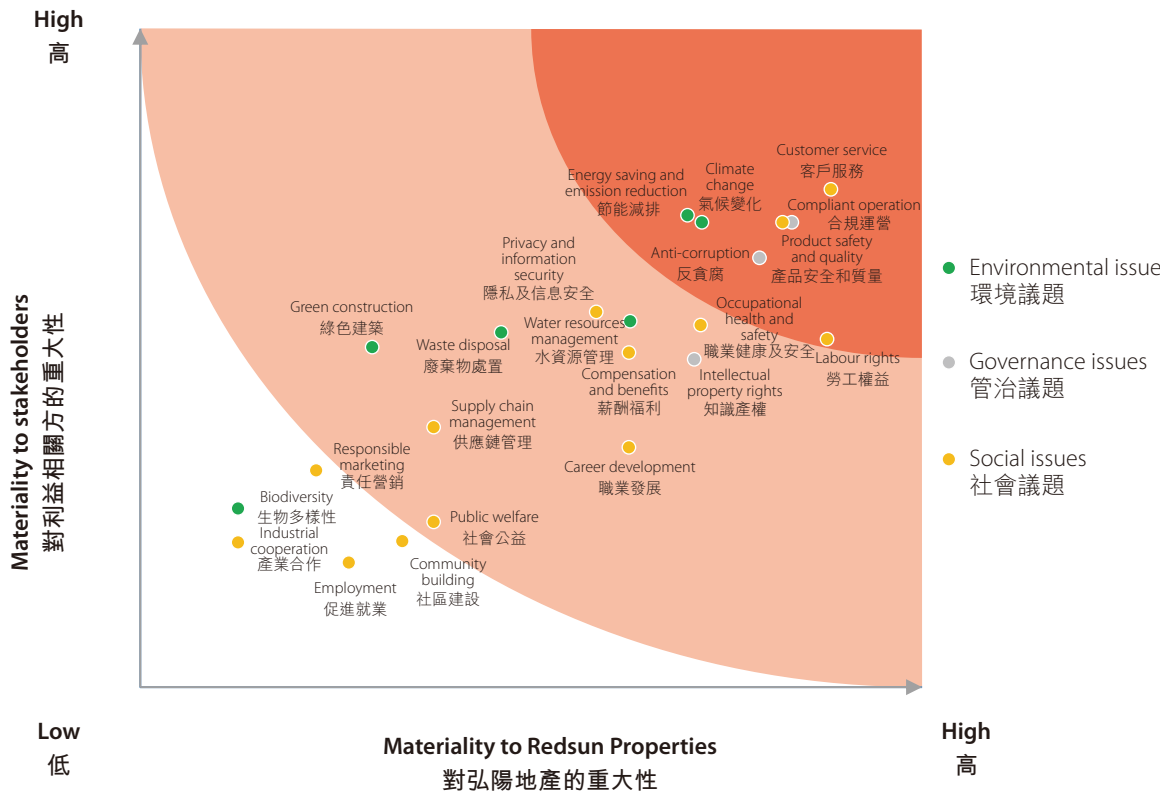
ESG Materiality Issues

Based on the evaluation results of importance issues in 2022, and taking into account the demands from stakeholders, collection of public information, and the actual development of the enterprise during the year, reviewing and identifying the issues related to ESG in 2023 to devise a materiality issue matrix to help understanding the stakeholders' expectations on us regarding ESG issues. In 2023, the Group had 17 materiality issues, including seven issues of high importance and ten issues of moderate importance.

ESG重大性議題

本集團基於2022年重要性議題評估結果，結合利益相關方訴求、公開信息收集及本年度企業實際發展情況，回顧、識別出2023年ESG相關議題，形成了更新的重大性議題矩陣，了解各權益人對我們ESG方面的期望。2023年本集團共總結出17項重要議題，包括7項高度重要議題和10項中度重要議題。

MATERIALITY MATRIX OF REDSUN PROPERTIES GROUP LIMITED
弘陽地產集團有限公司重大性矩陣



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Issues of high materiality 高度重大性議題	
Customer service 客戶服務	Compliant operation 合規運營
Energy conservation and emission reduction 節能減排	Product safety and quality 產品安全和質量
Anti-corruption 反貪腐	Occupational health and safety 職業健康及安全
Climate Change 氣候變化	
Issues of moderate materiality 中度重大性議題	
Privacy and information security 隱私及信息安全	Labour rights 勞工權益
Waste disposal 廢棄物處置	Water resources management 水資源管理
Green construction 綠色建築	Compensation and benefits 薪酬福利
Intellectual property rights 知識產權	Supply chain management 供應鏈管理
Career development 職業發展	Public welfare 社會公益
Issues of general materiality 一般重大性議題	
Responsible marketing 責任營銷	Biodiversity 生物多樣性
Industrial cooperation 產業合作	Community building 社區建設
Employment 促進就業	

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CORPORATE GOVERNANCE

Redsun Properties always insists on high-standard corporate governance to practice stable, orderly and quality sustainable development and highlight the enterprise responsibility and responsibility. We have established a sound and effective risk identification and internal control system mechanism to maximize the Company's operation and management level and risk prevention capability, promote enterprise compliance, ensure stability and deep cultivation, and focus on the development strategy. At the same time, we strictly implement the anti-corruption regulations, actively carry out the integrity education, enhance reporting mechanism, and continuously build the brand image of integrity.

Risk Control

Based on the laws and regulations including the *Company Law of the People's Republic of China*, the *Regulatory Requirements of the Stock Exchange*, the *Auditing Law of the People's Republic of China*, *Provisions of the State Auditing Administration on Internal Auditing* and the *China Internal Auditing Standards*, Redsun Properties has formulated a number of management systems applicable to its actual operation, including the *Internal Audit System of Hong Yang Group Company*, the *Staff Conduct Management Standards of Hong Yang Group Company* and the *Risk Control Guidelines of Hong Yang Group Company* and so forth, to continuously improve the risk control system. From the identification of key risk points to the follow-up of internal audit rectification, we shall form a closed-loop risk control mechanism covering full scope, field and process, and strengthen the role of internal audit and internal control in improving the management level, further improve the awareness and capability of risk prevention, to ensure the continuous, healthy and stable development of the enterprise.

We have set up a relatively complete risk identification system, defined the risk points in the operation process by setting risk control objectives, and prepared the annual list of ten major risks, so as to determine clear direction and focus for the next year's risk management work, and optimize the risk management strategy and process.

公司管治

弘陽地產始終堅持高標準的企業管治，以踐行平穩、有序、有質量的可持續發展，彰顯企業責任和擔當。我們建立了完善、有效的風險識別及內部控制體系機制，最大程度提高公司經營管理水平和風險防範能力，促進企業合規建設，保障穩健與深耕、聚焦發展戰略。同時我們嚴格執行反貪腐規定，積極開展廉潔教育，暢通舉報機制，持續塑造廉潔誠信的品牌形象。

風險控制

弘陽地產以《中華人民共和國公司法》、《聯交所監管要求》、《中華人民共和國審計法》、《審計署關於內部審計工作的規定》、《中國內部審計準則》等法律法規為依據，制定適用於弘陽地產實際情況的《弘陽集團內部審計管理辦法》、《弘陽集團員工職務行為管理準則》、《弘陽集團風險控制指引》等多項管理制度，持續完善風險控制體系。從識別關鍵風險點出發到內部審計整改跟進，形成全範圍、全領域、全過程的閉環風險管控機制，加強內部審計、內部控制在提升管理水平中的作用，進一步提升風險防範意識與能力，保障企業持續、健康、穩定發展。

我們已搭建一套較為完備的風險識別體系，通過設定風險控制目標，明確運營過程中存在的風險點，編製年度十大風險清單，以此為下一年度的風險管理工作提供明確的方向和重點，優化風險管理的策略與流程。

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Risk types 風險分類	Details 具體內容
Strategic level 戰略層面	<ul style="list-style-type: none"> • Macro-policy, market risks • Risks of failure to meet capital market performance commitments • 宏觀政策、市場風險 • 資本市場業績承諾無法達成的風險
Management level 管理層面	<ul style="list-style-type: none"> • Cash flow security risk • Exchange risk of major performance targets • Major investment and cooperation risks • 現金流安全風險 • 重大業績目標兌換風險 • 重大投資、合作風險
Operational level 經營層面	<ul style="list-style-type: none"> • Major customer commitment risk • Major operational risk • Major public opinions, group visits and lawsuits, public crisis • Internal and external compliance risks • Data distortion and fraud • 重大客戶承諾風險 • 重大運營風險 • 重大輿情、群訪群訴、公共危機 • 內外部合規風險 • 數據失真與營私舞弊

List of Top Ten Risk Control of Redsun Properties in 2023 2023年弘陽地產十大風控清單

In order to effectively manage the operation and management risks, we have established two-tier risk prevention and control teams at the group level and the region/store level to prevent risks from organizational structure level and strengthen the corporate compliance management, so as to lay a solid foundation for high-quality and sustainable development.

為有效應對經營管理風險，我們設立了產業集團和區域／門店兩級風險防控小組，從組織架構層面防範風險，強化企業合規管理，為高質量、可持續發展奠定堅實基礎。

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Two-Tier risk control team 兩級風控小組

Redsun Properties strictly complies with the *Audit Law of the People's Republic of China* (《中華人民共和國審計法》), the *National Audit Office of the People's Republic of China on Internal Audit Work* (《審計署關於內部審計工作的規定》), *China Internal Audit Standards* (《中國內部審計準則》) and other relevant laws and regulations, and correspondingly formulates the *Internal Audit System of Redsun Properties Group Limited*, specifying the rights, duties and procedures of internal audit, use of audit results, follow-up and rectification of audit and accountability and so forth, etc. We continue to promote the internal audit and internal evaluation covering the whole region, identify and effectively manage the main risks existing in the operation, so as to ensure the completeness, objectivity, accuracy and effectiveness of the Group's internal audit, investigation and inspection reports, and ensure timely prevention and mitigation of risks. For the common problems identified in the internal audit, each hierarchical level will carry out self-assessment according to the requirements of the two-tier risk prevention and management teams, and continuously supervise and rectify, so as to promote the risk management of Redsun Properties and achieve the high-standard corporate governance goal. During the Reporting Period, we conducted 8 internal audits that cover the entire group.

弘陽地產嚴格遵守《中華人民共和國審計法》、《審計署關於內部審計工作的規定》、《中國內部審計準則》等相關法律法規，並相應制定了《弘陽地產集團有限公司內部審計制度》，明確內部審計職責權限和程序、審計結果運用、審計整改跟進及責任追究等。我們持續推進覆蓋全區域的內部審計與內部評價工作，對運營中存在的主要風險進行識別和有效管理，以保證本集團內審、調查和檢查報告的完整性、客觀性、準確性、有效性，確保及時防範、化解風險。對於內審中發現的共性問題，將由各層級按照兩級風險防控小組的規定開展自評工作，持續監督整改，以推進弘陽地產風險管理工作，實現高標準的企業管治目標。報告期內，我們共開展覆蓋全集團內部審計工作8次。

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Business Ethics and Combating Corruption

Redsun Properties takes integrity as the foundation, standards as the ruler, abides by the compliance bottom line, and has a strong stance of zero tolerance for any violation of business ethics and malpractice. We strictly comply with the *Company Law of the People's Republic of China*, the *Criminal Law of the People's Republic of China* and the *Anti-Unfair Competition Law of the People's Republic of China* and other laws and regulations, as well as internal management systems such as the *Management System Against Malpractice of Hong Yang Group Company*, the *Management Code of Staff Conduct of Hong Yang Group Company* and the *Management Measures for Suppliers of Redsun Properties Group*, further clarify the overall compliance management responsibility, regulate the clean and honest behavior of employees, and create a fair and impartial business environment. During the Reporting Period, there were no corruption lawsuits against Redsun Properties.

The Board of Directors of Redsun Properties has an audit committee to supervise and manage the matters related to the internal control of the Group. In order to prevent and control corruption from the source and put commercial activities under the highest ethical standards, we have established a complete set of business ethics management system with scientific content, strict procedures and complete support, that involves the collaboration between internal and external parties to achieve the bilateral supervision in our anti-corruption efforts. The Company has formulated the *Integrity Commitments*, the *Management Code of Staff Conduct of Hong Yang Group Company* for employees, the *Management Measures for Suppliers of Redsun Properties Group* for suppliers and other management systems, strengthened the supervision and discipline accountability, and required each employee and supplier to comply with the Business Code of Conduct, so as to protect the legal rights and interests of stakeholders and create a clean culture of integrity.

商業道德與打擊腐敗

弘陽地產以誠信為根本，以準則為標尺，恪守合規底線，對任何違反商業道德和營私舞弊行為秉持零容忍的強硬態度。我們嚴格遵守《中華人民共和國公司法》、《中華人民共和國刑法》、《中華人民共和國反不正當競爭法》等法律法規，及《弘陽集團反舞弊管理制度》、《弘陽集團員工職務行為管理準則》、《弘陽地產集團供應商管理辦法》等內部管理制度，進一步明確全面合規管理責任，規範員工廉潔清正行為，打造公平公正的商業環境。報告期內，弘陽地產未發生貪污訴訟案件。

弘陽地產董事會下設審計委員會，監督管理集團內部控制相關事宜。為確保從源頭上防治腐敗，將商業活動置於最高道德標準的規範之下，我們建立了一整套內容科學、程序嚴密、配套完整的商業道德管理體系，由內外部共同協作實現廉潔管理工作的雙向監管。針對員工制定了《廉潔承諾書》、《弘陽集團員工職務行為管理準則》，針對供應商制定了《弘陽地產集團供應商管理辦法》等管理制度，強化監督執紀問責，要求每一位員工和供應商遵守商業行為準則，以保障利益相關方的合法權益，持續營造誠信、廉潔文化氛圍。

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環境、社會及管治報告

Prevention and Control 預防和控制

- Create an anti-bribery, anti-corruption and anti-unfair competition enterprise culture environment
- 營造反賄賂、反腐敗，反不正當競爭的企業文化環境
- Establish a permanent anti-fraud body
- 建立反舞弊工作常設機構
- Incorporate fraud risk into enterprise risk assessment, and devise corresponding control measures according to risk level
- 將舞弊風險納入企業風險評估中，根據風險等級制定相應控制措施
- Anti-malpractices management scheme of Redsun Properties
- 弘陽地產反舞弊管理機制

Guide and Monitor 指導和監督

- Support the daily work of the permanent anti-fraud body
- 支持和保障反舞弊工作常設機構的日常工作
- Convene a meeting at least once a year to report about the enforcement of actions against fraud
- 至少每年召開一次反舞弊情況通報會

Accountability 責任追究

- Dividing actions into yellow light, orange light and red light according to the level of severity of the fraud. Employees who commit fraud shall be punished accordingly in accordance with the relevant regulations. Employees involving serious fraud shall be passed to the judiciary for handling
- 針對舞弊行為的嚴重程度分為黃燈、橙燈及紅燈行為，按有關規定對舞弊員工施以處罰，情節嚴重者依法移送司法機關處理
- For suppliers or business partners with malpractices, they are treated by listing in the corporate dishonest list, grey list and blacklist of the anti-fraud alliance
- 將存在舞弊行為的供應商或合作夥伴列入反舞弊聯盟企業不誠信名單、灰名單及黑名單等
- After occurrence of the fraud case, a written report on the assessment and improvement of internal control should be included in the remedial measures
- 在發生舞弊案件後，在補救措施中加入評估和改進內部控制的書面報告

Anti-fraud Management Mechanism of Redsun Properties 弘陽地產反舞弊管理機制

Redsun Properties has incorporated business ethics, employee behavior norms, anti-corruption and anti-fraud into the scope of annual internal audit, during the implementation of anti-fraud internal audit, internal audit personnel always show professional quality, strictly abide by internal audit professional standards, remain faithful to their duties, maintain independence, objectivity, impartiality and confidentiality, so as to effectively implement relevant work.

弘陽地產將商業道德，員工行為規範，反貪腐反舞弊等納入年度內部審計範圍中，在執行反舞弊內部審計工作時，內審人員始終展現專業的職業素養，嚴格遵守內部審計職業標準，忠於職守，保持獨立性、客觀性、公正性、保密性，以有效落實相關工作。

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Anti-corruption Training

Redsun Properties attaches great importance to the anti-corruption management along the entire industry chain and at different segments of it and constrains the exercise of power by establishing sound internal control system. In addition, we adopt various methods to effectively commence the promotion about anti-corruption covering the entire group. We conduct regular anti-corruption training to ensure that all employees understand and comply with the Company's code of integrity conduct, enhance their senses of honesty and anti-corruption to maintain the integrity and ethical standards of the Company, and prevent bribery and corruption risks. During the Reporting Period, the mode of interaction between online and offline were adopted by Redsun Properties to organize trainings on business ethics and integrity to create a compliance atmosphere and create a work environment that complies with regulations and disciplines. We arranged one anti-corruption training to the Board of Directors, senior management and employees respectively, adding up to three in aggregate for the whole year, with 1,054 participants.

Integrity Promotion Month under the theme "Operating in a clean atmosphere just like breeze stroked, true affection is revealed when encountering distress (清風伴經營，危難顯真情)"

In order to practice the core values of "professionalism and building credibility for the long term" and create a business environment of integrity, impartiality, sunshine and honesty, Redsun Properties actively responded to the integrity promotion month activities under the theme "Operating in a clean atmosphere just like breeze stroked, true affection is revealed when encountering distress" advocated by Hong Yang Group Company, through a series of promotion activities, improved the moral quality and sense of integrity of all employees, consolidated the foundation of integrity culture of the enterprise, and inject strong moral strength into the long-term development of the enterprise.

反腐敗培訓

弘陽地產高度重視全產業鏈及各個環節的廉政管理工作，通過建立健全的內部控制體系約束權力的運行。此外，我們採用多種形式，有效推進覆蓋全集團的廉政宣傳。我們定期開展反貪腐培訓，確保所有員工理解並遵守公司的廉潔行為準則，增強誠信與廉潔自律意識，以維護企業的誠信和道德標準，防範賄賂和腐敗風險。報告期內，弘陽地產採用線上線下聯動方式開展商業道德和廉潔宣貫培訓，營造合規氛圍，打造遵規守紀的工作環境。我們分別向董事會、高級管理層及員工開展了1次反貪污培訓，全年共計開展3次培訓活動，參與人次達1,054人。

「清風伴經營危難顯真情」廉正文化宣傳月

為踐行「在商言人，誠者致遠」的核心價值觀，打造廉潔、公正、陽光、誠信的商業環境，弘陽地產積極響應弘陽集團倡導的「清風伴經營危難顯真情」廉正文化宣傳月活動，通過一系列宣傳活動，提升全體員工的道德素養和誠信意識，鞏固企業的廉潔文化基礎，為實現企業的長遠發展注入強大的道德力量。

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Operating in a clean atmosphere just like breeze stroked, true affection is revealed when encountering distress 清風伴經營，危難顯真情

During the period of activity, Redsun Properties strengthened internal education, carried out integrity promotion through semi-annual operation meeting and production morning meeting, and realize full staff coverage, so as to improve employees' understanding and recognition of integrity culture. At the same time, Redsun Properties made use of the internal platform and media to widely publicize the importance of integrity culture, actively created a healthy corporate culture atmosphere, and encouraged employees and business partners to show a good style of honesty, integrity and self-discipline by releasing employee integrity tests and questionnaires, signing letter of undertaking on integrity/letter of responsibility on integrity, publishing "A letter to business partners," etc., and restates Redsun Properties's bottom line of integrity, and maintains a strong attitude of zero tolerance for corruption, bribery and other misconduct. In addition, Redsun Properties, through specific practice, strictly implemented the regulations on integrity in daily operation activities, ensured the transparency and compliance of business behaviors, and implemented the theme of "Operating in a clean atmosphere just like breeze stroked, true affection is revealed when encountering distress" with practical actions, showing a good image of enterprise adhering to honest operation and being brave in undertaking social responsibilities.

活動期間，弘陽地產加強內部教育，通過半年度經營會和產集晨會開展廉正宣傳，實現全員覆蓋，以此提高員工對廉潔文化的理解和認同。同時，弘陽地產利用內部平台和媒體，廣泛宣傳廉潔文化的重要性，積極營造健康的企業文化氛圍，通過發佈員工廉正測試與問卷調研、簽署廉正承諾書／廉潔責任書、發佈「致合作夥伴的一封信」等形式鼓勵員工以及商業夥伴展現誠實守信、廉潔自律的良好風貌，並再次重申弘陽地產廉正底線，對貪腐、賄賂等行為秉持零容忍的強硬態度。此外，弘陽地產還通過具體實踐，在日常經營活動中嚴格執行廉潔從業規定，確保商業行為的透明和合規，以實際行動踐行「清風伴經營危難顯真情」的主題，展現了企業堅持誠信經營、勇於承擔社會責任的良好形象。



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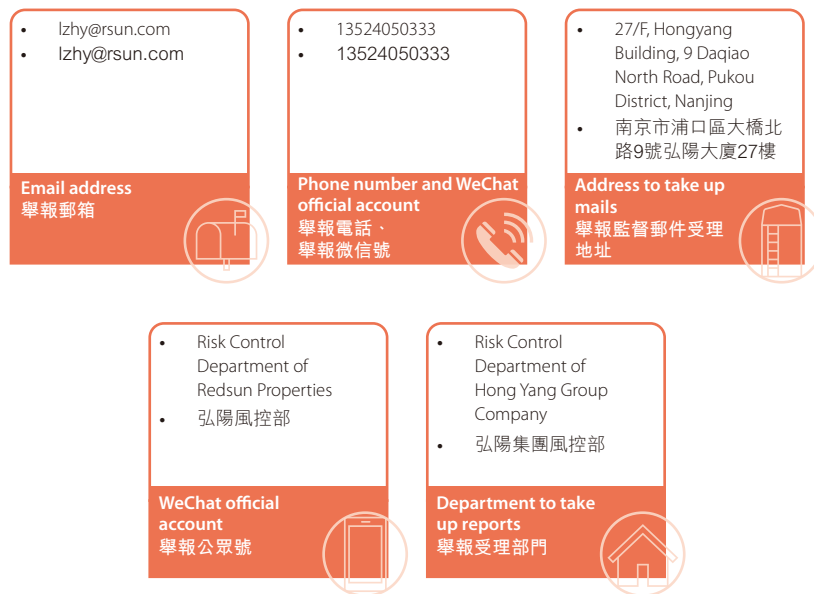
環境、社會及管治報告

Whistleblowing and Complaint Mechanism

Redsun Properties has constantly improved the whistleblowing and complaint mechanism, and encouraged employees and all social parties to report on the violation of business ethics within the Group through telephone, e-mail, WeChat official account, etc.

舉報投訴機制

弘陽地產不斷完善舉報投訴機制，鼓勵員工及社會各方通過電話、電子郵箱、微信號等方式對集團內部存在的違反商業道德行為進行反饋。



Reporting Approaches

舉報途徑

Upon receiving a reported incident, the Risk Control Department of Hong Yang Group Company will immediately conduct in-depth investigation on the report contents and people involved. After investigation, the reported case will be filed, and feedback will be provided to the whistleblower as soon as possible. The verified violation of business ethics will be handled strictly in accordance with laws and regulations.

弘陽集團風控部在接到舉報後，將立即對舉報內容、涉及人員展開深入調查。調查結束後，將對舉報事件進行歸檔，並盡快向舉報人提供調查結果的反饋。對於經核實的違反商業道德行為，將依法依規採取嚴格的處理措施。

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Procedure of handling reported cases

舉報處理流程

We handle the reporting and complaint cases in strict accordance with the *Implementation Rules on Managing Whistleblowing of Hong Yang Group Company*, continuously improve the whistleblower protection mechanism, take strict confidentiality measures for whistleblowers' information, and strictly prohibit disclosure and leakage without the consent of the whistleblowers, so as to prevent the whistleblowers from being maliciously retaliated. Those who violate the confidentiality regulations and cause the whistleblower to be injured will be treated seriously in accordance with the relevant requirements of the Group.

我們將嚴格按照《弘陽集團舉報管理實施細則》的規定處理舉報投訴事件，並持續完善舉報人保護機制，對舉報人的信息採取嚴格的保密措施，未經舉報人的同意嚴禁公開和泄露，以防止舉報人受到惡意報復。對於違反保密規定，使舉報人受到傷害的人員，我們將依照集團相關規定嚴肅處理。

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Protection of Intellectual Property Rights

Redsun Properties always respects and protects intellectual property rights and strictly complies with relevant national laws and regulations such as the *Intellectual Property Law of the People's Republic of China*. In order to strengthen the protection of intellectual property and constantly improve the protection system of intellectual property, we have formulated and implemented the *Media Management Measures*, the *New Media Governance System*, the *Visual Identification System (VI) Management Measures*, the *Poster Design and Picture Font Copyright Management Standard* and other internal rules and regulations, and clarified the handling procedures and corresponding punishment standards of copyright violations, so as to improve the internal intellectual property protection awareness within the enterprise and ensure the effective maintenance of the Company's innovative achievements and brand value.

Redsun Properties is well aware of the importance of protection of intellectual property rights and attaches great importance to original copyrights. We purchase licensed resources such as library, video library and font library to reduce the risk of intellectual property infringement and ensure the legality and compliance of intellectual property use. We have established a brand trademark system with "Redsun" as the core, actively registered corporate IP images and product line trademarks, and comprehensively protected the legitimate rights and interests of our own patents and trademarks. By building a brand database, we upload and backup brand information in a timely manner, so as to achieve effective management and resource sharing of brand image information across the Group. We updated the *Regulations on the Copyright Management of Poster Design and Photographic Font of Hong Yang Group Company*, the *Media Management Measures* and the *Visual Identification System (VI) Management Measures* to strengthen the compliance of media cooperation and the standardization of brand management. We attach great importance to the review of cooperation with third parties, and urge all cooperative companies to strictly check the pictures and texts in social media to prevent unspecified infringement problems.

知識產權維護

弘陽地產始終尊重和保護知識產權，嚴格遵循《中華人民共和國知識產權法》等相關國家法律法規。為加強知識產權保護工作，不斷完善知識產權保護體系，我們制定並實施了《媒介管理辦法》、《新媒體管治制度》、《視覺識別系統(VI)管理辦法》、《海報設計與圖片字體版權管理規範》等內部規章制度，明確了版權違規的處理流程及相應的處罰標準，以提高企業內部知識產權保護意識，確保公司的創新成果和品牌價值得到有效維護。

弘陽地產深知知識產權保護的重要性，高度重視原創版權。我們通過購買圖庫、視頻庫和字庫等授權資源，降低知識產權侵犯風險，確保知識產權使用的合法、合規性。我們建立以「弘陽」為核心的品牌商標體系，積極註冊企業IP形象、產品線商標等，全面維護自有專利、商標的合法權益，通過搭建品牌數據庫，對品牌資料及時上傳備份，實現全集團品牌影像資料的有效管理和資源共享。我們更新了《弘陽集團海報設計與圖片字體版權管理規範》、《媒介管理辦法》、《視覺識別系統(VI)管理辦法》，強化媒介合作的合規性、品牌管理的規範性。我們重視第三方合作審核工作，督促各合作公司嚴格把關審核社交媒體中的圖片、文字，防範來源不明的侵權問題。

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In terms of the construction of the daily management system, we conduct inspections, corrections and reviews from time to time to ensure that the pictures and fonts used in the media meet the copyright standards, and we work with the Group's legal affairs to handle infringement pictures and other incidents in a timely and effective manner based on the principles of objectivity and fairness. At the same time, we strengthened communication and raised the awareness of copyright compliance among all employees through regular empowerment training and case analysis.

