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浪潮數字企業技術有限公司
INSPUR DIGITAL ENTERPRISE TECHNOLOGY LIMITED

（於開曼群島註冊成立的有限公司）
(Incorporated in the Cayman Islands with limited liability)
（股份代號 Stock Code：596）

環境、
社會及管治報告
2023
**ENVIRONMENTAL, SOCIAL AND
GOVERNANCE REPORT**

CONTENTS

A LETTER TO OUR STAKEHOLDERS

Dear Stakeholders,

On behalf of the company's board of directors, I am honored to present to you our annual report on Environmental, Social, and Governance (ESG) initiatives. Leveraging our corporate culture and digital capabilities, we have made significant progress in the areas of environment, social responsibility, and corporate governance in the year 2023.

In today's digital era, software companies play a crucial role. We are not only pioneers in technological innovation but also key drivers of social progress and economic prosperity. However, with the advancement and application of technology, we also face numerous challenges, including but not limited to data security, privacy protection, intellectual property rights, and the impact on society and the environment.

As a responsible software company, it is our duty to ensure that our business model and operations comply not only with legal and regulatory requirements but also with ethical standards and the principles of sustainable development. We plan to strengthen our market leadership and create greater value for our shareholders through continuous innovation and optimization. We will continue to invest in research and development to provide more efficient and secure software solutions while promoting the sustainable development of the entire industry.

ZHAO Zhen
Chairman, INSPUR Digital Enterprise Co., Ltd.

ABOUT THE REPORT

This report is the 2023 Environmental, Social, and Governance (ESG) Report published by INSPUR Digital Enterprise Co., Ltd. It primarily outlines the company's efforts and contributions in the areas of environment, society, and governance for the current year. We hope that by releasing this report, we can enhance communication and connections with all stakeholders.

The company's board of directors and all directors guarantee that there are no false records, misleading statements, or significant omissions in the content of this report, and they will bear individual and joint responsibility for the authenticity, accuracy, and completeness of the content.

REPORT TIME

From January 1, 2023, to December 31, 2023.

REPORT SCOPE

For ease of expression and readability, "INSPUR Digital Enterprise Co., Ltd." is referred to as "INSPUR," "the Company," or "we" in this report. "INSPUR General Software Co., Ltd." is referred to as "INSPUR General Software", "INSPUR Communication Information System Co., Ltd." is referred to as "Communication Information"and "Shandong INSPUR Digital Services Co., Ltd." is referred to as "INSPUR Services". Unless otherwise specified, the qualitative and quantitative information disclosed in this report covers INSPUR Digital Enterprise and the three main business operating entities mentioned above.

PUBLICATION CYCLE

The ESG Report of INSPUR Digital Enterprise Technology Co., Ltd. is an annual report, with the last report being the 2022 ESG Report.

BASIS OF REPORTING STANDARDS

This report is compiled in accordance with the Environmental, Social, and Governance Reporting Guide (ESG Reporting Guide) in Appendix 27 of the Main Board Listing Rules of the Hong Kong Stock Exchange, and it also refers to the reporting requirements of the core option of the Global Reporting Initiative (GRI) guidelines.

REPORT DATA

The data cited in this report all come from the company's official documents, statistical reports, and financial reports, and have been audited by the company. In case of any discrepancies with the annual report, please refer to the annual report.

CONTACT INFORMATION

You can download the Chinese and English versions of this report on the Hong Kong Stock Exchange's website at http://www.hkexnews.hk. This report is published in both Chinese and English, and in the event of any ambiguity in the understanding of the two texts, the Chinese version shall prevail.

FEEDBACK

The company welcomes feedback from stakeholders on its ESG policies and performance. Please send your suggestions or comments to the company via email at zoubo@inspur.com.

INSPUR DIGITAL ENTERPRISE

INSPUR Digital Enterprise (formerly known as "INSPUR International") was established on January 29, 2003, in the Cayman Islands and was listed on the Growth Enterprise Market (GEM) of the Hong Kong Stock Exchange in April 2004 (stock code: 00596). The company's main business includes software development, cloud services, and IoT solutions. It is a leading provider of enterprise software and cloud services in China, an outstanding service provider for enterprise digital transformation, and a supplier of smart manufacturing solutions. The company continues to accelerate its transformation into an enterprise cloud service provider, leveraging its full-stack technical leadership and innovation mechanisms in cloud computing and big data. It embraces a platform-based philosophy and product strategy, with cloud ERP at its core, to promote valuable growth and help build smart enterprises.

2023 BUSINESS REVIEW

The company adheres to innovation-driven development, seizing strategic opportunities presented by the technological revolution, industrial transformation, and the reconstruction of the enterprise application software ecosystem. It launched the "INSPUR Haiyue" software product brand, supported by a product system that includes intelligent ERP, industrial software, and PaaS platforms. This assists enterprises in digital transformation across all business operations, from management and operation digitization to production operation digitization. The company is committed to becoming a world-class provider of enterprise software and cloud services. It has already provided digital transformation services to 76 central enterprises, 186 top 500 Chinese companies, and over 1.2 million enterprises.

2023 OPERATIONAL PERFORMANCE

Revenue: 8.294 billion yuan, a year-on-year increase of 19.1%.

Total Profit: 278 million yuan, a year-on-year increase of 87%.

Investment in Scientific and Technological Research and Development: 859 million yuan, with a total of 529 patents authorized.

INSPUR DIGITAL ENTERPRISE

AWARDS, CERTIFICATIONS, AND CORPORATE MEMBERSHIPS

During the reporting period, our company's business operations have achieved the following awards, certifications, and corporate memberships:

Our Business	Awards, Certifications, and Corporate Memberships:
INSPUR General Software	**Corporate Memberships**
	China Enterprise Confederation
	China Chief Accountant Association
	China Software Industry Association
	China Medical Accounting Society
	Industrial Technology Softwareization Industry Alliance
	Grain Storage Branch of China Cereals and Oils Association
	Awards and Honors
	"Famous Enterprise" in the Field of Industrial Software (China Electronics Information Industry Development Association)
	Inspur Haiyue Software was awarded the title of "Shandong Famous Brand" for the year 2023 (Shandong Provincial Association for Brand Promotion)
	INSPUR Haiyue Software Recognized as a "Well-Known Brand in INSPUR Haiyue Series Products Rated First in User Satisfaction (CCW Research)
	INSPUR Haiyue Intelligent ERP GSCloud, PaaS Platform iGIX Recognized as "Typical Demonstration Cases in the Software Industry" (China Software Industry Association)
	INSPUR Haiyue Enterprise-level PaaS Platform iGIX Recognized as the Most Competitive Product in China's Enterprise-level PaaS Platform (CCID Net)
	INSPUR MOM Manufacturing Operations Management System Recognized as "Recommended Excellent Product for China's Intelligent Manufacturing" (e-works Digital Enterprise Network)

INSPUR DIGITAL ENTERPRISE

Our Business	Awards, Certifications, and Corporate Memberships:
	Certifications
	ISO 9001 Quality Management System
	ISO 20000 IT Service Management System
	ISO 27001 Information Security Management System
	ISO 14001 Environmental Management System
	ISO 45001 Occupational Health and Safety Management System
	CCRC Level 2 Information Security Service Qualification Certification
	CCRC Information System Software Security Development
Communication Information	**Corporate Memberships**
	TC601 Big Data Technology Standard Promotion Committee
	TC606 Open Data Center Committee
	TC610 SDN/NFV Technology Standard and Industry Promotion Committee
	TC621 Computing Network Integration Industry and Standard Promotion Committee
	TC622 Diverse Computing Power Industry and Standard Promotion Committee
	AIIA China Artificial Intelligence Industry Development Alliance (AIIA) Data Committee
	TM Forum Organization
	China Communications Standards Association
	China Institute of Communications
	Liaoning Provincial Communications Institute

INSPUR DIGITAL ENTERPRISE

Our Business	Awards, Certifications, and Corporate Memberships:
	Awards and Honors
	"Star Sparkle" Case in Data Security
	"Ecological Contribution Award" in the Second Computing Power Network Application Innovation Competition
	Member Unit of the Open Data Center Committee (ODCC)
	First Prize and Second Prize in the National Finals of the "Huaca Cup" Computing Power Application Innovation Competition
	Excellent Achievement Award in Corporate Culture Construction in Shandong Province
	2023 TM Forum Catalyst Project Asset Utilization Award, Best New Catalyst Award, Asset Contribution Award
	Top 50 in National Intelligent Building, Gold Quality Award for National Intelligent Building Project (National Quality Project)
	Second Prize in the Science and Technology Award of Shandong Electronics Society
	Gold Award in the 12th Shandong Youth Innovation and Entrepreneurship Competition
	Excellent Case of Computing Network Infrastructure in 2022
	Second Prize in the "New Green Cup" Information and Communication Industry Empowerment Carbon Peak and Carbon Neutrality Innovation Competition
	Second Prize in the First IPv6 Technology Application Innovation Competition
	China-Shanghai Cooperation Organization (SCO) National Digital Field Cooperation Case Collection (2023)
	Excellent Software Enterprise in Shandong Province

INSPUR DIGITAL ENTERPRISE

Our Business	Awards, Certifications, and Corporate Memberships:
	Certifications
	ISO 9001 Quality Management System Certification
	ISO 45001 Occupational Health and Safety Management System Certification
	ISO 20000 Information Technology Service Management System Certification
	ISO 27001 Information Security Management System Certification
	CCRC Level 1 Security Integration Certificate
	CCRC Level 3 Risk Assessment Certificate
	CCRC Level 2 Software Security Development Certificate
	CCRC Level 2 Security Operation and Maintenance Certificate
INSPUR Services	**Corporate Memberships**
	Director Unit of China Association for the Promotion of Science and Technology

SOLIDIFYING THE FOUNDATION FOR DEVELOPMENT

BOARD STATEMENT

The Board of Directors of our company (the "Board") acknowledges its full responsibility for ESG (Environmental, Social, and Governance) related matters. This includes formulating our company's ESG strategy, preparing the annual ESG report, assessing and evaluating ESG-related risks in its operations, and establishing a dedicated ESG working group (the "Working Group") composed of senior management ("Management"). The Management has been authorized to oversee ESG-related issues. When the Working Group identifies any significant issues or ESG risks that could threaten the interests of our company, it will report these to the Board along with recommendations for risk mitigation measures. The Working Group will develop and implement ESG strategies in accordance with the Board's guidelines and assist the Board in supervising and managing ESG issues related to day-to-day business operations.