As of 31 December 2023, Redsun Properties had a total of 30 existing trademarks.

QUALITY OF INGENUITY

Redsun Properties incorporates innovation and quality into the core of the product life cycle, continuously improves product innovation, and delivers products of ingenuity to customers. We fully consider the diversified needs of customers, continuously optimize the customer communication mechanism, fully protect the rights and interests of customers, empower products and services with the power of "Redsun", and achieve the goal of "better life" for customers.

Product Reform

"Becoming a respected creator of a better life" is the unswerving product vision of Redsun Properties. Redsun Properties focuses on customer experience, continuously improves the construction of product system, promotes the innovation and upgrading of high-quality products, and presents customers with high-quality life esthetic samples of "Redsun" wisdom.

在日常管理體系建設方面，我們不定期進行巡檢、糾偏、復盤，確保媒體中使用的圖片和字體符合版權規範，聯動集團法務，以客觀、公正的原則，及時、有效處理侵權圖片等事件。同時，我們通過定期開展賦能培訓和案例分析，強化溝通，提升全員版權合規意識。

截至2023年12月31日，弘陽地產現有商標總量為30件。

精工品質

弘陽地產將創新和品質納入產品生命週期的核心，不斷提高產品創新力，向客戶交付匠心產品。充分考慮客戶多元化需求，持續優化客戶溝通機制，充分保障客戶權益，賦予產品和服務以「弘陽」力量，實現客戶「美好生活」目標。

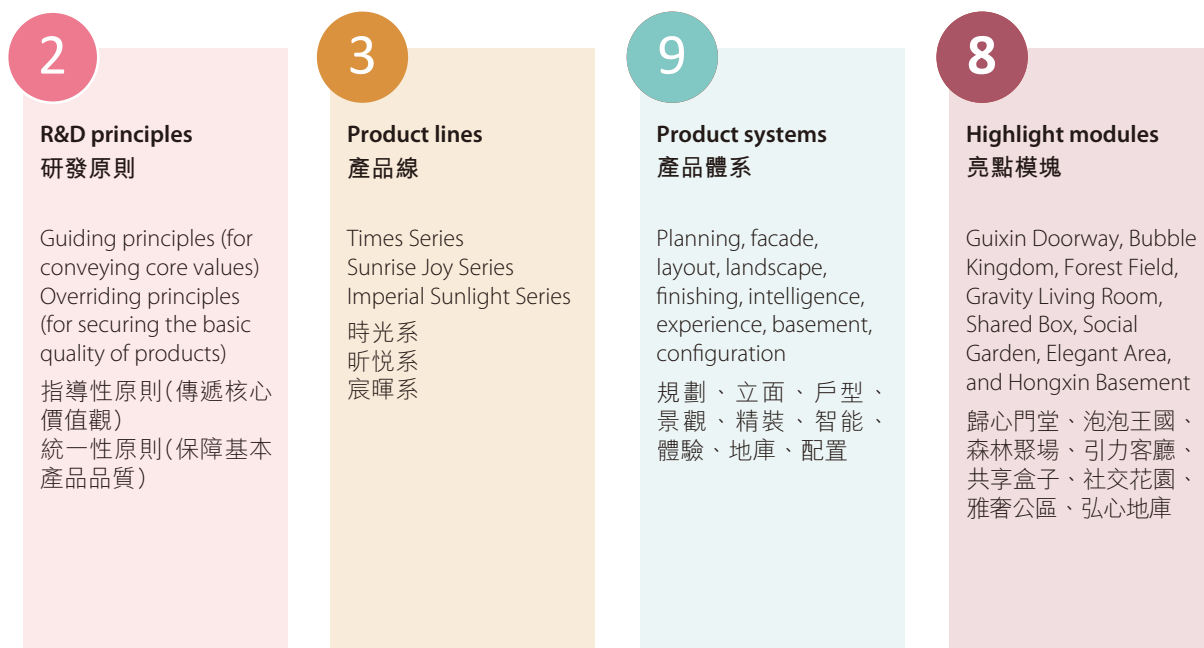
產品改革

「成為受人尊敬的美好生活創造者」是弘陽地產堅定不移的產品願景，弘陽地產聚焦客戶體驗，不斷完善產品體系建設，推動優質產品創新升級，為客戶呈現賦予「弘陽」智慧的優質生活美學樣本。

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In the first half of 2023, on the basis of the product system in 2022, the Group continued to improve the 2398 standardization system of 2 R&D principles, 3 product lines, 9 product systems and 8 highlight modules, and optimized and upgraded the “coordinate system” of the highlight modules according to the implementation of the product system. In the second half of the year, we focused on the “steering wheel” of the Group’s strategic transformation, deeply explored the trend of mid-to-high-end products, conducted refined research of real-life display areas, clubs, elevated floors, public area decoration and highlight modules of Bubble Kingdom. At the same time, we focused on the humanized construction of the above-ground and underground homing lines, continuously promote the construction of intelligent product system, and upgrade and iterate the standardized system modules based on benchmarking. In addition, Redsun Properties accurately grasped the needs of regional customers, and a “Little Red Kids” IP has been implanted in five major systems to inject soul into the corporate image and create an ideal home for customers with both intelligence and warmth.

2023年上半年，本集團在2022年產品體系的基礎上，持續完善2個研發原則、3個產品線、9個產品體系、8個亮點模塊的2398標準化體系，根據產品體系的落地情況，進行亮點模塊「坐標系」的優化升級。下半年，我們抓準集團戰略轉型的「方向盤」，深挖中高端產品趨勢，對實景展示區、會所、架空層、公區裝修、泡泡王國亮點模塊進行精細化研究，同時，聚焦地上、地下歸家動線的人性化建設，不斷推進智能化產品體系建設，對標升級迭代標準化體系模塊。此外，弘陽地產精準把握區域客群需求，在五大系統中植入小弘人IP，為企業形象注入靈魂，打造智慧與溫度並行的客戶理想家園。



2398 Product standardization system
2398產品標準化體系

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Redsun Properties “Love the Way Home” Community Construction

弘陽地產「愛上回家路」社區建設

In 2023, adhering to the product tenet of “Love the way home”, Redsun Properties upgraded and iterated the building facade, community entrance, landscape, unit front, entry front, and interior of the above-ground returning home route, the basement entrance, basement space, drop-in space, underground lobby in the underground returning home route, and the value-added supporting facilities in the park route, focusing on the spiritual experience of customers, continuously improving the community infrastructure, and integrating emotions and warmth into the community space.

2023年，弘陽地產以「愛上回家路」為產品宗旨，圍繞地上歸家動線中的建築立面、社區入口、景觀、單元前場、入戶前場、戶型套內，地下歸家動線中的地庫入口、地庫空間、落客空間、地下大堂，以及游園動線中的增值配套等幾方面升級迭代，聚焦客戶心靈體驗，不斷完善社區基礎建設，將情感與溫度融入社區空間。



Redsun Properties regards R&D and innovation as an important cornerstone of its development, and continues to promote the healthy development of product R&D and innovation with a standardized system as the fundamental point and a diversified incentive system as the support point. By setting up the Hongzhu Ingenuity Award, the Company has improved customer satisfaction in three aspects, namely quality of effect, customer recognition and management implementation, and encouraged the sustainable development of the Company's internal innovation level.

弘陽地產將研發與創新作為公司發展的重要基石，以標準化體系為根本點，以多樣化激勵制度為支撐點，持續推進產品研發和創新的健康發展。通過設置弘築匠心獎，提升公司在效果品質、客戶認可度、管理落地三個方面的客戶滿意度，激勵公司內部創新水平可持續發展。

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The semi-annual work meeting of the design line in 2023 promotes the second deepening of design standardization
2023年設計條線半年度工作會議推動二次深化設計標準化

In 2023, Hong Yang Group Company held the 2023 semi-annual working meeting, at which it was stressed that the second deepening of design standardization is an important means to achieve the Company's technological innovation and product research, and conducted in-depth analysis on the product benchmarking of Jinji and Binjiang from the cost perspective, encouraged regular internal training, promoted the iterative update of standard nodes, improved the Company's innovation level and ability, and broadened the R&D path of internal product.

2023年，弘陽集團召開2023年半年度工作會議，會議強調，二次深化設計標準化是實現公司技術創新和產品研究的重要手段，並對成本視角的金基及濱江產品對標進行深度分析，鼓勵常態化內部培訓，推動標準節點迭代更新，提升公司創新水平和能力，拓寬內部產品研發路徑。



Based on smart technology, Redsun Properties focuses on creating smart community products, injects the "Redsun" wisdom into daily life supporting facilities and residential buildings, and applies smart technology to residents' living services and healthy entertainment, through smart projects such as senseless community access, intelligent control elf, and intelligent homes IP, we have improved the quality of life of residents and the efficiency of community management.

弘陽地產以智慧科技為地基，著重打造智能化社區產品，將「弘陽」智慧注入日常生活配套設施和居住建築群，將智慧科技應用於居民生活服務和健康娛樂，通過無感社區通行、智控精靈、智慧住宅IP等智能化項目，提升居民的生活品質和社區的管理效率。

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Intelligent Homes IP: The Lakeside Yunjing project in Chengdu

智慧住宅IP：成都湖畔雲璟項目

The Company has achieved certain results in intelligent projects. For example, the Lakeside Yunjing project in Chengdu, as the classic IP of Redsun Properties' intelligent residential products, has successfully applied a convenient system with one-touch scenario control such as smart elevator and information release, and developed intelligent products such as Eyes of Angel, video intercom and home security to provide safety guarantee for property owners. During the Reporting Period, the intelligent projects of Redsun Properties have covered Nanjing, Huai'an, Changzhou, Suzhou, Chengdu and other cities, and received positive feedback from all parties.

公司在智能化項目中已經取得了一定的成果，例如，成都湖畔雲璟項目作為弘陽地產智慧住宅的經典IP，成功運用了智能乘梯、信息發佈等一鍵場景控制的便捷系統，並開發了天使之眼、可視對講、家居安防等智能化產品，為業主提供安全保障。截止報告期內，弘陽地產的智能化項目已經覆蓋了南京、淮安、常州、蘇州、成都等多個城市，並獲得各方的正向反饋。



Taking customer experience as the entry point, we optimized the healthy residential model in terms of architecture, garden, space, property, intelligence, etc., prepared special control guidelines for outdoor rain and sewage in residential buildings, upgraded the electromechanical design management toolkit, cleared technical barriers for the healthy residential buildings of Redsun Properties, and created high-quality healthy residential buildings.

我們以客戶體驗為切入點，從建築、園林、空間、物業、智能化等方面優化健康住宅模式，編寫住宅室外雨污水專項管控指引，升級機電設計管理工具包，為弘陽地產健康住宅掃清技術障礙，打造高品質健康住宅。

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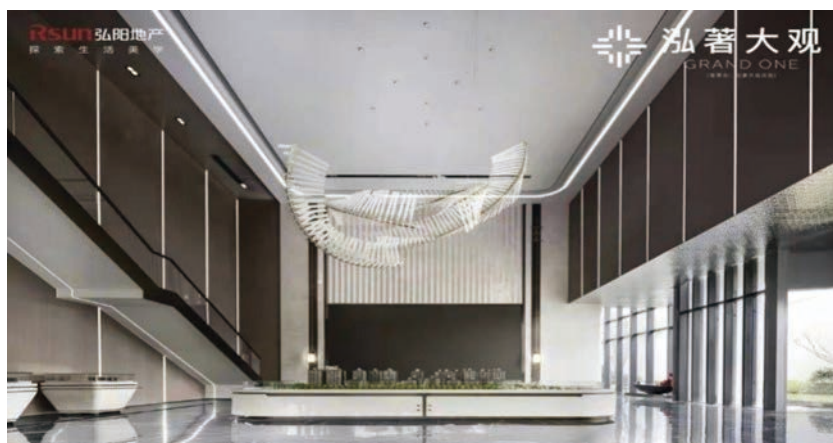
環境、社會及管治報告

The Grand One

泓著大觀

Based on the world's healthiest architectural standard, the WELL building standard, the Grand One Project designs the living area and truly realizes healthy living and combines the city, planning, landscape, space layout, intelligent security and services with residential living, constructs multidimensional with six aspects of living-enabled features and equipped the whole house with intelligent health facilities, such as double water purification, natural living room, water-saving faucet, etc. At the same time, the Grand One Project optimizes the community construction by building several facilities with social functions such as Bubble Kingdom for kids, the Vitality HUB for youngsters, and the Alice Garden in LOHAS Plaza, giving homeowners a warm and green homecoming experience.

泓著大觀以當今世界最健康的建築標準 - WELL標準設計住區，真正實現健康居住。將城市、規劃、景觀、空間佈局、智能安防及服務等方面與住宅生活相結合，構建HO-ME 6維人居體系建設，配置全屋智能化健康設施，如雙重淨水、自然客廳、節水龍頭等。同時，優化社區建設，搭建兒童家園 - 泡泡王國、青年場所 - 活力HUB、樂活廣場 - 愛麗絲花園等社交場所，給業主溫暖綠色的歸家體驗。



Urbanization is the only way for macroeconomic transformation and upgrading. Redsun Properties fully grasps the major direction of urban innovation, promotes the integration and development of ancient beauty of historical building and modern beauty of smart city, deconstructs history and constructs the current situation, and actively widens the new channel of sustainable development.

城鎮化建設是宏觀經濟轉型升級的必經之路，弘陽地產充分把握城市革新的大方向，助推歷史古韻的厚重之美與智慧城市的現代之美融合發展，解構歷史、建構當下，積極拓寬可持續發展新航道。

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Changzhou Redsun 1936

常州弘陽1936

The Changzhou Redsun 1936 project designs textile-themed building clusters like textile art exhibition hall and coffee and leisure with modern urban development by making full use of the Beijing-Hangzhou Grand Canal, historical buildings, the remains of the modern textile industry, and other historical resources and historical and cultural celebrities, to make a perfect fusion of the three-thousand-year-long textile civilization of the Canal and the new modern commercial scene. In addition to repairing and preserving eight cultural heritage buildings such as the former sanitary clinic, tripartite hall, warehouse, gatehouse, filtration tower, and the old factory gate of the Dacheng No. 3 Factory, the Project is planning to form a super ecological matrix consisting of the Changzhou Textile Museum, the Tongqing Building, the Redsun Plaza, the Republic of China Style Street, residences, apartments, the Hemuli Photography Base, and hotels, and to load the 700,000-square-foot mammoth volume with the fresh contents of commerce and humanities, showing Redsun's strength and vision of reproducing the humanities and industrial heritage. It demonstrates Redsun's strength and vision to revitalize its humanistic industrial heritage.

常州弘陽1936項目充分利用京杭大運河、歷史特色建築、近現代紡織業遺址等歷史資源和歷史文化名人效應，結合現代城市發展脈絡，設計了紡織藝術展館、咖啡休閒等紡織主題建築群，使綿延了三千年的運河紡織文明與現代商業新場景完美融合。在修繕保護大成三廠的原衛生所、三方廳、倉庫、門樓、濾塵塔、老廠門等8處文保建築的同時，規劃常州紡織博物館、同慶樓、弘陽廣場、民國風情街、住宅、公寓、禾目里攝影基地、酒店組成超級業態矩陣，以70萬方磅礴體量，裝載商業與人文的新鮮內容，昭示弘陽重現人文工業遺產的實力與願景。



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Quality Guarantee

Redsun has always practiced the brand philosophy of “building credibility for the long term”, and has established a perfect quality management system with craftsmanship at its core, to strictly control the standard quality management process from the smallest detail of the bricks and tiles to the realization of the quality, so as to continue to explore the scene of happy life for our customers.

Quality management system

Redsun Properties strictly complies with the relevant laws and regulations in industry standards including the *Product Quality Law of the People's Republic of China*, the *Urban Real Estate Administration Law of the People's Republic of China*, the *Standardized Specifications for Engineering Construction Safety and Technology* (GB 50870-2013). It has formulated and optimized the internal system of *Construction Assessment Management System*, which covers project quality monitoring and management, evaluation, rewards and punishments and so forth, to regulate internal quality management and strictly implement quality assurance.

品質保障

弘陽始終踐行「誠者致遠」的品牌理念，以匠心致初心，建立完善質量管理體系，從磚瓦之微到品質兌現，嚴格把控標準的質量管理流程，持續為客戶探索幸福生活場景。

質量管理體系

弘陽地產嚴格遵守《中華人民共和國產品質量法》、《中華人民共和國城市房地產管理法》、《建築施工安全技術統一規範》(GB 50870-2013)等法律法規和行業標準，準確把控產品質量管理，制定並完善《工程考核管理制度》內部制度，將工程質量管理、評估及獎懲作為內部質量管理工作的核心，全面落實工程建設全流程的品質保障。

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Arrays of Managements under the Construction Assessment Management System 《工程考核管理制度》 管理方向	Modelling Guide 樣板引路	Standardizing the implementation standards of modeling guide in important processes, massive fine decoration, delivery standards and so forth. The modelling must be verified and accepted by the Project Department and completed for the operators before construction in large area 規範了重要工序、批量精裝修、交房標準等方面的樣板引路執行標準，樣板需經過項目部驗收並對操作人員完成交底後方可大面積施工
	Materials Sealing Sample 材料封樣	Requiring the project to have an independent sealed sample warehouse and establish a ledger to verify and accept the quality of all incoming materials under the principles of authenticity, process control and prior prevention 要求項目需具備獨立封樣庫房並建立台賬，以貨真價實、進程控制、事先預防的原則，驗收所有進場材料質量
	Field Measurement 實測實量	The construction unit shall cover 100% of the measured work, and the supervision department and the project department shall spot check the measured area in proportion 施工單位需100%全覆蓋實測工作，並由監理部與項目部按比例抽查實測區
	Stop Point Inspection 停止點檢查	The key processes are controlled, and the acceptance conclusion can either be pass or fail. If the suspension point of the previous process does not pass inspection, the construction of the next process cannot be carried out 對關鍵工序進行管控，驗收結論只有通過或不通過。上道工序停止點檢查未通過，不能進行下道工序施工
	Closing Down for Quality Safety 質量安全拉閘	When the quality safety of the project has such defects that it triggers the conditions for closing down, we will close down the project. Construction cannot be resumed until the problem is rectified and the project is verified and accepted 當項目質量安全存一定的問題且其影響程度達到拉閘條件時，我們將對項目進行拉閘處理，並待其整改合格、通過驗收後，方可合閘恢復施工
	Three Joint Inspections 三大聯檢	Including verification and acceptance of display area, site opening and delivery verification and acceptance 包括示範區驗收、工地開放及交付驗收

In order to safeguard the construction quality of the project and realize the fairness, impartiality and openness in the assessment of quality, we have established an engineering self-inspection mechanism. During the Reporting Period, the Group carried out self-inspection activities for the projects, focusing on the quality, quality, safety and on-site personnel control.

為保障項目施工質量，實現評估質量工作公平、公正、公開，我們建立工程自檢機制。報告期內，本集團開展工程自檢活動，針對項目的品質、質量、安全、現場人員管控進行全方位巡檢。

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Redsun Properties continues to honor its appointments with high-quality products. From perfecting the quality management of the construction process to implementing quality assurance measures at the delivery stage, the Company strictly implements a full-cycle quality management system, including transparent construction sites, the 31998 delivery password, Hongxin Delivery System, and the Real-Time Evaluation System, in order to perfectly present Redsun's quality and commitment.

弘陽地產持續用高品質產品誠意赴約，從完善建造施工流程的質量管理到落實交付階段的品質保障措施，公司嚴格執行透明工地、31998交付密碼、弘心交付體系、即時評價系統等全週期質量管理體系，完美呈現弘陽品質和承諾。

In order to satisfy customers' full-process tracking of construction progress and implementation control of construction quality, Redsun Properties has implemented the open display system of "transparent construction site", utilizing the dual modes of online cloud live broadcasting and offline quality sample rooms to display the quality growth process of Redsun's products. Using 31998 as the exclusive delivery code, the Company controls acceptance indicators such as the status of obtaining records of completion and acceptance, the openness of the construction site, the overall delivery rate, and the satisfaction rate during the break-in period.

為滿足客戶對工程進展的全流程追蹤和建築品質的實施把控，弘陽地產落實「透明工地」的開放展示制度，利用線上雲直播與線下品質樣板間雙模式，展示弘陽產品的品質生長過程。以31998作為專屬交付密碼，把控竣工驗收備案取得情況、工地開放、總體交付率及磨合期滿意度等驗收指標。



31998 delivery password table
31998支付密碼表

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In order to ensure the complete delivery experience of customers, we have also established the Hongxin delivery system, aiming to meet the needs of customers to book delivery in advance online, and set up one-to-one companion service and interactive links such as on-site pruning, retention, and lucky draw to improve customer participation. At the same time, the real-time evaluation system was introduced to systematically present the experience and feelings of customers' property purchase, discover potential problems, and further improve customer experience and operation quality.

During the Reporting Period, Redsun Properties did not have any safety operation accidents or major product quality incidents.

Quality culture construction

The construction of quality culture is the foundation of the Group's development. Redsun Properties regularly conducts project quality training covering all employees and construction parties, and is committed to creating a strong quality culture atmosphere, improving the quality awareness of all employees and improving the quality assurance ability of internal and external teams.

為保障客戶完整的交付體驗，我們還建立了弘心交付體系，旨在滿足客戶在線上提前預約交付的需求，並設置一對一陪驗服務和陪驗現場剪彩、留影、抽獎等互動環節，提升客戶參與感。同時，引入即時評價系統，系統呈現客戶置業的體驗與感受，發掘潛在問題，進一步提升客戶體驗與經營質量。

報告期內，弘陽地產未發生任何安全運營事故或重大產品質量事件。

質量文化建設

質量文化建設是集團發展的強盛之基，弘陽地產定期開展覆蓋全體員工與參建方的項目質量培訓，致力於營造濃厚的質量文化氛圍，提升全員的質量意識、提高內外部團隊的質量保障能力。

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2023 Redsun Engineering Self-inspection Special Training

2023年弘陽工程自檢專項培訓

In 2023, the Company carried out special training activities to promote engineering self-inspection, which explained the importance of engineering quality and delivery standards. Through this training, the project quality and construction safety requirements were clarified, so that the quality awareness was throughout the whole process from the beginning to the delivery of the team.

2023年，公司開展弘揚工程自檢專項培訓活動，本次培訓講解了工程質量的重要性及交付標準。通過本次培訓，明確了工程質量和施工安全要求，使質量意識貫穿團隊從開始到交付的全流程。



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Professional Services

Redsun Properties adheres to the customer-centered and customer value strategy, standardizes the customer service system, standardizes customer management service tools, institutionalizes public opinion research and judgment mechanism, builds communication channels between customers and the Company, and continuously improves the ability to provide customers with high-quality services.

Customer service system

Redsun Properties fully implements the service concept of “focusing on business and people”, regards customers as the core value of the Company, and deeply rooted the high-quality customer service system in the steel and iron bone of ingenious products. 2023 is the Company's customer value year. Focusing on the strategic core of “customer-oriented” and “operation-centered”, Redsun Properties further responds to customer needs and improves customer experience and operation quality.

Based on the downward environment of the industry, Hong Yang Group Company has set up mechanisms such as joint meetings of real estate property management companies, bi-weekly coordination meetings of housing repair companies and joint self-inspection by multiple departments based on the systems such as the *Management Measures for Housing Repair of Hong Yang Group Company* and the *Management System for Property and Real Estate Related Business*. Starting from the two aspects of increasing the complaint closure rate, especially the sorting out of historical work orders, promoting the closure of work orders and the one-household inspection of delivery projects, and ensuring the output rate of undertaking inspections, Hong Yang Group Company has strengthened the coordination of relevant departments such as property repair companies to identify problems in a timely manner and follow up and solve them. With a sound customer service system of “1 + 8 + X”, the “Hongxin Service System 2.0 – YOUNG Service System” standard proposed based on Hongxin Seven-step Service, and 12 standard actions in the sales stage as tools, we have built a high-quality product service system and created a high-quality construction landscape that customers are satisfied with.

專業服務

弘陽地產堅持以客戶為中心，以客戶價值戰略為導向，規範化客戶服務體系，標準化客戶管理服務工具，制度化輿情研判機制，搭建客戶與公司的交流通道，不斷提升為客戶提供優質服務的能力。

客戶服務體系

弘陽地產全面貫徹「在商言人」的服務理念，以客戶至上作為公司的核心價值觀，在匠心產品的鋼筋鐵骨上，將優質的客戶服務體系深植靈魂。2023年是公司的客戶價值年，弘陽地產圍繞「以客戶為中心」和「以經營為中心」的戰略核心，進一步響應客戶需求，提升客戶體驗與經營質量。

弘陽集團依托行業下行大環境，以《弘陽集團房修管理辦法》、《物業與地產關聯業務管理制度》等制度為地基，設置地產物業聯席會、房修雙週協調會、多部門聯合自檢等機制，從投訴關閉率提升，尤其是歷史遺留工單的梳理，推進工單關閉和交付項目一戶一驗及承接查驗銷項率保障兩方面入手，加強物業房修等相關部門協同，及時發現問題並跟進解決。以完善的客服體系「1+8+X」、基於弘心七步法服務提出的「弘心服務體系2.0 -- YOUNG服務體系」標準，以及銷售階段12項標準動作為工具，搭建優質的產品服務體系，打造客戶滿意的優質建築園林。

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“1+8+X” customer service system of Redsun Properties

弘陽地產「1+8+X」客服體系

Based on the “Redsun Life Heart Service System 2.0 – YOUNG Service System” proposed by Hongxin Seven-step Service, the Group optimized the “four value” system of service quality, service platform, service scenario and service proposition, and accurately controlled the service needs of customers at all stages according to the “four cycles” of signing period, waiting period, delivery period and co-construction period, forming 12 standard actions in the sales stage, standardizing the sales process, and providing customers with all-round high-quality services.

本集團基於弘心七步法服務提出的「弘心服務體系 2.0 -- YOUNG服務體系」，優化服務品質、服務平台、服務場景、服務主張「四大價值」體系，按照簽約期、等待期、交付期及共建期的「四大週期」精準把控客戶各階段服務需求，形成銷售階段12項標準動作，標準化銷售流程，為客戶提供全方位優質服務。

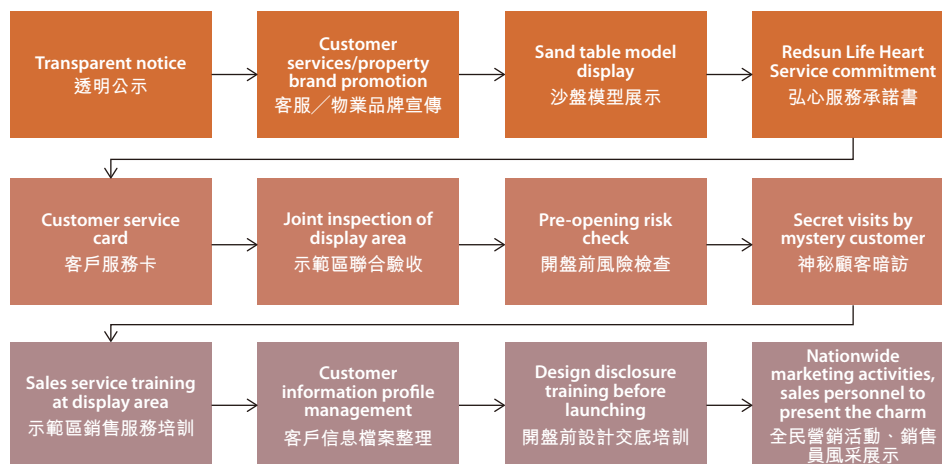
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Four Major Cycles of Hongxin Seven-step Service Standards
弘心七步法服務標準的四大週期

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12 Standard Actions in the Sales Stage 銷售階段12項標準動作示例

Social public opinion management

Brand is an important indicator of quality, service and reputation, and an important resource for the Company to participate in market competition. Redsun Properties takes the initiative to discover customer demands, actively resolve conflicts, establish and improve the internal brand management system, improve the public opinion handling mechanism, establish a stable and reliable corporate brand image, enhance customer recognition, and promote the high-quality development of Redsun Properties' economy.

Redsun Properties has established and improved internal systems such as the *Media Management Measures*, the *Visual Identification System (VI) Management Measures*, and the *Regulations on the Copyright Management of Poster Design and Photography*, and has established a team of brand liaisons. We also conduct regular training and sort out the collection and distribution rights of brands to ensure that brand information is accurately and timely delivered inside and outside the Company. At the same time, we strengthened the standardization of media cooperation and formed a standardized brand management standard and a unified visual brand image.

In addition to strictly following the internal brand management system, we have established a full-cycle public opinion management mechanism to deal with online public opinions, covering all links such as monitoring, research and judgment, and response, and implemented public opinion level evaluation to classify and identify public opinions. The Company took the initiative to establish a good communication mechanism with the government, customers and external media. For more serious group customer complaints, the Company quickly cooperated with the front-line business departments to ensure that the information and suggestions from customers are dealt with and solved in a timely manner, forming a predictable, targeted, proactive and effective customer relationship management environment.

社會輿情管理

品牌是質量、服務與信譽的重要標誌，是公司參與市場競爭的重要資源。弘陽地產主動發現客戶訴求、積極化解矛盾，建立健全內部品牌管理制度，完善輿情處理機制，樹立穩健、可信賴的企業品牌形象，增強客戶的認可程度，推動弘陽地產經濟高質量發展。

弘陽地產建立健全《媒介管理辦法》、《視覺識別系統(VI)管理辦法》、《海報設計與圖片字體版權管理規範》等內部制度，組建品牌聯絡員隊伍，並且定期進行培訓，梳理品牌集分權，以確保品牌信息在公司內外得到準確、及時的傳遞。同時，強化媒介合作的規範性，形成規範的品牌管理標準和視覺統一的品牌形象。

我們再對嚴格遵循內部品牌管理制度的同時，建立應對網絡輿情的全週期輿情管理機制，覆蓋監測、研判、應對等各個環節，實行輿情等級評估，對輿情進行歸類識別。主動與政府、客戶、外部媒體建立良好溝通機制，對於較嚴重的群體性客戶投訴，迅速聯動業務一線部門，確保對客戶反饋的信息和建議進行及時處理和解決，形成的預見性、針對性、主動性和有效性的客戶關係管理環境。

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Public opinion prevention 輿情防範

- Improve the predictability, initiative and timeliness of the prevention work, establish a regular public opinion alarm mechanism, and predict the industry dynamics and social hotspots involving the Company's public opinion.
- 提高防範工作的預見性、主動性和及時性，建立定期的輿情警機制，預判涉及公司輿情的行業動態和社會熱點。
- Strengthen the sensitivity and crisis awareness of employees and employees, and implement employee training and information confidentiality training to ensure internal information security.
- 強化員工輿情敏感度與危機意識，實行員工培訓和信息保密培訓，確保內部信息安全。
- Review and update relevant systems regularly to maintain the flexibility and adaptability of the systems.
- 定期審查和更新相關制度，保持制度的靈活性和適應性。

Public opinion monitoring 輿情監測

- Set up a dedicated team for monitoring, covering all channels Media platforms Use professional tools to achieve comprehensive and real-time network and situation monitoring.
- 設立專責團隊進行監測，覆蓋各渠道媒體平台利用專業工具實現全面、實時的網絡輿情監測。
- Specify the monitoring objects and keywords to ensure the accuracy and accuracy of monitoring.
- 明確監測對象及關鍵詞，確保監測的準確性和精準度。
- Regularly generate public opinion monitoring reports, summarize key information, identify trends and potential crisis points, and provide effective support for decision-making.
- 定期生成輿情監測報告，總結關鍵信息、發現趨勢和潛在危機點，為決策提供有效支持。

Response to public opinion 輿情應對

- To conduct in-depth analysis and assessment of potential impacts as soon as possible and adopt targeted response strategies.
- 第一時間深入分析並評估潛在影響，針對性的應對策略。
- Delete false information through legal means or compliance channels to reasonably maintain the Company's reputation.
- 採取法律手段或合規途徑刪除不實信息，合理維護公司聲譽。
- Publish positive information, transfer public concerns, and reduce negative impacts.
- 發佈正面信息，轉移輿論關注點，淡化負面影響。

Public Opinion Management Mechanism 輿情管理機制

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環境、社會及管治報告**Customer satisfaction management**

With the original intention of “creating a better life for customers”, we are customer-oriented and continuously upgrade the product and service system to improve customer satisfaction. Redsun Properties follows the *Special Reward and Punishment Management Measures for Large-scale Operation of Redsun Properties*, links customer satisfaction with employee performance, and sets up incentive mechanisms such as gold delivery awards and annual best service awards to encourage employees to improve products and services. At the same time, in accordance with the *Centre Management Manual*, we have added a satisfaction return visit procedure to ensure that all improvement work is implemented and provide customers with a more warm product experience.

In order to promote the quality of product and service transformation to customer value, the Group held a special meeting on satisfaction improvement during the Reporting Period to help improve customer satisfaction. During the Reporting Period, the Company achieved a customer satisfaction score of 76 points throughout the year, and a total of 67 projects were delivered smoothly, with an annual overall delivery rate of 86.4% and a complaint closure rate of 74%, and no major customer incidents occurred.

客戶滿意度管理

我們懷揣「為客戶創造美好生活」的初心，以客戶為中心，不斷升級產品服務體系，提升客戶滿意度。弘陽地產遵循《弘陽地產大運營專項獎罰管理辦法》，將客戶滿意度與員工績效掛鉤，設置了黃金交付獎、年度最佳服務大獎等激勵機制，鼓勵員工提升產品服務。同時依照《呼叫中心管理手冊》增加滿意度回訪程序，確保各項改進工作落到實處，為客戶提供更有溫度的產品體驗。

為推動產品服務向客戶價值轉化質量提升，集團在報告期內召開滿意度提升專項會議，助力客戶滿意度提升。報告期內，全年達成客戶滿意度得分76分，共平穩交付67個項目，年度總體交付率86.4%，投訴關閉率74%，未發生重大客戶事件。

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Hong Yang Group Company's Special Conference on Stable Grinding Satisfaction Improvement in March and April 2023

弘陽集團2023年3、4月磨穩滿意度提升專項會議

In February 2023, Hong Yang Group Company held a special meeting on the improvement of grinding and stable satisfaction in March and April, with the participation of all customer relations personnel, housing repair leaders, property managers and tablets involved in the projects of grinding and stabilization of the Group in Nanjing, Chengdu, Wuhan and other cities. At the meeting, the Group conducted research on stable-stage projects, set target scores for customer satisfaction, and put forward constructive approaches based on the market environment, maintenance problems and resource constraints, so as to improve the ability of basic services to solve common problems. Through telephone surveys, the Group conducts satisfaction surveys on prospective residential owners, owners in the run-in period, owners in the stable period and existing owners. A total of 117 real estate projects of the Group were investigated throughout the year, with an annual satisfaction score of 76 points. Among them, the score of property owners who have signed contracts for one month is 98 points; the score of property owners who have signed contracts for seven months is 93 points; the score of property owners who have received the house for two months is 77 points; the score of property owners who have received the house for eight months is 71 points; the score of owners in the stable period is 65 points; the satisfaction score of old property owners is 75 points with positive customer feedback.

2023年2月，弘陽集團召開3、4月磨穩滿意度提升專項會議，由集團南京、成都、武漢等多個城市的客關全體、房修負責人、涉及磨穩項目的物業經理和片總共同參與。會上，集團針對穩定期項目展開調研，設置客戶滿意度目標分數，圍繞市場環境、維修問題、資源制約體量大提出建設性打法，提升基礎服務解決共性問題的能力。集團通過電話調研方式，對住宅准業主、磨合期業主、穩定期業主、老業主進行滿意度調研。全年共對集團117個地產項目進行調研，年度滿意度得分76分。其中已簽約1個月的業主評分為98分；簽約7個月的業主評分為93分；交付2個月的業主評分為77分；交付8個月的業主評分為71分；穩定期業主65分；老業主滿意度75分，取得了較為積極的客戶反饋。

Customer wellbeing

Optimizing customer services is the internal driving force for the sustainable and healthy development of the Company's economy. The Group actively carries out customer communication activities in diversified scenarios to meet the needs of customers, think about the needs of customers, and build a harmonious customer relationship.

客戶福祉

優化客戶服務是公司經濟持續健康發展的內在動力，集團積極開展多元場景的客戶交流活動，急客戶之所急，想客戶之所想，搭建和諧的客戶關係。

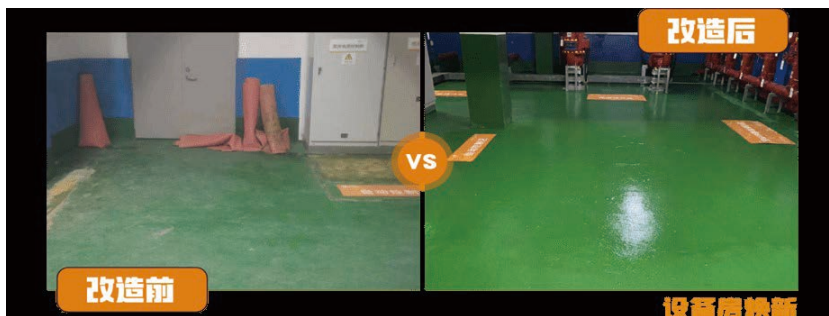
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Hong Yang Group Company carried out old community transformation and upgrading activities

弘陽集團開展老舊社區改造提升活動

In 2023, the Group carried out renovation and improvement activities for old communities, from landscape greening, equipment maintenance and inspection to warm and small-view renovation in the park, which not only improved the overall perception of the park, but also facilitated the travel of property owners, and renovated every corner of the community, comprehensively improved the portability of community infrastructure and the optimization and upgrading of the community living environment, so that the community can be more livable.

2023年，集團開展老舊社區改造提升活動，從園區景觀綠化、設備維護檢查到溫馨小景改造，提升園區整體感觀的同時，方便業主出行，煥新社區每個角落，全面提升了社區基礎設施的便攜性和社區居住環境優化升級，讓社區更加宜居。



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Redsun Properties not only attaches great importance to improving the quality of high-quality residential services, but also strives to strengthen the construction of commercial center services. Redsun Services actively responds to the call of the government, integrates the concept of green and low-carbon into daily services, and adopts energy conservation, emission reduction, green and environmentally friendly operation measures for merchants to build a healthy, comfortable and livable green home.

弘陽地產不僅重視提升優質住宅服務質量，也致力加強商業中心服務建設，弘陽服務積極響應政府號召，將綠色低碳理念融入日常服務中，對商戶採取的節能減排、綠色環保運營舉措，建設打造健康、舒適、宜居的綠色家園。

Hong Yang Group Company promoted the implementation of energy conservation and consumption reduction in 200+ projects 弘陽集團推動200+個項目節能降耗落地

In 2023, Redsun Services promoted the implementation of energy conservation and consumption reduction in more than 200 projects, completed the second optimization of basement lighting of more than 200 projects, completed the optimization of 10,000+ lamps in basement lighting, replaced 7,000+ new energy-saving lamps in basement and park, completed more than 95% of lighting time adjustment projects in summer, and installed 500+ digital remote energy management and control systems in non-residential projects. We also tried a variety of water-saving irrigation measures, practiced garbage classification, environmental protection public welfare activities, etc. to achieve energy conservation and consumption reduction. The actual energy consumption in the first half of the year decreased by RMB3.17 million compared with the budget, representing a year-on-year decrease of 15.2%. Through various energy-saving measures such as basement lighting, landscape lighting optimization, lighting time control adjustment, intelligent adjustment and control system installation, greening and water-saving irrigation, waste and old materials utilization, waste classification, environmental protection and public welfare activities, we bring low-carbon life to property owners and build a beautiful home with harmonious coexistence between human and nature.

2023年弘陽服務共推動200+個項目節能降耗落地，累計完成項目地庫照明二次優化約200餘個，完成地庫照明燈排布優化10,000+盞，地庫及園區更換新型節能燈源7,000+盞，完成夏時令照明時間調整項目達95%以上，非住項目安裝數字化遠程能源管控系統500+戶。並嘗試多種節水灌溉舉措，踐行垃圾分類、環保公益活動等實現節能降耗，半年度能耗實際發生對比預算減少317萬，對比下降15.2%。通過地庫照明、景觀燈優化、照明時控調整、智能調控系統加裝、綠化節水灌溉、廢棄舊物利用、落實垃圾分類、環保公益活動等多項節能舉措，為業主帶去低碳生活，建設人與自然和諧共生的美麗家園。



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Management Regulations on Three Connections and One Closed System

三關一閉管理規定

Control the merchants according to the three-connection-one-stop management system and decoration manual; During the night shift security inspection, we will comprehensively check the lighting situation of the shops, turn off the lights of the non-lights and the power supply of the charger in time, or require the operation to contact the shops in time for handling.

根據三關一閉管理制度和裝修手冊，對商戶進行管控；夜班安保巡查過程中會全面檢查商鋪關燈情況，對未關燈商鋪及時關燈以及充電寶供電進行斷電或要求運營及時聯繫商鋪回來進行處理。

Through the service quality feedback method of the questionnaire survey, the Company has established a deep connection with merchants and moved forward with them. The merchant satisfaction survey conducted by Redsun Properties in 2023 scored up to 90 points. The overall satisfaction of tenants in shopping malls has increased significantly compared with last year.

公司通過問卷調研的服務質量反饋方式，與商戶建立深度連接，與商戶齊頭並進。2023年弘陽地產開展的商戶滿意度調查，最高分90分。各購物中心門店租戶總體滿意度較去年大幅提高。

Stores	門店	Rankings	Score of 2023	Score of 2023 VS
				Score of 2022
		排名	2023年評分	2022年評分
Jinan Redsun Plaza	濟南弘陽廣場	1	90	↑ 20
Nanjing Redsun Plaza	南京弘陽廣場	2	89	↑ 19
Anqing Redsun Plaza	安慶弘陽廣場	3	86	/
Hengyang Redsun Plaza	衡陽弘陽廣場	4	86	/
Hefei Redsun Plaza	合肥弘陽廣場	5	77	↑ 19
Changzhou Zhongwu Redsun Plaza	常州中吳弘陽廣場	6	67	↑ 4

The overall satisfaction score of each store in the shopping mall in 2023

2023年度購物中心各門店租戶總體滿意度得分

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Customer Rights and Interests

Redsun Properties pays attention to listening to the voices of customers, takes the opinions and suggestions of customers as the booster for the Company to improve the quality of high-quality services, builds a standardized and professional service mechanism, opens a quick response channel, and properly handles the demands of each user to protect the interests of customers.

Response to customer demands

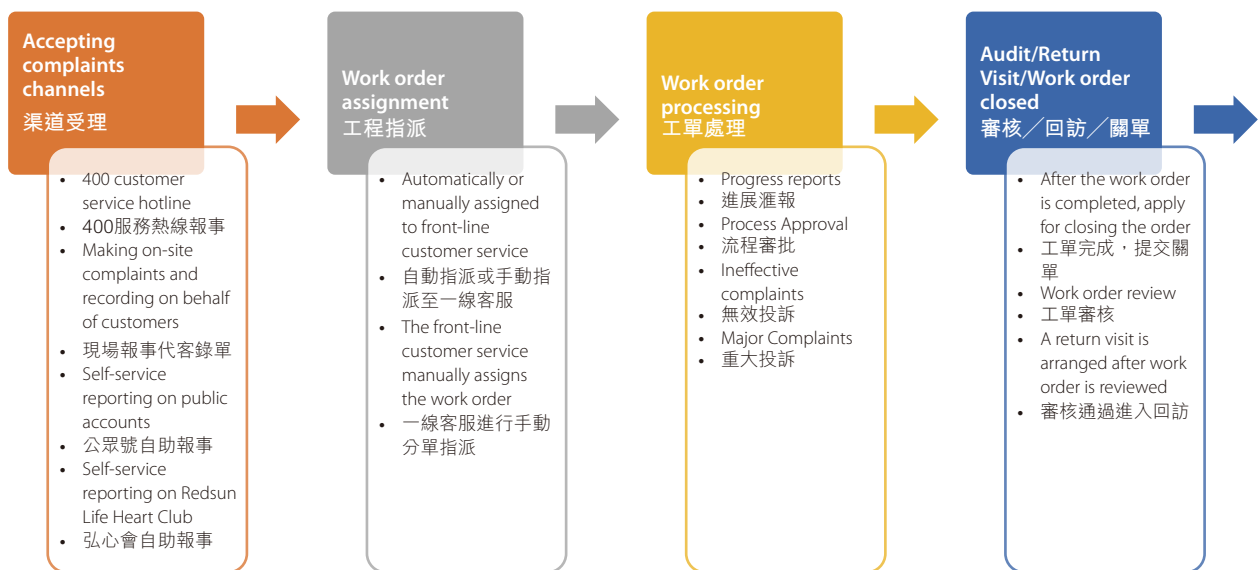
Customer demands are an important focus for the Company to improve its service quality. In the context of the cold winter of the industry, Redsun Properties has built a customer complaint handling process with clear responsibilities in accordance with the *Management Measures for Customer Complaints and Major Crisis Events of Hong Yang Group Company*, updated the assessment indicators and target values according to the actual situation of the Group, added a new reporting mechanism for mass complaint crisis events, and standardized the process of "important complaints and complaint follow-up" in the customer service risk control module of the CRM system. Based on the *Special Reward and Punishment Management Measures for Large-scale Operation of Redsun Properties*, the Company links customer complaints with performance, and encourages the team to continuously improve the quality of complaint resolution while ensuring the reasonable handling of customer demands, so as to provide customers with Redsun warmth and companionship.

客戶權益

弘陽地產注重聆聽客戶的聲音，將客戶的意見與建議作為公司提升優質服務品質的助推器，搭建標準化、專業化的服務機制，開通快速響應通道，妥善處理每個用戶的訴求，保障客戶利益。

客戶訴求響應

客戶訴求是公司服務質量改進的重要着力點。在行業寒冬背景下，弘陽地產依據《弘陽集團客戶投訴與重大危機事件管理辦法》，搭建職責明確的客戶投訴處理流程，根據集團實際情況更新考核指標和目標值，新增了群訴危機事件上報機制，規範CRM系統中客服風控模塊「重要投訴及投訴跟進」流程。並依托《弘陽地產大運營專項獎罰管理辦法》，將客戶投訴情況與績效掛鉤，在保證客戶訴求合理處理的同時，激勵團隊持續改進訴求解決質量，為客戶提供弘陽式溫暖陪伴。

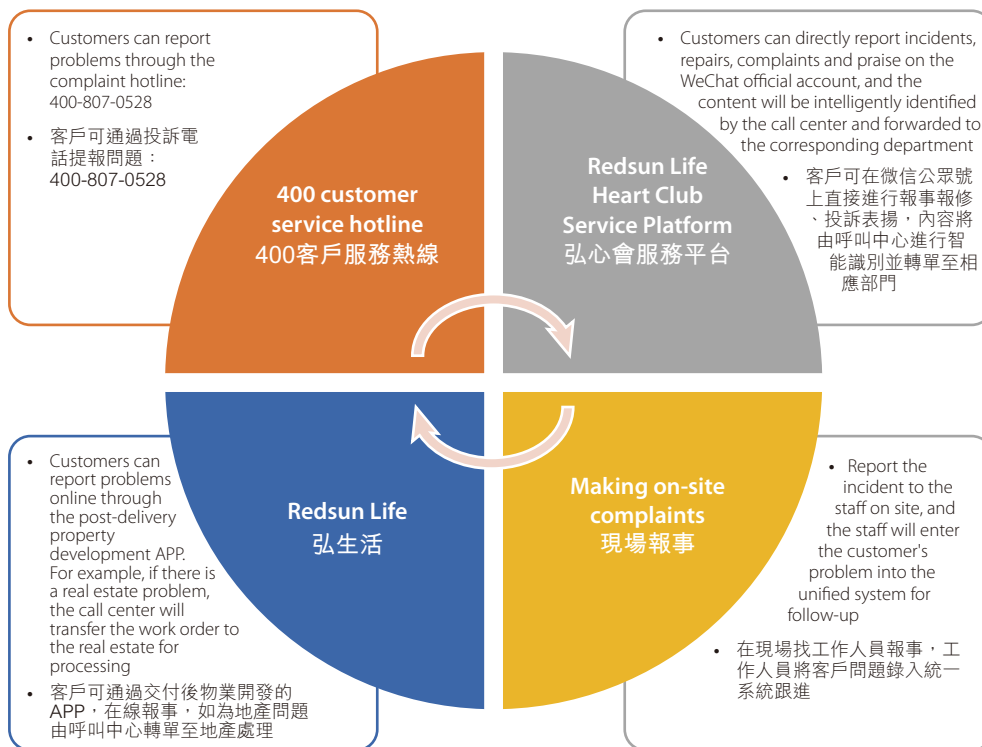


Complaint Handling Process of Redsun Properties
弘陽地產投訴處理流程

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Redsun Properties attaches great importance to customer demands. In order to ensure that customer demands can be effectively solved, we have set up a multi-scenario customer complaint channel that combines online and offline channels, and set up a time control mechanism for complaint resolution to ensure that the Company can timely understand customer demands and effectively feedback customer opinions.

弘陽地產高度重視客戶訴求，為保障客戶訴求能夠有效解決，設置線上與線下相結合的多場景客戶投訴渠道，並設置訴求解決的時間管制機制，確保公司能夠及時了解客戶訴求，有效反饋客戶意見。



During the Reporting Period, the Group received a total of 1,436 customer complaints, of which 74% of valid complaints were handled and fed back, providing customers with satisfactory replies.

報告期內，本集團共接到客戶投訴1,436起，並對其中74%的有效投訴均進行了處理和反饋，為客戶提供了滿意的答覆。

In order to ensure the effective implementation of customer demands, the Group provides customized customer complaint handling training for specific positions to further improve employees' ability to respond to complaints. For common complaints, we summarize the skills of complaint handling, standardize the guidance process, standardize the speech process, form a standardized and systematic complaint process, and carry out irregular training for the weak aspects of complaint handling and special personnel to make up for the shortcomings of employees.

為保障客戶訴求有效落實，集團針對特定崗位提供定制化客戶投訴處理培訓，進一步提升員工應對投訴的能力。針對常見的投訴問題，總結投訴處理技巧及規範引導流程、規範話術，形成標準化、系統化投訴流程，並對投訴處理的薄弱方面和特殊人員開展不定時培訓，補足員工短板。

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Group quarterly cornerstone meeting training

集團季度基石會議培訓

We carry out a quarterly training on complaint handling skills and standardization led by the Group's 400 call center, and a cornerstone meeting attended by the customer service team of the operation management department and colleagues from property companies. For common complaints, we summarize the skills of complaint handling, standardize the guidance process, standardize the speech process, form a standardized and systematic complaint process, and carry out irregular training for the weak aspects of complaint handling and special personnel to make up for the shortcomings of employees.

我們每季度開展一次由集團400呼叫中心牽頭開展投訴處理技巧及規範相關培訓，運營管理部客服組、物業公司同事參加的基石會議培訓。針對常見的投訴問題，總結投訴處理技巧及規範引導流程、規範話術，形成標準化、系統化投訴流程，並對投訴處理的薄弱方面和特殊人員開展不定時培訓，補足員工短板。

*Customer privacy protection*

Redsun Properties attaches great importance to the protection of customer information in the era of big data, and abides by the *Property Law of the People's Republic of China*, the *Personal Information Protection Law of the People's Republic of China* and other laws and regulations to protect the privacy and security of customers. Focusing on the confidentiality management of customer information, the Company paid close attention to system construction, formulated the *Information Confidentiality System*, the *Call Center Management Manual* and other regulations within the Company, gradually improved the confidentiality measures of hierarchical management and permission restrictions, and formulated a strict responsibility and punishment system. During the Reporting Period, Redsun Properties did not experience any customer privacy leakage incidents.

客戶隱私保護

大數據時代的弘陽地產高度客戶信息保護，依法遵循《中華人民共和國物權法》、《中華人民共和國個人信息保護法》等法律法規，保障客戶的隱私安全。圍繞客戶信息保密管理工作，狠抓制度建設，在公司內部制定《信息保密制度》和《呼叫中心管理手冊》等條例，逐步完善制分級管理和權限限制的保密舉措，制定嚴格的責任處罰制度。報告期內，弘陽地產未發生任何客戶隱私洩漏事件。

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<p>Restrictions on employees 人員規範</p>	<ul style="list-style-type: none"> It is strictly prohibited to pry into or ask other employees for information that has nothing to do with their job responsibilities 嚴禁任何員工向其他崗位員工窺探或過問職責外的信息 It is strictly prohibited to print and copy all kinds of information and materials of the Company without permission, and spread them outside without authorization 嚴禁任何員工私自列印、複印公司各類信息資料，不得在不經允許的前提下對外傳播
<p>Authority management 權限管理</p>	<ul style="list-style-type: none"> Assign customer information access permission according to the responsible area and project 依據管轄區域與項目下發客戶信息查看權限 The opening of the customer's system authority can only be operated with the consent of the department leader 由部門領導同意後方可開通客戶系統權限
<p>Methods of punishment 處置手段</p>	<ul style="list-style-type: none"> Anyone who finds any leakage of secrets in any link must report to the manager/supervisor within 10 minutes, and the manager/supervisor must report to the head of the centre within 10 minutes 所有員工需在任何失密、泄密現象發生後的10分鐘內向經理／主管報告，經理／主管則需在10分鐘內報告給中心領導 For those employees who are involved in the loss or leakage of confidential information, serious warning shall be given to those with minor circumstances, and dismissal and other punishment shall be given to those with serious circumstances 對於失密、泄密事件相關責任人員，將嚴重警告情節較輕者，對情節嚴重者予以辭退等處置

Measures of Customer Privacy Protection

客戶隱私保護舉措

Responsible marketing

In accordance with the *Redsun New Media Management Regulation*, the Group has standardized the division of responsibilities, content release and review, account management and other operating standards for our new media accounts in terms of new media registration, graphic release and operation management, and has established the *Brand Visual Identification System (VI) Management Measures* and the *Poster Design and Picture Font Copyright Management Measures* to unify the Group's external brand information and prevent false publicity and excessive marketing.