ESG GOVERNANCE

ESG Responsibility Philosophy

Facing the challenges of climate change, our company believes that effective ESG management is crucial for the current and future development of its business. We are committed to creating an effective ESG management framework, actively conducting risk management in environmental and social aspects, and enhancing communication and interaction with stakeholders. By improving ESG management standards, we aim to safeguard the sustainable development of our business. The Board reviews the company's environmental goals, emission reduction measures, and strategies to mitigate climate-related risks at each annual meeting. This is done to minimize the negative impact of ESG risks on our company and to ensure compliance with the regulatory provisions of Appendix 27 of the Listing Rules.

SDGs Progress and Support

	Issue	Goal	2023 Progress	SDGs	
Solidifying the Foundation for Steady Development	Business Ethics	Achieve 100% coverage of business ethics and anti-corruption training	Achieved	5 GENDER EQUALITY	16 PEACE, JUSTICE AND STRONG INSTITUTIONS
	Anti-Corruption	Zero tolerance for any fraudulent, corrupt, unethical transactions, or behaviors	Achieved		

SOLIDIFYING THE FOUNDATION FOR DEVELOPMENT

	Issue	Goal	2023 Progress	SDGs
Digital Innovation for the Future	Product Quality	No major product recalls due to safety, health, or other significant quality issues throughout the year	Achieved	12 RESPONSIBLE CONSUMPTION AND PRODUCTION / 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
	Customer Service	Steady improvement in customer satisfaction and service coverage	Achieved	
	Intellectual Property	Achieve 100% coverage of intellectual property training	Achieved	
	Data Protection	No major incidents of non-compliance with data protection and privacy throughout the year	Achieved	
Green Operations for the Homeland	Energy	10% reduction in energy consumption intensity from the 2021 baseline over 10 years	On track: 14% reduction in energy consumption intensity from the 2021 baseline over 10 years	7 AFFORDABLE AND CLEAN ENERGY / 11 SUSTAINABLE CITIES AND COMMUNITIES / 13 CLIMATE ACTION
	Water	5% reduction in water consumption intensity from the 2021 baseline over 10 years	On track: 32% reduction in water consumption intensity from the 2021 baseline over 10 years	
	Emissions	10% reduction in greenhouse gas emission intensity from the 2021 baseline over 10 years	On track: 9% reduction in greenhouse gas emission intensity from the 2021 baseline over 10 years	
	Waste and Wastewater	5% reduction in waste intensity from the 2021 baseline over 10 years	On track: 3% reduction in waste intensity from the 2021 baseline over 10 years	
	Climate Change	Identify climate change risks, ensure the safety of employees' lives and the operation of the company	Achieved	

SOLIDIFYING THE FOUNDATION FOR DEVELOPMENT

	Issue	Goal	2023 Progress	SDGs
Advancing Together for a New Chapter	Employment	Equal employment, protection of employee rights, focus on caring for female employees	Achieved	2 ZERO HUNGER / 3 GOOD HEALTH AND WELL-BEING / 4 QUALITY EDUCATION / 8 DECENT WORK AND ECONOMIC GROWTH / 10 REDUCED INEQUALITIES / 17 PARTNERSHIPS FOR THE GOALS
	Development and Training	Provide career development pathways and training opportunities for employees	Achieved	
	Occupational Health and Safety	Improve compensation systems, provide career development and employee training; offer a variety of employee benefits, care for employees in difficulty	Achieved	
	Supplier Management	Build a sustainable supply chain, establish long-term, stable, and mutually beneficial cooperative relationships	Achieved	
	Community Investment	Actively participate in rural revitalization, public welfare assistance, and volunteer activities	Achieved	
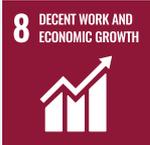
SOLIDIFYING THE FOUNDATION FOR DEVELOPMENT

ESG Issue Assessment

To review and assess the progress and effectiveness of our ESG-related strategies, our company regularly communicates with stakeholders to gather their feedback and summarize the key areas of concern in our ESG domain. Some common methods include an annual employee satisfaction survey, monthly staff meetings, monthly customer satisfaction interviews, and regular communication with customers. In addition, our company also communicates with working groups and departments involved in employee welfare and training, customer service, quality assurance, and community services. In 2023, building on the ESG issues from previous years, we conducted an annual materiality survey and analysis on sustainable development issues for both internal and external stakeholders. During our communications with stakeholders, we selected the topics of discussion to help us identify areas for improvement.

To ensure the materiality of the issues in our company's 2023 ESG report, we follow the procedures outlined below for issue selection:

Issue Selection Process

| Issue Collection	Main Sources	Sources of Stakeholder Concerns	Issue Repository
Based on international and domestic sustainable development standards, taking into account the HKEX and government regulatory issues, the global industry trends, and the company's future development planning, while focusing on stakeholder concerns	• Hong Kong Stock Exchange's "Environmental, Social, and Governance Reporting Guide," • UN SDGs (Sustainable Development Goals)	Company official website, government visits, seminars, employee monthly meetings, customer service, customer satisfaction surveys, community activities etc	We conduct screening and evaluation of 18 issues, such as energy, waste and wastewater, employee employment, anti-discrimination, product responsibility, green office, resource use, climate change, sustainable procurement, anti-corruption, community investment as the main ESG issues for the company in 2023

SOLIDIFYING THE FOUNDATION FOR DEVELOPMENT

ISSUE IMPORTANCE MATRIX

During the process of importance assessment, the company consulted internal and external stakeholders (i.e., the Board of Directors, shareholders, senior management, frontline employees, customers, suppliers, and business partners) to identify the significant ESG issues critical to the company's sustainable development and to prioritize these issues. Stakeholders were asked to score 18 ESG issues based on their relevance and importance to the company's business development, sustainability, and impact on the community as a whole. The results of the importance evaluation, as well as the comprehensive list of significant ESG areas, are displayed in the following list and matrix diagram.

No.	Issue	No.	Issue	No.	Issue
1	Energy	7	Anti-Corruption	13	Intellectual Property
2	Water Resources	8	Business Ethics	14	Supplier Management
3	GHG Emissions	9	Employment	15	Data Protection
4	Waste and Wastewater	10	Occupational Health and Safety	16	Customer Service
5	Raw Material Consumption	11	Labor Standards	17	Product Quality
6	Climate Change	12	Development and Training	18	Community Investment
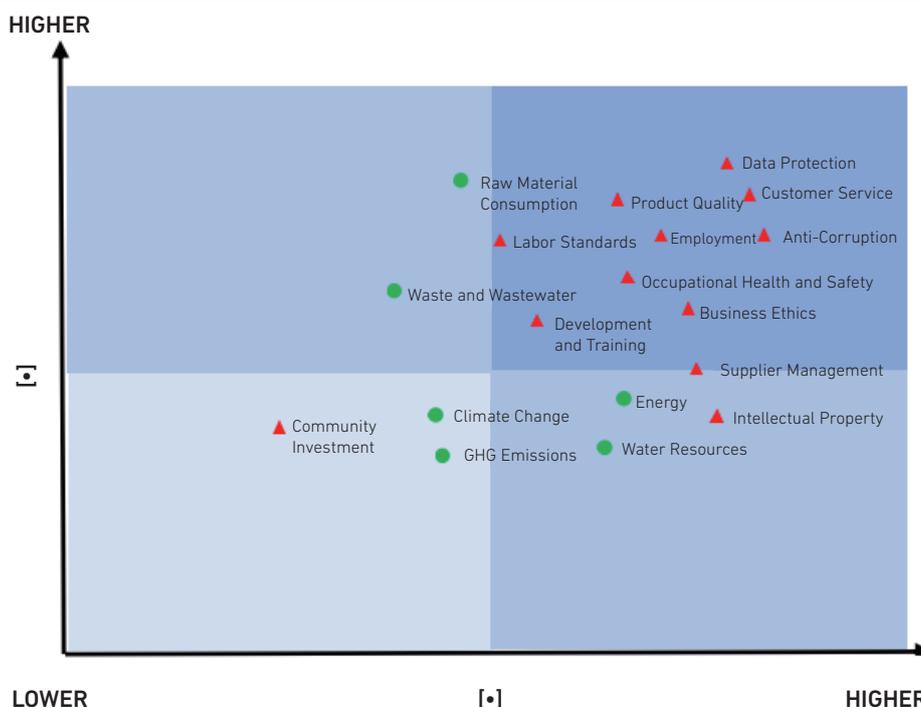
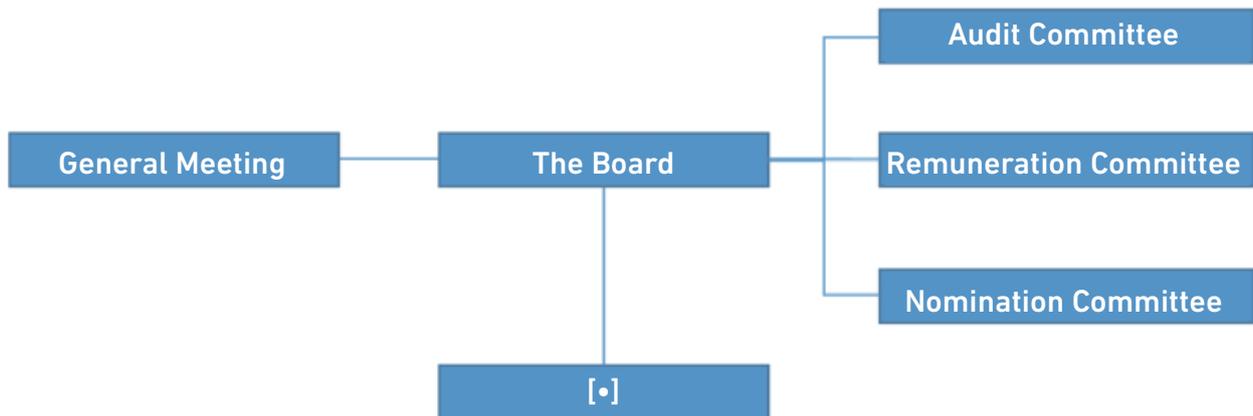# SOLIDIFYING THE FOUNDATION FOR DEVELOPMENT