責任營銷

本集團依據《弘陽新媒體管理規範》，針對新媒體註冊登記、圖文發佈、運營管理等方面，規範了我們新媒體賬號的職責分工、內容發佈與審核、賬號管理等運營標準，並建立了《品牌視覺識別系統(VI)管理辦法》與《海報設計與圖片字體版權管理辦法》，統一集團對外品牌信息，杜絕虛假宣傳與過度營銷。

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Redsun Properties adheres to a responsible marketing attitude, abides by the *Advertising Law of the People's Republic of China*, the *Law of the People's Republic of China on the Protection of Consumer Rights and Interests* and other laws and regulations, and has established and improved internal systems such as the *IP Image Basic Regulation Manual*, the *Redsun Short Video Management Regulation* and the *Redsun New Media Management Regulation* to grasp the management and control policies of new media marketing management, unify the Company's external marketing image, and avoid false marketing and excessive marketing.

弘陽地產堅持負責任的營銷態度，遵守《中華人民共和國廣告法》、《中華人民共和國消費者權益保護法》等法律法規，實建立健全《IP形象基礎規範手冊》、《弘陽短視頻管理規範》、《弘陽新媒體管理規範》等內部制度，緊握新媒體營銷管理工作的管控方針，統一公司對外營銷形象，避免虛假營銷和過度營銷現象。

Brand Management System 品牌管理體系	Main contents 主要內容
Brand Visual Management 品牌視覺管理	VI System design and application, poster design, picture font copyright, IP design and operation level, etc. VI系統設計與應用、海報設計、圖片字體版權、IP設計運營級等
Integrated Communication Management 整合傳播管理	Standardized speech display, communication strategy and content, voice management, performance release, brand activities, etc. 標準化說辭展示、傳播策略與內容、聲量管理、業績發佈、品牌活動等
Media Management 媒介管理	Media resource construction, maintenance and update, resource allocation strategy, plan and cost efficiency management, summary and review, etc. 媒體資源建設、維護與更新、資源投放策略、計劃與費效管理、總結復盤等
New Media Operation Management 新媒體運營管理	New media industry research, self-media matrix, new media content release and evaluation incentives, operation mechanism, etc. 新媒體行業研究、自媒體矩陣、新媒體內容發佈與評價激勵、運營機制等
Public Opinion Crisis and Spokesperson Management 輿情危機與新聞發言人管理	Public opinion classification, public opinion monitoring and handling, crisis public relations, spokesperson management, public opinion management training, etc. 輿情分級、輿情監測與處理、危機公關、新聞發言人管理、輿情管理培訓等
Brand Honor Management 品牌榮譽管理	Award review, application principles and attendance requirements, award acquisition, file management, etc. 獎項梳理、申領原則與出席要求、獎項獲取、檔案管理等
Brand Asset Protection 品牌資產保護	Registration and copyright protection of trademarks, patents and domain names related to the Redsun brand, and enhancement of brand value, etc. 弘陽品牌相關商標、專利、域名等註冊與版權保護，品牌價值提升等

Brand Management System

品牌管理體系

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

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ENVIRONMENTAL RESPONSIBILITY

A beautiful living space relies on a healthy ecological environment. Facing the increasingly severe challenges of environment, resources and climate change, Redsun Properties has thoroughly implemented the concept of green development, actively responded to the national strategic policy of "carbon peak and carbon neutrality", and focused on reducing the impact of its business activities on the environment. We continue to improve the internal environmental governance system, steadily carry out ecological construction, ecological construction and green operation, continuously promote the implementation of new technologies for energy conservation and emission reduction, and strive to promote the Company to move towards a green and low-carbon path.

Environmental Governance

Environmental management system

Redsun Properties actively fulfilled its corporate social responsibility, identified climate change risks and formulated practical environmental management policies. We strictly abide by the *Environmental Protection Law of the People's Republic of China*, the *Law of the People's Republic of China on Appraising of Environmental Impacts*, the *Law of the People's Republic of China on the Prevention and Control of Water Pollution*, the *Atmospheric Pollution Prevention and Control Law of the People's Republic of China*, the *Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Waste*, and the *Energy Conservation Law of the People's Republic of China* and other national-level laws and regulations, and have formulated a comprehensive environmental protection management system based on the business characteristics of real estate enterprises. During the Reporting Period, Redsun Properties had no environmental violations or major accidents.

環境責任

美好的居住空間依托於健康的生態環境。面對日益嚴峻的環境、資源和氣候變化考驗，弘陽地產深入貫徹綠色發展理念，積極響應國家「碳達峰碳中和」戰略政策，著重降低自身經營活動對環境造成的影響。我們持續完善內部環境治理體系，穩步開展生態建築、生態施工以及綠色運營工作，不斷推進節能減排新技術的落地實施，努力推動企業向綠色低碳道路邁進。

環境治理

環境管理體系

弘陽地產積極履行企業社會責任，識別氣候變化風險並制定了切實可行的環境管理方針。我們嚴格遵守《中華人民共和國環境保護法》《中華人民共和國環境影響評價法》《中華人民共和國水污染防治法》《中華人民共和國大氣污染防治法》《中華人民共和國固體廢物污染環境防治法》《中華人民共和國節約能源法》等國家層面的法律規定，並根據房企經營特性制定了全面的環境保護管理體系。報告期內，弘陽地產未發生與環境相關的違規情況或重大事故。

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Construction 施工建設

- In terms of the construction stage, the *Environmental Management Manual*, the *Guidelines for the Open Management of Construction Sites of Redsun Properties Group* and other environmental protection rules and documents were issued to ensure that the construction activities meet the environmental management standards.
- 針對施工階段，頒佈《環境管理手冊》《弘陽地產集團工地開放管理工作指引》等工程建設方面的環保細則文件，確保施工活動符合環境管理標準。

Commercial Operations 商業運營

- For shopping malls, properties and other commercial operation sites, we have formulated the *Environmental Management Regulations and Standards of Redsun Commercial Home Shopping Malls*, the *Operation Guidelines for Energy Conservation and Consumption Reduction*, and the *Waste Removal Routes and Management Regulations* to clarify the regulatory requirements of each link.
- 針對商場、物業等商業運營場所，制定《弘陽商業家居商場環境管理規定與標準》《節能減耗操作指引》《垃圾清運路線與管理規定》等制度，明確各環節的監管要求。

Environmental Protection Management System 環境保護管理體系

Environmental targets

In order to promote the green and sustainable development of the enterprise, Redsun Properties has formulated environmental management objectives including energy and water conservation, waste and greenhouse gas emission reduction based on the actual situation of the industry and its own business, and clarified the improvement direction of the operation process to ensure that the enterprise's commitment to environmental protection is put into practice and build a greener future for the industry and society.

環境目標

為推動企業朝綠色、可持續方向發展，弘陽地產結合行業和自身業務實際，制定了包括節能節水、廢棄物和溫室氣體減排的環境管理目標，並明確運營流程的改進方向，確保企業對環保承諾付諸實踐，為行業和社會構建更加綠色的未來。

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Energy Management 能源管理	Water Efficiency 用水效率	Waste Management 廢棄物管理	Greenhouse Gas Emissions 溫室氣體排放
<ul style="list-style-type: none"> Set a cost reduction target for the year, and require the energy consumption and expense saving rate to be no less than 3% 設立本年度降本目標，要求能耗費用節約率不低於3% Continue to carry out energy-saving training and incentive programs for employees, suppliers and partners 持續開展針對員工、供應商及合作夥伴的節能降耗的培訓與激勵項目 Explore the possibility of using clean energy 探索清潔能源使用的可能性 	<ul style="list-style-type: none"> Improve the water-saving awareness of employees, suppliers and partners 提高員工、供應商及合作夥伴節水意識 Explore the application of water-saving facilities and technologies 探索節水設施及技術的應用 	<ul style="list-style-type: none"> Raise awareness of waste classification among employees, suppliers and partners 提高員工、供應商及合作夥伴垃圾分類意識 Explore the application of recyclable materials 探索可回收材料的應用 Strengthen the implementation of green office (such as paperless office) and other measures 加強綠色辦公（例如無紙化辦公）等措施落地 	<ul style="list-style-type: none"> Improve the carbon emission accounting system and gradually build a carbon emission management system covering all operating places 完善碳排放核算體系，逐步搭建覆蓋所有運營地的碳排放管理體系 Continue to carry out emission reduction actions and strive to maintain and reduce overall carbon emissions 持續開展減排行動，努力維持並降低整體的碳排放量

Environmental Protection Targets 環境保護目標

Response to Climate Crisis

In the context of global response to climate change and the “zero-carbon change” scenario driven by relevant policies and markets in China, enterprises play a vital role as the main source of greenhouse gas emissions and an important part of the “carbon neutrality” plan. Redsun Properties always pays attention to the issues related to climate change and attaches great importance to the negative impact of climate crisis on the industry. During the Reporting Period, we followed the guidance and recommendations of TCFD (Task Force on Climate-related Financial Disclosures) to identify the physical risks and transition risk factors that will have an impact on the Group’s production and operation activities based on the comparative scenarios under the two typical greenhouse gas concentration pathways (RCP 2.6 and RCP8.5), and formulated and updated effective measures in a targeted manner to guide the Company to respond to climate change risks in a more powerful and orderly manner and provide a solid guarantee for sustainable development.

應對氣候危機

在全球應對氣候變化的大背景和我國相關政策與市場雙驅動的「零碳變革」情境下，企業作為溫室氣體排放的主要來源和「碳中和」計劃的重要主體，發揮著至關重要的角色。弘陽地產時刻關注氣候變化的有關議題，高度重視氣候危機為行業帶來的負面影響。在報告期內，我們遵循TCFD (task force on Climate-Related Financial Disclosures，氣候相關財務信息披露工作組)的指引建議，根據兩種典型溫室氣體濃度途徑(RCP 2.6與RCP8.5)下的對比情境識別出將對本集團生產經營活動產生影響的實體風險及轉型風險因素，並有針對性的制定和更新有效措施，引導公司更加有力、有序的應對氣候變化風險，為可持續發展提供堅實保障。

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Risk types 風險類型		Risk factors 風險因素	Measures 應對舉措
Physical risk 實體風險	Acute	Extreme weather events such as rainstorm, typhoon, flood, extreme high temperature and cold climate	<ul style="list-style-type: none"> Formulate emergency plans and management measures in response to natural disasters and emergencies; Formulate the <i>Flood Emergency Plan</i> document to provide guidance on the formulation of extreme climate early warning mechanism and emergency plan, and regularly carry out emergency drills; According to the location of the project, incorporate the physical risk into the product design and construction planning to minimize the impact of climate on the construction and mall operation; Monitor extreme weather at any time and make corresponding preparations and response measures in advance or in time to ensure the safety of employees and owners.
	Chronic	Changes in temperature and rainfall	
	急性	暴雨、颱風、洪水、極端高溫和寒冷氣候等極端天氣事件	<ul style="list-style-type: none"> 制定應對自然災害和緊急情況方面的應急預案和管理辦法； 制定《防汛應急預案》文件以指導公司面對極端氣候時預警機制及應急方案的制定，並定期開展應急演練； 根據項目所在地，將實體風險納入到產品的設計及施工規劃中，盡可能減小氣候對於施工和商場運營的影響； 隨時對極端天氣進行監控，提前或及時做出相應的準備及應對措施，保障員工及業主的安全。
	慢性	氣溫與降雨量的變化等影響	

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Risk types 風險類型		Risk factors 風險因素	Measures 應對舉措
Transition risk 轉型風險	Policies and law 政策和法律	Introduction of double carbon and other policies related to energy conservation and emission reduction Stricter emission reporting obligations than ever 雙碳及其他節能減排相關政策 出台 更嚴格的排放量報告義務	<ul style="list-style-type: none"> • Pay attention to and sort out the update of relevant regulatory laws and regulations related to the Group's business at any time, and timely update the Company's management system and management methods; • Continuously disclose the Company's energy and carbon emission related data to meet the requirements of regulatory authorities for relevant data reporting; • Continue to carry out energy conservation and emission reduction measures, and explore new opportunities for carbon reduction such as carbon elimination and carbon compensation.
	Technology 技術	Promotion of clean energy Transformation, maintenance and management of low emission facilities 清潔能源使用的推廣 低排放設施的改造、維護及 管理	<ul style="list-style-type: none"> • 關注並梳理與本集團業務相關的相關監管法規的更新，並及時更新公司管理制度和管理辦法； • 持續向公眾披露公司能源與碳排放相關數據，滿足監管部門對相關數據報告的要求； • 持續開展節能減排措施，探索碳消除、碳補償等減碳新機遇。 • Actively pay attention to the development of new technologies in the market and actively explore the scenarios of using clean energy, e.g. solar energy and wind energy; • Actively pay attention to the government's incentive policies; Actively carry out green finance projects; • Explore the feasibility of green building and low-carbon building projects and realize the implementation of the project when possible; • Actively replace old equipment with high emissions and actively carry out energy conservation and emission reduction measures. • 積極關注市場清潔新技術的發展，積極探索太陽能、風能等清潔能源的利用場景； • 積極關注政府鼓勵政策；積極開展綠色金融項目； • 探索綠色建築、低碳建築項目的可行性，在可能的情況下，實現項目落地； • 積極替換高排放的老舊設備，開展節能減排措施。

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Risk types 風險類型	Risk factors 風險因素	Measures 應對舉措
Market	Rising demand for green buildings Rising purchase costs	<ul style="list-style-type: none"> Explore the feasibility of green building and low-carbon building projects, and increase investment in relevant projects if possible; Pay attention to the price change trend of purchased products and control the purchase cost of green materials through rational allocation of resources.
市場	綠色建築的需求上漲 採購成本上漲	<ul style="list-style-type: none"> 探索綠色建築、低碳建築項目的可行性，在可能的情況下，加大相關項目的投入； 關注採購品價格變化趨勢，通過合理配置資源，管控綠色材料的採購成本。
Reputation	Media, customers and the public attention to the low-carbon transformation of enterprises Stakeholders' attention to negative information	<ul style="list-style-type: none"> Implement effective compliance, energy and carbon emission management, and listen to the opinions of stakeholders in a timely manner; Actively disclose the practice and performance of enterprises in energy conservation and emission reduction, and integrate energy conservation and emission reduction and green development into enterprise operation management and brand publicity.
聲譽	媒體、客戶及公眾對於企業低碳轉型的關注 利益相關方對負面信息的關注	<ul style="list-style-type: none"> 實施有效的合規、能源及碳排放管理，及時聽取利益相關方的意見； 積極公開企業在節能減排等方面的實踐與績效，將節能減排、綠色發展融合進企業運營管理及品牌宣傳中。

Climate Risk Identification and Response Measures

氣候風險識別與應對措施

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Ecological Buildings

Redsun Properties regards the creation of green buildings as a key element of the sustainable development of the Group's business. In all stages of architectural design, construction and operation, we strictly refer to the new national standard of the *Green Building Evaluation Standard GB50378-2019*, and achieve the optimal utilization of the building environment and resources by integrating advanced environmental protection technologies and sustainable design concepts. We continuously improve the quality of green design, insist on the use of environmentally friendly building materials, strive to create a green esthetic living space, and contribute to the full-cycle, all-round and all-field green and low-carbon transformation and development of the real estate and construction industry.

Green design

Our green design concept covers the full life cycle of construction projects, from project planning, land selection, building materials procurement, housing design and construction stages, to the operation and maintenance of buildings, and comprehensively considers the sustainability of ecology, economy and society, striving to achieve the effective use of resources, environmental protection and the health and integration of the community.

生態建築

弘陽地產將打造綠色建築視為本集團業務可持續發展的關鍵元素，在建築設計、施工和運營各階段均嚴格參照《綠色建築評價標準GB50378-2019》新國標，通過整合先進的環保技術與可持續設計理念，實現建築環境與資源的最優利用。我們不斷提升綠色設計質量，堅持採用環保建材，力求打造綠色美學生活空間，為房地產建築業全週期、全方位、全領域綠色低碳轉型發展貢獻力量。

綠色設計

我們的綠色設計理念覆蓋建築項目的全生命週期，從項目規劃、用地選擇、建材採購，到房屋設計、施工階段，再到建築的運營與維護，全方位考慮生態、經濟和社會的可持續性，力求實現資源的有效利用、環境的保護和社區的健康共融。

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Reasonable land use plan 合理用地規劃 ↓

- Most of the projects adopt high-rise design. Through reasonable planning, the plot ratio of above-ground buildings is improved, which saves energy and forms a green and ecological community environment.
- 大多數項目採用高層設計，通過合理規劃，提高地上建築容積率，節約用力，形成綠色生態的小區環境。

Selected environmentally friendly building materials 優選環保建材 ↓

- Use building materials that are 20% higher than the national building design index, and the proportion of green building materials in the overall building shall not be less than 30%.
- 採用高出國家建築設計指標20%的建築材料，且建築整體綠色建材用料佔比不低於30%。

Energy Conservation Design 節約能源設計 ↓

- Adopt open design in the indoor area, strengthen lighting and ventilation, reduce the dependence on air conditioning and fresh air equipment after check-in, and reduce building energy consumption;
- 戶內採用開放式設計，加強採光通風，減少入住後對空調新風等設備的依賴，降低建築能耗；
- Commercial construction and installation of sunshade canopy curtains effectively block solar radiation and reduce indoor energy load.
- 商業建築安裝遮陽天棚簾，有效阻擋太陽輻射，降低室內能源負荷。

Sponge city concept 海綿城市理念 ↓

- The sponge city concept is used to analyze the site characteristics and landscape effect of the project, and a variety of water-saving designs such as green roof, cropping of the crown layer, permeable pavement, ecological gully rainwater garden and multi-functional storage pool are combined to achieve water absorption, water storage and water purification functions, and realize the free migration of rainwater in the project.
- 運用海綿城市理念，分析項目的場地特性及景觀效果，組合採用綠色屋頂、冠層截留、透水鋪裝、生態溝雨水花園、多功能調蓄池等多種節水設計，達到吸水、蓄水、淨水功能，實現雨水在項目中自由遷移。

Environmentally friendly and efficient assembly 環保高效裝配 ↓

- Vigorously develop environmentally friendly prefabricated buildings, promote prefabricated decoration services, and optimize traditional construction sites into factory prefabrication + on-site installation methods to reduce waste and dust emissions, control noise pollution, reduce energy consumption and improve construction efficiency.
- 大力發展環境友好型的裝配式建築，推進裝配式裝修服務，將傳統施工工地優化為工廠預製+現場安裝方式，減少廢棄物和粉塵排放、控制噪音污染、降低能耗，提高施工效率。

Green Building Design Philosophy 綠色建築設計理念

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Green certification

We practice the whole-process construction concept of “people-oriented and local-oriented” green buildings, continue to increase the proportion of green buildings in projects, and promote the green and low-carbon transformation of the industry. Green buildings attach great importance to the feelings of building users, and adopt various technical means to create a healthy and comfortable high-quality livable environment, so as to achieve the harmony and unity between human and nature environment, buildings and natural environment. Focusing on the principle of adapting to local conditions and emphasizing the respect for local humanistic, natural and climate conditions. As of the end of the Reporting Period, Redsun Properties had obtained green building certifications for a total of 133 projects.

綠色認證

我們踐行「以人為本、因地制宜」的綠色建築全過程建設理念，持續提高項目綠色建築比例，推動行業綠色低碳轉型。綠色建築重視建築使用者的感受，採取多種技術手段打造健康舒適的高品質宜居環境，做到人與自然環境、建築物與自然環境的和諧統一。注重因地制宜原則，強調尊重本地的人文、自然、氣候條件。截至報告期末，弘陽地產累計共有133個項目取得綠色建築認證。

Introducing the concept of “Sponge City” to create water conservation and protection parks

引入「海綿城市」理念，打造節水護水園區

Redsun Properties actively responded to the government’s call. At the initial stage of the pipeline construction of the project, such as Suzhou Shangchen View Mansion, Xuzhou Metropolitan City, Xuzhou Puyue Residence, Changzhou Commercial and Trading Peak, Changzhou Longyun Tiancheng, and Nantong Zi Yun Ji of Redsun, the concept of “Sponge City” was incorporated into the plan. Through methods such as concave-style land, rainwater recycling pool, rainwater garden, permeable toilet, etc., the Company realizes the retention, storage and reuse of rainwater. By combining, storage, purification, use and discharge, rainwater sources will be used locally to maximize the storage, permeability and purification of rainwater in urban areas, and promote the utilization of water resources and protection of the ecological environment.

弘陽地產積極響應政府的號召，在弘陽蘇州天境上辰、徐州大都會、徐州璞樾門第、常州商貿雲峰、常州龍運天城、南通紫雲集等項目的管線方案設計初期，將「海綿城市」理念納入規劃。通過下凹式綠地、雨水回收池、雨水花園、透水鋪裝等手段，實現雨水的滯留調蓄和回用。結合滲、滯、蓄、淨、用、排的方式，將雨水資源就地消納，最大限度地實現雨水在城市區域的積存、滲透和淨化，促進水資源的利用和生態環境保護。



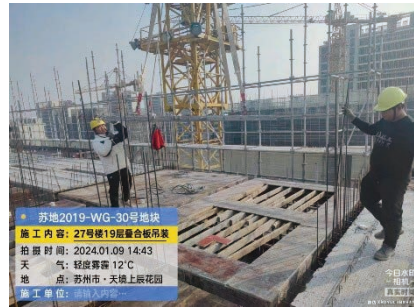
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Creating a model of fitting-out construction 打造装配式建築範本

Redsun Properties is committed to creating a prefabricated construction model. In many projects including Nanjing Atmosphere of Mind, Lakeside Mansion, Lishui Xiyue Garden, Suzhou Shangchen View Mansion and other projects, the Company has adopted the installation and repair mode, further promoted the integration and quality of construction and repair, and promoted the comprehensive application of the integration technology of the equipment pipeline line and the materials and products such as one-piece partition walls, one-piece flooring, and whole-piece cranes, so as to further reduce the current operation and improve the quality of construction.

弘陽地產致力於打造装配式建築範本，在包括南京玖樾印象、雲溪璟園、溧水熹樾花園、蘇州天境上辰等多數項目中，均採取了装配式裝修模式，進一步推動建築裝修集成化、部品化，促進設備管線集成技術及一體式隔牆、一體式地板、整體式吊頂等材料及產品的綜合應用，進一步減少現場濕作業，提升建築品質。



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Ecological Construction

In order to minimize the resource consumption and environmental pollution caused by construction activities, Redsun Properties has established a comprehensive ecological construction management system. We strictly abide by the *Environmental Protection Law of the People's Republic of China* and other laws and regulations of the places where we operate, and have formulated internal management requirements such as the *Redsun Properties Construction Project Management System and Implementation Rules*, the *Redsun Properties Standards of Safe and Civilized Construction* and the *Project Assessment Management System*. At the same time, we incorporate green and environmentally friendly construction standards into bidding contracts, and require contractors to strictly implement the responsibility system for safe and environmentally friendly production and implement green construction compared with more stringent environmental protection standards at the national level.

During the construction process, we comprehensively consider the needs of the environment and surrounding communities, implement a number of green and environmental protection measures, optimize the construction plan and technology, and save energy, water sources and raw materials in the construction on the premise of ensuring the quality of the project and the safety of the building environment, effectively strengthen the management of waste discharge and dust prevention, reduce the ecological impact of construction operations, and create a clean, comfortable and safe construction environment.

生態施工

為最大程度降低施工活動對資源的消耗及環境的污染，弘陽地產建立了全面的生態施工管理體系。我們嚴格遵守《中華人民共和國環境保護法》等經營所在地的法律法規，制定了《弘陽地產建設工程管理制度及實施細則》《弘陽地產安全文明施工標準》《工程考核管理制度》等內部管理要求，同時將綠色環保建造標準納入招標合同，以較國家層面更為嚴格的環保標準要求承建商嚴格落實安全環保生產責任制，執行綠色施工。

我們在施工過程中綜合考慮環境和周邊社區需求，實施了多項綠色環保舉措，對施工方案和技術進行優化，在保障工程質量及建築環境安全等前提下，實現在施工中節約能源、水源及原材料，有效加強廢棄物排放管理和揚塵防治，降低施工作業的生態影響，營造乾淨、整潔、舒適、安全的施工環境。

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Low-carbon Operation**低碳運營**

Give priority to energy-saving lamps such as solar energy, sound control and light control to effectively reduce the electricity consumption for lighting at the construction site;

優先選用太陽能、聲控、光控等節能燈具，有效降低施工現場照明用電；

Formulate construction energy consumption indicators, adopt environmentally friendly construction machinery and equipment recommended by the state or the industry, reasonably arrange the construction sequence, and make full use of public machinery resources in the work area;

制定施工能耗指標，採用國家或行業推薦的環保施工機械設備，合理安排施工順序，充分利用工區的公用機械資源；

Regularly recording, reviewing and analyzing the production and domestic electricity consumption data of construction areas and offices to form a normalized management mechanism;

定期記錄、審核、分析施工區域及辦公室的生產、生活用電數據，形成常態化管理機制；

Set up automatic control devices for temporary electrical lines and temporary electrical equipment reasonably.

合理設置臨電線路及臨電設備的自動控制裝置。

Water Management**用水管理**

Install water recycling devices to achieve secondary utilization;

安裝用水循環回收裝置，實現二次利用；

Design and build drainage ditches, grease traps and other facilities according to standards;

按標準設計和修建排水溝、隔油池等設施；

The turbid wastewater generated from the washing of soil trucks is collected through drainage and mud sedimentation facilities and discharged to the sedimentation tank for separation;

通過排水和泥漿沉澱設施收集清洗帶泥土貨車產生的渾濁廢水，排至沉澱池進行分離；

After the collection of construction water and domestic water, they are discharged through independent pipelines to achieve closed-loop treatment of wastewater.

施工用水和生活用水完成收集後均有獨立管道排放，實現廢水閉環處理。

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High-quality Materials 優質材料	<p>Choose and improve the anti-formaldehyde level requirements for indoor panels, and the density of medium-density fiberboards shall reach 720-760/m³, and the environmental protection standard E1 level shall be ensured to ensure the indoor environmental safety; 室內板材選用提高抗甲醛等級要求，中密度纖維板密度需達到720-760/立方米，環保標準E1級，確保室內環境安全；</p> <hr/> <p>Use sound insulation glass and sound insulation floor to reduce noise interference and improve living experience. 使用隔音玻璃、隔音樓板，減少噪音干擾，提升居住體驗。</p>
Waste Control 廢棄物管控	<p>Formulate the <i>Waste Classification Management System</i> to classify, stack, recycle and reuse waste (different materials such as wood, formwork, steel bars and pipe materials are stacked separately to facilitate secondary recycling); 制定《垃圾分類管理制度》，對垃圾進行分類堆放、回收、再利用(如木方、模板、鋼筋、管材等不同材料分別堆放，方便二次回收利用)；</p> <hr/> <p>Set up a centralized garbage storage area during the construction process; 施工過程中設置垃圾集中堆放區；</p> <hr/> <p>Training construction workers to restrict them to collect garbage in a centralized manner; 對施工人員進行培訓，約束其對垃圾進行定點集中匯集；</p> <hr/> <p>Contracting construction waste to third-party professional institutions such as local urban management for proper disposal. 將建築垃圾承包至當地城管等第三方專業機構進行妥善處置。</p>
Dust Control 揚塵控制	<p>Set up enclosed fences at the construction sites of each project; 各項目施工場地設置封閉圍；</p> <hr/> <p>Each project construction site is equipped with sprinklers and fog cannons to reduce dust; 各項目施工場地配備灑水車、霧炮設施減少揚塵；</p> <hr/> <p>Use dust-proof mesh coverage for stacking materials; 對於堆放材料採用防塵網覆蓋防治；</p> <hr/> <p>At the construction site, dust monitoring equipment and air quality monitoring system are set up to report PM2.5 and other data to realize real-time monitoring of air pollutants such as dust. 工地現場設置揚塵監測設備以及空氣質量監測系統播報PM2.5等數據，實現揚塵等空氣污染物的實時監控。</p>

Ecological Construction Measures

生態施工措施

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Low-carbon Operation

Redsun Properties not only practices the concept of sustainable development in the process of building development and construction, but also fully implements various green and low-carbon operation measures in the commercial sector and daily office areas. In accordance with internal systems such as the *Environmental Management Regulations and Standards of Redsun Commercial Home Shopping Malls* and the *Operation Guidelines for Energy Conservation and Consumption Reduction*, we conduct refined management and control of water and electricity consumption in business premises, respond to environmental management objectives with practical actions in daily operation and management, actively assume the environmental responsibilities of the enterprise, and bring green and comfortable life esthetic experience to all stakeholders.

Green business

Business operation is an important part of corporate carbon reduction. Redsun Properties implements a "Green Business Model", continuously improves energy conservation and environmental protection measures related to business premises such as water and electricity conservation and waste classification management, and establishes a green and sustainable business management system.

低碳運營

弘陽地產不僅在建築開發和施工過程中踐行可持續發展理念，同時在商業板塊和日常辦公領域中也全面推行各項綠色低碳營運措施。我們依照《弘陽商業家居商場環境管理規定與標準》《節能降耗操作指引》等內部制度對經營場所的水電能耗進行精細化管控，在日常運營管理以實際行動回應環境管理目標，積極承擔企業肩負的環境責任，為各利益相關方帶來綠色舒適的生活美學體驗。

綠色商業

商業經營是企業減碳的重要環節。弘陽地產實行以「綠色化」為導向的商業模式，不斷完善節水節電、廢棄物分類管理等商業場所相關的節能環保措施，建立綠色可持續的商業管理體系。

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Energy conservation and consumption reduction 節能降耗

- Implement the *Three Off and One Closed Management Regulations*, and formulate energy management and control plans;
- 落實《三關一閉管理規定》，制定能源管控方案；
- Formulate the *Time System of Hong Yang Plaza Fountains and Water Features* and the *System of Lighting for Commercially-Lit Façades* to control the lighting time of landscape and external facades to reduce energy use;
- 制定《弘陽廣場噴泉、水景運行時間制度》《商業燈光外立面亮化制度》，控制景觀、外立面亮化時長減少能源使用；
- According to the *Sunshade Opening and Closing System*, real-time control of the natural lighting time of commercial premises to reduce costs and increase efficiency;
- 根據《遮陽簾開閉制度》，實時調控商業場所自然採光時長，降本增效；
- Dedicated personnel regularly inspect shop buildings to ensure that water and electricity are turned off in time to avoid unnecessary resource consumption;
- 專人定期巡檢商舖大樓，確保水電及時關閉，避免不必要的資源消耗；
- The fume exhaust fan is operated in time according to the actual use to reduce the operation time; Sensor faucets are replaced in toilets and water tanks control valves are renovated to prevent dripping and save water.
- 排油煙風機根據實際使用情況分時段運行，減少運行時長；洗手間更換感應水龍頭、對水箱控制閥進行改造，杜絕跑冒滴漏，節約用水。

Orderly waste management 廢棄物有序管理

- Formulated the *Waste Removal Routes and Management Regulations* which clarifies that catering merchants must use the tools that meet the requirements to collect and dispose of waste and a fixed waste removal route;
- 制定《垃圾清運路線與管理規定》，明確了餐飲商戶必須使用符合要求的工具盛放垃圾以及固定的垃圾清運路線；
- Classify and store the waste generated by merchants, and clean and clear them in a timely manner.
- 對商戶所產生的廢棄物進行分類、定點存放，並及時進行清運。

Advocating green leasing 倡導綠色租賃

- Strengthen the guidance of the green operation concept of merchants, urge and help merchants save electricity in daily inspections;
- 加強商戶綠色經營理念引導，日常巡查中督促並幫助商戶節約電能；
- Strictly require tenants to abide by the *Redsun Renovation Manual* and other internal environmental protection systems, and build green shopping malls with energy conservation, environmental protection and healthy development;
- 嚴格要求入駐商戶遵守《弘陽裝修手冊》等內部環保制度，打造節能環保、健康發展的綠色商場；
- Hengyang Hong Yang Shopping Mall was awarded the title of "National Green Shopping Mall".
- 衡陽弘陽商場榮獲「國家級綠色商場」。

Green Business Management Initiatives 綠色商業管理舉措

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Changzhou Zhongwu Redsun Plaza Energy-saving renovation

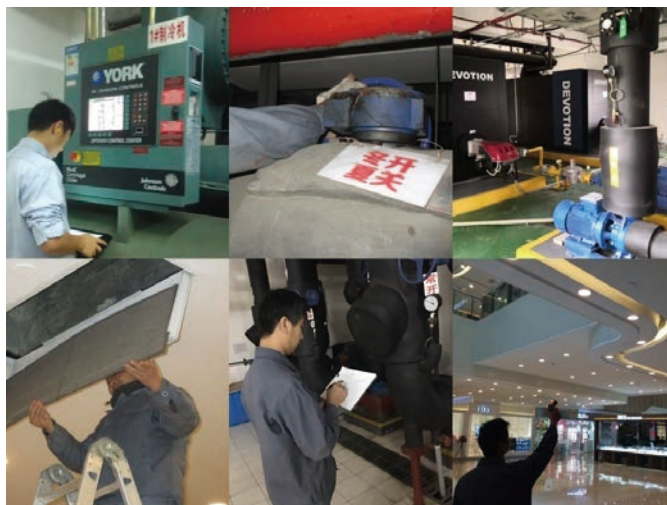
常州中吳弘陽廣場節能改造

In order to implement the Group's "green" business management concept, Changzhou Zhongwu Redsun Plaza has formulated an annual energy-saving plan for the operation of equipment and facilities, and carried out all-round energy-saving transformation in the computer room, office and other business premises, strictly implemented energy-saving management in accordance with the operation strategy, and regularly supervised and inspected the implementation.

為踐行集團「綠色化」商業管理理念，常州中吳弘陽廣場制定了全年度設備設施運行節能方案，同時在機房、辦公室等經營場所開展全方位節能改造，嚴格按照運行策略實行節能管理，並定期對實行情況進行監督檢查。



(Install on-line switches for all equipment rooms, light on the door, and turn off the door)
(對所有設備機房安裝行程開關，開門燈亮，關門燈滅)



(Energy-saving management of air conditioning system)
(空調系統節能管理)

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Green office

Redsun Properties pays attention to water and electricity conservation, paper conservation, green travel, etc. in daily office work, and uses the concept of green office to promote environmental protection, energy conservation and intelligence of office space, so as to meet the sustainable development needs of enterprises with energy conservation, carbon reduction and efficient operation and maintenance.

綠色辦公

弘陽地產在日常辦公中注重節水節電、節約用紙、綠色出行等，運用綠色辦公理念推動辦公空間的環保、節能、智能化，滿足節能減碳、高效運維的企業可持續發展需求。

<p>Use of meeting room 會議室使用</p>	<p>The meeting room shall be pre-agreed in advance, and unreasonable or long-term occupation of the meeting room shall be prohibited 會議室使用提前預約，禁止不合理預約或長期佔用會議室</p> <p>The meeting room is fully occupied, and the equipment, lighting lamps, air adjustment, etc. are required to be held 會議室使用完畢，設備、照明燈、空調等隨開隨關，杜絕長開</p> <p>The meeting room prohibits the use of disposable materials such as wall surfaces and facades, and is required to make provisions under special circumstances 會議室禁止使用一次性物料張貼牆面、頂面等，特殊情況需報備</p>
<p>Air condition, lighting use 空調、照明使用</p>	<p>In summer and winter, according to the actual temperature, air condition is carried out, and the temperature is set at 22-28 degrees as appropriate; The air condition shall be used during the office period, the principle of not using it during non-working hours, and the related good windows shall be paid attention to when using the air condition 夏季、冬季根據實際溫度開啓空調，溫度設定為22-28度為宜；空調應於辦公期間使用，非工作時間以不使用為原則，使用空調時應注意關好門窗</p> <p>Use natural light for office lighting, and reasonably start according to the number of people in each district when lighting is needed; Turn off the lights after work, and start the overtime work and lighting on weekends and holidays 辦公區照明盡量採用自然光，需要照明時，應根據各區域辦公人數合理開啓；下班人走燈滅，週末節假日加班空調及照明局部開啓</p> <p>Prohibit private use of high-power electrical appliances such as heating and oil-ting in the office; Lighting lamps in public areas and buildings are controlled by property management 辦公室禁止私自使用電暖爐、油汀等大功率電器；公區、樓道照明燈統一由物業調控</p>
<p>Usage of office supplies 辦公物品使用</p>	<p>Raw paper products are taken on demand to avoid wasting 衛生間紙品按需取用，避免浪費</p> <p>The Company's preparation equipment is protected by hydrating and avoiding the need for proper irrigation 公司配備綠植由專人澆水維護，避免隨意澆灌</p> <p>Water dispensers and coffee machines are used on demand and no fees are allowed 飲水機、咖啡機按需使用，禁止浪費</p>

Green Office Initiatives

綠色辦公舉措

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Posting Green office signs

張貼綠色辦公標識

During the Reporting Period, the Company posted warm reminder slogans in the office area to strengthen employees' awareness of green office practices such as energy saving and water conservation.

報告期內，公司於辦公區域張貼溫馨提示標語，強化員工節能節水等綠色辦公意識。



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Green culture

Redsun Properties is committed to green and low-carbon communication, and promotes high-quality and sustainable development with green culture. In 2023, while improving and refining internal management systems such as the *Environmental Management Regulations and Standards of Redsun Commercial Home Furnishing Shopping Malls* and the *Waste Classification Management System*, Redsun Properties issued the *Proposal of Headquarters Building on Energy Conservation and Consumption Reduction* to employees, encouraging them to actively practice the green environmental protection concept of energy conservation and emission reduction in daily office work.

綠色文化

弘陽地產致力於做好綠色低碳傳播，以綠色文化助推企業高質量可持續發展。2023年，弘陽地產在完善細化《弘陽商業家居商場環境管理規定與標準》、《垃圾分類管理制度》等內部管理制度的同時，面向員工發佈《總部大廈關於節能降耗的倡議書》，鼓勵員工在日常辦公中積極踐行節能減排的綠色環保理念。



Proposal of Headquarters Building on Energy Conservation and Consumption Reduction

總部大廈關於節能降耗的倡議書

As of 31 December 2023, the environmental performance of Redsun Properties is as follows:

截至2023年12月31日，弘陽地產環境績效表現如下：

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Category 類別	Unit 單位	2023 2023年
Emission of air pollutants¹		
空氣污染物排放¹		
Emissions of CO CO排放量	Kg 千克	35.64
Emissions of NOx NOx排放量	Kg 千克	328.23
Emissions of SOx SOx排放量	Kg 千克	0.12
Emissions of PM PM排放量	Kg 千克	0.46
Discharge of Wastewater		
廢水排放		
Discharge of wastewater 廢水排放量	Tonnes 公噸	230,382.91
Hazardous Wastes		
有害廢棄物		
Generated from fluorescent tube 熒光燈管產生量	Pieces 個	18
Generated from used batteries 廢舊電池產生量	Kg 千克	2.31
Generated from other electronic wastes 其他電子廢棄物產生量	Kg 千克	1.08
Generated from cartridge 墨盒產生量	Pieces 個	34
Generated from equipment maintenance liquid wastes 設備維護廢液產生量	Liters 公升	18.95

¹ Air pollutant emissions are calculated with reference to the *How to Prepare an Environmental, Social and Governance Report – Appendix II: Environmental Key Performance Indicator Reporting Guidelines* issued by the Stock Exchange and the *Manual on Accounting Factors for Boiler Production and Emissions* issued by the Ministry of Ecology and Environment of the People's Republic of China. Since natural gas consists mainly of methane and small amounts of ethane, propane, nitrogen, and butane, with only small amounts of sulfur-containing impurities, sulfur oxide emissions are neglected in the calculations.

¹ 空氣污染物排放量計算參考聯交所發佈的《如何準備環境、社會及管治報告 – 附錄二：環境關鍵績效指標匯報指引》及中華人民共和國生態環境部發佈的《鍋爐產排污量核算系數手冊》。由於天然氣主要由甲烷和少量乙烷、丙烷、氮、和丁烷組成，只有少量含硫雜質，硫氧化物排放量在計算過程中忽略不計。

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Category 類別	Unit 單位	2023 2023年
Non-hazardous Wastes 無害廢棄物		
General waste/domestic waste generation 一般垃圾／生活垃圾產生量	Tonnes 公噸	370.25
Kitchen waste generated 廚餘垃圾產生量	Tonnes 公噸	42.69
Total non-hazardous wastes 無害廢棄物總量	Tonnes 公噸	412.94
Water Consumption 水資源消耗		
Municipal water consumption 市政用水	Tonnes 公噸	298,055.90
Energy Consumption² 能源消耗 ²		
Purchased electricity 外購電力	MWh 兆瓦時	27,754.67
Total consumption of fuel (automotive petrol) 燃油消耗總量(汽車汽油)	MWh 兆瓦時	73.25
Total consumption of natural gas 天然氣消耗總量	MWh 兆瓦時	2,237.33
Comprehensive energy consumption 綜合能耗	MWh 兆瓦時	30,065.26

² For the calculation of the total amount of automotive petrol consumption and natural gas consumption in the comprehensive energy consumption, please refer to *GB/T 2589-2020 General Rules for the Calculation of Comprehensive Energy Consumption*, in which the conversion coefficient of natural gas into standard coal is 1.33 kgce/m³.

² 綜合能耗中汽車汽油消耗以及天然氣消耗的總量計算，參考《GB/T 2589-2020綜合能耗計算通則》，其中天然氣折標準煤系數選用1.33 kgce/m³。

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Category 類別	Unit 單位	2023 2023年
Emission of Greenhouse Gas³		
溫室氣體排放³		
Scope 1 greenhouse gas emissions 範疇一溫室氣體排放量	tCO ₂ e 噸二氧化碳當量	66.69
Scope 2 (electricity) greenhouse gas emissions 範疇二(電力)溫室氣體排放量	tCO ₂ e 噸二氧化碳當量	15,828.49
Greenhouse gas offsets from trees owned by the Company 擁有的樹木帶來的溫室氣體抵消量	tCO ₂ e 噸二氧化碳當量	0.25
Total greenhouse gas emissions 溫室氣體排放總量	tCO ₂ e 噸二氧化碳當量	15,894.93

2023 Environmental Data Performance Table

2023環境數據績效表

In addition, compared with FY2022, the intensity of environmental indicators is compared as follows:

此外，與2022財年相比，環境指標密度對比如下：

Category 類別	Unit 單位	2022 2022年	2023 2023年
Discharge of Wastewater			
廢水排放			
Wastewater discharge intensity 廢水排放密度	Tonnes/m ² of GFA 公噸／平方米建築面積	0.25	0.20
Non-hazardous Waste			
無害廢棄物			
Non-hazardous waste intensity 無害廢棄物密度	Tonnes/m ² of GFA 公噸／平方米建築面積	3.50 × 10 ⁻⁴	3.49 × 10 ⁻⁴

³ Scope 1 greenhouse gas emissions are mainly from gasoline and natural gas consumption, which are calculated according to the National Development and Reform Commission's *Guidelines for Accounting Methods and Reporting of GHG Emissions of Enterprises in Other Industries (Trial)* standard. Scope 2 greenhouse gas emissions mainly come from emissions from the consumption of purchased electricity, calculated based on the 2022 national grid average emission factors in the *Notice on the Management of Greenhouse Gas Emissions Reporting by Enterprises in the Power Generation Industry from 2023 to 2025* issued by the Ministry of Ecology and Environment of the People's Republic of China.

³ 範疇一溫室氣體排放主要來自於汽油使用和天然氣使用產生的排放，參考國家發改委《工業其他行業企業溫室氣體排放核算方法與報告指南(試行)》標準計算。範疇二溫室氣體排放主要來自於外購電力使用產生的排放，根據中華人民共和國生態環境部發佈的《關於做好2023-2025年發電行業企業溫室氣體排放報告管理有關工作的通知》中2022年度全國電網平均排放因子計算。

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Category 類別	Unit 單位	2022 2022年	2023 2023年
Water Consumption 水資源消耗			
Water consumption intensity 水資源消耗密度	Tonnes/m ² of GFA 公噸／平方米建築面積	0.33	0.25
Energy Consumption 能源消耗			
Comprehensive energy consumption intensity 綜合能耗密度	MWh/m ² of GFA 兆瓦時／平方米建築面積	0.04	0.03
Greenhouse gas emission intensity 溫室氣體排放密度	tCO ₂ e/m ² of GFA 噸二氧化碳當量／平方米 建築面積	0.02	0.01

Comparison of environmental indicator density in 2023⁴

2023環境指標密度對比⁴

⁴ In early 2023, Redsun Properties conducted strategic business planning to streamline operations, enhance organizational efficiency, and align with the scale of the group's operations. As part of this initiative, the organizational structure was adjusted, reducing the previous regions from Nanjing, Xuzhou, Suzhou, Wuhan, Chengdu, Weifang, and Guangzhou-Foshan to Nanjing, Xuzhou, and Wuhan regions. Additionally, the consolidation of regions led to the closure of many offices, resulting in significant fluctuations in data.

⁴ 2023年初弘陽地產業務戰略規劃，為落實組織精簡高效，提升組織經營效率，同時匹配集團經營規模，進行了組織架構調整，由原來的南京區域、徐州區域、蘇州區域、武漢區域、成都區域、濰坊區域、廣佛區域，變為南京區域、徐州區域、武漢區域。同時因為區域精簡合併停用了許多辦公室，導致數據產生較大波動。

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TALENTS-CENTRIC

Redsun Properties is well aware that talents are the driving force for the sustainable development of enterprises. We actively attract outstanding talents in various fields and establish a sound talent management system. We continuously invest resources to help employees' personal growth and development. At the same time, we continue to optimize the salary and welfare system to ensure that the rights and interests of employees are fully protected. In order to create a warm and belonging working environment, we have held various special activities and paid attention to the occupational health and safety of employees. Through these initiatives, we have grown together with our employees to create a better future together.

Gathering Employees

Talent attraction

Adhering to the talent concept of "respecting and cherishing every talent", Redsun Properties always regards talents as the most valuable assets of the enterprise. We firmly abide by the *Labor Law of the People's Republic of China*, the *Labor Contract Law of the People's Republic of China*, the *Law of the People's Republic of China on the Protection of Minors* and other labor protection regulations, resolutely prohibit any form of forced labor and child labor, and eliminate any form of employee discrimination. We are committed to providing a legal and compliant working environment for all employees to fully protect their rights and interests.

廣開才路

弘陽地產深知，人才是推動企業持續發展的原動力。我們積極主動地吸納各領域的傑出人才，建立起一套完善的人才管理體系。我們不斷投入資源，助力員工的個人成長與發展。同時，我們持續優化薪酬福利體系，確保員工的權益得到充分保障。為了營造一個溫馨、有歸屬感的工作環境，我們舉辦了各種特色活動，並關注員工的職業健康與安全。通過這些舉措，我們與員工共同成長，攜手共創美好未來。

聚力員工

人才吸引

弘陽地產秉持著「尊重和珍視每一位人才」的人才理念，始終將人才視為企業最寶貴的資產。我們堅決遵守《中華人民共和國勞動法》《中華人民共和國勞動合同法》《中華人民共和國未成年人保護法》等勞動保障法規，堅決禁止任何形式的強制勞動和僱傭童工，並杜絕任何形式的員工歧視行為。我們致力於為全體員工提供一個合法、合規的工作環境，全面保障員工的權益。

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In order to continuously improve the efficiency and effectiveness of recruitment management, we actively promote the introduction of corporate talents and continuously improve the recruitment management system. During the Reporting Period, we updated and optimized eight aspects, including the determination of recruitment needs, the management of internal recommendation, the management of secondary onboarding, the selection and training of interviewers, the design and implementation of the interview process, the decision-making and procedures for hiring, the management of background investigation, and the priority appointment of internal talents. These improvement measures have improved our recruitment management efficiency and helped us allocate our human resources more rationally.

In order to attract more outstanding talents, we make full use of various recruitment activities to continuously enrich the channels for talent recruitment. We carry out social recruitment activities and campus recruitment activities, and also hold internal recruitment activities to support the internal transfer needs of employees. These measures not only broaden the scope of talent attraction, but also deepen the depth of talent attraction.

為了不斷提升招聘管理的效率和效果，我們積極推動企業人才引進，並不斷完善招聘管理體系。在報告期內，我們對招聘需求的確定、內部推薦的管理、二次入司的管理、面試官的選拔與培訓、面試流程的設計與實施、錄用的決策與手續、背景調查的管理以及內部人才的優先任用等八個方面進行了更新和優化。這些改進措施提升了我們的招聘管理效率，並幫助我們更合理地配置公司的人力資源。

為了吸引更多優秀的人才，我們充分利用各種招聘活動模式，不斷豐富人才招聘的渠道。我們既開展社會招聘活動，也進行校園招聘活動，同時還舉辦內部招聘活動，以支持員工的內部轉崗需求。這些舉措不僅拓寬了人才吸引的範圍，還加深了人才吸引的深度。

- Actively deliver young talents to the Group by building a cooperation platform with local colleges and universities;
- 通過搭建與地方院校的合作平台，積極向本集團輸送年輕才幹；
- Redsun Elites — the campus recruitment plan of marketing elites, who will become responsible for our future marketing business for the Group;
- 「弘英生」——營銷精英校園招聘計劃，為我們招攬未來營銷工作業務擔當；
- Redsun Management Trainees — Redsun Management Trainees recruitment plan to build a future business backbone and team leader.
- 「弘鶴生」——管培生精英招聘計劃，打造未來業務骨幹與團隊領袖。

Recruitment on Campus 校園招聘

- Attract talents through special recruitment, internal recommendation, headhunting promotion and other channels, actively attract senior professionals in the industry with similar aspirations, and seek common development with Redsun Properties.
- 通過專項招聘、內部推薦、獵頭推介等多種渠道定向引智納才，積極吸引志同道合的業內資深專才，與弘陽地產共謀發展。

Recruitment from Society 社會招聘

- For the core vacant positions, the principle of "internal before external" is to give priority to internal training and internal promotion through internal competition, so as to promote the optimization of talent flow and allocation within the Group.
- 針對核心空缺崗位「先內後外」，以公開、公平、公正為原則通過內部競聘競崗，優先進行內部培養及內部晉升，促進本集團內部人才流動與配置優化。

Internal Competitive Recruitment 內部競聘

Main Recruitment Channels 主要招聘渠道

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Talent management

In the context of the rapid development of informatization, Redsun Properties actively responds to and deeply explores online management methods to improve the operational efficiency and employee satisfaction of the Company. This year, we have actively carried out online manpower inspections, which is an important measure to comprehensively review and evaluate the Company's human resources management status.

In the process of online human inspection, we used advanced information technology tools to conduct in-depth analysis of the Company's organizational structure, talent allocation, training and development, compensation and benefits and other key areas through data collection, analysis and comparison. We ensure the comprehensiveness, accuracy and objectivity of inspection work, so as to provide solid data support for the Company to formulate a more scientific and reasonable human resources management strategy. In the future, we will continue to strengthen the construction of information-based human resources management, so that the platform can cover the quantitative management of information-based data throughout the life cycle of employees. In this way, we can better understand the needs and expectations of our employees, so as to better support their career development. At the same time, it will also help us to more accurately assess and predict the needs and trends of human resources, and provide a strong human resource guarantee for the development of the enterprise.