The following are the environmental and social issues deemed most important by stakeholders:

1.   Data Protection;

2.   Customer Service;

3.   Anti-Corruption;

4.   Product Quality;

5.   Employment;

6.   Occupational Health and Safety.

Our company has been managing the above areas strictly through policies and guidelines, and the management of these areas will be elaborated in the subsequent sections. Our company maintains close communication with stakeholders, continuously improving ESG performance and ESG-related risk management to promote future business development.

CORPORATE GOVERNANCE

Governance Structure

General Meeting	The Board	Audit Committee
		Remuneration Committee
		Nomination Committee
	[•]	

SOLIDIFYING THE FOUNDATION FOR DEVELOPMENT

Compliance Operations

To ensure that all business operations are conducted in accordance with the law, the company has established clear and explicit management systems and policies. It provides multiple reporting channels and defines the process for receiving, investigating, and responding to employee complaints and reports. The company prohibits all suppliers and partners from engaging in improper means of cooperation with our company and all business operation entities. It promotes the deep integration of compliance management with corporate management and operations, creating a positive corporate culture that respects the law and adheres to regulations. During the reporting period, there were no significant incidents of employees violating relevant laws and regulations.

Business Ethics

The company upholds honesty, integrity, and fair competition as core values. It strictly adheres to all relevant laws and regulations, including the Criminal Law of the People's Republic of China, the Anti-Unfair Competition Law, and the Anti-Money Laundering Law, which prohibit bribery, extortion, fraud, and money laundering. A Business Ethics Committee has been established, and an anti-corruption policy applicable to all employees has been formulated. The company advocates for ethical work practices and encourages employees to voluntarily report any misconduct or dereliction of duty. Upon receiving reports or complaints, managers and the Business Ethics Committee investigate and respond in a fair manner, actively implementing remedial measures. Procedures are established for various situations in business transactions, and integrity clauses and breach of contract provisions are included in contracts and bidding documents to prevent commercial bribery in procurement. The company has a zero-tolerance policy for any fraudulent, corrupt, improper trading, or unethical behavior. During the reporting period, the company achieved 100% coverage of business ethics and anti-corruption training for employees.

To prevent potential conflicts of interest in work and to maintain internal fairness, the Business Ethics Committee has formulated the "Employee Conflict of Interest Management Measures." The company's audit department, as well as the human resources department, regularly conduct investigations and analyses on conflicts of interest. Employees are required to truthfully report and notify the relevant departments of any actual or anticipated conflicts of interest that may arise in the company's business or in organizations with which it has business dealings within its management system. During the reporting period, the company and its employees were not involved in any cases of corruption or improper interest litigation.

DIGITAL INNOVATION FOR THE FUTURE

Reform and innovation are the trends of the times and the driving force behind high-quality development. The company insists on deepening reforms and takes innovation as an eternal proposition for its development. It firmly establishes the awareness of innovation and takes digital innovation as the primary driving force for leading development. The company seeks breakthroughs in innovation and solves historical problems in development, promoting the effectiveness of all work.

TECHNOLOGY INNOVATION

Product Development

The company has strengthened technological innovation and continued to increase investment in research and development, breaking through key technologies to forge the core competitiveness of its products. In 2023, the company successfully passed two national key R&D project assessments, further enhancing the technical leadership advantage of INSPUR Haiyue software. The company was approved as a demonstration organization for the "one-stop" application promotion of key product processes by the Ministry of Industry and Information Technology, a demonstration project for the big data industry by the Ministry of Industry and Information Technology, and the first edition of software in Shandong Province, with a total of 23 qualifications. The company received 9 recognitions as a provincial gazelle enterprise and as specialized, refined, and innovative enterprises. Focusing on the its core businesses such as industrial software, software construction, big data, and SaaS services, the company was approved for 3 provincial platforms, 2 municipal platforms, and 1 company platform.

Scientific and Technological Innovation Platforms	Level	Certifying Authority
Shandong Provincial Engineering Research Center for Industrial Software and Intelligent Manufacturing	Provincial Level	Shandong Development and Reform Commission
Shandong Provincial Data Opening and Innovation Application Laboratory (Data Asset Evaluation)	Departmental Level	Shandong Provincial Big Data Bureau
Digital Grain Storage Big Data Industry Integration Innovation Center		Henan Provincial Department of Industry and Information Technology

QUALIFICATION CERTIFICATION

The company continuously strengthens the cultivation of qualifications and, after long-term efforts, has formed a relatively comprehensive set of business qualifications. It has unique advantages in areas such as CSMM and information security, which effectively supports the development of business operations. The company has passed the Software Capability Maturity Model (CSMM) Level 4 assessment, becoming the first batch and the first in the province to obtain CSMM certification. The Haiyue enterprise-level PaaS platform iGIX has passed the national security assessment EAL3+ certification, which is the highest level of security certification for enterprise-level software. The company has also achieved Level 1 in Software Delivery Capability (SDCA), with its software products and project delivery capabilities reaching the industry's leading level.

DIGITAL INNOVATION FOR THE FUTURE

DIGITAL TRANSFORMATION

In response to the new trends of enterprise digital transformation, the company supports the full-business digital transformation from two aspects: digital management and operation, and digital production and operation, with core products such as Haiyue intelligent ERP, industrial software, and PaaS platforms. The company vigorously develops the software industry and always adheres to the concept that "first-class customers create first-class software, and high-quality demands are the driving force for research and innovation." It continuously increases R&D investment, accelerates the transformation and upgrading of enterprises, and aims to build a world-class software enterprise.

Case: INSPUR Haiyue Software Showcases at the 2023 Energy Internet Industry Development Conference

On December 14, the 2023 Energy Internet Industry Development Conference was held in Jinan. The conference, themed "Cross-Border, Integration, and Collaboration," aimed to build a platform for government-enterprise-research exchanges and cooperation in the energy internet industry. It sought to further gather industry wisdom, consolidate development consensus, and promote high-quality development of the energy internet industry. INSPUR General Software was invited to attend the conference and signed a strategic cooperation framework agreement with the Shizhong District of Jinan City to jointly promote the construction of the Shandong Energy Internet Industry Cluster.

DIGITAL INNOVATION FOR THE FUTURE

PRODUCT MANAGEMENT

Product System

The company thoroughly implements the "221" development strategy, forging the INSPUR Haiyue software brand and reshaping the platform software and application software into two major product systems. The application software expands from intelligent ERP to industrial software, with products fully covering customers of all sizes from large to small and micro enterprises. The entire product line has completed the cloud transformation and is fully compatible with domestic environments. The company has released the Haiyue PaaS platform 6.0, adding four sub-platforms: Haiyue Large Model, Hybrid Integration, Cloud Native, and Intelligent Operations and Maintenance, forming a one-stop, decoupled PaaS platform product system. Competitiveness continues to improve, ranking in the leader quadrant of the aPaaS market and first in development capability (CCID), awarded "China's Most Competitive Enterprise PaaS Platform Product" (CCID), and for three consecutive years, first in the competitiveness of the Chinese aPaaS market (CCW Research).

Product Quality

The company adheres to the quality philosophy of "high standards, zero defects," and has established a product research and development and quality management system based on ISO 9000 and CMMI systems. Emphasis is placed on ensuring the quality of output through peer reviews, quality control, and quality assurance activities. During the reporting period, there were no product recalls due to quality issues related to safety or health.

(1)   Peer Reviews: Conduct management of reviews such as requirement specification review, design review, test case review, and project demonstration review according to the project plan. Issues identified during the review process are promptly recorded and tracked for correction.

(2)   Quality Assurance: Develop a project quality assurance plan based on the project plan, review the development process, quality control activities, and the standardization of work products to understand project progress, and provide timely guidance and track the improvement of non-compliance items after issues are found.

(3)   Quality Control: Establish a testing system, and create a comprehensive software testing management mechanism that includes unit integration testing, system integration testing, verification testing, on-site synchronized testing, release testing, and maintenance process patch testing, ensuring the quality and stability of the software.

Product Service

The company has established an efficient issue tracking mechanism. After the product is released and delivered to customers, it strengthens feedback and problem resolution, all of which are managed through a maintenance repository for issue feedback, circulation, and resolution. When a product issue arises, the maintenance team can quickly locate the cause of the problem and develop a solution for repair. At the same time, the company has established a Department of Quality Management. Regarding the health and safety of products and services, advertising, labeling and privacy matters, and remedial methods, the company provides relevant legal requirements for each business operation entity. During the reporting period, there were no significant violations of the relevant laws and regulations concerning the health and safety of products and services, advertising, labeling, and privacy matters that had a major impact on the company.

DIGITAL INNOVATION FOR THE FUTURE

CUSTOMER SERVICE

Customer Satisfaction

The company adheres to the business philosophy of "customer first" and places great importance on customer satisfaction. It regularly updates the customer satisfaction survey methods and continuously improves the reward and punishment measures. The company promotes the integration of all software categories into the company's service channels and extends the electronic service card to all customers. In 2023, the Customer Service Department proactively conducted inspection services for strategic customers, including inspections of 61 and exchange reports of 127, increasing the proactive service coverage rate by 20% compared to last year. During the reporting period, customer satisfaction remained above 97%, and no complaints related to products or services were received.

Intellectual Property

The company respects the value and rights of customers' information assets and strictly complies with national laws and regulations related to intellectual property, including but not limited to the Patent Law of the People's Republic of China and the Anti-Unfair Competition Law of the People's Republic of China. It has developed intellectual property management methods in line with actual work, established a dedicated intellectual property department, and ensured that intellectual property rights are not infringed. If any illegal use of intellectual property is discovered, the company will immediately issue a warning letter and demand licensing fees. At the same time, the company encourages technological innovation and continuously improves its intellectual property management system to protect the intellectual property rights of the company and its customers. Regular training related to intellectual property is provided to the intellectual property management department to enhance effective management of intellectual property rights. During the reporting period, the training coverage rate for employees on intellectual property reached 100%, and there were no incidents of significant non-compliance with intellectual property-related laws and regulations that impacted the company.

Case: The company held a training session on "Patent Mining and Technical Disclosure Document Writing"

On November 15, 2023, the company organized a training session on "Patent Mining and Technical Disclosure Document Writing," which was attended by nearly 300 people, including patent officers from various departments and R&D personnel. The training featured guest speakers Zhang Guihong from the Group's Science and Technology Innovation Department, and Wu Shaoqun and Zhang Tianfang, patent attorneys from Beijing Junhui Intellectual Property Agency. Zhang Guihong analyzed the development direction of patent work at INSPUR Digital Enterprise. Wu Shaoqun and Zhang Tianfang provided instruction on technical disclosure documents, addressing the pain points and difficulties faced by patent applicants and stimulating efficient patent work within the digital enterprise.

DIGITAL INNOVATION FOR THE FUTURE

Data Protection

The company strictly follows the Cybersecurity Law of the People's Republic of China and other relevant laws and regulations concerning data protection. It has established the "Data Privacy Management Measures," "Network Access Control Management System," and "Data Security Management System" in accordance with the ISO 27001 information security management system and ISO 27701 privacy information management system. The company has strict requirements for employees to maintain confidentiality obligations for the company and its customers, with encrypted signature requirements for email communication and authenticated access to the internal network. Additionally, the company has issued the "Information Asset Security Management System," where data usage documents related to the company or its business operation entities are protected through a document security management system with personnel and classification-based encryption. During the reporting period, there were no incidents of significant non-compliance with data protection and privacy laws and regulations that impacted the company.

GREEN OPERATIONS FOR THE HOMELAND

The company actively implements the national "dual carbon" strategy, adheres to the concept of green development, and continuously improves the environmental management system to ensure the joint construction of a green ecosystem with employees and customers. It intensifies pollution prevention and control, conducts carbon emission investigations, and deeply identifies environmental risks and opportunities in the company's operations. The company develops measures to address various influencing factors, fulfilling corporate environmental responsibilities in energy conservation, improving resource utilization, achieving emission standards, and responding to climate change. This promotes harmonious development between the enterprise and the environment, contributing to the mitigation of climate change.

USE OF RESOURCES

Although the company has not yet established effective standard policies for the utilization of resources, it actively encourages employees to follow environmental protection and resource conservation measures to improve operational efficiency. Arrangements are made for duty personnel to patrol the office every night at 8:30 to ensure the implementation of environmental protection measures and to provide reminders when necessary.

ENERGY CONSUMPTION

The company is committed to controlling energy consumption over the long term. Offices use energy-saving and environmentally friendly lighting, air conditioning, and computer equipment. It makes rational use of natural light, controls electricity consumption and CO_2 emissions, employs water-saving devices and technologies, strictly controls water usage, reduces water consumption and water pollution, and achieves the rational use of resources. This effectively reduces the company's environmental impact. During the reporting period, the company's total water consumption was 49,997.49 cubic meters, with a water consumption density of 6.31 cubic meters per employee, and the total electricity consumption was 2,982,299.92 kWh, with an electricity consumption density of 376.22 kWh per employee. Additionally, the company does not use packaging materials for finished products, so there is no consumption in that area.

Environmental Performance (Energy Consumption)		2023
Energy Consumption	Water Consumption (Cubic Meters)	49,997.49
	Electricity Consumption (kWh)	2,982,299.92
	Gasoline (Liters)	1,018.5

OPTIMIZATION OF ENERGY USE EFFICIENCY MEASURES

Since greenhouse gas emissions are positively correlated with electricity consumption, the company actively practices green management in the office. It has formulated a series of documents such as the "Energy Saving and Efficiency Plan" and "General Energy Conservation and Emission Reduction Measures" to detail energy-saving initiatives. The company has established an achievable green office electricity-saving plan and integrated the performance of green office operations into the company's regular monitoring and assessment system to create a green working environment. The following electricity-saving measures have been implemented, including but not limited to:

— Setting air conditioning to 27°C or higher to save energy;

— Turning off the air conditioning when the outdoor temperature is below 20°C;

— Setting computer monitors to sleep mode when idle;

— Installing lighting controls and making the most of daylight to avoid unnecessary lighting;

GREEN OPERATIONS FOR THE HOMELAND

—   Turning off unnecessary electronic equipment and instruments after office hours;

—   Selecting energy-saving equipment.

The company has set a goal to reduce energy consumption density by 10% within 10 years, with 2021 as the baseline year. During the reporting period, the energy consumption density (kWh per employee) has decreased by 14%. The company will continue to review energy-saving measures to achieve its goals.

OPTIMIZATION OF WATER USE EFFICIENCY MEASURES

During the reporting period, the company has not encountered any issues with the water sources required for daily operations. The company cherishes water resources and strives to avoid waste. To improve the efficiency of water resource utilization, it has established relevant internal guidelines to change employees' water usage habits, including but not limited to:

—   Posting water-saving posters in conspicuous places to encourage water conservation;

—   Regularly checking faucets and washers for leaks;

—   Repairing dripping taps and damaged parts in the water supply system to prevent seepage;

—   Strengthening the inspection and maintenance of faucets, water pipelines, and water storage facilities;

—   Installing automatic sensor faucets and motion-activated automatic flushing systems in toilets.

The company has set a water usage target to reduce water consumption density by 5% within 10 years, with 2021 as the baseline year. During the reporting period, the water consumption density (cubic meters per employee) has decreased by 32%. The company will continue to review water-saving measures to maintain good water use efficiency.

EMISSIONS

The company strictly complies with all relevant national laws and regulations regarding environmental protection, including but not limited to:

The Environmental Protection Law of the People's Republic of China;

The Solid Waste Pollution Prevention and Control Law of the People's Republic of China;

The Air Pollution Prevention and Control Law of the People's Republic of China;

The Water Pollution Prevention and Control Law of the People's Republic of China.

As a software and solutions provider, the company and its daily operations have a minimal impact on the natural environment. Although the company has not yet formulated an environmental policy, it is also actively responsible for the environmental impact of its business operations, such as enterprise resource planning (ERP) solutions and enterprise cloud services. During the reporting period, there has been no significant violation that has affected the company in terms of GHG Emissions, wastewater discharge, and the generation of harmful and harmless waste.

GREEN OPERATIONS FOR THE HOMELAND

EMISSIONS

During the reporting period, GHG Emissions primarily originated from the gasoline passenger vehicles owned by INSPUR General Software, resulting in emissions of nitrogen oxides, sulfur oxides, and respirable suspended particles. The greenhouse gas emissions generated from the company's business operations amounted to 2,909.93 metric tons of carbon dioxide equivalent (tCO2eq.), mainly consisting of carbon dioxide, methane, and nitrous oxide. The total greenhouse gas emission intensity of the group, calculated based on the total number of employees, was 0.367 tCO2eq. per employee. As a high-tech service and product provider, the company's daily operations consume a significant amount of purchased electricity, which accounts for 59.5% (previous year was 60%) of the company's total greenhouse gas emissions.

Greenhouse Gas Emissions Scope	Emission Source	Greenhouse Gas Emissions (tCO2eq.)	Total Emission Proportion
Scope 1: Direct Emissions	Gasoline (Mobile Combustion Sources)	2.71	0.1%
Scope 2: Direct Emissions	Purchased Electricity	1,732.72	59.5%
Scope 3: Other Indirect Emissions	Electricity for Freshwater Treatment	21.40	40.4%
	Electricity for Wastewater Treatment	10.50	
	Business Flight Travel	1,142.61	
Total		2,909.93	

Notes:

1. Unless otherwise stated, emission factors are compiled in accordance with Appendix 27 of the Main Board Listing Rules of the Hong Kong Exchanges and Clearing Limited and its specified documents.

2. The calculation of purchased electricity uses the emission factor for the Mainland China power grid of 0.581 tCO2/MWh.

3. The greenhouse gas emissions for Scope 3 are calculated based on the emission factors mentioned in Appendix 27 of the Listing Rules and its reference documents.