人才管理

在信息化飛速發展的時代背景下，弘陽地產積極響應並深入探索線上化的管理手段，以提升企業的運營效率和員工滿意度。今年，我們在線上積極開展了人力巡檢工作，這是一項旨在全面審視和評估公司人力資源管理狀況的重要舉措。

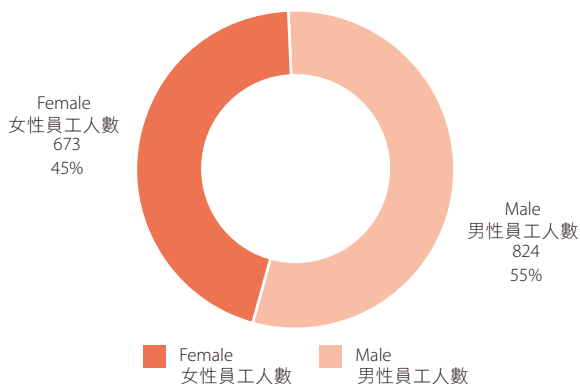
線上人力巡檢的過程中，我們借助先進的信息技術工具，通過數據收集、分析和比對，對公司的組織結構、人才配置、培訓與發展、薪酬福利等關鍵領域進行了深入剖析。我們確保巡檢工作的全面性、準確性和客觀性，從而為公司制定更為科學、合理的人力資源管理策略提供堅實的數據支撐。未來，我們將繼續加強人力資源管理信息化的建設，使該平台能夠覆蓋員工全生命週期的信息化數據量化管理。通過這種方式，我們可以更深入地了解員工的需求和期望，從而更好地支持他們的職業發展。同時，這也將有助於我們更精確地評估和預測人力資源的需求和趨勢，為企業的發展提供有力的人力資源保障。

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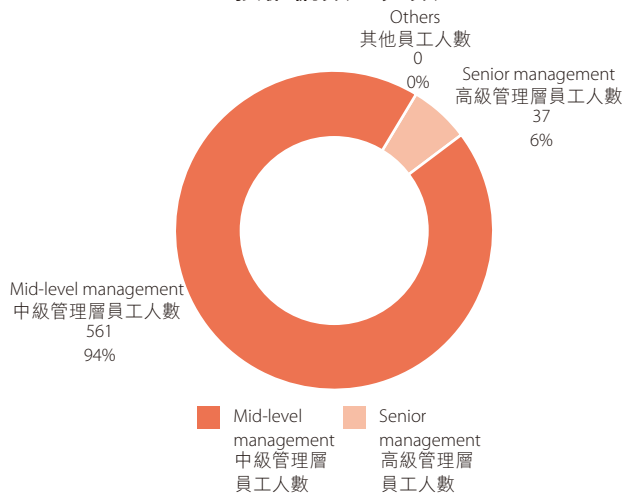
As of 31 December 2023, Redsun Properties had a total of 1,497 employees. The breakdown of employees by gender, employment type, age and region is as follows:

截至2023年12月31日，弘陽地產共有員工1,497人，員工按性別、僱傭類型、年齡和地區劃分的情況如下：

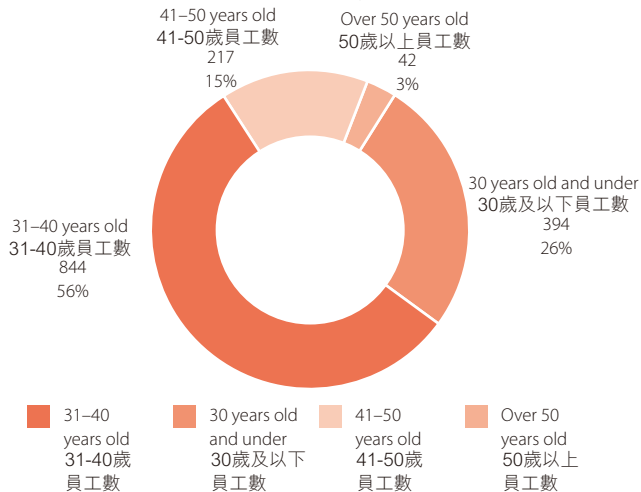
By gender
按性別分類



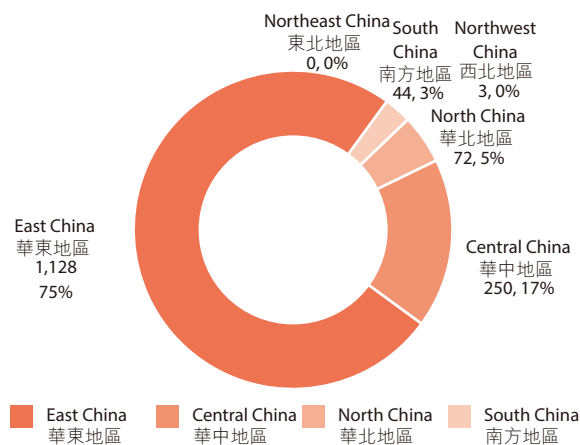
By type of employment
按僱傭類型分類



By age group
按年齡組別分類



By region
按地區劃分



ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Remuneration and Benefits

Redsun Properties always adheres to the legal bottom line, strictly abides by the national laws and regulations on labor and social welfare, and ensures that every employee's labor achievements are properly rewarded. We understand that employees' compensation and benefits are not only related to their daily life quality, but also a direct recognition of their hard work. Therefore, we are committed to building a fair, just and open remuneration and welfare system, so that every employee can feel the care and respect of the enterprise.

We firmly believe in the concept of "people-oriented", enhance the work enthusiasm and initiative of employees by creating a multi-level welfare system, improve their loyalty and sense of identity, so that every employee can find a sense of belonging and development space in the Company. In order to ensure the scientificity and rationality of the remuneration and welfare system, we have formulated a series of management systems, including the *Remuneration Management System of Redsun Properties Group*, the *Welfare Management System of Redsun Properties Group*, and the *Redsun Properties Group Staff Transfer Management Rule*, to protect the legitimate rights and interests of employees at the institutional level and ensure that they enjoy industry-leading remuneration and welfare. We understand that an excellent compensation and welfare system is the key to attract and retain talents. Therefore, in the future, Redsun Properties will continue to optimize and improve the salary and welfare system to ensure that employees can enjoy more fair, reasonable and competitive benefits, and jointly contribute to the development of the enterprise.

薪酬福利

弘陽地產始終堅守法律底線，嚴格遵循國家勞動和社會福利法律法規，確保每位員工的勞動成果得到應有的回報。我們深知，員工的薪酬與福利不僅關乎他們的日常生活品質，更是對他們辛勤付出的直接認可。因此，我們致力於構建公平、公正、公開的薪酬福利體系，讓每一位員工都能感受到企業的關懷與尊重。

我們堅信「以人為本」的理念，通過打造多層次的福利體系增強員工的工作積極性和主動性，提高員工的忠誠度和認同感，讓每一位員工都能在公司找到歸屬感和發展空間。為確保薪酬福利體系的科學性與合理性，我們制定了一系列管理制度，包括《弘陽地產集團薪酬管理制度》《弘陽地產集團福利管理制度》《弘陽地產集團員工異地調動管理細則》等，從制度層面保障員工的合法權益，確保他們在薪酬和福利方面享受到行業領先的待遇。我們深知，優秀的薪酬福利體系是企業吸引和留住人才的關鍵。因此，在未來弘陽地產將繼續優化和完善薪酬福利體系，確保員工能夠享受到更加公平、合理、有競爭力的待遇，共同為企業的發展貢獻力量。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

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Redsun Properties' Welfare System

弘陽地產福利體系

<p>Statutory basic benefits</p> <p>法定基礎福利</p>	<ul style="list-style-type: none"> • Social insurance • 社會保險 • Housing fund • 住房公積金 • Statutory holidays • 法定假期 • Paid leave • 帶薪休假 	<p>Redsun Properties' employee benefits</p> <p>弘陽地產僱員福利</p>	<ul style="list-style-type: none"> • Insurance benefits: supplementary commercial insurance • 保險福利：補充商業保險 • Subsidies and benefits: various corporate subsidies, including meals, communications, transportation, relocation, certificates, rental, etc. • 補貼福利：餐費、通訊、交通、異地調動、證書、租房等在內的各項公司補貼 • Gift and welfare: corporate gifts including festivals, birthdays, weddings, births, hospitalizations, etc. • 禮金福利：含節日、生日、結婚、生育、住院慰問等在內的各項公司禮金 • Special benefits: including special benefits such as annual medical examination of employees, medical examination for new employees • 專項福利：含員工年度體檢、新員工入職體檢等專項福利 • Corporate culture benefits: including corporate culture benefits such as group celebrations, quarterly team building/geek tours/geek run, holiday care/sympathy and sports activities • 企業文化福利：含集團司慶、季度團建／極客行／極客遠征、節日關懷／慰問、文體活動等企業文化福利
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ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Employee Care

In order to create a harmonious and growing together cultural environment between individual and collective, we are committed to improving employees' welfare and work experience. We adhered to the "people-oriented, hard-worker and contributor-oriented" welfare policy, established effective communication channels and held diversified caring activities to ensure that every employee feel his/her value and sense of accomplishment at work and enjoy happiness and sense of belonging in all aspects of life.

Employee communication

In Redsun Properties, we attach great importance to and advocate a simple and vital communication atmosphere. In order to ensure that every employee can express his/her views and suggestions in an open, fair and systematic environment, we have established a series of communication mechanisms. These mechanisms include orientation to help new employees quickly integrate into the team, regular employee debriefing to show their work results, and performance appraisal and talent assessment to comprehensively understand the employees' work performance and personal development needs. In addition, we also set up communication channels, such as employee seminar and Face to Face with General Manager, to encourage direct dialogue between employees and the management and suggestions for the Company's sustainable development. We also conduct research activities from time to time to have a deep understanding of employees' thoughts and needs, so as to better optimize our management and services.

員工關愛

為了營造個體與集體和諧共進的文化環境，我們致力於提升員工的福利待遇和工作體驗。我們堅持「以人為本，以拼搏者和貢獻者為本」的福利政策，建立有效的溝通渠道，舉辦多元化的關愛活動，確保每位員工在工作中能感受到自己的價值和成就感，在生活各方面都能享受到幸福和歸屬感。

員工溝通

在弘陽地產，我們高度重視並倡導簡單、陽光的溝通氛圍。為了確保每位員工都能夠在一個開放、公正、系統的環境中表達自己的觀點和建議，我們建立了一系列溝通機制。這些機制包括入職培訓，旨在幫助新員工快速融入團隊；轉正述職，為員工提供展示自己工作成果的平台；以及績效考核和人才盤點，旨在全面了解員工的工作表現和個人發展需求。此外，我們還設立了員工座談會、總經理面對面等溝通渠道，鼓勵員工與管理層直接對話，共同為公司的持續發展獻計獻策。我們還通過不定期的調研活動，深入了解員工的真實想法和需求，以便更好地優化我們的管理和服務。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Major communication channels 主要溝通渠道	New employee orientation integration communication 新員工培訓融入溝通
	Regular employee debriefing 轉正述職
	Performance coaching and feedback 績效輔導與反饋
	Talent review and feedback 人才盤點與反饋
	Staff seminar, staff mailbox 員工座談會、員工信箱
	Monthly all staff morning meeting 月度全員晨會
	Promotion and salary adjustment communication 晉升與調薪溝通
	Face to face with President, Face to face with General Manager 總裁面對面、總經理面對面

We encourage employees to actively put forward their ideas and suggestions to their superiors or the Company, and are willing to hear and seriously consider them whether it is the workflow optimization or the Company's strategic development planning. We believe that only through full communication and cooperation can we jointly promote the continuous development of Redsun Properties.

At Redsun Properties, we respect the rights and feelings of every employee. When employees feel unfair treatment at work or personal interests harmed, we encourage them to actively lodge complaints with the Company. In addition, employees can also report to the Company through appropriate channels on the Company's management measures and the violations of the Company's regulations.

我們鼓勵員工積極向上級或公司提出自己的想法和建議，無論是關於工作流程的優化，還是關於公司發展的戰略規劃，我們都願意傾聽並認真考慮。我們相信，只有通過充分的溝通和協作，我們才能共同推動弘陽地產不斷向前發展。

在弘陽地產，我們尊重每位員工的權益和感受。當員工認為自己在工作中受到了不公正對待，或者個人利益受到了損害時，我們鼓勵員工積極向公司提出申訴。此外，如果員工對公司的經營管理措施有不同意見，或者發現了違反公司規定的情況，也可以選擇合適的申訴渠道進行反映。

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In order to ensure the fairness and effectiveness of the appeal, we require employees to report level by level. We also respect direct report and bypass the immediate leadership if they think it necessary. Meanwhile, we provide two complaint forms, face-to-face report and written report, for employees to choose according to their personal circumstances. For written complaint, we require real name signature so that we can follow up and handle the complaint in time. We hope to provide employees with a fair and transparent way to solve problems through these complaint mechanisms. We promise to seriously consider every complaint and timely give a reasonable response and treatment. We believe that by establishing a good complaint mechanism, we can better safeguard the rights and interests of employees and promote the harmonious and stable development of the Company.

Employee assistance

The Company established the Redsun Caring Fund to reflect the deep feelings and humanistic care for employees. The Fund aims to help employees cope with unexpected life difficulties, such as major diseases and unexpected disasters of family members. For employees in these difficulties, the Redsun Caring Fund will provide timely financial assistance to relieve their financial pressure and make them feel the Company's care and support as a family member.

In addition, Redsun Caring Fund also pays due attention to the employees' career development and growth. We will provide employees with a series of vocational training and learning opportunities to help them continuously improve their professional skills and comprehensive quality. Through these trainings and studies, employees will better adapt to the market demand and maximize their professional value.

為了確保申訴的公正性和有效性，我們要求員工在申訴時應逐級反映情況。如果員工認為有必要直接向上一級領導申訴，我們也會尊重員工的選擇。同時，我們提供了面談和書面兩種申訴形式，供員工根據個人情況選擇。如果選擇書面申訴，我們要求申訴書必須具名，以便我們能夠及時跟進並處理員工的申訴。我們希望通過這些申訴機制，為員工提供一個公正、透明的解決問題的途徑。我們承諾會認真對待每一個申訴，並及時給予合理的回應和處理。我們相信，通過建立良好的申訴機制，我們可以更好地維護員工的權益，促進公司的和諧穩定發展。

員工幫扶

弘陽關愛基金的設立，體現了公司對員工的深厚情感和人文關懷。該基金旨在幫助員工應對生活中的突發狀況，如家庭成員的重大疾病、意外災害等不可預見事件。當員工面臨這些困境時，關愛基金將提供及時的經濟援助，為他們減輕經濟壓力，讓他們感受到公司如同家人般的關愛與支持。

此外，弘陽關愛基金還關注員工的職業發展與成長。我們將為員工提供一系列的職業培訓和學習機會，幫助他們不斷提升自己的專業技能和綜合素質。通過這些培訓和學習，員工將更好地適應市場需求，實現個人職業價值的最大化。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Female care

In Redsun Properties, we are well aware of the female employees' importance in our development, and we are always committed to safeguarding their rights and benefits. We firmly believe that gender never measures work ability, so we firmly advocate equal job opportunities and provide female and male employees with the same development space.

In order to express our special concern for female employees, we send warm greetings and materials to front-line female employees on special festivals such as March 8th Women's Day and Mother's Day, so that they can feel the Company's care and support. Meanwhile, we provide sufficient maternity leave and intimate benefits for the employees during their pregnancy, childbirth and lactation period, in strict accordance with the national and local laws and regulations, including the maternity gift paid by the Group, the flexible daily workload adjustment and breastfeeding facilities. These measures are aimed at helping female employees to better balance work and family, so that they can feel the warmth and support of the Company while welcoming their babies.

We firmly believe that an enterprise that respects and cares about females can attract and retain more outstanding female talents. Redsun Properties will continue to create a fair and warm working environment for female employees and let them shine in our development journey.

Team building activities

At Redsun Properties, we always believe that employees' sense of happiness and belonging is an important cornerstone of our development. In order to enhance the employees' cohesion and team spirit, we have carefully planned various employee activities.

女性關懷

在弘陽地產，我們深知女性員工在企業發展中的重要角色，並始終致力於維護她們的權益和福利待遇。我們堅信，性別不應成為衡量工作能力的標準，因此，我們堅決提倡平等的工作機會，為女性員工提供與男性員工同等的發展空間。

為了表達對女性員工的特別關懷，我們在三八節、母親節等特殊節日為一線女性員工送上溫暖的問候和慰問品，讓她們感受到公司的關心和支持。同時，我們嚴格按照國家和地方法律規定，為「三期」(孕期、產期、哺乳期)員工提供充足的生育假期和貼心的福利，包括以集團名義發放的生育禮金、對日常工作量的靈活調整以及母嬰便利設施的設置等。這些措施旨在幫助女性員工更好地平衡工作與家庭，讓她們在迎接新生命的同時，也能感受到公司的溫暖和支持。

我們堅信，一個尊重女性、關心女性的企業，才能吸引和留住更多優秀的女性人才。弘陽地產將繼續努力，為女性員工打造一個公平、溫馨的工作環境，讓她們在公司的發展中綻放光彩。

團建活動

在弘陽地產，我們始終認為，員工的幸福感和歸屬感是企業發展的重要基石。為了增強員工的凝聚力和團隊精神，我們精心策劃了一系列豐富多彩的員工活動。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Anniversary activities

司慶日活動

May 28th is the Anniversary of Redsun Properties, on which all the staff gather together for celebration. On 2023 Anniversary, the Group headquarters held a fun sports meeting to enhance the friendship and cooperation among employees through relaxed and pleasant competitive activities. In the competition, everyone showed their spirit of teamwork to jointly contribute to the future development of the Company.

每年的5月28日，是弘陽地產的司慶日。這一天，全體員工齊聚一堂，共同參與慶祝活動。2023年的司慶日，集團總部特別舉辦了趣味運動會，旨在通過輕鬆愉快的競技活動，增進員工之間的友誼和合作。在比賽中，大家充分發揮了團隊協作精神，共同為公司的未來發展助力。



ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Sowing in spring 春種極客行

Spring is the season when everything recovers. In order to create a better working environment, Redsun Properties specially organized the "Sowing in spring" activity. All Senior management conducted greening and planting on the project site, and jointly contributed to the Company's greening activities. In addition, we also carried out a hiking activity to help colleagues in the business front line and encouraged everyone to delivery perfect results while challenging themselves and exceeding the limits.

春天是萬物復甦的季節，為了營造更加美好的工作環境，弘陽地產特別組織了「春種極客行」活動。全體高層管理人員親自參與項目現場的綠化種植工作，共同為公司的綠色生態貢獻一份力量。此外，大家還進行了登山極客行活動，通過挑戰自我、超越極限的方式，助力業務一線的同事們，勉勵大家追求完美的交付成果。



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Mid-Autumn Festival employee care activities

中秋節員工關懷活動

Mid-Autumn Festival is one of Chinese traditional festivals and a time for family reunion. On this special day, the Redsun Properties Group headquarters and various city companies carried out a variety of activities to express their concern and blessings to employees and their families. Among them, the Group headquarters specially held activities such as Dice Rolling PK and Prize-winning quiz, and employees spent a warm Mid-Autumn Festival in a happy atmosphere.

中秋節是中華民族的傳統節日之一，也是家人團聚的時刻。在這個特殊的日子裏，弘陽地產集團總部及各城市公司開展了多種多樣的員工活動，以表達對員工及其家人的關心和祝福。其中，集團總部特別舉行了博餅PK和競技猜獎等活動，讓員工在歡樂的氛圍中度過了一個溫馨的中秋節。



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Christmas and New Year's Day employee care activities

雙旦員工關懷活動

Christmas and New Year's Day are the traditional celebration moment of Redsun Properties. During the festivals, the President presented warm-hearted gifts such as milk tea and coffee to employees to express his gratitude for their hard work. Meanwhile, the Company also organized a variety of activities such as PK and unused items market, so that employees welcome the arrival of the New Year in a happy atmosphere.

每年的聖誕節和元旦是雙旦佳節，也是弘陽地產的傳統慶典時刻。在這個喜慶的日子裏，總裁親自為員工贈送奶茶、咖啡等暖心禮物，表達對員工辛勤付出的感激之情。同時，公司還組織了競技PK、閑魚市集等豐富多彩的活動，讓員工在歡樂的氛圍中迎接新年的到來。



These activities not only enhanced the cohesion and sense of belonging of employees, but also showed the unique corporate culture of Redsun Properties. We firmly believe that only by letting employees feel the care and warmth of the Company can they devote themselves to their work more wholeheartedly and contribute more to our sustainable development.

這些豐富多彩的員工活動不僅增強了員工的凝聚力和歸屬感，也展現了弘陽地產獨特的企業文化。我們堅信，只有讓員工感受到公司的關愛和溫暖，他們才能更加全身心地投入到工作中去，為企業的持續發展貢獻更大的力量。

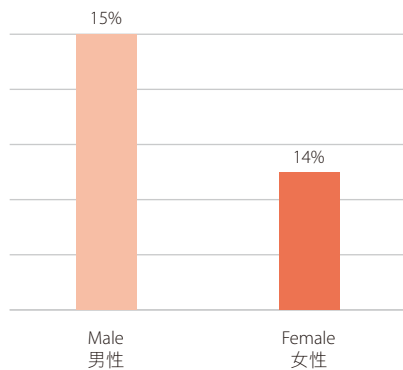
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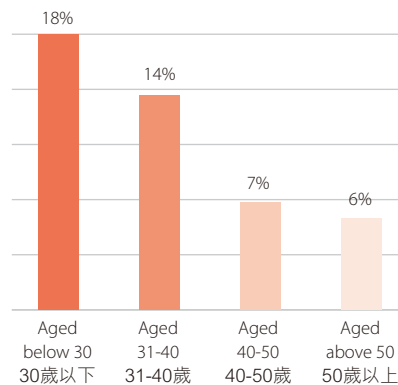
As of 31 December 2023, Redsun Properties' employee voluntary turnover rate by gender, age group and region are as follows:

截至2023年12月31日，弘陽地產按性別、年齡組別及地區劃分的員工主動流失率如下：

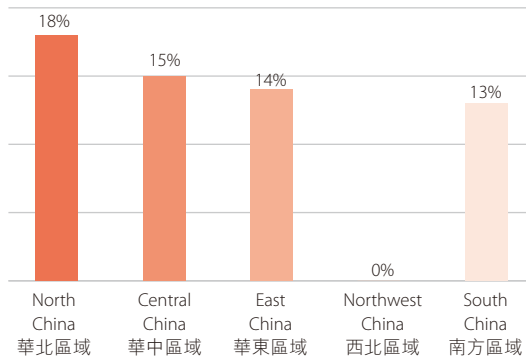
Active employee turnover rate by gender
按性別劃分的員工主動流動率



Active employee turnover rate by age groups
按年齡組別劃分的員工主動流失率



Active employee turnover rate by region
按地區劃分的員工主動流動率



Employee Cultivating

In Redsun Properties, we know that employees are our core strength and the inexhaustible motive force to promote our development. Therefore, we have carefully planned a series of learning and development opportunities for employees, aiming to help them constantly break through themselves and maximize their personal value. We firmly believe that only by growing together with employees can we go further.

員工培養

在弘陽地產，我們深知員工是公司的核心力量，是推動企業發展的不竭動力。因此，我們為員工精心策劃了一系列的學習與發展機會，旨在助力他們不斷突破自我，實現個人價值的最大化。我們堅信，只有與員工共同成長，企業才能走得更遠。

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Training for improvement

In order to ensure that every employee can get sufficient growth opportunities, we have built a perfect training system. This system takes management as the core and customers as the cornerstone, and provides all-round learning support for employees through leadership training, professional ability improvement, cross-industry communication and new employee integration. Meanwhile, combined with the online learning platform and talent evaluation mechanism, we ensure that every employee can get targeted training, thus continuously delivering high-quality management talents for the Company.

In our training system, we highlighted three major training paths:

培訓提升

為了確保每位員工都能得到充分的成長機會，我們構建了完善的培訓體系。這一體系以經營為核心，以客戶為基石，通過領導力培養、專業能力提升、跨產業交流及新員工融入等多個維度，為員工提供全方位的學習支持。同時，結合在線學習平台和人才評估機制，我們確保每一位員工都能得到針對性的培養，從而為企業輸送源源不斷的高素質管理人才。

在我們的培訓體系中，特別突出了三大培養路徑：

Talent Incubation Project

人才孵化計劃

- Through "Leadership Scheme", "Brigadier Scheme", and "Redsun Management Trainees Scheme" and "Redsun Elites Scheme" specially designed for young talents, we are committed to training batches of future leaders with high professionalism and leadership, and building a solid talent echelon for the Company.
- 通過「領軍計劃」「准將計劃」以及專為年輕人才設計的「弘鵬生、弘英生」等項目，我們致力於培養一批具備高度專業素養和領導力的未來領導者，為企業構建堅實的人才梯隊。

Professional Skills Construction

專業技能鍛造

- Through measures such as "Cornerstone Action", "Organizing Project-based Operation 2.0" and "Internal Trainee Project", we help employees master in-depth business knowledge and improve their practical business capability to build an efficient and innovative team for the Company.
- 借助「基石行動」「組織項目化運營2.0」以及「內訓師項目」等舉措，我們幫助員工深入掌握業務知識，提升實戰能力，為企業打造一支高效執行、富有創新精神的團隊。

Strategy and Culture Inheritance

戰略與文化傳承

- Through strategic/cultural knowledge workshops and talent review, we deeply explore and cultivate core talents with strategic vision and cultural identity to ensure the strong support for the Company's long-term development.
- 通過戰略/文化知識工作坊以及人才盤點機制，我們深入挖掘和培養具備戰略眼光和文化認同的核心人才，確保企業的長遠發展得到有力支撐。

In Redsun Properties, every employee is our precious asset. We will continue to invest, constantly optimize the talent cultivating mechanism, build a broader growth stage for employees, and jointly build excellence in the Company's development.

As of 31 December 2023, Redsun Properties trained a total of 902 employees, with a total training time length of 12,874.2 hours, an average training time of 8.6 hours, and a training coverage rate of 60.25%.

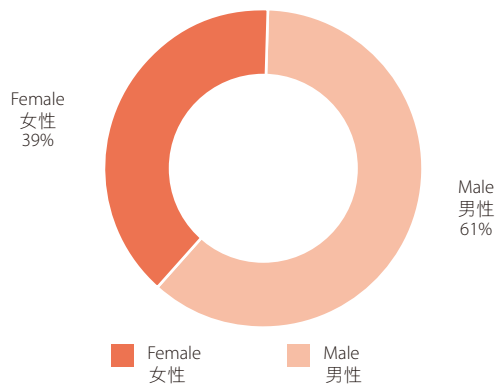
在弘陽地產，每一位員工都是我們的寶貴財富。我們將持續投入，不斷優化人才培養機制，為員工搭建更加廣闊的成長舞台，共同書寫企業發展的輝煌篇章。

截至2023年12月31日，弘陽地產員工受訓人數達902人，培訓時長達12,874.2小時，每位員工平均受訓時數為8.6小時，培訓覆蓋率達60.25%。

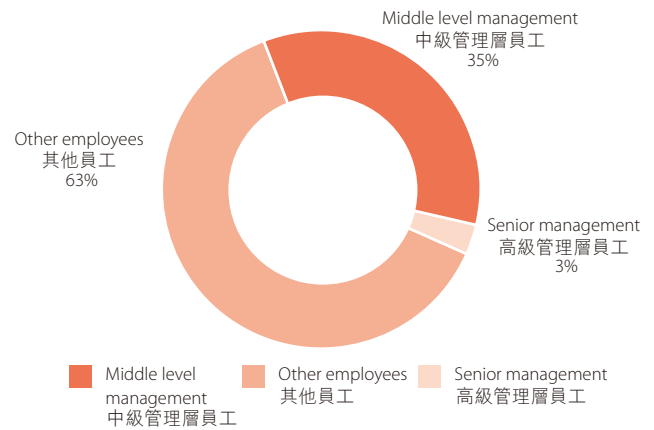
ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

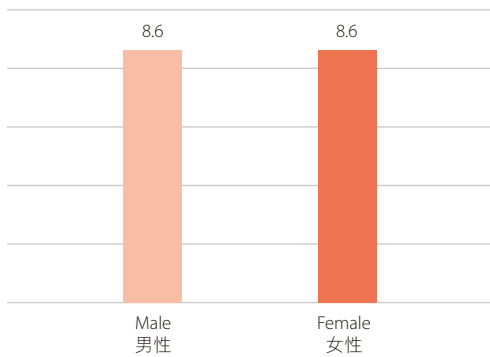
Percentage of employees trained by gender
按性別劃分的受訓員工比例



Percentage of employees trained by employment type
按僱傭類型劃分的受訓員工比例



Average training hours by gender
按性別劃分的員工平均培訓時數



Average training hours by employment type
按僱傭類型劃分的員工平均培訓時數



ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT
環境、社會及管治報告**Promotion mechanism**

Redsun Properties attaches great importance to employees' career growth, and builds an employee competency model to constantly optimize the promotion and assessment mechanism. We are committed to laying a clear and smooth career development path for employees, covering multiple fields such as specialty, management and sales, so as to meet the needs of employees with different professional backgrounds and career pursuits.