WASTE DISCHARGE

During the reporting period, the group generated a total of 601.61 tons of harmless waste, with a density of 75.89 kilograms per employee. The data for the harmless waste is primarily composed of daily office life garbage. After several rounds of sampling and estimation by the group, it was determined that a reasonable estimate is 0.5 kilograms per person per day. Among the harmless waste, there are 601.16 tons of metal, glass, plastic waste, and non-office waste paper, as well as 450 kilograms of office waste paper (the amount of waste paper is estimated at 2% of the group's paper purchases). During the reporting period, the group did not produce any hazardous waste.

A.Environmental Performance		2023	2022	2021
Harmless Waste Generation	Paper (kilograms)	**450**	413.93	387.98
	Domestic Waste (tons)	**601.16**	552.98	518.3
Domestic Sewage Discharge Volume (cubic meters)		**180.35**	165.89	155.49

GREEN OPERATIONS FOR THE HOMELAND

WASTE MANAGEMENT MEASURES

The company actively promotes a green office and low-carbon management, encouraging employees to respond to green initiatives. It advocates the use of electronic communication and documents to create a paperless office. If printing is necessary, employees are encouraged to print on both sides and reuse paper whenever possible. Notices on water and paper conservation are posted near toilets and printers. Waste paper recycling bins are placed on each office floor to achieve waste reduction goals. The company provides appliances such as microwave ovens and refrigerators to encourage employees to bring their own meals or dine in the cafeteria. Drinking water dispensers are also installed to reduce the use of disposable water bottles, thereby reducing the generation of packaging waste.

The company collects and recycles waste such as old computers, batteries, and toner cartridges, which are considered hazardous waste. These are stored in designated areas in the warehouse by a specific person for processing, achieving zero emissions of hazardous waste. Harmless waste is regularly collected by an external cleaning company for disposal and recycling.

The company has set a goal to reduce the waste density (kilograms per total number of employees) by 5% within 10 years, with 2021 as the baseline year. During the reporting period, the waste density (kilograms per total number of employees) has been reduced by 3%. The company continues to review waste reduction measures to achieve its goals.

ENERGY SAVING AND EMISSION REDUCTION MEASURES

Daily Commuting and Operations

The company imposes restrictions on the use of vehicles, which must go through a strict approval process. Employees are encouraged to use public transportation for short trips to reduce the use of company vehicles. The company coordinates with public transportation service providers to establish a comprehensive bus route and sufficient bus stops around the industrial park, facilitating employees' commute to and from work using public transportation. The use of taxis is strictly limited to times after 8 p.m., when the cost can be reimbursed, encouraging employees to use energy-saving vehicles with lower emissions. Additionally, the company regularly publishes announcements such as "Everyone's Energy Saving and Emission Reduction Plan" and "Notice on Further Strengthening Energy Conservation and Emission Reduction Work" on the intranet, providing employees with detailed information on ways to reduce emissions at the workplace and at home. Employees are encouraged to make full use of natural light without affecting normal operations.

Business Travels

The company has established an environmentally friendly business travel policy, reasonably limiting the frequency of business flights. Due to the nature of the company's business, it is inevitable that technical staff need to travel for on-site product training and technical support for customers. The company's business trips are well-planned to prioritize low-carbon modes of transportation, such as high-speed trains. Employees are encouraged to conduct video conferences to reduce the number of on-site meetings, thereby reducing the carbon footprint generated by flight journeys.

The company aims to reduce the greenhouse gas emission density (tons of CO_2 equivalent per total number of employees) by 10% within 10 years, with 2021 as the baseline year. During the reporting period, the greenhouse gas emission density per employee has been reduced by 9%. The company will continue to review measures to reduce greenhouse gas emissions to achieve its goals.

GREEN OPERATIONS FOR THE HOMELAND

CLIMATE CHANGE

The company is actively responding to global warming by committing to reduce energy consumption and lower greenhouse gas emissions. While taking responsibility for reducing its own carbon footprint, the company also strives to enhance its resilience to climate change in its operations and throughout its supply chain. It follows the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) to identify the risks and opportunities brought by climate change and proactively discloses its efforts in four core areas: governance, strategy, risk management, and metrics and targets.

Governance

The company integrates the governance of climate-related issues into its overall ESG (Environmental, Social, and Governance) governance. This ensures that climate change topics are equally integrated with other significant ESG issues into the company's overall strategic planning process. The board of directors is responsible for overseeing and reviewing the identification and management of climate change strategies, risks, and opportunities, as well as the achievement of annual carbon reduction performance targets. They are actively involved in the management of climate change and include the identification of climate-related risks in the overall risk assessment practices, ensuring that it becomes a part of the company's overall risk management system.

Strategy

The company is aware of the series of impacts that climate change-related risks have on its business and recognizes the importance of effectively evaluating and managing these risks to ensure business continuity. In the process of formulating climate change strategies, the company considers both external factors (such as extreme weather affecting operations, tightening climate-related policies, etc.) and internal factors (such as the cost of transitioning to low-emission technologies, reputational risks, etc.). Multiple climate change scenarios are used for analysis to better determine the priorities of physical and transition risks.

GREEN OPERATIONS FOR THE HOMELAND

RISK MANAGEMENT

Global warming brings a wide range of risks to businesses, including supply chain disruptions, rising insurance costs, and labor disruptions. As the threat of climate change to businesses increases, the impact of physical damages, changes in market perceptions, and the growing public preference for environmentally friendly products and services, the impact of financial, reputational, and strategic risks becomes more prominent. Climate change will undoubtedly become an increasingly important issue for the company and various industries in the foreseeable future. The company has identified the following risks brought by climate change:

Climate-Related Risks	Time Span	Potential Financial Impact	Risk Level	Trend
Material Risk				
Extreme Weather	Short-term Long-term	Physical damage to infrastructure and operations from events like hurricanes, storm surges, heavy rain, leading to restoration and repair costs. The duration for recovery and repair could take months to years. Disruption to logistics operations affecting the delivery of goods from our suppliers, posing a certain risk to our company's operations. Customers may be impacted by extreme weather, leading to delays in their plans or even cessation of operations, which could directly harm our company's financial condition.	Low	Increasing
Transition Risks				
Tightening Climate-Related Policies	Short-term	Additional expenses to meet new environmental requirements, increasing costs. This could also lead to increased operational costs, insurance costs, and penalties for non-compliance. Our company and customers may be required to pay carbon emissions taxes or purchase carbon emission quotas to assist the country in achieving carbon neutrality. In addition, our data centers may be subject to additional electricity consumption fees.	Low	Increasing
Transition to Low-Emission Technology	Mid-term	Investment and maintenance costs associated with replacing current technology and equipment with low-emission or resource-saving alternatives to meet new energy and sustainability standards.	Low	Increasing
Change in Customer Behavior	Long-term	If unable to meet stakeholders' expectations regarding climate risk management and targets, there could be customer attrition and loss of revenue due to changes in customer or user behavior and orientation.	Low	Increasing

GREEN OPERATIONS FOR THE HOMELAND

Climate-Related Risks	Time Span	Potential Financial Impact	Risk Level	Trend
Reputation Risk	Long-term	Changes in customer or user orientation could lead to increased negative feedback from stakeholders, potentially affecting the company's reputation. Our clients may face more severe transitional impacts or reputational impacts. For example, clients in the oil or oilfield services sectors are inevitably facing the requirements for national carbon neutrality. They must not only transform their operations but also confront potential reputational damage during the transition process. Under financial pressure, they may delay the updating and upgrading of their management systems, or, more seriously, they may cease to be our clients due to operational difficulties.	Low	Increasing

INDICATORS AND TARGETS

The company regards climate change as a significant issue for both the enterprise and the global community. We are committed to addressing climate change by improving energy efficiency, increasing the use of renewable energy, and reducing carbon emissions. We maintain an open and transparent approach, continuously reporting our progress to the public. With 2021 as the baseline year, we have set 10-year targets for energy consumption density, water usage density, greenhouse gas emission density, and waste density. We disclose the annual completion status of these targets, taking concrete actions to embody the concept of sustainable development.

OPPORTUNITIES

Our company's main business is cloud computing and ERP system management, characterized by the ability to work in a virtual environment anytime and anywhere. Therefore, we believe that while climate change may pose risks to our operations, it also presents opportunities for the electronic communication industry. In the event of extreme weather or even pandemics, cloud computing and ERP management systems can ensure the normal operation of most businesses. Even large enterprises requiring team collaboration will find our cloud management system an excellent choice. As industries recognize that employees cannot work normally during extreme weather, the demand for cloud computing and ERP management systems will increase to maintain business operations under such conditions.

SIGNIFICANT CLIMATE-RELATED ISSUES AFFECTING THE COMPANY AND ACTIONS TAKEN

As the threat of climate change continues to rise, we actively identify corresponding risks that may impact our operations. We have established policies to ensure the safety and lives of our employees during extreme weather, allowing for work-from-home arrangements under certain weather conditions. This is to mitigate the increasing severity and frequency of natural disasters on our company's daily operations.

ADVANCING TOGETHER FOR A NEW CHAPTER

The company adheres to the philosophy of cooperative win-win, working with partners to promote technological innovation and integrate digital and intelligent methods to continuously achieve technological breakthroughs, providing high-quality and satisfactory products for society. It always puts people first, respects and cares for its employees, actively fulfills corporate social responsibilities, and leverages its strengths to promote harmonious social development. The company collaborates with stakeholders to jointly create a better future.

EMPLOYEE RESPONSIBILITY

Equal Employment

The company strictly complies with laws and regulations that significantly impact our operations in areas including compensation and termination, recruitment and promotion, working hours, leave, equal opportunities, diversity, anti-discrimination, and other treatment and benefits. These include but are not limited to:

The Labor Law of the People's Republic of China;

The Labor Contract Law of the People's Republic of China;

The Social Insurance Law of the People's Republic of China;

The Regulations on the Prohibition of the Use of Child Labor in the People's Republic of China; and

The Protection of Minors Act of the People's Republic of China.

The company upholds the principle of fair competition and merit-based recruitment in its hiring and employment processes, establishing and implementing standardized human resource management systems. All new employees are required to provide accurate and truthful personal information. Applicants who are found to have provided false information are dismissed in accordance with relevant regulations. The company attracts a wide range of talents from different regions, ethnicities, and beliefs through various recruitment channels, selecting talents based on individual abilities to ensure fairness, justice, and transparency. It has barrier-free access and nursing rooms, respecting and caring for vulnerable groups, and strictly checks the identity information of applicants to prevent the recruitment of child labor. During the reporting period, there have been no significant incidents of non-compliance with laws and regulations related to compensation and dismissal, recruitment and promotion, working hours, rest time, equal opportunities, diversity, anti-discrimination, and other rights and benefits.

ADVANCING TOGETHER FOR A NEW CHAPTER

As of December 31, 2023, the group has a total of 7,927 employees (7,713 in 2022), all of whom are full-time, including 2,417 female employees, accounting for approximately 30.5% of the total workforce; and 6,559 employees with a bachelor's degree or above, accounting for about 82.74% of the total workforce.

Social Performance (Employment)		2023 (Number of People)
2023 Employees Statistics		7,927
By Gender	Female	2,417
	Male	5,510
By Employment Category	Senior Management	25
	Mid-level Managers	249
	Technical Skilled Personnel	7,635
By Age	< 30	3,796
	30-50	4,064
	> 50	67
By Education Level	Postgraduate and above	1,051
	Bachelor's degree	5,508
	Associate degree	1,282
	Below associate degree	86

In 2023, the company's total number of employees turnover was 1,652, with a turnover rate of 20.8%. Among them, there were 1,047 male employees and 605 female employees; 426 employees were in the Jinan area, and 1,226 were in other regions. Employees aged 30 and under accounted for 846 turnover, employees aged 30-50 years old (including those who are 50 years old) accounted for 789 turnover, and employees aged 50 and above accounted for 17 turnover. In terms of educational background, 121 employees with postgraduate degrees and above left, 1,021 employees with a bachelor's degree left, and 510 employees with an associate degree or below left.

Social Performance (Employment)		2023 (Number of People)
2023 Turnover Statistics		1,652
By Gender	Female	605
	Male	1,047
By Age	< 30	846
	30-50	789
	> 50	17
By Region	Jinan, Shandong	426
	Others	1,226
By Educational Level	Postgraduate and above	121
	Bachelor's degree	1,021
	Associate degree	381
	Below associate degree	129

ADVANCING TOGETHER FOR A NEW CHAPTER

Compensation and Benefits

The company places great emphasis on talent, firmly believing that it is the key to driving the company towards success. We actively participate in career fairs on campus and offer competitive compensation and benefits packages to attract highly skilled professionals. These packages are determined based on the applicant's abilities, performance, and relevant work experience, and are aligned with market average salary trends and levels, considering the employee's performance, education, professional qualifications, and experience.

We have established the "Leave and Attendance Management Measures" to regulate the working hours of our employees. Employees are entitled to receive overtime compensation for any work beyond regular hours, and we ensure that employees have their rights to sick leave, personal leave, marriage leave, maternity leave, paid annual leave, and statutory holidays protected by law. We also make timely and full contributions to the basic pension insurance, unemployment insurance, work injury insurance, medical insurance, and housing provident fund for all our employees on a monthly basis. To promote a healthy lifestyle and create a warm and harmonious corporate atmosphere, we have equipped our premises with recreational facilities such as tennis courts, basketball courts, and a football practice field.

B.Social Performance (Benefits)	2023
Social Insurance (in 10,000)	14,115.34
Housing Provident Fund) (in 10,000)	9,028.54
Supplementary Medical) (in 10,000)	186.04
High-Temperature Subsidy) (in 10,000)	317.02
Overtime Pay (in 10,000)	759.08

In addition, the company genuinely cares for its employees by setting up energy supply stations for those who work overtime, regularly visiting and expressing concern to team members stationed at project sites, and organizing a variety of cultural and sports activities that are diverse in form, rich in content, and well-received by the employees. In 2023, the company organized and participated in a range of employee activities, including new employee welcome events and onboarding training, traditional festival celebrations (such as Mid-Autumn Festival and Dragon Boat Festival), Engineer Culture Festival, Women's Day activities, Teacher's Day events, and cultural and sports activities. Through these activities, the company has enhanced the sense of happiness and belonging among its employees, created a positive working atmosphere, and fostered the positive development of the company's culture.

ADVANCING TOGETHER FOR A NEW CHAPTER

Training and Development

Our company has always placed a high value on talent and is committed to building an outstanding, professional, well-trained, and responsible team to enhance our overall strength and achieve a leading position in the market. We have established an internal training organization and actively developed long-term training strategies. We provide various forms of training content to improve our employees' skills and encourage them to continue learning and making continuous progress. By researching the training needs of our staff and the actual business requirements of the company, we have successively launched training courses such as "INSPUR Digital Enterprise Training Management Measures [2021 Edition]," "INSPUR Digital Enterprise Employee Certification Management Measures [2021 Edition]," "INSPUR Digital Enterprise R&D Series Level Certification Management Measures," "INSPUR Digital Enterprise Pre-sales Series Level Certification Management Measures," "INSPUR Digital Enterprise Implementation Series Level Certification Management Measures," "INSPUR Digital Enterprise Service Series Level Certification Management Measures," and "INSPUR Digital Enterprise Credit Management Measures." We combine training with assessment, using a credit system to ensure that all employees complete their required learning hours and to continuously track the improvement of their abilities.

In terms of training and talent development, our company has formulated the "INSPUR Digital Enterprise Co., Ltd. Training Work Management Measures." Each year, we develop an annual training plan based on the company's development strategy and business plan. The training projects include leadership training, professional skills training, general skills training, and career planning and development. Additionally, the company provides orientation training for new employees, covering corporate culture, management systems, job requirements, and assessments, and arranges training corresponding to their job nature to ensure they possess the necessary knowledge and skills. During the reporting period, the total training hours were 80,153.07, with an average of 10.11 hours of training per employee.

B.Social Performance (Development and Training)		Training Hours
By Gender	Female	27,578.28
	Male	52,574.79
By Employment Category	Senior Management	331.59
	Mid-level Managers	1,063.48
	Technical Professionals	78758

ADVANCING TOGETHER FOR A NEW CHAPTER

Occupational Health

The company strictly adheres to the "Occupational Safety and Health Law of the People's Republic of China," the "Law on the Prevention and Control of Occupational Diseases of the People's Republic of China," and the "Regulations on Work Injury Insurance," along with other relevant laws and regulations concerning occupational health and safety. In accordance with actual conditions, we have formulated comprehensive measures to safeguard the health and safety of our employees, taking a holistic approach to prevent diseases and injuries among staff. We regularly identify hazardous sources and environmental factors, such as the maintenance of air conditioning and water purifiers, striving to provide a safe and healthy working environment for our employees. During the reporting period, the company has not received any employee complaints regarding the work environment, and there have been no significant impacts on the company due to non-compliance with the aforementioned occupational health and safety laws and regulations.

The company places a high emphasis on employee health and values the balance between work and life. We have established reasonable working hours for our employees and ensure adequate rest time. We also organize regular health check-ups for all employees and conduct multiple occupational health and safety training sessions each year. This training equips our employees with a thorough understanding of occupational disease prevention and enhances their awareness and ability to manage risks. Firefighting facilities such as fire extinguishers, fire alarms, and evacuation signs are installed throughout the office area. An annual fire drill is held, or employees participate in fire drills organized by the property management company, to strengthen their emergency response capabilities and self-rescue and mutual aid skills in the event of an accident. The company has had no work-related fatalities in the past three years, including the current reporting year.

ADVANCING TOGETHER FOR A NEW CHAPTER

Social Performance (Health and Safety)	2023
Number of Employees Who Died Due to Work-Related Causes	0
Work-Related Fatality Rate (%)	0
Number of Workdays Lost Due to Work-Related Injuries	84
Number of Work Injuries	2
Number of Employees Who Underwent Health Examinations	6,817
(Proportion of Employees Who Underwent Health Examinations	86

COOPERATIVE WIN-WIN

The company is dedicated to the sustainable development of the supply chain, strictly adhering to the "Bidding Law of the People's Republic of China" and other relevant laws and regulations. We have developed standardized operational procedures based on actual work and conduct regular checks and evaluations of these management procedures. We include environmental management systems and quality management systems in our assessment criteria to ensure that we can select and evaluate suppliers based on objective and measurable standards. We continuously strengthen the daily management and assessment of our suppliers to establish long-term, stable, and mutually beneficial cooperative relationships.

SUPPLY CHAIN SYSTEM

The company embraces the ecological cooperation philosophy of "openness, sharing, and equality," continuously conducting work to strengthen, supplement, and extend the communication industry chain. We optimize the ecological cooperation system based on alliances, expand our ecological partners and market coverage. By leveraging the advantages of our platform technology, traffic, and data, we collaborate to create a resilient and efficient supply chain future. We form an industry chain transaction ecological network centered around the "leading" enterprise to comprehensively enhance the industrial base capabilities and the resilience of the industry chain. We contribute to building a stable, secure, and unobstructed global industrial chain and supply chain system.