In the *Management Regime of Position and Rank System* and *Staff Turnover Management Measures of Redsun Properties Group*, we have planned in-detail promotion channels and qualification standards of each position and rank level to provide employees with clear career orientation and growth direction. This not only helps employees to better plan their career development path, but also provides them with specific guidance to achieve their career goals.

Within Redsun Properties, we provide all employees with qualification evaluation, career counseling and vocational training resources to ensure that everyone can get internal growth opportunities. We are committed to creating a fair and just competitive environment, so that every employee has equal career development opportunities and jointly promote the Company's sustainable development and prosperity.

In the rapidly changing market environment, Hong Yang Group Company has always adhered to the talent-centered development concept. In order to further understand the comprehensive ability and potential of employees and optimize human resources allocation, in 2023 we carried out a review of all talents. The review aims to make a comprehensive evaluation of employees by combining the Group's employee general quality ability model and the key position quality model, and integrates it with actual performance to form a matrix evaluation and finally make a comprehensive talent review. This talent review adopts a variety of methods and means, such as self-evaluation, superior evaluation, peer evaluation, subordinate evaluation, to ensure its comprehensiveness and objectivity. Meanwhile, we made deep analysis of the employees' ability and potential, combined with Hong Yang Group Company's employee general quality ability model and the key position quality model. In the evaluation process, we also pay special attention to the combination with the employees' actual performance to form a matrix evaluation, so as to more accurately understand the employees' comprehensive situation.

晉升機制

弘陽地產高度重視員工的職業成長，通過構建員工勝任力模型，不斷優化晉升和考核機制。我們致力於為員工鋪設一條清晰、順暢的職業發展道路，涵蓋專業、管理和銷售等多個領域，以滿足不同職業背景和職業追求的員工需求。

在《職位職級體系管理制度》和《弘陽地產集團員工異動管理辦法》中，我們詳細規劃了各崗位、各層級的晉升通道和任職資格標準，為員工提供明確的職業定位和成長方向。這不僅有助於員工更好地規劃自己的職業發展路徑，還為他們提供了實現職業目標的具體指導。

在弘陽地產內部，我們為全體員工提供任職資格評價、職業輔導諮詢和職業培訓資源，確保每個人都有機會獲得內部發展的機會。我們致力於營造一個公平、公正的競爭環境，讓每一位員工都有平等的職業發展機會，共同推動公司的持續發展和繁榮。

在快速變化的市場環境中，弘陽集團始終堅持以人才為核心的發展理念。為了進一步了解員工的綜合能力和潛力，優化人力資源配置，2023年我們開展了一次全員人才盤點工作。此次盤點旨在結合集團員工通用素質能力及關鍵崗位素質模型，對員工進行全面的360度評價，並與實際績效表現相結合，形成矩陣評價，最終對人員進行綜合盤點落位。本次人才盤點採用了多種方法和手段，包括自我評價、上級評價、同事評價、下屬評價等多個維度，確保評價的全面性和客觀性。同時，結合弘陽集團員工通用素質能力及關鍵崗位素質模型，對員工的能力、潛力進行了深入的剖析。在評價過程中，我們還特別注重與員工實際績效表現的結合，形成矩陣評價，以便更準確地了解員工的綜合情況。

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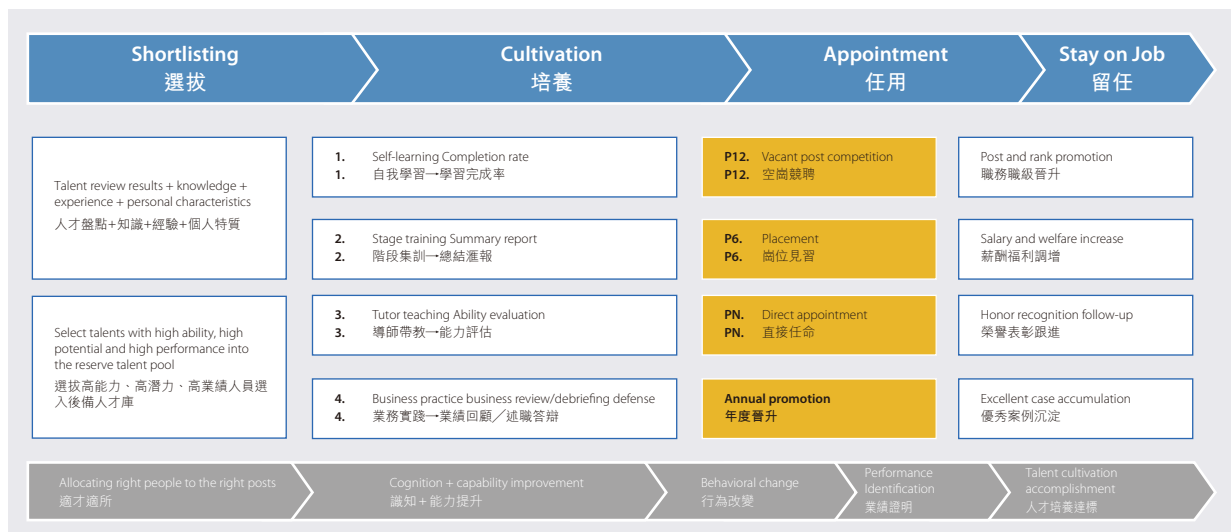
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After strict evaluation and analysis, we reviewed a total of 942 employees (including former employees), of which 201 were Class I and II talents⁵, accounting for 21.3%. Among them, there are 45 high-potential talents, or 22.4% of them. These high-potential talents have performed well in their respective positions and have great development potential. It is worth mentioning that all high-potential talents have participated in the reserve talent training program of the year, which is a strong talent force for the Group's long-term development.

For reserve talents, we have established a sound talent entry and exit mechanism. This mechanism aims to ensure the continuous updating and optimization of the reserve talent pool and provide continuous talent support for the Group's long-term development. Through regular evaluation and adjustment, we can timely find and absorb new outstanding talents, and also dynamically manage the existing reserve talents to ensure that they are always in the best status.

經過嚴格的評價和分析，我們共盤點了942名員工(含已離職人員)，其中一二類人才⁵共計201人，佔比達到了21.3%。在這些一二類人才中，高潛人才有45人，佔比達到了22.4%。這些高潛人才在各自的崗位上表現出色，具有巨大的發展潛力。值得一提的是，所有高潛人才均已參加當年度的後備人才培養項目，為集團的長遠發展儲備了強大的人才力量。

對於後備人才，我們建立了完善的人才出入庫機制。這一機制旨在確保後備人才庫的持續更新和優化，為集團的長遠發展提供源源不斷的人才支持。通過定期的評估和調整，我們能夠及時發現並吸納新的優秀人才，同時也能夠對現有後備人才進行動態管理，確保他們始終保持最佳狀態。



⁵ Class I talents: high performance and high ability; Class II talents: medium performance and high ability, or high performance and medium ability.

⁵ 一類人才：業績高，能力高；二類人才：業績中等，能力高，或業績高，能力中等。

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Performance and incentive

In order to drive performance, we have implemented efficient training courses in various city companies. These courses focus on defining core objectives and formulating detailed action plans. By solving the key problems, we successfully achieved the key objectives. In the past year, we have successfully held over five such training activities. In order to improve team effectiveness, we held team role workshops in various city companies. These workshops aim to unify the team's collaboration and communication language, identify and give play to each team member's role advantages, and realize complementary strengths. In this way, we further integrated the team and improved the overall efficiency. In the past year, we have successfully held more than ten team role workshops. We also designed and developed financial management course, aiming to help employees master the basic financial knowledge and let them deeply feel their contribution to the Company's profits. By learning financial management tools, the managers will become more accurate and effective in their decisions. In addition, we have also established a common financial language so that organizational communication has more financial acuteness. These measures will help to improve the Company's financial management level.

Health and Safety

Safe production

Building a solid defense line for employees' health and safety

Redsun Properties always puts employees' health and safety in the first place, adheres to the "safety-prioritized, prevention-focused and comprehensive governance" principle, and unswervingly creates a safe, comfortable and healthy working environment for employees.

Sticking to safety bottom line and build an impeccable protective net

Redsun Properties takes safety as not only a basic duty, but also the primary task. We regard major safety accidents as one of the key challenges and take strict management measures. We strictly abide by national laws and regulations to ensure effectively implementation of every safety measure. By establishing a safety production management mechanism with the Company in charge, departments leading and employees participating, we have defined the responsibilities at all levels to ensure safety production accountability. Meanwhile, we continue to strengthen the assessment, incorporate safety work into the performance appraisal of the management, and ensure strictly observation of the rules and regulations and timely correction of violations.

績效與激勵

為了推動業績提升，我們在各個城市公司實施了高效的培訓課程。這些課程聚焦於明確核心目標，並制定了詳盡的行動計劃。通過解決關鍵問題，我們成功地實現了關鍵目標的達成。在過去的一年中，我們成功舉辦了超過五場這樣的培訓活動。為了提升團隊效能，我們在各個城市公司舉辦了團隊角色工作坊。這些工作坊旨在統一團隊的協同交流語言，識別並發揮每個團隊成員的角色優勢，實現優勢互補。通過這樣的方式，我們進一步融合了團隊，提升了整體效能。在過去的一年中，我們成功舉辦了超過十場團隊角色工作坊。我們還設計並開發了財務管理課程，旨在幫助員工掌握財務基礎知識，讓他們深刻感受到自己對企業利潤的貢獻。通過學習財務管理工具，管理者的決策將變得更加精準和有效。此外，我們還建立了財務共同語言，使組織溝通更具財務敏銳度。這些舉措將有助於提升整個組織的財務管理水平。

健康與安全

安全生產

築員工健康與安全的堅固防線

弘陽地產始終將員工的健康與安全置於首位，秉承「安全第一、預防為主、綜合治理」的原則，堅定不移地為員工營造一個安全、舒適且健康的工作環境。

堅守安全底線，打造無懈可擊的防護網

在弘陽地產，安全不僅是一項基本職責，更是我們工作的首要任務。我們將重大安全事故風險視為公司面臨的關鍵挑戰之一，並採取嚴格的管理措施。我們嚴格遵守國家法律法規，確保每一項安全措施都得到有效執行。通過構建企業負責、部門牽頭、員工參與的安全生產管理機制，我們明確了各級責任，確保安全生產主體責任得到落實。同時，我們持續加強考核，將安全工作納入管理層的績效考核，確保規章制度得到嚴格遵守，違規行為得到及時糾正。

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Focusing on the construction site to build a safety line of defense

As a property developer, we recognise the importance of construction site safety management. To this end, we have formulated a series of safety management norms, such as *Project Assessment Management System* and *Construction Technology Management System*, to emphasize the investigation and management of hidden dangers. We insist on daily production safety inspections to ensure that the fire-fighting equipment and safe passage on the construction site meet the requirements. In addition, we also conduct regular fire drills to strengthen the supervision of dust, pollution sources and flammable materials. Meanwhile, we have established a safety emergency plan to deal with possible emergencies. In cooperation with contractors, we always adhere to the *Redsun Properties Standards of Safe and Civilized Construction*, supervise the whole process and put forward clear safety inspection requirements. We also improve the construction workers' safety awareness and coping ability through weekly safety training and special inspections.

Redsun Properties will make continuous efforts to continuously improve the safety management level and create a safer and healthier working environment for employees. We firmly believe that only by ensuring the employees' physical and mental health can we develop steadily and move towards a more brilliant future.

In Redsun Properties, we not only focus on business development, but also value employees' physical and mental health. In order to improve the work safety awareness of all employees, we actively maintain close communication with government departments and deeply participate in all kinds of safety training and education they organized. These activities cover the law and regulation popularization, safety knowledge and safety skill practice, so as to ensure that employees can fully understand and master all kinds of safety knowledge and skills.

聚焦施工現場，築牢安全防線

作為地產開發商，我們深知施工現場的安全管理至關重要。為此，我們制定了《工程考核管理制度》和《工程技術管理制度》等一系列安全管理規範，強調隱患排查和治理。我們堅持每天進行安全生產巡查，確保施工現場的消防設備、安全通道等符合規定。此外，我們還定期進行消防演練，加強對揚塵、污染源和易燃品等單位的監管。同時，我們建立了安全應急預案，以應對可能發生的突發事件。在與承建商的合作中，我們始終堅持《弘陽地產安全文明施工標準》，對其進行全流程監管，並提出明確的安全巡查要求。我們還通過每週的安全主題培訓和專項檢查，提升施工人員的安全意識和應對能力。

弘陽地產將持續努力，不斷提升安全管理水平，為員工創造更加安全、健康的工作環境。我們堅信，只有保障員工的身心健康，企業才能穩健發展，走向更加輝煌的未來。

在弘陽地產，我們不僅關注業務的發展，更重視員工的身心健康。為了提升全體員工的辦公安全意識，我們積極與政府部門保持緊密溝通，深入參與他們組織的各類安全培訓與教育工作。這些活動涵蓋了法律法規的普及、安全知識的學習以及安全技能的實踐等，確保員工能夠全面了解和掌握各種安全知識和技能。

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Occupational health

In the past three years, Redsun Properties has always adhered to the safety bottom line and strictly followed relevant laws and regulations, and incurred no work-related deaths. Meanwhile, we also value employees' occupational health. We thoroughly implement the *Law of the People's Republic of China on the Prevention and Treatment of Occupational Diseases* to ensure that fully protection of employees at work. Through cooperation with professional medical institutions, we provide regular physical examination services for employees, so that they can timely know their health status. In addition, we also provide health consultation and training seminars for employees to answer their doubts and popularize healthy lifestyles.

COOPERATIVE PARTNERS

Redsun Properties always believes that a stable and win-win partnership is the key to promoting development. We abide by the promise of establishing a fair, just, transparent and clean supply chain management system and are committed to establishing cooperative relations with all parties. While being "customer-oriented", we actively undertake corporate social responsibility, devote ourselves to various public welfare activities, and work together with all sectors of society to create a sustainable future.

職業健康

在過去的三年裡，弘陽地產始終堅守安全底線，嚴格遵循相關法律法規，未發生任何因工作導致的人員死亡事件。同時，我們也注重員工的職業健康。我們深入貫徹落實《中華人民共和國職業病防治法》，確保員工在工作中能夠得到充分的保護。通過與專業醫療機構的合作，我們為員工提供定期的體檢服務，讓他們及時了解自己的健康狀況。此外，我們還為員工提供健康諮詢和培訓講座，解答他們的健康疑惑，普及健康生活方式。

合作夥伴

弘陽地產始終認為穩定共贏的合作夥伴關係是推動企業發展的關鍵。我們恪守建立公平、公正、透明、廉潔的供應鏈管理體系的承諾，致力於與各方建立合作關係。在「以客戶為中心」的同時，積極承擔企業社會責任，投身於各類公益活動，與社會各界通力合作，共同營造可持續發展的未來。

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Supplier Operation

Supplier management system

Redsun Properties abides by national laws, regulations and industry regulations, adheres to equality, transparency, openness and sharing cooperative concept, and continuously improves the supplier management system. We have formulated and implemented the *Supplier Management Measures of Redsun Properties Group* and the *Resource Access List*, standardized the processes of pre-examination, resource review, inspection, shortlisting approval and tiered management of suppliers, comprehensively evaluated key indicators such as suppliers' business reputation, financial status, legal proceedings and historical performance, and implemented a one-vote veto in key risk links. We conducted strict review on supplier companies, teams and project quality related to property projects to ensure that our suppliers are all best quality partners. During the Reporting Period, on the basis of the original supplier management system, we added the *Notice on Strengthening Supplier Reference and Use Management* and the *Supplementary Provisions on Tender and Procurement*, once again clarified the relevant requirements for the control of referees, the veto power of shortlisting and the dynamic performance update, and further refined the process provisions of online bidding, price comparison and direct commission in shortlisting stage. In addition, in order to solidify the contract system implementation, we issued the *Management Notice on Strengthening Project Planning and Contract Planning*, which clarified the requirements of project planning, contract planning and individual project tender points.

In addition to systematically reviewing supplier information, we have established an on-site review team to conduct an all-round on-site evaluation of supplier duty fulfillment and business performance from the perspectives of frequency, process and content. Only suppliers that have passed strict review can be included in the supplier list and carry out in-depth cooperation with us.

供應商運營

供應商管理體系

弘陽地產遵守國家法律法規及行業規定，堅持平等透明、開放共享的合作理念，持續完善供應商管理體系。我們制定並實施了《弘陽地產集團供應商管理辦法》、《資源准入清單》，規範對供應商的預審、資源審查、考察、入庫審批及分級管理等流程，全面評估供應商的商業信譽、財務狀況、法律訴訟記錄、歷史業績等關鍵指標，並在關鍵風險環節實行一票否決，對與地產項目相關的供應商公司、團隊及工程質量等方面，我們進行了嚴格的審核，確保我們的供應商中只有最優質的合作夥伴。報告期內，我們在原有供應商管理制度的基礎上新增了《關於加強供應商推薦及使用管理的通知》、《關於招採工作的補充規定》，再次明確推薦人管控、入庫入圍否決權及動態更新履約情況的相關要求，進一步細化入庫階段的線上招標、比價、直委的流程規定。此外為固化合同體系的落實，我們發佈了《關於強化工程策劃及合約策劃的管理通知》，明確了工程策劃、合約策劃、單項招標要點等要求。

除系統性審核供應商信息外，我們建立了現場審核團隊，從頻率、流程、內容角度對供應商履約情況及業務表現進行全方位的現場評估，只有通過嚴格審核的供應商，才能納入供應商庫，與我們開展深入合作。

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Supplier shortlisting

供應商入庫

- Suppliers submit basic information of suppliers online through Redsun Properties Procurement Platform to join bid procurement projects, and will be admitted into supplier database after approval
- 供應商通過訪問弘陽地產招採平台在線提交供應商基本資料，參與招標採購項目，通過審核後納入供應商庫



Qualification review

資格審查

- Review the supplier's basic registration information, business status and business credit information
- Stipulate and standardize access requirements and control actions in accordance with the *Resource Access List*
- A two-tier (i.e. group and city company) review mechanism is implemented in accordance with resource classification in the stages of admittance into database and shortlisting
- 審核供應商基本註冊信息、經營狀況及商業信用信息
- 依照《資源准入清單》的要求明確統一准入要求和管控動作
- 在入庫、入圍階段按照自願分類實行集團、城市公司兩級審核機制



On-the-spot investigation

實地考察

- Set up a professional on-site inspection team and prepare on-site inspection plans in advance
- Inspect multi-dimensional information of suppliers including financial status, human resources, environmental, and professional qualifications, and take into account their performance of corporate social and environmental responsibility
- Submit the inspection report to the supplier in the "supplier inspection" module of the procurement platform after inspection
- 設置專業的現場審核團隊，提前制定現場考核計劃
- 多維度考察供應商的財務、人力、環保、職業資質等情況，充分考量企業社會與環境責任履行情況
- 考察結束後在招採平台「供應商考察」模塊向供應商提交考察報告

Supplier access process

供應商准入流程

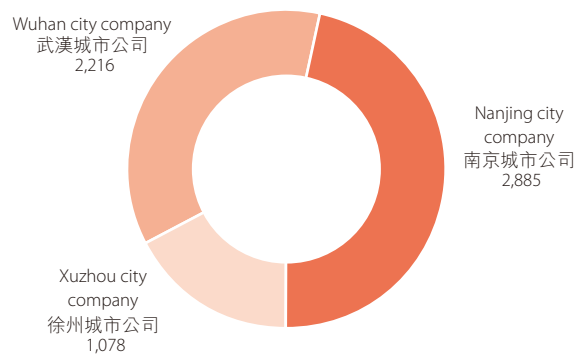
ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

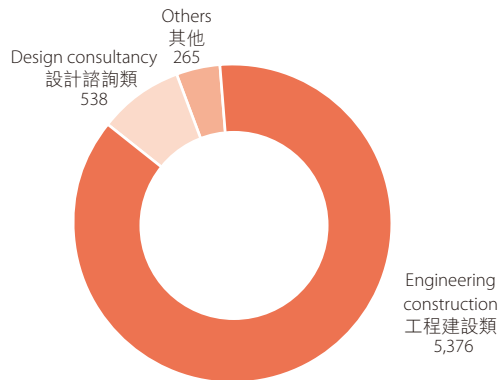
We continued to expand our cooperation with excellent partners all over the country. During the Reporting Period, Redsun Properties had a total of 6,179 suppliers, and the distribution by region and procurement type is as follows:

我們持續擴展與全國各地優秀夥伴的合作。報告期內，弘陽地產共有6,179家供應商，按地區和採購類型的分佈情況如下：

Number of suppliers by region 按地區分佈的供應商數量



Number of suppliers by procurement type 按類型分佈的供應商數量



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Redsun Properties attaches great importance to suppliers' duty fulfillment and is committed to ensuring supply chain compliance and quality. Through regular on-site audit and flexible inspection mechanism, we supervise suppliers' operation process to ensure that they meet the established standards, thus ensuring that we can obtain continuous high-quality products and services. For the to-be-improved areas and potential risks identified in the inspection and review, we will take the initiative to intervene and work with suppliers to promote necessary improvement measures, so as to effectively control risks and further improve our product quality and supply chain management level. During the Reporting Period, Redsun Properties inspected and reviewed 2,162 suppliers.

Redsun Properties has formulated a set of sound tiered supplier management system, which is strictly implemented in accordance with the provisions of *Supplier Tiered Management System of Redsun Properties* to ensure reasonable evaluation and classification of suppliers. We take quarterly, semi-annual and annual assessment cycles, consider suppliers' service performance as the core assessment criteria, and classify suppliers into five grades: excellent suppliers, qualified suppliers, suppliers with restricted use conditions, unqualified suppliers and blacklisted suppliers. For excellent suppliers, we provide corresponding incentive measures, while for suppliers with a score below 65, we include them in the online recruitment platform management system, restrict their participation in new procurement activities, and urge them to make necessary rectifications. In order to continuously improve the overall quality of suppliers, we will eliminate suppliers with unqualified long-term assessment. During the Reporting Period, Redsun Properties released *Greater Jiangsu Regional Quality Resource Library*, which defined the principles of using excellent suppliers and standardized the tiered supplier management system through the construction of Class AB quality resource library in Greater Jiangsu.

弘陽地產高度重視供應商的履約表現，並致力於確保供應鏈的合規性及品質。通過定期的現場審核和靈活的巡檢機制，我們監督供應商的操作流程，確保其符合既定標準，從而保障我們獲得持續的高品質產品和服務。對於巡檢和審核中識別出的需要改進的地方和潛在風險，我們將主動介入，與供應商協同工作，推動必要的改進措施，以便有效控制風險，進一步提高我們的產品質量和供應鏈管理水平。報告期內，弘陽地產共巡檢審查2,162家供應商。

弘陽地產制定了一套完善的供應商分級管理體制，並嚴格按照《弘陽地產供應商分級管理制度》的規定執行，確保對供應商的評估與分類合理。我們以季度、半年度和年度為評估週期，以供應商的服務表現為核心評價標準，將供應商分為五個等級：優秀供應商、合格供應商、限制條件使用供應商、不合格供應商和黑名單供應商。對於優秀供應商，我們提供相應的獎勵措施，對於評分低於65分的供應商，我們將其納入在線招採平台的管理體系中，限制其參與新的招採活動，並督促其進行必要的整改。為持續提高供應商的整體質量，我們將適時淘汰長期評估等級為不合格的供應商。報告期內，弘陽地產發佈《大江蘇區域優質資源庫》，通過建設大江蘇區域AB類優質資源庫，明確了優秀供應商的使用原則，規範化供應商分級管理制度。

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Bid deposit, performance deposit reduction & exemption
投標保證金、履約保證金減免

Preferential negotiation rights
優先談判權

Preferential bid settlement
優先清標結算

VIP seating and honorary titles at the Supplier Conference
供應商大會VIP 坐席及榮譽稱號

Exclusive communication channels
專屬溝通渠道

Excellent supplier incentives 優秀供應商激勵措施

Supplier integrity

As a member of the Corporate Anti-fraud Alliance, we have a tough attitude with zero tolerance for any unfair competition and corruption, follow the principle of clean procurement and stick to the bottom line of honesty.

Internally, we issued the system of *Classification of Fraudulent Behavior Prohibited for Employees of Hong Yang Group Company* and *Handling Measures for Fraud of Employees of Hong Yang Group Company* to publicize the integrity of employees in key internal positions, so as to enhance the awareness of integrity, create a compliance atmosphere and ensure the effective implementation of internal management systems.

供應商廉潔

作為企業反舞弊聯盟的一員，我們對任何不正當競爭及貪污腐敗行為持零容忍的強硬態度，遵循陽光採購原則，堅守廉潔底線。

對內，我們發佈了《弘陽集團員工禁止舞弊行為分級一覽》和《弘陽集團員工舞弊處理措施一覽》制度，對內部關鍵崗位員工開展廉正宣貫，以提升廉潔意識，營造合規氛圍，確保內部管理制度的有效執行。

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Externally, we required suppliers to sign cooperation agreements including *Integrity Agreement*, clearly stipulated commercial integrity clauses and fulfillment of their responsibilities and obligations. Before the start of the tender project, we make tender disclosure to the finalists, publicize the Company's development, integrity culture and quality requirements to suppliers who meet the access standards, and accurately convey our value standards, principles and requirements. We regard the supplier's professional ethics performance as the key inspection and evaluation risk point, and strictly review the supplier's integrity and compliance performance in all aspects of access and performance. For suppliers who violate the agreement, we will immediately suspend all cooperation with them to maintain our compliance corporate culture and compliance standards.

Suppliers environmental and social management

Maintaining supply chain stability and sustainability is the focus of our development, which requires our joint efforts with multiple business partners. We incorporate the supplier's performance in occupational health and safety, environmental management and quality management into the *Management Measures for Suppliers of Redsun Properties Group*. In the supplier's access assessment, information review, on-site review and annual performance appraisal, we comprehensively investigate the risk points of suppliers in terms of safe and civilized construction and labor service personnel protection. We look forward to working with all business partners to fulfill their social responsibilities, jointly undertake the sustainable development mission and create a responsible business environment.

In the process of supplier management, Redsun Properties insists on strict standard requirements for all construction suppliers, emphasizing that they must undertake the responsibility of safe and civilized construction and follow environment, quality and health certification requirements. During the whole project development cycle, we conduct a rigorous review and make an in-depth evaluation of suppliers' safe and civilized construction behavior, labor management level, occupational health and safety management and quality management capabilities. During the Reporting Period, Redsun Properties inspected 2,162 suppliers and found no incidents involving environmental violations and human rights disputes.

對外，我們要求供應商簽署包括《廉正協議書》在內的合作協議，明確規定商業廉潔條款，履行供應商的責任義務。在招標項目啟動前，我們對入圍單位進行投標交底，向達到准入標準的供應商宣傳公司發展情況、廉正文化、質量要求，準確傳遞我們的價值標準、原則與要求。我們將供應商的職業道德表現作為考察與評估的關鍵風險點，嚴格審查供應商在准入及履約全方位的廉潔合規表現，對於違反協議的供應商，我們將立即暫停與其開展的所有合作，以維護我們的合規企業文化與合規標準。

供應商環境社會管理

保持供應鏈的穩定性和可持續性是企業發展的重點，需要我們與眾多商業夥伴的共同努力。我們將供應商在職業健康安全、環境管理和質量管理等方面的表現納入《弘陽地產集團供應商管理辦法》。在供應商的准入評估、資料審查、現場審核以及年度績效考核中，全面排查供應商在安全文明施工、勞務人員保障等方面的風險點。我們期待與所有商業合作夥伴攜手履行社會責任，共同承擔可持續發展的使命，合力營造負責任的商業環境。

弘陽地產在執行供應商管理過程中，堅持對所有施工類供應商實施嚴格的標準要求，強調其必須承擔安全文明施工職責，遵循環境、質量、健康認證要求。在項目開發全週期內，我們進行了嚴格的審查，對供應商的安全文明施工行為、勞工管理水平、職業健康安全管理和質量管理能力進行了深入的評估。報告期內，我們審查的2,162家供應商未出現環境違規、人權爭議事件。

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Redsun Properties has continuously improved the environmental protection standards and requirements for building materials procurement. In terms of raw material procurement, we give priority to using renewable resources, actively introduce energy-saving and emission-reduction products, and pay special attention to improving the formaldehyde level requirements of products such as cabinets, storage and floors that have a great impact on the indoor environment. We are committed to ensuring property owners' health and safety, improving the residential environment quality requirements, urging the elimination of high pollution and high emission products, and promoting green and sustainable industrial chain development.

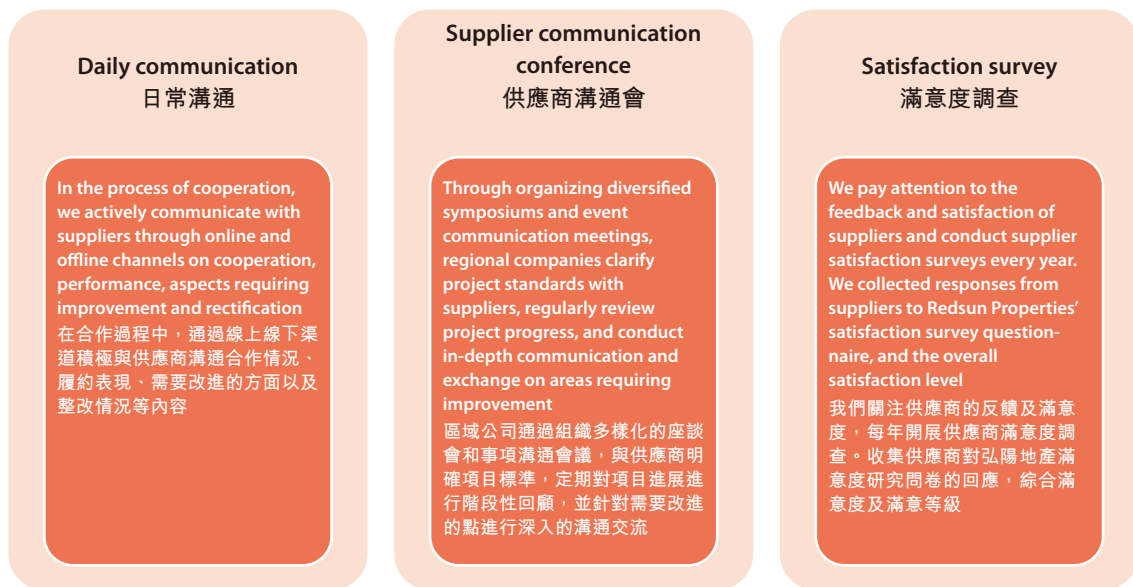
Supplier communication

Redsun Properties attaches great importance to communication and collaboration with industry partners to achieve continuous delivery of high-quality real estate projects. Through daily communication, supplier communication conference, satisfaction survey and other methods, we share our business value and project delivery standards with suppliers, so that suppliers can keep pace with Redsun Properties, cooperate with each other and make progress together.

弘陽地產不斷提升建築材料採購的環保標準要求，在原材料採購方面，優先選用可再生資源，積極引入節能減排產品，尤其重視提升對室內環境影響較大的櫥櫃、收納、地板等產品的甲醛等級要求，致力於保障業主生活的健康安全，完善住宅環境的質量要求，並督促淘汰高污染高排放的產品，推動產業鏈綠色化、可持續化發展。

供應商溝通

弘陽地產重視與行業夥伴的溝通與協作，實現優質地產項目的持續交付。通過日常溝通、供應商溝通會、滿意度調查等方式，向供應商分享我們的商業價值觀及項目交付標準，讓供應商與弘陽地產步調保持一致，相互合作，共同進步。



Supplier communication channels

供應商溝通渠道

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We continuously improve the complaint and whistle-blowing mechanism. For any difficulties in the cooperation process, suppliers can give feedback through open complaint and whistle-blowing channels. We will adhere to the principles of fairness, justice, convenience and efficiency, actively track and solve the problems reported by suppliers, and make every effort to protect the legitimate rights and interests of suppliers and ourselves.

我們不斷完善投訴舉報機制，對於合作過程中的任何困難，供應商可通過公開的投訴舉報渠道進行反饋。我們將堅持公平、公正、便捷和高效的原則，積極追蹤並解決供應商反映的問題，全力保護供應商以及我們自身的合法權益。

The tender and procurement platform 招採平台	Complaint Phone 投訴電話	The tender and procurement platform 招採平台	Complaint mailbox 投訴郵箱
<ul style="list-style-type: none"> Redsun Properties tender and procurement platform supplier.redsun.com.cn 弘陽地產招採平台 supplier.redsun.com.cn 	<ul style="list-style-type: none"> Supplier Complaint Phone no. 025-88019009 供應商投訴電話 025-88019009 	<ul style="list-style-type: none"> Hongyoushang (弘友商) APP 弘友商APP 	<ul style="list-style-type: none"> Supplier Complaint Mailbox hufang@rsun.com 供應商投訴郵箱 hufang@rsun.com

Supplier complaint and whistle-blowing channels 供應商投訴舉報渠道

We are committed to working with suppliers to make progress together and build a sustainable supply chain system. We have established a sound supplier training and guidance mechanism for suppliers with inadequate performance during the inspection process. We invite suppliers to participate in the training on safety construction quality theme held by Redsun Properties. Through observing high-quality projects and sharing relevant topics on technical improvement, we help suppliers improve their own engineering quality and awareness of construction safety and civilization.

Industry Alliances

Redsun Properties actively responds to the dual-carbon goal and builds stable and sustainable partnerships with various partners. We have joined the Shanghai-based Fujian Business Enterprise Alliance and the New Hongqiao Procurement Alliance to continuously explore new cooperation models to promote the stable and healthy development of the real estate market.

我們致力於與供應商攜手共進，共同進步，打造可持續發展的供應鏈體系。對於在巡查過程中表現不足的供應商，我們建立了完善的供應商培訓和引導機制。我們邀請供應商參加由弘陽地產舉辦的安全施工質量主題培訓，通過觀摩優質項目以及分享技術提升的相關專題內容，幫助供應商提升自身的工程質量和施工安全文明意識。

行業聯盟

弘陽地產積極響應雙碳目標，與各合作方構建穩定、可持續的夥伴關係。我們已加入在滬閩商企業聯盟和新虹橋採購聯盟，持續探索新型合作模式，以促進房地產市場平穩、健康發展。

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Industry activity participation

行業活動參與

Building new capabilities in commercial real estate, and drawing a new business blueprint on the riverside of the Beijing-Hangzhou Grand Canal

構建商業地產新能力，描繪京杭大運河河畔商業新藍圖

In order to meet the new consumption needs of the majority of property owners and create a beautiful experience of quality, life and art, Redsun Properties actively attempts new models and establishes new capabilities. On 24 May 2023, Redsun Properties participated in the Changzhou Redsun 1936 project investment promotion conference, and joined hands with 200 guests such as leaders of the Changzhou Municipal Government and vice presidents of Hong Yang Commercial Group to witness the new business blueprint of Changzhou Redsun 1936 on the riverside of the Beijing-Hangzhou Grand Canal. At the conference, Redsun Properties interpreted the Changzhou Redsun 1936 project in depth, and invited a number of guests to conduct industry exchanges, adding new ideas for the smooth promotion of the project.

為滿足廣大業主新的消費需求，締造品質、生活、藝術的美好體驗，弘陽地產積極嘗試新模式，建立新能力。2023年5月24日，弘陽地產參加常州弘陽1936項目招商推介會，攜手常州市政府領導、弘陽商業集團副總裁等200位嘉賓，共同見證常州弘陽1936在京杭大運河河畔描繪的商業新藍圖。會上弘陽地產對常州弘陽1936項目作深度解讀，並邀請多位嘉賓進行行業交流，為項目順利推動增添新思路。



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Social Responsibility

Redsun Properties actively integrates into the community, carries out various social welfare projects, and works with all stakeholders to make contributions to the development of the community. In the process of corporate development, we advocate the concept of public welfare, practice social responsibilities such as serving the society, caring for people’s livelihood, education and targeted poverty alleviation, and demonstrate our responsibility as a responsible corporate citizen.

Social welfare undertakings

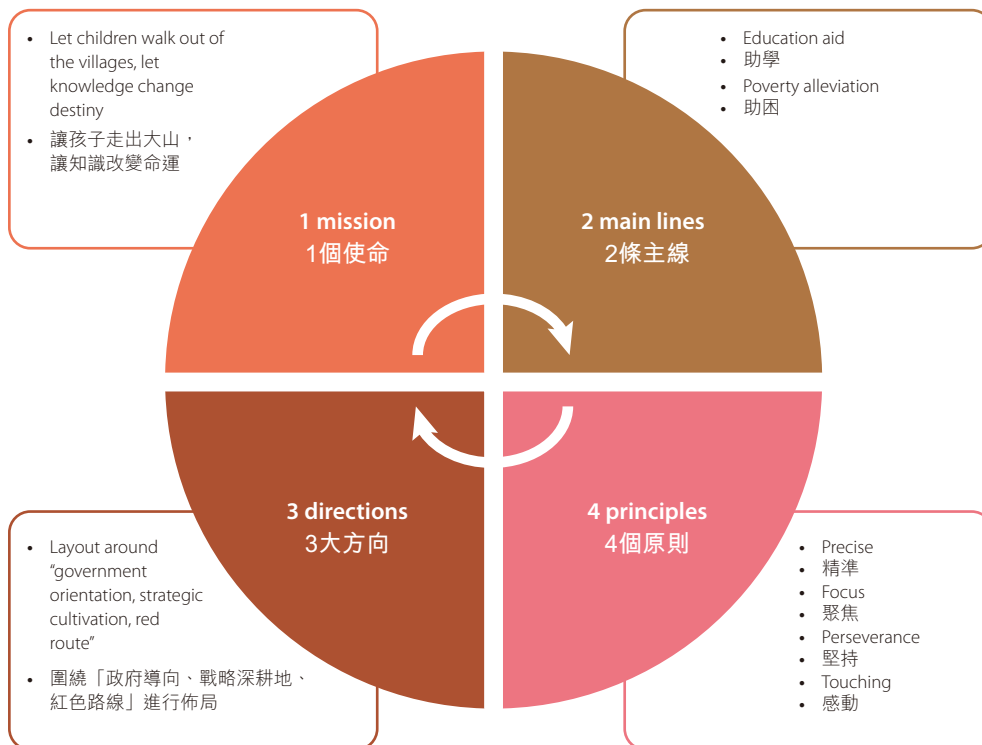
Adhering to the public welfare concept of “being a responsible corporate citizen”, Redsun Properties has been deeply engaged in education and charity, focusing on education aid, poverty relief and ecological and environmental protection issues, and carrying out public welfare projects. During the Reporting Period, Redsun Properties donated a total of RMB1.21 million, with 4,200 hours of volunteer service and 1,200 times of volunteer service. The employee volunteer service team has 600 people.

社會擔當

弘陽地產積極融入社區，開展各項社會公益項目，並攜手各方利益相關者，為社區的發展做出力所能及的貢獻。我們在企業發展的過程中推崇公益理念，踐行服務社會、關懷民生、教育事業、精準扶貧等社會責任，彰顯負責任的企業公民責任擔當。

社會公益事業

弘陽地產堅守「做負責任的企業公民」公益理念，深耕教育慈善事業，聚焦助學、濟困、生態環境保護問題，開展公益項目。報告期內，弘陽地產累計捐贈121萬元，志願服務時長達4,200小時、次數達1,200次，員工志願服務隊伍已有600人。



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We actively participated in the Redsun public welfare activities carried out by Hong Yang Group Company, and successively carried out volunteer activities such as "Spring Bud Project", "Sunflower Plan", "Dream Renovation + Care Program" and "Geek Public Welfare Tour" focusing on education aid, rural revitalization and common prosperity, etc., to practice social responsibility and strive to create a "targeted public welfare" sample of Jiangsu private enterprises.

我們積極參與由弘陽集團開展的弘陽公益活動，聚焦教育助學、鄉村振興和共同富裕等領域陸續開展「春蕾計劃」、「向日葵計劃」、「夢想改造+關愛計劃」、「極客公益行」等志願行動，踐行社會責任，矢志打造江蘇民企的「精準公益」樣本。

"Spring Bud Project" to Continue Love

「春蕾計劃」延續愛心

On 1 June 2023, the Party members of Redsun Properties, on behalf of all Redsun people, visited Nanjing Pukou Dougang Primary School (南京浦口陡崗小學), which has been paired with us for twenty-one years. They spent Children's Day with the children and brought them childlike gifts and sincere blessings. Since the launch of the "Redsun Spring Bud Class (弘陽春蕾班)" in Dougang Primary School (陡崗小學) in 2002, we have been providing assistance to students in need, caring for women in need, caring for left-behind children, and rewarding outstanding young team members. So far, we have helped more than 2,000 students overcome academic difficulties. In the future, Redsun Properties will continue to adhere to this fine tradition, continue to care for teenagers with its own modest strength, support children's healthy and happy growth, and help them move towards a better future.

2023年6月1日，弘陽地產黨員代表全體弘陽人，向結對幫扶二十一年的南京浦口陡崗小學進行愛心探訪，與孩子們共度六一兒童節，並為他們帶去童趣的禮物和誠摯的祝福。自2002年在陡崗小學開辦「弘陽春蕾班」以來，我們不斷援助困難學生，關心貧困少女，愛護留守兒童，並獎勵優秀的少先隊員，至今已助力超2,000名學生克服學業上的困難。在未來，弘陽地產將繼續堅持這一優良傳統，持續以自己的微薄之力關愛青少年，支持孩子們健康快樂成長，助力邁向美好未來。



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“Dream Renovation+” Care Program

「夢想改造+」關愛計劃

Redsun Properties continues to devote itself to the “Dream Renovation+” care program to build homes with love and light up dreams. On 28 May 2023, the representatives of Redsun Properties visited the “fact orphans” again at the Dream House visit public welfare activity initiated by Hong Yang Group Company in the Anniversary Celebration to understand their current situation and send love and care to the children. The “Dream Huts” renovation plan has aroused extensive attention and support from all walks of life, and has been reported by many media successively, and won the honorary title of China’s “Shining Star” in 2022 issued by China Glory Society, reflecting the official recognition of Redsun Properties to help needy teenagers and fulfill its social responsibilities in the long run.

弘陽地產持續投身於「夢想改造+」關愛計劃，以愛築家，點亮夢想。在2023年5月28日弘陽集團週年慶發起的夢想小屋探訪公益活動上，弘陽地產代表再度探訪「事實孤兒」，了解他們的現狀，並為孩子們送去愛心慰問。「夢想小屋」改造計劃引發了社會各界的廣泛關注與支持，被多家媒體相繼報道，榮獲國家官方光彩事業機構頒佈的2022年中國「光彩之星」榮譽稱號，體現了國家官方對弘陽地產幫扶困境青少年、長期履行社會責任的認可。



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“Sending Coolness in Summer” Public Welfare Activity

「夏季送清涼」公益活動

Redsun Properties continued to carry out the traditional micro-public welfare action of “Sending Coolness in Summer”, and during the hot summer, the Party members and vanguard teams of Redsun went to the front line to send warm greetings to front-line workers, property owners, community workers, public security brigades and fire stations, demonstrating our responsibility and commitment.

弘陽地產持續開展「夏季送清涼」傳統微公益行動，在高溫酷暑的時節弘陽黨員先鋒隊深入一線，為一線工作者、業主客戶、社區工作者、公安大隊、消防站送去烈日慰問，展現我們的責任與擔當。



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Caring for farmers and delivering vegetables

愛心助農，溫暖「蔬」送

Over the years, Redsun Properties has been committed to participating in targeted assistance and rural revitalization projects initiated by governments, media and charities at all levels, and actively fulfilling its social responsibilities. During the Reporting Period, Redsun Properties organized the activity of "Caring for farmers and delivering vegetables" to go to the vegetable planting site in Da Dai Jia Zhuang Village, Renzhao Town, helping local farmers to harvest vegetables and subscribe 20 tons of vegetables on-site for donation to sanitation workers, elderly apartments and the elderly living alone in the street, so as to spread love to more people in need.

多年來，弘陽地產致力於參與各級政府、媒體、慈善機構發起的精準幫扶和鄉村振興項目，積極履行社會責任。報告期內，弘陽地產組織「愛心助農溫暖「蔬」送」活動，深入仁兆鎮大代家莊村蔬菜種植地，幫助當地農戶採收蔬菜並現場認購20噸捐贈給環衛工人、老年公寓以及街道孤寡老人，將愛心傳遞給更多需要幫助的人。



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APPENDIX I: THE ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE CONTENT INDEX PUBLISHED BY HKEX

附錄一：香港聯交所《環境、社會及管治報告指引》內容索引

ENVIRONMENTAL, SOCIAL AND GOVERNANCE ASPECTS, GENERAL DISCLOSURES AND KPIS		SECTION IN THE REPORT
環境、社會及管治範疇與一般披露及關鍵績效指標		所在章節
Environmental		
環境		
Aspect A1	Emissions	
層面A1	排放物	
General Disclosure	Information on:	ENVIRONMENTAL RESPONSIBILITY
	(a) the policies; and	
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	
一般披露	有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的：	環境責任
	(a) 政策；及	
	(b) 遵守對發行人有重大影響的相關法律及規例的資料。	
KPI A1.1	The types of emissions and respective emissions data.	Low-carbon Operation
關鍵績效指標A1.1	排放物種類及相關排放數據。	低碳運營
KPI A1.2	Greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Low-carbon Operation
關鍵績效指標A1.2	溫室氣體總排放量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	低碳運營
KPI A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Low-carbon Operation
關鍵績效指標A1.3	所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	低碳運營
KPI A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Low-carbon Operation
關鍵績效指標A1.4	所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	低碳運營

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環境、社會及管治範疇與一般披露及關鍵績效指標		所在章節
KPI A1.5	Description of emissions target(s) set and steps taken to achieve them.	Environmental Governance
關鍵績效指標A1.5	描述所訂立的排放量目標及為達到這些目標所採取的步驟。	環境治理
KPI A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Environmental Governance, Ecological Construction, Low-carbon Operation
關鍵績效指標A1.6	描述處理有害及無害廢棄物的方法，及描述所訂立的減廢目標及為達到這些目標所採取的步驟。	環境治理、生態施工、低碳運營
Aspect A2	Use of Resources	
層面A2	資源使用	
General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials. Resources may be used in production, in storage, transportation, in buildings, electronic equipment, etc.	ENVIRONMENTAL RESPONSIBILITY
一般披露	有效使用資源(包括能源、水及其他原材料)的政策。資源可用於生產、儲存、運輸、樓宇、電子設備等。	環境責任
KPI A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in'000s) and intensity (e.g. per unit of production volume, per facility).	Low-carbon Operation
關鍵績效指標A2.1	按類型劃分的直接及／或間接能源(如電、氣或油)總耗量(以千個千瓦時計算)及密度(如以每產量單位、每項設施計算)。	低碳運營
KPI A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Low-carbon Operation
關鍵績效指標A2.2	總耗水量及密度(如以每產量單位、每項設施計算)。	低碳運營
KPI A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	Environmental Governance
關鍵績效指標A2.3	描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。	環境治理
KPI A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Environmental Governance, Ecological Construction, Low-carbon Operation
關鍵績效指標A2.4	描述求取適用水源上可有任何問題，以及所訂立的用水效益目標及為達到這些目標所採取的步驟。	環境治理、生態施工、低碳運營

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KPI A2.5	Total packaging material used for finished products and with reference to per unit produced.	The Group's business operation uses less packaging materials and complies with the laws and regulations of the place where the business operates.
關鍵績效指標A2.5	製成品所用包材料的總量及每生產單位估量	本集團在業務運營過程涉及包裝材料的使用量小，均根據業務運營所在地法律法規進行合規處置。
Aspect A3	The Environment and Natural Resources	
層面A3	環境及天然資源	
General Disclosure	Policies on minimising the issuer's significant impacts on the environment and natural resources.	Ecological Buildings, Ecological Construction, Low-carbon Operation
一般披露	減低發行人對環境及天然資源造成重大影響的政策。	生態建築、生態施工、低碳運營
KPI A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Ecological Buildings, Ecological Construction, Low-carbon Operation
關鍵績效指標A3.1	描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。	生態建築、生態施工、低碳運營
Aspect A4	Climate Change	
層面A4	氣候變化	
General Disclosure	Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	Response to Climate Crisis
一般披露	識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策	應對氣候危機
KPI A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Response to Climate Crisis, Ecological Buildings, Ecological Construction, Low-carbon Operation
關鍵績效指標A4.1	描述已經及可能會對發行人產生影響的重大氣候相關事宜，及應對行動	應對氣候危機、生態建築、生態施工、低碳運營

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Social		
社會		
Aspect B1		
層面B1		
General Disclosure	Employment 僱傭 Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	BUSY RECRUITMENT
一般披露	有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的： (a) 政策；及 (b) 對發行人有重大影響的相關法律及規例的資料。	廣開才路
KPI B1.1	Total workforce by gender, employment type, age group and geographical region.	Gathering Employees
關鍵績效指標B1.1	按性別、僱傭類型、年齡組別及地區劃分的僱員總數。	聚力員工
KPI B1.2	Employee turnover rate by gender, age group and geographical region.	Employee Care
關鍵績效指標B1.2	按性別、年齡組別及地區劃分的僱員流失比率。	員工關愛
Aspect B2		
層面B2		
General Disclosure	Health and Safety 健康與安全 Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Health and Safety
一般披露	有關提供安全工作環境及保障僱員避免職業性危害的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	健康與安全
KPI B2.1	Number and rate of work-related fatalities.	Health and Safety
關鍵績效指標B2.1	因工作關係而死亡的人數及比率。	健康與安全
KPI B2.2	Lost days due to work injury.	N/A
關鍵績效指標B2.2	因工傷損失工作日數。	不適用
KPI B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Health and Safety
關鍵績效指標B2.3	描述所採納的職業健康與安全措施，以及相關執行及監察方法。	健康與安全

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Aspect B3	Development and Training	
層面B3	發展及培訓	
General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. Training refers to vocational training. It may include internal and external courses paid by the employer.	Employee Cultivating
一般披露	有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。 培訓指職業培訓，可包括由僱主付費的內外部課程。	員工培養
KPI B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Employee Cultivating
關鍵績效指標B3.1	按性別及僱員類別(如高級管理層、中級管理層等)劃分的受訓僱員百分比。	員工培養
KPI B3.2	The average training hours completed per employee by gender and employee category.	Employee Cultivating
關鍵績效指標B3.2	按性別及僱員類別劃分，每名僱員完成受訓的平均時數。	員工培養
Aspect B4	Labour Standards	
層面B4	勞工準則	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Gathering Employees
一般披露	有關防止童工或強制勞工的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	聚力員工
KPI B4.1	Description of measures to review employment practices to avoid child and forced labour.	Gathering Employees
關鍵績效指標B4.1	描述檢討招聘慣例的措施以避免童工及強制勞工。	聚力員工
KPI B4.2	Description of steps taken to eliminate such practices when discovered.	Gathering Employees
關鍵績效指標B4.2	描述在發現違規情況時消除有關情況所採取的步驟。	聚力員工

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Aspect B5 層面B5	Supply Chain Management 供應鏈管理	
General Disclosure	Policies on managing environmental and social risks of the supply chain.	COOPERATIVE PARTNERS
一般披露	管理供應鏈的環境及社會風險政策。	合作夥伴
KPI B5.1	Number of suppliers by geographical region.	COOPERATIVE PARTNERS
關鍵績效指標B5.1	按地區劃分的供應商數目。	合作夥伴
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	COOPERATIVE PARTNERS
關鍵績效指標B5.2	描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目、以及有關慣例的執行及監察方法。	合作夥伴
Aspect B6 層面B6	Product Responsibility 產品責任	
General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	QUALITY OF INGENUITY
一般披露	有關所提供產品和服務的健康與安全、廣告、標籤、私隱事宜以及補救方法的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	精工品質
KPI B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	The Group does not involve product recall in the process of business operation.
關鍵績效指標B6.1	已售或已運送產品總數中因安全與健康理由而須回收的百分比。	本集團在業務運營過程中不涉及產品召回。
KPI B6.2	Number of products and service related complaints received and how they are dealt with.	QUALITY OF INGENUITY
關鍵績效指標B6.2	接獲關於產品及服務的投訴數目以及應對方法。	精工品質
KPI B6.3	Description of practices relating to observing and protecting intellectual property rights.	CORPORATE GOVERNANCE
關鍵績效指標B6.3	描述與維護及保障知識產權有關的慣例。	公司管治
KPI B6.4	Description of quality assurance process and recall procedures.	The Group does not involve product recall in the process of business operation.
關鍵績效指標B6.4	描述質量檢定過程及產品回收程序。	本集團在業務運營過程中不涉及產品召回。
KPI B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	QUALITY OF INGENUITY
關鍵績效指標B6.5	描述消費者數據保障及私隱政策，以及相關執行及監察方法。	精工品質

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Aspect B7	Anti-corruption	
層面B7	反貪污	
General Disclosure	Information on:	CORPORATE GOVERNANCE
	(a) the policies; and	
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	
一般披露	有關防止賄賂、勒索、欺詐及洗黑錢的：	公司管治
	(a) 政策；及	
	(b) 遵守對發行人有重大影響的相關法律及規例的資料。	
KPI B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the Reporting Period and the outcomes of the cases.	CORPORATE GOVERNANCE
關鍵績效指標B7.1	於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	公司管治
KPI B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	CORPORATE GOVERNANCE
關鍵績效指標B7.2	描述防範措施及舉報程序，以及相關執行及監察方法。	公司管治
Aspect B8	Community Investment	
層面B8	社區投資	
General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	COOPERATIVE PARTNERS
一般披露	有關以參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。	合作夥伴
KPI B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	COOPERATIVE PARTNERS
關鍵績效指標B8.1	專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。	合作夥伴
KPI B8.2	Resources contributed (e.g. money or time) to the focus area.	COOPERATIVE PARTNERS
關鍵績效指標B8.2	在專注範疇所動用資源(如金錢或時間)。	合作夥伴

Rsun 弘陽

弘陽地產集團有限公司
Redsun Properties Group Limited