Case: The Official Launch of Inspur Haiyue Green Supply Chain Products, Accelerating the Construction of a New Model of Digital Integration

In September 2023, during the China International Digital Economy Expo held in Shijiazhuang, the Inspur Haiyue Green Supply Chain products were officially launched. This launch provides enterprises with comprehensive digital solutions and services for procurement supply chains, creating a modern industrial chain supply chain platform that is lean, collaborative, intelligent, and green. It covers the entire business operation chain of enterprises.

ADVANCING TOGETHER FOR A NEW CHAPTER

SUPPLIER MANAGEMENT

When selecting suppliers, the company conducts a rigorous review of their qualifications, product certifications, business risks, legal risks, and compliance risks in trade management. There is a preference for suppliers that offer environmentally friendly products and services. In daily management, the company assesses suppliers on their performance in quality and environmental responsibility. It uses self-inspections to regularly evaluate the suppliers' use of environmentally friendly products and services, and these assessment results are considered a critical basis for long-term cooperation with the suppliers.

The company enters into formal contracts with selected suppliers, clearly defining the rules they must follow, as well as additional provisions related to sustainable development and anti-bribery. Furthermore, the company closely monitors the suppliers' performance on significant social and environmental issues. Relevant departments periodically conduct a comprehensive evaluation of the suppliers' delivery quality and business cooperation. If there are areas that require improvement, the suppliers are urged to address these issues. During the reporting period, the group had a total of 1,563 suppliers, primarily located in provinces such as Shandong, Beijing, Guangdong, Jiangsu, and Zhejiang, and 26 unqualified suppliers were eliminated.

B.Social Performance (Suppliers)		2023
Number of Suppliers		1,563
By Region	Shangdong	391
	Beijing	221
	Guangdong	146
	Jiangsu	109
	Zhejiang	91
	Shanghai	70
	Shaanxi	65
	Others	470
Suppliers with Significant Negative Impact on Social Responsibility		0
Suppliers with Terminated Relationships		26

ADVANCING TOGETHER FOR A NEW CHAPTER

SOCIAL WELFARE

Rural Revitalization Initiatives

The company actively responds to the spirit of General Secretary Xi Jinping's important speech on rural revitalization and the decisions and arrangements of the Party Central Committee and the State Council on the implementation of the rural revitalization strategy. In 2023, the company continued to participate in rural revitalization efforts, supporting the development of local characteristic agricultural product industries. By gaining a deep understanding of the true conditions and needs of rural construction and development, the company effectively promoted the deep integration of digital innovation with various scenarios of rural construction. This contributes to the realization of a blueprint for building digital villages.

In Liushuping Village, Baojing County, Hunan Province, the company, in collaboration with local operators, has helped to establish a "Digital Rural Cockpit" and a "Digital and Intelligent Rural Comprehensive Management Platform." This has led to the creation of an intelligent big data platform known as the "Rural Brain," which integrates existing rural data. Through a visual large-screen display, it presents real-time foundational information on the development of digital villages, achieving intelligent and smart governance and setting a benchmark for digital transformation.

In Zhongluotan Village, Guangdong Province, the company has joined forces with operators to promote the construction of a digital and intelligent rural benchmark demonstration project. This initiative has led to a comprehensive innovation in rural governance, smart industry, and public services. Tailored to the actual conditions of the village, an information product system has been designed to make information products contribute to a safer and smarter rural environment. With the empowerment of digital technology, Zhongluotan Village's smart scenarios are closely connected with the "Harmonious Home" video, dynamically displaying the construction of a safe rural environment in real-time. The village committee office's leadership cockpit provides data support and decision-making basis for smart party building and comprehensive governance, with digital technology applications giving wings to the construction of Zhongluotan Village.

In Hancheng City, Shaanxi Province, the company has partnered with operators to support the construction of rural revitalization in Shaanxi. It has launched standardized digital and intelligent rural products that achieve a panoramic view of the village through full-domain perception, intelligent broadcasting, and algorithms. This has led to an overall improvement in the living environment, ecological environment, and comprehensive governance capabilities of the villages. By integrating diverse perception devices and advanced algorithms, the company has promoted the construction of digital monitoring coverage and multi-scenario perception analysis capabilities in towns and villages, achieving a new pattern of integrated village management, services, and governance, and using digital power to promote the modernization of rural construction.

In Napeng Village, Yangjiang City, Guangdong Province, the company has cooperated with operators to create a "Digital and Intelligent Rural" project. It has provided Napeng Village with a solution that integrates "comprehensive management, rural governance, and smart health care." Scenarios such as forest fire prevention monitoring, drowning prevention monitoring, waste sorting and monitoring, scenic area passenger flow statistics, and smart health care huts have been developed. This has made Napeng Village's management more efficient, governance smarter, and public welfare more tangible and perceptible.

In Yuanzhou Village, Yongkang City, Zhejiang Province, the company has joined forces with local operators to follow the strategic deployment requirements for rural revitalization in Yongkang City. We have focused on strengthening weak points, compensating for shortcomings, and promoting improvement. We have developed distinctive features in the Zhejiang Yongkang future rural application platform to help achieve a beautiful rural area that is prosperous in industry, livable in ecology, civilized in customs, effective in governance, and affluent in life. The project integrates the construction of "Beautiful Rural + Digital Rural + Shared Prosperity Rural + Cultural Rural + Good Governance Rural," achieving the construction goal of "one unified, three transformations, nine scenarios." It provides mobile, PC, and large-screen applications for farmers, cadres, grassroots party members, rural micro-grid workers, and the vast majority of farmers living in rural areas.

ADVANCING TOGETHER FOR A NEW CHAPTER

Community Services

The company is well aware that investing resources in the community and contributing to the economy and environment is beneficial for society in the long term. It encourages employees to widely participate in volunteer services and charitable causes, actively dedicating love and working together to promote social progress and development. In November 2023, following the initiative of the Shandong Provincial Charity Federation, Inspur General Software actively organized a "Charity Day Donation" event to convey positive energy to society and to practice corporate social responsibility and commitment through concrete actions.

Case Study: "Learn from Lei Feng" Themed Civility Practice Volunteer Service Activity

On March 5, 2023, the company's party committee launched the "Learn from Lei Feng Day" themed civility practice volunteer service activity. A group of 16 party member volunteers went to the Shunwang Community on Shunhua Road, Jinan, to provide comfort services. In collaboration with Xinhua Health Check-up Center, they offered free blood pressure and blood sugar measurements to the elderly in the community. Volunteers personally delivered nutritious items such as eggs and milk to elderly party members and solitary elderly residents. They inquired in detail about the living conditions of those living alone, listened sincerely to the concerns of the public, skillfully addressed the urgent and difficult issues of the people, and provided "zero-distance" service to the community.

OUTLOOK

The year 2024 marks a critical year for the in-depth implementation of the "Fourteenth Five-Year" Plan, a key year for the deepening and enhancement of state-owned enterprise (SOE) reforms, and a crucial period for our company to seize new strategic opportunities such as digital transformation and domestic substitution. It is also an important year for accelerating the promotion of high-quality development.

Deepening Reform and Innovation, Leading Digital Transformation Our company, bearing in mind the mission and responsibility of a state-owned enterprise, is committed to deepening reforms and expanding new development spaces through market innovation. We will focus on the digitalization of business management and production operations to drive the full digital transformation of the enterprise, further consolidating and expanding the market advantages of central SOEs. We will strengthen the development of the small and medium-sized enterprise market, improve the start of overseas business, enhance organizational support capabilities, and strive to open up a new frontier for the development of world-class software enterprises.

Adhering to Green Principles, Leading a Low-Carbon Lifestyle We will continue to implement the concept of green development, continuously improve the environmental management system, and actively engage in energy-saving and environmental protection initiatives. We are committed to green operations, integrating the concept of green development into the work and life of our employees, and continuously spreading the green philosophy to jointly protect our green homeland.

Upholding People-Oriented Values, Creating a Better Future Together Our company will continue to deeply implement the concepts of openness and sharing, walking hand in hand with employees, customers, suppliers, and other partners to share the fruits of development. We will fully protect the legitimate rights and interests of employees, pay attention to their growth, care for their physical and mental health, and enhance their sense of happiness in work and life. We will actively give back to society, leverage our information technology advantages, continuously promote rural revitalization, assist in local economic development, build harmonious communities, and enhance the well-being of the people.

Striving Forward on a New Journey, Pursuing Dreams and Setting Out Again The road ahead is long and arduous, but with high spirits and firm conviction, we will seize opportunities, stay true to our original aspirations, and dare to innovate. Together with our partners, we will forge ahead and work tirelessly to realize our dreams, jointly writing a new chapter for a better future!

APPENDIX I: INDEX OF ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) REPORTING INDICATORS OF THE HONG KONG STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs	Report Content
A. Environmental	
Aspect A1: Emissions	
A1 General Disclosure Information on: (a) the policies; and (b) ompliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Emissions
A1.1 The types of emissions and respective emissions data.	Emissions
A1.2 Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Emissions
A1.3 Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Emissions
A1.4 Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Emissions
A1.5 Description of emissions target(s) set and steps taken to achieve them.	Emissions
A1.6 Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Emissions
Aspect A2: Use of Resources	
A2 General Disclosure Policies on the efficient use of resources, including energy, water and other raw materials.	Use of Resources
A2.1 Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	Use of Resources
A2 2 Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Use of Resources
A2.3 Description of energy use efficiency target(s) set and steps taken to achieve them.	Use of Resources
A2.4 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Use of Resources
A2.5 Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	N/A
Aspect A3: The Environment and Natural Resources	
A3 General Disclosure Policies on minimising the issuer's significant impacts on the environment and natural resources.	Emissions
A3.1 Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Emissions
Aspect A4: Climate Change	
A4 General Disclosure Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	Climate Change
A4.1 Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Climate Change

APPENDIX I: INDEX OF ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) REPORTING INDICATORS OF THE HONG KONG STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs	Report Content
B. Social	
Employment and Labour Practices	
Aspect B1: Employment	
B1 General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer	Employee Responsibility
B1.1 Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.	Employee Responsibility
B1.2 Employee turnover rate by gender, age group and geographical region.	Employee Responsibility
Aspect B2: Health and Safety	
B2 General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer	Employee Responsibility
B2.1 Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Employee Responsibility
B2.2 Lost days due to work injury.	Employee Responsibility
B2.3 Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Employee Responsibility
Aspect B3: Development and Training	
B3 General Disclosure Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	Employee Responsibility
B3.1 The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Employee Responsibility
B3.2 The average training hours completed per employee by gender and employee category.	Employee Responsibility

APPENDIX I: INDEX OF ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) REPORTING INDICATORS OF THE HONG KONG STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs	Report Content
Aspect B4: Labour Standards	
B4	General Disclosure	
	Information on:	
	(a) the policies; and	
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Employee Responsibility
B4.1	Description of measures to review employment practices to avoid child and forced labour.	Employee Responsibility
B4.2	Description of steps taken to eliminate such practices when discovered.	Employee Responsibility
Aspect B5: Supply Chain Management	
B5	General Disclosure Policies on managing environmental and social risks of the supply chain.	Cooperative Win-Win
B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Cooperative Win-Win
B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Cooperative Win-Win
Aspect B6: Product Responsibility	
B6	General Disclosure	
	Information on:	
	(a) the policies; and	
	(b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Product Management
B6 1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Product Management
B6.2	Number of products and service related complaints received and how they are dealt with.	Product Management
B6.3	Description of practices relating to observing and protecting intellectual property rights.	Product Management
B6.4	Description of quality assurance process and recall procedures.	Product Management
B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Product Management

APPENDIX I: INDEX OF ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) REPORTING INDICATORS OF THE HONG KONG STOCK EXCHANGE

Subject Areas, Aspects, General Disclosures and KPIs	Report Content
Aspect B7: Anti corruption	
B7 General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Corporate Governance
B7.1 Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Corporate Governance
B7.2 Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	Corporate Governance
B7.3 Description of anti-corruption training provided to directors and staff.	Corporate Governance
Aspect B8: Community Investment	
B8 General Disclosure Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Social Welfare
B8.1 Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Social Welfare
B8.2 Resources contributed (e.g. money or time) to the focus area.	Social Welfare

APPENDIX II: GRI STANDARDS INDEX

Report Content		GRI Index
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A Letter to Our Stakeholders		102-14、102-15
INSPUR Digital Enterprise		102-1~3、102-13、 201-1
Solidifying the Foundation for Development	Board Statement	102-14、102-22、102-42~44、102-18、205-
	ESG Governance	1~3、206、418-1、419-1
	Corporate Governance	
Digital Innovation for the Future	Technology Innovation	416-1~2、417-1~3、418-1
	Product Management	
	Customer Service	
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	Climate Change	
Advancing Together for a New Chapter	Employee Responsibility	102-8、102-35~37、102-9、201、401-409、
	Cooperative Win-Win	413、415-1
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APPENDIX III: INDEX OF CLIMATE-RELATED FINANCIAL DISCLOSURES (TCFD) RECOMMENDATIONS

TCFD Core Elements	Disclosure Recommendations		In this Report
Governance	1)	Describe the process of formulating climate change within ESG governance.	Green Operations for the Homeland—Climate Change-Governance
	2)	Describe the board of directors' oversight of climate-related risks and opportunities.	Green Operations for the Homeland—Climate Change-Governance
Strategy	1)	Describe the impact and significance of climate change-related risks on the company's business.	Green Operations for the Homeland—Climate Change-Strategy
	2)	Describe the organization's consideration of internal and external factors in the strategic planning process.	Green Operations for the Homeland—Climate Change-Strategy
Risk Management	1)	Describe the threats of climate change to the enterprise, as well as its impact on finance and reputation.	Green Operations for the Homeland—Climate Change-Risk Management
	2)	Describe the organization's process for identifying and assessing climate-related risks.	Green Operations for the Homeland—Climate Change-Risk Management
Index and Goals	1)	Describe the measures the organization has taken regarding climate change and its attitude towards public reporting.	Green Operations for the Homeland—Climate Change-Index and Goals
	2)	Describe the goals and completion measures the organization has established to address climate change.	Green Operations for the Homeland—Climate Change-Index and Goals
	3)	Describe the impact of climate change on the organization's main business and future development opportunities.	Green Operations for the Homeland—Climate Change-Opportunities

APPENDIX IV: INDEPENDENT AUDITOR'S REPORTS

致浪潮数字企业技术有限公司及利益相关方：

深圳市博奕方略企业管理咨询有限公司（以下简称博奕方略）受浪潮数字企业技术有限公司（以下简称 "浪潮数字企业"）之委托，对其《2023年环境、社会及治理报告》（以下简称 "报告"）进行了独立的第三方鉴证工作。本次鉴证博奕方略鉴证团队严格遵守与浪潮数字企业的合同内容，按照双方认可的协议条款且仅在合同中认可的职权范围内执行了此次报告的鉴证工作。

本独立鉴证声明所基于的是浪潮数字企业收集汇总并提供给博奕方略的资料信息，鉴证范围仅限于这些信息内容，浪潮数字企业对提供信息数据的真实性和完整性负责。

鉴证范围

本次鉴证时间范围：

- ❖ 报告中由浪潮数字企业披露的在报告期2023年01月01日到2023年12月31日内的经济、环境、社会相关信息和数据，实质性议题的管理方法及行动措施，以及报告期内组织的可持续发展绩效表现。

以下信息和数据不在本次的鉴证范围内：

- ❖ 本报告报告期之外的任何相关信息和内容；
- ❖ 浪潮数字企业的供应商、合作伙伴以及其他第三方的数据和信息；
- ❖ 本报告中披露的通过独立第三方机构审计的财务数据和信息，未进行重复鉴证。

局限性

- ❖ 此次鉴证过程是在报告范围内地点进行的，鉴证过程中博奕方略对报告中的数据和信息采用了抽样鉴证的方式，仅对组织内部的利益相关方进行了抽样面谈；
- ❖ 组织的立场、观点、前瞻性声明、预测性信息及2023年01月01日以前的历史数据资料均不在本次鉴证工作的范围内。

鉴证工作依据

本次鉴证过程由博奕方略在企业社会责任、经济、环境和社会相关议题等方面具有资深经验的专家团队实施并得出相关结论，鉴证参考如下标准：

- ❖ 香港联合交易所《主板上市规则》附录二十七《环境、社会及管治报告指引》
- ❖ 全球报告倡议组织《可持续发展报告标准（GRI Standards）》2021版
- ❖ 《AA1000审验标准（AA1000AS V3）》2020版

为确保依照合同进行充分的鉴证活动并为结论提供合理保证，鉴证团队主要进行了以下鉴证活动：

- ❖ 鉴证前对相关信息进行前期调研活动；
- ❖ 确认高实质性议题及绩效已呈现在该报告中；
- ❖ 现场审验浪潮数字企业所提供的所有支持性文件、数据和其他信息，对关键绩效信息数据执行抽样鉴证；
- ❖ 对浪潮数字企业管理层进行专访，与披露信息的收集、整理和汇报有关的员工进行访谈；
- ❖ 其他经鉴证团队认定为必要的程序。

鉴证结论

经鉴证，我们认为浪潮数字企业所编制的报告可靠、一致、具有实质性，信息披露客观、真实、完整、清晰，未发现系统性或实质性的问题。

关于本报告，鉴证团队得出的具体结论如下：

APPENDIX IV: INDEPENDENT AUDITOR'S REPORTS

包容性	浪潮数字企业充分识别了组织的内部和外部的利益相关方，如政府、行业监督部门、消费者、烟农、员工、社会公从等，定期收集利益相关方的真实诉求。
实质性	浪潮数字企业确立了实质性议题的优先级确定流程，识别了与本行业高度相关的可持续发展议题并对议题优先级进行了区分，识别出数据保护、客户服务、反贪污、产品质量、雇佣等高实质议题，报告内容具有实质性。
回应性	围绕利益相关方关注的议题，浪潮数字企业清晰披露了在治理责任、客户责任、环境责任、员工责任、社会责任等高实质性议题的管理方法和绩效，并建立了沟通机制，以充分回应利益相关方的诉求和期望。
影响性	浪潮数字企业在报告中分析了对经济、社会和环境的影响，设定了前瞻性的目标来牵引公司可持续发展方向，确保公司经济、社会和环境政策及目标的落地实施。同时将联合国可持续发展目标SDGs融入公司社会责任实践，持续对合球可持续发展事业做出贡献。

持续改进建议

❖ 建议公司在后续的报告中披露更多的温室气体排放的现状分析与未来行动计划。
❖ 建议公司以现有社会责任管理为基础，制定整体可持续发展规划。

独立性和鉴证能力声明

作为一家可持续发展解决方案等方面值得信赖的合作伙伴，博奕方略提供企业社会责任、可持续发展、ESG等方面知识服务。博奕方略始终致力于可持续发展，推动可持续的商业成功。

深圳市博奕方略企业管理咨询有限公司是获得AA1000授权持牌鉴证提供商（编号：000-795），拥有具有专业背景和丰富行业经验的专家团队。

博奕方略和浪潮数字企业互为完全独立的组织机构，且博奕方略与浪潮数字企业及其分支机构或利益相关方不存在任何利益冲突，所有鉴证团队 成员与该公司没有业务往来，鉴证完全中立。

签字：

AA1000
Licensed Assurance Provider
000-795

组长：

成员：

2024年4月3日